

*Freedom of Information – Access Application Form*

**PRIVACY NOTICE**

The personal information you supply on this form will only be used for the purpose of processing your request. Your application must include an email or postal address to which the respondent can send notices under the Act. If all or some of this information is not collected, [AGENCY] may not be able to communicate with you, inhibiting their obligations under the Act. This could mean the request cannot be dealt with. Your personal information will not be disclosed to a third party without your consent unless statutory obligations require otherwise.

The [AGENCY] Privacy Policy contains information on how you can access or seek to correct any of your personal information that is held by the [AGENCY], as well as the process for lodging a complaint about an alleged breach of the *Information Privacy Act 2014*. The Privacy Policy can be found on the [AGENCY] website at [WEBSITE] .

**Applicant details**

I wish to make an access application to [AGENCY] under the *Freedom of Information Act 2016*.

**Name**

████

**Address**

(where notices relating to this request can be sent – either postal or electronic)

██

**Telephone Contact Residential**

**Telephone Contact Mobile**

**Email Contact**

██

**What documents are you requesting under the Act?**

- To help [AGENCY] process your request, please include enough detail in your application so that we can fully understand what government information you want.
- You may wish to include a statement about how the release of information is in the public interest.
- If your application is for access to your own personal information you must include evidence of your identity. If you are an agent acting for an applicant, please supply evidence of your authorisation and evidence of the identity of the agent.
- If for reasons in section 30 of the Act is not compliant and your application cannot be processed, [AGENCY] will take reasonable steps to assist you and give you reasonable time to amend your application if you wish.

### Fee Waiver

If you wish to apply for a fee waiver, the Act sets out a number of provisions to do so:

- The information being requested was previously publicly available but no longer is.
- The information being requested is of special benefit to the public (Ombudsman guidelines see Section 66).
- The applicant is a concession card holder and demonstrates a material connection with the information requested (concession cards include a current health care or pensioner card issued under the [Social Security Act 1991](#); a current pensioner concession card issued in relation to a pension under the [Veterans' Entitlements Act 1986](#) or [the Military Rehabilitation and Compensation Act 2004](#); a current gold card; or a card prescribed by regulation).
- The applicant is a not-for-profit organisation and the application relates to the activities or purposes of the organisation.
- The applicant is a member of the Legislative Assembly.

[AGENCY] must waive any fees for providing information if the information was not publicly available and the agency makes the information publicly available before or within 3 working days after giving it to the applicant.

### Fee waiver application (fill in if applicable. Otherwise leave blank)

I would like to apply for a fee waiver because (state reason/s from the list above).

[provide details and evidence of how this reason applies]

**I would like**

A list of dates inspections were carried out since the return on FOI19-021 in relation to concerns and complaints that were raised about kitten farming etc at [REDACTED]

A copy of documentation (including emails, file notes, agendas, briefings, reports and minutes) relating to concerns and complaints about kitten farming etc at the above address since FOI19-021.

**APPLICANTS SIGNATURE**

**DATE OF REQUEST**

[REDACTED]

28 August 2019



**ACT**  
Government

Transport Canberra and  
City Services

## FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCSFOI 2019-093

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents	Published
4. Additional information identified	No
5. Fees	N/A
6. Processing time (in working days)	21
7. Decision made by Ombudsman	N/A
8. Additional information identified by Ombudsman	N/A
9. Decision made by ACAT	N/A
10. Additional information identified by ACAT	N/A



**ACT**  
Government

Transport Canberra and  
City Services

██████████  
████████████████████  
  
Dear ██████████

**Freedom of information request:** Reference 19-093

I refer to your application made under the *Freedom of Information Act 2016* (the FOI Act), received by the Transport Canberra and City Services Directorate (TCCS) on 4 March 2019, in which you sought access to:

- A list of dates inspections that were carried out since the return on FOI19-021 in relation to concerns and complaints that were raised about kitten farming etc at ██████████ and
- A copy of documentation (including emails, file notes, agendas, briefings, reports and minutes) relating to concerns and complaints about kitten farming etc at the above address since FOI19-021.

As FOI 19-021 was completed on 2 April 2019, I have taken the timeframe of the scope your request from 2 April 2019 until the date of this request being made, 28 August 2019.

Seven documents have been identified as within scope of your request. The schedule of documents to be released is at Attachment A.

I have decided to:

- grant full access to three documents;
- grant partial access to three documents;
- refuse access to one document.

*Reasons for decision*

As an Information Officer, I am required to decide where, on balance, public interest lies. As part of this process I must consider factors favouring disclosure and non-disclosure.

*Favouring disclosure:*

- Section 2.1 (a)(vii) - advance the fair treatment of individuals and other entities in accordance with the law in their dealings with government;
- Section 2.1 (a)(viii) – reveal the reason for a government decision and any background or contextual information that informed the decision; and
- Schedule 2, section 2.1 (b)(i) – the person making the request.

*Favouring non-disclosure:*

- Schedule 2, section 2.1(xiii), contribute to the administration of justice generally, including procedural fairness;
- Schedule 2, section 2.2(ii), prejudice the protection of an individual's right to privacy; and
- Schedule 2, section 2.2 (xi), prejudice trade secrets, business affairs or research of an agency or person.
- Schedule 1, section 1.14, law enforcement or public safety information.

I have considered the public interest in release of information about animal welfare and nuisance complaints and consider that information relating to the outcome of the investigations undertaken by this directorate are generally in the public interest. Public interest is covered by factors related to the transparency of government decision making as covered by 2.1(a)(viii) or other justice or public health and safety factors.

Nevertheless, certain case files and related documents contain information which if released could prejudice the lawful investigation of a possible contravention of the law.

In reviewing your application, I have decided that the factors favouring the non-disclosure of personal and private information, information subject to deliberative process, and disclosures and witness statements outweigh factors favouring its release. This includes the outcome of investigations where it amounts to information about a person where release would violate a person's right to privacy.

*Personal and private information*

Personal information means information or an opinion whether true or not about an individual whose identity is apparent or can reasonably be ascertained from the information or opinion. The *Information Privacy Act 2014* prescribes the way in which government collects, uses, shares and stores this information.

The use of personal information is limited to the purpose for which it was collected. That is, the investigation of the complaint. It is not in the public interest to release personal information about this case.

I have decided to redact information where it would prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2004* and the *Information Privacy Act 2014*.

The protection of this information outweighs factors favouring its disclosure in this instance.

*Documents subject to deliberative process*

Pages 1, 2, 7 and 8 contains, in part, information which forms a deliberative process of thinking. One document, which is not listed in the schedule at Attachment A, exclusively contains information which is deliberative in nature.

The release of this information could unreasonably affect the business affairs of a named entity and impede the administration of justice including procedural fairness. In this instance, I have decided it is contrary to the public interest for this information to be released.

*Disclosures and witness statements*

I have decided to partially withhold from release information in pages 4 and 5 as the release of disclosures and witness statements could prejudice the directorate's ability to obtain confidential information. This is supported by Schedule 2, Section 2.2 (a)(xii) where a factor for nondisclosure in the public interest is that disclosure may prejudice an agency's ability to obtain confidential information.

For an investigation to work effectively, cooperation between the directorate and the person being investigated is required. The release of such documents could reasonably be expected to reduce the frankness and candour of an investigation by a person being investigated, resulting in the decreased effectiveness of future investigation whereby persons being investigated or providing statements are less likely to cooperate or participate. It is expected by all parties involved that this kind of information is treated in a confidential manner.

I consider that the release of the information is contrary to the public interest and that protecting this specific information on balance outweighs its release in this instance.

In consideration of the type of information I propose to withhold from release, I am satisfied that the factors in favour of release can still be met. Please see the documents subject to release at Attachment B.

*Charges*

No fee is payable as the number of pages being released is within the fee-free threshold.

*Disclosure log*

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents will be published in the TCCS disclosure log from 3 days after the date of this decision.

Your personal details and the details of third parties contained in the document will not be published.

You may view the TCCS' disclosure log at [http://www.tccs.act.gov.au/about-us/freedom\\_of\\_information](http://www.tccs.act.gov.au/about-us/freedom_of_information).

*Review rights*

You may apply to the ACT Ombudsman to review my decision under section 73 of the FOI Act. An application for review must be made in writing within **20 days** of my decision being published in the disclosure log.

You may submit a request for review of my decision to the ACT Ombudsman by writing in one of the following ways:

Email (preferred): [actfoi@ombudsman.gov.au](mailto:actfoi@ombudsman.gov.au)  
Post: The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

More information about ACT Ombudsman review is available on the ACT Ombudsman website at: <http://www.ombudsman.act.gov.au/Freedom-of-Information>.

*ACT Civil and Administrative Tribunal (ACAT) review*

Under section 84 of the FOI Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Level 4, 1 Moore Street  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
[www.acat.act.gov.au](http://www.acat.act.gov.au)

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the directorate's FOI Coordinator on 6205 5408 or email [tccs.foi@act.gov.au](mailto:tccs.foi@act.gov.au).

Yours sincerely



Cherie Hughes

Information Officer

/ October 2019



*Schedule of documents*

██████████ – 19-093

Folio reference number	Page number	Date	Description	Decision	Factors considered in decision
1	1-6	various	Timeline of investigation (in scope dates)	To release in part.	<p><i>Favouring disclosure:</i></p> <ul style="list-style-type: none"> <li>Section 2.1 (a)(vii) - advance the fair treatment of individuals and other entities in accordance with the law in their dealings with government;</li> <li>Section 2.1 (a)(viii) – reveal the reason for a government decision and any background or contextual information that informed the decision; and</li> <li>Schedule 2, section 2.1 (b)(i) – the person making the request.</li> </ul> <p><i>Favouring non-disclosure:</i></p> <ul style="list-style-type: none"> <li>Schedule 2, section 2.1(xiii), contribute to the administration of justice generally, including procedural fairness;</li> <li>Schedule 2, section 2.2(ii), prejudice the protection of an individual’s right to privacy; and</li> <li>Schedule 2, section 2.2 (xi), prejudice trade secrets, business affairs or research of an agency or person.</li> <li>Schedule 1, section 1.14, law enforcement or public safety information.</li> </ul>
	7-9	08/03/2019	Email – Investigation	To release in part.	
	10	26/04/2019	Email – Missing cat advertisement	To release in full.	
	11-12	08/05/2019	Emails – Advice from RSPCA re noise mitigation	To release in part.	
	13	06/02/2019	Email – re Missing cat advertisement	To release in full.	
	14	11/09/2019	Email – Dog welfare concerns	To release in full.	



**ACT**  
Government

Transport Canberra  
and City Services

**DOMESTIC ANIMAL SERVICES**

<b>BREEDER'S LICENCE ADDRESS</b>	[REDACTED]
<b>DOMESTIC ANIMAL SERVICES JOB #</b>	[REDACTED]

**INVESTIGATION TIMELINE**

TIME	DATE	DESCRIPTION	NAME
11:23	8/3/19	 <p>[REDACTED] [REDACTED] DLM Sensitiv</p> <p><b>From:</b> Potter, Matt  <b>Sent:</b> Friday, 8 March 2019 11:23 AM  <b>To:</b> Corlett, Michelle &lt;Michelle.Corlett@act.gov.au&gt;  <b>Cc:</b> Zuzek, Joe &lt;Joe.Zuzek@act.gov.au&gt;; Tomlinson, Glenn &lt;Glenn.Tomlinson@act.gov.au&gt;  <b>Subject:</b> [REDACTED] [DLM=Sensitive: Legal]</p> <p>G'day Michelle,</p> <p>I've copied Joe and Glenn in just for their information regarding [REDACTED]</p> <p>As we discussed, I had several issues particular to a range of matters concerning [REDACTED] and the breeding facility at the premises.</p> <p>Note: I have only looked at this matter with intent of answering a draft ministerial [REDACTED]. My response advised the following as an update, building on previous responses:</p> <p><i>Investigators are finalising an internal review of the licence to confirm the issuing of the licence was true and correct. Investigators are confirming the exemption in place under the Planning and Development Act 2007 allows a cattery to be in a residential area. Further, investigators are confirming the compliance of the licence holder to the breeding licence. It is expected the internal investigation will be completed within 14 days. Should the licence remain valid, the matter will be given to DAS to regulate as per any standard licence issued under the Act.</i></p> <p>My understanding is basic but is as follows:</p> <p>On 16 August 2017, Compliance Manager [REDACTED] presented the matter to RAC with a decision being made and recorded in the Minutes for the matter to be investigated.</p> <p>The matter was provided to the Investigations Team with information being provided to this point to assist in responding to enquiries and Ministerials particular to the matter.</p> <p>From discussion with the Investigator and respective employees within L&amp;C and Access Canberra, I offer the following as a consideration and talking point:</p> <p>Looking at the licence and its validity, there are several considerations:</p> <ul style="list-style-type: none"> <li>■ [REDACTED]</li> <li>■ [REDACTED]</li> <li>■ [REDACTED]</li> <li>■ [REDACTED]</li> </ul>	



		<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>Happy to discuss</p> <p>Kind regards,</p> <p>Matt Potter</p> <p><b>Matt Potter   Animal Welfare Policy Officer   Licensing and Compliance</b></p> <p>P 02 6207 2138   F 02 6207 5956</p> <p>City Services   Transport Canberra and City Services Directorate   ACT Government</p> <p>Level 1, 255 Canberra Avenue, Fyshwick ACT 2609   GPO Box 158 Canberra ACT 2601</p> <p><a href="http://www.act.gov.au">www.act.gov.au</a>   <a href="http://www.tccs.act.gov.au">www.tccs.act.gov.au</a>   <a href="https://twitter.com/tccs_act">@tccs_act</a></p>	
12:00	3/4/19	<p>Attended [REDACTED] to conduct inspection and talk to the breeder about her licence. Not at home – calling card left.</p>	Corlett
12:15	3/4/19	<p>Attended [REDACTED] and spoke with complainant – [REDACTED]. Apologised for the delay in the investigation. Advised her of the following:-</p> <p>I had spoken to Legal Team and explained:-</p> <ul style="list-style-type: none"> <li>• Territory Plan - animal care facility prohibited RZ1 Suburban Zone however</li> <li>• Planning and Development given her an exemption for a Home Business.</li> </ul> <p>Advised that the breeder is allowed to operate her business due to the exemption granted. [REDACTED] questioned the fact that in 2015 Ministers were against cat and puppy farming and yet nobody would do anything about this breeder. She had made complaints to DA5 since 2016 and was upset that no further action had been taken. I advised her the matter would proceed to RAC and asked if she would like to provide any further information for the committee to consider. [REDACTED] said 'No' I don't have faith in the system and getting a different outcome. I asked her if she was happy if I provided the following information to RAC.</p>	Corlett



		<p>[REDACTED]</p> <p>[REDACTED]</p> <p>[REDACTED]</p> <p>Notebook Entries – 74-78.</p> <p><i>Add photograph of dot points from Inspection</i></p>	
10:03	26/4/19	 Missing cat advert.msg Information provided by complainant	Corlett
10:30	2/5/19	RAC presented to committee and recommendation to issue Nuisance Notice to breeder and engaged with [REDACTED] from RSPCA around solutions to prevent the noise from the cats.	Corlett
16:40	8/5/19	 RE Information re [REDACTED] SEC UNCLASSIFIED .msg Information received from [REDACTED] around solutions for breeder to mitigate noise from cats during mating.	Corlett
14:00	14/5/19	 RE Missing cat advert SEC UNCLASS Email forwarded to complainant providing update.	Corlett

	11/9/19	 <div style="background-color: black; width: 80px; height: 15px; margin: 5px 0;"></div> <div style="background-color: black; width: 80px; height: 15px; margin: 5px 0;"></div> <p>Hi Michelle,</p> <p>Just logging what I heard about 10 mins ago:</p> <p>Dog yelping  'She's ripped that dog to pieces' (████████) 'All you have to do is shut the door' (████████) 'I thought you said you'd cleaned around here on Monday' (████████): out at the cages towards the front of ██████████  'Well, today's f-ing Thursday I mean Wednesday' (male who I think I've heard her call ██████████: it's the same voice who said on 30 August, during the argument, 'Every day I'm here, you're paying me')</p>	Corlett
1654 hrs	11/9/19	<p>Contacted complainant who advised she had heard the dog yelping and was concerned for the dog. She believed a man was now living there and ██████████ - breeder had been staying someone else. She advised that the house was passed in at Auction – Luton Realestate.</p>	CORLETT
17:05	11/9/19	<p>Contacted Senior Ranger ██████████ and asked who was on call – advised ██████████ – forwarded email to complete a welfare check on the dog at the property.</p>  RE ██████████ ████████ SEC UNCLAS	CORLETT

**From:** [Potter, Matt](#)  
**To:** [Corlett, Michelle](#)  
**Cc:** [Zuzek, Joe](#); [Tomlinson, Glenn](#)  
**Subject:** [REDACTED] [DLM=Sensitive: Legal]  
**Date:** Friday, 8 March 2019 11:22:34 AM

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G'day Michelle,

I've copied Joe and Glenn in just for their information regarding [REDACTED]  
As we discussed, I had several issues particular to a range of matters concerning [REDACTED]  
[REDACTED] and the breeding facility at the premises.

Note: I have only looked at this matter with intent of answering a draft ministerial [REDACTED]  
[REDACTED]. My response advised the following as an update, building on previous responses:

*Investigators are finalising an internal review of the licence to confirm the issuing of the licence was true and correct. Investigators are confirming the exemption in place under the Planning and Development Act 2007 allows a cattery to be in a residential area. Further, investigators are confirming the compliance of the licence holder to the breeding licence. It is expected the internal investigation will be completed within 14 days. Should the licence remain valid, the matter will be given to DAS to regulate as per any standard licence issued under the Act.*

My understanding is basic but is as follows:

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]

[REDACTED]





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**From:** [REDACTED]@yahoo.com.au>  
**Sent:** Friday, 26 April 2019 10:03 AM  
**To:** [REDACTED]  
**Subject:** [REDACTED]

This one's interesting:

[https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gumtree.com.au%2Fs-ad%2Fcanberra-city%2Fcats-kittens%2Fchocolate-burmese-cat-los\[REDACTED\]-monday%2F1216304871&data=02%7C01%7C%7Cfc9dd331b94a443de74408d6c9da98bc%7Cb46c190803344236b978585ee88e4199%7C0%7C1%7C636918338037106393&data=MQyeHrlvbe4Gj%2BnFliur%2FWXR2zWf2qZYLNcrBqln8ho%3D&reserved=0](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gumtree.com.au%2Fs-ad%2Fcanberra-city%2Fcats-kittens%2Fchocolate-burmese-cat-los[REDACTED]-monday%2F1216304871&data=02%7C01%7C%7Cfc9dd331b94a443de74408d6c9da98bc%7Cb46c190803344236b978585ee88e4199%7C0%7C1%7C636918338037106393&data=MQyeHrlvbe4Gj%2BnFliur%2FWXR2zWf2qZYLNcrBqln8ho%3D&reserved=0)

Chocolate Burmese Cat lost in [REDACTED] Monday URGENT My cat's name is Harry. He is a Chocolate Burmese. Our family was looking forward to picking up Harry and take him home. When we went to pick him up He had run away. If you see him, don't pick him up as he will be frightened. Please call this number if you see him. \*\*\* [REDACTED]

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**From:** [REDACTED]@rspca-act.org.au>  
**Sent:** Wednesday, 8 May 2019 4:40 PM  
**To:** Corlett, Michelle  
**Subject:** RE: Information [REDACTED] [SEC=UNCLASSIFIED]

Hi Michelle,

A few points:

- Enclose the areas to help reduce noise, especially at night – not having the females enclosed can also bring roaming tomcats around which would certainly create a lot of noise
- Male cats need to be kept separate from the female cats so on the other side of the house if possible. If the females can't see the males this will reduce the calling.
- Does she need the number of female cats she has especially if she is only breeding a couple of litters a year?
- Look at ways of stopping the females from coming back into season – hormone therapy, use of a vasectomised or neutered male (there are other methods as well) so the female thinks she has been mated. Female cats will keep coming back into season until they are mated and pregnant during breeding months.
- Use of Feliway – a feline pheromone – may reduce the calling.

[REDACTED]

[REDACTED]

Thanks

[REDACTED]

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**From:** Corlett, Michelle <Michelle.Corlett@act.gov.au>  
**Sent:** Wednesday, 8 May 2019 4:03 PM  
**To:** [REDACTED]@rspca-act.org.au>  
**Subject:** Information [REDACTED] [SEC=UNCLASSIFIED]

Hi [REDACTED],

It was nice chatting with you yesterday. I was hoping before you leave if you could provide in writing some solutions to the nuisance complaints raised by [REDACTED]. For example enclosing the garage area so the noise whilst the cats are in season/during mating is not as noticeable by the neighbours. Any other suggestions from you to assist the breeder would be greatly appreciated.

Enjoy your last two weeks at RSPCA [REDACTED]

Regards

Michelle Corlett | Investigator  
Phone [REDACTED] | Email: [michelle.corlett@act.gov.au](mailto:michelle.corlett@act.gov.au)  
Licensing and Compliance | Transport Canberra and City Services Directorate  
ACT Government | 255 Canberra Av, Fyshwick, ACT, 2609

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This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient,

please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.

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**From:** Corlett, Michelle  
**Sent:** Tuesday, 14 May 2019 1:55 PM  
**To:** [REDACTED]  
**Subject:** [REDACTED] [SEC=UNCLASSIFIED]

Hi [REDACTED],

Thanks for the information.

I presented the case to RAC (Regulatory Advisory Committee) on the 2 May 2019. The committee recommended a Nuisance Notice be issued to the breeder where she has 28 days to comply and ensure her facility is suitable to prevent excessive noise from the cats that currently have a potential to impact on the occupiers of neighbouring premises. [REDACTED]

Can you advise if there has been further excessive noise coming from the cats? If you can provide me continual updates it would be greatly appreciated as I will need to go back to committee with documented evidence.

If you have any further questions please don't hesitate to contact me.

Kind Regards  
Michelle

-----Original Message-----

**From:** [REDACTED]@yahoo.com.au]  
**Sent:** Friday, 26 April 2019 10:03 AM  
**To:** Corlett, Michelle <Michelle.Corlett@act.gov.au>  
**Subject:** Missing cat advert

This one's interesting:

[https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gumtree.com.au%2Fs-ad%2Fcanberra-city%2Fcats-kittens%2Fchocolate-burmese-cat-lost-\[REDACTED\]-monday%2F1216304871&data=02%7C01%7C%7Cfc9dd331b94a443de74408d6c9da98bc%7Cb46c190803344236b978585ee88e4199%7C0%7C1%7C636918338037106393&sd=MQyeHrlvbe4Gj%2BnFliur%2FWXR2zWf2qZYLNcrBqln8ho%3D&reserved=0](https://aus01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.gumtree.com.au%2Fs-ad%2Fcanberra-city%2Fcats-kittens%2Fchocolate-burmese-cat-lost-[REDACTED]-monday%2F1216304871&data=02%7C01%7C%7Cfc9dd331b94a443de74408d6c9da98bc%7Cb46c190803344236b978585ee88e4199%7C0%7C1%7C636918338037106393&sd=MQyeHrlvbe4Gj%2BnFliur%2FWXR2zWf2qZYLNcrBqln8ho%3D&reserved=0)

Chocolate Burmese Cat lost in [REDACTED] Monday URGENT My cat's name is Harry. He is a Chocolate Burmese. Our family was looking forward to picking up Harry and take him home. When we went to pick him up He had run away. If you see him, don't pick him up as he will be frightened. Please call this number if you see him. \*\* [REDACTED]

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**From:** [REDACTED]@yahoo.com.au>  
**Sent:** Wednesday, 11 September 2019 1:24 PM  
**To:** [REDACTED]  
**Subject:** [REDACTED]

Hi Michelle,

Just logging what I heard about 10 mins ago:

Dog yelping

'She's ripped that dog to pieces' [REDACTED] 'All you have to do is shut the door' [REDACTED] 'I thought you said you'd cleaned around here on Monday' ([REDACTED] out at the cages towards the front of [REDACTED]) 'Well, today's f-ing Thursday I mean Wed [REDACTED] who I think I've heard her call [REDACTED]: it's the same voice who said on 30 August, during the argument, 'Every day I'm here, you're paying me')

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**From:** Corlett, Michelle  
**Sent:** Wednesday, 11 September 2019 5:20 PM  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** RE: [REDACTED] [SEC=UNCLASSIFIED]

FYI as discussed

I have spoken to the complainant - she said that she had concerns for the dog as she heard the dog yelping??

Complainant - [REDACTED] - [REDACTED]

Address of Interest - [REDACTED] - [REDACTED]

If you need further information please give me a call.

Regards  
Michelle

-----Original Message-----

**From:** [REDACTED]@yahoo.com.au]  
**Sent:** Wednesday, 11 September 2019 1:24 PM  
**To:** Corlett, Michelle <Michelle.Corlett@act.gov.au>  
**Subject:** [REDACTED]

Hi Michelle,

Just logging what I heard about 10 mins ago:

Dog yelping

'She's ripped that dog to pieces' ([REDACTED]) 'All you have to do is shut the door' ([REDACTED]) 'I thought you said you'd cleaned around here on Monday' ([REDACTED]) out at the cages towards the front of ([REDACTED]) 'Well, today's f-ing Thursday I mean Wednesday' (male who I think I've heard her call [REDACTED]: it's the same voice who said on 30 August, during the argument, 'Every day I'm here, you're paying me')