



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 24-187

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Published
5. Additional information identified	Not Applicable
6. Fees	Not Applicable
7. Processing time (in working days)	44 Days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not Applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
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ACT
Government
Transport Canberra
and City Services

Freedom of Information

Access Application to Transport Canberra and City Services

About this form

This form should be used to submit an application for information held by Transport Canberra and City Services (TCCS) under the Freedom of Information Act 2016.

For an application to be valid, it must:

- Contain an email address or postal address in which notices under the FOI Act can be provided to you; and
- Include enough detail about in the type of information you are requesting to enable TCCS to identify the relevant government information.

Mandatory fields are marked with a *

If your application is for access to your own personal information you must include evidence of your identity.

Where a request relates to the personal information of a person you are acting on behalf of, you are required to attach evidence of your identity and a signed consent form.

You may wish to include a statement about how the release of information is in the public interest. An opportunity to attach the statement or any other information will be provided at the end of this application.

If your application is incomplete, TCCS will take reasonable steps to assist you and give you reasonable time to amend your application.

Submission

Post

FOI and Subpoenas, Legal and Contracts
Transport Canberra and City Services Directorate
GPO Box 158
CANBERRA ACT 2601

Email

tccs.foi@act.gov.au

Your details:

Title

Name

Address

Phone

Email

Preferred method of contact: Phone Email Post

TCCS.FOI@act.gov.au | phone: (02) 620 72987 | www.act.gov.au

Requested information**Additional information can be attached*

I am requesting access to the following government information under the *Freedom of Information Act 2016*:

1. All records relating to the maintenance, upkeep, monitoring, and repair of the footpath located in the vicinity of the accident site being **23 to 25 Cox Street, Ainslie ACT 2602** in the Australian Capital Territory ('the **footpath**') including but not limited to Spreadsheets, lists, Work Order memos, Fix My Street submissions, priority designations, and Work Order completion records.
2. Notice of defects relating to the footpath from, 8 November 2023 to date.
3. Work orders relating to the footpath from 8 November 2023 to date.
4. Complaints relating to the footpath from 8 November 2023 to date.

Preferred method to receive information*:

Email Post

Statement on the public interest (Optional)**Waiver of fees**

- I hold a valid concession card
- I am a member of the ACT Legislative Assembly
- This application is being submitted on behalf of a not-for-profit organisation
- The information that is the subject of the request is of special benefit to the public
- The information being requested was previously available to the public but no longer is

Privacy Notice

All personal information you provide will be handled in accordance with the [Information Privacy Act 2014](#) and the TCCS Privacy Policy. In accordance with the [Freedom of Information Act 2016](#), your application may be shared with other ACT Government Directorates where it is believed that they may hold information relevant to your request. You will be notified if another ACT Government Directorate is likely to respond to all or part of your application.

TCCS Disclosure Log

Please be aware that under the [Freedom of Information Act 2016](#) all information released to you will be published online, except where the request relates to your personal information. Your personal information will be removed prior to documents being published online.

Public Interest

In deciding on an application to access government information, an Information Officer must decide if the disclosure is in the public interest. While the Freedom of Information Act 2016 promotes disclosure, there are certain circumstances the disclosure of government information is contrary to the public interest. These circumstances are:

- Any instance where the type of information is listed in schedule 1; or
- Where the Information officer has carried out a public interest test against factors listed in schedule 2, and the information is found on balance to be contrary to the public interest.

Accessibility

Should you require assistance to complete this application or have any suggestions to improve the accessibility of this form, please contact the TCCS Freedom of Information team on (02) 62072987.

Dear [REDACTED]

Freedom of Information Request – Our reference 24-187

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act) received by Transport Canberra and City Services (TCCS) on 13 December 2024.

You have sought access to the following government information under the Act:

- “1. All records relating to the maintenance, upkeep, monitoring, and repair of the footpath located in the vicinity of the accident site being 23 to 25 Cox Street, Ainslie ACT 2602 in the Australian Capital Territory ('the footpath') including but not limited to Spreadsheets, lists, Work Order memos, Fix My Street submissions, priority designations, and Work Order completion records.
2. Notice of defects relating to the footpath from, 8 November 2023 to date.
3. Work orders relating to the footpath from 8 November 2023 to date.
4. Complaints relating to the footpath from 8 November 2023 to date”.

Timeframes

A decision on this application was due on 4 February 2025. I thank you for granting an extension until 25 February 2025.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Decision on access

A search for records has been undertaken and a total of three records have been identified as relevant to your request.

Upon reviewing the information identified in the records, I have found that some of the information within these documents is, on balance, contrary to the public interest to disclose. I have decided to provide you with:

- full access to one record; and
- partial access to two records.

My decision is detailed further in the following statement of reasons. I have included a schedule of the documents at Attachment A. The documents are enclosed at Attachment B with deletions applied to information which is contrary to the public interest to disclose.

Statement of Reasons

In reaching my access decision, I have taken the following into account:

- the FOI Act;
- the content of the documents that fall within the scope of your request; and
- the *Humans Rights Act 2004*.

The FOI Act has a pro disclosure bias, which requires information to be disclosed unless doing so would be contrary to the public interest. As an Information Officer, I must decide where, on balance, public interest lies in the disclosure of government information. Section 17(1) of the Act sets out the steps for completing the public interest test. As part of this process, I must identify all relevant factors in schedule 1 of the FOI Act. If no factor in schedule 1 is found relevant, I must then consider the factors listed in schedule 2 of the FOI Act and determine, on balance, where the public interest lies.

Schedule 1

- No relevant factors identified.

Public interest test (Schedule 2)

Factors favouring disclosure (Schedule 2.1)

- Schedule 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability; and
- Schedule 2.1(viii) - reveal the reason for a government decision and any background or contextual information that informed the decision.

Factors favouring non-disclosure (Schedule 2.2)

- Section 2.2 (a)(ii) – prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2004*.

In reviewing the information within scope of your application, I have identified information that is likely to provide background or contextual information that informed a government decision. I have placed significant weight on this factor. The pro-disclosure bias requires the arguments on each side of the public interest test to be weighed.

In my consideration of factors favouring non-disclosure of information within the records, I have identified the personal information of parties who are not employees of the ACT Government. I have considered that the information has been provided to TCCS with the expectation that it is handled in accordance with published privacy statements and policies. I consider that this information is not readily available to the public and has not otherwise been disclosed by TCCS. I further consider that this information has come to be held by TCCS with the expectation that it is handled in accordance with the *Information Privacy Act 2014*.

I have found that the factors favouring disclosure can be satisfied by the deletion of information which is contrary to the public interest. I have attached a list of the records at [Attachment A](#) and a copy of the records with redactions at [Attachment B](#).

Charges

No fee applies to your application as the number of pages for release are within the fee-free threshold.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you will be published with personal information removed.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:

ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82 on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email to tccs.foi@act.gov.au

Yours sincerely



Alison Kemp
Information Officer
24 February 2025

ATTACHMENT A - ACCESS APPLICATION SCHEDULE, FREEDOM OF INFORMATION

Reference Number: 24-187

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log

Factors favouring non-disclosure:

Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

Reference number	Page number	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1 - 6	01. Customer Relationship Management System (CRM) export	Multiple	Partial Access	Schedule 2.2(a)(ii)	Decision to be published on the TCCS Disclosure Log .
2	7 - 8	02. Incident Asset Management system (IAM) data export	Multiple	Partial Access	Schedule 2.2(a)(ii)	
3	9	03. Incident Assest Management system (IAM) defects data export	Multiple	Full access	Not applicable	

Total number of documents: 3

Work Order ID	Work Order Status	Work Order Creation Time	Work Order Brief Description	Work Order Supporting Information	Work Order Priority	Work Order Priority Notation	Work Order Actual Finish Date	Work Order Source	Work Order Group	Work Order Type	Work Order Failure Code
WO11691	ASSESS	06/10/2017 1:55 PM	Damaged concrete path	WO11691 : Please remove ponding issue ***Last updated by Chris Nugent***7/07/2020 3:47:05 PM	4	Very Low Risk (18 months)	25/06/2020 12:00 AM	Routine Inspection	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)
WO11750	ASSESS	06/10/2017 1:54 PM	Damaged concrete path		4	Very Low Risk (18 months)	25/06/2020 12:00 AM	Routine Inspection	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)
WO11939	ASSESS	06/10/2017 2:02 PM	Damaged concrete path		4	Very Low Risk (18 months)	25/06/2020 12:00 AM	Routine Inspection	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)
WO12505	ASSESS	06/10/2017 2:05 PM	Displaced concrete path	WO12505 : 170927-000475 - Please grind in mutiple locations on both sides of the road between the above address Pete ***Last updated by Chris Nugent***7/07/2020 3:47:05 PM	4	Very Low Risk (18 months)	10/10/2017 12:00 AM	Routine Inspection	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)
WO12546	APPR	06/10/2017 1:58 PM	Damaged concrete path	WO12546 : Asphalt driveway and concrete footpath from No 21 to No 23. ***Last updated by Tony Newman***27/09/2023 2:01:58 PM , WO12546 : Crosses two driveways ***Last updated by Chris Nugent***7/07/2020 3:47:05 PM	4	Very Low Risk (18 months)		Routine Inspection	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)
WO4060	ASSESS	23/07/2015 2:27 PM	Damaged path		4	Very Low Risk (18 months)	12/10/2017 12:00 AM	Public Enquiry	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)
WO4345	ASSESS	23/07/2015 2:30 PM	Damaged path	WO4345 : Break out slab where marked and coldmix to make safe ***Last updated by Chris Nugent***7/07/2020 11:25:20 AM	4	Very Low Risk (18 months)	02/08/2015 1:30 PM	Public Enquiry	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)
WO4440	ASSESS	23/07/2015 2:27 PM	Damaged path		4	Very Low Risk (18 months)	12/10/2017 12:00 AM	Public Enquiry	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)
WO91858	PREP	19/12/2024 9:57 AM	Cycle & footpaths > Shared paths > Damage to path or other 22 COX ST, AINSLIE	WO91858 : Replace cracked path at 3 points adjacent 22 Cox Street. Contact UTs for tree roots removal. ***Last updated by Frank Cortes***19/12/2024 9:59:10 AM	3	Low to Medium Risk (42 days)		Public Enquiry	Concrete - RM	CM - Corrective	CTU, CTU-02, Concrete - Trip or undulation, Vertical displacement (>35mm)
WO91861	INPRG	19/12/2024 10:12 AM	Damage to path or other 22 COX ST, AINSLIE - coldmix	WO91861 : Break out unstable sections of path and apply coldmix and grinding to remove trip hazards. ***Last updated by Frank Cortes***19/12/2024 10:13:55 AM	2	High Risk (14 days)		Public Enquiry	Concrete - RM	CM - Corrective	CTU, CTU-02, Concrete - Trip or undulation, Vertical displacement (>35mm)

Work Order ID	Work Order Cause Code	Work Order Remedy Code	Asset Id	Asset Name	Asset Category	Asset Workgroup	Maintenance Asset Type	Maintenance Asset Sub Type	Asset Suburb	Work Order Defect Location
WO11691	UNK, UNK-01, Unknown Cause, Unknown Cause	Panel replacement	COPA13082	COWPER STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	25 Cox Street, Ainslie
WO11750	UNK, UNK-01, Unknown Cause, Unknown Cause	Panel replacement	COPA13082	COWPER STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	19 Cox Street, Ainslie
WO11939	UNK, UNK-01, Unknown Cause, Unknown Cause	Panel replacement	COPA13082	COWPER STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	24 Cox Street, Ainslie
WO12505	UNK, UNK-01, Unknown Cause, Unknown Cause	Grinding	COPA13108	COX STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	Between 7-29 Cox Street, Ainslie
WO12546	UNK, UNK-01, Unknown Cause, Unknown Cause	Panel replacement	COPA13082	COWPER STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	23 Cox Street, Ainslie
WO4060	UNK, UNK-01, Unknown Cause, Unknown Cause	Panel replacement	COPA13082	COWPER STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	25 Cox Street
WO4345	UNK, UNK-01, Unknown Cause, Unknown Cause	Coldmix	COPA13082	COWPER STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	23 Cox St AINSLIE
WO4440	UNK, UNK-01, Unknown Cause, Unknown Cause	Panel replacement	COPA13082	COWPER STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	23 Cox Street
WO91858	ENV, ENV-02, Environmental, Vegetation	Panel replacement	COPA13108	COX STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	22 Cox St, Ainslie ACT 2602, Australia
WO91861	ENV, ENV-02, Environmental, Vegetation	Coldmix	COPA13108	COX STREET ROAD VERGE CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete	AINSLIE	22 Cox St, Ainslie ACT 2602, Australia

Work Request ID	Work Request Status	Work Request Created Date	Work Request Brief Description	Work Request Defect Location	Work Request Supporting Information	Work Order ID
WR101536	CANCELLED	22/12/2023 12:57 PM	Access Canberra Feedback: Other	30A COX ST, AINSLIE ACT 2602	<p>WR101536 : Work Request has been cancelled.Advised D Hua by email. ***Last updated by Frank Cortes***3/01/2024 9:47:01 AM , WR101536 : CSRM Case Number : 00379441 Requester Contact Name: [REDACTED] Phone Number: [REDACTED]</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>On around 6 December 2023, an ACT government contractor installed a new light pole outside 34 Cox Street Ainslie. The truck working on the side reversed over the nature-strip outside my residence at 30a Cox Street and there is subsequent damage from the wheels of the vehicle digging in - including I think too to the utilities access portals.</p> ***Last updated by TCCS Asset Integrations***22/12/2023 12:57:39 PM	
WR106649	CANCELLED	11/02/2024 7:07 PM	Cycle & footpaths > Fencing & bollards > Report safety concern	33 COX ST, AINSLIE ACT 2602	<p>WR106649 : Work Request has been cancelled.sent to telstra ***Last updated by MathewJ Grant***13/02/2024 8:46:52 AM , WR106649 : CSRM Case Number : 00396590 Requester Contact Name: Anonymous Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Uncovered electricity junction/ hole in verge.</p> <p>What are you reporting? Other</p> ***Last updated by TCCS Asset Integrations***11/02/2024 7:07:55 PM	

Work Request ID	Work Request Status	Work Request Created Date	Work Request Brief Description	Work Request Defect Location	Work Request Supporting Information	Work Order ID
WR107099	CLOSED	15/02/2024 1:36 PM	21 COX ST, AINSLIE	21 Cox St, Ainslie ACT 2602, Australia	<p>WR107099 : Linked Work Order has been assessed. ***Last updated by Nigel Murphy***14/03/2024 10:58:49 AM , WR107099 : CSRM Case Number : 00398260 Requester Contact Name: [REDACTED] Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>Is it blocking an access? No</p> <p>What needs to be cleaned, repaired or maintained? client has had plumber look at his water problem and the ty area is very blocked with roots and it is back filling and water from property unable to go out the ty area . Ty is just on the drive way and meter down .</p> <p>What are you requesting? Cleaning</p> <p>***Last updated by TCCS Asset Integrations***15/02/2024 1:36:06 PM</p>	WO80733

Work Request ID	Work Request Status	Work Request Created Date	Work Request Brief Description	Work Request Defect Location	Work Request Supporting Information	Work Order ID
WR110291	CANCELLED	28/03/2024 1:50 PM	21 COX ST, AINSLIE	21 COX ST, AINSLIE ACT 2602	<p>Requester Contact Name: [REDACTED] Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>Is it blocking an access? No</p> <p>What needs to be cleaned, repaired or maintained? Reference # 863976 (21 cox street Ainslie) . Plumber has been engaged and had provided a riser fpr water tie to be accessed. Jet rodd and camera to unblock pipes.</p> <p>What are you requesting? Maintenance</p> <p>Could it cause a trip, fall or injury? No</p> <p>***Last updated by Graeme Roughton***8/04/2024 9:39:11 AM , WR110291 : Riser in wrong location. ***Last updated by Graeme Roughton***2/04/2024 8:47:51 AM , WR110291 : CSRM Case Number : 00410837 Requester Contact Name: [REDACTED] Phone Number:</p>	

Work Request ID	Work Request Status	Work Request Created Date	Work Request Brief Description	Work Request Defect Location	Work Request Supporting Information	Work Order ID
WR126950	INPRG	18/12/2024 11:10 AM	Cycle & footpaths > Shared paths > Damage to path or other 22 COX ST, AINSLIE	22 Cox St, Ainslie ACT 2602, Australia	<p>WR126950 : CSRM Case Number : 00485523 Requester Contact Name: Anonymous Phone Number: [REDACTED]</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>What is the damage? Cracked, broken or uneven</p> <p>What is the material? Concrete</p> <p>Could it cause a trip, fall or injury? Yes</p> <p>Is it causing traffic or cyclists to swerve? Yes</p> <p>More Information Foot path broken in 3 different places, out the front of 22 Cox Street Anslie.</p> <p>***Last updated by TCCS Asset Integrations***18/12/2024 11:10:06 AM</p>	WO91858

Work Request ID	Work Request Status	Work Request Created Date	Work Request Brief Description	Work Request Defect Location	Work Request Supporting Information	Work Order ID
WR99041	CLOSED	21/11/2023 6:07 PM	34 COX ST, AINSLIE	34 COX ST, AINSLIE ACT 2602	<p>WR99041 : Linked Work Order has been assessed. ***Last updated by Nigel Murphy***12/12/2023 8:14:45 AM , WR99041 : Kirb side tie ***Last updated by Graeme Roughton***22/11/2023 9:45:24 AM , WR99041 : CSRM Case Number : 00368198 Requester Contact Name: [REDACTED] Phone Number: [REDACTED]</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>Is it blocking an access? No</p> <p>What needs to be cleaned, repaired or maintained? Stormwater tie blocked.</p> <p>What are you requesting? Cleaning</p> <p>***Last updated by TCCS Asset Integrations***21/11/2023 6:07:56 PM</p>	WO76731

Work Request ID	Work Request Status	Work Request Created Date	Work Request Brief Description	Work Request Defect Location	Work Request Supporting Information	Work Order ID
WR99522	REJECTED	28/11/2023 11:20 AM	Cycle & footpaths > Shared paths > Blocking the path	33 COX ST, AINSLIE ACT 2602	<p>WR99522 : send to city rangers ***Last updated by MathewJ Grant***29/11/2023 6:26:02 AM , WR99522 : CSRM Case Number : 00370123 Requester Contact Name: [REDACTED] Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Hedge encroaching onto footpath</p> <p>Is it causing traffic or cyclists to swerve? Yes</p> <p>Is it growing from private land? Yes</p> <p>What is causing the obstruction? Hedges, bushes, shrubs, plants, grass, weeds or leaves</p> <p>Could it cause a trip, fall or injury? Yes</p> <p>***Last updated by TCCS Asset Integrations***28/11/2023 11:20:51 AM</p>	

Work Order ID	Asset Suburb	Asset Street Address	Asset Street Number	Work Order Creation Time	Work Order Status	Work Order Description	Work Order Priority Notation	Work Order COMP Date	Work Order Failure Code	Work Order Remed y Code	Work Order Actual Start Date	Work Order Actual Finish Date	Work Order Supporting Information	Work Order Defect Location	Asset Id
WO76731	AINSLIE	COX STREET	34	22/11/2023 9:45 AM	ASSESS	34 COX ST, AINSLIE SWDP-2	Serious (10 days)	12/12/2023 8:14 AM	TIE, TIE-02, Tie Defect, Blocked Tie	Clean	22/11/2023 12:00 AM	23/11/2023 12:00 AM	WO76731 : Claim 99 ***Last updated by Nigel Murphy***12/12/2023 8:14:45 AM	34 Cox St, Ainslie ACT 2602, Australia	TPNT78816
WO77859	AINSLIE	COX STREET	34	11/12/2023 8:08 AM	ASSESS	34 COX ST, AINSLIE SWMS-13B (Additional work request)	Serious (10 days)	13/03/2024 2:35 PM	TIE, TIE-02, Tie Defect, Blocked Tie	Replace	11/12/2023 12:00 AM	08/02/2024 12:00 AM	WO77859 : Claim 115 ***Last updated by Nigel Murphy***13/03/2024 2:35:15 PM , WO77859 : Additional work request SWMS-13B ***Last updated by Nigel Murphy***11/12/2023 8:11:32 AM , WO77859 : This is duplicate from WO76731 to status: PREP ***Last updated by Nigel Murphy***11/12/2023 8:08:43 AM	34 Cox St, Ainslie ACT 2602, Australia	TPNT78816
WO80052	AINSLIE	COX STREET		01/02/2024 11:06 AM	ASSESS	24852-5641 B/O W6-1A	Serious (7 days)	05/03/2024 8:10 AM	SGN, SGN-04, Sign Defect, Sign Information Faded/Illegible	Replace	02/03/2024 7:36 AM	02/03/2024 7:36 AM	WO80052 : Replace B/O W6-1A ***Last updated by Nicholas Timmer***2/03/2024 7:36:48 AM , WO80052 : Issue 17226 ***Last updated by GrantH Williams***17/02/2024 3:34:02 PM	14 O'Connell St, Ainslie ACT 2602, Australia	SGNG4112
WO80733	AINSLIE	COX STREET	21	16/02/2024 9:17 AM	ASSESS	21 COX ST, AINSLIE SWDP-2	Serious (10 days)	14/03/2024 10:58 AM	TIE, TIE-02, Tie Defect, Blocked Tie	Clean	16/02/2024 12:00 AM	20/02/2024 12:00 AM	WO80733 : Claim 115 ***Last updated by Nigel Murphy***14/03/2024 10:58:49 AM , WO80733 : Riser in driveway. ***Last updated by Graeme Roughton***16/02/2024 9:17:28 AM	21 Cox St, Ainslie ACT 2602, Australia	TPNT82835
WO83250	AINSLIE	COX STREET		30/04/2024 9:06 AM	PREP	Cycle & footpaths > Shared paths > Damage to path or	Very Low Risk (18 months)		CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)	Panel replacement			WO83250 : Replace cracked path. Contact UTs for tree roots removal. ***Last updated by Frank Cortes***30/04/2024 9:07:36 AM	14 O'Connell St, Ainslie ACT 2602, Australia	COPA13120

Work Order ID	Asset Suburb	Asset Street Address	Asset Street Number	Work Order Creation Time	Work Order Status	Work Order Brief Description	Work Order Priority Notation	Work Order COMP Date	Work Order Failure Code	Work Order Remed y Code	Work Order Actual Start Date	Work Order Actual Finish Date	Work Order Supporting Information	Work Order Defect Location	Asset Id
WO88184	AINSLIE	COX STREET	21	11/09/2024 11:25 AM	ASSESS	21 Cox Street, Ainslie SWDP-2	Serious (10 days)	10/10/2024 8:24 AM	TIE, TIE-02, Tie Defect, Blocked Tie	Clean	12/09/2024 7:00 AM	12/09/2024 9:30 AM	<p>WO88184 : Claim 159 ***Last updated by Nigel Murphy***10/10/2024 8:23:54 AM , WO88184 : Have emailed Andrew the footage of the tie clean to check what further works are required. Emailed 16/09/2024. ***Last updated by Aimie Reeks***16/09/2024 9:04:30 AM , WO88184 : Josh and Mark ***Last updated by Chris Gilmore***12/09/2024 7:22:54 AM , WO88184 : ██████████ 21 Cox St Ainslie</p> <p>***Last updated by Nigel Murphy***11/09/2024 11:25:00 AM</p>	21, COX STREET, AINSLIE, ACT, 2602, AUSTRALIA	TPNT82835
WO91858	AINSLIE	COX STREET		19/12/2024 9:57 AM	PREP	Cycle & footpaths > Shared paths > Damage to path or other 22	Low to Medium Risk (42 days)		CTU, CTU-02, Concrete - Trip or undulation, Vertical displacement (>35mm)	Panel replacement			<p>WO91858 : Replace cracked path at 3 points adjacent 22 Cox Street. Contact UTs for tree roots removal. ***Last updated by Frank Cortes***19/12/2024 9:59:10 AM</p>	22 Cox St, Ainslie ACT 2602, Australia	COPA13108
WO91861	AINSLIE	COX STREET		19/12/2024 10:12 AM	INPRG	Damage to path or other 22 COX ST, AINSLIE - coldmix	High Risk (14 days)		CTU, CTU-02, Concrete - Trip or undulation, Vertical displacement (>35mm)	Coldmix			<p>WO91861 : Break out unstable sections of path and apply coldmix and grinding to remove trip hazards. ***Last updated by Frank Cortes***19/12/2024 10:13:55 AM</p>	22 Cox St, Ainslie ACT 2602, Australia	COPA13108

02/01/2025, 10:03

Edit Work Order

Maintenance - Operational Classic View

Search

Assetic

Information Documents 3 Summary

Maintenance > Work Orders > WO91858

Information

Brief Description *
Cycle & footpaths > Shared paths > Damage to path or other 22 COX ST, AINSLIE

Created By
Frank Cortes

Created At
19/12/2024 09:57 AM

Configuration

Work Type *
CM - Corrective

Budget Type *
OPEX

Failure *
CTU,CTU-02 - Concrete - Trip or undulation, Vertical displacement (>...

Cause *
ENV,ENV-02 - Environmental, Vegetation

Remedy *
PRL - Panel replacement

Work Group
Concrete - RM

Planning

Priority *
3 - Low to Medium Risk (4...

Due Date
30/01/2025 09:57 AM

Target Start *
19/12/2024 09:57 AM

Target Finish *
30/01/2025 09:57 AM

Estimated Duration (Hour) *
1

Execution

Schedule Start

Schedule Finish

Actual Start

Actual Finish

Additional Info

Responsible Officer

Reference Number
01010747

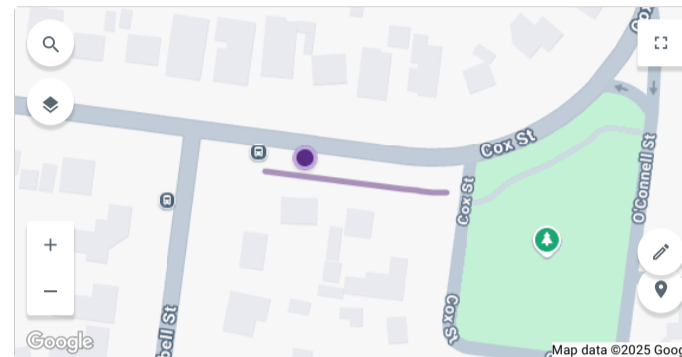
External Id
5000d00000JWjwqlAD

Source
Public Enquiry - Sourced from Public Enquiry

Asset

Asset *
COPA13108 - COX STREET ROAD VERGE CONCRETE FOOTPATH
Community Path - Concrete

Location



Location Description *
22 Cox St, Ainslie ACT 2602, Australia

Supporting Information

Comment

Replace cracked path at 3 points adjacent 22 Cox Street. Contact UTs for tree roots removal.
Frank Cortes - 19/12/2024 09:59:10

CSRM Case Number : 00485523
Requester Contact Name: Anonymous
Phone Number: [REDACTED]

Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).

What is the damage?
Cracked, broken or uneven

What is the material?
Concrete

Could it cause a trip, fall or injury?
Yes

Is it causing traffic or cyclists to swerve?
Yes

More Information
Foot path broken in 3 different places, out the front of 22 Cox Street Anslie.

WR126950 - TCCS Asset Integrations - 18/12/2024 11:10:06

Work Tasks

Task	Description
No records to display	

Labour

Task	Work Group	Craft	Quantity	Hours Required
-	Concrete - RM	Concrete Contractor	1	0.0

Resources

Task	Craft	Resource	Actual Hours	Actual Start	Actual Finish
-	Concrete Contractor	-	0.00	-	-

Materials

Task	Description	Planned Quantity	Actual Quantity
-	Concrete - RM (Square Metre) (100mm Plain Concrete - Path)	14.00 Square Metre	0.00 Square Metre

Work Order Actions

- Link Reference
- Link Request
- Import from JP
- Print Work Order
- Sync Work Order
- System Connector
- Create Follow-Up
- Cancel

Asset Information

Linked Asset
COPA13108 - COX STREET ROAD VERGE CONCRETE FOOTPATH

Asset Attributes

Maintenance Type
Community Path - Concrete

Default Work Group
Concrete - RM

Asset Criticality
Medium

Open Work 1

Work History 2

Work Order Information

Reference Work Order 0

Linked Work Requests 1

WR126950 - INPROGRESS
Cycle & footpaths > Shared paths > Damage to path or other 22 COX ST, AINSLIE

Follow-Up Work Orders 0

PREP WAPPR APPR RFE INPRG TCOMP COMP ASSESS

SAVE

02/01/2025, 10:03

Edit Work Order

