

## Case Information

<b>Case Officer</b>	
<b>Case Owner</b>	Place Management and Graffiti
<b>Reassignment Reason</b>	

## Case Overview

<b>Case Number</b>	00234242
<b>AC Case Number</b>	00586713
<b>Feedback Type</b>	
<b>Priority</b>	
<b>Job Type</b>	
<b>Status</b>	Case Closed
<b>Subject</b>	Parks & public spaces > Fencing & bollards > Litter & illegal dumping
<b>Region</b>	
<b>Sub Status</b>	Resolved

## Assetic Detail

<b>Assetic Status</b>	Closed
<b>Assetic Queue</b>	TCCS AMIS Place Mgt Operations
<b>Assetic Work Request ID</b>	WR64425
<b>Assetic Team Allocation</b>	61
<b>Assetic Target Finish Date</b>	2022-11-04
<b>Managing Platform</b>	Assetic

## Assetic Comments

<b>Assetic Status Comments</b>	WR64425 has been closed in Assetic by Mick Lee. Comments: Linked Work Order WO60310 has been assessed.
--------------------------------	--

## Description PMG

<b>ACTCCS Description</b>	<b>What are you reporting?</b> Other e.g. litter/material/debris  <b>More Information</b> Large quantity of tyres illegally dumped off side of Monaro Highway
---------------------------	---

	<b>Is it posing a safety hazard?</b> No
--	--

## Duplicate Case

<b>Related Case</b>	
<b>Is Duplicate</b>	false

## Citizen Details

<b>Account ID</b>	
<b>Contact Email</b>	
<b>Contact Phone</b>	
<b>Contact Mobile</b>	

## ACTCCS Contact Details

<b>ACTCCS Contact First Name</b>	
<b>ACTCCS Contact Last Name</b>	
<b>ACTCCS Contact Phone</b>	
<b>ACTCCS Contact Mobile</b>	
<b>ACTCCS Contact Email</b>	

## Citizen Communication Details

<b>Citizen Opted For Comms</b>	false
<b>Comms Sent</b>	Case Closed

## Case Details

<b>Case Origin</b>	FMS Form
<b>Incident Address</b>	Side of Monaro Highway southbound, Gilmore
<b>Source</b>	Access Canberra
<b>Suburb</b>	TUGGERANONG
<b>Created Date</b>	
<b>ACTCCS Longitude</b>	149.14487555082465
<b>Closed Date</b>	
<b>ACTCCS Latitude</b>	-35.415969249573735

# System Information

<b>Created By</b>	AC TCCS Integration
<b>Last Modified By</b>	Rakesh Posina 07-31-2025 02:22:11
<b>Date Created in FMS</b>	
<b>Case Sharing ID ACTCCS</b>	PMG

# Case History

Created By	Created Date	Field	Old Value	New Value
Assetic TCCS Integration	10-26-2022 12:20:23	ACTCCS_Asseti _Status__c	InProgress	Closed
Assetic TCCS Integration	10-26-2022 12:20:23	ACTCCS_Status_ _c	In Progress	Resolved
Assetic TCCS Integration	10-26-2022 12:20:23	Status	Unassigned	Case Closed
Assetic TCCS Integration	10-25-2022 08:22:40	ACTCCS_Asseti _Status__c	Assigned	InProgress
Assetic TCCS Integration	10-05-2022 06:32:01	ACTCCS_Status_ _c	Unresolved	In Progress

Assetic TCCS Integration	10-05-2022 06:32:01	ACTCCS_Asseti _Status__c	New	Assigned
Assetic TCCS Integration	10-04-2022 12:19:36	ACTCCS_Asseti _Status__c		New
AC TCCS Integration	10-04-2022 12:14:30	Suburb_PMG__c		TUGGERANONG
AC TCCS Integration	10-04-2022 12:13:47	ACTCCS_Status_ _c		Unresolved
AC TCCS Integration	10-04-2022 12:13:47	RecordType	TCCS General	Place Management and Graffiti
AC TCCS Integration	10-04-2022 12:13:47	RecordType	0122P0000004Oq sQAE	0122P0000004Oq pQAE
AC TCCS Integration	10-04-2022 12:13:47	Origin		FMS Form

AC TCCS Integration	10-04-2022 12:13:47	Priority	Medium	
AC TCCS Integration	10-04-2022 12:13:47	Owner	AC TCCS Integration	Place Management and Graffiti
AC TCCS Integration	10-04-2022 12:13:47	Owner	0052P000000e2qbQAA	00G2P0000000OQNUA4
AC TCCS Integration	10-04-2022 12:13:47	created		

## Case Feed

## Case Notes

Created By	AC TCCS Integration
Created Date	10-04-2022 12:14:17
Title	Customer Entry (Auto Note)
Content	<p>This is an auto note of the original customer submission.</p> <p><b>Subject:</b> Parks &amp; public spaces &gt; Fencing &amp; bollards &gt; Litter &amp; illegal dumping</p> <p><b>Category:</b> Fix My Street &gt; Parks &amp; public spaces &gt; Fencing &amp; bollards &gt; Litter &amp; illegal dumping</p> <p><b>AC Description (forms):</b> <b>What are you reporting?</b> Other e.g. litter/material/debris</p>

	<p><b>More Information</b> Large quantity of tyres illegally dumped off side of Monaro Highway</p> <p><b>Is it posing a safety hazard?</b> No</p> <p><b>Plain Description:</b></p> <p><b>Location Data:</b> Address: Side of Monaro Highway southbound, Gilmore Latitude: -35.415969249573735 Longitude: 149.14487555082465</p>

## Case Attachments

Created By	Created Date	Title	File Type
------------	--------------	-------	-----------

## Case Emails


## Case Information

<b>Case Officer</b>	
<b>Case Owner</b>	Place Management and Graffiti
<b>Reassignment Reason</b>	

## Case Overview

<b>Case Number</b>	00255429
<b>AC Case Number</b>	00622383
<b>Feedback Type</b>	
<b>Priority</b>	
<b>Job Type</b>	
<b>Status</b>	Case Closed
<b>Subject</b>	Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance
<b>Region</b>	
<b>Sub Status</b>	Resolved

## Assetic Detail

<b>Assetic Status</b>	
<b>Assetic Queue</b>	TCCS AMIS Place Mgt Operations
<b>Assetic Work Request ID</b>	
<b>Assetic Team Allocation</b>	61
<b>Assetic Target Finish Date</b>	
<b>Managing Platform</b>	Salesforce

## Assetic Comments

<b>Assetic Status Comments</b>	
--------------------------------	--

## Description PMG

<b>ACTCCS Description</b>	<b>More Information</b> Please schedule mowing in Chisholm/Gilmore as kids have been seen trying to light fires in the grass. The person who seen the kids was told to report it to the police, it is on one the Facebook pages for Chisholm Gilmore.  <b>Could it cause a trip, fall or injury?</b>
---------------------------	---

	No
	<b>What is the mowing/maintenance issue?</b> Overgrown grass
	<b>Is it blocking access or line of sight?</b> No

## Duplicate Case

<b>Related Case</b>	
<b>Is Duplicate</b>	false

## Citizen Details

<b>Account ID</b>	
<b>Contact Email</b>	
<b>Contact Phone</b>	
<b>Contact Mobile</b>	

## ACTCCS Contact Details

<b>ACTCCS Contact First Name</b>	
<b>ACTCCS Contact Last Name</b>	
<b>ACTCCS Contact Phone</b>	
<b>ACTCCS Contact Mobile</b>	
<b>ACTCCS Contact Email</b>	

## Citizen Communication Details

<b>Citizen Opted For Comms</b>	false
<b>Comms Sent</b>	Case Closed

## Case Details

<b>Case Origin</b>	FMS Form
<b>Incident Address</b>	HEAGNEY CR, GILMORE ACT 2905
<b>Source</b>	Access Canberra
<b>Suburb</b>	GILMORE
<b>Created Date</b>	

<b>ACTCCS Longitude</b>	
<b>Closed Date</b>	
<b>ACTCCS Latitude</b>	

## System Information

<b>Created By</b>	AC TCCS Integration
<b>Last Modified By</b>	Rakesh Posina 11-29-2024 04:55:16
<b>Date Created in FMS</b>	
<b>Case Sharing ID ACTCCS</b>	PMG

## Case History

Created By	Created Date	Field	Old Value	New Value
Jody Friend	12-16-2022 08:48:18	ACTCCS_Status_ _c	Unresolved	Resolved
Jody Friend	12-16-2022 08:48:18	Status	Unassigned	Case Closed
AC TCCS Integration	11-24-2022 11:25:49	RecordType	0122P0000004Oq sQAE	0122P0000004Oq pQAE
AC TCCS Integration	11-24-2022 11:25:49	Origin		FMS Form

AC TCCS Integration	11-24-2022 11:25:49	Priority	Medium	
AC TCCS Integration	11-24-2022 11:25:49	created		
AC TCCS Integration	11-24-2022 11:25:49	Owner	0052P000000e2q bQAA	00G2P000000OO QNUA4
AC TCCS Integration	11-24-2022 11:25:49	ACTCCS_Status_ _c		Unresolved
AC TCCS Integration	11-24-2022 11:25:49	Case_Sharing_ID _ACTCCS__c		PMG
AC TCCS Integration	11-24-2022 11:25:49	Owner	AC TCCS Integration	Place Management and Graffiti
AC TCCS Integration	11-24-2022 11:25:49	RecordType	TCCS General	Place Management and Graffiti

## Case Feed

## Case Notes

Created By	AC TCCS Integration
Created Date	11-24-2022 11:26:19
Title	Customer Entry (Auto Note)
Content	<p>This is an auto note of the original customer submission.</p> <p><b>Subject:</b> Fix My Street &gt; Grass, trees &amp; shrubs &gt; Grass &amp; weeds &gt; Request mowing or maintenance</p> <p><b>Category:</b> Fix My Street &gt; Grass, trees &amp; shrubs &gt; Grass &amp; weeds &gt; Request mowing or maintenance</p> <p><b>AC Description (forms):</b> <b>More Information</b> Please schedule mowing in Chisholm/Gilmore as kids have been seen trying to light fires in the grass. The person who seen the kids was told to report it to the police, it is on one the Facebook pages for Chisholm Gilmore.</p> <p><b>Could it cause a trip, fall or injury?</b> No</p> <p><b>What is the mowing/maintenance issue?</b> Overgrown grass</p> <p><b>Is it blocking access or line of sight?</b> No</p> <p><b>Plain Description:</b></p> <p><b>Location Data:</b> Address: [REDACTED] HEAGNEY CR, GILMORE ACT 2905 Latitude: [REDACTED] Longitud [REDACTED]</p>

## Case Attachments

Created By	Created Date	Title	File Type
------------	--------------	-------	-----------

## Case Emails


## Case Information

<b>Case Officer</b>	
<b>Case Owner</b>	City Rangers
<b>Reassignment Reason</b>	for investigation

## Case Overview

<b>Case Number</b>	00340659
<b>AC Case Number</b>	00770470
<b>Feedback Type</b>	Litter / dumping
<b>Priority</b>	Low
<b>Feedback Other</b>	Public unleased land
<b>Urgent</b>	No
<b>Subject</b>	GILMORE - Parks & public spaces > Toilets > Litter & illegal dumping
<b>Comment Category</b>	Complaint
<b>Status</b>	Case Closed
<b>Follow Up</b>	Yes
<b>Sub Status</b>	Action Not Required

## City Rangers Detail

<b>ACTCCS Description</b>	<b>What are you reporting?</b> Other e.g. litter/material/debris  <b>More Information</b> Rubbish and illegal wood chopping is taking place Caller unable to give exact location but is on the trail to the hume horse paddocks near gilmore Caller is happy to take a call to pin point where this is happening  <b>Is it posing a safety hazard?</b> Yes
---------------------------	---

## City Rangers Details

<b>Initial Investigation</b>	
<b>Public Safety Issue</b>	No

## Sharps

<b>Time Ranger Called</b>	
---------------------------	--

<b>Sharp Status</b>	
<b>Time Completed</b>	
<b>Number of Sharps</b>	

## Duplicate Case

<b>Related Case</b>	
<b>Is Duplicate</b>	false

## Citizen Details

<b>Account ID</b>	
<b>Contact Email</b>	
<b>Contact Phone</b>	
<b>Contact Mobile</b>	

## ACTCCS Contact Details

<b>ACTCCS Contact First Name</b>	
<b>ACTCCS Contact Last Name</b>	
<b>ACTCCS Contact Phone</b>	
<b>ACTCCS Contact Mobile</b>	
<b>ACTCCS Contact Email</b>	

## Citizen Communication Details

<b>Citizen Opted For Comms</b>	false
<b>Comms Sent</b>	

## Case Details

<b>Source</b>	Access Canberra
<b>Incident Address</b>	GILMORE - No Nearby Address
<b>Case Origin</b>	FMS Form
<b>Suburb</b>	GILMORE
<b>Created Date</b>	
<b>ACTCCS Longitude</b>	149.13929701129609
<b>Closed Date</b>	
<b>ACTCCS Latitude</b>	-35.412137265990914

# System Information

<b>Created By</b>	AC TCCS Integration
<b>Last Modified By</b>	Rakesh Posina 07-31-2025 02:31:12
<b>Date Created in FMS</b>	2023-08-14T23:33:00.000Z

# Case History

Created By	Created Date	Field	Old Value	New Value
Bunnarith Seng	07-04-2024 02:28:14	Status	Unassigned	Case Closed
Bunnarith Seng	07-04-2024 02:28:14	ACTCCS_Status_ _c	Unresolved	Action Not Required
Michelle Sampson	08-15-2023 01:57:06	Subject	Parks & public spaces > Toilets > Litter & illegal dumping	GILMORE - Parks & public spaces > Toilets > Litter & illegal dumping
Michelle Sampson	08-15-2023 01:56:38	Priority		Low

Michelle Sampson	08-15-2023 01:56:38	Feedback_Type__c		Litter / dumping
Franky Romeo	08-15-2023 10:35:40	ACTCCS_Asseti _Status__c	Rejected	
Franky Romeo	08-15-2023 10:35:40	RecordType	Place Management and Graffiti	City Rangers
Franky Romeo	08-15-2023 10:35:40	ACTCCS_Reassign ment_Reason__c		for investigation
Franky Romeo	08-15-2023 10:35:40	Case_Sharing_ID _ACTCCS__c	PMG	CRS
Franky Romeo	08-15-2023 10:35:40	Owner	00G2P0000000O QNUA4	00G2P0000000O QLUA4
Franky Romeo	08-15-2023 10:35:40	Owner	Place Management and Graffiti	City Rangers

Franky Romeo	08-15-2023 10:35:40	RecordType	0122P0000004Oq pQAE	0122P0000004Oq oQAE
Assetic TCCS Integration	08-15-2023 09:40:02	ACTCCS_Asseti _Status__c	New	Rejected
Assetic TCCS Integration	08-15-2023 09:35:34	ACTCCS_Asseti _Status__c		New
AC TCCS Integration	08-15-2023 09:33:11	Suburb_PMG__c		GILMORE
AC TCCS Integration	08-15-2023 09:33:06	Account		0018w000004typ7 AAA
AC TCCS Integration	08-15-2023 09:33:06	Account		
AC TCCS Integration	08-15-2023 09:33:06	Contact		0038w000004jJw1 AAE

AC TCCS Integration	08-15-2023 09:33:06	Contact		
AC TCCS Integration	08-15-2023 09:33:06	Case_Sharing_ID _ACTCCS__c		PMG
AC TCCS Integration	08-15-2023 09:33:06	ACTCCS_Status_ _c		Unresolved
AC TCCS Integration	08-15-2023 09:33:06	Owner	0052P000000e2q bQAA	00G2P000000OO QNUA4
AC TCCS Integration	08-15-2023 09:33:06	Owner	AC TCCS Integration	Place Management and Graffiti
AC TCCS Integration	08-15-2023 09:33:06	Priority	Medium	
AC TCCS Integration	08-15-2023 09:33:06	Origin		FMS Form

AC TCCS Integration	08-15-2023 09:33:06	RecordType	0122P0000004OqsQAE	0122P0000004OqpQAE
AC TCCS Integration	08-15-2023 09:33:06	RecordType	TCCS General	Place Management and Graffiti
AC TCCS Integration	08-15-2023 09:33:06	created		

## Case Feed

Created By	Bunnarith Seng
Created Date	07/04/2024 02:28:11
Body	This case has been triaged in accordance with the L&C Accountability Commitment. This case may be re-opened if the risk is assessed to change or if resources are available.

## Case Notes

Created By	AC TCCS Integration
Created Date	08-15-2023 09:33:36
Title	Customer Entry (Auto Note)

Content	<p>This is an auto note of the original customer submission.</p> <p><b>Subject:</b> Parks &amp; public spaces &gt; Toilets &gt; Litter &amp; illegal dumping</p> <p><b>Category:</b> Fix My Street &gt; Parks &amp; public spaces &gt; Toilets &gt; Litter &amp; illegal dumping</p> <p><b>AC Description (forms):</b> <b>What are you reporting?</b> Other e.g. litter/material/debris</p> <p><b>More Information</b> Rubbish and illegal wood chopping is taking place Caller unable to give exact location but is on the trail to the hume horse paddocks near gilmore Caller is happy to take a call to pin point where this is happening</p> <p><b>Is it posing a safety hazard?</b> Yes</p> <p><b>Plain Description:</b></p> <p><b>Location Data:</b> Address: No Nearby Address Latitude: -35.412137265990914 Longitude: 149.1392970112961</p>

## Case Attachments

Created By	Created Date	Title	File Type
------------	--------------	-------	-----------

## Case Emails


## Case Information

<b>Case Officer</b>	
<b>Case Owner</b>	Place Management and Graffiti
<b>Reassignment Reason</b>	

## Case Overview

<b>Case Number</b>	00590250
<b>AC Case Number</b>	01184314
<b>Feedback Type</b>	
<b>Priority</b>	
<b>Job Type</b>	
<b>Status</b>	Case Closed
<b>Subject</b>	Fix My Street > Parks & public spaces > Shelters/shade > Report safety concern
<b>Region</b>	South
<b>Sub Status</b>	Resolved

## Assetic Detail

<b>Assetic Status</b>	Closed
<b>Assetic Queue</b>	TCCS AMIS Place Mgt Operations
<b>Assetic Work Request ID</b>	WR148416
<b>Assetic Team Allocation</b>	61
<b>Assetic Target Finish Date</b>	2025-12-06
<b>Managing Platform</b>	Assetic

## Assetic Comments

<b>Assetic Status Comments</b>	Workrequest WO105636 is in progress. WorkOrder Corrective Maintenance has been raised in Assetic with a priority of Low (10 days)
--------------------------------	---

## Description PMG

<b>ACTCCS Description</b>	<b>What are you reporting?</b> Other  <b>More Information</b> Sharps, Broken glass, syringes, stolen vehicle all kinds of items dumped here. It's a public safety issue. Needs to
---------------------------	---

	clear it. Overgrown grass and there are a fire hazards in the tunnel. Address- Tuggeranong Section 0, Block 1563. Between Monaro highway and Hume
--	---

## Duplicate Case

Related Case	
Is Duplicate	false

## Citizen Details

Account ID	001Od00000awRXpIAM
Contact Email	[REDACTED]
Contact Phone	[REDACTED]
Contact Mobile	

## ACTCCS Contact Details

ACTCCS Contact First Name	[REDACTED]
ACTCCS Contact Last Name	[REDACTED]
ACTCCS Contact Phone	[REDACTED]
ACTCCS Contact Mobile	
ACTCCS Contact Email	[REDACTED]

## Citizen Communication Details

Citizen Opted For Comms	true
Comms Sent	Unassigned;Case Closed

## Case Details

Case Origin	FMS Form
Incident Address	[REDACTED] HENRY MELVILLE CR, GILMORE ACT 2905
Source	Access Canberra
Suburb	GILMORE
Created Date	
ACTCCS Longitude	[REDACTED]
Closed Date	
ACTCCS Latitude	[REDACTED]

# System Information

<b>Created By</b>	AC TCCS Integration
<b>Last Modified By</b>	Assetic TCCS Integration 11-26-2025 06:49:40
<b>Date Created in FMS</b>	2025-11-21T06:34:15.000Z
<b>Case Sharing ID ACTCCS</b>	PMG

# Case History

Created By	Created Date	Field	Old Value	New Value
Assetic TCCS Integration	11-26-2025 06:49:40	ACTCCS_Status__c	In Progress	Resolved
Assetic TCCS Integration	11-26-2025 06:49:40	ACTCCS_Asseti__Status__c	InProgress	Closed
Assetic TCCS Integration	11-26-2025 06:49:40	Status	Assigned	Case Closed
Assetic TCCS Integration	11-26-2025 06:44:34	ACTCCS_Asseti__Status__c	Assigned	InProgress
Assetic TCCS Integration	11-25-2025 11:19:37	ACTCCS_Status__c	Unresolved	In Progress

Assetic TCCS Integration	11-25-2025 11:19:37	ACTCCS_Asseti _Status__c	New	Assigned
Assetic TCCS Integration	11-25-2025 11:19:37	Status	Unassigned	Assigned
Assetic TCCS Integration	11-21-2025 05:45:36	ACTCCS_Asseti _Status__c		New
Assetic TCCS Integration	11-21-2025 05:45:36	ACTCCS_Asseti _WR_ID__c		WR148416
Assetic TCCS Integration	11-21-2025 05:45:36	ACTCCS_Status_ _c	Updated	Unresolved
AC TCCS Integration	11-21-2025 05:40:07	ACTCCS_Status_ _c	Unresolved	Updated
AC TCCS Integration	11-21-2025 05:34:21	Account		

AC TCCS Integration	11-21-2025 05:34:21	Contact		003Od00000Zsw7i IAB
AC TCCS Integration	11-21-2025 05:34:21	Contact		
AC TCCS Integration	11-21-2025 05:34:21	Account		001Od00000awR XpIAM
AC TCCS Integration	11-21-2025 05:34:21	Incident_Location_ _Latitude__s		
AC TCCS Integration	11-21-2025 05:34:21	created		
AC TCCS Integration	11-21-2025 05:34:21	Incident_Location_ _Longitude__s		

## Case Feed

## Case Notes

Created By	AC TCCS Integration
Created Date	11-21-2025 05:40:06
Title	Private note


Content	Customer informed that it's an open place like reserve and it's a safety concern and needs to take immediate step to clean the place.

## Case Attachments

Created By	Created Date	Title	File Type
------------	--------------	-------	-----------

## Case Emails

From	ACT Place Management and Graffiti
Created Date	11-21-2025 05:34:22
Subject	Fix My Street request - Ref. 01184314 - Report safety concern - [REDACTED] HENRY MELVILLE CR, GILMORE ACT 2905
Text Body	<p>Hello [REDACTED], Thank you for letting us know about an issue important to you and your local area. Your request for [Report safety concern - [REDACTED] HENRY MELVILLE CR, GILMORE ACT 2905] has been received and provided to our City Services team for action. We'll contact you if we need further information. If you submitted this request with your Digital Account, you can track the progress through your account. You can also call Access Canberra (13 22 81) using reference number [01184314]. Our teams work hard to complete jobs as quickly as possible. You can stay connected about important upgrades and activity across your suburb and city by visiting the City Services weekly maintenance page Thank you City Services team</p>
HTML Body	<p>Hello [REDACTED], Thank you for letting us know about an issue important to you and your local area.</p> <p>If you submitted this request with your Digital Account, you can track the progress through your account. You can also call Access Canberra (13 22 81) using reference number [01184314]. Our teams work hard to complete jobs as quickly as possible. You can stay connected about important upgrades and activity across your suburb and city by visiting the City Services weekly maintenance page Thank you</p>

		
From	ACT Place Management and Graffiti	
Created Date	11-26-2025 06:49:40	
Subject	Fix My Street request - Ref. 01184314 - Report safety concern - [REDACTED] HENRY MELVILLE CR, GILMORE ACT 2905	
Text Body	<p>Hello [REDACTED] Thank you for taking the time to submit a Fix My Street request and letting us know about an issue important to you and your local area. I am pleased to advise you that your request relating to Fix My Street &gt; Parks &amp; public spaces &gt; Shelters/shade &gt; Report safety concern - [REDACTED] HENRY MELVILLE CR, GILMORE ACT 2905 has been resolved. The resolution applied to this issue was: The litter was removed. Your request has been closed through Fix My Street. For more information on public land maintenance and facilities visit the City Services website. For updates on maintenance and infrastructure works scheduled in your local area each week visit the City Services website. For more details on your request(s), log in to your Digital Account via the Access Canberra website. For your reference – please find below additional details submitted as part of your original request: What are you reporting? Other More Information Sharps, Broken glass, syringes, stolen vehicle all kinds of items dumped here. It's a public safety issue. Needs to clear it. Overgrown grass and there are a fire hazards in the tunnel. Address- Tuggeranong Section 0, Block 1563. Between Monaro highway and Hume Thank you, City Services Your feedback helps improve our service quality. You can rate the request outcome by clicking on the icons below. This link will expire after 30 calendar days.</p>	
HTML Body	Hello [REDACTED]	

City Services website.

City Services website.

Digital Account via the Access Canberra website.

For your reference - please find below additional details submitted as part of your original request:

***What are you reporting?***

*Other*

***More Information***

*Sharps, Broken glass, syringes, stolen vehicle all kinds of items dumped here. It's a public safety issue. Needs to clear it. Overgrown grass and there are a fire hazards in the tunnel. Address- Tuggeranong Section 0, Block 1563. Between Monaro highway and Hume*





ENQUIRY_ID	CREATED DATE	COMPLETE DATE	CLASS	STATUS	SOURCE	LOCATION	DESCRIPTION	ACTION
1059396	8/17/2018 12:00:12 PM	24/08/2018 9:29:59 AM	Default Value - Please change	Complete	ICS FORMS	Henry Melville Cres, Gilmore	There is a broken cement pole at the top of a lane way on the loop of Henry Melville Cres, Gilmore can this be removed please.	
1066698	1/21/2019 4:49:12 PM	01/05/2019 7:50:08 AM	Stormwater	Complete	ICS FORMS	Henry Melville Crescent Gilmore	SWMS-13A Tie Replacement, SWDP-2 Tie Clean. is a plumber working at a knock down/rebuild and he called to advise there are large tree roots in the storm water tie on the property.	Tie Clean, Tie Replacement
1064891	12/11/2018 3:50:08 PM	19/12/2018 6:54:41 AM	Urban Open Space	Complete	ICS FORMS	Henry Melville Crescent, Gilmore	Hello i would like to advise that there has been a mattress and wooden pallets illegally dumped at the corner of our street Heagney and Henry Melville Cres. Someone has dragged them off the footpath so people could get to the school across the road.	
981144	6/5/2016 6:47:56 PM	01/07/2016 8:37:43 AM	Street, Warn, Haz, Park, Other	Complete	ICS FORMS	Henry Melville Crescent, Gilmore	Opposite Henry Melville Cres there is a 40km/h school zone speed limit sign that has being knocked over and is laying on the ground.	completed by T.Smith on 05/06/16
1026283	6/23/2017 10:37:50 AM	06/07/2017 12:07:08 PM	Community Paths	Complete	ICS FORMS	Henry Melville Crescent, Gilmore	dumped lounge in a laneway traversing Henry Melville Cres and Doughty Place, Chisholm, it has been there for at least 6months having noticed this last December. The lounge is at the Henry Melville end of the LHS as you enter the laneway.	
968143	3/17/2016 2:44:11 PM		Streetlight	Email Sent	ICS FORMS	Henry Melville Crescent Gilmore	Streetlight behind the listed address on walkway is flickering on and off.	
971277	4/6/2016 7:45:15 AM	03/05/2016 9:36:13 AM	Trees - Street (Single)	Complete	ICS FORMS	Henry Melville Crescent, Gilmore	Large gum, looks to be dead can someone please conduct a health assessment.	2/5/16 Tree removed & butt given to contractor for removal.
1086332	5/5/2020 1:55:27 PM	11/05/2020 11:43:36 AM	Street, Warn, Haz, Park, Other	Complete	ICS FORMS	HENRY MELVILLE CR, GILMORE	What is the issue?: Request new parking signage Why do you believe this change is required? Can you please put up no parking zone signs across from my house. Each day, up to 10 cars are parked illegally, to walk up the nature reserve. Both sides of the road, blinding traffic and making kids walk on roads to get around. It's a blind corner.	MNW - Erect No Stopping
1045077	1/15/2018 2:30:50 PM	21/02/2018 11:52:58 AM	Stormwater	Complete	ICS FORMS	Henry Melville Cres, GILMORE	SWDP-2 tie Clean. has had a plumber in today and he's cleared the stormwater to the tie, but the tie blocked and needs to be cleared. The tie is at the rear of the property. has asked if he could be given a ring before someone goes out to clear the tie. Cheers.	tie clean
1068623	2/25/2019 10:33:09 AM	26/02/2019 3:06:49 PM	Stormwater	Complete	ICS FORMS	Henry Melville Cres, Gilmore	Blocked storm water tie. GAS LEAKE PTY LTD. Many thanks	Apoke to plumber
1013739	2/9/2017 11:12:14 AM	27/02/2017 11:08:30 AM	Driveway	Defect Raised	ICS FORMS	Henry Melville Cres, Gilmore	Loop driveway, both ends have damage. One end has subsided approx. 5cm and broken into three sections. The other end has broken into five pieces. for the street. It is causing issues with accessing the driveway / carport and causing significant distress to who gets thrown around in the car each time we use the driveway.	
962102	2/17/2016 11:52:59 AM		Streetlight	Email Sent	ICS FORMS	Couchman Crescent and Henry Melville Crescent, Chisholm	Caller reports a light on the walking path between the two above streets flicks on and off.	
928769	9/15/2015 12:49:12 PM	08/10/2015 2:39:39 PM	Street, Warn, Haz, Park, Other	Complete	ICS FORMS	heagney cr by henry melville cr	replaces horseshoe keep left	completed by M.Gare on 25/09/15
981506	6/7/2016 8:46:27 AM	01/07/2016 8:36:33 AM	Street, Warn, Haz, Park, Other	Complete	ICS FORMS	henry melville cr by ferber pl	replaces post	completed by M.Gare on 16/06/16
1023008	5/15/2017 1:00:08 PM	24/05/2017 12:00:00 AM	Urban Open Space	Complete	ICS FORMS	Henry Melville Cre, Gilmore	Caller advises that the nature reserve on Henry Melville crescent hasn't been mowed in over 3 months and there is knee height grass over the whole area, even taller in some areas. Children regularly use this space for sports and are not able to while the grass is so tall. Also advises that the area from Chisholm shops up in to Gilmore doesn't appear to have be maintained either.	Area has been mowed
929475	9/20/2015 9:08:07 AM	16/10/2015 10:56:57 AM	Urban Open Space	Complete	ICS FORMS	Henry Melville Cres Gilmore	At the top of Henry Melville Cres there is a park with a bridge under the highway, Behind the bridge there is a gate that has been open for a couple of months. It looks like someone has broken off the lock. People have been dumping rubbish in the nature resereve for the past couple of months. They have dumped Mattresses, Car parts with oil spilling out of them and everyday household rubbish. Can the rubbish please be cleaned up and a new lock please be put on the gate. Thank you	Completed September
1023632	5/24/2017 9:55:32 AM	26/05/2017 12:00:00 AM	Urban Open Space	Complete	ICS FORMS	Henry Melville Crescent & Corbett Place, Gilmore.	Green space adjacent to Henry Melville Crescent & Corbett Place, Gilmore. This open space needs mowing so the children can play safely. It has not been mowed for months and is knee height. The whole of Gilmore has needed mowing for about 3 months.	Completed
1061421	10/1/2018 9:59:29 AM	04/10/2018 12:00:00 AM	Underpass	Complete	ICS FORMS	Henry Melville Crescent Gilmore	There is offensive, sexual and racial graffiti on the walls of the under pass going from Henry Melville Crescent through and under the Monaro Highway	Complete 4/10/18
1071523	4/16/2019 9:39:16 AM	24/04/2019 6:28:30 AM	Urban Open Space	Complete	ICS FORMS	Henry Melville Crescent, Gilmore	There are two dumped tyres in the lane off Henry Melville Cres can these be removed please.	
928196	9/11/2015 6:24:00 PM	16/10/2015 10:38:21 AM	Urban Open Space	Complete	ICS FORMS	near the Monaro Highway underpass of Henry Melville Cres, Gilmore	A Mattress, a big blue tent and lots of rubbish has been dumped near the Monaro Highway underpass of Henry Melville Cres, Gilmore. Heading towards the ACT boarder, turn right after the underpass and the items are near the hill and creek/ gully.	completed rubbish removed
900675	3/20/2015 10:02:51 AM	07/04/2015 9:01:03 AM	Urban Open Space	Complete	ICS FORMS	top of Henry Melville Cres, Gilmore	Just off the Monaro Highway, there is rubbish that needs removing. This includes car trimming, cyclone fence and other litter. There is also a basket ball hoop afixed to a street light int he same area.	Rubbish removed completed 23/3/2015

Case Owner	Account Name	Subject	Opened Date	Status	ACTCCS Description	Incident Address	Case Number	Assetic Work Request ID
Place Management and Graffiti		Parks & public spaces > Signs > Graffiti & vandalism	15/05/2021	Case Closed	What has been vandalised Street light pole, report submitted last year and still nothing done Is it posing a safety hazard? No If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes	Litchfield Place gilmore	74620	
Place Management and Graffiti		Fix My Street > Roads, parking & vehicles > Roads & traffic > Litter & illegal dumping	09/06/2021	Case Closed	What are you reporting? Other e.g. litter/material/debris More Information Discarded household pile of aluminium roof gutters on grass nature strip Is it posing a safety hazard? No	Hambidge cres, GILMORE ACT 2905	83407	WR24412
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	24/10/2021	Case Closed	Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	ROSMAN CCT, GILMORE ACT 2905	126793	WR37133
Place Management and Graffiti		Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	25/10/2021	Case Closed	More Information Overgrown grass behind Willoughby Cres Gilmore and area is not on the schedule for mowing Could it cause a trip, fall or injury? No What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes.	WILLOUGHBY CR, GILMORE ACT 2905	127192	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	24/12/2021	Case Closed	More Information Overgrown grass in a laneway. A couple of residents have spotted a brownsnake. The laneway is used by families and children often. Could it cause a trip, fall or injury? No What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	RISCHBIETH CR, GILMORE ACT 2905	146806	WR39985
Trees		Fix My Street > Grass, trees & shrubs > Trees & shrubs > Request inspection	19/01/2022	Case Closed	More Information Tree reported to TAMS a number of years ago as a potentially dangerous tree. Since that time tree has appeared to have died and has no leaves and is dropping branches. Tree over hangs footpaths used by children on route to school. Would you like to retain this tree in a safe way? No What is the issue with the tree It is dead, diseased or dying Was this caused by a recent storm? No Is it located on private or public land? Public	EMILY BULCOCK CR, GILMORE ACT 2905	155054	

Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	24/01/2022	Case Closed	More Information The grass in between Isabella drive and Gilmore was mown a few months ago, but only half the area was mown, and underneath the long wooden logs was not mown. Some of the long wooden logs are also broken which could cause injury Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Area missed Is it blocking access or line of sight? No	WILLOUGHBY CR, GILMORE ACT 2905	156419	
Place Management and Graffiti		Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	28/01/2022	Case Closed	More Information Nature reserve on Luisa Lawson Could it cause a trip, fall or injury? No What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	FINLAYSON PL, GILMORE ACT 2905	157758	WR42511
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	28/01/2022	Case Closed	More Information Isabella Drive up to Monaro Hwy. You cannot see at roundabouts the grass is so high and has been for weeks. Blocking vision of drivers Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	ROSE COTTAGE 1 ISABELLA DR, GILMORE ACT 2905	157843	
Place Management and Graffiti		Fix My Street > Parks & public spaces > Playgrounds & outdoor equipment > Graffiti & vandalism	09/03/2022	Case Closed	What has been vandalised Obscene graffiti on equipment Is it posing a safety hazard? No If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes	HOGUE PL, GILMORE ACT 2905	172590	

Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	15/03/2022	Case Closed	More Information the area of grass and trees along Isabella drive and Gilmore, only place to walk kids and dogs, very overgrown, and dangerous. curbside of Isabella drive got mowed but nothing else, been ages since last mow, also the hill at back of Gilmore. Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	YELLAND PL, GILMORE ACT 2905	174485	WR46016
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	23/03/2022	Case Closed	More Information extremely overgrown grass, covering the footpath making it very difficult to pass on foot and even worse for Families with pushchairs and people with mobility scooters or wheelchairs. Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	HAMBIDGE CR, GILMORE ACT 2905	177546	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	23/03/2022	Case Closed	More Information Overgrown grass behind willoughby cres gilmore and also in vacant land between 41 and 45 willoughby cres Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	WILLOUGHBY CR, GILMORE ACT 2905	177602	
Place Management and Graffiti		Parks & public spaces > Signs > Graffiti & vandalism	21/05/2022	Case Closed	What has been vandalised School Zone sign deliberately run over by vehicle Is it posing a safety hazard? No If the vandalism is graffiti, is it offensive, threatening, racist or obscene? No	HEAGNEY CR, GILMORE ACT 2905	195956	WR52267

Place Management and Graffiti		Fix My Street > Cycle & footpaths > Shared paths > Litter & illegal dumping	16/06/2022	Case Closed	What are you reporting? Other e.g. litter/material/debris More Information Strip hazards. Damage to property. Is it posing a safety hazard? Yes	EMILY BULCOCK CR, GILMORE ACT 2905	203012	
Place Management and Graffiti		Parks & public spaces > Fencing & bollards > Graffiti & vandalism	18/06/2022	Case Closed	What has been vandalised Fence along lane way and powerbox. Includes the N word and penises. Is it posing a safety hazard? No If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes	Rosman Cct, GILMORE 2905 ACT	203759	WR54253
Place Management and Graffiti		Parks & public spaces > Playgrounds & outdoor equipment > Litter & illegal dumping	19/07/2022	Case Closed	What are you reporting? Other e.g. litter/material/debris More Information A lady who lives at Penton Place is filling up her green waste bin and dumping it on the nature strip at the end of Penton Place Is it posing a safety hazard? No	PENTON PL, GILMORE ACT 2905	211895	
Place Management and Graffiti		Parks & public spaces > Shelters/shade > Graffiti & vandalism	04/08/2022	Case Closed	What has been vandalised Bus stop shelter #1136 Heagney Cres Chisholm Is it posing a safety hazard? No If the vandalism is graffiti, is it offensive, threatening, racist or obscene? No	HEAGNEY CR, GILMORE ACT 2905	215895	WR58006

Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Trees & shrubs > New planting	22/08/2022	Case Closed	Why do you believe this change is required? Requesting mulch to cover public land in laneway which keeps getting taken over by weeds/grass etc. I'm happy to lay cardboard to try and stop the weeds and then plant spare bulbs, but can't do this without mulch to suppress weeds as well. What would you like to request? New shrub/plant request	ROSMAN CCT, GILMORE	220820	
Place Management and Graffiti		Parks & public spaces > Fencing & bollards > Litter & illegal dumping	04/10/2022	Case Closed	What are you reporting? Other e.g. litter/material/debris More Information Large quantity of tyres illegally dumped off side of Monaro Highway Is it posing a safety hazard? No	Side of Monaro Highway southbound, Gilmore	234242	WR64425
Place Management and Graffiti		Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	17/10/2022	Case Closed	More Information Along Willoughby Cres next to number 29 is very overgrown with grass, it is dangerous for people who try and walk their pets and will be a haven for snakes given the warmer weather and increasing the risk to surrounding houses Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	WILLOUGHBY CR, GILMORE ACT 2905	239624	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	02/11/2022	Case Closed	More Information Overgrown grass and weeds, some parts about 2 metres high Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	WILLOUGHBY CR, GILMORE ACT 2905	245929	

Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	11/11/2022	Case Closed	More Information The grass and weeds are taller than my toddler next to the footpaths behind Donald place in Gilmore. People are mowing around there house because of how bad it is. Fire risk, snake risk. Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	DONALD PL, GILMORE ACT 2905	250306	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	13/11/2022	Case Closed	More Information Long grass at roundabouts on Isabella Drive Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	ROSE COTTAGE 1 ISABELLA DR, GILMORE ACT 2905	250920	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	15/11/2022	Case Closed	More Information The public area around my property is overgrown with tall grass and weeds, causing snakes to enter my property (where I have dogs). Please mow the area. Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	FINLAYSON PL, GILMORE ACT 2905	252179	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	16/11/2022	Case Closed	More Information snap send solve 2802304 - geo code: - Grass has not been cut on and around Gilmore oval for a while now! my neighbour kindly cut around the walking path yesterday. Very concerned as Gilmore Primary School is adjacent. Could it cause a trip, fall or injury? No What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	LUFFMAN CR, GILMORE ACT 2905	252338	

Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	16/11/2022	Case Closed	Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	EDMOND CL, GILMORE ACT 2905	252547	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	23/11/2022	Case Closed	More Information Overgrown grass and weeds. The area is part of a hill reserve - there is a risk that snakes will come from the reserve to residential areas, some areas of grass is over 2 metres high Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	WILLOUGHBY CR, GILMORE ACT 2905	254880	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	24/11/2022	Case Closed	More Information Please schedule mowing in Chisholm/Gilmore as kids have been seen trying to light fires in the grass. The person who seen the kids was told to report it to the police, it is on one the Facebook pages for Chisholm Gilmore. Could it cause a trip, fall or injury? No What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	HEAGNEY CR, GILMORE ACT 2905	255429	
Place Management and Graffiti		Maintenance	25/11/2022	Case Closed	More Information The Grass is causing a fire hazard, it's too tall that dog walkers and other people can get injured by walking towards Rose cottage. There is a danger of snakes as well, due to the tall grass. Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	Willoughby crescent, Gilmore	255675	

Place Management and Graffiti		Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	25/11/2022	Case Closed	More Information The grass in the nature strip on Louisa Lawson crescent is severely overgrown. There is also glass fragments everywhere. Very challenging to walk my dog Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	LOUISA LAWSON CR, GILMORE ACT 2905	255825	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	29/11/2022	Case Closed	More Information The grass on the reserve behind my house has not been mowed in months. We are now having issues with snakes due to the long grass Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	LOUISA LAWSON CR, GILMORE ACT 2905	257121	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	29/11/2022	Case Closed	Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	WILLOUGHBY CR, GILMORE ACT 2905	257340	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	04/12/2022	Case Closed	More Information The grass has not been mown for months. I have paid to have part of it mown, my neighbour has mown it too. I'm a pensioner. Snake heaven. Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No	ARONSON CR, GILMORE ACT 2905	258927	

Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	07/12/2022	Case Closed	More Information Unfinished mowing. A small strip along Willoughby crescent was terribly mowed and the remaining reserve has been left. There is a continued risk of snakes and the grass underneath the wooden logs was not touched. Requesting the job to be finished Could it cause a trip, fall or injury? No What is the mowing/maintenance issue? Area missed Is it blocking access or line of sight? Yes	WILLOUGHBY CR, GILMORE ACT 2905	259940	
Trees		Fix My Street > Grass, trees & shrubs > Trees & shrubs > Pruning	03/01/2023	Case Closed	More Information High bushes are impairing road visibility and have not been pruned back for a number of years, they are now sticking out onto the road, they also impact reversing cars from neighbours driveway making it unsafe as there is no visibility of the road Is it causing traffic or cyclists to swerve? Yes Could it cause a trip, fall or injury? Yes What needs to be pruned? Shrubs or other plants Was this caused by a recent storm? No Is the tree/shrub growing from private or public land? Private / leased land Is it blocking a road or laneway? No	BRICKHILL PL, GILMORE ACT 2905	266395	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	14/01/2023	Case Closed	More Information Overgrown with grass and weeds Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? Yes	ARONSON CR, GILMORE ACT 2905	270139	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	20/01/2023	Case Closed	More Information This area was not completed and the grass remaining is over 2 metres high. There is a risk of snakes near residential areas due to this as it's situated on a hill reserve. This must be fixed properly Could it cause a trip, fall or injury? Yes What is the mowing/maintenance issue? Area missed Is it blocking access or line of sight? No	WILLOUGHBY CR, GILMORE ACT 2905	271883	

Place Management and Graffiti		Continuous missed overgrown grass and weeds	31/01/2023	Case Closed	I'm raising an issue of a missed area of extremely overgrown grass and weeds. The main area has been mown 3 times in the last few months and this area missed all times. There has been over 5 mowing requests from our neighbourhood specifically for this area to be addressed. The area is usually mown and should be mown as it is a fire and snake risk. Additionally the weeds underneath the wood logs should be addressed. What do we pay taxes for? Further, there are about 6 broken logs up Willoughby street which need to be fixed. I have logged a job for this before over a year ago. There has been snake sightings in this area before. This is unacceptable both for safety and the physical look on the reserve.	WILLOUGHBY CR, GILMORE ACT 2905	275174	
Place Management and Graffiti		Fix My Street > Cycle & footpaths > Shared paths > Debris on path	09/03/2023	Case Closed	What is the debris or material? Tree cuttings removed from derelict house at Australia Close GILMORE Outside Gilmore Primary School - used by students daily. Snakes. Fire hazard. Take a look at the house while you're there. Absolute eye sore and abandoned. Government house? Is it causing traffic or cyclists to swerve? No Could it cause a trip, fall or injury? Yes	AUSTRALIE CL, GILMORE ACT 2905	298644	WR80462
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	24/01/2024	Case Closed	More Information Isabella Drive/Hambidge Crescent Roundabout approaches: the grass is blocking ability to see approaching traffic. Is it blocking access or line of sight? Yes What is the mowing/maintenance issue? Overgrown grass Could it cause a trip, fall or injury? No	LITCHFIELD PL, GILMORE ACT 2905	390328	
Place Management and Graffiti		maintenance	09/02/2024	Case Closed	More Information Missed area on nature reserve. There has been snake sightings recently on Willoughby Crescent so seeking a request for all grass to be mowed please Is it blocking access or line of sight? No What is the mowing/maintenance issue? Area missed Could it cause a trip, fall or injury? No	WILLOUGHBY CR, GILMORE ACT 2905	395826	WR107925

Trees		Fix My Street > Grass, trees & shrubs > Trees & shrubs > Removal of tree or other	19/02/2024	Case Closed	Was this caused by a recent storm? Yes Please provide more information Around 6 pm on 18/2/24, a large tree branch came down onto the road leaving a very damaged tree. Fire brigade attended to clear the road. I have cut and removed the branches. The remaining tree is dangerous What is the reason? Split or leaning Is the tree/shrub growing from private or public land? Public What would you like removed? Tree	LOUISA LAWSON CR, GILMORE ACT 2905	399628	
Trees		Fix My Street > Grass, trees & shrubs > Trees & shrubs > Pruning	23/03/2024	Case Closed	Was this caused by a recent storm? No More Information 2 trees in front of client's house on the nature strip have broken branches that are steadily falling onto the road and footpaths and could severely injure someone. Can we please inspect and remove those branches? Is it causing traffic or cyclists to swerve? No Why does the tree need pruning? Broken branches What needs to be pruned? Tree Is the tree/shrub growing from private or public land? Public Is it blocking a road or laneway? No Could it cause a trip, fall or injury? Yes	MAY MAXWELL CR, GILMORE	409468	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request mowing or maintenance	26/09/2024	Case Closed	What is the mowing/maintenance issue? Overgrown grass Is it blocking access or line of sight? No Could it cause a trip, fall or injury? No More Information Grass and rubbish overgrown, been like that for years	HEAGNEY CR, GILMORE ACT 2905	462022	
Place Management and Graffiti		Cycle & footpaths > Shared paths > Graffiti & vandalism	04/12/2024	Case Closed	What has been vandalised Footpath inside the underpass, near Gilmore Primary School If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes Is it posing a safety hazard? No	HEAGNEY CR, GILMORE ACT 2905	481273	WR126030

Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request for Mowing	16/12/2024	Case Closed	Are you reporting on public or private land? Public What is the mowing issue? Overgrown grass Where is the issue located? Playground Is it blocking access or line of sight? Yes Could it cause a trip, fall or injury? Yes More Information Grass is over knee high on an adult and it is surrounding a playground preventing safe access during snake season.	ROSMAN CCT, GILMORE ACT 2905	484742	
ACTCCS Queue		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request for Mowing	18/12/2024	Case Closed	Are you reporting on public or private land? Public What is the mowing issue? Overgrown grass Where is the issue located? Naturestrip Is it blocking access or line of sight? No Could it cause a trip, fall or injury? No More Information The property is at [redacted] Hambidge Crescent Gilmore. 10 Government townhouses were built recently on this site and lawn was sown between the footpath and the properties. Being Government housing I assume it is the Government that should mow the lawn. The weeds are at least waist high, and that is not my waist as I am vertically challenged. I don't know who lives in these townhouses but I would think that none of the occupants would have a lawn mower.	HAMBIDGE CR, GILMORE ACT 2905	485680	
Place Management and Graffiti		Fix My Street > Cycle & footpaths > Shared paths > Graffiti & vandalism	30/01/2025	Case Closed	What has been vandalised Graffiti at various points between Isabella drive footbridge (including the bridge), bench, drains, light pole If the vandalism is graffiti, is it offensive, threatening, racist or obscene? No Is it posing a safety hazard? No	[redacted] ISABELLA DR, GILMORE ACT 2905	498307	
Place Management and Graffiti		Cycle & footpaths > Shared paths > Graffiti & vandalism	12/02/2025	Case Closed	What has been vandalised A walkway underpass adjacent to the Gilmore Primary School has been vandalised with graffiti. If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes Is it posing a safety hazard? No	HEAGNEY CR, GILMORE ACT 2905	502782	WR130913

Place Management and Graffiti		Cycle & footpaths > Shared paths > Graffiti & vandalism	19/02/2025	Case Closed	What has been vandalised The shared walkway adjacent to Heagney Cr has been vandalised with graffiti. If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes Is it posing a safety hazard? No	HEAGNEY CR, GILMORE ACT 2905	505046	WR131567
Place Management and Graffiti		Fix My Street > Parks & public spaces > Playgrounds & outdoor equipment > Graffiti & vandalism	05/03/2025	Case Closed	What has been vandalised Spray paint over walls and playground equipment If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes Is it posing a safety hazard? No	ROSMAN CCT, GILMORE ACT 2905	509942	WR132724
Place Management and Graffiti		Cycle & footpaths > Shared paths > Graffiti & vandalism	05/05/2025	Case Closed	What has been vandalised The underpass that passes under Hambidge Cr near the Chisholm shops has been vandalised with graffiti. If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes Is it posing a safety hazard? No	HAMBIDGE CR, GILMORE ACT 2905	529290	WR136697
Place Management and Graffiti		Cycle & footpaths > Shared paths > Graffiti & vandalism	05/05/2025	Case Closed	What has been vandalised The underpass adjacent to the Gilmore Primary School has been vandalised with graffiti. If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes Is it posing a safety hazard? No	HEAGNEY CR, GILMORE ACT 2905	529288	WR136698

Place Management and Graffiti		Parks & public spaces > Signs > Graffiti & vandalism	25/05/2025	Case Closed	<p>What has been vandalised Colorbond fence facing a public space. If the vandalism is graffiti, is it offensive, threatening, racist or obscene? Yes Is it posing a safety hazard? No</p>	CATTS PL, GILMORE ACT 2905	536532	
Place Management and Graffiti		Fix My Street > Grass, trees & shrubs > Grass & weeds > Request for Mowing	20/08/2025	Case Closed	<p>Are you reporting on public or private land? Public What is the mowing issue? Overgrown grass Where is the issue located? Naturestrip Is it blocking access or line of sight? No Could it cause a trip, fall or injury? No More Information The grass Infront of [redacted] Louisa Lawson crescent Gilmore and [redacted] Louisa Lawson crescent Gilmore and nature strip has grown high and looks untidy. It has not been mowed for 8 months or more and it looks disgraceful. C is concerned about the snakes that would love long grasses in summer. I have not been mowed since the resident has moved in.</p>	[redacted] LOUISA LAWSON CR, GILMORE ACT 2905	561592	
Place Management and Graffiti		Fix My Street > Parks & public spaces > Shelters/shade > Report safety concern	21/11/2025	Case Closed	<p>What are you reporting? Other More Information Sharps, Broken glass, syringes, stolen vehicle all kinds of items dumped here. It's a public safety issue. Needs to clear it. Overgrown grass and there are a fire hazards in the tunnel. Address- Tuggeranong Section 0, Block 1563. Between Monaro highway and Hume</p>	[redacted] HENRY MELVILLE CR, GILMORE ACT 2905	590250	WR148416

## New Cases Report

As of 2025-11-18 13:45:51 Australian Eastern Standard Time/AEST • Generated by Laurence Goddard • Sorted by Date/Time Opened (Ascending)

### Filtered By

Show: All cases

Units: Hours

Suburb equals Gilmore

Feedback Type equals Additional streetlights

Case Owner	Case Number	Account Name	Subject	Date/Time Opened	Open	Closed
Streetlights	00325228		Streetlights > Streetlights > Request additional streetlights	15/06/2023 7:12 AM	FALSE	TRUE
Streetlights	00587053		Access Canberra Feedback: Other	13/11/2025 1:13 PM	FALSE	TRUE
<b>Total</b>	Count	2				

Confidential Information - Do Not Distribute

Copyright © 2000-2025 salesforce.com, inc. All rights reserved.