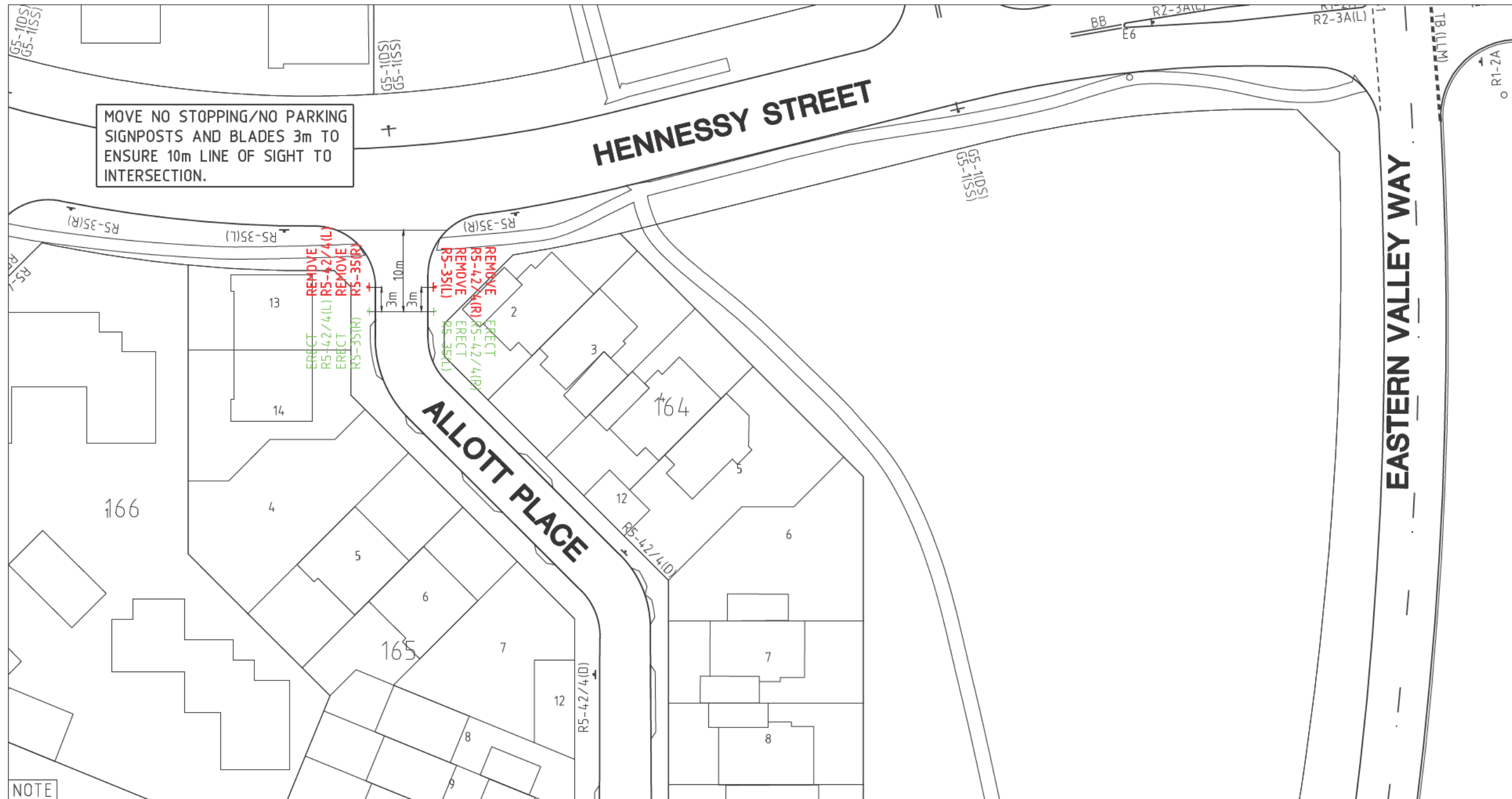


MOVE NO STOPPING/NO PARKING SIGNPOSTS AND BLADES 3m TO ENSURE 10m LINE OF SIGHT TO INTERSECTION.



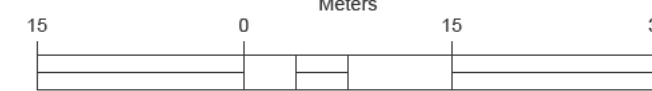
NOTE

ALL PAVEMENT MARKINGS AND SIGN POSTING TO BE IN ACCORDANCE WITH AUSTRALIAN STANDARD AS1742 EXCEPT WHERE MODIFIED BY TERRITORY AND MUNICIPAL SERVICES DESIGN STANDARD FOR URBAN INFRASTRUCTURE DS09-TRAFFIC CONTROL DEVICES. FOR A COPY PLEASE VISIT [HTTPS://WWW.TCCS.ACT.GOV.AU/_DATA/ASSETS/PDF_FILE/0006/397257/TAMS_REFERENCE_DOCUMENT_11.PDF](https://www.tccs.act.gov.au/_data/assets/pdf_file/0006/397257/TAMS_REFERENCE_DOCUMENT_11.PDF). ALL SIGNAGE INSTALLED ON ELP'S TO BE POSITIONED TO AVOID COVERING THE ELP ASSET NUMBER.
ALL LINEMARKING TO BE WATERBORNE PAINT UNLESS NOTED OTHERWISE. LLM DENOTES LONG LIFE MATERIAL SUCH AS THERMOPLASTIC, COLD APPLIED PLASTIC CEMENT BASED PRODUCTS (CAPABLE OF HAVING QUARTZ APPLIED).
ALL REDUNDANT AND/OR CONFLICTING LINEMARKING TO BE ERADICATED.



LEGEND

- ERADICATE LINEMARKING, SIGNS AND REMOVE KERB/CONCRETE.
- EXISTING LINEMARKING, SIGNS KERB AND CONCRETE.
- APPLY NEW LINEMARKING
- INSTALL NEW KERB, CONCRETE
- ERECT NEW SIGN



1:500 @A3

NO	AMENDMENTS	APPROVED	DATE	SIGNS TO BE ERECTED	HAND	SIZE	NO. OF
				R5-35 NO STOPPING	L,R		1,1
				R5-42/4 NO PARKING 7:30AM-6PM THURSDAY	L,R		1,1
				SIGNS TO BE REMOVED OR RELOCATED			
				R5-35 NO STOPPING	L,R		1,1
				R5-42/4 NO PARKING 7:30AM-6PM THURSDAY	L,R		1,1
SIGN	DESCRIPTION	HAND	SIZE	NO. OF	DATE	SCALE	REVISION
					19-01-2022	AS SHOWN	TC-790486
					1/1		

GED NUMBER: 132
 DOCUMENT STATUS: APPROVED
 PROJECT OFFICER: GO
 DATE PLOTTED: 19-01-2022
 SCALE: AS SHOWN
 DOCUMENT NUMBER: TC-790486
 SHEET NO: 1/1

ACT GOVERNMENT

Authorising Signature

ACT Government
Transport Canberra and City Services

BELCONNEN
ALLOTT PLACE
Traffic Control Devices



April 2026

The Resident
Allott Place, Belconnen

Modifications to Parking Conditions Allott Place, Belconnen – Ref: C23-26

Dear Resident,

Roads ACT, a branch of Transport Canberra and City Services (TCCS) Directorate, is responsible for providing traffic and parking controls throughout the ACT, as well as monitoring and reviewing their effectiveness.

Roads ACT has received community enquiries regarding difficulties with vehicles accessing Allott Place, Belconnen. Computer aided traffic simulations have been undertaken, as well as site visits, and confirmed the issue accessing Allott Place.

To address this, the existing 'No Stopping' zone will be extended further into Allott Place. This will require relocation of existing signage, as shown on the map overleaf.

This letter is to confirm that these works will be implemented within the next 3 months.

Should you have any queries regarding the modifications, please contact Access Canberra on 13 22 81 or email TCCS.IAMSEnquiries@act.gov.au.

Sincerely,

Road and Path Network Team,
Roads ACT



CHANGES TO PARKING CONDITIONS AT ALLOTT PLACE BELCONNEN

AUGUST 2024

Dear resident,

Roads ACT, part of Transport Canberra and City Services, is responsible for providing traffic and parking controls throughout the ACT as well as monitoring and reviewing their effectiveness.

We recently reviewed parking conditions on Allot Place Belconnen in response to community feedback about ongoing difficulties with vehicle access.

The review confirmed there are ongoing issues with vehicle access to Allott Place and recommended the no stopping zone be extended.

To improve safe access to Allott Place the existing no stopping zone will be extended to include the street frontage of 2 to 6 Allott Place and 1 to 3 Allott Place.

Please turn page over to view map of the changed parking conditions.

The parking conditions for the remainder of Allott Place will continue to be no parking, 7.30am – 6pm Thursdays to provide safe access for waste collection.

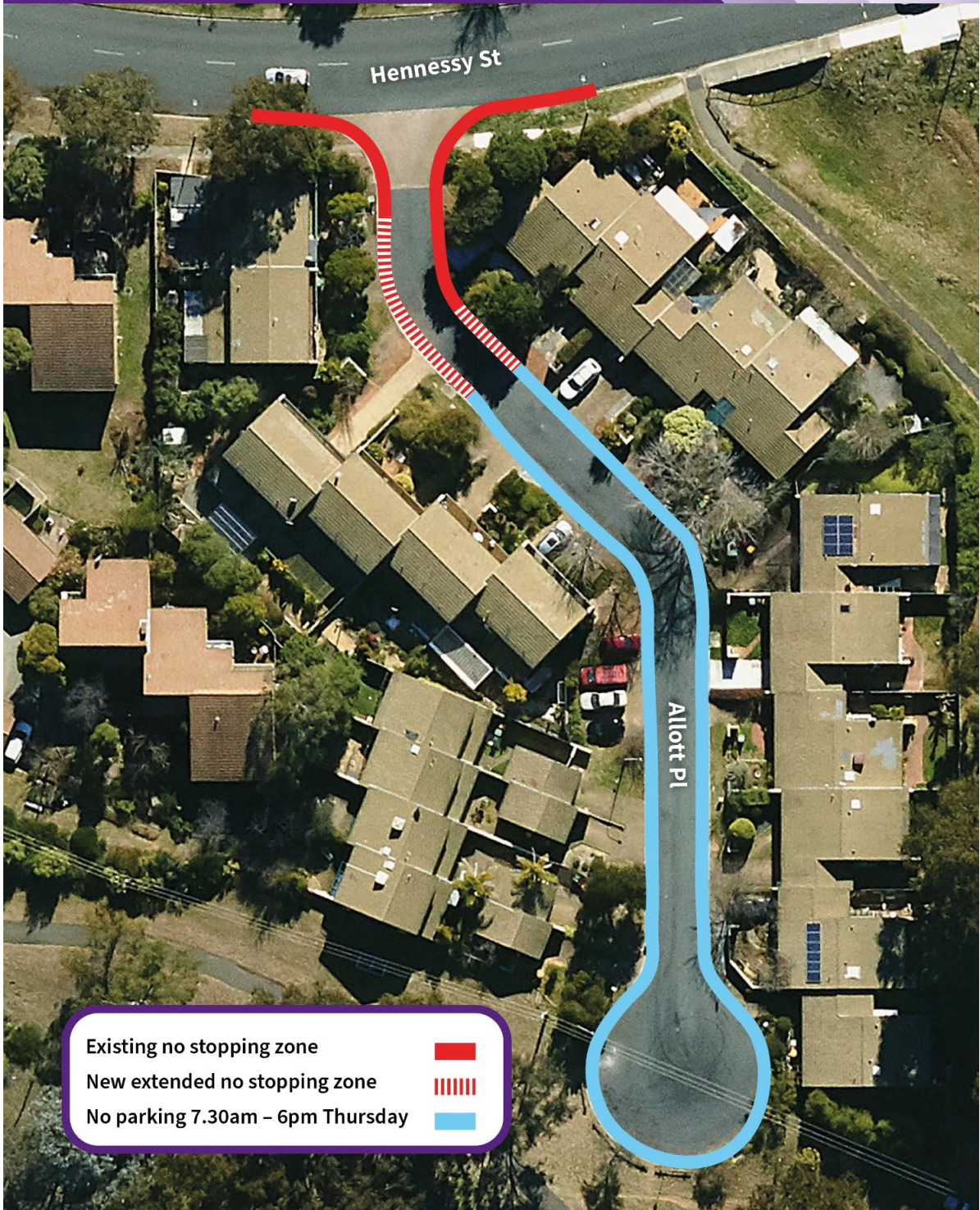
The changed parking conditions on Allott Place will be implemented within the next three months.




If you have any questions regarding these parking changes, please email TCCS.IAMSEnquiries@act.gov.au or call Access Canberra on 13 22 81.

Yours sincerely,

Roads ACT
Transport Canberra and City Services

Allott Place Belconnen



- Existing no stopping zone 
- New extended no stopping zone 
- No parking 7.30am – 6pm Thursday 



April 2026

The Resident
Allott Place, Belconnen

**Public Notice of Works:
Modifications to Parking Conditions Allott Place, Belconnen – Ref: C24-07**

Dear Resident,

Roads ACT, a branch of Transport Canberra and City Services (TCCS) Directorate, is responsible for providing traffic and parking controls throughout the ACT, as well as monitoring and reviewing their effectiveness.

Roads ACT has received ongoing community enquiries regarding difficulties with vehicles accessing Allott Place, Belconnen. Desktop and site investigations have been undertaken and confirmed issues with vehicles accessing Allott Place.

To address this, the existing 'No Stopping' and 'No Parking' zones will be extended further into Allott Place. This will require relocation of existing signage, as shown on the map overleaf.

Should you have any queries regarding to these works please email TCCS.IAMSEnquiries@act.gov.au noting this address and your contact details or call Access Canberra on 13 22 81.

It is anticipated that these works will be implemented within the next 4 months.

Sincerely,

Roads and Path Network Team
Roads ACT



Dot Point Request

Requested by: Minister's Office

Business Unit: Roads ACT

Subject: Follow Up – No Parking Signs Allott Place

Could the dot points please include detail of the inspections TCCS conducted including if at the time of the inspections the vehicles (maroon ford and gold ford) in photos were sighted.

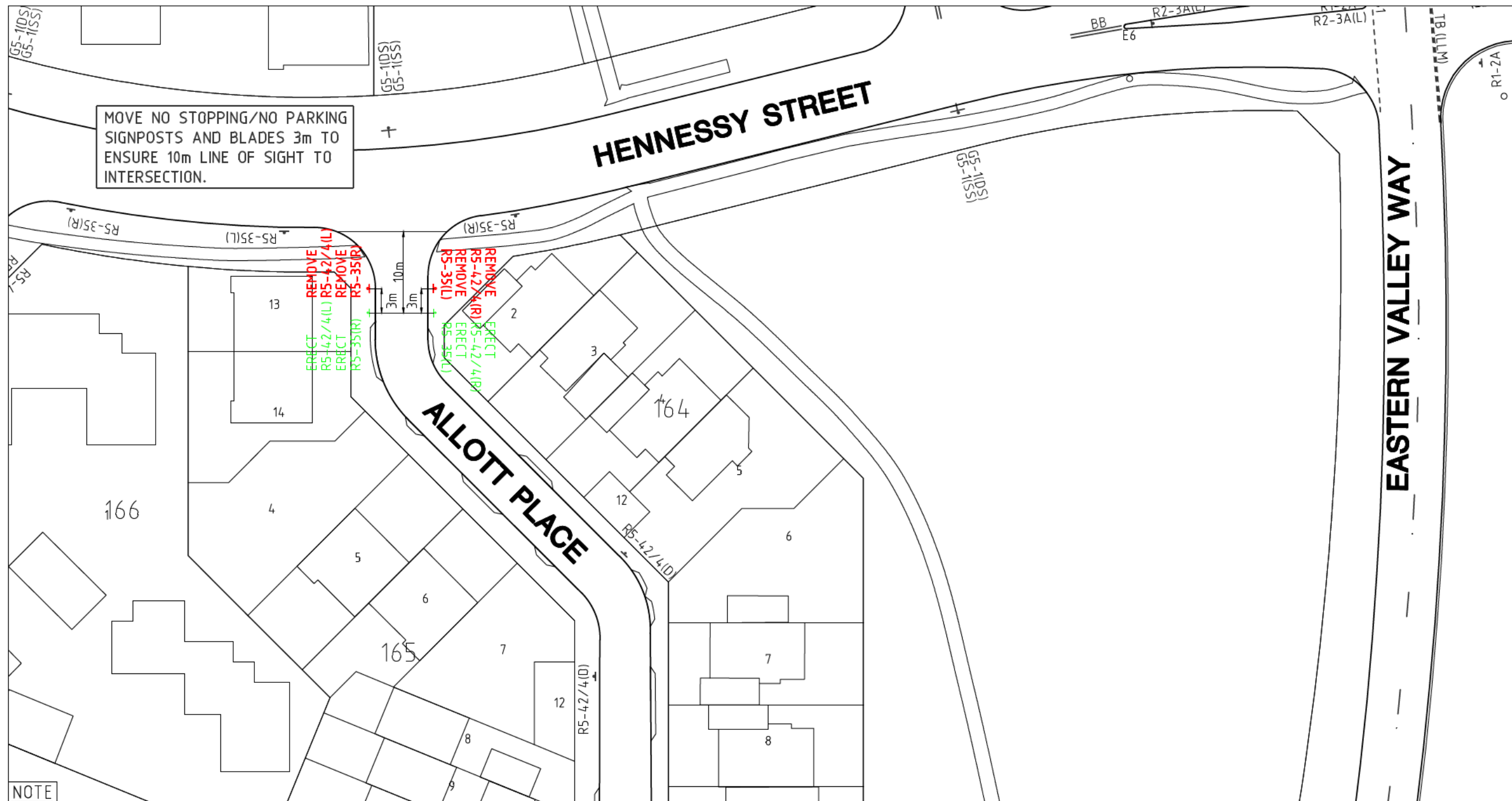
Dot Points:

- An Officer from Transport Canberra and City Services has inspected the site and the maroon Ford was present at the time of the inspection.
- The Officer has also undertaken an AutoTURN computer simulation to identify whether turning movements can be made whilst the car is parked on-street.
- The site visit and computer simulation concluded that turning movements would be difficult with a vehicle parked in this location.
- The existing parking restriction sign will be relocated a further 5m into Allott Place, to prevent vehicles parking in this area and causing difficulties in accessing other residential driveways.
- Given the history, this work will be expedited and should be complete within the next 8 weeks.

Action Officer: Neil Pincombe

Executive Branch Manager: Tim Rampton

Date:



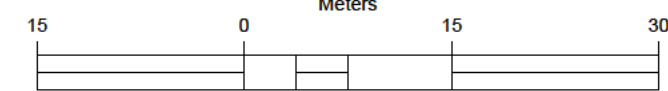
NOTE

ALL PAVEMENT MARKINGS AND SIGN POSTING TO BE IN ACCORDANCE WITH AUSTRALIAN STANDARD AS1742 EXCEPT WHERE MODIFIED BY TERRITORY AND MUNICIPAL SERVICES DESIGN STANDARD FOR URBAN INFRASTRUCTURE DS09-TRAFFIC CONTROL DEVICES. FOR A COPY PLEASE VISIT [HTTPS://WWW.TCCS.ACT.GOV.AU/_DATA/ASSETS/PDF_FILE/0006/397257/TAMS_REFERENCE_DOCUMENT_11.PDF](https://www.tccs.act.gov.au/_data/assets/pdf_file/0006/397257/TAMS_REFERENCE_DOCUMENT_11.PDF). ALL SIGNAGE INSTALLED ON ELP'S TO BE POSITIONED TO AVOID COVERING THE ELP ASSET NUMBER.
ALL LINEMARKING TO BE WATERBORNE PAINT UNLESS NOTED OTHERWISE. LLM DENOTES LONG LIFE MATERIAL SUCH AS THERMOPLASTIC, COLD APPLIED PLASTIC CEMENT BASED PRODUCTS (CAPABLE OF HAVING QUARTZ APPLIED).
ALL REDUNDANT AND/OR CONFLICTING LINEMARKING TO BE ERADICATED.



LEGEND

- ERADICATE LINEMARKING, SIGNS AND REMOVE KERB/CONCRETE.
- EXISTING LINEMARKING, SIGNS KERB AND CONCRETE.
- APPLY NEW LINEMARKING
- INSTALL NEW KERB, CONCRETE
- ERECT NEW SIGN



1:500 @A3

NO	AMENDMENTS	APPROVED	DATE	SIGNS TO BE ERECTED	HAND	SIZE	NO. OF
				R5-35 NO STOPPING	L,R		1,1
				R5-42/4 NO PARKING 7:30AM-6PM THURSDAY	L,R		1,1
				SIGNS TO BE REMOVED OR RELOCATED			
				R5-35 NO STOPPING	L,R		1,1
				R5-42/4 NO PARKING 7:30AM-6PM THURSDAY	L,R		1,1
				SIGN	DESCRIPTION	HAND	SIZE
							NO. OF
							1/1

DESIGN NUMBER	132
HOW MANY	00166001
DOCUMENT STATUS	APPROVED
PROJECT OFFICER	GD
PHONE NO	
SIGNATURE	
DRAWN	
CB	
ACTION DATE	
DATE PLOTTED	19-01-2022
SCALE	AS SHOWN
DOCUMENT NUMBER	TC-790486
SHEET NO	1/1
REVISION	

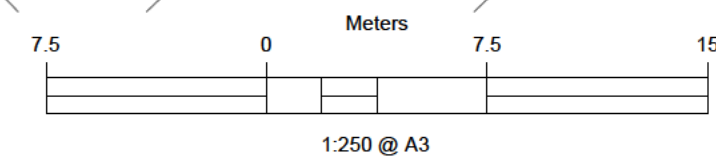
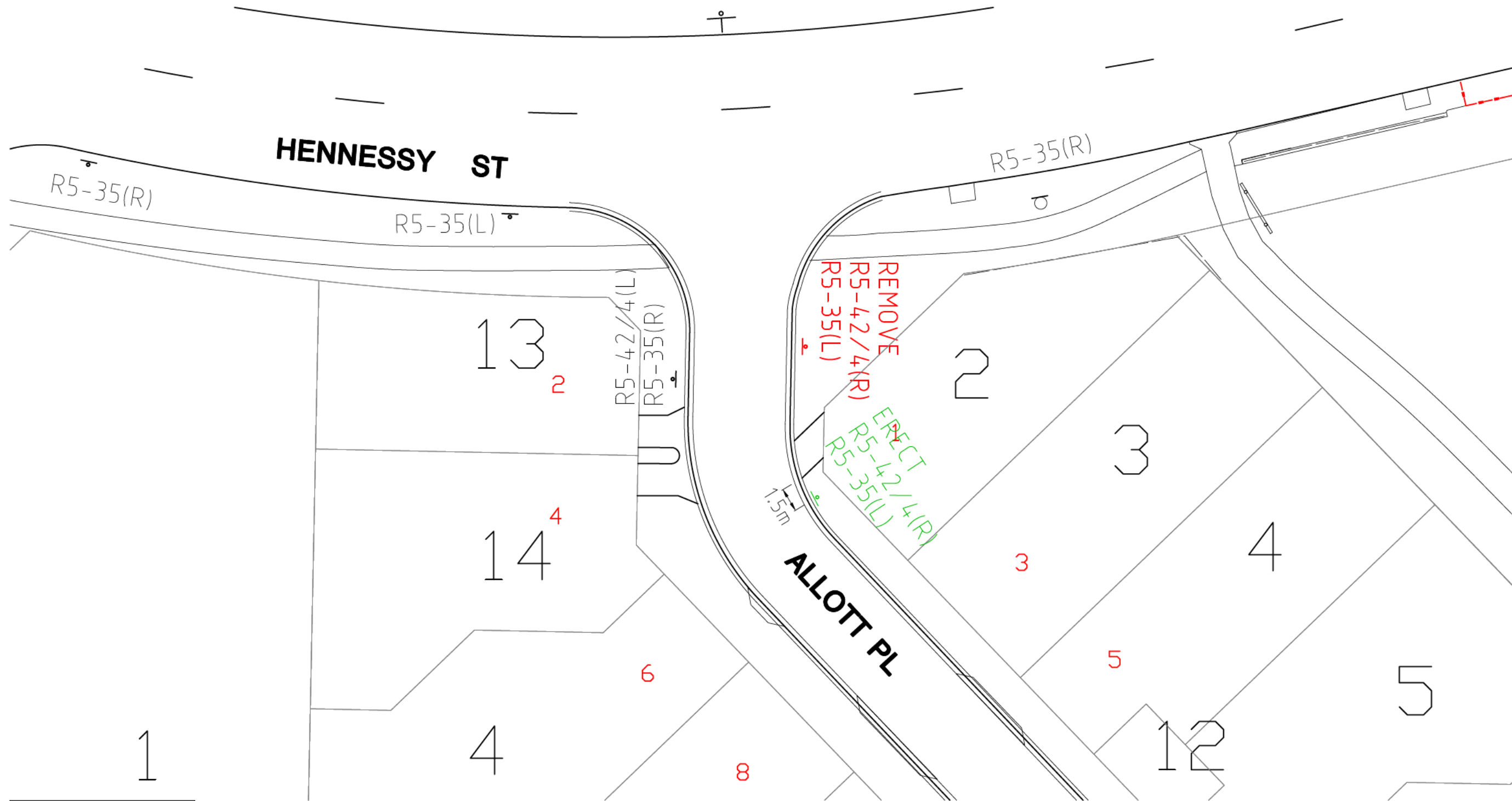
ACT GOVERNMENT

Authorising Signature



ACT
Government
Transport Canberra and
City Services

BELCONNEN
ALLOTT PLACE
Traffic Control Devices



ALL PAVEMENT MARKINGS AND SIGN POSTING TO BE IN ACCORDANCE WITH AUSTRALIAN STANDARD AS1742 AND TCCS MIS 13 - TRAFFIC CONTROL DEVICES; WHERE THERE ARE DISCREPANCIES BETWEEN THESE DOCUMENTS, TCCS MIS 13 SHALL TAKE PRECEDENCE.
FOR A COPY PLEASE VISIT:
<https://www.cityservices.act.gov.au/plan-and-build/standards-codes-and-guidelines/municipal-infrastructure-design-standards-mis>
ALL LINEMARKING MATERIALS TO BE AS PER ACTSD-3501 UNLESS NOTED OTHERWISE.
LLM DENOTES LONG LIFE MATERIAL SUCH AS THERMOPLASTIC OR PRODUCTS CAPABLE OF HAVING QUARTZ APPLIED.
ALL SIGNAGE TO BE INSTALLED AS PER ACTSD-3601 UNLESS NOTED OTHERWISE.
ALL SIGNAGE INSTALLED ON ELPs TO BE POSITIONED TO AVOID COVERING THE ELP ASSET NUMBER.
THERE ARE NO NON-STANDARD DESIGN ELEMENTS IN THIS PACKAGE. IF ANY NON-STANDARD ELEMENTS ARE IDENTIFIED PLEASE CONTACT TCCS SUPERVISOR.



LEGEND

- ERADICATE LINEMARKING, SIGNS AND REMOVE KERB/CONCRETE.
- EXISTING LINEMARKING, SIGNS, KERB AND CONCRETE.
- APPLY NEW LINEMARKING.
- INSTALL NEW KERB, CONCRETE.
- ERECT NEW SIGN.
- ERECT NEW BOLLARDS, BARRIERS, RAILINGS.

SIGNS TO BE ERECTED					SIGNS TO BE REMOVED OR RELOCATED				
SIGN	DESCRIPTION	HAND	SIZE	NO. OF	SIGN	DESCRIPTION	HAND	SIZE	NO. OF
R5-42/4	NO PARKING 7:30AM - 6PM THURSDAY	R	A	1	R5-42/4	NO PARKING 7:30AM - 6PM THURSDAY	R	A	1
R5-35	NO STOPPING	L	A	1	R5-35	NO STOPPING	L	A	1
TOTAL SIGNS TO BE ERECTED					TOTAL SIGNS TO BE REMOVED				

GRID No.	144
HW No.	00366721
PROJECT OFFICER	NP
DRAFTING OFFICER	JC
DATE DRAFTED	15-11-2023
REVISION DATE	
SCALE	AS SHOWN
DOCUMENT No.	TC-850922
SHEET No.	1/1
REVISION	1

MINS2023/01621

ACT GOVERNMENT

Authorised pursuant to Part 5 of Road Transport (Safety and Traffic Management) ACT 1999

ACT Government
Transport Canberra and City Services

BELCONNEN
Allott Place
Traffic Control Devices



Tara Cheyne MLA

Assistant Minister for Economic Development
Minister for the Arts
Minister for Business and Better Regulation
Minister for Human Rights
Minister for Multicultural Affairs

Member for Ginninderra

21/69249



9 September 2021

Dear 

Thank you for your email of 29 July 2021 to Mr Chris Steel MLA as well as your calls to my office on 25 and 27 August and subsequent email on 30 August regarding vehicles parked on the nature strip in Allott Place, Belconnen.

I can certainly appreciate your concerns and frustrations about illegal parking in the area and the impact this has on the safety of all road users as well as the amenity of local residents. The ACT Government takes road safety seriously and ensuring community safety through legal parking behaviour assists to keep motorists and pedestrians safe.

Following your correspondence, Inspectors from Access Canberra Parking Operations conducted a parking compliance inspection of Allott Place on 6 August 2021 and spoke with a resident about illegal parking on the nature strip.

A follow up inspection was conducted on 20 August 2021, which found no vehicles parked on the nature strip. One vehicle was found to be parked on the road in Allott Place, 10 metres from the intersection. Although legally parked, the attending officer identified potential safety hazards associated with vehicles parking in this location, as it created a line-of-sight safety concern.


ACT Legislative Assembly London Circuit, GPO Box 1020, Canberra ACT 2601

 +61 2 6205 0100

 cheyne@act.gov.au

 @In_The_Taratory

 taraforginninderra

 in_the_taratory

In light of these concerns, Parking Operations has requested the Transport Canberra and City Services (TCCS) Directorate to undertake an assessment of the area to mitigate risks to pedestrians and other road users when vehicles are parking in this location. Additional parking restrictions may be applied to control any identified safety hazards.

Parking Operations will continue to monitor the area to ensure ongoing compliance with parking regulations and any new restrictions resulting from the TCCS assessment.

I encourage you to continue to report parking matters via the '[Fix My Street](#)' online reporting tool at Access Canberra website (www.accesscanberra.act.gov.au), or by calling Access Canberra on 13 22 81.

If you wish to discuss the matter further, please contact Mr Ben Hobbs, Assistant Director for Parking Operations & Traffic Camera Compliance within Access Canberra, on (02) 6205 2574 or by emailing benjamin.hobbs@act.gov.au. Mr Hobbs would be pleased to respond to any questions you may have.

Sincerely



Tara Cheyne MLA
Minister for Business and Better Regulation



Call Outcome

Requested by: Minister's Ministers

Business Unit: TMS

Subject: Ongoing Issues with No Parking signs at Allott Place in Belconnen

Dot Points:

- An officer has made contact with the customer and agreed to meet on-site on 20 February 2024.
- Two officers met the customer on site and discussed the issue. An error was identified that the incorrect address had been used to undertake the previous assessment and that further work would be undertaken now that the correct location had been identified.
- While officers were on site, it was identified that obstruction to access was occurring on the other side of the street (north bound lane).
- The officers proposed the existing sign pole with "No Parking" and "No Stopping" on the north bound lane be relocated further into Allott Place.
- The customer was content with the outcome and the works will be undertaken in the next few weeks.
- ACT NoWaste have advised there were no issues with Monday's FOGO collection – The driver said there used to be a Ford Falcon parked right on the corner but he can manoeuvre the truck around the cul-de-sac with no issues.

Action Officer: Neil Pincombe / Anthony Webb / Jasmin Clancy



Chris Steel MLA
Minister for Transport and City Services
Minister for Skills
Special Minister of State

Member for Murrumbidgee



Dear 

Thank you for your email about your request for no parking signs in Allott Place.

I understand that following a previous request, Transport Canberra and City Services installed 'No Stopping' signs at the intersection of Allott Place / Hennessy Street to help prevent cars from parking too close to the intersection.

I also understand that Allott Place is covered by a 'No Parking' restriction on Thursdays to help keep the road clear for waste collection services.

Since receiving your enquiry, Officers from Transport Canberra and City Services inspected Allott Street on several occasions and could not identify any illegal on-street parking (i.e. obscuring the visibility in the location you describe).

Any vehicle blocking the visibility on the approach to the intersection can be addressed through enforcement by our Parking Operations Team, who have been informed of this issue.

In the meantime, if you have any concerns in relation to non-compliant parking, I encourage you to contact Parking Operations via Access Canberra on 13 22 81, so that prompt action can be taken.

Thank you for raising this matter. I trust this information is of assistance.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Chris Steel'.

Chris Steel MLA
Minister for Transport and City Services
8 August 2023





- [Close Window](#)
- [Print This Page](#)

Case: 00120502

Case Officer	Anthony Webb	Case Owner	Roads ACT
Reassignment Reason			

Case Overview

Case Number	00120502	AC Case Number	00331801
Feedback Type		Priority	
Subject	Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage	Follow Up	
Status	Case Closed	Comment Category	Request for Service
Sub Status	Resolved	Region	
Incident Summary			
Resolution Comments			
ACTCCS Description	<p>Why do you believe this change is required? Current sign is saying no parking on a Thursday due to bin collection. However tenants are parking there full time as well as the tenants across the street. Both cars are blocking visibility to the main road. Can the sign be updated to no parkin</p>		

Assetic Detail

Assetic Status	Cancelled	Assetic Queue	TCCS AMIS Traffic Mgt & Safety
Assetic Work Request ID		Assetic Team Allocation	Traffic Management
Assetic Target Finish Date		Managing Platform	Salesforce
Assetic Status Comments	WR31675 has been cancelled in Assetic by Lauren Exton. Cancelled reason: Work Request has been cancelled.Enquiry redirected to Parking Operations on 13/10/2021 - please refer to Case Number 00120502 for details.		
Work Details			

Duplicate Case

Related Case		Is Duplicate	<input type="checkbox"/>
---------------------	--	---------------------	--------------------------

Citizen Details

Account Name		Contact Email	
Contact Phone		Contact Mobile	

ACTCCS Contact Details

ACTCCS Contact First Name		ACTCCS Contact Last Name	
ACTCCS Contact Phone		ACTCCS Contact Mobile	

ACTCCS Contact
Email

Citizen Communication Details

Citizen Opted For Comms	<input type="checkbox"/>	Comms Sent	Case Closed
Send Closure Email?		Case Closure Reason	Request Comments

Case Details

Source	Access Canberra	Incident Address	1 ALLOTT PL, BELCONNEN ACT 2617
Case Origin	FMS Form	Suburb	BELCONNEN
Date/Time Opened	1/10/2021 3:05 PM	ACTCCS Longitude	149.0748165
Date/Time Closed	11/10/2021 2:56 PM	ACTCCS Latitude	-35.24856851

System Information

Created By	AC TCCS Integration, 1/10/2021 3:05 PM	Last Modified By	Rakesh Posina, 29/11/2024 5:57 PM
Contact Name		Case Sharing ID ACTCCS	RDS
		Date Created in FMS	

Case History

2/05/2024 4:17 PM

User Sandip Bijlwan
Action Changed **Case Owner** from Anthony Webb to **Roads ACT**.

29/10/2021 3:39 PM

User Lauren Exton
Action Changed **Sub Status** from Action Not Required to **Resolved**.

21/10/2021 12:57 PM

User Assetic TCCS Integration
Action Changed **Sub Status** from Resolved to **Action Not Required**. Changed **Assetic Status** from New to **Cancelled**.

11/10/2021 2:56 PM

User Kim Gannis
Action Changed **Status** from Assigned to **Case Closed**. Changed **Sub Status** from Updated to **Resolved**.

5/10/2021 9:54 AM

User Lauren Exton
Action Changed **Status** from Unassigned to **Assigned**. Changed **Sub Status** from Unresolved to **Updated**.

5/10/2021 9:54 AM

User Lauren Exton
Action Changed **Case Owner** from Roads ACT to **Anthony Webb**.

1/10/2021 3:09 PM

User Assetic TCCS Integration
Action Changed **Assetic Status** to **New**.

1/10/2021 3:06 PM

User **AC TCCS Integration**
Action **Changed Sub Status to Unresolved. Changed Case Owner from AC TCCS Integration to Roads ACT. Deleted Medium in Priority. Changed Case Origin to FMS Form. Changed Case Record Type from TCCS General to ACT Roads. Created.**

Attachments

Allott Place Belconnen

Size **48KB**
Ownership **Kim Gannis**
View **[Download](#)**
Last Modified **11/10/2021 2:46 PM**

Notes

Customer Entry (Auto Note)

Last Modified **1/10/2021 3:06 PM**
Owner **AC TCCS Integration**
Text Preview **This is an auto note of the original customer submission. Subject: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage Category: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking**



- [Close Window](#)
- [Print This Page](#)

Case: 00138632

Case Officer	Gilbert Ortiz	Case Owner	Roads ACT
Reassignment Reason			

Case Overview

Case Number	00138632	AC Case Number	00374506
Feedback Type		Priority	
Subject	Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage	Follow Up	
Status	Case Closed	Comment Category	Request for Service
Sub Status	Action Not Required	Region	
Incident Summary			
Resolution Comments			

ACTCCS Description **Why do you believe this change is required?**
 [Redacted] contacted in regards to bad visibility turning in/out of st. due to cars parked right up to corner. Currently has no parking Thurs. for bin day but now require no parking Mon due to -FOGO's collection. Pls cont. [Redacted]

Assetic Detail

Assetic Status	Cancelled	Assetic Queue	TCCS AMIS Traffic Mgt & Safety
Assetic Work Request ID		Assetic Team Allocation	Traffic Management
Assetic Target Finish Date		Managing Platform	Salesforce
Assetic Status Comments	WR35647 has been cancelled in Assetic by Kim Gannis. Cancelled reason: Work Request has been cancelled.on MNW register to be completed.		
Work Details			

Duplicate Case

Related Case	Is Duplicate	<input type="checkbox"/>
--------------	--------------	--------------------------

Citizen Details

Account Name	Contact Email
Contact Phone	Contact Mobile

ACTCCS Contact Details

ACTCCS Contact First Name	ACTCCS Contact Last Name
ACTCCS Contact Phone	ACTCCS Contact Mobile
ACTCCS Contact Email	

Citizen Communication Details

Citizen Opted For Comms <input type="checkbox"/>	Comms Sent	Case Closed
Send Closure Email?	Case Closure Reason	
	Request Comments	

Case Details

Source	Access Canberra	Incident Address	1 ALLOTT PL, BELCONNEN ACT 2617
Case Origin	FMS Form	Suburb	BELCONNEN
Date/Time Opened	29/11/2021 1:24 PM	ACTCCS Longitude	149.0748165
Date/Time Closed	18/01/2022 11:49 PM	ACTCCS Latitude	-35.24856851

System Information

Created By	AC TCCS Integration, 29/11/2021 1:24 PM	Last Modified By	Rakesh Posina, 29/11/2024 6:03 PM
Contact Name		Case Sharing ID	RDS
		ACTCCS	
		Date Created in FMS	

Case History

2/05/2024 4:24 PM

User **Sandip Bijlwan**
Action **Changed Case Owner from Gilbert Ortiz to Roads ACT.**

16/05/2022 2:24 PM

User **Assetic TCCS Integration**
Action **Changed Sub Status from In Progress to Action Not Required. Changed Assetic Status from Assigned to Cancelled.**

5/05/2022 4:00 AM

User **Assetic TCCS Integration**
Action **Changed Sub Status from Resolved to In Progress. Changed Assetic Status from New to Assigned.**

18/01/2022 11:49 PM

User **Gilbert Ortiz**
Action **Changed Status from Assigned to Case Closed. Changed Sub Status from Updated to Resolved.**

21/12/2021 1:15 PM

User **Lauren Exton**
Action **Changed Case Owner from Anthony Webb to Gilbert Ortiz.**

29/11/2021 2:15 PM

User **Simone Taurasi**
Action **Changed Status from Unassigned to Assigned. Changed Sub Status from Unresolved to Updated.**

29/11/2021 2:15 PM

User **Simone Taurasi**
Action **Changed Case Owner from Roads ACT to Anthony Webb.**

29/11/2021 1:27 PM

User **Assetic TCCS Integration**
Action **Changed Assetic Status to New.**

29/11/2021 1:24 PM

User **AC TCCS Integration**
Action **Changed Sub Status to Unresolved. Changed Case Owner from AC TCCS Integration to Roads ACT. Deleted Medium in Priority. Changed Case Origin to FMS Form. Changed Case Record Type from TCCS General to ACT Roads. Created.**

Attachments

Allott Place Belconnen

Size **48KB**

Ownership **Kim Gannis**

View [Download](#)

Last Modified **29/11/2021 2:38 PM**

Notes

Follow up

Last Modified **18/05/2022 1:05 PM**

Owner **AC TCCS Integration**

Text Preview **Please give [REDACTED] a call back regarding about the job status.**

Customer Entry (Auto Note)

Last Modified **29/11/2021 1:25 PM**

Owner **AC TCCS Integration**

Text Preview **This is an auto note of the original customer submission. Subject: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage Category: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking**



- [Close Window](#)
- [Print This Page](#)

Case: 00145919

Case Officer	Gilbert Ortiz	Case Owner	Roads ACT
Reassignment Reason			

Case Overview

Case Number	00145919	AC Case Number	00390150
Feedback Type		Priority	
Subject	Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage	Follow Up	
Status	Case Closed	Comment Category	Request for Service
Sub Status	Action Not Required	Region	
Incident Summary			
Resolution Comments			
ACTCCS Description	Why do you believe this change is required? current parking restrictions do not provide safe line of sight for street traffic activity		

Assetic Detail

Assetic Status	Cancelled	Assetic Queue	TCCS AMIS Traffic Mgt & Safety
Assetic Work Request ID		Assetic Team Allocation	Traffic Management
Assetic Target Finish Date		Managing Platform	Salesforce
Assetic Status Comments	WR39736 has been cancelled in Assetic by Shannan Head. Cancelled reason: Work Request has been cancelled.Assigned to Gilbert in Salesforce 00145919		
Work Details			

Duplicate Case

Related Case		Is Duplicate	<input type="checkbox"/>
--------------	--	--------------	--------------------------

Citizen Details

Account Name	[Redacted]	Contact Email	[Redacted]
Contact Phone	[Redacted]	Contact Mobile	

ACTCCS Contact Details

ACTCCS Contact First Name	[Redacted]	ACTCCS Contact Last Name	[Redacted]
ACTCCS Contact Phone	[Redacted]	ACTCCS Contact Mobile	
ACTCCS Contact Email	[Redacted]		

Citizen Communication Details

Citizen Opted For Comms	<input type="checkbox"/>	Comms Sent	Case Closed
Send Closure Email?		Case Closure Reason	
		Request Comments	

Case Details

Source	Access Canberra	Incident Address	1 ALLOTT PL, BELCONNEN ACT 2617
Case Origin	FMS Form	Suburb	BELCONNEN
Date/Time Opened	21/12/2021 12:42 PM	ACTCCS Longitude	149.0748165
Date/Time Closed	5/01/2022 1:33 PM	ACTCCS Latitude	-35.24856851

System Information

Created By	AC TCCS Integration, 21/12/2021 12:42 PM	Last Modified By	Rakesh Posina, 29/11/2024 6:05 PM
Contact Name	[REDACTED]	Case Sharing ID ACTCCS	RDS
		Date Created in FMS	

Contact Information

Account Name	[REDACTED]	Primary Phone	[REDACTED]
Birthdate		Email	[REDACTED]

Address Information

Billing Address

System Information

Created By	AC TCCS Integration, 21/12/2021 12:42 PM	Last Modified By	AC TCCS Integration, 21/12/2021 12:42 PM
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Case History

2/05/2024 4:24 PM

User Sandip Bijlwan
Action Changed Case Owner from Gilbert Ortiz to Roads ACT.

5/01/2022 1:33 PM

User Gilbert Ortiz
Action Changed Status from Assigned to Case Closed. Changed Sub Status from Updated to Action Not Required.

4/01/2022 4:03 PM

User Lauren Exton
Action Changed Status from Case Closed to Assigned. Changed Sub Status from Action Not Required to Updated.

23/12/2021 3:24 PM

User Assetic TCCS Integration
Action Changed Sub Status from Updated to Action Not Required. Changed Status from Assigned to Case Closed. Changed Assetic Status from New to Cancelled.

21/12/2021 1:16 PM

User Lauren Exton

Action Changed **Status** from Unassigned to **Assigned**. Changed **Sub Status** from Unresolved to **Updated**.

21/12/2021 1:16 PM

User Lauren Exton

Action Changed **Case Owner** from Roads ACT to **Gilbert Ortiz**.

21/12/2021 12:48 PM

User Assetic TCCS Integration

Action Changed **Assetic Status** to **New**.

21/12/2021 12:43 PM

User AC TCCS Integration

Action Changed **Contact Name** to **Carole Lawrence**. Changed **Sub Status** to **Unresolved**. Changed **Case Owner** from AC TCCS Integration to **Roads ACT**. Deleted Medium in **Priority**. Changed **Case Origin** to **FMS Form**. Changed **Case Record Type** from TCCS General to **ACT Roads**. Created.

Notes

Customer Entry (Auto Note)

Last Modified 21/12/2021 12:43 PM

Owner AC TCCS Integration

Text Preview This is an auto note of the original customer submission. Subject: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage Category: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking



- [Close Window](#)
- [Print This Page](#)

Case: 00217311

Case Officer	Adam Wilson	Case Owner	Roads ACT
Reassignment Reason			

Case Overview

Case Number	00217311	AC Case Number	00551942
Feedback Type		Priority	
Subject	Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage	Follow Up	
Status	Case Closed	Comment Category	Request for Service
Sub Status	Action Not Required	Region	
Incident Summary			
Resolution Comments			
ACTCCS Description	<p>Why do you believe this change is required? No Stopping zone needs to be moved further away from the intersection to manage residential vehicles parking dangerously. This has been raised prior and the issue is related to a ministerial. Please contact parking.operations@act.gov.au.</p>		

Assetic Detail

Assetic Status	Cancelled	Assetic Queue	TCCS AMIS Traffic Mgt & Safety
Assetic Work Request ID		Assetic Team Allocation	Traffic Management
Assetic Target Finish Date		Managing Platform	Salesforce
Assetic Status Comments	WR58640 has been cancelled in Assetic by Bunnarith Seng. Cancelled reason: Work Request has been cancelled. Enquiry has been investigated and closed via Salesforce, please see case number 00217311 for details.		
Work Details			

Duplicate Case

Related Case		Is Duplicate	<input type="checkbox"/>
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Citizen Details

Account Name	parking operations	Contact Email	parking.operations@act.gov.au
Contact Phone	[REDACTED]	Contact Mobile	

ACTCCS Contact Details

ACTCCS Contact First Name	parking	ACTCCS Contact Last Name	operations
ACTCCS Contact Phone	[REDACTED]	ACTCCS Contact Mobile	[REDACTED]

ACTCCS Contact Email parking.operations@act.gov.au

Citizen Communication Details

Citizen Opted For Comms	<input type="checkbox"/>	Comms Sent	Case Closed
Send Closure Email?		Case Closure Reason	Request Comments

Case Details

Source	Access Canberra	Incident Address	1 ALLOTT PL, BELCONNEN ACT 2617
Case Origin	FMS Form	Suburb	BELCONNEN
Date/Time Opened	9/08/2022 10:35 AM	ACTCCS Longitude	149.0748165
Date/Time Closed	9/08/2022 1:20 PM	ACTCCS Latitude	-35.24856851

System Information

Created By	AC TCCS Integration, 9/08/2022 10:35 AM	Last Modified By	Rakesh Posina, 29/11/2024 6:25 PM
Contact Name	parking operations	Case Sharing ID ACTCCS	RDS
		Date Created in FMS	

Contact Information

Account Name	parking operations	Primary Phone	
Birthdate		Email	parking.operations@act.gov.au

Address Information

Billing Address	
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System Information

Created By	AC TCCS Integration, 21/05/2021 1:33 PM	Last Modified By	AC TCCS Integration, 21/05/2021 1:33 PM
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Activity History

Email: Ref: 00217311 - Allott Place, Belconnen

Name	parking operations
Task	<input checked="" type="checkbox"/>
Due Date	9/08/2022
Assigned To	Kim Gannis
Last Modified Date/Time	9/08/2022 1:20 PM
Comments	<p>Additional To: parking.operations@act.gov.au CC: BCC: kim.gannis@act.gov.au Attachment: RE_ Kim Gannis mentioned you in a post.msg</p> <p>Subject: Ref: 00217311 - Allott Place, Belconnen Body: Good Afternoon Parking Operations.</p> <p>Please refer to below regarding NO STOPPING signage at the above mentioned address.</p> <p>Any issues please contact Mark Smith on the below number.</p>

Cheers,
Roads ACT

Hi Kim the attached has been completed, cheers

Mark Smith | MNW Procurement Officer
P: [REDACTED] E: mark.smith@act.gov.au
Roads ACT | Transport Canberra and City Services Directorate | ACT Government
480 Northbourne Ave, Dickson ACT 2602
www.act.gov.au | www.tccs.act.gov.au | @tccs_act

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@Adam Wilson @Mark Smith Hi Guys, this was put on MNW by gilbert I think: MNW 00146001 see replay from Gilbert at the time. Can you advise Parking operations when this will be implemented? Cheers. Dear [REDACTED] Thank you for raising your concerns on line of sight issues at Allott Place in Belconnen. The ACT Government takes road safety and residents' amenity very seriously and wants to encourage all road users to share responsibility for road safety. An officer of Transport Canberra and City Services (TCCS) inspected this street, observed on street parking practices and reviewed the traffic control device plans. The No Stopping signs will be moved another 3 metres from its current location which will result a 10 metre distance from Hennessy Street to the No Stopping signs. This will provide increase the line of sight and improve vehicle queuing on Allott Place. A Minor New Work job is being drawn in AutoCAD with sign installation to be completed within 6 months. A site visit undertaken today revealed that the red sedan that used to park at 1 Allott Place is now parked between 12 and 18 Allott Place. Please be aware that introduction of new parking restrictions on streets with limited parking spaces may displace and affect other parts of the street. Thank you for raising this matter for consideration. I trust the information provided has been of assistance. Sincerely, Gilbert Roland Ortiz | Assistant Director, Traffic Management and Safety Roads ACT | Transport Canberra and City Services| ACT Government

@Adam Wilson @Mark Smith Hi Guys, this was put on MNW by gilbert I think: MNW 00146001 see replay from Gilbert at the time. Can you advise Parking operations when this will be implemented? Cheers.

Dear 

Thank you for raising your concerns on line of sight issues at Allott Place in Belconnen.

The ACT Government takes road safety and residents' amenity very seriously and wants to encourage all road users to share responsibility for road safety.

An officer of Transport Canberra and City Services (TCCS) inspected this street, observed on street parking practices and reviewed the traffic control device plans.

The No Stopping signs will be moved another 3 metres from its current location which will result a 10 metre distance from Hennessy Street to the No Stopping signs. This will provide increase the line of sight and improve vehicle queuing on Allott Place. A Minor New Work job is being drawn in AutoCAD with sign installation to be completed within 6 months.

A site visit undertaken today revealed that the red sedan that used to park at 1 Allott Place is now parked between 12 and 18 Allott Place.

Please be aware that introduction of new parking restrictions on streets with limited parking spaces may displace and affect other parts of the street.

Thank you for raising this matter for consideration. I trust the information provided has been of assistance.

Sincerely,

**Gilbert Roland Ortiz | Assistant Director, Traffic Management and Safety
Roads ACT | Transport Canberra and City Services| ACT Government**

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To change or turn off Transport Canberra and City Services Directorate email, log in as mark.smith@act.gov.au.

salesforce.com, inc. The Landmark @ One Market, Suite 300 San Francisco, CA 94105

ref:_00D6F2VEqH._5008w1Kndl:ref

Case History

2/05/2024 4:16 PM

User Sandip Bijlwan
Action Changed **Case Owner** from Adam Wilson to **Roads ACT**.

13/08/2022 2:42 AM

User Assetic TCCS Integration
Action Changed **Sub Status** from Resolved to **Action Not Required**. Changed **Assetic Status** from New to **Cancelled**.

9/08/2022 1:20 PM

User Kim Gannis
Action Changed **Status** from Assigned to **Case Closed**. Changed **Sub Status** from Updated to **Resolved**.

9/08/2022 12:02 PM

User Kim Gannis
Action Changed **Case Owner** from Anthony Webb to **Adam Wilson**.

9/08/2022 10:50 AM

User Bunnarith Seng
Action Changed **Status** from Unassigned to **Assigned**. Changed **Sub Status** from Unresolved to **Updated**.

9/08/2022 10:50 AM

User Bunnarith Seng
Action Changed **Case Owner** from Roads ACT to **Anthony Webb**.

9/08/2022 10:41 AM

User Assetic TCCS Integration
Action Changed **Assetic Status** to **New**.

9/08/2022 10:35 AM

User AC TCCS Integration
Action Changed **Contact Name** to **parking operations**. Changed **Sub Status** to **Unresolved**. Changed **Case Owner** from AC TCCS Integration to **Roads ACT**. Deleted Medium in **Priority**. Changed **Case Origin** to **FMS Form**. Changed **Case Record Type** from TCCS General to **ACT Roads**. Created.

Notes

Customer Entry (Auto Note)

Created on 09/08/2022 10:35 AM
Owner AC TCCS Integration

Text Preview

This is an auto note of the original customer submission. Subject: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage Category: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking



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Case: 00342531

Case Officer	Bishal Gautam	Case Owner	Roads ACT
Reassignment Reason			

Case Overview

Case Number	00342531	AC Case Number	00773324
Feedback Type		Priority	
Subject	Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage	Follow Up	
Status	Case Closed	Comment Category	Request for Service
Sub Status	Action Not Required	Region	
Incident Summary			
Resolution Comments			

ACTCCS Description

Why do you believe this change is required?

the stretch between Buik Place & Allott Place is on a bend with parking permitted between the two. there has been a big removalists truck being parked there which causes a line of sight issue. requesting to put No parking signs.

Assetic Detail

Assetic Status	Cancelled	Assetic Queue	TCCS AMIS Traffic Mgt & Safety
Assetic Work Request ID		Assetic Team Allocation	Traffic Management
Assetic Target Finish Date		Managing Platform	Salesforce
Assetic Status Comments	WR91533 has been cancelled in Assetic by Bishal Gautam. Cancelled reason: Work Request has been cancelled.Have put the notes on the SF-00342531		
Work Details			

Duplicate Case

Related Case	Is Duplicate	<input type="checkbox"/>
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Citizen Details

Account Name	Contact Email
Contact Phone	Contact Mobile

ACTCCS Contact Details

ACTCCS Contact First Name	ACTCCS Contact Last Name
ACTCCS Contact Phone	ACTCCS Contact Mobile
ACTCCS Contact Email	

Citizen Communication Details

Citizen Opted For Comms	<input type="checkbox"/>	Comms Sent	Case Closed
Send Closure Email?		Case Closure Reason	Request Comments

Case Details

Source	Access Canberra	Incident Address	2 ALLOTT PL, BELCONNEN ACT 2617
Case Origin	FMS Form	Suburb	BELCONNEN
Date/Time Opened	23/08/2023 2:02 PM	ACTCCS Longitude	149.07442642425542
Date/Time Closed	30/08/2023 8:02 AM	ACTCCS Latitude	-35.248427852607641

System Information

Created By	AC TCCS Integration, 23/08/2023 2:02 PM	Last Modified By	Rakesh Posina, 29/11/2024 7:10 PM
Contact Name		Case Sharing ID ACTCCS	RDS
		Date Created in FMS	21/08/2023 8:19 AM

Case History

2/05/2024 4:20 PM

User Sandip Bijlwan
Action Changed **Case Owner** from Bishal Gautam to **Roads ACT**.

30/08/2023 8:04 AM

User Assetic TCCS Integration
Action Changed **Sub Status** from Resolved to **Action Not Required**. Changed **Assetic Status** from New to **Cancelled**.

30/08/2023 8:02 AM

User Bishal Gautam
Action Changed **Status** from Assigned to **Case Closed**. Changed **Sub Status** from Updated to **Resolved**.

23/08/2023 3:43 PM

User Bunnarith Seng
Action Changed **Status** from Unassigned to **Assigned**. Changed **Sub Status** from Unresolved to **Updated**.

23/08/2023 3:43 PM

User Bunnarith Seng
Action Changed **Case Owner** from Roads ACT to **Bishal Gautam**.

23/08/2023 2:06 PM

User Assetic TCCS Integration
Action Changed **Assetic Status** to **New**.

23/08/2023 2:02 PM

User AC TCCS Integration
Action Changed **Case Sharing ID ACTCCS** to **RDS**. Changed **Sub Status** to **Unresolved**. Changed **Case Owner** from AC TCCS Integration to **Roads ACT**. Deleted Medium in **Priority**. Changed **Case Origin** to **FMS Form**. Changed **Case Record Type** from TCCS General to **ACT Roads**. Created.



Case: 00366721

Case Officer	Jasmin Clancy	Case Owner	Roads ACT
Reassignment Reason			

Case Overview

Case Number	00366721	AC Case Number	
Feedback Type	Roads - Asset	Priority	High
Subject		Follow Up	No
Status	Case Closed	Comment Category	
Sub Status	Resolved	Region	BELCONNEN
Incident Summary			
Resolution Comments			
ACTCCS Description	RE: MIN S2023/01621		

Ministerial request investigated and added to MNW Program.

The existing 'No Stopping' + 'No Parking' signage will be relocated a further ~5m into Allott Place to prevent vehicles parking in this area and causing difficulties in accessing other residential driveways.

Assetic Detail

Assetic Status		Assetic Queue	
Assetic Work Request ID		Assetic Team Allocation	
Assetic Target Finish Date		Managing Platform	Salesforce
Assetic Status Comments			
Work Details			

Duplicate Case

Related Case		Is Duplicate	<input type="checkbox"/>
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Citizen Details

Account Name		Contact Email	
Contact Phone		Contact Mobile	

ACTCCS Contact Details

ACTCCS Contact
First Name

ACTCCS Contact
Phone

ACTCCS Contact
Email

ACTCCS Contact
Last Name

ACTCCS Contact
Mobile

Citizen Communication Details

Citizen Opted For Comms

Send Closure Email?

Comms Sent

Case Closed

Case Closure Reason

Request Comments

Case Details

Source	Minister's Office	Incident Address	ALLOTT PLACE
Case Origin	Email	Suburb	BELCONNEN
Date/Time Opened	16/11/2023 4:57 PM	ACTCCS Longitude	
Date/Time Closed	16/11/2023 4:58 PM	ACTCCS Latitude	

System Information

Created By	Jasmin Clancy, 16/11/2023 4:57 PM	Last Modified By	Rakesh Posina, 31/07/2025 2:13 PM
Contact Name		Case Sharing ID ACTCCS	RDS
		Date Created in FMS	

Case History

2/05/2024 3:49 PM

User Sandip Bijlwan
Action Changed **Case Owner** from Jasmin Clancy to **Roads ACT**.

16/11/2023 4:58 PM

User Jasmin Clancy
Action Changed **Status** from Assigned to **Case Closed**. Changed **Sub Status** from In Progress to **Resolved**.

16/11/2023 4:57 PM

User Jasmin Clancy
Action Changed **Case Owner** from Roads ACT to **Jasmin Clancy**.

16/11/2023 4:57 PM

User Jasmin Clancy
Action Changed **Case Sharing ID ACTCCS** to **RDS**. Changed **Case Owner** from Jasmin Clancy to **Roads ACT**.
Created.



Maintenance Operational

Search

Assetic

Request Plan Schedule Assign Execute Complete Assess

Action

Home

Assets

Maintenance

Valuations

Search

Data Exchange

Request Details

Request ID: WR29975

Creation Time: 31/08/2021 3:38 PM

Created By: TCCS Asset Integrations

Source: External CRM

Any immediate risk?: Select Risk

Asset Details

Asset ID: [Dropdown]

Asset Name: [Text]

Asset Category: [Text]

Maintenance Asset Type: [Text]

Work Group: [Text]

Asset Criticality: [Text]

Requestor Details

Resource Name: [Text]

Firstname: [Text] Surname: [Text]

Company: [Text]

Requestor External ID: [Text]

Preferred Method: None

Additional Info

Request Type: 2, Problem, P-SGLM, Signs & Linemarking

Responsible Officer: Gilbert Ortiz

External ID: 5002P00000KgotQAB

Reference #: 00312050

Brief Description: Roads, parking & vehicles > Parking & vehicles > Request replacemen parking signage

166 characters remaining

Reactive Inspection

Reactive Inspector: Gilbert Ortiz - (Inactive)

Inspection Date: [Text]

Request Priority

Work Order Priority: Select Priority

Acknowledgement Due Date: 3/09/2021 3:38 PM

Resolution Due Date: 7/09/2021

Supporting Information

Example; The main office front door is faulty as it has come away from the frame and requires replacement or repair by a service technician.

Previously assigned to C-TRMA, Traffic Management. Reassigned to facilitate the removal of the TMS Work Request Sub Type.

Last updated by Chris Nugent 13/11/2024 12:28:32 PM

Work Request has been cancelled.A Minor New Works has been placed to install No Parking signs at the intersection and improve safety around the corner. The signs should be installed within the next 2 months.

Last updated by Neil Pincombe 3/02/2022 9:19:13 AM

4000 characters remaining

Defect Location

Location Description: 6 ALLOTT PL, BELCONNEN ACT 2617

Attachments

CUSTOMER ENTRY (AUTO NOTE)

CARS ALLOTT

1

Info Centre

Help

User



Maintenance Operational

Assetic

Request Plan Schedule Assign Execute Complete Assess

Action

- Home
- Assets
- Maintenance
- Valuations
- Search
- Data Exchange

Request Details

Request ID:

Creation Time:

Created By:

Source:

Any immediate risk?:

Asset Details

Asset ID:

Asset Name:

Asset Category:

Maintenance Asset Type:

Work Group:

Asset Criticality:

Requestor Details

Resource Name:

Firstname: Surname:

Company:

Requestor External ID:

Preferred Method:

Additional Info

Request Type:

Responsible Officer:

External ID:

Reference #:

Brief Description:

174 characters remaining

Reactive Inspection

Reactive Inspector:

Inspection Date:

Request Priority

Work Order Priority:

Acknowledgement Due Date:

Resolution Due Date:

Supporting Information

Example; The main office front door is faulty as it has come away from the frame and requires replacement or repair by a service technician.

Previously assigned to C-TRMA, Traffic Management. Reassigned to facilitate the removal of the TMS Work Request Sub Type.
 Last updated by Chris Nugent 13/11/2024 12:30:18 PM
 Work Request has been cancelled.on MNW register to be completed.
 Last updated by Kim Gannis 16/05/2022 2:19:08 PM
 Currently on MNW to be completed, if not already, Gilbert Ortiz was the project officer at the time NFA.

4000 characters remaining

Defect Location

Location Description:

Attachments

CUSTOMER ENTRY (AUTO NOTE)

1

- Info Centre
- Help
- User



Maintenance Operational

Assetic

Request Plan Schedule Assign Execute Complete Assess

Action

- Home
- Assets
- Maintenance
- Valuations
- Search
- Data Exchange

Request Details

Request ID:

Creation Time:

Created By:

Source:

Any immediate risk?:

Asset Details

Asset ID:

Asset Name:

Asset Category:

Maintenance Asset Type:

Work Group:

Asset Criticality:

Requestor Details

Resource Name:

Firstname: Surname:

Company:

Requestor External ID:

Preferred Method:

Additional Info

Request Type:

Responsible Officer:

External ID:

Reference #:

Brief Description:

174 characters remaining

Reactive Inspection

Reactive Inspector:

Inspection Date:

Request Priority

Work Order Priority:

Acknowledgement Due Date:

Resolution Due Date:

Supporting Information

Example; The main office front door is faulty as it has come away from the frame and requires replacement or repair by a service technician.

Previously assigned to C-TRMA, Traffic Management. Reassigned to facilitate the removal of the TMS Work Request Sub Type.
 Last updated by Chris Nugent 13/11/2024 12:30:48 PM
 Work Request has been cancelled. Assigned to Gilbert in Salesforce 00145919
 Last updated by Shannan Head 23/12/2021 3:18:53 PM
 CSRM Case Number : 00145919
 Requester Contact Name: Carole Lawrence

4000 characters remaining

Defect Location

Location Description:

Attachments

CUSTOMER ENTRY (AUTO NOTE)

1

- Info Centre
- Help
- User



Maintenance Operational

Search

Assetic

Request Plan Schedule Assign Execute Complete Assess

Action

- Home
- Assets
- Maintenance
- Valuations
- Search
- Data Exchange

Request Details

Request ID:

Creation Time:

Created By:

Source:

Any immediate risk?:

Asset Details

Asset ID:

Asset Name:

Asset Category:

Maintenance Asset Type:

Work Group:

Asset Criticality:

Requestor Details

Resource Name:

Firstname: Surname:

Company:

Requestor External ID:

Preferred Method:

Additional Info

Request Type:

Responsible Officer:

External ID:

Reference #:

Brief Description:

174 characters remaining

Reactive Inspection

Reactive Inspector:

Inspection Date:

Request Priority

Work Order Priority:

Acknowledgement Due Date:

Resolution Due Date:

Supporting Information

Example; The main office front door is faulty as it has come away from the frame and requires replacement or repair by a service technician.

Previously assigned to C-TRMA, Traffic Management. Reassigned to facilitate the removal of the TMS Work Request Sub Type.
 Last updated by Chris Nugent 13/11/2024 12:30:49 PM
 Work Request has been cancelled. Already assigned to Gilbert in Salesforce 00146001

Last updated by Shannan Head 23/12/2021 3:37:16 PM
 CSRM Case Number : 00146001

4000 characters remaining

Defect Location

Location Description:

Attachments

CUSTOMER ENTRY (AUTO NOTE)

..000000001-CARS ON ROAD 1 ALLOTT PL BELC 21-12-21-10 - COPY

..000000001-CARS ON ROAD 1 ALLOTT PL BELC 21-12-21-05 - COPY

..000000001-CARS ON ROAD 1 ALLOTT PL BELC 21-12-21-03 - COPY

1

- Info Centre
- Help
- User



Maintenance Operational

Search

Assetic

Request Plan Schedule Assign Execute Complete Assess

Action

- Home
- Assets
- Maintenance
- Valuations
- Search
- Data Exchange

Request Details

Request ID: WR58640

Creation Time: 9/08/2022 10:41 AM

Created By: TCCS Asset Integrations

Source: External CRM

Any immediate risk?: Select Risk

Asset Details

Asset ID: [Dropdown]

Asset Name: [Text]

Asset Category: [Text]

Maintenance Asset Type: [Text]

Work Group: [Text]

Asset Criticality: [Text]

Requestor Details

Resource Name: parking operations

Firstname: [Text] Surname: [Text]

Company: [Text]

Requestor External ID: [Text]

Preferred Method: None

Additional Info

Request Type: 2, Problem, P-SGLM, Signs & Linemarking

Responsible Officer: Please type to search for Responsible Officer (Optional)

External ID: 5008w000001KndIAAS

Reference #: 00551942

Brief Description: Roads, parking & vehicles > Parking & vehicles > Request new parking signage

174 characters remaining

Reactive Inspection

Reactive Inspector: Please type to search for Inspector (Optional)

Inspection Date: [Text]

Request Priority

Work Order Priority: Select Priority

Acknowledgement Due Date: 12/08/2022 10:41 AM

Resolution Due Date: 23/08/2022

Supporting Information

Example; The main office front door is faulty as it has come away from the frame and requires replacement or repair by a service technician.

Previously assigned to C-TRMA, Traffic Management. Reassigned to facilitate the removal of the TMS Work Request Sub Type.

Last updated by Chris Nugent 13/11/2024 1:55:31 PM
Work Request has been cancelled. Enquiry has been investigated and closed via Salesforce, please see case number 00217311 for details.

Last updated by Bunnarith Seng 12/08/2022 5:04:27 PM
CSRM Case Number : 00217311

4000 characters remaining

Defect Location

Location Description: 1 ALLOTT PL, BELCONNEN ACT 2617

Attachments

CUSTOMER ENTRY (AUTO NOTE)

1

- Info Centre
- Help
- User



Maintenance Operational

Search

Assetic

Request Plan Schedule Assign Execute Complete Assess

Action

- Home
- Assets
- Maintenance
- Valuations
- Search
- Data Exchange

Request Details

Request ID: WR91533

Creation Time: 23/08/2023 2:06 PM

Created By: TCCS Asset Integrations

Source: External CRM

Any immediate risk?: Select Risk

Asset Details

Asset ID: [Dropdown]

Asset Name: [Text]

Asset Category: [Text]

Maintenance Asset Type: [Text]

Work Group: [Text]

Asset Criticality: [Text]

Requestor Details

Resource Name: Anonymous

Firstname: [Text] Surname: [Text]

Company: [Text]

Requestor External ID: [Text]

Preferred Method: None

Additional Info

Request Type: 2, Problem, P-SGLM, Signs & Linemarking

Responsible Officer: Please type to search for Responsible Officer (Optional)

External ID: 5000d000001LfcAlAK

Reference #: 00773324

Brief Description: Roads, parking & vehicles > Parking & vehicles > Request new parking signage

174 characters remaining

Reactive Inspection

Reactive Inspector: Please type to search for Inspector (Optional)

Inspection Date: [Text]

Request Priority

Work Order Priority: Select Priority

Acknowledgement Due Date: 26/08/2023 2:06 PM

Resolution Due Date: 6/09/2023

Supporting Information

Example; The main office front door is faulty as it has come away from the frame and requires replacement or repair by a service technician.

Previously assigned to C-TRMA, Traffic Management. Reassigned to facilitate the removal of the TMS Work Request Sub Type.

Last updated by Chris Nugent 13/11/2024 3:34:23 PM
Work Request has been cancelled.Have put the notes on the SF-00342531

Last updated by Bishal Gautam 30/08/2023 8:03:00 AM
CSRM Case Number : 00342531
Requester Contact Name: Anonymous

4000 characters remaining

Defect Location

Location Description: 2 ALLOTT PL, BELCONNEN ACT 2617

Attachments

[Empty attachment area]

1

- Info Centre
- Help
- User