



ACT
Government

Transport Canberra and
City Services

FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCSFOI 2018-105

Information to be published	Status
1. Access application	Published
2. Decision notice and schedule	Published
3. Documents	Published
4. Additional information identified	No
5. Fees	n/a
6. Processing time (in working days)	17 days
7. Decision made by Ombudsman	n/a
8. Additional information identified by Ombudsman	n/a
9. Decision made by ACAT	n/a
10. Additional information identified by ACAT	n/a

18-105

Ireland-Bell, Bronwyn

From: [REDACTED]
Sent: Wednesday, 21 November 2018 2:22 PM
To: TCCS_FreedomOfInformation
Subject: FOI Request



Dear FOI Officer,

I would like to submit a Freedom of Information request for the following information:

1. Any and all documents, files, correspondence, records and internal notes in relation to the Animal Nuisance complaint [REDACTED] lodged on the 14th April 2017 via email by myself. As I have previously submitted an FOI request in relation to this matter the requested information is required dating back to the 7th May 2018 to the present.

Thanking you in advance for your assistance.

Regards,

[REDACTED]



ACT
Government

Transport Canberra and
City Services

Dear [REDACTED]

Freedom of Information request: Reference – 18-105

I refer to your application made under the *Freedom of Information Act 2016* (the Act), which was received by Transport Canberra and City Services Directorate (TCCS) on 21 November 2018, in which you access is sought information relating to:

- all documents files, correspondence, records and internal notes in relation animal nuisance complaint 60631 from 7 May 2018 to 21 November 2018.

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act

TCCS is required to provide a decision on your access application by 19 December 2018.

Decision on access

Searches were completed for relevant documents and 14 documents (19 pages) have been identified that fall within the scope of your request. As these documents are a record chain of job number [REDACTED] earlier records have been captured dated back to 19 April 2017.

I have included at Attachment A to this decision the schedule of relevant documents. This provides a description of each document that falls within the scope of your request and the access decision for each of the documents.

Documents identified as relevant to your request contain information that I consider to be, on balance, contrary to the public interest to disclose under the test set out in section 17 of the Act.

I have decided to grant access, under section 50 of the Act, to copies of documents (Attachment B) with deletions applied to information that I consider would be contrary to the public interest to disclose.

Statement of Reasons

The material I have considered in the assessment of these documents includes:

Factors favouring disclosure (Schedule 2)

- Section 2.1 (a)(vii) - advance the fair treatment of individuals and other entities in accordance with the law in their dealings with government;
- Section 2.1 (a)(viii) – reveal the reason for a government decision and any background or contextual information that informed the decision; and
- Schedule 2, Section 2.1 (b)(i) – the person making the request.

Factors favouring non-disclosure (Schedule 2)

- Section 2.2 (a)(ii) – prejudice the Protection of an Individual’s Right to Privacy.

Section 2 (a) (vii) favours the release of documents which reveal the reason for a government decision and any background or contextual information that informed the decision. In this respect I consider that it is generally in the public interest to release the documents to you. Further, the documents relate to a matter in which you are the complainant and it serves the public interest that you receive information about how your complaint is being progressed.

There is however some information that I believe the public interest is strongly weighted toward non-disclosure. The information would affect the privacy of individuals. It includes personal details of individuals such as names and addresses. It also includes photographs of personal property being a person’s backyard. I have decided therefore to grant partial access to the documents with information deleted that would be contrary to the public interest to disclose under Schedule 2, section 2.2 (a)(ii) as it could prejudice a persons rights including a right to privacy.

Considering the type of information, I propose to withhold from release, I am satisfied that the factors in favour of release can still be met while protecting the personal information of individuals involved. I find the protection of this information outweighs disclosure in this instance. As a result, I have decided that release of this information (name and contact details of third parties) could prejudice their right to privacy under the *Human Rights Act 2004*.

Charges

No fee is payable as the number of pages being released minimally exceeds the fee-free threshold and is a personal matter concerning your client as the applicant.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your original access application, my decision and the documents will be published in the TCCS disclosure log from 3 days after the date of this decision. Your personal details will not be published.

You may view TCCS’ disclosure log at www.tccs.act.gov.au/about-us/freedom_of_information.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS’ disclosure log or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Via email: ombudsman@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any questions concerning the directorate's processing of your request, or would like further information, please contact the directorate's FOI Coordinator on 6205 5408 or email tccs.foi@act.gov.au.

Yours sincerely



Cherie Hughes
Information Officer

19 December 2018



FREEDOM OF INFORMATION SCHEDULE

PLEASE BE AWARE THAT UNDER THE FREEDOM OF INFORMATION ACT 2016, SOME OF THE INFORMATION PROVIDED TO YOU WILL BE RELEASED TO THE PUBLIC THROUGH THE ACT GOVERNMENT'S OPEN ACCESS SCHEME. THE OPEN ACCESS RELEASE STATUS COLUMN OF THE TABLE BELOW INDICATES WHAT DOCUMENTS ARE INTENDED FOR RELEASE ONLINE THROUGH OPEN ACCESS.

PERSONAL INFORMATION OR BUSINESS AFFAIRS INFORMATION WILL NOT BE MADE AVAILABLE UNDER THIS POLICY. IF YOU THINK THE CONTENT OF YOUR REQUEST WOULD CONTAIN SUCH INFORMATION, PLEASE INFORM THE CONTACT OFFICER IMMEDIATELY.
INFORMATION ABOUT WHAT IS PUBLISHED ON OPEN ACCESS IS AVAILABLE ONLINE AT: [HTTP://WWW.TCCS.ACT.GOV.AU/ABOUT-US/FREEDOM_OF_INFORMATION](http://www.tccs.act.gov.au/about-us/freedom_of_information)

NAME		WHAT ARE THE PARAMETERS OF THE REQUEST					
TCCS FOI 18-082		DOG ATTACK AT ISABELLA PLAINS					
REF NO	NO OF FOLIOS	DESCRIPTION	DATE	STATUS	REASON FOR NON-RELEASE OR DEFERRAL	OPEN ACCESS RELEASE STATUS	
1	1-5	LICENSING AND COMPLIANCE RECORD – 2018-0013	VARIOUS - RECORD CHAIN	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(II) PRIVACY)	PUBLISHED	
2	6	LICENSING AND COMPLIANCE RECORD – 2018-0013	DATE ACTIONED 10 JULY 2018	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(II) PRIVACY	PUBLISHED	
3	7	LICENSING AND COMPLIANCE RECORD – 2018-0013	DATE ACTIONED 28 JULY 2018	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(II) PRIVACY	PUBLISHED	
4	8	LICENSING AND COMPLIANCE RECORD – 2018-0013	DATE ACTIONED 11 OCTOBER 2018	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(II) PRIVACY	PUBLISHED	

5	9	LICENSING AND COMPLIANCE RECORD – 2018-0013	DATE ACTIONED 11 OCTOBER 2018	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(I) PRIVACY	PUBLISHED
6	10	LICENSING AND COMPLIANCE RECORD – 2018-0013	DATE ACTIONED 12 OCTOBER 2018	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(I) PRIVACY	PUBLISHED
7	11	LICENSING AND COMPLIANCE RECORD – 2018-0013	DATE ACTIONED 12 OCTOBER 2018	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(I) PRIVACY	PUBLISHED
8	12	LICENSING AND COMPLIANCE RECORD – 2018-0013	DATE ACTIONED 19 OCTOBER 2018	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(I) PRIVACY	PUBLISHED
9	13	FIELD NOTES	9 OCTOBER 2018	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(I) PRIVACY	PUBLISHED
10	14	PHOTOGRAPHS	UNDATED	PARTIAL ACCESS	INFORMATION PRIVACY ACT 2014 SCHEDULE 2, SECTION 2.2(A)(I) PRIVACY	PUBLISHED

Licensing and Compliance Record of a Job or an Investigation

Printed: Thu 06 Dec 2018 1:08 pm
Page 1 of 5

Job Number: [REDACTED] Date Initiated: 04-Aug-2017 Time: #####

Job Raising Area: Active
Job Brief Description: [REDACTED]
Rooster crowing

Job Location Suburb: Evatt
Location Address: [REDACTED] Cres

Location Notes:
Job Or Investigation: Job Job Status: Completed

File Number:

Date And Time Record Created: 04/08/2017 10:27:05 AM Created By: ian tomlinson

Persons Involved:

Last Name	First Names	Company Name	Relationship to Job	Relationship Details
[REDACTED]	[REDACTED]	[REDACTED]	Complainant	[REDACTED]
Not known		No known	Alleged Offender	[REDACTED]

Running Sheet:

Action Date: 10/07/2018 Follow Up Date:
 Action Type: PhoneCall Follow Up Status: Not Required
 Entered by: Maurice Schaffner Follow Completed By:
 Action Details: Called [REDACTED] on her mobile. Nil answer and no message bank.

ImageHyperlink:

Action Date: 02/03/2018 Follow Up Date:
 Action Type: Letter Follow Up Status: Not Required
 Entered by: Pentony Follow Completed By:
 Action Details: [REDACTED] St, replied NO concerns.

ImageHyperlink:

Action Date: 13/10/2017 Follow Up Date:
 Action Type: On site inspection Follow Up Status: Not Required
 Entered by: Ian Follow Completed By:
 Action Details: Site inspection from 11.01am I parked on [REDACTED] Cres adj [REDACTED], until 11.11am I could hear no roosters crowing but I har a few dogs in the area.

ImageHyperlink:

Action Date: 11/10/2017 Follow Up Date:
 Action Type: Email Follow Up Status: Not Required
 Entered by: Ian Follow Completed By:
 Action Details: Further crow diary submitted via email from [REDACTED] see hard copy in folder.

ImageHyperlink:

Licensing and Compliance Record of a Job or an Investigation

Printed: Thu 06 Dec 2018 1:08 pm

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Action Date: 03/10/2017**Follow Up Date:****Action Type:** On site
Inspection**Follow Up Status:** Not Required**Entered by:** Ian**Follow Completed By:**

Action Details: Site inspection at 11.39am, I parked on the roadway out the front of number [REDACTED] from the time I arrived till 11.42am I could hear the rooster crowing. From 11.42am till 11.52am the rooster was quiet.

ImageHyperlink:**Action Date:** 23/09/2017**Follow Up Date:****Action Type:** Email**Follow Up Status:** Not Required**Entered by:** Lyn**Follow Completed By:**

Action Details: Received survey nuisance compliant Reply form. [REDACTED] Street. Evatt

ImageHyperlink:**Action Date:** 21/09/2017**Follow Up Date:****Action Type:** PhoneCall**Follow Up Status:** Not Required**Entered by:** Ian**Follow Completed By:**

Action Details: Received a call from [REDACTED] the resident of number [REDACTED] Cres, [REDACTED] confirmed she has a rooster it is a Peking breed (small) it crows randomly she also puts it in a cat box type of cage and places it in the garage at night and lets it out in the yard in the mornings when she goes to work. [REDACTED] states that the rooster next door only crows every now and again then her rooster may crow, it is not an issue in her eyes. [REDACTED] did state that she had a rooster approx nine months ago which was also a Peeking which crowed regular and she had him re horned to a farm as he in her opinion crowed too much but these two rooster are not an issue. [REDACTED] did request if DAS require anymore assistance to make contact.

ImageHyperlink:**Action Date:** 20/09/2017**Follow Up Date:****Action Type:** PhoneCall**Follow Up Status:** Not Required**Entered by:** Ian**Follow Completed By:**

Action Details: At approx 12.40pm, DAS received a call from [REDACTED] the complainant, she was after feedback. I explained to her that DAS Rangers have attended and spoken with the rooster owners. [REDACTED] was advised that the owner placed the rooster in a box at night and placed it in the garage untill 8.30am to 9.00am to stop the rooster from crowing first thing in the morning. I said that I am in the opinion that this random crowing is a continuous and by reading her diary that it happens for 5 minutes now and then and that DAS would not taken any further action. [REDACTED] became very frustrated claiming that the crowed 11 times at 8.50am and 12 times at 11.30am today. [REDACTED] was not satisfied with my comments and asked to speak with Brad I explained he was on leave and she demanded the next person in management. Note during the conversation I could hear the key board of a computer being tapped so I assume that all conversations were being written down.

ImageHyperlink:

Licensing and Compliance Record of a Job or an Investigation

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Action Date: 17/09/2017**Follow Up Date:****Action Type:** Meeting**Follow Up Status:** Not Required**Entered by:** Ian**Follow Completed By:**

Action Details: At 1.20pm on Sunday 17-9-17, I spoke with the resident of number [REDACTED] Cres, [REDACTED] and [REDACTED] in regards to the rooster crowing. On inspection there is one rooster, six chooks and a duck in a well kept enclosure with water food and shelter. [REDACTED] stated that each night he places his rooster in a cat box type of cage and places him in the shed garage each night to stop him crowing in the mornings. The rooster is placed back in the yard with the chooks at around 8 or 9 am in the mornings. He only crows every now and then for 3 to 4 times then stops. While we were there the neighbors (number [REDACTED] Cres) rooster crowed sounded like a small bantam then their rooster crowed 4 times then stopped. Note, this property is a battle axe block and the chooks/rooster can not get on the eastern side of the which is the closest side to the complainant.

ImageHyperlink:**Action Date:** 12/09/2017**Follow Up Date:****Action Type:** Follow Up**Follow Up Status:** Required**Entered by:** Ian**Follow Completed By:****Action Details:****ImageHyperlink:****Action Date:** 11/09/2017**Follow Up Date:****Action Type:** PhoneCall**Follow Up Status:** Required**Entered by:** Ian**Follow Completed By:**

Action Details: Brad contacted [REDACTED] in regards to Rooster Crowing

ImageHyperlink:**Action Date:** 11/09/2017**Follow Up Date:****Action Type:** File Note,
Ministerial
Received**Follow Up Status:** Required**Entered by:** Ian**Follow Completed By:****Action Details:** Brad to manage response**ImageHyperlink:**

**Licensing and Compliance
Record of a Job or an Investigation**

Printed: Thu 06 Dec 2018 1:08 pm

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Action Date: 02/08/2017 **Follow Up Date:**
Action Type: Email **Follow Up Status:** Required
Entered by: Ian **Follow Completed By:**
Action Details: Good Morning,

I'm writing to enquire about the Nuisance Animal Complaint I have submitted. It has been some 11 weeks since I have submitted the second diary as requested and there has been no notification of a formal investigation or any type of follow up from your office. I phoned your office on the 30th of June and spoke with a gentleman by the name of Joe who explained that you were very busy and he would make a note of my follow up call and hopefully a formal investigation would be opened. Unfortunately I haven't received any updates since that day.

There has been no reduction in the amount of noise or attempts to prevent the rooster from causing the noise and disruption. The nuisance animal (rooster) has continued to crow at various times of the day with no reduction in the number of crows or length of time. I have been woken as early as 6.15am with the incessant noise and also experiencing the crowing during the day and as late as 4.30pm. Surely I (and I'm sure other neighbours) must have the right to peaceful enjoyment of our property and surrounds without the constant and unpredictable brain piercing crowing? It is getting to the point where my husband and I do not enjoy spending time in our garden/outside our house and are dreading the warmer months with increased daylight hours and heat (not being able to open windows etc) as the noise and disruption from this animal will increase as it has in previous warmer months. As you could imagine, such a situation has the potential for causing some distress (as it has already) and excessive disturbance to us and reduced peaceful enjoyment of our property.

There has been a complaint submitted in previous years in relation to this property and a nuisance rooster and this second complaint proves the owners have a complete disregard for reducing or stopping the nuisance noise as evidenced by still owning a rooster and preventing the reoccurrence of animal nuisance noise on a second occasion, and after being notified there was a complaint in relation to the nuisance.

If you require the contact details of other surrounding residents who have also experienced the nuisance animal noise I would be happy to pass them on.

If you could please let me know as soon as possible what stage this complaint is up to I would greatly appreciate it.

Thank you,

[REDACTED]

From: [REDACTED]
Sent: Friday, 19 May 2017 1:29 PM
To: dogcontrol@act.gov.au
Subject: Nuisance animal complaint [REDACTED]

Good afternoon,

Please find attached the second diary in relation to Job number [REDACTED]

Thank you,

[REDACTED]

ImageHyperlink:

Licensing and Compliance Record of a Job or an Investigation

Printed: Thu 06 Dec 2018 1:08 pm

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Action Date: 02/08/2017 **Follow Up Date:**
Action Type: Email **Follow Up Status:** Required
Entered by: Ian **Follow Completed By:**
Action Details: Good morning,

Please find attached nuisance animal complaint. Please do not hesitate to call me on [REDACTED] for any further information or queries.

Regards,
 [REDACTED]

ImageHyperlink:

Action Date: 19/04/2017 **Follow Up Date:**
Action Type: Send owner AN Investigation Letter **Follow Up Status:** Required
Entered by: Ian **Follow Completed By:**
Action Details: Letter sent to Resident/Occupant

ImageHyperlink:

Action Date: 19/04/2017 **Follow Up Date:**
Action Type: Send complainant AN Investigation Letter **Follow Up Status:** Required
Entered by: Ian **Follow Completed By:**
Action Details: Letter sent to complainant

ImageHyperlink:

Action Date: 19/04/2017 **Follow Up Date:**
Action Type: Initiate Investigation **Follow Up Status:** Required
Entered by: Ian **Follow Completed By:**
Action Details: Crowing rooster, crow diary received

ImageHyperlink:

Action Date: **Follow Up Date:**
Action Type: **Follow Up Status:** Not Required
Entered by: **Follow Completed By:**
Action Details:

ImageHyperlink:

**Licensing and Compliance
Record of an Action on a Job or Investigation**Printed: Fri 07 Dec 2018 9:34 am
Page 1 of 1

Job Number: [REDACTED]
Job Brief Description: [REDACTED]
Date Job Initiated: 04-Aug-2017
Job Location Suburb: Evatt
Location Address: [REDACTED] Cres

Action Type: PhoneCall Action Date: 10-Jul-2018 Time: .
Action Entered By: Maurice Schaffner
Action Details: Called [REDACTED] on her mobile. Nil answer and no message bank.
Follow Up Date:
Follow Up Status: Not Required Follow Up Completed By:

**Licensing and Compliance
Record of an Action on a Job or Investigation**

Printed: Fri 07 Dec 2018 9:37 am

Page 1 of 1

Job Number: [REDACTED]
Job Brief Description: [REDACTED]
Date Job Initiated: 04-Aug-2017
Job Location Suburb: Evatt
Location Address: [REDACTED] Cres

Action Type: Meeting

Action Date: 28-Jul-2018 Time:

Action Entered By: Schaffner

Action Details: Attended [REDACTED] address in regards to her Nuisance Complaint about a rooster. Stated that in Spring/Summer, the noise was not bearable and could not sit outside due to the noise. I explained that DAS would need to canvas the immediate area to determine if the noise emanating was not reasonable. I advised [REDACTED] that under our Accountability and Commitment statement, we had a priority model and unfortunately due to the number of dog attacks, this took priority over nuisance complaints. However, I did advise that I would make arrangements for DAS Rangers to attend when time permits. [REDACTED] was appreciative for attending and discussing her issues relating to the nuisance complaint.

Follow Up Date:

Follow Up Status: Required

Follow Up Completed By:

**Licensing and Compliance
Record of an Action on a Job or Investigation**

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Page 1 of 1

Job Number: [REDACTED]
Job Brief Description: [REDACTED]
Date Job Initiated: 04-Aug-2017
Job Location Suburb: Evatt
Location Address: [REDACTED] Cres

Action Type: PhoneCall **Action Date:** 11-Oct-2018 **Time:**
Action Entered By: Jas
Action Details: phone call with [REDACTED] [REDACTED] cres - crowing is not a problem, he hardly
hears it. He says he knows who has complained as a lady has come knocking on
his door acusing him of the noise before, but didn't know her name.
Follow Up Date:
Follow Up Status: Not Required **Follow Up Completed By:**

**Licensing and Compliance
Record of an Action on a Job or Investigation**Printed: Fri 07 Dec 2018 9:35 am
Page 1 of 1

Job Number: [REDACTED]
Job Brief Description: [REDACTED]
Date Job Initiated: 04-Aug-2017
Job Location Suburb: Evatt
Location Address: [REDACTED] Cres

Action Type: PhoneCall**Action Date:** 11-Oct-2018 **Time:****Action Entered By:** Jas

Action Details: phone call with [REDACTED] - does have a problem with crowing from [REDACTED] although he said they do put the rooster in a rooster box so it isnt so bad. He also has a problem with [REDACTED] He said he can hear a rooster crowing from about 5am, did not confirm which address. The smell from both addresses is really bad during the summer, I advised they are welcome to submit their own nuisance complaint if they like.

Follow Up Date:**Follow Up Status:** Not Required**Follow Up Completed By:**

**Licensing and Compliance
Record of an Action on a Job or Investigation**

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Page 1 of 1

Job Number: [REDACTED]
Job Brief Description: [REDACTED]
Date Job Initiated: 04-Aug-2017
Job Location Suburb: Evatt
Location Address: [REDACTED] Cres

Action Type: File Note **Action Date:** 12-Oct-2018 **Time:**
Action Entered By: matthew guest
Action Details: G:\CP\LaC\L&C\IDAS\Staff Investigations\Matt & Jas Investigations\2018-0013
Evatt-crowing rooster
Hyperlink to contemporaneous notes conducted during neihgbourhood canvass.
Follow Up Date:
Follow Up Status: Not Required **Follow Up Completed By:**

**Licensing and Compliance
Record of an Action on a Job or Investigation**

Printed: Fri 07 Dec 2018 9:36 am

Page 1 of 1

Job Number: [REDACTED]
Job Brief Description: [REDACTED]
Date Job Initiated: 04-Aug-2017
Job Location Suburb: Evatt
Location Address: [REDACTED] Cres

Action Type: PhoneCall**Action Date:** 12-Oct-2018 **Time:****Action Entered By:** matthew guest

Action Details: [REDACTED] street Evatt has problem with crowing rooster.
[REDACTED] isnt sure of the address [REDACTED] stated that the rooster crows at all times
of the day.

Follow Up Date:**Follow Up Status:** Not Required**Follow Up Completed By:**

**Licensing and Compliance
Record of an Action on a Job or Investigation**

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Job Number: 20180013
Job Brief Description: 60361
Date Job Initiated: 04-Aug-2017
Job Location Suburb: Evatt
Location Address: [REDACTED] Cres

Action Type: PhoneCall from comp **Action Date:** 19-Oct-2018 **Time:**
Action Entered By: JAS
Action Details: CROWING UP TO 71 CROWS BEFORE MIDDAY. COMPS BEDROOM BACKS
ONTO THE HOUSE AND THE NOISE HASN'T REDUCED
Follow Up Date:
Follow Up Status: Not Required **Follow Up Completed By:**

1408 hrs 9/10/18 w/ J.P. at ⁶

[redacted] Greg Evatt Re
Job # 2018-0013 Crowing Roosters
[redacted] Has no

problem with Crowing Roosters. Can
hear 1 rooster from vicinity of
[redacted] [redacted] States

She only hears Roosters around 10 am
and it crows a couple of times.
[redacted] PG9803 Senior Ranger

[redacted] [redacted]

10.25 9/10/18 w/ J.P. at [redacted]

[redacted] Greg Evatt Re Job #
2018-0013 Crowing Roosters.

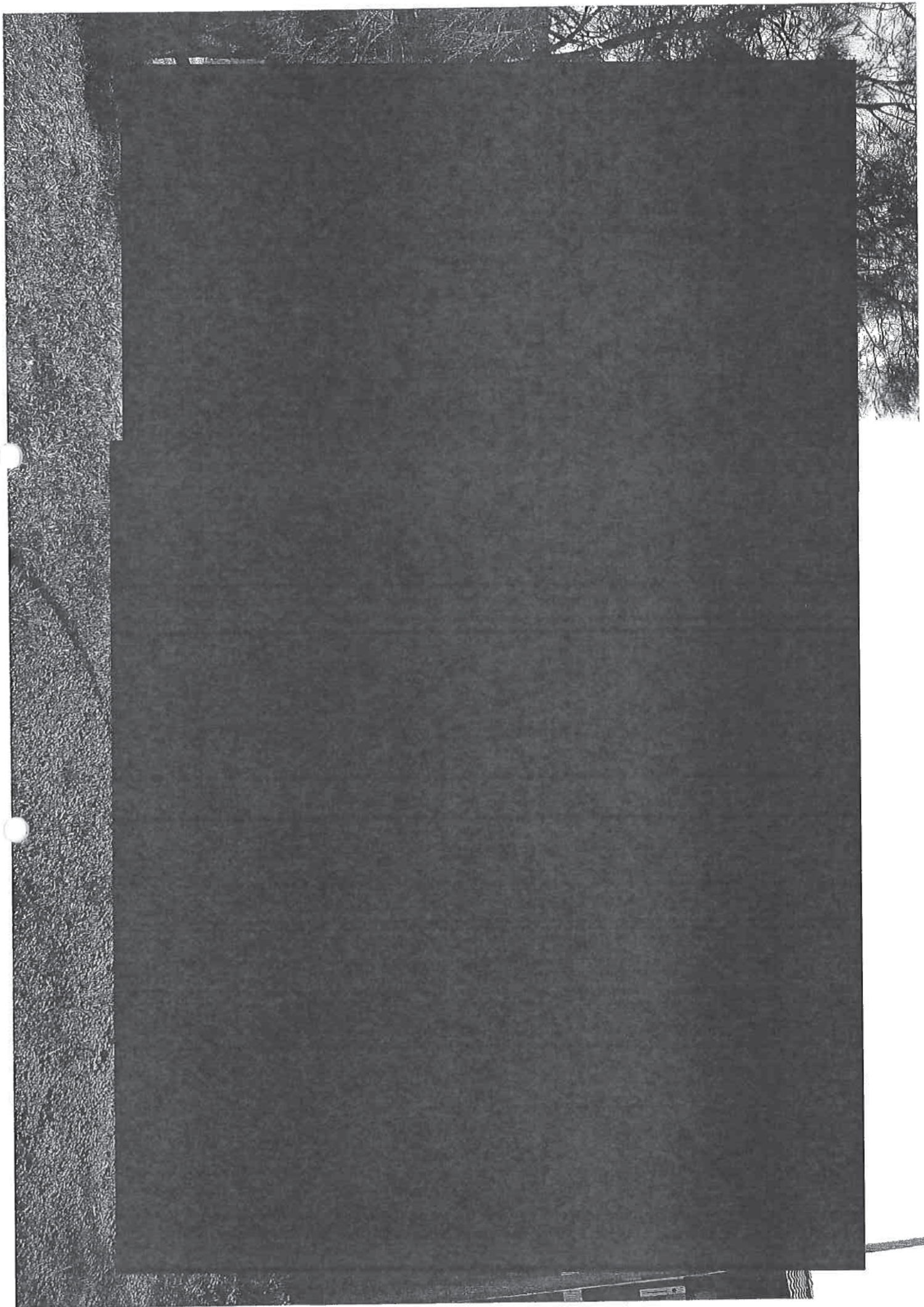
[redacted]
[redacted]

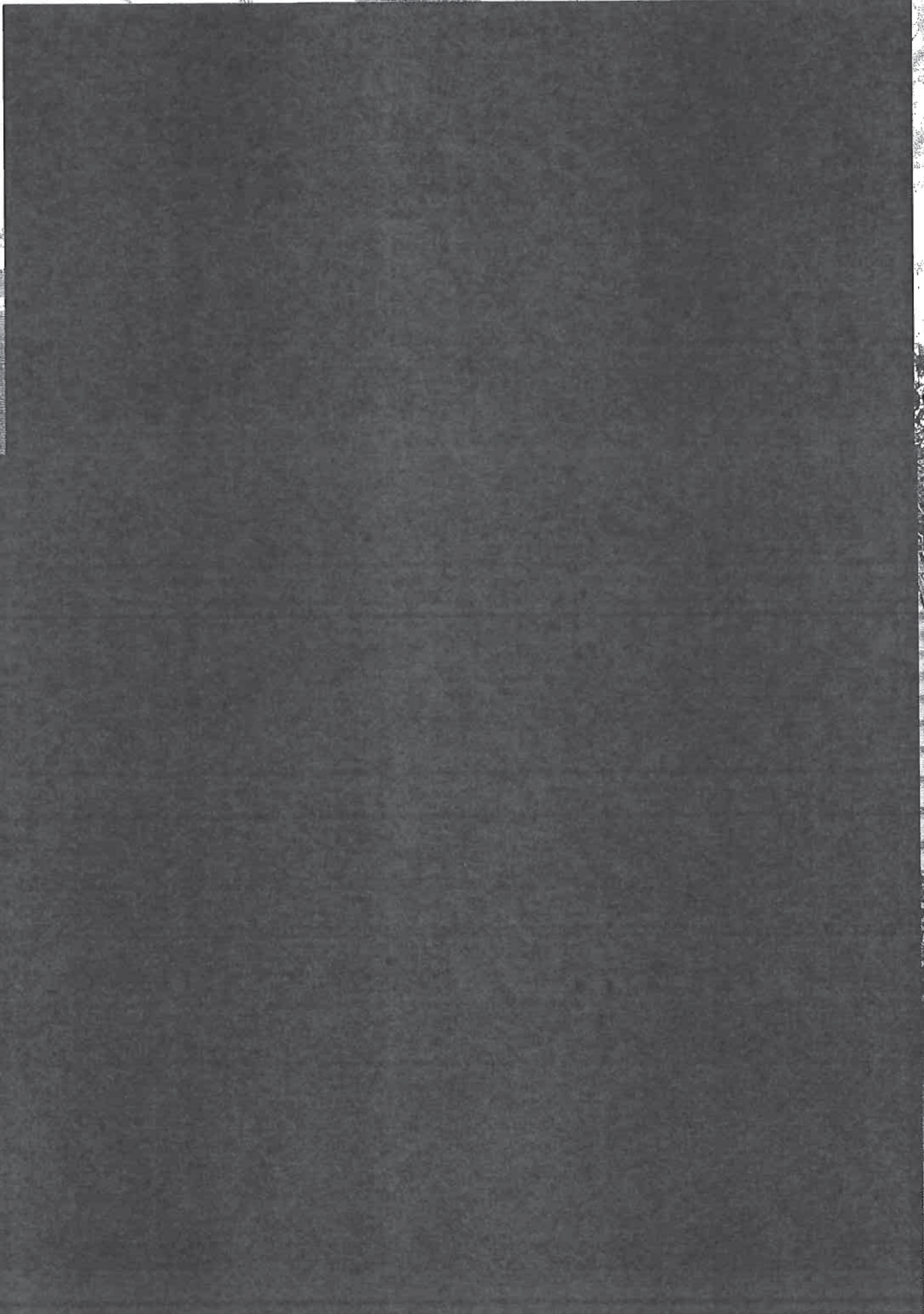
All Residents do not have a
Problem with Crowing Roosters.

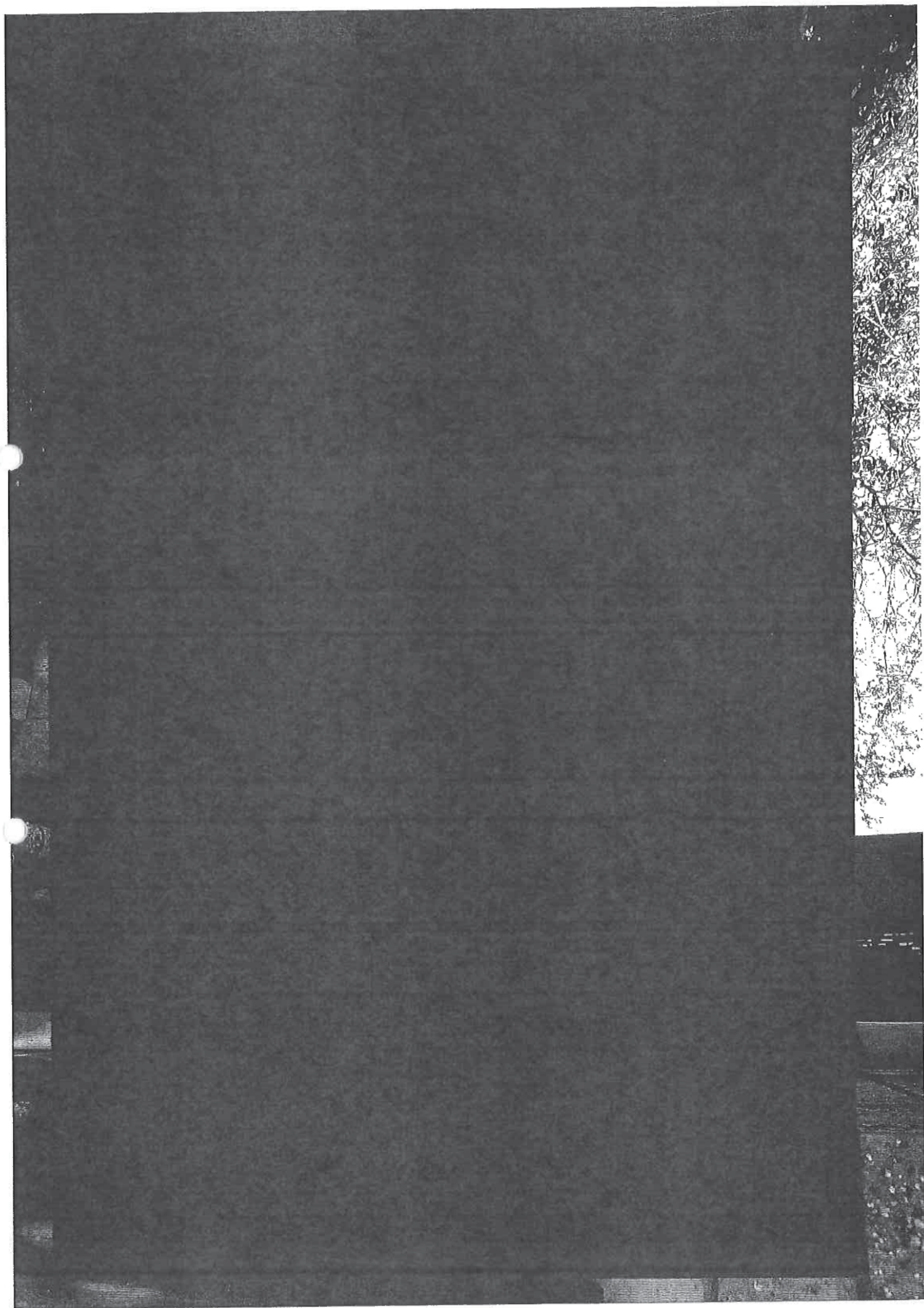
[redacted] PG9803 Senior Ranger

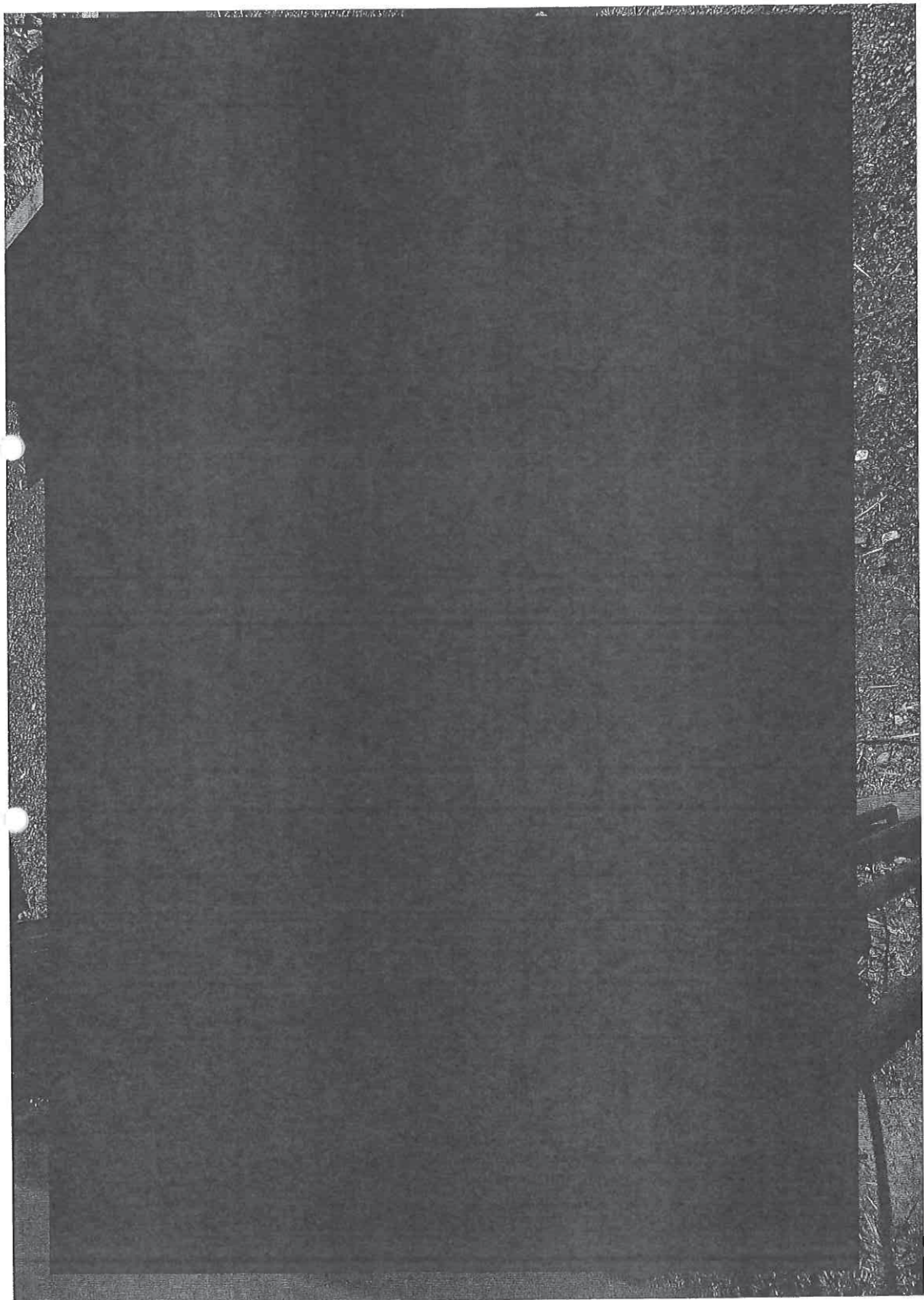
[redacted]
[redacted]

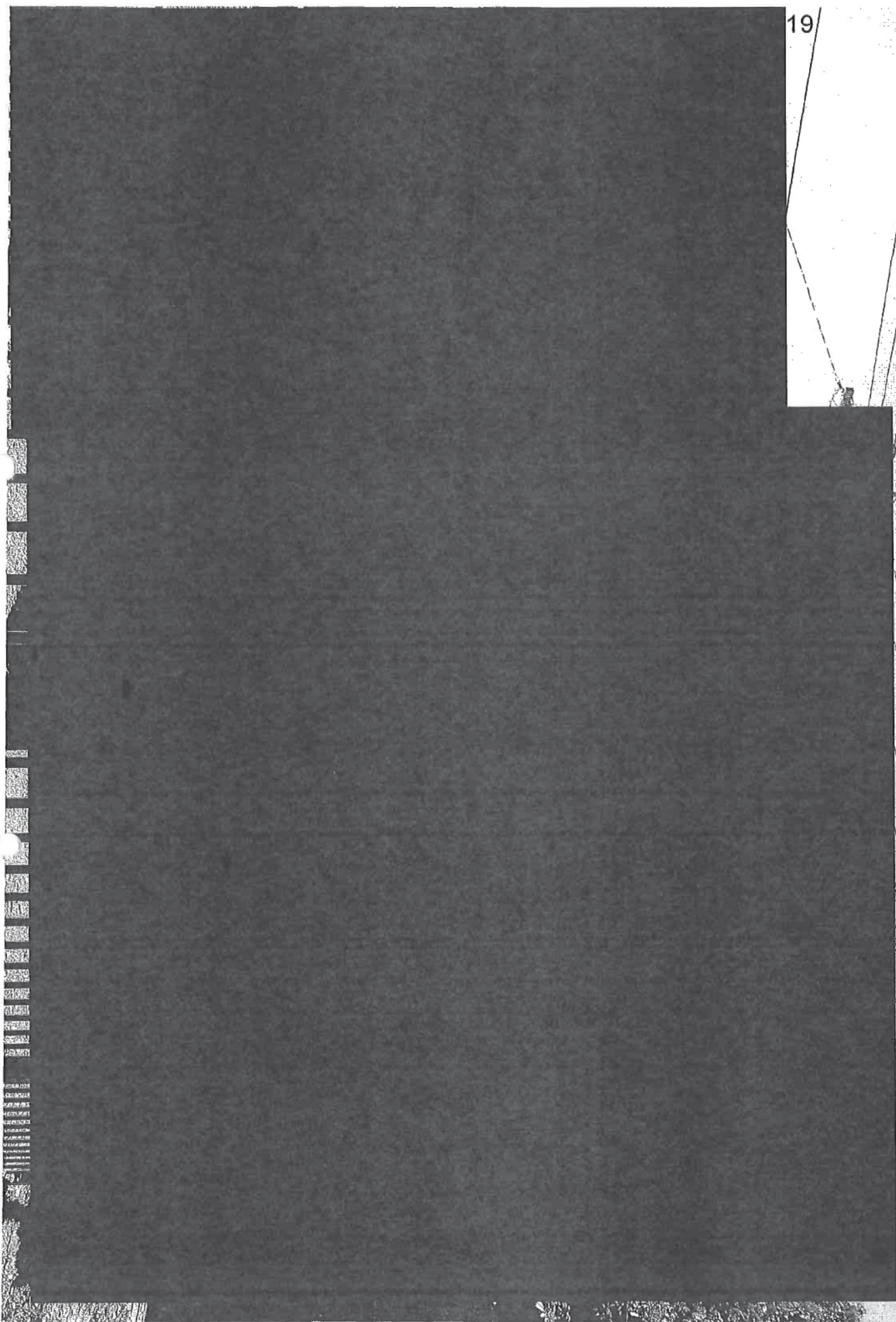












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