

How to submit a bulky waste collection request for a property with a shared waste facility

Note: Only the strata manager, body corporate or owner's corporation can request a bulky waste collection service for a property with a shared waste arrangement, such as a multi-unit development. If you are a resident of a property with a shared waste arrangement, please contact your strata manager, body corporate or the owner's corporation about organising a bulky waste collection on behalf of residents in your complex.

If you require a bulky waste collection service for a property with kerbside waste/recycling collection (e.g., a single house on a single block, or a dual occupancy) or if you reside in a multi-unit development with kerbside waste/recycling collection, please use the **Bulky Waste Collection New Request** form and refer to the related quick reference guide.

Access the **Waste Services Management System (WSMS)** via the **City Services** website.

Select the **Bulky Waste Collection Request – Shared Waste Entitlement** option.

Enter the suburb, section and block details for the property.



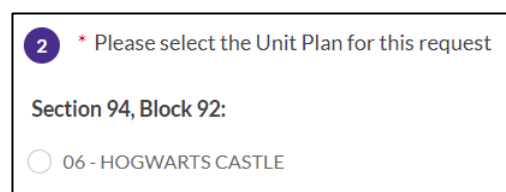
1 * Please provide the following information

* Suburb * Section * Block

Search

Select .

Select the relevant unit plan for the request.

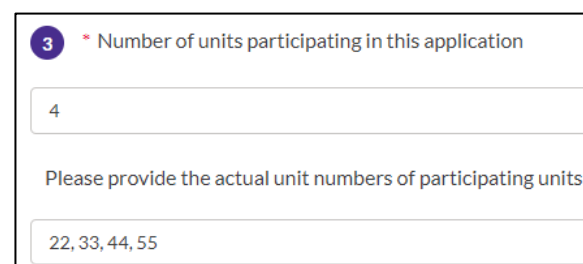


2 * Please select the Unit Plan for this request

Section 94, Block 92:

06 - HOGWARTS CASTLE

Enter the number of units requiring a bulky waste collection, then enter the actual unit numbers separated by a comma.




3 * Number of units participating in this application

4

Please provide the actual unit numbers of participating units

22, 33, 44, 55

Choose a bulky waste collection date from the list of available dates, or select a preferred date using the calendar.



4 * Please choose an available collection date

Available Dates

- Thursday, July 15, 2021
- Thursday, September 9, 2021
- Wednesday, October 6, 2021
- Thursday, November 4, 2021

Alternatively, please select a preferred date:

Calendar: July 2021. Selected date: 15.

Please note that the selected date is a **preferred date** – our contractor will contact you to confirm your booking.

Select .

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The next step is to select collection items requiring payment, if any. Mattresses and ensemble bases incur a disposal fee for each mattress or base. Visit www.act.gov.au/bulkywaste for up-to-date pricing. All other types of items are collected free of charge.



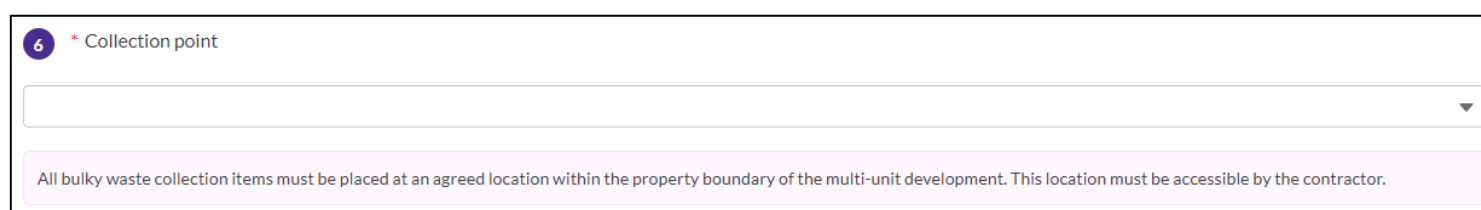
5 Select items for collection

Items requiring payment for collection

Ensemble bed base - 0 + Mattress - 0 +

Mattresses incur a disposal fee per mattress, regardless of the mattress size or type.

Select a collection location for the items – basement, courtyard, parking lot, waste enclosure or other. If other is selected, you must add the collection location in the **Collection notes** field.



6 * Collection point

All bulky waste collection items must be placed at an agreed location within the property boundary of the multi-unit development. This location must be accessible by the contractor.

Add collection notes, such as the exact location of the items or any special requirements.

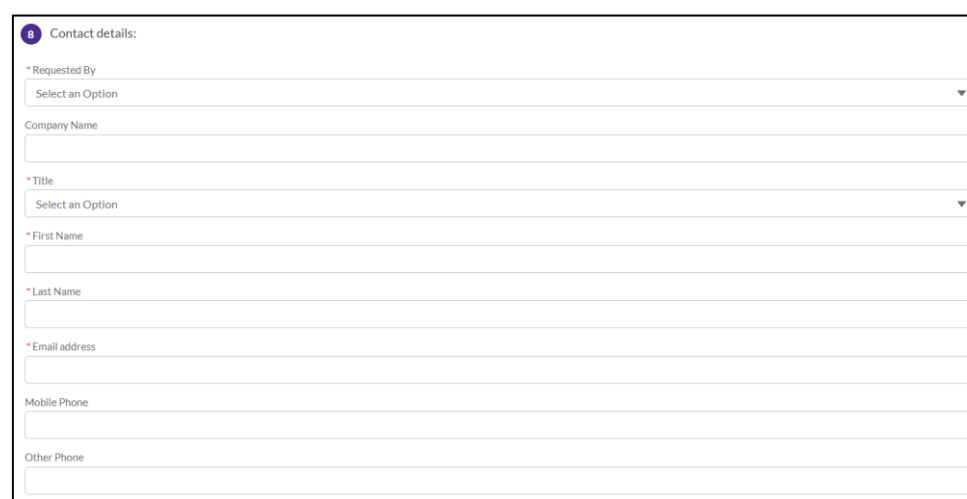


7 Collection notes

Maximum of 1000 characters.

Select [Next](#).

Add your contact details, including a valid email address and phone number.



8 Contact details:

* Requested By
Select an Option

Company Name

* Title
Select an Option

* First Name

* Last Name

* Email address

Mobile Phone

Other Phone

Select [Next](#), then review your bulky waste collection request details. Ensure you read and accept the terms and conditions of the bulky waste collection service.

Select [Submit](#).

We'll provide a reference code for your request.

That's it – you're done! Your bulky waste collection request will be processed. To track the status of your request, check your email inbox for details.