



ACT
Government

Transport Canberra and
City Services

FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCSFOI 20-100

Information to be published	Status
1. Access application	Published
2. Decision notice and schedule	Published
3. Documents	Published
4. Additional information identified	n/a
5. Fees	n/a
6. Processing time (in working days)	19 days
7. Decision made by Ombudsman	n/a
8. Additional information identified by Ombudsman	n/a
9. Decision made by ACAT	n/a
10. Additional information identified by ACAT	n/a



ACT
Government

Transport Canberra
and City Services

Freedom of Information – Access Application Form

Privacy notice

The personal information you supply on this form will only be used for the purpose of processing your request. Your application must include an email or postal address to which the respondent can send notices under the *Freedom of Information Act 2016* (the Act). If all or some of this information is not collected, Transport Canberra and City Services may not be able to communicate with you, inhibiting their obligations under the Act. This could mean the request cannot be dealt with. Your personal information will not be disclosed to a third party without your consent unless statutory obligations require otherwise.

The Transport Canberra and City Services Privacy Policy contains information on how you can access or seek to correct any of your personal information that is held by the Transport Canberra and City Services, as well as the process for lodging a complaint about an alleged breach of the *Information Privacy Act 2014*. The Privacy Policy can be found at www.cityservices.act.gov.au.

Applicant details

I wish to make an access application to Transport Canberra and City Services under the *Freedom of Information Act 2016*.

Name	[REDACTED]
Address (where notices relating to this request can be sent – either postal or electronic)	[REDACTED] @grapevine.net.au
Telephone (Business hours)	[REDACTED]
Telephone (Mobile)	[REDACTED]
Email	[REDACTED] @grapevine.net.au

What documents are you requesting under the Act?

- A. Total ACTION bus passenger journeys for each of the years 2007-08 to 2017-18.
B. Quarterly ACTION bus fuel use (diesel and CNG) for each of the periods ending September 2018 through to June 2020.

This information is in the public interest because:

* in conjunction with (a) passenger journey numbers published in Transport Canberra Quarterly Data Reports and (b) fuel use quantities published in Annual Reports, it will allow estimation of greenhouse emissions per passenger journey. Greenhouse emissions per passenger journey is an important indicator of ACTION's greenhouse emissions performance.

* Quarterly data for 2018-19 and 2019-20 will allow the following impacts to be separated out:

- normal bus-only operation, July 2018 to March 2019
- free travel with combined bus and light rail operation, April to June 2019.
- normal operation with combined bus and light rail, July 2019 to March 2020.
- reduced patronage due to COVID-19 travel restrictions, April to June 2020.

Fee waver


If you wish to apply for a fee waiver, the Act sets out a number of provisions to do so:

- The information being requested was previously publicly available but no longer is.
- The information being requested is of special benefit to the public (Ombudsman guidelines see Section 66).
- The applicant is a concession card holder and demonstrates a material connection with the information requested (concession cards include a current health care or pensioner card issued under the [Social Security Act 1991](#); a current pensioner concession card issued in relation to a pension under the [Veterans' Entitlements Act 1986](#) or the [Military Rehabilitation and Compensation Act 2004](#); a current gold card; or a card prescribed by regulation).
- The applicant is a not-for-profit organisation and the application relates to the activities or purposes of the organisation.
- The applicant is a member of the Legislative Assembly.

Transport Canberra and City Services must waive any fees for providing information if the information was not publicly available and the agency makes the information publicly available before or within 3 working days after giving it to the applicant.

To apply for a fee waver please complete the following.

I would like to apply for a fee waiver because (state reason/s from the list above). [provide details and evidence of how this reason applies]	
I would like	a copy of these documents sent to the above address OR to inspect these document

Applicant's signature	Date of request
	26 December 2020

Mr [REDACTED]
By email: [REDACTED] grapevine.net.au

Dear [REDACTED]

Freedom of Information Request - Reference 20-100

I refer to your application for access to government information received by Transport Canberra and City Services (TCCS) on 29 December 2020 under the *Freedom of Information Act 2016* (FOI Act). It is my understanding you are seeking to access the following government information:

“A. Total ACTION bus passenger journeys for each of the years 2007-08 to 2017-18.

B. Quarterly ACTION bus fuel use (diesel and CNG) for each of the periods ending September 2018 through to June 2020.”

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

A decision on access to government information is due to you on 27 January 2021.

Decision on access

A search of records held by TCCS has been completed and data relevant to your request was identified on a data management system. The information has been extracted from this system into a report.

In accordance with section 17 of the Act, I have considered the public interest in relation to information within the report. I have not identified any factors favouring non-disclosure, and therefore have decided to release the information to you in full. My decision is detailed further in the following statement of reasons.

Statement of Reasons

In reaching my access decisions, I have taken the following into account:

- the FOI Act; and
- the content of the documents that fall within the scope of your request.

The Act has a presumption in favour of disclosure. This means that information should be disclosed unless doing so would be contrary to the public interest. As an Information Officer, I must decide where, on balance, public interest lies in the disclosure of government information. Section 17(1) of the Act sets out the steps for

completing the public interest test. As part of this process I must identify all relevant factors in schedules 1 and 2 of the FOI Act.

Taking into consideration the information contained in the documents found to be within the scope of your request, I have identified that the following public interest factors are relevant to determine if release of the information contained within these documents is within the public interest.

Factors favouring disclosure in the public interest (Schedule 2.1)

- Schedule 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability.
- Schedule 2.1(a)(ii) - contribute to positive and informed debate on important issues or matters of public interest.
- Schedule 2.1(a)(iii) - inform the community of the government's operations, including the policies, guidelines and codes of conduct followed by the government in its dealings with members of the community.

Factors favouring non-disclosure (Schedule 2.2)

- No factors favouring non-disclosure were identified as relevant to this application.

I have considered the public interest in relation to information about the information found in scope of your access application and find that the disclosure of the information enclosed with this notice is in the public interest to disclose in full.

Charges

No fee is applicable to your application as the number of pages being provided are within the fee free threshold.

Disclosure Log

In accordance with section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log, which is accessible at https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log.

Your access application, this notice of decision and records released to you will be published on the disclosure log within 3 – 10 business days. Your personal information will be removed from these documents prior to publication.

Ombudsman review

My decision on your access application is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review my decision under section 73 of the Act within 20 working days from the day that my decision is made or a longer period if allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries about the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email tccs.foi@act.gov.au.

Yours sincerely



Cherie Hughes
Information Officer

26 January 2021

(A) Total ACTION bus passenger journeys for 2007-08 to 2017-18

This section sets out the annual passenger journeys and boardings on ACT Government bus services for each financial year from 2007-08 to 2017-18.

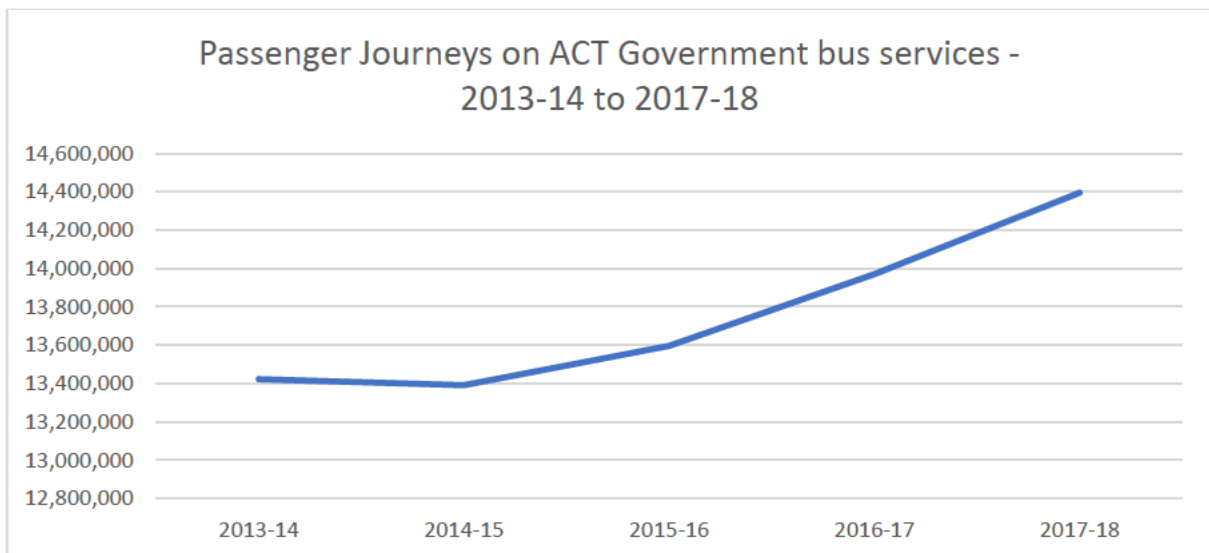
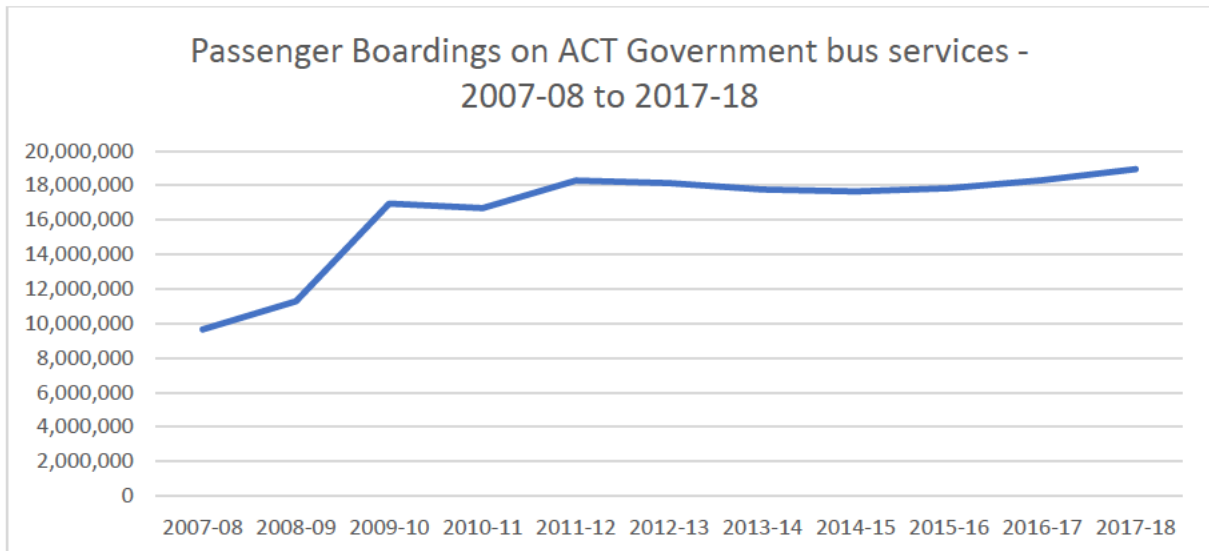
Term	Definition
Boardings	Boardings are a measure of public transport patronage. A boarding is every time a person gets on a public transport vehicle, such as a bus or light rail vehicle.
Journeys	Journeys are a measure of public transport patronage. A journey is a customer's whole travel from origin to destination on public transport, which may include more than one boarding (Eg: catching a bus then light rail would be one journey but two boardings).

Year	Reported Boardings ¹
2007-08	9,652,029
2008-09	11,288,175
2009-10	16,939,494
2010-11	16,691,522
2011-12	18,289,490
2012-13	18,141,749
2013-14	17,767,194
2014-15	17,642,780
2015-16	17,841,297
2016-17	18,296,041
2017-18	18,942,616

Year	Reported Journeys ²
2013-14	13,423,486
2014-15	13,391,330
2015-16	13,596,060
2016-17	13,970,367
2017-18	14,395,612

¹ Figures are drawn from NetBI system recording.

² The number of journeys on NetBI system prior to 2013-14 was significantly affected by failure of the ageing Wayfarer ticketing system, where one journey was recorded as one boarding. Therefore, figures prior to 2013-14 is not provided in this report.



(B) Quarterly ACTION bus fuel use (Diesel and CNG) for 2018-19 and 2019-20

This section sets out the quarterly ACTION bus fuel usage (Diesel and CNG) for each financial year from 2018-19 to 2019-20.

	Total Diesel (L)	Total CNG (m ³)
Q1 2018-19	2,677,901	523,750
Q2 2018-19	2,668,680	496,515
Q3 2018-19	2,650,255	474,105
Q4 2018-19	2,598,383	446,604
Q1 2019-20	2,738,285	545,686
Q2 2019-20	2,698,362	468,261
Q3 2019-20	2,638,263	457,183
Q4 2019-20	2,410,065	408,845

