



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 23-130

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Not Applicable
4. Documents	Published
5. Additional information identified	Not Applicable
6. Fees	Not Applicable
7. Processing time (in working days)	30 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
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Freedom of Information - Access Application to Transport Canberra and City Services - Submission confirmation

Your submission has been successful. Please keep a copy of this receipt for your records.

Date and time

Reference code

31 Oct 2023 11:07:04 AM

WKQNX36F

Transport Canberra and City Services (TCCS)

GPO Box 158
Canberra ACT 2601

Phone: 02 6207 2987

Email: TCCS.FOI@act.gov.au

Applicant details

Title

Given name

Family name

[REDACTED]

[REDACTED]

[REDACTED]

Preferred name

[REDACTED]

Preferred method of contact

Phone

Email

Post

Contact phone number

[REDACTED]

Contact email address

[REDACTED]

Contact postal address

Address line 1

[REDACTED]

Address line 2

[REDACTED]

Suburb

[REDACTED]

State

ACT

Postcode

2601

Preferred method to receive information *

Email

Post

Same as contact email address

Delivery email address *

[REDACTED]

Information request

Who are you making the request on behalf of?

Myself

What type of information are you requesting access to? *

Other information

What information are you requesting access to under the Act? *

Documents relating to "minimum coverage standards", "interim minimum coverage standards" or "final coverage standards" for public transport which were generated between September 2014 and the end of 2016.

Attach a description or additional details about the information you are requesting access to (optional)

Do you have a similar or identical request currently under review by another ACT Government Directorate?

Yes

No

Are you enquiring as

[REDACTED]

Provide a statement about how the release of information is in the public interest (optional)

Would you like to provide any additional information? (optional)

Attach additional documents to support your application (optional)

Official



Dear 

Freedom of Information Request - Reference 23-130

I refer to your application for access to government information received by Transport Canberra and City Services (TCCS) on 31 October. It is my understanding that you are seeking access to the following government information:

“Documents relating to “minimum coverage standards”, “interim minimum coverage standards” or “final coverage standards” for public transport which were generated between September 2014 and the end of 2016.”

I thank you for working with our office on interpreting the scope of your request by providing contextual background to your application. As agreed during the phone call with your office on 5 December 2023, the contextual information has also been provided to the Environment, Planning and Sustainable Development Directorate FOI team.

Timeframes

A decision is due on your application by 12 December 2023.

Decision on access

A search of records held by TCCS has been completed and one relevant record has been identified as relevant you your application.

Upon reviewing the information within the records and applying the public interest test under section 17 of the FOI Act, I have decided to provide you with partial access. Reasons for my decision are detailed in the statement of reasons.

The records identified as relevant to your application are listed in the schedule enclosed at [Attachment A](#). A copy of the records with deletions applied to the information I have found to be contrary to the public interest is enclosed at [Attachment B](#).

Statement of Reasons

In making my decision on disclosing the relevant government information, I must identify all relevant factors in schedule 1 and 2 of the FOI Act and determine, on balance, where the public interest lies. I have taken the following into account:

- The FOI Act; and
- The *Human Rights Act 2016*.

Schedule 1:

- No relevant sections identified.

Schedule 2:

Factors favouring disclosure (Schedule 2.1)

- Schedule 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability; and
- Schedule 2.1(a)(iv) - ensure effective oversight of expenditure of public funds.

Factors favouring non-disclosure (Schedule 2.2)

- Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

In reviewing the relevant records, I have identified third party personal information, such as names or other identifiers. I have considered that this information is not readily available to the public and the disclosure of this information is likely to prejudice the protection of an individual's right to privacy under the *Human Rights Act 2004*. I have attributed significant weight to this factor and find the disclosure of personal information to be, on balance, contrary to the public interest.

I have found that the factors favouring disclosure can be satisfied with the deletion of information which is contrary to the public interest. A copy of the relevant information is enclosed at Attachment B.

Charges

No fees are applicable, as the information being provided to you is within the fee free threshold.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your access application and this notice of decision will be published on the disclosure log within 3 – 10 business days. Your personal information will be removed from these documents prior to publication.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
via email: ombudsman@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email tccs.foi@act.gov.au.

Yours sincerely



Cherie Hughes
Information Officer

12 December 2023

From: [Blume, Kristin](#)
To: [Jurcevic, Suzanne](#); [Wyatt, Tim](#)
Subject: FW: Audit on bus network implementation
Date: Monday, 13 April 2015 4:04:48 PM
Attachments: [image001.png](#)

For info.

Kristin Blume | Senior Manager, Transport

Strategic Planning | Environment & Planning Directorate | ACT Government

Phone: +61 2 6205 4672 | Email: kristin.blume@act.gov.au

Level 3, North Building, Dame Pattie Menzies House | GPO Box 158 Canberra ACT 2601

From: Blume, Kristin
Sent: Monday, 13 April 2015 4:04 PM
To: [REDACTED]
Cc: Kugathas, Kuga; Steele, Peter; [REDACTED]
Subject: FW: Audit on bus network implementation

Hi [REDACTED]

Please see below a few more answers to the outstanding questions on bus network implementation.

I would be happy to have a conversation about what this means in practice. As you will have read in Transport for Canberra, coverage and frequency of services are competing factors as the same bus "resources" need to serve both policy goals. Noting this, exceeding the coverage standard is not the ideal public transport policy outcome. At face value, these results therefore suggest we may be providing a high level of coverage service (how close we are driving to households) at the expense of frequency. We will be working with ACTION to investigate this further to inform planning for the next network review.

The remaining responses (within 750m of Rapid service, and all three measures for Network 12 comparison) should be with you by Wednesday or Thursday this week.

Cheers

Kristin

Kristin Blume | Senior Manager, Transport

Strategic Planning | Environment & Planning Directorate | ACT Government

Phone: +61 2 6205 4672 | Email: kristin.blume@act.gov.au

Level 3, North Building, Dame Pattie Menzies House | GPO Box 158 Canberra ACT 2601

For Network 14

What percentage of the population is:

- within 500m of a Regular bus stop?

97.6%

- within 5 km of a Park and Ride facility?

88.2%

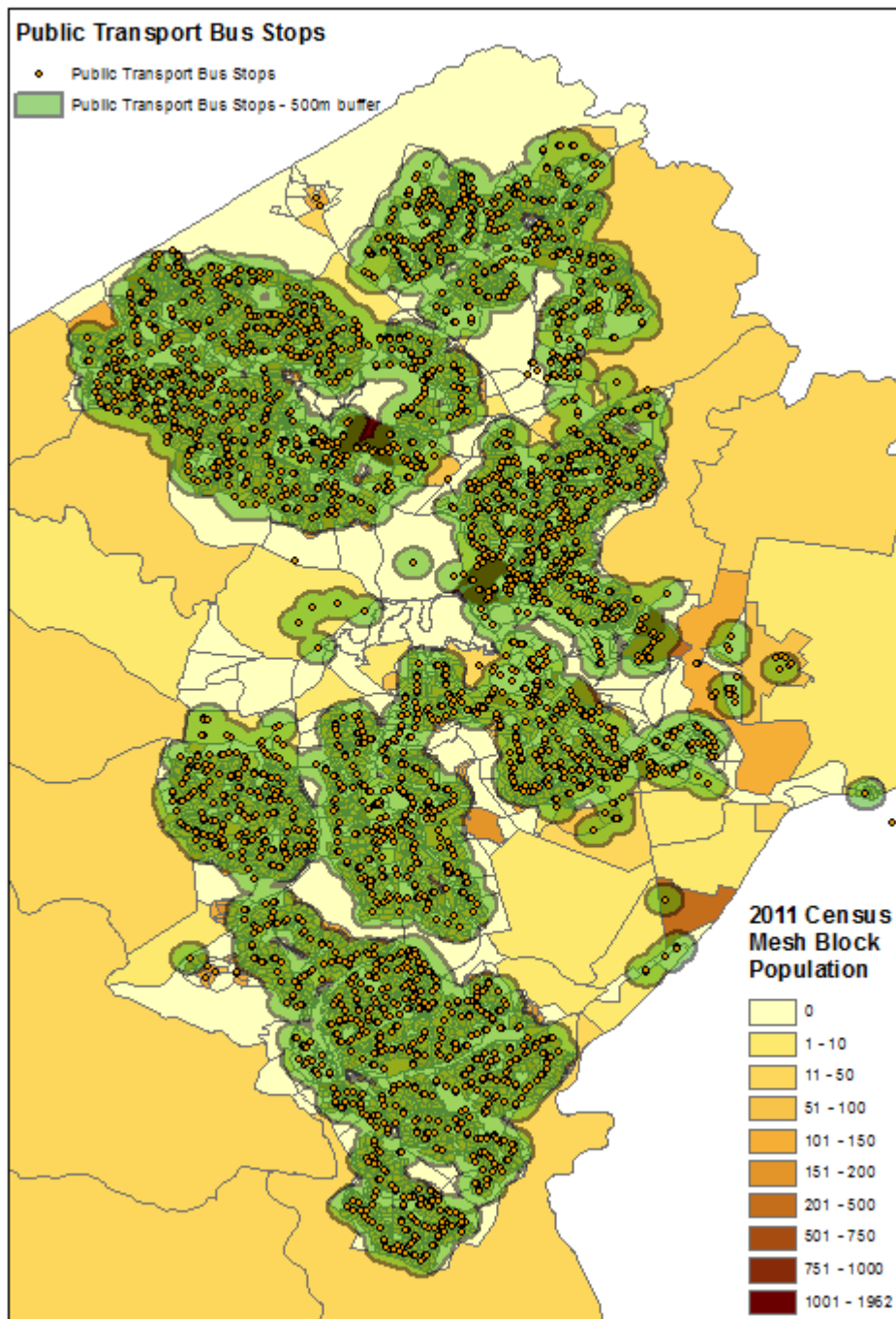
Please note:

- The source data for the Active Network 14 bus stops (Regular & Rapid) & the Park & Ride facilities were provided by ACTION
- For the purpose of this exercise the source data for the ACT population was the latest mesh block data available from the ABS (**IE 2011 the next Census is due in 2016**). Mesh block data is at the granularity required to answer this question & is only updated at this level at each official census.

Quick map views are below

Network 14

349,010 people are within the 500m buffer of the Network 14 Regular Bus Stops which represents 97.6% (rounded) of the ACT population 357332 (2011 ABS data)



Network 14

315,437 people are within the 5km buffer of the Network 14 Park & Ride facilities which represents 88.2% (rounded) of the ACT population 357332 (2011 ABS data)

