



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 24-056

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Published
5. Additional information identified	Not applicable
6. Fees	Not applicable
7. Processing time (in working days)	28 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable
11. Additional information identified by ACAT	Not applicable

From: [TCCS_FreedomOfInformation](#)
To: [CMTEDD_FOI](#)
Subject: RE: Freedom of Information request-CMTEDDFOI 2024-132
Date: Tuesday, 16 April 2024 4:30:00 PM

Hi team,

I hope this email finds you well. TCCS accepts the full transfer of this application.

Regards,

Masih

From: CMTEDD FOI <CMTEDDFOI@act.gov.au>
Sent: Tuesday, April 16, 2024 12:02 PM
To: TCCS_FreedomOfInformation <TCCS.FOI@act.gov.au>
Subject: FW: Freedom of Information request-CMTEDDFOI 2024-132

OFFICIAL

Good morning Team,

CMTEDD has received the attached requests for information, which may be held by TCCS.

Could you please confirm if TCCS accepts a full or partial transfer?

Kind Regards

Freedom of Information Coordinator | Information Access Team

Phone: 02 6207 7754 | Email: CMTEDDFOI@act.gov.au

**Corporate | Chief Minister, Treasury and Economic Development Directorate | ACT
Government**

Level 1, 220 London Circuit, Canberra ACT 2601 | GPO Box 158 Canberra ACT 2601 | act.gov.au

From: no-reply@act.gov.au <no-reply@act.gov.au>
Sent: Thursday, April 11, 2024 11:18 AM
To: CMTEDD FOI <CMTEDDFOI@act.gov.au>
Subject: Freedom of Information request-CMTEDDFOI 2024-132

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Please find online enquiry details below. Please ensure this enquiry is responded to within fourteen working days.

Your details

All fields are optional, however an email address OR full postal address must be provided for us to process your request. An email address and telephone contact number will assist us to contact you quickly if we need to discuss your request.

Title: Mr
First Name:
Last Name:
Business/Organisation:
Address: Unit 1, 54-56 Townsville Street
Suburb: Fyshwick
Postcode: 2609
State/Territory: ACT
Phone/mobile:
Email address: [REDACTED]

Request for information

(Please provide as much detail as possible, for example subject matter and relevant dates, and also provide details of documents that you are not interested in.)

Under the Freedom of Information Act 2016 I want to access the following document/s (*required field):

All records relating to the footpath located located in the vicinity of 2-10 Captain Cook Crescent, Griffith ACT 2603, including but not limited to records relating to its monitoring, maintenance, upkeep and repair. All records relating to defects, work orders and complaints relating to that footpath.

I do not want to access the following documents in relation to my request::

Thank you.
Freedom of Information Coordinator



Anonymous

By email: [REDACTED]

Dear Applicant,

Freedom of Information Request - Reference 24-056

I refer to your application for access to government information received by Transport Canberra and City Services (TCCS) by way of transfer from the Chief Minister, Treasury and Economic Development Directorate on 17 April 2024. It is my understanding that you are seeking access to the following government information:

“All records relating to the footpath located in the vicinity of 2-10 Captain Cook Crescent, Griffith ACT 2603, including but not limited to records relating to its monitoring, maintenance, upkeep and repair. All records relating to defects, work orders and complaints relating to that footpath.”

Timeframes

A decision is due on your access application by 30 May 2024.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

Decision on access

In accordance with the FOI Act, a search of TCCS records which are accessible has been completed and five records have been identified as relevant to your application.

Upon reviewing the information within the records and applying the public interest test under section 17 of the FOI Act, I have decided to provide you with:

- Full access to two records; and
- Partial access to three records.

The records identified as relevant to your application are listed in the schedule enclosed at [Attachment A](#). A copy of the records with deletions applied to the information I have found to be contrary to the public interest is enclosed at [Attachment B](#).

Statement of Reasons

In reaching my access decision, I have taken the following into account:

- The FOI Act;
- The content of the documents that fall within the scope of your request; and
- The *Human Rights Act 2016*.

The FOI Act has pro disclosure bias, which requires information to be disclosed unless doing so would be contrary to the public interest. As an Information Officer, I must decide where, on balance, public interest lies in the disclosure of government information. Section 17(1) of the Act sets out the steps for completing the public interest test. As part of this process, I must identify all relevant factors in schedule 1 of the FOI Act. If no factor in schedule 1 is found relevant, I must then

TCCS.FOI@act.gov.au | phone: (02) 620 72987 | www.act.gov.au

consider the factors listed in schedule 2 of the FOI Act and determine, on balance, where the public interest lies.

Schedule 1:

- No relevant sections identified.

Schedule 2:

Factors favouring disclosure in the public interest (Section 2.1)

- Schedule 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability.
- Schedule 2.1(a)(iv) - ensure effective oversight of expenditure of public funds.
- Schedule 2.1(a)(viii) - reveal the reason for a government decision and any background or contextual information that informed the decision.

Factors favouring non-disclosure (Section 2.2)

- Section 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

In reviewing the relevant records, personal information relating to third parties has been identified. I have considered that this information is not readily available to the public and the disclosure of this information is likely to prejudice the protection of an individual's right to privacy under the *Human Rights Act 2004*. I have attributed significant weight to this factor and find the disclosure of personal information including the names of staff who no longer work for the ACT Government to be, on balance, contrary to the public interest.

Some information within the records identified are out of scope of your application as it captures information about different location. I have found that the factors favouring disclosure can be satisfied with the deletion of information which is contrary to the public interest. A copy of the relevant information is enclosed at Attachment B.

Charges

In accordance with [Freedom of Information \(Fees\) Determination 2018](#), a fee of \$0.35 per page of information disclosed, except for the first 50 pages, may be applied to an access application. No fees are applicable to this application as the number of pages being released are within the fee-free threshold.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. In accordance with section 28, your application, my decision, and the information disclosed to you will be published within 3 – 10 business days. Your personal information will be removed prior to publication. You may view the TCCS' disclosure log [here](#).

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:
The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

TCCS.FOI@act.gov.au | phone: (02) 620 72987 | www.act.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82 on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email to tccs.foi@act.gov.au.

Yours sincerely



Lisa Johnson
Information Officer

29 May 2024

ATTACHMENT A – ACCESS APPLICATION SCHEDULE, FREEDOM OF INFORMATION

Reference Number: 24-056

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log

Factors favouring non-disclosure:

Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

Reference number	Page number	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1 - 6	CRM search data	11/02/2022	Partial access	Schedule 2.2(a)(ii)	Decision to be published on the TCCS Disclosure Log with personal information removed.
2	7	IAM search Data	15/07/2021	Partial access	Schedule 2.2(a)(ii)	
3	8	Work Requests	1 February 2023	Full access	Not applicable	
4	9	Work Orders	Multiple	Full access	Not applicable	
5	10-11	Trips/falls Locations at Manuka	22 February 2023	Partial access	Schedule 2.2(a)(ii)	

Total number of records: 5

REFERENCE NUMBER	DATE CREATED	DATE LAST UPDATED	STATUS	QUEUE	SUBJECT	DESCRIPTION	SUBURB	ADDRESS
190531-001081			Resolved	MyWay Feedback	MW - Account enquiry	<p>Hi</p> <p>I just wanted to inquire that would it be possible to simply transfer my balance from my previous MyWay to a newer version? if so, what would be the steps in this process?</p> <p>Regards [REDACTED]</p>	GRIFFITH	2 Captain Cook Cres, Griffith ACT 2603, Australia
111121-003095	11/21/2011 5:48:09 PM	11/24/2011 11:19:32 AM	Escalated	Municipal Services	Pot Hole	<p>There is quite a deep pothole in the left-hand turn lane that swings around from Capt Cook Cres into Canberra Ave (in front of the home loans office). It is now getting quite deep.</p> <p>Hi there,</p> <p>I regularly cross Captain Cook Cr at the corner of Canberra Ave and have seen that the road has recently been resurfaced but the crossing that was previously there has not been repainted. There is now the situation where some drivers are waiting, having expected the crossing to be there but some are not. Could you let me know if it is due to be put back?</p>	GRIFFITH	2-10 Captain Cook Crescent, Griffith ACT 2603, Australia
130701-000437	7/1/2013 9:27:43 AM	7/2/2013 9:00:14 AM	Escalated	Municipal Services	Pedestrian crossing on Captain Cook Cr	<p>Cheers,</p> <p>[REDACTED]</p> <p>At the northern end of Captain Cook Cres, on the western side between Franklin St and Canberra Ave, is a 4-car parking bay. On the footpath adjacent to these 4 spaces are 2 pillars, each forking into 2 sub-pillars, presumably to mount 4 parking meters on. However there are no parking meters, and the pillars are uncapped, sharp, open pipe ends. Yesterday, Tues 22 July, about 9am, a cyclist heading north up the footpath ran into one of these pillars as I watched, and somersaulted over it onto the ground in front of me. Had he come down on the open ends of the pillar, he would either have been impaled, or his face/hands would have suffered horrendous damage, and most likely death. It was truly nothing short of miraculous that he was able to get up unaided, was not bleeding or overly bruised, and shortly after could continue on his way. But these open-ended pillar stubs are highly dangerous. Can they please be (in preference order): a) immediately removed, given there is no parking meters mounted on them. b) have parking meters immediately mounted on them, making the pillars purposeful, more visible, and a lot less dangerous to land on top of. c) capped in a hemispherical (not square!) cap, so that anything falling down onto them will glance off, and be covered in reflective or fluorescent tape to make them visible to cyclists. On a grey day, the gray pillars mounted in grey concrete are simply not visible, and given they are mounted like upright pitchforks well back from the kerb, they impede pedestrian and cyclist movement.</p> <p>Likewise while the safety rail around a tree 10m immediately north of these pillar stubs, on the corner of Canberra Ave, has reflective tape, the safety rail on the pedestrian refuge island adjacent to the tree does not. As cyclists or pedestrians crossing here are or should be watching oncoming traffic, this rail poses a crash hazard. Please remove it or cover it in reflective tape. Given I saw the cyclist crash yesterday morning, I still cannot believe that he didn't land on the pillar stubs, but if he had, he would most likely be dead. It was awful to watch. The pillar stubs are incredibly dangerous and need immediate attention.</p>	GRIFFITH	2-10 Captain Cook Crescent, Griffith ACT 2603, Australia
140723-002869	7/23/2014 7:15:20 PM	7/24/2014 12:04:35 PM	Escalated	Municipal Services	Road Safety : Fix My Street Desktop Quick Report Submission	<p>Thank you</p>	GRIFFITH	2-10 Captain Cook Crescent, Griffith ACT 2603, Australia
150416-000927	4/16/2015 11:44:01 AM	4/17/2015 9:52:36 AM	Escalated	Municipal Services	Footpaths : Fix My Street Desktop Quick Report Submission	<p>A few months ago the ACT Government placed some wooden bollards next to our driveway to prevent people from the Stuart Flats driving from their front yards onto the road using our driveway. Unfortunately, they left enough space between the bollards on one side of the footpath and a small tree on the other for people to drive along the footpath to gain access to our driveway. Is it possible for another wooden bollard to be placed so that there is not sufficient room to use the footpath to drive along to access our driveway? The footpath is being damaged.</p>	GRIFFITH	2-10 Captain Cook Crescent, Griffith ACT 2603, Australia

REFERENCE NUMBER	DATE CREATED	DATE LAST UPDATED	STATUS	QUEUE	SUBJECT	DESCRIPTION	SUBURB	ADDRESS
160227-000344	2/27/2016 12:37:43 PM	2/29/2016 1:38:05 PM	Escalated	Municipal Services	Road Safety : Fix My Street Desktop Quick Report Submission	The Cyclists must dismount sign located at the pedestrian crossing on the south west corner of the intersection of Canberra Ave and Captain Cook Cres Manuka (directly outside the Aussie Home Loans office) has had no legal standing since 15 November 2015 when the law was changed to allow cycling on pedestrian crossings. Please can this sign be removed thanks.	GRIFFITH	2-10 Captain Cook Cres, Griffith ACT 2603, Australia
161221-002773	12/21/2016 6:43:33 PM	1/4/2017 8:27:05 AM	Resolved	City Rangers	Cook Cres, Griffith. Illegal bottle shop Corflute signs have been tied to road signs on the Canberra Ave median at intersection	Illegal bottle shop Corflute signs have been tied to road signs on the Canberra Ave median at intersection with Captain Cook Circuit	GRIFFITH	2-10 Captain Cook Cres, Griffith
170411-000740	4/11/2017 10:34:17 AM	4/11/2017 3:22:06 PM	Resolved	Municipal Services	Graffiti : Fix My Street Desktop Quick Report Submission	The graffiti is at ground level on both the Southern and Eastern sides of this building. The building is manned on Level 1 weekdays from 8am - 4.30pm. Dear Sir or Madam, I would like to report footpath damage caused by tree roots at the following location: Endeavour House 1 Franklin Street Griffith ACT 2603	GRIFFITH	2 Captain Cook Cres, Griffith ACT 2603, Australia
170413-001924	4/13/2017 3:21:03 PM	4/21/2017 2:49:51 PM	Forwarded to SME	Municipal Services	Footpaths : Fix My Street Desktop Quick Report Submission	The damage has been recorded as part of the owner s risk assessment on the building. The damage is on the Southern and Eastern sides of the building and constitutes a trip hazard from an uneven surface. Grateful for your further advice on this issue.	GRIFFITH	2 Captain Cook Cres, Griffith ACT 2603, Australia
150327-000634	3/27/2015 10:05:01 AM	6/27/2017 2:04:28 PM	Resolved	Municipal Services	Road Safety : Fix My Street Desktop Quick Report Submission	Pedestrian crossing across Captain Cook Crescent at the intersection with Franklin Street is unsafe. Traffic heading north very often does not pay attention to the crossing as they attempt to make the green light at the intersection with Canberra Avenue. Many times I have had to jump back from cars heading at speed to get through the lights. I think it would benefit from a raised pedestrian crossing to ensure that the vehicles speed is limited in this location.	GRIFFITH	4-18 Captain Cook Crescent, Griffith ACT 2603, Australia
120628-002143	6/28/2012 6:45:28 PM	6/27/2017 3:00:50 PM	Resolved	Municipal Services	Pothole	Pothole on Captain Cook Cres way across pedestrian crossing	GRIFFITH	4-18 Captain Cook Crescent, Griffith ACT 2603, Australia
120904-000949	9/4/2012 12:11:56 PM	6/27/2017 3:07:11 PM	Resolved	Municipal Services	pothold	can you please fill a pothole - it is in the left hand turn from Captain Cook Crescent into Canberra Ave near Endeavour House	GRIFFITH	2-10 Captain Cook Crescent, Griffith ACT 2603, Australia
130222-002401	2/22/2013 10:36:36 PM	6/27/2017 3:30:56 PM	Resolved	Municipal Services	Suburb name signage needs repair	The large white Griffith suburb sign located on the south east corner of Canberra Avenue and Captain Cook Cresnet has suffered minor damage (possibly vandals) to the G which has turned this letter into a C . Consequently the sign now reads Criffith rather than Griffith . Could the minor repairs needed please be conducted?.	GRIFFITH	2-10 Captain Cook Crescent, Griffith ACT 2603, Australia
130708-000708	7/8/2013 10:03:52 AM	6/27/2017 3:44:48 PM	Resolved	Municipal Services	Pedestrian crossing- intersection Captain Cook Crs and Canberra Ave Griffith	Recently the left turn lane from Captain Cook Crescent onto Canberra Ave was re-bitumened and in doing so the pre-existing pedestrian crossing stripes were covered up. The pedestrian stripes have not been re-applied to this crossing and consequently cars are no longer stopping to allow pedestrians or cyclists across the road despite the presence of a yellow pedestrian crossing sign. I would like the pedestrian crossing stripes re-applied to the road surface as a matter of priority.	GRIFFITH	2-10 Captain Cook Crescent, Griffith ACT 2603, Australia
150624-000678	6/24/2015 10:27:22 AM	6/27/2017 5:15:50 PM	Resolved	Municipal Services	Footpaths : Fix My Street Mobile Quick Report Submission	Some footpath pavers lifting on corner of Captian Cook Crescent & Franklin Street - Manuka 2603 Reported by [REDACTED] Operations Manager Manuka Terrace [REDACTED]	GRIFFITH	4-18 Captain Cook Crescent, Griffith ACT 2603, Australia

REFERENCE NUMBER	DATE CREATED	DATE LAST UPDATED	STATUS	QUEUE	SUBJECT	DESCRIPTION	SUBURB	ADDRESS
150922-001032	9/22/2015 11:04:47 AM	6/27/2017 5:24:59 PM	Resolved	Municipal Services	Other : Fix My Street Desktop Quick Report Submission	Please can the car parking lines be re painted at Captain cook ctt adjacent to the church and opposite the endeavour house building. As these lines are fading and parking is ad hoc With fresh paint the parking will be safer and uniform	GRIFFITH	2-10 Captain Cook Cres, Griffith ACT 2603, Australia
151124-002175	11/24/2015 3:54:20 PM	6/27/2017 5:33:52 PM	Resolved	Municipal Services	Road Safety : Fix My Street Desktop Quick Report Submission	I was involved in an accident with a car when cycling on Captain Cook Crescent yesterday. I collided with a car doing a right-hand turn into Franklin Street from Captain Cook Crescent. I was in the bike lane on Captain Cook Crescent. I was not seriously injured in the collision. I have filed an incident report with the AFP. I have experienced several near misses at this intersection in the past. As the pictures show, the bike lane on Captain Cook Crescent is not obvious at this intersection, and the paint marking the bike lane has faded. Suggest marking the bike lane with green paint, or at least re-painting the lines marking the bike lane in the intersection.	GRIFFITH	4 Captain Cook Cres, Griffith ACT 2603, Australia
180508-000333	5/8/2018 9:36:47 AM	5/14/2018 4:04:25 PM	Escalated	Municipal Services	Traffic : Fix My Street Report Submission	Traffic lights at intersection Captain Cook Cres and Canberra Ave, Manuka. On the southwest corner of the intersection, the large metal button that pedestrians use to change the pedestrian lights has fallen off. It is lying on the street. The plastic stalk that connects it to the box on the pole has broken. Lights still respond when you press the broken end of the stalk in the box.	GRIFFITH	2 Captain Cook Crescent, Griffith ACT 2603, Australia
190415-002452	4/15/2019 3:11:40 PM	4/15/2019 3:58:20 PM	Escalated	Municipal Services	Other : Fix My Street Report Submission	The off street parking area opposite 43 Flinders Way Griffith used to have a NO Parking sign directly in front of the Girl Guide Hall. However that sign is no longer there, and one or two cars are always parked in front of the Hall. They are not cars owned by the Hall users or the Tennis Court users. Today a sedan was parked closest to the northern end, and a large 4WD was parked next to it. This creates a very small turning area for the users who intend parking in the offstreet parking area. A larger vehicle than my sedan would find that very difficult to manouver around. Could a NO PARKING or NO STANDING sign be put in front of the Guide Hall to stop this issue please?	GRIFFITH	2 Captain Cook Cres, Griffith ACT 2603, Australia
190921-000324	9/21/2019 3:42:01 PM	9/25/2019 3:26:18 PM	Escalated	Municipal Services	FixMyStreet Submission: Parks & public spaces > Shelters/shade > Graffiti & vandalism	Can you provide any additional information about the location of the job to help us find the issue (i.e., intersections, buildings, landmarks, features)?: The gardeners shed What is the issue?: Graffiti & vandalism Describe what has been vandalised The door is smashed in Is it posing a safety hazard?: No If the vandalism is graffiti, is it offensive, threatening, racist or obscene?: No Verify Email Address: [REDACTED]	GRIFFITH	2 Captain Cook Cres, Griffith ACT 2603, Australia
180728-000434	7/28/2018 10:26:38 PM	3/30/2020 12:47:06 PM	Resolved	Streetlights	Street Lights : Fix My Street Report Submission	The light above a pedestrian crossing is not on, meaning the pedestrian crossing is very poorly lit. This is a major safety issue for pedestrians using the crossing at night. The crossing is on Captain Cook Crescent, north bound turning left onto Manuka Circle/Canberra Ave, at the intersection with Manuka Circle/Canberra Ave, opposite St Paul s church. Cars can turn left at any time, so they can move quite quickly through there. Photo is attached. Thank you.	GRIFFITH	4 Captain Cook Cres, Griffith ACT 2603, Australia

Applied filters:
DATE_CREATED is
before 30/08/2021
00:00:00
CLOSEST_RESIDENTIAL_ADDRESS contains
'Captain Cook Cre'

REFERENCE NUMBER	ADDITIONAL INFORMATION	CATEGORY_LEVEL_1	CATEGORY_LEVEL_2	CATEGORY_L	ASSIGNED	FOLLOW_UP	COMMENT_C	FIRST_NAME	SURNAME	MOBILE_PHONE	EMAIL_ADDRESS	HOME_PHONE	OFFICE_PHONE
190531-001081	Category ID: Card and account enquiry ACTION Incident Category: MW - Account enquiry Channel ID: CSS Web Direction of Travel: n Investigation Area: CSM Corporate Additional Info: Email - Resolved Contact Details (Historical): Contact's Suburb: Griffith Old First Name: [REDACTED] Old Last Name: [REDACTED]				Barbara Gough	Yes	Request for Information	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	
111121-003095	IAMS Enquiry ID: 683682 Address: Captain Cook Cres Old First Name: [REDACTED] Old Last Name: [REDACTED] Old Home Phone: [REDACTED]	Fix My Street	Pot Holes		[REDACTED]		Notification	Miriam	EDWARDS		[REDACTED]	[REDACTED]	
130701-000437	IAMS Enquiry ID: 787859 Old First Name: [REDACTED] Old Last Name: [REDACTED] Old Home Phone: [REDACTED]	Fix My Street	Roads		Tara Clarke	Yes	Request for Information	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	
140723-002869	Old First Name: [REDACTED] Old Last Name: [REDACTED] Old Home Phone: [REDACTED] Old First Name: [REDACTED] Old Last Name: [REDACTED] Old Home Phone: [REDACTED]	Fix My Street	Road Safety		[REDACTED]	Yes	Request for Service	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]
150416-000927	IAMS Enquiry ID: 905312 Old First Name: [REDACTED] Old Last Name: [REDACTED] Old Home Phone: [REDACTED]	Fix My Street	Footpaths		[REDACTED]	Yes	Request for Service	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	[REDACTED]

REFERENCE NUMBER	ADDITIONAL INFORMATION	CATEGORY_LEVEL_1	CATEGORY_LEVEL_2	CATEGORY_LEVEL_3	ASSIGNED	FOLLOW_UP	COMMENT	FIRST_NAME	SURNAME	MOBILE_PHONE	EMAIL_ADDRESS	HOME_PHONE	OFFICE_PHONE
160227-000344	IAMS Enquiry ID: 964672 Street: 2-10 Captain Cook Cres, Griffith Suburb: Griffith Initial Investigation Date: 2016-12-22 13:39:00	Fix My Street	Road Safety			Yes	Request for Service						
161221-002773	Priority: Medium	City Services & Utilities	Other			No	Request for Service	Anonymo us	ANONYMOUS				
170411-000740		Fix My Street	Graffiti			Yes	Request for Service						
170413-001924	IAMS Enquiry ID: 1020376 Old First Name: anonymous Old Last Name: anonymous Old Home Phone: anonymous	Fix My Street	Footpaths			Yes	Request for Service						
150327-000634	IAMS Enquiry ID: 902169 Old Last Name: [REDACTED] Old Home Phone: [REDACTED]	Fix My Street	Road Safety		Katrina Lauro		Request for Service	Anonymo us	ANONYMOUS			Create a new record instead.	Create a new record instead.
120628-002143	Old First Name: [REDACTED] Old Last Name: [REDACTED] Old Home Phone: [REDACTED]	Fix My Street	Pot Holes			Yes	Request for Service						
120904-000949	IAMS Enquiry ID: 735287	Fix My Street	Pot Holes		Ellie Hedley		Request for Service						
130222-002401	IAMS Enquiry ID: 766901 Old First Name: [REDACTED] Old Last Name: [REDACTED] Old Home Phone: [REDACTED]	Transport, Road & Traffic	Traffic & Road Signs		Alicia Jukic		Request for Service						
130708-000708	IAMS Enquiry ID: 789219 Address: 99 La Perouse Street, Griffith	Fix My Street	Road Safety			Yes	Request for Service						
150624-000678	IAMS Enquiry ID: 916498	Fix My Street	Footpaths				Request for Service						

REFERENCE NUMBER	ADDITIONAL INFORMATION	CATEGORY_LEVEL_1	CATEGORY_LEVEL_2	CATEGORY_L	ASSIGNED	FOLLOW_UP	COMMENT_C	FIRST_NAME	SURNAME	MOBILE_PHONE	EMAIL_ADDRESS	HOME_PHONE	OFFICE_PHONE
	Old Last Name: [REDACTED] Old Home Phone: [REDACTED]												
150922-001032	IAMS Enquiry ID: 929900	City Services & Utilities	Other		[REDACTED]	Yes	Request for Service	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	
	Old First Name: [REDACTED] Old Last Name: [REDACTED] Old Home Phone: [REDACTED]												
151124-002175	IAMS Enquiry ID: 945200	Fix My Street	Road Safety		Ellie Hedley	Yes	Request for Service	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	
180508-000333	IAMS Enquiry ID: 1055298 Customer Requested Urgent: Yes	Fix My Street	Traffic		[REDACTED]		Request for Service	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	
190415-002452	IAMS Enquiry ID: 1071479	City Services & Utilities	Other		[REDACTED]	Yes	Request for Service	[REDACTED]	[REDACTED]		[REDACTED]	[REDACTED]	
190921-000324	IAMS Enquiry ID: 1078104	Fix My Street	Parks & public spaces	Shelters/ shade	[REDACTED]	Yes	Request for Service	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]	[REDACTED]
	Customer Requested Urgent: No Light Fault: Light out Cable Area Fault: No Include in Export: Yes												
180728-000434	CGD Source: CRM_STREETLIGHT_INCIDENTS_V2	Fix My Street	Street Lights					[REDACTED]	[REDACTED]		[REDACTED]		

Applied filters:
DATE_CREATED is
before 30/08/2021
00:00:00
CLOSEST_RESIDENTIAL_ADDRESS contains
'Captain Cook Cre'

DEFECT_ID	STATUS	DESCRIPTION	ACTIVITY_TYPE	DEFECT_TYPE	DATE_INSPECTED	DATE_REPAIRED	LOCATION	ACTION	ACTION_DESCRIPTION	SPECIAL_INSTRUCTIONS	WO_NUMBER	INSPECTOR
68520	COMPLETED	Displaced pavers	Path/Pram Cross./Veh. Cross./Driveways/Kerb + Gutt./Con. Is	Paver - Displaced (relay)	05/05/2017	27/07/2017	2 Captain Cook Cres, Griffith	Paver - Relay	Relay pavers	ACT/6813		

Applied filters:
LOCATION
contains
'Captain Cook
Cre'

Asset Id	Asset Name	Asset Status	Asset Category	Work Request ID	Work Request	Work Request Status Date	Work Request Created Date	Risk Level	Work Request Brief Description	Asset Suburb	Work Request Defect Location	Work Request Inspection Date
PAVE2220	MANUKA SHOPPING CENTRE SHOP/BUILDING PAVEMENT	Active	Hard Surfaces	WR77993	CLOSED	03/10/2023 1:09 PM	01/02/2023 3:17 PM		2-10 CAPTAIN COOK CR, GRIFFITH > Lifted pavers	GRIFFITH	2-10 CAPTAIN COOK CR, GRIFFITH ACT 2603	21/02/2023 1:21 PM

Work Order ID	Work Order Status	Work Order Creation Time	Work Order Brief Description	Work Order Supporting Information	Work Order	Work Order	Work Order Actual	Work Order	Work Order Work Group	Work Order	Work Order Failure Code	Work Order Cause Code	Work Order	Asset Id	Asset Name	Asset Category	Asset Workgroup	Maintenance Asset Type	Maintenance Asset	Asset Suburb	Work Order Defect Location
WO3159	ASSESS	26/05/2015 8:49 AM	Displaced pavers	WO3159 : Relay pavers ***Last updated by Chris Nugent***7/07/2020 10:55:29 AM		Change (180 5 days)	18/06/2015 2:09 PM	Routine Inspection	Concrete - RM	CM - Corrective	DSP, DSP-01, Displaced, Displaced	Unknown Cause, Unknown Cause UNK, UNK-01, Unknown Cause, Unknown	Relay	PAVE2218	SHOPPING CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces	Concrete - RM	Hard Surface	Pavers	GRIFFITH	Canberra Ave, Griffith. Endeavour House
WO6523	ASSESS	12/02/2016 9:15 AM	Displaced pavers	WO6523 : 160125-001170 - Relay pavers ***Last updated by Chris Nugent***7/07/2020 12:25:47 PM		Change (180 5 days)	22/02/2016 7:32 AM	Routine Inspection	Concrete - RM	CM - Corrective	DSP, DSP-01, Displaced, Displaced	Unknown Cause, Unknown Cause UNK, UNK-01, Unknown Cause, Unknown	Relay	PAVE2218	SHOPPING CENTRE SHOP/BUILDING	Hard Surfaces	Concrete - RM	Hard Surface	Pavers	GRIFFITH	1/7 Manuka Circ, Griffith. Thai Rest
WO65456	ASSESS	21/02/2023 1:21 PM	Relay pavers. 2-10 Captain Cook Cr, Griffith. (Manuka) @ Cocoa and Co dog grooming 5 locations. See images. 13sm	WO65456 : Inspected the location 3/10/23. All work is completed and is satisfactory. Images are attached to the work order. Quantity is correct. The work order has been moved to Assess status ***Last updated by Garry George***3/10/2023 1:09:33 PM , WO65456 : Inspected this location at 15:00 27/9/23. No work at any of the 5 locations has been completed. ***Last updated by Garry George***27/09/2023 3:02:23 PM , WO65456 : Scheduled by bulk scheduling operation. ***Last updated by Thinley Gyem***25/08/2023 9:58:51 AM , WO65456 : Pavers5SpotsCaptCookCrManuka@Cocoa&Co13sm ***Last updated by Garry George***21/02/2023 1:32:40 PM , WO65456 : Pavers5SpotsCaptCookCrManuka@Cocoa&Co13sm ***Last updated by Garry George***21/02/2023 1:31:15 PM		Change (180 5 days)	29/09/2023 12:00 AM	Public Enquiry	Concrete - RM	CM - Corrective	DSP, DSP-01, Displaced, Displaced	ENV, ENV-02, Environmental, Vegetation	Relay	PAVE2220	MANUKA SHOPPING CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces	Concrete - RM	Hard Surface	Concrete	GRIFFITH	37 Manuka Cir, Griffith ACT 2603, Australia
WO65462	ASSESS	21/02/2023 1:52 PM	Grind lifted panel. 2-10 Captain Cook Crescent, Griffith @ Endeavour House. Cocoa & Co dog grooming near corner Franklin St 1 metre.	WO65462 : Grind@CaptCookCrManukaCocoa&Co 1 metre ***Last updated by Garry George***21/02/2023 1:57:47 PM , WO65462 : GrindPanel2-10CaptCookCrCocoa&Co1metre ***Last updated by Garry George***21/02/2023 1:56:23 PM		Change (180 5 days)	28/02/2023 8:30 PM	Routine Inspection	Concrete - RM	CM - Corrective	DSP, DSP-01, Displaced, Displaced	ENV, ENV-02, Environmental, Vegetation	Grind	PAVE2221	MANUKA SHOPPING CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces	Concrete - RM	Hard Surface	Concrete	GRIFFITH	Suite 107, 2 Endeavour House, Captain Cook Cres, Griffith ACT 2603, Australia

Ahmed, Toma

From: George, Garry
Sent: Wednesday, 22 February 2023 10:50 AM
To: Ludvigson, Paula
Cc: Yadav, Arun; Halgren, Luke; Neupane, Sujan
Subject: Trips/falls at Locations at Manuka

OFFICIAL

God morning, Paula,

I have attended to 3 separate sites at Manuka at which people have tripped and fallen.

The first site is reported to have been at 2-10 Captain Cook Crescent at the old Endeavour House near the corner of Canberra Avenue, Griffith (Manuka) and in front of the business Cocoa and Co Dog Grooming. The claimant is

[REDACTED]

I inspected this area. There are multiple displacements at the location adjacent to the business Cocoa and Co Dog Grooming. I raised work orders WO65456, 5 spots, total 13sm, 13:55, WO65469 2 spots near the Origin Turkish Restaurant on Canberra Avenue near corner of Captain Cook Cr, total 5sm, 14:15, WO65462 at the concrete path adjacent to the paved area outside the business Cocoa and Co, 1 metre of grinding for lifted path panel which does not need replacement. 14:40 WO65467 Flinders Way at the phone box near the TAB outside the old Endeavour House building at 2-10 Captain Cook Crescent. total 8sm.



Work order images:



Customers images:

