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Case: 00174274

Case Officer	Case Owner	Place Management and Graffiti
Reassignment Reason		

Case Overview

Case Number	00174274	AC Case Number	00452631
Feedback Type		Priority	
Job Type		Subject	Fix My Street > Parks & public spaces > BBQs & picnic areas > Litter & illegal dumping
Status	Case Closed	Region	
Sub Status	Action Not Required	Resolution Comments	

Assetic Detail

Assetic Status	Cancelled	Assetic Queue	TCCS AMIS Place Mgt Operations
Assetic Work Request ID		Assetic Team Allocation	PM Gungahlin Operations
Assetic Target Finish Date		Managing Platform	Salesforce
Assetic Status Comments	WR45970 has been cancelled in Assetic by Jonathon Corby. Cancelled reason: Work Request has been cancelled.cleaned as regular inspections		
ACTCCS Description	What are you reporting? Other e.g. litter/material/debris More Information Broken glass near BBQ Is it posing a safety hazard? Yes		
Incident Summary			

Duplicate Case

Related Case	Is Duplicate	<input type="checkbox"/>
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Citizen Details

Account Name	Contact Email
Contact Phone	Contact Mobile

ACTCCS Contact Details

ACTCCS Contact First Name	ACTCCS Contact Last Name
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ACTCCS Contact
Phone

ACTCCS Contact
Email

ACTCCS Contact
Mobile

Citizen Communication Details

Citizen Opted For Comms Comms Sent Case Closed
Send Closure Email? Case Closure Reason
Request Comments

Case Details

Case Origin FMS Form Incident Address
Source Access Canberra Suburb
Date/Time Opened 14/03/2022 4:37 PM ACTCCS Longitude
Date/Time Closed 16/03/2022 9:31 AM ACTCCS Latitude

System Information

Created By AC TCCS Integration, 14/03/2022 4:37 PM Last Modified By Rakesh Posina, 29/11/2024 4:37 PM
Contact Name Date Created in FMS
Case Sharing ID ACTCCS PMG PSMA Callout Timestamp

Case History

16/03/2022 9:31 AM

User Assetic TCCS Integration
Action Changed **Sub Status** from Unresolved to **Action Not Required**. Changed **Status** from Unassigned to **Case Closed**. Changed **Assetic Status** from New to **Cancelled**.

14/03/2022 4:43 PM

User Assetic TCCS Integration
Action Changed **Assetic Status** to **New**.

14/03/2022 4:37 PM

User AC TCCS Integration
Action Changed **Sub Status** to **Unresolved**. Changed **Case Owner** from AC TCCS Integration to **Place Management and Graffiti**. Deleted Medium in **Priority**. Changed **Case Origin** to **FMS Form**. Changed **Case Record Type** from TCCS General to **Place Management and Graffiti**. Created.

Attachments

9C87533B-0DC9-491C-A5CE-5329AAF596CC

Size 4.03MB
Ownership AC TCCS Integration
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Last Modified 14/03/2022 4:38 PM

D14CFF5C-5F08-475E-ABD0-FB4A291DDD8C

Size 2.46MB
Ownership AC TCCS Integration
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Notes

Customer Entry (Auto Note)

Last Modified	14/03/2022 4:38 PM
Owner	AC TCCS Integration
Text Preview	This is an auto note of the original customer submission. Subject: Fix My Street > Parks & public spaces > BBQs & picnic areas > Litter & illegal dumping Category: Fix My Street > Parks & public spaces > BBQs & picnic areas > Litter & illegal dumping AC





Sec 2.2(a)
(b)

Sec 2.2(a)
(b)

Case Number	ACTCCS Description	Case Owner	Incident Address	Account Name	Subject
418640	<p>Is it blocking an access? No</p> <p>What needs to be cleaned, repaired or maintained? There is a wasp nest under the BBQ shelter at Tomasetti Street Park, Franklin</p> <p>What are you requesting? Maintenance</p> <p>Could it cause a trip, fall or injury? Yes</p>	Place Management and Graffiti	TOMASETTI CR, FRANKLIN ACT 2913		Fix My Street > Parks & public spaces > BBQs & picnic areas > Request cleaning, repair or maintenance
422433	<p>More Information</p> <p>Graffiti on side of bbq</p>	Place Management and Graffiti	TOMASETTI CR, FRANKLIN ACT 2913		Parks & public spaces > BBQs & picnic areas > Request new
496991	<p>What are you reporting? Other</p> <p>More Information</p> <p>There is a large hole (from where a tree was) near the BBQ table. A large group of us gave coffee there each Tuesday and we always have to warn people moving around to avoid the hole.</p>	Place Management and Graffiti	FLEMINGTON RD, FRANKLIN ACT 2913		Fix My Street > Parks & public spaces > BBQs & picnic areas > Report safety concern
508553	<p>What are you requesting? Repair</p> <p>What needs to be cleaned, repaired or maintained? The tap near the Tomasetti St Park BBQ area has a constant drip, filling the drain below.</p> <p>Could it cause a trip, fall or injury? No</p> <p>Is it blocking an access? No</p>	Place Management and Graffiti	TOMASETTI CR, FRANKLIN ACT 2913		Fix My Street > Parks & public spaces > Drinking water & taps > Request cleaning, repair or maintenance
618193	<p>What has been vandalised</p> <p>Franklin Recreational Playground - There have been 2 fires set at the park in the past 5 days damaging shrubs on top of regular burnouts on Kilmeny Close and Bayonas Place. A few weeks back a car went on the playing and was doing burnouts all along the grass. It is at a where security cameras should be installed to deter the such vandalism and hooning.</p> <p>If the vandalism is graffiti, is it offensive, threatening, racist or obscene? No</p> <p>Is it posing a safety hazard? No</p>	Place Management and Graffiti	GWEN MEREDITH LOOP, FRANKLIN ACT 2913		Parks & public spaces > Playgrounds & outdoor equipment > Graffiti & vandalism
618719	<p>What are you requesting? Cleaning</p> <p>What needs to be cleaned, repaired or maintained? Kilmeny Close Community Park (CRIP), Kilmeny Cl, Franklin. The recent fire nearest the playground has deposited black smoke soot onto the bench seats, can this be please pressure washed clean again. Thank you.</p> <p>Is it blocking an access? No</p>	Place Management and Graffiti	GWEN MEREDITH LOOP, FRANKLIN ACT 2913		Fix My Street > Parks & public spaces > Playgrounds & outdoor equipment > Request cleaning, repair or maintenance