



ACT

Government

City and Environment

OFFICIAL

Our ref: CED FOI 26-083

By email: [REDACTED]

Dear [REDACTED]

Freedom of Information – Notice of Decision

I refer to your application under section 30 of the Freedom of Information Act 2016 (the FOI Act), received by the City and Environment Directorate (CED) on 24 March 2026. Specifically, you have sought access to the following information:

“... pertaining to the ACT's adoption of the Austroads guidelines from 2009 and what measures were put in place since 2009 to ensure the ACT regulatory speed signs were checked to comply with Austroads guideline, in particular the height of the sign above the kerb in urban areas. Similarly for the ACT school zone signs.”

Timeframes

In accordance with section 40 of the FOI Act, CED is required to provide a decision on your access application within 30 working days. Therefore, a decision is due on or by **12 May 2026**.

Authority

I am an Information Officer appointed by the Director-General of the City and Environment Directorate under section 18 of the FOI Act to deal with access applications made under Part 5 of the FOI Act.

Decision on access

A search for records held by CED has been completed and no information relevant to the scope of your application was identified. I am satisfied that reasonable steps have been taken to identify and locate relevant information.

On this basis, I have decided to refuse this part of your access application under section 35(1)(b) of the FOI Act on the basis that the requested information is not held by CED.

Further information

In the ACT, traffic signage design and installation are governed by a hierarchy of standards. In particular, ACT Standard Drawings and relevant ACT Municipal Infrastructure Standards override more general national guidance in accordance with the established order of precedence.

The ACT Standard Drawings are publicly available at:

<https://www.cityservices.act.gov.au/plan-and-build/standards-codes-and-guidelines/municipal-design-standard-drawings>.

The ACT Municipal Infrastructure Standards are publicly available at:
<https://www.cityservices.act.gov.au/plan-and-build/standards-codes-and-guidelines/municipal-infrastructure-design-standards-mis>.

Information relating to ACT Government adoption of the Austroads Guidelines from 2009 are publicly available at:

- *Trunk Road Infrastructure Standards (TRIS) - City Services*
<https://www.cityservices.act.gov.au/roads-and-paths/road-infrastructure-and-maintenance/trunk-road-infrastructure-standards-tris>
- *TRUNK ROAD INFRASTRUCTURE STANDARD No. 04 ROAD SAFETY*
Supplement to Austroads Guide: Road Safety
https://www.cityservices.act.gov.au/data/assets/pdf_file/0003/398424/ACT_TRIS_04_Road_Safety.pdf
- *TRAFFIC CONTROL DEVICES MUNICIPAL INFRASTRUCTURE STANDARDS 13*
https://www.cityservices.act.gov.au/data/assets/pdf_file/0008/1378529/Municipal-Infrastructure-Standards-13-Traffic-Control-Devices-1-1.pdf

Further information about the height of school zones signs is available at: [SIGNED QON 1030 - CASTLEY - Cheyne - School zone signs.pdf](#).

Charges

Processing charges are not applicable for this application as no records are being released to you.

Online publishing – Disclosure Log

Under section 28 of the FOI Act, CED maintains a disclosure log, which is a public record of access applications and decisions. Your personal contact details will not be published

ACT Ombudsman Review

My decision on your access application is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek ACT Ombudsman review of this outcome under section 73 of the FOI Act within 20 working days from the day that my decision is provided to you, or a longer period allowed by the ACT Ombudsman. If you wish to request a review of my decision, you may write to the ACT Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the FOI Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<https://www.acat.act.gov.au/>

Please contact the CED Information Access team if you have any queries in relation to your application via 6207 2987 or CEDFOI@act.gov.au.

Yours sincerely

Signed electronically

Craig Weller
Information Officer
City and Environment Directorate
12 May 2026