



ACT
Government

Transport Canberra and
City Services

FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCSFOI 20-065

Information to be published	Status
1. Access application	Published
2. Decision notice and schedule	Published
3. Documents	Published
4. Additional information identified	n/a
5. Fees	n/a
6. Processing time (in working days)	37 days
7. Decision made by Ombudsman	n/a
8. Additional information identified by Ombudsman	n/a
9. Decision made by ACAT	n/a
10. Additional information identified by ACAT	n/a

From: [REDACTED]
To: [TCCS FreedomOfInformation](#)
Subject: FOI Request - [REDACTED], Reid, ACT 2612
Date: Wednesday, 19 August 2020 9:28:33 AM
Attachments: [REDACTED]

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi,

I am seeking information relating to an enquiry made by an ACT Ranger at my home on Wednesday 5 August 2020.

At that meeting between myself and the Ranger (Mr Ian Williams) he advised a compliant (or other notification that lead to the subject visitation) had been made about my nature strip.

He advised that the person/association that made the complaint (amongst other complaints regarding similar issues in Reid) was not able to be disclosed by him - but was available under FOI.

Therefore my request is as follows. Please provide me with the following details under FOI:

1. The person(s) or association/organisation that made a complaint causing the ACT Ranger to make a visitation. I also seek the nature of the complaint, the date it was made, the outcome that person(s) or association/organisation was seeking, whether that complaint was made only to me or to other persons/addresses and whether that person(s) or association/organisation was acting on behalf of another party.
2. I can be contacted using the details set out in my signature block below.
3. I attach my ACT Driver's Licence below as proof of my identity.
4. I am acting alone, have no legal representation and do not represent the interests of any other person or association.

Thank you.

Yours,

[REDACTED]

Email:





ACT
Government

Transport Canberra and
City Services

[REDACTED]
[@icloud.com](#)

Dear [REDACTED]

Freedom of information request: Reference 20-065

I refer to your application made under the *Freedom of Information Act 2016* (the FOI Act) received on 19 August 2020, in which you sought access to:

“The person(s) or association/organisation that made a complaint causing the ACT Ranger to make a visitation. [You] also seek the nature of the complaint, the date it was made, the outcome that person(s) or association/organisation was seeking, whether that complaint was made only to [you] or to other persons/addresses and whether that person(s) or association/organisation was acting on behalf of another party”.

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

TCCS is required to provide a decision on your access application by 9 October 2020. As you are aware, third part consultation was required to be undertaken before a decision could be made on your application. I can confirm that this process has now been completed.

Decision on access

A search for any complaints made about the nature strip adjacent to your residence was undertaken by City Rangers, which is a sub-section of TCCS.

I can confirm that no complaint has been received by our directorate that relates directly to the use of the nature strip in front of your residence. I have been advised that the Ranger who attended your residence did so as part of a proactive initiative on his part to educate car owners about unauthorised use of public land, namely nature strips, along both sides of Anzac Park. The attendance of the City Ranger to the area was prompted by information received from both the National Capital Authority and the Reid Residents Association.

I have decided to provide you with access to records relating to the attendance of City Rangers to your neighbourhood which could be considered documents that fit the scope of your request.

You will note that document three refers to a USB stick that was prepared by the Reid Residents Association group which they advise held information relating to nature strips in Reid. I can confirm that the USB was never received by the Directorate.

I have included a schedule of the documents at **Attachment A**.

I have decided to grant:

- partial access documents referenced numbers 2 and 3; and
- full access to document referenced number 1. I have however, redacted out of scope information from this document. The document is a field note made by the Ranger and the out of scope information relates to other matters he was attending to on the day he knocked on your door.

I have refused access under section 35(1)(c) of the FOI Act to some of the information that you have requested. This is because it is contrary to the public interest to release.

My access decision is detailed further in the following statement of reasons.

Statement of Reasons

In reaching my access decision, I have taken the following into account:

The Act, in particular:

- Schedule 2

Factors favouring disclosure (Schedule 2.1)

- Section 2.1 (a)(iii) – inform the community of the government’s operations, including the policies, guidelines and codes of conduct followed by the government in its dealings with members of the community; and
- Section 2.1 (a)(viii) reveal the reason for a government decision and any background or contextual information that informed the decision.

Factors favouring non-disclosure (Schedule 2.2)

- Section 2.2 (a)(ii) – prejudice the protection of an individual’s right to privacy or any other right under the *Human Rights Act 2004*.

As an Information Officer, I must decide where, on balance, public interest lies. As part of this process I must consider factors favouring disclosure and non-disclosure.

I consider that it is in the public interest to release most of this information.

The information contained within the documents provide transparency into government decisions in relation to such matters. I have also placed weight on the FOI Act, which favours disclosure of information unless it is found to be contrary to the public interest.

The factors I considered relevant in relation to favouring non-disclosure is where information might prejudice the protection of an individual’s right to privacy. I have decided that names and contact details of third parties should not be released because the release could identify an individual and would prejudice their right to privacy.

I am satisfied that the factors in favour of release can still be met while protecting the personal information of individuals involved. I find the protection of this information outweighs disclosure. I have decided that release of this information could prejudice their right to privacy under the *Human Rights Act 2004*.

Charges

No fee is payable as the total number of pages are within the fee-free threshold.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log, which is accessible at https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log.

Your original access application, my decision and documents will be published on the TCCS disclosure log between 3 and 10 days after the date of this decision. Personal information will be removed prior to publication.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek Ombudsman review of this outcome under section 73 of the FOI Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman

GPO Box 442

CANBERRA ACT 2601

Via email: ombudsman@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the FOI Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal

Level 4, 1 Moore Street

GPO Box 370

Canberra City ACT 2601

Telephone: (02) 6207 1740

www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 620 72987 or email to tccs.foi@act.gov.au.

Yours sincerely



Cherie Hughes
Information Officer

9 October 2020

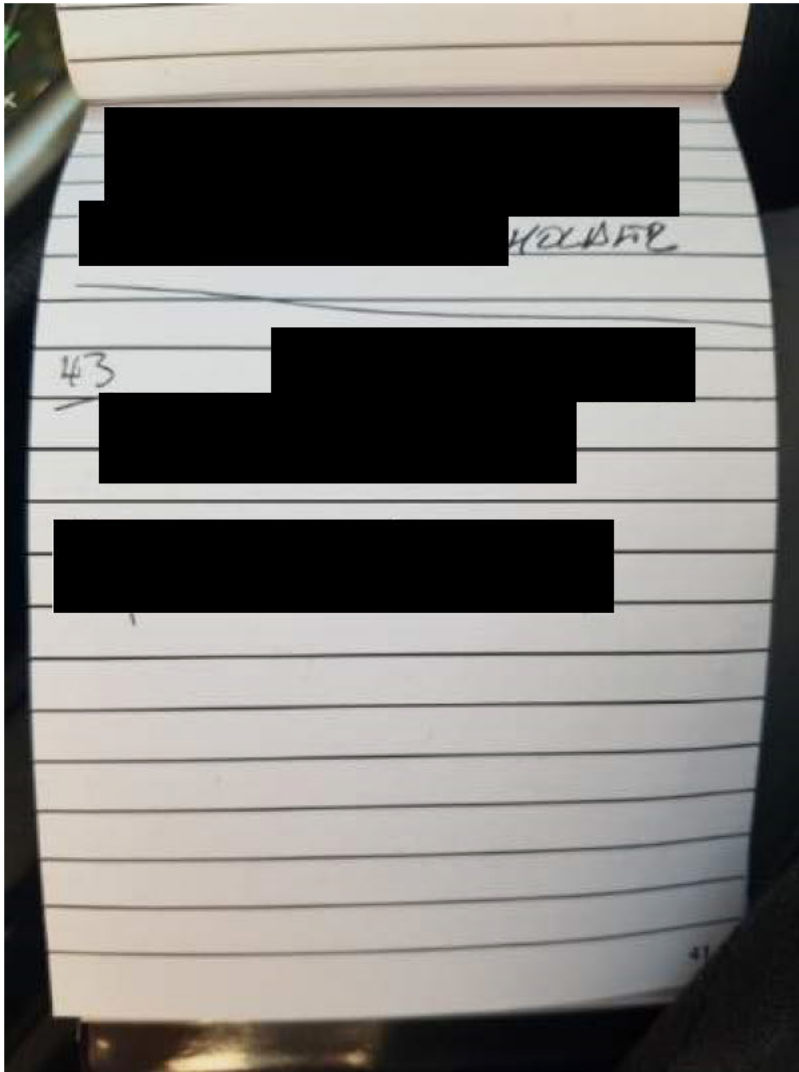
FREEDOM OF INFORMATION REQUEST SCHEDULE

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: https://www.tccs.act.gov.au/about-us/freedom_of_information/disclosure-log

File number		WHAT ARE THE PARAMETERS OF THE REQUEST				
FOI – 20-65		Nature Strip Complaint				
Ref No	No of Folios	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1-2	Field Notes and picture	Undated	Full access Out of scope information deleted	N/A	Documents to be published.
2	3-7	Email chain Subject - Illegal parking on Anzac Park East	30 June 2020	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	
3	8-17	Email chain Subject - Reid Residents Association	15 May 2020	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	





From: [Tomlinson, Glenn](#)
To: [Williams, Ian](#)
Subject: FW: Illegal parking on ANZAC Park East [SEC=UNOFFICIAL]
Date: Tuesday, 30 June 2020 9:38:00 AM

UNOFFICIAL

Ian, morning

Would this be the same area you are active in at the moment

Glenn

From: [REDACTED]
Sent: Monday, 29 June 2020 9:54 AM
To: Tomlinson, Glenn <Glenn.Tomlinson@act.gov.au>
Subject: Illegal parking on ANZAC Park East [SEC=UNOFFICIAL]

UNOFFICIAL

Good morning Glenn

I was hoping that you might be able to assist me in preventing the illegal parking which is occurring on ANZAC Park East, under the trees and on the landscape.

I would like to bring to your attention the continuous parking of vehicles along ANZAC Park East, on the landscape, under the trees of ANZAC Parade. This is a no stopping zone, and as you can see from the photos below, the cars and utes have unlimited access to the landscape, parking well within the tree protection zones. This will ultimately be detrimental to the long term health of the trees. It is disappointing to see this blatant disrespect to Australia's most significant commemorative avenue, and wilful parking on landscapes. ANZAC Parade is protected under the ANZAC Parade Heritage Management Plan, which under the EPBC Act, requires the protection of the features, qualities and landscape.

This is an everyday occurrence, except for one day after I spoke to an Access Canberra customer service representative who was going to raise it with Parking Operations. As you can see by the photos below, there is no consideration for the landscape or the significance of the Parade. The area has become the overflow parking for the Campbell 5 contractors, delivery trucks and residents.







NCA Parking Infringement offers are unable to take action as the NCA land is not until further into the rows of trees. Most often the cars are between the last row of trees and the curb.

I strongly recommend the installation of physical barriers along ANZAC Park East, or in the absence of any bollards or other physical barriers, is there a possibility that a number of signs similar to the one at Rotary Park be installed. See below.



Additionally, an increase in surveillance by ACT Parking Operations will help deter the car owners from parking on under the trees.

Thank you for any assistance you might be able to provide in this matter.

Kind regards

[Redacted]
[Redacted]
National Capital Authority

Please note that the NCA has a new web address and email

National Capital Authority | Treasury Building, King Edward Terrace, PARKES ACT 2600

GPO Box 373, CANBERRA ACT 2601 | www.nca.gov.au Lake Burley Griffin Water Quality: www.theswimguide.org
or the free Swim Guide app | Twitter: @NCA_Media | #LoveLBG | Member of Parks and Leisure Australia



UNOFFICIAL

From: [Percival, Rebecca](#)
To: [REDACTED]
Subject: RE: Reid Residents' Association [SEC=UNOFFICIAL]
Date: Friday, 15 May 2020 3:45:00 PM
Attachments: [image005.png](#)
[image002.png](#)
[image003.png](#)

UNOFFICIAL

H [REDACTED]
Still nothing.
We are no longer at 255 Canberra Ave.
We are all working from home until our new building in Dickson is completed.

Rebecca

Kind Regards

Rebecca Percival | Office Manager | Licensing and Compliance

P 02 6205 0194 | F 02 6207 5956

City Services | Transport Canberra and City Services Directorate | **ACT Government**

Level 1, 255 Canberra Avenue, Fyshwick ACT 2609 | GPO Box 158 Canberra ACT 2601

www.act.gov.au | www.tccs.act.gov.au | @tccs_act



Connected services for the people of Canberra

From: [REDACTED]
Sent: Friday, 15 May 2020 3:35 PM
To: Percival, Rebecca <Rebecca.Percival@act.gov.au>
Subject: RE: Reid Residents' Association [SEC=UNOFFICIAL]

Hi Rebecca

Any news on the USB stick's whereabouts?

Regards

[REDACTED]
Classification: UNOFFICIAL

From: Percival, Rebecca <Rebecca.Percival@act.gov.au>

Sent: Tuesday, 28 April 2020 10:04 AM

To: [REDACTED]

Cc: Sloan, Sean <Sean.Sloan@act.gov.au>; Zuzek, Joe <Joe.Zuzek@act.gov.au>; Tomlinson, Glenn <Glenn.Tomlinson@act.gov.au>

Subject: RE: Reid Residents' Association [SEC=UNOFFICIAL]

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UNOFFICIAL

Hi [REDACTED]

Please feel free to contact Sean direct on these matters.

We are all working from home atm. I did not receive the USB stick prior to leaving the office.

It may however be with our Property Group area. I will follow up with them and get back to you asap.

Kind Regards

Rebecca Percival | Office Manager | Licensing and Compliance

P 02 6205 0194 | F 02 6207 5956

City Services | Transport Canberra and City Services Directorate | ACT Government

Level 1, 255 Canberra Avenue, Fyshwick ACT 2609 | GPO Box 158 Canberra ACT 2601

www.act.gov.au | www.tccs.act.gov.au | [@tccs_act](https://twitter.com/tccs_act)



Connected services for the people of Canberra

From: [REDACTED] >

Sent: Friday, 24 April 2020 6:50 PM

To: Percival, Rebecca <Rebecca.Percival@act.gov.au>

Cc: Sloan, Sean <Sean.Sloan@act.gov.au>; Tomlinson, Glenn <Glenn.Tomlinson@act.gov.au>;

Zuzek, Joe <Joe.Zuzek@act.gov.au>

Subject: FW: Reid Residents' Association [SEC=UNOFFICIAL]

Hi Rebecca

What strange times we are going through! It must be giving extra challenges to the Compliance Team.

I am just following up on the matters I have raised below, confirming that [REDACTED]'s memory stick did reach your office and an update on your progress on the other matters.

Sean may be interested to learn that the 'friends' of the carpet shop owner at [REDACTED] Street appear to have deserted him since COVID-19 has struck and there has been no need for him to 'help them out' by allowing parking in his grounds. The car park has been completely empty all the time. It will be very interesting if their friendship is made up when the lockdown is released.

Regards

[REDACTED]
[REDACTED]

Reid Residents' Association

Classification: UNOFFICIAL

From: [REDACTED]

Sent: Tuesday, 17 March 2020 1:28 PM

To: Percival, Rebecca <Rebecca.Percival@act.gov.au>

Cc: 'Sloan, Sean' <Sean.Sloan@act.gov.au>; 'Tomlinson, Glenn' <Glenn.Tomlinson@act.gov.au>; 'Zuzek, Joe' <Joe.Zuzek@act.gov.au>

Subject: FW: Reid Residents' Association [SEC=UNOFFICIAL]

Hi Rebecca

Could you please confirm that you have received the USB stick posted by [REDACTED], on behalf of the Reid Residents' Association, showing the numerous non-compliance issues on nature strips etc in Reid.

We look forward to learning how the Compliance Team is proposing to address these issues and whether there is any further action we can take at this stage to assist you in these matters.

As noted below, we would greatly appreciate receiving 350 copies of the ACT Government's publication 'Your Nature Strip – Guidelines for use of residential nature strips' which we can include with the newsletter to increase awareness of the obligations of residents with regard to their nature strips. While we found this publication on the Government's last year, we are a small community organisation without the funds to print enough copies to distribute to residents and strongly feel that if they have a document to read rather than a website link at least some will read it and take note.

We would be grateful if you would liaise with your colleagues in ACT Parking Operations because, as discussed with Sean last October, we are still noting people parking on street corners irrespective of compliance with section 170 of the Australian Road Rules where 'a driver must not stop on a road within 10 metres from the nearest point of an intersection'. All in their quest to obtain free parking.

We look forward to receiving an update on the resolution of the specific non-compliance issues of [REDACTED] Street, Reid.

Regards

[REDACTED]
[REDACTED]

Reid Residents' Association

Classification: UNOFFICIAL

From: [REDACTED]

Sent: Monday, 2 March 2020 1:29 PM

To: 'Sloan, Sean' <Sean.Sloan@act.gov.au>

Cc: Percival, Rebecca <Rebecca.Percival@act.gov.au>; Tomlinson, Glenn <Glenn.Tomlinson@act.gov.au>; Zuzek, Joe <Joe.Zuzek@act.gov.au>
Subject: RE: Reid Residents' Association [SEC=UNOFFICIAL]

Hi Sean

Thank you for your email.

We look forward to being kept in the loop as to the progress with [REDACTED] Street. The trailer is constantly on the tarred nature strip and never seems to be booked by the parking inspectors. We look forward to action being taken with regard to getting the leaseholder to remove the tar (and appropriate fines) and, as suggested at our meeting, should the tree then die it be replaced under the tree replacement program.

I note your comments about drivers not parking within 10 metres of the intersection. However, as discussed at our meeting, not only are the road signs 'appear' to leave a one car spot on certain corners in Reid where the same offenders park on a daily basis but ACT Parking Operations must never/rarely fine them as they keep on parking there day after day so it is cheaper to cop the (if any) fine rather than paying in an authorised car park. Can you please raise this with Roads ACT regarding the signage and Parking Operations to get them regularly fined.

Thank you for agreeing to prepare a piece for our next newsletter. I will send a reminder towards the end of April. We did request the copies of the Nature Strip Guidelines as we are a small community organisation and do not have the funds to print enough copies of the booklet to include with our newsletter. The Committee did feel that having an actual document would encourage Reid residents and their visitors/tradesmen to comply with regulations and we have included the internet link in a previous newsletter.

Similarly with the dossier of non-compliance information, we have not printed that out as that would take many pages. We were wondering if a USB stick with the information loaded on it would be suitable as it is far too large to send electronically and are uncertain how Access Canberra would cope with such a large bulk notification. If the USB stick is a suitable method, could we deliver it to your offices in Canberra Avenue?

On another matter which your Team have been working on, I have also noted on two separate Saturdays cars parked on the gravelled area on the [REDACTED] side of [REDACTED] Street (the carpet shop) despite the owner claiming that it is not used and he hasn't authorised such parking. As it is hopeless to get anyone to attend such illegal activities as this on a weekend I didn't bother to report it. Needless to say, I have photographs of each of the cars which can be identified as to the date/time from the camera if anyone in parking/compliance decides to take any action.

I look forward to your advice re the USB stick and government nature strip guidelines, and periodically being kept informed as to the progress of the [REDACTED] Street compliance activities.

Regards

[REDACTED]
[REDACTED]
Reid Residents' Association

Classification: UNOFFICIAL

From: Sloan, Sean <Sean.Sloan@act.gov.au>

Sent: Monday, 2 March 2020 10:28 AM

To: [REDACTED]

Cc: Percival, Rebecca <Rebecca.Percival@act.gov.au>; Tomlinson, Glenn <Glenn.Tomlinson@act.gov.au>; Zuzek, Joe <Joe.Zuzek@act.gov.au>

Subject: RE: Reid Residents' Association [SEC=UNOFFICIAL]

UNOFFICIAL

Good morning [REDACTED]

Thank you for your emails.

I apologise for the delay in responding, but understand you were advised I have been caught up in the recent bush fires.

As I am sure you would understand, I am busy getting my head back into what has been going on here at work.

In relation to the three actions you have raised:

- We have reopened the investigation into [REDACTED] Street.
- In accordance with section 170 of the Australian Road Rules, a driver must not stop on a road within 10 metres from the nearest point of an intersection, unless in the normal course of travel. I believe this covers many of the parking issues your committee raised.
- For permit land booking –
 - There are three stages of the application process:
 - Apply for a permit
 - It is recommended you contact the Land Use Unit on 6205 8794 or via email at publiclanduse@act.gov.au prior to submitting your application to ensure the land space is suitable. The application requires that you provide details including the time, date and purpose of the proposed activity or event.
 - The fastest way to apply for a permit is using the online version of the application to use a public place form, but you can also download the application to use a public place form (Word 785KB) (PDF 156KB)
 - If you submit your application online, you will receive a receipt immediately with a unique identifying number. If you submit your application by post, you will receive a phone call or email.
 - Assessment of application
 - Following the initial review of the application you can expect to receive a follow up email within two business days if further information is required. These requirements vary according to the complexity of the permit. They may include submitting a map detailing the area you wish to use, a risk management plan, details of any objects associated with the event and, in some circumstances, evidence of public liability insurance coverage.

- The assessment period allows 28 days for consideration after receipt of all required documentation. This time period may be extended if consultation is required with stakeholders or approval is needed to be sought from other agencies.
- Large-scale events may require an assessment period of up to six months.
- It is important to plan ahead as much as possible to leave suitable time for the application to be assessed.
- Once a decision has been made on the application, the Land Use Unit will provide an approved permit with terms and conditions.
- Final approval
 - Once a decision has been made on the application, the Land Use Unit will provide an approved permit with terms and conditions

Like most ACT Government Directorates, for environmental reasons we have moved away from traditional publishing and use electronic publishing where possible. The Nature Strip guidelines are available to be downloaded from our website at

https://www.cityservices.act.gov.au/_data/assets/pdf_file/0004/1392088/Nature-Strip-Guidelines-2019.pdf

I am happy to organise a small article for your May newsletter detailing compliance activities we have undertaken in Reid (where appropriate).

Thank you for being proactive and capturing the non-compliant issues arising in Reid. The dossier you have created can be dropped in or mailed to our office, TCCS Licensing and Compliance, located at 255 Canberra Avenue, Fyshwick ACT 2609. Alternatively, you can call Ms Rebecca Percival on 62050194 who can organise having it collected.

Thank you again for your patience and ongoing support.

Regards,
Sean

Sean Sloan | Snr Director
Licensing and Compliance

☎: 02 6205 8291 | 📠: [REDACTED] For
✉: Sean.Sloan@act.gov.au | 📍: GPO Box 158 Canberra ACT 2601
City Services, Parks and Territory Services | [ACT Government](http://www.act.gov.au)
<http://www.act.gov.au>

From: [REDACTED]
Sent: Thursday, 27 February 2020 2:04 PM
To: Sloan, Sean <Sean.Sloan@act.gov.au>
Cc: Percival, Rebecca <Rebecca.Percival@act.gov.au>
Subject: FW: Reid Residents' Association [SEC=UNOFFICIAL]

Hi Sean

I hope that you enjoying getting back to 'normality' in your role. Rebecca advised me that you

had been 'otherwise engaged' over recent weeks. The Reid Residents' Association greatly appreciate your work as one of the volunteer fire fighters this summer in protecting Canberra and most of Namadgi as was possible.

We were able to publish a full newsletter for our residents in February but propose to focus on nature strip issues in the May edition. As requested below, we would greatly appreciate a small article regarding compliance issues in Reid and the work your Team is undertaking to address these. If we could have this by 1 May 2020 that would be most helpful. We have read the article on the ABC's website regarding the ACT Government's concern as to people parking on nature strips and verges under trees (<https://www.abc.net.au/news/2020-02-27/canberra-drivers-are-killing-the-citys-trees/12003316>) which is an ongoing concern of ours in Reid.

We would also appreciate your assistance in obtaining 350 copies of the ACT Government's publication 'Your Nature Strip – Guidelines for use of residential nature strips' which we can include with the newsletter to increase awareness of the obligations of residents with regard to their nature strips. We would be happy to collect them from TCCS if this is of assistance.

Are you able to update us on the actions you agreed to follow up on:

- the issues at [REDACTED] Street including the precedent set by allowing the tar to remain and replacing the tree under the tree replacement program should it die following the tar removal;
- various parking issues highlighted where signage appears to 'allow' commuters to park free all day on specific street corners and outside the school during the school holidays; and
- a process for obtaining permits for builders to park on the road/use Territory land while house renovations etc are being undertaken and provide this to the Association

We have collated a dossier of photographs and information of an alarming number of issues relating to non-compliance in Reid, particularly on the nature strips. Could you please advise us how we can get this information to you (and Access Canberra) for actioning. We were wondering if a USB stick with the information loaded on it would be suitable as it is far too large to send electronically and are uncertain how Access Canberra would cope with such a large bulk notification. If the USB stick is a suitable method, please advise the address where we should deliver it.

I look forward to hearing from you.

Regards

[REDACTED]
[REDACTED]

Reid Residents' Association

Classification: UNOFFICIAL
Classified on: 16/10/2019 8:59:33 AM

From: [REDACTED]
Sent: Wednesday, 22 January 2020 4:03 PM
To: sean.sloan@act.gov.au
Cc: Percival, Rebecca <Rebecca.Percival@act.gov.au>

Subject: FW: Reid Residents' Association [SEC=UNOFFICIAL]

Hi Sean

I refer to our meeting last October when we discussed a number of issues affecting Reid and how the Association could assist you and your Team in increasing the level of compliance by visitors, tradespersons and residents of Reid.

I have commenced compiling our February Newsletter and would greatly appreciate a small article to include in it, as mentioned below, regarding compliance issues in Reid and the work your Team is undertaking to address these.

We also discussed the ACT Government's publication 'Your Nature Strip – Guidelines for use of residential nature strips'. Are you able to obtain 350 copies of this which we can distribute with our newsletter to increase awareness of the obligations of residents with regard to their nature strips? We would be happy to collect them from TCCS if this is of assistance.

Are you able to update us on the actions you agreed to follow up on:

- the issues at [REDACTED] Street including the precedent set by allowing the tar to remain and replacing the tree under the tree replacement program should it die following the tar removal;
- various parking issues highlighted where signage appears to 'allow' commuters to park free all day on specific street corners and outside the school during the school holidays; and
- a process for obtaining permits for builders to park on the road/use Territory land while house renovations etc are being undertaken and provide this to the Association

I look forward to hearing from you.

Regards

[REDACTED]
[REDACTED]

Reid Residents' Association

Classification: UNOFFICIAL

Classified on: 16/10/2019 8:59:33 AM

From: [REDACTED]

Sent: Wednesday, 16 October 2019 9:00 AM

To: 'sean.sloan@act.gov.au' <sean.sloan@act.gov.au>

Subject: Reid Residents' Association [SEC=UNOFFICIAL]

Hi Sean

I write to express our thanks for coming to speak with Committee members of the Reid Residents' Association last night. We all found this discussion most useful and appreciate your generous donation of your time. The discussion has provided us with some strategies as to how the Committee, as well as the residents of Reid, may assist TCCS addressing compliance issues in our suburb.

██████████ will be in contact with Access Canberra shortly regarding the issues regarding nature strips being used as car parks – gravelled, wood chipped or well-worn and will email you to confirm she has lodged this. Similarly, other aspects discussed we will group together and submit in batches. These will include: tree and tree related matters; car/trailer parking on nature strips; missing bollards at laneways; Territory land/facilities not repaired following excavation by contractors such as ICON and ACTEW and sites of continual non-compliance with restricted parking zones e.g. 2 hours.

Thank you for agreeing to provide a feature article for our next newsletter which will be issued in early/mid November. I am attaching a copy of our previous newsletter for your information. We also put these and other relevant Reid information on our website at <https://www.reid.northcanberra.org.au/>

We note that you will be following up on:

- the issues at ██████████ Street including the precedent set by allowing the tar to remain and replacing the tree under the tree replacement program should it die following the tar removal;
- various parking issues highlighted where signage appears to ‘allow’ commuters to park free all day on specific street corners and outside the school during the school holidays; and
- a process for obtaining permits for builders to park on the road/use Territory land while house renovations etc are being undertaken and provide this to the Association.

Many thanks again. We look forward to a continued relationship of cooperation with you and your team.

Yours sincerely

██████████
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Reid Residents’ Association

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