Waste Services Management System: Reporting an Abandoned Bin

Access the Waste Services Management System (WSMS) via the City Services web site.

Select the Abandoned Bin Request option. Read the form overview, then select

Open New Form

Select Yes if you're reporting an abandoned bin at a residential address, then enter the address...

2 * Please select the address for this request (mandatory)			
* Enter Address (mandatory)			

or select **No** and enter a detailed description of the bin's location in the **Comments** field.

1 * Are you	reporting an abandoned bin at a residential address in the ACT?
O No	
Comments	

In the field under the relevant bin icon(s), enter the number of abandoned bins you are reporting.



Select the I prefer to report anonymously check box to remain anonymous.



Enter your name and preferred contact method. If you're reporting anonymously, you'll skip this step.

3 Your contact details:	
*Title (mandatory)	
Select an Option	*
*Customer First Name (mandatory)	
*Customer Last Name (mandatory)	
* Preferred Contact Method (mandatory)	
Select an Option	*
Customer Email	

Customer Mobile Phone	
Customer Other Phone	



That's it - you're done! We'll organise the collection of the abandoned bin(s).

To track your request, check your email or SMS messages (if you provided your contact details).



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