



ACT
Government

Transport Canberra and
City Services

FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCS FOI 20-048

Information to be published	Status
1. Access application	Published
2. Decision notice and schedule	Published
3. Documents	Published
4. Additional information identified	n/a
5. Fees	n/a
6. Processing time (in working days)	64 days
7. Decision made by Ombudsman	n/a
8. Additional information identified by Ombudsman	n/a
9. Decision made by ACAT	n/a
10. Additional information identified by ACAT	n/a

From: [REDACTED]
To: [CMT/EDD FOI](#); [MPC FOI](#); [FPS/DFOI](#); [JCCS_FreedomOfInformation](#)
Cc: [REDACTED]
Subject: Surveys and polls
Date: Wednesday, 8 July 2020 7:56:03 PM

Good evening

I write to request under the *Freedom of Information Act 2016* the final results for all surveys and polls commissioned or received by the ACT Government since my last request. Surveys and polls may include, but are not limited to, research performed by Orima Research Pty Ltd, Q&A Market Research, or received as part of a YourSay Community Panel or consultation.

These documents may include but are not limited to reports issued by the consultants or contractors and include questions, results, conclusions, analysis and/or recommendations.

Should you require any further information or clarification about my request, please contact my office on [REDACTED].

Kind regards,

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED]

Freedom of information request: Reference – 20-048 (Part 1)

I refer to your application made under the *Freedom of Information Act 2016* (the FOI Act) received on 8 August 2020, in which you sought access to the final results for all surveys and polls commissioned or received by the ACT Government since your last request.

This may include:

- research performed by Orima Research Pty Ltd, Q&A Market Research, or received as part of a YourSay Community Panel or consultation.

Our records show that your last request was submitted to TCCS on 5 February 2019.

On the 31 July 2020, [REDACTED] from your office confirmed that engineering and similar surveys were excluded and that the scope of your request was more targeted towards active public engagement or consultation, for example surveys like YourSay, phone canvasses, online polls, or where a consultant was engaged to gather community feedback or attitudes.

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

TCCS was required to provide a decision on your access application by 5 August 2020. I thank you for your patience and for agreeing to an extension to allow us to process your request.

Decision on access

Searches were completed for relevant documents and 28 documents have been identified that fall within the scope of your request.

I have included at [Attachment A](#) to this decision the schedule of relevant documents. This provides a description of each document that falls within the scope of your request and the access decision for each of the documents.

You will note that documents 23 to 28 are already available in full online and I have provided the web address in the schedule.

Part 1 – Documents 1- 20 Pages 1 - 418

I have refused access under section 35(1)(c) of the FOI Act to some of the information contained in the documents. This is because it is contrary to the public interest to release.

My access decision is detailed further in the following statement of reasons.

Statement of Reasons

In reaching my access decision, I have taken the following into account:

- the FOI Act in particular Schedule 2; and
- the content of the documents that fall within the scope your request.

Factors favouring disclosure (Schedule 2)

- Schedule 2.1(a)(ii) contribute to positive and informed debate on important issues or matters of public interest;
- Schedule 2.1(a)(iii) inform the community of the government's operations, including the policies, guidelines and codes of conduct followed by the government in its dealings with members of the community;
- Schedule 2.1(a)(iv) ensure effective oversight of expenditure of public funds; and
- Section 2.1 (a)(viii) – reveal the reason for a government decision and any background or contextual information that informed the decision.

Factors favouring non-disclosure (Schedule 2)

- Section 2.2 (a)(ii) – prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2004*.

As an Information Officer, I am required to decide where, on balance, public interest lies. As part of this process I must consider factors favouring disclosure and non-disclosure.

I consider that it is in the public interest to release most of the information identified as falling within the scope of your request. Release of the information is in the public interest as it informs the community of the government's operations which can affect members of the community and the process followed by government when managing infrastructure projects, works, community awareness and transport services.

It also improves the Directorate's accountability for the work it undertakes by being transparent in releasing the information. I consider that the evidentiary basis for decisions, provided in the outcomes of public consultation, have distinct public interest value.

I note however that the documents do contain personal information of participants. This information also includes both names and contact details. It is not in the public interest to disclose information that could prejudice a person's right to privacy and in this case, I have decided to redact such information.

Considering the type of information I propose to withhold from release, I am satisfied that the factors in favour of release can still be met while protecting the personal

information of individuals involved. I find the protection of this information outweighs disclosure in this instance. As a result, I have decided that release of this information could prejudice their right to privacy under the *Human Rights Act 2004*.

Part 2 –Documents 21-22 - Pages 419-467

Third party consultation

I am required to undertake third party consultation with Canberra Metro Operations in relation to this request (pages identified 419-467). We are continuing to process this part of your application and will provide you with a separate notice of decision by 2 September 2020.

Charges

I have waived any fees associated with your request in accordance with section 107 of the *Freedom of Information Act 2016* as you are a Member of the Legislative Assembly.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents will be published in the TCCS disclosure log from 3 days after the date of this decision.

Your personal contact details will not be published. You may view the TCCS' disclosure log at http://www.tccs.act.gov.au/about-us/freedom_of_information.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: ombudsman@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740

www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email tccs.foi@act.gov.au.

Yours sincerely

A handwritten signature in red ink, appearing to read 'Cherie Hughes', is written over the typed name and title.

Cherie Hughes
Information Officer

27 August 2020



ACT
Government

Transport Canberra and
City Services

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Dear [REDACTED] [REDACTED]

Freedom of information request: Reference – 20-048 (Part 2)

I refer to your application made under the *Freedom of Information Act 2016* (the FOI Act) received on 8 August 2020, in which you sought access to the final results for all surveys and polls commissioned or received by the ACT Government since your last request. This may include research performed by Orima Research Pty Ltd, Q&A Market Research, or received as part of a YourSay Community Panel or consultation.

As you are aware, I provided you with a notice of decision on part 1 of your access application on 27 August 2020. I thank you for agreeing to an extension until 11 September 2020 to allow for third part consultation to be undertaken. The third party consultation has now been completed.

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Decision on access

In the assessment of documents within the scope of your request, records 22 and 23 were identified to contain information which could be of concern to a third party if disclosed. In accordance with section 38 of the FOI Act, consultation was undertaken, and the third party was provided with an opportunity to contest its disclosure. The third party responded with no objections to release of the information.

I have considered the public interest in relation to these documents and I agree with the views of the third party. I find that the information is in the public interest to disclose and have provided you with full access to both surveys.

I have included at Attachment A to this decision an updated schedule of the documents. A copy of records 22 and 23 are Attachment B.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log, which is accessible at

https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log

Your original access application, my decision and documents will be published on the TCCS disclosure log between 3 and 10 days after the date of this decision. Personal information will be removed prior to publication.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log or a longer period allowed by the Ombudsman.

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GPO Box 442
CANBERRA ACT 2601

Via email: actfoi@ombudsman.gov.au

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CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries about the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 620 72987 or email tccs.foi@act.gov.au.

Yours sincerely



Cherie Hughes
Information Officer

11 September 2020

FREEDOM OF INFORMATION REQUEST SCHEDULE

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: https://www.tccs.act.gov.au/about-us/freedom_of_information/disclosure-log

File number		WHAT ARE THE PARAMETERS OF THE REQUEST				
FOI – 20-048		Polls and Surveys undertaken since February 2019				
Ref No	No of Folios	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1-9	Bulky Waste Survey	14 January 2019	Full access	N/A	Documents to be published
2	10-20	Nature Play Spaces	1 March 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	
3	21-45	ACT Container Deposit Scheme	June 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an	

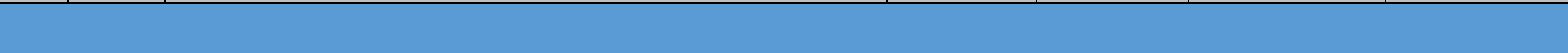
					Individual's Right to Privacy
4	46-54	Better Suburbs – Play Space Suburb Raw data Higgins	7 June 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy
5	55-56	Better Suburbs – Play space suburb review - form results summary	Date range 23 August to 19 August 2019	Full access	N/A
6	57 -89	Higgins Play review Survey	7 June 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy
7	90-94	Better Suburbs – Play space suburb review – raw data	7 June 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy
8	95-133	Narrabundah Paly review survey	7 June 2019	Partial access	<i>Information Privacy Act 2014</i>

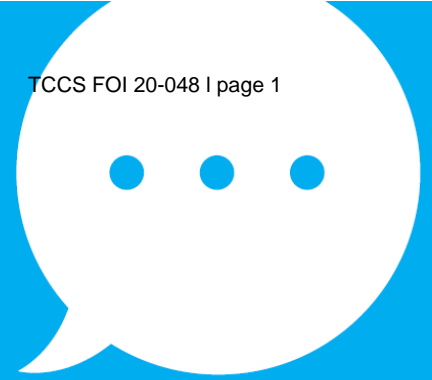
					Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	
9	134	Better Suburbs – Play space suburb review – Richardson raw data	7 June 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	
10	135-164	Richardson Play Review Survey	7 June 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	
11	165 - 169	Better Suburbs – Play space suburb review – Torrens feature play space – Raw data	7 June 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	
12	170-195	Torrrens Play Review Survey	7 June 2019	Full access	N/A	

13	196 - 259	Single Use Plastics (community survey)	2 August 2019	Full access	N/A	
14	260-292	Tree Protection Act survey	2 August 2019	Full access	N/A	
15	293 - 315	Tree Protection Act survey – raw data – questions 6, 15, 16, 20, 23, 24	2 August 2019	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	
16	316 - 322	Community Views Survey – Maintenance Priorities (TCCS)	November 2019	Full access	N/A	
17	323-349	Woden Library Co-design Project	22 November 2019	Full access	N/A	
18	350-366	The Canberra Omnibus Survey – Results to a series of questions on attitudes to various TCCS services	30 March 2020	Partial access	<i>Information Privacy Act 2014</i> Schedule 2, Section 2.2 (a)(ii) Prejudice the Protection of an Individual's Right to Privacy	
19	367-386	Covid – 19 Transport Survey	11 June 2020	Full access	N/A	
20	387-418	Coronavirus (Covid-19) Round 3 Survey	29 June 2020	Full access	N/A	
21	419-442	Canberra Light Rail Customer Satisfaction Survey – Canberra Metro Operations	August 2019	Full access	N/A	To be published
22	443-467	Canberra Light Rail Customer Satisfaction Survey – Canberra Metro Operations	March 2020	Full access	N/A	To be published.

23	Nature Play Spaces – Report on what we heard - https://s3.ap-southeast-2.amazonaws.com/hdp.au.prod.app.act-yoursay.files/4915/5917/9616/Listening_Report_-_Nature_Play_Spaces.pdf	Consultation held - 12 December 2018 – 22 February 2019	Full access available online	N/A	Available online
24	Whole of Suburb Play Reviews https://s3.ap-southeast-2.amazonaws.com/hdp.au.prod.app.act-yoursay.files/4915/5917/9616/Listening_Report_-_Nature_Play_Spaces.pdf	Consultation held – 1 March and 31 July 2019	Full access available online	N/A	Available online
25	Understanding drivers of recycling behaviour in ACT multi-unit dwellings https://www.cityservices.act.gov.au/recycling-and-waste/waste-signage - bottom of page to link to http://www.environment.gov.au/protection/waste-resource-recovery/publications/understanding-drivers-recycling-behaviour-act-multi-unit-dwellings and www.environment.gov.au/system/files/resources/deba99c6-cd1b-415b-ae01-7a2f0dbca9e8/files/providing-friendly-feedback-recycling-contamination.pdf	May 2019	Full access available online		Available online
26	Phasing out single – use plastics – engagement report https://s3.ap-southeast-2.amazonaws.com/hdp.au.prod.app.act-yoursay.files/2415/7199/4497/Engagement_Report.pdf	September 2019	Full access available online	N/A	Available online
27	Transport Canberra – Fare Evasion Survey – Wave 1 Benchmark https://www.transport.act.gov.au/_data/assets/pdf_file/0006/1477374/TCCS-Light-Rail-Fare-Evasion-Survey-Report-September-2019.pdf	October 2019	Full access available online	N/A	Available online

28		Tree Planting across CBR https://www.yoursay.act.gov.au/trees-act/tree-planting-across-cbr	Current	Full access available online	N/A	Available online
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YourSay Community Panel

Bulky Waste survey

14 January 2019



Background: The ACT Government is launching a bulky waste collection service beginning in Tuggeranong and Gungahlin in July 2020.

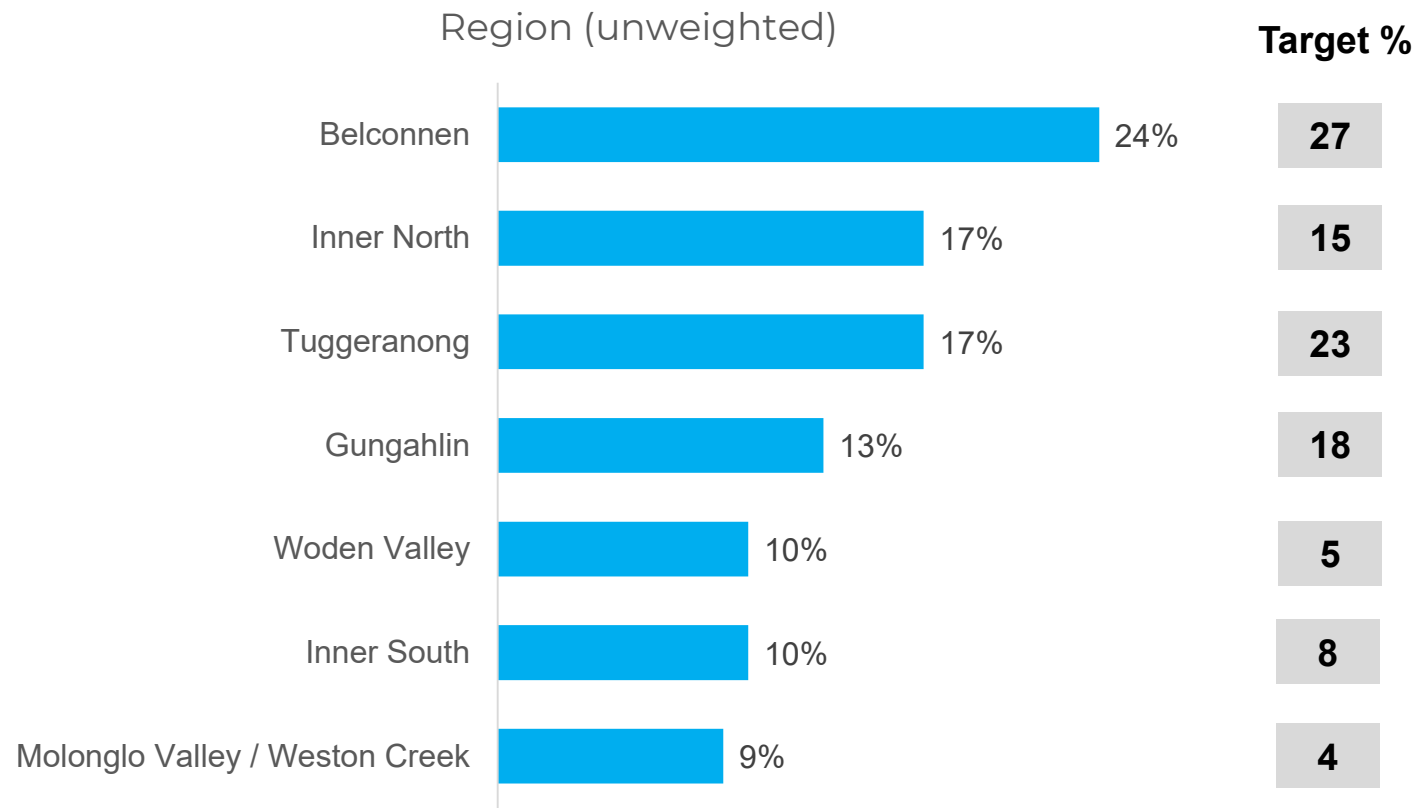
Purpose: The Transport Canberra and City Services (TCCS) ACT NoWaste team sought information on the community's likely uptake of this new service. The team also sought to better understand how individuals ordinarily dispose of their 'hard' household waste.

Timeframe: The survey opened on **22 November** and closed on **27 November 2019**.

Sample: 1,182 YourSay Community Panel members completed the survey. Members aged 16-17 years did not participate in the survey as we were primarily seeking feedback home owners and renters aged 18 years and over.

Weighting: The results have been weighted to reflect relative population proportions.

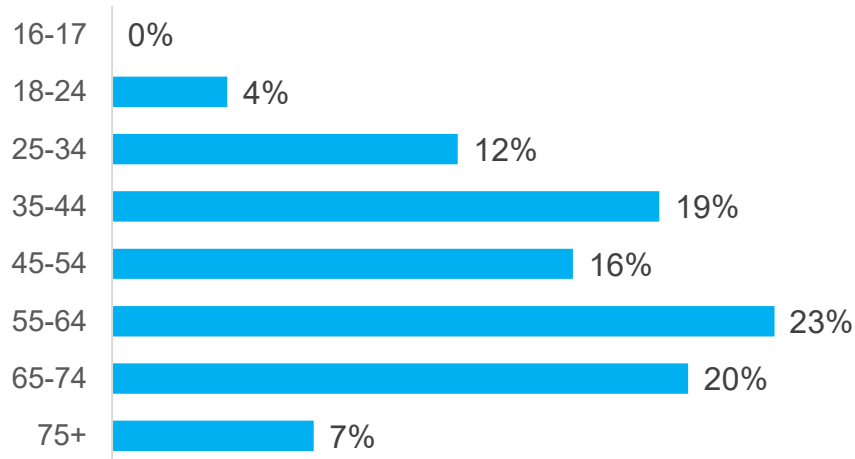
Demographics



n = 1,182

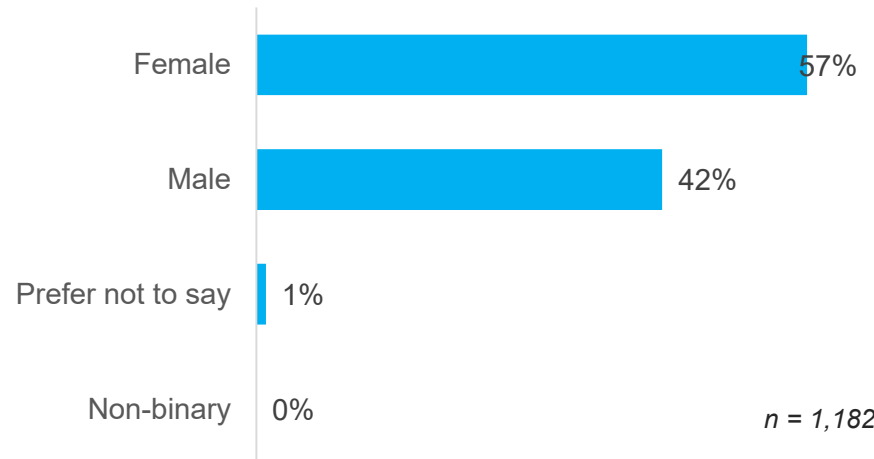
Demographics

Age (unweighted)*



*Figures may not add up to 100 due to rounding

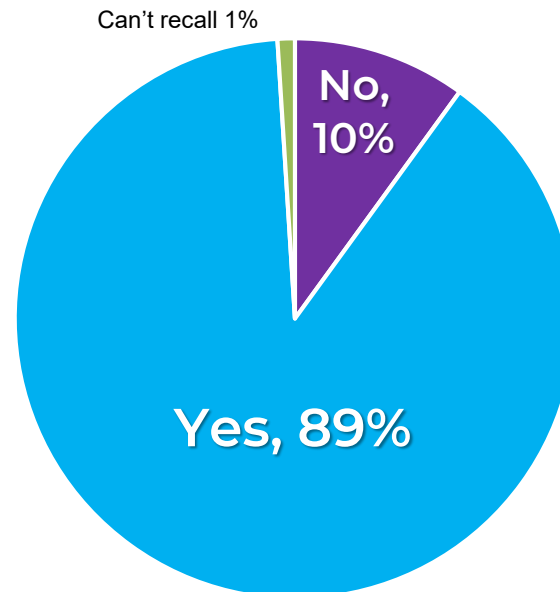
Gender (unweighted)



n = 1,182

Need to dispose of bulky waste

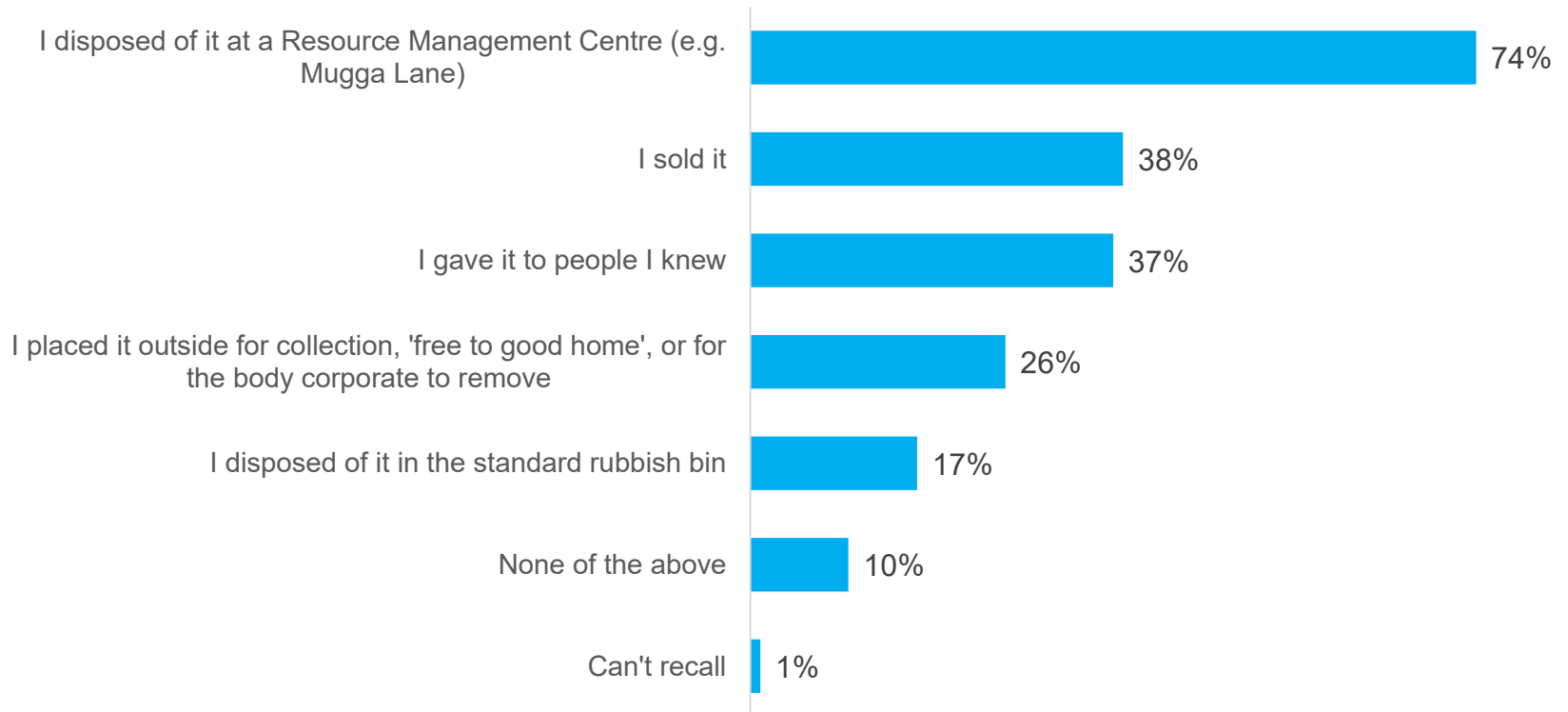
Q. Have you ever had to dispose of bulky 'hard' waste items? (e.g. bed frames, chairs, fridges, dishwashers)



n = 1,182

Methods of disposal

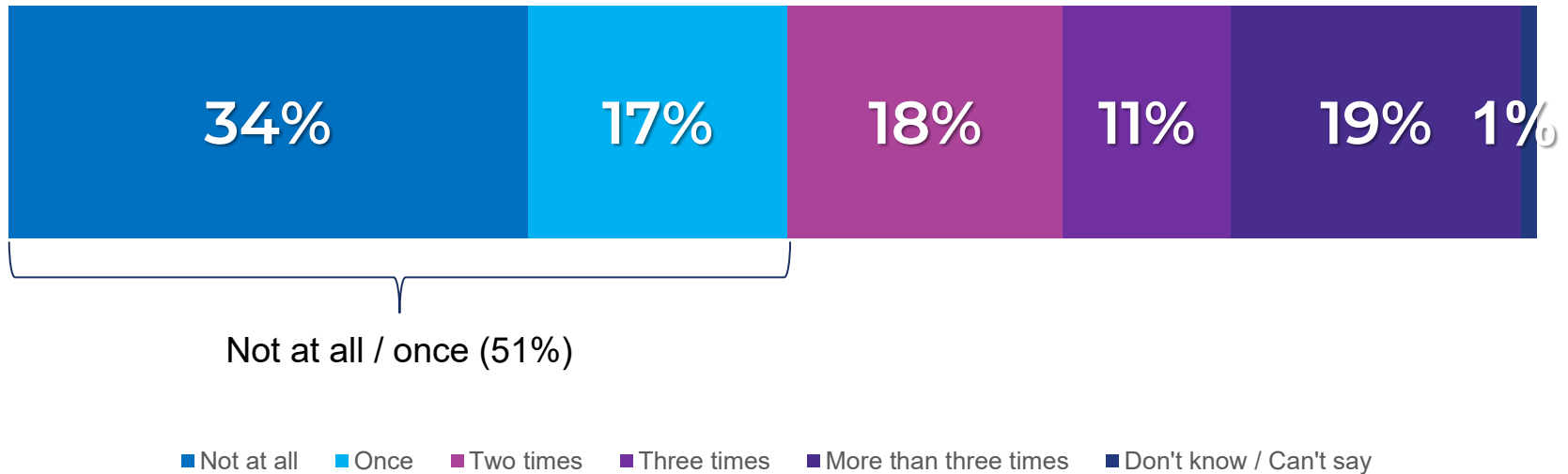
Q. If you can recall, how have you disposed of bulky waste in the past? (Multiple Choice)



n = 1,100

Visited Mugga Lane

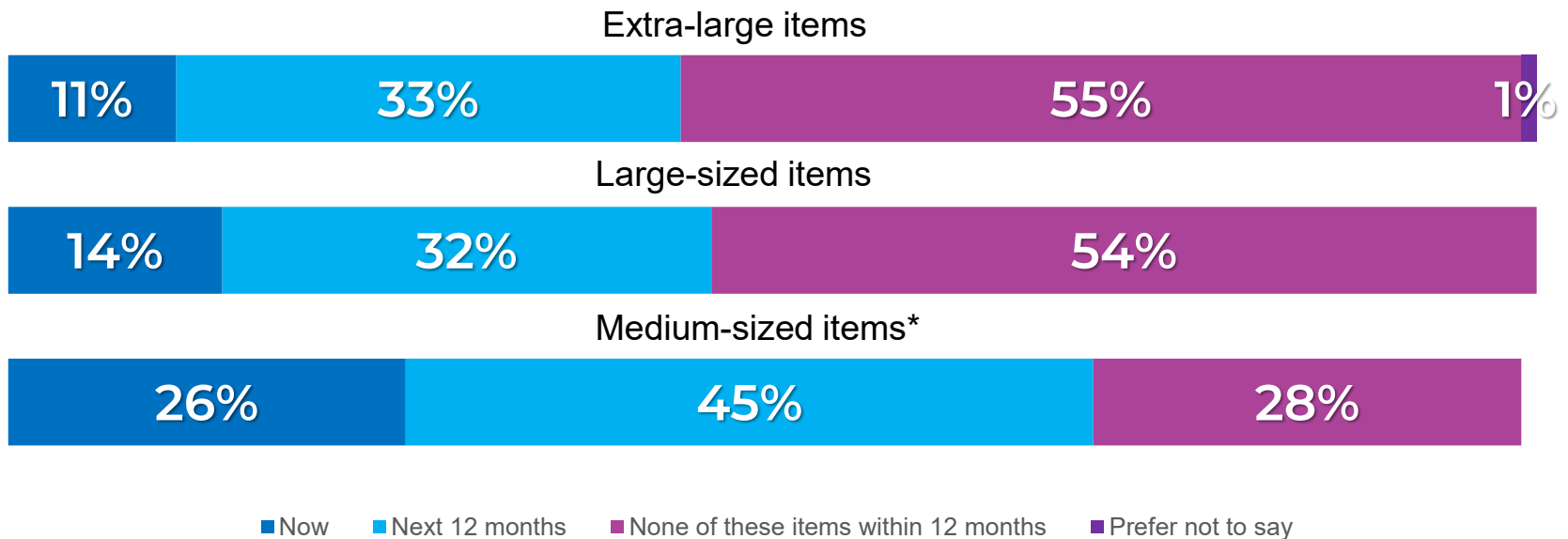
Q. In the past 12 months, how often have you visited an ACT Resource Management Centre? (e.g. Mugga Lane in Symonston)



n = 1,182

Items to dispose of

Q. Of the following items, what do you need to dispose of now, and potentially in the next 12 months?

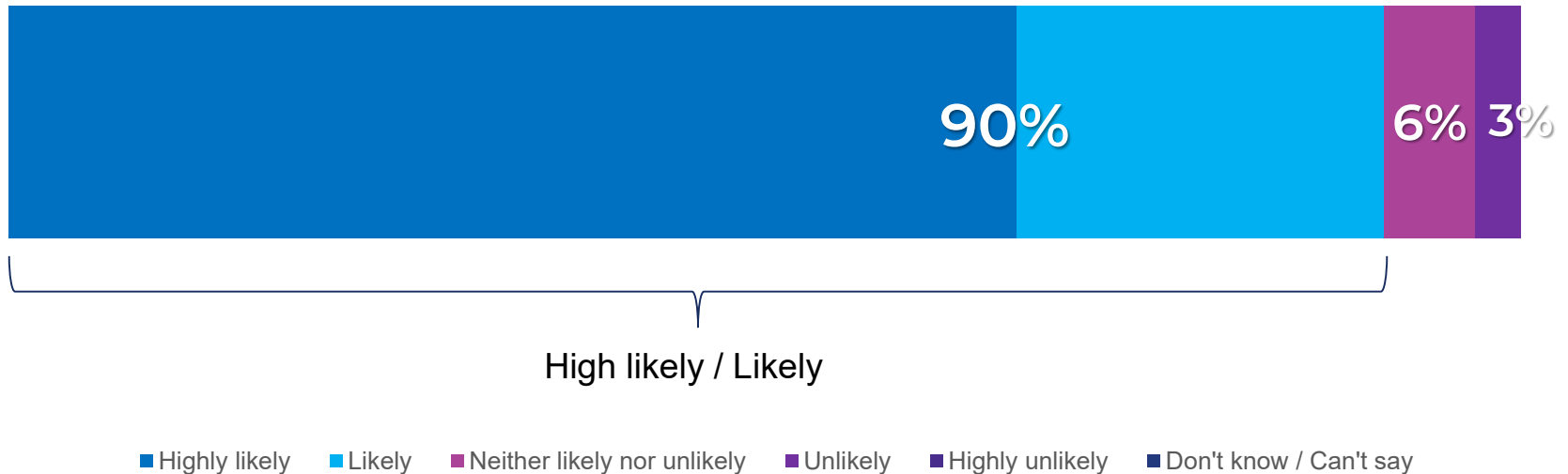


*Figures may not add up to 100 due to rounding

n = 1,182

Likelihood to use this service

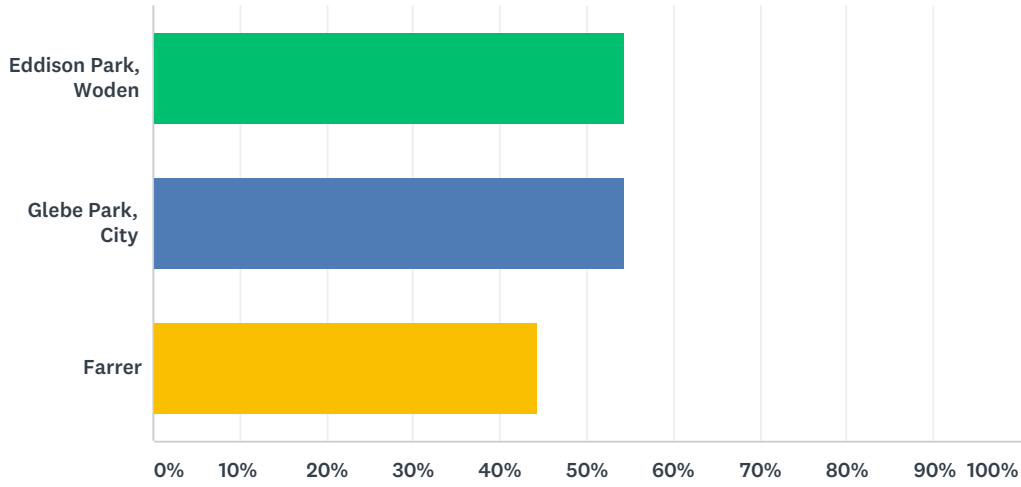
Q. How likely or unlikely would you be to use a free bulky waste collection service



n = 1,182

Q1 1. Which natural play space/s are you interested in?

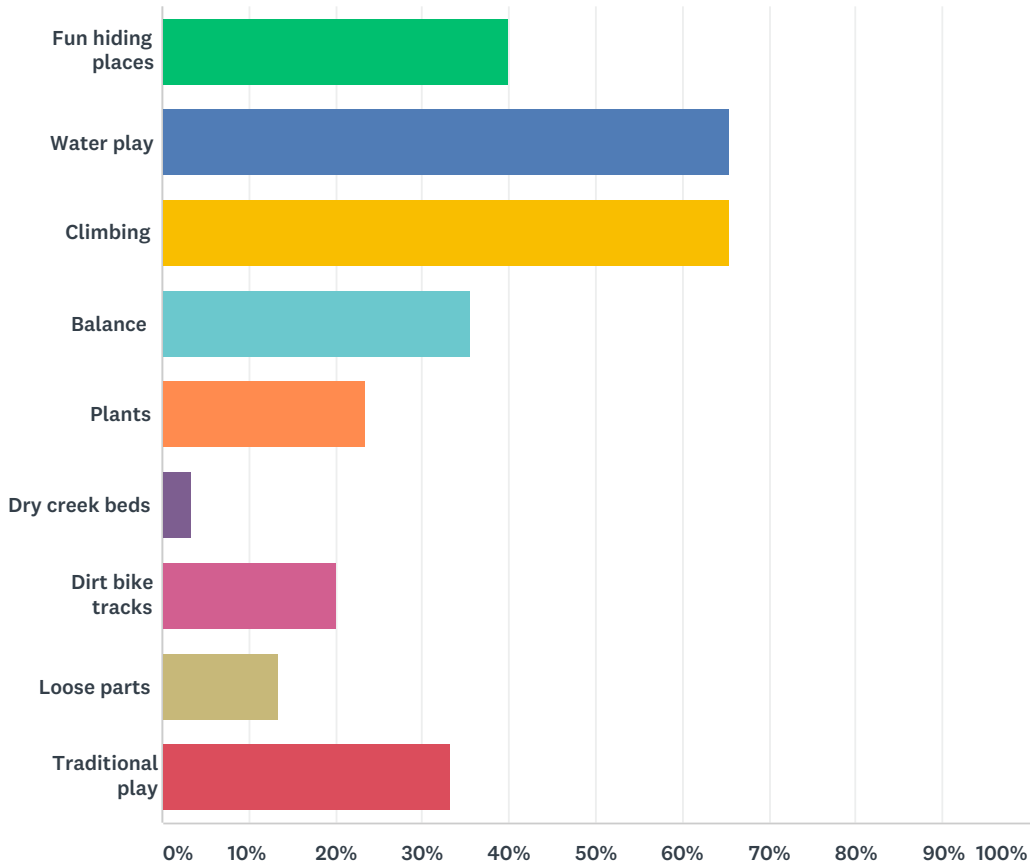
Answered: 90 Skipped: 0



ANSWER CHOICES	RESPONSES	
Eddison Park, Woden	54.44%	49
Glebe Park, City	54.44%	49
Farrer	44.44%	40
Total Respondents: 90		

Q2 2. Please look at the categories below. Using these photos as inspiration, which three categories of play would you most like to see in the new nature play space/s? Please tick only your THREE preferred options.

Answered: 90 Skipped: 0



ANSWER CHOICES	RESPONSES	
Fun hiding places	40.00%	36
Water play	65.56%	59
Climbing	65.56%	59
Balance	35.56%	32
Plants	23.33%	21
Dry creek beds	3.33%	3
Dirt bike tracks	20.00%	18
Loose parts	13.33%	12
Traditional play	33.33%	30
Total Respondents: 90		

Q3 3. We would love to see your ideas. Feel free to upload an image of your own design or a photo of a natural play space that inspires you.

Answered: 9 Skipped: 81

#	FILE NAME	FILE SIZE	DATE
1	46640293_144050136582577_325504183121886805_n.jpg	68.8KB	2/7/2019 12:31 PM
2	images.jpeg	57.7KB	1/23/2019 5:24 PM
3	playspaces.pdf	6.1MB	1/15/2019 10:00 PM
4	IMG_6474.JPG	4MB	12/20/2018 3:24 PM
5	image-35.jpg	188.9KB	12/19/2018 11:08 PM
6	9EB6BB2A-91CD-4196-AB05-F3AC6AE85546.jpeg	525KB	12/19/2018 1:21 PM
7	20D6FACE-7F6B-4FA6-B133-7667E4B7D923.jpeg	137.9KB	12/16/2018 11:06 AM
8	Blue-Forest-Belton-House-Adventure-Play-Area-61.jpg	263.9KB	12/14/2018 3:24 PM
9	Nature Play ideas for TCCS.pdf	918KB	12/14/2018 11:40 AM

Q4 4. Do you have any other comments about the design of the natural play space in your selected area/s?

Answered: 54 Skipped: 36

#	RESPONSES	DATE
1	Fenced in or gated areas with tables and chairs/benches and shaded areas would encourage patronage as myself and other Mums with 2+ children of different ages have agreed is lacking in Canberra	2/15/2019 1:30 PM
2	Arboretum style playgrounds also water parks for young kids	2/14/2019 5:07 PM
3	Creative elements and all ages play	2/13/2019 3:36 PM
4	Make it suitable for short/little children. Most monkey bars and flying foxes are so high. Adjustable height would be preferred.	2/13/2019 12:01 AM
5	Please provide seating areas that have shade and tables for parents/carers to sit and watch or have a meal. Bins and some shade for the summer or from wind would be great, too.	2/12/2019 2:36 PM
6	Please include shade (preferably natural / mature trees)! And if using shade cloths, please go beyond immediate play space as the sun moves.	2/11/2019 11:28 AM
7	Too close to residences for noisy activities. Do not want birds scared away.	2/10/2019 1:48 PM
8	More Shade Needed	2/9/2019 10:06 AM
9	Have the bike track usable for everyone not just the lesser skilled riders	2/9/2019 12:36 AM
10	bring back traditional monkey bars for upper body strength development and push carousels for balance.	2/8/2019 11:11 PM
11	Make sure there is play options for big and little kids. Use recycled materials where possible. Not water play, too many kids get sick and it is a waste of potable water	2/8/2019 8:51 PM
12	Encompass young and older children - encourage a commercial enterprise. Look at Weston Park now - weekends are bursting with families, Canberra at it's beautiful best.	2/8/2019 6:00 PM
13	Look at the recently completed nature play space in the Queens Domain, Hobart. This exemplary space incorporates some traditional play equipment with climbing, balancing, exploration, discovery, water play, hiding, etc. Also essential to the space is to have sheltered and unsheltered space for parents & families to gather (incl tables, bbqs and a community-owned pizza oven). Materials used are natural and durable (ie timber, steel, stone, rope, and no plastic). Most importantly, the play space has activities that may be dangerous, however, incorporated is some level of inherent safety ie a fall zone beneath the climbing areas. Nature/adventure play must require the assessment of risks by kids & parents.	2/7/2019 12:31 PM
14	A great resource to look for ideas is Gardening Australia, and the nature play segments they have visited around Australia. The use of Native Australian grasses and gums- having low maintenance and hardy gardening/nature places. The use of logs and stone gabion walls/basket, encouraging wildlife.	2/6/2019 12:28 PM
15	More areas designed for older children, more challenging climbing for example.	2/2/2019 10:19 AM
16	Lots of shade, bins, toilets, eating areas. Areas and equipment suitable for toddlers as well as older children	2/1/2019 9:38 PM
17	Landscaping should encourage play and provide natural shade. As well as picnic tables and barbecues to encourage families	1/30/2019 1:21 PM
18	Use existing area for natural elements already there. Use as educational purposes for parents as Canberra is already full of natural open spaces. More emphasis on teaching parents to allow children to use these already existing great asset rather than putting in formal natural playgrounds that will cost to maintain. Canberra is already one big natural playground and children with there awesome imagination can create play in these areas, parents just need to let them.	1/30/2019 10:14 AM

19	Glebe needs this. There is already traditional playground equipment. More nature based experience will be exciting for Canberran kids. It would be nice if there were grills and tables nearby for families. Currently the bbqs are way too far away from the playground for families to use both spaces.	1/26/2019 12:28 PM
20	Please let it be as accessible as possible. Exclusion is a very important issue for children with disabilities and they deserve the right to play as much as any other child.	1/25/2019 11:30 AM
21	Needs to be more than just some rocks and logs. Some traditional elements like swings and slides are a must. Baby play space also appreciated with thought given to crawlers.	1/23/2019 5:24 PM
22	Plants and play options are not mutually exclusive	1/23/2019 11:47 AM
23	This has the potential to really add something new and different to Farrer to revitalise the area after putting up with such a sub par park for a long time - please don't waste the potential by putting in urban concrete park equipment at the loss of something like a water play area with lots of shade trees.	1/23/2019 8:09 AM
24	loving it	1/22/2019 6:13 PM
25	The redevelopment of the pond a few years ago is dismal failure. Using storm water without removing the nutrients is recipe for a health disaster e.g. algae blooms are prevalent in hot weather. Using Eddison Park to walk my small dogs for over 25 years , I am familiar with original concept of the pond.	1/22/2019 2:46 PM
26	Result needs to be attractive to all age groups on the community (not necessarily easy to do!)	1/15/2019 10:45 PM
27	Locating it near the skate park area would encourage flow of people between those spaces, which makes the skate park more family-friendly and means teenagers aren't being pushed out to a space separate from the rest of the community. I'd also like a water play area that has some fountains or something so kids can get properly wet and grubby while playing - great for hot days, but also means families plan to go there (with a change of clothes for little ones!) for birthday parties or a real day out. It makes Eddison Park a destination in itself, and that's good for Woden town centre (especially with light rail coming so it's easier to get to from the northside).	1/15/2019 10:00 PM
28	Water play should have shallow swimming pools. Play should be suited to multiple ages but need not be segregated so kids can choose their level	1/14/2019 8:38 PM
29	Settings that allow kids to learn about calculating risk, problem solving and co-operation are awesome! I also think that adding a space for a coffee cart or food van in close proximity to the spaces would help parents give their kids a bit more space to play independently.	1/11/2019 11:20 AM
30	Rock climbing/bouldering walls. Monkey bars. Olympic rings.	1/9/2019 9:00 PM
31	Shade and comfortable places to sit are important. I also really like nice grass!	1/9/2019 10:33 AM
32	No	1/8/2019 9:44 AM
33	I haven't selected plants explicitly but plenty of shade is crucial for parks I choose to take my kids to and climbing trees are also wonderful. Ropes with buckets and pulleys for transferring sticks and leaves from one place to another, vertically or horizontally. Circuits. Kids love uncomplicated circuits. An area that naturally invites children to go round and round, either chasing others or repeating an activity.	1/7/2019 11:33 AM
34	Adults need play spaces too - please ensure there are activities / equipment for adults to use!	12/31/2018 1:10 PM
35	Please don't turn Glebe Park into a playground! It's a beautiful natural space for everyone to enjoy! Don't ruin it for everyone else!	12/21/2018 3:00 PM
36	I think they need to be hard wearing, but not look industrial / manufactured ... so less plastics and metal and more concrete, wood, rocks - closer to the 'elementals' of nature. Shade is also really important almost all year round. Ideally this would be from large deciduous trees - letting sun through during the winter but shading well during summer (similar to Glebe Park play ground at the moment).	12/20/2018 3:24 PM
37	Needs to have adequate shade. Also include balance equipment.	12/20/2018 10:04 AM
38	It would be nice to have a large play space with a variety of stuff. We definitely need a sandpit, and more gym like natural equipment for balance and coordination. We could also have a sensory/manually activated water fountains or spouts.	12/19/2018 11:08 PM

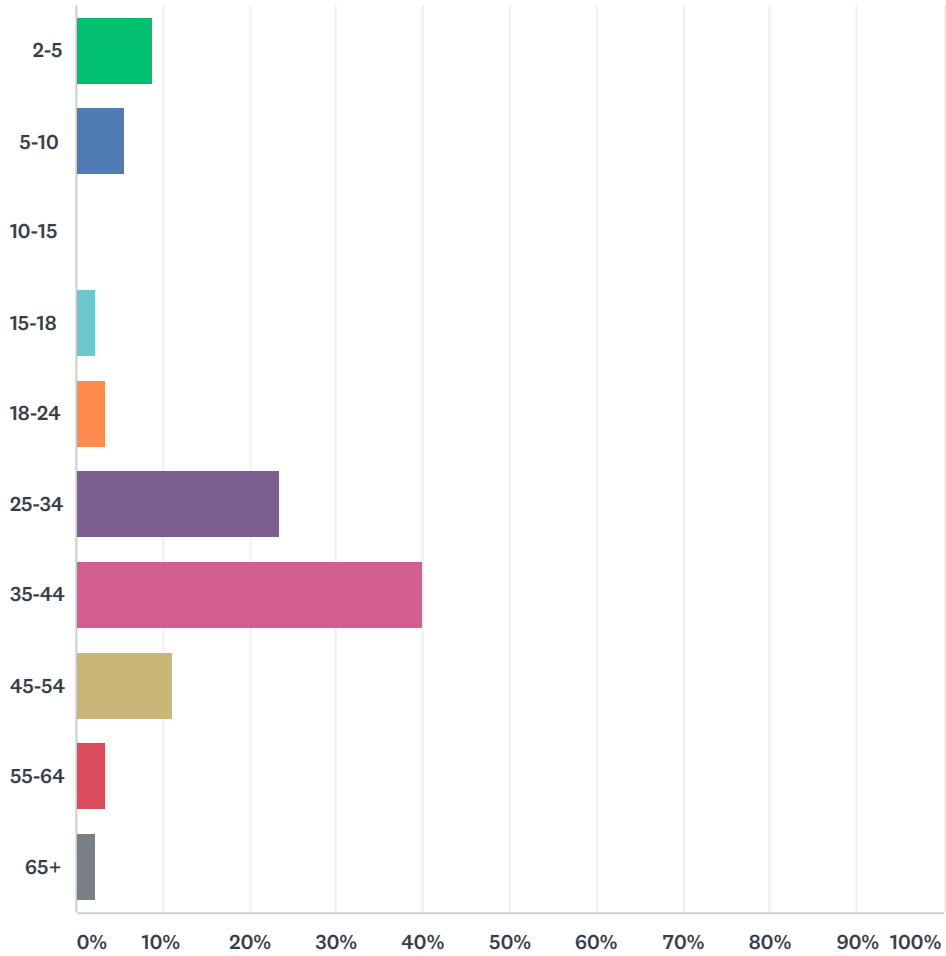
39	It would be good if there is a good amount of accessible parking nearby. Boundless Canberra is a wonderful playground but at busy times can be impossible to find a park to attend, made even more stressful with young impatient children/babies in the car.	12/19/2018 10:10 PM
40	Design with multi age and ability for parents to join in (and fit) everywhere to encourage and support active family bonding time. Ensure access for everyone, including people with disability, people from diverse backgrounds, Indigenous Australians (via symbols, place names). Encourage creativity and exploration through varieties of sound, touch and sight. Plenty of shade/sun smart. Strongly suggest that local Indigenous peoples are directly consulted in the design and implementation.	12/19/2018 9:49 PM
41	Love it! Please include the following: design to be inclusive of all ages from baby to grandparents (e.g a slide a plus size mum can fit with bub between legs, stairs at 2yr olds height and nannas height), lots and lots of shade, water refill station, safety fence with gate, massive no smoking signs, grassy patch for mummy bootcamp groups, wide walking paths for 2 prams walking side by side. Other ideas: 1) story stones (where big round water pebbles have images painted or etched on one side and the word on the back... you line them up to tell story....and learn to read in process. e.g house of straw house of bricks and wolf etc... but could equally be something fixed) 2) aboriginal symbols (teach young kids what they mean and how to tell a story with them. Same principle as story stones above but maybe wood trunk disks with symbol burnt in)	12/19/2018 9:48 PM
42	Loose parts encourage creativity and use of the park by many different ages. The key would be to having these parts be plentiful so many groups could use them at the same time. Loose parts in conjunction with hiding places and dry creek beds and slopes, as well as water would incite problem solving and long-term play that could be built on by the next group that arrives. The tricky thing would be how to maintain it without the park being staffed. Would things have a storage place or just all be used and then moved around as the need arises? Ideally, there would be a small part, design area in a sandpit or mud pit, a creek area with a pump, and space for large loose part play. The foliage/planting could create cubbies and partitions in the area as well as enhance the natural look. A loose part playground would set itself apart from the other playgrounds on offer in Canberra and means that multi-aged groups would be drawn there so everyone can be happy rather feeling that they are at a 'baby' park or somewhere deemed too challenging	12/19/2018 1:21 PM
43	Please ensure maximum sun shade/ sun safety space.	12/18/2018 10:20 PM
44	Please make the area an inclusive one for all people-rather than always putting playground equipment in for the younger children	12/18/2018 3:18 PM
45	Water, plants and visually appealing is important. Something that all ages can play and enjoy, including adults to play table tennis, chess, bocce, giant connect 4. something for the whole family and a bit for kids to play.	12/18/2018 11:45 AM
46	Dont over complicate it. Large trees for shade and create interesting focal points.	12/17/2018 4:13 PM
47	All of these pictures are not inclusive. Children who access the world in a wheelchair, manual or powered would love to be able to play in these areas too. How about some ideas that involve nature and accessibility? Our local park, Farrer, is inaccessible for wheelchair users and equipment is also not accessible. Please look at inclusive play in every Canberra playground. Children should not be excluded from their local playground.	12/17/2018 10:40 AM
48	Photo: Inspiration Park, Bellevue (Seattle). We are so excited about the new park in Farrer! Shade and water play are really important in summer, wind protection in winter, toilet block nearby - and above all, inclusiveness for children of all abilities. Suggest including face-to-face dual swings (eg at Inspiration Park) which promote social bonds and cooperative play.	12/16/2018 11:06 AM
49	I am very excited to see these play spaces developed!	12/16/2018 8:11 AM
50	A fenced in play space is a great way to help parents keep track of their kids	12/15/2018 9:04 PM
51	I hope there will be seats close by for adults to sit on. If I am going to take my grandchildren there when they come to visit I want somewhere to sit and rest my legs after walking through the hilly terrain of Farrer.	12/14/2018 4:47 PM
52	So many beautiful trees. Be great to have an elevated tree fort Keep bike track physically separates from playground	12/14/2018 4:25 PM
53	Play areas should be kept as natural as possible because we are rapidly losing this in the Canberra environment. Visual amenity is also important, as is not driving out those who do not have children.	12/14/2018 1:51 PM

54 If you are considering natural elements like rocks and logs, you have to factor in maintaining these. Current natural play spaces in Canberra have weeds growing from dry creek beds and loose parts play is never re-stocked. Nature Play isn't just rocks and logs - it's an unstructured 'free play' activity that can still happen by man made structures with natural elements thrown in the mix (use rope, wood & bark for texture experience rather than plastic and soft fall). Nature play is the running, jumping, climbing that current prescriptive playgrounds are lacking. Please consider upper & lower body strength and balance opportunities - that provide a challenge.

12/14/2018 11:40 AM

Q5 5. What is your age group?

Answered: 90 Skipped: 0



ANSWER CHOICES	RESPONSES	
2-5	8.89%	8
5-10	5.56%	5
10-15	0.00%	0
15-18	2.22%	2
18-24	3.33%	3
25-34	23.33%	21
35-44	40.00%	36
45-54	11.11%	10
55-64	3.33%	3
65+	2.22%	2
TOTAL		90

Q6 If you would like to be involved in the final design workshops in February, please provide your contact details below.

Answered: 35 Skipped: 55

ANSWER CHOICES	RESPONSES	
Name	100.00%	35
Company	0.00%	0
Address	0.00%	0
Address 2	0.00%	0
City/Town	0.00%	0
State/Province	0.00%	0
ZIP/Postal Code	0.00%	0
Country	0.00%	0
Email Address	100.00%	35
Phone Number	0.00%	0

#	NAME	DATE
1	[REDACTED]	2/13/2019 12:01 AM
2	[REDACTED]	2/11/2019 6:35 PM
3	[REDACTED]	2/11/2019 11:28 AM
4	[REDACTED]	2/8/2019 6:00 PM
5	[REDACTED]	2/7/2019 12:31 PM
6	[REDACTED]	2/6/2019 12:28 PM
7	[REDACTED]	1/31/2019 2:17 PM
8	[REDACTED]	1/30/2019 1:21 PM
9	[REDACTED]	1/23/2019 5:24 PM
10	[REDACTED]	1/23/2019 11:47 AM
11	[REDACTED]	1/23/2019 8:09 AM
12	[REDACTED]	1/22/2019 2:46 PM
13	[REDACTED]	1/15/2019 10:45 PM
14	[REDACTED]	1/15/2019 10:00 PM
15	[REDACTED]	1/11/2019 2:03 PM
16	[REDACTED]	1/11/2019 9:38 AM
17	[REDACTED]	1/8/2019 9:44 AM
18	[REDACTED]	1/7/2019 11:33 AM
19	[REDACTED]	1/5/2019 2:31 PM
20	[REDACTED]	1/2/2019 9:49 PM
21	[REDACTED]	12/21/2018 3:00 PM

22	[REDACTED]	12/20/2018 3:24 PM
23	[REDACTED]	12/19/2018 11:08 PM
24	[REDACTED]	12/19/2018 9:49 PM
25	[REDACTED]	12/19/2018 9:48 PM
26	[REDACTED]	12/19/2018 1:21 PM
27	[REDACTED]	12/18/2018 8:53 PM
28	[REDACTED]	12/18/2018 11:45 AM
29	[REDACTED]	12/17/2018 10:40 AM
30	[REDACTED]	12/16/2018 11:06 AM
31	[REDACTED]	12/16/2018 8:11 AM
32	[REDACTED]	12/15/2018 9:04 PM
33	[REDACTED]	12/14/2018 4:47 PM
34	[REDACTED]	12/14/2018 4:25 PM
35	[REDACTED]	12/14/2018 3:24 PM

#	COMPANY	DATE
---	---------	------

There are no responses.

#	ADDRESS	DATE
---	---------	------

There are no responses.

#	ADDRESS 2	DATE
---	-----------	------

There are no responses.

#	CITY/TOWN	DATE
---	-----------	------

There are no responses.

#	STATE/PROVINCE	DATE
---	----------------	------

There are no responses.

#	ZIP/POSTAL CODE	DATE
---	-----------------	------

There are no responses.

#	COUNTRY	DATE
---	---------	------

There are no responses.

#	EMAIL ADDRESS	DATE
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1	[REDACTED]	2/13/2019 12:01 AM
2	[REDACTED]	2/11/2019 6:35 PM
3	[REDACTED]	2/11/2019 11:28 AM
4	[REDACTED]	2/8/2019 6:00 PM
5	[REDACTED]	2/7/2019 12:31 PM
6	[REDACTED]	2/6/2019 12:28 PM
7	[REDACTED]	1/31/2019 2:17 PM
8	[REDACTED]	1/30/2019 1:21 PM
9	[REDACTED]	1/23/2019 5:24 PM
10	[REDACTED]	1/23/2019 11:47 AM
11	[REDACTED]	1/23/2019 8:09 AM
12	[REDACTED]	1/22/2019 2:46 PM

13		1/15/2019 10:45 PM
14		1/15/2019 10:00 PM
15		1/11/2019 2:03 PM
16		1/11/2019 9:38 AM
17		1/8/2019 9:44 AM
18		1/7/2019 11:33 AM
19		1/5/2019 2:31 PM
20		1/2/2019 9:49 PM
21		12/21/2018 3:00 PM
22		12/20/2018 3:24 PM
23		12/19/2018 11:08 PM
24		12/19/2018 9:49 PM
25		12/19/2018 9:48 PM
26		12/19/2018 1:21 PM
27		12/18/2018 8:53 PM
28		12/18/2018 11:45 AM
29		12/17/2018 10:40 AM
30		12/16/2018 11:06 AM
31		12/16/2018 8:11 AM
32		12/15/2018 9:04 PM
33		12/14/2018 4:47 PM
34		12/14/2018 4:25 PM
35		12/14/2018 3:24 PM
#	PHONE NUMBER	DATE
	There are no responses.	



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BACKGROUND AND METHODOLOGY

During the measurement of community awareness of the ACT Container Deposit Scheme (CDS) there was a discrepancy in the research results, indicating low awareness of the ACT CDS (~17%) through research commissioned by the Network Operator and high awareness of the ACT CDS (~87%) in research commissioned by the Scheme Coordinator. ACT NoWaste engaged Piazza Research as an independent professional research firm to check the high-level question on scheme awareness and participation to understand whether the original research methodology needs to be re- considered.

Piazza Research is a Canberra-based research firm having conducted many large community research projects for the ACT Government including the TCCS community satisfaction survey. Our methods have been shown to be highly reliable and representative and we use ISO 20252 quality standards when conducting research projects guaranteeing that international highest quality standards are used.

Survey design and data collection

The survey was designed for administration via telephone interview using a computer assisted telephone-interviewing platform. Where possible the question scales were maintained to enable comparability with previous research. Some questions, though, were changed to reduce the potential for false reporting of awareness. Piazza Research and ACT NoWaste consulted with the Network Operator and Scheme Coordinator during the survey design process to ensure any concerns of either were addressed. The Network Operator and Scheme Coordinator approved the final survey questions.

Questions regarding awareness levels were posed as 'opinion' type questions rather than questions to 'test respondent knowledge'. Research literature indicates that respondents who feel their knowledge is being tested are more likely to falsely report awareness than if they believe they are being asked for their 'opinion'. Research literature also indicated that reminding respondents not to guess at answers, communicating that they may not be aware of some of the issues being presented and fully reading out the entire answer scale for every question in a question bank (including the 'unsure' option) reduces the occurrence of false reporting of awareness. These features were built into the survey design.

Questions were also checked against 15 technical quality standards covering technical aspects of valid question design to ensure there were no weaknesses in questions that could invalidate responses.

Sample design

Piazza Research used research industry, ISO certified, telephone databases to sample for this survey. The phone contact lists contains geo-located mobile phone numbers as well as landlines for the ACT. The phone numbers on this list are regularly checked, updated and verified and the list is the same list used by Australia's largest opinion pollsters (such as NewsPoll etc). This phone database was used as it provides a much wider distribution of community members than known online contact panels reducing the potential for sample skew.

Phone numbers were randomised to ensure the data selected was unbiased and representative of the community. A sample of n=401 surveys were achieved overall.

Sample confidence – for the 95% confidence interval, the sample provided overall results accurate to within a +/-5% margin of error. This is considered reliable by industry standards for this type of survey.

Data processing and analysis

Piazza Research conducted a descriptive analysis of the returned data providing graphs and descriptions highlighting important trends.

Weighting – Returned data was weighted to ensure there was no skew in results resulting from any imbalance in the returned distribution. This also enabled a more direct comparison to the February 2019 survey which also used weighted results. The data was weighted to reflect known population proportions (from the ABS census data) relating to sex and age. Piazza Research's returned survey sample was well proportioned in terms of geographical coverage eliminating the need to weight by ward or district.

Quality assurance system – This project complies with the ISO 20252 Market, Opinion and Social Research Standard.

SUMMARY OF MAIN FINDINGS

Awareness of the ACT CDS overall – Seventy per cent (70%) of the community is aware that the ACT has a container deposit scheme. Young adults (aged 18-24) had substantially lower awareness than other age groups (44%).

While the February 2019 survey using an online panel commissioned by the Scheme Coordinator may have overstated awareness levels a little (87%) the overall finding that community awareness is high is substantiated.

Areas of higher awareness for the CDS – The majority of residents aware of the scheme are aware that the ACT CDS scheme refunds 10 cents per container (62%) and that the most common types of drinking containers can be returned (55%). Just over half (51%) are aware the scheme can be used by schools, clubs and charities to raise money and 50% understand that not all containers are eligible for return.

Areas of lower awareness for the CDS – Eighty-six percent (86%) of the community are unaware or uncertain about the availability of return points across Canberra with some agreeing that there are 'only a few return points' across the ACT. Over half (54%) are unaware they can choose to keep or donate their refund. Between thirty-four (34%) and 56% of residents are unsure about the details of individual scheme aspects.

Knowledge of return points – 61% of Canberrans appear not to know the location of a convenient return point.

Unprompted recall of communications - 44% of residents recall seeing or hearing advertising, communications or news about the CDS within the last 12 months. The most commonly recalled message was the introduction of the scheme to Canberra (30%), followed by messaging that containers are returned at a 'return point' although only 5% could remember messages specifying the location of return points.

Channels – Many channels were used by residents to receive information about the ACT CDS. News items appeared most effective (24%), followed by unspecified 'Television' and 'Radio' (16% and 15% respectively). Facebook and social media delivered 10% of retained messaging to residents, delivered brochures and leaflets 7% and signage and posters 6%. Communications from clubs, community groups and charities appeared relatively ineffective (1%).

Participation rates – Thirty per cent (30%) of Canberrans report participating in the CDS, and it appears that the majority of these (63%) will participate three or more times in a year. Participation across most age groups is similar although those aged between 25-34 (21%) and those aged 85 years and older (16%) have the lowest participation rates. Eighteen per cent (18%) of Canberrans report returning containers to the NSW scheme.

While 55% of residents aspire to using the CDS over the next 12 months, 37% are unlikely to use it.

While approximately 30% of Canberrans report participation, it would be useful to re-calculate estimated participation based on data from return points to determine the extent to which observed participation matches reported participation. Either way though, it is clear that awareness of the scheme, irrespective of true participation rates, is high.

Barriers and reasons for non-participation – Lack of scheme knowledge, perceived inconvenience, recycling at home and insufficient use or production of containers were the most common reasons for non-participation.

Community support – Eighty-six per cent (86%) of the Canberra community are in favour or strongly in favour of the ACT CDS.

RECOMMENDATIONS

Measurement of awareness – Actual awareness rates would be measured more accurately using a more representative online panel which does not use a self-selecting recruitment process as this is known to cause psychographic and demographic skews the sample compared to the overall community population. Optimally, a randomised telephone methodology using research industry telephone databases would provide a wider cross-section of the community than (currently available) online panels.

While the online method may overstate the awareness levels somewhat, it does not badly misrepresent them. If the ACT Government is able to tolerate or accommodate some overstatement of awareness, continuing with the online panel is reasonable. If however, more exact awareness levels are required, a randomised telephone methodology is recommended.

Awareness / communications focus – Increase communication efforts reinforcing the availability of return points to residents. Reinforce the message that there are many return points across Canberra and specify the closest return point to residents in different suburbs.

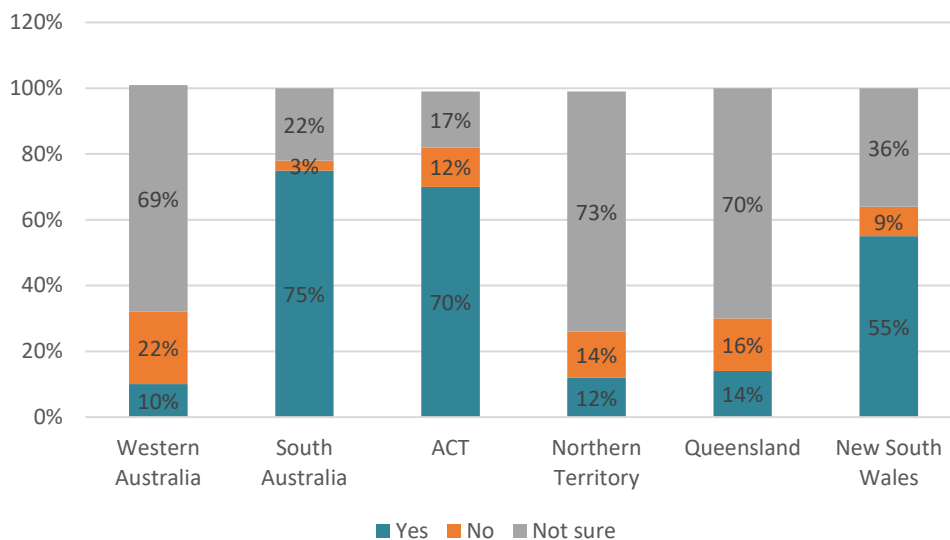
Channels – Maintain a wide communications mix generally and when needed boost important messages using news items and traditional media.

Participation rate calculation – Carefully recalculate observed participation rates (number of people) across return points to determine the alignment (or otherwise) with the reported participation rate of 30% of ACT Adults (18 years or older). If the reported participation rates are correct, over the course of 1 year approximately 45,600 people should have attended at least one return point. Any difference or similarity between reported (survey) participation rate and observed will help establish whether a survey methodology can be used to accurately measure participation.

DETAILED RESULTS

SECTION 1 – AWARENESS

From the following list, which states or territories do you think have schemes where you get money back for returning empty drink bottles and cans?



Base: n=396

This question was asked as an 'opinion' question as opposed to a 'knowledge' question, as research literature suggests that respondents are more likely to falsely report awareness if they believe the researcher is testing their knowledge. Research literature also suggests that respondents are more likely to truthfully answer an awareness question if they are specifically given permission to admit a lack of awareness by the researcher. Therefore, the survey question was prefaced with the statement...

"I'm going to ask you a set of questions about your understanding and awareness of some waste management schemes. The ACT Government plans to use answers to design an information campaign for the community, so it's important that if you don't know about a topic you let us know you're unsure – we prefer you don't guess your answers. We actually think there will be some topics that people might not know about."

The purpose of this statement (also supported by the literature) was to give 'social permission' for the respondent to answer truthfully even if they lacked knowledge.

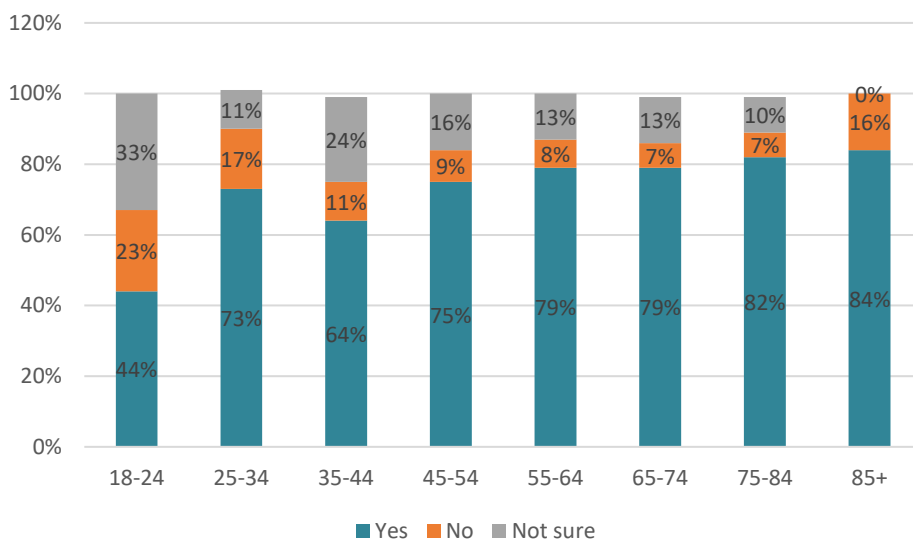
Results showed that seventy per cent (70%) of the ACT community are aware of the ACT CDS.

While the February 2019 survey using an online panel commissioned by the Scheme Coordinator may have overstated awareness levels (87%) the overall finding that community awareness is high is substantiated.

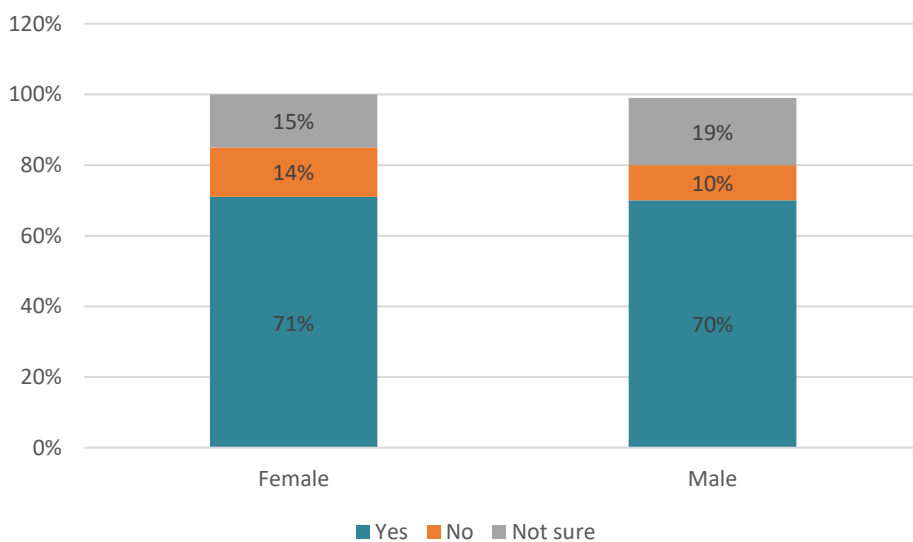
A breakdown of this result by age (below) shows that this awareness level is similar across most age groups (73% to 84%) although young adults aged 18-24 years had substantially lower awareness than the rest (44%).

Awareness by gender was virtually identical with 71% of females and 70% of males aware of the scheme.

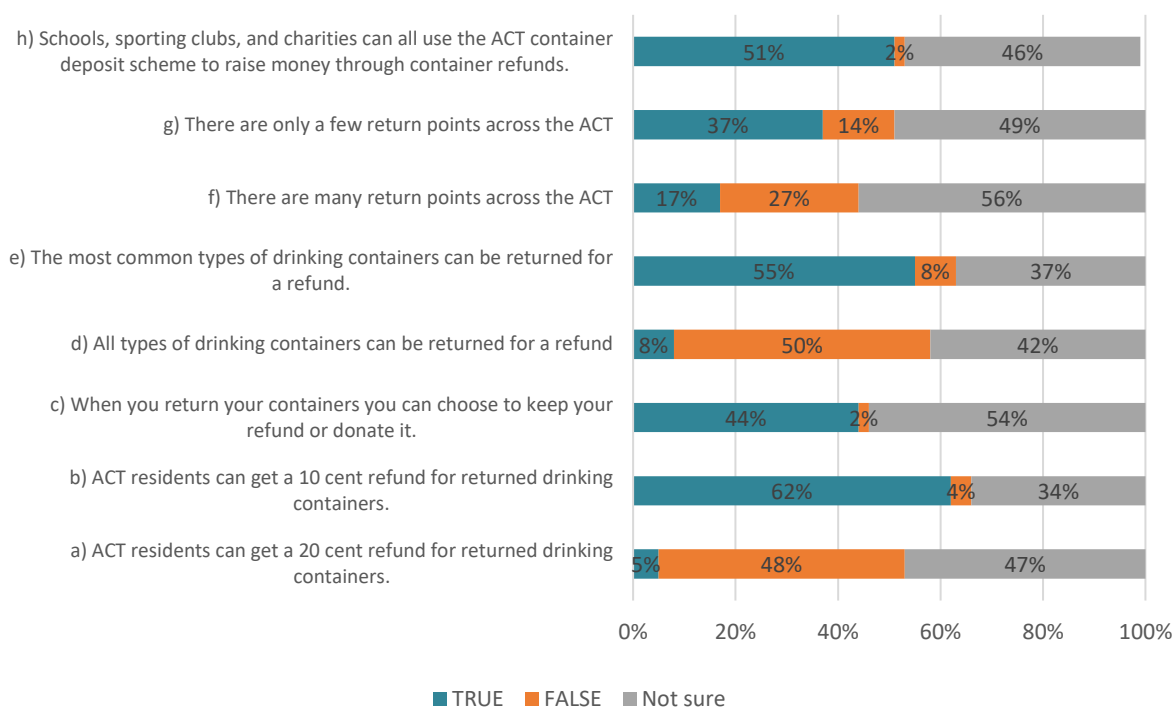
Breakdown: Awareness of ACT Scheme by age



Breakdown: Awareness by gender



The ACT does have a scheme, known as the ACT Container Deposit Scheme, or the ACT CDS. Can you please give me your opinion regarding whether the following statements about the ACT Container Deposit Scheme are true, false or you are not sure. Again, please do not guess - it is just as important for us to understand what you are not sure about as well as what you are sure about.



Base: n=395

Areas of higher awareness

Most residents are correctly aware that they can receive a 10 cent refund for returned containers (62%), that the most common types of drinking containers can be returned (55%) and that schools, clubs and charities can use the CDS to raise money (51%). Half also correctly understand that not all types of containers can be returned (50%).

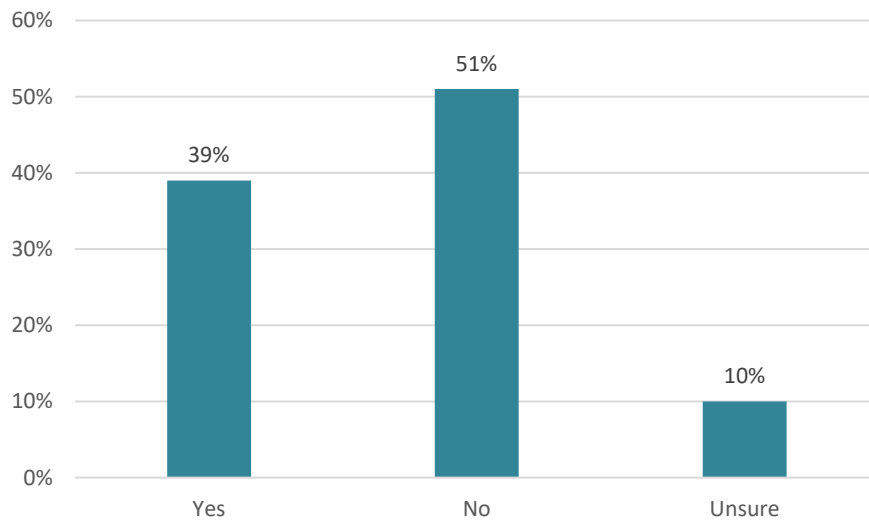
Areas of lower awareness

The community is less aware about the availability of return points across the ACT with 86% either being unsure whether there are 'only a few return points' across the ACT or agreed that there are only a few return points.

Over half (54%) are unaware whether they can choose to keep or donate their refund.

Across all aspects though, awareness levels could still improve as between 34% and 56% of residents are unsure about key aspects of the CDS.

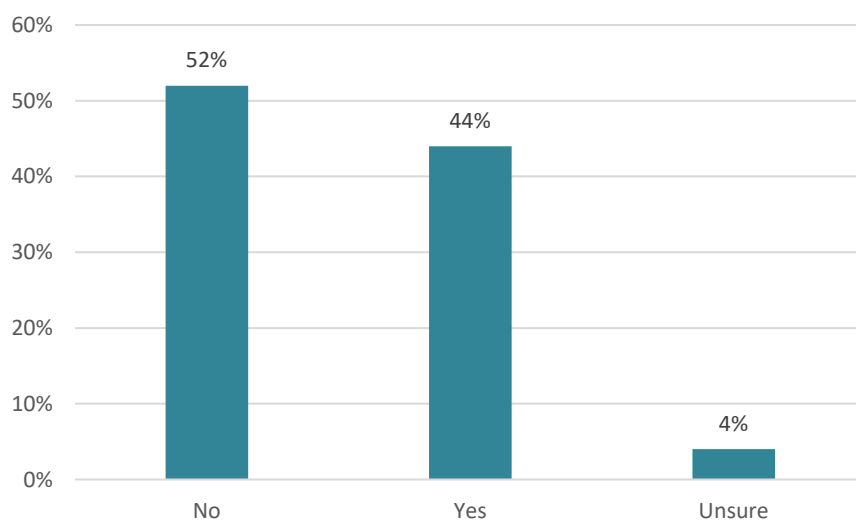
Do you know the location of any ACT Container Deposit Scheme bulk depots or express return points near (or convenient to) you?



Base: n=398

While 39% of residents are aware of a convenient return point, the majority (a total of 61% including 'unsure') are not.

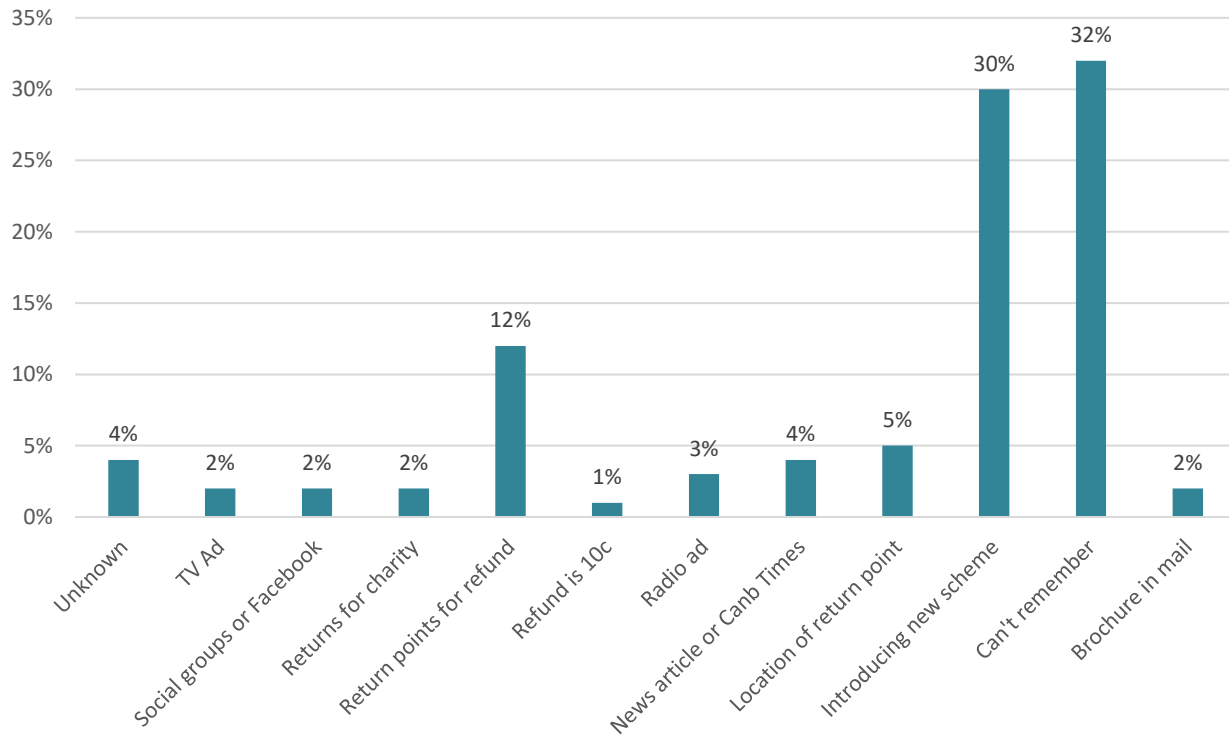
Can you recall seeing or hearing any advertising, communication or news about the ACT Container Deposit Scheme within the last 12 months?



Base: n=398

Forty-four per cent (44%) of residents recall seeing or hearing advertising, communications or news about the CDS within the last 12 months.

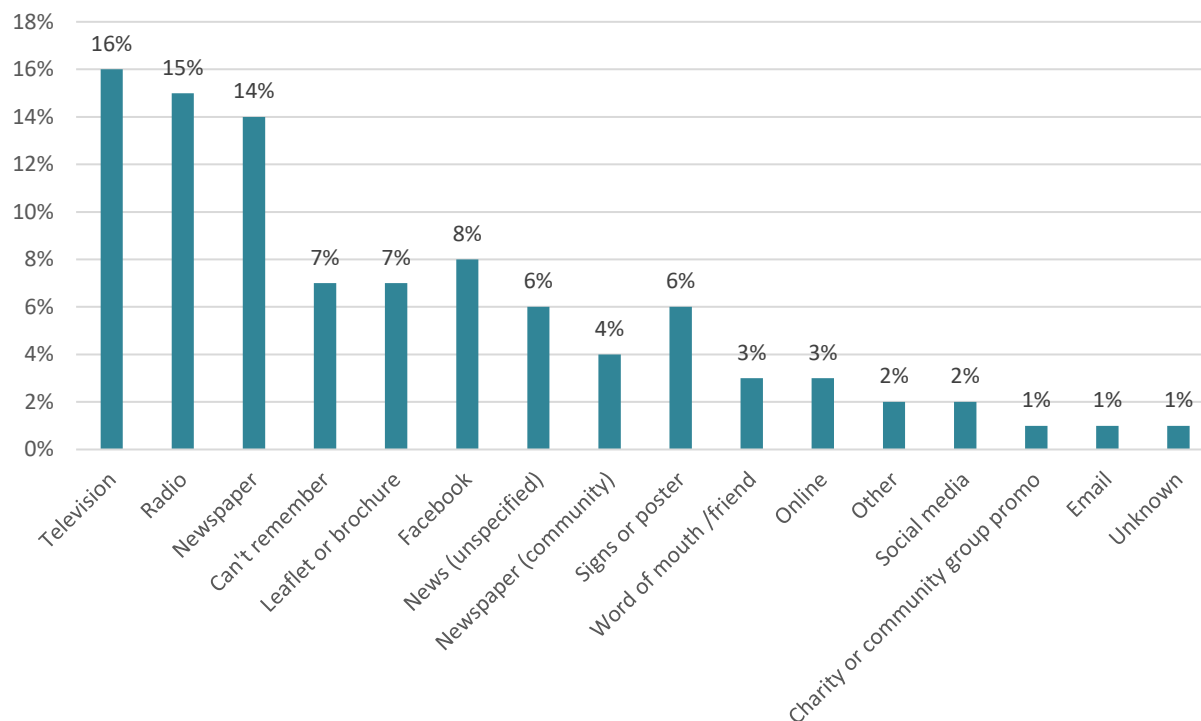
What were the things you saw, read or heard (the specific messages you recall?)



Base: n=177

The 44% who had seen or heard communications about the CDS, were asked (unprompted) to recall the messages they were exposed to. Most of those who could genuinely recall, remember messaging about the general introduction of the scheme to the ACT. Twelve percent (12%) could remember that they were told containers are returned at a return point although only 5% could remember messages specifying where return points were located.

Where or how have you heard about the ACT Container Deposit Scheme?



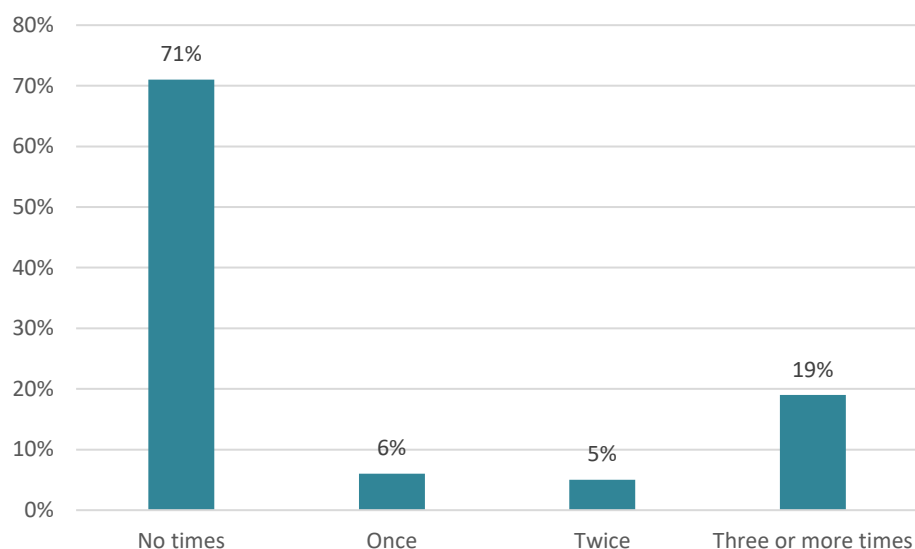
Base: n=200

A wide range of channels were used by the community to receive information about the CDS scheme. Collectively, the various news items and channels delivered the greatest awareness of the CDS (24%). Television (unspecified) and radio (unspecified) accounted for 16% and 15% of awareness respectively. Facebook and social media delivered messaging to 10% of residents. Delivered brochures and leaflets contributed to 7% of awareness and signage and posters 6%.

Communications from clubs, community groups and charities was one of the least effective mediums, only delivering 1% of CDS awareness to Canberrans.

SECTION 2 - PARTICIPATION

In the last 12 months, approximately how many times have you participated in the ACT container deposit scheme, by either returning containers within the ACT, or donating your containers to a community organisation as part of a fundraising drive?



Base: n=392

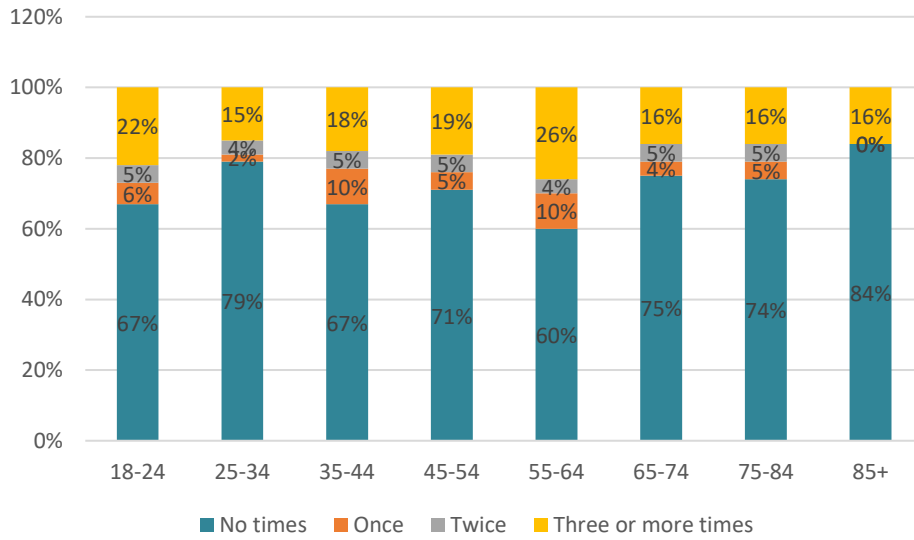
In total, 30% of Canberrans report participating in the CDS to some extent. It appears that once a person participates they may start to participate more regularly with 63% of those participating (or 19% of Canberrans overall) reporting using the CDS three or more times within the last 12 months.

Looking at the entirety of the population overall though most Canberrans who are aware of the CDS do not participate (71%).

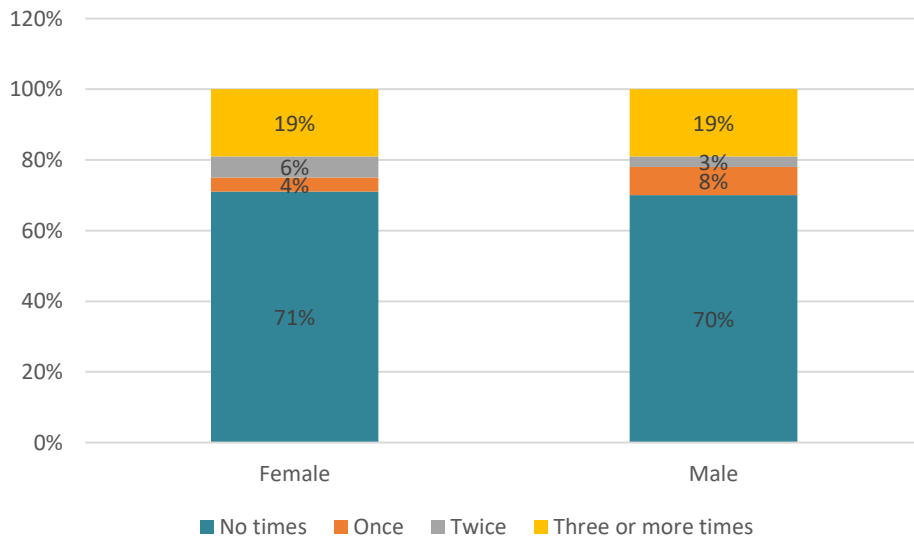
A breakdown of participation by age (see below) shows that the reported participation rate for most age groups is broadly the same (between 25% and 33%). Those with the lowest participation rates were aged 25-34 (21%) years and those aged 85 years or more (16%). Highest participation is for the 55-64 years age group (40%).

Participation by gender is almost identical (29% for females and 30% for males).

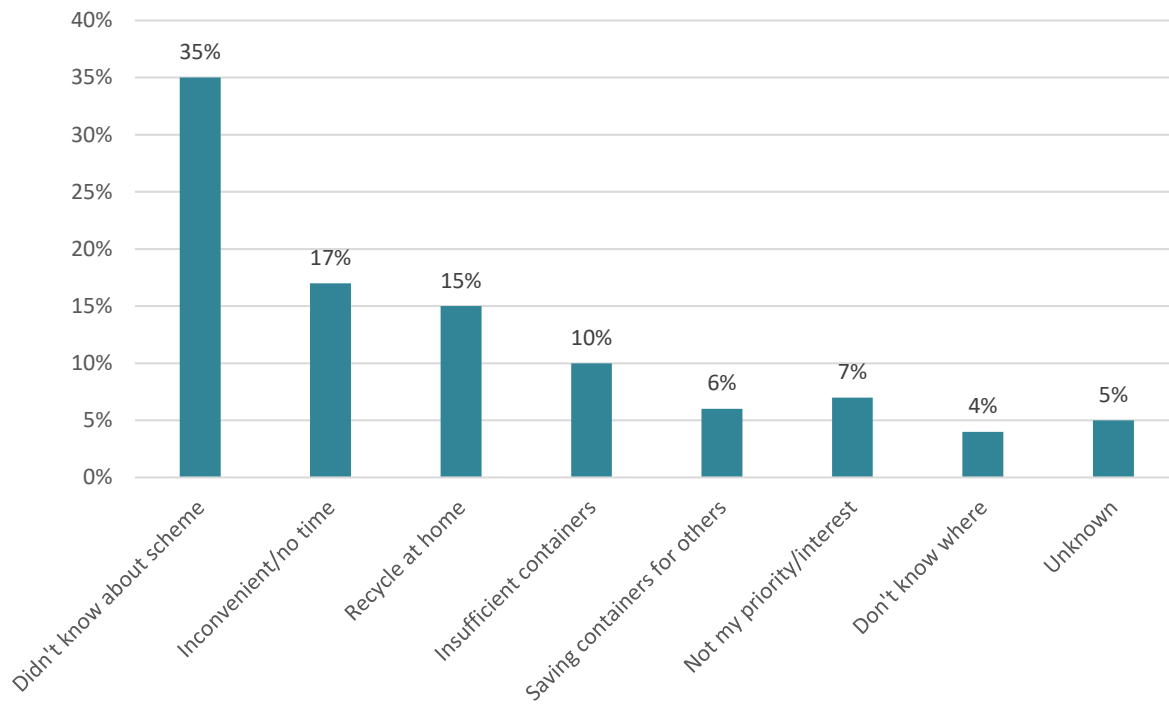
Breakdown: Participation by age



Breakdown: Participation by gender



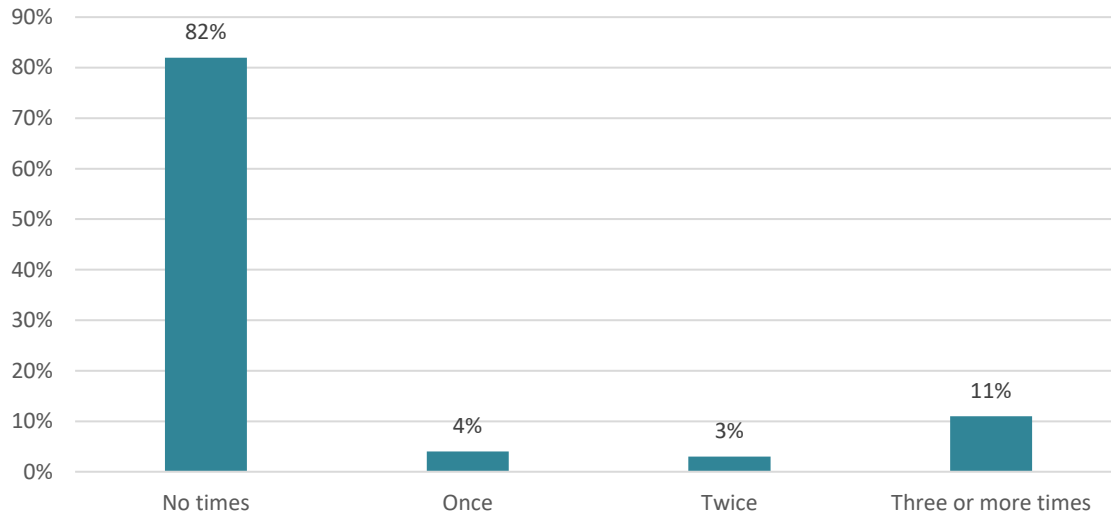
What are the reasons you have not participated in the ACT container deposit scheme return points at all?



Base: n=289

Lacking awareness or knowledge about the scheme was the most common reason given for non-participation (35%). The most common reasons for others for not participating were perceived inconvenience (17%), recycling at home (15%), and the production of insufficient containers (10%).

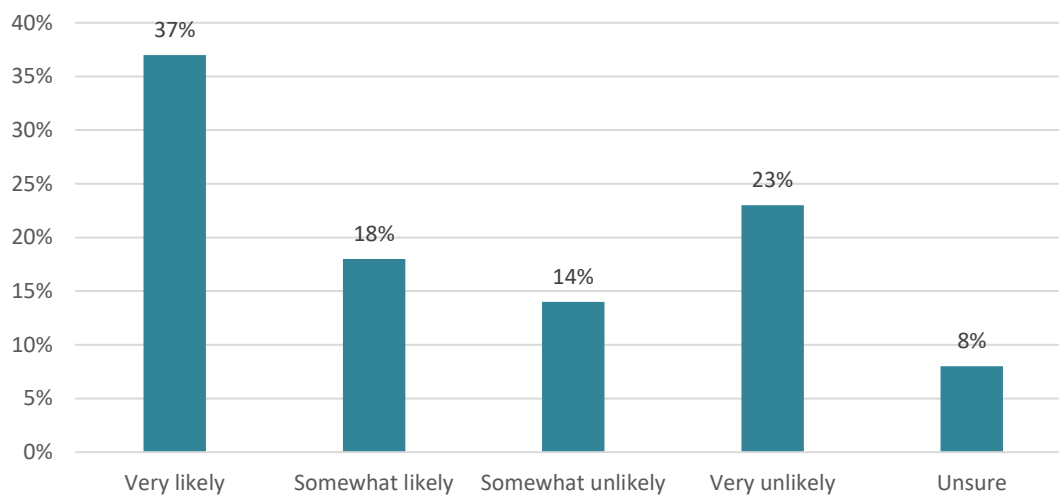
In the last 12 months, approximately how many times have you participated in the New South Wales Container Deposit Scheme, by either returning containers in New South Wales, or donating them to a community organisation as part of a fundraising drive?



Base: n=393

Eighteen per cent (18%) of ACT residents have participated in the NSW CDS over the last 12 months.

How likely would you say you are to use the ACT Container Deposit Scheme to return containers for a refund in the next 12 months?

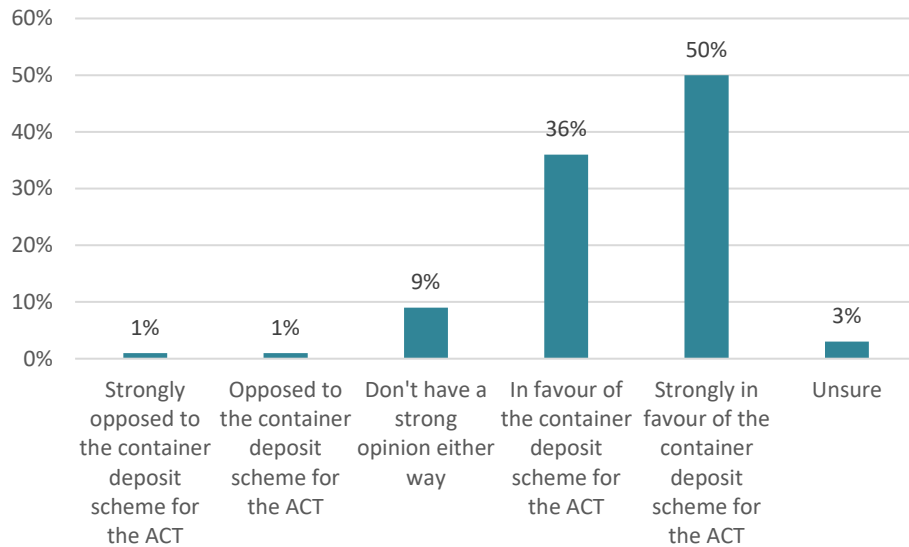


Base: n=398

While 55% of ACT residents aspire to using the CDS over the next 12 months, 37% are somewhat or very unlikely to use it.

SECTION 3 - SUPPORT

Regarding your support for the ACT container deposit scheme, would you say that you are...?

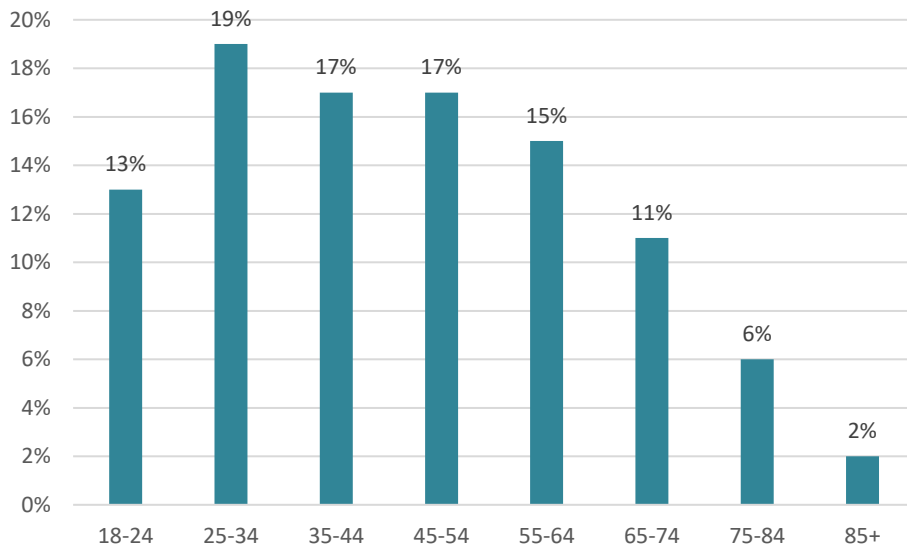


Base: n=398

The CDS enjoys a high level of support by the Canberra community with 86% in favour or strongly in favour of the scheme.

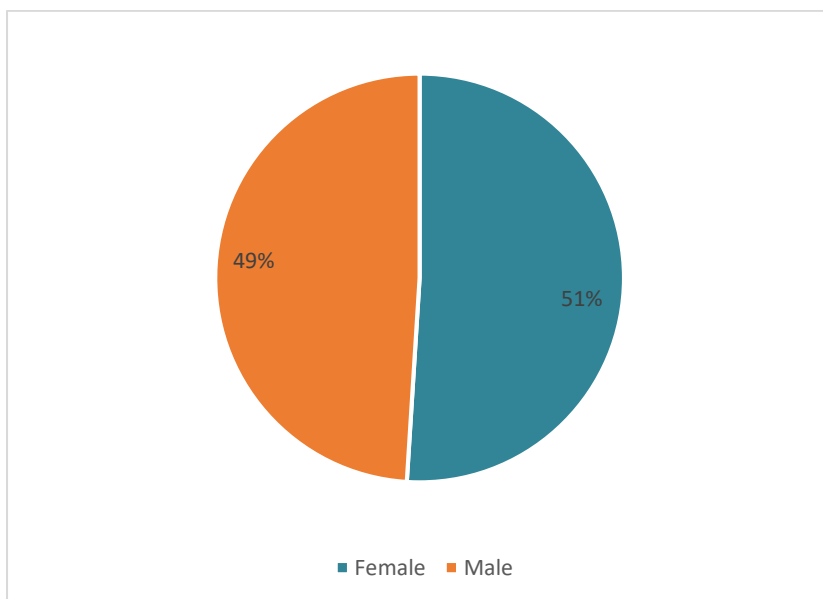
SECTION 4 - DEMOGRAPHICS

Age



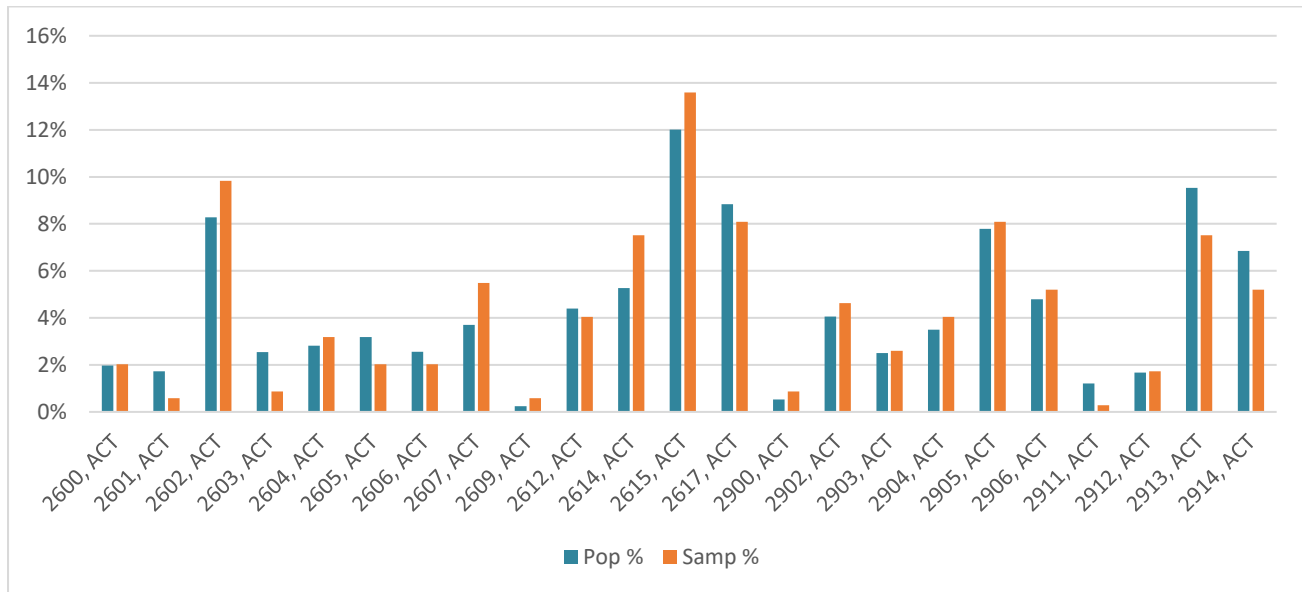
Base: n=398

Gender

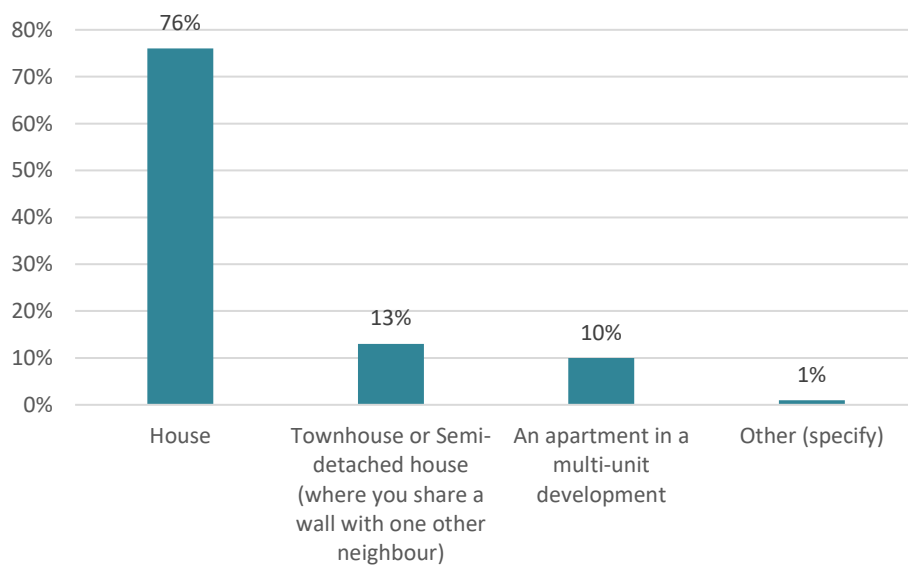


Base: n=398

Postcode

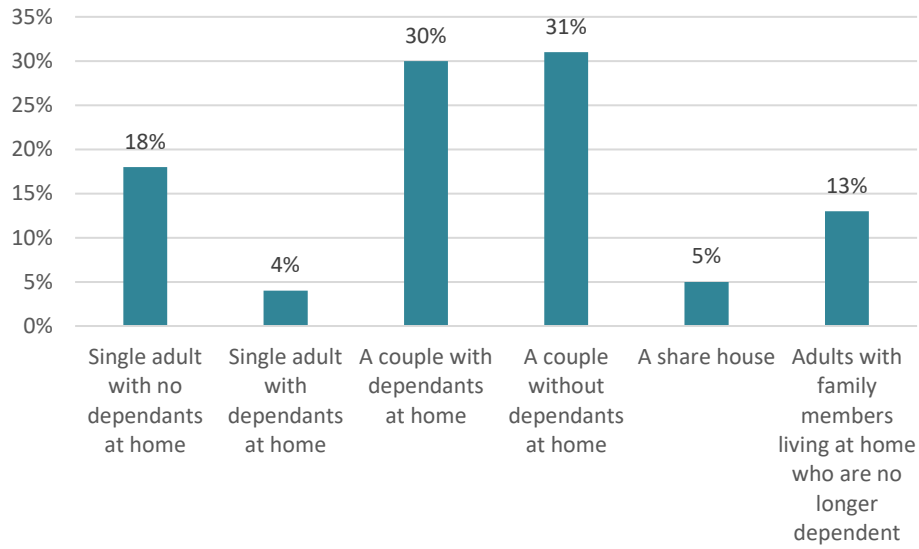


What type of house or dwelling do you live in?



Base: n=396

Which of the following best describes your household?



Base: n=398

SECTION 5 – APPENDIX (QUESTIONNAIRE)

ACT NoWaste CDS Survey 2019

Q1 Hello, my names FULL NAME from Piazza Research calling on behalf of the ACT Government. I wonder if you can help me? The ACT Government have asked us to survey the community about waste management. Can you help me by answering some survey questions? (Proceed if permission given and over 18, or end call if not)

Q2 I'm going to ask you a set of questions about your understanding and awareness of some waste management schemes. The ACT Government plans to use answers to design an information campaign for the community, so it's important that if you don't know about a topic you let us know you're unsure – we prefer you don't guess your answers. We actually think there will be some topics that people might not know about.



Q3 From the following list, which states or territories do you think have schemes where you get money back for returning empty drink bottles and cans? (Prompt all answer codes each time)

	Yes	No	Not sure
Western Australia	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
South Australia	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ACT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Northern Territory	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Queensland	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New South Wales	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q4 The ACT does have a scheme, which is known as the ACT Container Deposit Scheme, or the ACT CDS.

Can you please give me your opinion regarding whether the following statements about the ACT Container Deposit Scheme are true, false or you're not sure. Again, please don't guess - it's just as important for us to understand what you are not sure about as well as what you're sure about.

	True	False	Not sure
a) ACT residents can get a 20 cent refund for returned drinking containers.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b) ACT residents can get a 10 cent refund for returned drinking containers.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c) When you return your containers you can choose to keep your refund or donate it.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d) All types of drinking containers can be returned for a refund	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e) The most common types of drinking containers can be returned for a refund.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f) There are many return points across the ACT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
g) There are only a few return points across the ACT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
h) Schools, sporting clubs, and charities can all use the ACT container deposit scheme to raise money through container refunds.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q5 Do you know the location of any ACT Container Deposit Scheme bulk depots or express return points near (or convenient to) you?

- Yes
- No
- Unsure
-

Q6 Can you recall seeing or hearing any advertising, communication or news about the ACT Container Deposit Scheme within the last 12 months?

- Yes
- No
- Unsure
-

Display This Question:

If Can you recall seeing or hearing any advertising, communication or news about the ACT Container D... = Yes

Q7 What were the things you saw, read or heard (the specific messages you recall?) *Please be as specific as possible.*

Display This Question:

If Can you recall seeing or hearing any advertising, communication or news about the ACT Container D... = Yes

Q8 Where or how have you heard about the ACT Container Deposit Scheme? *(Please try to be specific as possible)*

Q9 In the last 12 months, approximately how many times have you participated in the ACT container deposit scheme, by either returning containers within the ACT, or donating your containers to a community organisation as part of a fundraising drive.

- No times
- Once
- Twice
- Three or more times
- Don't know

Display This Question:

*If In the last 12 months, approximately how many times have you participated in the ACT container d...
= No times*

Q10 What are the reasons you have not participated in the ACT container deposit scheme return points at all? *(Please provide as much detail as possible.)*

Q11 In the last 12 months, approximately how many times have you participated in the New South Wales Container Deposit Scheme, by either returning containers in New South Wales, or donating them to a community organisation as part of a fundraising drive?

- No times
- Once
- Twice
- Three or more times
- Don't know
-

Q12 How likely would you say you are to use the ACT Container Deposit Scheme to return containers for a refund in the next 12 months?

- Very likely
 - Somewhat likely
 - Somewhat unlikely
 - Very unlikely
 - Unsure
-

Q13 As mentioned in previous questions, the ACT Government has introduced a container deposit scheme which means that consumers, charities, community, sporting groups and clubs, and local schools receive a 10 cent refund when they return used drink containers at a return point. (there are some exceptions such as plain milk, wine and pure juice containers)

Regarding your support for the ACT container deposit scheme, would you say that you are...?

- Strongly opposed to the container deposit scheme for the ACT
 - Opposed to the container deposit scheme for the ACT
 - Don't have a strong opinion either way
 - In favour of the container deposit scheme for the ACT
 - Strongly in favour of the container deposit scheme for the ACT
 - Unsure
-

Q14 What year were you born in?

Q15 Record Gender

- Female
- Male
- Other (self-defined)

Q16 What's the postcode of the suburb you live in?

Q17 What type of house or dwelling do you live in?

- House
- Townhouse or Semi-detached house (where you share a wall with one other neighbour)
- An apartment in a multi-unit development
- Other (specify) _____
-

Q18 Which of the following best describes your household?

- Single adult with no dependants at home
- Single adult with dependants at home
- A couple with dependants at home
- A couple without dependants at home
- A share house
- Adults with family members living at home who are no longer dependent
-

Q19 OK - That was the last question. Thanks very much for your help. The ACT Government will be using your responses to improve waste management processes for all ACT residents. Thanks again. (END CALL)

This report was produced by Piazza Research Pty Ltd Ph (02)6282 4963, for ACT NoWaste. Lead Consultants:
[REDACTED] and [REDACTED]

Project reference number: # 20190308CHGMGR

Better Suburbs - Play space suburb review

Title: Higgins feature play space
 Tool Type: Social Map
 Activity ID: 553
 Report Date Range: 23 Apr 2019 - 7 Jun 2019
 Date Exported: 7 Jun 2019 03:29 pm
 Exported By: EmilyWadwell

Contribution ID	Username	Email	Submission	Uploaded Image	Category	Address	Latitude	Longitude	Moderation Status	Submitted Date	Username	Email	Member Status	Member ID	Member Username	Member Email	Member IP	Member Postcode	Member Gender	Member Age	
			<p>Tester Park is an important play space for many families in the surrounding suburb of Higgins. As one of the only public play spaces in the area, it is common for visitors to travel (drive) to the Park from surrounding suburbs for a safe and accessible play area for their kids.</p> <p>The park is also a social community hub with 'community BBQs' held by local residents to support strong suburban culture.</p> <p>The current equipment is dated, damaged and limited. A common issue is that there is limited seating, limited shade and the space is not friendly for all ages of children. The area could be greatly improved by rejuvenating equipment, installation of seating and planting of native trees to improve shade.</p> <p>Tester Park would also benefit by having a bin and Barbecue installed to support the local community in hosting community events and keeping the Park clean of debris.</p>			Capital Territory 2615, Australia			Approved	Apr 24, 2019, 06:15 PM		@hotmail.com	Yes			@hotmail.com				F (female)	25-34
			Great open space for a park upgrade			Street, Higgins Australian Capital Territory			Approved	Apr 26, 2019, 07:30 AM		live.com.au	Yes			live.com.au				F (female)	25-34
			This is a great spot for a playground! It is so big and such a lovely shady spot surrounded by families			, Higgins Australian Capital Territory			Approved	Apr 28, 2019, 09:48 PM		yahoo.com.au	Yes			yahoo.com.au				F (female)	35-44

Tester Park is a local favourite for our family. The kids love to ride bikes up and down the paths and having some play equipment located in the centre of the park surrounded by quiet streets makes it a safe place for my family to enjoy.

The play equipment could certainly do with an upgrade however with large gaps between the slide and the stairs making it unsafe for small children and damage to some of the equipment. Additional equipment to cater for a range of ages would be fantastic for the community.

We try and go in the mornings or afternoons due to poor shade and certainly think some extra shade that parents can use while their kids play would be great.

██████████
██████████
██████████@hotmail.com

██████████
██████████, Higgins
Australian -
Capital Territory ██████████
2615, Australia 47 ██████████

Approved ██████████
May 01,
2019, 08:16 AM ██████████
9 ██████████@hotmail.com Yes

██████████ ██████████
██████████ ██████████@hotmail.c ██████████
██████████ ██████████ om ██████████

M (male) 25-34

We love this quiet little park. My friends live in the next street over and we have enjoyed taking my toddler here as it is quiet and safe.

I think the park needs new toddler friendly play equipment and somewhere for us to sit as the existing bench is too small. Over the years we have seen trees removed without being replaced and I think some more trees would be good.

██████████
██████████
██████████@gmail.com

██████████
██████████, Higgins
Australian -
Capital Territory ██████████
2615, Australia ██████████

Approved ██████████
May 01,
2019, 11:31 AM ██████████
██████████@gmail.com Yes

██████████ ██████████
██████████ ██████████@gma ██████████
██████████ ██████████ il.com ██████████

F (female) 25-34

Nice shady area

██████████
██████████
██████████otmail.com

██████████
██████████, Higgins
Australian -
Capital Territory ██████████

Approved ██████████
May 01,
2019, 07:00 PM ██████████
██████████@hotmail.c ██████████ Yes

██████████ ██████████
██████████ ██████████@hotmail.co ██████████
██████████ ██████████ m ██████████

F (female) 25-34

This a great open space in the middle of higgins with grass and shade and fantastic gum trees. We already love to meet friends in this park and picnic and let the kids run. Some extra amenities (new play equipment, tables, bbqs) would make a great community asset even better

██████████
██████████
██████████@hotmail.com

██████████
Street, Higgins
Australian -
Capital Territory ██████████
2615, Australia ██████████

Approved ██████████
May 03,
2019, 11:37 AM ██████████
sam_dutton ██████████@hotmail.com Yes

██████████ ██████████
██████████ ██████████@hotmail.c ██████████
██████████ ██████████ n ██████████ om ██████████

M (male) 25-34

This is such great news! [redacted]
 [redacted] the park is and there are always families including ours at the park. The upgrade will be used/loved by many in the higgins community. We would love to see the park facilities include a BBQ area, seating under cover would be fabulous, particularly on those warmer days and equipment that suits a range of ages. There are a couple of paths in the park but if there is opportunity for a dedicated bike path throughout the park for the little ones would be great!

[redacted]

[redacted]@gmail.com

[redacted]
 [redacted] Higgins
 Australian -
 Capital Territory [redacted]
 2615, Australia [redacted]

Approved

May 03,
 2019, 07:13
 PM [redacted]

[redacted]@gmail.com
 m Yes

[redacted]@gmail.com
 m [redacted]

F
 (female) 25-34

This park is a great open space. The families in the community would benefit from an upgrade of play equipment. The families in the area get together for community picnics and meet your neighbor days. BBQs and picnic tables would be a great asset. I would to see trees planted for shade

[redacted]

[redacted]@westnet.com.au

[redacted]
 [redacted] Higgins
 Australian -
 Capital Territory [redacted]
 2615, Australia [redacted]

Approved

May 05,
 2019, 05:49
 PM [redacted]

[redacted]@westnet.com.au
 Yes

[redacted]@westnet.com.au
 [redacted]

F
 (female) 55-64

We love going to this playground. We would use this playground much more often if the equipment was updated and there were more things for the children to do. It's in a great location, surrounded by lots of grass for children to play and run on - a great space for expansion and a new, exciting play space for children in Higgins!

[redacted]

[redacted]@hotmail.com

[redacted]
 Street, Higgins
 Australian -
 Capital Territory [redacted]
 2615, Australia [redacted]

Approved

May 05,
 2019, 08:20
 PM [redacted]

[redacted]@hotmail.com
 m Yes

[redacted]@hotmail.com
 [redacted]

F
 (female) 25-34

This place could use some shade sails. In the summer the equipment gets too hot to play on and the surrounding vegetation doesn't provide much shade.

Extra scaled down equipment would also be very good. Toddler's can't make much use out of the playground as the slats and other things are just too big or spaced too far apart for them.

677 Anonymous

[redacted]
 [redacted] Higgins
 Australian -
 Capital Territory [redacted]
 2615, Australia [redacted]

Approved

May 06,
 2019, 03:20
 PM [redacted]

[redacted]om No

The Playground that is already here is a convenient and central location for most of Higgins; however, it could really use a good revamp. There is the space available to create an amazing play space. It is also well away from main roads, which adds to the safety of our children.

684 Anonymous

[redacted]
 Street, Higgins
 Australian -
 Capital Territory [redacted]
 2615, Australia 3

Approved

May 08,
 2019, 08:47
 AM [redacted]

[redacted]@gmail.com
 om No

693 Anonymous

This park has so much potential to be upgraded to allow families to enjoy the space more. At the moment the play equipment does not cater well for children of all ages as it's quite unsafe for young toddlers. It would be fantastic to include some bbq facilities as well as an improved play area and a bike track. As it is a great grassed area for dogs to play it would be lovely to include some doggy clean up stations as well so that pooches can be included.

Street, Higgins
Australian
Capital Territory
2615, Australia

Approved

May 11,
2019, 08:34
AM

@outloo
k.com

No

694 Anonymous

we love the potential that it has. Nice open space and green areas with little traffic. However this space is in much need of an upgrade. The equipment is old and can't be used by little children. No shade or seating. So I would love if this new space would have a nature based inspired playground with a variety of play equipment for all ages, as well as a bbq area, seating and tables with shade for families and community members to get together and enjoy!

Street, Higgins
Australian
Capital Territory
2615, Australia

Approved

May 11,
2019, 10:52
AM

@gmail.c
om

No

698 Anonymous

This is such a great open spot that is in desperate need of an upgrade of the playground to suit kids of all ages in Higgins and surrounding suburbs. It would be a great additions to have shade sails over the park, more seats, BBQ area and a range of playground equipment for toddlers up to early teens and there is plenty of space to do this. I have lived in the area for many years and know this area is filled with families who would use this space more if it was upgraded. Thanks

Street, Higgins
Australian
Capital Territory
2615, Australia

Approved

May 13,
2019, 09:43
AM

@gmail.co
m

No

699 Anonymous

This play area could do with a revamp. The equipment is dated and not well suited to younger children. I would like to see a nature play area, balance challenge made of logs, animal sculptures and a treehouse.

Street, Higgins
Australian
Capital Territory
2615, Australia

Approved

May 13,
2019, 04:34
PM

@gmai
l.com

No

700 Anonymous

New nature play equipment with bike track on outer edge. Community herb garden.

Street, Higgins
Australian
Capital Territory

Approved

May 13,
2019, 07:46
PM

@yahoo.co
m.au

No

I think a feature that would make the play spaces and suburb better in general is an upgraded human powered transport network (aka cycle paths) to get to and from and between the open spaces.

It's all well and good having great parks but if the journey to them isn't considered then I suggest that they may not be used as much (i.e. partial project failure).

Higgins, being an older suburb, has NO bike paths and the footpaths are non-existent in most places, are overgrown by vegetation or are generally in very poor repair.

I imagine that a park should be part of the journey and not 'The Destination'. People travelling to and from them should feel safe, comfortable and content in the outdoors. children on tricycles, walk bikes or bikes should not have to move along roads, fall over from uneven surfaces or get a stick in the eye from vegetation that obscures the path.

711 Anonymous

██████████
 Street, Higgins
 Australian - ██████████
 Capital Territory ██████████
 2615, Australia ██████████ Approved ██████████
 May 15, 2019, 08:38 AM ██████████
 ██████████@gmail.com No

More beautiful deciduous trees that provide shade in the summer and sunlight in the winter. And Autumn colour. The trees should lose their leaves very early - unlike Chinese Elm and many Oak Trees.

712 Anonymous

██████████
 Street, Higgins
 Australian - ██████████
 Capital Territory ██████████
 2615, Australia ██████████ Approved ██████████
 May 15, 2019, 09:04 AM ██████████
 ██████████@gmail.com No

What about open garden beds that everyone can come along a plant some herbs or lettuce... does not belong to anyone... People may bring a bag of compost and some basil to plant. The next person might weed the garden whilst waiting for their children. Someone may wish to go there to grab a little Rosemary? There could be a press button tap and a funky fun watering network that children would love to use without wasting water. They would learn about gardening and have fun at the same time!

713 Anonymous

██████████
 Street, Higgins
 Australian - ██████████
 Capital Territory ██████████
 2615, Australia ██████████ Approved ██████████
 May 15, 2019, 09:09 AM ██████████
 ██████████@gmail.com No

A few different length running tracks. One for the littlies, and a few longer ones for the bigger kids.

There might be a few running posts - run to the post and back and I'll time you.

Then, there could be a board that they can put their times on... of course the next people can do it again.

714 Anonymous

██████████
 Street, Higgins
 Australian - ██████████
 Capital Territory ██████████
 2615, Australia ██████████ Approved ██████████
 May 15, 2019, 09:23 AM ██████████
 ██████████@gmail.com No

What about innovative game equipment.

Think non game specific equipment that children and adults can use to play and create.

Think soccer like goals, perhaps with hoops and other interesting things off them for people to play soccer type games or with frisbees.

Think hoops and posts for for frisbee type golf games. Think mini AFL posts? Think all sorts of interesting type goals.

They do not have to be in a standard configuration... They could be scattered through the park, or centred around a flattened off area.

Also think creative... there could be more than two of each kind of goal... so more than two teams could play at once.

Also think of the goals as being creative. Our goal is the hoop! Our goal is the eagle nest!

715 Anonymous

[REDACTED]
 Street, Higgins
 Australian - May 15,
 Capital Territory [REDACTED] 2019, 09:42 [REDACTED] gmail.
 2615, Australia [REDACTED] [REDACTED] Approved AM [REDACTED] com No

Tester park is already a community hub. It's used regularly by a variety of adults and children. We're blessed to have this wide open space for running, bikes, kites and community. The play equipment is frequently used by kids, however it's not really friendly to the younger ones (big gaps for toddlers to fall through) and has been set on fire at least once. There is no real shade in the park, which makes it hard to use, especially in summer. There are some wildlife boxes up in trees (added by community) These have degraded over time but have been so great for the local birds. It would be great to have the equipment revitalised, some more seating and maybe some more older kid/adult friendly exercise equipment added. Other comments about more trees and finding ways to make more of the park usable (without paving it or closing in the space) are on the money too.

722 Anonymous

[REDACTED]
 Street, Higgins
 Australian - May 15,
 Capital Territory [REDACTED] 2019, 09:23 [REDACTED]
 2615, Australia [REDACTED] [REDACTED] Approved PM [REDACTED] [REDACTED] No

ACCESS, ACCESS, ACCESS. WE NEED BETTER walking and riding facilities to and from the park and around the suburb. This would encourage kids, teens and adults to go for walks or strolls.

The park needs better equipment. Something that inspires and motivates people of this suburb. Something that makes people from surrounding suburbs want to come here.

I was thinking something along the lines of a community a cooking and dining space including a large firepit where people could come and book the space for an evening or night.

A new playground with easy disability access. I imagine three or four platforms all interconnecting with bridges all the while looking like a big castle with slides and ladders. This part is great for little kids but this can also be a cool vantage point for all the other cool iterations of the park.

A running track. Cool walking tracks around the large overall area. A water

In this area it has room for a half basketball court. Maybe a small area graded level with goal posts. If getting extreme maybe small Astro turf or tennis court. A bubbler could also be put in.

I love the idea of a big original spiderweb (Climbing rope) but it would be amazing if it wasn't one boring pole in the middle, but multiple poles. This would make a way more fun spiderweb.

A jungle gym would be a good way to keep up exercise and would be a fun activity.

A flying fox be a good way to keep children entertained, it is also really fun for all ages.

A running track would be amazing it would make children engage in physical exercise.

Hi, [redacted] from Higgins here - do you think there would be space to put the new play space near the new old peoples home? We really like the play space at the Capital Brewing Company in Fyshwick.

More trees in and around the park. Play equipment for different ages. Shaded BBQ and picnic area. Retain grass areas for ball games.

723 Anonymous

724 Anonymous

725 Anonymous

726 Jessica

735 Anonymous

[redacted]
Street, Higgins
Australian -
Capital Territory [redacted]
2615, Australia [redacted] Approved May 15, 2019, 09:27 PM [redacted] [redacted]@gmail.com No

[redacted]
Street, Higgins
Australian -
Capital Territory [redacted]
2615, Australia [redacted] 4 Approved May 16, 2019, 04:55 PM [redacted] [redacted]@gmail.com No

[redacted]
Street, Higgins
Australian -
Capital Territory [redacted]
2615, Australia [redacted] Approved May 16, 2019, 07:16 PM [redacted] [redacted]@gmail.com No

[redacted]
Neighbourhood
Oval, Fullagar
Crescent,
Canberra,
Australian -
Capital Territory [redacted]
2615, Australia [redacted] Approved May 16, 2019, 07:58 PM [redacted] [redacted]@outlook.com Yes [redacted] [redacted]@outlook.com [redacted] F (female) 25-34

[redacted]
Street, Higgins
Australian -
Capital Territory [redacted]
2615, Australia [redacted] Approved May 21, 2019, 10:04 PM [redacted] [redacted]@gmail.com No

	Hi, my mother's group and I are always looking for a good playground that has some sort of barrier/fence to keep the kids contained. Means you can catch up for a picnic and not worry about kids running into road.								
737 Anonymous	Also, not sure if this is the appropriate place but a good waterplay space is badly needed in Canberra. Something similar to the capital brewery waterplay.	██████████ Street, Higgins Australian Capital Territory 2615, Australia	-	██████████ ██████████ ██████████ ██████████	Approved	May 22, 2019, 09:59 AM	██████████ ██████████ ██████████ ██████████	r@h otmail.com	No
738 Anonymous	A playground near shops/ new oval/ retirement home seems like a good idea. Adventure style with natural materials.	██████████ Place, Higgins Australian Capital Territory 2615, Australia	-	██████████ ██████████ ██████████ ██████████	Approved	May 22, 2019, 10:06 AM	██████████ ██████████ ██████████ ██████████	r@h otmail.com	No
740 ██████████	██████████g@yaho o.com.au Tester Park is a great space and well used for kids play and walking dogs. It would be even better with more trees and updated play equipment! I'd love to see a big climbing frame and more swings, with extra seating nearby for parents etc.	██████████ Street, Higgins Australian Capital Territory 2615, Australia	-	██████████ ██████████ ██████████ ██████████	Approved	May 23, 2019, 08:27 AM	██████████ ██████████ ██████████ ██████████	@y ahoo.com.a u	Yes
741 Anonymous	Any improvement to the playground off Nicholas St will be welcome	██████████ Street, Higgins Australian Capital Territory	-	██████████ ██████████ ██████████ ██████████	Approved	May 23, 2019, 10:07 PM	██████████ ██████████ ██████████ ██████████	@ gmail.com	No
742 Anonymous	The park in Rich Street has such a large space that could be used by everyone more effectively if it was updated. Nature play areas with more seating and more play equipment would be fantastic to see in this park.	██████████ Street, Higgins Australian Capital Territory 2615, Australia	-	██████████ ██████████ ██████████ ██████████	Approved	May 24, 2019, 01:18 PM	██████████ ██████████ ██████████ ██████████	██████████ ██████████ ██████████ ██████████	No
743 Anonymous	This space has potential but needs some more features. A slide/flying fox and a water bubbler for hydration would be nice.	██████████ Street, Higgins Australian Capital Territory 2615, Australia	-	██████████ ██████████ ██████████ ██████████	Approved	May 26, 2019, 10:45 AM	██████████ ██████████ ██████████ ██████████	@bigpond.c om	No
751 Anonymous	Play space as a part of the community development in central Higgins.	██████████ Place, Higgins Australian Capital Territory	-	██████████ ██████████ ██████████ ██████████	Approved	Jun 01, 2019, 11:57 AM	██████████ ██████████ ██████████ ██████████	@gmail.co m	No
752 Anonymous	A central spot near the Higgins shops is preferable to create a hub for everyone.	██████████ Place, Higgins Australian Capital Territory	-	██████████ ██████████ ██████████ ██████████	Approved	Jun 01, 2019, 02:04 PM	██████████ ██████████ ██████████ ██████████		No
753 Anonymous	Close to the oval as well as central to Higgins shops and Kippax shops. A big space that needs improvement.	██████████ Street, Higgins Australian Capital Territory	-	██████████ ██████████ ██████████ ██████████	Approved	Jun 01, 2019, 02:26 PM	██████████ ██████████ ██████████ ██████████		No
754 Anonymous	Co-located with sporting grounds and shop facilities would be great.	██████████ Place, Higgins Australian Capital Territory	-	██████████ ██████████ ██████████ ██████████	Approved	Jun 01, 2019, 02:29 PM	██████████ ██████████ ██████████ ██████████		No
755 Anonymous	close to Higgins shops & oval	██████████ Place, Higgins Australian Capital Territory	-	██████████ ██████████ ██████████ ██████████	Approved	Jun 01, 2019, 02:47 PM	██████████ ██████████ ██████████ ██████████		No
762 Anonymous	I'd also love to have some outdoor exercise equipment in Tester Park - especially a chin-up bar.	██████████ Street, Higgins Australian Capital Territory	-	██████████ ██████████ ██████████ ██████████	Approved	Jun 02, 2019, 03:54 PM	██████████ ██████████ ██████████ ██████████	@y ahoo.com.a u	No

766 Anonymous

Linking the feature play space to the shops where there is existing parking would be ideal for allowing access for people with mobility issues, as long as access paths are included in the development.

[REDACTED]
Higgins
Australian
Capital Territory
2615, Australia

[REDACTED]

[REDACTED]

Approved

Jun 04, 2019,
09:36 PM

[REDACTED]

[REDACTED]
@yahoo.co
m.au

No

Open

Please vote on your preferred location below

[Better Suburbs](#) - [Play space suburb review](#)

187
Contributors

196
Contributions

Contribution Summary

1. Are you a resident of Higgins? Required

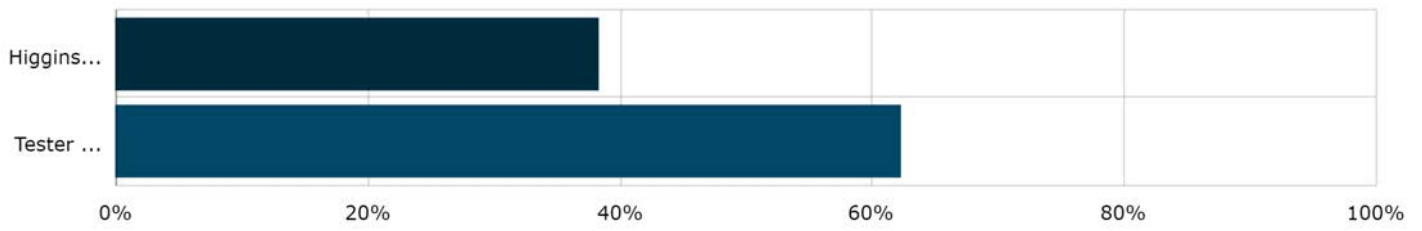
Multiple Checkbox | Skipped: 0 | Answered: 196 (100%)



Answer choices	Percent	Count
Yes	73.98%	145
No	26.02%	51

2. Which location would you prefer to have the feature play space in Higgins? Required

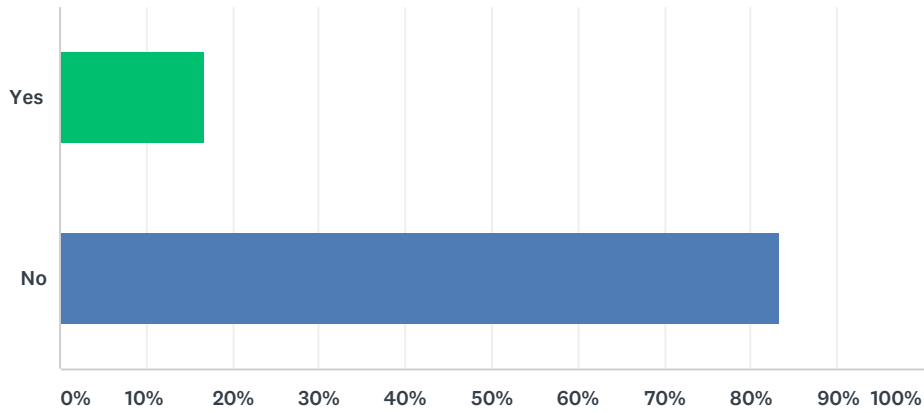
Multiple Checkbox | Skipped: 0 | Answered: 196 (100%)



Answer choices	Percent	Count
Higgins Oval	38.27%	75
Tester Park	62.24%	122

Q1 1a. Do you use play space A on the above map - off Hudson Street?

Answered: 48 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	16.67%	8
No	83.33%	40
TOTAL		48

Q2 2a. Why do you use the play space off Hudson Street?

Answered: 7 Skipped: 42

#	RESPONSES	DATE
1	It is close to my home and the only park near enough to take my grand daughter without using the car.	5/26/2019 10:52 AM
2	Riding	5/24/2019 11:02 PM
3	play ground	5/24/2019 1:48 PM
4	When walking our dog we stop to let our son play	5/16/2019 7:52 PM
5	Kids use swing while dog get walked	5/13/2019 7:55 PM
6	It offers something different to the one off Westhoven St. The climbing net with roundabout is an attraction.	5/13/2019 2:02 PM
7	[REDACTED] use it daily	4/24/2019 6:56 PM

Q3 3a. How do you usually travel to the play space off Hudson Street?

Answered: 7 Skipped: 42

#	RESPONSES	DATE
1	Walk	5/26/2019 10:52 AM
2	Ride	5/24/2019 11:02 PM
3	walk	5/24/2019 1:48 PM
4	walking	5/16/2019 7:52 PM
5	Walk	5/13/2019 7:55 PM
6	once or twice per onth, usually more in summer.	5/13/2019 2:02 PM
7	Walk	4/24/2019 6:56 PM

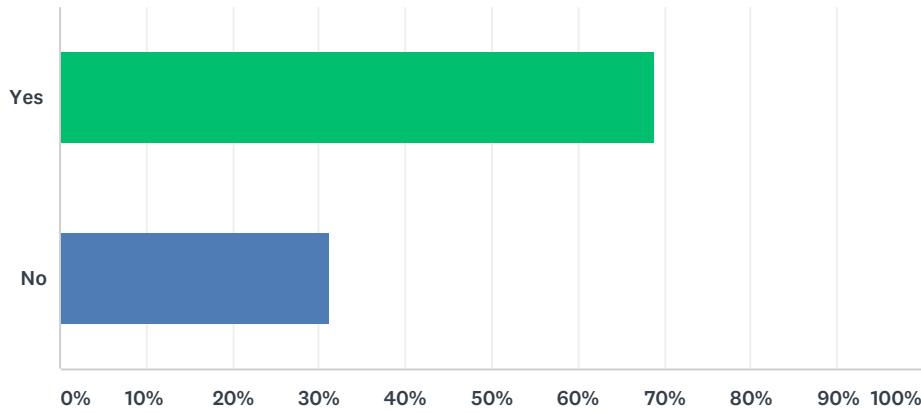
Q4 4a. What do you like about the play space off Hudson Street?

Answered: 7 Skipped: 42

#	RESPONSES	DATE
1	Location, shade, one swing has extra seating features for toddlers	5/26/2019 10:52 AM
2	Nothing	5/24/2019 11:02 PM
3	limited	5/24/2019 1:48 PM
4	the spinning platform	5/16/2019 7:52 PM
5	Needs a big upgrade not much available	5/13/2019 7:55 PM
6	It offers something different as my kids get bored of the same park.	5/13/2019 2:02 PM
7	It's a beautiful shady area, and it very convenient to access	4/24/2019 6:56 PM

Q5 1b. Do you use play space B on the above map - off Westhoven Street?

Answered: 48 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	68.75%	33
No	31.25%	15
TOTAL		48

Q6 2b. Why do you use the play space off Westhoven Street?

Answered: 32 Skipped: 17

#	RESPONSES	DATE
1	Can swing side by side with my grand daughter	6/6/2019 3:50 PM
2	Close to home, biggest playground close by	6/5/2019 3:40 PM
3	Play equipment that we don't have at the Nicholas St park, but close enough to our house to walk to.	6/4/2019 9:39 PM
4	Closest to our house	6/3/2019 12:13 PM
5	It's close to home	5/27/2019 10:13 PM
6	better than off Nicholas street	5/23/2019 9:53 PM
7	I live nearby	5/21/2019 10:09 PM
8	walking dog and kids playing on equipment and kicking balls	5/21/2019 4:49 PM
9	[REDACTED] We use this almost every day. My son likes the playground including all the features. I like how the slide is not too small, kids grow out of play equipment so fast it's good to have some things that pose them a challenge. We take our dog down there too because there is so much space for him to run around and chase ball. Its also a great place to catch up with other people who live in the area who have kids or pets.	5/16/2019 7:59 PM
10	for kids to play	5/16/2019 4:37 PM
11	It is reasonably close and my toddler can use it	5/16/2019 3:29 PM
12	I have young kids and it's near my house	5/15/2019 9:27 PM
13	I walk past it and take children there to play. It is also a nice place to look at the sky in the evening and the birds in the trees.	5/15/2019 8:43 AM
14	For a bit of variety for the kids	5/14/2019 4:27 PM
15	play with children, walking	5/14/2019 12:29 PM
16	Close to home	5/14/2019 7:18 AM
17	Take kids to play while walking dog	5/13/2019 7:57 PM
18	Away from main roads, plenty of space	5/13/2019 4:40 PM
19	It is close and convenient, and children are able to ride bikes there.	5/13/2019 2:03 PM
20	it's right in front of our house, it's a big open space with little transit of cars so dafe for kids to run around and kick a ball.	5/11/2019 10:25 AM
21	It is close to my home and a safe open space	5/11/2019 8:38 AM
22	We have 5 grandchildren who love to play there.	5/10/2019 2:14 PM
23	Take our grand daughters there weekly to play	5/10/2019 2:13 PM
24	It is in a great location, long enough for a small walk for the family and then a play at the playground before walking home.	5/8/2019 9:00 AM
25	within walking distance for a 3yo	5/7/2019 7:54 PM
26	A good playground close to home	5/5/2019 8:33 PM
27	It's our closest playground to our house.	5/5/2019 8:24 PM
28	[REDACTED] we have 2 young daughters who love the park	5/3/2019 7:22 PM
29	It is a large family friendly area	5/3/2019 8:37 AM
30	Live close by	5/1/2019 7:26 PM
31	It is a family friendly park and the streets are quiet.	5/1/2019 11:50 AM
32	It's a little walk away but it's a more substantial park as it has the slide/ equipment so my children enjoy it	4/24/2019 6:59 PM

Q7 3b. How do you usually travel to the play space off Westhoven Street?

Answered: 32 Skipped: 17

#	RESPONSES	DATE
1	walk	6/6/2019 3:50 PM
2	Walk	6/5/2019 3:40 PM
3	Walk	6/4/2019 9:39 PM
4	Walking or bikes and scooters	6/3/2019 12:13 PM
5	Walk	5/27/2019 10:13 PM
6	Walk	5/23/2019 9:53 PM
7	Walk	5/21/2019 10:09 PM
8	walk	5/21/2019 4:49 PM
9	Walking	5/16/2019 7:59 PM
10	walk	5/16/2019 4:37 PM
11	Walk - around 10min	5/16/2019 3:29 PM
12	Walk	5/15/2019 9:27 PM
13	Walk	5/15/2019 8:43 AM
14	Walk or drive	5/14/2019 4:27 PM
15	walk	5/14/2019 12:29 PM
16	Walk	5/14/2019 7:18 AM
17	Walk	5/13/2019 7:57 PM
18	Walk	5/13/2019 4:40 PM
19	Walk or ride bikes.	5/13/2019 2:03 PM
20	walk or bike	5/11/2019 10:25 AM
21	I walk	5/11/2019 8:38 AM
22	We walk.	5/10/2019 2:14 PM
23	Walk	5/10/2019 2:13 PM
24	We walk	5/8/2019 9:00 AM
25	walking	5/7/2019 7:54 PM
26	Walk	5/5/2019 8:33 PM
27	We walk	5/5/2019 8:24 PM
28	walk	5/3/2019 7:22 PM
29	Walk	5/3/2019 8:37 AM
30	Walking	5/1/2019 7:26 PM
31	drive	5/1/2019 11:50 AM
32	Walk	4/24/2019 6:59 PM

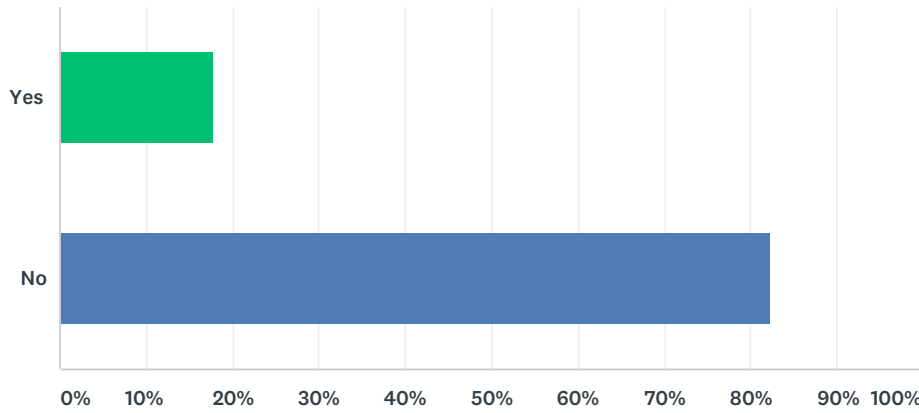
Q8 4b. What do you like about the play space off Westhoven Street?

Answered: 32 Skipped: 17

#	RESPONSES	DATE
1	suitable for range of ages	6/6/2019 3:50 PM
2	Not too close to a road	6/5/2019 3:40 PM
3	The slide.	6/4/2019 9:39 PM
4	Nothing really. It is convenient	6/3/2019 12:13 PM
5	It has swings, seating and room to run around	5/27/2019 10:13 PM
6	the slide, cleaner/clearer park	5/23/2019 9:53 PM
7	The open space, beautiful large trees, that it's close to home	5/21/2019 10:09 PM
8	large open space with play equipment and paths for scooters close to home	5/21/2019 4:49 PM
9	Great open areas. The trees there are amazing, so good to see old large box woodland trees. And i like the dead ones that are still standing too. All of these trees provide good habitat to native animals. The equipment is in good condition and has some good challenges but the playground lacks in much choice. There is not integration between features. Overall a good playground but am excited to see what improvements could be made. Perhaps some of this equipment could be moved to other playground in Higgins and this larger area could get a new adventurous playground.	5/16/2019 7:59 PM
10	lots of space and trees	5/16/2019 4:37 PM
11	It's kind of close and has a swing and a slide that my toddler can climb up to. It's pretty basic though and he gets bored fairly quickly.	5/16/2019 3:29 PM
12	Good open spaces, the kids love the equipment.	5/15/2019 9:27 PM
13	The large open space	5/15/2019 8:43 AM
14	There were different options for play equipment and a big open space to run in	5/14/2019 4:27 PM
15	lovely big open area	5/14/2019 12:29 PM
16	Large open space	5/14/2019 7:18 AM
17	Large space with lots of trees and open areas to kick balls and fly kites	5/13/2019 7:57 PM
18	Plenty of space	5/13/2019 4:40 PM
19	The swings, slide and climbing structures.	5/13/2019 2:03 PM
20	the open space the potential for planting more trees and creating a community space	5/11/2019 10:25 AM
21	It is a safe open space with minimal traffic	5/11/2019 8:38 AM
22	It is a safe area for a play space. A safe distance from a quiet street.	5/10/2019 2:14 PM
23	low public traffic area, safe family area	5/10/2019 2:13 PM
24	I like that it does have a couple of pieces of equipment for smaller children.	5/8/2019 9:00 AM
25	within walking distance from home for a 3yo	5/7/2019 7:54 PM
26	Good swings and slide	5/5/2019 8:33 PM
27	The large amount of grass next to it. The slide.	5/5/2019 8:24 PM
28	It's big, open and safe as the playground is situated away from the road.	5/3/2019 7:22 PM
29	The size of the park allows for multiple activities (soccer, frisbee, bike riding)	5/3/2019 8:37 AM
30	Swings	5/1/2019 7:26 PM
31	Surrounding streets are quiet. close to friends and kids can ride on the path	5/1/2019 11:50 AM
32	The equipment and slide are great fun, but it definitely lacks shade so we can't attend at higher up times	4/24/2019 6:59 PM

Q9 1c. Do you use play space C on the above map - off Nicholas Street?

Answered: 45 Skipped: 4



ANSWER CHOICES	RESPONSES	
Yes	17.78%	8
No	82.22%	37
TOTAL		45

Q10 2c. Why do you use the play space off Nicholas Street?

Answered: 8 Skipped: 41

#	RESPONSES	DATE
1	[REDACTED] our child loves the swing that goes really high.	6/4/2019 9:40 PM
2	very close to home	5/23/2019 9:55 PM
3	only very occasionally and just during walks with the dog	5/16/2019 8:06 PM
4	It's very close	5/16/2019 3:30 PM
5	Very close to home	5/14/2019 7:19 AM
6	it's close by on our way to places	5/11/2019 10:26 AM
7	Is close by	5/1/2019 7:27 PM
8	Convenient location to me	4/26/2019 7:36 AM

Q11 3c. How do you usually travel to the play space off Nicholas Street?

Answered: 8 Skipped: 41

#	RESPONSES	DATE
1	Walk	6/4/2019 9:40 PM
2	walk	5/23/2019 9:55 PM
3	walk	5/16/2019 8:06 PM
4	Walk - about 5min	5/16/2019 3:30 PM
5	Walk	5/14/2019 7:19 AM
6	bike or walk	5/11/2019 10:26 AM
7	Walking	5/1/2019 7:27 PM
8	Walk	4/26/2019 7:36 AM

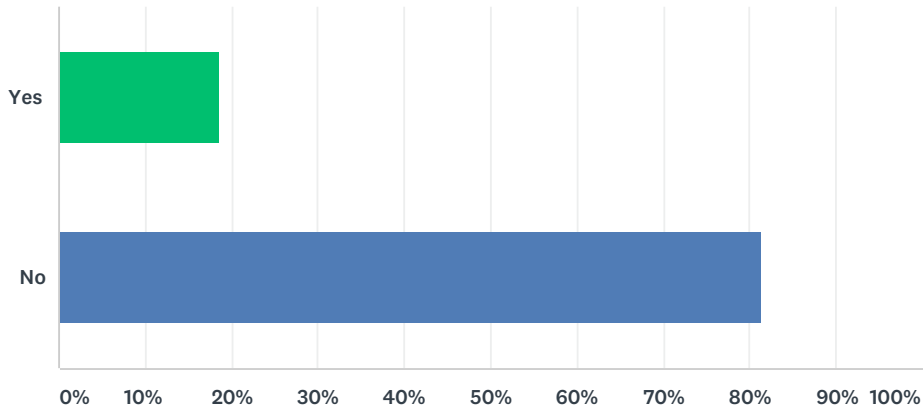
Q12 4c. What do you like about the play space off Nicholas Street?

Answered: 8 Skipped: 41

#	RESPONSES	DATE
1	The swing that goes high and is usually in the shade of the trees	6/4/2019 9:40 PM
2	not much, it's got a swing and it's close to home. It's a sad playground...	5/23/2019 9:55 PM
3	i like how its just a tiny random moto rider toy in the middle of nothing	5/16/2019 8:06 PM
4	It does have a large green space and lots of trees, but we really only go for the swing (not pictured)	5/16/2019 3:30 PM
5	Large open space.	5/14/2019 7:19 AM
6	not much really it is very old, but is a good stopping point for the kids when they're cycling	5/11/2019 10:26 AM
7	Proximity to home	5/1/2019 7:27 PM
8	The swings and surrounding nature	4/26/2019 7:36 AM

Q13 1d. Do you use play space D on the above map - off Rich Street?

Answered: 43 Skipped: 6



ANSWER CHOICES	RESPONSES	
Yes	18.60%	8
No	81.40%	35
TOTAL		43

Q14 2d. Why do you use the play space off Rich Street?

Answered: 7 Skipped: 42

#	RESPONSES	DATE
1	close to home	6/1/2019 2:42 PM
2	Closest to us and it has a variety of equipment.	6/1/2019 2:19 PM
3	closest	5/15/2019 1:19 PM
4	It is just down the road from our house	5/14/2019 5:08 PM
5	another playground close by to play with	5/11/2019 10:47 AM
6	Closest to my house	5/6/2019 3:46 PM
7	Close by	5/1/2019 7:44 PM

Q15 3d. How do you usually travel to the play space off Rich Street?

Answered: 7 Skipped: 42

#	RESPONSES	DATE
1	bike or walk	6/1/2019 2:42 PM
2	Walk.	6/1/2019 2:19 PM
3	walk/bike/scooter	5/15/2019 1:19 PM
4	Walk	5/14/2019 5:08 PM
5	bike or walk	5/11/2019 10:47 AM
6	no	5/6/2019 3:46 PM
7	Walking. Nearest to us	5/1/2019 7:44 PM

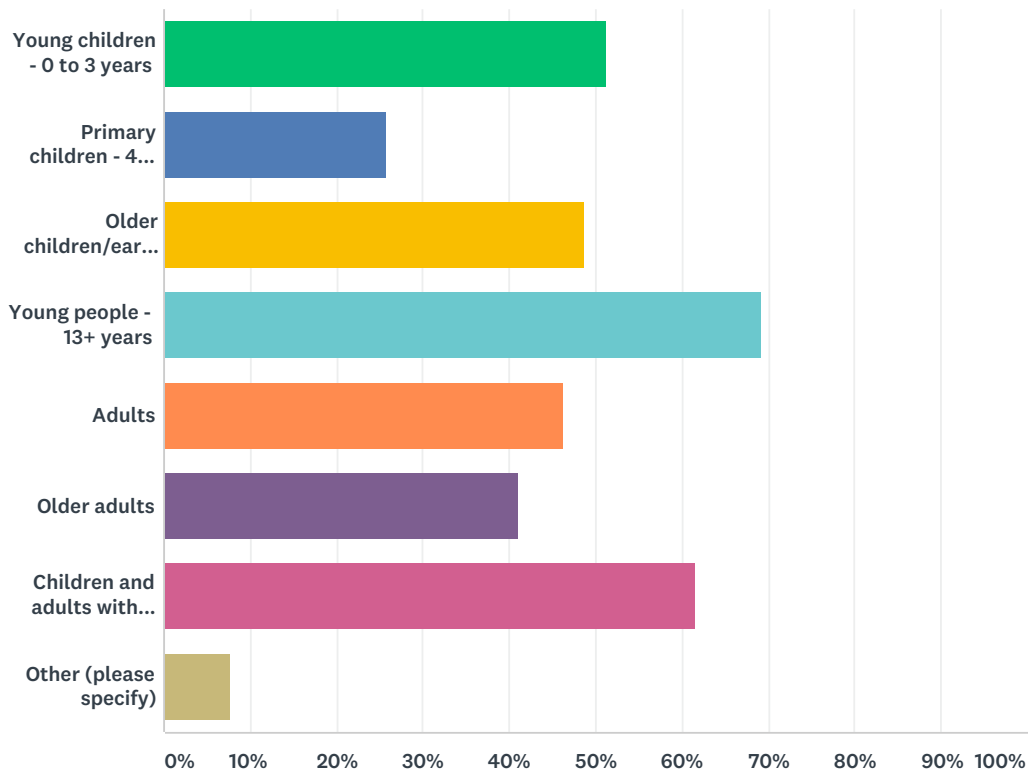
Q16 4d. What do you like about the play space off Rich Street?

Answered: 7 Skipped: 42

#	RESPONSES	DATE
1	needs improvement	6/1/2019 2:42 PM
2	Swings, climbing, slides, spinning thing.	6/1/2019 2:19 PM
3	the slide	5/15/2019 1:19 PM
4	The kids like the swings and slide	5/14/2019 5:08 PM
5	it's a bit bigger but still very old and little shade	5/11/2019 10:47 AM
6	It looks modern	5/6/2019 3:46 PM
7	Proximity, climbing equipment and swing	5/1/2019 7:44 PM

Q17 5. Who in the community do you feel is not well catered for with the current play spaces in Higgins?

Answered: 39 Skipped: 10



ANSWER CHOICES	RESPONSES	
Young children - 0 to 3 years	51.28%	20
Primary children - 4 to 7 years	25.64%	10
Older children/early teens - 8 to 12 years	48.72%	19
Young people - 13+ years	69.23%	27
Adults	46.15%	18
Older adults	41.03%	16
Children and adults with special needs	61.54%	24
Other (please specify)	7.69%	3
Total Respondents: 39		

#	OTHER (PLEASE SPECIFY)	DATE
1	It would be good to see a more intergrated space where both Teens and Smaller children can spend time - the Capital Brewing Company in Fyshwick is a really contemporary space that can be used by teens to enjoy the ambiance or water, and by smaller children exploring in a more natural environment	5/16/2019 8:11 PM
2	Adults take their children there to play, yet there is little that is attractive to the adults. Kids having a great time is good, but adults...	5/15/2019 9:01 AM
3	Children who live in south Bruce.	5/10/2019 11:33 PM

Q18 6. How can the play spaces in Higgins better cater to these members of the community?

Answered: 37 Skipped: 12

#	RESPONSES	DATE
1	ball games challenging equipment lazy equipment	6/6/2019 3:53 PM
2	Shade over playgrounds, more seating, soft rubber ground cover so that babies can crawl	6/5/2019 3:47 PM
3	Better access. More diversity in activities and equipment.	6/4/2019 9:42 PM
4	More shade for adults to sit. More play facilities like the newer suburbs. Somewhere for the kids to ride bikes. A small court for older kids to play basket ball etc. more than one slide. Swings to not face the sun. Something other than tanbark. Perhaps the soft tiles. Slides that aren't metal. Currently the one in place the children can't play on in summer because it burns them.	6/3/2019 12:21 PM
5	Have more age appropriate spaces reinforcing the importance of fitness	6/1/2019 4:16 PM
6	mixed sports spaces such as fixed basketball/soccer courts	6/1/2019 2:42 PM
7	Offer more variety of equipment and experiences to cater to all ages and abilities.	6/1/2019 2:19 PM
8	Play equipment that can be used by older children, teenagers & adults eg: nature play logs, larger swings, climbing frames, basketball hoops. Shaded areas for use on hot days. Grassed areas that are maintained and reasonably level so that they can be run on and used for ball sports without injury.	5/27/2019 10:25 PM
9	better quality of play equipment, variety of play equipment (swings, slides, seesaw, etc); a swing for wheelchair, benches, tables, shade	5/23/2019 10:01 PM
10	Include equipment that they can engage with. This could be skate facilities for older kids or just a space to hang out. Provide accessible equipment for children with disabilities. Provide easy access. Provide seating and shade	5/21/2019 10:12 PM
11	a mix of play equipment that caters for all ages, plus more seats and table for adult supervisors.	5/21/2019 4:53 PM
12	More adventurous activities for children. Adults would benefit from having more for kids to do. Also could incorporate some gym style features for adults to use. Older adults may benefit with easy access and additional seating.	5/16/2019 8:26 PM
13	I think that the design of spaces for young people could be more designed for more collaborative use. I think that it'd be terrific to see a space where older and younger kids want to visit. I'd be nice to have landscaping that contributes to the existing beauty. The natural space opposite the Higgins shops would be ideal. It'd be pretty cool if we could have a space that provided the infrastructure for the community to use for gardening. Some raised beds with some vegie mix in?	5/16/2019 8:11 PM
14	Graded flat areas or/and recreational equipment.	5/16/2019 5:04 PM
15	That's a great question. Maybe exercise station type equipment for teens and adults, better shade and seats for adults and older adults. Better bike paths and access to the parks.	5/15/2019 9:37 PM
16	Better Design attracting more people. Better design including friendly looking and easily accessible parts to the equipment.	5/15/2019 8:26 PM
17	no shade, no handicap access, poor access to the site	5/15/2019 1:19 PM
18	Nice deciduous trees - they let the sun through in the winter and create shade in the summer. The most appropriate sort are ones that loose their leaves early when the cold arrives. Better still are the ones that display beautiful autumn colours. BBQ area would be great! A few other areas where people can sit - not on top of the play ground. Stretching equipment? Everyone should stretch - perhaps something educating people how to stretch while waiting for the kids to have their fill on fun?	5/15/2019 9:01 AM
19	Put in some smaller play equipment for the little ones as the curent equipment is too big and dangerous for them. bike paths that run around the perimetre so the little ones can ride little bikes where parents can see them and kids learning to ride bikes and scooters have somewhere to practrice off the road. Natural climbing features like large-ish rocks and tree trunks for kids to climb on are always a hit	5/14/2019 5:08 PM
20	more age appropriate facilities, such as fitness courses	5/14/2019 12:31 PM

21	Young children to run around and play Older children to kick a football and/or other bat/ball games Older people, to sit and relax.	5/14/2019 7:24 AM
22	Including play or climbing equipment that encourages participation by people aged over 8-10 years. Equipment needs to be fun and challenging and cater to adult sized bodies.	5/13/2019 2:15 PM
23	by adding bbq or pizza oven, tables and seating with shade, all community members from young to old will congregate and use the space. By adding equipment for younger children and special needs, families will feel safer and happier allowing their children to play in these public spaces and make use of them. By congregating families, the neighbourhood and community becomes a safer places as people will be looking out for each other and other's safety and wellbeing	5/11/2019 10:47 AM
24	Have more play equipment to suit younger children, more seating areas for adults and older children, include a bike track, include bbq facilities	5/11/2019 8:40 AM
25	Provide outdoor gym facilities for teens and adults.	5/10/2019 11:33 PM
26	Would love to see something like a flying fox or climbing wall.	5/10/2019 2:18 PM
27	Seats with cover, equipment easier access	5/10/2019 2:18 PM
28	I think that there needs to be more equipment for smaller kids and children with special needs, tactile and noise making equipment would be fantastic and swings for these children. The park in Moncrieff is a great example of including equipment for adults too. The addition of exercise equipment allows for adults to get their 30 minutes a day in while watching the kids.	5/8/2019 9:05 AM
29	Fencing the area off would be a great start so children can't run into the road (one makes a break for it while the other goes the other way). They're old and tired and frankly look it. I resent having to drive to a playground but if I'm forced to it wouldn't be in Higgins. Getting the kids to ride push bikes isn't going to happen either as they're forced onto bike lane ON THE ROAD due to roadworks/blocked off footpaths and verges due construction. Whoever is designing smaller block suburbs needs to visit Sydney suburbs for how they do it- multiple small parks within walking distance more than makes up for zero backyards. Canberra has resealing roads programs that involve throwing loose gravel on top and calling it good. And I've not even gotten to the state of the footpaths.	5/7/2019 8:06 PM
30	Have equipment specialized for toddlers. Have more shade producing equipment or vegetation	5/6/2019 3:46 PM
31	Better shade and equipment that encourages exploring and is easy for little ones to climb etc	5/5/2019 8:39 PM
32	The climbing equipment needs to have some more safety things as the gaps are quite big, easy for little people to fall through off the platforms	5/5/2019 8:26 PM
33	#Seating areas for parents and elderly #play spaces where kids and parents can play together #bbq facilities for the community to use and also the opportunity to host birthday parties. #where kids can explore and exercise	5/3/2019 7:27 PM
34	Higgins is a small suburb so a good redevelopment of equipment in one play space would be preferred. Currently a couple of old small play spaces are scattered.	5/3/2019 8:41 AM
35	Upgrade to the equipment, facilities, paths, accessibility and increase security	5/1/2019 7:44 PM
36	Equipment with more variety. currently no toddler friendly equipment. gaps between levels are dangerous	5/1/2019 12:00 PM
37	An exercise component would be very valuable to teens and adults to encourage good health practice and would be more inclusive of all ages. Better paths would make the locations more accessible for people with disabilities	4/24/2019 7:17 PM

Q19 7. Are there any other comments you would like to add about the current play spaces in Higgins?

Answered: 31 Skipped: 18

#	RESPONSES	DATE
1	Water play would be good and adventurous activities and engagement with nature.	6/4/2019 9:42 PM
2	They are all dated and don't really cater for anyone. There is a great community in Higgins and there is nothing in the suburb the draw families out into these communities spaces. We have to drive to other suburbs for our children to play in a park	6/3/2019 12:21 PM
3	No, we don't use them as they aren't in 'central' Higgins.	6/1/2019 4:16 PM
4	It's very small. Even for younger children (3-6yo) they get bored of the space quickly.	6/1/2019 2:42 PM
5	It would be good to have more shade around the play spaces and better access.	6/1/2019 2:19 PM
6	All need shade over the play equipment, better lighting (wildlife friendly if possible) and signs to discourage people walking their dogs off leash.	5/27/2019 10:25 PM
7	play space off Nicholas street is a disappointment and should be improved. There are couple of swings and a rocking motorcycle. This is it. any improvement will be welcome!!!	5/23/2019 10:01 PM
8	paths are great as a double up for walking and kids riding bikes and scooters.	5/21/2019 4:53 PM
9	I think they do need a re-vamp. The equipment is in good condition but lacks interest or many challenges. If we compare to some of the new ones in Coombs or Denman Prospect these are new and exciting playgrounds with challenging features and strange shapes and sizes. Natural features would be a great integration into playgrounds.	5/16/2019 8:26 PM
10	I think the new space should go behind Kriewaldt Cct near where the new old peoples home is because it's on the same side of the suburb as the shops - Otherwise - the space opposite the street would also be terrific.	5/16/2019 8:11 PM
11	Thank you for including the community in the review. A fair few people do seem to drive to community parks, which impacts on the houses around and makes the park generally less safe for younger kids. I'm not sure what the solution to this is, or even if it's really a big enough problem to warrant looking into, but if the parks are improved the extra (foot, bike and car) traffic to them does impact the people who live directly adjacent.	5/15/2019 9:37 PM
12	It is currently uninspiring. New features need to be added to attract more people from further around the suburb.	5/15/2019 8:26 PM
13	very few not serviced by bus system so have to walk can only use close ones	5/15/2019 1:19 PM
14	They need to be connected to the community by good bike path infrastructure. Currently there are no bike paths in Higgins and the footpath network SUCKS :) Kids get to the park via the roads, cross country or over rough or overgrown paths.	5/15/2019 9:01 AM
15	They dont really cater for the little ones under 3 or older kids over 13 that still like to play on the playground and non of the playgrounds in the suburb are disability friendly at all	5/14/2019 5:08 PM
16	Presently all playgrounds are sadly neglected, particularly during the warmer months when mowing is irregular and grass (weeds) can be knee high. Our grandchildren visit regularly (weekly) and existing and unkept playgrounds provide no attraction to them.	5/14/2019 7:24 AM
17	Investment in a single space would be better than multiple upgrades. If the space is good enough then people will be prepared to walk, ride or drive a bit further. Spaces should also factor in access to shade which is missing in the main Higgins playground and makes it difficult to use safely during Summer.	5/13/2019 2:15 PM
18	an upgrade to these playgrounds is very much needed and appreciated. I think more families would use them and help them to connect to others in the communities. More nature based playgrounds with equipment for all ages, plus shades, bbq area with tables and seating would be ideal!	5/11/2019 10:47 AM
19	I feel this space would be well utilized if it is upgraded and improved	5/11/2019 8:40 AM
20	No. But the park on Jaeger Circuit in South Bruce - the only public playground in our part of the suburb - needs refurbishment and has not been updated for decades it seems.	5/10/2019 11:33 PM
21	More seating for the oldies supervising the littlies.	5/10/2019 2:18 PM

22	Better use of the grass area	5/10/2019 2:18 PM
23	I think in comparison to other suburbs Higgins has been forgotten about for quite a while. The fact that ginninderry is being built means that Higgins is becoming a more 'central' location and needs better amenities. There are a large number of growing families in my street alone.	5/8/2019 9:05 AM
24	Consider not just the actual play space but how users would actually get there. Footpaths that are non existent or simply not wide enough for wheeled walkers do not encourage older people to supervise young kids to play in playgrounds. Not all parents are even mobile after having babies- Higgins has ZERO public toilets ANYWHERE in the suburb. Not even the local shops house one. This is also a major restriction for people with kids, or anyone with a functioning bladder much less a dysfunctional one!	5/7/2019 8:06 PM
25	Would be exciting to see an upgrade of the playspaces	5/5/2019 8:39 PM
26	No	5/5/2019 8:26 PM
27	#safer equipment to cater for a range of ages	5/3/2019 7:27 PM
28	The new equipment should reflect the natural look of the suburb. A nature play area would be well received by the community	5/3/2019 8:41 AM
29	They need to have a better feel to create activation and social interaction. All the areas are outdated, a bit unsafe and lack of entertainment for children	5/1/2019 7:44 PM
30	there is limited seating and shade.	5/1/2019 12:00 PM
31	As I mentioned I think an exercise park would be very beneficial for our community at any of the locations, there's plenty of space at either parks we frequent. I see a lot of people walking and think quite a few people would find it beneficial. It would also give people opportunity to exercise whilst their children are playing. An update of equipment for Hudson street to include a slide would be amazing.	4/24/2019 7:17 PM

Q20 8. Here you can upload a photo of an existing play space, a part of a play space or a design that you have drawn for a new play space in Higgins.

Answered: 10 Skipped: 39

#	FILE NAME	FILE SIZE	DATE
1	sports park.jpg	1.4MB	6/1/2019 2:42 PM
2	playground.jpg	350.5KB	5/16/2019 8:26 PM
3	Kings Park 1.jpg	973.5KB	5/15/2019 9:01 AM
4	play ground ideas.docx	1.5MB	5/14/2019 5:08 PM
5	fairfield playground.jpg	392.2KB	5/13/2019 2:15 PM
6	lakerebeccahero.jpg	409.6KB	5/11/2019 10:47 AM
7	Rosehill-Waters-Playground-4.jpg	608.4KB	5/3/2019 8:41 AM
8	B7B1950B-2035-4C77-98BA-8BA29DA3E056.png	1.9MB	5/1/2019 7:44 PM
9	playground 1.jpg	59.5KB	5/1/2019 12:00 PM
10	FE9F5895-8D05-4AD8-8583-966D1BEAF597.png	2.2MB	4/24/2019 7:17 PM

Q21 9. Tell us a little bit about your image and why you have uploaded it.

Answered: 13 Skipped: 36

#	RESPONSES	DATE
1	email to [REDACTED] 22 May 2019	6/6/2019 3:53 PM
2	It's a sports park for children of all ages	6/1/2019 2:42 PM
3	It has adventurous features and connectivity between them. Room for lots of kids to play at once without being on top of each other. fun for older and younger kids. Hard to capture everything i would want from a playground but i think that having some good challenging equipment is essential.	5/16/2019 8:26 PM
4	The Holt Community park is a good example of a more inclusive and multi-purpose space with a good mix of exercise and play equipment, covered and open spaces etc.	5/15/2019 9:37 PM
5	Synergy Park in Kings Park in Perth is a fantastic play space that we can all learn from. People come from all around... Inspiration... I think that the Higgins project should do things that are a little different - perhaps bring people in from all around. Perhaps an elevated walkover platform that integrates fun children's play equipment, a curly slide off it. The elevated platform would allow better views of the side, get people closer to the trees and the birdlife. And is generally cool. Consider a walk over... ramp from both sides... seating at the top. Now it starts to be interesting for parents! More places to chase the children. People with disabilities can go up and over! Play equipment and tan bark under. Shade is under. Something to think about.	5/15/2019 9:01 AM
6	These are examples of similar playscapes or equipment that my kids loved to play on for hours	5/14/2019 5:08 PM
7	It has activities for all ages of children, particularly I like the high climbing areas and shading.	5/13/2019 2:15 PM
8	it has different play areas that use their imaginations and using natural materials rather than plastic. lots of seating space for parents and children, variety of play equipment for different ages	5/11/2019 10:47 AM
9	I have no image to upload. Models to use are elsewhere in Canberra such as the arboretum- which isn't even on a bus run.	5/7/2019 8:06 PM
10	The playground pictures caters for all ages, is in line with the natural bush style of the suburb and there is shaded space for the community to utilise under the patio.	5/3/2019 8:41 AM
11	We haven't created a picture but parks that we like to take ideas from are boundless and John night park playgrounds in a Canberra and Steel Park, Rockdale and Sansouci play grounds in Sydney. Parks with bright colours, paths for bicycle and scooters, climbing equipment, slides and swings and water fun if budget allows. Areas for kids with special needs and and area where little kids can play.	5/1/2019 7:44 PM
12	I think new equipment should complement the nature in the park and should not clash (bright colours). the arboretum play space use of colours is a good example of a visually friendly play space	5/1/2019 12:00 PM
13	Maybe wishful thinking but a wonderful play feature would serve our suburb and surrounds so well.	4/24/2019 7:17 PM

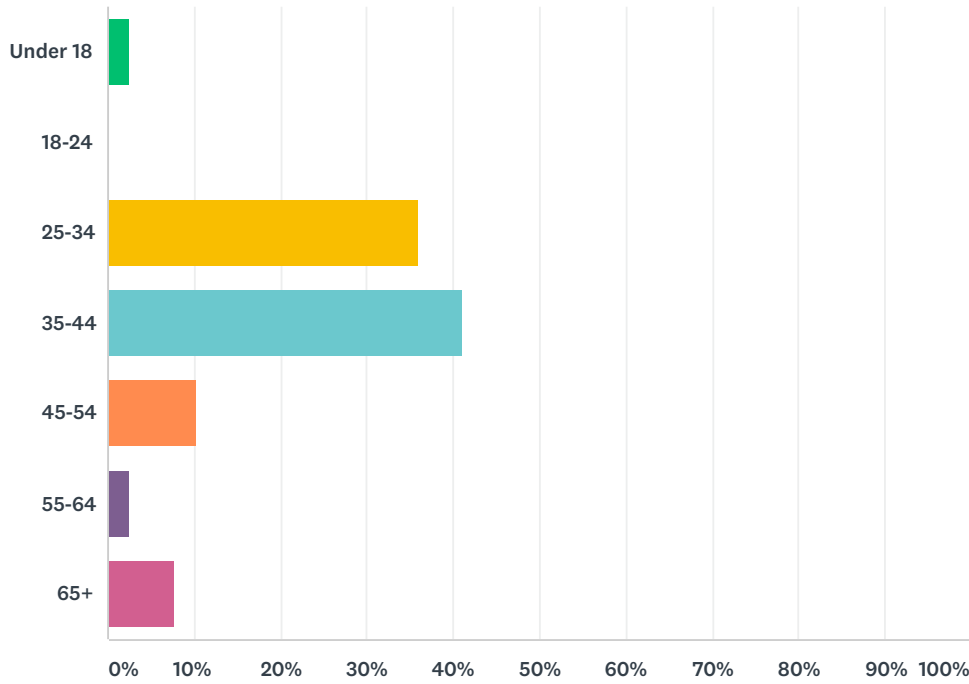
Q22 10. What suburb do you live in?

Answered: 38 Skipped: 11

#	RESPONSES	DATE
1	Higgins	6/6/2019 3:53 PM
2	Higgins	6/5/2019 3:47 PM
3	Higgins	6/4/2019 9:42 PM
4	Higgins	6/3/2019 12:21 PM
5	Higgins	6/1/2019 4:16 PM
6	Higgins	6/1/2019 2:42 PM
7	Higgins	6/1/2019 2:19 PM
8	Higgins	5/27/2019 10:25 PM
9	Higgins	5/26/2019 10:54 AM
10	Higgins	5/23/2019 10:01 PM
11	Higgins	5/21/2019 10:12 PM
12	higgins	5/21/2019 4:53 PM
13	Higgins	5/16/2019 8:26 PM
14	Higgins	5/16/2019 8:11 PM
15	Higgins	5/15/2019 9:37 PM
16	Higgins	5/15/2019 8:26 PM
17	holt	5/15/2019 1:19 PM
18	Higgins	5/15/2019 9:01 AM
19	Higgins	5/14/2019 5:08 PM
20	Higgins	5/14/2019 12:31 PM
21	Higgins	5/14/2019 7:24 AM
22	Higgins	5/13/2019 2:15 PM
23	Higgins	5/11/2019 10:47 AM
24	Higgins	5/11/2019 8:40 AM
25	South part of Bruce	5/10/2019 11:33 PM
26	Higgins	5/10/2019 2:18 PM
27	Our two grand daughters live in Higgins	5/10/2019 2:18 PM
28	Higgins	5/8/2019 9:05 AM
29	Higgins	5/7/2019 8:06 PM
30	Higgins	5/6/2019 3:46 PM
31	Higgins	5/5/2019 8:39 PM
32	Higgins	5/5/2019 8:26 PM
33	Higgins	5/3/2019 7:27 PM
34	Higgins	5/3/2019 8:41 AM
35	Higgins	5/1/2019 7:44 PM
36	Latham	5/1/2019 12:00 PM
37	Higgins	4/26/2019 7:37 AM
38	Higgins	4/24/2019 7:17 PM

Q23 11. What is your age group?

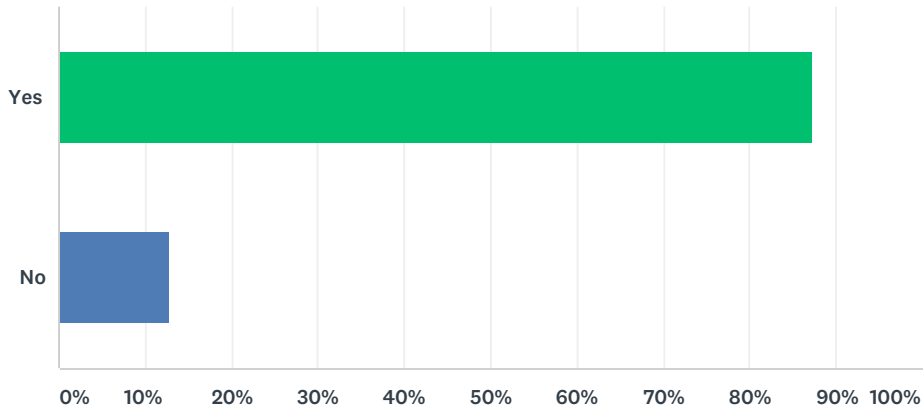
Answered: 39 Skipped: 10



ANSWER CHOICES	RESPONSES	
Under 18	2.56%	1
18-24	0.00%	0
25-34	35.90%	14
35-44	41.03%	16
45-54	10.26%	4
55-64	2.56%	1
65+	7.69%	3
TOTAL		39

Q24 12a. Do you have any children?

Answered: 39 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	87.18%	34
No	12.82%	5
TOTAL		39

Q25 12b. If yes, how many in each age group?

Answered: 33 Skipped: 16

ANSWER CHOICES	RESPONSES
Young children - 0 to 3 years	51.52% 17
Primary children - 4 to 7 years	57.58% 19
Older children/early teens - 8 to 12 years	42.42% 14
Teens - 13+ years	39.39% 13

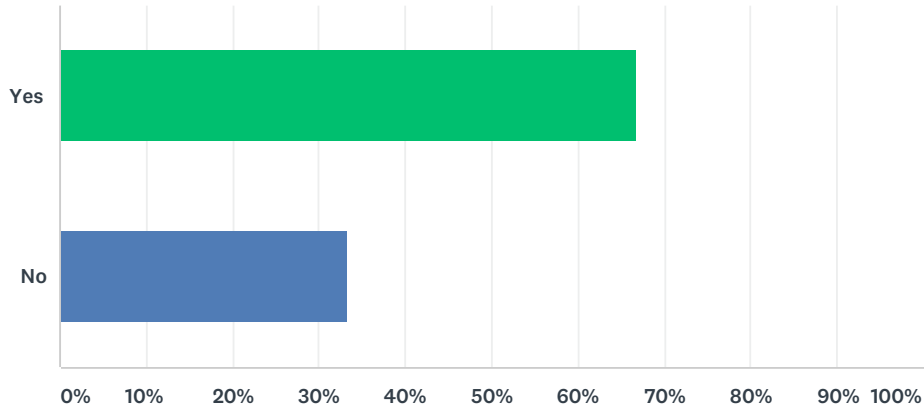
#	YOUNG CHILDREN - 0 TO 3 YEARS	DATE
1	2	6/5/2019 3:48 PM
2	1	5/26/2019 10:55 AM
3	1	5/21/2019 4:53 PM
4	2	5/16/2019 8:27 PM
5	2	5/15/2019 9:38 PM
6	2	5/14/2019 5:09 PM
7	1	5/11/2019 10:48 AM
8	1	5/10/2019 2:20 PM
9	3	5/10/2019 2:19 PM
10	1	5/8/2019 9:06 AM
11	was here	5/7/2019 8:07 PM
12	1	5/5/2019 8:40 PM
13	1	5/5/2019 8:27 PM
14	1	5/3/2019 7:27 PM
15	1	5/1/2019 12:01 PM
16	1	4/26/2019 7:38 AM
17	1	4/24/2019 7:18 PM

#	PRIMARY CHILDREN - 4 TO 7 YEARS	DATE
1	1	6/4/2019 9:43 PM
2	1	6/3/2019 12:23 PM
3	1	6/1/2019 4:16 PM
4	2	6/1/2019 2:42 PM
5	2	6/1/2019 2:19 PM
6	1	5/23/2019 10:02 PM
7	2	5/21/2019 4:53 PM
8	0	5/15/2019 9:38 PM
9	1	5/15/2019 1:20 PM
10	1	5/14/2019 5:09 PM
11	2	5/14/2019 7:25 AM
12	1	5/13/2019 2:16 PM
13	1	5/11/2019 10:48 AM
14	1	5/10/2019 2:20 PM

15	1	5/10/2019 2:19 PM
16	was here	5/7/2019 8:07 PM
17	1	5/3/2019 7:27 PM
18	1	5/1/2019 12:01 PM
19	1	4/24/2019 7:18 PM
#	OLDER CHILDREN/EARLY TEENS - 8 TO 12 YEARS	DATE
1	2	6/3/2019 12:23 PM
2	1	6/1/2019 4:16 PM
3	1	5/27/2019 10:27 PM
4	1	5/23/2019 10:02 PM
5	1	5/16/2019 5:06 PM
6	0	5/15/2019 9:38 PM
7	1	5/15/2019 9:02 AM
8	1	5/14/2019 12:32 PM
9	3	5/14/2019 7:25 AM
10	1	5/13/2019 2:16 PM
11	1	5/10/2019 11:33 PM
12	1	5/10/2019 2:19 PM
13	3	5/7/2019 8:07 PM
14	2	5/1/2019 7:45 PM
#	TEENS - 13+ YEARS	DATE
1	2	6/4/2019 9:43 PM
2	1	5/21/2019 10:13 PM
3	2	5/16/2019 5:06 PM
4	0	5/15/2019 9:38 PM
5	2	5/15/2019 9:02 AM
6	1	5/14/2019 5:09 PM
7	2	5/14/2019 12:32 PM
8	1	5/14/2019 7:25 AM
9	1	5/10/2019 11:33 PM
10	1	5/10/2019 2:19 PM
11	1	5/7/2019 8:07 PM
12	1	5/3/2019 7:27 PM
13	1	4/24/2019 7:18 PM

Q26 13a. Would you like to be on a contact list to be invited to face to face engagement sessions and kept up to date with the progress of the suburb review?

Answered: 39 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	66.67%	26
No	33.33%	13
TOTAL		39

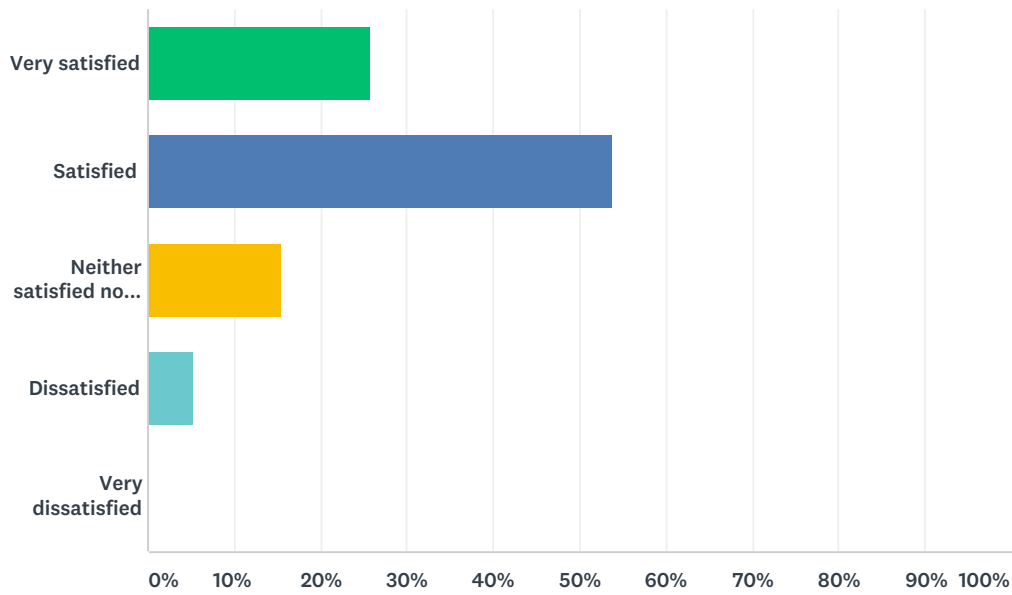
Q27 13b. If yes, please provide your email address?

Answered: 27 Skipped: 22

#	RESPONSES	DATE
1	██████████@iimetro.com.au	6/6/2019 3:54 PM
2	██████████r@gmail.com	6/5/2019 3:48 PM
3	██████████@yahoo.com.au	6/4/2019 9:43 PM
4	██████████@gmail.com	6/3/2019 12:23 PM
5	██████████3@hotmail.com	5/27/2019 10:27 PM
6	██████████@bigpond.com	5/26/2019 10:55 AM
7	██████████k@act.gov.au	5/23/2019 10:02 PM
8	██████████@gmail.com	5/21/2019 10:13 PM
9	██████████@yahoo.com.au	5/21/2019 4:53 PM
10	██████████@hotmail.com	5/16/2019 8:27 PM
11	██████████y@ed.act.edu.au	5/16/2019 8:12 PM
12	██████████@gmail.com	5/16/2019 5:06 PM
13	██████████@gmail.com	5/15/2019 9:38 PM
14	██████████3@gmail.com	5/15/2019 8:27 PM
15	██████████@gmail.com	5/15/2019 9:02 AM
16	██████████@gmail.com	5/13/2019 2:16 PM
17	██████████@gmail.com	5/11/2019 10:48 AM
18	██████████@gmail.com	5/8/2019 9:06 AM
19	██████████@gmail.com	5/6/2019 3:47 PM
20	██████████@gmail.com	5/5/2019 8:40 PM
21	██████████@hotmail.com	5/5/2019 8:27 PM
22	██████████@gmail.com	5/3/2019 7:27 PM
23	██████████@hotmail.com	5/3/2019 8:42 AM
24	██████████@hotmail.com	5/1/2019 7:45 PM
25	██████████r@gmail.com	5/1/2019 12:01 PM
26	██████████@live.com.au	4/26/2019 7:38 AM
27	██████████@yahoo.com.au	4/24/2019 7:18 PM

Q28 14. Overall, are you satisfied with this community engagement experience?

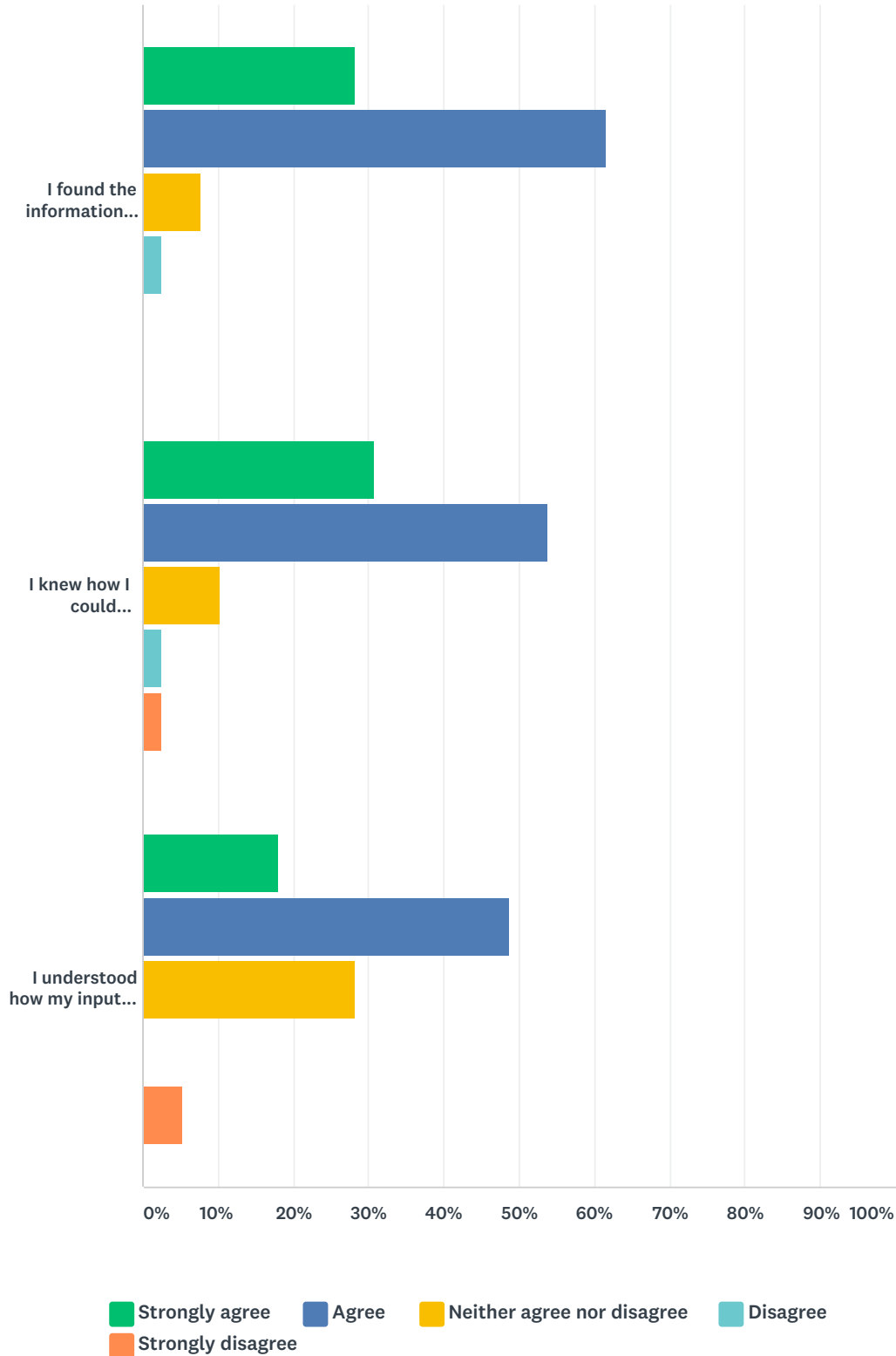
Answered: 39 Skipped: 10



ANSWER CHOICES	RESPONSES	
Very satisfied	25.64%	10
Satisfied	53.85%	21
Neither satisfied nor dissatisfied	15.38%	6
Dissatisfied	5.13%	2
Very dissatisfied	0.00%	0
TOTAL		39

Q29 15. Thinking about your experience engaging with us on suburbs play review, please tell us whether you agree or disagree with the following statements.

Answered: 39 Skipped: 10



	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL
I found the information clear and easy to understand	28.21% 11	61.54% 24	7.69% 3	2.56% 1	0.00% 0	39

Higgins play review survey

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I knew how I could participate, have my say, share my views, ideas and experience	30.77% 12	53.85% 21	10.26% 4	2.56% 1	2.56% 1	39
I understood how my input would be used to inform or shape a decision	17.95% 7	48.72% 19	28.21% 11	0.00% 0	5.13% 2	39

**Better Suburbs -
Play space suburb
review**

Title: Narrabundah
feature play space
Tool Type: Social Map
Activity ID: 554
Report Date Range: 23 Apr 2019 - 7 Jun 2019
Date Exported: 7 Jun 2019 03:31 pm
Exported By: EmilyWadwell

Contribution ID	Username	Email	Submission	Uploaded Image	Category	Address	Latitude	Longitude	Moderation Status	Submitted Date	Username	Email	Member Status	Member ID	Member Username	Member Email	Member IP	Member Postcode	Member Gender	Member Age
64		@hotmail.com	This is an existing, known, used park space with lots of room and it's central to a large green walkway/corridor. It would be great to build upon this and add more interest and activity for a wider age range. This spot is perfect to build a new playground. It is away from the street and lots of space for a large playground. Shade sail will be good for the summer months as it gets quite hot when the kids are playing.			Narrabundah Australian Capital Territory 2604, Australia			Approved	Apr 27, 2019, 10:29 AM		@hotmail.com	Yes						F (female)	35-44
65		@gmail.com	The flats here are being re-developed. I think it'd be great if they were replaced by similar high-density housing as I think more people living close together contributes to better shared places that are well utilised. Having a play space near to this new development would allow the residents to make use of it. The oval is only sporadically used at the moment. I think I'd use it more if there were more people around enjoying the space.			Narrabundah Australian Capital Territory 2604, Australia			Approved	Apr 27, 2019, 07:20 PM		@gmail.com	Yes						M (male)	35-44
65		@mac.com	Full disclosure: I live quite close to here and would love to have a feature play space nearby for my kids to enjoy. Playground with possibility to incorporate large rocks and gumtree area into a nature play space.			Narrabundah Australian Capital Territory 2604, Australia			Approved	Apr 27, 2019, 08:57 PM		@mac.com	Yes						M (male)	35-44
65		@gmail.com	Having the playground adjacent to the shops increases convenience and promotes a sense of community centre. The tree lined site would be perfect for a play space incorporating natural elements like boulders and cut logs. It would be great to see other elements like: • Shared path with exercise equipment; • Indigenous planting; • Passive recreation facilities; • Updated playground; • Half basketball court; • Picnic shelter and barbecue; and • possibly even a Learn to Ride Centre			Narrabundah Australian Capital Territory 2604, Australia			Approved	Apr 29, 2019, 12:28 PM		@gmail.com	Yes						F (female)	25-34
662		@gmail.com	The site is a very large green space. It could accommodate a number of features and become an important community park.			Narrabundah Australian Capital Territory 2604, Australia			Approved	May 01, 2019, 09:12 PM		@gmail.com	Yes						F (female)	35-44
664	7	@inet.net.au				Narrabundah Australian Capital Territory 2604, Australia			Approved	May 02, 2019, 11:42 AM		@inet.net.au	Yes				49.255.226.4		M (male)	35-44

The community park here is in desperate need of improvement and does not even appear on the map. The tree lined site would be perfect for a play space incorporating natural elements like boulders and cut logs. It would be great to see other elements like;

- Shared path with exercise equipment;
- Indigenous planting;
- Passive recreation facilities;
- Updated playground;
- Half basketball court; and
- Picnic shelter and barbecue;

The site is a very large green space. Some or all of it might be reserved for future development, but it should be put to community use until such time. It could accommodate a number of features and become a fantastic community asset. Local residents have long used the space for the annual street party and occasional birthday parties.

665

[redacted]
[redacted]@inet.net.au

location of current playground that could do with an update - close to school and shops and existing pathways

667

[redacted]@ [redacted]
[redacted]

There are currently two playgrounds in this area, one either side of Carnegie Crescent. Both are basic and in very poor condition.

It would be great to remove these playgrounds and replace them with a single, improved playground.

Ideally, the play space would incorporate both nature play elements and traditional play equipment. A car park could also be added on the lower, flatter part of the land closer to Carnegie Crescent.

The playground would be in a prominent position due to the amount of traffic passing along Carnegie Crescent, so it would likely attract significant use.

666

[redacted]@gmail.com
[redacted]@gmail.com

There are no other good playgrounds within walking distance of this area at present.

670

[redacted]@gmail.com
[redacted]@gmail.com

This is a beautiful tree-covered spot and it would be great to upgrade the playground here.

672

[redacted]@hotmail.com
[redacted]@hotmail.com

We think a park near the shops will add to the community feel of Narrabundah

[redacted]
Narrabundah Australian
Capital Territory 2604,
Australia

[redacted]
Narrabundah Australian
Capital Territory 2604,
Australia

[redacted] Approved

May 02, 2019,
11:48 AM

[redacted]@inet.n
[redacted]et.au

Yes

[redacted]
[redacted]
[redacted]

M (male) 35-44

[redacted] Approved

May 02, 2019,
04:57 PM

[redacted]
[redacted].au

Yes

[redacted]
[redacted]
[redacted]

F (female) 35-44

[redacted]
Narrabundah Australian
Capital Territory 2604,
Australia

[redacted]
Narrabundah Australian
Capital Territory 2604,
Australia

[redacted] Approved

May 03, 2019,
02:28 PM

[redacted]@
[redacted]gmail.com

Yes

[redacted]tt
[redacted]@gmail.com

F (female) 25-34

[redacted] Approved

May 03, 2019,
02:29 PM

[redacted]@
[redacted]mail.com

Yes

[redacted]@gmail.com 86

F (female) 25-34

[redacted] Approved

May 04, 2019,
07:46 PM

[redacted]e
[redacted]@hotmail.co
[redacted]m

Yes

[redacted]@hotmail.co
[redacted]m

F (female) 45-54

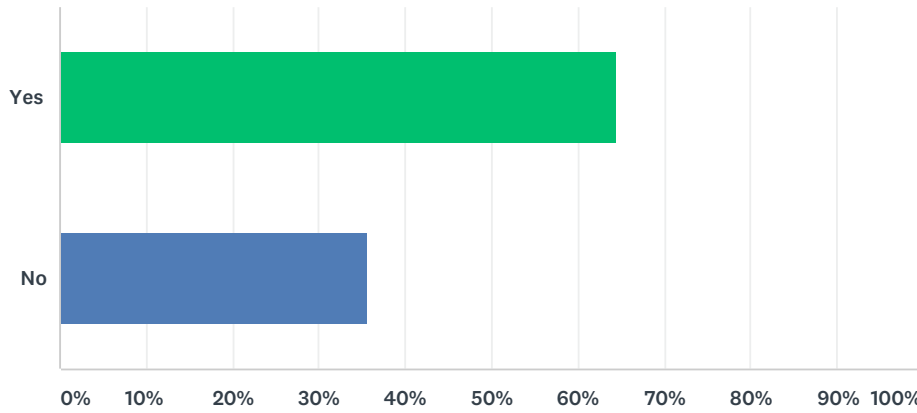
681	Anonymous	<p>This park needs to be upgraded. The swings are too high for younger kids to even get on by themselves and the slides are too high from the ground meaning kids overbalance when landing. There is no cover over this play equipment (either sun shade or tree coverage) so the metal slide and swings cant be used during the summer months.</p> <p>This is a great space with large nature area adjacent to it that could be incorporated into the design of a new playground here. The playground is currently very old and basic - it only has 4 swings and 2 slides. Some proper paths from the walkways leading to it would also be great and assist parents with prams.</p> <p>Its really dated and old equipment that needs an upgrade and some shade. Some nice seating would be really useful here as would proper paths leading to the playground area from the surrounding walkways (Finniss St, Scott St and bottom of Carnegie). Great space to add some extra playground equipment (rope climbing things or something that fancy modern playgrounds have which i cant name as we dont have any nearby)</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 07, 2019, 10:16 PM</p>	<p>@gmail.com</p>	<p>No</p>
683	Anonymous	<p>There is space to add a community facility like vegetable gardens or bbq area.</p> <p>There is some space around the shops and would encourage a family friendly community feel. There would also be increased patronage of the local shops, similar to how the revitalised playground in Chifley has improved the vibe around the Chifley shops. It is also near bus stops so is accessible. It should be enclosed .</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 07, 2019, 10:33 PM</p>	<p>.com.au</p>	<p>No</p>
685	Anonymous	<p>This is the best spot for the reasons noted by others. Also because the teachers from NECS walk the kids out here sometimes for an adventure, so there would be extra benefit in upgrading this playground.</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 08, 2019, 01:13 PM</p>	<p>@hotmail.com</p>	<p>No</p>
686	Anonymous	<p>There are limited play spaces in this part of Narrabundah that include equipment. There is a play space behind Griffith shops but that is all.</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 08, 2019, 10:30 PM</p>	<p>.com.au</p>	<p>No</p>
687	Anonymous	<p>There are very few playgrounds around this area. A play space for kids near the Narrabundah shops would be great.</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 09, 2019, 10:23 AM</p>	<p>@gmail.com</p>	<p>No</p>
690	Anonymous	<p>Close to Narrabundah school, shops and houses. Already a popular playground that is in desperate need of an upgrade, more equipment and shade</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 10, 2019, 02:06 PM</p>	<p>6@gmail.com</p>	<p>No</p>
692	Anonymous	<p>Totally support a play space at the shops. Would be great to have something like Chifley.</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 11, 2019, 06:02 AM</p>	<p>@gmail.com</p>	<p>No</p>
695	Anonymous	<p>This slide should be nominated for inclusion on the act heritage register.</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 12, 2019, 09:40 PM</p>	<p>.com.au</p>	<p>No</p>
696	Anonymous	<p>Pump track or something here for older kids would be great. A lot of these play spaces are great for 5 year olds, but what about young teenagers.</p>	<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 12, 2019, 09:40 PM</p>	<p>.com.au</p>	<p>No</p>
697	Anonymous		<p>Narrabundah Australian Capital Territory 2604, Australia</p>	<p>Approved</p>	<p>May 12, 2019, 09:43 PM</p>	<p>.com.au</p>	<p>No</p>

701 Anonymous	Lots of good reasons already noted here. Old narrabundah is sorely in need of some kids facilities and this would be perfect near schools and access paths.	Narrabundah Australian Capital Territory 2604, Australia	Approved	May 13, 2019, 08:23 PM		No
702 Anonymous	Yay pump or dirt jumps for older kids!	Narrabundah Australian Capital Territory 2604, Australia	Approved	May 13, 2019, 09:41 PM		No
703 Anonymous	Another great option for pump track or dirt jumps for older kids!	Narrabundah Australian Capital Territory 2604, Australia	Approved	May 13, 2019, 09:42 PM		No
704 Anonymous	Woo, pump track and dirt jumps, the spicy curry has always want to do fully sick dirt jumps!	Narrabundah Australian Capital Territory 2604, Australia	Approved	May 13, 2019, 09:46 PM		No
716 Anonymous	Utilises free space, across the road to shops/activity hub and provides opportunity to combine with a revitalisation of the area. A play space near the shops and close to the school would be a huge boon to the local shops as well as bringing people from out of suburb into the area. Looking at the success of the chifley shops which owes part of its revitalisation to the great play space and family facilities there. Also key to a great play is access to toilets which, though run down and in need of an upgrade, makes visiting a playground with young children actually possible for more than half an hour. A large grassed area near the shopping centre that could have a lovely centrally located children's play park and garden. The Narrabundah primary school oval has been let go to ruin and needs maintaining as do the basketball hoops near the oval. Children should be able to safely play on this oval while at school and after hours on weekends. Bring this heritage oval back to its original status as it was among the first and oldest ovals created in Canberra. This vacant area is convenient for a playground as it is near a school and the area is otherwise unoccupied.	Narrabundah Australian Capital Territory 2604, Australia	Approved	May 15, 2019, 02:50 PM		No
719 Anonymous		Narrabundah Australian Capital Territory 2604, Australia	Approved	May 15, 2019, 08:50 PM	mail.com	No
720 Anonymous		Narrabundah Australian Capital Territory 2604, Australia	Approved	May 15, 2019, 09:00 PM	com	No
721 Anonymous		Narrabundah Australian Capital Territory 2604, Australia	Approved	May 15, 2019, 09:04 PM	@aol.com	No
731 Anonymous		Narrabundah Australian Capital Territory 2604, Australia	Approved	May 19, 2019, 10:10 PM	@yahoo.com	No
732 Anonymous	Vacant area across the road from the shops would suit a playground Near the shops would further enliven the area and allow easy access to toilets, which would be great for longer visits. It might require some thought about parking though if it is more than a walking-distance playground and becomes a drive-to destination.	Narrabundah Australian Capital Territory 2604, Australia	Approved	May 19, 2019, 10:13 PM	@yahoo.com	No
733 Anonymous		Narrabundah Australian Capital Territory 2604, Australia	Approved	May 20, 2019, 10:17 PM	gmail.com	No
734 Anonymous	Super close to school; oval has parking and allows for older kids to run about / kick a ball; has natural boundaries that mean kids are "contained" without need for fence. Lacks shade, so a shade sail and plantings to address that would be great. Could also explore whether better use could be made of the long linear green space this connects to, which eventually joins another playground (not on the map due to a scrolling bug!).	Narrabundah Australian Capital Territory 2604, Australia	Approved	May 20, 2019, 10:26 PM	@gmail.com	No

744 Anonymous	<p>It would be great to upgrade this playground area and include more equipment such as monkey bars and a flying fox. Additionally, adding a picnic table would be nice.</p>	<p>██████████ Narrabundah Australian Capital Territory 2604, Australia</p>	<p>██████████ Approved</p>	<p>May 28, 2019, 03:34 PM</p>	<p>██████████ ██████████ m</p>	No
745 Anonymous	<p>This playground area needs revamping. Equipment is old. Suggestions: . Monkey bars . Flying fox . New swings . Picnic area (tables, bbq)</p>	<p>██████████ Narrabundah Australian Capital Territory 2604, Australia</p>	<p>██████████ Approved</p>	<p>May 28, 2019, 03:36 PM</p>	<p>██████████ ██████████.co m</p>	No
749 Anonymous	<p>This play space is in desperate need of an upgrade. The slide is too high off the ground, so children land badly. A new space could make use of the nearby natural features and the site's incline. A path leading from the road to the space would be good to improve accessibility.</p>	<p>██████████ Narrabundah Australian Capital Territory 2604, Australia</p>	<p>██████████ Approved</p>	<p>May 31, 2019, 04:53 PM</p>	<p>██████████ @gmail.com</p>	No
767 Anonymous	<p>There is a very old set of play equipment here which was threatened with closure last year. It would be great if we could have a swing a lower flying fox a bigger slide a seat climbing frame and an information board showing all the birds in the area. The hill behind is perfect for a bike and running path.</p>	<p>██████████ Narrabundah Australian Capital Territory 2604, Australia</p>	<p>██████████ Approved</p>	<p>Jun 05, 2019, 01:28 PM</p>	<p>██████████ ██████████ au</p>	No
767 Anonymous	<p>THANK YOU.</p>	<p>██████████</p>	<p>██████████ Approved</p>	<p>Jun 05, 2019, 01:28 PM</p>	<p>██████████ ██████████ au</p>	No

Q1 1a. Do you use play space A on the above map - off Kootara Crescent?

Answered: 45 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	64.44%	29
No	35.56%	16
TOTAL		45

Q2 2a. Why do you use the play space off Kootara Crescent?

Answered: 28 Skipped: 18

#	RESPONSES	DATE
1	It is close to my house, I take my young kids and my dog	5/24/2019 10:23 AM
2	Not adjacent to a road	5/22/2019 5:02 PM
3	It is close to my house	5/19/2019 6:17 PM
4	I went with my children before but there were a lot of syringes and we stop going	5/14/2019 12:25 PM
5	It is the most suitable play area for young children	5/12/2019 12:08 PM
6	It is the best near us. Not a great location and needs updating or relocating though...	5/11/2019 10:35 PM
7	Within walking distance from our house and the local shops.	5/11/2019 10:32 PM
8	Close to home and school/day care, on way from home to Fyshwick markets	5/11/2019 6:09 AM
9	Convenient and age appropriate for my children	5/7/2019 9:04 PM
10	Closest to where I live	5/6/2019 8:30 PM
11	Close to home and old school	5/4/2019 7:51 PM
12	Location and it's the best publicly available one in Underbundah. Though still sub-par compared with other surrounding suburbs.	5/4/2019 11:59 AM
13	Close to home/school	5/3/2019 7:23 PM
14	It's near school, and the best playground in lower Narrabundah	5/3/2019 7:20 PM
15	Proximity	5/2/2019 7:09 AM
16	My 2 year old plays on the equipment regularly as it is close to our house	5/1/2019 10:21 PM
17	Near school and near our house, plus on our bike riding route down the greenway	5/1/2019 8:23 PM
18	Although it's not fantastic it's one of the better ones in the suburb. Also close to pathway and away from traffic	5/1/2019 7:43 PM
19	The path leads directly to the park	4/29/2019 8:29 PM
20	Walking distance from home, on the way to school, and accessible by scooter.	4/28/2019 8:56 AM
21	I sometimes just sit on a swing and enjoy the setting	4/28/2019 8:46 AM
22	For my children to play.	4/28/2019 7:10 AM
23	Monkey bars with my daughter.	4/28/2019 7:09 AM
24	Close to home and decent equipment	4/28/2019 3:36 AM
25	It's close to my house	4/27/2019 9:12 PM
26	my children (6 and 3) play on the equipment especially the monkey bars	4/27/2019 7:09 PM
27	I have a five year old. We walk there from our house even though she doesn't go to that school.	4/26/2019 5:39 PM
28	Close to shops, childcare	4/23/2019 12:28 PM

Q3 3a. How do you usually travel to the play space off Kootara Crescent?

Answered: 28 Skipped: 18

#	RESPONSES	DATE
1	Walk	5/24/2019 10:23 AM
2	Walk	5/22/2019 5:02 PM
3	walk	5/19/2019 6:17 PM
4	Walking	5/14/2019 12:25 PM
5	Walk	5/12/2019 12:08 PM
6	Walk / bike	5/11/2019 10:35 PM
7	Walk/bike ride	5/11/2019 10:32 PM
8	Ride bikes or walk	5/11/2019 6:09 AM
9	Walk or cycle	5/7/2019 9:04 PM
10	Walk	5/6/2019 8:30 PM
11	Ride or walk	5/4/2019 7:51 PM
12	Walk via the shops and with the dog.	5/4/2019 11:59 AM
13	Walk	5/3/2019 7:23 PM
14	By bike	5/3/2019 7:20 PM
15	Bike	5/2/2019 7:09 AM
16	Walk	5/1/2019 10:21 PM
17	Walking or bike riding	5/1/2019 8:23 PM
18	Walk	5/1/2019 7:43 PM
19	Bike or walk	4/29/2019 8:29 PM
20	Walk, occasionally scooter.	4/28/2019 8:56 AM
21	I walk there	4/28/2019 8:46 AM
22	Walk or ride	4/28/2019 7:10 AM
23	Bike ride. Although there are no good paths, we need to ride on so we need to the on the road of Bungonia street.	4/28/2019 7:09 AM
24	Walk or bike ride	4/28/2019 3:36 AM
25	Bike	4/27/2019 9:12 PM
26	walk or ride the bicycle	4/27/2019 7:09 PM
27	Walking	4/26/2019 5:39 PM
28	Walk	4/23/2019 12:28 PM

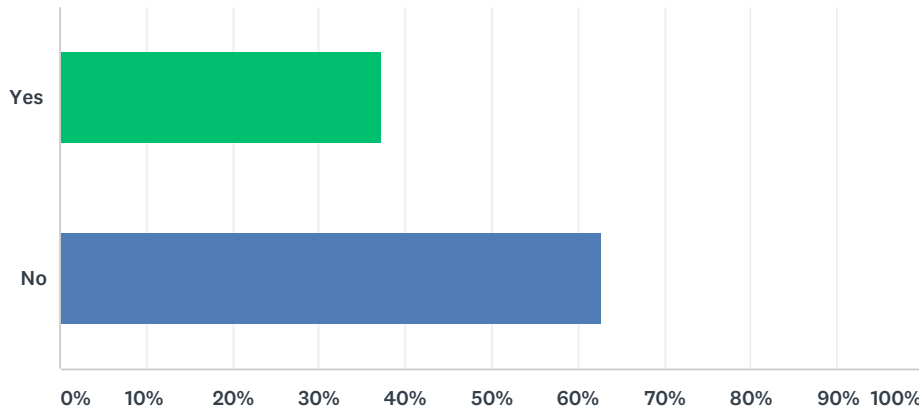
Q4 4a. What do you like about the play space off Kootara Crescent?

Answered: 28 Skipped: 18

#	RESPONSES	DATE
1	It's close, it is in a nice spot near trees and open space	5/24/2019 10:23 AM
2	Far from roads open space to see kids swings slide monkey bars Tanbark	5/22/2019 5:02 PM
3	it has swings and is nearby but needs a lot of upgrades	5/19/2019 6:17 PM
4	It is the closest place that are things for the children to play like swings although they are not great, I have seen a lot better.	5/14/2019 12:25 PM
5	It is located far back from the road	5/12/2019 12:08 PM
6	Near(ish) our house	5/11/2019 10:35 PM
7	Safe park for younger toddlers and accessible via the bike/walking path.	5/11/2019 10:32 PM
8	Location	5/11/2019 6:09 AM
9	No roads nearby	5/7/2019 9:04 PM
10	It's nearby	5/6/2019 8:30 PM
11	Convenient and keeps child occupied and a space to meet friends	5/4/2019 7:51 PM
12	Location. It's relatively close to home and the shops and is part of the corridor we like to walk and socialise our dog with other community members.	5/4/2019 11:59 AM
13	Close to home	5/3/2019 7:23 PM
14	It's location	5/3/2019 7:20 PM
15	N/a	5/2/2019 7:09 AM
16	The range of equipment and how close it is to our house	5/1/2019 10:21 PM
17	The swings and it's proximity. It needs shade and an upgrade!	5/1/2019 8:23 PM
18	Soft surface, swings, no traffic	5/1/2019 7:43 PM
19	The monkey bars, wonky bridge and slide	4/29/2019 8:29 PM
20	The challenge of the spiral and monkey bars. The slide is a hit for both kids. Sheltered from traffic and excellent sight lines in case kids do run off a bit.	4/28/2019 8:56 AM
21	The many trees and space	4/28/2019 8:46 AM
22	The monkey bars . It is old, rusty and needs updating as parts aren't safe.	4/28/2019 7:10 AM
23	Monkey bars for now.	4/28/2019 7:09 AM
24	Range of equipment for ages 3-6	4/28/2019 3:36 AM
25	Proximity to my house	4/27/2019 9:12 PM
26	the openness, close and away from the street but lacks shade and is a bit basic.	4/27/2019 7:09 PM
27	Cleaner than some in Narrabundah	4/26/2019 5:39 PM
28	Away from road	4/23/2019 12:28 PM

Q5 1b. Do you use play space B on the above map - at the end of Deeban Place?

Answered: 43 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	37.21%	16
No	62.79%	27
TOTAL		43

Q6 2b. Why do you use the play space at the end of Deeban Place?

Answered: 16 Skipped: 30

#	RESPONSES	DATE
1	It is close and on a nice walk from my house, my kids love the big slide	5/24/2019 10:24 AM
2	Very rarely and only due to close proximity to our house.	5/11/2019 10:35 PM
3	Close to home, can walk dogs to play space, children love the tall metal slide	5/11/2019 6:12 AM
4	Close to home	5/7/2019 9:05 PM
5	Close to home	5/4/2019 7:52 PM
6	Location and it has a larger slide to help build our daughters (2.5 years old) confidence	5/4/2019 12:01 PM
7	Close to home	5/3/2019 7:24 PM
8	Proximity	5/2/2019 7:10 AM
9	For my daughter to play in a different part every once in a while	5/1/2019 10:23 PM
10	Near our house	5/1/2019 8:24 PM
11	It's on the way to the better park	4/29/2019 8:30 PM
12	Closest to home, easy to walk or scoot to and is on our way to school.	4/28/2019 8:59 AM
13	It is also close to home. But we don't use as often as equipment is old and unsafe	4/28/2019 3:37 AM
14	It's close to my house	4/27/2019 9:13 PM
15	take my children there	4/27/2019 7:10 PM
16	My older kids like the tall slide and longer swings - a bit of adventure (but I would like to see even more challenge.	4/26/2019 5:46 PM

Q7 3b. How do you usually travel to the play space at the end of Deeban Place?

Answered: 16 Skipped: 30

#	RESPONSES	DATE
1	Walk	5/24/2019 10:24 AM
2	Walk/bike	5/11/2019 10:35 PM
3	Walk or ride bikes	5/11/2019 6:12 AM
4	Walk or cycle	5/7/2019 9:05 PM
5	Ride, scooter or walk	5/4/2019 7:52 PM
6	Walk with daughter and dog.	5/4/2019 12:01 PM
7	Walk	5/3/2019 7:24 PM
8	Bike	5/2/2019 7:10 AM
9	Walk	5/1/2019 10:23 PM
10	Walking or riding	5/1/2019 8:24 PM
11	Bike or walk	4/29/2019 8:30 PM
12	Walk and occasionally scoot.	4/28/2019 8:59 AM
13	Walk or bike ride	4/28/2019 3:37 AM
14	Bike	4/27/2019 9:13 PM
15	walk or bicycle	4/27/2019 7:10 PM
16	Walk/bike	4/26/2019 5:46 PM

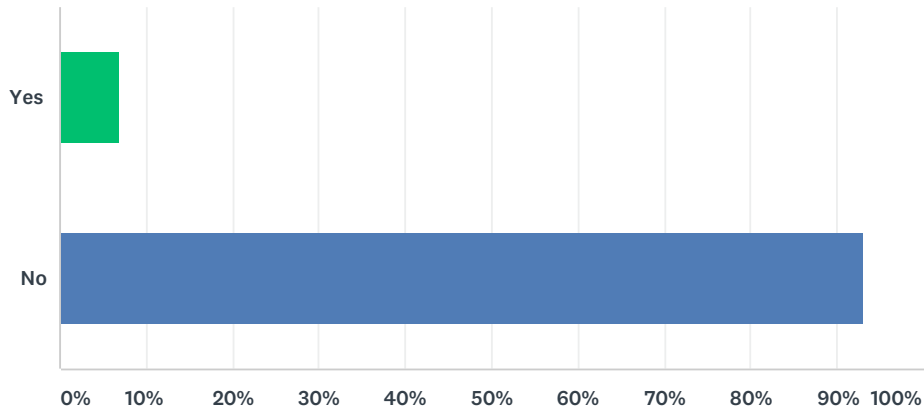
Q8 4b. What do you like about the play space at the end of Deeban Place?

Answered: 16 Skipped: 30

#	RESPONSES	DATE
1	It is close and has play equipment for older young kids	5/24/2019 10:24 AM
2	Nothing. It has unsafe equipment (ie. slide) and has not been updated in some time	5/11/2019 10:35 PM
3	Close to home, usually other local children there, socialising with neighbours	5/11/2019 6:12 AM
4	The swings. Everything else is outdated and dangerous	5/7/2019 9:05 PM
5	Flying fox	5/4/2019 7:52 PM
6	We can visit it as part of a longer walk through Narrabundah with our dog.	5/4/2019 12:01 PM
7	Close to home	5/3/2019 7:24 PM
8	Big slide	5/2/2019 7:10 AM
9	The slippery dip is really high	5/1/2019 10:23 PM
10	Not much!	5/1/2019 8:24 PM
11	The flying fox	4/29/2019 8:30 PM
12	The kids love the height of the swings and the slide, they make for exciting play. Nice and contained, but excellent scope for kids to run down the path while within sight. We like the fact it is on a walking path used by the community, so you meet people and strike up conversation.	4/28/2019 8:59 AM
13	Location	4/28/2019 3:37 AM
14	Not much. It's old and has few pieces of equipment. We normally go there as it's at the end of a bike path so it's the turnaround point of our walk or ride.	4/27/2019 9:13 PM
15	the tall slide, the flying fox and the shade	4/27/2019 7:10 PM
16	Slightly more challenging equipment.	4/26/2019 5:46 PM

Q9 1c. Do you use play space C on the above map - at the end of Mosman Place?

Answered: 44 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	6.82%	3
No	93.18%	41
TOTAL		44

Q10 2c. Why do you use the play space at the end of Mosman Place?

Answered: 2 Skipped: 44

#	RESPONSES	DATE
1	within walking distance of my home	6/5/2019 1:33 PM
2	Close to home, it's a 'secret' playground	4/23/2019 12:30 PM

Q11 3c. How do you usually travel to the play space at the end of Mosman Place?

Answered: 2 Skipped: 44

#	RESPONSES	DATE
1	walk	6/5/2019 1:33 PM
2	Walk	4/23/2019 12:30 PM

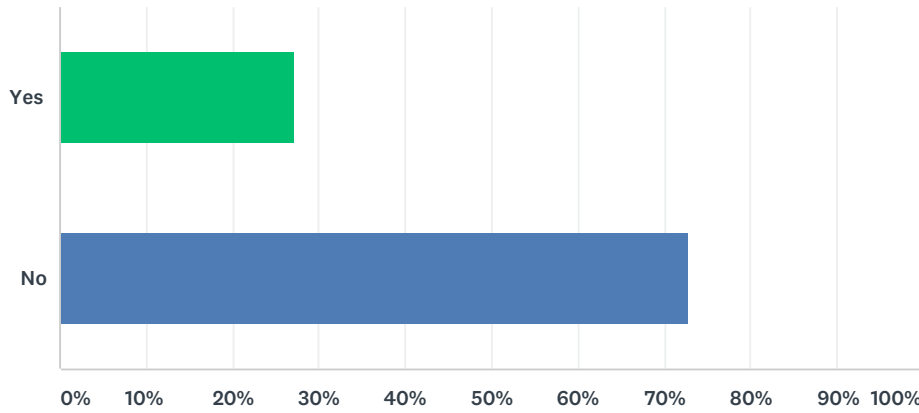
Q12 4c. What do you like about the play space at the end of Mosman Place?

Answered: 2 Skipped: 44

#	RESPONSES	DATE
1	isolation from traffic, near great hill for climbing, many birds	6/5/2019 1:33 PM
2	Secluded, close to natural landscape of rocky knob park	4/23/2019 12:30 PM

Q13 1d. Do you use play space D on the above map - off Carnegie Crescent?

Answered: 44 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	27.27%	12
No	72.73%	32
TOTAL		44

Q14 2d. Why do you use the play space off Carnegie Crescent?

Answered: 12 Skipped: 34

#	RESPONSES	DATE
1	walking distance from home	6/5/2019 1:35 PM
2	It has better equipment than other playgrounds in the area. It's also reasonably close to our house. My sons also like to explore the natural play area near the playground.	5/31/2019 4:25 PM
3	Near our house	5/28/2019 3:46 PM
4	Closest proximity to our house	5/25/2019 11:15 PM
5	Close to home	5/8/2019 7:42 PM
6	Close to home	5/4/2019 10:42 AM
7	Close proximity to house and great space to play in.	4/30/2019 10:14 PM
8	Close to Redhill school	4/29/2019 9:21 PM
9	It is near my home and we love the peacocks in the area. It is a shame the park is not very nice and the gardens around are not often well kept. The paths around the top of narrabundah are difficult to walk.	4/29/2019 7:22 AM
10	We walk past on our way to/from Red Hill Primary	4/27/2019 9:01 PM
11	Good running around park	4/26/2019 5:52 PM
12	Close to home, good swings	4/23/2019 12:31 PM

Q15 3d. How do you usually travel to the play space off Carnegie Crescent?

Answered: 12 Skipped: 34

#	RESPONSES	DATE
1	walk	6/5/2019 1:35 PM
2	Car	5/31/2019 4:25 PM
3	On foot or bike	5/28/2019 3:46 PM
4	Walk	5/25/2019 11:15 PM
5	Walk	5/8/2019 7:42 PM
6	Walk	5/4/2019 10:42 AM
7	Walk	4/30/2019 10:14 PM
8	Walking	4/29/2019 9:21 PM
9	walk (with dog)	4/29/2019 7:22 AM
10	Walk	4/27/2019 9:01 PM
11	Car	4/26/2019 5:52 PM
12	Walk	4/23/2019 12:31 PM

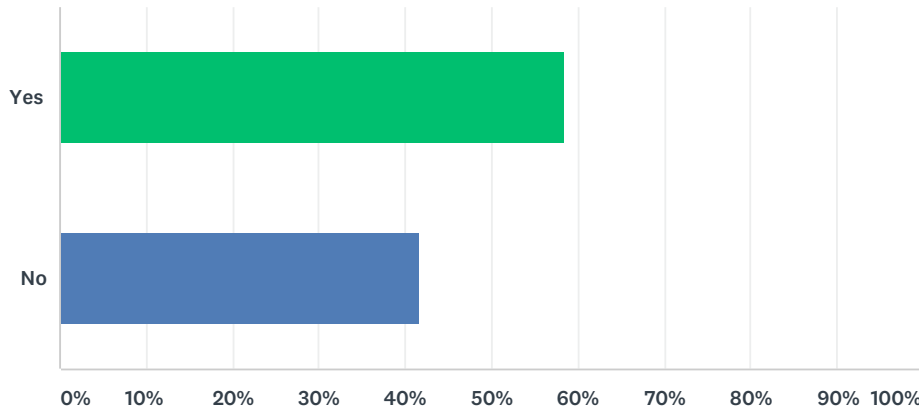
Q16 4d. What do you like about the play space off Carnegie Crescent?

Answered: 11 Skipped: 35

#	RESPONSES	DATE
1	off the street. Has swings. Exciting slide	6/5/2019 1:35 PM
2	It has swings for toddlers and children. Although I wouldn't say I like the play space, it's just slightly better than the other two in the area, one of which is awful and one is often damages/graffitied.	5/31/2019 4:25 PM
3	Beautiful surroundings, close to home, safe	5/28/2019 3:46 PM
4	It's close to our house. It's pretty crappy otherwise.	5/25/2019 11:15 PM
5	Not much to be honest	5/8/2019 7:42 PM
6	Open and large space - with neighbouring park	5/4/2019 10:42 AM
7	Elevated, away from cars, can be accessed from all surrounding areas, lovely bushland and rocky features and a bit wild.	4/30/2019 10:14 PM
8	Location. Peacocks.	4/29/2019 7:22 AM
9	It's not great to be honest. Picking the daises.	4/27/2019 9:01 PM
10	The view, the monkey bar	4/26/2019 5:52 PM
11	Good swings	4/23/2019 12:31 PM

Q17 1e. Do you use play space E on the above map - off Sprent Street?

Answered: 12 Skipped: 34



ANSWER CHOICES	RESPONSES	
Yes	58.33%	7
No	41.67%	5
TOTAL		12

Q18 2e. Why do you use the play space off Sprent Street?

Answered: 7 Skipped: 39

#	RESPONSES	DATE
1	We can walk to it. It has age-appropriate equipment. We like to collect acorns and explore the park around the play space.	5/31/2019 4:43 PM
2	Near our house	5/28/2019 3:51 PM
3	Close by to our house	5/25/2019 11:24 PM
4	Very close to home	5/8/2019 7:49 PM
5	Close to home	4/29/2019 9:24 PM
6	location is near my home	4/29/2019 7:26 AM
7	Close to home, nice leafy setting, away from busy roads	4/23/2019 12:33 PM

Q19 3e. How do you usually travel to the play space off Sprent Street?

Answered: 7 Skipped: 39

#	RESPONSES	DATE
1	Walk.	5/31/2019 4:43 PM
2	On foot or bike	5/28/2019 3:51 PM
3	Walk	5/25/2019 11:24 PM
4	Walk	5/8/2019 7:49 PM
5	Walking	4/29/2019 9:24 PM
6	walk (with dog)	4/29/2019 7:26 AM
7	Walk	4/23/2019 12:33 PM

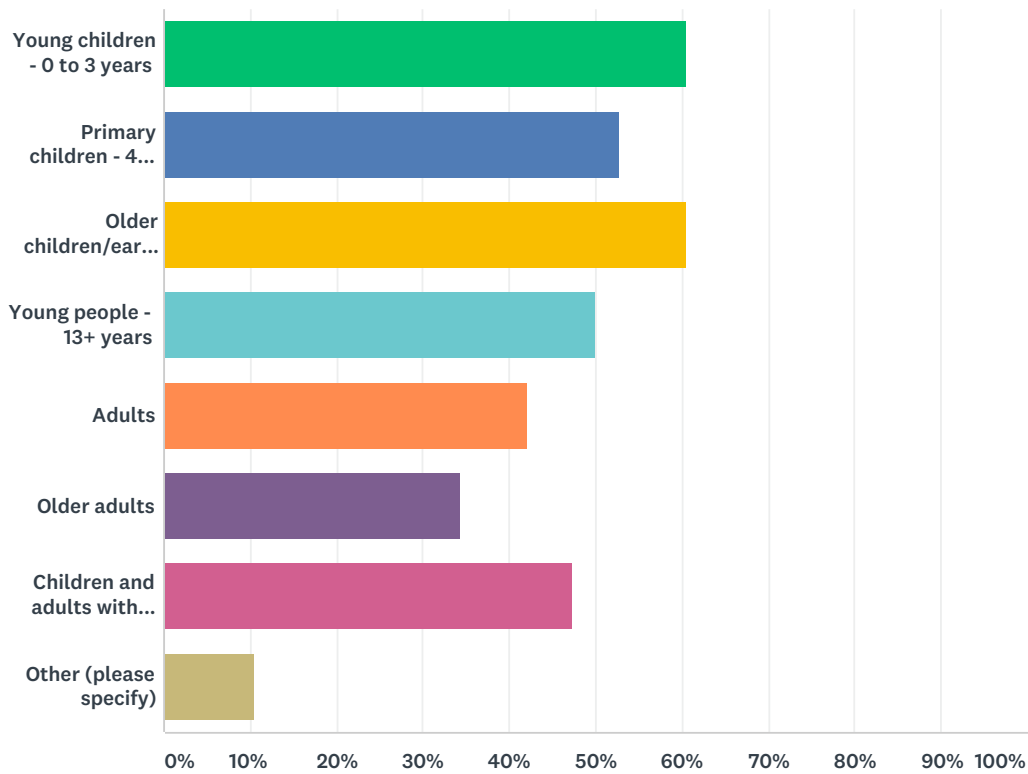
Q20 4e. What do you like about the play space off Sprent Street?

Answered: 6 Skipped: 40

#	RESPONSES	DATE
1	The park around it, and that it has a bit more of a mix of equipment (although compared to playgrounds in other cities it is pretty awful).	5/31/2019 4:43 PM
2	Close to home, nice open area, safe	5/28/2019 3:51 PM
3	It's good for a range of ages in our family. 18 months, 4 and 6.	5/25/2019 11:24 PM
4	Flatter space for ball sports, swings. Used to be a good tree to climb. Kids have made a tree house in the park	5/8/2019 7:49 PM
5	location and peacocks.	4/29/2019 7:26 AM
6	Quiet, good range of equipment, open space	4/23/2019 12:33 PM

Q21 5. Who in the community do you feel is not well catered for with the current play spaces in Narrabundah?

Answered: 38 Skipped: 8



ANSWER CHOICES	RESPONSES	
Young children - 0 to 3 years	60.53%	23
Primary children - 4 to 7 years	52.63%	20
Older children/early teens - 8 to 12 years	60.53%	23
Young people - 13+ years	50.00%	19
Adults	42.11%	16
Older adults	34.21%	13
Children and adults with special needs	47.37%	18
Other (please specify)	10.53%	4
Total Respondents: 38		

#	OTHER (PLEASE SPECIFY)	DATE
1	People w dogs	5/24/2019 10:37 AM
2	Tennis courts need work and other play facilities needed	5/19/2019 6:32 PM
3	Narrabundah is neglected and it's pretty disappointing.	5/11/2019 11:29 PM
4	The paths in narrabundah are very difficult to walk on and not wide enough for people with mobility issues	4/29/2019 7:26 AM

Q22 6. How can the play spaces in Narrabundah better cater to these members of the community?

Answered: 37 Skipped: 9

#	RESPONSES	DATE
1	Put in paths to parks for prams and bikes. mix up the sizes - eg swings. Put in seats for older people. Make each space different.	6/5/2019 1:40 PM
2	Newer and a wider range of equipment. Paths to the play spaces. Shade.	5/31/2019 4:43 PM
3	New and additional playground and community equipments	5/28/2019 3:51 PM
4	More accessible paths to the playgrounds to start with. Equipment that caters to a range of ages and abilities. Park D off Carnegie crescent for example - Has 4 x swings, none of them able to put younger children/babies in, seems like it's not been thought about/updated for modern use. A range of equipment that can be used would be much better use of the playground space available and a range of equipment would cater to a broader range of age groups. Seating that isn't broken or at its end of life would be nice to have for parents along with shade around the playground. Park E off Sprent st is a good example of nice shady trees around it. Park D off Carnegie is what NOT to do for a park - putting black swings and a metal slide with NO shade at all.	5/25/2019 11:24 PM
5	Designed with spaces for young kids and older children	5/24/2019 10:37 AM
6	Shade, fencing when near roads/for young children to keep animals out, no bins or toilets	5/22/2019 5:08 PM
7	They will help people maintain a healthier lifestyle	5/19/2019 6:32 PM
8	There are places with no sidewalks. The majority of sidewalks are half broken. Since they have put so many comision housing and Vinnies houses, the crime has increased. The other day, somebody burnt a mattres in the street. The policemen are always up and down the streets. It is a pity that they have let the government to put so many house commision in such a small part of the suburb. There are a lot more syringes in the playground too	5/14/2019 12:36 PM
9	Be closer to shops and other amenities	5/12/2019 12:11 PM
10	Have them in a location or at least one (across the road from the Narrabundah Shops). This will benefit the businesses that are located in narrabundah while at the same time provide a destination for families. The Narrabundah shops are doing their best but they are limited by the neglect that our suburb has received. Please give us something worth visiting.	5/11/2019 11:29 PM
11	Creating a central hub opposite Narrabundah shops which can be a versatile space for a play area/ recreational use/ seating or picnic areas etc. with adequate shade protection and toilets. This would support local businesses at the shops and build the community vibe at this central shopping venue plus it is a convenient location for multiple purposes.	5/11/2019 11:23 PM
12	Updated, innovative and imaginative equipment More shade	5/11/2019 6:15 AM
13	Upgraded equipment and a water play area.	5/10/2019 11:25 AM
14	More challenging and diverse equipment.	5/9/2019 10:27 AM
15	There are very old playgrounds in our part of narrabundah. There isnt much to keep older kids interested. Would be great to have a flying fox, much higher climbing apparatus, giant slippery dips	5/8/2019 7:49 PM
16	More variety Exercise equipment for adults Shade cloths in summer Bins Better seating Removal of old and dangerous equipment	5/7/2019 9:12 PM
17	The play spaces are boring and uninspiring. They are also in the full sun and not accessible at all.	5/6/2019 8:42 PM
18	They can be be better integrated as part of a Narrabundah community journey - shops, kid and dog walking, natural and physical play, part of the new wetlands with some exercise equipment for adults nearby play spaces.	5/4/2019 12:13 PM
19	Not sure, with older children we don't have a strong need at present, would not like to lose any of the parks as I like to be able to walk the dog regularly through them.	5/4/2019 10:49 AM
20	They could have shade, and seats and decent play equipment. Toilets near by would be good too. The tan bark isn't great with a baby either.	5/3/2019 8:24 PM

21	More equipment lower to the ground that younger kids can safely self play on	5/3/2019 7:28 PM
22	Better distribution of play spaces, with greater range of equipment. Sites are clumped together and not accessible enough. Equipment is very basic and old. Consistently better sites (and more of them) would be better than a large 'feature' play space.	5/2/2019 7:16 AM
23	Soft fall flooring in playgrounds for smaller children and some smaller equipment. A skate park for older children? Accessible swings and play equipment for children with special needs	5/1/2019 10:26 PM
24	The play spaces are very tired and worn out, unimaginative, none are fenced, none have shade, none have toilets	5/1/2019 8:26 PM
25	Very poor play spaces currently. Very old and generally not catered for young children. Shade is also needed	5/1/2019 7:45 PM
26	Parents and grandparents need places to sit and read while the 'play' is happening. Activities that would allow games with adults and children would be great	4/30/2019 7:12 AM
27	More tables and benches	4/29/2019 9:24 PM
28	More variety of activities Safety	4/29/2019 8:32 PM
29	wide paths, better lighting for night time walks, more rest chairs and public toilets. Would love to see some BBQ areas to encourage more visitors to narrabundah	4/29/2019 7:26 AM
30	Closer proximity to water, toilets and shade would cater for longer stays by more diverse groups. More open ended play equipment would be good, like loose parts or nature play. Design that makes it a safe hanging out spot for teenagers too (street lighting).	4/28/2019 9:46 AM
31	?	4/28/2019 8:49 AM
32	Be safer and more age appropriate. Such as better and safer slides, improved play equipment and safer grounding for young kids falling.	4/28/2019 7:14 AM
33	More variety and range of play equipment	4/28/2019 3:39 AM
34	Have more adventurous and interesting equipment.	4/27/2019 9:15 PM
35	Have nature experiences such as grass for laying and crawling on, trees to look at and feel, baby swings, sand pit. Free books to read while at park such as a community library box, giant mirror to look at reflection	4/27/2019 8:53 PM
36	provide a wider variety of equipment including climbing equipment and bigger slides. Everything needs to be larger.	4/27/2019 7:12 PM
37	Adults/kids - water fountains, benches, shade, toilets Special needs - sensory toys/equipment like at carillon park, water play 8-16 year olds: adventure play equipment eg monkey bars, spider nets, zip lines Toddlers - fencing near roads	4/26/2019 6:08 PM

Q23 7. Are there any other comments you would like to add about the current play spaces in Narrabundah?

Answered: 34 Skipped: 12

#	RESPONSES	DATE
1	PLEASE KEEP THEM OPEN	6/5/2019 1:40 PM
2	I think anything you do will be an improvement! Somehow incorporating the natural play areas near the existing play spaces as well as the incline of some of the spaces would be great.	5/31/2019 4:43 PM
3	About half the play spaces appear modern and well looked after whilst 2 in particular (park D off Carnegie and one on the other side of narrabundah) certainly are not well maintained and are in need of updating. Park D off Carnegie has the potential to be a great outdoor play area with a large nature play section with some modern equipment which isn't available anywhere in narrabundah currently. But please put accessible footpaths in for parents with prams and people with wheelchairs.	5/25/2019 11:24 PM
4	Need shade and need to be more interesting, better if away away from power lines too. There is not a lot to do for longer play sessions,. Would like to see nature type play areas and more interesting play equipment and other activities	5/24/2019 10:37 AM
5	Need shade, need fencing, need toilets, need bins	5/22/2019 5:08 PM
6	They needs lots of work	5/19/2019 6:32 PM
7	We have lots of ovals that we could use a lot better if we would make them safer. We could put some chairs so people could sit, may be some trees.	5/14/2019 12:36 PM
8	Would be good to have play area in new wetlands off Matina Street and bike path from there to kingston	5/12/2019 12:11 PM
9	They are neglected and not places that we feel comfortable take our kids to.	5/11/2019 11:29 PM
10	Current play spaces are rundown and in need of being updated or are unsafe. Many residents drive to surrounding suburbs for better park facilities.	5/11/2019 11:23 PM
11	Would be great to have a play space close to the local Narrabundah shops to encourage more local families to walk/ride and play near the shops	5/11/2019 6:15 AM
12	The current ones are boring and uninviting.	5/10/2019 11:25 AM
13	There are no play spaces in the area of Narrabundah bordered by Canberra Ave, Sturt Ave, Captain Cook Dr and Barrallier St. They are all in Old Narrabundah or closer to Red Hill.	5/9/2019 10:27 AM
14	I feel more could be done for the older kids. Theres heaps of room on sprent st playground which could be used - maybe a bike track or bmx track?	5/8/2019 7:49 PM
15	Would be great to add some play equipment to new Wetlands area	5/7/2019 9:12 PM
16	Due to its different demographics and its proximity to red hill and Griffith. Upperbundah should be treated separately to Underbundah. The communities are very different and have different needs.	5/4/2019 12:13 PM
17	People need to pick up / take away the rubbish but generally find them pretty good, except areas near Narrabundah shops and lower Goyder St, that could be cleaned up.	5/4/2019 10:49 AM
18	They really are the worst play grounds of any suburb I visit. Better playgrounds would really help build relationships in the local community.	5/3/2019 8:24 PM
19	More shade would be great. And the installation of rubber matting (like at Telopea park). And upgraded equipment.	5/3/2019 7:28 PM
20	Play space B is incredibly run down	5/1/2019 10:26 PM
21	They desperately need a refresh	5/1/2019 8:26 PM
22	Thanks for consulting	5/1/2019 7:45 PM
23	Being an older resident I actually don't use the play spaces. However, I live very close to the Mosman Place area and would love to see some swings there as well as the other equipment.	4/30/2019 8:15 PM

24	All the playgrounds in Narrabundah are tired and a bit boring. We need more interactive challenges . The balancing beam in the playground in Carnegie Finnis Crescent is great . More eye hand balance co ordination. Places to sit and play and chat for the whole family as well	4/30/2019 7:12 AM
25	Would love to see a park near Leahy Close where there are many families and elderly living in medium housing with little nice nearby places to socialise and walk pets and kids to play.	4/29/2019 7:26 AM
26	Despite a lot of green space, there's not a lot of adventure. There are fairly traditional sets of play equipment, all fairly similar, and then fairly overgrown patches by the creek and Canberra Avenue.	4/28/2019 9:46 AM
27	I think that generally bins are sadly missing.	4/28/2019 8:49 AM
28	They all need upgrading. The rates are high in this suburb with little money put into making the suburb safer for young families.	4/28/2019 7:14 AM
29	No	4/28/2019 3:39 AM
30	Many are old and not well kept. Newer suburbs are getting bigger more engaging play spaces with more challenging and interesting equipment.	4/27/2019 9:15 PM
31	Have shade over equipment, water bubbler, toilet, seating, nature play	4/27/2019 8:53 PM
32	the playgrounds are too basic. kids get bored very quickly	4/27/2019 7:12 PM
33	The number of kids is growing in Narrabundah: we need to maintain and improve the bike paths, add outdoor gym equipment for adults and older teens and make the excellent walking paths in lower Narrabundah and also up on the hill in upper Narrabundah interesting for kids. For example by adding puzzles, interactive sculptures/play equipment or points of interest every few hundred meters along the way. One of my favourite kids parks is at: Woodend Children's Park Playground, Nicholson Street, Woodend see https://m.youtube.com/watch?v=E2-P2As9nig	4/26/2019 6:08 PM
34	Better signage needed to keep dogs away from play equipment. Some equipment looks tired and could do with a refresh	4/23/2019 12:33 PM

Q24 8. Here you can upload a photo of an existing play space, a part of a play space or a design that you have drawn for a new play space in Narrabundah.

Answered: 10 Skipped: 36

#	FILE NAME	FILE SIZE	DATE
1	frew-park-4.jpg	133.6KB	5/31/2019 4:43 PM
2	5D1ECC1F-2565-42C1-9D6D-D96CD89FF170.png	5MB	5/24/2019 10:37 AM
3	image1.jpeg	627.4KB	5/19/2019 6:32 PM
4	AC689E1C-8DBB-4056-938F-12173C79E919.jpeg	398.3KB	5/11/2019 11:29 PM
5	1F8BEA17-C3F3-4669-B155-365905C3E477.png	737.2KB	5/11/2019 11:23 PM
6	11197-11794050.jpg	202.6KB	5/7/2019 9:12 PM
7	designingnature_1440x720.jpg	161.3KB	5/6/2019 8:42 PM
8	D8C15E65-FD73-4926-9D5C-60E4741AB4AE.jpeg	166.6KB	4/30/2019 7:12 AM
9	IMG_1137.JPG	1.3MB	4/28/2019 9:46 AM
10	B9682EF3-674E-4B81-B12A-DD5C81752862.jpeg	2.2MB	4/27/2019 9:05 PM

Q25 9. Tell us a little bit about your image and why you have uploaded it.

Answered: 13 Skipped: 33

#	RESPONSES	DATE
1	Frew Park in Brisbane does a fantastic job of catering to all ages. My kids loved playing there as toddlers, while there was plenty to challenge older children as well. It was very industrial looking, which I don't think would suit the current spaces in Narrabundah, but some of the elements could be incorporated. For example, the steep hill of Carnegie Crescent would be perfect for a climbing slope with a net over the top like the one at Frew Park, as well as an oversized slide that adults and children could go down together (similar to the ones at Frew Park and Boundless).	5/31/2019 4:43 PM
2	I like open play activities and don't think we need to be restricted by traditional play area designs. It's a great opportunity to try different playground types within the suburb to cater to different families and child preferences. I also like idea of playgrounds being less 'safe' and letting kids explore and test there boundaries in accordance with Montessori/ Waldorf and other learning philosophies	5/24/2019 10:37 AM
3	My daughter drew it She and her friends are very keen to have better play facilities: 1. Longer Slide 2. Water dispenser 3. flying fox 4. Fence and gas so that kids don't run out 5, Ensure dogs don't roam around without leash	5/19/2019 6:32 PM
4	Nature play. Stimulate the kids adventure with natural materials. Let them explore and imagine. More visually appealing for the area as well. Multi level climbing platforms can weave around the existing oat trees across the road from the Narrabundah shops. The platforms can be linked by rope nets, tree trunk bridges, monkey bars, Boulder / rock climbing walls and even a flying fox. This will make The Narrabundah shops a place of interest for families (parents and their kids). NARRABUNDAH NEEDS THIS!!! There also needs to be benches for parents surrounding the play area so parents can watch their kids, and catch up with each other while enjoying a takeaway coffee/food from the shops across the road. There is no need to erect sun shelter because the oak trees are already established. There is also access to the public toilets at the shops. (This is also a big issue for the other play areas around the suburb lacking shelter and toilets).	5/11/2019 11:29 PM
5	This is the Margaret Mary playground in Christchurch, NZ. It is an in incredible playground suitable for all ages of the community with safe, modern facilities. This obviously would have received large amounts of funding however certain features/ equipment in this playground could be integrated on a much smaller scale ie. trampolines, climbing equipment, flying fox etc.	5/11/2019 11:23 PM
6	unable to do so	5/10/2019 11:25 AM
7	Fun and exciting for kids of various ages	5/7/2019 9:12 PM
8	I like a nature inspired playground that has a variety of activities available. The photo is missing shade which a modern playground in Australia must have.	5/6/2019 8:42 PM
9	Don't have one at hand.	5/4/2019 12:13 PM
10	I love the trampoline idea. Most playgrounds have them now. Perfect for energetic kids	4/30/2019 7:12 AM
11	We love the idea of a play space among the oaks opposite the Boolimba Crescent side of the shops. This is my partner's collaboration with my four year old on it.	4/28/2019 9:46 AM
12	This is a photo of my 3yo enjoying playing with rocks at Morialta Nature Playground in Adelaide. It has a great range of play equipment and natural environments to encourage imaginative play.	4/27/2019 9:05 PM

13

Please see: <https://www.melbourneplaygrounds.com.au/woodend-childrens-park-playground-woodend#.XMK7cxZRWEc> This is my mum's local park in Woodend, Vic 3442. It has activities for all ages and parents can find somewhere comfy and interesting to sit as well. The park has a number of areas which are beautifully landscaped. One large area is fenced with a safety gate and contains a wooden structure with curved slide, various walkways, shop front, disks on a vertical pole, ladder, rope bridge, climbing mat, bridge, rotating cylinders with animal shapes, block steps, stepping stones, climbing wall, tunnel and vertical spiders web climbing frame. Three person rocker, lovely big beetle rocker, four swings including one with a harness, two other springers, large sandpit with mechanical digger and slightly curved slide on the side of a hill. Shaded table and seat. There is a large real flying fox (zip line), huge octahedral rope climbing frame, six more swings, stand-on carousel for four people, cube climbing frame, rotating lotus leaf with hand wheel and swing with a wheel and net seat. This is next to another area which has a structure with a tunnel slide, unusual walkways, unusual ladders, climbing wall, normal and family size see-saws, standalone monkey bars and bike springer. BBQs and table under a shelter plus shaded seats. Another large shelter with BBQs and tables.

4/26/2019 6:08 PM

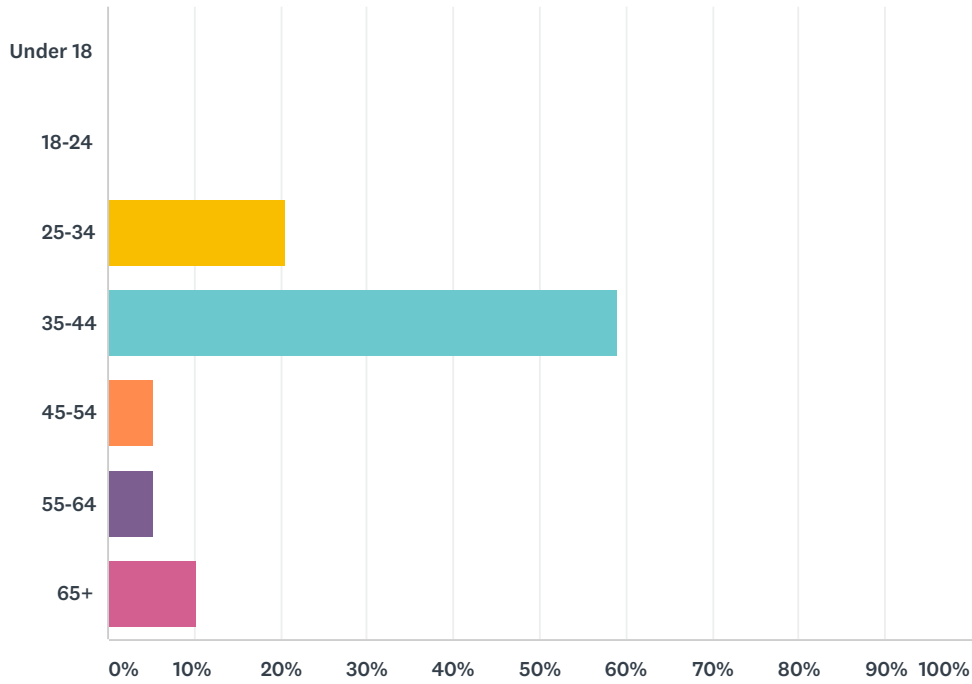
Q26 10. What suburb do you live in?

Answered: 39 Skipped: 7

#	RESPONSES	DATE
1	Narrabundah	6/5/2019 1:40 PM
2	Narrabundah	5/31/2019 4:43 PM
3	Narrabundah	5/28/2019 3:51 PM
4	Narrabundah	5/25/2019 11:24 PM
5	Narrabundah	5/24/2019 10:37 AM
6	Narrabundah	5/22/2019 5:08 PM
7	Narrabundah	5/19/2019 6:32 PM
8	Narrabundah	5/14/2019 12:36 PM
9	Narrabundah	5/12/2019 12:11 PM
10	Narrabundah	5/11/2019 11:29 PM
11	Narrabundah	5/11/2019 11:23 PM
12	Narrabundah	5/11/2019 6:15 AM
13	Kingston	5/10/2019 11:25 AM
14	Narrabundah	5/9/2019 10:27 AM
15	Narrabundah	5/8/2019 7:49 PM
16	Narrabundah	5/7/2019 9:12 PM
17	Narrabundah	5/6/2019 8:42 PM
18	Underbundah	5/4/2019 12:13 PM
19	Narrabundah	5/4/2019 10:49 AM
20	Kingston	5/3/2019 8:24 PM
21	Great for kids	5/3/2019 7:28 PM
22	Narrabundah	5/2/2019 7:16 AM
23	Narrabundah	5/1/2019 10:26 PM
24	Narrabundah	5/1/2019 8:26 PM
25	Narrabundah	5/1/2019 7:45 PM
26	Narrabundah	4/30/2019 8:15 PM
27	Narrabundah	4/30/2019 7:12 AM
28	Narrabundah	4/29/2019 9:24 PM
29	Narrabundah	4/29/2019 8:32 PM
30	Narrabundah	4/29/2019 7:26 AM
31	Narrabundah	4/28/2019 9:46 AM
32	Narrabundah	4/28/2019 8:49 AM
33	Narrabundah	4/28/2019 7:14 AM
34	Narrabundah	4/28/2019 3:39 AM
35	Narrabundah	4/27/2019 9:15 PM
36	Narrabundah	4/27/2019 9:05 PM
37	Narrabundah	4/27/2019 7:12 PM
38	Narrabundah	4/26/2019 6:08 PM

Q27 11. What is your age group?

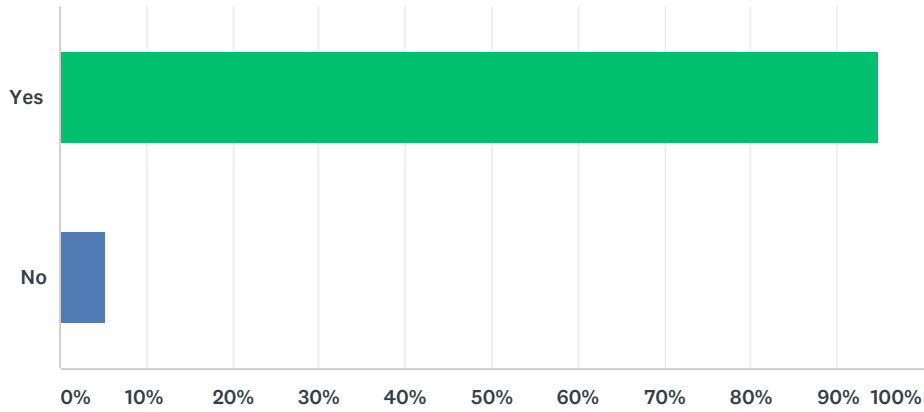
Answered: 39 Skipped: 7



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.00%	0
25-34	20.51%	8
35-44	58.97%	23
45-54	5.13%	2
55-64	5.13%	2
65+	10.26%	4
TOTAL		39

Q28 12a. Do you have any children?

Answered: 39 Skipped: 7



ANSWER CHOICES	RESPONSES	
Yes	94.87%	37
No	5.13%	2
TOTAL		39

Q29 12b. If yes, how many in each age group?

Answered: 36 Skipped: 10

ANSWER CHOICES	RESPONSES	
Young children - 0 to 3 years	66.67%	24
Primary children - 4 to 7 years	66.67%	24
Older children/early teens - 8 to 12 years	27.78%	10
Teens - 13+ years	25.00%	9

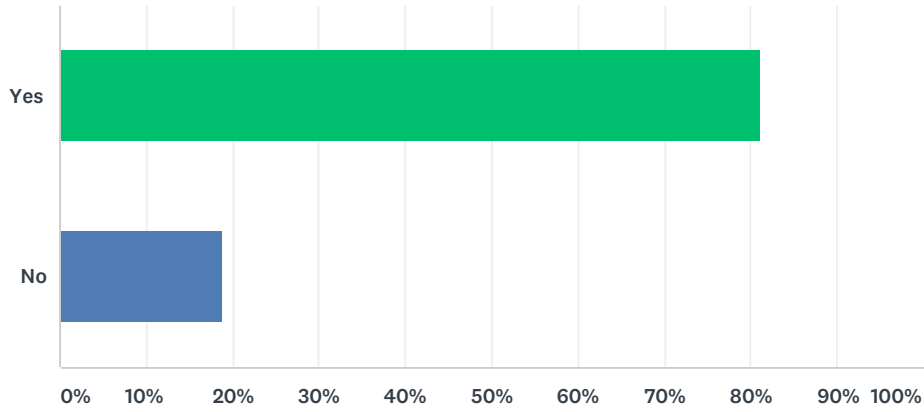
#	YOUNG CHILDREN - 0 TO 3 YEARS	DATE
1	1	6/5/2019 1:41 PM
2	1	5/31/2019 4:44 PM
3	1	5/25/2019 11:25 PM
4	1	5/24/2019 10:38 AM
5	2	5/22/2019 5:08 PM
6	1	5/12/2019 12:12 PM
7	1	5/11/2019 11:30 PM
8	1	5/11/2019 11:25 PM
9	1	5/11/2019 6:16 AM
10	2	5/10/2019 11:26 AM
11	2	5/9/2019 10:28 AM
12	2	5/7/2019 9:13 PM
13	1	5/6/2019 8:42 PM
14	2	5/4/2019 12:13 PM
15	1	5/3/2019 8:26 PM
16	2	5/3/2019 7:29 PM
17	1	5/1/2019 10:28 PM
18	1	5/1/2019 8:27 PM
19	1	5/1/2019 7:46 PM
20	1	4/28/2019 9:48 AM
21	1	4/27/2019 9:06 PM
22	1	4/27/2019 7:14 PM
23	0	4/26/2019 6:09 PM
24	2	4/23/2019 12:34 PM

#	PRIMARY CHILDREN - 4 TO 7 YEARS	DATE
1	3	6/5/2019 1:41 PM
2	1	5/31/2019 4:44 PM
3	1	5/28/2019 3:55 PM
4	2	5/25/2019 11:25 PM
5	1	5/24/2019 10:38 AM
6	1	5/22/2019 5:08 PM
7	1	5/19/2019 6:33 PM

8	2	5/11/2019 11:30 PM
9	2	5/11/2019 11:25 PM
10	1	5/11/2019 6:16 AM
11	1	5/10/2019 11:26 AM
12	0	5/7/2019 9:13 PM
13	1	5/3/2019 8:26 PM
14	1	5/3/2019 7:29 PM
15	1	5/2/2019 7:17 AM
16	0	5/1/2019 10:28 PM
17	1	5/1/2019 8:27 PM
18	2	4/29/2019 9:24 PM
19	2	4/29/2019 8:33 PM
20	1	4/28/2019 9:48 AM
21	2	4/28/2019 7:15 AM
22	1	4/28/2019 3:40 AM
23	1	4/27/2019 7:14 PM
24	1	4/26/2019 6:09 PM
#	OLDER CHILDREN/EARLY TEENS - 8 TO 12 YEARS	DATE
1	1	5/28/2019 3:55 PM
2	0	5/10/2019 11:26 AM
3	2	5/8/2019 7:49 PM
4	0	5/7/2019 9:13 PM
5	0	5/3/2019 8:26 PM
6	1	5/2/2019 7:17 AM
7	0	5/1/2019 10:28 PM
8	2	4/27/2019 9:15 PM
9	1	4/27/2019 9:06 PM
10	1	4/26/2019 6:09 PM
#	TEENS - 13+ YEARS	DATE
1	1	5/28/2019 3:55 PM
2	0	5/10/2019 11:26 AM
3	0	5/7/2019 9:13 PM
4	2	5/4/2019 10:50 AM
5	0	5/3/2019 8:26 PM
6	0	5/1/2019 10:28 PM
7	5 children all over 40 now.!	4/30/2019 8:18 PM
8	2	4/29/2019 7:34 AM
9	1	4/26/2019 6:09 PM

Q30 13a. Would you like to be on a contact list to be invited to face to face engagement sessions and kept up to date with the progress of the suburb review?

Answered: 37 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	81.08%	30
No	18.92%	7
TOTAL		37

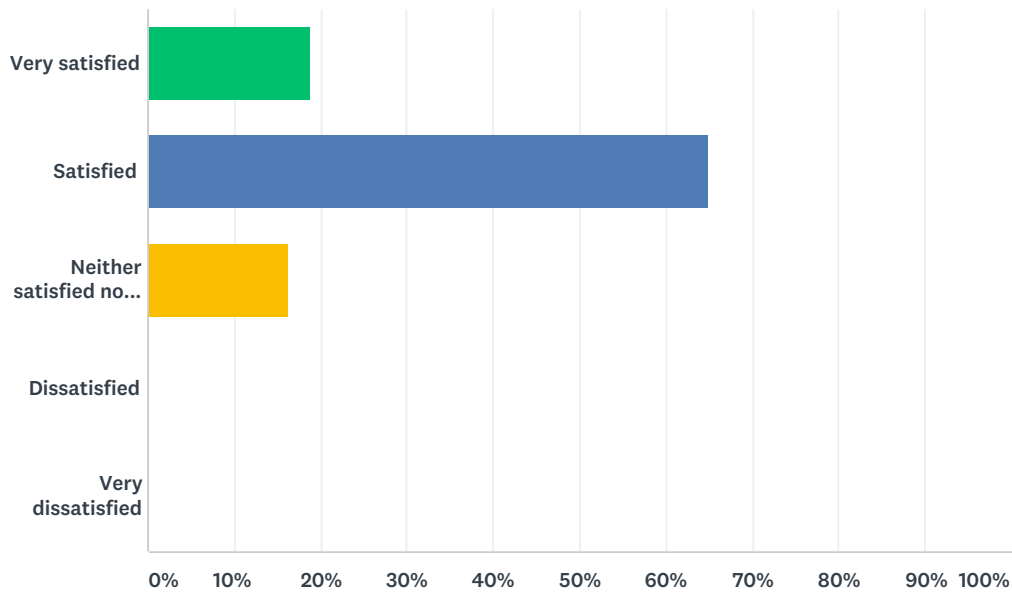
Q31 13b. If yes, please provide your email address?

Answered: 30 Skipped: 16

#	RESPONSES	DATE
1	██████████@grapevine.com.au	6/5/2019 1:41 PM
2	██████████@gmail.com	5/31/2019 4:44 PM
3	██████████@gmail.com	5/28/2019 3:55 PM
4	██████████@gmail.com	5/25/2019 11:25 PM
5	██████████@gmail.com	5/24/2019 10:38 AM
6	██████████@hotmail.com	5/19/2019 6:33 PM
7	██████████@hotmail.com	5/11/2019 11:30 PM
8	██████████@hotnail.com	5/11/2019 11:25 PM
9	██████████@gmail.com	5/11/2019 6:16 AM
10	██████████l@homemail.com.au	5/10/2019 11:26 AM
11	██████████@gmail.com	5/9/2019 10:28 AM
12	██████████@gmail.com	5/8/2019 7:49 PM
13	██████████@hotmail.com	5/7/2019 9:13 PM
14	██████████@gmail.com	5/6/2019 8:42 PM
15	██████████@gmail.com	5/4/2019 12:13 PM
16	██████████@hotmail.com	5/4/2019 10:50 AM
17	██████████@gmail.com	5/3/2019 8:26 PM
18	██████████@gmail.com	5/3/2019 7:29 PM
19	██████████@yahoo.com.au	5/1/2019 10:28 PM
20	██████████@gmail.com	5/1/2019 8:27 PM
21	██████████@gmail.com	5/1/2019 7:46 PM
22	██████████l@hotmail.com	4/30/2019 8:18 PM
23	██████████@gmail.com	4/29/2019 8:33 PM
24	██████████@anu.edu.au	4/28/2019 9:48 AM
25	██████████@hotmail.com	4/28/2019 7:15 AM
26	██████████@hotmail.com	4/28/2019 3:40 AM
27	██████████@me.com	4/27/2019 9:06 PM
28	██████████@gmail.com	4/27/2019 7:14 PM
29	██████████@gmail.com	4/26/2019 6:09 PM
30	██████████@hotmail.com	4/23/2019 12:34 PM

Q32 14. Overall, are you satisfied with this community engagement experience?

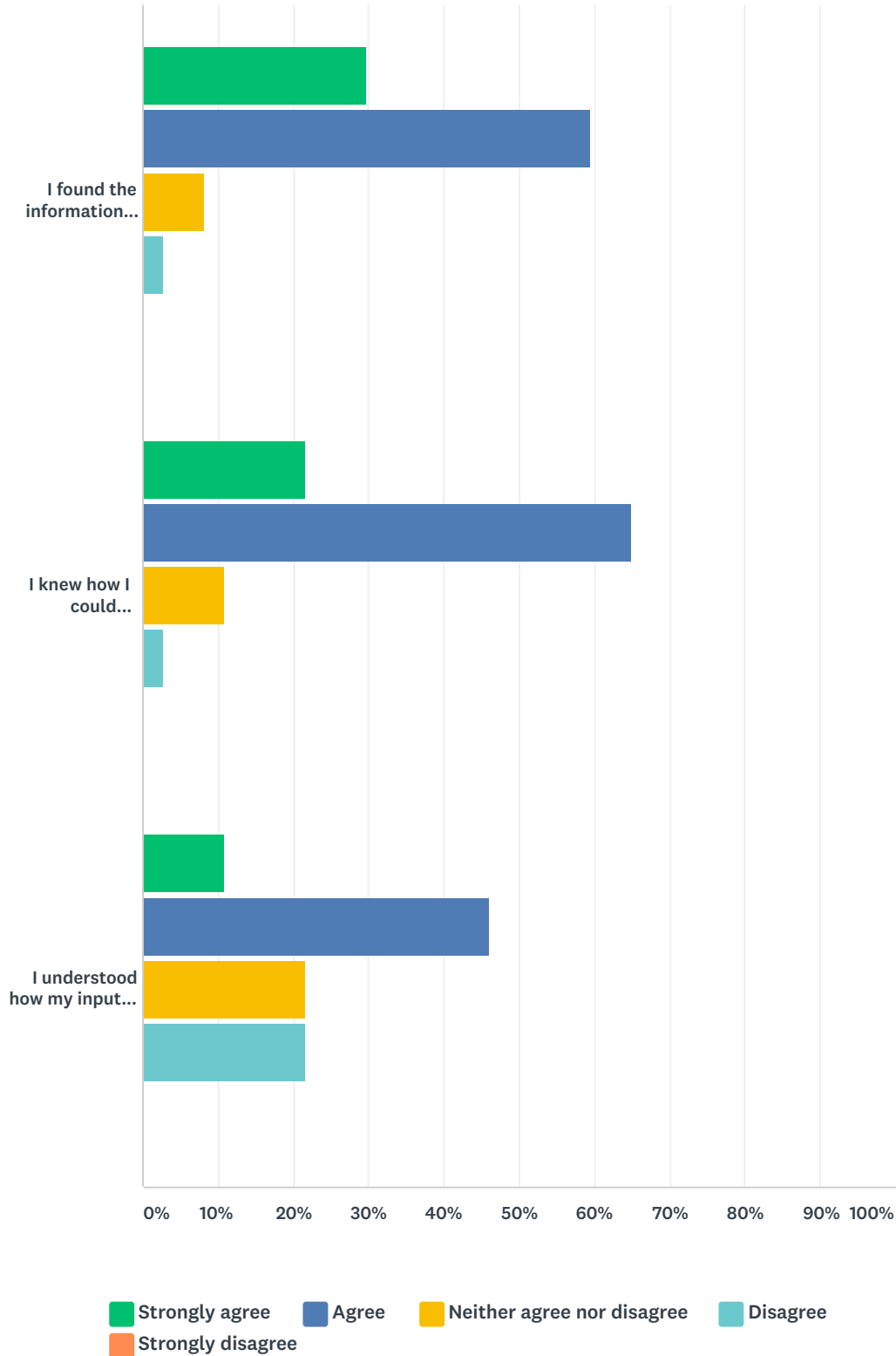
Answered: 37 Skipped: 9



ANSWER CHOICES	RESPONSES	
Very satisfied	18.92%	7
Satisfied	64.86%	24
Neither satisfied nor dissatisfied	16.22%	6
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		37

Q33 15. Thinking about your experience engaging with us on suburbs play review, please tell us whether you agree or disagree with the following statements.

Answered: 37 Skipped: 9

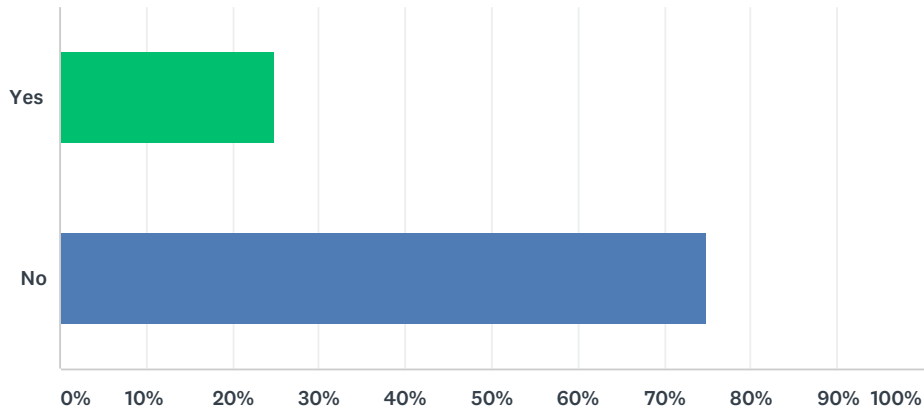


	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL
I found the information clear and easy to understand	29.73% 11	59.46% 22	8.11% 3	2.70% 1	0.00% 0	37

I knew how I could participate, have my say, share my views, ideas and experience	21.62% 8	64.86% 24	10.81% 4	2.70% 1	0.00% 0	37
I understood how my input would be used to inform or shape a decision	10.81% 4	45.95% 17	21.62% 8	21.62% 8	0.00% 0	37

Q1 1a. Do you use play space A on the above map - off Casson Street?

Answered: 12 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	25.00%	3
No	75.00%	9
TOTAL		12

Q2 2a. Why do you use the play space off Casson Street?

Answered: 3 Skipped: 10

#	RESPONSES	DATE
1	Closest play space	5/21/2019 11:58 AM
2	It is the closest park with walking distance.	5/14/2019 4:36 PM
3	Close to home for my grandsons	5/13/2019 2:20 PM

Q3 3a. How do you usually travel to the play space off Casson Street?

Answered: 3 Skipped: 10

#	RESPONSES	DATE
1	Bicycles	5/21/2019 11:58 AM
2	on foot	5/14/2019 4:36 PM
3	walk	5/13/2019 2:20 PM

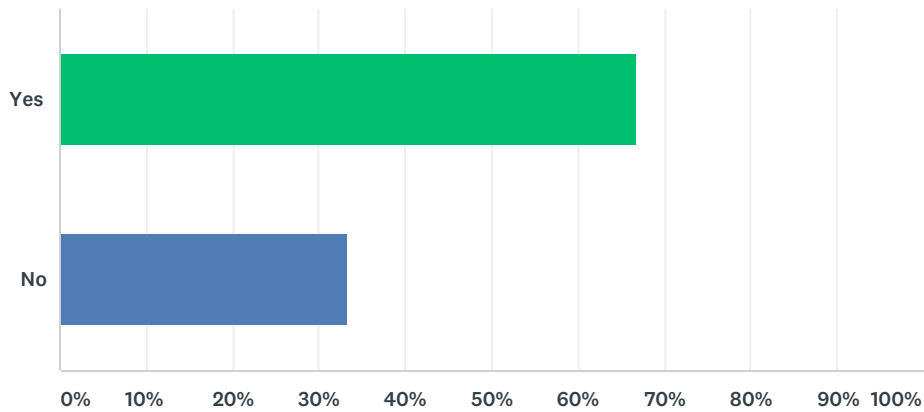
Q4 4a. What do you like about the play space off Casson Street?

Answered: 3 Skipped: 10

#	RESPONSES	DATE
1	not much - old and kids need larger play equipment as getting older. need swings and large slide have autism like swings	5/21/2019 11:58 AM
2	good mixture of for young users, good for toddlers to about 5 years	5/14/2019 4:36 PM
3	walk bridge, nothing else	5/13/2019 2:20 PM

Q5 1b. Do you use play space B on the above map - off Clift Crescent?

Answered: 12 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	66.67%	8
No	33.33%	4
TOTAL		12

Q6 2b. Why do you use the play space off Clift Crescent?

Answered: 8 Skipped: 5

#	RESPONSES	DATE
1	Relatively local	6/6/2019 2:33 PM
2	Close to home, one of the better playgrounds in the area	6/4/2019 9:14 PM
3	riding bikes past - kids nag	5/21/2019 11:59 AM
4	Close to my area	5/20/2019 1:55 PM
5	location is convient	5/14/2019 1:12 PM
6	grandsons play and it is close to home	5/13/2019 2:22 PM
7	Close to home	5/10/2019 12:22 PM
8	Is a walk away from my house and is close to the shops	5/8/2019 6:46 PM

Q7 3b. How do you usually travel to the play space off Clift Crescent?

Answered: 8 Skipped: 5

#	RESPONSES	DATE
1	car	6/6/2019 2:33 PM
2	walk	6/4/2019 9:14 PM
3	bike	5/21/2019 11:59 AM
4	Walk or ride	5/20/2019 1:55 PM
5	Walk	5/14/2019 1:12 PM
6	walk	5/13/2019 2:22 PM
7	Walk/ Drive	5/10/2019 12:22 PM
8	Walk	5/8/2019 6:46 PM

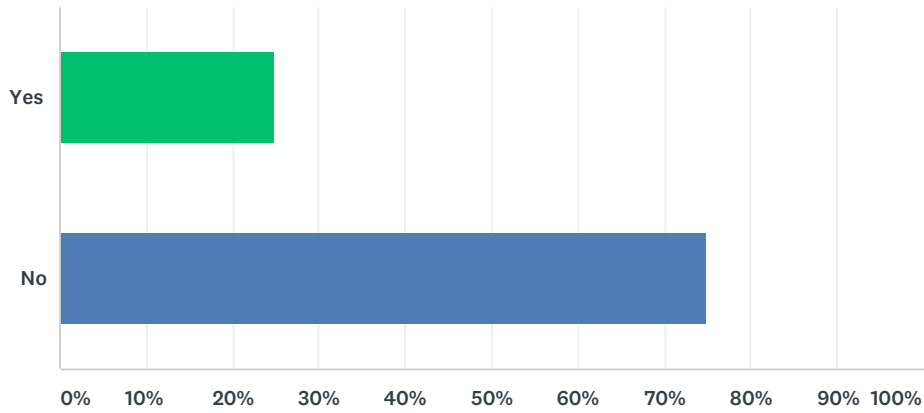
Q8 4b. What do you like about the play space off Clift Crescent?

Answered: 7 Skipped: 6

#	RESPONSES	DATE
1	accessible, some limited play equipment	6/6/2019 2:33 PM
2	close	6/4/2019 9:14 PM
3	nothing -old, small and intimidating kids hang at skate bowl - bullies from chisholm high.	5/21/2019 11:59 AM
4	It's close. That's it	5/20/2019 1:55 PM
5	climbing equipment	5/13/2019 2:22 PM
6	At the moment nothing really, we use it as it is close to home the facilities are out of date and filthy	5/10/2019 12:22 PM
7	Slide, swings and seating	5/8/2019 6:46 PM

Q9 1c. Do you use play space C on the above map - off Chauncy Crescent?

Answered: 12 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	25.00%	3
No	75.00%	9
TOTAL		12

Q10 2c. Why do you use the play space off Chauncy Crescent?

Answered: 3 Skipped: 10

#	RESPONSES	DATE
1	close	6/4/2019 9:18 PM
2	Close to my area	5/20/2019 1:57 PM
3	Walk to the shops, close nice open spaces	5/8/2019 6:49 PM

Q11 3c. How do you usually travel to the play space off Chauncy Crescent?

Answered: 3 Skipped: 10

#	RESPONSES	DATE
1	walk	6/4/2019 9:18 PM
2	Walk ride or drive	5/20/2019 1:57 PM
3	Walk	5/8/2019 6:49 PM

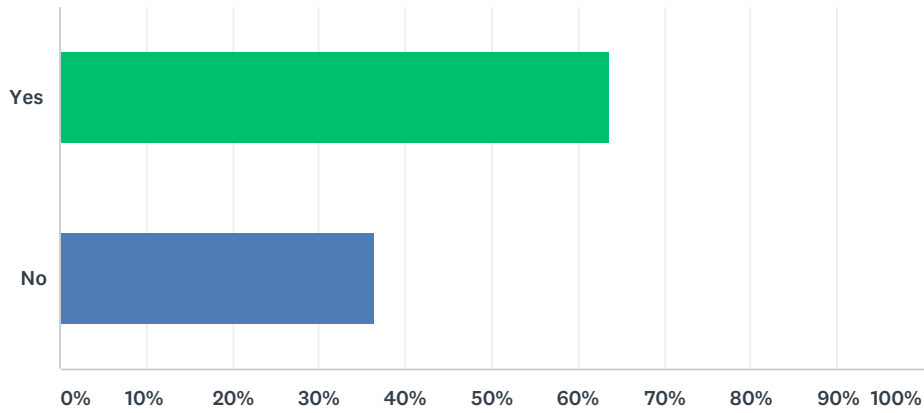
Q12 4c. What do you like about the play space off Chauncy Crescent?

Answered: 3 Skipped: 10

#	RESPONSES	DATE
1	ok for small children	6/4/2019 9:18 PM
2	Close to my area.	5/20/2019 1:57 PM
3	The open space	5/8/2019 6:49 PM

Q13 1d. Do you use play space D on the above map - off Fullerton Crescent?

Answered: 11 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	63.64%	7
No	36.36%	4
TOTAL		11

Q14 2d. Why do you use the play space off Fullerton Crescent?

Answered: 7 Skipped: 6

#	RESPONSES	DATE
1	local	6/6/2019 2:36 PM
2	it's a little different from the others in the area	6/4/2019 9:27 PM
3	Close to my area	5/20/2019 2:13 PM
4	Location	5/14/2019 1:13 PM
5	Close to home	5/13/2019 2:39 PM
6	Close to home in walking distance	5/10/2019 12:26 PM
7	Close to my home and a bigger park	5/8/2019 6:53 PM

Q15 3d. How do you usually travel to the play space off Fullerton Crescent?

Answered: 7 Skipped: 6

#	RESPONSES	DATE
1	car	6/6/2019 2:36 PM
2	walk	6/4/2019 9:27 PM
3	Walk or ride	5/20/2019 2:13 PM
4	Walk	5/14/2019 1:13 PM
5	Walk	5/13/2019 2:39 PM
6	Walk	5/10/2019 12:26 PM
7	Walk	5/8/2019 6:53 PM

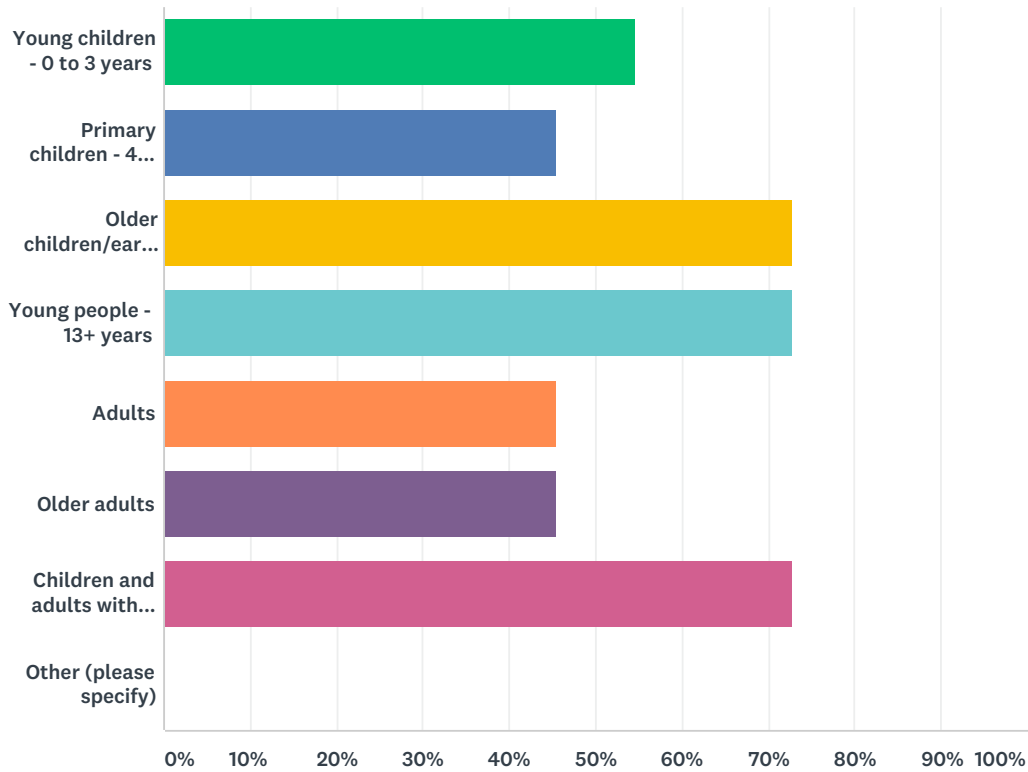
Q16 4d. What do you like about the play space off Fullerton Crescent?

Answered: 6 Skipped: 7

#	RESPONSES	DATE
1	has limited play equipment	6/6/2019 2:36 PM
2	it's a little different from the others in the area	6/4/2019 9:27 PM
3	Close to my area	5/20/2019 2:13 PM
4	equipment suitable for 3 year old	5/13/2019 2:39 PM
5	Close to home, however, i am very wary of taking my daughter to the play space as there have been a number of needles found in the area	5/10/2019 12:26 PM
6	It's a bigger park and has monkey bars	5/8/2019 6:53 PM

Q17 5. Who in the community do you feel is not well catered for with the current play spaces in Richardson?

Answered: 11 Skipped: 2



ANSWER CHOICES	RESPONSES	
Young children - 0 to 3 years	54.55%	6
Primary children - 4 to 7 years	45.45%	5
Older children/early teens - 8 to 12 years	72.73%	8
Young people - 13+ years	72.73%	8
Adults	45.45%	5
Older adults	45.45%	5
Children and adults with special needs	72.73%	8
Other (please specify)	0.00%	0
Total Respondents: 11		

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q18 6. How can the play spaces in Richardson better cater to these members of the community?

Answered: 9 Skipped: 4

#	RESPONSES	DATE
1	Better designed play spaces with much more equipment and outdoor facilities. Need BBQs, shelter sheds	6/6/2019 2:36 PM
2	Shade covering both the play area and any seating. Seating for adults/grandparents to be able to supervise. More adventurous equipment for older children such as the rock playground in Commonwealth Park, and some of the equipment in the Gordon playground.	6/4/2019 9:27 PM
3	Swings - kids with autism love swings. Equipment that can be used by adults as well as children. This way parents can exercise while kids playing. More adventurous things to make kids risk take.	5/21/2019 12:03 PM
4	Be sun safe. Be interesting and interactive. Have pram and wheelchair access. Have at least one bin close to the playground (with recycling options would be even better) to help keep the area clean.	5/20/2019 2:13 PM
5	The majority of the play spaces in Richardson are surrounded by lovely amounts of green space with is being greatly underused. The parks need to spill out more into the surrounding areas and include seating and nature play areas. Existing parks equipment need to be updated as most are rundown and vandalized. Richardson has a large lovely green area running along Clift crescent. It would be amazing to see this areas used more frequently, I see it as a prime location for to setup area for older children to utilize. bmx bike trail and mini jumps, basketball court, picnic and seating area. and climbing equipment and nature space. The area has a great potential to be able to blend nature in with fun activities. Access for parking could join with the existing scout hall.	5/14/2019 5:02 PM
6	re Create 2 play space areas to make them larger and with more interactive equipment to cater for all ages. Similar to the new play spaces in Denman Prospect and in line with new play spaces in North Canberra and Gordon. include 'get moving' equipment for adults.	5/13/2019 2:39 PM
7	Fenced playgrounds, i think this will help deter the occurrence of needles found in the area. I also think that a small fence provides assurance for the parents that their children remains in the area. Especially with some of the parks being near carparks etc. Children tend to take off quickly. Equipment for smaller children, better swing sets, better seats for parents.	5/10/2019 12:26 PM
8	Wide range of play equipment.	5/8/2019 6:53 PM
9	A sheltered covered area for play and seating	5/4/2019 10:57 AM

Q19 7. Are there any other comments you would like to add about the current play spaces in Richardson?

Answered: 11 Skipped: 2

#	RESPONSES	DATE
1	Mostly do not use Richardson play spaces but go instead to ones in surrounding areas.	6/6/2019 2:36 PM
2	Only one good playground matters, we don't need lots of little ones. A surface under the play equipment the easily shows broken glass would be useful considering the number of pieces of broken glass in the bark of the Clift Cres playground. Playgrounds need shade so they can still be used when it's sunny	6/4/2019 9:27 PM
3	They are usually empty when we go there. If they were better condition and more interesting it is more engaging and give parents something to do while kids are playing. Something nicer than dead grass around - maybe nice gardens but not so close that it makes park enclosed so you can't see if undesirable people are hanging around playground.	5/21/2019 12:03 PM
4	The addition of adult gym equipment in a adult and child interactive space could encourage parents to play with their child.	5/20/2019 2:13 PM
5	as above	5/14/2019 5:02 PM
6	They are all out dated and have lack of equipment. If a larger play area is made please have a toilet block as all users need some where to go.	5/13/2019 2:39 PM
7	Seem to cater for the same user of smaller children to primary school group rather than a variety.	5/10/2019 8:50 PM
8	I think the play spaces are quiet small although there is alot of space available around them. I think it would be best to utilise the space and create a better enviroment for the children to play	5/10/2019 12:26 PM
9	Better maintenance on the parks already around would be great	5/8/2019 6:53 PM
10	The playground in Chauncy Crescent is used by teenagers wanting to drink alcohol or patrons walking through from Calwell Tavern stopping to drink there as well. I'd be very happy if that park was removed as the bottles are smashed on the footpaths surrounding the parkland.	5/6/2019 1:25 PM
11	Happy to see a new play area on Clift Crescent	5/4/2019 10:57 AM

Q20 8. Here you can upload a photo of an existing play space, a part of a play space or a design that you have drawn for a new play space in Richardson.

Answered: 1 Skipped: 12

#	FILE NAME	FILE SIZE	DATE
1	91D6B9F9-9B32-47AD-9D49-13AF9589D291.jpeg	972.3KB	5/20/2019 2:13 PM

Q21 9. Tell us a little bit about your image and why you have uploaded it.

Answered: 1 Skipped: 12

#	RESPONSES	DATE
1	Interactive, they have a variety of play options and the adult equipment can be used by adult and child	5/20/2019 2:13 PM

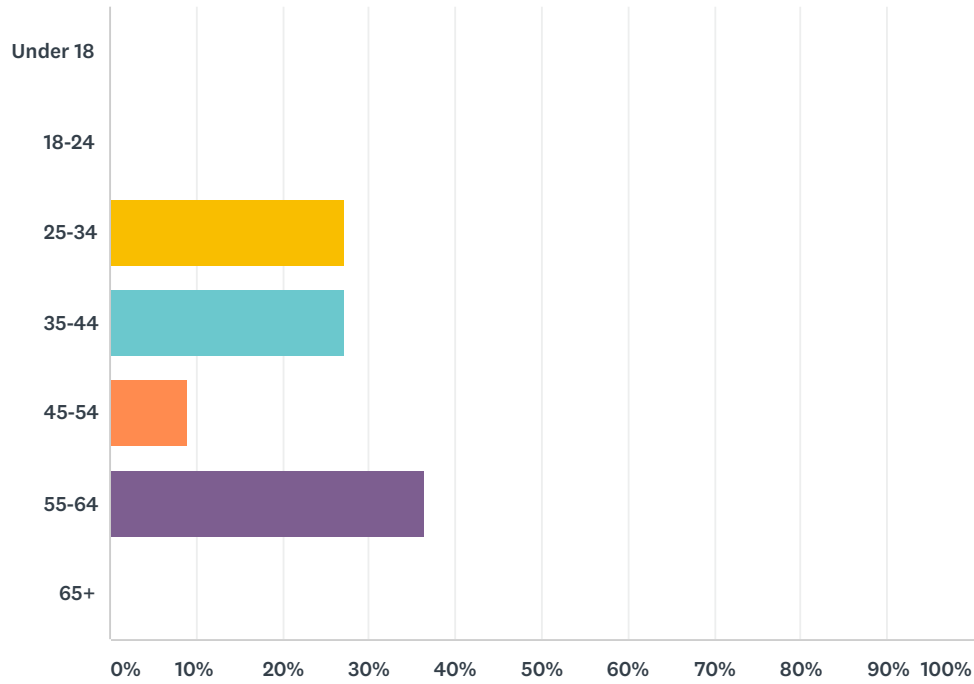
Q22 10. What suburb do you live in?

Answered: 11 Skipped: 2

#	RESPONSES	DATE
1	Richardson	6/6/2019 2:36 PM
2	Richardson	6/4/2019 9:27 PM
3	Richardson	5/21/2019 12:03 PM
4	Richardson	5/20/2019 2:13 PM
5	Richardson	5/14/2019 5:02 PM
6	Richardson	5/13/2019 2:39 PM
7	Fadden	5/10/2019 8:50 PM
8	Richardson	5/10/2019 12:26 PM
9	Chisholm	5/8/2019 6:53 PM
10	Richardson	5/6/2019 1:25 PM
11	Calwell	5/4/2019 10:57 AM

Q23 11. What is your age group?

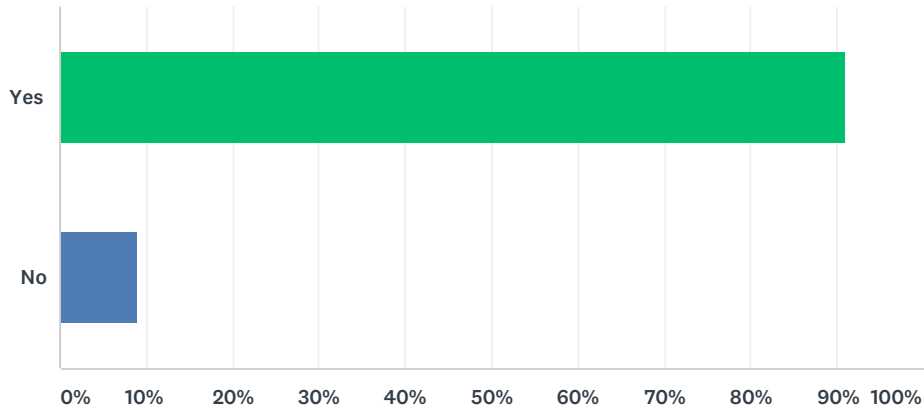
Answered: 11 Skipped: 2



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.00%	0
25-34	27.27%	3
35-44	27.27%	3
45-54	9.09%	1
55-64	36.36%	4
65+	0.00%	0
TOTAL		11

Q24 12a. Do you have any children?

Answered: 11 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	90.91%	10
No	9.09%	1
TOTAL		11

Q25 12b. If yes, how many in each age group?

Answered: 10 Skipped: 3

ANSWER CHOICES	RESPONSES
Young children - 0 to 3 years	50.00% 5
Primary children - 4 to 7 years	40.00% 4
Older children/early teens - 8 to 12 years	40.00% 4
Teens - 13+ years	30.00% 3

#	YOUNG CHILDREN - 0 TO 3 YEARS	DATE
1	1	6/6/2019 2:37 PM
2	1	6/4/2019 9:28 PM
3	1	5/20/2019 2:14 PM
4	2	5/10/2019 12:27 PM
5	1	5/8/2019 6:54 PM

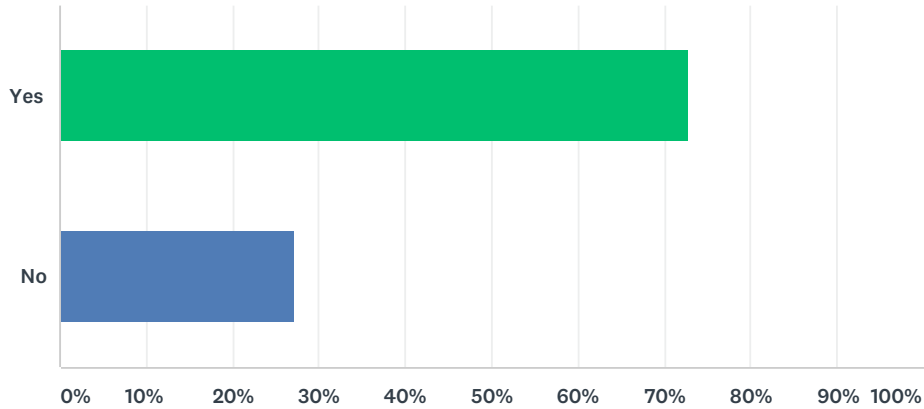
#	PRIMARY CHILDREN - 4 TO 7 YEARS	DATE
1	1	6/6/2019 2:37 PM
2	1	6/4/2019 9:28 PM
3	1	5/20/2019 2:14 PM
4	1	5/13/2019 2:41 PM

#	OLDER CHILDREN/EARLY TEENS - 8 TO 12 YEARS	DATE
1	1	5/21/2019 12:04 PM
2	1	5/14/2019 5:03 PM
3	1	5/13/2019 2:41 PM
4	2	5/10/2019 8:50 PM

#	TEENS - 13+ YEARS	DATE
1	1	5/21/2019 12:04 PM
2	3	5/10/2019 8:50 PM
3	1	5/4/2019 10:58 AM

Q26 13a. Would you like to be on a contact list to be invited to face to face engagement sessions and kept up to date with the progress of the suburb review?

Answered: 11 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	72.73%	8
No	27.27%	3
TOTAL		11

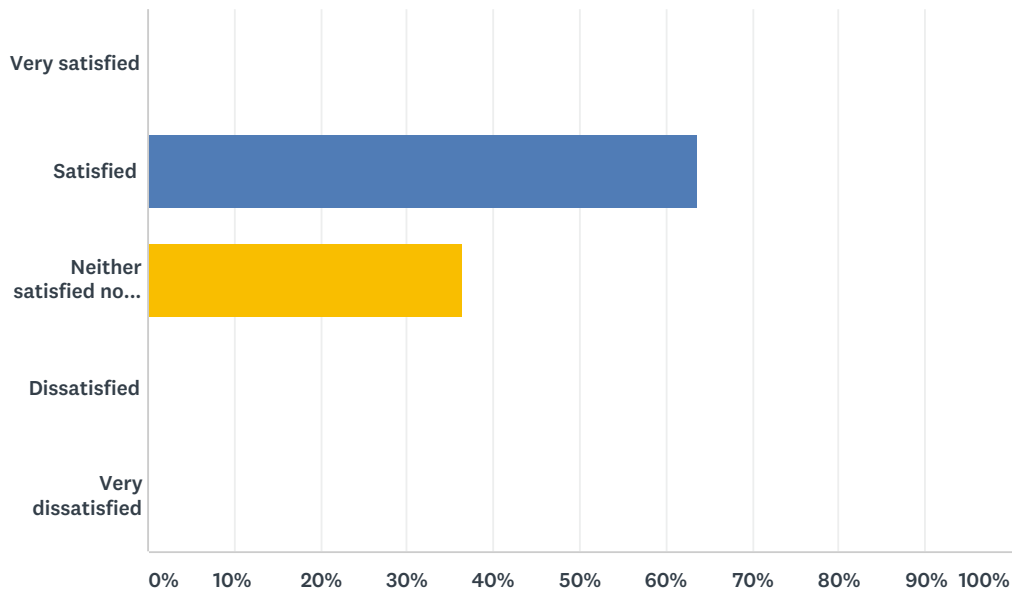
Q27 13b. If yes, please provide your email address?

Answered: 8 Skipped: 5

#	RESPONSES	DATE
1	██████@optusnet.com.au	6/6/2019 2:37 PM
2	██████@tpg.com.au	6/4/2019 9:28 PM
3	██████@bigpond.com	5/21/2019 12:04 PM
4	██████@hotmail.com	5/20/2019 2:14 PM
5	██████@iinet.net.au	5/14/2019 5:03 PM
6	██████n@grapevine.com.au	5/13/2019 2:41 PM
7	██████@live.com	5/10/2019 12:27 PM
8	██████@live.com.au	5/6/2019 1:26 PM

Q28 14. Overall, are you satisfied with this community engagement experience?

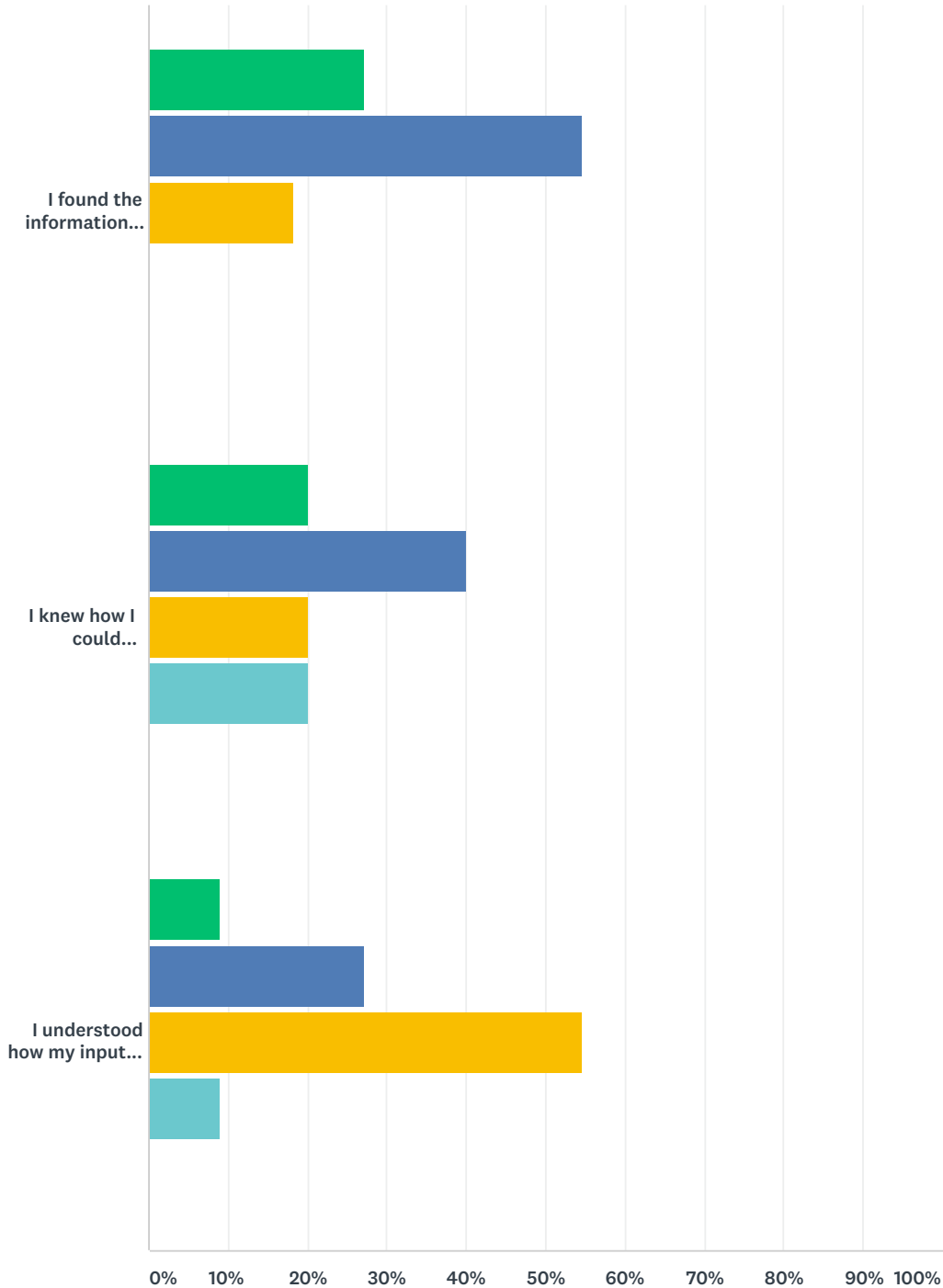
Answered: 11 Skipped: 2



ANSWER CHOICES	RESPONSES	
Very satisfied	0.00%	0
Satisfied	63.64%	7
Neither satisfied nor dissatisfied	36.36%	4
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		11

Q29 15. Thinking about your experience engaging with us on suburbs play review, please tell us whether you agree or disagree with the following statements.

Answered: 11 Skipped: 2



■ Strongly agree
 ■ Agree
 ■ Neither agree nor disagree
 ■ Disagree
■ Strongly disagree

	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL
I found the information clear and easy to understand	27.27% 3	54.55% 6	18.18% 2	0.00% 0	0.00% 0	11

Richardson play review survey

TCCS FOI 20-048 | page 164

I knew how I could participate, have my say, share my views, ideas and experience	20.00% 2	40.00% 4	20.00% 2	20.00% 2	0.00% 0	10
I understood how my input would be used to inform or shape a decision	9.09% 1	27.27% 3	54.55% 6	9.09% 1	0.00% 0	11

Better Suburbs - Play space suburb review

Title: Torrens feature play space
 Tool Type: Social Map
 Activity ID: 551
 Report Date Rang 23 Apr 2019 - 7 Jun 2019
 Date Exported: 7 Jun 2019 03:33 pm
 Exported By: EmilyWadwell

Contribution ID	Username	Email	Submission	Uploaded Image	Category	Address	Latitude	Longitude	Moderation Status	Submitted Date	Username	Email	Member Status	Member ID	Member Username	Member Email	Member IP	Member Postcode	Member Gender	Member Age	
640	[REDACTED]	[REDACTED]@gmail.com	I think this is an accessible area for a play ground for all ages of children and parents too. There is already a playground in this area which could benefit from an update / added equipment.			[REDACTED] Place, Torrens Australian Capital Territory 2607, Australia	-	[REDACTED]	Approved	Apr 23, 2019, 03:46 PM	[REDACTED]	[REDACTED]@gmail.com	Yes	[REDACTED]	[REDACTED]	[REDACTED]@	[REDACTED]	[REDACTED]		M (male)	35-44
641	[REDACTED]	[REDACTED]@gmail.com	This is a nice spot next to the local amenities and already has adequate space with a playground however the playground could use some extra equipment or activities for children such as climbing equipment or tunnels. The current playground is surrounded by nice trees but they don't provide a lot of shade in summer so maybe a shade sail also. Hi,			[REDACTED] Street, Torrens Australian Capital Territory 2607, Australia	-	[REDACTED]	Approved	Apr 24, 2019, 03:50 PM	[REDACTED]	[REDACTED]@gmail.com	Yes	[REDACTED]	[REDACTED]	[REDACTED]@gmail.com	[REDACTED]	[REDACTED]		F (female)	25-34
647	[REDACTED]	[REDACTED]@gmail.com	There is an existing play area however it seems to be neglected. Renovating it with additional things could really help (example: Sandpit , good lighting during winter nights or anything that promotes creativity in a child)			[REDACTED] Street, Torrens Australian Capital Territory 2607, Australia	-	[REDACTED]	Approved	Apr 26, 2019, 07:50 PM	[REDACTED]	[REDACTED]@gmail.com	Yes	[REDACTED]	[REDACTED]	[REDACTED]@	[REDACTED]	[REDACTED]		M (male)	35-44
660	[REDACTED]	[REDACTED]t@grapevine.net.au	I have been living opposite the play equipment on Torrens Oval for 8 years. It is totally inadequate for the children's needs, having only two swings and a slippery dip , too hot to use in summer. This play area is used constantly by families at the weekend and school children to and from school. I have correspondence with Shane Rattenbury on this subject over the years when this was his area. The older suburbs are being neglected as far as playgrounds are concerned. There is no equipment at all to stimulate both gross motor skills and fine motor skills, no climbing apparatus or adventure areas for the children to use their imaginative skills, no colourful equipment and unsafe copper logs surrounding this play area with protruding bolts. Mr Rattenbury has assured me that the playground meets safety standards. I very much doubt it. I am a retired Primary School Principal who worked with children over a 30 period and it is very upsetting to see beautiful, colourful ,exciting play areas			[REDACTED] Street, Torrens Australian Capital Territory 2607, Australia	-	[REDACTED]	Approved	May 01, 2019, 05:05 PM	[REDACTED]	[REDACTED]t@grapevine.net.au	Yes	[REDACTED]	[REDACTED]	[REDACTED]@grapevine.net.au	[REDACTED]	[REDACTED]		F (female)	65 years and over

Hi,

Being a local resident with a young family, we use the oval almost daily. Torrens neighborhood oval is very popular amongst a wide range of demographics including school children, young families, people walking dogs, the elderly and exercising activities.

The area whilst popular does fall behind in terms of amenity provided. The existing play equipment is below standard and due for an upgrade. My Father grew up in Torrens in the 60's and the facilities still have the same cricket nets and swings!

Having a dog and young children the following would be important to us

- updated play equipment i.e. monkey bars, new swings, slide and some tunnels etc....

- Shade!!! For some reason all new parks across Canberra lack this and does make it difficult with young children

It would be great to see some functional exercise equipment on the side of the Torrens oval. This area is already used by many to exercise, but having the functional equipment that is in other parks (eg Eddison Park, Franklin, Moncrieff etc) would be a great addition to the area. The demographics of Torrens are broad, with lots of older children, adults and elderly residents. Exercise equipment could be used by all these age groups (not just children

The playground near the shops would provide a great opportunity to link the community together in one area. As a grandparent of two young children, the convenience of getting a coffee, and the paper and having somewhere close by for the grand kids to play is important. The existing play equipment has been neglected for decades! New climbing equipment, imaginative equipment that suits a mix of ages (especially for older kids too) would be great. Also picnic table, nice native landscaping and shade would really benefit this area. Given the nature element of Torrens (with mt Taylor reserve as the backdrop), having natural materials used (timber, neutral colours), rocks etc would be beautiful.

A large playground at this site could be accessed by Torrens locals and more.

666	[redacted]@gmail.com	[redacted] Street, Torrens Australian Capital Territory 2607, Australia	-	Approved	May 02, 2019, 12:51 PM	[redacted] k@ gmail.com	Yes	[redacted]@g mail.com	[redacted]	M (male)	25-34
676	[redacted]@ya hoo.com.au	[redacted] Street, Torrens Australian Capital Territory 2607, Australia	-	Approved	May 06, 2019, 10:22 AM	[redacted]@y ahoo.com.a u	Yes	[redacted] o.com.au	[redacted]	F (female)	25-34
678	Anonymous	[redacted] Street, Torrens Australian Capital Territory 2607, Australia	-	Approved	May 07, 2019, 07:21 AM	[redacted] @hotmail.c om	No				
679	Anonymous	[redacted] Street, Pearce Australian Capital Territory 2607, Australia	-	Approved	May 07, 2019, 09:58 AM		No				

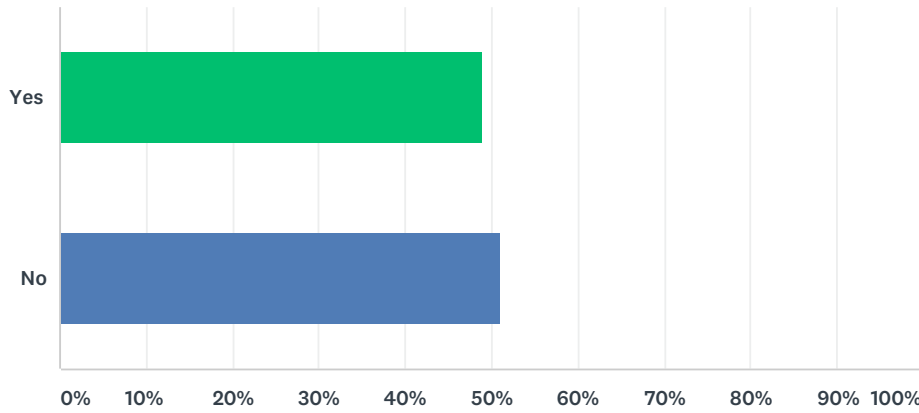
689	Anonymous	<p>Please leave all play spaces in their current three locations next to primary, pre and early childhood schools. You must consult if locations are to change to allow passive community members to engage on that issue alone. Play areas need to be expanded in size at Torrens shops only. Upgrades also need to take account of safety as well as fun and access to drinkable water and regular maintenance. Avoid use of products that can be damaged by vandalism or congregation of youth late at night eg BBQs</p>	<p>Street, Torrens Australian Capital Territory 2607, Australia</p>	-	<p>Approved</p>	<p>May 10, 2019, 12:59 PM</p>	<p>██████████@iin et.net.au</p>	No		
691	Anonymous	<p>This large open space next to the playground could make for an accessible children's playground and car park</p>	<p>Street, Torrens Australian Capital Territory 2607, Australia</p>	-	<p>Approved</p>	<p>May 10, 2019, 11:12 PM</p>	<p>██████████ @gmail. com</p>	No		
705	Anonymous	<p>There should be a major update/renovation of the playground (outdated swings and slide) on the oval. This would encourage more people to come to the oval and be outside. This site is co-located to the school, close to shops & has plenty of space to be innovative in encouraging an active community, for all ages. The space allows accessibility & there are established trees for shade & ambience. It needs: A new kids playground, similar to other popular ones (eg Chifley). An activity space for older adults – I saw a number of these in China & they are actively used. A designed walking track (that loops with 2-3 options) that people can pace with friends, walk their animals & also do some low impact exercises at stations.</p>	<p>Street, Torrens Australian Capital Territory 2607, Australia</p>	-	<p>Approved</p>	<p>May 13, 2019, 10:11 PM</p>	<p>██████████@ gmail.com</p>	No		
706	██████████ @bigpond.com	<p>A decent sitting area with shade. Please upgrade the playground near the shops. Current equipment is extremely dated and limited.</p> <p>-Climbing equipment such as climbing webs/frames would be great.</p> <p>-modern spinning equipment for all ages would be great</p> <p>-The landscaping and trees could be changed so that visibility from the shops is improved. That way, parents can watch their kids in the park while having a coffee at one of the cafes.</p> <p>-The new equipment should suit multiple ages- children and teenagers.</p> <p>-Nature play equipment or equipment finished with wooden elements would suit this space- nothing too bright.</p> <p>This upgrade would be loved by so many families in the community, as currently, there are no modern or good sized playgrounds within walking distance.</p>	<p>Street, Torrens Australian Capital Territory 2607, Australia</p>	1862	<p>Approved</p>	<p>May 14, 2019, 08:12 AM</p>	<p>██████████@ bigpond.co m</p>	Yes	<p>██████████ @bi gpond.com</p>	<p>F (female) 55-64</p>
709	Anonymous	<p>This upgrade would be loved by so many families in the community, as currently, there are no modern or good sized playgrounds within walking distance.</p>	<p>Street, Torrens Australian Capital Territory 2607, Australia</p>	-	<p>Approved</p>	<p>May 14, 2019, 03:13 PM</p>	<p>██████████ @gmail .com</p>	No		

727 Anonymous	<p>The small play area at Torrens Oval is regularly used by children in the area. I take my child there often but now my four year old has begun to realize how antiquated and uninteresting the play area is. She has lost her enthusiasm to play there but we still use the oval regularly.</p> <p>The play equipment is old and rusted, perhaps not very safe for small children anymore. It would be amazing to get modern play equipment so that children in the area can play ,meet and socialize. A shaded area would be appreciated. It is a very nice spot being next to the large oval. It can therefore be enjoyed by children of all age groups and adults at the same time.</p>	<p>It is saddening to see the state of the play area, especially when you visit the play spaces in the newer suburbs and realize how disadvantaged and neglected it really is. We all realize that Torrens is an older suburb so the play area is not as modern but with young families moving in and demography changes, its high time for an upgrade.</p> <p>I totally agree with [redacted] comments. This is the perfect area for a feature play space in Torrens. Include large kids playground for all ages (always include at least swings, slide and climbing equipment), sitting area, fitness equipment/walking track. The oval can then be used for sports games for older kids/teenagers while the younger kids have the playground. Fitness equipment is always used if its accessible.</p> <p>Please keep the other play spaces as well because they are good locations and are also essential to families in Torrens (they could do with an upgrade but its better than nothing).</p>	<p>[redacted] Street, Torrens Australian Capital Territory 2607, Australia</p>	-	Approved	May 16, 2019,	09:46 PM	[redacted] ina@hotmail.com	No
728 Anonymous			<p>[redacted] Street, Torrens Australian Capital Territory 2607, Australia</p>	-	Approved	May 17, 2019,	01:57 PM	[redacted] @hotmail.com	No
730 Wmah9824	<p>[redacted]@gmail.com</p> <p>Existing play equipment - would benefit from upgrade</p>		<p>[redacted] Street, Torrens Australian Capital Territory 2607, Australia</p>	-	Approved	May 19, 2019,	06:01 PM	[redacted] gmail.com	Yes
739 Anonymous	<p>There is a substandard play area at this site which is frequently used by children and young families.</p>		<p>[redacted] Street, Torrens Australian Capital Territory 2607, Australia</p>	-	Approved	May 22, 2019,	11:24 AM	[redacted] @gmail.com	No
763 Anonymous	<p>This place would be fantastic for a new play space for the children of Torrens</p>		<p>[redacted] Street, Torrens Australian Capital Territory 2607, Australia</p>	-	Approved	Jun 04, 2019,	07:33 PM	[redacted] oos@live.com.au	No
764 Anonymous	<p>I Would love to see a new play space in Torrens. I know this space will get used immensely, and will contribute towards a more positive community culture.</p>		<p>[redacted] Street, Torrens Australian Capital Territory 2607, Australia</p>	-	Approved	Jun 04, 2019,	07:45 PM		No
								<p>[redacted]@gmail.com [redacted]mail.com</p>	<p>M (male) 25-34</p>

765	Anonymous	The Torrens playground can hardly be called a playground. There are so many young families that would value from a renewed play space. It is critical for the development and a sense of belonging for young families.	Street, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 04, 2019, 07:48 PM		No		
768	Anonymous	A new playground at the shops would be best! Bring the community together	Place, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 05, 2019, 01:57 PM		No		
769	Anonymous	At the shops would be convenient while having a coffee, while watching the kids play	Place, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 05, 2019, 05:56 PM		No		
770	Anonymous	I'd like to put forward the idea of a bmx or pump track. This location has the space for it.	Street, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 05, 2019, 07:47 PM	@gmail.co m	No		
771	Anonymous	A place for kids to safely ride bikes/scooters etc would be great. like a BMX track or the like This is a central and accessible location for a new, modern playground similar in style to Chifley's. Parents can grab a coffee and read the newspaper while their children play. A new playground would also bring a focal point to the shops and aid in bringing the community together.	Street, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 05, 2019, 09:48 PM	@ gmail.com	No		
773	@me.com		Place, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 06, 2019, 05:54 PM	@ me.com	Yes	@m e.com	F (female) 35-44
779	@gmail.com	I would like to see the upgraded playground co-located with the shops so that people of all ages can enjoy social times that connect the shops and cafes with the playground.	Street, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 06, 2019, 10:52 PM	@ gmail.c om	Yes	@ gmail.com	F (female) 45-54
780	Anonymous	Because it's near the cafe's	Place, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 06, 2019, 10:59 PM		No		
781	Anonymous	A good meeting spot for my friends	Place, Torrens Australian Capital Territory 2607, Australia	-	Approved	Jun 07, 2019, 12:18 AM		No		

Q1 1a. Do you use play space A on the above map - off Horrocks Street?

Answered: 51 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	49.02%	25
No	50.98%	26
TOTAL		51

Q2 2a. Why do you use the play space off Horrocks Street?

Answered: 25 Skipped: 26

Q3 3a. How do you usually travel to the play space off Horrocks Street?

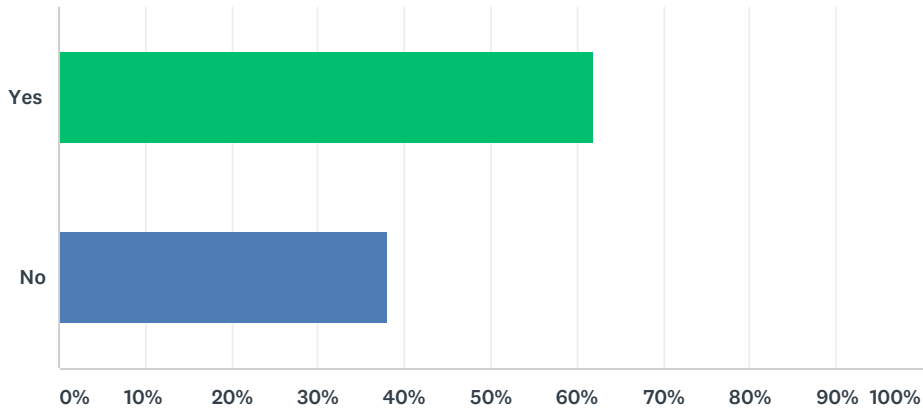
Answered: 25 Skipped: 26

Q4 4a. What do you like about the play space off Horrocks Street?

Answered: 25 Skipped: 26

Q5 1b. Do you use play space B on the above map - off Torrens Place?

Answered: 50 Skipped: 1



ANSWER CHOICES	RESPONSES	
Yes	62.00%	31
No	38.00%	19
TOTAL		50

Q6 2b. Why do you use the play space off Torrens Place?

Answered: 29 Skipped: 22

Q7 3b. How do you usually travel to the play space off Torrens Place?

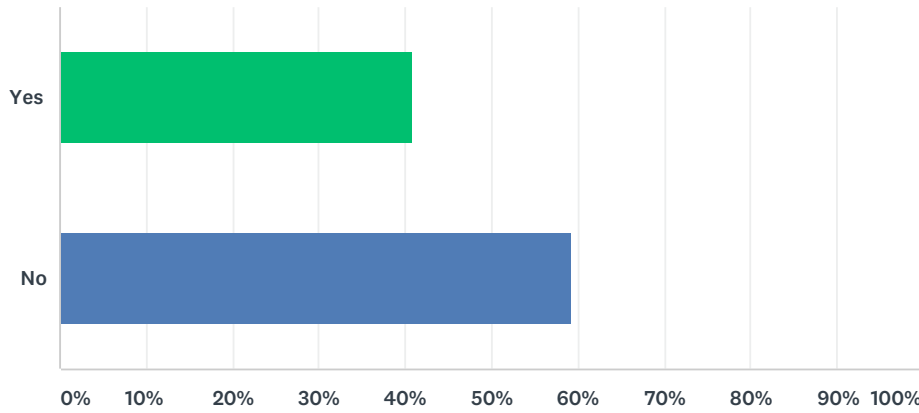
Answered: 28 Skipped: 23

Q8 4b. What do you like about the play space off Torrens Place?

Answered: 28 Skipped: 23

Q9 1c. Do you use play space C on the above map - off Parsons Street?

Answered: 49 Skipped: 2



ANSWER CHOICES	RESPONSES	
Yes	40.82%	20
No	59.18%	29
TOTAL		49

Q10 2c. Why do you use the play space off Parsons Street?

Answered: 32 Skipped: 19

Q11 3c. How do you usually travel to the play space off Parsons Street?

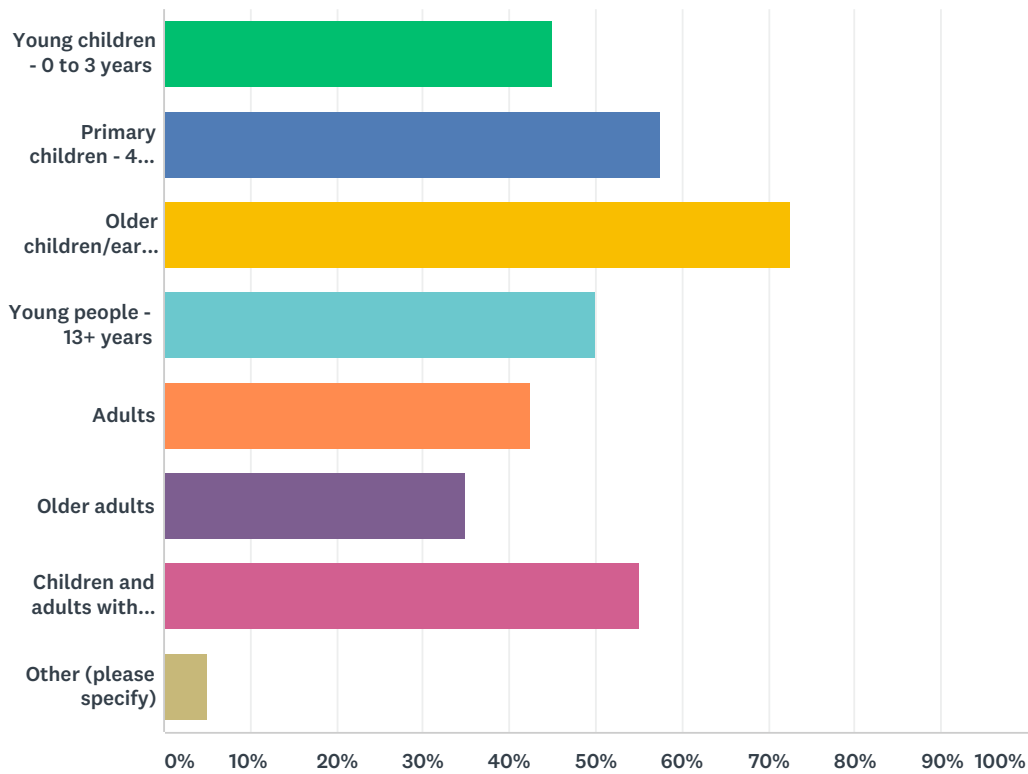
Answered: 31 Skipped: 20

Q12 4c. What do you like about the play space off Parsons Street?

Answered: 30 Skipped: 21

Q13 5. Who in the community do you feel is not well catered for with the current play spaces in Torrens?

Answered: 40 Skipped: 11



ANSWER CHOICES	RESPONSES	
Young children - 0 to 3 years	45.00%	18
Primary children - 4 to 7 years	57.50%	23
Older children/early teens - 8 to 12 years	72.50%	29
Young people - 13+ years	50.00%	20
Adults	42.50%	17
Older adults	35.00%	14
Children and adults with special needs	55.00%	22
Other (please specify)	5.00%	2
Total Respondents: 40		

Q14 6. How can the play spaces in Torrens better cater to these members of the community?

Answered: 39 Skipped: 12

Q15 7. Are there any other comments you would like to add about the current play spaces in Torrens?

Answered: 31 Skipped: 20

Q16 8. Here you can upload a photo of an existing play space, a part of a play space or a design that you have drawn for a new play space in Torrens.

Answered: 9 Skipped: 42

Q17 9. Tell us a little bit about your image and why you have uploaded it.

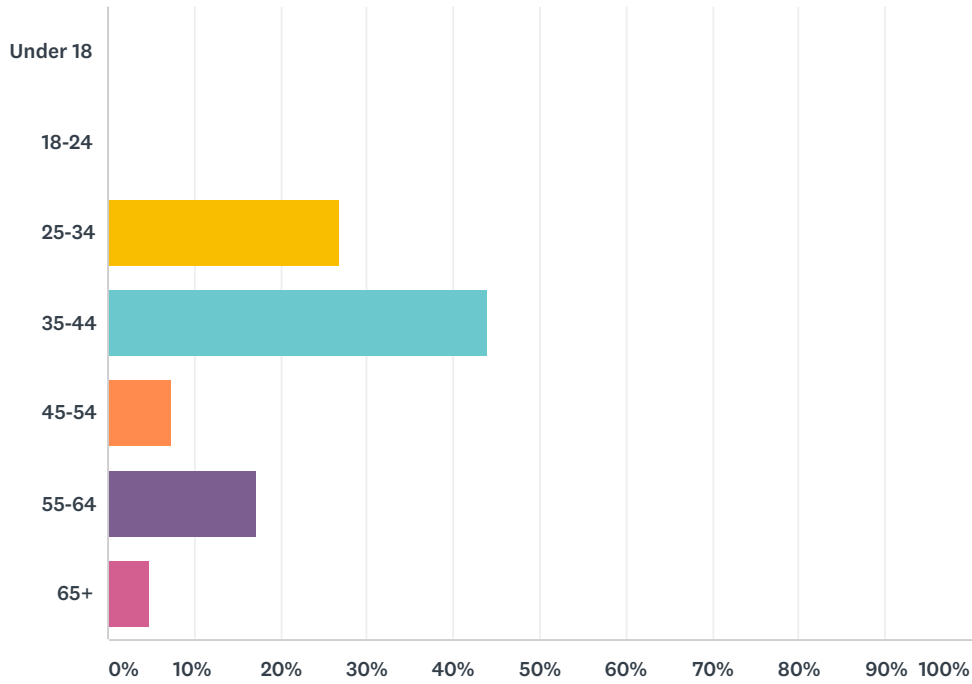
Answered: 11 Skipped: 40

Q18 10. What suburb do you live in?

Answered: 41 Skipped: 10

Q19 11. What is your age group?

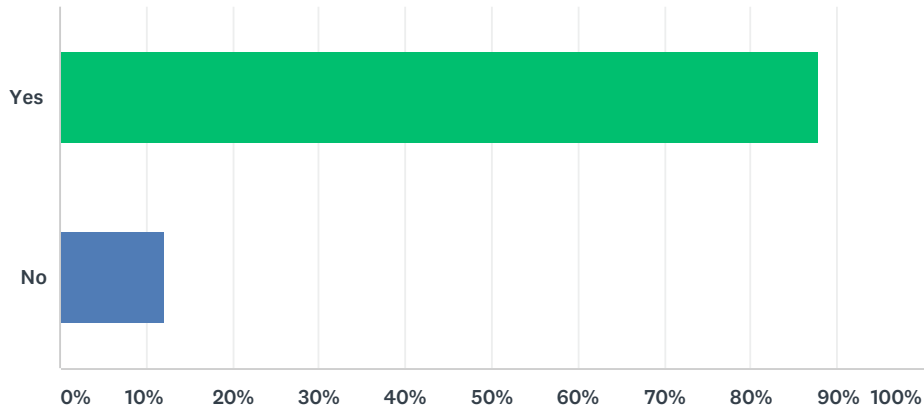
Answered: 41 Skipped: 10



ANSWER CHOICES	RESPONSES	
Under 18	0.00%	0
18-24	0.00%	0
25-34	26.83%	11
35-44	43.90%	18
45-54	7.32%	3
55-64	17.07%	7
65+	4.88%	2
TOTAL		41

Q20 12a. Do you have any children?

Answered: 41 Skipped: 10



ANSWER CHOICES	RESPONSES	
Yes	87.80%	36
No	12.20%	5
TOTAL		41

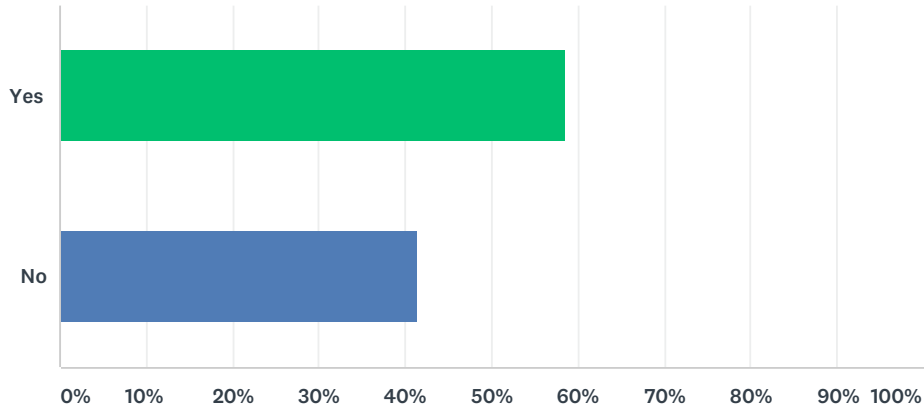
Q21 12b. If yes, how many in each age group?

Answered: 34 Skipped: 17

ANSWER CHOICES	RESPONSES	
Young children - 0 to 3 years	55.88%	19
Primary children - 4 to 7 years	55.88%	19
Older children/early teens - 8 to 12 years	50.00%	17
Teens - 13+ years	23.53%	8

Q22 13a. Would you like to be on a contact list to be invited to face to face engagement sessions and kept up to date with the progress of the suburb review?

Answered: 41 Skipped: 10



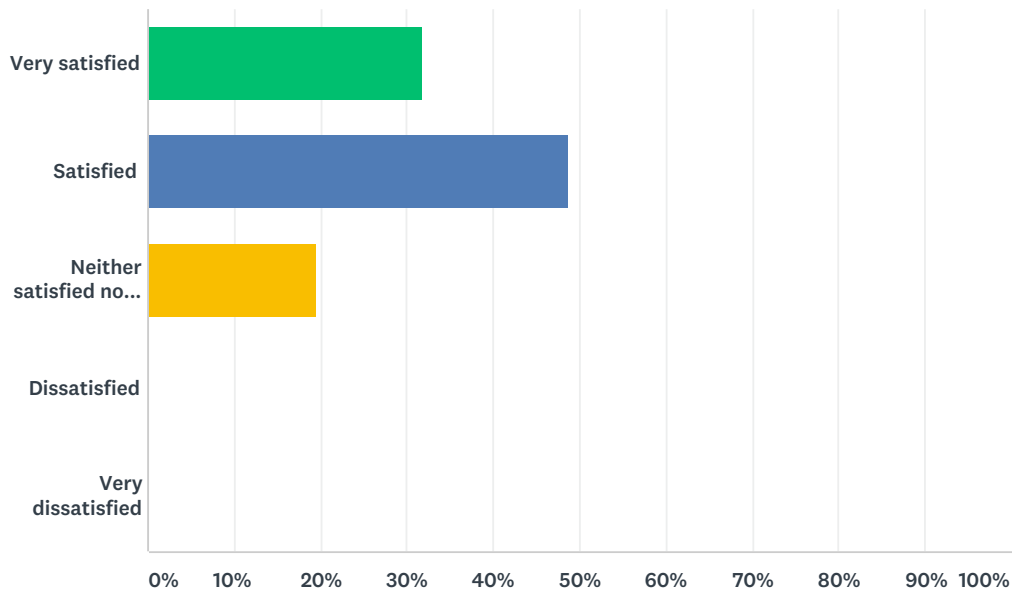
ANSWER CHOICES	RESPONSES	
Yes	58.54%	24
No	41.46%	17
TOTAL		41

Q23 13b. If yes, please provide your email address?

Answered: 24 Skipped: 27

Q24 14. Overall, are you satisfied with this community engagement experience?

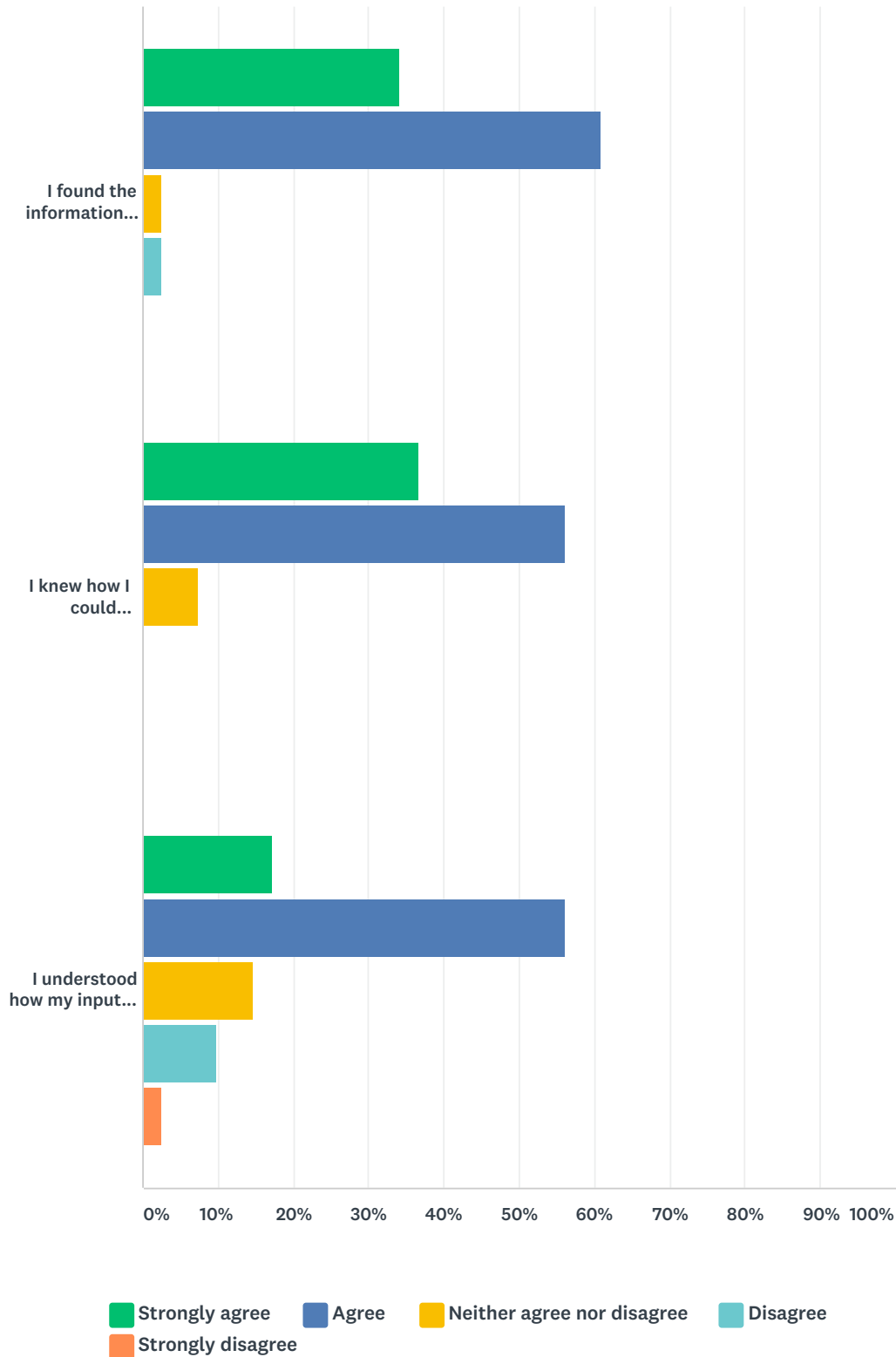
Answered: 41 Skipped: 10



ANSWER CHOICES	RESPONSES	
Very satisfied	31.71%	13
Satisfied	48.78%	20
Neither satisfied nor dissatisfied	19.51%	8
Dissatisfied	0.00%	0
Very dissatisfied	0.00%	0
TOTAL		41

Q25 15. Thinking about your experience engaging with us on suburbs play review, please tell us whether you agree or disagree with the following statements.

Answered: 41 Skipped: 10

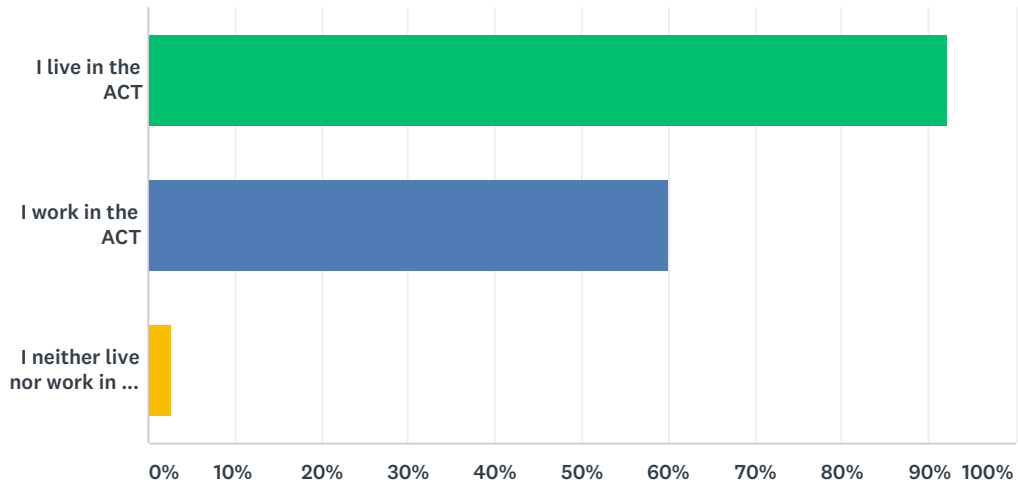


	STRONGLY AGREE	AGREE	NEITHER AGREE NOR DISAGREE	DISAGREE	STRONGLY DISAGREE	TOTAL
I found the information clear and easy to understand	34.15%	60.98%	2.44%	2.44%	0.00%	41
	14	25	1	1	0	

I knew how I could participate, have my say, share my views, ideas and experience	36.59% 15	56.10% 23	7.32% 3	0.00% 0	0.00% 0	41
I understood how my input would be used to inform or shape a decision	17.07% 7	56.10% 23	14.63% 6	9.76% 4	2.44% 1	41

Q1 Do you live or work in the Australian Capital Territory (ACT)?

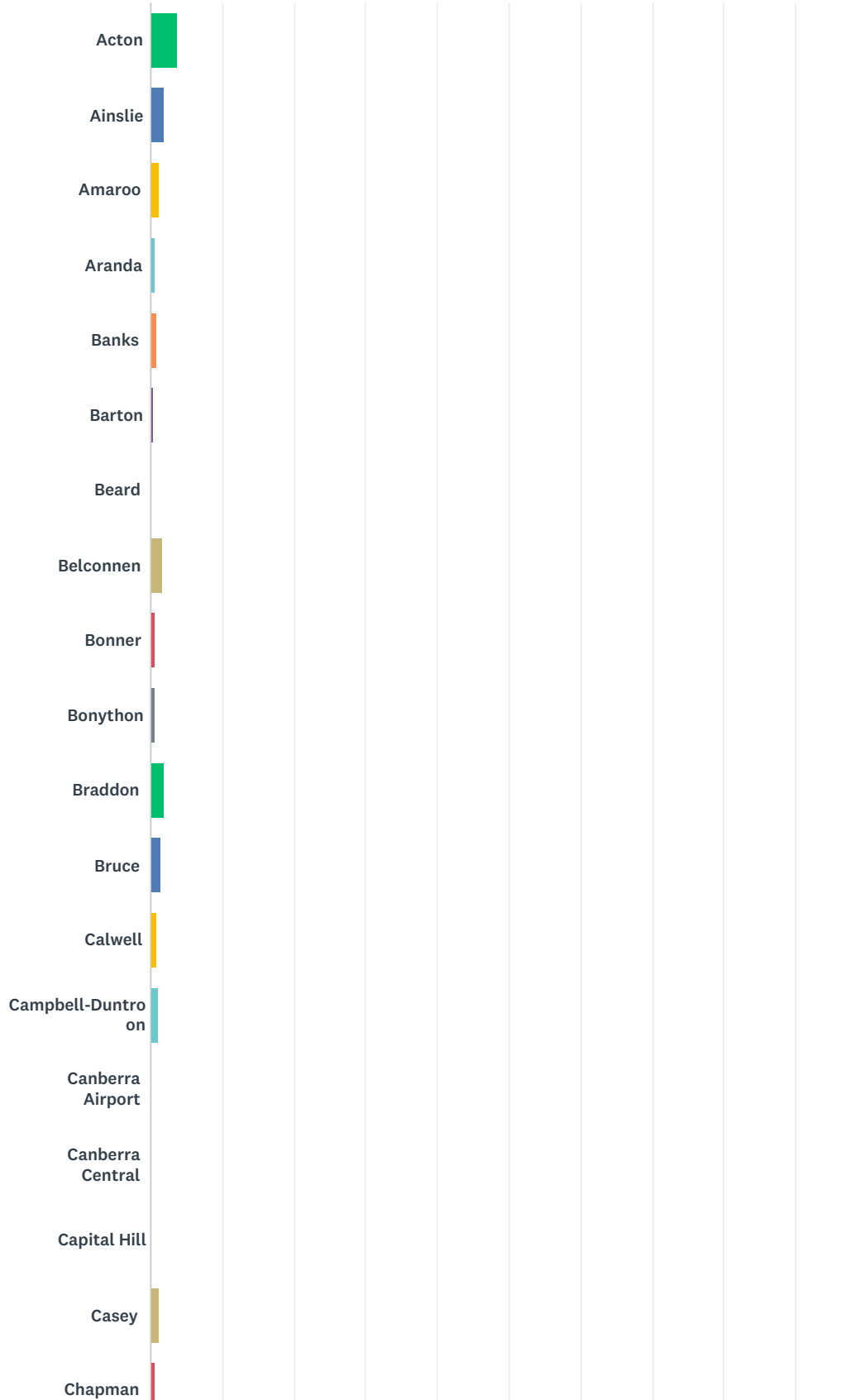
Answered: 2,980 Skipped: 65

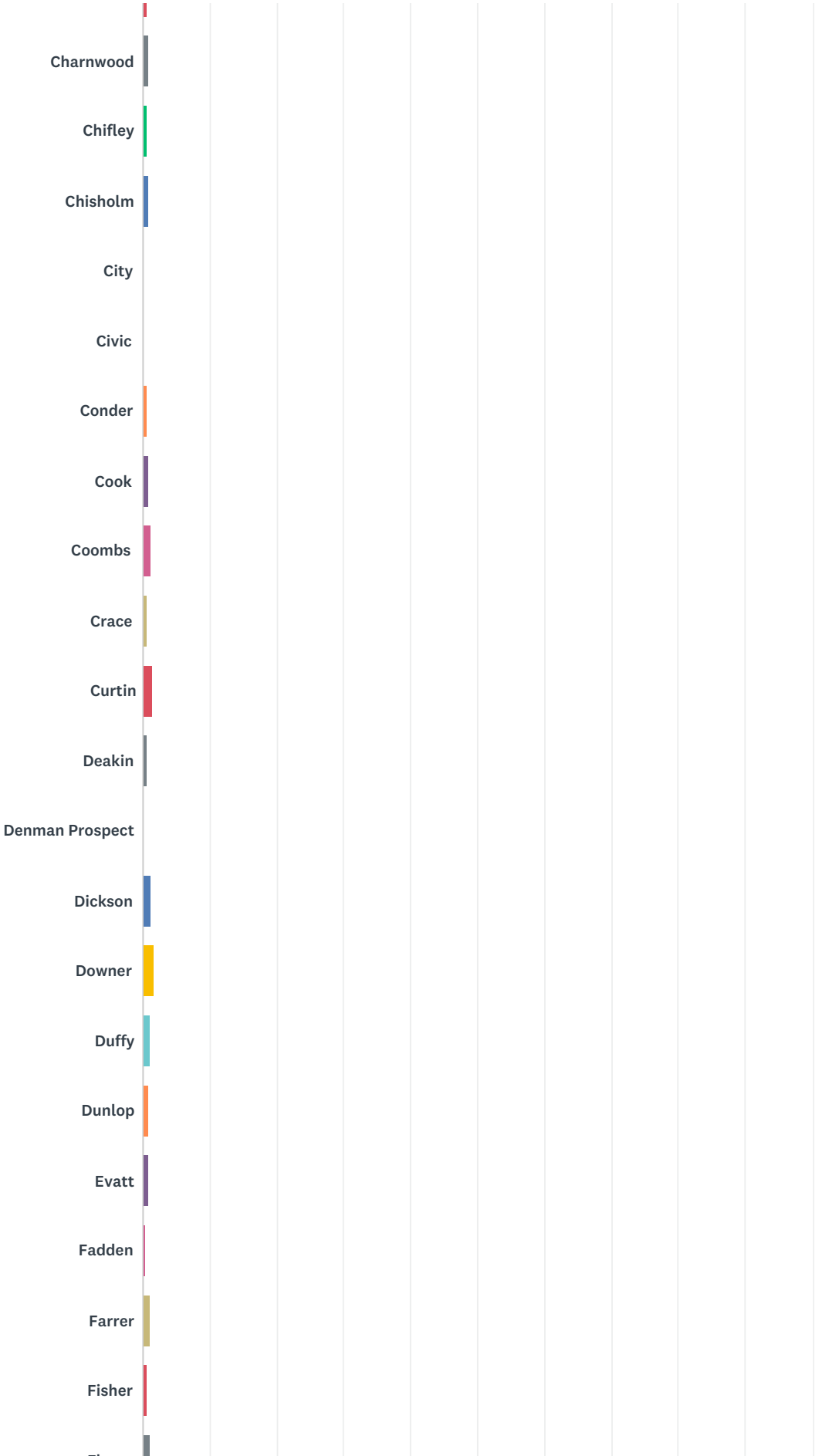


ANSWER CHOICES	RESPONSES	
I live in the ACT	92.32%	2,751
I work in the ACT	59.97%	1,787
I neither live nor work in the ACT	2.79%	83
Total Respondents: 2,980		

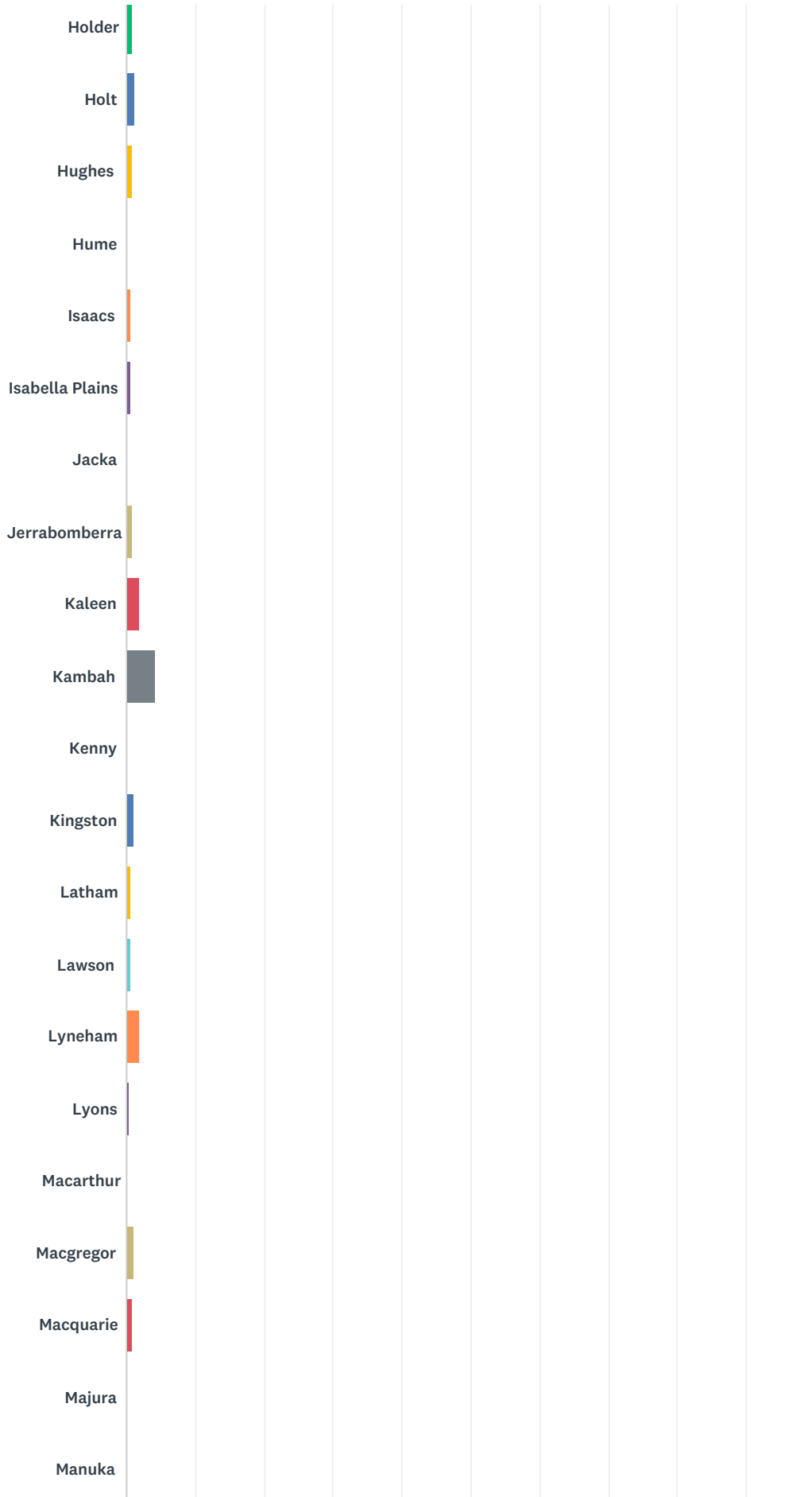
Q2 What suburb do you live in?

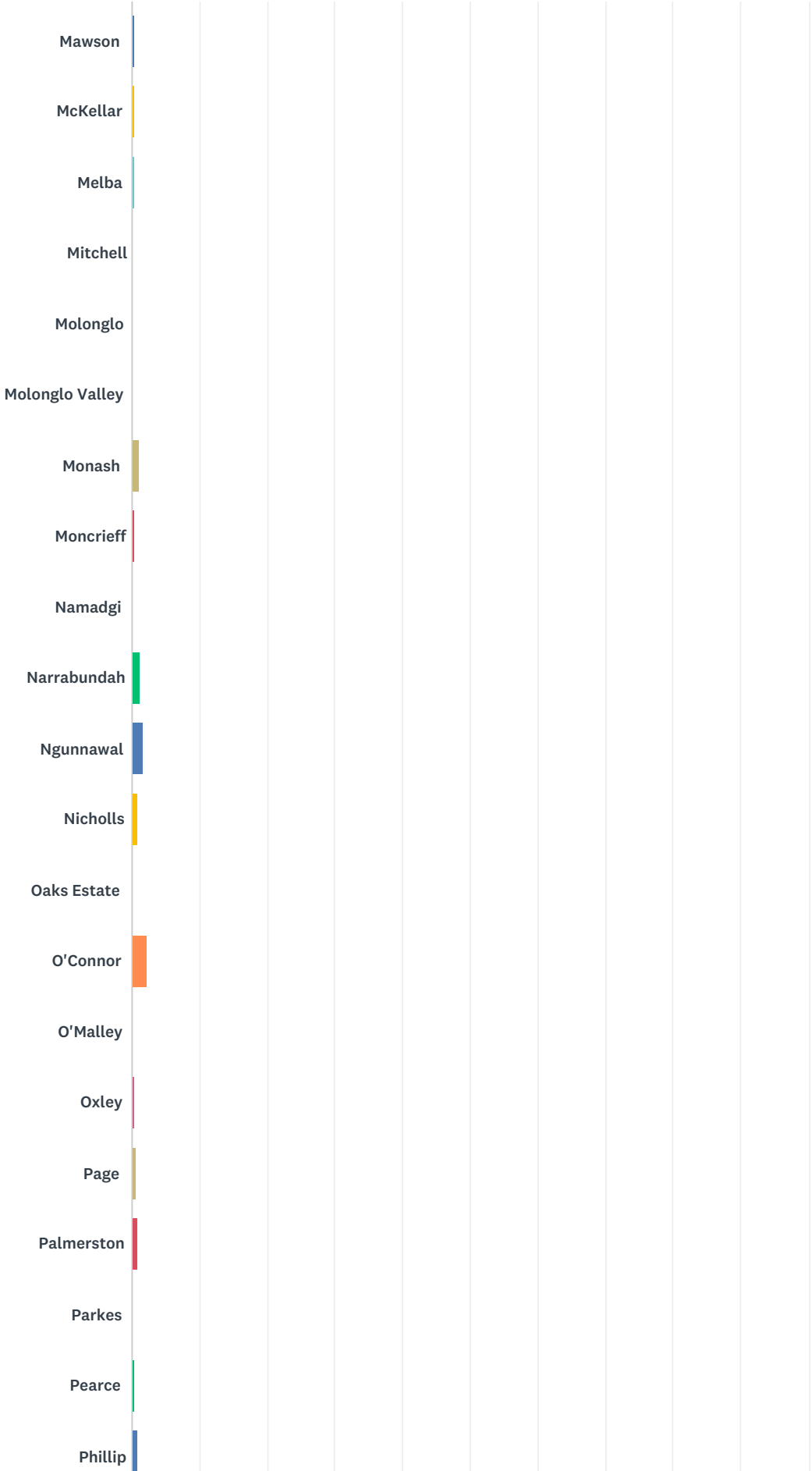
Answered: 2,980 Skipped: 65



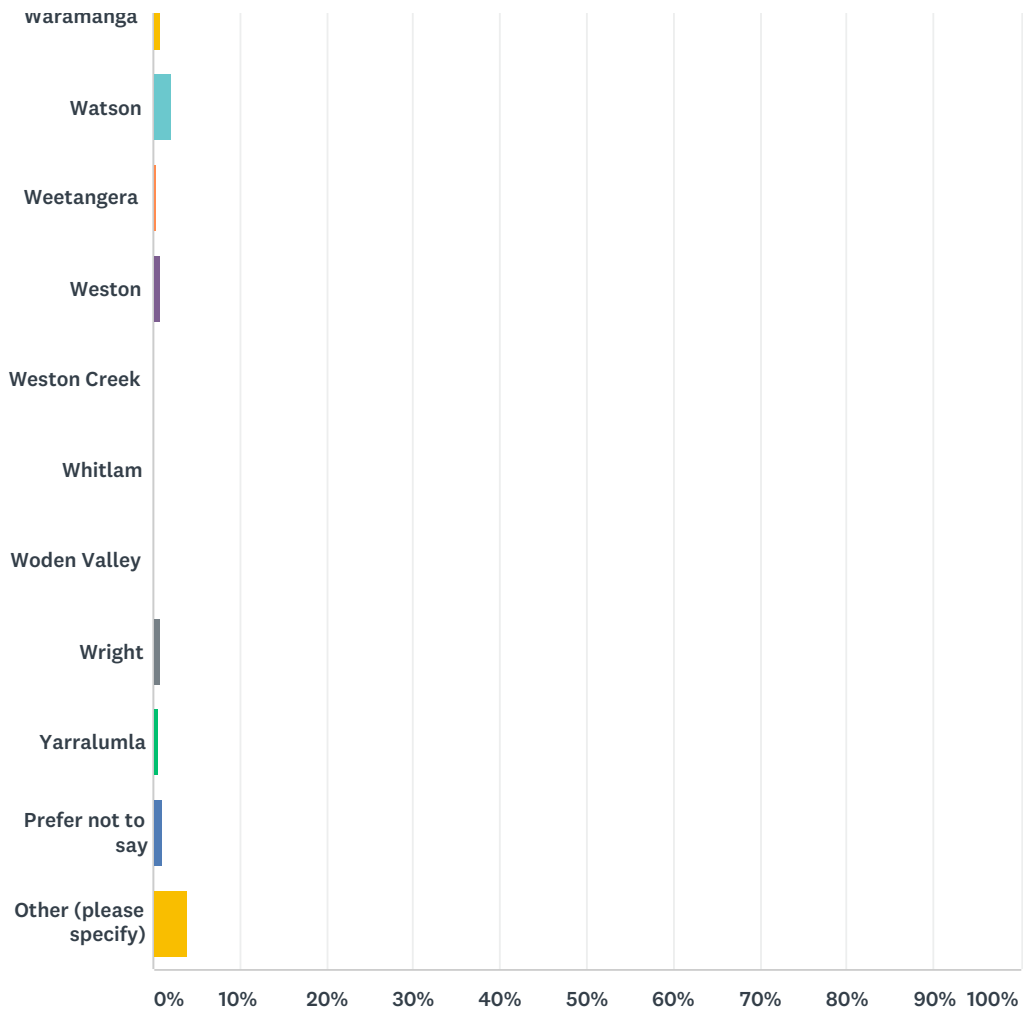


- Florey
- Flynn
- Forde
- Forrest
- Franklin
- Fraser
- Fyshwick
- Garran
- Gilmore
- Giralang
- Gordon
- Gowrie
- Greenway
- Griffith
- Gungahlin
- Gungahlin
- Hackett
- Hall
- Harrison
- Hawker
- Higgins









ANSWER CHOICES	RESPONSES	
Acton	3.69%	110
Ainslie	1.98%	59
Amaroo	1.28%	38
Aranda	0.70%	21
Banks	0.81%	24
Barton	0.37%	11
Beard	0.07%	2
Belconnen	1.64%	49
Bonner	0.67%	20
Bonython	0.60%	18
Braddon	1.78%	53
Bruce	1.41%	42
Calwell	0.91%	27
Campbell-Duntroon	1.14%	34

Canberra Airport	0.10%	3
Canberra Central	0.27%	8
Capital Hill	0.00%	0
Casey	1.34%	40
Chapman	0.64%	19
Charnwood	0.77%	23
Chifley	0.64%	19
Chisholm	0.94%	28
City	0.30%	9
Civic	0.13%	4
Conder	0.64%	19
Cook	0.74%	22
Coombs	1.24%	37
Crace	0.64%	19
Curtin	1.41%	42
Deakin	0.60%	18
Denman Prospect	0.07%	2
Dickson	1.34%	40
Downer	1.64%	49
Duffy	1.14%	34
Dunlop	0.84%	25
Evatt	0.81%	24
Fadden	0.47%	14
Farrer	1.11%	33
Fisher	0.60%	18
Florey	1.01%	30
Flynn	0.97%	29
Forde	0.64%	19
Forrest	0.20%	6
Franklin	0.81%	24
Fraser	0.47%	14
Fyshwick	0.03%	1
Garran	0.60%	18
Gilmore	0.47%	14
Giralang	0.91%	27

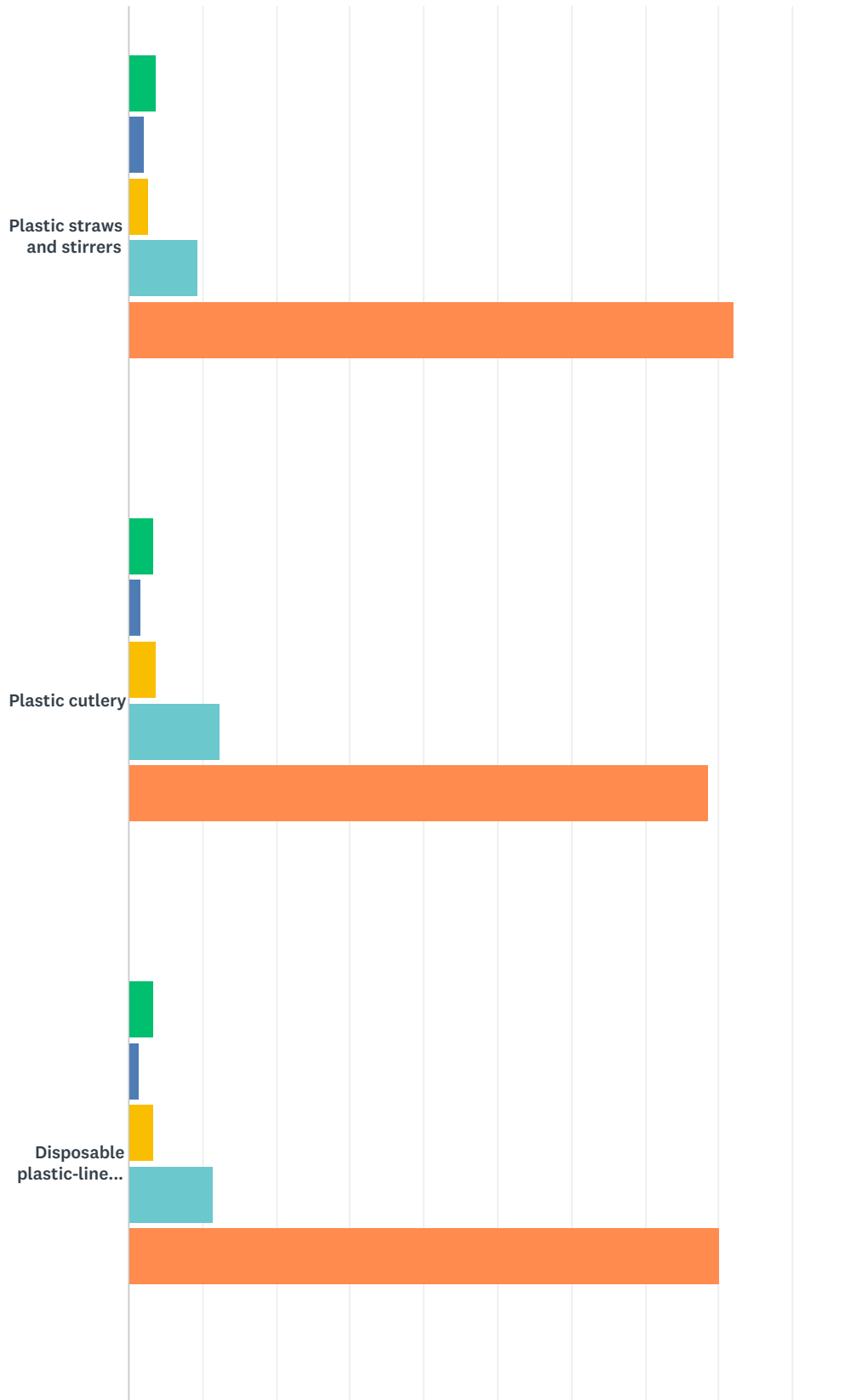
Gordon	1.58%	47
Gowrie	0.54%	16
Greenway	0.44%	13
Griffith	1.04%	31
Gungahlin	1.07%	32
Gungahlin	0.27%	8
Hackett	1.11%	33
Hall	0.13%	4
Harrison	1.07%	32
Hawker	0.97%	29
Higgins	0.64%	19
Holder	0.74%	22
Holt	1.21%	36
Hughes	0.94%	28
Hume	0.00%	0
Isaacs	0.54%	16
Isabella Plains	0.60%	18
Jacka	0.10%	3
Jerrabomberra	0.74%	22
Kaleen	1.78%	53
Kambah	4.13%	123
Kenny	0.00%	0
Kingston	1.04%	31
Latham	0.67%	20
Lawson	0.57%	17
Lyneham	1.85%	55
Lyons	0.50%	15
Macarthur	0.23%	7
Macgregor	1.14%	34
Macquarie	0.74%	22
Majura	0.00%	0
Manuka	0.00%	0
Mawson	0.44%	13
McKellar	0.47%	14
Melba	0.47%	14

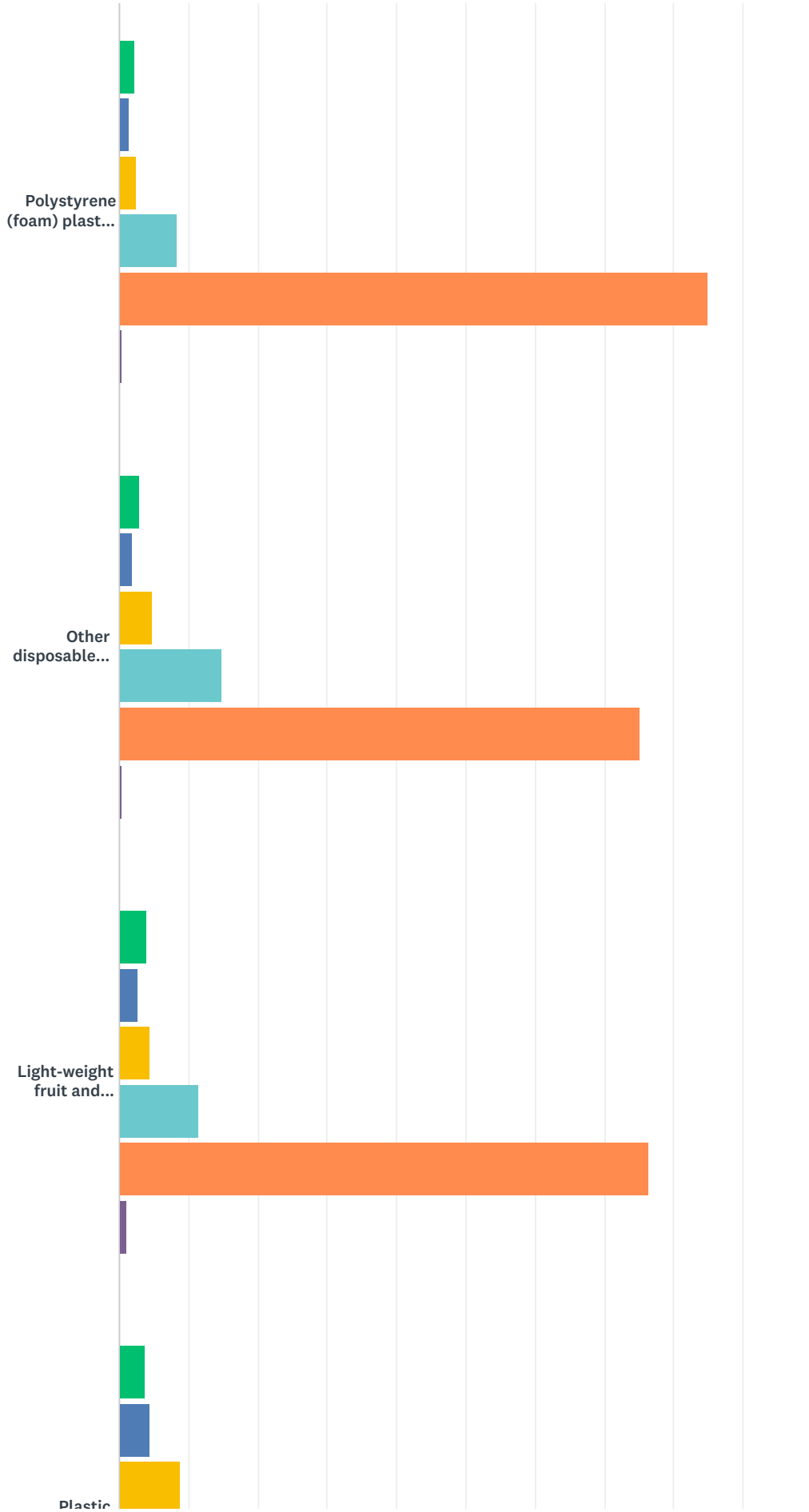
Mitchell	0.00%	0
Molonglo	0.03%	1
Molonglo Valley	0.00%	0
Monash	1.04%	31
Moncrieff	0.50%	15
Namadgi	0.00%	0
Narrabundah	1.24%	37
Ngunnawal	1.61%	48
Nicholls	0.81%	24
Oaks Estate	0.13%	4
O'Connor	2.38%	71
O'Malley	0.10%	3
Oxley	0.37%	11
Page	0.57%	17
Palmerston	0.87%	26
Parkes	0.03%	1
Pearce	0.47%	14
Phillip	0.77%	23
Pialligo	0.03%	1
Red Hill	0.44%	13
Reid	0.37%	11
Richardson	0.57%	17
Rivett	0.97%	29
Russell	0.00%	0
Scullin	0.67%	20
Spence	0.34%	10
Stirling	0.64%	19
Strathnairn	0.00%	0
Sulman	0.00%	0
Swinger Hill	0.20%	6
Symonston	0.07%	2
Taylor	0.00%	0
Theodore	0.91%	27
Throsby	0.13%	4

Torrens	0.57%	17
Tuggeranong	0.03%	1
Turner	1.24%	37
Wanniassa	1.58%	47
Waramanga	0.84%	25
Watson	2.05%	61
Weetangera	0.34%	10
Weston	0.84%	25
Weston Creek	0.27%	8
Whitlam	0.00%	0
Woden Valley	0.03%	1
Wright	0.91%	27
Yarralumla	0.64%	19
Prefer not to say	1.11%	33
Other (please specify)	3.96%	118
TOTAL		2,980

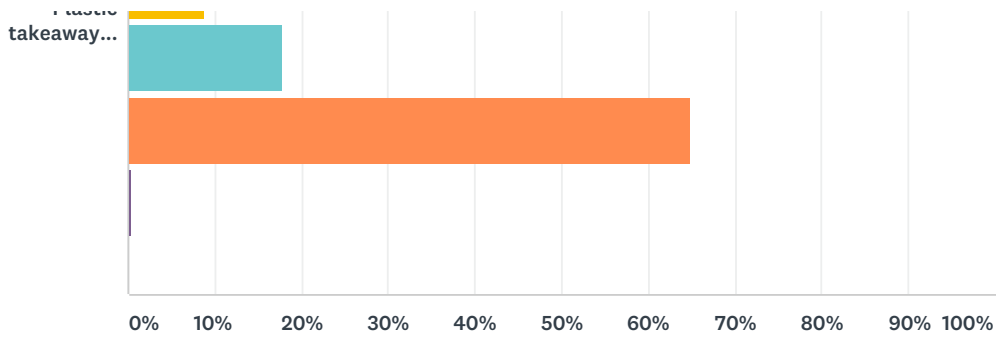
Q3 How important is it for the ACT Government to take action in reducing the following products in our community?

Answered: 2,887 Skipped: 158





Single Use Plastics (Community Survey)

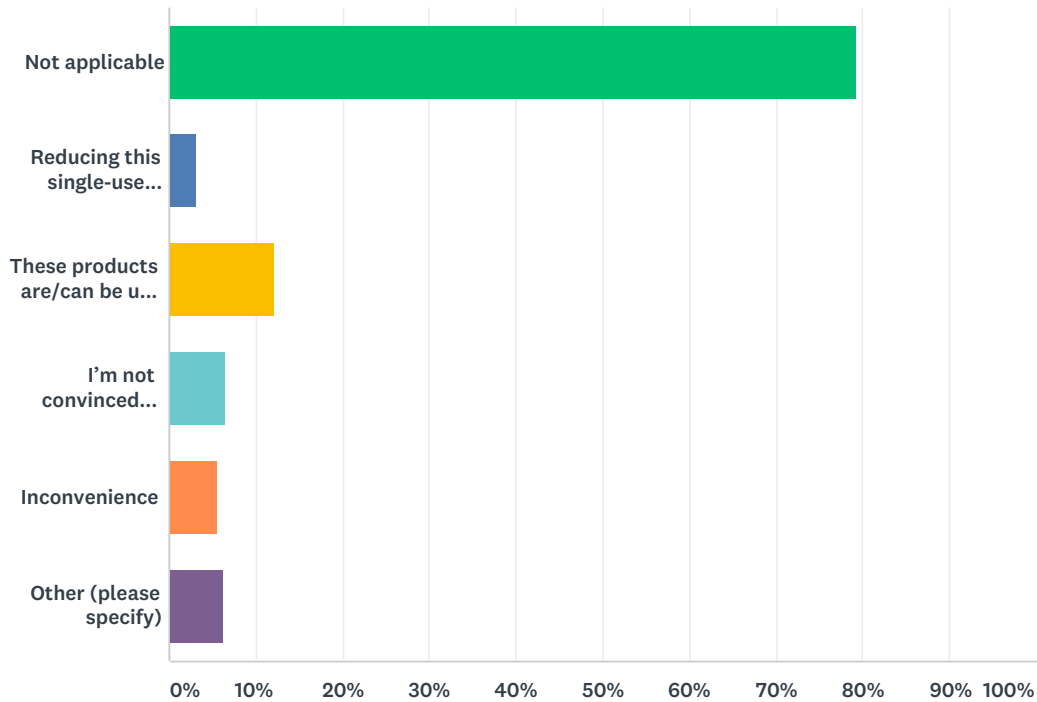


■ Not at all important
 ■ Slightly important
 ■ Moderately important
■ Important
 ■ Very important
 ■ Don't know / Can't say

	NOT AT ALL IMPORTANT	SLIGHTLY IMPORTANT	MODERATELY IMPORTANT	IMPORTANT	VERY IMPORTANT	DON'T KNOW / CAN'T SAY	TOTAL	WEIGHTED AVERAGE
Plastic straws and stirrers	3.71% 107	2.11% 61	2.67% 77	9.39% 271	82.06% 2,369	0.07% 2	2,887	4.64
Plastic cutlery	3.39% 98	1.77% 51	3.71% 107	12.30% 355	78.73% 2,273	0.10% 3	2,887	4.62
Disposable plastic-lined coffee cups or lids	3.26% 94	1.56% 45	3.39% 98	11.50% 332	80.12% 2,313	0.17% 5	2,887	4.64
Polystyrene (foam) plastic food containers or beverage cups	2.32% 67	1.49% 43	2.49% 72	8.28% 239	84.90% 2,451	0.52% 15	2,887	4.74
Other disposable plastic plates or cups	2.94% 85	1.87% 54	4.81% 139	14.83% 428	75.16% 2,170	0.38% 11	2,887	4.59
Light-weight fruit and vegetable 'barrier' bags	3.98% 115	2.63% 76	4.43% 128	11.57% 334	76.38% 2,205	1.00% 29	2,887	4.57
Plastic takeaway containers	3.81% 110	4.33% 125	8.80% 254	17.73% 512	64.95% 1,875	0.38% 11	2,887	4.37

Q4 If you answered above that it is only 'Slightly important' or 'Not at all important' for the ACT Government to take action to reduce the usage of any of these products, can you please tell us why?

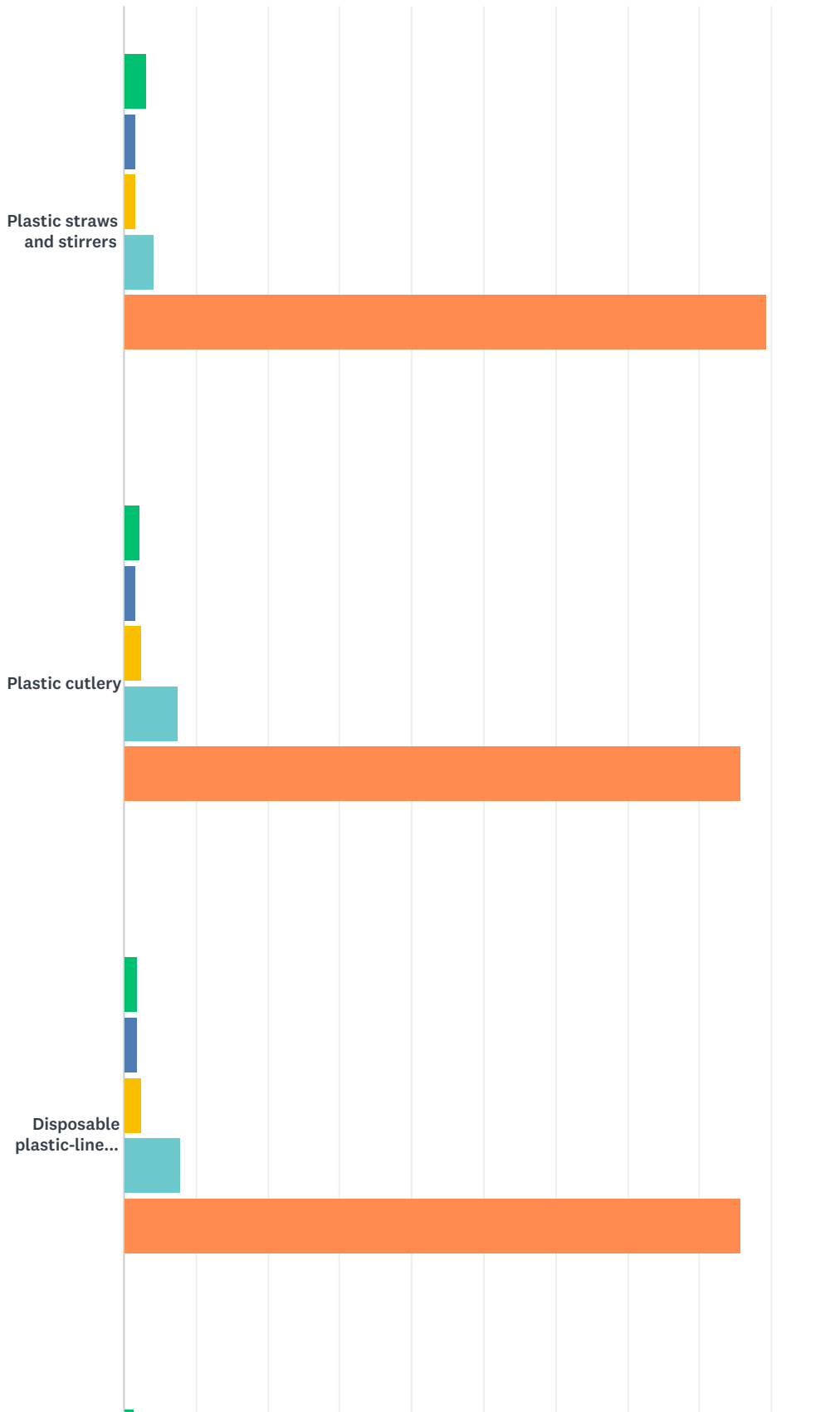
Answered: 1,994 Skipped: 1,051

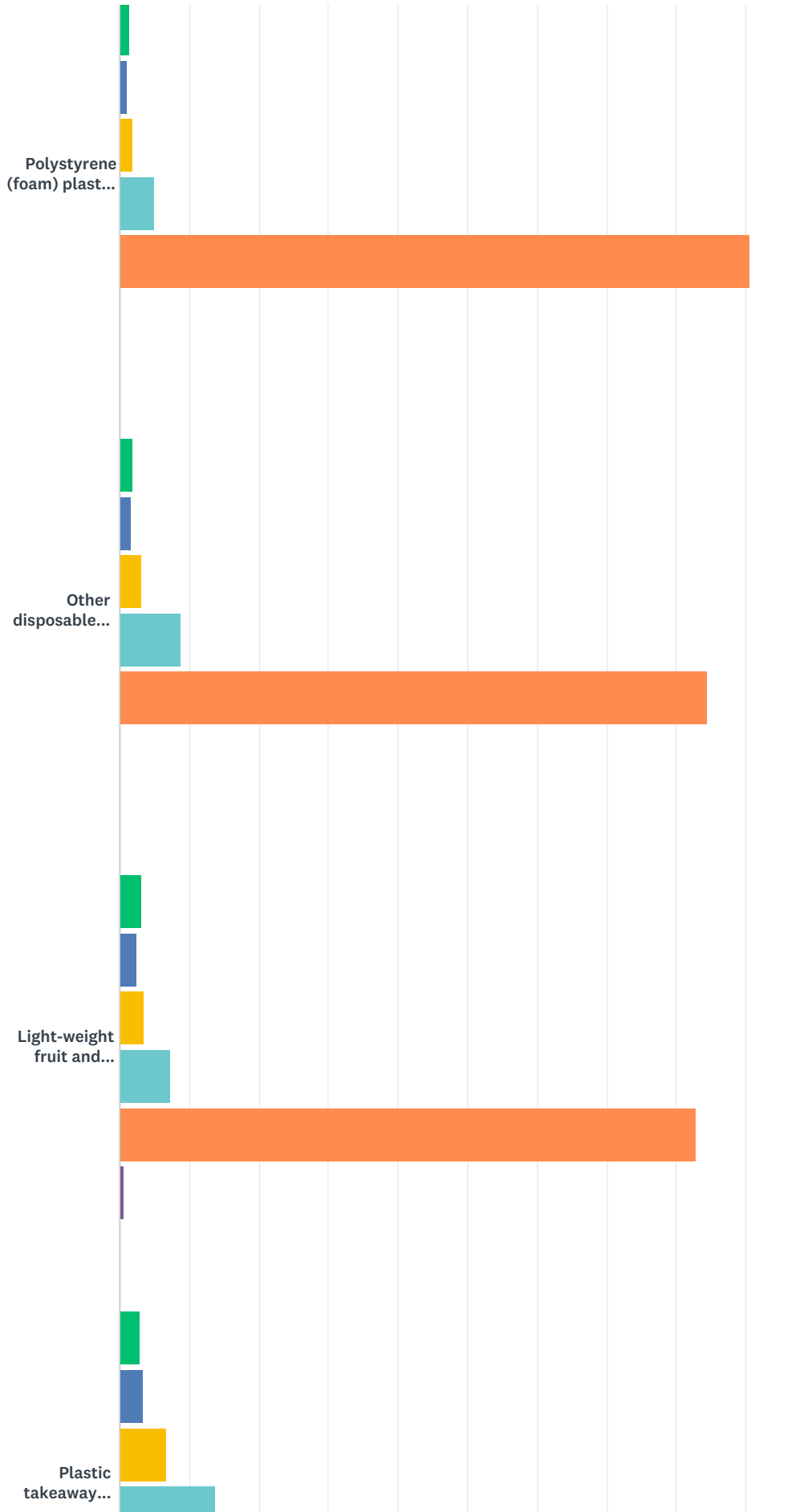


ANSWER CHOICES	RESPONSES	
Not applicable	79.29%	1,581
Reducing this single-use plastic won't make a difference to the environment	3.16%	63
These products are/can be used multiple times	12.19%	243
I'm not convinced alternatives are better for environment	6.52%	130
Inconvenience	5.67%	113
Other (please specify)	6.32%	126
Total Respondents: 1,994		

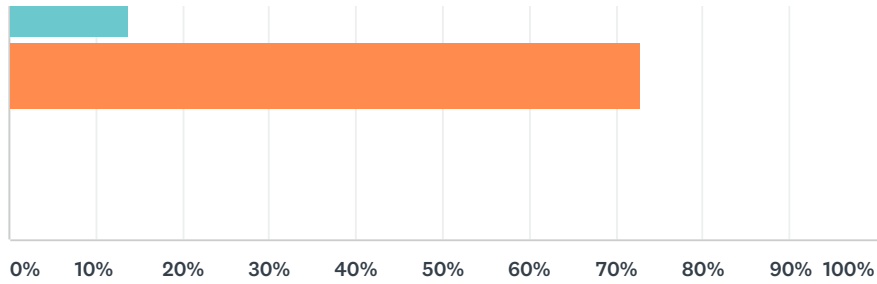
Q5 How likely are you to support phasing out the following products?

Answered: 2,855 Skipped: 190





Single Use Plastics (Community Survey)

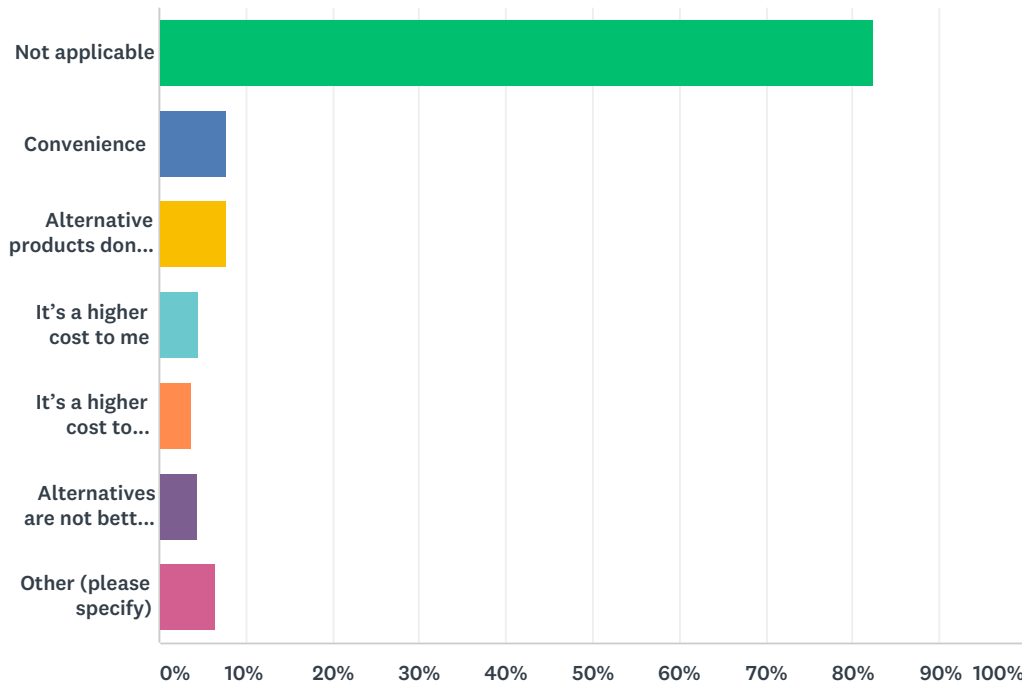


■ Definitely not
 ■ Probably not
 ■ Possibly
 ■ Probably
 ■ Definitely
■ Don't know / Can't say

	DEFINITELY NOT	PROBABLY NOT	POSSIBLY	PROBABLY	DEFINITELY	DON'T KNOW / CAN'T SAY	TOTAL	WEIGHTED AVERAGE
Plastic straws and stirrers	3.08% 88	1.72% 49	1.75% 50	4.10% 117	89.28% 2,549	0.07% 2	2,855	4.75
Plastic cutlery	2.31% 66	1.75% 50	2.56% 73	7.60% 217	85.74% 2,448	0.04% 1	2,855	4.73
Disposable plastic-lined coffee cups or lids	1.89% 54	1.89% 54	2.52% 72	7.95% 227	85.67% 2,446	0.07% 2	2,855	4.74
Polystyrene (foam) plastic food containers or beverage cups	1.44% 41	0.98% 28	1.89% 54	4.97% 142	90.61% 2,587	0.11% 3	2,855	4.83
Other disposable plastic plates or cups	1.89% 54	1.61% 46	3.08% 88	8.69% 248	84.48% 2,412	0.25% 7	2,855	4.73
Light-weight fruit and vegetable 'barrier' bags	3.19% 91	2.42% 69	3.64% 104	7.36% 210	82.84% 2,365	0.56% 16	2,855	4.66
Plastic takeaway containers	3.01% 86	3.40% 97	6.65% 190	13.91% 397	72.75% 2,077	0.28% 8	2,855	4.51

Q6 If you answered above that you are 'Definitely not' or 'Probably not' likely to support phasing out any of these products, can you please tell us why?

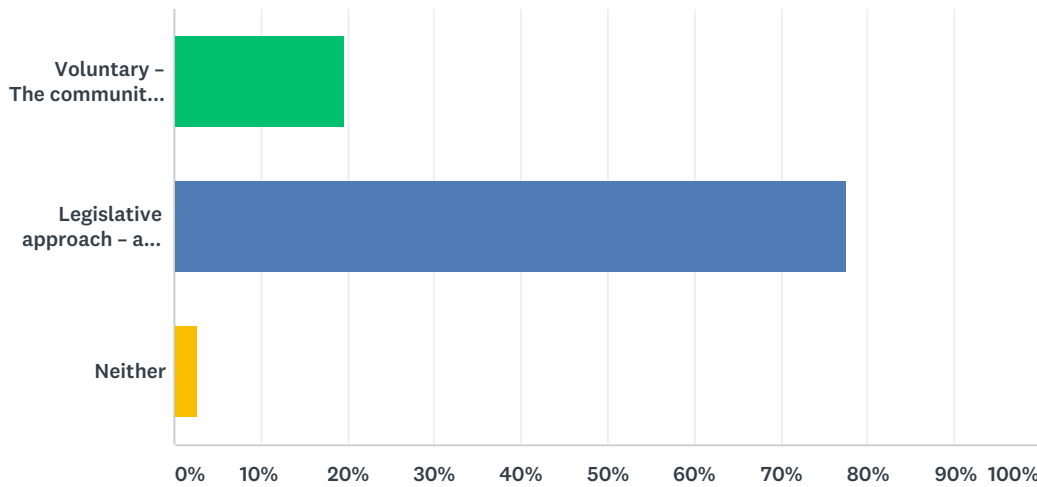
Answered: 1,946 Skipped: 1,099



ANSWER CHOICES	RESPONSES	
Not applicable	82.32%	1,602
Convenience	7.81%	152
Alternative products don't meet my needs	7.71%	150
It's a higher cost to me	4.62%	90
It's a higher cost to others/business	3.85%	75
Alternatives are not better for the environment	4.47%	87
Other (please specify)	6.53%	127
Total Respondents: 1,946		

Q7 What phase-out approach would be most effective in reducing your usage/consumption of single-use plastic products?

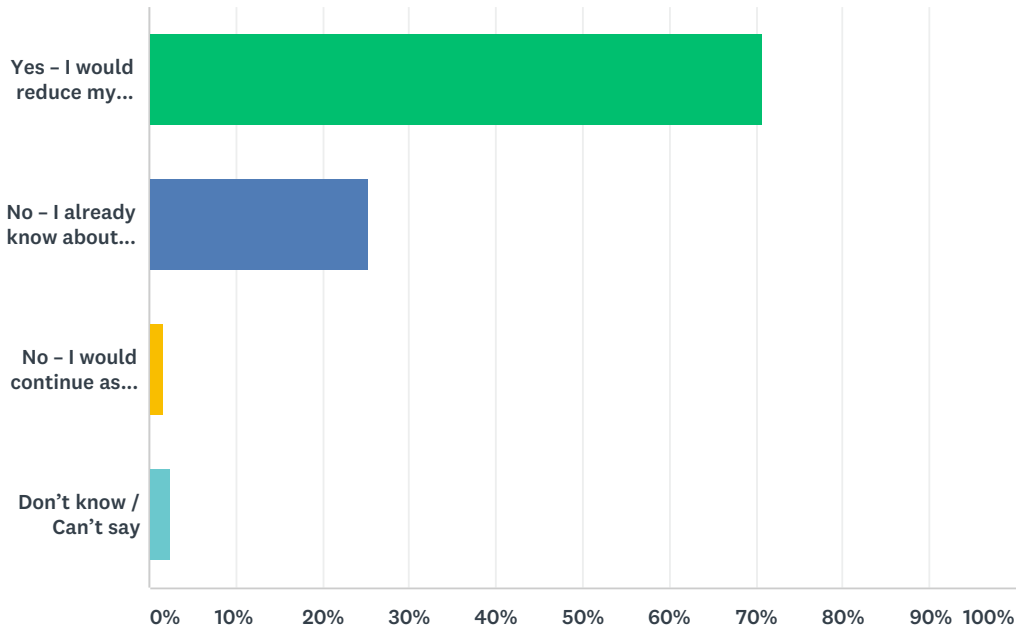
Answered: 2,829 Skipped: 216



ANSWER CHOICES	RESPONSES	
Voluntary – The community and businesses voluntarily work with the Government to phase out single-use plastic products	19.62%	555
Legislative approach – a product is phased out over a short period of time (enforced via regulation)	77.70%	2,198
Neither	2.69%	76
TOTAL		2,829

Q8 Do you believe if you knew more about alternatives to single-use plastics this would further reduce your consumption?

Answered: 2,829 Skipped: 216



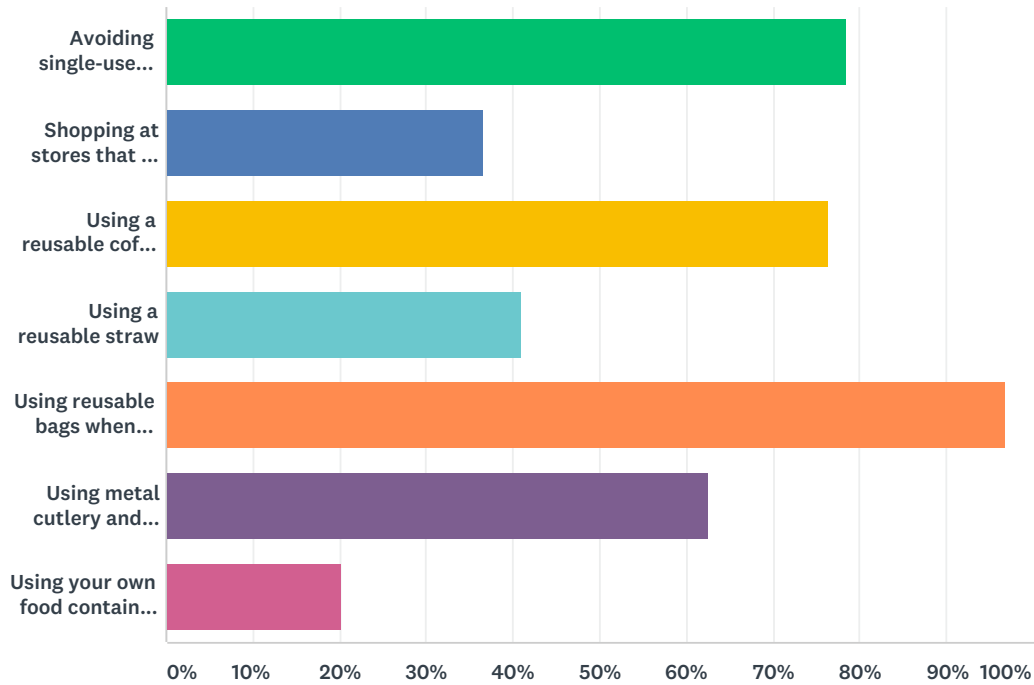
ANSWER CHOICES	RESPONSES	
Yes – I would reduce my consumption	70.66%	1,999
No – I already know about alternatives	25.24%	714
No – I would continue as usual	1.66%	47
Don't know / Can't say	2.44%	69
TOTAL		2,829

Q9 Is there anything else that would be effective in reducing your consumption?

Answered: 1,590 Skipped: 1,455

Q10 Are you currently doing any of the following?*(If none apply, skip this question)

Answered: 2,776 Skipped: 269



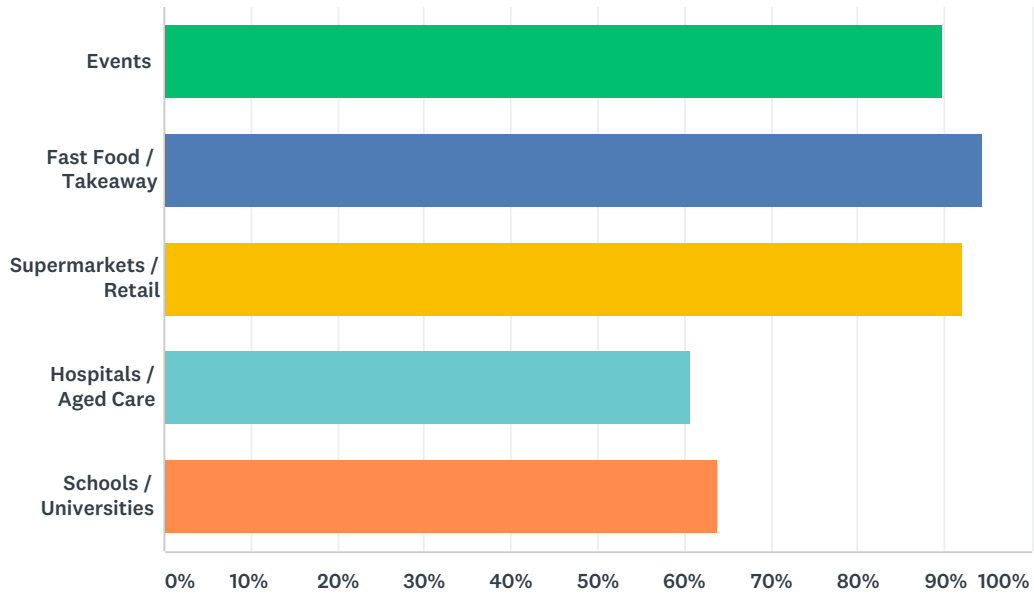
ANSWER CHOICES	RESPONSES	
Avoiding single-use plastics wherever possible (including at public events and/or private functions)	78.53%	2,180
Shopping at stores that use sustainable packaging	36.60%	1,016
Using a reusable coffee cup	76.30%	2,118
Using a reusable straw	41.10%	1,141
Using reusable bags when shopping	96.94%	2,691
Using metal cutlery and leaving the plastic cutlery with takeaway food	62.54%	1,736
Using your own food container for takeaway food	20.35%	565
Total Respondents: 2,776		

Q11 What do you believe is the most significant impact of single-use plastic in the ACT?

Answered: 2,360 Skipped: 685

Q12 Do you believe single-use plastics is an issue at any of the following? *(If none apply, skip this question)

Answered: 2,684 Skipped: 361



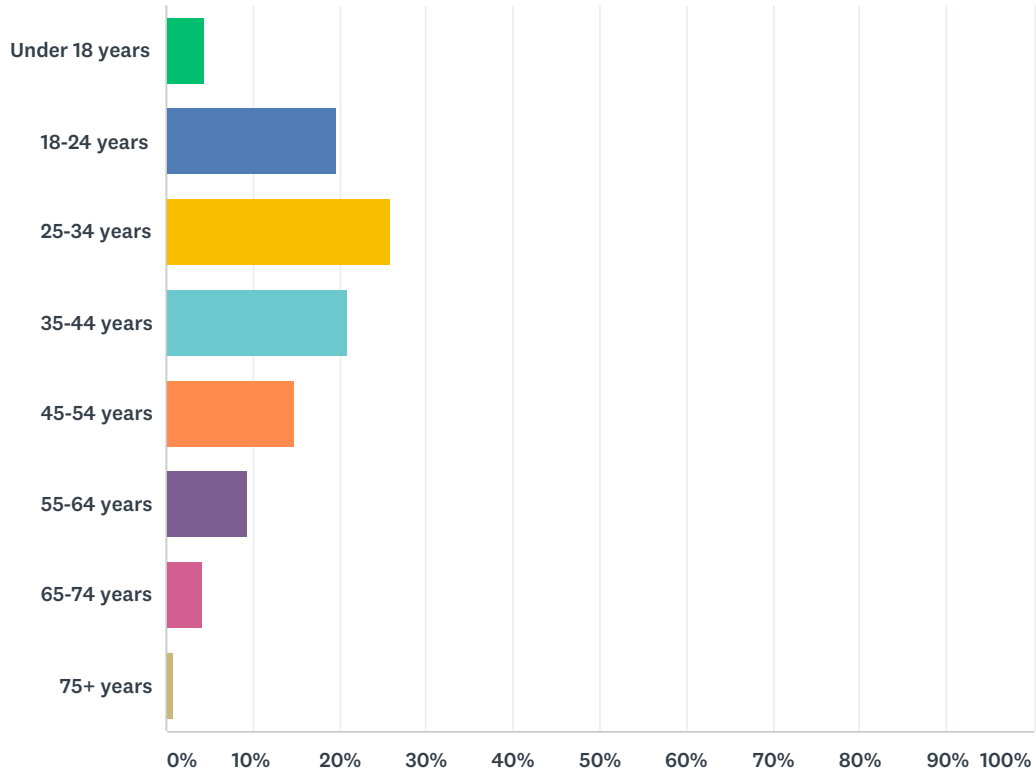
ANSWER CHOICES	RESPONSES	
Events	89.72%	2,408
Fast Food / Takeaway	94.45%	2,535
Supermarkets / Retail	92.14%	2,473
Hospitals / Aged Care	60.69%	1,629
Schools / Universities	63.82%	1,713
Total Respondents: 2,684		

Q13 Are there any other single-use plastic products that the ACT Government, business and communities should be looking at?

Answered: 1,603 Skipped: 1,442

Q14 What is your age range?

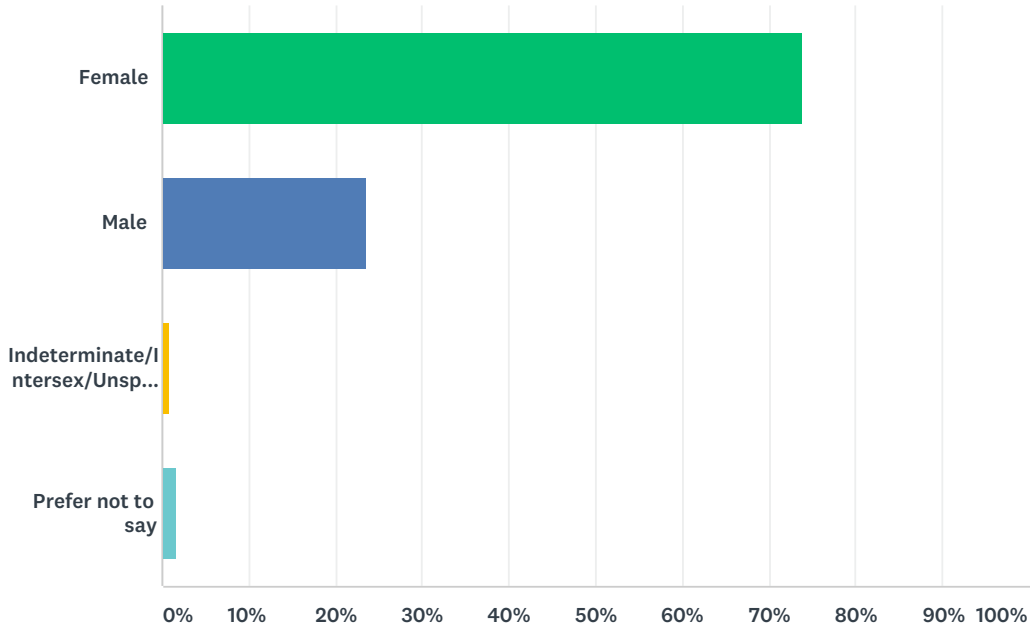
Answered: 2,775 Skipped: 270



ANSWER CHOICES	RESPONSES	
Under 18 years	4.40%	122
18-24 years	19.60%	544
25-34 years	25.84%	717
35-44 years	20.97%	582
45-54 years	14.85%	412
55-64 years	9.33%	259
65-74 years	4.11%	114
75+ years	0.90%	25
TOTAL		2,775

Q15 What is your gender?

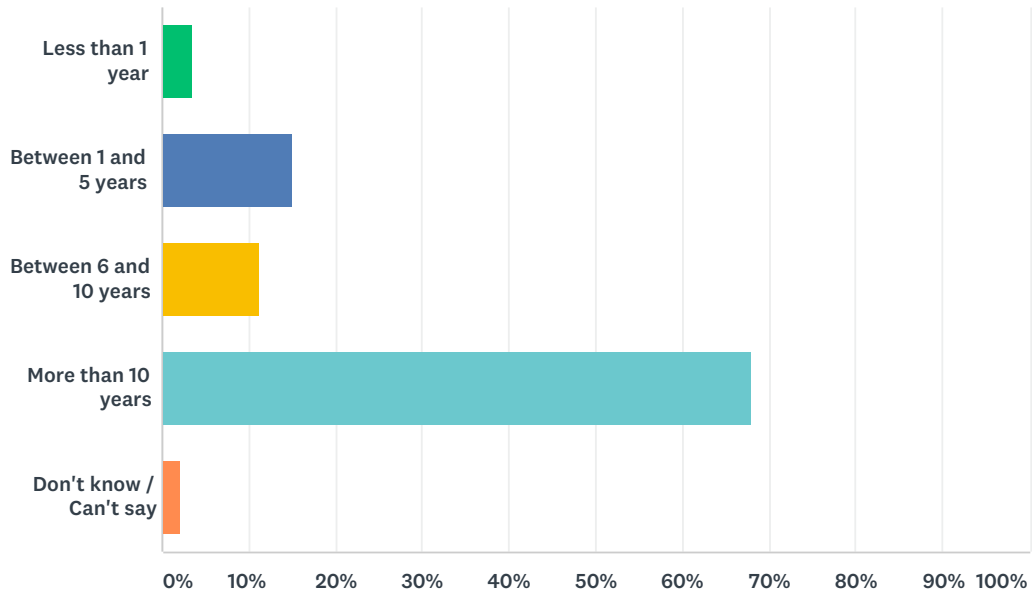
Answered: 2,771 Skipped: 274



ANSWER CHOICES	RESPONSES	
Female	73.76%	2,044
Male	23.64%	655
Indeterminate/Intersex/Unspecified	0.90%	25
Prefer not to say	1.70%	47
TOTAL		2,771

Q16 How long have you lived in the ACT?

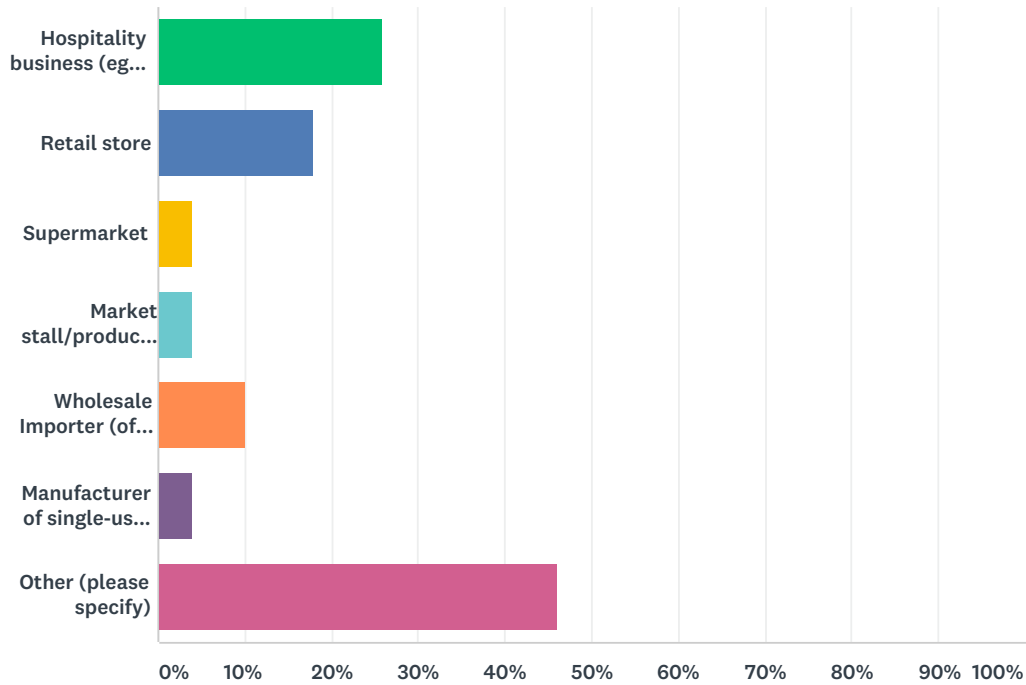
Answered: 2,775 Skipped: 270



ANSWER CHOICES	RESPONSES	
Less than 1 year	3.57%	99
Between 1 and 5 years	15.10%	419
Between 6 and 10 years	11.28%	313
More than 10 years	67.93%	1,885
Don't know / Can't say	2.13%	59
TOTAL		2,775

Q1 Do you own or operate any of the following businesses in the Australian Capital Territory (ACT)?

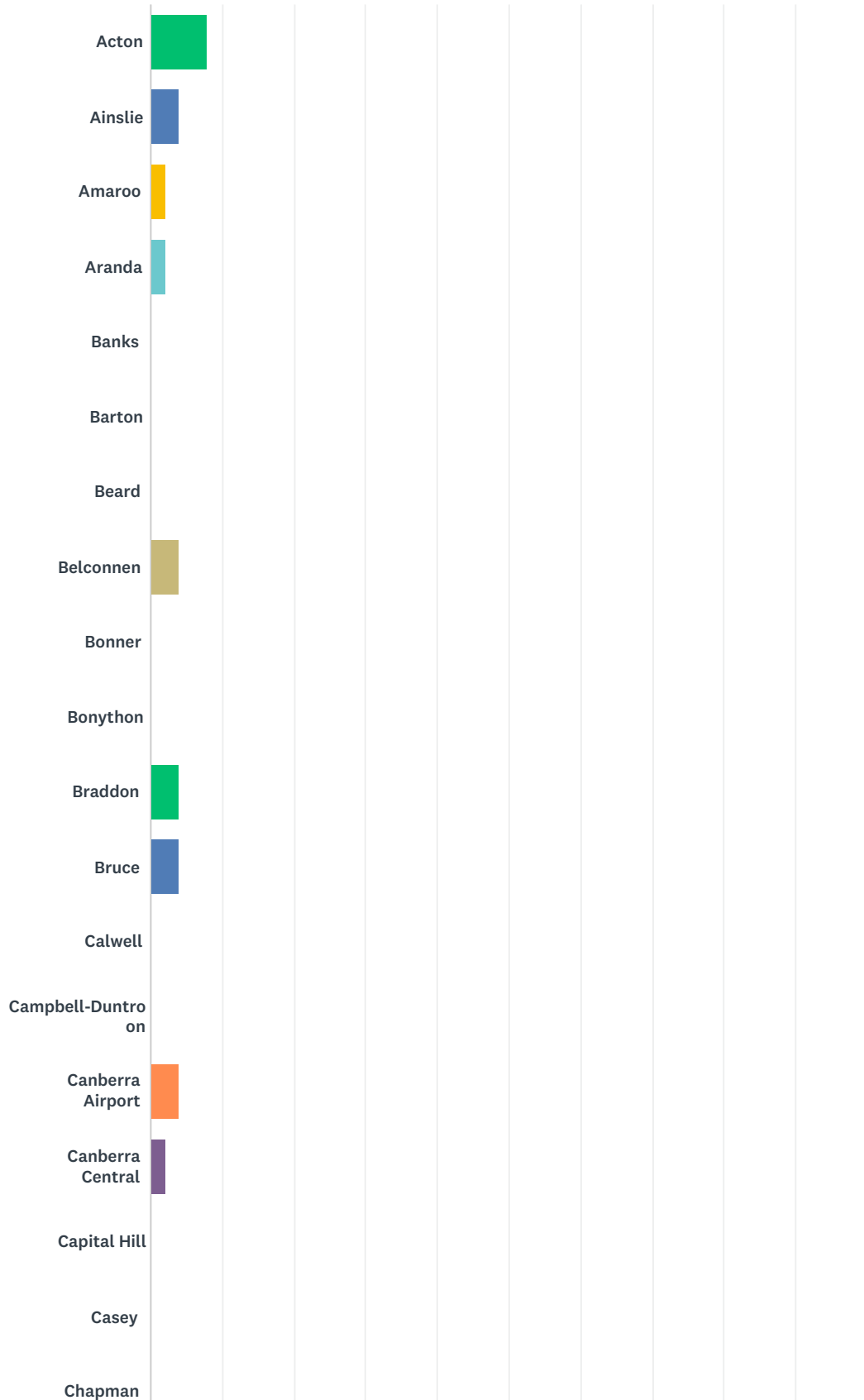
Answered: 50 Skipped: 52

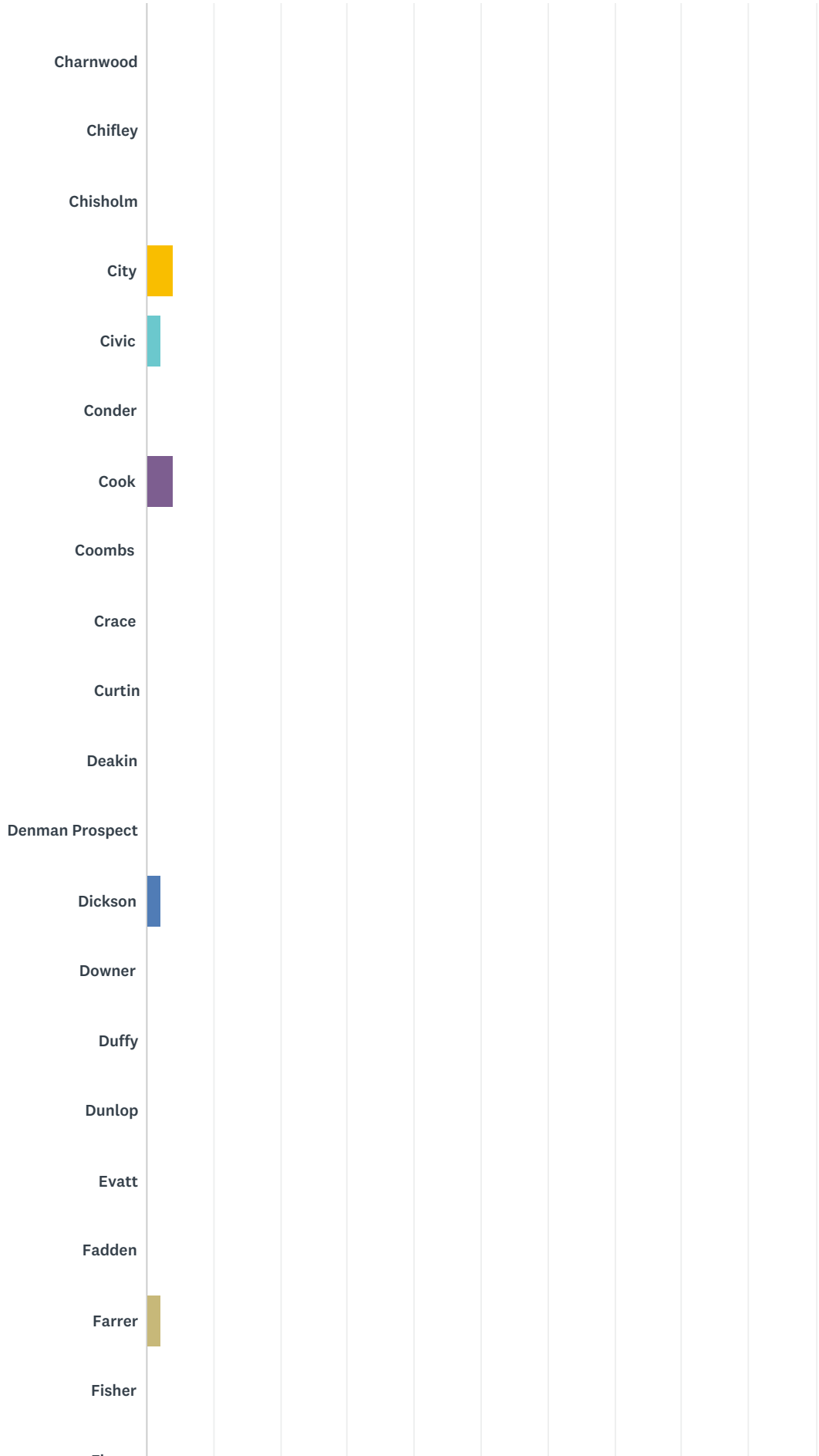


ANSWER CHOICES	RESPONSES	
Hospitality business (eg: café, restaurant)	26.00%	13
Retail store	18.00%	9
Supermarket	4.00%	2
Market stall/produce vendor	4.00%	2
Wholesale Importer (of single use plastics products)	10.00%	5
Manufacturer of single-use plastic products	4.00%	2
Other (please specify)	46.00%	23
Total Respondents: 50		

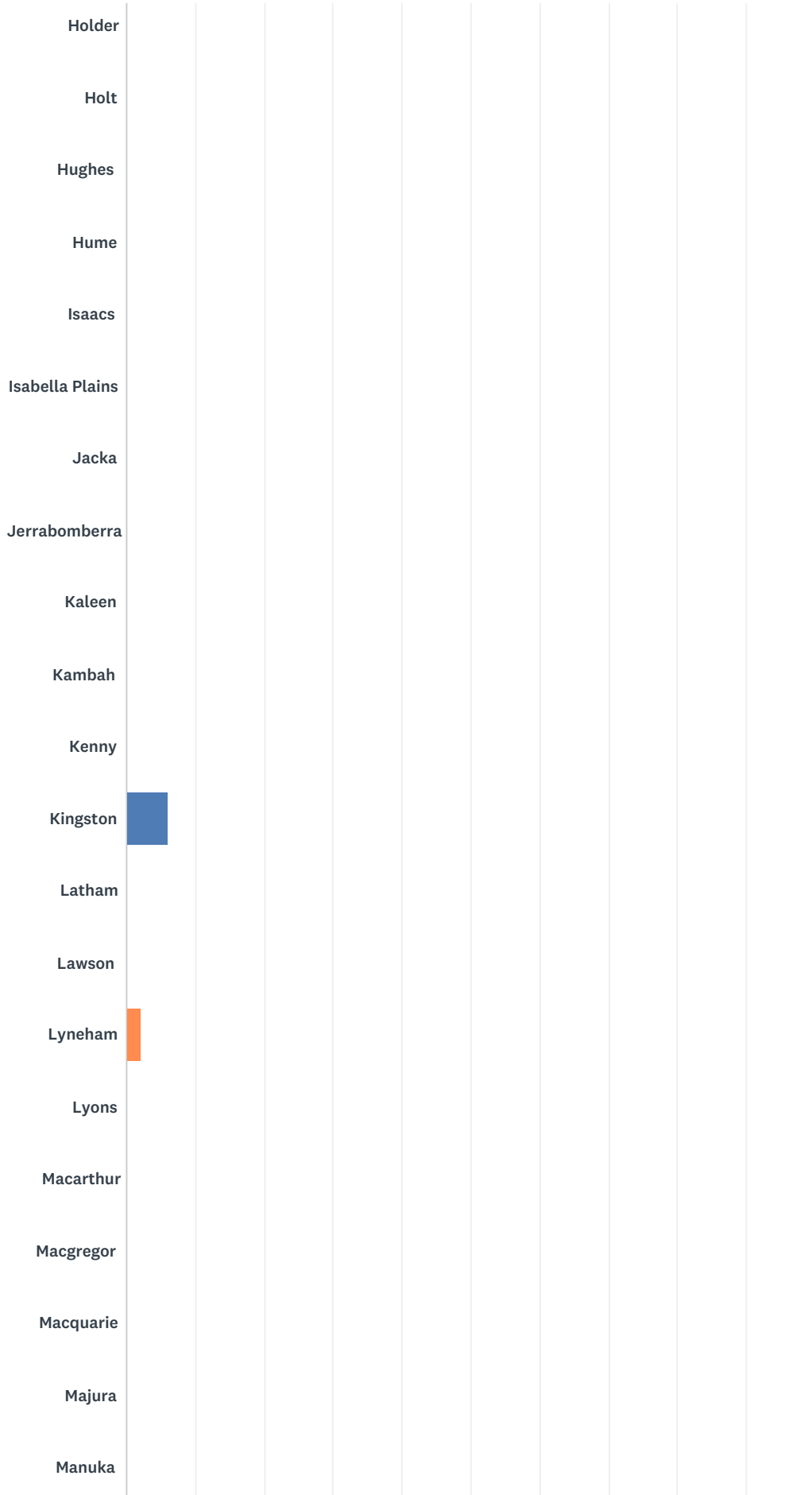
Q2 What suburb is your business located in?

Answered: 50 Skipped: 52



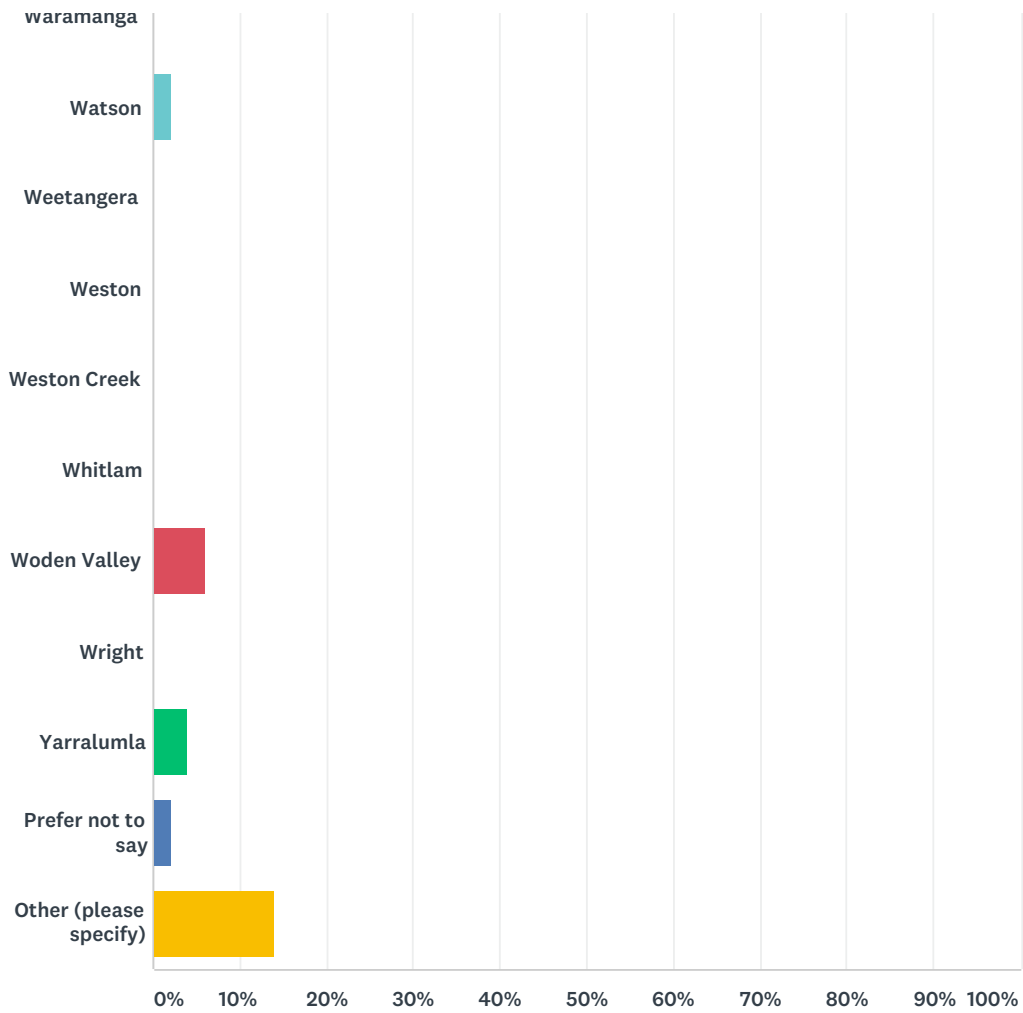












ANSWER CHOICES	RESPONSES	
Acton	8.00%	4
Ainslie	4.00%	2
Amaroo	2.00%	1
Aranda	2.00%	1
Banks	0.00%	0
Barton	0.00%	0
Beard	0.00%	0
Belconnen	4.00%	2
Bonner	0.00%	0
Bonython	0.00%	0
Braddon	4.00%	2
Bruce	4.00%	2
Calwell	0.00%	0
Campbell-Duntroon	0.00%	0

Canberra Airport	4.00%	2
Canberra Central	2.00%	1
Capital Hill	0.00%	0
Casey	0.00%	0
Chapman	0.00%	0
Charnwood	0.00%	0
Chifley	0.00%	0
Chisholm	0.00%	0
City	4.00%	2
Civic	2.00%	1
Conder	0.00%	0
Cook	4.00%	2
Coombs	0.00%	0
Crace	0.00%	0
Curtin	0.00%	0
Deakin	0.00%	0
Denman Prospect	0.00%	0
Dickson	2.00%	1
Downer	0.00%	0
Duffy	0.00%	0
Dunlop	0.00%	0
Evatt	0.00%	0
Fadden	0.00%	0
Farrer	2.00%	1
Fisher	0.00%	0
Florey	0.00%	0
Flynn	0.00%	0
Forde	0.00%	0
Forrest	0.00%	0
Franklin	0.00%	0
Fraser	0.00%	0
Fyshwick	2.00%	1
Garran	0.00%	0
Gilmore	0.00%	0
Giralang	0.00%	0

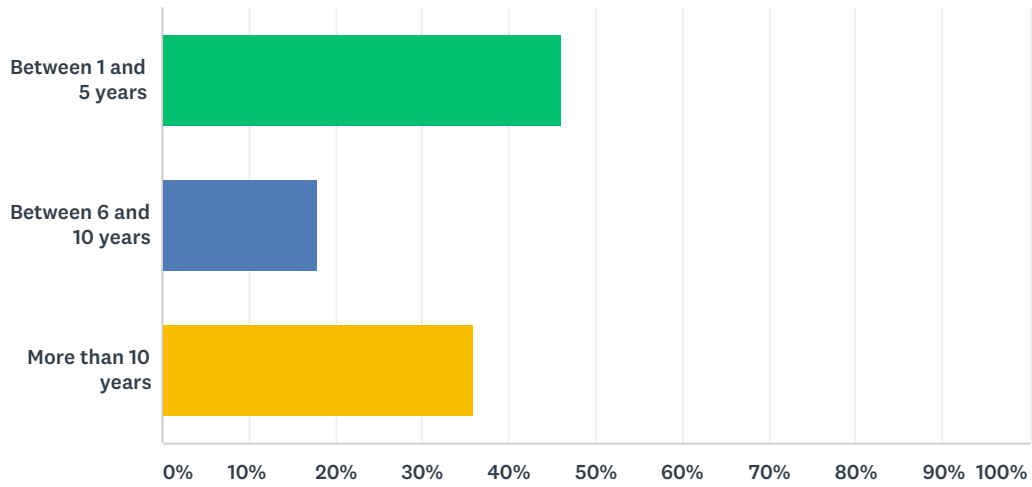
Gordon	0.00%	0
Gowrie	0.00%	0
Greenway	0.00%	0
Griffith	0.00%	0
Gungahlin	0.00%	0
Gungahlin	0.00%	0
Hackett	2.00%	1
Hall	0.00%	0
Harrison	0.00%	0
Hawker	0.00%	0
Higgins	0.00%	0
Holder	0.00%	0
Holt	0.00%	0
Hughes	0.00%	0
Hume	0.00%	0
Isaacs	0.00%	0
Isabella Plains	0.00%	0
Jacka	0.00%	0
Jerrabomberra	0.00%	0
Kaleen	0.00%	0
Kambah	0.00%	0
Kenny	0.00%	0
Kingston	6.00%	3
Latham	0.00%	0
Lawson	0.00%	0
Lyneham	2.00%	1
Lyons	0.00%	0
Macarthur	0.00%	0
Macgregor	0.00%	0
Macquarie	0.00%	0
Majura	0.00%	0
Manuka	0.00%	0
Mawson	2.00%	1
McKellar	0.00%	0
Melba	0.00%	0

Mitchell	2.00%	1
Molonglo	0.00%	0
Molonglo Valley	0.00%	0
Monash	0.00%	0
Moncrieff	0.00%	0
Namadgi	0.00%	0
Narrabundah	0.00%	0
Ngunnawal	0.00%	0
Nicholls	2.00%	1
Oaks Estate	0.00%	0
O'Connor	2.00%	1
O'Malley	0.00%	0
Oxley	0.00%	0
Page	0.00%	0
Palmerston	0.00%	0
Parkes	0.00%	0
Pearce	0.00%	0
Phillip	0.00%	0
Pialligo	0.00%	0
Red Hill	0.00%	0
Reid	0.00%	0
Richardson	2.00%	1
Rivett	0.00%	0
Russell	0.00%	0
Scullin	0.00%	0
Spence	0.00%	0
Stirling	0.00%	0
Strathnairn	0.00%	0
Sulman	0.00%	0
Swinger Hill	0.00%	0
Symonston	0.00%	0
Taylor	0.00%	0
Theodore	0.00%	0
Throsby	0.00%	0

Torrens	0.00%	0
Tuggeranong	0.00%	0
Turner	0.00%	0
Wanniassa	2.00%	1
Waramanga	0.00%	0
Watson	2.00%	1
Weetangera	0.00%	0
Weston	0.00%	0
Weston Creek	0.00%	0
Whitlam	0.00%	0
Woden Valley	6.00%	3
Wright	0.00%	0
Yarralumla	4.00%	2
Prefer not to say	2.00%	1
Other (please specify)	14.00%	7
TOTAL		50

Q3 How long have you operated your business(es) in the ACT?

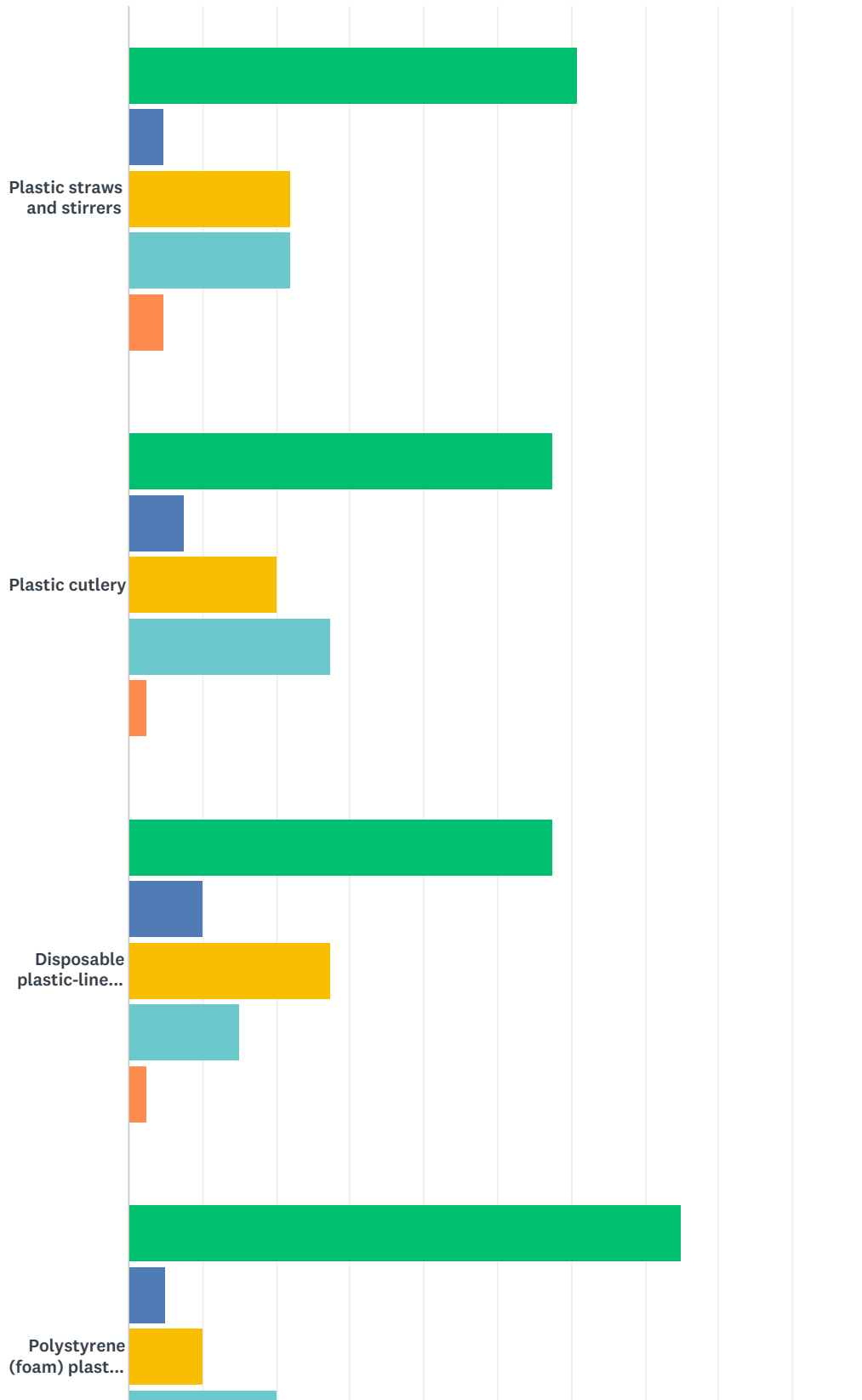
Answered: 50 Skipped: 52

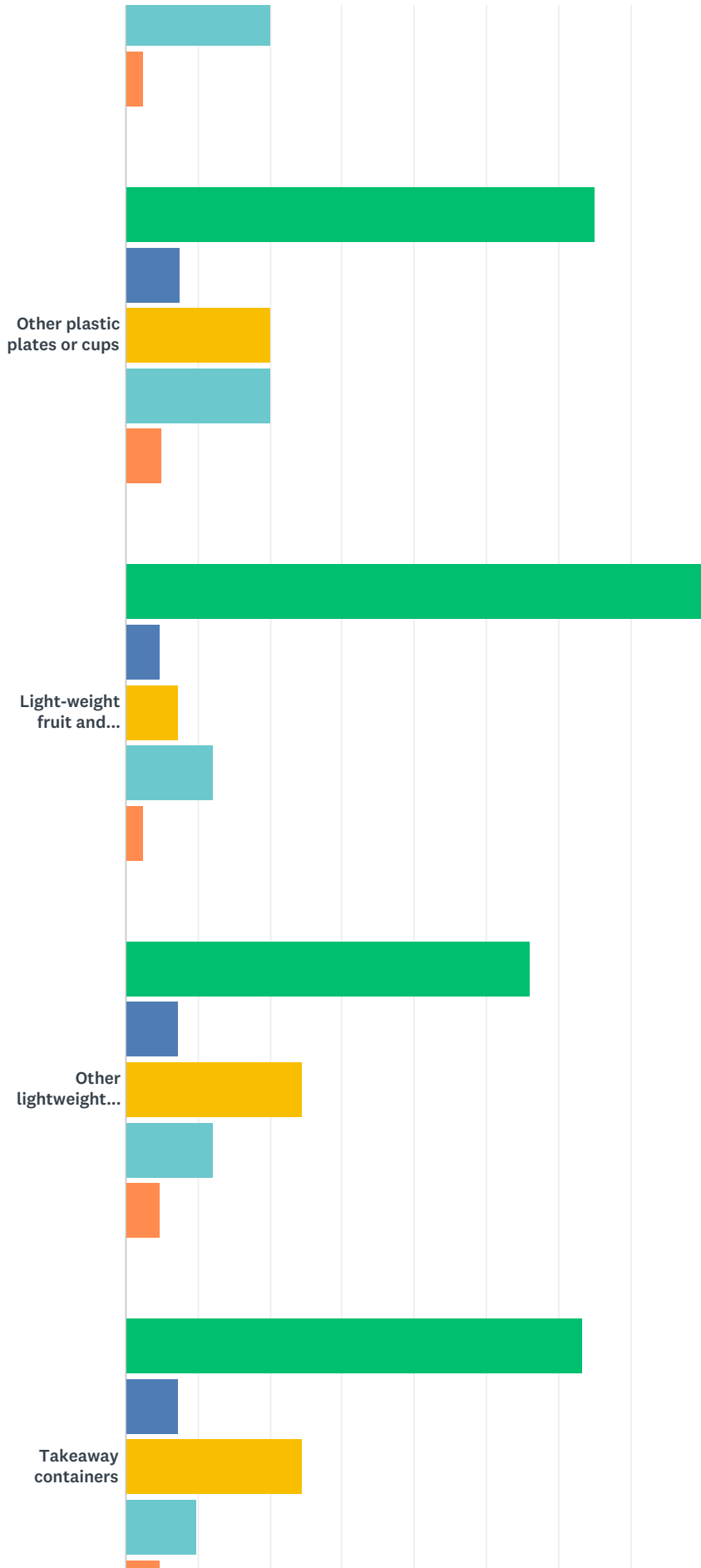


ANSWER CHOICES	RESPONSES	
Between 1 and 5 years	46.00%	23
Between 6 and 10 years	18.00%	9
More than 10 years	36.00%	18
TOTAL		50

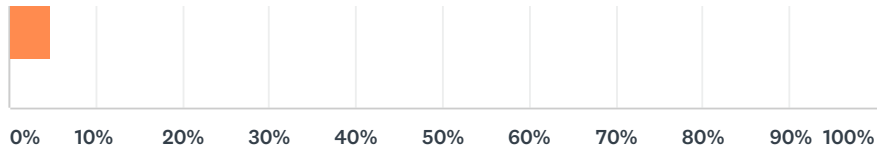
Q4 Does your business sell or provide any of the following single-use plastic disposable products?

Answered: 44 Skipped: 58





Single Use Plastics (Business Survey)



■ Do not supply
 ■ Sell/Charge
 ■ Provide free
 ■ Provide alternative
■ No alternative available

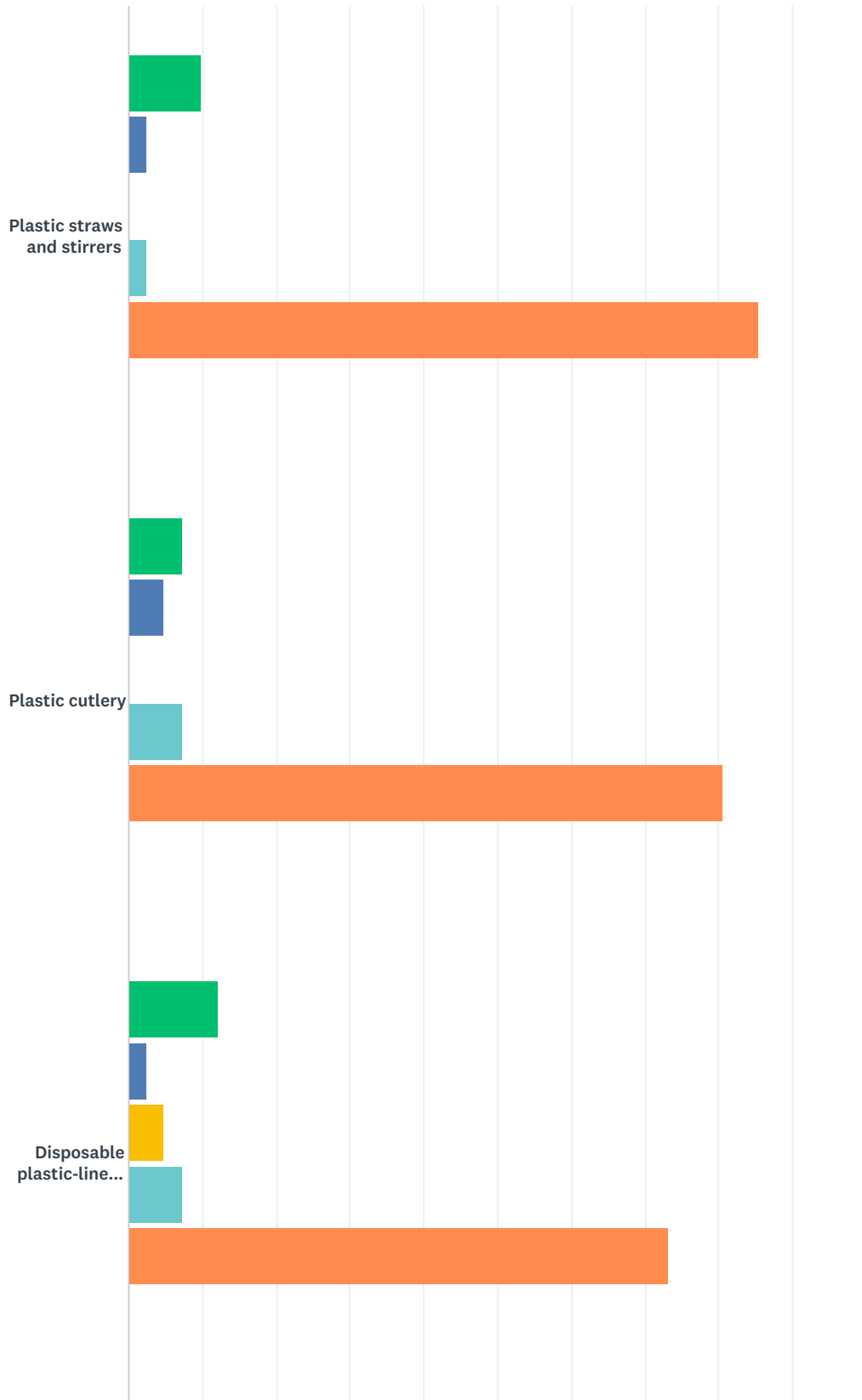
	DO NOT SUPPLY	SELL/CHARGE	PROVIDE FREE	PROVIDE ALTERNATIVE	NO ALTERNATIVE AVAILABLE	TOTAL RESPONDENTS
Plastic straws and stirrers	60.98% 25	4.88% 2	21.95% 9	21.95% 9	4.88% 2	41
Plastic cutlery	57.50% 23	7.50% 3	20.00% 8	27.50% 11	2.50% 1	40
Disposable plastic-lined coffee cups or lids	57.50% 23	10.00% 4	27.50% 11	15.00% 6	2.50% 1	40
Polystyrene (foam) plastic food containers or beverage cups	75.00% 30	5.00% 2	10.00% 4	20.00% 8	2.50% 1	40
Other plastic plates or cups	65.00% 26	7.50% 3	20.00% 8	20.00% 8	5.00% 2	40
Light-weight fruit and vegetable 'barrier' bags	80.49% 33	4.88% 2	7.32% 3	12.20% 5	2.44% 1	41
Other lightweight plastic bags	56.10% 23	7.32% 3	24.39% 10	12.20% 5	4.88% 2	41
Takeaway containers	63.41% 26	7.32% 3	24.39% 10	9.76% 4	4.88% 2	41

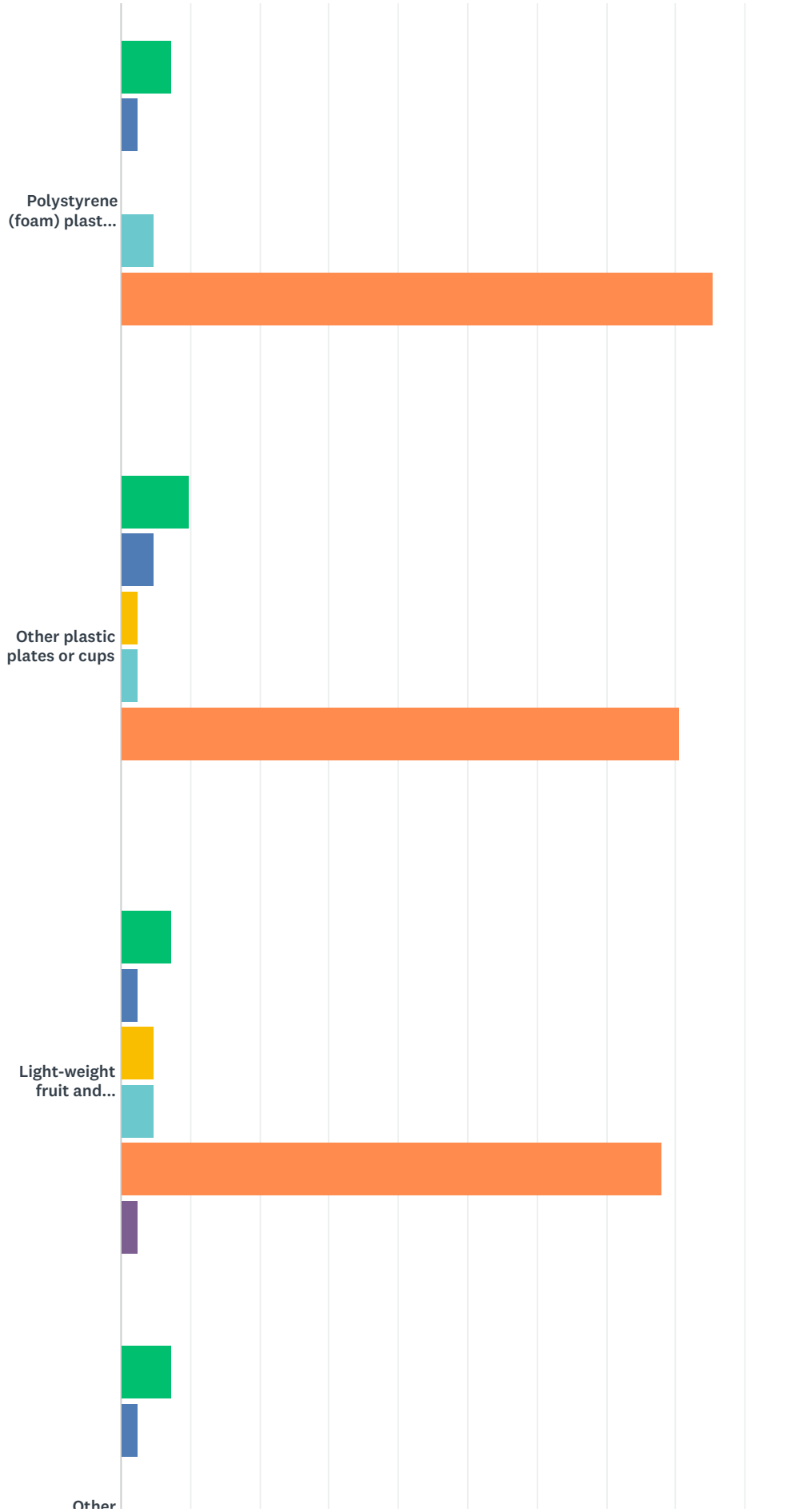
Q5 If you answered 'alternatives' for any of the products listed above, please tell us what alternatives you are using.

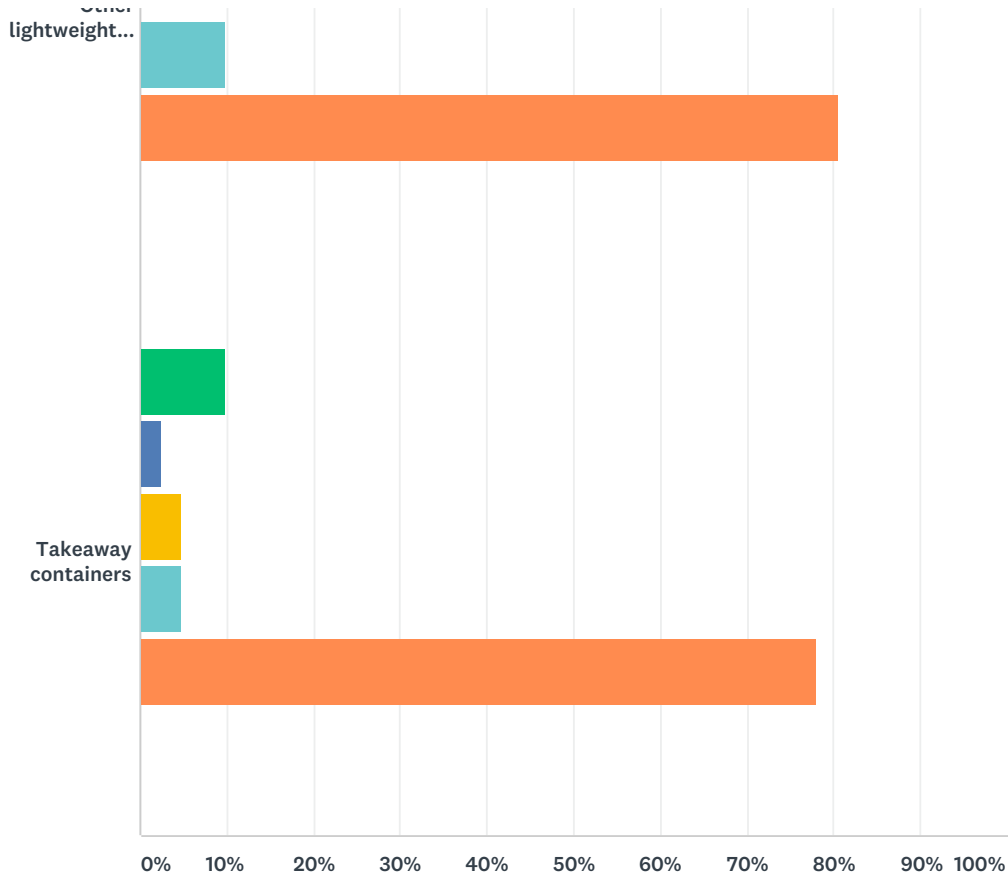
Answered: 17 Skipped: 85

Q6 As a business owner, how likely are you to support a phasing-out of the following products?

Answered: 41 Skipped: 61







■ Definitely not
 ■ Probably not
 ■ Possibly
 ■ Probably
 ■ Definitely
■ Don't know / Can't say

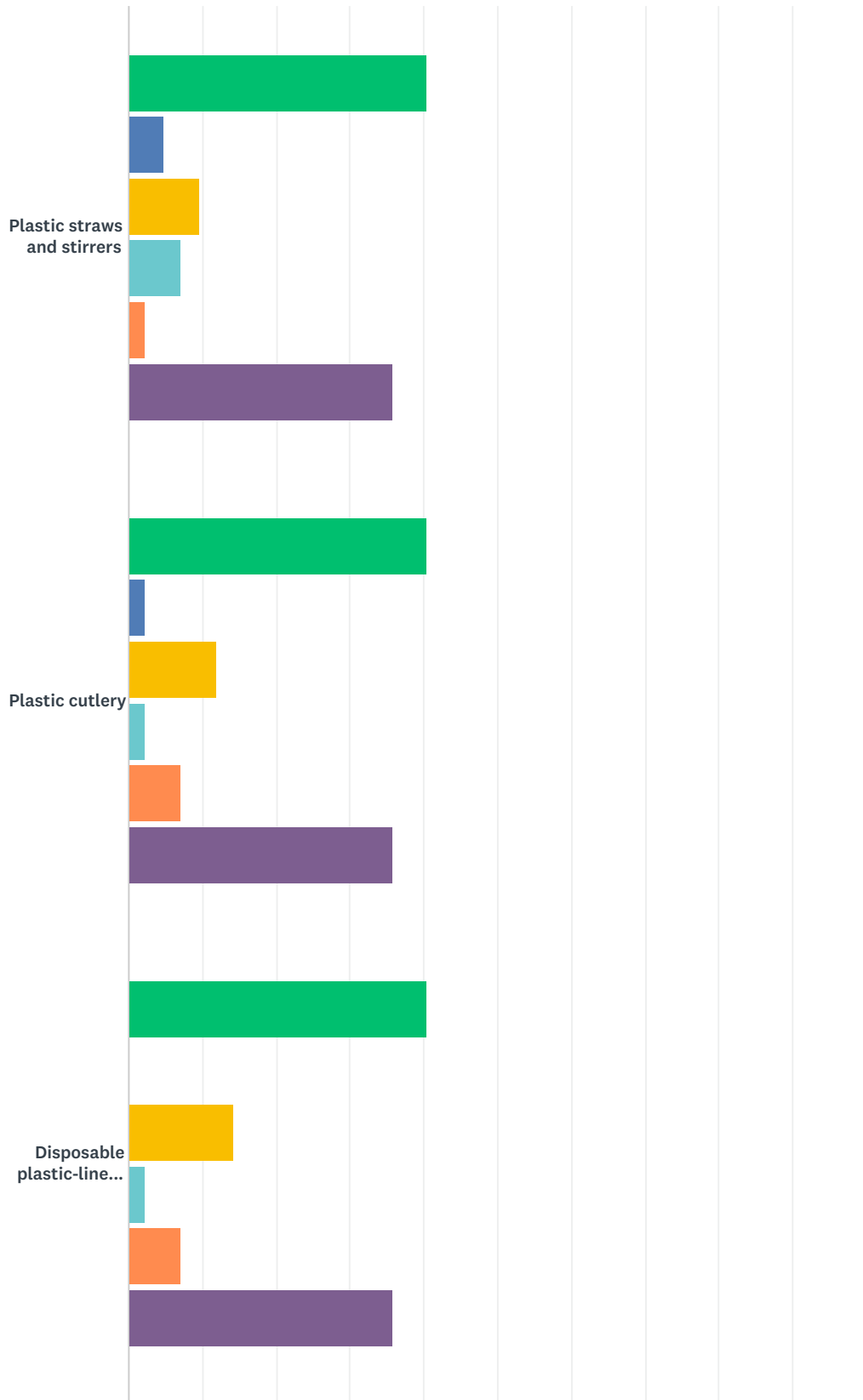
	DEFINITELY NOT	PROBABLY NOT	POSSIBLY	PROBABLY	DEFINITELY	DON'T KNOW / CAN'T SAY	TOTAL	WEIGHTED AVERAGE
Plastic straws and stirrers	9.76% 4	2.44% 1	0.00% 0	2.44% 1	85.37% 35	0.00% 0	41	4.51
Plastic cutlery	7.32% 3	4.88% 2	0.00% 0	7.32% 3	80.49% 33	0.00% 0	41	4.49
Disposable plastic-lined coffee cups or lids	12.20% 5	2.44% 1	4.88% 2	7.32% 3	73.17% 30	0.00% 0	41	4.27
Polystyrene (foam) plastic food containers or beverage cups	7.32% 3	2.44% 1	0.00% 0	4.88% 2	85.37% 35	0.00% 0	41	4.59
Other plastic plates or cups	9.76% 4	4.88% 2	2.44% 1	2.44% 1	80.49% 33	0.00% 0	41	4.39
Light-weight fruit and vegetable 'barrier' bags	7.32% 3	2.44% 1	4.88% 2	4.88% 2	78.05% 32	2.44% 1	41	4.51
Other lightweight plastic bags	7.32% 3	2.44% 1	0.00% 0	9.76% 4	80.49% 33	0.00% 0	41	4.54
Takeaway containers	9.76% 4	2.44% 1	4.88% 2	4.88% 2	78.05% 32	0.00% 0	41	4.39

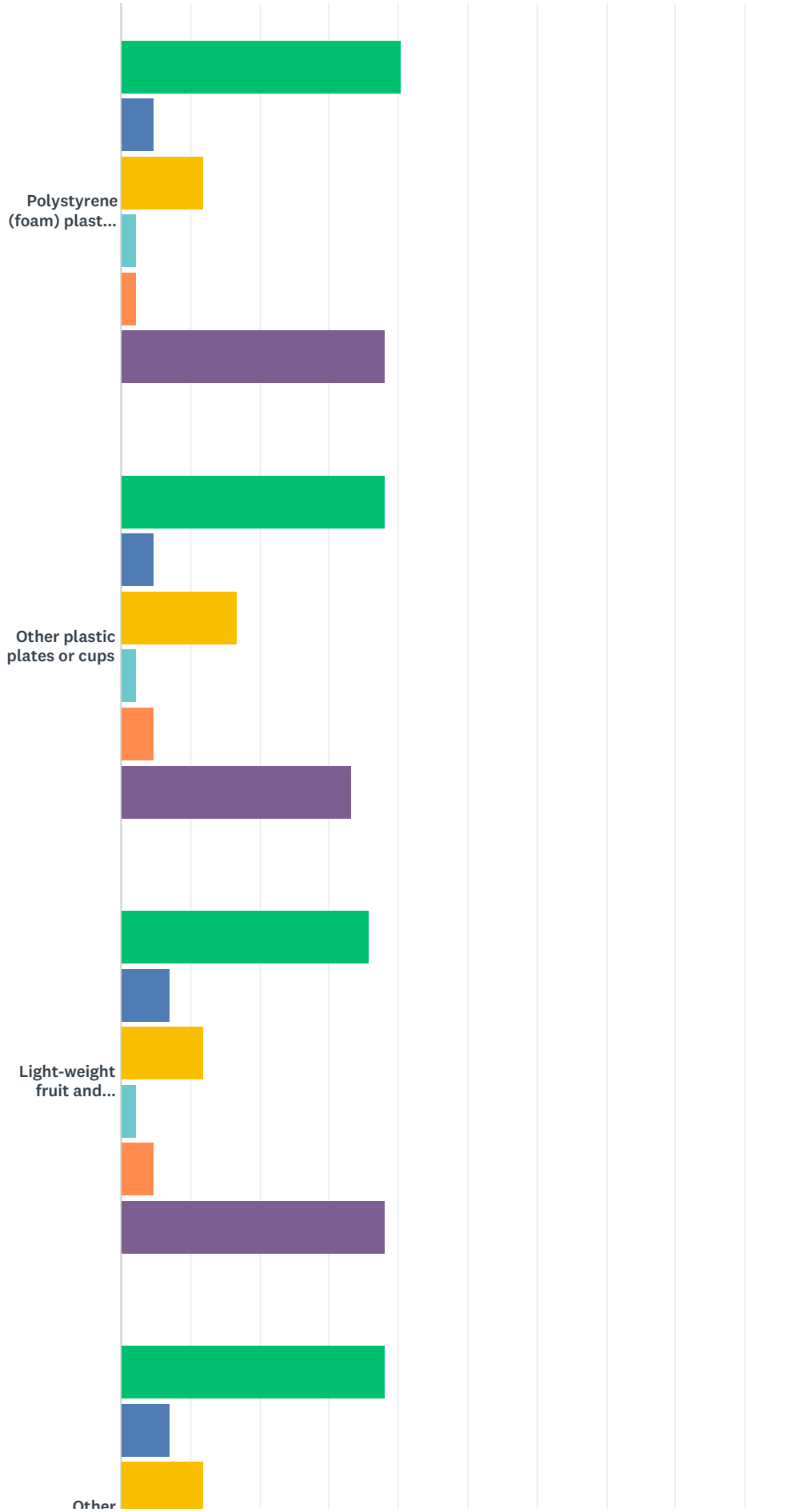
Q7 If you said 'Probably not' or 'Definitely not' for any of the products above, please tell us why.

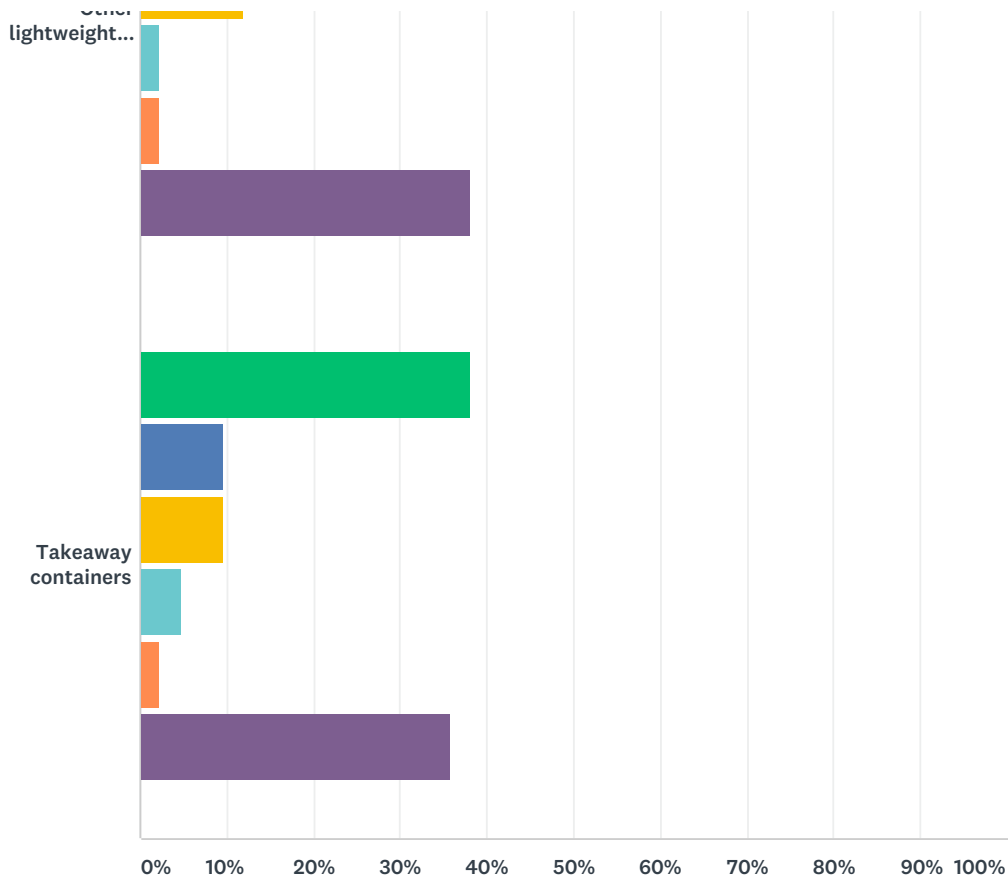
Answered: 11 Skipped: 91

Q8 If any of the following products were to be phased-out, what is a reasonable timeframe for your business(es) to adjust to the change?

Answered: 42 Skipped: 60





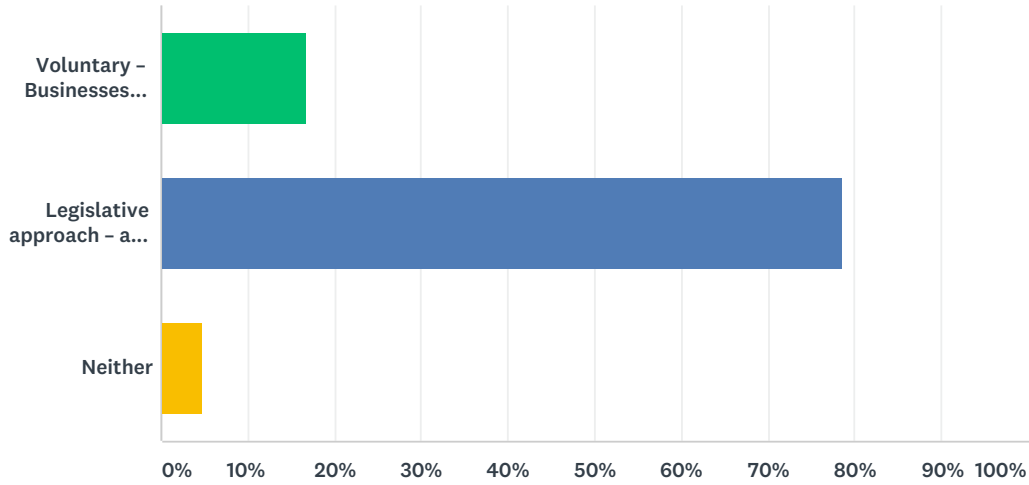


■ 12 months
 ■ 18 months
 ■ 24 months
 ■ 36 months
■ Don't know/can't say
 ■ Not applicable

	12 MONTHS	18 MONTHS	24 MONTHS	36 MONTHS	DON'T KNOW/CAN'T SAY	NOT APPLICABLE	TOTAL	WEIGHTED AVERAGE
Plastic straws and stirrers	40.48% 17	4.76% 2	9.52% 4	7.14% 3	2.38% 1	35.71% 15	42	3.33
Plastic cutlery	40.48% 17	2.38% 1	11.90% 5	2.38% 1	7.14% 3	35.71% 15	42	3.40
Disposable plastic-lined coffee cups or lids	40.48% 17	0.00% 0	14.29% 6	2.38% 1	7.14% 3	35.71% 15	42	3.43
Polystyrene (foam) plastic food containers or beverage cups	40.48% 17	4.76% 2	11.90% 5	2.38% 1	2.38% 1	38.10% 16	42	3.36
Other plastic plates or cups	38.10% 16	4.76% 2	16.67% 7	2.38% 1	4.76% 2	33.33% 14	42	3.31
Light-weight fruit and vegetable 'barrier' bags	35.71% 15	7.14% 3	11.90% 5	2.38% 1	4.76% 2	38.10% 16	42	3.48
Other lightweight plastic bags	38.10% 16	7.14% 3	11.90% 5	2.38% 1	2.38% 1	38.10% 16	42	3.38
Takeaway containers	38.10% 16	9.52% 4	9.52% 4	4.76% 2	2.38% 1	35.71% 15	42	3.31

Q9 What phase-out approach would you prefer?

Answered: 42 Skipped: 60



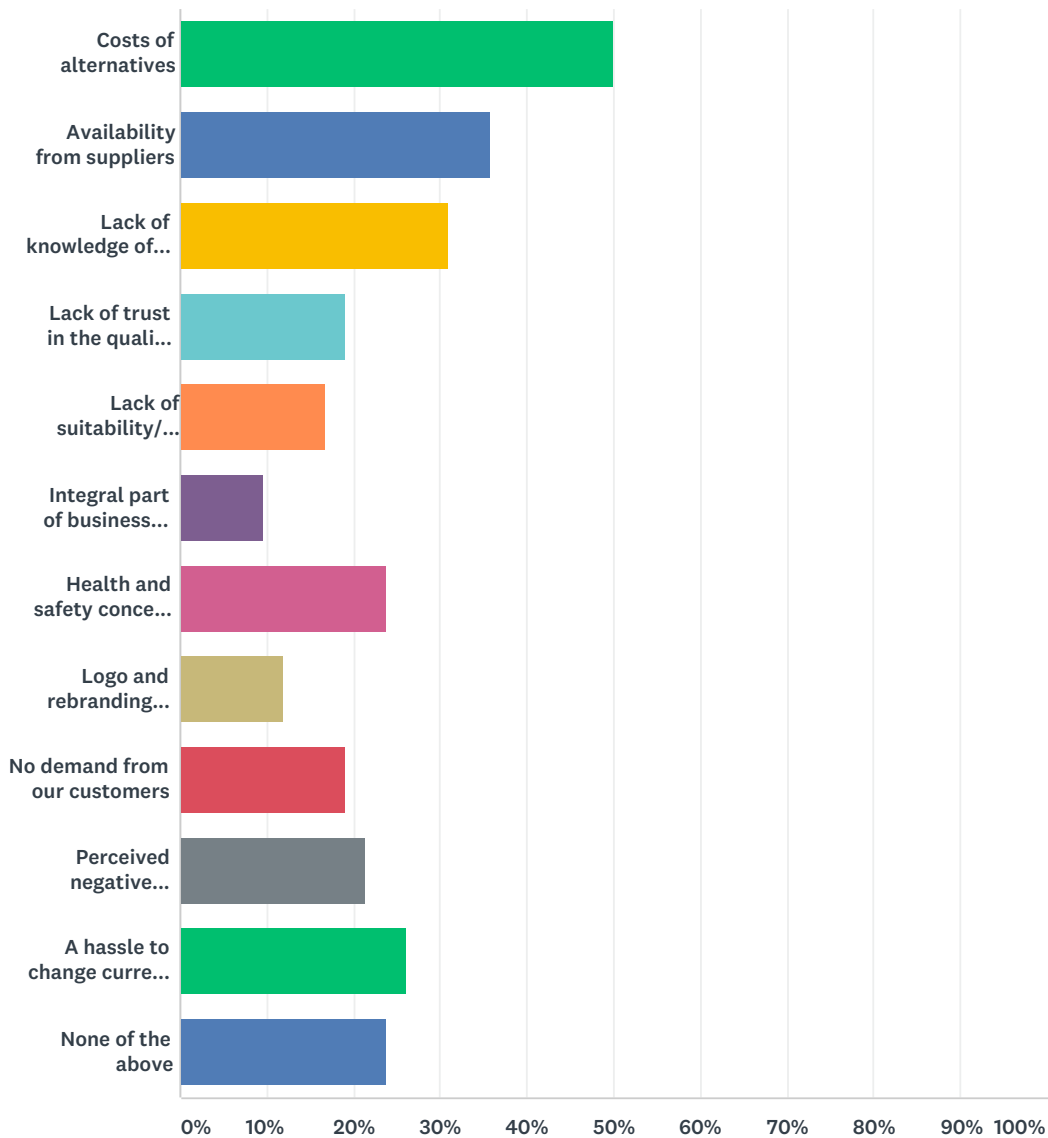
ANSWER CHOICES	RESPONSES	
Voluntary – Businesses voluntarily working with the Government to phase out single-use plastic products	16.67%	7
Legislative approach – a product is phased out over a short period of time (enforced via regulation)	78.57%	33
Neither	4.76%	2
TOTAL		42

Q10 You selected 'neither'. What makes you say that?

Answered: 2 Skipped: 100

Q11 What are some of the barriers for reducing single-use plastics for your business? (Select all that apply)

Answered: 42 Skipped: 60



ANSWER CHOICES	RESPONSES	
Costs of alternatives	50.00%	21
Availability from suppliers	35.71%	15
Lack of knowledge of alternatives	30.95%	13
Lack of trust in the quality of alternatives	19.05%	8
Lack of suitability/fit for purpose	16.67%	7
Integral part of business process/business model	9.52%	4
Health and safety concerns of alternatives	23.81%	10

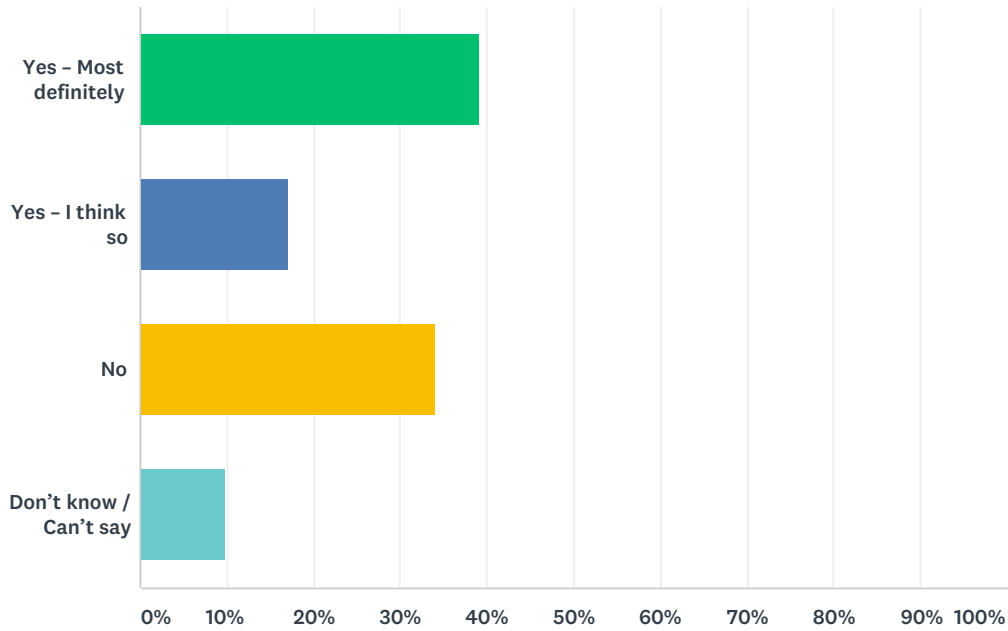
Logo and rebranding concerns (if applicable)	11.90%	5
No demand from our customers	19.05%	8
Perceived negative response from customers	21.43%	9
A hassle to change current supply arrangements	26.19%	11
None of the above	23.81%	10
Total Respondents: 42		

Q12 Are there any other reasons phasing out single-use plastic products will affect your business?

Answered: 21 Skipped: 81

Q13 If you replaced single-use plastics with alternative products, would this add an additional cost to your business?

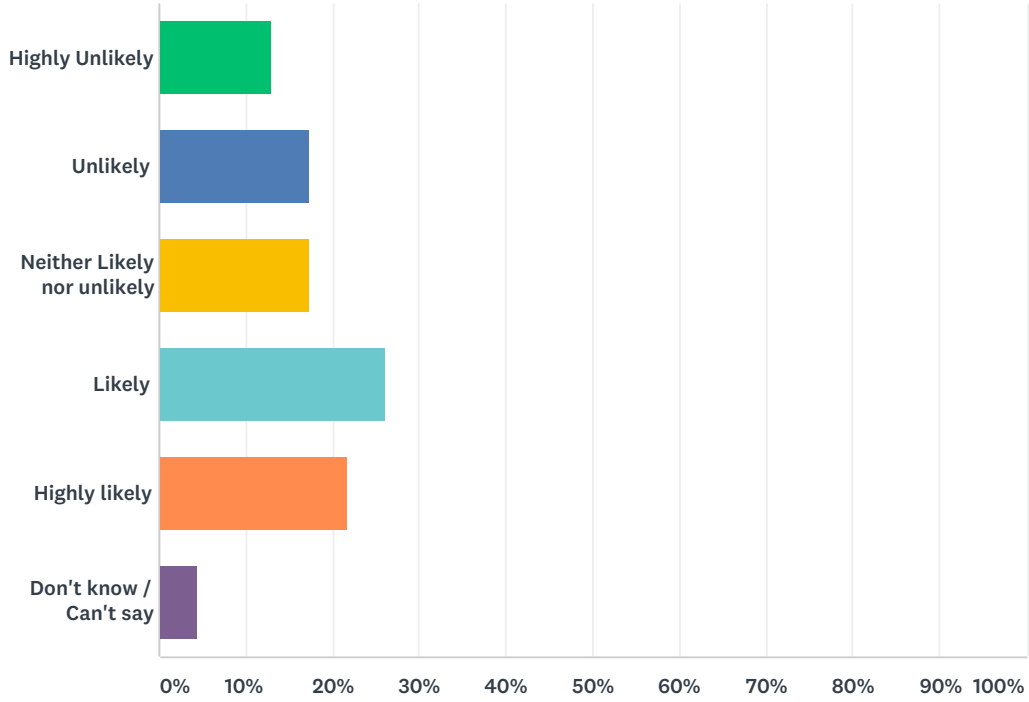
Answered: 41 Skipped: 61



ANSWER CHOICES	RESPONSES	
Yes – Most definitely	39.02%	16
Yes – I think so	17.07%	7
No	34.15%	14
Don't know / Can't say	9.76%	4
TOTAL		41

Q14 How likely would you be to pass this cost onto the consumer?

Answered: 23 Skipped: 79



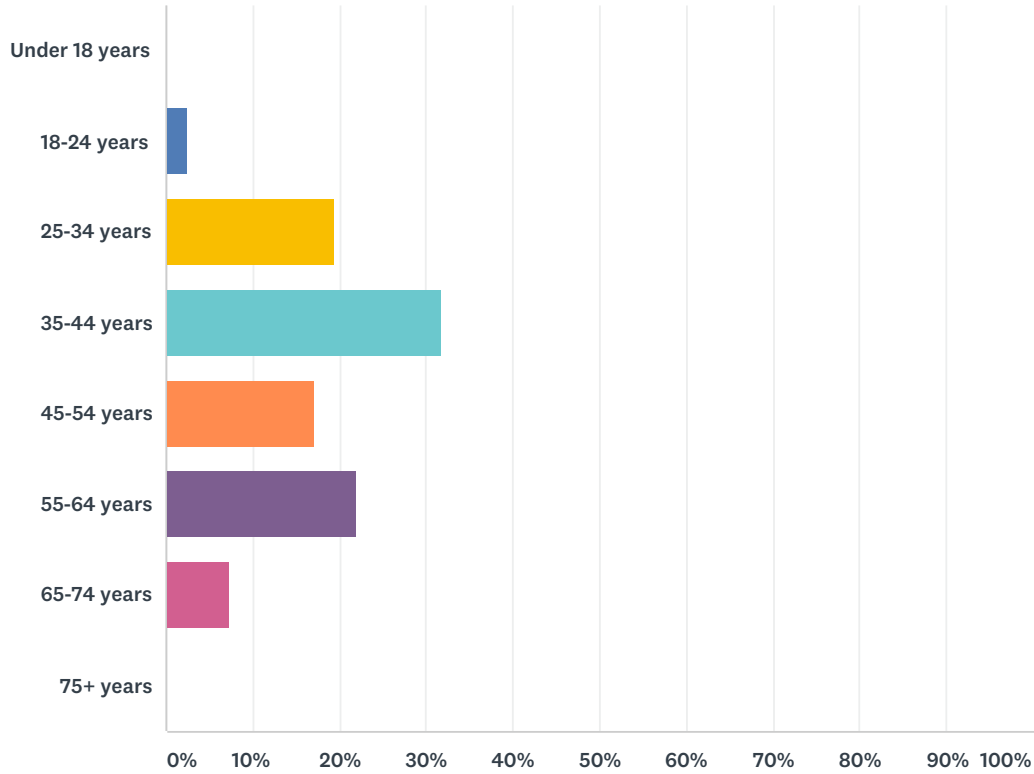
ANSWER CHOICES	RESPONSES	
Highly Unlikely	13.04%	3
Unlikely	17.39%	4
Neither Likely nor unlikely	17.39%	4
Likely	26.09%	6
Highly likely	21.74%	5
Don't know / Can't say	4.35%	1
TOTAL		23

Q15 Are there any other impacts that should be considered?

Answered: 21 Skipped: 81

Q16 What is your age range?

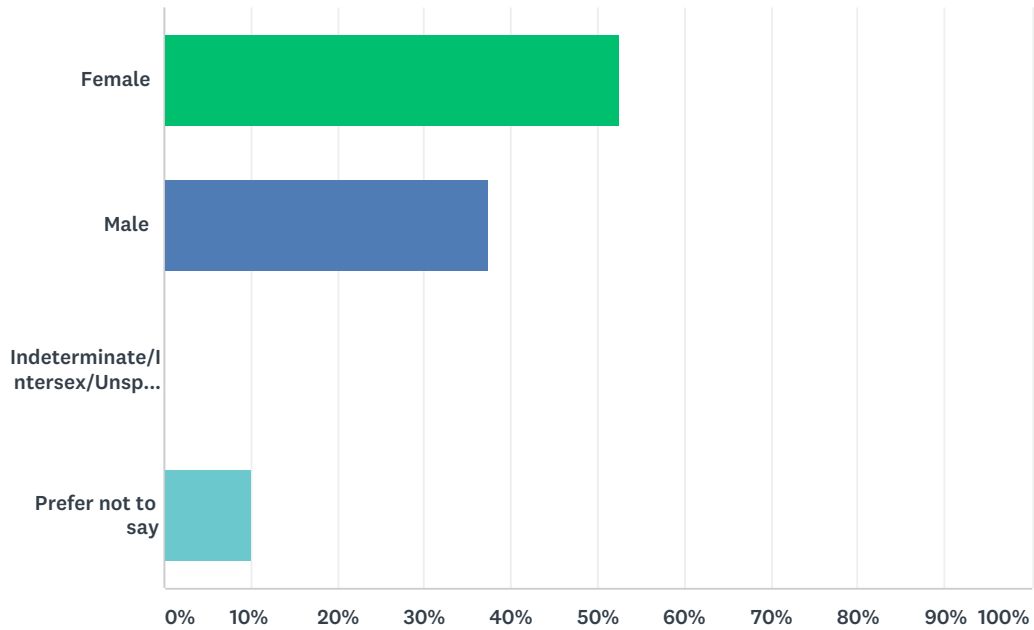
Answered: 41 Skipped: 61



ANSWER CHOICES	RESPONSES	
Under 18 years	0.00%	0
18-24 years	2.44%	1
25-34 years	19.51%	8
35-44 years	31.71%	13
45-54 years	17.07%	7
55-64 years	21.95%	9
65-74 years	7.32%	3
75+ years	0.00%	0
TOTAL		41

Q17 What is your gender?

Answered: 40 Skipped: 62



ANSWER CHOICES	RESPONSES	
Female	52.50%	21
Male	37.50%	15
Indeterminate/Intersex/Unspecified	0.00%	0
Prefer not to say	10.00%	4
TOTAL		40

Open

Tree Protection Act survey
[Trees in the ACT](#)

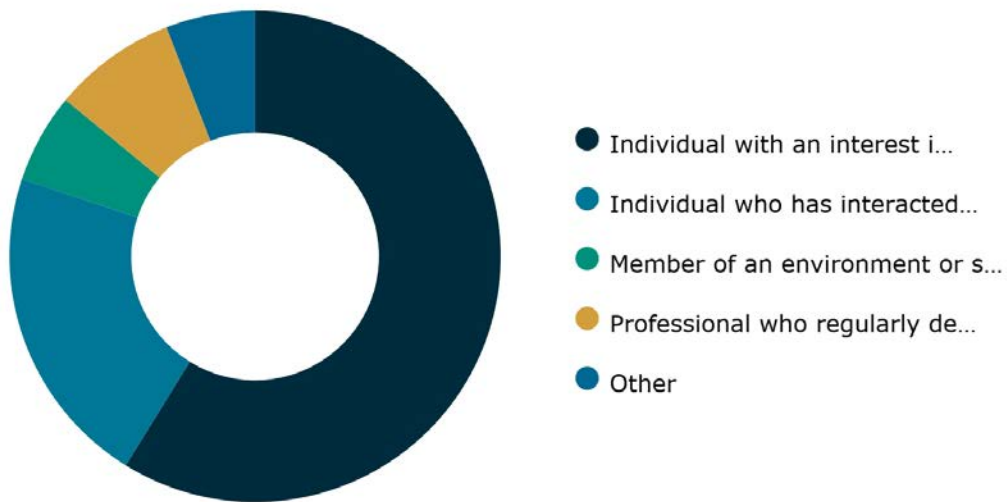
200
Contributors

227
Contributions

Contribution Summary

1. 1. Which of the following best describes you?

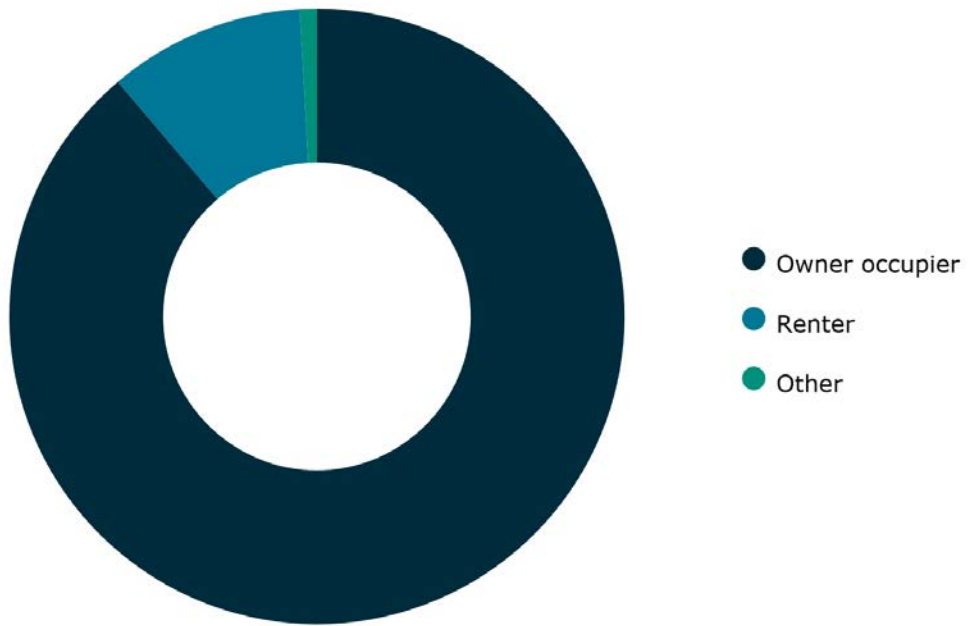
Radio Buttons | Skipped: 6 | Answered: 221 (97.4%)



Answer choices	Percent	Count
Individual with an interest in trees or tree protection	58.82%	130
Individual who has interacted with the Tree Protection Act (for example, sought to remove a tree)	21.27%	47
Member of an environment or sustainability community group (for example, Landcare)	5.88%	13
Professional who regularly deals with trees and shrubs or related issues	8.14%	18
Other	5.88%	13
Total	100.00%	221

2. 2. Which of the following best describes your current accommodation status?

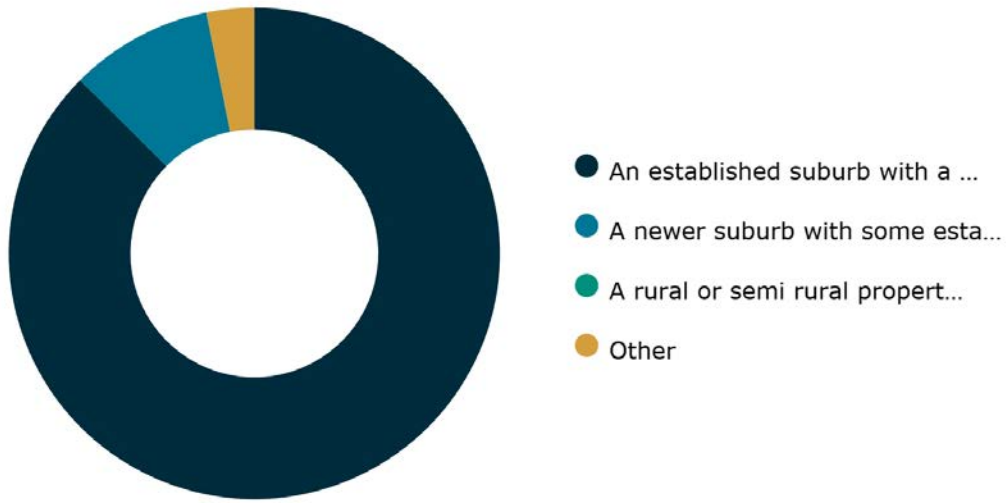
Radio Buttons | Skipped: 4 | Answered: 223 (98.2%)



Answer choices	Percent	Count
Owner occupier	88.79%	198
Renter	10.31%	23
Other	0.90%	2
Total	100.00%	223

3. 3. Which of the following best describes the area you live in?

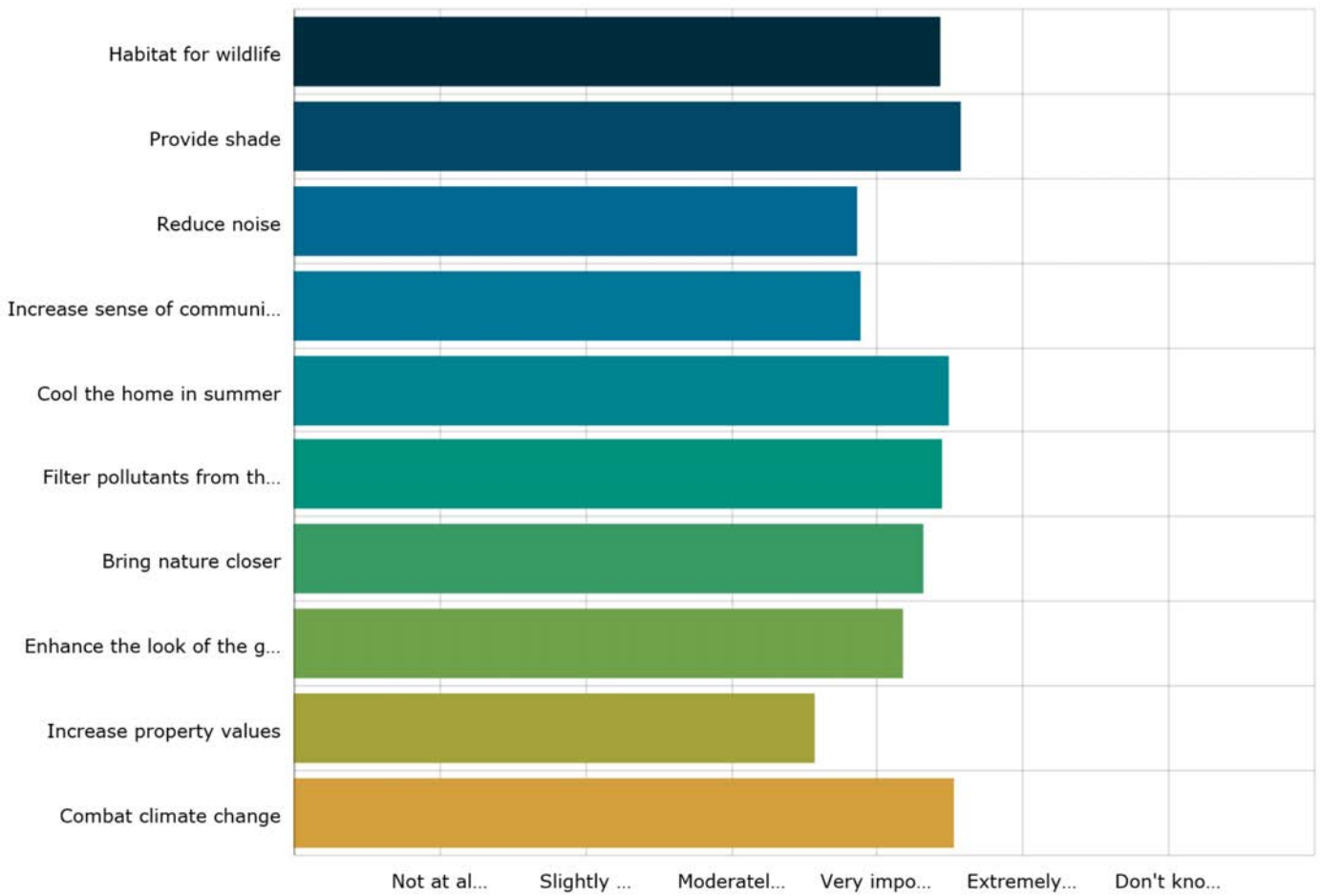
Radio Buttons | Skipped: 4 | Answered: 223 (98.2%)



Answer choices	Percent	Count
An established suburb with a mix of established trees and shrubs	87.44%	195
A newer suburb with some established trees and shrubs	9.42%	21
A rural or semi rural property, farm, or regional town	0.00%	0
Other	3.14%	7
Total	100.00%	223

4. 4. How important are the following benefits of trees and shrubs located in urban areas?

Likert-scale | Skipped: 5 | Answered: 222 (97.8%)

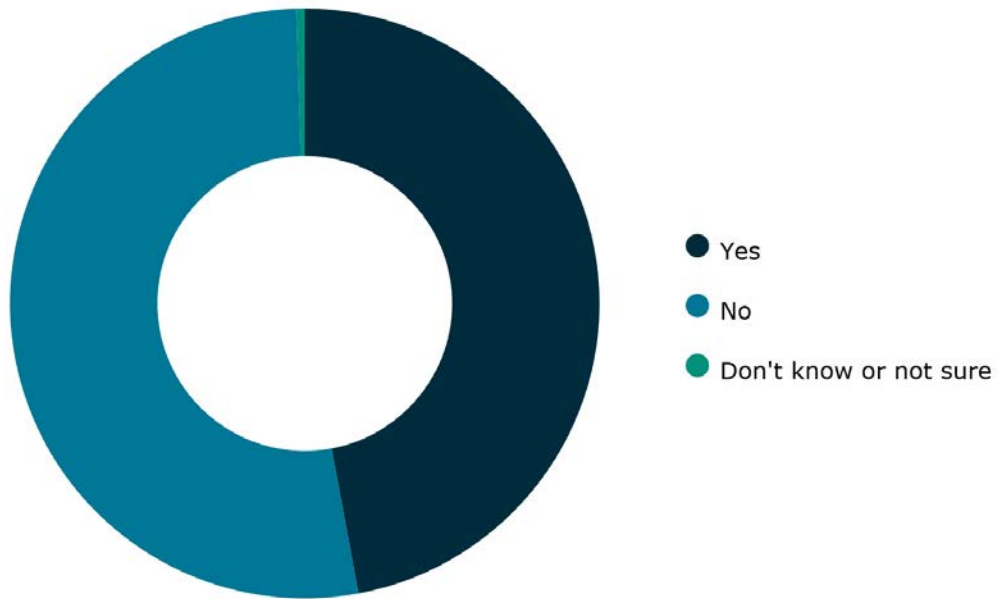


	Not at all important	Slightly important	Moderately important	Very important	Extremely important	Don't know or not sure	Count	Score
Habitat for wildlife	0.90% 2	2.25% 5	9.91% 22	27.48% 61	59.01% 131	0.45% 1	222	4.43
Provide shade	0.00% 0	0.90% 2	7.24% 16	25.34% 56	66.52% 147	0.00% 0	221	4.57
Reduce noise	4.13% 9	7.34% 16	25.23% 55	27.52% 60	33.49% 73	2.29% 5	218	3.86
Increase sense of community	3.62% 8	7.24% 16	20.36% 45	37.56% 83	28.96% 64	2.26% 5	221	3.88
Cool the home in summer	0.45% 1	2.70% 6	9.91% 22	22.07% 49	64.86% 144	0.00% 0	222	4.48
Filter pollutants from the air	0.90% 2	1.35% 3	13.96% 31	21.62% 48	60.81% 135	1.35% 3	222	4.44
Bring nature closer	0.91% 2	3.18% 7	14.09% 31	27.27% 60	54.55% 121	0.00% 0	220	4.31

nature closer	2	7	31	60	120	0		
Enhance the look of the garden and home	2.28% 5	2.74% 6	18.72% 41	29.22% 64	45.66% 100	1.37% 3	219	4.17
Increase property values	10.91% 24	11.82% 26	20.91% 46	25.91% 57	27.27% 60	3.18% 7	220	3.56
Combat climate change	1.80% 4	2.25% 5	13.06% 29	9.91% 22	71.17% 158	1.80% 4	222	4.52

5. 5. Have you ever applied to the ACT Government to remove, prune, lop or undertake groundwork around a tree located on a private property?

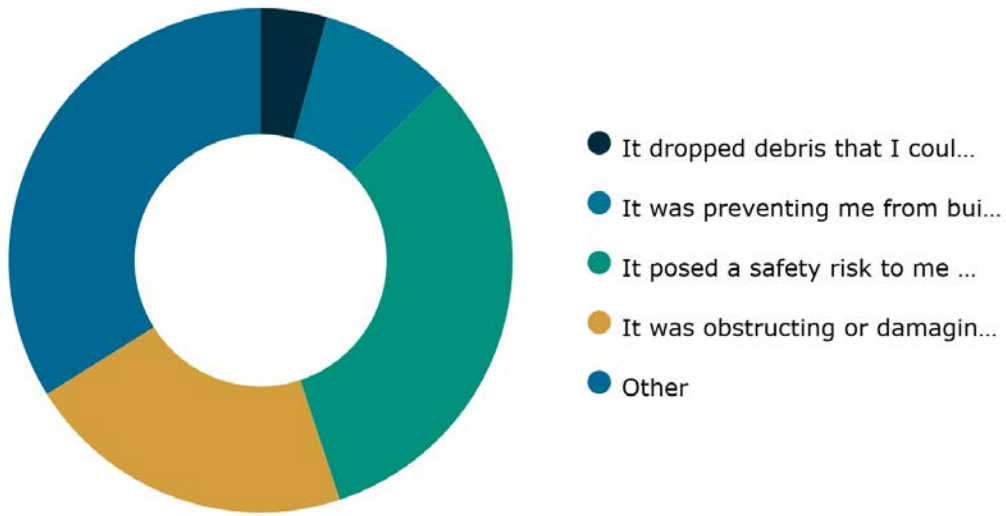
Radio Buttons | Skipped: 4 | Answered: 223 (98.2%)



Answer choices	Percent	Count
Yes	47.09%	105
No	52.47%	117
Don't know or not sure	0.45%	1
Total	100.00%	223

6. 6. If you have, why did you want to remove, prune, lop or undertake groundwork around the tree?

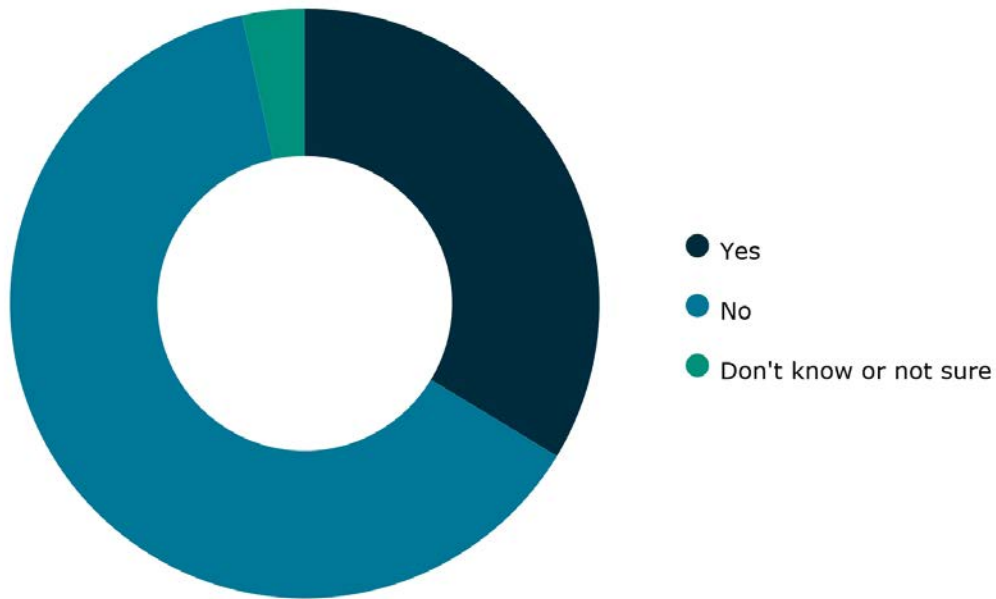
Radio Buttons | Skipped: 109 | Answered: 118 (52%)



Answer choices	Percent	Count
It dropped debris that I couldn't easily clean up	4.24%	5
It was preventing me from building, developing or renovating my block	8.47%	10
It posed a safety risk to me or my family	32.20%	38
It was obstructing or damaging my house, shed, driveway, utilities or another part of my home	21.19%	25
Other	33.90%	40
Total	100.00%	118

7. 7. Have you ever had an application to remove, prune, lop or undertake groundwork around a tree rejected by the ACT Government?

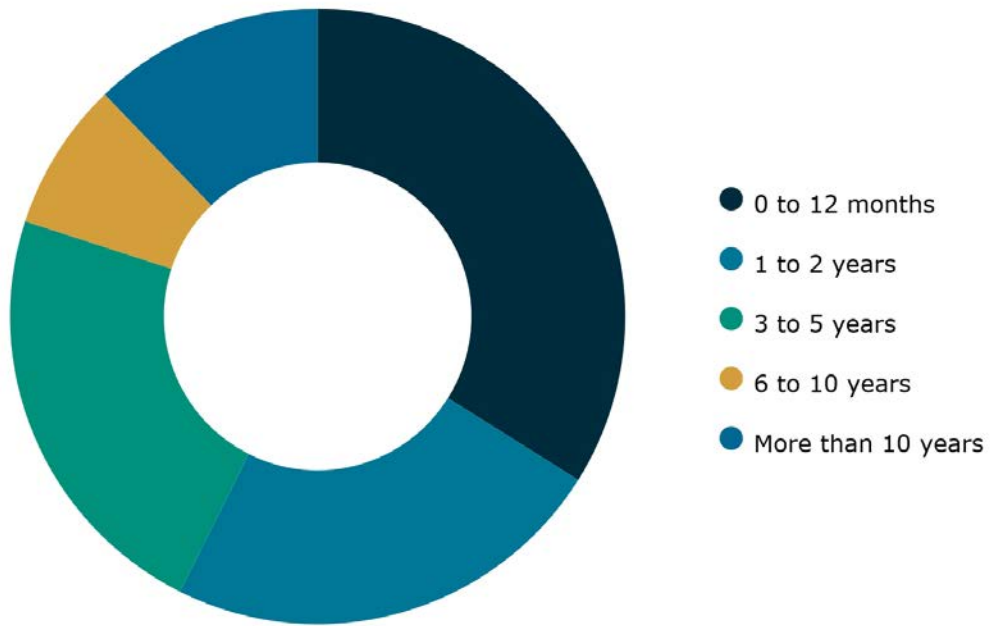
Radio Buttons | Skipped: 22 | Answered: 205 (90.3%)



Answer choices	Percent	Count
Yes	33.66%	69
No	62.93%	129
Don't know or not sure	3.41%	7
Total	100.00%	205

8. 8. How long ago did you last lodge an application with the ACT Government to remove, prune, lop or undertake groundwork around a tree located on a private property?

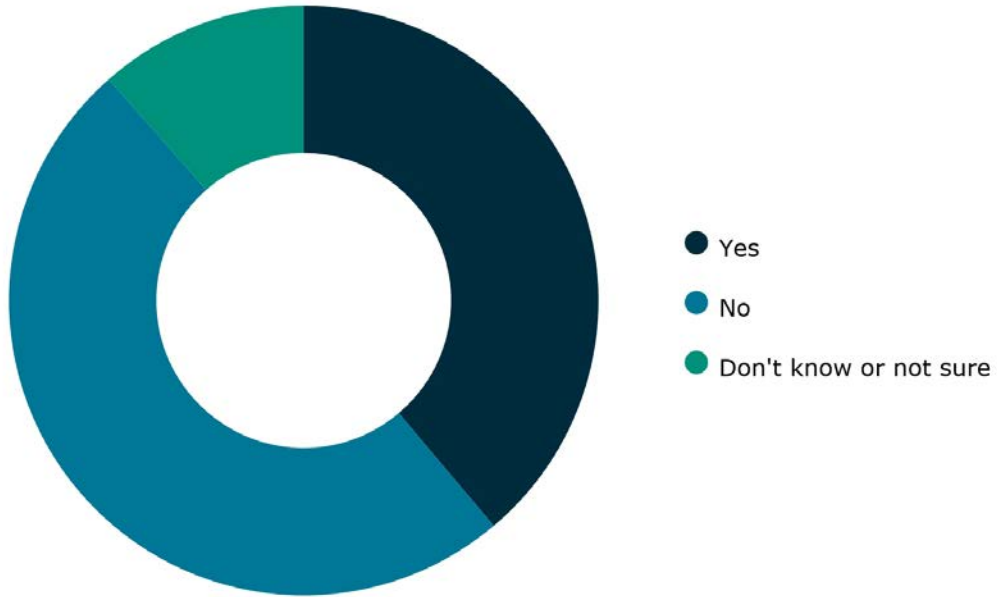
Radio Buttons | Skipped: 112 | Answered: 115 (50.7%)



Answer choices	Percent	Count
0 to 12 months	33.91%	39
1 to 2 years	23.48%	27
3 to 5 years	22.61%	26
6 to 10 years	7.83%	9
More than 10 years	12.17%	14
Total	100.00%	115

9. 9. Did you need to contact us on more than one occasion about your last application?

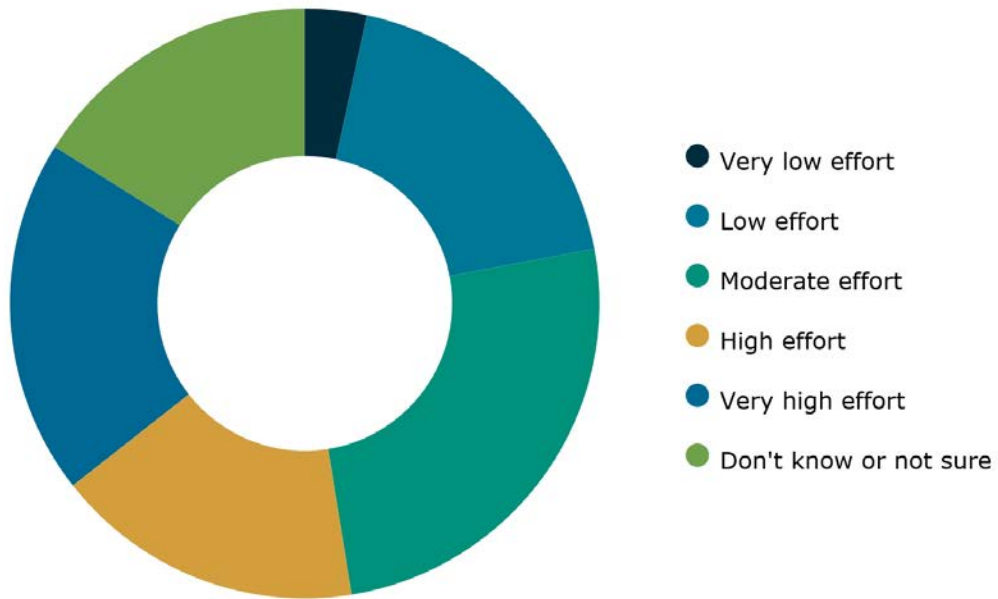
Radio Buttons | Skipped: 88 | Answered: 139 (61.2%)



Answer choices	Percent	Count
Yes	38.85%	54
No	49.64%	69
Don't know or not sure	11.51%	16
Total	100.00%	139

10. 10. Thinking only about your last experience lodging an application, how much effort (in terms of time and energy) did you personally have to invest to lodge your application?

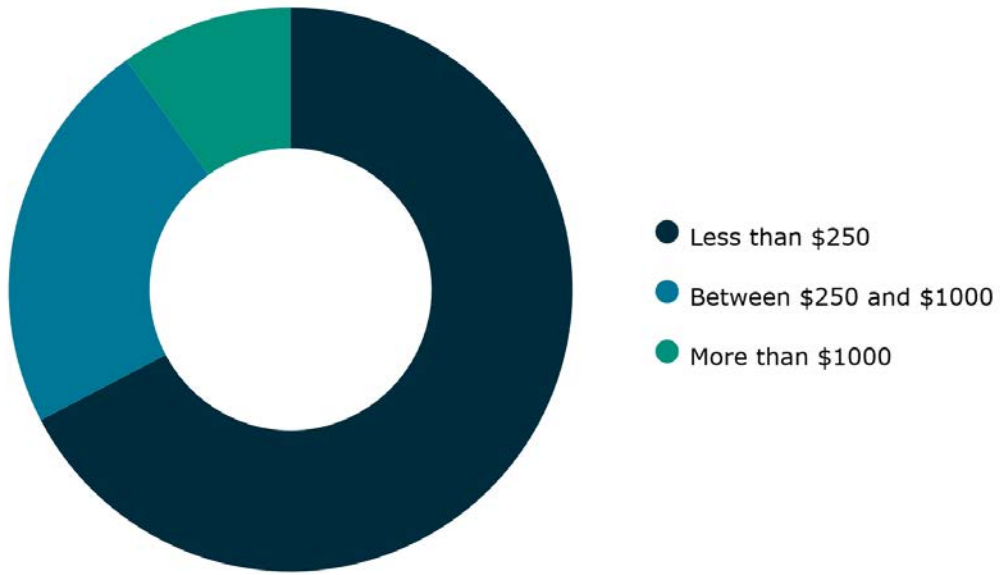
Radio Buttons | Skipped: 109 | Answered: 118 (52%)



Answer choices	Percent	Count
Very low effort	3.39%	4
Low effort	18.64%	22
Moderate effort	25.42%	30
High effort	16.95%	20
Very high effort	19.49%	23
Don't know or not sure	16.10%	19
Total	100.00%	118

11. 11. Approximately how much money did you spend in organising your application?

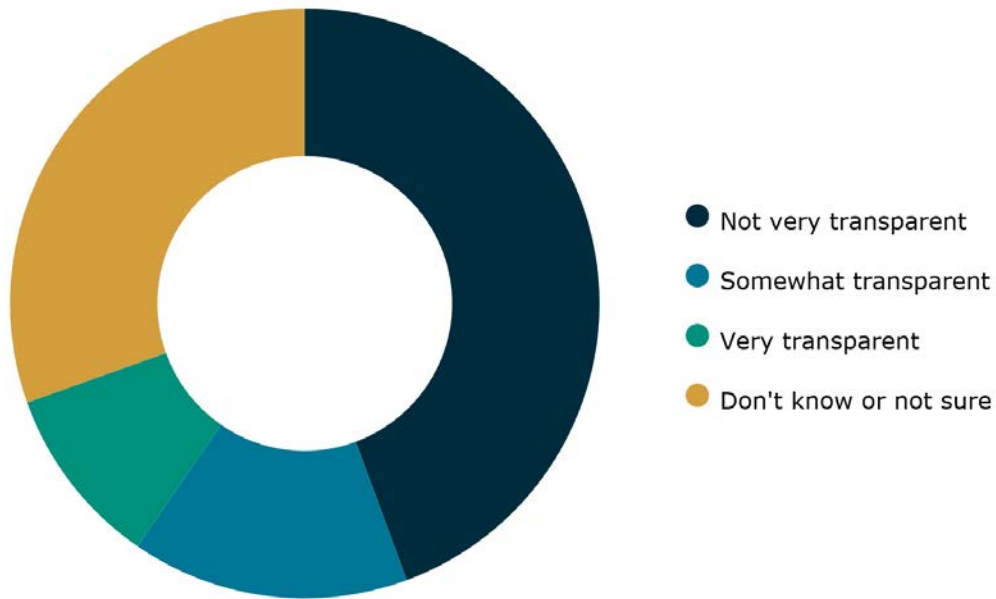
Radio Buttons | Skipped: 126 | Answered: 101 (44.5%)



Answer choices	Percent	Count
Less than \$250	67.33%	68
Between \$250 and \$1000	22.77%	23
More than \$1000	9.90%	10
Total	100.00%	101

12. 12. Overall, how transparent do you find the ACT Government's application process to remove, prune, lop or undertake groundwork around a tree located on private property?

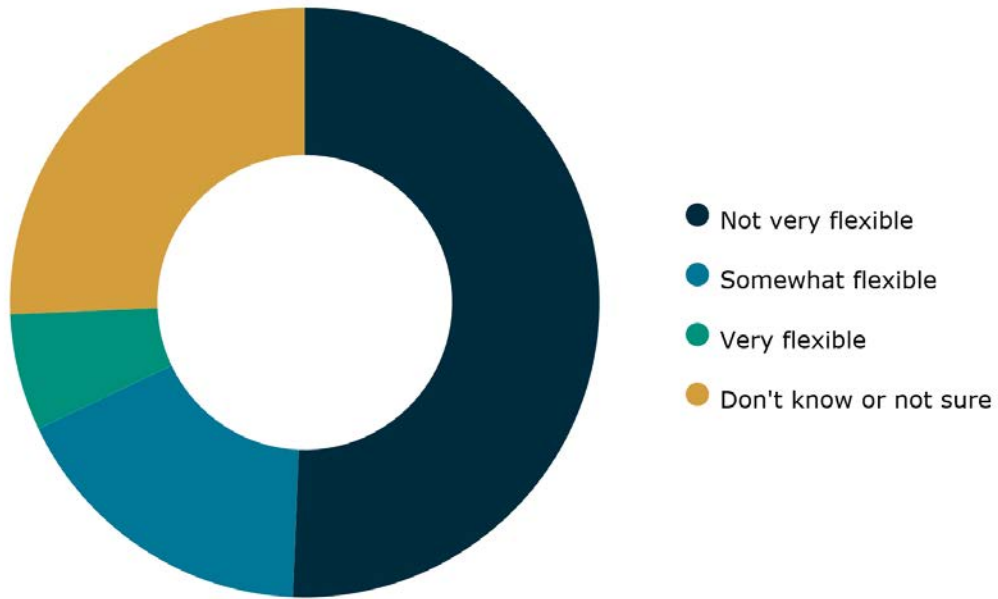
Radio Buttons | Skipped: 76 | Answered: 151 (66.5%)



Answer choices	Percent	Count
Not very transparent	44.37%	67
Somewhat transparent	15.23%	23
Very transparent	9.93%	15
Don't know or not sure	30.46%	46
Total	100.00%	151

13. 13. Overall, how flexible do you find the ACT Government's criteria for tree removal (Appendix B, page 17)?

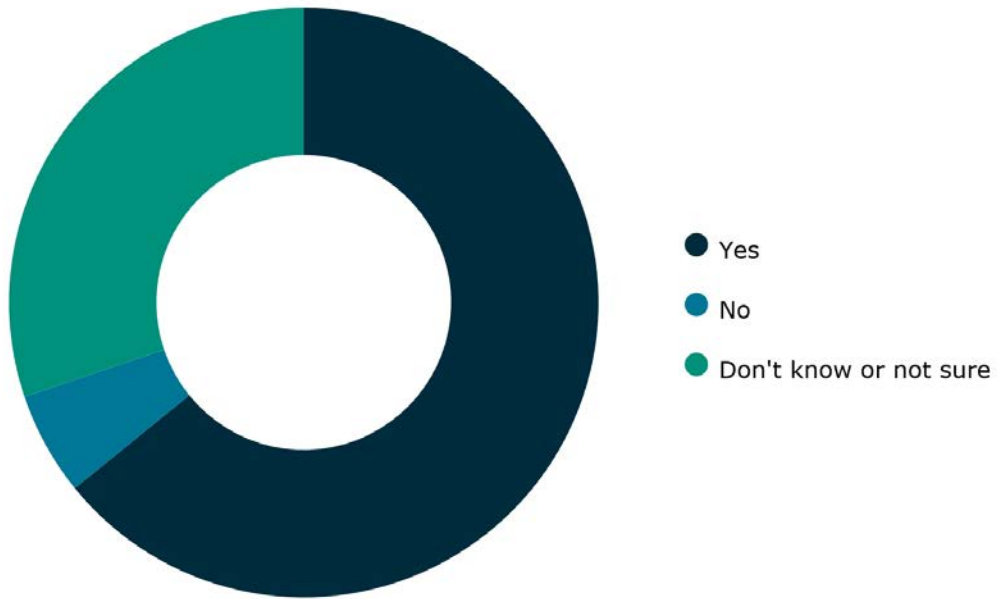
Radio Buttons | Skipped: 71 | Answered: 156 (68.7%)



Answer choices	Percent	Count
Not very flexible	50.64%	79
Somewhat flexible	17.31%	27
Very flexible	6.41%	10
Don't know or not sure	25.64%	40
Total	100.00%	156

14. 14. Would you support more outcomes focused criteria in exceptional circumstances?

Radio Buttons | Skipped: 68 | Answered: 159 (70%)



Answer choices	Percent	Count
Yes	64.15%	102
No	5.66%	9
Don't know or not sure	30.19%	48
Total	100.00%	159

15. 15. What criteria, if any, do you think should apply in addition to the current criteria? (For example, providing greater solar access)

Long Text | Skipped: 110 | Answered: 117 (51.5%)

Solar access is critical but i do not support removal of old, large native trees at all. Replacement of non-native street trees with other trees that do not block solar access is a good idea. But not large old native trees, especially those with hollow...

Contribution 117 of 117 | 16 December, 2019

We have not applied to remove a tree as the two problem trees belong to our neighbour but they are damaging our property cracking boundary brickwork and metal fence and risk cracking the concrete of our pool. The trees are enormous and planted close toget...

Contribution 116 of 117 | 16 December, 2019

Equivalent long term outcome for replacement. Focus on good species - not all large trees warrant saving. Where penalties apply for developers APPLY them.

Contribution 115 of 117 | 16 December, 2019

Of course providing more solar access , removal for safety of not only a house but for safety of public because tree is a burden.

Contribution 114 of 117 | 15 December, 2019

Providing greater solar access should be a high priority Where roots block drains the trees should be allowed to be removed. Where roots lift footpaths the tree should be allowed to be removed.

Contribution 113 of 117 | 15 December, 2019

solar access, room to build on the block, how much green area plants there are on the block

Contribution 112 of 117 | 15 December, 2019

In relation to criterion 15 The overall process must be designed to increase community support for and recognition of the importance of tree protection. 1. Enhanced protection for all remnant trees on leased land, and for younger trees of those species ...

Contribution 111 of 117 | 15 December, 2019

certainly solar access to roofs for solar panels, design options studies or an exploration of opportunities for offsets, backed by a monitored maintenance regime for any offset program. Also need to take into consideration the suitability of existing ...

Contribution 110 of 117 | 15 December, 2019

Solar access is already considered – what is not considered is the cultural heritage value of the tree in question. This should be included and be balanced against any argument for removal.

Contribution 109 of 117 | 15 December, 2019

The restrictions on removing a tree can be too strict - for e.g. if a tree is casting too much shade for light or solar panels will still be rejected.

Contribution 108 of 117 | 15 December, 2019

I think the more the govt tries to do to protect trees that the less trees are protected. Never again will i plant a large tree on my block. Too costly and time consuming and having to subject myself to the govt. The govt should get rid of the criteria an...

Contribution 107 of 117 | 15 December, 2019

A tree far too big for a suburban block. A tree which is causing damage now or in the future because of inappropriate siting. A tree which is casting winter shade on adjoining properties. A tree which the owner and neighbours agree is a problem.

Contribution 106 of 117 | 14 December, 2019

Solar energy is a benefit but the design and location of that should and would take into account the presence of tree(s). Implementing solar heating should not be detrimental to existing trees, especially mature or old trees. What is critically importa...

Contribution 105 of 117 | 14 December, 2019

Risk of injury to young families in their backyards from trees that repeatedly drop limbs.

Contribution 104 of 117 | 13 December, 2019

Causing damage to house Restoring historic hedge to heritage property It is very important that the primary outcome is protection of Canberra's urban forest and that removals must be balanced with new tree plantings.

Contribution 103 of 117 | 13 December, 2019

Sleeper weeds trees (these could be identified by the Australian Native Plants Society Canberra) should be able to be removed.

Contribution 102 of 117 | 12 December, 2019

None – I do not think trees should be removed to provide greater solar access. I think the benefits of trees outweigh the savings achieved by solar. Also, I think the 30% canopy target has more chance of being accomplished by planting more trees in t...

Contribution 101 of 117 | 12 December, 2019

Recommend Chinese Elm and other imported trees that are not suitable for planting in narrow home frontages/street verges, be removed from the approved list. Where these trees have been planted the criteria should be changed to allow their removal with...

Contribution 100 of 117 | 11 December, 2019

Potential for damage to a residence or person. Inappropriate species e.g. will grow far too large for a suburban block or its is a 'weed' tree

Contribution 99 of 117 | 11 December, 2019

Replacement, payment or offset

Contribution 98 of 117 | 11 December, 2019

Showing 20 latest contributions only. Please see the data results for all contributions to this question.

16. 16. How could we improve our application process?

Long Text | Skipped: 135 | Answered: 92 (40.5%)

Provide access to advisers so less time is wasted and more consistent decision making can be used.

Contribution 92 of 92 | 16 December, 2019

Protection officials should be more realistic to landowners needs and requests . I would agree to if you want a tree removed the land owner must pay or donate for the removal to the ACT government or a better outcome would be for any tree you want re...

Contribution 91 of 92 | 15 December, 2019

I suppose so. be more flexible

Contribution 90 of 92 | 15 December, 2019

1. ongoing education about the value of trees, for amenity, canopy and habitat; their value to the property owner (eg climate/solar protection; land values) 2. clear and informative community education about the differing values and quality of different...

Contribution 89 of 92 | 15 December, 2019

I think the process is quite clear. However, like many other regulations in the ACT, they are not regulated. People chop down trees, let their dogs run wild in public places, and water dead nature strips in the middle of the day. I know many would support...

Contribution 88 of 92 | 15 December, 2019

Additional information is always useful along with some focus on the timing of when this information is provided. It is clear from the examples provided in the discussion paper that many of the issues associated with tree issues relate to the perceived ne...

Contribution 87 of 92 | 15 December, 2019

More flexibility for particular cases.

Contribution 86 of 92 | 15 December, 2019

Get rid of the application process. impossible to move in Canberra without applying to someone to do something. Let people decide what to do on their land. Also if we value, which i think we do, the street scapes of some inner central canberra streets, the...

Contribution 85 of 92 | 15 December, 2019

The apparent default and inflexible position of the ACT Government is that no tree should be removed, even if it is too big for the block and causing problems for residents. The ACT Government should display greater flexibility in allowing residents to ...

Contribution 84 of 92 | 14 December, 2019

Make it more difficult to remove mature and old trees, especially native trees. Make it easier to protect mature and old trees, especially native trees. Make it more difficult for authorities to approve removal of mature and old trees. The tree removal...

Contribution 83 of 92 | 14 December, 2019

There is basically this long application process where you look through the tree protection act, state your reasons for removal, but when the tree protection unit comes by to assess, they just ignore anything you have said and assess on their own terms. I...

Contribution 82 of 92 | 13 December, 2019

Applications for removals and major pruning should be publicly listed on an easily accessible website and a printed notice should be publicly displayed at the site so everyone can be informed prior to removal. This is done in many other local government a...

Contribution 81 of 92 | 13 December, 2019

On a general level, I find Canberrans make the effort to plan well but follow the rules too carefully so the pace of work is slow.

Contribution 80 of 92 | 12 December, 2019

Not necessary, the process is good.

Contribution 79 of 92 | 12 December, 2019

Expand the character limitation to allow the tree problem to be fully explained. The owner to be notified when the assessors are visiting to inspect the tree.

Contribution 78 of 92 | 11 December, 2019

- Publish the detailed guidelines used by the tree assessors to interpret the criteria (for example, how has an assessor determines whether the criteria of "risk to public safety" has been met? Are there sub-criteria that the staff refer to, or is it enti...

Contribution 77 of 92 | 11 December, 2019

Respond much more quickly Have a better appeals process when application to remove a tree is refused. Take into account neighbours/ nearby community concerns when a tree removal is refused as they may have wanted the tree removal too.

Contribution 76 of 92 | 10 December, 2019

have more criteria to allow for tree removal

Contribution 75 of 92 | 10 December, 2019

The application process was undertaken by by the Body Corporate's managing agent, therefore no direct experience.

Contribution 74 of 92 | 10 December, 2019

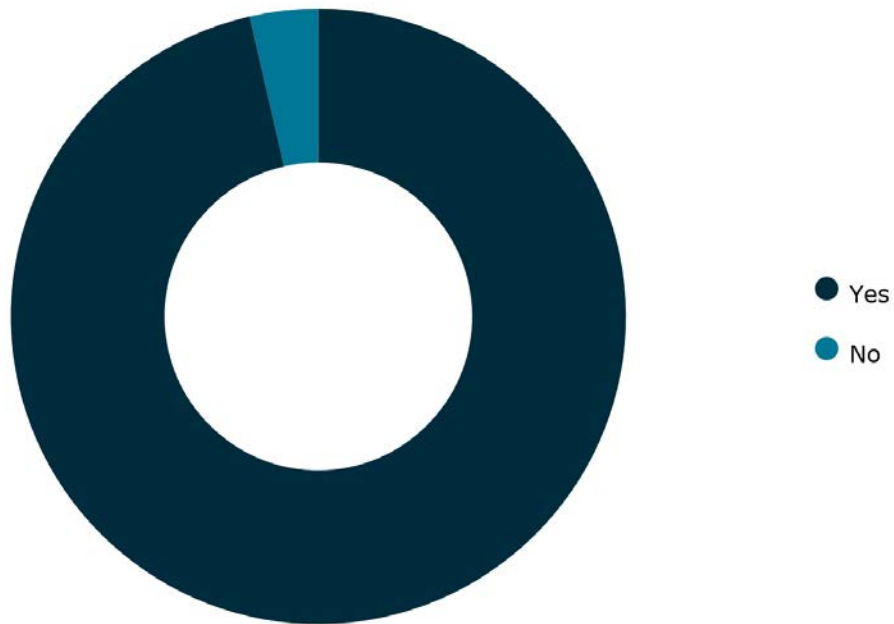
More flexibility in criteria - consideration of the appropriateness of certain trees in the urban landscape, options to mitigate Environmental impacts of tree removal by requirements to replace with more appropriate sized and species of trees, options to ...

Contribution 73 of 92 | 9 December, 2019

Showing 20 latest contributions only. Please see the data results for all contributions to this question.

17. 17. Do you think it is important new trees are planted when existing ones are removed?

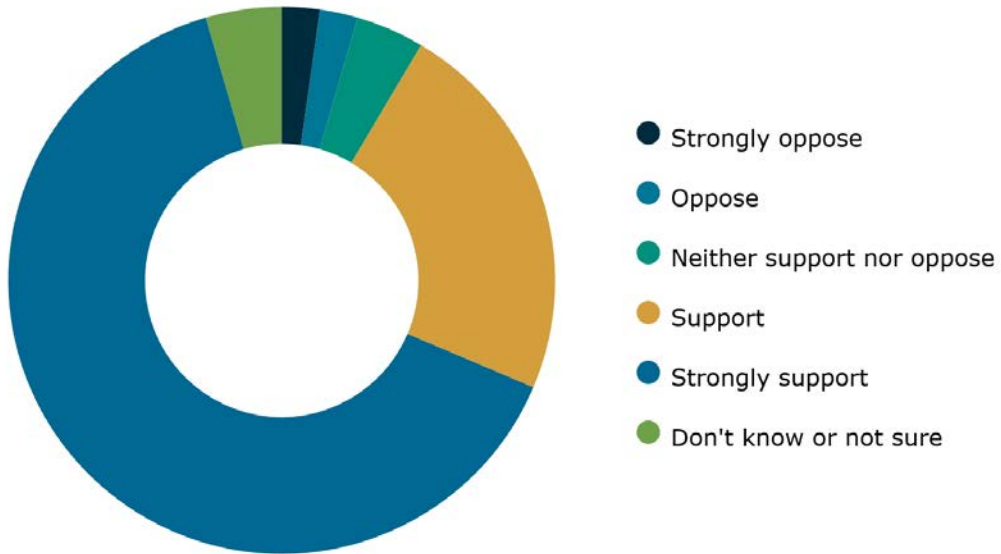
Radio Buttons | Skipped: 4 | Answered: 223 (98.2%)



Answer choices	Percent	Count
Yes	96.41%	215
No	3.59%	8
Total	100.00%	223

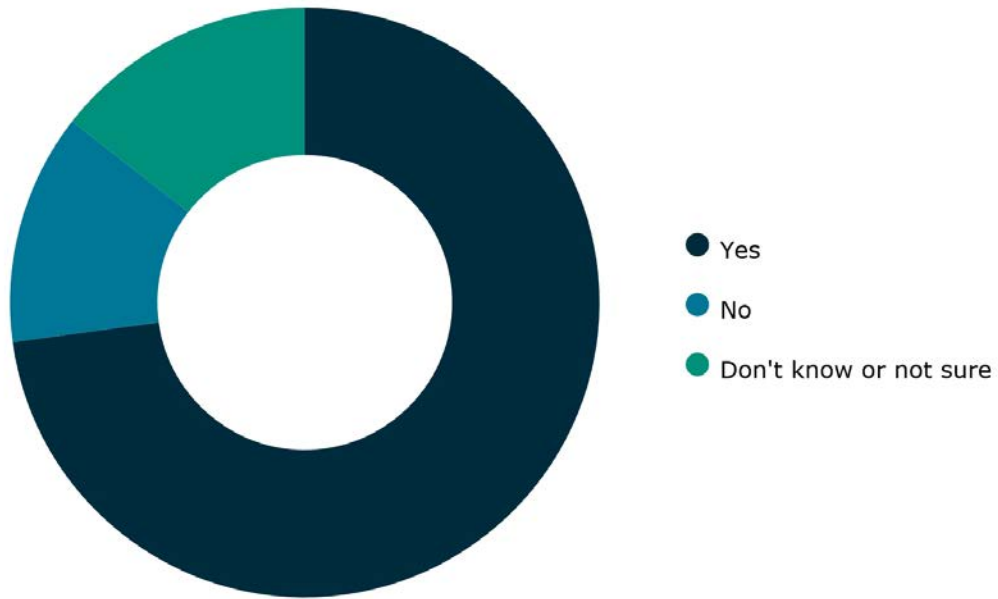
18. 18. Would you support the introduction of a no net loss offset scheme to ensure that when trees are removed new ones are planted?

Radio Buttons | Skipped: 4 | Answered: 223 (98.2%)



Answer choices	Percent	Count
Strongly oppose	2.24%	5
Oppose	2.24%	5
Neither support nor oppose	4.04%	9
Support	22.87%	51
Strongly support	64.13%	143
Don't know or not sure	4.48%	10
Total	100.00%	223

19. 19. Do you support the establishment of a tree fund which would be used to fund more trees being planted in Canberra?
 Radio Buttons | Skipped: 6 | Answered: 221 (97.4%)



Answer choices	Percent	Count
Yes	72.85%	161
No	12.67%	28
Don't know or not sure	14.48%	32
Total	100.00%	221

20. 20. Would you like to tell us more about your previous responses?

Long Text | Skipped: 96 | Answered: 131 (57.7%)

A huge remnant eucalypt needs to be offset with more than a single tree. This tree took hundreds of years to form and it will take hundreds of years for that single tree (if it even survives) to form the same size canopy and provide the same habitat and e...

Contribution 131 of 131 | 17 December, 2019

I strongly oppose ACT's current offset policy because it has allowed development in native ecosystem types that are critically threatened. But i do support a genuinely good offset policy for trees that are not part of disappearing and threatened types ...

Contribution 130 of 131 | 16 December, 2019

The ACT Government should be responsible the cost, planting and maintenance of street trees. We pay more than enough in rates and land tax. Individuals should be required to pay for adequate small trees on house blocks only.

Contribution 129 of 131 | 16 December, 2019

Totally agree on all previous questions. You guys must be realistic towards tree removal. Example.. got two gums in my backyard. They were magnificent trees years ago . Today one is half dead , the other is cracked at the base . One has a bee habitat , th...

Contribution 128 of 131 | 15 December, 2019

I do not think a no net loss scheme should be introduced as it will make it too easy for developers to remove trees as a first approach. I think that developers should be required to respect, value and design around regulated and significant trees. No n...

Contribution 127 of 131 | 15 December, 2019

I live in a small Body Corporate town house built in 1984. Each house was given 40 trees/shrubs. These included blue gums, red gums and other trees which would grow very tall eventually. Most of these were removed before they became too tall but some didn...

Contribution 126 of 131 | 15 December, 2019

Because block redevelopment results mostly in all vegetation beung removed it degeades the established canopy extra plantings should be required of the developer both on site and offsite to offset.

Contribution 125 of 131 | 15 December, 2019

We had a neighbor with a significant tree. This meant they were unable to extend on their block, which seems a bit unfair.

Contribution 124 of 131 | 15 December, 2019

Canberra's residents value trees – the urban woodland landscape is evidence of this. Seen from low surrounding hills, established suburbs such those in Weston Creek appear as woodlands with abundant tree cover. The existing legislation addressed the need ...

Contribution 123 of 131 | 15 December, 2019

If the tree canopy is so important it should take its place among other government expenditures in determining priority. I live in an area with significant public land and publicly owned trees which have been shamefully neglected as are the trees on our n...

Contribution 122 of 131 | 15 December, 2019

A fund means more rate payers having to pay for others to enhance their property. Let property owners cover the real cost of doing renovations or removing trees.

Contribution 121 of 131 | 15 December, 2019

You need to trust residents to replace trees that are too big with more appropriate trees instead of objecting to any removal.

Contribution 120 of 131 | 14 December, 2019

It is also important for new trees to be planted before existing ones are removed, as part of the regeneration and re-forestation program. I strongly support a no net loss offset scheme. I support even more strongly that the offset is close by, e.g. if ...

Contribution 119 of 131 | 14 December, 2019

We have a eucalyptus that is repeatedly dropping limbs and poses a risk to my young family. We are native plant lovers, but have had our application refused on multiple times despite the repeated dropping. We have stated we will replant a native tree on o...

Contribution 118 of 131 | 13 December, 2019

Discussion paper needs more detail to understand how it would operate. While not opposed to offsets and pooled funding, multiple offsets are often given for one site (under EPBC Act) and transparency for the ordinary public is generally poor. A pooled tre...

Contribution 117 of 131 | 13 December, 2019

Urban trees are a great part of living in Canberra and I would hate for any (more!) net loss - besides the obvious amenity to people they are important for our increasingly stressed ecosystems, and it is important to strongly signal that the government an...

Contribution 116 of 131 | 13 December, 2019

I am against the planting of London Plane Trees which some call "green asbestos". Whilst officials say the evidence is not proven I get the seed fronds in my throat and have a reaction! Many other people say the same. I am also concerned about trees like...

Contribution 115 of 131 | 12 December, 2019

Tree fund would have to include the maintenance of the newly planted trees. I do think a tree fund is a good idea but I do not think it should be able to be used by developers to get around removing significant trees (especially really good high quality ...

Contribution 114 of 131 | 12 December, 2019

Walter burley Griffin has such intricate well thought out essential of Canberra plan I hope the same commitment to the green capital continues in cancers future

Contribution 113 of 131 | 12 December, 2019

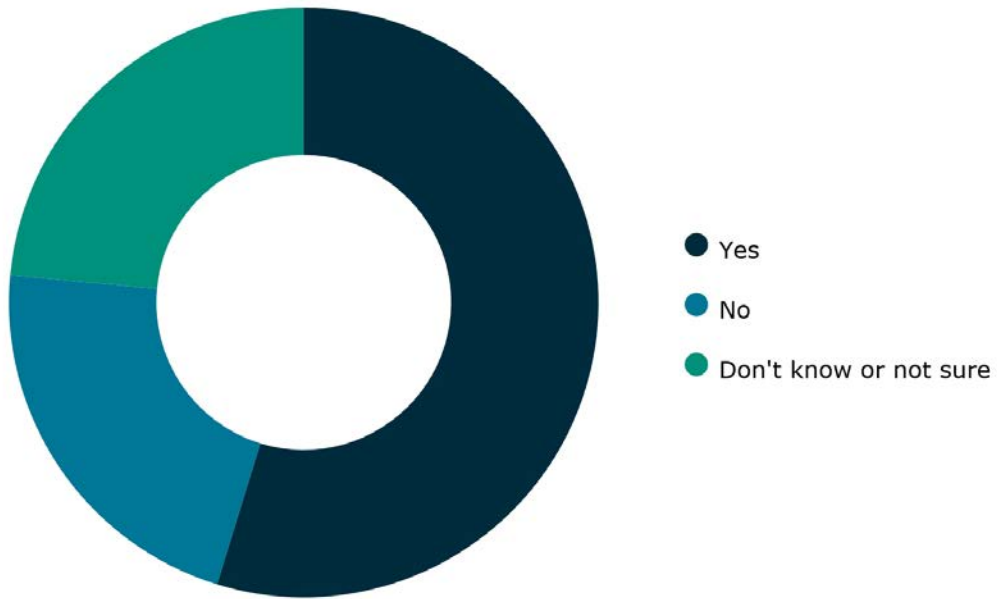
Assessor sent a message through the online feedback declining the request advising the driveway was not being damaged by the tree. Not sure if they actually visited to check the situation or made the decision based on the photos provided. I was not at ...

Contribution 112 of 131 | 11 December, 2019

Showing 20 latest contributions only. Please see the data results for all contributions to this question.

21. 21. Should the removal of trees be allowed through the planning system?

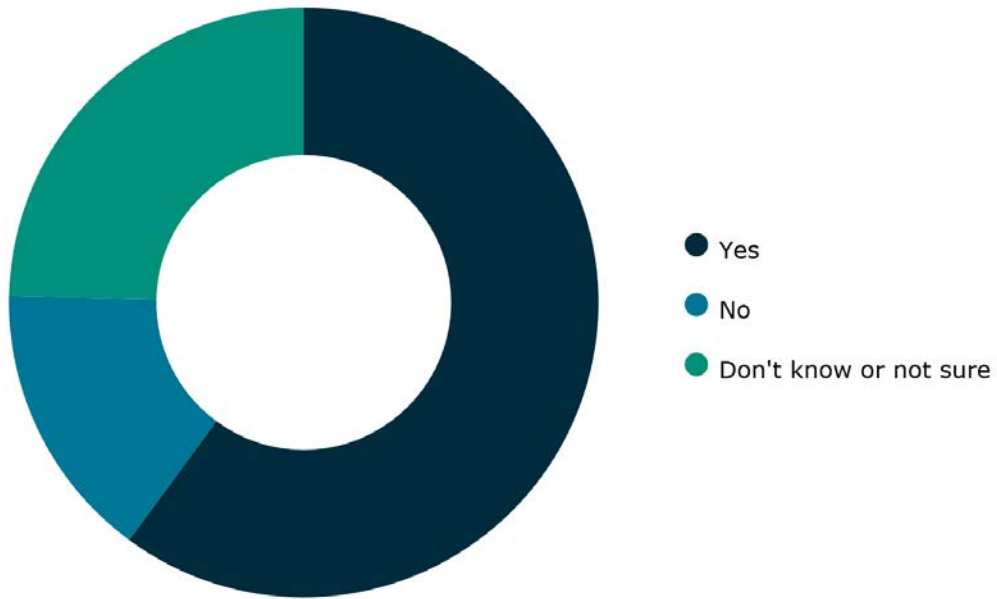
Radio Buttons | Skipped: 6 | Answered: 221 (97.4%)



Answer choices	Percent	Count
Yes	54.75%	121
No	21.72%	48
Don't know or not sure	23.53%	52
Total	100.00%	221

22. 22. Do you support a tree curator role being established?

Radio Buttons | Skipped: 4 | Answered: 223 (98.2%)



Answer choices	Percent	Count
Yes	60.09%	134
No	15.25%	34
Don't know or not sure	24.66%	55
Total	100.00%	223

23. 23. What role could the tree curator play in enhancing the canopy on leased land?

Long Text | Skipped: 110 | Answered: 117 (51.5%)

Preventing remnant mature trees being removed so easily (especially in new developments!!). And provide advice to the landholder on options other than removing that tree and explain why they are so important to keep, and the 'perceived' risk of the tree a...

Contribution 117 of 117 | 17 December, 2019

A tree curator may be OK as long as their values are clearly established. Must include protection for big old eucalypts and total protection for threatened woodland and grassland systems. Must include increasing tree cover.

Contribution 116 of 117 | 16 December, 2019

Make commonsense decisions about planning for adequate canopy that assists with cooling our city. Oversee replacement of nuisance trees with suitable ones.

Contribution 115 of 117 | 16 December, 2019

Planning planning planning. Tree design must be part of all new developments. REDUCE THE allowable building footprint. If homeowners have space for trees then trees will form a natural part of the urban landscape.

Contribution 114 of 117 | 16 December, 2019

Can't answer

Contribution 113 of 117 | 15 December, 2019

Education and regulation

Contribution 112 of 117 | 15 December, 2019

Responsible for ensuring canopy growth to 40%

Contribution 111 of 117 | 15 December, 2019

the curator could make sure that any offset trees survive and penalise anyone who gets rid of an offset tree. The curator could also advise what type of trees need to be planted

Contribution 110 of 117 | 15 December, 2019

The tree curator could assist residents plan replacing a tree, and ensuring this is done ,which needs to be removed before any work is done to remove the tree. The curator could suggest appropriate trees, and their positioning, to be planted on the block...

Contribution 109 of 117 | 15 December, 2019

Control the number of non- friendly trees being planted on residential blocks - ie many species of gums - and trees that are too big for the block

Contribution 108 of 117 | 15 December, 2019

This is an important and central role for the curator, who would have the opportunity and responsibility to assess existing canopy cover and its management (eg pruning/removal/replacement) to achieve better canopy cover, increased biodiversity/habitat val...

Contribution 107 of 117 | 15 December, 2019

I thought there was a ' curator' already. However, the list of drought resistant trees recently made available, are also not fire retardant.
Contribution 106 of 117 | 15 December, 2019

seems like a double up? What additional value would another level of decision making add? this will slow things down even further just allow the conservator to consider offset options, removal and replacement options, % of canopy change options as ...
Contribution 105 of 117 | 15 December, 2019

I feel the funds could be better spent on supporting the existing regime and see no information in the discussion paper that would suggest that this is not the case.
Contribution 104 of 117 | 15 December, 2019

The position could get bogged down and become time consuming and increase mental frustration of people wanting to do things on their land. Why more public servants. This position would be supported by a section and branch of people in buildings. How costl...
Contribution 103 of 117 | 15 December, 2019

We less less obstructions, not additional public servants whose automatic position is to reject any application to remove problem trees.
Contribution 102 of 117 | 14 December, 2019

The removal of trees should not be allowed through the planning system. However, it could be allowed to a very limited extent if the trees will be replaced in the same area. The planning system should be encouraging the retention of trees, especially matu...
Contribution 101 of 117 | 14 December, 2019

The curator could suggest appropriate locations for trees and shrubs in landscaping. If a block, current plantings or house design does not enable trees to be replaced in a net zero way, there should be other avenues the tree curator can suggest, such as ...
Contribution 100 of 117 | 13 December, 2019

Tree curator must have independent decision-making powers outside the urban planning bureaucracy.
Contribution 99 of 117 | 13 December, 2019

A huge role envouraging the right trees in the right places. However, if the tree curator has been trained in the Euro-Western tradition they will favour exotic trees which I'm against in large numbers in the bush capital.
Contribution 98 of 117 | 12 December, 2019

Showing 20 latest contributions - only. Please see the data results for all contributions to this question.

24. 24. Is there anything else in the discussion paper that you would like to comment on?

Long Text | Skipped: 124 | Answered: 103 (45.4%)

It is all well and good having a 30 % canopy target but planting trees is not the answer. This is not going to increase the canopy cover in a small amount of time. It makes more sense to put more effort into retaining the current trees you have which alre...

Contribution 103 of 103 | 17 December, 2019

Review use of gum trees in narrow urban spaces and footpaths. They are not suitable. Use in parks and wide areas only. Allow private homeowners to cut down gum trees on their land. Design more parkland into new suburbs. VISIT Italy . Italian cities in...

Contribution 102 of 103 | 16 December, 2019

The emphasis in the disc paper is on finding ways to be more flexible about removing trees. The emphasis should be on finding ways to better protect the trees we have, through better resourcing of the tree protection unit, enforcement by the ACT Governme...

Contribution 101 of 103 | 15 December, 2019

I would like to see more deciduous trees.

Contribution 100 of 103 | 15 December, 2019

Continuous replanting is essential to maintain a viable population of all ages. In selected areas old growth eucalypts should be permitted notwithstanding the increase of falling branches for example military land and fenced Cimonwealth property. Mature...

Contribution 99 of 103 | 15 December, 2019

A significant eucalypt on our block was damaged by building work on a neighbour's block. I did have a visit from the conservator prior to the neighbour's house being demolished. Unfortunately the work men involved with the rebuild bull dozed close to th...

Contribution 98 of 103 | 15 December, 2019

Damage caused to private property (cars, homes, pools etc) by trees on nature strips falling should automatically be covered by the ACT government

Contribution 97 of 103 | 15 December, 2019

This review and the survey appear to focus on seeking responses from those affected by the current act as people seeking approval for tree removal. As such, it may bias the responses overall, under-representing the views of those supporting tree protectio...

Contribution 96 of 103 | 15 December, 2019

Read the results if the survey, set some targets and goals amd just do something

Contribution 95 of 103 | 15 December, 2019

I find it strange that the the trees and shrubs I purchased and nurtured for many years at considerable expense may not be removed or even trimmed by me in the interest of improved landscaping of my block and seemingly are not considered my private prope...

Contribution 94 of 103 | 15 December, 2019

Strongly support the offset suggestion strongly support the tree fund suggestion Would like to see a more efficient method of ensuring that replacement trees are maintained

Contribution 93 of 103 | 15 December, 2019

As i said, the more the govt tries to do the more they fail, at great cost to individuals and rate payers. Just let people do what they want on their land and have the govt focus on nature strips and parklands.

Contribution 92 of 103 | 15 December, 2019

The trees in Canberra are much admired by residents, and by national and international visitors. They say how beautiful it is to see the surrounding and inner city hills with trees. Tall mature and old trees, especially local native trees, provide valuab...

Contribution 91 of 103 | 14 December, 2019

There needs to be an assessment of the surrounding trees a block is supporting as well. Have 4 eucalyptus, an oak, a liquid amber on our 800m² block. This is substantially more than any surrounding blocks. So removal of one of these trees is not signific...

Contribution 90 of 103 | 13 December, 2019

The discussion paper did not provide much detail on key aspects such as offsets. It is not clear what parts of the legislation would change and how.

Contribution 89 of 103 | 13 December, 2019

No. Thanks for the opportunity.

Contribution 88 of 103 | 12 December, 2019

1. In light of the ACT's new 30% canopy target, do you think we should amend the focus or priority of the Tree Protection Act? No. I think the target has more chance of being accomplished by planting more trees in the urban public land and by renewing ...

Contribution 87 of 103 | 12 December, 2019

How disappointed I am we all canberra told the the trees on nth Bourne were diseased some friends of my friends grand fathers planted those trees The gave gave such a beautiful entrance to the nations capital from Sydney I walked that green verge daily ...

Contribution 86 of 103 | 12 December, 2019

If the tree is in privately owned land, removal should be up to the owner not the government

Contribution 85 of 103 | 11 December, 2019

We need more footpath space to accommodate large, deep rooted trees with broad canopies

Contribution 84 of 103 | 11 December, 2019

Showing 20 latest contributions only. Please see the data results for all contributions to this question.

25. 25. What suburb do you live in?

Short Text | Skipped: 21 | Answered: 206 (90.7%)

Cook

Contribution 206 of 206 | 17 December, 2019

ainslie

Contribution 205 of 206 | 17 December, 2019

Ainslie

Contribution 204 of 206 | 16 December, 2019

Yarralumla

Contribution 203 of 206 | 16 December, 2019

Narrabundah

Contribution 202 of 206 | 16 December, 2019

Deakin

Contribution 201 of 206 | 15 December, 2019

Lyneham

Contribution 200 of 206 | 15 December, 2019

Red Hill

Contribution 199 of 206 | 15 December, 2019

Pearce

Contribution 198 of 206 | 15 December, 2019

RED HILL (ACT)

Contribution 197 of 206 | 15 December, 2019

HUGHES

Contribution 196 of 206 | 15 December, 2019

Hughes

Contribution 195 of 206 | 15 December, 2019

O'Connor

Contribution 194 of 206 | 15 December, 2019

Weston

Contribution 193 of 206 | 15 December, 2019

Yarralumla

Contribution 192 of 206 | 15 December, 2019

Narrabundah

Contribution 191 of 206 | 15 December, 2019

GRIFFITH

Contribution 190 of 206 | 15 December, 2019

Deakin

Contribution 189 of 206 | 15 December, 2019

O'Connor

Contribution 188 of 206 | 15 December, 2019

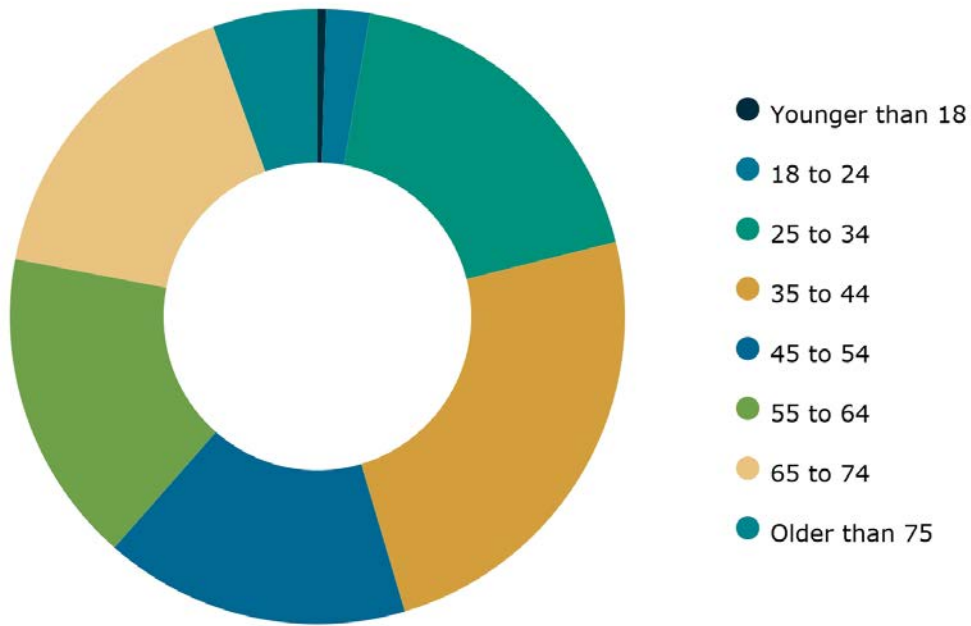
Hackett

Contribution 187 of 206 | 15 December, 2019

Showing 20 latest contributions only. Please see the data results for all contributions to this question.

26. 26. What is your age group?

Radio Buttons | Skipped: 9 | Answered: 218 (96%)



Answer choices	Percent	Count
Younger than 18	0.46%	1
18 to 24	2.29%	5
25 to 34	18.35%	40
35 to 44	24.31%	53
45 to 54	16.06%	35
55 to 64	16.51%	36
65 to 74	16.51%	36
Older than 75	5.50%	12
Total	100.00%	218

Trees in the ACT

Title/Question: Tree Protection
 Act survey
 Tool Type: Form
 Activity ID: 699
 Report Date: 1 Oct 2019 - 17 Dec 2019
 Range: 17 Dec 2019
 Date Exported: 09:46 am
 Exported By: ReneeRiley

Contribution ID Date Submitted 6. If you have, why did you want to remove, prune, lop or undertake groundwork around the tree? 15. What criteria, if any, do you think should apply in addition to the current criteria? (For example, providing greater solar access) 16. How could we improve our application process? 20. Would you like to tell us more about your previous responses? 23. What role could the tree curator play in enhancing the canopy on leased land? 24. Is there anything else in the discussion paper that you would like to comment on?

Other

Oct 23, 2019, 42863 05:51 PM Tree too big; not water wise; root system robbing water from other trees and shrubs

1. Responding against the criteria used to appeal the initial rejection.
2. Not using criteria that clearly do not apply.
3. Acknowledging the inappropriateness of some trees for a suburban garden.
4. Taking a holistic view of the garden trees and shrubs.
5. Commonsense

1. Restrict comments/judgements to the criteria against which an application is made.
2. Provide cogent reasons.
3. Engage directly in discussion with applicant.

We have a garden with 9 trees and 150+ shrubs. We offered to replant four trees to offset the removal of the one tree, and had already planted two of those. The arborist who inspected the tree and its surrounds, seriously misrepresented the surrounds. The Conservator referred to "remnant" gum trees on the site. These trees do not fit the definition - they were planted by the government in 1974. My impression is that the bureaucracy works (worked) for the Conservator, not the individual making the application.

The tree in question would probably have cost \$1500+ to remove.

It is not a decision that we took lightly, and I think that it would be the same for most owner occupiers. Owner occupiers are unlikely to remove trees when the cost of doing so is high.

Oct 23, 2019, 42864 05:55 PM

I am worried that some areas are being made much worse off after tree removals. In and around Civic we have lost hundreds of trees to developers. Street trees are even being removed without the adjacent development going ahead, 10 years after the trees are gone. The priority is to first remove the trees. Along parts of Coorong Street street trees are no longer possible because new buildings have not been set back by the 12 metres specified in the Territory Plan. The net loss of trees with the redevelopment of the ABC Flats must be over mature 100 trees.

No net loss of trees would be a good criteria for all developments.

I don't understand why so many trees are not replaced around Civic when they die or are severely damaged. A survey by CBD Ltd found about 50 tree circles in the pavements of Civic with no tree. An offer by CBD Ltd to replace these trees at no cost to the government was declined. Some of these tree circles are in Glebe Park.

Oct 23, 2019, 42865 06:21 PM

Damage to property by tree roots cost us \$15000 to repair with same problem to reoccur within 5 years. I'm in a dual occupancy and builder built over large tree roots as was not able to have tree removed.

The tree also hangs over our garage blocking solar access

We have since moving in 12 years ago planted 10 new trees in better locations but cannot remove the problem one.

Criteria should allow tree removal in cases such as root damaging property or blocking solar access.

Not sure, perhaps new guidelines new process is also needed.

If a tree is to be removed perhaps retaining a minimum tree canopy should be the objective. If a block has 40% tree canopy before a tree is removed then it should be at least that again within x number of years? Perhaps block size less building size should be used and canopy be a higher % of the balance of size. For example a 800M2 block with a 300 M2 building on it leaves 500 M2 unbuilt, perhaps the canopy should not be 40% of 800M but 50 or 60% of 500M2

Advising and encouraging better outcomes

No, all supported and best of all the proposals look like a more common sense and environmentally better option. I believe that it will actually encourage more people to plant more canopy trees.

I know people who Hve been deliberately planting trees which will not reach 12 metres as they are scared of not being able to remove a tree if it causes property damage, it's better to encourage canopy than discourage

Oct 23, 2019, 42868 08:02 PM It blocked garbage truck access and needed pruning

Not all trees are equal. Removing an old established tree that provides habitat for wildlife can not be easily replaced. Like for like is not possible and old growth trees must be safely maintained. Our urban Forrest's need to be increased and extended into new developments. The government has missed an opportunity in the new suburbs to add substantive tree cover for housing, street shade and habitats by placing houses too close together on tiny blocks. We are risking our bush capital, our environment and well being with policies that do not place the environment before building !!!

I had zero trouble with the process. As I see it the problem arises for builders who wish to remove trees something I oppose!

I oppose the removal of old trees for building. They are not replaceable. An offset is an economic concept not an environmental one. An old growth tree can not be offset by a new tree. They are not compatible in terms of there equivalent contribution to the environment or community. It concerned me greatly that a number of older trees that have perished this winter on mr fluffy block, until I noticed a container of round up at the base of one. Poisoning or ring barking trees by developers has become habitual and must have consequences!

Only if the prime directive is to extend the canopy and support established trees.

I would like there to be more trees and engagement with the community in newly developing areas. I think develops stripping all trees from site goes against previous policies and are very short sighted.

Oct 23, 2019, 42872 09:13 PM

Replace non native trees or tree species ill suited to the area with native trees (preferred) or tree species better equipped for a changing climate.

Ensure biodiversity as a core responsibility

I think that providing a means of "replacement" for trees that are rejected on the existing rules. A good example is a tree in our yard, has destroyed our plans of actually being able to use our land for our kids.

The yard is sloped and dangerous at present, but we can't backfill to level because of a tree (that has been rejected multiple times, even when we offered to purchase and plant mature trees in its place), we can't do a site cut because of a power pole close to boundary would mean an exclusion zone of 3-4 meters from the boundary, which defeats the whole purpose.

This is devaluing our property and also stopping us from getting solar panels due to the roof being shaded.

The current staff/signoff officer doesn't seem to care about individual circumstances.

Oct 24, 2019, 42874 07:18 AM

Oct 24, 2019,
42892 12:56 PM

I strongly support the addition of trees in almost any place that can feasibly take them. With an intimate knowledge of available tree breeds and how they can be married with the various needs and purposes of any given environment, I can see plenty of opportunity for us to match 'the right tree to the right place'. We absolutely should not limit ourselves to Australian trees only (See Section F - Conclusion). We should also have a good plan in place for acceptance, management and usage of any leaf drop from deciduous trees.

Acquisition and selection of appropriate tree breeds and matching them with canopy and other requirements for leased land.
Approval of tree removal and offset plantings.

I am very pleased to hear of the Urban Forest Strategy, which I will watch keenly, because trees are only a small part of a bigger picture that needs to be understood to set a world class example of what is possible. Trees represent at most 1/4th of what needs to be planted. There are herbaceous, shrub and vertical 'layers' to a resilient, self sustaining and water wise forest environment. In a time of climate change, we need to build resilience into our environment more than ever. For this, we need to turn to the teachings of the Forest Gardening movement and be brave enough to begin implementing what has been shown to work - by mimicking the initial guide of 'mother nature'.

Oct 24, 2019,
42911 11:26 PM n/a

It is important that offsets be used ONLY as a last resort. Mature trees provide exponentially more benefits than smaller trees and their loss impacts the urban forest as a whole, a loss which is irreplaceable for decades. Offsets must be only an option when a tree meets strict criteria for its removal, and they must require canopy levels to be matched in the short term (0-3 years) and those private parties responsible to provide tree care to ensure their survival-several years for mature trees (accompanied by compliance penalties and officers to enforce this). In addition, it is critical that tree canopy cover is replaced on PRIVATE land. There is not enough public land alone in the ACT to achieve our 30% canopy cover target. If trees are not protected and planted on private land, this will be unachievable and Canberra will lose the environmental benefits (climate change mitigation and adaptation, habitat, stormwater and pollution absorption as well as health and wellbeing).

The Tree Curator would need powers to contest the streamlined removal of trees for development, and to pursue developers for breaching landscape management and protection plans and tree management plans. Currently the penalties are low and rarely enforced, making breaching them an appealing low-risk choice for developers. Additionally with the Conservator sitting in EPSD Planning tends to overpower Environment concerns. A Tree Curator role would have to be designed carefully so that it does not conflict with these current structures but also has equal power behind it as the Planning side has.

Oct 25, 2019,
42912 09:51 AM

Qualified advice that failure to remove will lead to significant damage of structure or household infrastructure. It seems mad to wait until damage occurs.

Make the assessment criteria much more clear

1. Eucalypts planted by the leaseholder that have just grown too big should be able to be removed as long as the leaseholder can show they have planted a substitute that has reached at least 2 metres high before the original is removed.

2. Once any part of canopy overhangs the house it should be able to be cut down or at least cut back.

3. Large trees blocking northerly, easterly and westerly aspect to PV solar installation should be able to be removed or the government pay to have optimisers and/or micro inverters on each PV panel so the system is optimised at what would be the cost of a standard system.

4. If old people or children live on the lease where there are tall trees that drop branches they should be able to be removed for safety. I have been almost hit a couple of times by falling limbs over the 30 years I have lived in Fraser. When windy I am now too afraid to go into my back yard or let grandkids go outside to play

Oct 25, 2019,
42932 08:28 PM
Oct 26, 2019,
42934 11:57 AM

Providing greater solar access is important but in our case a low value tree (pencil pine) which was on the verge of being a regulated tree - 3 measurements of height by different parties saying it wasn't regulated, only 1 party measuring it as regulated who put in a request to remove the tree without our approval! Caused us significant time and delay to our building work. As the TPU states a DA takes precedence over TPU legislation but in our case the pencil pine was the only cause for us to submit a DA instead of being a DA exempt build. We had offered to replace the pencil pine with 2+ trees on the block but there was no flexibility or ability for them to enter into a discussion. The communication from TPU was pretty poor and they did not meet their assessment timelines and caused us a lot of additional expense that could have been avoided. In any event I disagree that pencil pines and other low value trees should even be subjected to protection legislation.

Greater communication efforts.
Or an online portal to track status of application.
When TPU officers are going to site to assess the application the owner should be notified of an exact time and date.
Arborists who put in applications without an owners consent should be fined.

I support the offset for private and commercial properties which will also help speed development up in the city. The DA system is overloaded enough that adding DAs because of trees is a waste of time and money for a lot of people involved.
I do not support a general tree fund as I think this gives the government an excuse to keep providing inadequate funding for replacement planting of trees required around the city.

The conservator will always reject applications to remove trees to allow development. The tree curator would be helpful in maintains a street tree canopy (please no gumtrees in residential areas)

Gumtrees do not make good street trees. Please stop planting them as street trees. The appeal of older established suburbs is the deciduous trees that provide shade in summer and light in winter. This provides a more habitable space for residents and it should be a focus for more areas in the city.

Oct 26, 2019,
42936 01:24 PM
Oct 26, 2019,
42937 06:30 PM

I believe there should be a necessity for native trees and plants generally. By definition these are the appropriate trees for our local area.

Yes, providing greater solar access. This applies to letting the sun in during winter and also sun on solar roof panels.

Damaging less than "significant structures" when it is clear that repairing or replacing the structure will just result in damaging again, eg, a large tree lifting a concrete driveway.

Also, the size of the tree in relation to its position. I think people should be encouraged to plant small-medium sized trees on suburban blocks, not large trees. Large trees should be used in reserves and public places with sufficient space.

Also, what outcomes are trying to be achieved by removing the tree. These should be taken into account and a high priority put on outcomes that relate to energy efficiency, health of owners and neighbours, protection of other assets, and reducing burdensome maintenance costs.

Make the process more transparent in terms of the stage of the process that the application is at, the expected timeframe for each stage, and a clearer explanation of the reasons for decision.

I think that offsets on the same block of land need to be realistic. What if the owner has already planted significant canopy or canopy equivalent? What the owner has already done in terms of planting needs to be taken into account.

Again, I think there should be guidelines discouraging people from planting trees that are too large for a domestic space, or that infringe on the neighbours' space.

Encourage people to plant appropriately sized trees - NOT too big.

Oct 27, 2019,
42942 08:57 AM

Oct 27, 2019,
42947 12:45 PM
Oct 27, 2019,
42948 04:57 PM

I would like to see larger cannot trees planted in streets and closer together- small block (gunghalinespecially)sizes make it difficult for people to plant larger canopy trees without them impacting foundations and insurance requirements.
They also need to be better maintained for health- the number of street trees throughout gunghalin that have been allowed to have the rootstock overtake the plant is ridiculous and creates more long term expense

The government need to streamline rise planning and have someone competent oversee it- not add additional people to dilute responsibility. The government also need to realise and accept that if they are happy taking additional rates and fees from subdivisions of larger blocks etc- then of course there is less room for tree canopy. The government can not have it every way

<p>Oct 27, 2019, 42949 06:13 PM</p>	<p>Options one, three and four.</p>	<p>Damage above the ground should be considered, as opposed to just root damage. Such as if falling branches have demonstrated a danger to family or pets.</p>	<p>Consider the people.</p>	<p>I'd support it but not if the tree is planted in the same spot. I've seen gum trees fall over and damage properties and then another one is planted in its spot.</p>	<p>Having one person as a sole decision maker is never a good idea.</p>
<p>Oct 27, 2019, 42950 07:19 PM Oct 27, 2019, 42951 10:00 PM</p>				<p>I think we should have lot's more tees, I always see plenty of unused space all around Canberra on public land that could be used for trees.</p>	<p>I strongly support having more trees around Canberra I wish you could lodge applications to plant trees in specific spots, I would love to get out and plant some trees around Canberra out of my own pocket.</p>
<p>Oct 28, 2019, 42974 06:10 PM</p>		<p>Removal of trees is intimately linked to planning laws, which are deeply flawed. In South Canberra older houses and trees are being removed, to be replaced by enormous homes with huge footprints on the block. Very little space is left for tree cover or green space. It is no good looking at the tree canopy without seriously reviewing "knock down/ rebuild" activity in South Canberra.</p>	<p>Treat the problem of trees and the creation of heat islands via enormous new dwellings, within the Planning portfolio. Fix the allowable footprint on new dwellings. These problems are very closely linked.</p>	<p>The curator might be able to fix planning outcomes which are failing, stop the creation of heat islands linked to massive new dwellings which take advantage of existing tree cover, provided by other owners nearby.</p>	<p>Offsets are a potentially troubling area, to be avoided. Regulation/ compliance isn't working now, so how would offsets be policed? Small trees might be planted, then die, or be vandalised. Too "set and forget".</p>
<p>Oct 28, 2019, 42976 08:48 PM Oct 29, 2019, 42987 09:32 AM</p>					<p>Definitely maintaining trees to ensure the sun reaches private solar panels.</p>
<p>Oct 30, 2019, 43025 09:03 PM</p>	<p>Yes. Solar access and also offsets. Additionally, the definition of protected tree is blunt - a misplaced, poorly maintained tree of a certain height is not inherently worthy of protection</p>	<p>What is the point of protected trees? Particularly exotics? A view of the whole proposal is crucial. We were in danger of not being able to build on our plot, due to the protected tree. We now have a passive solar home and have planted at least 15 trees to replace the one that was protected</p>			<p>I'm not sure how a curator would help. I found the conservator difficult enough.</p>
<p>Oct 30, 2019, 43026 09:56 PM</p>	<p>The arborist service applied for me as the tree was above a certain height. I had contracted the company to cut dead branches off a beautiful gum tree. It looked better with the care. This also prevented damage to my house following a ferocious wind storm soon after.</p>	<p>I think the questions in this survey are biased towards making tree removal easier. I also find the framing of the overview suggestive of making the process easier. Frankly, my concern is that it seems very easy for anyone in Canberra to seek to remove old, large trees. They do not view them as assets. This is wrong.</p>	<p>The application process should depart from a different premise. Why do you need to remove the tree? Is your rationale strong enough? Fundamentally, simply replacing trees removed is not enough. The ACT needs to conduct a thorough audit of tree stock. It needs to set a moratorium on removal of trees except under exceptional circumstances. THEN you create conditions to move forward with planting for replacement while also planting for increased tree stock. You're now operating from a sub-optimal position by assuming the current base is sufficient when we've read that the stock has already declined substantially.</p>	<p>On the issue of a fund - I'd like you to think hard about where those funds come from. As a rate payer I already feel my taxes are not well used. Given developers seem to be behind much tree removal, I would like to see measures - fiscal measures - to force them to reconsider their approaches to clearing. Putting the burden on them to pay for each tree lost & the older a healthy tree is, the more it should cost to remove it, might actually mean you'd have less need to replace. It's not one for one replacement either. If someone wants to build some ugly massive house where there were magnificent old growth eucalyptus, then the replacement value needs to be commensurate with each tree in the stand. The replacements have to be in the same area too.</p>	<p>I want someone independent who truly knows about & cares for the urban forest. Not a former tree lopper. As noted earlier, the covering comments to this survey & some questions are suggestive the ACT is chiefly concerned to ease tree removal, whereas we need to operate from the opposite mindset. Once upon a time, most Canberrans loved their green, treed town. We need to invite that attitude again, that trees are to be valued inherently for many qualities, far beyond the monetary or a simple replacement of one tree with another.</p>
<p>Oct 31, 2019, 43027 11:21 AM</p>					<p>The existing laws are draconian. Private land owners can't remove a single tree and replant another one in a more appropriate location or of a more appropriate species, yet developers can raze an entire block to build an apartment complex. I question whether the law is actually achieving what it was intended to do.</p>
<p>Oct 31, 2019, 43034 02:38 PM</p>	<p>Providing great solar access- we invested over five thousands dollar on solar panels and what we get is almost nothing. We have two trees in two different directions which affect our solar panels</p>	<p>One of the trees is very thin and extremely tall - we and our neighbors believe that during storms a disaster might happen</p>	<p>Careful selection of species is needed.</p>	<p>You need to discuss your decisions with applicants.</p>	<p>I planted more trees inside and around my house</p>

<p>Nov 01, 2019, 43040 11:48 AM</p>	<p>Remove the multi trunk criteria. Prioritize canopy cover over other criteria. Remove requirements for trees like Pencil Pines that do nothing for the canopy of the ACT Create criteria for removal or pruning on development grounds. Introduce the tree offset policy More criteria for working within the drip zone of the tree. Less restrictive criteria for trees that are damaging structures.</p>	<p>Speed up the decision making process. Increase transparency of species that are permitted to be removed without application as pest. Tree removal through the 1X process</p>	<p>Support offsets depending on the criteria. For example a tree that is in poor quality or deteriorating and would be approved to be removed should incur no offset. trees that are not regulated and are removed should incur no offset.</p>		
<p>Nov 01, 2019, 43044 05:32 PM</p>	<p>It is a massive park tree that is bigger than my house and prevents anything else growing in the front yard.</p>	<p>My experience with the person who came to inspect the tree was that he was a "tree lover". He was only concerned with the tree, not other issues. The formal response advised that I could cut out a big root which had grown up to and around the wall if the house. This cost me \$1000. The response also advised that I could install root barriers. The arborists told me not to even consider that because of the cost. I am a retiree. Therefore, the procedure needs to look at more than just the tree in isolation. It needs to look at how ridiculous it is in size, what is regarded as good siting (the middle of the front yard is not) and the ongoing cost and inconvenience to the resident of tending to it.</p>	<p>I would willingly plant several moderate sized trees and any number of bushes if I could get rid of "the monster".</p>	<p>Making sure those of us stuck with giant trees are not the only ones responsible for the tree canopy. In my area of about a dozen houses, only four of us have giant trees which we are required to maintain for the street canopy. There is no requirement for the other residents to plant trees. They can have their whole yard under tan bark if they want.</p>	<p>Yes, the whole tree issue is ridiculous. People should be able to develop their gardens as they want. The government should keep its nose out of single dwelling properties and concentrate on the property developers who are creating concrete jungles. But I guess money talks.</p>
<p>Nov 01, 2019, 43045 08:22 PM Nov 01, 2019, 43046 10:55 PM</p>	<p>required to for power lines yes - solar access</p>	<p>q8-15 are irrelevant? The power company made me trim.</p>	<p>The advantages of trees to combatting climate change, keeping our city cool, making it pretty are clear and obvious, I support any measures to increase the ratio of trees planted and replaced in Canberra.</p>	<p>Hopefully, apply some common sense. Too many people will cut down trees for no reason and some trees make sense to be removed, and if they have to be, they should be replaced.</p>	<p>Lots of people will oppose a tree offset program but you have to think of the greater good. We are the bush capital and unless you make a commitment to investing in more trees, we'll lose that.</p>
<p>Nov 02, 2019, 43050 01:51 PM</p>			<p>If people have a reasonable reason for wanting a tree removed they should be allowed to. Having to go buy the size and other restrictions should not override a genuine desire to clear a tree, but to offset this another tree should be planted nearby on property or somewhere else. Reasons to clear a tree considered reasonable: Leaves filling gutters heavily, danger of falling high winds storms. Stopping other plants, shrubs growing and clear access to area. Hazard for parking cars.</p>		
<p>Nov 02, 2019, 43058 06:17 PM</p>	<p>Providing greater solar access, reduces utility of garden, desire to repurpose the land i.e. plant other trees, consideration of proportion of a garden taken up by a tree</p>	<p>Remove it entirely, it's an unnecessary regulatory burden.</p>	<p>I'm all for planting more trees in Canberra but private residents should be free to manage the flora on their blocks without obligations to off set. I fully support an offset for developers when clearing blocks.</p>	<p>This is another unnecessary position, remove the regulation so that decisions are not required. The government can plant more trees without a curator.</p>	<p>Only to reiterate my opposition to legislation which dictates how leaseholders can manage their personal residential blocks. The government should not impose its principles into the liveability of someone's home.</p>
<p>Nov 03, 2019, 43076 10:53 AM</p>	<p>. Eg: the lifting of sections of our driveway is classed as minimal, as is the 'small' repairs to our roof from dropped limbs and the repeated clogging of pipes requiring plumber call out but together they show a large problem that is growing each day. Add to this our inability to install Solar due to minimal effectiveness (shade) and likely damage from dropped mid sized limbs and we have a large issue that is only being assessed as small, non damaging sections</p>	<p>Damage to property should be taken into account not as their individual parts but for their cumulative effect</p>			<p>I Like the idea that removal of a major tree should require equal green replacement or a monetary contribution to have equivalent greenery (native trees or shrubs) planted to keep our city green. However, the financial situation of the 'remover' and the reason the tree was removed should be taken into account when putting this into action so as to not provide additional financial stress on individuals who had to bear the cost of removing a dangerous/damaging tree to prevent serious damage or injury.</p>
<p>Nov 03, 2019, 43078 12:52 PM</p>	<p>The safety of property and people living on or near the property should be considered more important than preserving a tree. Large eucalyptus trees are not practical in some setting. They are renowned for dropping branches or falling over without notice. Also the fire danger posed by constant debris gathering in gutters isn't acceptable.</p>	<p>The application process itself seems to be relatively simple. The problem lies with the legislation itself.</p>	<p>I have now applied to have a tree on my property removed three times. On the last occasion I was granted permission to undertake major pruning. The branches that were overhanging my roof and that of my neighbour's were removed. I am in a townhouse situation with a small courtyard-style garden. The tree dominates the area and has dropped several branches over the six years I've lived in the home, luckily none big enough to cause serious damage. My grandchildren visit my home regularly and play in that area. It makes me extremely nervous when there's any hint of wind.</p>	<p>A tree curator could suggest alternative plantings and, perhaps, take into account trees already in the immediate area.</p>	<p>I have been an advocate of providing replacement trees and have offered to do so in each of my applications. I am pleased to see that the discussion paper has focused on this aspect.</p>
<p>Nov 03, 2019, 43083 05:35 PM</p>			<p>More detail needed around these proposals.</p>		<p>Government should lead the way by increasing tree cover dramatically on all land it owns first, including on public housing it owns in all suburbs, all existing parks and reserves, and along all major thoroughfares.</p>

Nov 03, 2019,
43085 06:38 PM

The application needs to be considered in the wider context of where the tree is situation, not just the health of the tree. For eg, our tree is very healthy but far too large for a backyard and all neighbours are concerned about the height and speed and impact of debris. It is amazing but just not appropriate close to houses.

More consideration of wider factors, as above.

Balancing built infrastructure with the need for canopy.

Nov 04, 2019,
43155 12:18 PM

I believe the correct type of tree should be planted in areas such as suburban walk/lane ways. In my area eucalyptus have been planted in close proximity to electricity lines and poles, fences and homes. The last storm caused branches to fall across power lines causing blackouts and a fire. I had advised evo energy that branches were laying across the power lines but they only carried out limited pruning and this occurred 12 months after my report. The trees limit solar access to adjacent properties and are increasingly dropping large branches. Whenever there is a storm I wonder whether the tree (which is already on lean) will be come crashing through the roof of my home. I believe that trees more suited to suburban areas should be planted which allow solar access in winter but provide shade in summer - there are trees well suited to capturing carbon, provide less maintenance and create bio-organic structures for wildlife. I would be happy to plant more trees to replace the existing tree

use a case by case approach - removing a tree for development is not on - developers should change there plans to accommodate trees - which was not the case in Manuka. This instance was determined by intimidation - the particular developer demolished the previous heritage building by stealth and has now removed a tree quintessential to Manuka's treescapes.

china is currently planting 70 billion trees along the gobi desert - can't we plant more than 17,000 trees?

they could ensure that treescapes are maintained using ideal trees on a needs basis - not just planting eucalyptus just because they are native especially if they are unsuitable around homes and play areas

Nov 04, 2019,
43180 05:32 PM

It was dying

The range of criteria is fine but may need some fine-tuning of wording

Neighbour notification process is very formal when they have no say over the result anyway.

The applicant must have to plant more than the number of trees cut down eg 5 new trees for every one, to take into account that the new trees won't be an adequate replacement for an old tree that would have been over 12 metres tall, and to cover any losses to the new trees over time.

Could make decisions on where the offset trees will be planted. There should also be strong compliance mechanisms to ensure that offset trees survive.

Nov 05, 2019,
43309 12:52 PM

I also think ACT government should make more of a commitment to protect sacred trees to the local Ngunnawal community (UNDER LAW) and archiving these into a database in collaboration with Aboriginal & Torres Strait Islander community/rangers.

Nov 05, 2019,
43341 01:39 PM
Nov 05, 2019,
43368 03:25 PM

Providing solar access.

More trees especially in new built suburbs is very important, however move away from the dangerous and litter some Gum trees, although native, nothing much can grow underneath. Look at Europe trees, exotics that are drought hardy, planted in rows that give elegance and order to a street.

None, waste of money for a "Curator".

Nov 06, 2019,
43499 10:10 AM

1. Provide practical access to disabled or old people to houses or proposed houses.
2. Loss of life time savings of a family due to unapproved tree removal to build a house.
3. There must be an offset program which would help tree removal and replantation

1. Option of checking feasibility of approval of a tree removal before buying a property. Which would have helped hundreds of people like me from getting in to a big crisis like buying a land and tree can not be removed and stuck with an empty land unable to develop anything in it.

Replacement trees can be planted anywhere once we know our development plan. But many development plans can not be done due to existing trees in inappropriate locations which causes big financial crisis to many especially those who bought Mr Fluffy blocks. Tree protection or LDA do not support Mr Fluffy buyers

Explore and suggest new locations to plant more new trees and help to remove trees which causes major impacts in human lives

Nov 06, 2019,
43510 11:51 AM

definitely solar access

Given that new housing blocks have no space for any trees and the government's infill policy is going to require trees on larger blocks to be removed there needs to be a much greater focus on replacing and maintaining street trees and reforestation of public land to rebuild ecosystems. The government needs to reconsider its infill and land development policies to decide whether it wants garden suburbs or dense desert suburbs. At the moment it promotes dense desert suburbs. In this situation it is unfair to put rules on trees that impact only those in older suburbs while the government current policies on housing development don't allow for new garden suburbs. Hence, the rules should not hinder people in older suburbs from renovating gardens and removing trees that are too big for a suburban block or to redevelop or extend their homes.

The paper should be addressing street trees and the government strategy for them. The survey then should be asking peoples views on replanting street trees and what types of trees people would like eg deciduous trees to allow solar gain in winter and shade in winter on south sides of streets and evergreen on north sides. At present my suburb is progressively losing its street trees. They need to be replaced. We need more diversity in street trees.

Nov 06, 2019,
43567 05:57 PM

I think this is extremely important as we should be having more trees planted to help with the urban heat island effect and climate change. I believe if a project of any kind has to remove trees they should be replaced with two or three trees of the same species and similar size/age.

If there is going to be an offset fund and some mass plantings are being done, the community should be offered to help with the plantings as this could be a very engaging activity and make people feel connected to the trees in their area. I for one would love to be involved with helping to plant trees in the ACT.

protection of trees needs to be paramount, it takes 20 years to grow a suitable shade tree and only 20 minutes to cut one down. Often the trees are not replanted, or they are replaced (mostly by building developers) with smaller trees such as ornamental pears which do not provide shade to the nearby foot path or road.

The tree planting scheme should look to prioritise a few things:

1. Stop people from parking their cars on the nature strip, which has killed many trees near by house by soil compaction
2. Mulch existing trees to improve health, particularly in parks
3. Plant more deciduous shade trees, rather than just natives, particularly on high pedestrian areas such as footpaths and cycling paths
4. Plant more natives on open park-land
5. Maintain the tree canopy by replacing trees AS THEY DIE rather than waiting until the street has lost 20% of its trees and canopy

Trees are often an inconvenience - they take up space and drop leaves. BUT they are necessary to provide a happier, easier city to live in.

The tree curator should primarily make decisions and recommendations for tree planting where they see that the benefit to the community outweighs the convenience to the building owner. They could then provide a few species and site options in communication with the owner.

Tree replacement speed is too slow - I put in an application 2 years ago for Eggleston Cres in Chifley and they said that there were plans to replace over 100 trees in the suburb (which had died on nature strips and by the roads)

2 years later - NOT A SINGLE TREE HAS BEEN REPLACED ON EGGLESTON CRES

Nov 07, 2019,
43673 08:58 AM
Nov 07, 2019,
43790 03:55 PM
Nov 07, 2019,
43811 06:09 PM

More trees near tall street lights in Isabella plains. Isabella Plains has an outstanding concentration of street lights, these lights are bare and there are no t enough trees to shield those lights from polluting from afar. I can see 4 street lights two blocks down from me from my backyard and they shine into my house. I have about 6 street lights surrounding my bedroom windows and house. I planted trees but are not enough if there are not enough trees along the way....

More trees near tall street lights in Isabella plains. Isabella Plains has an outstanding concentration of street lights, these lights are bare and there are no t enough trees to shield those lights from polluting from afar. I can see 4 street lights two blocks down from me from my backyard and they shine into my house. I have about 6 street lights surrounding my bedroom windows and house. I planted trees but are not enough if there are not enough trees along the way....

Tree curators should plant trees alongside nature strips, as there are no electrical poles it would be amazing to see green streets. Non deciduous trees would be best as they leave no mess, at Mary's killop and other natives would provide beautiful shade and attract birds and bees.

More trees near tall street lights in Isabella plains. Isabella Plains has an outstanding concentration of street lights, these lights are bare and there are no t enough trees to shield those lights from polluting from afar. I can see 4 street lights two blocks down from me from my backyard and they shine into my house. I have about 6 street lights surrounding my bedroom windows and house. I planted trees but are not enough if there are not enough trees along the way....

Nov 08, 2019,
43856 06:39 AM

Nov 08, 2019,
43869 09:20 AM

If i did make an application it would be because of the damage caused mainly by pine needles and leaf litter blocking gutters and tree suckers blocking drains. Both remedies have cost me a lot of money.

Perhaps more input to the selection of tree species.

Nov 08, 2019,
43883 10:52 AM

When a tree is cut down, a lot more than one tree will need to be planted to ensure "no net loss". Perhaps the number of trees need to be planted can be calculated by the volume of old tree being cut down? The time it takes for a sapling to grow into full size, and the success rate will need to be taken into account of. No point letting someone cut down a heritage tree, replacing with a single 2 weeks old sapling that dies within a year.

To liaise with ACTPLA in the approval process of new/expansion of current buildings. To ensure land clearing does not happen unnecessarily and excessively.

Nov 08, 2019,
43898 11:20 AM

Blocked out winter sun

Greater solar access

Very important to plant the right trees. Given the climate emergency, priority should be given to increasing solar access for dwellings, trees that provide food and trees that don't add to bushfire risks.

A large hole in the report is a failure to talk about what trees should be planted

Nov 08, 2019,
43919 12:46 PM

More trees should be planted near the florey shops playground

Nov 08, 2019,
43935 04:55 PM

I think greater consideration and common sense should apply when residential occupants apply for the removal of trees particularly gums that should not have been planted on the block or verge in the first place

Nov 08, 2019,
43938 05:37 PM

Solar access, bush-fire retardant, pollution filtering near homes

how would the fund work? Exemptions for low income earners?

Nov 08, 2019,
43974 10:16 PM

<p>Nov 09, 2019, 43990 08:40 AM</p>	<p>n/a</p>	<p>The above is leading. There is no reason to add additional criteria to allow tree removals. Solar access is only a problem if the trees are evergreen. If you would like to bring this additional reason for tree removal in then it should be because the tree is a non-native conifer - but in all other cases its hard to justify the tree removal - the heat sink impacts of tree removal are far more profound for the city overall than the lack of solar access in what will be milder and milder winters.</p>	<p>The focus should not be on process - but the overall strategic management of a canopy cover to keep our city cool. The application process is clearly flawed as the developments in the Inner North are demonstrating that there is very little genuine protection of our stock of existing mature trees. It is so dumb to be lessening protections in a changing climate.</p>	<p>I support the no net loss proposal - but I think the concept of offsetting to other locations is a weak one. We need to maintain localised habitat for wildlife and not generate localised heat sink effects through loss of cover. Trees should be replaced on site and the removers should have to pay into a fund to ensure the trees reach the same maturity of the trees they removed - so for example, if the trees were planted in 1940 the removers should have to pay for the costs of establishment and ongoing maintenance for the 79 years the trees had been growing. This would be enough of a prophylactic to discourage tree removal in the first place and encourage developers and their architects to think more creatively about any healthy mature trees on development sites. It's not that hard for them to do a better job. The other upside of this is that developers in the ACT who are delivering us crappy housing stock would have to significantly up their game.</p>	<p>The overarching planning rules need to be changed to ensure there is a % tree cover on every piece of leased land. The tree curator should be raising public awareness of the benefits of canopy cover and educating the many citizens of Canberra who seem to not understand the basic ecosystem services role that trees play. The tree curator should be advising to ensure that all new suburbs meet minimum canopy cover requirements - and also on suitable trees for this environment. A mix of native and drought hardy deciduous non-native trees are required to make this city liveable.</p>	<p>I am extremely nervous that this review process is focussed more on the cost, process and removal of 'tape' - rather than the protection of trees. There should be absolutely no lightening of the rules - we're losing more than enough trees already, in a changing climate the amount of tree removal occurring - both through active removal for urban intensification projects - and through deep neglect by the ACT government is alarming. This government spends more effort on hard surfacing than on trees. Our interaction with the TP Act has been through DA processes for urban intensification projects. The community fully supports urban intensification but not the removal and sub standard replacement of mature trees - especially when these trees are perimeter / street trees. The cost to public purse and natural resources of re-establishing trees is far greater than proper care and maintenance of existing tree cover. The priorities of the ACT should also be to maintain these trees.</p>
<p>Nov 10, 2019, 44043 12:16 AM</p>	<p>It was a weed tree and was replaced by native trees.</p>	<p>None</p>		<p>Offset schemes sound like a good idea but in reality are often seen as equivalence and an excuse for destruction of a tree or habitat. There is no equivalence, as a tree or habitat obviously takes time to grow and if it is in another location, or in isolation from other habitat components it will never provide an alternative home for wildlife - the local loss is immediate and irreplaceable. I am referring here to native trees. The huge preponderance of introduced trees, even in new projects, is inexcusable! Wildlife Biodiversity is greatest with endemic plants, and knowing that invertebrate populations worldwide are crashing, which will have an enormous impact, we need to do everything possible to reverse this. Trees alone should not be the only focus - habitat creation with high structural and species diversity in generous connected corridors is essential for retaining our precious wildlife.</p>	<p>I don't know what you mean by a tree curator. If you mean an ecologist whose aim is genuinely to 'enhance the canopy' for all its scientific, ecological, aesthetic and wildlife values, then it may be a helpful role if enhancing the canopy can be defined as part of enhancing biodiversity ie. incorporating my comments in the previous section - including tall, bushes, smaller dense bushes, creepers, scramblers, grasses and ground covers in wide connected corridors. This is the mature approach, not just a simplistic focus on trees alone.</p>	<p>So much habitat is constantly being lost, it is crucial to reverse this. Please do not lessen the criteria for tree destruction, except if they are introduced ones, especially ones like plane trees which are known to induce great health problems. These should be very very gradually replaced with endemic native trees and bushes with a big emphasis on species and structural diversity. A high proportion of insect-attracting plants and tall Acacias with divided leaves should be included, as this is less attractive to Noisy Miners which are a key threatening process for other species.</p>
<p>Nov 11, 2019, 44095 03:21 PM</p>	<p>overhanging path used by school children and road concern about dropping timber</p>	<p>safety paramount, size and closeness to property</p>	<p>reply to phone calls</p>		<p>make decisions about replacement trees e.g. type and location</p>	
<p>Nov 11, 2019, 44103 05:49 PM</p>				<p>When we moved in to the area of Dunlop we live in there were many more trees in the open land across from us. Over the past 16 years these have been steadily removed by various teams of workers and never replaced. Trees that were originally planted as part of the street landscape have not been replaced as they died. There is insufficient follow up on trees that have been planted - the removal of lower limbs and suckers is left too late and the tree becomes ugly. Residents chop down trees that belong in front of their houses, and nothing is done about it. In one instance in Gouldsmith Street the resident has asphalted the verge.</p>	<p>The curator would need a staff sufficient to carry out regular checks on the health of existing trees and implement appropriate action.</p>	
<p>Nov 11, 2019, 44106 06:19 PM</p>				<p>Perhaps the fines imposed on litterers can be used to fund more tree planting. Follow the dob a litterer campaign set up by EPA Victoria.</p>	<p>Provision of advice on maintaining and pruning trees properly, plus on the right tree for that location to avoid problems in the future.</p>	<p>Please plant more trees along the road corridor of Athlton Drive in Kambah and over Mount Taylor towards Woden.</p>
<p>Nov 12, 2019, 44122 08:19 AM</p>						<p>More Trees planted along bike paths, provides shade and wind protection which would promote More people to cycle.</p>
<p>Nov 12, 2019, 44124 09:07 AM</p>				<p>The tree cover and vegetation in older suburbs is being degraded as many knock down rebuilds involve removing almost all trees and other vegetation. The house and hard surfaces take up almost all of the land, and plastic lawn is the only 'greenery'. This is destroying the environment. There should be rules about how much of land can be built on (including hard surfaces), and for a certain amount of tree and bush planting on all new builds. This is a requirement in some areas of Sydney so that very leafy and bushy areas are not degraded over time to become more of a cement jungle. There is also a requirement that all new builds include significant water tanks. Promote the adopt a tree, water the tree on your verge approach and for people to monitor the trees on public land in their suburbs.</p>	<p>Ensure that the tree canopy is enhanced and maintained. Monitor and analyse the tree canopy. Identify priorities for tree care, maintenance and replacement. Sponsor and/or draw on research on best tree species for different areas and conditions. Enforce tree maintenance and replacement requirements. Educate the ACT government and population.</p>	
<p>Nov 12, 2019, 44125 09:23 AM</p>			<p>I have not experienced it personally but many of my clients complain that the process is difficult to navigate</p>		<p>Ensuring that decisions are consistent and based on sound environmental and climate awareness principles.</p>	
<p>Nov 12, 2019, 44128 09:59 AM Nov 12, 2019, 44130 11:45 AM</p>	<p>One tree was dying, one blew over, another was damaged and we needed to be clear of power lines</p>	<p>Providing greater solar access Greater consideration of position of tree and risks to house and family</p>	<p>Recognise changed situation eg a tree that was ok in a large block is now not suitable when the block has been developed to house several townhouses. Allow greater flexibility for classification of protected trees.</p>	<p>It seems that trees can be removed to facilitate developments in some cases, but a hard line taken in others</p>	<p>Provide greater transparency?</p>	
<p>Nov 12, 2019, 44151 04:17 PM</p>		<p>balancing the needs of the home owner with the need to protect the property to that of maintaining the tree which poses a real risk to safety</p>		<p>What does this really mean - the establishment of a tree fund</p>	<p>Again, balancing the need for some trees to be removed with maintaining others. It will only work though if there are sufficient resources to maintain the trees. there are insufficient resources at present.</p>	

<p>Nov 13, 2019, 44199 07:11 PM</p>	<p>Removal of trees for any purpose should be possible so long as the 'no net loss' test is applied with rigor and with a process that is clearly understood. The 'no net loss' test should be comparing like for like replacements and not be gamed by green infrastructure such as planter boxes, lawns and green walls. At no time will planter boxes, lawns and green walls be equivalents to a tree. If we want to achieve a 30% canopy cover then this needs to be achieved on every block individually. Otherwise densification will hollow trees out of the Sections and leave only street trees and open space trees. This will not reduce the urban heat island effect. And offset trees planted elsewhere are not reducing heat island effects of the redevelopment.</p>	<p>The first response of any redevelopment or urban densification is to provide for 30% canopy cover on the redevelopment site. This replanting should be rigorously policed with reinspections at 3 and 5 years to ensure that the replanting is a true 'no net loss'. The application fees should include 100% cost recovery of the inspections. Failure to have live trees at inspection will place caveats on the property stopping it from further resale or lease transfer. If 30% canopy cover can not be achieved then an offset plan should charge the developer at a cost greater than the benefit of non-compliance with the 30% canopy cover. Developer compliance with the 'no net loss' test and the 30% canopy cover should be supported by plans prepared by registered landscape architects complying with a rigorous set of criteria. Developer provision of greater than 30% canopy cover should be rewarded with credits transferrable to other development sites.</p>	<p>The tree curator should set and police the criteria for the 'no net loss' test and achievement of 30% canopy cover. The tree curator should hold and distribute Suburb abd Section data on tree canopy and development proposals so that there is a constantly updated data set. The Tree curator should be the final arbitor on whether a proposal meets the 'no net loss' test and achieves the 30% canopy cover. The tree curator should be the final arbitor on whether a offset option is suitable for each Section across the city based on keeping at least 30% existing tree cover and development proposals to remove and replace trees.</p>	<p>Offset options should be the last option not the first. If development cannot provide for 30% canopy cover then it should be sanctioned as unacceptable development. If a development is located in a Section that has less than 30% canopy cover then the offset option should not be available. The intent is to ensure that the canopy cover is spread evenly across the urban landscape for the benefit of all.</p>
<p>Nov 13, 2019, 44208 07:36 PM</p>	<p>Overhanging branches should not require an application. Neighbours should not be bound by their neighbouring resident's tree choices.</p>			
<p>Nov 15, 2019, 44246 12:40 PM Nov 15, 2019, 44263 06:57 PM</p>	<p>Greater solar access. Control of activities on neighbouring properties, eg. excavations.</p>	<p>Owners of properties with protected trees on them should receive incentives to maintain the trees, eg. rate concessions. Protected trees are typically very large, providing major carbon offset benefits to the whole community, as well as shade, habitat for birds and other wildlife, oxygen, etc. Maintaining protected trees costs a substantial amount of money, eg. watering, trimming from power lines, all of which is presently borne by the one owner while, as mentioned, the wider community benefits.</p>	<p>Certifiers should not have the responsibility for trees under the planning process. This is insufficient regulation, and too open to individual interpretation, without central planning supervision, to ensure the preservation of the canopy. Certifiers are unlikely to be trained arborists. Certifiers are engaged by developers. There is an inherent likelihood of removal of trees to enable the development.</p>	<p>Large trees in nature strips should be watered, particularly now in drought conditions. This can be done efficiently by putting down a narrow hole next to the tree and filling with water, possibly using water-filled barrier containers set to release the water slowly. Trees should not be cut drastically just because someone rings up and complains about them.</p>
<p>Nov 16, 2019, 44270 09:03 AM</p>	<p>I would say that removal or lopping should only occur very rarely.</p>	<p>Shrubs should also be planted along with trees to provide habitat for small, endemic species.</p>	<p>They would have to be as pro-tree as possible.</p>	
<p>Nov 16, 2019, 44302 04:57 PM</p>	<p>I recommend permitting reasonable tree damaging activities that enable reasonable development activities. In turn, like for like planting of replacement trees. In addition, I suggest the establishment of a regulated tree baseline (i.e. number of trees per property) that could apply for a specific suburb, region or across the ACT. The current system unfairly enslaves property owners to the decisions of past owners regarding tree coverage and selection. There is considerable room for greater balance to be established between the property owner, community and Government that represents them.</p>	<p>Remove or at least reduction of the fee to have a decision reviewed (currently \$517.25). Clear explanation as to the grounds for rejection of an application. Not just the current method of stating requirement in the Act haven't been met. This burden of justification and reasoning should be more fairly balanced between the property owner and the regulator.</p>	<p>The proposal of the no net loss offset scheme has good intent. However, I'd caution that it may be more effective from an outcomes perspective to establish a regulated tree baseline (i.e. number of trees per property) that could apply for a specific suburb, region or across the ACT. The no net loss model will overcome the current system that discourages property developers and owners from planting vegetation that would be expected to become regulated trees. The current framework discourages property developers and owners from planting vegetation that could be expected to become regulated trees. Not planting sizable trees in the making is the most effective mitigation to avoid future constraints on development within a property. Unfortunately, this current system delivers outcomes completely inverse to the stated intent of the Government and the community. Namely, many fewer trees in the region.</p>	<p>The curator, or more accurately, the ACT Government, should establish a tree baseline for the Territory that details minimum tree requirements for all properties. This could be a tiered system, considering zoning, block size, solar access, etc. A baseline would also overcome the model risk of people gaming the system by planting a tree, having the inspection, then the following week ripping up the plant.</p>
<p>Nov 17, 2019, 44312 08:47 AM</p>	<p>If the property owner wants to remove a tree on their own property and they will replace it with a different tree or multiple trees in a different location, then the subject tree should be removed.</p>	<p>Have a more flexible criteria</p>		
<p>Nov 17, 2019, 44358 12:12 PM</p>	<p>The council shouldn't be involved at all in citizens decisions on tree management on their own 99yr leased land.</p>	<p>Remove the need for applications to be made at all</p>	<p>The Planning and Development Act and Regulations is the real key to achieving better tree canopy in Canberra. Planted trees aren't the only trees in our urban landscape. The essential criteria for urban forest and street tree canopy cover are adequate land for trees to grow, practical storm water management to put water back into the soil and no involvement of local government in how private land owners manage trees on private land. I contend that if block size, road easement, building envelope were appropriate you wouldn't need to waste resources on no net loss schemes because you will achieve the desired canopy outcome anyway. Look no further than Dickson, Reid, Campbell, Griffith, Red Hill, Deakin, etc where excellent canopy cover exists and was created without the need for a TP Act. These suburbs also illustrate the success of broadleaf deciduous tree selection compared to eucalyptus for achieving useful, cooling, solar friendly canopy cover.</p>	<p>TP Act failed to meets its Objective. Just compare tree canopy outcomes achieved in Canberra pre and post TP Act! It needs to be put to rest not revived. Regulate significant trees on public land. Other people being able to nominate trees on someone else's private land for protection is bloody ridiculous and the fact government needs to consult about it demonstrates total lack of understanding of the role of government and local council. I love trees, I've spent my career working in forestry and on my own residential properties (four over the past 15 years) in Canberra I have planted over 30 canopy trees (large maples, pears, elms,) plus many more of smaller understory trees (small maples, crepe myrtle, birch groves, forest pansy, dogwood, crab apple etc). I have planted and maintained deciduous trees on public land that the local government neglects to grow trees on. It is infuriating that government doesn't look after its public land yet wishes to regulate my private tree management.</p>
<p>Nov 17, 2019, 44368 01:51 PM</p>	<p>Providing greater solar access would be a nice idea. I've noticed that some brunch blocking street signs on the side of road. Maybe pruning tree brunch in front of a street sign?</p>	<p>N/A</p>	<p>I strongly agree that the introduction of a no net loss offset scheme. Trees can regulate our climate, maintaining ecological balance. They are very helpful in preventing water loss and soil erosion and keeping the nutrition of soil. They have a great contribution in purifying air and make our environment be fresher. Trees through photosynthesis, they absorb carbon dioxide, oxygen spit, Clean air, fresh. 65 acre forest emit ems. In this way, noise can be reduced for human life. In the long-term it declines of hearing problem, heart, blood pressure, nerves and other abnormalities.</p>	<p>We should consider what are the drawbacks of planting new trees. (Blocking sight around intersections or enlarging bush fires)</p>
<p>Nov 18, 2019, 44383 10:38 AM</p>	<p>Safety and clearance to property should be number 1 factor. If it can be replanted all the better.</p>	<p>Not sure if you have photo uploads that people with concerns can identify via "fix my street" perhaps?</p>	<p>Any "tree funds" should be already covered by increased rates, not a new pool paid by residents. Gum trees can be brittle and very dangerous, especially after windy storms, all the debris is by Gums and clog up drains, nothing grows under a gum tree due to all its droppings. All Gum Trees should have greater leniency to be removed should a resident be concerned of safety or clearance to property. But should be replanted by better trees.</p>	<p>Nothing, this role can be undertaken by existing resources. Where the ACT Government is planting trees, can they be more aesthetically pleasing like rows of Birches, poplars or Beautiful purple jacaranda trees instead of Gums or natives as we have many of these already. These streets could be a tourist attraction or just loved by the residents.</p>

Nov 18, 2019,
44388 09:18 PM

Better notification and opportunities for comment for nearby residents

I am appalled by the wholesale loss of mature trees in Canberra suburbs and green spaces and do not understand why anyone would think a mature tree, particularly a hollow-bearing tree or remnant tree, can adequately be replaced by a sapling which will not be watered and will probably die in the current drought.

Nov 19, 2019,
44389 11:11 AM
Nov 19, 2019,
44393 11:16 AM
Nov 19, 2019,
44395 11:17 AM
Nov 19, 2019,
44402 11:19 AM
Nov 19, 2019,
44406 11:22 AM

we need more trees. there is are large tracts of land which are under utilised or will be developed on... where possible we should get the trees in before the infrastructure and make use of unused land.

provide a planting plan and advice for a range of presentation types and clear direction on compatibility and future climate.

Nov 19, 2019,
44408 11:23 AM
Nov 19, 2019,
44409 11:24 AM
Nov 19, 2019,
44412 11:26 AM

Offsets would be a good idea - perhaps replacing lopped with natives that don't drop branches, or those with lower fire danger like evergreens etc.

Determine what amount of offset is appropriate for particular size/aged trees.

Nov 19, 2019,
44423 11:30 AM

Have not removed.

As a new suburb, Taylor had most of the established trees removed, which is heartbreaking. Not sure why the suburb planning are extending on the hills where most of the trees are established rather than on flat lands (towards Ford). The new trees, that will take years to grow, are not sufficient to compensate for the trees being cut.

Nov 19, 2019,
44427 11:32 AM
Nov 19, 2019,
44445 11:43 AM

Line of sight road safety issue

For every new development that is built in the ACT, the developer has to pay a certain amount for plants to be planted on or around the development. Building developers have to contribute money to a special fund that is used by Government to plant trees, plants, greenery.

Trees and shrubbery need to be planted in the new suburbs as well.

The suburb of Red Hill is beautiful with so many trees around. It makes the suburbs look way better. New suburbs need to look like this.

Look at the town centres e.g Woden. Plants and trees could be planted to help reduce the derelict look of scabby old concrete buildings.

Nov 19, 2019,
44446 11:45 AM

Canberra is meant to be the bush capital. More trees are needed desperately in the newer suburbs. With the people moving here and new buildings being built everywhere it appears that there are no new trees being planted. It looks like it will turn into a Sydney or Melbourne where it looks like a mass of concrete buildings everywhere and/or wasteland. Trees help fight climate change, make suburbs look better, reduce temperature in summer and provide habitats for wildlife

The rate at which private develops remove trees and then leave a block barren is extremely concerning to me and my family. Greater controls need to be implemented and it desperately needs to be part of the development application so people may comment on this aspect of the development and how it alters a streetscape. You have to look at the development planned for corner of Hindmarsh and Melrose Drives in Phillip - too many trees were removed without any consultation, to see what I mean. Were they needed to be - probably not as they were no where near the area of the building footprint. More importantly, they provided shade, shelter and homes to animals, a buffer to noise from a busy intersection and a pleasant visual block to a development.

Make developers and individuals more responsible regarding tree removal to build/redevelop. Ensure they replace vegetation using native animal compatible plants is used to replace the removed vegetation in a reasonable time frame and hold them to account. Employ real investigators and have real penalties.

The no net loss offset fund and the tree fund are too easily manipulated by developers and land owners without any benefit to the environment they have impacted - just pay and be done with it attitude prevails. What really should happen is that they seriously consider the impact their development will have on the native animal and plant species community, employ ecologists, zoologists and arboreal specialists if they were really serious about assessing the impact their development would have. Planting a plant in another area to offset a removal is not going to replace ALL that is lost - a tree/plant is not just a tree and a plant it is part of a community too many people are unaware of.

A tree curator has to assess both the vegetation's health and longevity, suitability to the area in is planted. Most importantly, the age of the plant relative to its zoological use - nesting birds using hollows and roosts, mammals using hollows and overlapping bark (small bat roosts), insect and small reptile sanctuaries...they need to be an arboreal specialist as well as zoologist to be able to readily assess these aspects of a plant's removal will impact. It would also help if they had experience as an ecologist as well, to be able to look at the whole picture in terms of time and space and future impact.

Is this just another policy to be written, implemented and then not policed because it feels good and public opinion suggests it is needed? Or is the ACT finally getting real about the impact unsuitable development is having on the visual landscape, vegetative landscape and diversity loss, and animal impact as less land is available for range-land animals to coexist with developments?

I would like to see more action on developers parking on verges causing soil to be impacted and erosion. It makes you laugh - they want the shade to park their vehicles under, however, are chainsaw happy to remove trees for an open access to their sites.

Nov 19, 2019,
44447 11:46 AM

Criteria 'b. the tree represents an unacceptable risk to public or private safety' - The conservator has a very different view of what poses an unacceptable risk compared to residents living with a very large tree in a suburban house block. If a tree is very large it has the potential to be a serious risk to life and property. This has been demonstrated on a number of occasions when trees have been requested to be removed, denied and then the tree has fallen. There should be consideration about what would happen if the tree or part of the tree falls, not just if the tree is damaged. Very large trees should be able to be removed because of the severe consequences if part or all of the tree falls.

More specific definitions around words such as 'unacceptable', 'substantially' etc. These terms seem to leave a great deal of scope for the Conservator to block reasonable applications for tree damaging or removal activity.

Ideally providing a more balanced view on applications for tree damaging activities or tree removal

We had a very large tree on our suburban block which we applied to have removed unsuccessfully. It dropped nodes that weighed a few kilograms. It continually dropped small branches and leaves, clogging gutters and drains. We were very concerned that if part or all the tree fell it would cause serious property damage, personal injury or death. A few years later until we discovered the trunk was starting to split. At this point we applied to have it removed again. Fortunately the application was successful this time but we were told that if it fell after the time the split was identified we would be liable for property or injury. We had to pay thousands of dollars more to have the removal rushed as we were told the tree could fall on our house at any time. The stress an expense of this situation could have been prevented by the Conservator showing common sense and allowing a potentially dangerous tree to be removed before it became an imminent danger.

Nov 19, 2019,
44448 11:46 AM

Trees dropping substantial amount of leaves/branches in residential areas.

Nov 19, 2019, 44452 11:53 AM

After having a tree removed from our property due to safety reasons, I applied to have another planted as a replacement and this was denied. I found that very frustrating and disappointing.

Nov 19, 2019, 44461 12:09 PM

The tree was dying and would cause damage to property and persons if it fell down unexpectedly

Consideration of the type of tree being assessed. The tree that we had removed was a European pine tree that was not only dangerous but dropped nuts/things on the footpath that people kept rolling their ankles on when exercising. Also, nothing would grow under it because of the sap it would drop. The tree was planted a long time ago but the previous owner who was Austrian and had an affinity with pine trees.

Re Q17: I answered yes, however, this should not be mandatory to replace in the same place as there may be more suitable alternatives (either close by or in other suburbs).
 Re: 18: In the olden days, the ACT Govt used to main the trees by pruning the dead limbs and this was covered by the cost of our land rates. I live in a tree-lined inner south suburb and the pruning of our beautiful old trees never happens any more. Whilst I appreciate our rates have been redirected to other initiatives (eg the light rail, which will never provide us with an alternate public transport option) it would be good to see the pruning service reinstated (to protect the life of the trees and from a safety perspective so that these don't fall on people walking underneath).

Prune the Trees on Govt land if you want to plant more!

Nov 19, 2019, 44474 12:21 PM

Gum Trees: They have a tendency to split, drop large branches or simply fall over, not to mention that that practically nothing will grow around them and they make a hell of a mess. You only need to drive around Canberra suburbs after a storm to see this in real life.

Firstly, don't just say no based on the fact that the tree is healthy. If it is decided that an application is declined, ensure that the disallowable instruments are available on the legislation register so that people can find out why (this was not available when I had my decision provided and I had to ask for the details).
 Don't ask for hundreds of dollars to review the decision in the first instance. It is a review process. I was asked to pay something like \$130.00 to dispute the first decision. I didn't have a spare \$130.00 to be told no again.
 Most people who apply for trees to be removed have genuine concerns, or are happy to replace the trees they want to remove with trees more suitable to their properties. Be reasonable.

If a home owner requests a gum tree to be removed, particularly gum trees within a few meters of a habitable structure (ie a house and property in my case) where it is likely that someone will be killed or at best a structure will be badly damaged if a tree or its branches fall, it should be considered on safety grounds. Particularly when I have it in writing that the ACT Government will not accept liability for any future damage after rejecting the application for tree removal, yet if I get the tree cut down, I face a fine of \$25,000.

I'm all for tree conservation in our city. It's one of things that makes our city truly beautiful. However...the government needs to be realistic about suburban tree planting AND removal. Please please do your research on trees that have long life spans, do not suck the life out of every living thing around them (like the gum trees do) and have an ascetic appearance.
 As for tree removals...well, I can only say, attempting to remove two trees from my property because I feel they are unsafe, was frustrating and a complete waste of time. I expect I am not alone.

Nov 19, 2019, 44486 12:51 PM

When there is a large tree which drops branches into the neighbours yard it should be removed or the branches cut right back. When the neighbours have small children who paly in the back yard it poses a safety risk. Why do you punish the neighbours quiet enjoyment of the property that they pay \$400K for????????????

Common sense approach.

Nov 19, 2019, 44493 01:02 PM

Trees should be able to be removed or heavily pruned if within a 5 metre distance from a house. Especially those types known to drop whole limbs such as brittle gums. Why is the government allowed to remove large limbs, sometimes half a tree, to keep electricity lines out of danger (see those on Dryandra street for instance) but people are not allowed to do the same for their homes? Why do we need to go through a complicated application process which is likely to be refused?

Change the restrictions to allow for heavier pruning and you will see less applications

Better manage tree maintenance for the street trees, and consider not only the trees but the environment in which they are planted. Climate change will hit our trees hard and decisions will need to be made on fire hazards and removal of some trees as well as which trees will need extra care.

Nov 19, 2019, 44496 01:07 PM
 Nov 19, 2019, 44499 01:12 PM

Remove all criteria, if a tree is on someones land though should be able to remove it without government interference.

By not having one!

We dont need another bureaucrat.

Nov 19, 2019, 44501 01:42 PM

I would welcome some more trees planted in our complex particularly on the nature strip in front of my house.

Nov 19, 2019, 44510 05:17 PM

Request from neighbour.

Bushfire risk, particularly in suburbs that adjoin natural areas/open space. Consideration should be given to suitable tree species as well as to the distance of tree planting to residential development in areas likely to be affected by bushfires.
 Providing greater solar access.

No comment.

While I support the planting of trees, care must be exercise by decision makers in relation to individual circumstances. Not every block of land will be able to accommodate new trees after the removal of a mature tree - block size, solar access, bushfire risk, space available in relation to buildings and other infrastructure, etc., are some of the issues to be considered.

How does a tree curator work in conjunction with the Conservator? Is it a duplication of roles?

The 2003 Canberra bushfires were drawn into the suburbs through fingers of open space. Native trees are more flammable than deciduous trees. These facts should be considered when future suburban planning, including landscape planning, is undertaken.
 I have a great concern about the policy to plant more and more trees when the existing trees are not maintained properly. Trees are important and I support the planting of more trees but the budget must be increased to enable proper maintenance of trees. Current tree maintenance is either ad hoc or non-existent in Canberra, except perhaps in the areas controlled by NCA. Pest tree species are not removed and street trees are not pruned or otherwise maintained.

Nov 19, 2019, 44512 07:11 PM

Given the current inflexible conditions for tree removal, there is a disincentive to plant new trees in my yard because I know that I might never be able to prune or remove them - if by some chance I have made a poor selection of tree, or it has grown too big for the space (and in the past gov't supplied trees fitted this bill) I need to know I can remove them and plant something more appropriate. At the moment I am unwilling to plant anything that will grow big or tall but an offset scheme would be great. Bear in mind that any tree cut down will be used for other purposes such as wood turning, or at the very least, it would be mulched and returned to my garden

Be a bit more reasonable in determining removal of a tree

See above - all in favour of a tree canopy but be reasonable about removal of trees that are incorrectly placed and inappropriate for the garden. Love to plant more trees but see above comments about disincentives.

<p>Nov 19, 2019, 44513 07:21 PM Nov 19, 2019, 44516 08:57 PM Nov 20, 2019, 44530 09:04 AM</p>	<p>Remove the process. If the tree is on private property there should not be any intervention by the government.</p>	<p>What people do with trees on their own property should not require government approval. There is a lot of land the government owns to plant trees if it is really that important.</p>	<p>Tree removal should not be controlled by government be it a curator or conservator. Get them to do the work on trees in public areas only.</p>	<p>The style of this questionnaire infers an outcome has already been decided. This is just to be able to say you have been consulted and views noted. Now we will do what we want anyway. This act should be scraped all together.</p>	
<p>Nov 20, 2019, 44535 09:58 AM</p>			<p>Have some powers to force developers to adhere to tree protection plans</p>	<p>My major beef is that I have witnessed blatant disregard for tree protection plans at the Ridge, Block 6 sect 64. The tree Protection plan of 13/7/2016 identified 18 existing trees to be retained, ALL BAR ONE have been removed. The adjacent Norrebro development had a group of 5 trees identified for retention. On site orange tape even on each of the 5. I spoke to a supervisor who reassured me that they were safe, Ha Ha, the next week only one was still standing. The major problem I see is that there are insufficient controls on developers and very little Government enforcement powers</p>	
<p>Nov 20, 2019, 44556 02:05 PM</p>		<p>I live in Ainslie and the trees are just so great it is so important to the environment, other species and the people</p>	<p>strategic view and deal with problems in a organised way and better planning</p>		
<p>Nov 20, 2019, 44561 02:25 PM</p>			<p>Assessing the important contribution trees make to our community (i.e home for wildlife and an intrinsic part of natural systems), and advocate on the importance of established trees in Canberra.</p>		
<p>Nov 20, 2019, 44562 02:41 PM Nov 21, 2019, 44576 10:38 AM</p>		<p>I would support a tree fund provided it was 'sheltered' from attempts to re-direct its funds for other purposes. This would be particularly important in years hence when the motives for its establishment slip from corporate memory.</p>	<p>The most important role would be to ensure that current suburbs retain or enhance their current canopy (including in the process of redevelopment of housing blocks) and to influence the urban planning system such that sufficient space is set aside in new developments to permit the establishment of a canopy.</p>	<p>Although most Australians have an affinity with eucalypts, their behaviour in fire events is counter to public safety. I suggest that the urban forest should be primarily comprised of deciduous trees for this reason.</p>	
<p>Nov 21, 2019, 44586 11:43 AM</p>	<p>Too many weed trees on private property result in spread by bird seed drop etc. Too many non native deciduous trees being planted which aren't offering habitat for native fauna. Removal of large dead trees need to be supplemented with nesting boxes as hollows are not being replaced.</p>	<p>Better understanding of the connected aspect of the natural landscape, it is currently viewed a discreet number of individual cases whereas corridors for wildlife need to be created and maintained.</p>	<p>Canberra planning and developers could benefit from more specialised input from environmental scientists who appreciate the interconnected nature of the landscape. The Molonglo Catchment Authority for instance has this expertise, individual applications need to take into consideration the ultimate catchment wide consequence of actions.</p>	<p>Interconnectedness of the landscape and the consequences of individual tree assessments on the broader environment: water, nature corridors, biodiversity, birdlife, nesting and food sources, fire management, soil erosion etc.</p>	<p>Canberra has a tendency to view trees as individual items placed in a desert of mown grassland with the occasional shrub or flower bed. To truly be the "Bush Capital" there is the need for a holistic overview and planning code to allow a total environmental approach to landscape management which is diverse and sustainable.</p>
<p>Nov 21, 2019, 44589 02:01 PM</p>	<p>Considering safety of individual and property</p>				
<p>Nov 21, 2019, 44590 02:49 PM</p>	<p>Solar access should be more seriously considered. The extreme size of trees which pose a danger to property in the event of them falling.</p>	<p>Inspecting trees more quickly.</p>	<p>Planting of Eucalyptus trees on roadsides should not be encouraged as they are prone to failure. Casuarina cunninghamiana seems to be a very worthwhile species if bark included unions are prevented by occasional maintenance. Perhaps provide free, a variety of trees that are suitable for backyards, or at least provide a suggestion of suitable species. Many home owners are ignorant of trees and their requirements.</p>	<p>Don't know what a curator is supposed to do. But I have had very frustrating situations where planning authority has approved removal of trees after the tree protection authority has disallowed the removal. The two authorities did not seem to communicate. For several days it was not possible to determine if the tree had approval to be removed. The tree was a huge Honey Locust (Gleditsia tricanthos).</p>	<p>The public and professionals should receive ongoing information as to the implementation of the tree preservation act.</p>
<p>Nov 21, 2019, 44591 04:13 PM</p>	<p>As a professional arborist on behalf of clients</p>	<p>n/a</p>	<p>I think the issue with our current system is the lack of the TPU (Tree Protection Unit) ability to issue infringements for disregarding the ACT, and also the lack of positive publicity for trees, more need to be done to positively educate the public about the benefits of urban forests. More willingness and patience to discuss and explain those benefits with the public by officers, more time spent on offering workable solutions or explanations of actual risk assessment of tree etc which could result in less disgruntled members of public and better positive image of trees. The only way our urban forest will be supported and grown is through positive public image. AND absolutely stop the removal of remnant eucalypts for development!</p>	<p>an offset planting scheme would have to be closely regulated and enforce or else replanted trees can easily be removed as they are under the defined size for regulations, covenants would need to be placed on re establish trees to disallow removal etc.</p>	<p>Hopefully another educated mind working to create workable solutions to the development vs urban forest dilemma.</p>

Nov 21, 2019,
44592 04:58 PM

Providing greater solar access could be a good reason to remove trees but I think new solar panels work better in the shade now. Removing trees takes away their cooling effect. This is not a good move as we have to find ways to keep our homes cooler in summer now that climate change is getting worse.

Only remove trees if they pose a damage to property.

I am concerned that so many eucalypts are planted. Trees being removed could be replaced by shrubs. The spread of the aggressive and damaging noisy minor has been enhanced by human activity - that is planting rows of gum trees without shrubs and bushes. The noisy minors do not like a shrubby bushy habitat. They move into a new area and drive out the small birds and they spreading over a lot of the country and throughout Canberra. Not only do they drive out the small birds, they also damage native flowers by totally destroying them, sometimes as soon as the flowers appear. In Franklin around some ponds along the creek there are small bushes and here some small birds remain. I believe that in order to create a good urban ecosystem we need to plant more shrubs and bushes along with our trees. Hopefully we can deter the noisy minor and attract some of the small birds back. These shrubs and bushes could also provide food and habitat for other beneficial animals such as insects/bees.

Try to leave as many mature trees as possible as they provide nesting hollows for birds and other animals. Leave dead gum trees if possible BUT they need to be surrounded by LIVING trees and shrubs. Animals are less likely to make use of dead gum trees that are exposed.

Urban areas are going to grow and grow. As everything is connected, then a biodiverse urban ecosystem is necessary. A range of plants will be needed, not just trees. In order to keep cities cooler as climate change gets worse, concrete and bitumen need to be reduced in use and plants need to be everywhere for cooling effects and for pleasant environments for exercise and active travel. Some urban farming and beekeeping would also help to create a biodiverse urban ecosystem

Nov 21, 2019,
44593 06:59 PM

I am a working Arborist in Canberra and apply for people and Government Departments all the time.

I have seen too many rubbish trees retained because they did not pass the tick box test of the first application, but having said that, I often use the tree removal application as a way of retaining a tree. Someone says it should go, I don't agree so put it to the test and if it is not approved I make that the reason it has to be retained. It is a hard plank to walk I guess.

It's pretty easy, if you change it you risk making it more difficult for not much gain.

Not sure where you are thinking of getting the funds for a tree fund, or who is going to be in charge of it. If a government department is in charge of any fund, it is pretty doubtful that much of the fund can get to where it is supposed to go before it is frittered away not making a decision and questioning any decision that is made for ten years before a tree actually gets planted. "just saying"

How many levels of bureaucracy do we need for a decision on a tree. Make sure you are planting more than you are cutting down! Simple guaranteed long term outcome sorted.

I want what you want but I don't believe putting your underpants on the outside and painting a big S on your chest is the way to achieve it. The urban canopy in Canberra is growing, hanging on to poor form. poor health trees or past SULE trees is not helping. Plant as many as you want or make people plant two for one, but at the end of the day they are amenity trees and as such are ours to command and if I plant a tree, then fifteen years later want to remove it and plant another, who are you to say I can't. It is my amenity tree and it now does not suit my needs, I want to change it and plant others. Having a dogmatic tick box approach to approval, without thought is not ideal.

Nov 21, 2019,
44599 10:11 PM

More detail needed. Where? Presumably on unleased land. Planting on leased land is responsibility of lease holder.

Planting a new tree in a different location to that of a removed tree is not necessarily a good outcome - The respective locations may have quite different significance and requirements

Not clear of distinction of role of curator vs Conservator.

It is arguable that removal decisions at present may be influenced by non-conservation factors

Discussion paper does not address removal and replacement of dead trees on unleased land, apart from acknowledging the TP Act does not cover these circumstances. This seems to be a significant gap in tree management strategy. Could not the Act be broadened to include provisions on urban trees on unleased land? For example there have also been a number of cases of which I am aware where trees on nature strips have been removed, ostensibly because they were diseased, or perhaps because of the penchant or insistence of the owner of the adjoining residential block.

Nov 22, 2019,
44610 01:30 PM

I have heard people complain about how difficult it is to remove trees. And yet, all I observe is the continued removal of mature trees. Every house demolition and rebuild takes more trees from our suburbs. Even the trees retained when the Mr Fluffy blocks were demolished and taken out when the new development occurs. Even on the rare occasion a tree is planted it has a miniscule chance of reaching maturity because of drought, climate change etc.

Trees are taken down without notice. Even ACT Government developments involve tree removal against its own published policies. The evidence suggests it's too easy to remove trees in the ACT.

An offset process is simply not good enough in the current time. A mature tree is worth considerably more than a new planting. The chances of new plantings reaching maturity in these times are very slight. Resources and processes need to be devoted to maintaining and improving the health of our current trees whilst also planting to increase tree cover and also for succession planning as trees age and die naturally.

It very much depends what criteria a tree curator would be given in the role and what resources they be given to adequately acquit that role. Previous experience suggests insufficient resources would be allocated and decisions would be skewed to the advantage of developers rather than the community as is currently the case.

Nov 22, 2019,
44616 02:42 PM

I would like to see many trees planted that have been removed by clear felling for new suburbs as many birds and animals would have lost their homes by this method.

Any tree curator should always work with a conservator as well as community groups.

There is strong evidence that Eucalyptus trees which are full of eucalyptus oil are explosives in contact with fire. They belong in the bush and should not be planted in Parkes or in Urban areas. They provide little shade. They accumulate a huge amount of debris beneath them. No grass can grow under them. Many are shallow rooted and are easily toppled in severe winds and if not the whole tree then many of the branches fall off. They have a habit of throwing off dying branches. My house has all deciduous trees which, in winter, give light and in summer shade. In fact in summer the whole garden is at least ten degrees cooler than anywhere else around the same area. In addition to this I have every sort of bird visiting including an owl who visits occasionally for the shade. Apart from the fact that Coombs is a disgrace as a suburb, many places looking like the former east Berlin buildings, developers have allowed no room for trees. I would like more green areas of just trees.

Nov 22, 2019,
44618 03:31 PM

I strongly agree with the need to plant more trees in Canberra. Above in this survey there is a list of extremely valid reasons why I believe we need more trees, however one thing that is rarely discussed is that trees attract rain...and we definitely need more rain!

At the moment, it appears that there is NO consideration of protecting trees on land being developed. In my suburb when a house is sold and subsequently the site is redeveloped in almost all cases all the trees get cut down except for the verge/Government planted trees. We are ending up with areas that used to be well covered with trees now only having street trees. The houses get bigger, the quality is abysmal (within 5 years they frequently look dilapidated), the quality of the streetscape is diminished, the character of the area is diminished, and the temperature of the area increases each summer. The planning department seems to have no consideration at all for environmental issues, the quality of construction, the heritage value of some of our suburbs, and appears to operate in contradiction to the Governments Climate Action Plan. PS - Contrary to what I have been told, the destruction of heritage buildings is contrary to environmental redevelopment.

We have been talking about this for years and nothing changes. We can now all see the consequences of this inaction. There is now no time left to wonder about it. Please act.

Nov 23, 2019,
44635 11:33 AM

how about replacing the 30+ healthy, well grown trees removed around the Tuggeranong Bunnings carpark that were destroyed to put in storm water pipes 2 years ago.. only 6 small trees were replanted.. What once was a pleasant view is now one of cars + carpark and ugly industrial buildings.. feels like living in Fyshwick.. increased glare and heat reflected from said buildings and carpark to nearby to residential buildings.. pathetic

Nov 23, 2019,
44636 02:52 PM

I would like the ACT Govt to introduce or reintroduce a n annual 'FreeTree' programme for home owners.

Nov 25, 2019, 44665 10:08 AM
 Nov 25, 2019, 44666 10:24 AM
 Nov 25, 2019, 44667 10:47 AM

My elderly parents and also my neighbour have both has problems dealing with the department when trying to get dangerous limbs removed from large gums. It took my parents several phone calls to get someone out to assess the situation and then say 'No'.

1) Resident safety & public safety in the case of street trees should #1 priority;
 2) Pruning trees that have grown too large for the site, especially those blocking solar panels & drainage;
 3) Eucalypts (often mislabelled) that were planted years ago and are way too large for normal house blocks and often drop limbs especially when droughted;
 4) Street trees planted by the department that are found to be unsuitable for house blocks (too large, block pipes, lift paving, produce water shoots from below grafts etc., should be removed and replaced with suitable trees.

1) Less onerous process;
 2) Dealt with in a timely manner-not months later after numerous phone calls;
 3) Send out 'arborists' to do the inspections that actually know about trees and don't lecture the resident on statistics about the likelihood of a very large gum dropping a limb on a small child;
 4) Don't force residents to take matters into their own hands (i.e. not put in an application at all to get a tree removed);
 5) Don't make life difficult for residents, but then grant tree removal licences holus bolus to developers.

Although, NOT at extra cost to ratepayers. We already are taxed to provide funds for dealing with domestic violence and various other 'schemes'. We have one of the lowest incentives for paying rates and other government charges up front, and are charged a fortune for getting rid of rubbish legally at the landfill centres. I would like far more trees than 4 250 a year planted, but more importantly, the trees planted need to be WATERED until well established. It seems that trees are planted to tick some sort of box (i.e. replacing removed trees) but when these trees are not maintained with sufficient watering and feeding, the net loss is huge.

As long as its not a duplicated role and they actually work together to ensure the planting of new trees, replacement of sick, dying and dead trees and maintenance of all trees. Ensure that developers are forced to retain trees where possible and plant replacements. Work with home owners and landlords to ensure plantings are established properly with suitable trees when residences are new and help home owners with tree issues rather than block.

I am pleased there is acknowledgement that the tree canopy needs to be increased, but there needs to be sensible decision making about the suitability of trees to survive drought, provide shade and not drop excessive leaves or limbs especially in urban areas. But, any trees planted need to be WATERED properly to ensure they establish and are drought proofed in the future. Tree selection has been very poor at times. e.g. brittle gums left to die on the 'light rail' 'garden line', snow gums and London plane trees as street trees...

Nov 25, 2019, 44673 06:00 PM

I do not think Eucalypts should EVER be planted as street trees. I have such a tree planted on government land very close to my back fence and home. The tree drops leaves that do not break down, they fill my guttering and require me to climb a ladder to clear my gutters and down pipe. I have done this at least twice a year for the past 7 years - I am now 73! The tree is lifting concrete paving and I am concerned it is also lifting pavers on which my garden shed has been built. My shed base is being destabilised as a result. I have been down on my knees to rasp away the bottom of my back gate to allow it's opening and the gate is again difficult to open. Please view the trees planted in the streets surrounding Yarralumla shopping centre and many other streets of Canberra where supposed "exotics" have been planted. History has informed us that Australia long ago wasn't a monoculture of Eucalypts, that many other varieties of trees grew. Please consider planting "exotics."

I have written above how I feel about eucalypts. They are beautiful in the bush. After travelling overseas and upon return to Australia the smell of Eucalypts evoke love of the Australian bush. BUT that is where eucalypts belong - in the bush. They are dangerous street trees!

Nov 25, 2019, 44674 06:01 PM

The most important thing that new and established trees can do is cool our city in our hotter, drier summers. We desperately need more shade trees and wildlife corridors in new suburbs like Bonner to cool where we live.

Nov 25, 2019, 44676 07:54 PM

Tree removal is a last resort. Check out Melbourne's policy. A fund to plant trees on public land is not good. The trees need to be near the people. A developer being able to remove all trees and make profit for themselves is only expanding the concrete jungle, at the cost of the community. Working around existing trees can be a more costly process (easily seen in dollar value), but the real costs when a tree is removed is hard to see.

Its great you're doing this survey. Other cities around the world are going to great lengths to protect existing green infrastructure. An experienced project arborist must be employed for work on developments with existing trees. An arborist that can work with architect's to incorporate trees into designs.

Nov 26, 2019, 44678 08:55 AM

Given the lack of water and rain in the region, I'd like the ACT to look at re-landscaping some of the large verges that are currently introduced grass. These grasses brown off in the summer and are water intensive. Options include native grasses and shrubs with ornamental bush rocks. For main promenades (such as Parkes Way) an option could be to imitate Anzac Parade (crushed granite and planter boxes with shrubs).

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Nov 26, 2019, 44679 11:15 AM

Offsetting should be the last step in the mitigation process - avoid, minimise/mitigate, offset. The criteria for removal of trees should remain as strict and then if removal of the tree is the only option it should be offset. The replacement trees should be planted within the block so as to retain the benefits of the tree.

Offsets is not a solution to loss of canopy cover. Where will the trees be planted? How will they be protected? There is less and less space on blocks and nature strips, and planting in a reserve 200 m away is not useful for urban cooling. Also cost of watering new trees far outweighs that of an already established tree. With rising temperature and droughts, ensuring new trees survive will become increasingly difficult. The number one priority should be protecting and retaining mature, healthy trees. If the offsets do survive it will take decades for them to reach maturity and provide the services that existing trees provide. Additionally, loss of tree hollows is a significant threat to hollow-obligate species e.g. Superb Parrot, and trees generally take 80-100 years to develop suitable hollows. Tree protections should be strengthened, not weakened.

Community engagement is extremely important to change people's perception of trees from being nuisances to being assets.

Nov 26, 2019, 44682 02:07 PM

I am not sure about replanting a tree as there was limited space to plant a tree that would be sustainable. Education on types of trees suitable for my block would have been helpful. Difficult to maintain young trees due to lack of rain and having to water. High water fees are problematic.

Need more trees planted and or a active watering system for our dying trees needs to be established.

<p>Nov 26, 2019, 44684 05:28 PM Nov 26, 2019, 44690 08:17 PM</p>		<p>Canberra is unique in the world. We're the bush capital like no other. We value the environment and how important that is to the ongoing welfare of the planet and country. We must preserve that at all costs.</p>	<p>Managing the big picture effect and impact of the process</p>
<p>Nov 26, 2019, 44692 09:55 PM</p>		<p>Just replacing a tree for one removed is not enough. For every tree removed another should be planted very close by. Otherwise inner areas could be denuded, with replacement trees planted miles away. The heat island effect would be increased. Offsets should in any case be a last resort with multiple replacements being required to ensure that the govt signals that it is not a preferred action. A leaf tax should also be imposed on mcmanions that do not allow 40% permeable surface for deep rooted trees. The 40% should not be composed of aggregated narrow strips, but be in the form of an area that will support a tree.</p>	<p>curator must be govt, not private citizen/contractor. There is already mistrust of contractors where public goods are concerned. Curator should listen to public complaints when someone reports trees being damaged by trades or residents parking under the canopy and TAKE IMMEDIATE ACTION. They need to be given power to do so, not just to ask the person to move on. Fines provide a real deterrent. Public servants are paid by us, but they are not doing their job. We need responsiveness from parking inspectors and a telephone number that gets answered immediately. Not the current 3-hour wait.</p>
<p>Nov 26, 2019, 44693 10:50 PM</p>	<p>Yes replacement of trees removed. Criteria for how much open space needs to be retained in residential blocks, areas. Private contributions to the urban forest should be mandatory or options for offsets The question above does not make sense number 14. What is meant by outcomes focused?</p>	<p>Criteria for tree protection should include age. Just because a tree is short or not wide should not preclude it from being protected. Age should be valued too</p>	<p>With changing housing typology gov is doing the lifting with urban forests. Along with direct replacement, private contributions should be mandatory to offset trees removed on private property where there is increased density or plot ratio and no room for replacement Look at removal from not just a case by case application basis but canopy cover across different scales, by block, street, neighbourhood, suburb, region, town centre, canberra to determine targets and that tree canopy is maintained and increased with climate change and to ensure other benefits are met such as habitat, shade, livability Too many trees are being removed due to changing housing typology. There needs to be more balance. Places for large trees are being limited in new suburbs, estates need to include more pocket parks if verges are not large enough</p>
<p>Nov 27, 2019, 44727 07:28 AM</p>	<p>several reasons for several trees safety for neighbours, occupants services and buildings</p>	<p>I am submitting a submission outlining my extensive experience with Tree Protection in the ACT and the solutions to current problems. I think solar access and threatening to damage substantial building and services need clear definition and the decisions of the Tree Protection panel need greater clarity ie more definition not opinion so outcomes based would be a start. The actual effect of the tree on the lessee would be a start eg is the tree blocking access to solar power, is the tree planted or significant remnant. People should be able to remove planted trees on their lease. They will not plant trees which can grow to regulation size if they know those trees are then not under their decision making ability. Broaden the criteria to allow trees overhanging electricity supply wires to be removed (not just 1.5 m clearance). Establish criteria which address the tree in the context of climate change eg species suitability, stability in storms, further longevity of the tree.</p>	<p>Ensure discussion with applicant pre decision if applicant wishes. Have consistent elements of the criteria spell out eg what constitutes private safety, substantial services and solar access. The current criteria are too open to the whim of the TAP and its chair who should never be also the INDEPENDENT witness to a ACAT appeal. (more in submission)The TAP's chair cannot be independent in a tribunal hearing. Ensure the outcome of removing the tree is assessed evaluate if tree still there 5 years. It is the actual application of the criteria which is the issue eg an unsuccessful appeal to ACAT stopped the removal of a non remnant exotic "past its use by date" tree which was stopping installation of solar panels on a house. Appoint a community representative to the TAP ie tree management not conservation should be the consideration ensure the rotation of the chair of the TAP to prevent conflict of interest from long term position holding. Evaluate the effect of TPU's decisions are</p> <p>While I support 17 and 19 my support is limited. It is not very useful making applicants replace trees on their lease as they may not care for them ie doing it under duress and subsequently letting them die. Also very costly to inspect outcomes. Also the issue isn't just planting tree but maintaining them. I think 19 should be not just for planting but MAINTAINING them. Planted 'pockets' of trees on public land as replacement for removed trees would be more certain to keeping our urban forest from a habitat, safety, protection of property and services, cooling and shade perspective than keeping an unwanted trees on a lease. I suggest a matrix with differing charges for permitting removals of different types of non remnant trees on blocks. That would fund a tree planting and maintenance program. in new areas land should be set aside for these pockets. Such an offset program would remove huge costs involved with an application for removal of 1 tree if that application is challenged.</p> <p>I'm not sure of the difference. From my experience I can't see where the actual conservator earns his pay in this process. My tree removal request, which went to ACAT, was not contributed to by the Conservator. His/ her delegates made the decision. Why are we paying for a titular Conservator? It would have been far more effective if I could have appealed to the Conservator on his delegates decisions not to the Tribunal which has no interest in trees.</p> <p>I'll put it in my submission.</p>
<p>Nov 27, 2019, 44728 10:58 AM Nov 27, 2019, 44730 04:00 PM Nov 27, 2019, 44731 04:50 PM</p>	<p>If the tree is in my opinion as the private owner of a block of land, posing a risk or getting in the way of me redeveloping my block, and I am prepared to plant 10 trees instead of, then I think that should be acceptable. Otherwise the rulings as they stand are ridiculous and don't help on so many levels, society, community, individually.</p>	<p>Be more diligently flexible.</p>	<p>As long as they remain impartial and treat each application on the applicants needs and circumstances No net loss, allow people to manage their own block, provided they undertake to plants to replace removed trees</p>
<p>Nov 27, 2019, 44732 08:14 PM Nov 27, 2019, 44733 08:15 PM</p>	<p>More emphasis needs to be put on the safety of residents in the Act and its implementation. Other criteria that could be considered are whether the tree is endangered, and whether it has grown naturally or was inappropriately planted by humans on an urban block in the first place. Dropping tree branches can kill people, it seems unreasonable that the Act prevents the removal of a tree which has been identified as a risk, is not an endangered species and was probably inappropriately planted by people in the first place.</p>	<p>Please amend the law to allow for: -neighbours to apply for approval to remove a tree where they have advice from a qualified arborist that the tree is dangerous -the Conservator to be able to approve the removal of the tree -the Conservator or the ACT Government to compel the owner to remove the tree within a specified period -the Conservator or the ACT Government impose a penalty for owners who fail to remove the tree (the penalty needs to be significantly greater than the cost of tree removal).</p> <p>The government has laws to protect people from the actions of others (eg anti-smoking legislation, safe driving, road worthy vehicles etc). The Government should protect the safety of families and homes at risk of a dangerous tree, particularly given that a tree's removal is only possible with Government approval.</p>	<p>Please help families that are still living under a dangerous tree. A qualified arborist has identified that the tree growing over the bedroom of my house is a Eucalypt Viminalis which has bark including forks, evidence of previously dropping branches and is dangerous. I sought approval to have the tree removed, but was advised by the Tree Protection team that under the Act only owners can apply. The owner has not/ will not submit an application. I have sought the assistance of the Conflict Resolution Service but it was unsuccessful. They suggested Legal Aid. Legal Aid has advised that the next option would be to try an appeal at the Tribunal, but even then its not clear what the result would be because of the way the Act is drafted. Going through an appeal process will be costly and may not be successful. Even if the appeal was successful there doesn't seem to be any law that will require the owner to remove (or pay for the removal of) the tree.</p>
<p>Nov 27, 2019, 44735 09:59 PM</p>	<p>Established trees have normally been on a property prior to a house being built or property being bought. Development should not be a valid reason to remove a tree.</p>	<p>Question 18 is a loaded question. Of course a tree should always be replaced if it is removed but it should not be a gateway to removing established trees.</p>	<p>A curator could play a crucial role as long as their objectives are clear and not influenced by development. Planning has too much power and often appears to be susceptible to outside influences. The public perception is that ACTPLA can be bought and they are corrupt.</p>

<p>Nov 28, 2019, 44754 10:30 AM</p>	<p>The criteria re "inappropriate due to size and location" has been watered down in ACAT decisions in favour of the Conservator, despite the Governments own public design guidelines, engineering and water board advice. The overriding criteria of "reasonable mitigation and remedial measures" has been interpreted too widely putting needless stress, expense and limitation on those property owners who have a big tree. Criteria should take into account recent plantings by the owner, percentage of living infrastructure, and a holistic urban forest property design (ie all layers not just trees). Criteria should be different for developers v ordinary home owners. Criteria should take into account the whole interaction on the block of trees, other living infrastructure, utilities and buildings and the experience of the homeowner. Criteria should distinguish between old growth natives and inappropriately planted trees by former leaseholders.</p>	<p>You should not favour people who have the money to hire experts to give reports. You should not have arborists on a tree protection board that have commercial interests in arborist firms. You should work cooperatively with landowners about urban forest, and be informed by the whole interaction of trees and the leasehold.</p>	<p>We need more trees planted in Canberra that is clear. It is not fair to charge the percentage of ratepayers who thereby become unlucky enough to have problems from a big tree to then pay even more to fix them. Developers and ordinary ratepayers should be distinguished in any offset scheme. It should be taken into account in an ordinary ratepayer application, the percentage of land they have under living infrastructure and their intentions, or recent plantings, the size of the block and the number and location of trees they wish to remove. If the government wants an offset scheme it should take this from ALL ratepayers equally or tax those ratepayers who do not have 30% living infrastructure. It is very unfair to see neighbours with pools, concrete, lawn paying the same rates as those struggling with damaging or limiting leaseholder-planted large trees. The Government should not make up for the shortfall in canopy in the ACT by effectively taxing only a portion of ratepayers.</p>	<p>Your strategy should be encouraging of urban forest at all levels from groundcover to canopy, and educating homeowners on how to achieve a sustainable integration of their gardens, buildings and enjoyment of their leasehold. This should not be judged and dictated by arborists alone. If the curator helps Canberra to plant big trees in parks, reserves, larger streets, and helps leaseholders plant appropriate trees in appropriate places on leaseholds, this would be positive.</p>	<p>I love trees and I am appalled at the unreasonableness of the tree laws for ordinary homeowners. The criteria as interpreted by the Tree Review team and the ACAT are unreasonable and defy advice from the ACT Government's own urban design guidelines for various species as well as advice from water boards, engineers etc. We need to have holistic garden design for our leaseholds that helps ratepayers plant appropriately sized trees, shrubs and groundcovers that help our wildlife, suit our soil and climate and are water wise. Many people with big trees will want to keep them, but those who don't should have an avenue to protect their buildings and enjoy their leasehold. All ratepayers should have 30% living infrastructure and we should all pay the offset. Not the poor ordinary sod who already has the expense of removing a difficult tree while his neighbours swim in their pool.</p>
<p>Nov 28, 2019, 44770 06:57 PM</p>	<p>Provide greater solar access. Ensure the safety of residents isn't compromised by large and inappropriate garden trees. Ensure large trees don't dump large amounts of debris on nearby roofs/gutters especially in bushfire prone suburbs</p>	<p>More transparency in decisions made ie. why that decision was made</p>	<p>I have elderly parents living in public housing. A huge eucalyptus in their backyard drops massive amounts of debris, making a mess of their yard, washing and more importantly covers their roof and gutters which is a fire hazard. They are too old to climb on the roof to clean the gutters and receive no help from Housing or Urban Services/Access Canberra</p>		
<p>Nov 29, 2019, 44794 01:48 PM</p>	<p>Trees are vital for temperature abatement in the face of increasing temps and lower rainfall. However, solar access is also vitally important, so should be a mitigating factor in assessing tree removal, if possible.</p>		<p>These days modern house blocks are small, and even if a new dwelling is going up on a cleared older block, dwelling footprints are huge, so it is virtually impossible for trees to be planted sensibly. All very difficult really.</p>		
<p>Nov 30, 2019, 44804 10:41 AM</p>	<p>How about questions, Do you think the Tree protection Act has increased the number of large trees on private land? Do you think it is appropriate for the Government to tell you how you manage the vegetation on private land? What criteria do you think could be removed from the legislation? For example reference to remnant trees, reference to blocks larger than 1200m2 being treated differently. How many builders, developers and householders will let tree become regulated once the have had dealings with Tree protection? Question 6. Need to be able to tick more than one box. My experience has been trying to help people with the tree application process. Most expensive one, to my knowledge, was \$30,000 plus convincing Tribunal (Barrister, Tree protection officers, head of the review panel, Gov solicitors etc.) that a 50 year old tree was planted and not a remnant tree. More then one day in the tribunal.</p>		<p>Tree fund will just be another tax. I am confused. Mixed up questions between public and private land. I presume you are not thinking about a tree fund for private land. I presume you are referring to offsets being for trees removed from private land being planted on public land.</p>	<p>Nii, just another level of decision making.</p>	<p>I will send short comments on some aspects of the tree protection act. I have planted many more trees then I have removed, have been involved with trees in Canberra since 1965 [redacted] been assessing and reporting on maybe 50,000 trees since then. For green field development, redevelopment of public and private land etc. [redacted]</p>
<p>Dec 02, 2019, 44812 10:40 AM Dec 02, 2019, 44824 05:17 PM</p>	<p>Blocking solar access , Possible danger ,causing concerns to occupants Damaging drainage ,driveways and building Wrong tree for the location , Danger due to dropping limbs , Interferes with house design</p>	<p>Online form Impartial staff , seems to be negative aggressive response to anyone who requests tree removal ,it is perceived they hate trees ,</p>	<p>This is not a new idea , makes sense and I strongly support I would believe first the applicant should be given the opportunity to plant another tree ,or be required to say plant 2 trees to offset the tree removed It is unfortunate that if anyone suggests to remove a Tree , that are branded a street haters I find this totally offensive , I have hardly ever found anyone who didn't support as many suitable be planted as possible there It is more that likely the tree does not meet the criteria</p>	<p>I firmly believe ,owners of land should be able to manage their own properties</p>	<p>We need more trees in areas where there are apartment buildings and smaller blocks. These need to be thought out to ensure future generations benefit. For example, don't allow developers to plant trees that grow to say 6m high right up next to homes in new suburbs (-> cracked pipes down the track). Look at the CSIRO's heat study...</p>
<p>Dec 03, 2019, 44872 03:31 PM</p>	<p>- non indigenous trees that self-seed and grow to large sizes should not be protected (as per those species that are not protected in NSW and considered pest plants - such as liquid ambers, camphor, privet, etc) - solar access should be a criteria given the problems Canberra will have in the future regarding power needs - damage to property should be easier to prove than to have to spend hundreds upon hundreds to have experts do a written report when cracks to a house and walls caused by roots are evident to the naked eye. - tree inspectors should not always assume people are "tree killers" and want to remove a tree for the heck of it. Removing a tree costs a fortune and no one does it if they don't have to. - a tree planted by the owner of a property should be able to be removed by that same owner in order to plant another tree if they so choose. People should be given the right to determine what plants come and go from their own gardens. If not, then rates should be lowered.</p>	<p>It's not the application process at fault. It's the aggressiveness of the tree inspectors that causes angst and cost to home owners. It's also frustrating that the ACT government remove healthy fully grown trees on government land for any development they choose to undertake, whilst forcing home owners to keep large trees that drop branches next to their houses. If the government let people decide for themselves what trees they would plant, keep and remove - you would still find people planting trees and in fact you might find them planting more trees as they wouldn't be afraid they couldn't remove them if they became a problem. Many people now do not plant large trees simply because they want to avert future problems.</p>	<p>If you were to force people to replant trees (regardless of issues that caused a tree to be removed) you will simply find people won't plant trees in the first place. It's a really stupid idea. People would likely plant more trees if they thought they had the rights to remove and replant as they wanted to.</p>	<p>You have enough tree police as it is. Reduce them to only handle destructive behaviours on government trees.</p>	<p>Again, I'd like to reiterate that trees are lovely and people will plant them if they feel they have a right to remove them if things go south. Over regulation is resulting in less tree planting on private land and not more. Tree inspector efforts should be placed to increasing trees on public land - especially varieties that safeguard against bush fires in bush fire zones.</p>
<p>Dec 03, 2019, 44881 05:11 PM</p>	<p>Safety of house occupants, or perceived safety by elderly occupants, should have some bearing. Also litter causing trees, especially eucalypts, that can present a threat in times of bushfires.</p>	<p>No problems with the process, only the criteria.</p>	<p>Review outcome not known at present but the narrow focus on the tree to the detriment of the householder does not look positive.</p>		

<p>Dec 03, 2019, 44882 05:34 PM</p> <p>On behalf of clients who usually had unrealistic fears associated with the tree</p>	<p>Low quality or low value specimen determined by a level 5 consulting arborist. The species, pruning history, structure, health, age, size would all be used to determine this.</p>	<p>Shorter form (?) not sure really</p> <p>Add a warning regarding penalties for malicious damage to protected trees</p>	<p>I'd love to see a Street Tree Custodian program implemented. It could be funded by the offset program. Young people/school/scout groups could take ownership of particular street trees and support them through the summer months and tough times. Alternatively, owner occupiers could be engaged in a caretaker role regarding their street trees, similar to tidy towns.</p>	<p>With urban forest protection at the forefront, the tree curator could be a big picture decision maker and take into consideration exceptional circumstances. Data regarding trees removed as a result of development (and other reasons) could be recorded and used to help determine whether or not future trees in that suburb would be approved for removal. For instance, say KAMBAH has 25'000 trees and 150 are removed for development purposes yet only 76 have been planted. We know those 76 young trees will take X amount of years to form the same canopy cover that was lost so another 250 need to go in to reform the lost cover along with 50 nest boxes for hollow reliant birds and mammals.</p>	<p>I would like minimum qualifications added to the Act for professionals approved to specify tree protection strategies and submit formal Tree Management Plans for developments occurring around protected trees.</p> <p>Add excavations immediately adjacent to a protection zone as a prohibited activity.</p> <p>Specify how to specifically measure canopy height and width. Determine how to find natural ground level when the ground level surrounding the trunk varies. Specify how to measure trunk circumference considering the many structural abnormalities that may occur in trees.</p> <p>Give greater power to actually enforce the penalty units regarding malicious or negligent damage to trees.</p> <p>How does the Act specifically work to promote a broad appreciation of the role of trees and incorporate the value of trees? The entire reason for the existence of the Act should do this but as it stands, it's reputation is a hippy greenie act designed to upset builders & shut down your average Aussie battler</p>
<p>Dec 03, 2019, 44883 06:59 PM</p>	<p>Safety and property damage.</p>	<p>It seems actually quite difficult and costly to apply, and hard to get the desired outcome. We have gum trees on our property. One has split in half and landed on our car causing significant damage. The other is destroying our driveway and we believe causing our house to sink on one side. They all drop significant amounts of debris and one branch has hit a visitor on the head in the past. There should be more relaxed justification when it comes to safety and property damage. The homeowner who has no say on whether they want trees in their yard has to bear all the costs associated with damage. Or worse injury to my young children from dropping limbs outside our front door.</p>	<p>Overall I believe that trees are important to Canberra and Australia, however the rules around removal need to be relaxed where required for homeowners to protect their family, the public and property. I do understand however that there are some members of the public who wish to removed perfectly healthy safe trees purely for aesthetic or other reasons.</p>	<p>Ensuring that all trees planted should not / will not end up interfering with property foundations, or in a place where there would be public safety risks.</p>	
<p>Dec 03, 2019, 44884 07:05 PM</p>	<p>Impact of the tree's leaves and other detritus in blocking gutters and hence, creating a fire hazard. As it prevents drying, this also accelerates the decay of the structure.</p>	<p>The form was clunky and not truly digital. Make it app based where digital drawing can be used along with photos and images.</p>	<p>Developers should be required to plant two trees, and support them for up to 12 months until they are established, for every tree removed. Individuals should be one for one. Replacement of trees should be paired with the ability to offset rates owed for those who plant more than they owe.</p>	<p>I'm pretty sure they didn't even have someone come out and inspect the tree I applied to remove. They certainly didn't consult with my neighbour or I.</p>	<p>There are many, many areas that can have trees planted by developers who build concrete box jungles, there are open expanses that our rates pay to mow for no reason, that could be urban forests. Building properly green suburbs would be better. Green roof spaces for unit and commercial developments would also go a long way. In areas with large mature trees, the next generation of trees should be planted now, so that when the big trees reach the end of their life, there is something established to replace them (eg the big oaks on Tate St in O'Connor).</p>
<p>Dec 03, 2019, 44903 11:16 PM</p>	<p>- Risk of gum trees catching fire in extreme heat. Gum trees do not combat climate change, they merely exacerbate the ever-present risk of bushfires. -Age, size and appropriateness of tree to a suburban street. At a certain age and height, gum trees should be deemed unsafe for suburban streets, and a risk to human life. Risky trees ought to be removed and replaced with a tree more suited to a residential setting. I live next door to a gum tree measuring over 30 metres in height. How can a tree of this size be considered safe for the residents living beneath it? A single limb from this tree would crush an entire house. Huge trees should not be left to grow indefinitely. Will it take the death of a citizen before this risk is taken seriously?</p>	<p>A 'fix-my-street' request to remove a fallen gum tree branch from my property took over 18 months to be acted on. My phone calls to Access Canberra about the matter were not acted upon or followed up. In the end, I had to write to my local MLA for my request to be heard. Please improve 'fix my street' and take tree requests seriously.</p>	<p>I would only be in support of a tree fund if trees deemed suitable for suburban streets and the warming climate were on the list, i.e. not gum trees.</p>	<p>They ought to be an arborist or have a background in environmental science/ landscape design and be able to appropriately assess a tree for its safety and its appropriateness to Canberra's climate and the suburban setting. My hope is that this role does not add an extra layer of bureaucracy and time delays in tree assessment.</p>	<p>Serious consideration needs to be given to Canberra's tree policy going forward. The revised policy needs to future-proof our city from the imminent effects of climate change and move away from the outdated and short-sighted focus on gum trees.</p>
<p>Dec 03, 2019, 44904 11:17 PM</p>	<p>I have a tree on my nature strip which I have been told cannot be moved, but it drops a great deal of debris and I have already slipped. It seems it's my responsibility to rake up the mess, however raking whilst balancing on two walking sticks is not easy. Maybe the criteria need to be widened to allow for individual home owner circumstances.</p>	<p>I thought the system worked well however I am a retiree and it costs me almost \$1000 to have the tree lopped. My neighbours are happy but I am out of pocket. Maybe there could be a scheme to assist pensioners similar to the rates deferral system. But this would imply that Government paid for the tree pruning, lopping or removal and it may not fit with budget priorities.</p>	<p>Nothing to add.</p>		
<p>Dec 04, 2019, 44905 07:48 AM</p>					<p>Blocks with mature trees should not be available for developers to knock down trees and fill with houses. This suburb is cherished for being leafy, each new house which takes out a beautiful mature tree is a travesty. 2 houses very near me have done this. One had 5 mature trees cut down to fit 2 houses on a corner. I house will get very little light as it is blocked by the next house and my street is now the street with the ugly new houses on the corner, not the street with the beautiful garden on the corner</p>
<p>Dec 04, 2019, 44907 07:59 AM</p> <p>Dec 04, 2019, 44910 09:25 AM</p>	<p>Providing greater solar access</p> <p>Protection of underground assets by destruction from tree roots</p> <p>Protection of utility assets by part or whole of tree structure</p>	<p>A range of agreed criteria (pre-approved) to form the basis for pre-approval purposes</p> <p>Delegation of approval powers to other persons also empowered under the Nature Conservation Act</p>	<p>Tree (and/or equivalent shrubs, grasses) would need to be replanted into a more appropriate area, such as a biodiversity offset area. Consideration should also be given for maintenance of existing plantings as an equivalent offset, rather than just replanting a new tree for a tree removal.</p>	<p>This area of speciality is becoming more complicated and nuanced, with an over arching influence from climate change this needs a specific focus.</p>	<p>The above broad commentary is on behalf of Icon Water. A specific written response will also be provided.</p>

<p>Dec 04, 2019, 44911 09:30 AM</p>	<p>Greater solar access is very important. My experience is that 3 very large tress on 2 neighbouring properties to the north of my property block significant sun from our roof in the winter which makes installing solar uneconomical as we'd generate almost no power in the winter. This leads to solar access "have and have not", based on the location of existing trees which may not be desired by the land leasers.</p>		<p>In my experience the owners would be happy to spend money on multiple replacement trees that were relatively mature but would naturally grow to a moderate height, say 4-5m vs >20m.</p>		
<p>Dec 04, 2019, 44918 10:28 AM</p>	<p>Providing greater solar access. More weight and respect for the property owner.</p>	<p>Be less of a nanny state, and give the home owner more "ownership" of what they can do on their property.</p>		<p>Lessen red tape, not creating another hurdle to jump over.</p>	
<p>Dec 04, 2019, 44919 11:17 AM utility services pipe protection envelope</p>		<p>Consistency in consideration of applications by tree protection officers</p>	<p>We need to make sure appropriate vegetation species and planted in desirable locations - not over the top of utility assets. Need to avoid use of an offset scheme to justify removal of trees on leased land as 'they will just be planted elsewhere' on public land as this wouldn't meet urban cooling and climate resilience objectives. The scheme needs to include ongoing maintenance during the first five years to realise the long-term tree investment. Weed competition suppression through mats/mulching and watering during droughts are essential to sustain plantings.</p>	<p>Undertaking spatial analysis to identify planting priority areas and connecting Yarralumla Nursery with priority lessees for planting appropriate species on leased land (with partial subsidisation of costs by ACTG)</p>	<p>The 30% canopy target is a good goal but it is also about the distribution of that cover across the urban area. The older suburbs have space for plantings on leased land whereas new suburbs are not leaving space for establishing trees. Promotion of appropriately sized trees for newer estates is needed to encourage greening benefits in new suburbs noting constraints.</p>
<p>Dec 04, 2019, 44920 01:09 PM</p>			<p>Ideally, replacement trees should be planted in the same block/general areas, to avoid a e.g. treeless city centre. However, in some cases when this is not possible, a fund to enable trees to be planted elsewhere in Canberra should be considered.</p>		
<p>Dec 04, 2019, 44922 01:42 PM</p>	<p>Plant 2 instead of the one cut down</p>	<p>Builders get approval for anything but an ordinary person who is in danger of a falling tree is seen as a criminal</p>			
<p>Dec 04, 2019, 44940 07:25 PM Dec 05, 2019, 44950 10:04 AM</p>	<p>Greater solar access Thorny trees or root stock</p>	<p>Provide a response!</p>			
<p>Dec 06, 2019, 44999 01:14 PM</p>	<p>Increased habitat, plant fruit trees, plant different varieties of flowering trees in different suburbs, eg Cherry trees in Chisholm, Jacaranda in Richardson, Dogwood in Watson etc etc. Where possible every bit of bitchumen should be shaded, ie one tree for every parking spot.</p>		<p>Those 17,000 trees could all be planted in Chisholm and you'd still have room for more.</p>	<p>Start by ensuring that bike paths are not destroyed by tree roots. We have the technology</p>	
<p>Dec 06, 2019, 45011 04:30 PM</p>	<p>Provide greater solar access, but only if the affected building has a means of collectingthat solar radiation. eg north facing windows, PV cells on roof, solar heated hot water</p>		<p>Trees removed on an urban block should be replaced on the same block. n established suburbs, this would prevent the building of huge houses that take up the whole area of the block, and mean that trees are still located on leased land.</p>	<p>Education of holders of leased land. Education of the general public about the variety of trees required in the city</p>	<p>There appear to be many areas of public land (parks, edges of playing fields, roadsides, median strips etc where suitable trees could be planted. Future developments must allow for blue-green infrastructure ie, rainwater diversion off roads to water tree lots rather than just shunting it down the storm water system. Use the catchments of roads to provide water for trees. Plant up the water detention basins in newer suburbs.</p>
<p>Dec 06, 2019, 45013 05:16 PM</p>			<p>Developers should be made to offset their footprint by planting additional trees not just replacing ones they have removed due to building. In addition monitoring should be undertaken to determine if new trees have died/been otherwise removed (eg vandalism) and need to be replaced. I would like to see greater green spaces as part of new developments. Not just commercial space</p>		<p>Developers should be made to offset their footprint by planting additional trees not just replacing ones they have removed due to building. In addition monitoring should be undertaken to determine if new trees have died/been otherwise removed (eg vandalism) and need to be replaced. I would like to see greater green spaces as part of new developments. Not just commercial space</p>

<p>Dec 06, 2019, 45014 07:45 PM Dec 06, 2019, 45027 11:25 PM Dec 07, 2019, 45028 12:35 AM</p>	<p>A 360 approach taking serious consideration all views, fears, concerns & opinions of the resident or neighbour. A tree may be significant, remnant or fit other categories deemed invalid for removal yet the tree/s could very well be totally inappropriate in size for the suburban backyard in the 21st century. An extremely large tree in a suburban backyard can be an unacceptable risk to public & private safety; be inappropriate in size; substantially affect solar access, be located on a block less than 1200m yet not be approved. The tree is no longer in its original environment of many decades ago. The bush has grown into a city, the tree is no longer out in the wide, open spaces, regardless of it being remnant or significant. The current environment & times need to be taken into account. A remnant & a significant tree can be grown from seed to replace, replenish, to have a link to the past. It will take time, but it can be grown for the future, many times over, in an appropriate place.</p>	<p>I think there should be more advertising. I was told by two friends about the Review of Trees. I think they found out via social media. I am not on social media. I did find the article in the paper, which was lucky as I only read one Canberra Times a week. I think this kind of review, and all types of review are worth wider and regular advertising especially in print media for those of us not on social media. The Chronicle, The City News, The Canberra Weekly, The Canberra Times (an article in each day's paper across the first week or two of the Review). I think the application process could be improved by having links to all documents listed in the discussion paper, eg Section 25 of the Tree Protection Act 2005; Schedule 2; Schedule 3; the Climate Change Strategy; the Living Infrastructure Plan etc.</p>	<p>The range of offsets in the Discussion Paper are fantastic. I wholeheartedly support all types of offsets. I did propose in my most recent application for tree removal to replace the tree with a half dozen trees of appropriate size and type. All offset examples are terrific: green roofs, shrub beds, wetlands, rain gardens, fountains, tree fund. It doesn't just have to be trees that are planted. A variety of offsets adds to the liveability and attractiveness of a city.</p>	<p>Urban densification & climate change impact people, structures, nature. We can't stop change or development but people have a right to feel safe & secure at home & in public. Trees can & will unexpectedly & catastrophically drop limbs of massive weight & is not something I or anyone should be concerned about on a daily basis. Development approvals for removal of trees shouldn't have precedence over my fears & concerns about the risk to safety, life & limb, & home, to me, my family, grandchildren, visitors, neighbours. The trees on public land should be counted in the urban forest. Remnant and significant trees can & do pose serious risk to public and private safety and shouldn't necessarily be kept at any cost. What about the cost of the loss of my life or anybody's life because of a tree. Any tree removed from private or public land should be replaced, not just regulated trees. "No net loss" principle is a great idea. Melbourne case study could be prohibitive in cost to residents.</p>
<p>Dec 07, 2019, 45030 07:58 AM Dec 07, 2019, 45034 11:23 AM Dec 07, 2019, 45051 05:09 PM</p>	<p>How real is the damage to the property, eg driveway, garage, water pipes, house. We've spent over \$15,000 to fix the damages done by one single tree!</p>	<p>Make you feel like a partner and not a criminal. I absolutely love that tree, but the root damage was hurting us financially.</p>		
<p>Dec 07, 2019, 45059 10:52 PM</p>	<p>Risk to human safety should be paramount and take precedence over all other criteria. Risk tolerance should be set at very low/almost zero in urban and amenity areas. Includes risk to neighbouring properties. A very low risk tolerance should also be set where there is potential for damage to public infrastructure from a fallen tree eg electricity lines or underground gas, water, sewerage lines. Furthermore if the ACT government removes the ability of the land owner to maintain/remove large trees under regulation, then the government must also take responsibility for the ongoing maintenance/removal of such trees. Regulated trees in urban/amenity areas should be inspected annually for ongoing safety to life and property and be maintained/removed at cost of the government. Inspection reports must be made public, preferably with 1 month of inspection and also provided to landowner and neighbours.</p>	<p>Anyone should be able to easily report trees considered dangerous, regardless of whether the tree is on public or private land. This should be followed up in a timely manner and the person who made the report informed of the outcome, along with the reasons for the decision/actions. I live in fear of a neighbouring regulated tree falling on my home or any of three other homes. This tree is possibly >25 m, has die back, has grubs living inside branches (I have photographic evidence), and has very large limbs that look very unhealthy at junction with trunk. There are powerlines and an underground services easement under the canopy. My neighbours and I feel powerless to mitigate the risk to ourselves and our properties. In addition the tree creates huge amounts of leaf litter blocking gutters (fire risk), spouting and stormwater drains. It uses huge amounts of water that would otherwise support actively growing trees and shrubs that might have grown a more beneficial canopy.</p>	<p>'Curator' is wrong term, has connotations of being ideologically driven. The role needs person with a balanced and practical approach who understands the inherent risk to ACT government of large unsuitable trees in urban and public spaces and can drive practical legislative change. This person should understand the value of young, actively growing trees on air quality and appreciate the need for and science of diversity of species. Large eucalypts are not an appropriate urban tree. They sap water from a large area, reducing the potential for other canopy development, they create enormous amounts of leaf litter blocking gutters, creating a fire risk and structural damage to homes. Eucalypt leaves degrade very slowly with residual veining creating a blockage in gutters, spouting and storm water drainage. The rightful place of eucalypts is in the bush where they can be appreciated as beautiful trees. Other species have greater benefits in urban gardens and amenity spaces.</p>	<p>While supporting the concept of multiple plantings for every tree removed, ACT must move past the ideology that a big, native tree is necessarily good and must be preserved at all costs. Science does not support this ideology. Some species belong only in the bush. Replacement plantings at the site of a tree removal & species selection should be at the discretion of the landowner, not mandated. Site may not be suitable or landowner may not have the will/skill to support establishment of a young tree. Neighbours may be an option, or government can choose to replant on public land instead. Species selection must be site appropriate and consider a broad range of diversity including both native and introduced species. Some introduced species have become so adapted to the local environment that they can be considered endemic. Replacement trees should not be allowed to grow >12m or be allowed to overhang neighbouring houses or essential infrastructure lines.</p>
<p>Dec 08, 2019, 45071 11:21 AM Dec 08, 2019, 45072 11:22 AM Dec 08, 2019, 45073 11:30 AM</p>	<p>Reduce fire risk. When a tree is so tall in an urban area it acts as a torch in fire situations.</p>	<p>Have more than one opinion. The Fore department stated the tree should be removed. ACT Government said no it wasn't a risk. Who knows best!!!!</p>	<p>With so many dead trees along the roads of Canberra not being removed it is a fire risk as those trees will burn first. The ACT Government hasn't learnt very much from the 2003 fires. Given the climate and what is happening in Australia regarding the fires at present surely any prevention applications should be followed. In the suburbs there is no active fire reduction measures being taken anywhere. ie removal of dead trees AND overhanging branches dead or alive.</p>	<p>Ensuring that all measures are made to make sure the trees are healthy and well maintained I really don't know why we need discussions. If the community all agree that trees are important and need to be maintained why isn't it being done.</p>
<p>Dec 08, 2019, 45090 05:10 PM</p>	<p>The concerns of Leaseholders should be given greater credence in relation to threats posed by large trees, particularly regulated trees that have a significant potential to damage dwellings or pose a risk to life. The current criteria based on the health of a tree largely ignores the strong risk of falling limbs (of considerable weight) damaging property or life. The ACT Government should accept legal responsibility for property damage or personal injury (including death) if requests for action on a threatening tree are declined by the Government. The ACT Government should, as a form of mitigation of future potential risk, undertake remedial tree pruning, or removal if required, of trees demonstrated to be of significant threat/risk by residents. These actions are done as a matter of course by government services on public land. The onus should not only be on the resident if draconian laws are to prevail. I advocate of extensive tree planting in newly developed suburbs before housing</p>	<p>Cease the application of different standards between residential blocks & development sites or public land. I see many regulated trees removed for development purposes or roadworks. I have seen large regulated trees on public land removed or significantly pruned even though they seemed to pose no risk to property or people. On the reserve behind my residence I have seen at least four very large regulated trees uprooted in strong winds. No attempts have been made to replace that tree cover. I strongly support the offsets process. I have planted & cared for over 50 trees & shrubs on or near my block since acquisition. I favour significant tree planting on the hill reserve behind as it is mainly 'improved' pasture & not native grassland & poses a significant fire risk in good seasons. I have a very large Yellow Box on my block. It has grown steadily since the block was developed & has benefited from watering. The drip lin now extends over the residence of my downhill neighbour plus mine.</p>	<p>I am very disappointed with the previous responses to my concerns. No-one has consulted me or visited the block to discuss my concerns with me. The residence below has had several owners since construction & all have expressed concerns to me about the potential for damage from falling limbs or the tree itself. With the increasing incidence of storms & very strong winds all nearby residents fear the consequences of huge limbs damaging properties. There is a 2nd regulated tree (multi-trunked) on the block which is encroaching over the roofline of the rear property. Some remedial pruning of the larger tree was approved & undertaken about 20 years ago to provide protection to the residence below but the line of fall & the growth of the tree has effectively negated that work. The tree is within 1m of the fence line & the residence below is less than 3m from the fence. This is largely irrelevant considering the 50-60 ft height of the tree. Considerable excavation & root removal was done.</p>	<p>Adopt a reasonable approach to assist residents resolve problems or concerns about overly large or threatening trees. Negotiate for offsets or replacements. Be prepared to accept responsibility for pruning action on threatening trees as this may result in more canopy being retained. Provide advice of suitable replacements. Establish a threshold for 'damage' from tree roots. Broaden the concept of potential damage beyond the recent case of falling limbs threatening an asbestos roof. A large limb from a eucalypt will damage any roof plus all nearby amenities & items (such as cars). Regularly consult with residents who have notified or complained about problem trees. There is an element of 'protectionism at all costs' associated with tree damaging activities.</p>
<p>Dec 08, 2019, 45092 06:41 PM</p>	<p>The owner (me) was living overseas and the property rented out; a neighbour contacted me (email) regarding large debris falling into his yard. The rental agency organised tree removal quotes and submitted the application for its removal. The >20 year old Eucalyptus that overhangs power lines by approx 10 metres (It is a very tall tree), is 7-8 metres from three houses and was assessed twice in 2008 and removal was denied. The quote for removal at that stage was ~\$2,000. Three years ago quotes were \$7,500 not including application fees and fees for having the electricity turned off!! The trees removal will not be pursued due to the considerable expense. In summary: The assessment of the tree did not take into consideration the proximity to power lines and houses.</p>	<p>All new suburbs in the ACT are not including room on each block for deciduous shade trees. There is no room between houses for such trees. This increases the pressure on the electricity grid because air conditioners/coolers will be essential for human comfort and health. Mature shade trees are being removed to make way for multi dwelling developments on R22, Mr Fluffy and other blocks. The ACT is losing its trees to developments. Offsets will help restore the tree numbers, both native and introduced sp The application and approval process for new buildings does not include guidelines on leaving room for deciduous shade trees on western sides of houses etc.</p>	<p>Protected mature trees from removal by developments. eg [redacted] Macgregor had a beautiful mature golden ash on the western boundary and the developer was allowed to remove it. The new inmates of the hideous public housing structure have a 20 year old colour-bond fence as their 'green' with no shade. Advising where more trees are required for the urban canopy maintenance. Advising on tree species, older suburbs with non-native species are clearly cooler than those with Eucalyptus. Native trees in reserves and around parks.</p>	<p>The urban infill process is not making allowances for tree inclusion on the affected blocks. Tree species and positioning needs to be included in the application/building plan processes. The canopy for shade and human comfort and health needs to be close to the houses. I am not talking about Eucalyptus, but deciduous shade tree canopy. The Environment and Sustainability Directorate are clearly too weak to insist on good quality plans and developments as evident by the dreadful structures appearing all over the ACT. eg West Macgregor, within the streets of Coobes and Wright. [redacted] Macgregor is a perfect example of the standard of planning approvals being endorsed by the ACT government. There is no room for any shade trees on that block due to the poor positioning of the 4-dwelling building. It is a shocker.</p>
<p>Dec 09, 2019, 45099 10:54 AM</p>	<p>Whether you plan on planting additional trees. Whether the tree is a protected species or not. The age of the tree - if it could die within the next 10 years, why should someone have to change building plans to accommodate it. The quality of the tree - Some trees are naturally beautiful, whereas others can grow non traditionally and provide less significance.</p>	<p>Need a decision made on whether you can build within the tree protection zone prior to lodging building approval. The current process requires full drawings and a full tree protection plan to be developed, this can be in excess of five-ten thousand dollars - and could still potentially be denied by the Tree Protection Unit or ACTPLA. Which then requires the plan/design to be modified - which costs the person building more money for draftsman, arborists, compliance authorities, lodgement fees ect.</p>		

<p>Dec 09, 2019, 45108 02:13 PM</p>	<p>Damage being caused to structures, falling debris, trip hazards, fire hazards when established trees are in close proximity to houses and so impossible to keep gutters clear, excessive cost of maintaining and pruning very large trees (in excess of \$5000 per prune) in backyards</p>	<p>More flexibility in criteria - consideration of the appropriateness of certain trees in the urban landscape, options to mitigate Environmental impacts of tree removal by requirements to replace with more appropriate sized and species of trees, options to create habitat by leaving trunk structure etc. Not such a black and white approach to "it's a healthy tree so it stays" - more "how appropriate is this tree in this spot next to houses, and can its benefits be achieved in more appropriate and safer ways for the suburban yard". Consideration of costs to homeowner as well.</p>	<p>Trees need to be properly maintained rather than just plant more. That risks more tall scraggly unstable trees. A more holistic landscape management plan is preferable to just a simplistic "more trees" equation</p>	<p>As above - introduce a more planned approach to consideration of canopy and corridors, rather than viewing single trees.</p>	
<p>Dec 10, 2019, 45124 10:46 AM</p>	<p>as a committee member of Body Corp - arranged to have dangerous eucalyptus removed with TAMS Consent</p>	<p>Highly variable. It will always be a trade off. The provision of deep shade in the urban landscape is critically important as climate impacts increase. The emphasis should be on summer shade winter sun.</p>	<p>The application process was undertaken by the Body Corporate's managing agent, therefore no direct experience.</p>	<p>The most important role would be to manage existing trees. Ensure that trees are looked after to avoid removal. Lopping branches, fixing open wounds before rot sets in. Appropriate tree selection. Species with a good record for longevity should be ranked high.</p>	<p>Species selection: shade and longevity ranked high; in many areas wildfire can be risk. While value biodiversity, deciduous trees provide summer sun winter shade and tend to slow down fire compared with for instance eucalyptus species. The threats from fire are increasing and species selection needs to be a pragmatic response. Additionally, in suburbs such as eg: Lyneham and O'Connor cars are parked close to the tree trunks causing soil compaction and possible damage to tree feeder roots with a medium to long term risk of tree loss. Tree roots need protection from compaction. With longer droughts and increasing heatwaves this could become a threat!</p>
<p>Dec 10, 2019, 45132 03:27 PM</p>	<p>if it affects building envelopes, solar etc. the other issue is cost if the tree is large and needs to be professionally pruned each year that costs thousands of dollars.</p>	<p>have more criteria to allow for tree removal</p>		<p>you don't need more levels of admin to go through, we need less government agencies not more.</p>	
<p>Dec 10, 2019, 45137 10:48 PM</p>	<p>Greater emphasis on safety for family and people passing by.</p>	<p>Respond much more quickly Have a better appeals process when application to remove a tree is refused. Take into account neighbours/ nearby community concerns when a tree removal is refused as they may have wanted the tree removal too.</p>	<p>We applied to have a gum tree on government land at the front of our property for safety reasons. It has dropped branches narrowly missing an elderly couple on one occasion. Neighbours had complained about the tree. Photos of the dropped branches had been sent to TAMS on several occasions. Tree removal was refused. It continues to drop branches and be a safety concern. We cannot understand why the application was refused.</p>		
<p>Dec 11, 2019, 45154 10:36 AM</p>	<p>All of the above (excluding "building, developing or renovating my block"; it also attracts bats that drop excrement on our house, garden, deck, vegetable patch and cars.</p>	<p>- An option to allow removal of one tree in exchange for replacement of another tree of similar (or reasonably similar) maturity - A "common sense" criteria, that allows the tree assessor and the occupant to make an informed decision (for example, where a tree is patently too close to a house but falls slightly outside the existing criteria)</p>	<p>- Publish the detailed guidelines used by the tree assessors to interpret the criteria (for example, how has an assessor determines whether the criteria of "risk to public safety" has been met? Are there sub-criteria that the staff refer to, or is it entirely based on precedent? This information should be available so that applicants can better explain how their case meets these criteria).</p>	<p>The curator should provide a strategic view of the objectives of the Government and the community with respect to retaining the overall aesthetic, species diversity and environmental benefits of tree stock of the Canberra region, rather than the "case by case" perspective currently taken by the Conservator. The Curator should take advice from a range of sources, in addition to the Conservator, to make decisions with respect to tree removal. The Curator should provide a direct communication link with the applicant.</p>	<p>Under current arrangements, it feels as though gaining approval to remove a tree is impossible - the system is set to decline a request as the default position, rather than creating the conditions for a genuine consideration of risks and benefits. As it stands, this is incentivizing bad outcomes and behaviour from residents - for example, we are currently considering removing two trees from our yard before they reach the stage where they would become protected/regulated trees, to avoid losing the right to remove these trees later on.</p>
<p>Dec 11, 2019, 45169 02:05 PM</p>	<p>Replacement, payment or offset</p>		<p>Because climate change is real</p>	<p>What's the point? There's already a Conservator</p>	<p>We need more footpath space to accommodate large, deep rooted trees with broad canopies</p>
<p>Dec 11, 2019, 45175 05:05 PM</p>	<p>Potential for damage to a residence or person. Inappropriate species e.g. will grow far too large for a suburban block or its is a "weed" tree</p>		<p>If trees are removed they need to be replaced very nearby or there is a danger of heatbanks forming. Avoid 'offset' areas such as used for Golden Sun Moth way our in Hall.</p>	<p>Very significant role. Canopy needs to be retained and the Tree Curator should be involved in planning g approvals.</p>	
<p>Dec 11, 2019, 45176 05:18 PM</p>	<p>A Chinese elm suitable for a wide avenue planting as described on the intranet has been inappropriately placed close to kerb in a 2.5m gap between two driveways; growing too close to home with branches overhanging eaves and gutters; roots cracking and lifting mine and neighbours driveways. Constantly drops excessive debris (one green bin insufficient to collect debris all year round). Chinese elm tree are suitable for open parkland settings not suitable for narrow street planting as outlined on numerous websites.</p>	<p>Recommend Chinese Elm and other imported trees that are not suitable for planting in narrow home frontages/street verges, be removed from the approved list. Where these trees have been planted the criteria should be changed to allow their removal with options provided for suitable tree replacement or payment to plant a tree in public parkland.</p>	<p>Expand the character limitation to allow the tree problem to be fully explained. The owner to be notified when the assessors are visiting to inspect the tree.</p>	<p>Assessor sent a message through the online feedback declining the request advising the driveway was not being damaged by the tree. Not sure if they actually visited to check the situation or made the decision based on the photos provided. I was not at home the day the assessment was completed. Would have preferred to be notified of the visit to ensure the situation was adequately assessed.</p>	
<p>Dec 11, 2019, 45177 07:34 PM</p>					<p>If the tree is in privately owned land, removal should be up to the owner not the government</p>
<p>Dec 12, 2019, 45183 07:15 AM Dec 12, 2019, 45184 07:16 AM Dec 12, 2019, 45185 07:16 AM</p>					

Dec 12, 2019, 45186 07:30 AM
Dec 12, 2019, 45196 02:37 PM

Walter burley Griffin has such intricate well thought out essential of Canberra plan I hope the same commitment to the green capital continues in cancers future

Continuing commitment to Canberra original plan Enhancing natural heritage and creating unique suburbs and street

How disappointed I am we all canberra told the the trees on nth Bourne were diseased some friends of my friends grand fathers planted those trees The gave gave such a beautiful entrance to the nations capital from Sydney I walked that green verge daily They healthy trees I heard many people talk of corruption in legislative assembly as the tram hold deliberations of government Yet seemly why the iconic trees were killed

None – I do not think trees should be removed to provide greater solar access. I think the benefits of trees outweigh the savings achieved by solar.

Also, I think the 30% canopy target has more chance of being accomplished by planting more trees in the urban public land and by renewing the ageing tree population (trees not regulated by the Act).

In regards to Q 14. Depends on the circumstances. In the case study of the driveway if it is a good healthy tree I don't think it should be removed. I think the driveway should be repaired – this would likely include chopping out the offending tree roots and if that affects the tree health and then the tree starts to decline, then the tree should be removed.

Not necessary, the process is good.

Dec 12, 2019, 45197 03:59 PM It posed safety risks to students living at Gowrie Court
Dec 12, 2019, 45199 05:14 PM solar access
Dec 12, 2019, 45201 07:27 PM

Tree fund would have to include the maintenance of the newly planted trees. I do think a tree fund is a good idea but I do not think it should be able to be used by developers to get around removing significant trees (especially really good high quality trees that have a long ULE and possibly equate to a registered tree in the future.)
7. Would you support the establishment of a no net loss offset scheme? (Whereby when a tree has to be removed, it is replaced by another tree/s or funds are provided into a tree fund). Only for trees that are nearing the end of their ULE.
8. Would you support replacement trees planted on (a) the same block? (b) public land in the area? (c) any area in Canberra?
Only if the trees are nearing the end of their ULE, are dangerous and should be removed, or are interfering with services or substantial/high quality infrastructure. Replacement trees should be on the same block or on public land in the area otherwise we risk ending up with suburbs with

I think it would be a worthwhile investment, I also think having a position/tree advisor that primarily focuses on following up on replacement plantings for trees removed would also be beneficial. They could also give advice/recommendations on suitable replacement species for the space in line with the occupant's needs.

1. In light of the ACT's new 30% canopy target, do you think we should amend the focus or priority of the Tree Protection Act?
No. I think the target has more chance of being accomplished by planting more trees in the urban public land and by renewing the ageing tree population (trees not regulated by the Act).
2. Should the criteria for tree removal at Appendix B be changed?
No I think the existing criteria is reasonable -to me = what equates to a high quality tree.I do not think the criteria should be relaxed. But I do think that tree inspectors should be given more license to use their discretion and make common sense decisions regarding tree removals in varying circumstances and not be restricted by the Act.

Dec 12, 2019, 45204 11:30 PM Getting into Unit owners plumbing

Sleeper weeds trees [these could be identified by the Australian Native Plants Society Canberra] should be able to be removed.

On a general level, I find Canberrans make the effort to plan well but follow the rules too carefully so the pace of work is slow.

I am against the planting of London Plane Trees which some call "green asbestos". Whilst officials say the evidence is not proven I get the seed fronds in my throat and have a reaction! Many other people say the same. I am also concerned about trees like the Chinese Elm and Acer Negundo and Hawthorn which seed prolifically and were taking over our unit complex by stealth. Money asi needs to be increased to remove these trees from the Canberra garden landscapes and Nature Reserves. We need to explore and encourage nursey development of a greater range of local trees including Kurragong and Native Cypress (our only deciduous tree).

A huge role encouraging the right trees in the right places. However, if the tree curator has been trained in the Euro-Western tradition they will favour exotic trees which I'm against in large numbers in the bush capital.

No. Thanks for the opportunity.

Dec 13, 2019, 45209 02:19 PM

Urban trees are a great part of living in Canberra and I would hate for any (more) net loss – besides the obvious amenity to people they are important for our increasingly stressed ecosystems, and it is important to strongly signal that the government and community value this at least as much as we do bigger houses. A no-net-loss scheme is a nice idea although I would be concerned that (a) a single sapling is not in any way a replacement for an old tree, so this cannot be used as an excuse to remove more trees; and (b) families with less ability to purchase offsets may still need a tree removed if for example it poses a safety risk.

Causing damage to house Restoring historic hedge to heritage property

It is very important that the primary outcome is protection of Canberra's urban forest and that removals must be balanced with new tree plantings.

Applications for removals and major pruning should be publicly listed on an easily accessible website and a printed notice should be publicly displayed at the site so everyone can be informed prior to removal. This is done in many other local government areas in Australia.

Discussion paper needs more detail to understand how it would operate. While not opposed to offsets and pooled funding, multiple offsets are often given for one site (under EPBC Act) and transparency for the ordinary public is generally poor. A pooled tree fund and similar scheme often becomes an excuse to diminish overall funding for trees from Budget process. Administrative costs can be high. I don't want developers to outsource responsibilities that are applied to ordinary residents- developers should leave enough space on their land to plant trees.

Tree curator must have independent decision-making powers outside the urban planning bureaucracy.

The discussion paper did not provide much detail on key aspects such as offsets. It is not clear what parts of the legislation would change and how.

Dec 13, 2019, 45230 03:22 PM

Risk of injury to young families in their backyards from trees that repeatedly drop limbs.

There is basically this long application process where you look through the tree protection act, state your reasons for removal, but when the tree protection unit comes by to assess, they just ignore anything you have said and assess on their own terms. If none of your reasons have any weight, why bother having us write it in the first place. They also never state why a reason is not valid. What is the line for a successful application? Just provide that upfront to stop people wasting time.

We have a eucalyptus that is repeatedly dropping limbs and poses a risk to my young family. We are native plant lovers, but have had our application refused on multiple times despite the repeated dropping. We have stated we will replant a native tree on our block that does not overhang power lines but it has no influence.

I have been informed that Tree Protection have orders from above (the Green politicians?) to never approve removal of a tree that is growing. What is the application process for then? Just say that upfront. Arborists have told me, that sometimes, they will just change their stance and approve a tree for removal without any justification. Again, that seems non-transparent.

We have gone to the tree panel. That is a waste of time too, because the assessor who is appointed writes a biased report about the tree (its glowingly positive) rather than stating facts on merit. They also justify the decision on risk of a precedent. We should assess the actual tree only!

The curator could suggest appropriate locations for trees and shrubs in landscaping. If a block, current plantings or house design does not enable trees to be replaced in a net zero way, there should be other avenues the tree curator can suggest, such as verge gardens, additional tree plantings on the verge, plantings in local parks, or rehabilitation work in local nature parks.

Please remember that trees are not the only part of the ecosystem. You want habitat for the bugs too, as they are at the base of the food chain. So a curator position really needs to holistically look at the situation and not just be focused on replacing the canopy.

There needs to be an assessment of the surrounding trees a block is supporting as well. Have 4 eucalyptus, an oak, a liquid amber on our 800m² block. This is substantially more than any surrounding blocks. So removal of one of these trees is not significant. The act needs more discretion on landscape value. I would call it the home owners tree burden. That must be reasonable and should be considered in any application for removal of one tree on the block.

Is this owner looking after/cleaning up after more trees than the surrounding neighbours? If so, and they have one that is legitimately dropping limbs then they should have a greater chance of removal.

Dec 13, 2019, 45232 05:36 PM
Dec 14, 2019, 45257 12:57 PM

Solar energy is a benefit but the design and location of that should and would take into account the presence of tree(s). Implementing solar heating should not be detrimental to existing trees, especially mature or old trees.

What is critically important and of higher priority are the benefits of trees in helping to mitigate the impact of climate change. This is known by some but need to be further promulgated so that it is very well known and understood. The presence of the trees in the urban environment reduces the need for air conditioning in summer, and heating in the winter. The other significant advantage of tall mature or old trees, especially native trees, is their being habitat for local fauna and flora. We need these for a healthy ecosystem and for a healthy city. Exceptional circumstances should have a clear model, that includes scientific probability factor. Not as in some cases, a persuasive conversation between a resident a

Make it more difficult to remove mature and old trees, especially native trees. Make it easier to protect mature and old trees, especially native trees.

Make it more difficult for authorities to approve removal of mature and old trees. The tree removal in Manuka was appalling. That tree and others should be protected. And maybe have other trees planted nearby for now and the future.

It is also important for new trees to be planted before existing ones are removed, as part of the regeneration and re-forestation program.

I strongly support a no net loss offset scheme. I support even more strongly that the offset is close by, e.g. if a tree removal is sought in a suburb, then trees offsets should be nearby in the same suburb.

A tree fund is strongly supported to fund more trees being planted in Canberra, however it must be done with assurance that it does not become a way for developers and / or residents to pay for removal of trees. They need to plan buildings and activities in a way that will help to keep the trees.

The removal of trees should not be allowed through the planning system. However, it could be allowed to a very limited extent if the trees will be replaced in the same area. The planning system should be encouraging the retention of trees, especially mature and old trees, as well as planting new trees.

A tree curator would have a key role in the ecological sustainability of our trees, and their ecosystems. It is important that they are strongly supported.

The trees in Canberra are much admired by residents, and by national and international visitors. They say how beautiful it is to see the surrounding and inner city hills with trees. Tall mature and old trees, especially local native trees, provide valuable habitat for local fauna, too. This contributes to the healthy city and healthy people. It adds to the pleasure of being in Canberra.

Local fauna is also greatly admired and appreciated not only by locals, but also by national and international visitors. For example, they comment on the very attractive and colourful birds, far superior to the exotic 'vermin' of avian fauna that so often occurs in cities and then councils and community groups needing to develop programs for their control.

Dec 14, 2019, 45258 02:55 PM

<p>Dec 14, 2019, 45267 11:13 PM</p>	<p>A tree far too big for a suburban block. A tree which is causing damage now or in the future because of inappropriate siting. A tree which is casting winter shade on adjoining properties. A tree which the owner and neighbours agree is a problem.</p>	<p>The apparent default and inflexible position of the ACT Government is that no tree should be removed, even if it is too big for the block and causing problems for residents. The ACT Government should display greater flexibility in allowing residents to remove problem trees. The vast majority of ACT residents value trees and plant trees continually but some trees need to be removed and replaced with smaller varieties.</p>	<p>You need to trust residents to replace trees that are too big with more appropriate trees instead of objecting to any removal.</p>	<p>We less less obstructions, not additional public servants whose automatic position is to reject any application to remove problem trees.</p>
<p>Dec 15, 2019, 45269 08:31 AM</p>	<p>I think the more the gov't tries to do to protect trees that the less trees are protected. Never again will I plant a large tree on my block. Too costly and time consuming and having to subject myself to the gov't. The gov't should get rid of the criteria and let people do what they like on their land. Leave to gov't to restore the trees on the nature strips and park lands. I couldn't believe the ACTEWAGL people just cut down several of the established trees in my street.</p>	<p>Get rid of the application process. impossible to move in Canberra without apgying to someone to do something. Let people decide what to do on their land. Also if we value, which I think we do, the street scapes of some inner central canberra streets, then instead of heritage list these, why not make the street nature strips in new areas much much wider and plant streets like these, so people in outer new areas can one day have streets that look like those in South Canberra?</p>	<p>A fund means more rate payers having to pay for others to enhance their property. Let property owners cover the real cost of doing renovations or removing trees.</p>	<p>The position could get bogged down and become time consuming and increase mental frustration of people wanting to do things on their land. Why more public servants. This position would be supported by a section and branch of people in buildings. How costly is this for what gain? As i said, the more the gov't tries to do the more they fail, at great cost to individuals and rate payers. Just let people do what they want on their land and have the gov't focus on nature strips and parklands.</p>
<p>Dec 15, 2019, 45270 08:41 AM</p>	<p>The restrictions on removing a tree can be too strict - for e.g. if a tree is casting too much shade for light or solar panels will still be rejected.</p>	<p>More flexibility for particular cases.</p>		
<p>Dec 15, 2019, 45279 01:49 PM</p>	<p>needed to be pruned to remove dead wood and a couple of limbs were over the house</p>	<p>Solar access is already considered – what is not considered is the cultural heritage value of the tree in question. This should be included and be balanced against any argument for removal.</p>	<p>Additional information is always useful along with some focus on the timing of when this information is provided. It is clear from the examples provided in the discussion paper that many of the issues associated with tree issues relate to the perceived negative impact of trees on other infrastructure and on development potential. A fact sheet for potential purchasers of land in the ACT drawing their attention to the importance of trees on leased land may prompt people to consider whether they value the urban forest or not. If they purchase a block with regulated trees either on or adjacent to they can then be aware of the risks involved and the options available/not available to them when it comes to the short and long term prospects for these trees. Agents should make this information available in the same way as they discuss building reports.</p>	<p>I feel the funds could be better spent on supporting the existing regime and see no information in the discussion paper that would suggest that this is not the case.</p>
<p>Dec 15, 2019, 45281 03:02 PM</p>	<p>I have been acting for residents or lessees seeking approval for options 2 3 and 4</p>	<p>NCA suggest a 15% canopy cover in the Deakin Forrest precinct for instance - having a existing/future canopy cover criterion could also assist in maintaining, but also renewing the suburban tree canopy</p>	<p>seems like a double up? What additional value would another level of decision making add? this will slow things down even further just allow the conservator to consider offset options, removal and replacement options, % of canopy change options as additional criteria within the act that allow for renewal of the urban tree canopy</p>	<p>Strongly support the offset suggestion strongly support the tree fund suggestion Would like to see a more efficient method of ensuring that replacement trees are maintained</p>
<p>Dec 15, 2019, 45282 03:05 PM Dec 15, 2019, 45283 03:33 PM</p>			<p>If the tree canopy is so important it should take its place among other government expenditures in determining priority. I live in an area with significant public land and publicly owned trees which have been shamefully neglected as are the trees on our nature strip. As is usual with government if it can shift costs to the private owner that should reasonably be borne by the whole community it will.</p>	<p>I find it strange that the the trees and shrubs I purchased and nurtured for many years at considerable expense may not be removed or even trimmed by me in the interest of improved landscaping of my block and seemingly are not considered my private property and therefore protected by the laws covering private property rights. When I see aerial photographs of new suburbs covered in big houses on tiny blocks which can at best made a very marginal contribution to the urban canopy I am deeply puzzled by government policies that lack consistency and forethought. Equally when I witness all too often the poor state of majestic trees on government property I am puzzled with our government's obsession with my trees and shrubs.</p>
<p>Dec 15, 2019, 45284 03:52 PM</p>		<p>I think the process is quite clear. However, like many other regulations in the ACT, they are not regulated. People chop down trees, let their dogs run wild in public places, and water dead nature strips in the middle of the day. I know many would support my feelings.</p>		<p>I thought there was a 'curator' already. However, the list of drought resistant trees recently made available, are also not fire retardant. Read the results if the survey, set some targets and goals and just do something</p>
<p>Dec 15, 2019, 45285 03:59 PM</p>	<p>In relation to criterion 15 The overall process must be designed to increase community support for and recognition of the importance of tree protection. 1. Enhanced protection for all remnant trees on leased land, and for younger trees of those species - the remnant trees of our future urban woodland. 2. Greater flexibility in legitimate removal process (eg for development, solar access etc) limited to non remnant trees, trees planted inappropriately after building of a house, exotics and less desirable non-endemic natives. Removing a valuable yellow box for solar access is not an ideal environmental outcome. 3. Offsets only in close proximity to retain the urban woodland in situ across the immediate neighbourhood. 4. Apply overall canopy and habitat assessments in assessing tree removal and replacement decisions. 5. Maintain and enhance connectivity with respect to tree populations and habitat value.</p>	<p>1. ongoing education about the value of trees, for amenity, canopy and habitat; their value to the property owner (eg climate/solar protection; land values) 2. clear and informative community education about the differing values and quality of different tree species, in particular differentiation between the endemic / remnant species and others such as introduced trees 3. flexibility ie differentiation of the protection offered to more vs less valuable trees (eg remnant vs introduced/later plantings).</p>	<p>Canberra's residents value trees – the urban woodland landscape is evidence of this. Seen from low surrounding hills, established suburbs such those in Weston Creek appear as woodlands with abundant tree cover. The existing legislation addressed the need for tree protection after removals such as that of a valuable remnant Blakely's red gum in Weston in 2000. The TPA needs to maintain protections for trees that are valuable (eg remnants), support the need for achievement of the 30% canopy cover goal in order to keep Canberra livable, and support public awareness and education about trees and their critical roles in the urban landscape. It must maintain community support for the TPA through avoiding unnecessary and unproductive conflict about trees by recognizing the need for flexibility in assessing introduced or non-endemic trees, structural risks, inappropriate plantings after the house was built, or those not of particular landscape or biodiversity value or interest.</p>	<p>This is an important and central role for the curator, who would have the opportunity and responsibility to assess existing canopy cover and its management (eg pruning/removal/replacement) to achieve better canopy cover, increased biodiversity/habitat value and improved residential amenity. This shows the importance of an integrated approach, to be addressed in further community consultations to define the roles and responsibilities of a proposed curator. This review and the survey appear to focus on seeking responses from those affected by the current act as people seeking approval for tree removal. As such, it may bias the responses overall, under-representing the views of those supporting tree protection overall. Further consultations therefore need to seek broader views across the community including from people who have opposed tree removal or otherwise been impacted by the loss of a tree which they regarded as of value but had no opportunity, or were unable, to stop.</p>

Dec 15, 2019, 45286 04:00 PM		Control the number of non- friendly trees being planted on residential blocks - ie many species of gums and trees that are too big for the block	Damage caused to private property (cars, homes, pools etc) by trees on nature strips falling should automatically be covered by the ACT government
Dec 15, 2019, 45290 06:41 PM	The neighbours were prevented from removing a pine tree which was preventing them extending their home . I wrote to support their application	<p>The tree curator could assist residents plan replacing a tree, and ensuring this is done ,which needs to be removed before any work is done to remove the tree.</p> <p>The curator could suggest appropriate trees, and their positioning, to be planted on the block to maintain the local tree canopy .</p> <p>New developments need to allow for large trees to grow and the curator could assist in the choices to reduce the heat island effect</p>	<p>A significant eucalypt on our block was damaged by building work on a neighbour's block. I did have a visit from the conservator prior to the neighbour's house being demolished. Unfortunately the work men involved with the rebuild bulldozed close to the tree and its roots were damaged to the extent that the tree is slowly dying several years after the damage was done. We are working to assist the tree to survive.</p> <p>More protection needs to be given to significant trees especially those that provide food and habitat to native birds.</p> <p>Exotic trees which significantly impact on reasonable plans for renovation should be allowed to be removed as long as a replacement tree is planted and nurtured prior to the removal of the troublesome tree.</p> <p>Knock down/rebuilds and new builds need to leave enough space around the building for habitat forming trees to grow on the block. The surrounds of such buildings should have limited hard surfaces. They need porous surrounds to enable trees to grow</p>
Dec 15, 2019, 45300 08:14 PM	solar access, room to build on the block, how much green area plants there are on the block	I suppose so. be more flexible	<p>We had a neighbor with a significant tree. This meant they were unable to extend on their block, which seems a bit unfair.</p> <p>the curator could make sure that any offset trees survive and penalise anyone who gets rid of an offset tree. The curator could also advise what type of trees need to be planted</p>
Dec 15, 2019, 45308 09:48 PM		Because block redevelopment results mostly in all vegetation being removed it degrades the established canopy extra plantings should be required of the developer both on site and offsite to offset.	Responsible for ensuring canopy growth to 40%
Dec 15, 2019, 45309 09:49 PM	Providing greater solar access should be a high priority Where roots block drains the trees should be allowed to be removed. Where roots lift footpaths the tree should be allowed to be removed.	I live in a small Body Corporate town house built in 1984. Each house was given 40 trees/shrubs. These included blue gums, red gums and other trees which would grow very tall eventually. Most of these were removed before they became too tall but some didn't and have resulted in much diminished solar access, continual expensive plumbing work, lifting of pavement and many other problems. They need to be removed but applications have not been successful. One home owner eventually sold her house because of the plumbing costs, litter, inability to grow other vegetation under the trees and lack of winter light. There was no prospect of her getting the solar panels she wanted to put on her north facing house because of the trees.	Continuous replanting is essential to maintain a viable population of all ages. In selected areas old growth eucalypts should be permitted notwithstanding the increase of falling branches for example military land and fenced Cimonwealth property. Mature pasture and grasses are essential in partial areas to permit seeding, insect breeding, food and ground cover for birds. Not perpetual mowing in all areas.
Dec 15, 2019, 45312 10:14 PM	Tree had died		I would like to see more deciduous trees.
Dec 15, 2019, 45313 10:38 PM		I do not think a no net loss scheme should be introduced as it will make it too easy for developers to remove trees as a first approach. I think that developers should be required to respect, value and design around regulated and significant trees. No net loss is a misnomer as there will always be a loss when a mature tree is removed. They have a value far and above that of several newly planted trees, gained through the time it has taken to establish them, and the aesthetic, shade and climate ameliorating impact they provide.	The emphasis in the disc paper is on finding ways to be more flexible about removing trees. The emphasis should be on finding ways to better protect the trees we have, through better resourcing of the tree protection unit, enforcement by the ACT Government of penalties for illegal tree removal such as illegal removal of trees along Sullivan's Creek by the Brindabella Christian College in Lyneham, non-adherence to tree protection zones by developers and festivals where parking on tree root zones is common. The Act is already flexible, with 75% or tree removal applications being approved. The disc paper suggests that strict rules result in removals without approval - they also result in retention of trees that would have been removed, a good outcome. Page 11 case study says a tree in the centre of a house block prevents development - yet smart design around the tree is possible. P10 driveway lifting case study does not discuss the range of ways around this w/out removing tree.
Dec 15, 2019, 45326 11:12 PM	Unsafe and dropping debris and preventing from building a wall	Protection officials should be more realistic to landowners needs and requests . I would agree to if you want a tree removed the land owner must pay or donate for the removal to the ACT government or a better outcome would be ... for any tree you want removed from your property you must plant 3 trees on your property to offset the removal of one .	Education and regulation Can't answer
Dec 16, 2019, 45328 04:14 AM	Equivalent long term outcome for replacement. Focus on good species - not all large trees warrant saving. Where penalties apply for developers APPLY them.	Equivalent long term outcome for replacement. Focus on good species - not all large trees warrant saving. Where penalties apply for developers APPLY them.	Planning planning planning. Tree design must be part of all new developments. REDUCE THE allowable building footprint. If homeowners have space for trees then trees will form a natural part of the urban landscape. Review use of gum trees in narrow urban spaces and footpaths. They are not suitable. Use in parks and wide areas only. Allow private homeowners to cut down gum trees on their land. Design more parkland into new suburbs. VISIT Italy . Italian cities incorporate piazzas parks and building courtyards into their planning. Around every corner is a community space or shared internal building space. Canberra building designs are appalling. The tree policy must work with planning & approvals process. If the development doesn't have open space DONT APPROVE IT.

We have not applied to remove a tree as the two problem trees belong to our neighbour but they are damaging our property cracking boundary brickwork and metal fence and risk cracking the concrete of our pool. The trees are enormous and planted close together - really inappropriate forest trees, which should never have been planted on a small suburban block. They have never been pruned or maintained and pose a risk to both houses. We have had an arborist advise us that they cannot lop over hanging branches because it would imbalance the trees. One tree is half dead and falling branches will become an issue. There should be a criteria whereby inappropriate trees can be removed and replaced with a more suitable tree. We would happily purchase replacement advanced trees.

Dec 16, 2019, 45329 05:45 AM

The ACT Government should be responsible the cost, planting and maintenance of street trees. We pay more than enough in rates and land tax. Individuals should be required to pay for adequate small trees on house blocks only.

Make commonsense decisions about planning for adequate canopy that assists with cooling our city. Oversee replacement of nuisance trees with suitable ones.

Solar access is critical but I do not support removal of old, large native trees at all. Replacement of non-native street trees with other trees that do not block solar access is a good idea.

Dec 16, 2019, 45376 09:19 PM
Dec 17, 2019, 45378 06:56 AM

But not large old native trees, especially those with hollows that could support wildlife. In that situation ACT Gov should arrange for solar to be located in a better position and wired to the house that is blocked by the native tree.

I strongly oppose ACT's current offset policy because it has allowed development in native ecosystem types that are critically threatened.

A tree curator may be OK as long as their values are clearly established.

But I do support a genuinely good offset policy for trees that are not part of disappearing and threatened types of woodland. It is fine for suburban trees, unless they are some of the wonderful old eucalypts in some old suburbs. These should never be removed.

Must include protection for big old eucalypts and total protection for threatened woodland and grassland systems.

Threatened woodlands should not be touched and absolutely must not be developed.

Must include increasing tree cover.

Dec 17, 2019, 45379 07:07 AM

A huge remnant eucalypt needs to be offset with more than a single tree. This tree took hundreds of years to form and it will take hundreds of years for that single tree (if it even survives) to form the same size canopy and provide the same habitat and ecological services as the removed tree.

Preventing remnant mature trees being removed so easily (especially in new developments!). And provide advice to the landholder on options other than removing that tree and explain why they are so important to keep, and the 'perceived' risk of the tree as apposed to the actual risk of the tree.

It is all well and good having a 30 % canopy target but planting trees is not the answer. This is not going to increase the canopy cover in a small amount of time. It makes more sense to put more effort into retaining the current trees you have which already have an established, large canopy and tightening up your process to prevent street trees and other urban trees being removed when they are perceived to be risky or damaged but actually aren't.

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ACT Government

Community Views Survey (October 2019) Maintenance Priorities (TCCS)

November 2019

MELBOURNE CANBERRA SYDNEY BRISBANE

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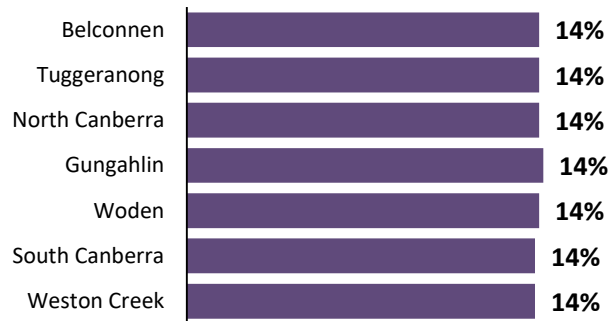
Background

- Ongoing ACT community survey conducted
- Computer Assisted Telephone Interviewing (CATI) methodology
 - 26% of respondents interviewed on a landline phone; 74% on a mobile phone
- Sampling 600+ respondents per cycle, stratified by ACT regions (approximate 86 per region):
 - Belconnen; Tuggeranong; North Canberra; Gungahlin; Woden; South Canberra; and Weston Creek
 - Data is weighted after fieldwork to reflect the relative population proportions
- Fieldwork dates: 14th October 2019 – 30th October 2019
- Statistical confidence levels
 - **Overall results:** 95% ± 5pp
 - **Regions:** 90% ± 10pp

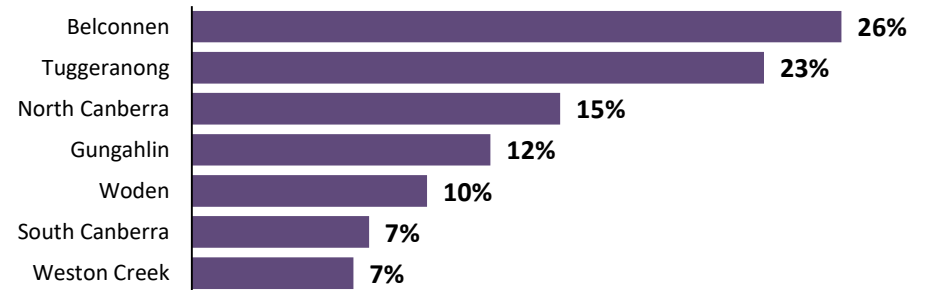
Demographics

October 2019 Cycle results

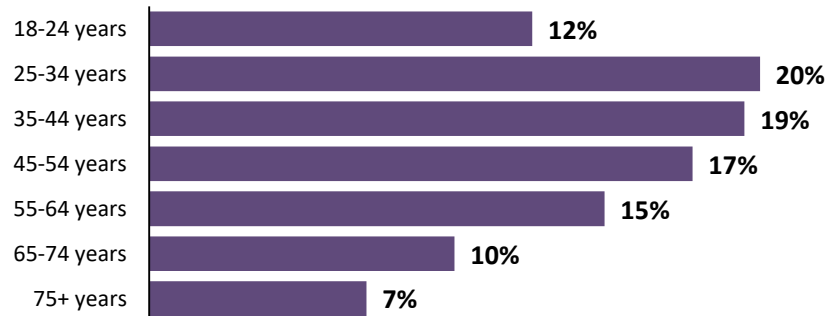
Region (Unweighted)



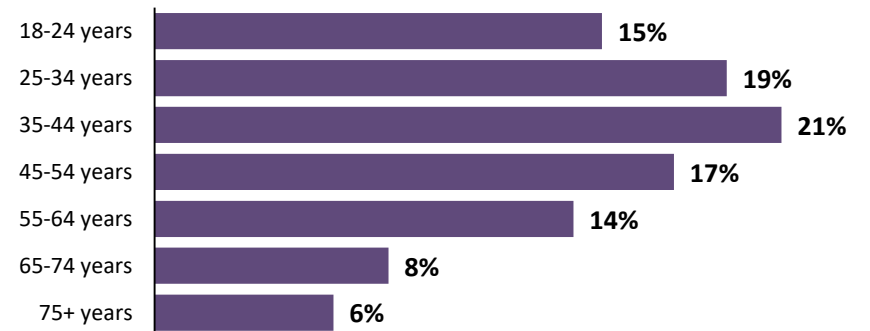
Region (Weighted)



Age (Unweighted)



Age (Weighted)



Demographics

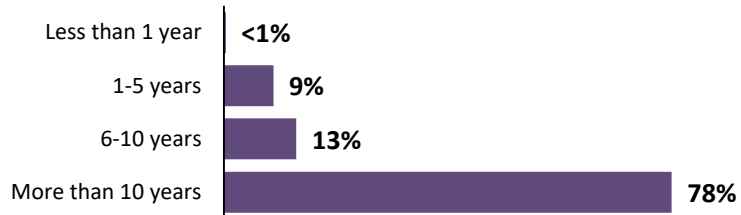
Gender (Unweighted)



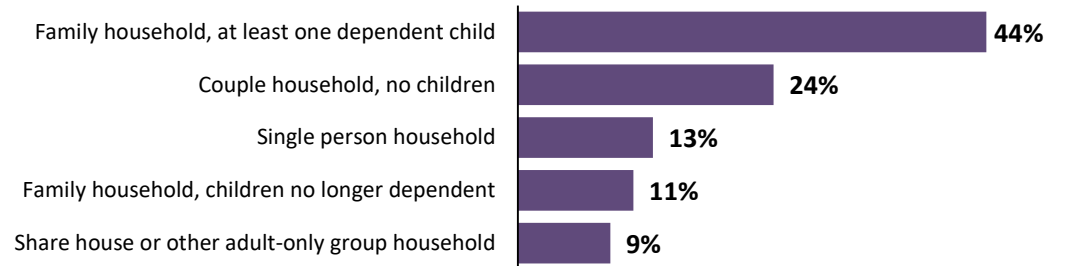
Household Income (Unweighted)



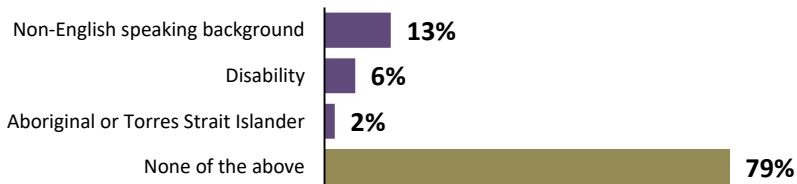
Time in ACT (Unweighted)



Family composition (Unweighted)

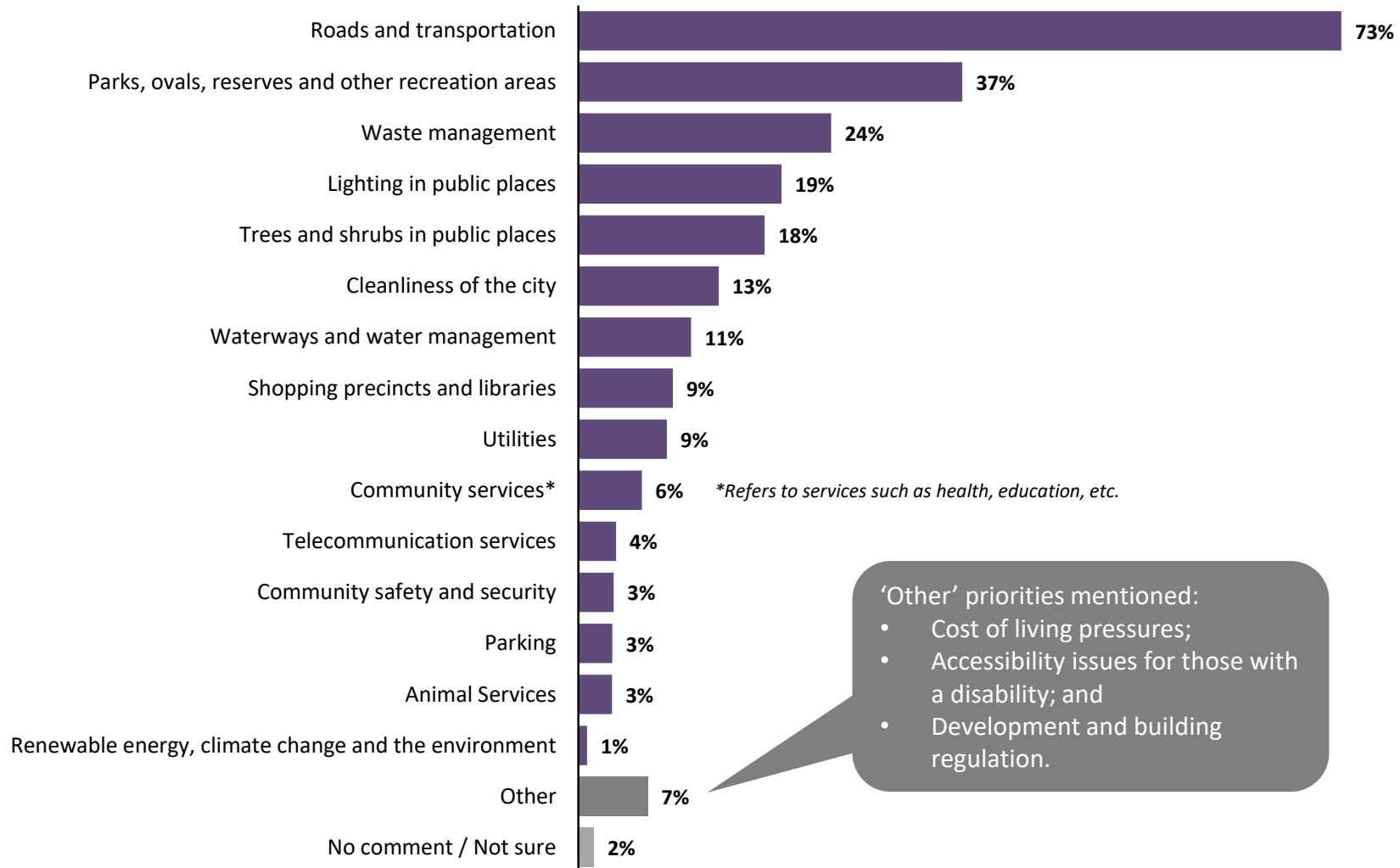


Identification (Unweighted)



Maintenance priorities

Maintenance priorities identified by respondents as being the top three most important for their suburb

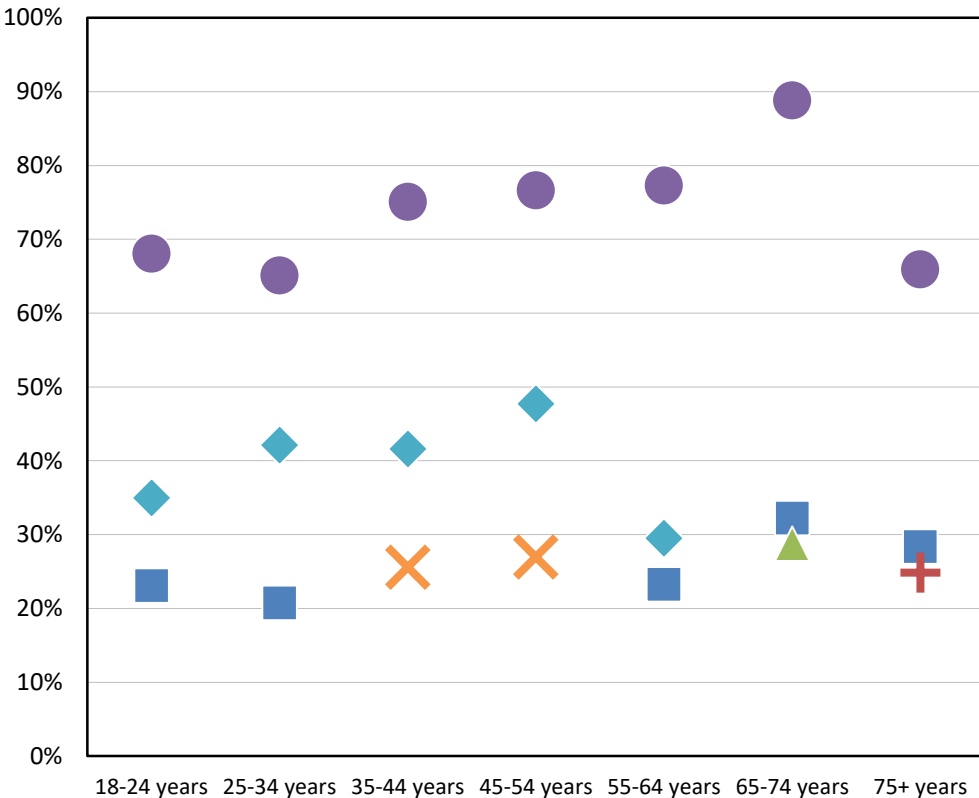


Base: All respondents (n=601)

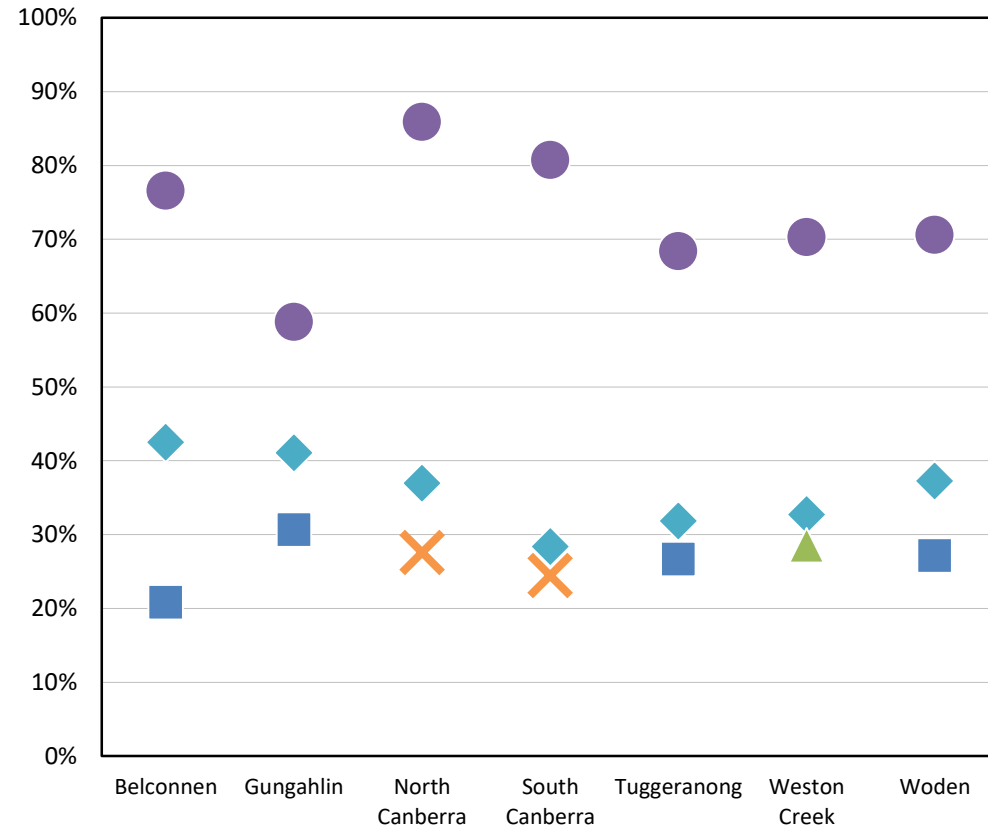
Maintenance priorities

Maintenance priorities by age and region of the ACT—top 3 shown per group

Age



Region



- Roads and transportation
- Waste management
- ◆ Parks, ovals, reserves and other recreation areas
- ▲ Trees and shrubs in public places
- ✕ Lighting in public places (includes street lighting)
- ⊕ Cleanliness of the city (e.g. street sweeping, maintenance of verges/nature strips)

- Roads and transportation
- Waste management
- ◆ Parks, ovals, reserves and other recreation areas
- ▲ Trees and shrubs in public places
- ✕ Lighting in public places (includes street lighting)

What we do



Data Portals and Ballots

- Online surveys
- Secure ballot platforms
- Online data collection portals
- Feedback and complaints management systems
- Dashboard reporting



Policy Development and Program Management Research

- Exploring potential community reactions
- Testing policy / program options
- Co-designing service delivery approaches
- Impact studies



Employee Research

- Employee surveys
- OREEM – ORIMA Employee Engagement Model
- Benchmarking



Community Research

- Community awareness and attitude surveys
- Community perception tracking
- Audience segmentation research



Client and Stakeholder Research

- Client surveys
- Voice of the customer programs
- Stakeholder perception/relationship management
- ORIMACEM – ORIMA Client Experience Model
- Benchmarking
- ORIMAstep co-creation workshops



Data Analytics

- Actuarial analysis
- Administrative data analytics (Big Data)
- Compliance monitoring, reporting and tools



Communications and Marketing Research

- Communication strategy research
- Campaign development and refinement
- Campaign tracking and evaluation
- Information product testing
- Communication audits
- Audience segmentation research



Program Evaluations and Reviews

- Development of performance measurement frameworks and indicators
- Multi-method evaluations
- Compliance reviews
- Performance audits/reviews



Aboriginal and Torres Strait Islander Omnibus

- Regular surveys of Australian Aboriginal and/or Torres Strait Islander adults
- Proportional to population coverage of metropolitan, regional and remote communities
- Cost effective survey – only pay for questions asked, not for the whole survey



Aboriginal and Torres Strait Islander Field Force

- Australia's only nation-wide Indigenous interviewer field force
- 30+ interviewers embedded in urban, regional and remote locations across Australia
- Face-to-face surveys and interviewing using tablets
- Qualitative recruiting
- Telephone surveys



ACT Government
Transport Canberra and City services

Woden Library Co-design Project

Concept report

22 November 2019
Version 1.0

Image credit:

Introduction

Libraries ACT has engaged ThinkPlace to run a community co-design process to gather and consolidate concepts for the refurbishment of the vacant Heritage Library space at the Woden Branch. Select members of Libraries ACT worked with ThinkPlace as part of a Core Design Team (CDT) to design and run the community consultation process.

The aim of the project was to gather and synthesise ideas for the future experience of the Woden branch at large, and refine experiential concepts for the refurbishment of the vacant Heritage Library space. Libraries ACT wanted the community to generate ideas for desired library experiences that can inform the branch's longer-term strategic development plans.

Instead of being simply consulted for opinions the community were actively engaged in developing ideas and concepts to inform the architectural brief for a library space.

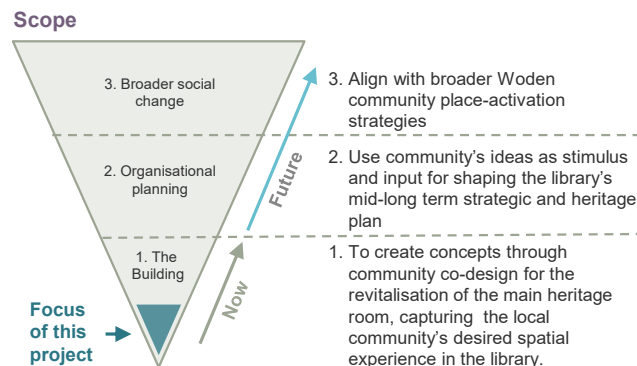
It was also the aim of the project to enhance Library staff skills in community engagement through the development of design thinking practices and co-design approaches.

There were major design considerations that will shape the future design. These include:

- Compliance
- Accessibility
- Heritage
- Access to toilets and lifts
- Disability access
- Sound and space separation
- Balancing design ambitions with budget

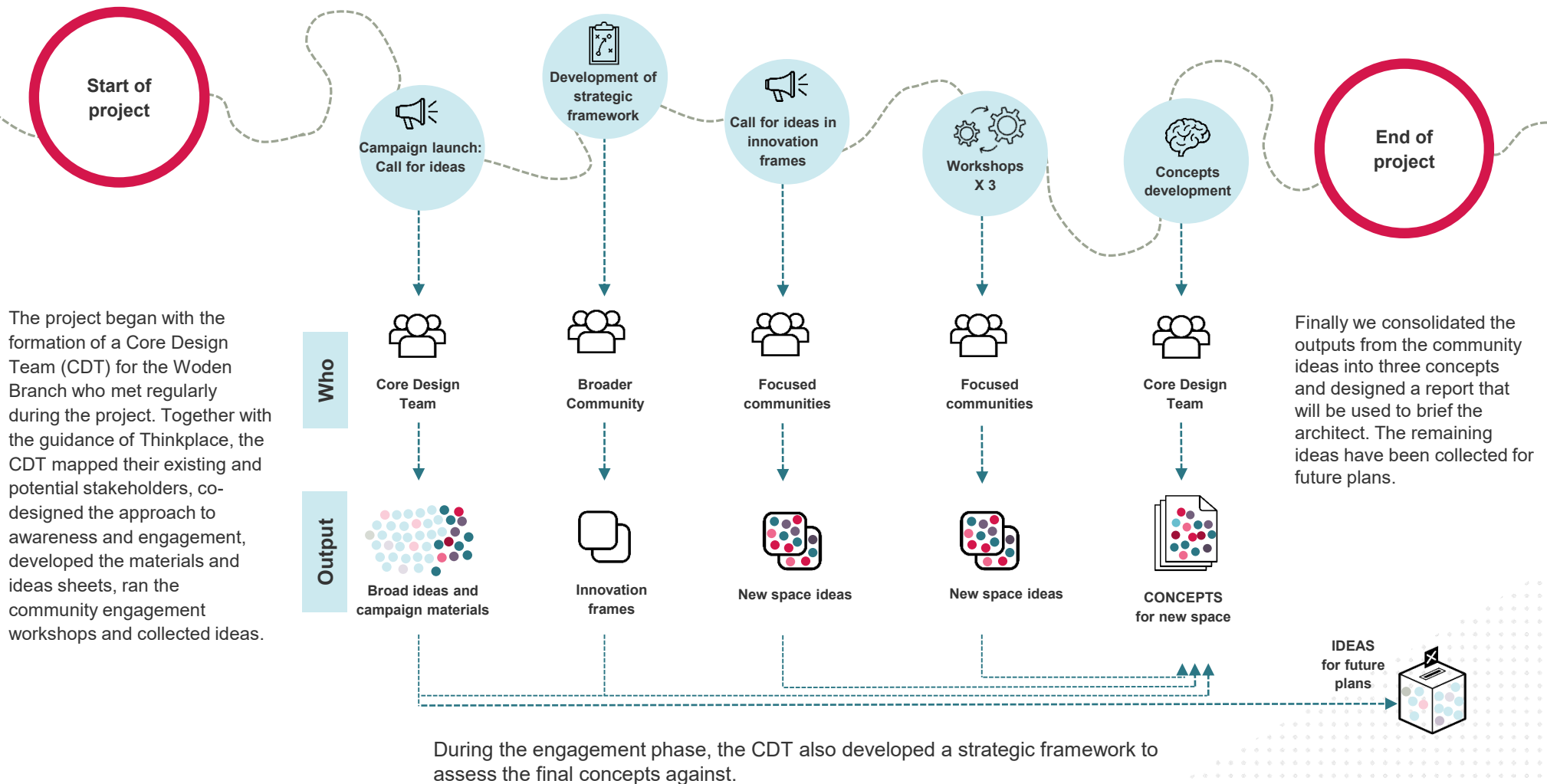
The Woden library has stimulated, enhanced and increased community engagement, fostering valuable connections and has gathered community ideas to shape the immediate refurbishment plan and help shape the library's mid-long term strategy and heritage plan.

We have landed on three inspiring and feasible options for vibrant, flexible, connective spaces for the refurbishment that can now be passed to Government before an architect for further development.



Our approach

This diagram articulates the approach we went through to co-design concepts for the Woden Branch space with the community, showing who was involved at each stage, as well as the outputs for each stage.



Our approach

A complex challenge

The opportunity to design a new space in Libraries ACT's Woden Branch presented a complex challenge. How do we manage the competing ambitions of different community groups? And how do we ensure it's not just the regular or loudest voices that get heard, and that the community's desires *and needs* are met too?

Co-design is powerful way of approaching such a challenge, but as a first step we need to make sure the right strategic foundations are laid for the community to make choices on.

A strategic foundation

The design and experience of Woden branch's new library space must fulfil the ambitions of three key stakeholders. It must;

- Represent the desires and fulfil the needs of members of Woden community
- Fulfil the vision, mission and strategic aims of Libraries ACT and Woden Branch
- Help fulfil ACT Government's strategic aims

Innovation frames

Innovation frames provide helpful frameworks to ensure that ideas generated in our process provide mutual value to all the three key stakeholder groups.

Our innovation frames have been formed by;

- Libraries ACT's vision and mission
- Understanding the library's current customers and services and determining where the branch can provide future value
- ACT Government's strategic aims in public engagement and service
- Input from a local community representative on the community's needs and on system partnerships



The sweet spot represents an area of common interest and aims. We created innovation frames from this space to help define key areas for developing ideas.

Areas of focus

Through a workshop with library and community representatives, ThinkPlace and the CDT taking into consideration ACT Government's community engagement aims, we have developed two key innovation frames to stimulate the community's idea generation. These frames are;

1. Youth

Teens, including all youth who would not typically attend a library, with an equal focus on Aboriginal and Torres Strait Islander youth, LGBTIQ youth and youth with a disability.

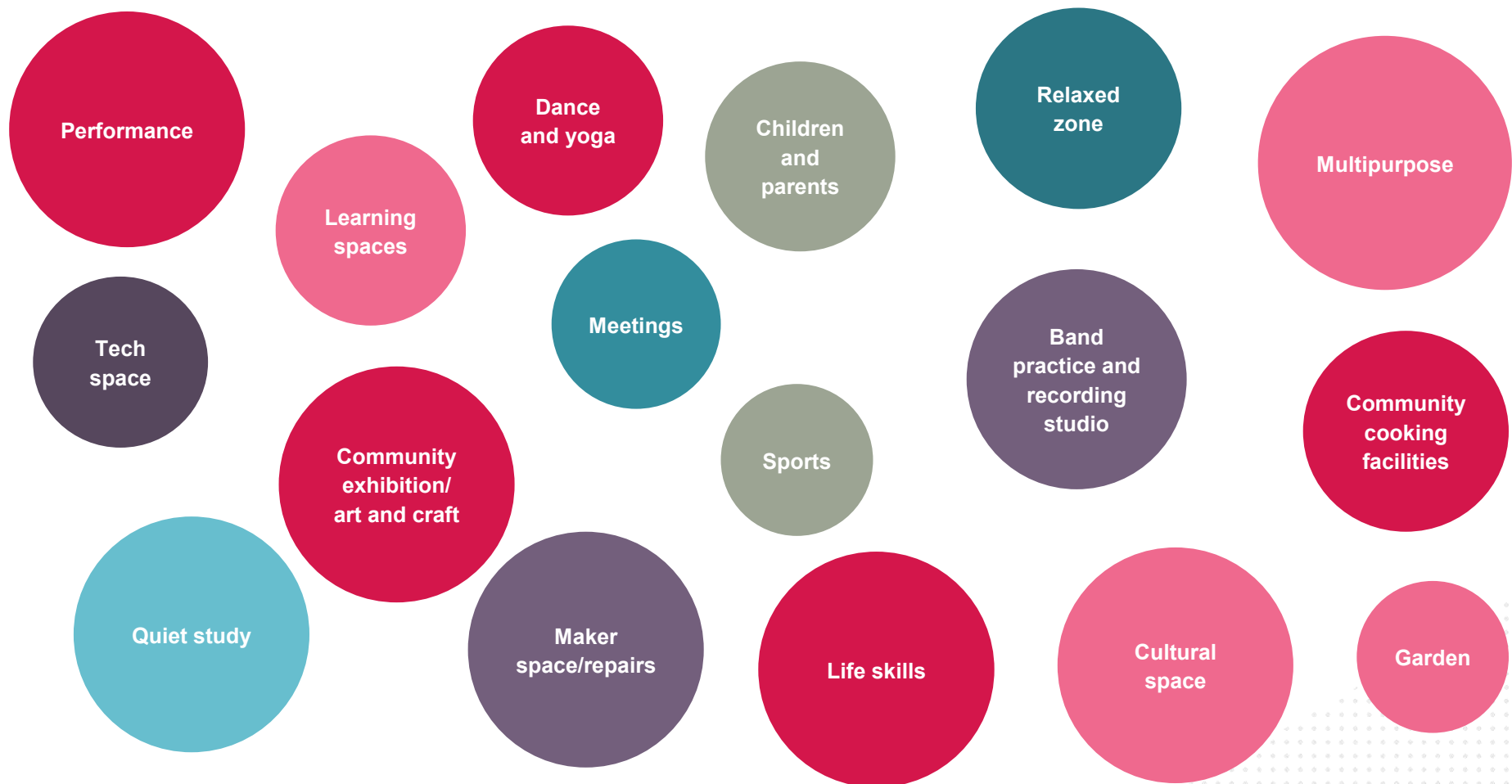
2. Activity studio

An activity space that can provide experiences for a cross section of existent and new customers such as women and culturally and linguistically diverse groups. This activity space could hold events, rehearsals, meetings or classes – for the public to decide.

Ideas within these areas/innovation frames were used to assess ideas and form the resulting concepts for the new library space. Ideas outside of these frames will influence Woden branch's broader future plans.

Common concept themes for the new space

There were a number of common themes that emerged from the broad ideas we collected from the community. These were; a performance space, kitchen facilities, space for children and parents, relaxed quiet zones with couches and study areas catering to both individuals, space for group work and meetings, a garden space, a tech space, a space for life skills and classes, a space for dance, yoga light exercise, sports or a band practice and recording studio.



Concept overview

The Core Design team considered the broad community ideas against the innovation frames and strategic considerations and landed on three concepts for the top floor of the Woden Library. Finally a number of tensions were taken into account in design of the final concepts. These tensions were; group vs individual, quiet vs noisy, fixed vs dynamic and community expectations.

Concept 1

Life Lab

Community life and learning

A flexible, multifunctional space for the whole community, that can be booked by community groups and programmed by Libraries ACT. The community life and learning space would be used for a variety of functions such as; dance, yoga, cooking, performance, workshops, life skills classes and workshops, skill sharing, culture and history sharing, art classes or gardening



Concept 2

The Gathering Place & The Haven

Separate relaxing and quiet spaces

The Haven is a silent study and reading space, with individual booths and tables, surrounded by noise proof glass walls. The Gathering Place is a relaxing destination for students (high school, university or mature age) as well as professional groups who require collaborative meeting spaces. There is a mix of both relaxed medium-noise zones for group work, and lounging.

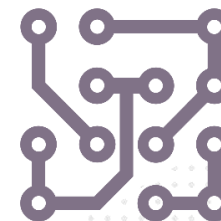


Concept 3

The Hive

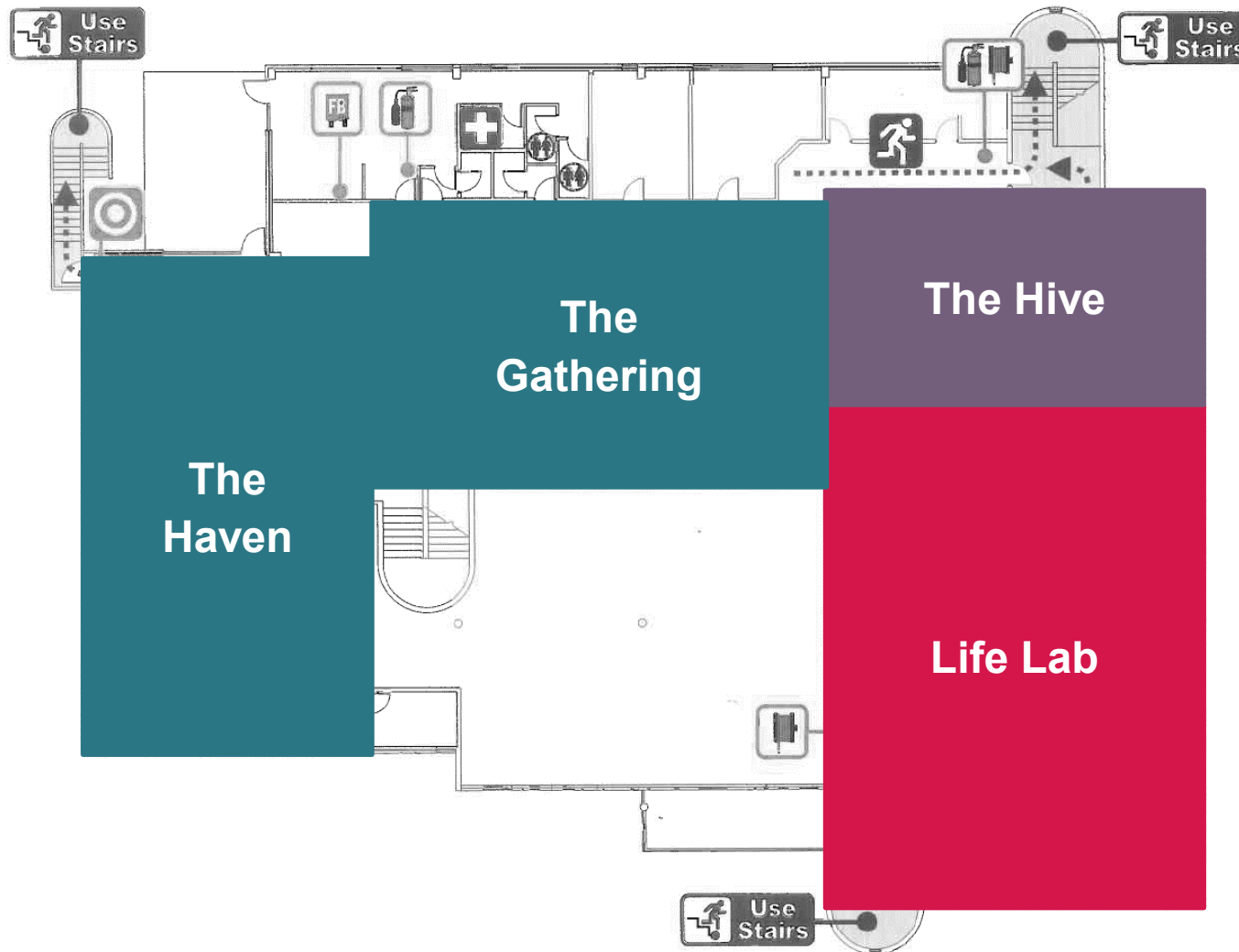
Technology and knowledge sharing

A tech and knowledge sharing space; film screenings, editing suites, green screens, VR, STEAM labs, recording studio, workshops and skills sharing, podcasting, repair café, sewing lab, space for build a website (digital hub), music creation



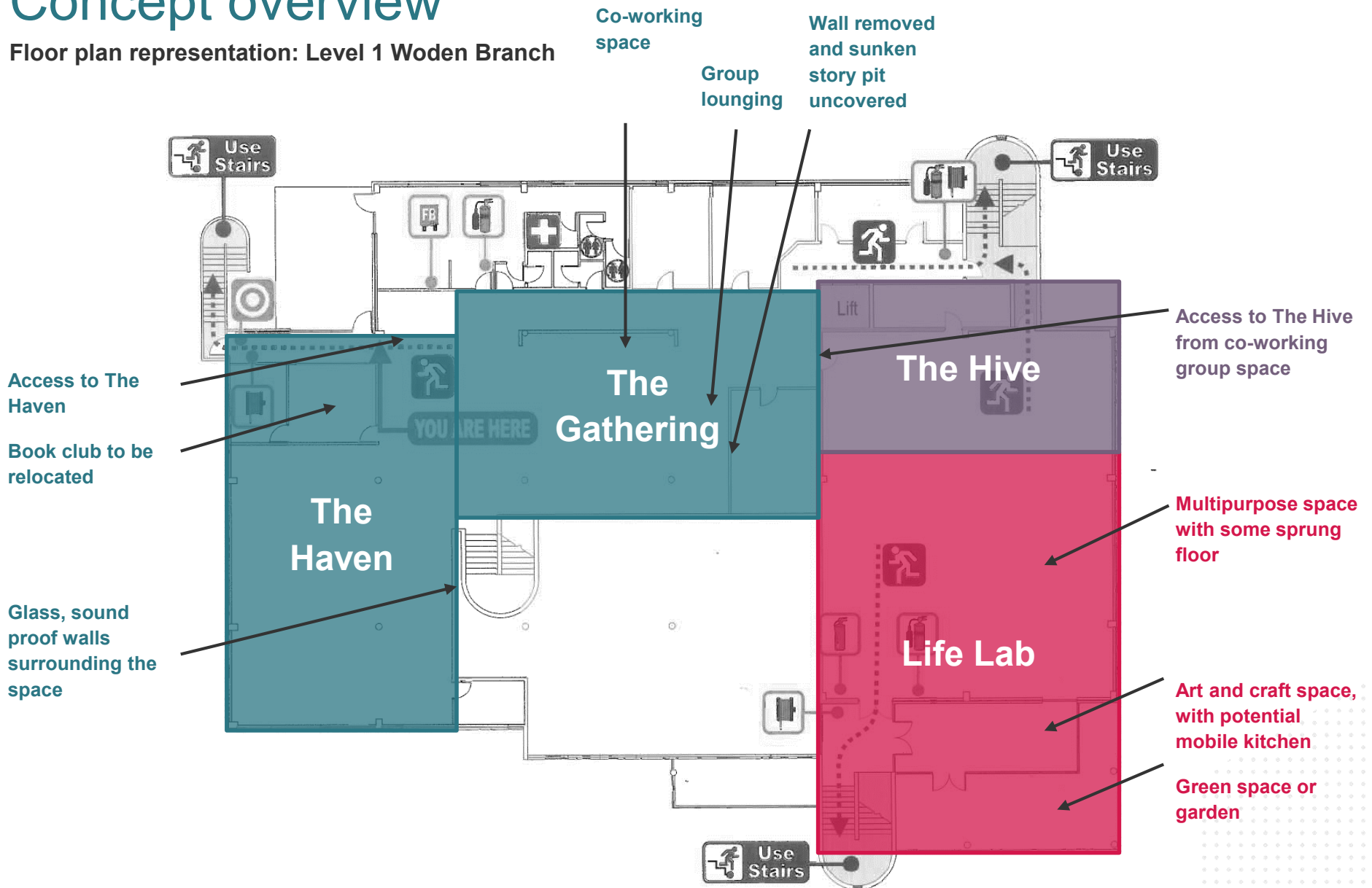
Concept overview

Floor plan representation: Level 1 Woden Branch



Concept overview

Floor plan representation: Level 1 Woden Branch



Concept 1

The Life Lab

Community life and learning

A flexible, multifunctional space for the whole community, that can be booked by community groups and programmed by community groups and ACT Libraries. The community life and learning space would be used for a variety of functions such as; dance, yoga, cooking, performance, film screenings, life skills classes and workshops, skill sharing, culture and history sharing, art classes or gardening.

Features of the space

- A large space with some sprung floor, and moveable divisions, that can be used for a variety of purposes such as; yoga, dance, meditation, prayer, performance, or drama classes
- Furnishings and equipment for life and learning classes and workshops would be flexible to cater for a wide variety of life and learning functions
- The balcony space could be converted into an art and craft space inside, and a green/garden space that could be used as part of a kitchen-to-table experience, or gardening demonstrations
- The learning spaces would be; enlivening, vibrant, welcoming with resilient fixtures
- Mobile kitchen on wheels, or re-design of existing downstairs kitchen to be considered
- Equipment and furniture to be stored off the main floor, but easily bumped in and out.

Who is the space for



Broad cross section of community



Members of Woden Community who do not currently use the library



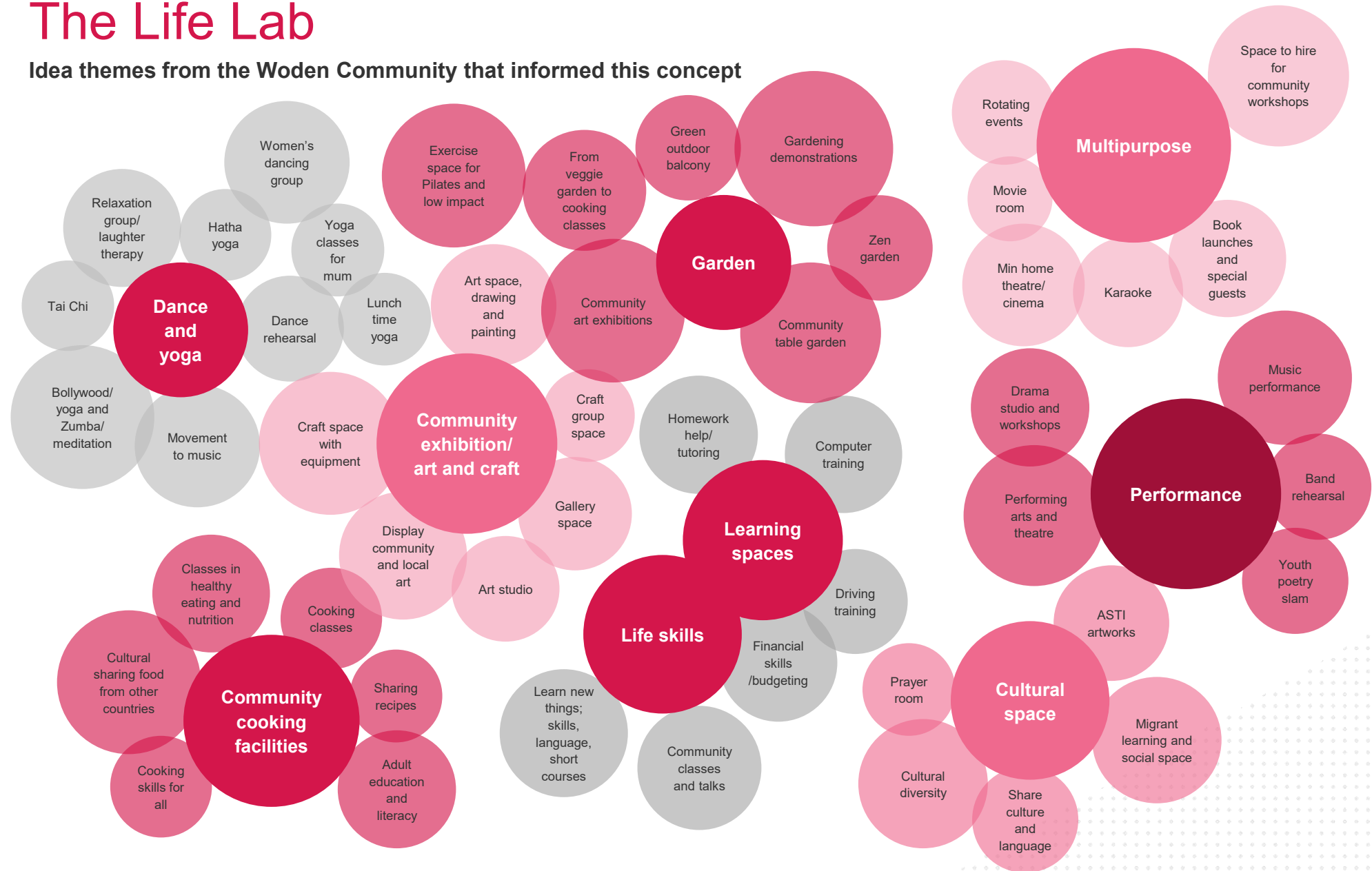
Benefits of the concept

- ✓ Brings in a new cohort who currently don't use libraries
- ✓ Enables library to form new/stronger partnerships with others
- ✓ Changing local needs can be addressed over time in a flexible space
- ✓ Helps to fill a skill gap

Concept 1

The Life Lab

Idea themes from the Woden Community that informed this concept



Concept 1

Life Lab

Design considerations



Architectural considerations

- Cater for shared learning and tutorials as well as individual tutorials
- Furnishings are moveable/flexible and able to be stored out of the main area, such as learning pods and demountable benches
- Modular kitchen that can be moved in or out of the space, or re-design of existing downstairs kitchen to be considered
- Separate wash up areas for art and food preparation
- Afterhours access and accessible toilets considered in the design
- Wet/vinyl floor to be used in art and food spaces



Financial considerations

- There are several priority areas such as; building upgrades by ACTPG, fixing the leaking roof, after hours access, installation of air conditioning in exercise spaces, glass wall installed
- Potential to upgrade existing kitchen, to save on whole new modular kitchen
- Additional staffing responsibilities; i.e. oversight of area and bump in and bump out assistance
- Technology upgrades and management



Who needs to be involved?

- Architect
- Acoustic engineer
- Security
- Lighting engineer
- ACTPG

Who needs to be involved to run the space?

- Specialist staff involvement
- On-call staff
- Staff who manage the booking system
- Security and cleaning staff
- Café involvement to be considered



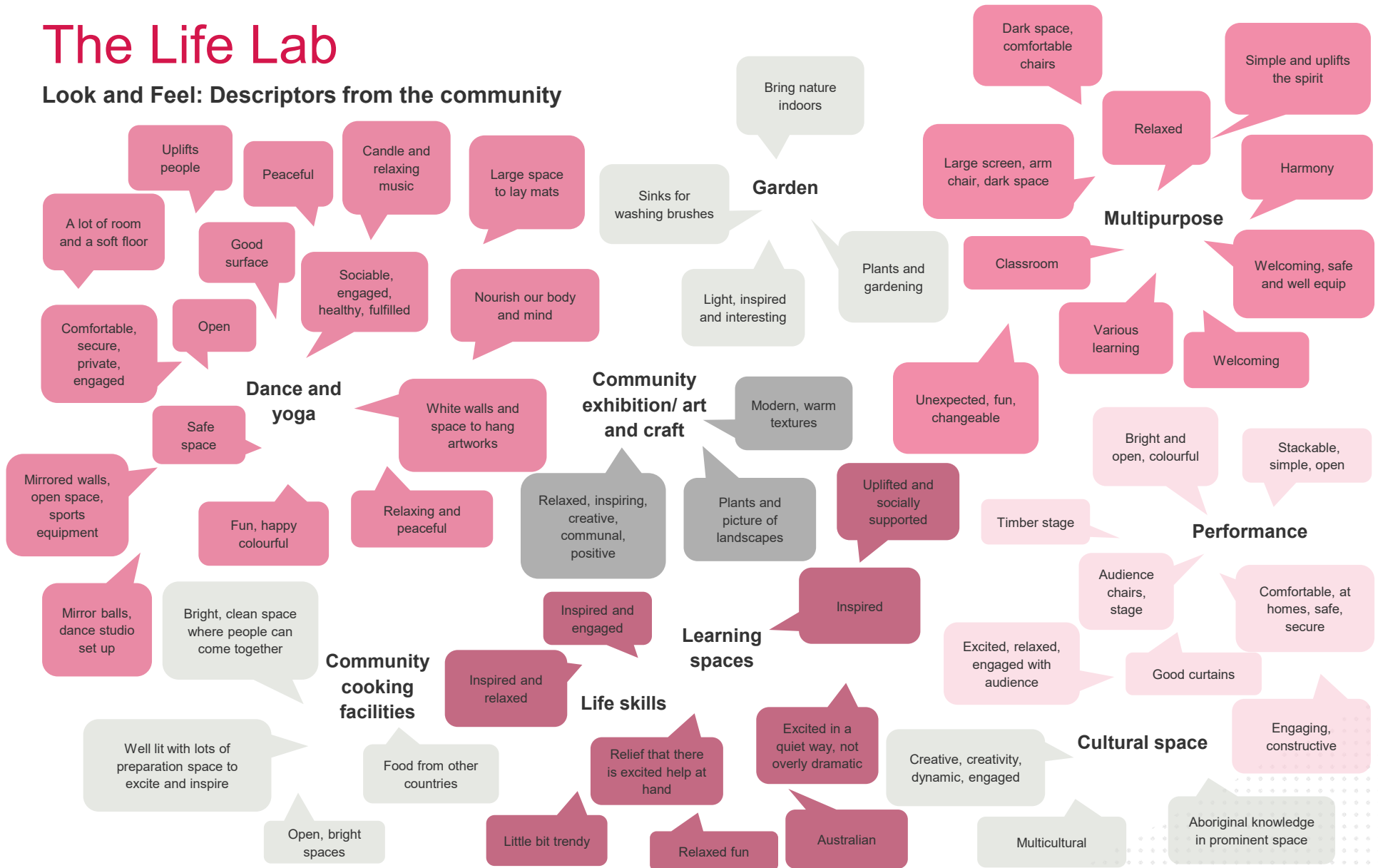
Other considerations

- Food storage, art supplies, equipment and furnishing storage to be considered as part of the design
- The Woden Library is a heritage listed building, so no changes can be made to the exterior of the building
- Kitchenette for food and drinks/coffee and tea
- Maximise natural light, especially in art spaces
- Practice considerations such as; parking and disability access, safety and setting the duress alarm, WHS, ease of bump in and out
- Variable lighting, i.e. yoga verse art

Concept 1:

The Life Lab

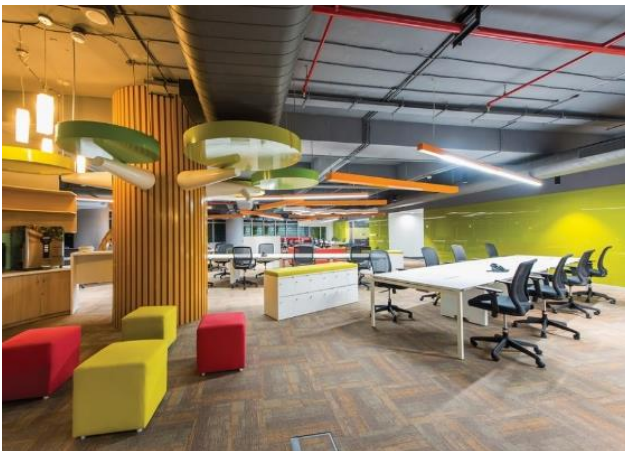
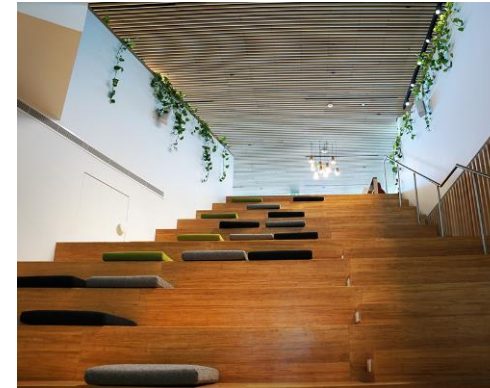
Look and Feel: Descriptors from the community



Concept 1:

The Life Lab

Look and Feel: Mood board

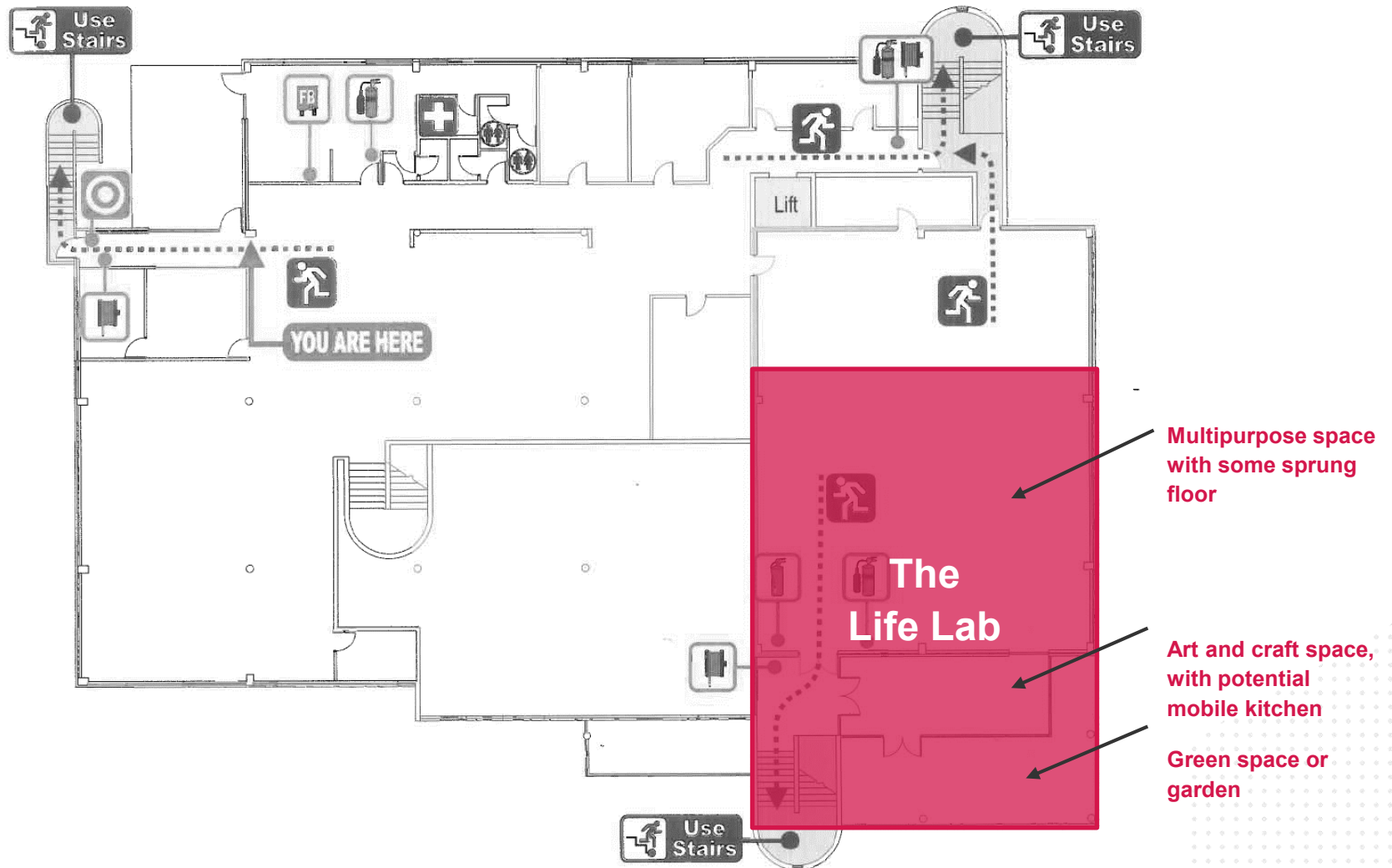


Please note: these images have been selected from a variety of web sources and are intended as mood-board inspiration only

Concept 1:

The Life Lab

Floor plan representation: Level 1 Woden Branch



Concept 2:

The Gathering Place & The Haven

Separate relaxing and quiet spaces

The Haven is a silent study and reading space, with individual booths and tables, surrounded by noise proof glass walls. The Gathering Place is a relaxing destination for students (high school, university or mature age) as well as professional groups who require collaborative meeting spaces. There is a mix of both relaxed medium-noise zones for group work, and lounging.

Features of the space

- The two spaces need to be flexible for a variety of groups, both with safe and relaxing chill out zones with beanbags, moveable chairs/high backs
- The Gathering Place to be suitable for medium noise, with a mix of small and large tables, as well as contained spaces for group study, youth hang out zones, or professional co-working spaces with access to office amenities
- The Gathering Place includes areas for lounging, and the original reading pit to be uncovered and transformed in a relaxed zone, possibly with surrounding shelving as walls
- The Haven to have individual quiet spaces (nooks)
- Glass partitioning to sound proof separate the different areas for group and individual study
- Book club resources to be relocated

Who is the space for



Students



Professionals



Youth



Job seekers



People seeking quiet space for reading or relaxation



JP needing confidential/ sperate spaces

Benefits of the concept

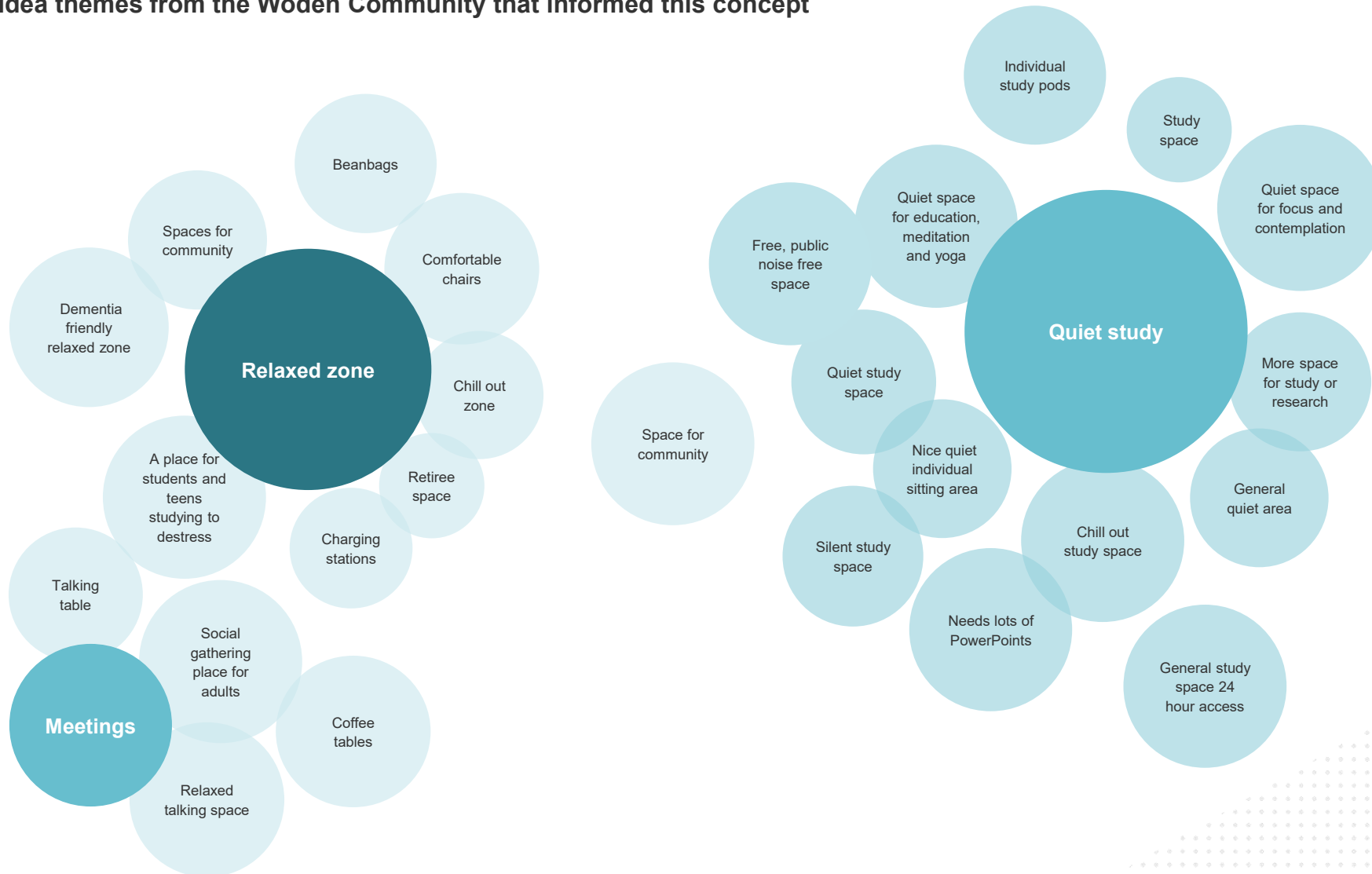
- ✓ More quiet study space
- ✓ Place for collaboration and group work
- ✓ Flexibility with a variety of individual spaces and a variety of group spaces
- ✓ Relaxation space
- ✓ Protected from noise transference from downstairs areas
- ✓ Comfortable space



Concept 2:

The Gathering Place & The Haven

Idea themes from the Woden Community that informed this concept



Concept 2:

The Gathering Place & The Haven

Design considerations



Architectural considerations

- Uncover the sunken lounge (soft furnishings and bookcase surrounds)
- Welcoming communal space
- Water station
- Furniture that is for comfort, flexible and suitable for space
- Glass walls to 'quarantine' top floor quiet space
- Fire exit and disabled access
- Intimate space; soft/colour, light, comfortable furnishings



Financial considerations

- Noise proofing/glass walls as a priority to 'quarantine' top floor quiet space
- PowerPoints/charging stations
- Open up sunken pit



Who needs to be involved?

- Access and compliance
- Architect
- Acoustic engineer
- Security
- Lighting engineer/considerations
- ACTPG

Who needs to be involved to run the space?

- Security



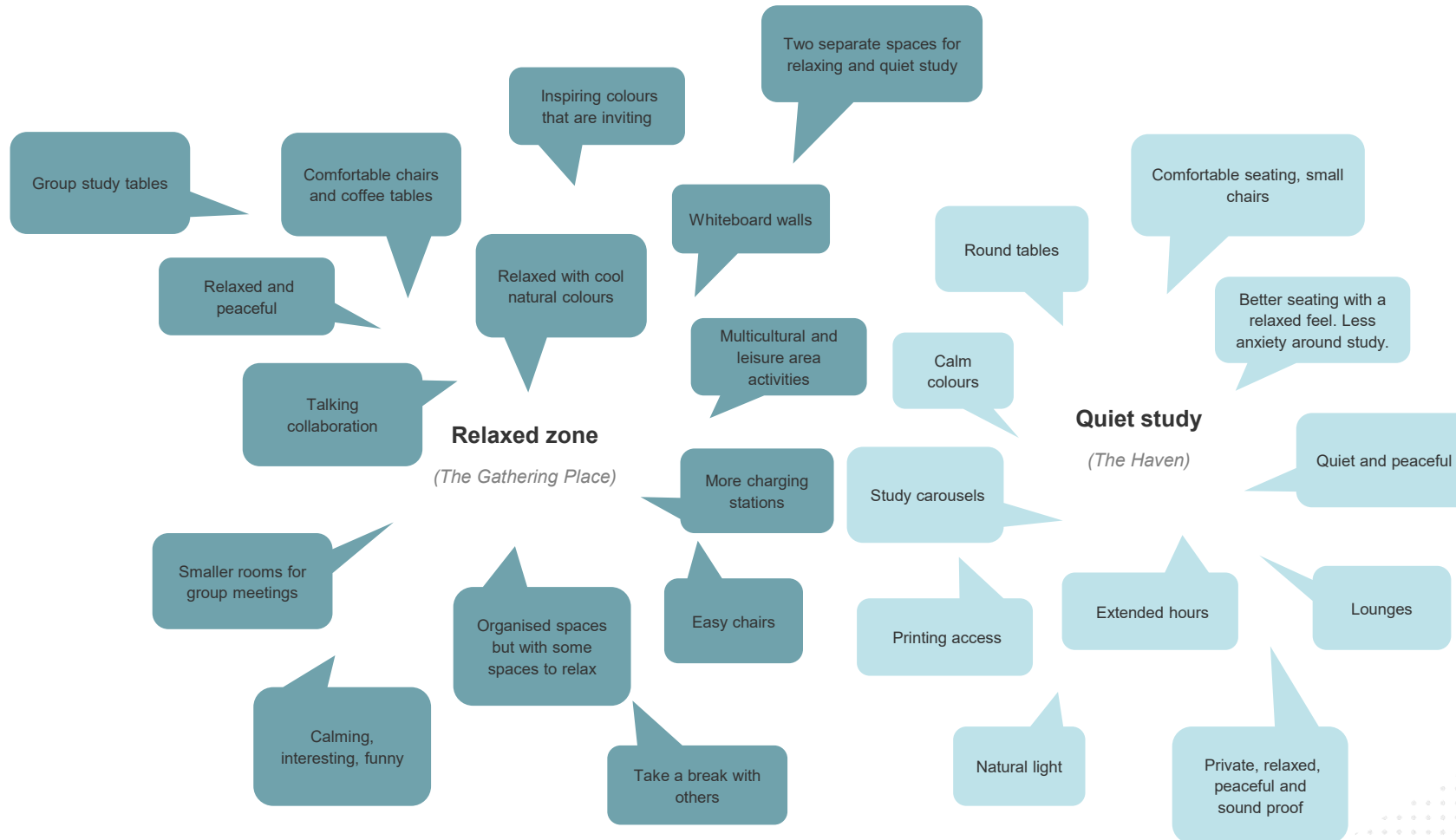
Other considerations

- Relocate book club books
- Shouldn't just be for students or researchers
- WHS for all, especially staff – nothing heavy to lift
- PowerPoints/charging stations
- Toilets need to be brought up to code

Concept 2:

The Gathering Place & The Haven

Look and Feel: Descriptors from the community



Concept 2:

The Gathering Place & The Haven

Look and Feel: Mood board

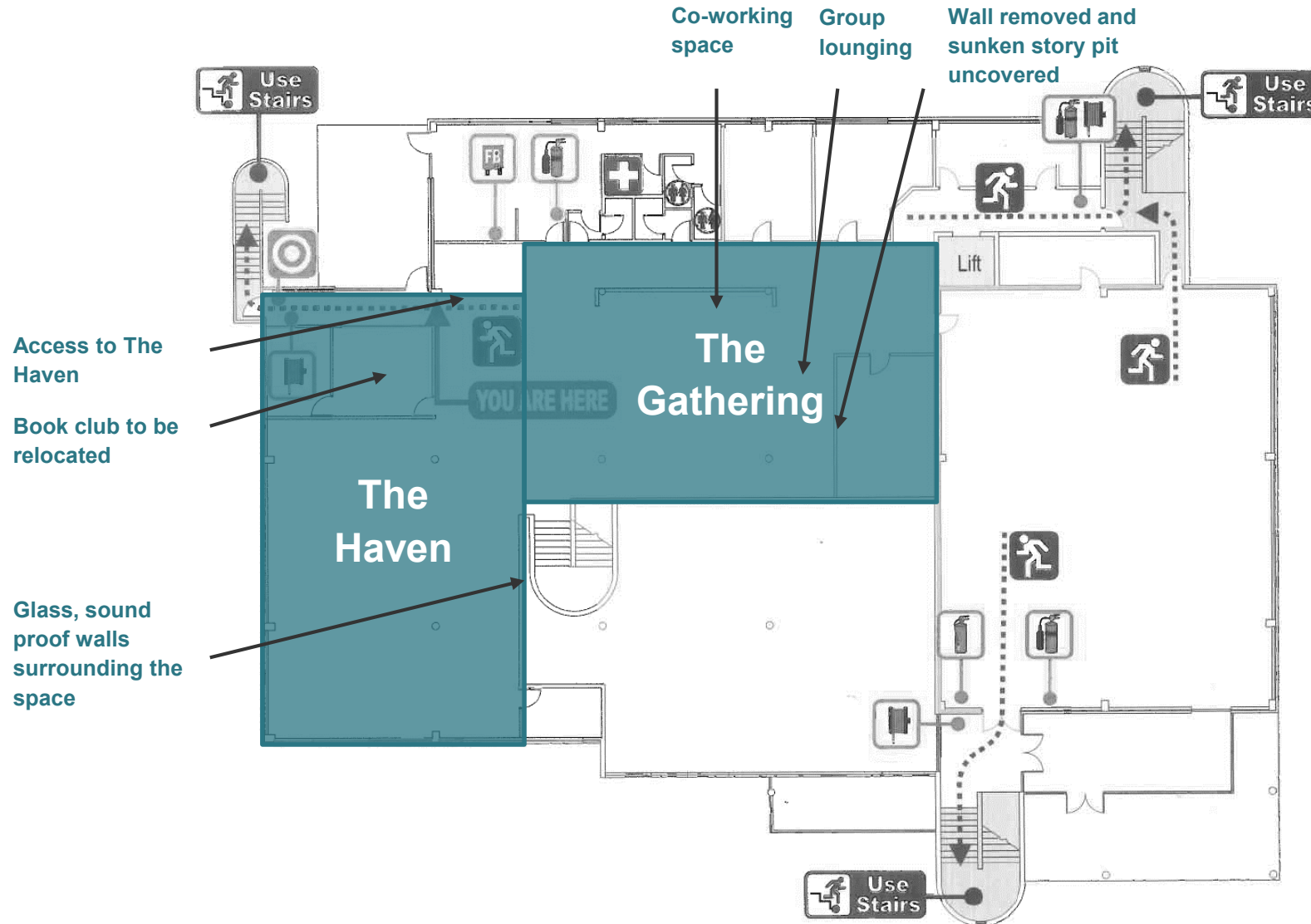


Please note: these images have been selected from a variety of web sources and are intended as mood-board inspiration only

Concept 2:

The Gathering Place & The Haven

Floor plan representation: Level 1 Woden Branch



Concept 3:

The Hive

Technology and knowledge sharing

A tech and knowledge sharing space; editing suites, green screens, VR, STEAM labs, recording studio, workshops and skills sharing, podcasting, repair café, sewing lab, space for build a website (digital hub), music creation

Features of the space

- This space brings together contemporary technologies and tools into an accessible space
- Fun, exciting, modern, collaborative, relaxed, engaged atmosphere that will appeal to youth
- A space for medium noise, knowledge sharing and learning exchange
- Suitable for skill sharing between individuals or groups
- The space will have a variety of functions such as a; youth content space (to create social media posts with props), an audio book club, photography creation software or a broadcasting booth



Who is the space for



People unable to afford the technology or hardware



Everyone with an interest who wants to learn



Small business



Creatives



Youth

Benefits of the concept

- ✓ Opportunity to experiment
- ✓ Intergenerational skills sharing
- ✓ Community access to information, news, views e.g. pod casts
- ✓ Other TCCs and Govt grant agencies to create their own context

Concept 3:

The Hive

Idea themes from the Woden Community that informed this concept



Concept 3:

The Hive

Design considerations



Architectural considerations

- Sound proofing
- Passive surveillance
- Afterhours access
- Visibility from outside room
- Ability to control lighting, depending on what technology/hardware is used



Financial considerations

- Software; ability to request types e.g. photoshop
- Ongoing maintenance
- Hardware upgrades
- Tech support
- Future proofing and sustainability through maintenance and keeping equipment up to date

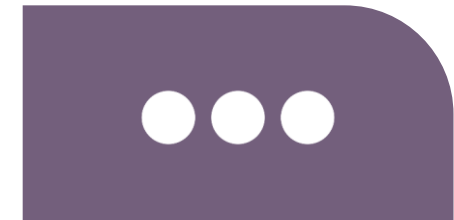


Who needs to be involved?

- Architect
- Acoustic engineer
- Security
- Lighting engineer
- Shared service ICT
- ACTPG
- Legal (TCCS) and T&C

Who needs to be involved to run the space?

- 3+ library staff with technology skills
- Explore opportunities for collaborative partnerships
- Campaigns, groups, business to run workshops, independent of library



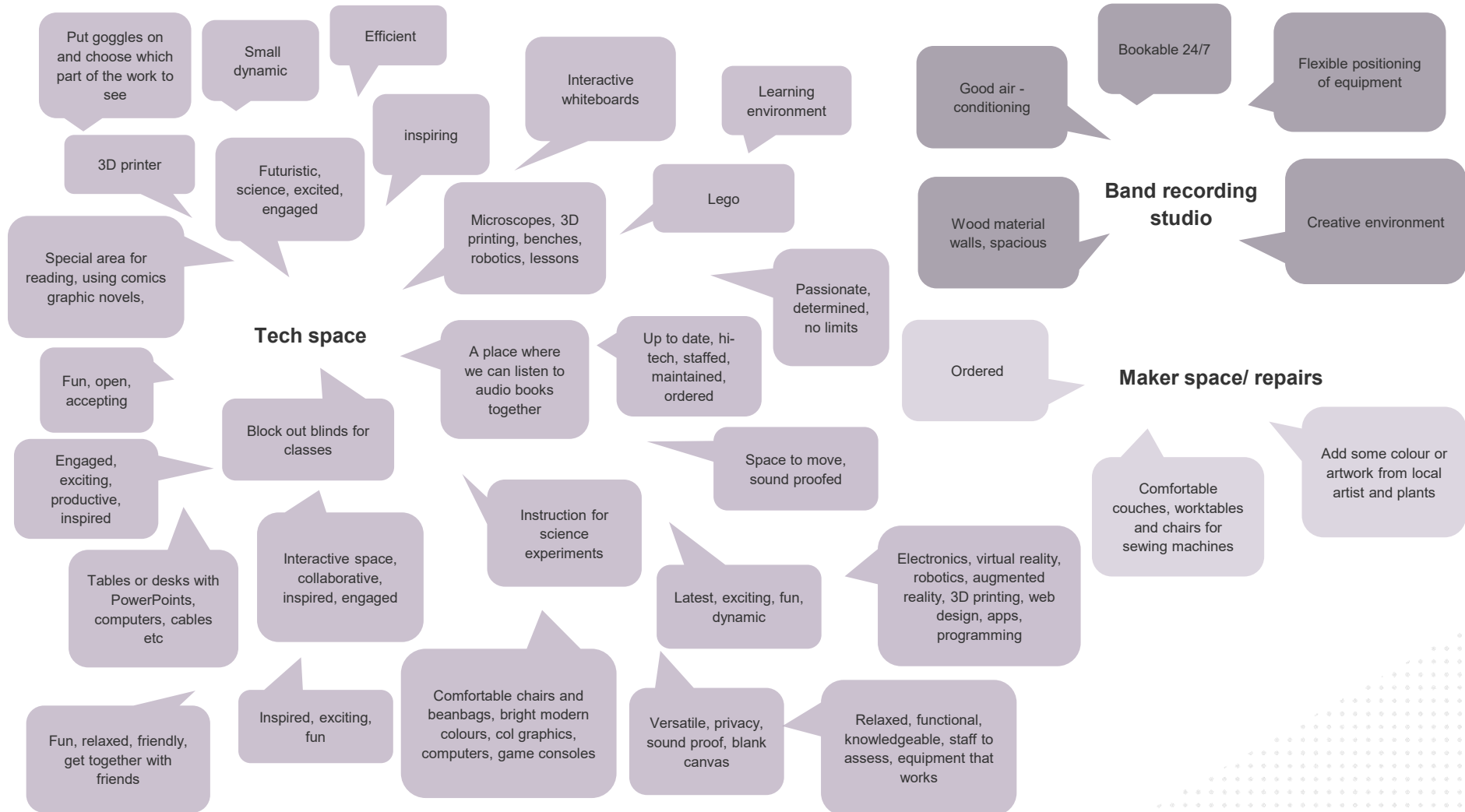
Other considerations

- Access and compliance
- Safety, duress button etc.
- Security of equipment/devices
- Sharing of content; copyright and appropriate use and privacy

Concept 3:

The Hive

Look and Feel: Descriptors from the community



Concept 3:

The Hive

Look and Feel: Mood Board



Inspiration sites:

<https://www.newcastle.edu.au/library/access/places-and-spaces/maker-space>

<https://www.demcointeriors.com/blog/10-questions-help-plan-library-makerspace/>

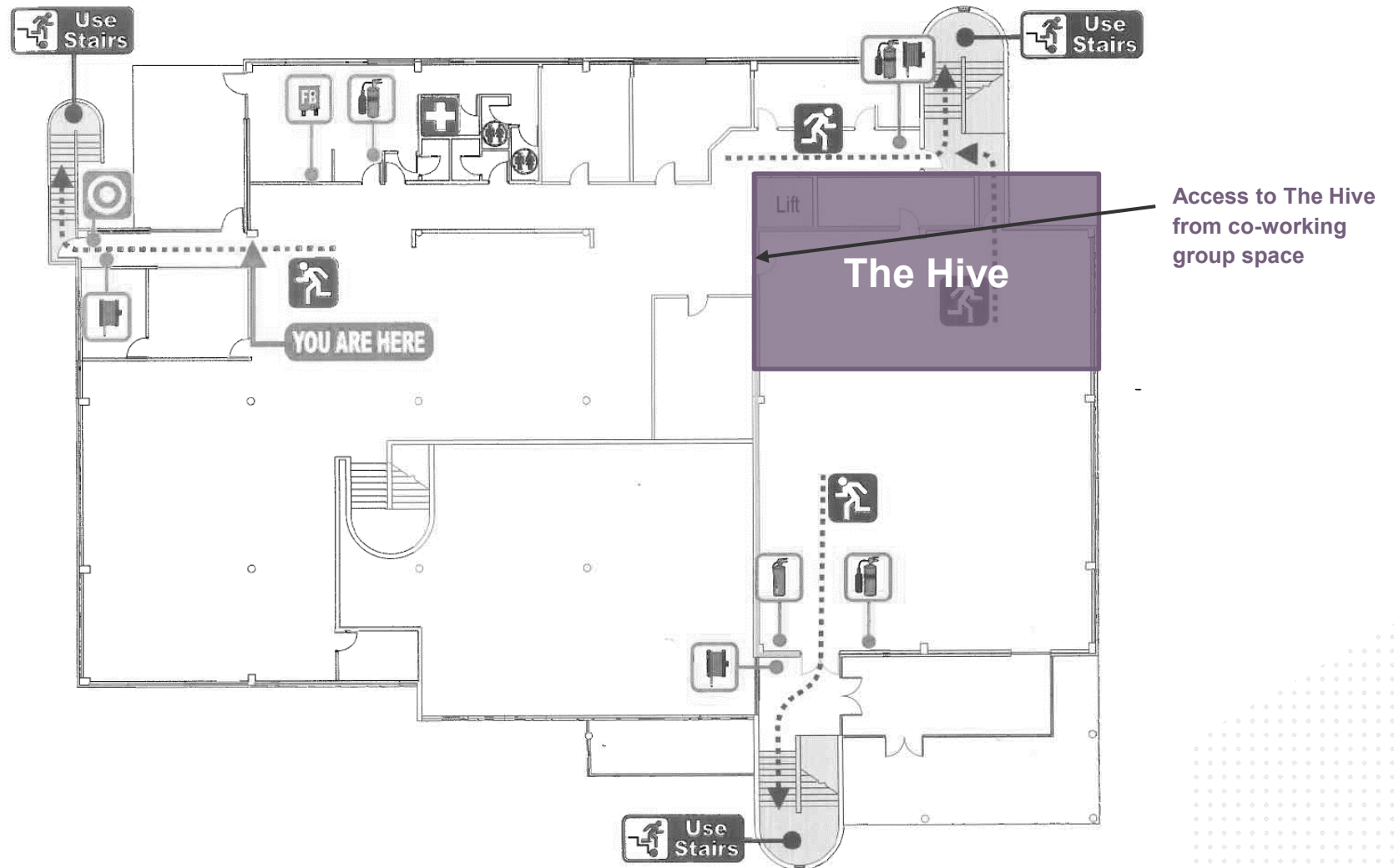
<https://www.library.unlv.edu/newsblog/2019/08/makerspace-multimedia-production-studios-open-lied-library.html>

Please note: these images have been selected from a variety of web sources and are intended as mood-board inspiration only

Concept 3:

The Hive

Floor plan representation: Level 1 Woden Branch



ThinkPlace

thinkplaceglobal.com



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THE CANBERRA OMNIBUS SURVEY

Results to a Series of Questions on **Attitudes to Various TCCS Services**

on the WintonSRS
Canberra Omnibus Survey

Conducted for
Transport Canberra and City
Services Directorate (TCCS)
ACT Government

Interviews conducted
18 to 24 March 2020

Reported
30 March 2020

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1.0 Introduction

Transport Canberra and City Services (TCCS) delivers municipal services and programs to residents of the ACT, including waste and recycling management, public transport, road construction and maintenance, library services, and management of public recreation areas. As part of its commitment to improving service delivery to ACT residents, TCCS conducts an annual community satisfaction survey.

In 2020, Winton Sustainable Research Strategies Pty Ltd was commissioned to assist with the implementation, analysis and reporting of the 2020 survey, using our Canberra Omnibus Survey (COS), and to provide meaningful comparisons between survey waves. This report inherits research from several different providers (one conducted the waves in 2017 and 2018, and the other conducted the 2019 wave) and seeks to provide a clear depiction of progress across the years on relevant measures.

2.0 The Canberra Omnibus Survey -- Methodology

The WintonSRS Canberra Omnibus Survey (COS) is a monthly multi-client survey of 1,000 adults within the ACT boundaries.

The survey is conducted monthly mainly by telephone with a fresh sample of 1,000 people representative of the adult Canberra community, with findings compiled into a succinct tabular report.

Keeping up with rapid changes in people's behaviour regarding market and social research surveys, we now draw melded samples of landlines, plus mobile phone numbers (better to include highly mobile and younger people), plus a small on-line sample component (better to include people who are unable or unwilling to be interviewed by telephone).

The sample is weighted by age, gender, area and education to align it with ABS population estimates, then used to provide the most accurate representation of the population.

Surveying for the March 2020 wave took place over the period 18 to 24 March 2020.

A Note on Sampling Tolerances:

All surveys have a range of different types of tolerances associated with them, including sampling tolerance, which depicts how confident we can be that the survey result reflects the 'real' result. In a probability sample such as that used in surveys of this kind, we can estimate the sample tolerance associated with the full sample size and with various subgroups. The table below shows the estimated maximum sample tolerance at the 95% confidence level (that is, we would expect the survey result to be within $\pm x$ % of the real-world situation 95% of the time).

Size of Sample or Sub-Sample	Examples	Maximum sampling tolerance at the 95 % confidence level
5,000		$\pm 1\%$
2,000		$\pm 2\%$
1,000	Total COS sample	$\pm 3\%$
900		$\pm 3\%$
500	Men, Women	$\pm 4\%$
400		$\pm 5\%$
300	Age groups	$\pm 6\%$
200		$\pm 7\%$
150	Regions	$\pm 8\%$

In other words, what the above sampling tolerance table indicates is that if the response to a question asked of the whole 1,000 sample is, say, around 50% 'yes' versus 50% 'no', then on 19 in 20 occasions this result will be within around 3% either way of the result that would have been obtained if the whole adult population (18+ population \cong 320,000) had been asked.

Sub-samples smaller than 150 should be treated with some caution (ie: samples smaller than 15% of the total sample in this survey), and individual results should be considered indicative only unless they fit in to a larger pattern. Samples of less than 30 are generally considered insufficient for even indicative consideration.

Since 2018, only whole percentages are used in line with current statistical protocols. As a result, some columns in the table of results may add to slightly more or slightly less than 100%, due to rounding.

Means are not provided for Likert scales as they are not considered to be effective measures. In nearly all cases, not only is it mathematically wrong, taking the average of ordinal data such as a Likert-scale variable will *not* provide useful answers to the questions that managers can use to make actionable decisions¹.

¹ See <https://bookdown.org/Rmadillo/likert/summary.html> and https://en.wikipedia.org/wiki/Ordinal_data.





3.0 Summary of Findings and Insights

3.1 Overview

The two tables below are provided in the same layout as those on pages 16 and 17 of the 2019 report², showing year-by-year comparisons over the past four years.

Year-by-Year Satisfaction Comparisons

Indicator	2017	2018	2019	2020
1. Access to cycle paths and walking paths	91%	91%	92%	90%
2. Library services	95%	98%	97%	96%
3. Road network overall	85%	87%	86%	81%
4. Waste and recycling services overall	88%	97%	94%	89%
5. Management of sportsgrounds	-	97%	96%	85%
6. Overall management of municipal services*	-	-	-	84%
7. Community engagement experience**	71%	84%	62%	81%
8. Transport Canberra Bus service overall	88%	91%	68%	74%
9. Transport Canberra light rail service overall	-	-	85%	90%

 Accountability indicator  Change is not significant  Significant increase^o  Significant decrease^o

^o Significant increase/decrease refers to statistically significant differences between 2019 and 2020 figures.





* Item not asked previously.

** In the 2019 survey report, this indicator is worded as:

'Community consultation re: changes/improvements to services.'

Year-by-Year Dissatisfaction Comparisons

Indicator	2017	2018	2019	2020
1. Access to cycle paths and walking paths	9%	8%	8%	10%
2. Library services	5%	2%	3%	4%
3. Road network overall	15%	13%	14%	19%
4. Waste and recycling services overall	12%	3%	6%	15%
5. Management of sportsgrounds	-	3%	4%	15%
6. Overall management of municipal services*	-	-	-	16%
7. Community engagement experience**	29%	16%	38%	19%
8. Transport Canberra Bus service overall	12%	9%	32%	26%
9. Transport Canberra light rail service overall	-	-	15%	10%

 Accountability indicator  Change is not significant  Significant increase^o  Significant decrease^o

^o Significant increase/decrease refers to statistically significant differences between 2019 and 2020 figures.

* Item not asked previously.

** In the 2019 survey report, this indicator is worded as:

'Community consultation re: changes/improvements to services. Note small base size in 2020, and possibly previously.'

² Transport Canberra and City Services 2019 Community Survey, Colmar Brunton July 2019.

3.2 Cycle Paths and Walking Paths

Preamble to Q1:

Transport Canberra and City Services is a Directorate within the ACT Government that delivers a range of municipal services. These services include transport, road and path maintenance, city upgrade projects, public libraries, waste and recycling collection, maintenance of our cemeteries and maintenance of sportsgrounds and urban spaces.

The questions below relate to the programs and initiatives Transport Canberra and City Services delivers.

Table No. A:

Ask all

Q1 How satisfied or dissatisfied are you with access to cycle paths and walking paths?

Table No. Aa:

Among those who expressed an opinion:	Total %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belconnen %	Gungahlin %	Woden+Western + Molo %	Tuggeranong %	Inner North %	Inner South %
Very satisfied	25	27	23	17	26	23	22	33	23	31	19	11
Satisfied	65	64	67	59	63	66	62	64	68	58	70	73
Dissatisfied	7	9	6	16	8	9	11	3	5	9	11	12
Very dissatisfied	3	0	4	8	3	2	5	0	4	2	0	4
Total satisfied	90	91	90	76	89	89	84	97	91	89	89	84
Total dissatisfied	10	9	10	24	11	11	16	3	9	11	11	16
<i>Base [n=]</i>	916	423	400	92	457	459	221	161	136	192	139	67

Table No. Ab

Among those who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detached %	Semi TH terrace %	Apartment %	Own outright %	Own with loan %	Rent private %	Rent public %	No tertiary %	Undergrad degree %	Post grad degree %
Very satisfied	25	23	31	24	31	18	32	14	28	18	26
Satisfied	65	64	64	72	55	71	65	69	58	75	65
Dissatisfied	7	10	2	3	6	10	3	17	10	6	6
Very dissatisfied	3	3	3	1	8	1	0	0	4	1	3
Total satisfied	90	87	95	96	86	89	97	83	86	93	91
Total dissatisfied	10	13	5	4	14	11	3	17	14	7	9
<i>Base [n=]</i>	916	601	178	131	261	341	208	106	409	263	244

3.3 Library Services

Table B:

Ask all

Q2 How satisfied or dissatisfied are you with library services?

Table No. Ba:

Among those who expressed an opinion:	Total %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco-nnen %	Gunga-hlin %	Woden+ Western + Molo %	Tugger-anong %	Inner North %	Inner South %
Very satisfied	32	29	30	47	34	29	35	32	37	35	22	22
Satisfied	64	65	68	42	62	66	59	65	54	61	74	76
Dissatisfied	4	5	2	11	3	5	5	3	9	4	4	0
Very dissatisfied	0	1	0	0	1	0	1	0	0	0	0	2
Total satisfied	96	94	98	89	96	95	94	97	91	96	96	98
Total dissatisfied	4	6	2	11	4	5	6	3	9	4	4	2
<i>Base [n=]</i>	780	368	320	92	388	392	184	131	126	146	133	59

Table No. Bb

Among those who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache-d %	Semi TH terrace %	Apart-ment %	Own outright %	Own with loan %	Rent private %	Rent public %	No tertiary %	Undergra-d degree %	Post grad degree %
Very satisfied	32	30	36	35	43	27	31	17	29	30	37
Satisfied	64	65	58	63	49	72	64	76	68	63	58
Dissatisfied	4	5	5	2	7	1	5	7	3	7	3
Very dissatisfied	0	0	1	0	1	0	0	0	0	0	2
Total satisfied	96	95	94	98	92	99	95	93	97	93	95
Total dissatisfied	4	5	6	2	8	1	5	7	3	7	5
<i>Base [n=]</i>	780	488	152	135	234	270	184	93	344	212	225

3.4 The Road Network Overall

Table C:

Ask all

Q3 How satisfied or dissatisfied are you with the road network overall?

Table No. Ca:

Among those who expressed an opinion:	Total %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco-nnen %	Gunga-hlin %	Woden+ Western + Molo %	Tugger-anong %	Inner North %	Inner South %
Very satisfied	11	13	8	18	14	9	15	11	7	9	9	22
Satisfied	70	70	70	65	63	76	62	73	85	69	67	64
Dissatisfied	14	15	15	7	15	12	18	8	6	16	18	10
Very dissatisfied	5	2	7	10	8	3	5	8	2	6	6	4
Total satisfied	81	83	78	83	77	85	77	84	92	78	76	86
Total dissatisfied	19	17	22	17	23	15	23	16	8	22	24	14
<i>Base [n=]</i>	979	443	434	102	493	486	244	165	154	212	132	72

Table No. Cb

Among those who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache-d %	Semi TH terrace %	Apart-ment %	Own outright %	Own with loan %	Rent private %	Rent public %	No tertiary %	Undergra-d degree %	Post grad degree %
Very satisfied	11	11	11	13	18	8	10	8	14	9	9
Satisfied	70	67	72	78	56	73	76	76	71	68	68
Dissatisfied	14	17	9	5	14	14	14	14	11	18	15
Very dissatisfied	5	5	8	4	12	5	0	2	4	5	8
Total satisfied	81	78	83	91	74	81	86	84	85	77	77
Total dissatisfied	19	22	17	9	26	19	14	16	15	23	23
<i>Base [n=]</i>	979	634	195	143	269	364	221	125	451	278	250

3.5 Waste and Recycling Collection Services

Table D:

Ask all

Q4 How satisfied or dissatisfied are you with waste and recycling collection services overall?

Table No. Da:

Among those who expressed an opinion:	Total %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo %	Tugger- anong %	Inner North %	Inner South %
Very satisfied	26	24	28	30	30	23	28	32	18	28	28	16
Satisfied	63	63	64	58	61	65	62	60	71	58	64	63
Dissatisfied	9	10	6	12	7	10	8	6	10	11	4	19
Very dissatisfied	2	3	2	0	2	2	2	2	1	3	4	2
Total satisfied	89	87	92	88	91	88	90	92	89	86	92	79
Total dissatisfied	11	13	8	12	9	12	10	8	11	14	8	21
<i>Base [n=]</i>	982	442	435	106	495	487	240	165	158	208	139	72

Table No. Db

Among those who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache d %	Semi TH terrace %	Apart- ment %	Own outright %	Own with loan %	Rent private %	Rent public %	No tertiary %	Undergra d degree %	Post grad degree %
Very satisfied	26	30	23	16	35	25	18	26	31	18	28
Satisfied	63	59	69	69	50	64	77	62	59	73	57
Dissatisfied	9	10	6	13	12	9	5	6	7	8	13
Very dissatisfied	2	1	2	2	3	2	0	6	3	1	2
Total satisfied	89	89	92	85	85	89	95	88	90	91	85
Total dissatisfied	11	11	8	15	15	11	5	12	10	9	15
<i>Base [n=]</i>	982	634	195	145	276	360	218	129	454	278	250

3.6 Management of Sportsgrounds

Table E:

Ask all

Q5 How satisfied or dissatisfied are you with the management of sportsgrounds?

Table No. Ea:

Among those who expressed an opinion:	Total %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo% %	Tugger- anong %	Inner North %	Inner South %
Very satisfied	17	22	12	17	18	16	15	17	16	19	22	8
Satisfied	68	71	65	63	64	71	62	72	75	63	64	87
Dissatisfied	13	7	20	16	17	11	21	11	6	15	14	2
Very dissatisfied	2	0	3	4	1	2	2	0	3	3	0	3
Total satisfied	85	93	77	80	82	87	77	89	91	82	86	95
Total dissatisfied	15	7	23	20	18	13	23	11	9	18	14	5
<i>Base [n=]</i>	728	335	328	64	380	348	188	126	92	141	128	52

Table No. Eb

Among those who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache d %	Semi TH terrace %	Apart- ment %	Own outright %	Own with loan %	Rent private %	Rent public %	No tertiary%	Undergra d degree %	Post grad degree%
Very satisfied	17	19	17	9	22	13	17	18	18	13	19
Satisfied	68	64	75	77	60	70	73	67	64	71	71
Dissatisfied	13	15	7	14	16	14	10	15	17	15	7
Very dissatisfied	2	2	1	0	2	3	0	0	1	2	3
Total satisfied	85	83	92	86	82	83	90	85	82	84	90
Total dissatisfied	15	17	8	14	18	17	10	15	18	17	10
<i>Base [n=]</i>	728	490	124	106	194	280	163	90	342	209	177

3.7 Overall Management of City Services

Table F:

Ask all

Q6 How satisfied are you with the overall management of municipal services?

Table No. Fa:

Among those who expressed an opinion:	Total %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo %	Tugger- anong %	Inner North %	Inner South %
Very satisfied	13	20	7	8	15	10	11	21	6	14	17	6
Satisfied	71	70	74	66	65	78	74	65	79	66	66	82
Dissatisfied	13	8	16	23	15	11	10	10	15	18	17	6
Very dissatisfied	3	2	3	3	5	1	5	4	0	2	0	6
Total satisfied	84	90	81	74	80	88	85	86	85	80	83	88
Total dissatisfied	16	10	19	26	20	12	15	14	15	20	17	12
<i>Base [n=]</i>	890	380	412	98	471	419	212	153	154	171	134	66

Table No. Fb

Among those who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache d %	Semi TH terrace %	Apart- ment %	Own outright %	Own with loan %	Rent private %	Rent public %	No tertiary %	Undergra d degree %	Post grad degree %
Very satisfied	13	13	15	11	14	10	16	12	17	7	12
Satisfied	71	71	76	68	58	80	74	72	66	79	72
Dissatisfied	13	13	6	19	21	7	10	16	15	10	13
Very dissatisfied	3	3	3	2	7	3	0	0	2	4	3
Total satisfied	84	84	91	79	72	90	90	84	83	86	84
Total dissatisfied	16	16	9	21	28	10	10	16	17	14	16
<i>Base [n=]</i>	890	558	179	145	255	333	195	107	398	246	246

3.8 Community Engagement Activity

Table G:

Ask all

Q7a Have you recently participated in a community engagement activity with the Transport Canberra and City Services Directorate i.e. contacted the directorate, used the ACT Government's YourSay website or visited an information stall?

Table No. Ga:

	TotalL %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo% %	Tugger- anong %	Inner North %	Inner South %
Yes	16	20	12	16	18	15	16	18	23	20	7	6
No	77	74	79	80	76	78	78	78	73	75	80	81
Unsure/Can't remember	7	6	9	4	6	7	6	4	4	5	13	13
<i>Base [n=]</i>	1001	449	446	106	506	495	244	167	158	212	148	72

Table No. Gb

	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache d %	Semi TH terrace %	Apart- ment % %	Own outright %	Own with loan % %	Rent private %	Rent public % %	No tertiary% %	Undergra d degree %	Post grad degree% %
Yes	16	14	21	20	20	15	15	12	17	12	19
No	77	79	72	75	79	75	80	75	73	84	79
Unsure/Can't remember	7	7	7	5	1	10	5	13	10	4	2
<i>Base [n=]</i>	1001	643	195	154	276	364	230	130	470	278	252

Table H:

If yes, ask:

Q7b How satisfied or dissatisfied were you with your community engagement experience?

Table No. Ha:

Among those taking part in community engagement who expressed an opinion:	TotalL %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo% %	Tugger- anong %	Inner North %	Inner South %
Very satisfied	39	56	11	31	42	34	55	53	33	18	54	0
Satisfied	42	24	68	53	39	45	23	31	41	64	46	67
Dissatisfied	13	16	10	16	10	19	10	11	26	13	0	0
Very dissatisfied	6	4	11	0	9	2	12	5	0	5	0	33
Total satisfied	81	80	79	84	81	79	78	84	74	82	100	67
Total dissatisfied	19	20	21	16	19	21	22	16	26	18	0	33
<i>Base [n=]</i>	162	91	55	17	90	73	38	30	37	42	11	4

Table No. Hb

Among those taking part in community engagement who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache d %	Semi TH terrace %	Apart- ment % %	Own outright %	Own with loan % %	Rent private %	Rent public % %	No tertiary% %	Undergra d degree %	Post grad degree% %
Very satisfied	39	35	26	65	33	40	34	61	46	37	28
Satisfied	42	44	51	21	33	50	56	13	42	36	45
Dissatisfied	13	21	0	14	24	10	0	26	10	22	15
Very dissatisfied	6	0	23	0	10	0	10	0	2	5	12
Total satisfied	81	79	77	86	66	90	90	74	88	73	73
Total dissatisfied	19	21	23	14	34	10	10	26	12	27	27
<i>Base [n=]</i>	162	92	40	30	56	56	35	15	81	33	49



3.9 Transport Canberra Bus Services Overall

Table I:

Ask all

Q8a Have you caught a Transport Canberra bus service any time in the past twelve months?

Table No. Ia:

	TotalL %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo% %	Tugger- anong %	Inner North %	Inner South %
Yes	59	67	52	58	68	51	62	61	51	54	67	64
No	40	32	48	40	32	48	37	38	48	46	33	36
Unsure/Can't remember	1	1	0	2	0	1	1	1	1	0	0	0
<i>Base [n=]</i>	1001	449	446	106	506	495	244	167	158	212	148	72

Table No. Ib

	Total %	DWELLING TYPE			HOUSING TENURE			EDUCATION			
		Detache d %	Semi TH terrace %	Apart- ment % %	Own outright %	Own with loan % %	Rent private %	Rent public % %	No tertiary% %	Undergra d degree %	Post grad degree% %
Yes	59	55	64	73	60	56	65	58	57	48	75
No	40	44	35	27	40	43	35	41	43	51	24
Unsure/Can't remember	1	1	1	0	0	1	0	1	0	1	1
<i>Base [n=]</i>	1001	643	195	154	276	364	230	130	470	278	252

Table J:

If yes, ask:

Q8b How satisfied or dissatisfied are you with Transport Canberra bus services overall?

Table No. Ja:

Among those bus travelers who expressed an opinion:	TotalL %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo% %	Tugger- anong %	Inner North %	Inner South %
Very satisfied	21	25	13	35	23	19	25	31	17	18	21	6
Satisfied	53	55	55	37	54	52	45	51	56	41	64	83
Dissatisfied	15	15	13	17	10	20	20	15	15	14	10	5
Very dissatisfied	11	5	19	11	13	9	10	3	12	27	5	6
Total satisfied	74	80	68	72	77	71	70	82	73	59	85	89
Total dissatisfied	26	20	32	28	23	29	30	18	27	41	15	11
<i>Base [n=]</i>	588	301	225	62	338	250	151	100	81	110	99	46

Table No. Jb

Among those bus travelers who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE			EDUCATION			
		Detache d %	Semi TH terrace %	Apart- ment % %	Own outright %	Own with loan % %	Rent private %	Rent public % %	No tertiary% %	Undergra d degree %	Post grad degree% %
Very satisfied	21	25	15	18	27	17	23	17	22	22	20
Satisfied	53	45	64	62	42	57	57	58	54	49	53
Dissatisfied	15	15	16	14	15	15	15	14	12	18	17
Very dissatisfied	11	15	5	6	16	11	5	11	12	11	10
Total satisfied	74	70	79	80	69	74	80	75	76	71	73
Total dissatisfied	26	30	21	20	31	26	20	25	24	29	27
<i>Base [n=]</i>	588	346	124	112	164	199	149	76	264	134	189

3.10 Transport Canberra Light Rail Services Overall

Table K:

Ask all

Q9a Have you caught a Transport Canberra light rail service any time in the past twelve months?

Table No. Ka:

	TotalL %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo% %	Tugger- anong %	Inner North %	Inner South %
Yes	46	54	41	38	50	43	49	83	34	18	58	40
No	54	46	59	62	50	57	51	16	66	82	42	60
Unsure/Can't remember	0	0	0	0	0	0	0	1	0	0	0	0
<i>Base [n=]</i>	1001	449	446	106	506	495	244	167	158	212	148	72

Table No. Kb

	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache d %	Semi TH terrace %	Apart- ment % %	Own outright %	Own with loan % %	Rent private %	Rent public % %	No tertiary% %	Undergra d degree %	Post grad degree% %
Yes	46	42	49	59	47	49	48	33	41	43	60
No	54	58	50	41	53	51	52	67	59	56	40
Unsure/Can't remember	0	0	0	0	0	0	0	0	0	0	0
<i>Base [n=]</i>	1001	643	195	154	276	364	230	130	470	278	252

Table L:

If yes, ask:

Q9b How satisfied or dissatisfied are you with Transport Canberra light rail services overall?

Table No. La:

Among those light rail travelers who expressed an opinion:	TotalL %	AGE			GENDER		REGION					
		18-39 years %	40-69 years %	70+ Years %	Men %	Women %	Belco- nnen %	Gunga- hlin %	Woden+ Western + Molo% %	Tugger- anong %	Inner North %	Inner South %
Very satisfied	36	37	33	44	41	30	24	56	24	49	18	50
Satisfied	54	53	55	50	45	63	59	33	76	46	72	45
Dissatisfied	5	6	5	6	8	4	8	7	0	0	7	0
Very dissatisfied	5	4	7	0	6	3	9	4	0	5	3	5
Total satisfied	90	90	88	94	86	93	83	89	100	95	90	95
Total dissatisfied	10	10	12	6	14	7	17	11	0	5	10	5
<i>Base [n=]</i>	457	242	176	38	249	208	115	138	52	37	86	29

Table No. Lb

Among those light rail travelers who expressed an opinion:	Total %	DWELLING TYPE			HOUSING TENURE				EDUCATION		
		Detache d %	Semi TH terrace %	Apart- ment % %	Own outright %	Own with loan % %	Rent private %	Rent public % %	No tertiary% %	Undergra d degree %	Post grad degree% %
Very satisfied	36	34	40	41	48	29	35	35	43	34	30
Satisfied	54	53	55	49	42	58	57	60	49	58	56
Dissatisfied	5	6	4	7	2	8	4	5	3	5	8
Very dissatisfied	5	7	1	3	8	5	4	0	5	3	6
Total satisfied	90	87	95	90	90	87	92	95	92	92	86
Total dissatisfied	10	13	5	10	10	13	8	5	8	8	14
<i>Base [n=]</i>	457	268	94	89	126	177	111	43	192	119	146

Transport Canberra and City Services is a Directorate within the ACT Government that delivers a range of municipal services. These services include transport, road and path maintenance, city upgrade projects, public libraries, waste and recycling collection, maintenance of our cemeteries and maintenance of sportsgrounds and urban spaces.

The questions below relate to the programs and initiatives Transport Canberra and City Services delivers.

Ask all

Q1 How satisfied or dissatisfied are you with access to cycle paths and walking paths?

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5

Note: For each of the below questions the 'No opinion/Don't know' option is not included in the response assessment. Therefore, if of the 1,000 people asked only 800 had an opinion, those opinions make up the 100%.

Ask all

Q2 How satisfied or dissatisfied are you with library services?

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5

Ask all

Q3 How satisfied or dissatisfied are you with the road network overall?

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5

Ask all

Q4 How satisfied or dissatisfied are you with waste and recycling collection services overall?

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5

Ask all

Q5 How satisfied or dissatisfied are you with the management of sportsgrounds?

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5

Ask all

Q6 How satisfied are you with the overall management of municipal services?

Very satisfied	1
----------------	---

Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5

Ask all

Q7a Have you recently participated in a community engagement activity with the Transport Canberra and City Services Directorate i.e. contacted the directorate, used the ACT Government's YourSay website or visited an information stall?

Yes	1	Ask Q7b
No	2	Go to Q8
Unsure/can't remember	3	Go to Q8

If yes, ask:

Q7b How satisfied or dissatisfied were you with your community engagement experience?

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5

Ask all

Q8a Have you caught a Transport Canberra bus service any time in the past twelve months?

Yes	1	Ask Q8b
No	2	Go to Q9
Unsure/can't remember	3	Go to Q9

If yes, ask:

Q8b How satisfied or dissatisfied are you with Transport Canberra bus services overall?

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5

Ask all

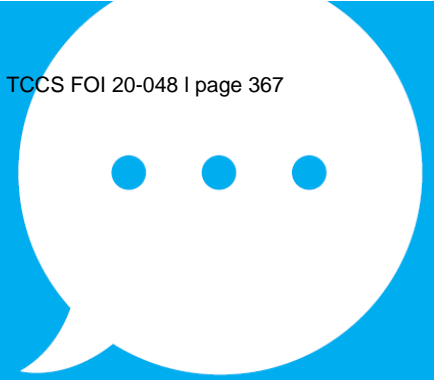
Q9a Have you caught a Transport Canberra light rail service any time in the past twelve months?

Yes	1	Ask Q9b
No	2	Finished
Unsure/can't remember	3	Finished

If yes, ask:

Q9b How satisfied or dissatisfied are you with Transport Canberra light rail services overall?

Very satisfied	1
Satisfied	2
Dissatisfied	3
Very dissatisfied	4
No opinion/Don't know	5



YourSay Community Panel

COVID-19 Transport Survey

11 June 2020



Background: Transport Canberra and City Services engaged the YourSay Community Panel team to conduct a survey relating to public transport during the COVID-19 pandemic.

Purpose: The survey sought to understand commuter travelling habits pre COVID-19 restrictions, during current measures and when public transport user habits would return to their original levels. This survey also tested awareness of government messaging and effectiveness of the recent TCCS public transport campaign.

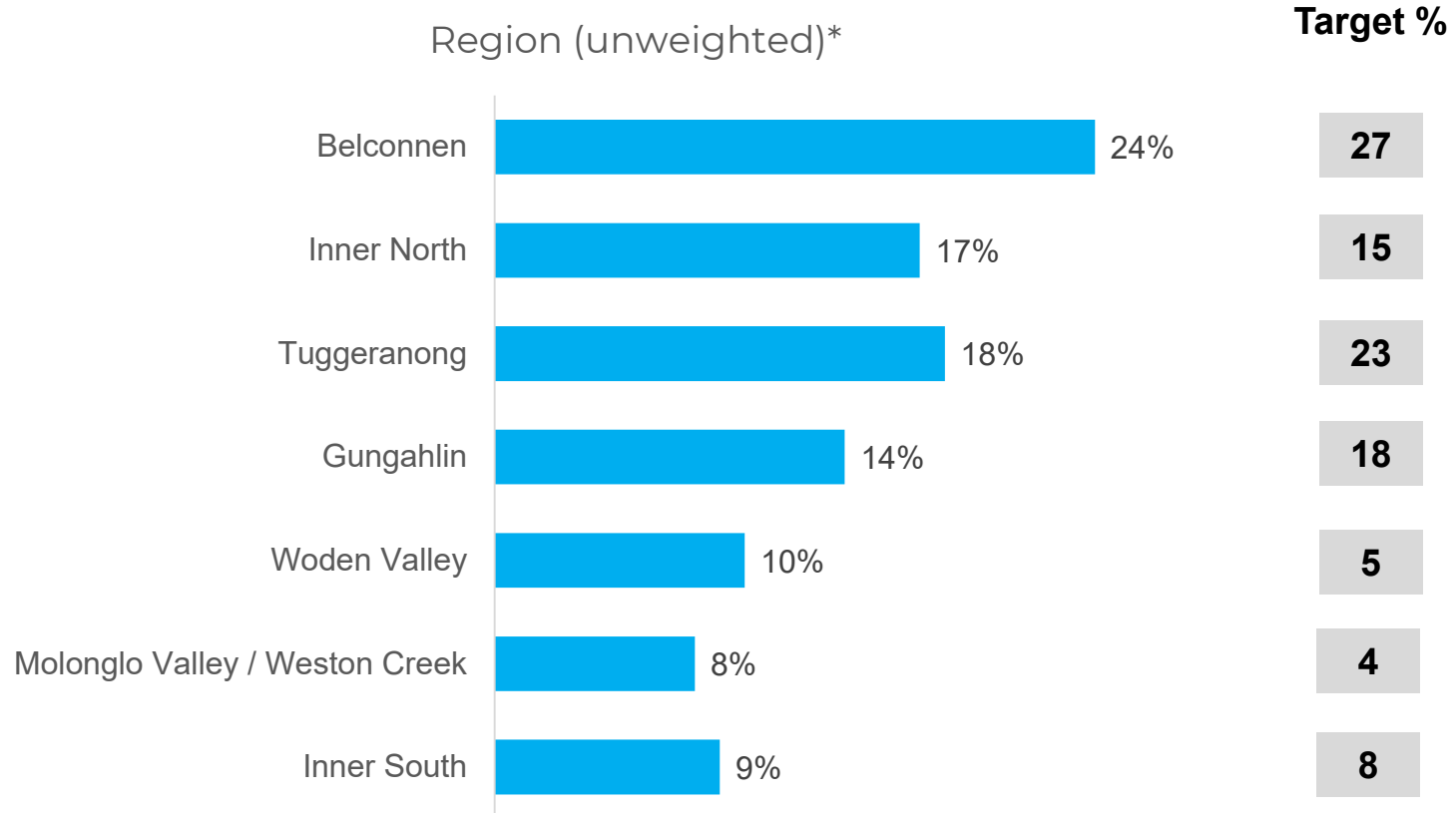
Timeframe: This survey opened on **04 June** and closed on **11 June 2020**.

Sample: **1,493** YourSay Community Panel members completed the survey.

Weighting: The results have been weighted to reflect relative population proportions.

Rounding: In single choice questions, results may not add up to 100% due to rounding.

Demographics

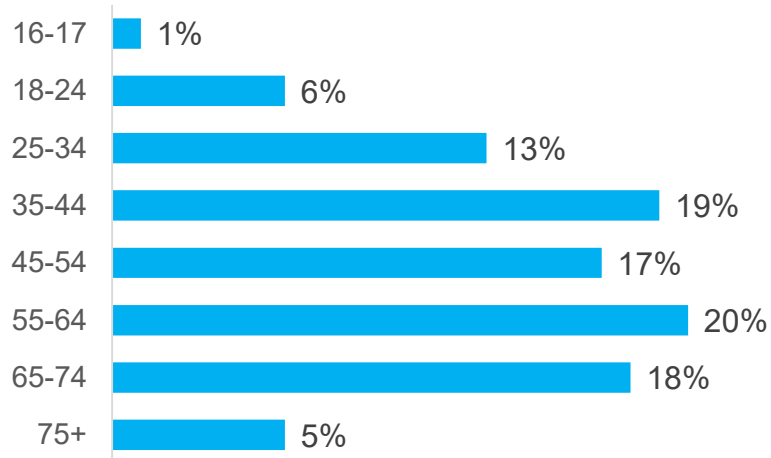


*Percentages may not total 100 due to rounding

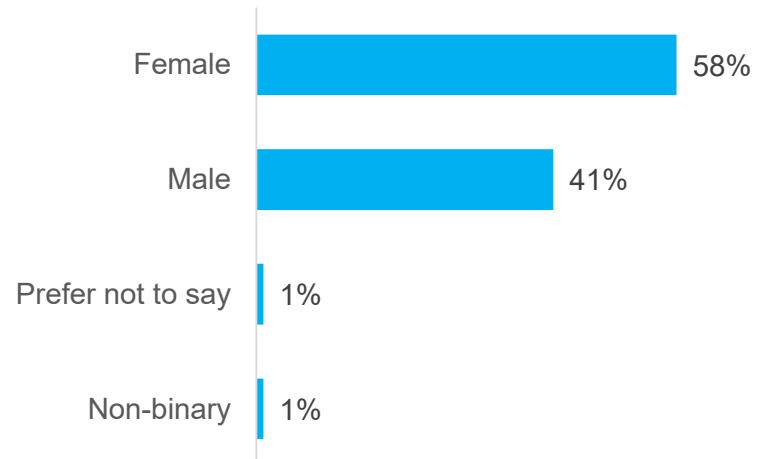
n = 1,493

Demographics

Age (unweighted)



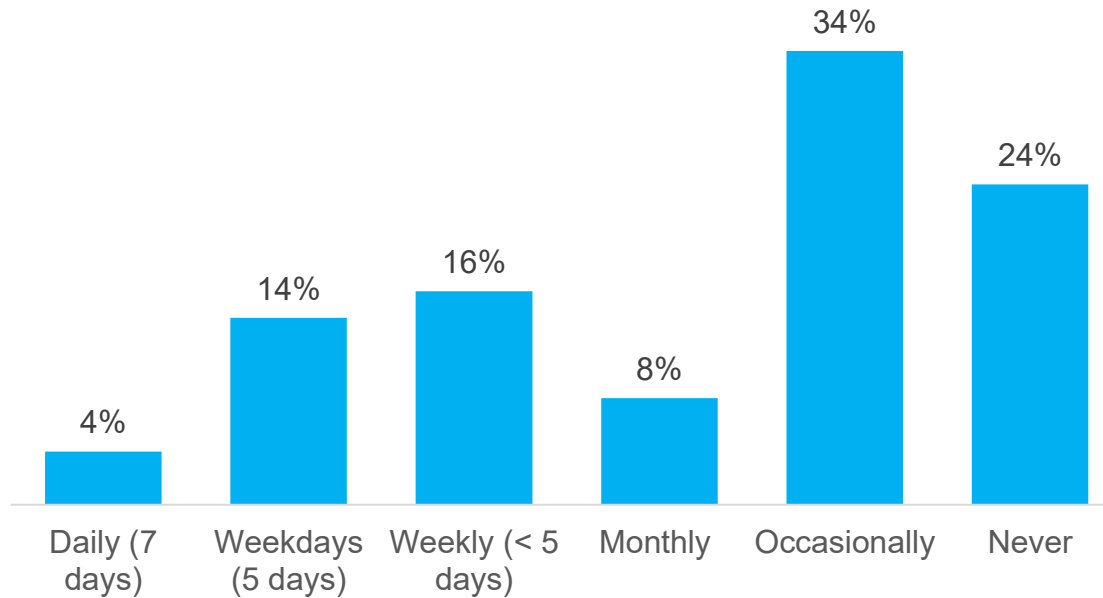
Gender (unweighted)



n = 1,493

Travel frequency

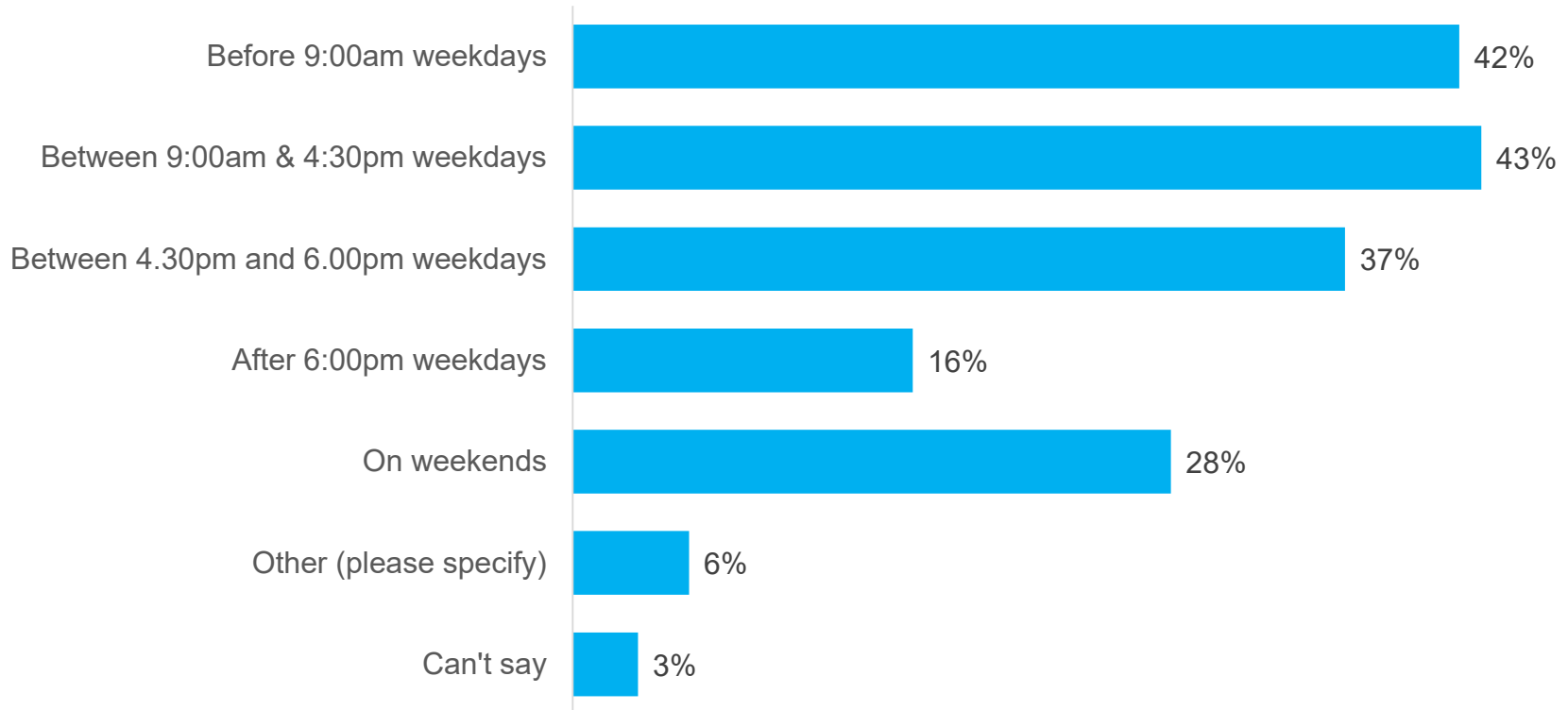
Q. Before COVID-19 restrictions, how often did you travel on public transport?



n = 1,493

Travel timeframes

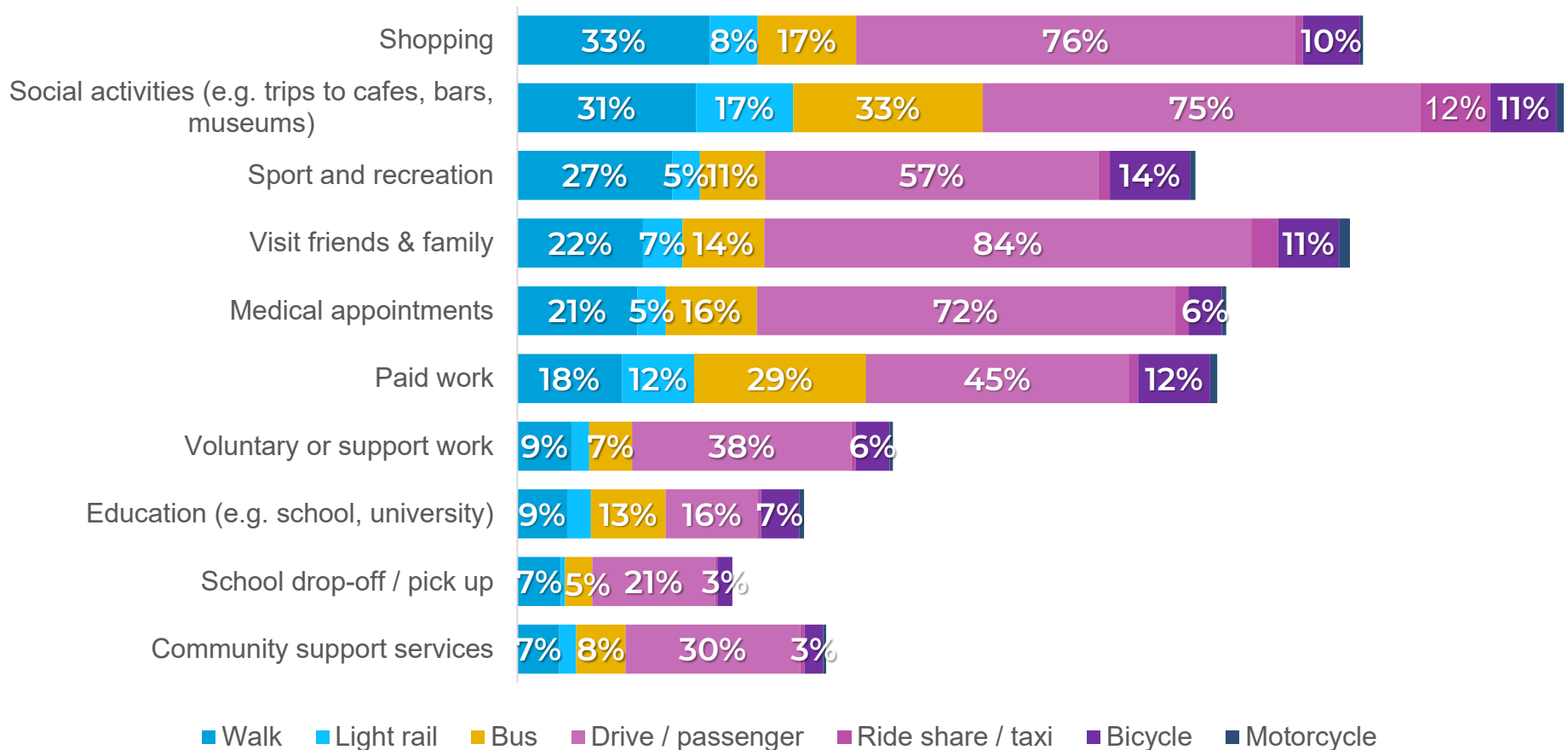
Q. Before COVID-19 restrictions, when did you usually travel on public transport?



n = 1,129

Travel activities

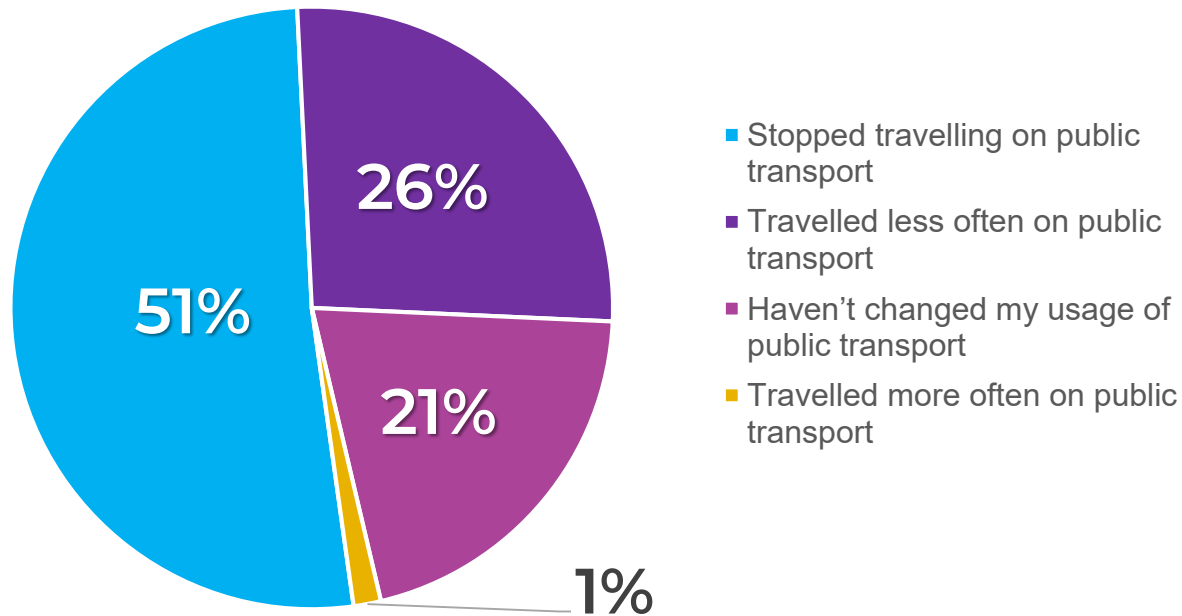
Q. Before COVID-19 restrictions, how did you travel to the following activities?



n = 1,129

Public transport usage

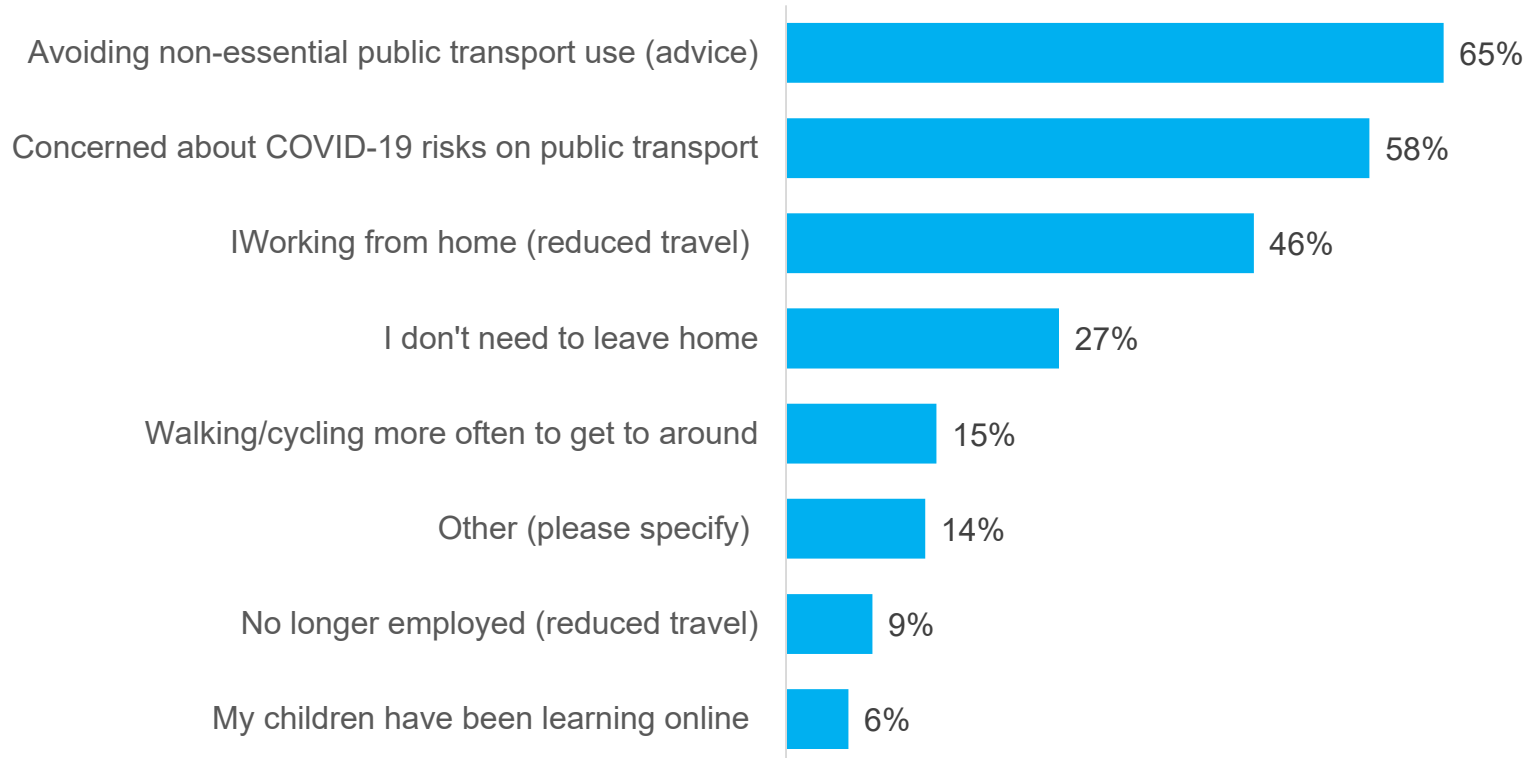
Q. How has your usage of ACT public transport changed due to COVID-19, if at all?



n = 1,129

Public transport usage

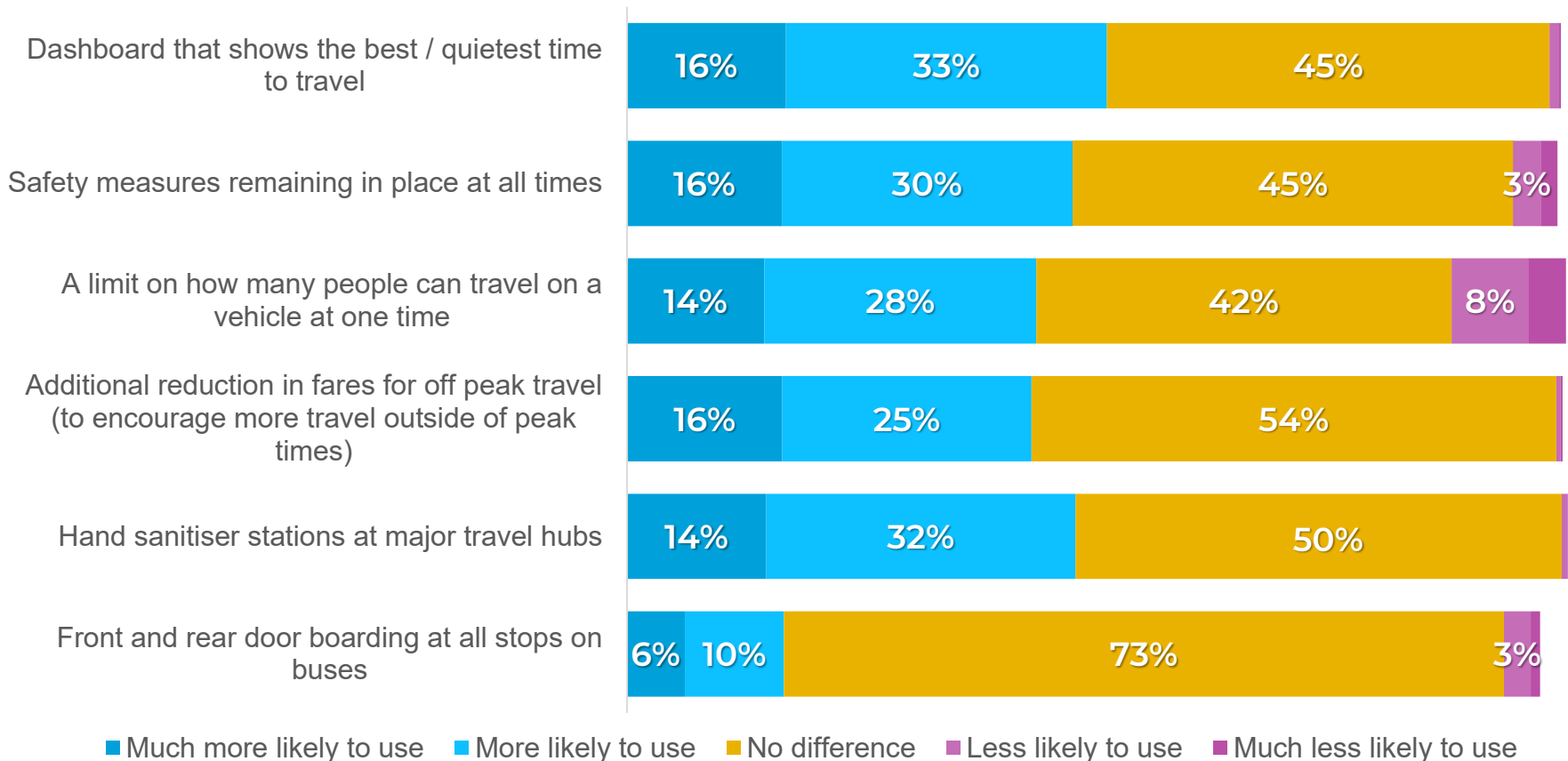
Q. You said that you have **stopped** or are using public transport **less often than usual**. Why is that?



n = 899

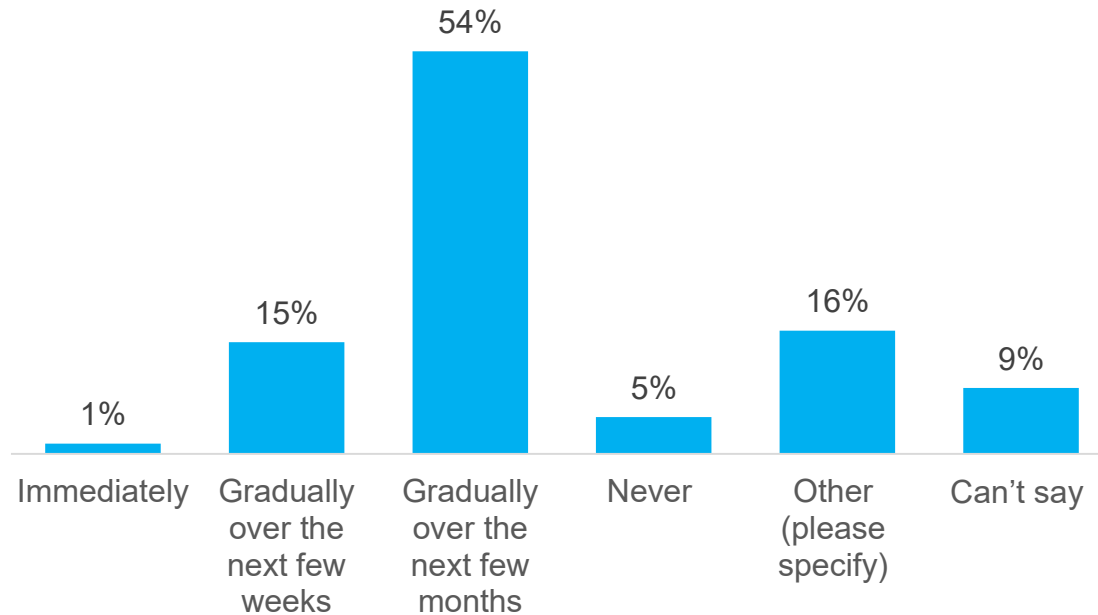
Behaviour change (measures)

Q. Would the following measures make any difference to how frequently you travel on ACT public transport?



Public transport usage

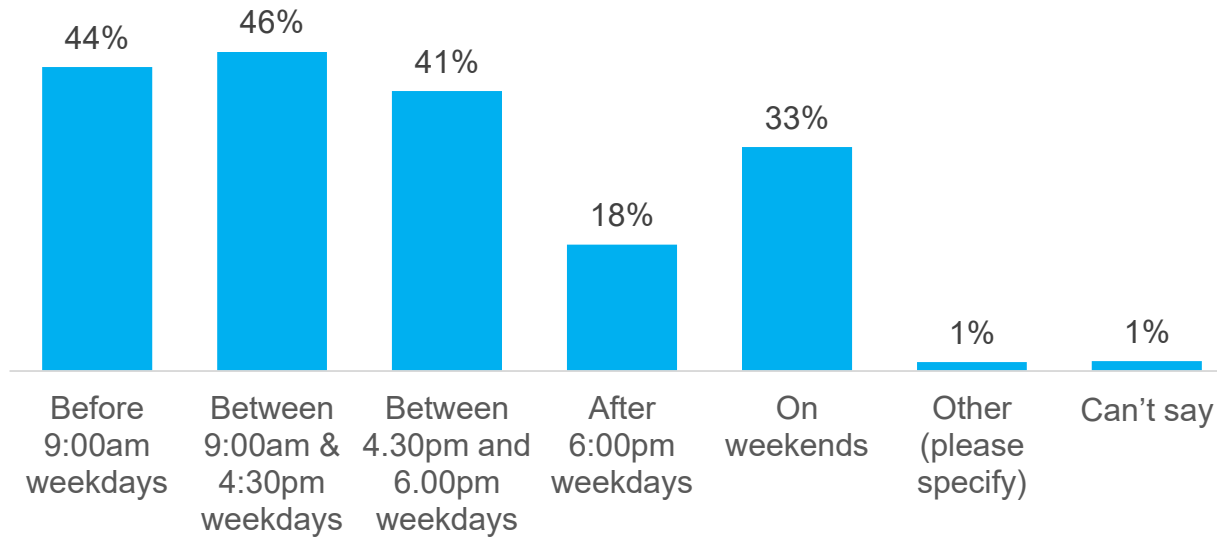
Q. When do you expect you will resume your normal usage of public transport (post COVID-19)?



n = 899

Public transport travel periods

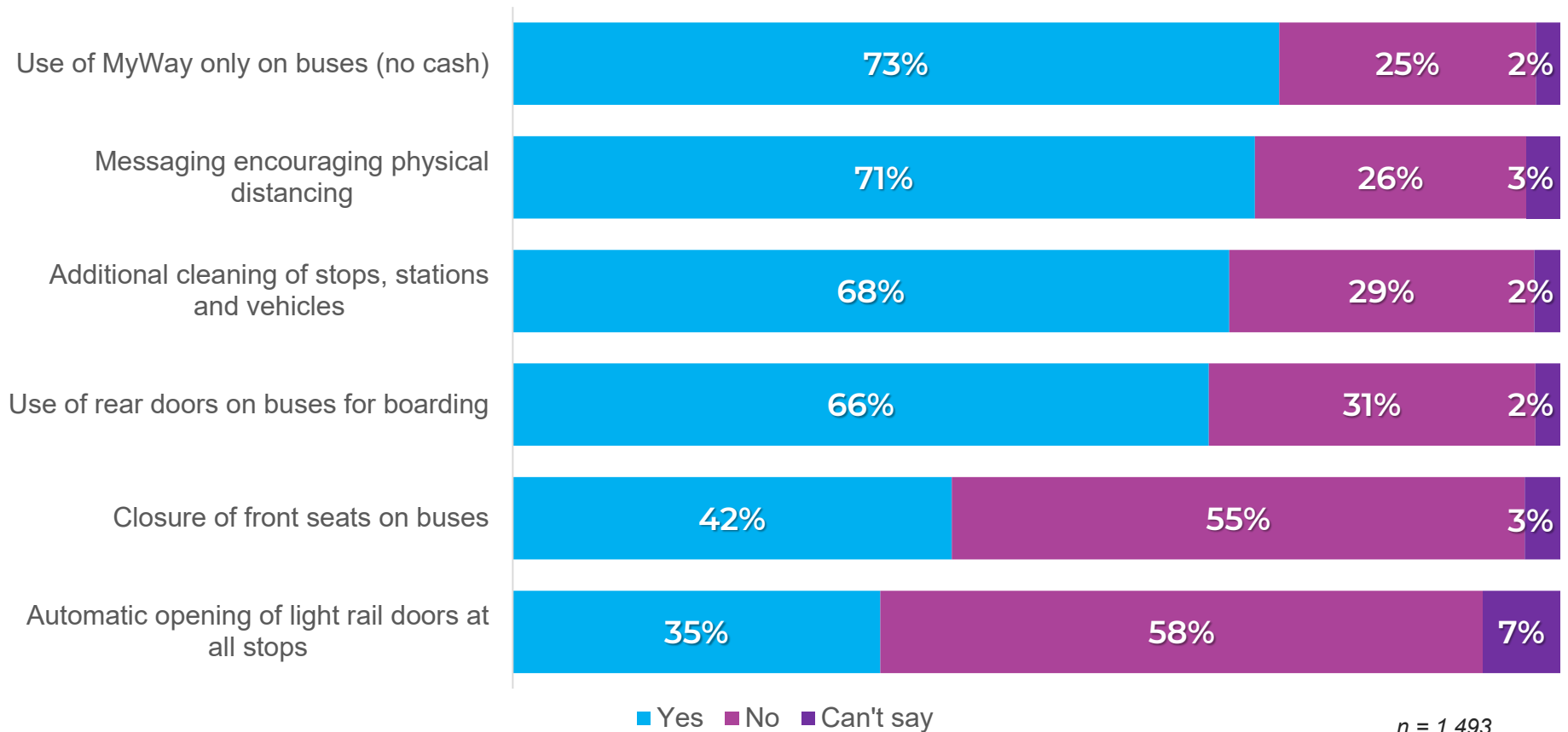
Q. When are you most likely to travel on public transport (post COVID-19)?



n = 606

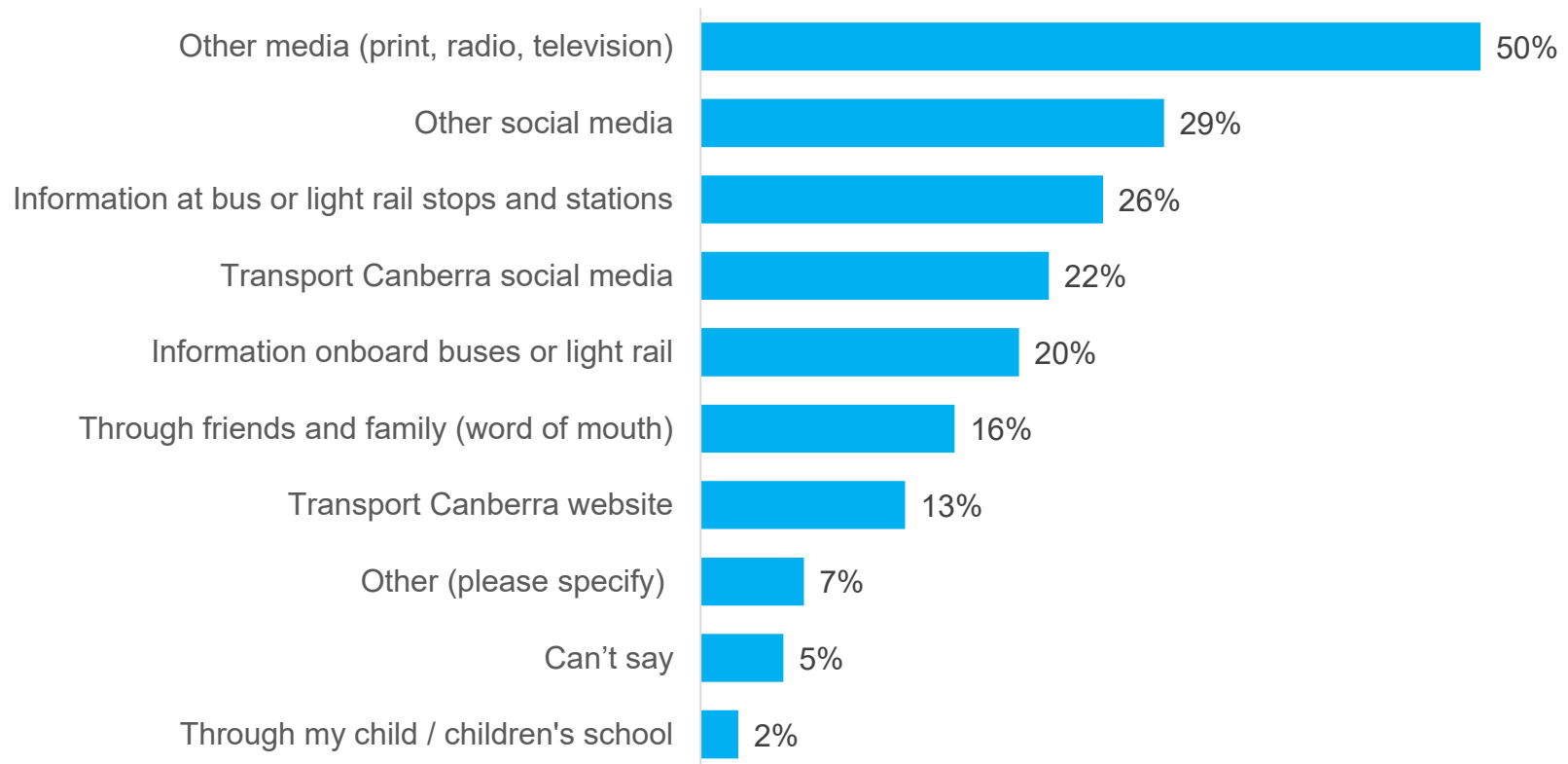
Public transport measures

Q. The ACT Government has placed cleaning and safety measures across ACT public transport. Before today, were you aware of the following measures:



Recall

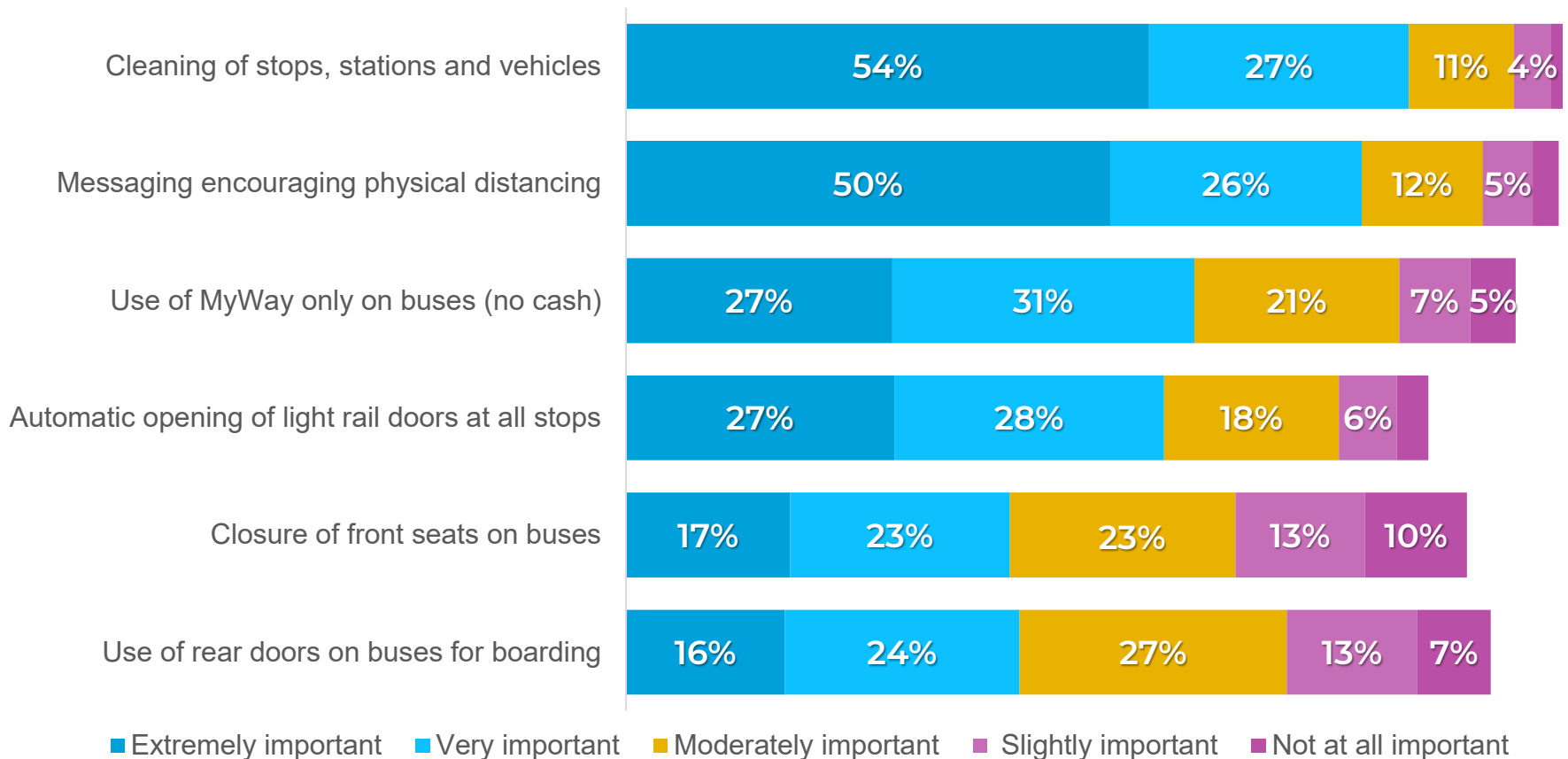
Q. Where do you recall seeing or hearing about these cleaning and safety measures on ACT public transport?



n = 1,402

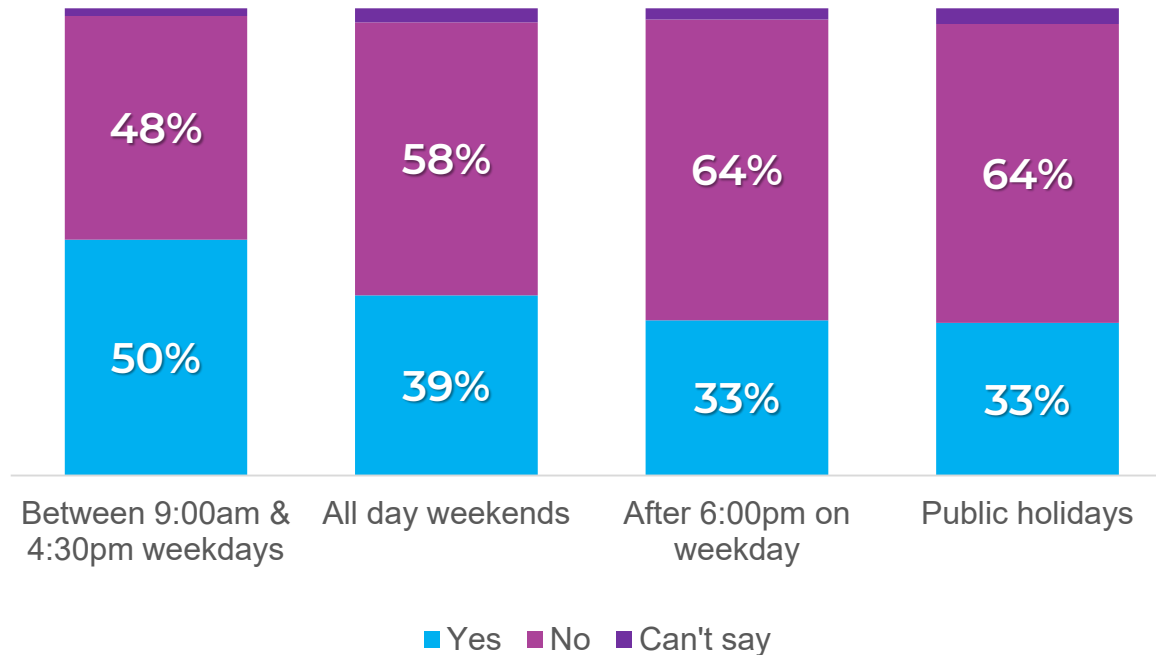
Importance of measures

Q. How important are the following cleaning and safety measures to protecting the health and wellbeing of ACT public transport users?



Off-peak discounts

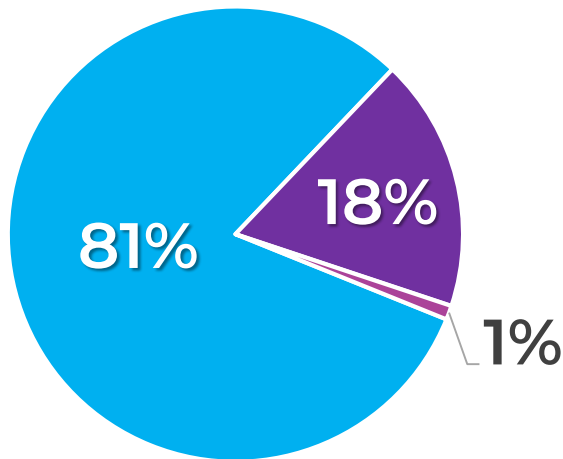
Q. Before today, were you aware that off-peak discounts apply to the following times:



n = 1,493

Awareness

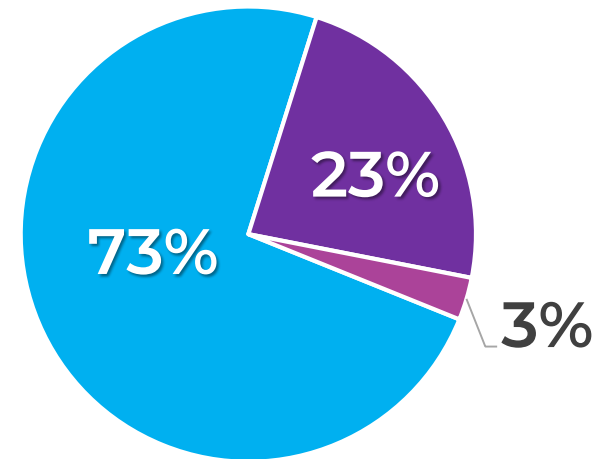
Q. Before today were you aware of the following advice: *“Only use public transport when you need to”*



■ Yes ■ No ■ Can't say

n = 1,493

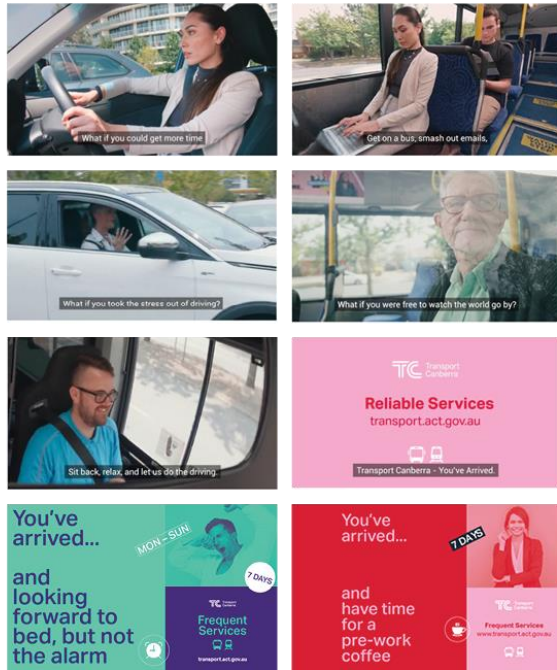
Q. Before today were you aware of the following advice: *“Avoid peak periods”*



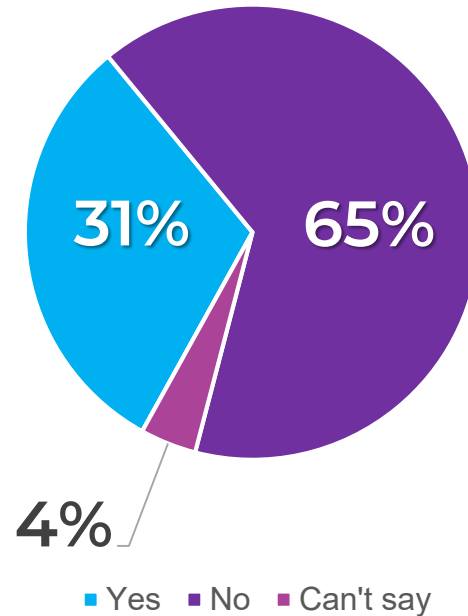
■ Yes ■ No ■ Can't say

n = 1,493

Campaign recall



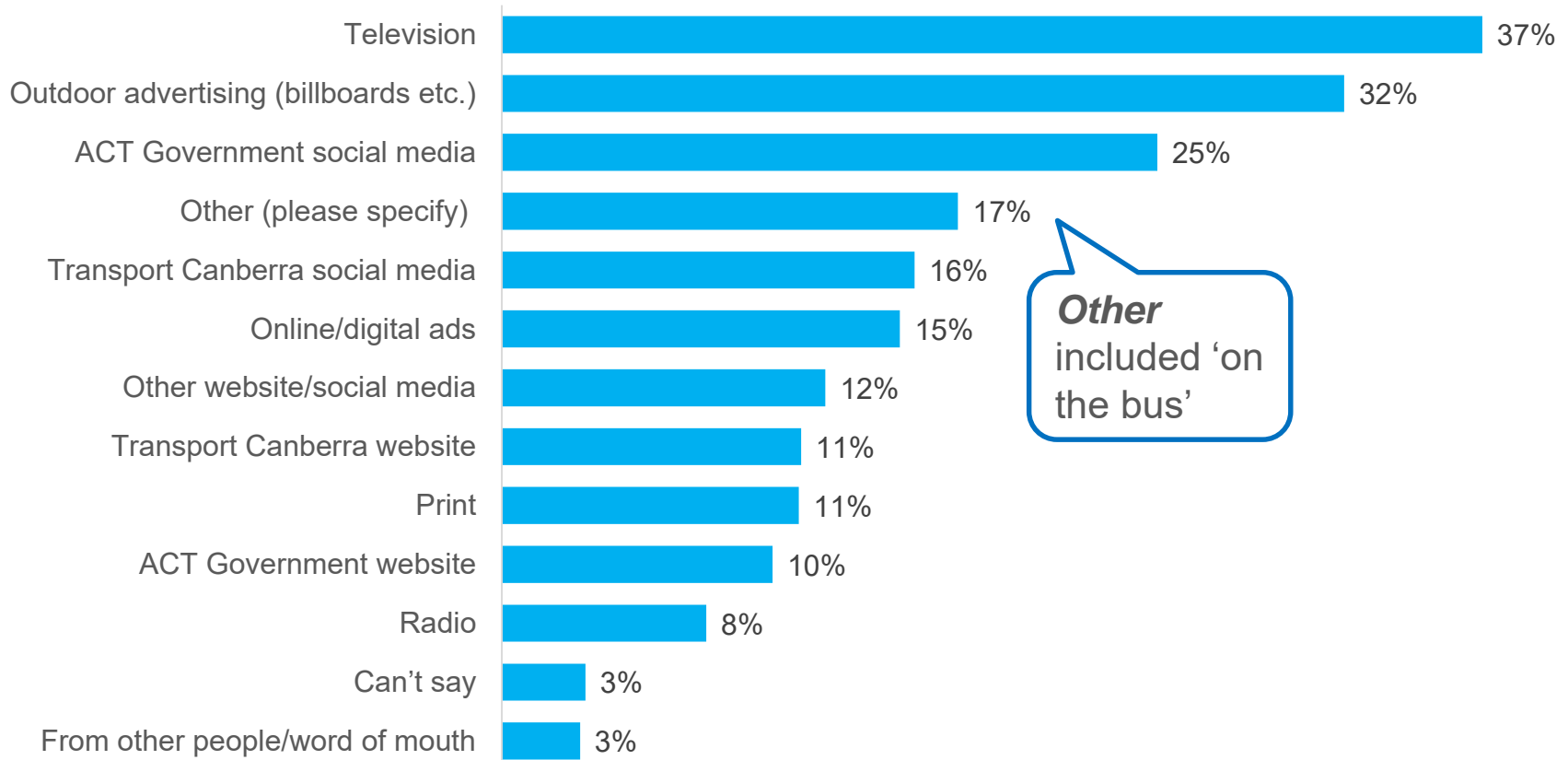
Q. Do you recall seeing or hearing anything about this campaign?



n = 1,493

Campaign recall

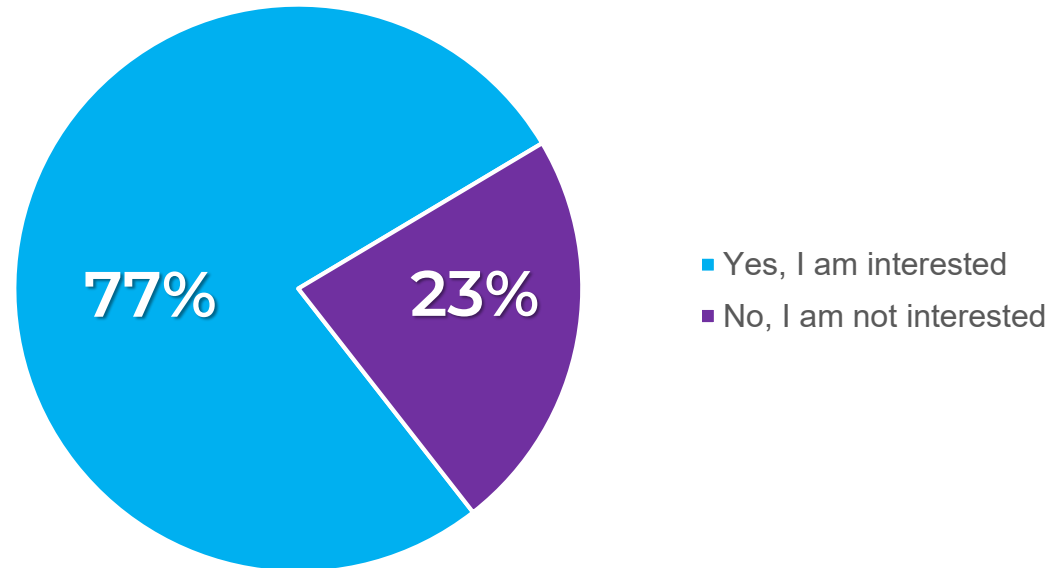
Q. Where do you recall seeing or hearing about this campaign?



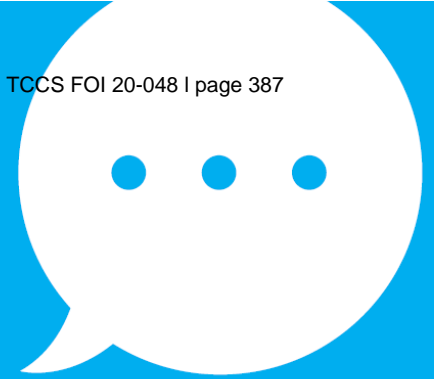
n = 417

Future engagement

Q. Finally, would you be taking part in an online survey or paid focus group exploring community views on transport and city services across Canberra?



n = 1,493



YourSay Community Panel

Coronavirus (COVID-19) Round 3 Survey

29 June 2020



Background: The ACT Government sought to conduct a third round of research focusing on how the coronavirus (COVID 19) outbreak is impacting Canberrans, and to measure the extent to which the community is practising social distancing and other behaviours to stop the spread of COVID 19. The data collected will be compared with baseline data collected in research rounds 1 and 2 to identify any significant changes in impacts and behaviours over time.

Purpose: The survey will help the ACT Government gain a better understanding of community awareness and attitudes towards the further easing of COVID-19 restrictions as well as levels of take-up of ACT Government support measures. The research will also allow the ACT Government to evaluate the effectiveness of its public health campaign *'Be Strong Together.'*

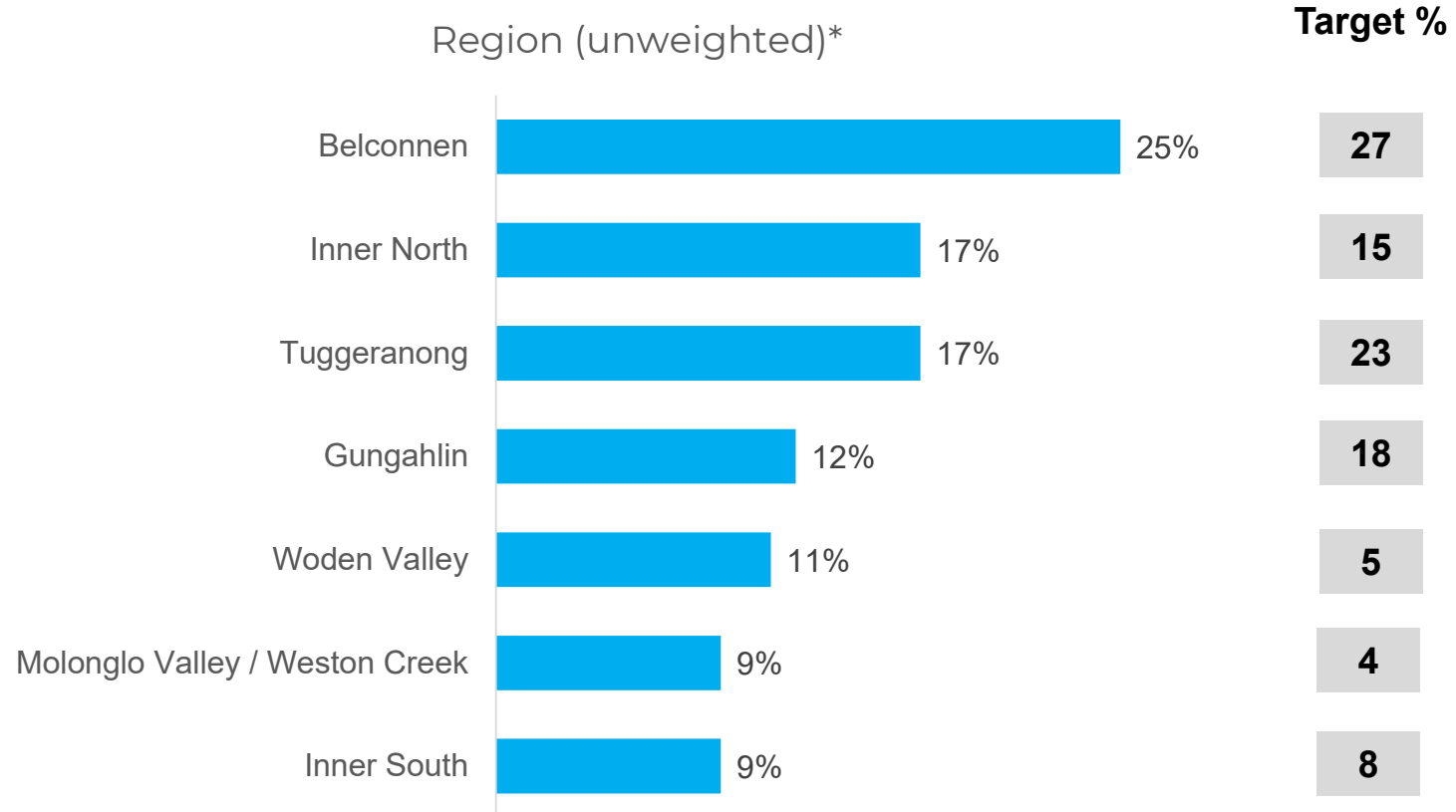
Timeframe: This survey opened on **Friday 12 June 2020** and closed on **Wednesday 18 June 2020**.

Sample: **1,370** YourSay Community Panel members completed the survey.

Weighting: The results have been weighted to reflect relative population proportions.

Rounding: In single choice questions, results may not add up to 100% due to rounding.

Demographics

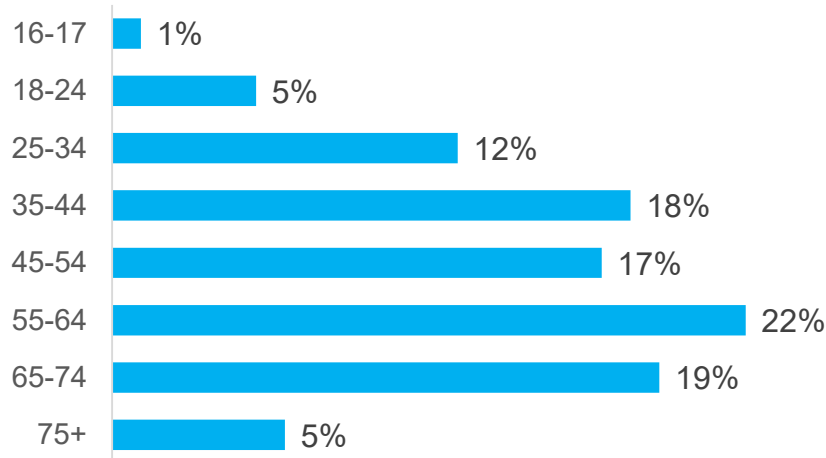


*Percentages may not total 100 due to rounding

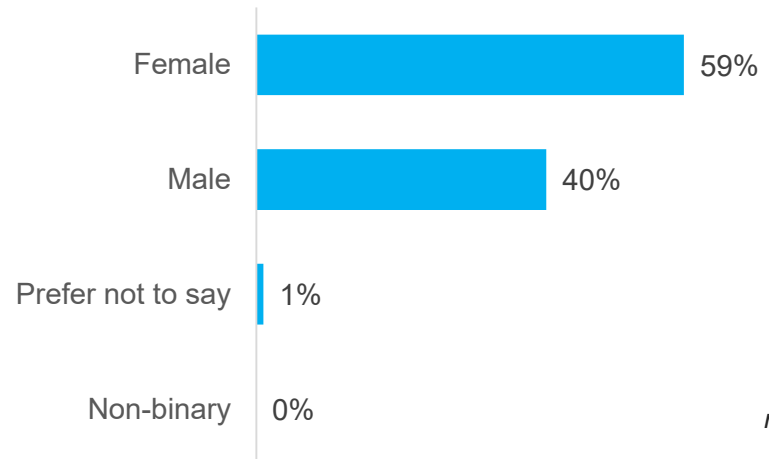
n = 1,370

Demographics

Age (unweighted)



Gender (unweighted)

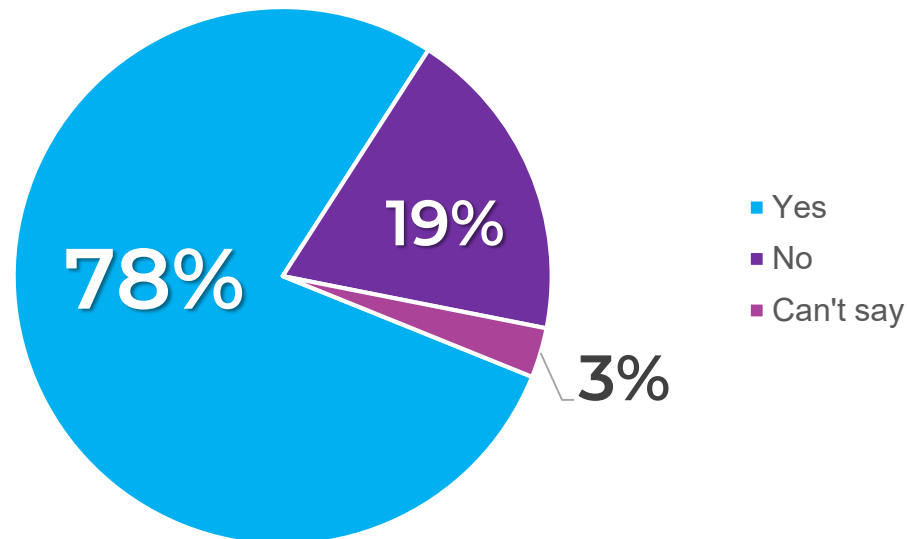


*Percentages may not total 100 due to rounding

n = 1,370

Awareness of CBR Recovery Plan

Q. Before today, were you aware that there is a COVID-19 Recovery Plan for Canberra?

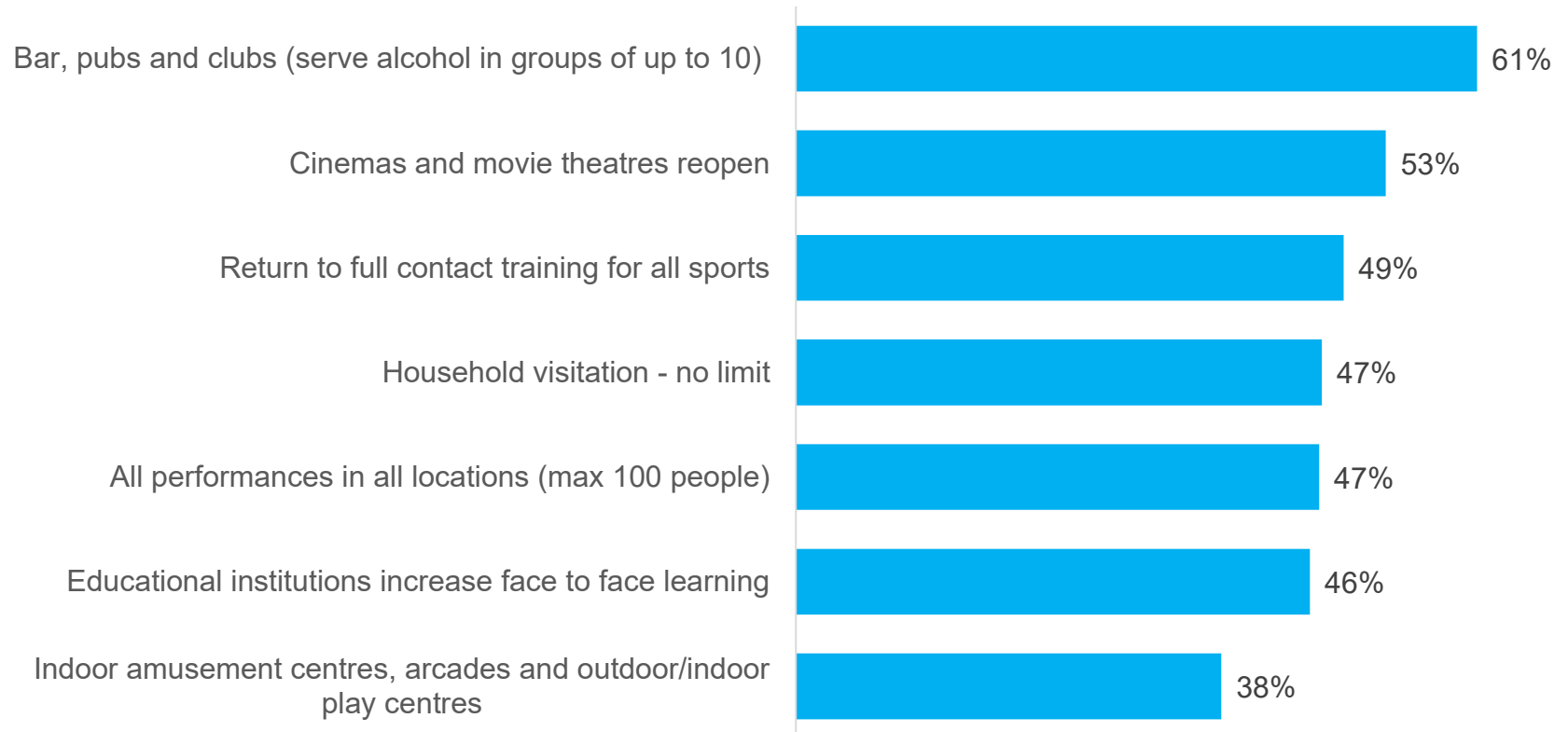


*Percentages may not total 100 due to rounding

n = 1,370

Awareness of easing restrictions

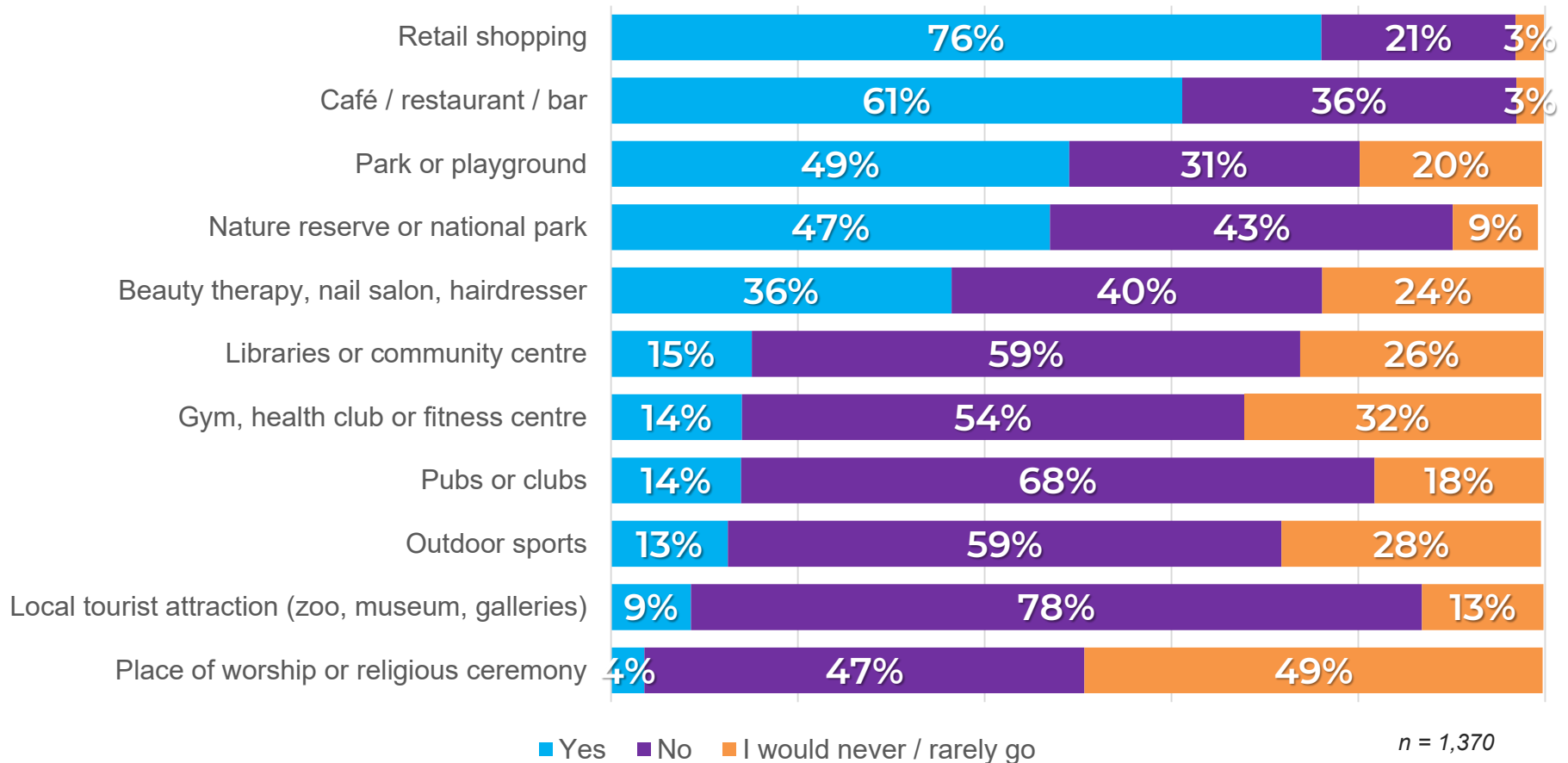
Q. Before today, were you aware of the planned easing of the following restrictions on Friday 19 June 2020?



n = 1,370

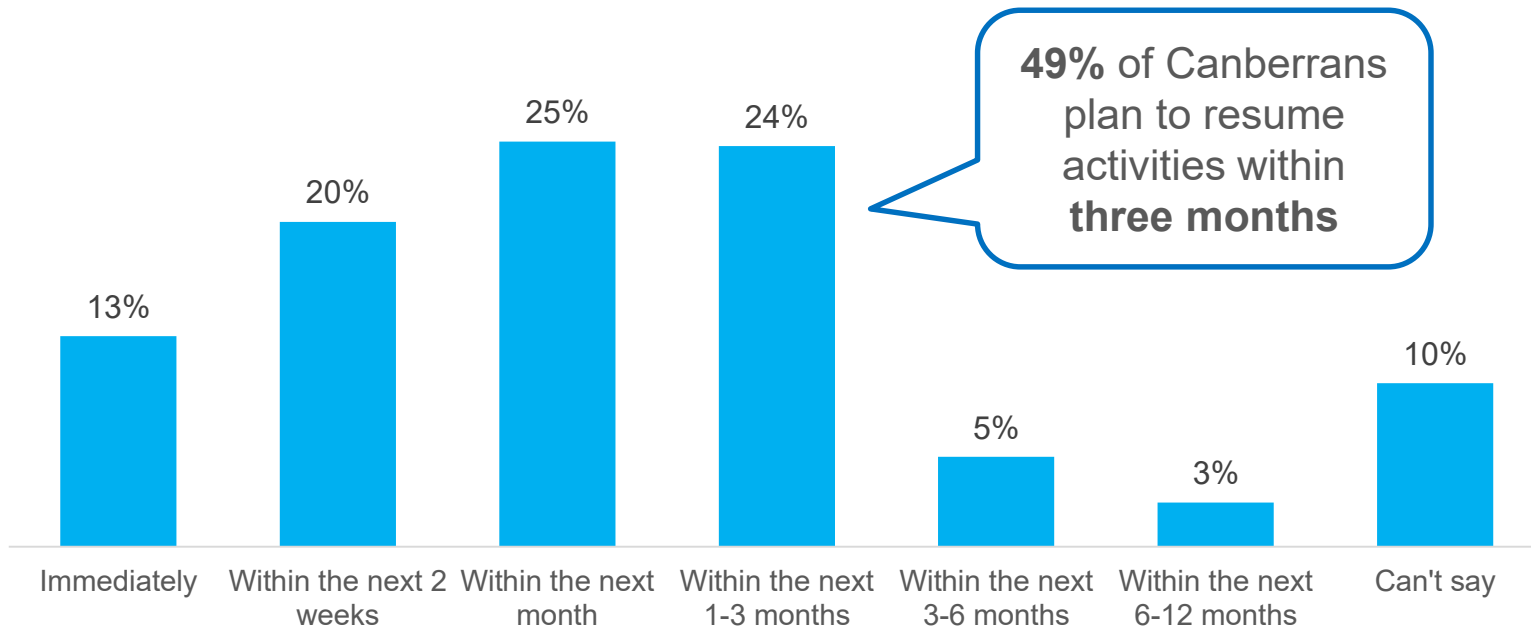
Economic & recreational activity

Q. Have you been to any of the following locations since the easing of COVID-19 restrictions?



Returning to normal

Q. When do you think you will start going back to these locations?
By those who answered 'No' to at least one activity



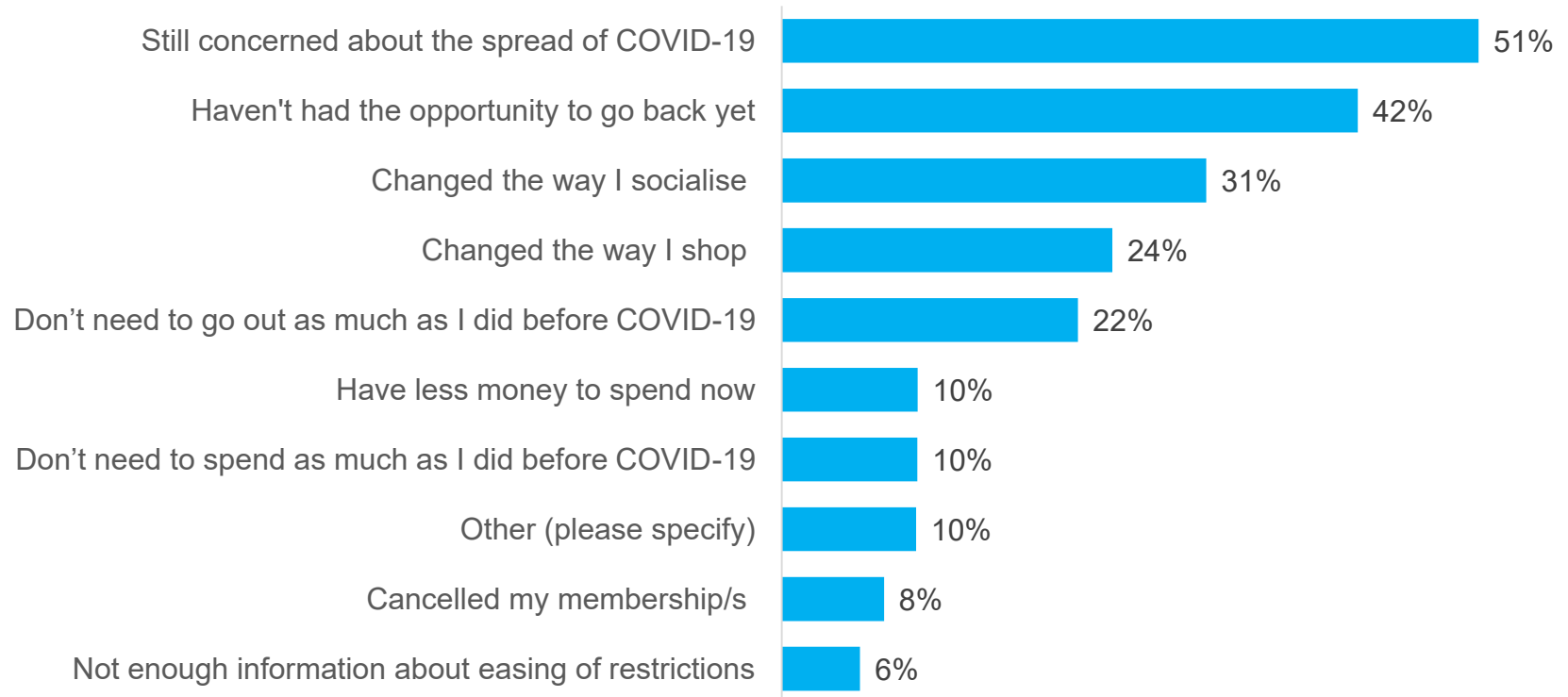
*Percentages may not total 100 due to rounding

n = 1,328

Returning to normal

Q. You said you won't go back to some locations immediately (due to COVID-19). What are the main reasons why?

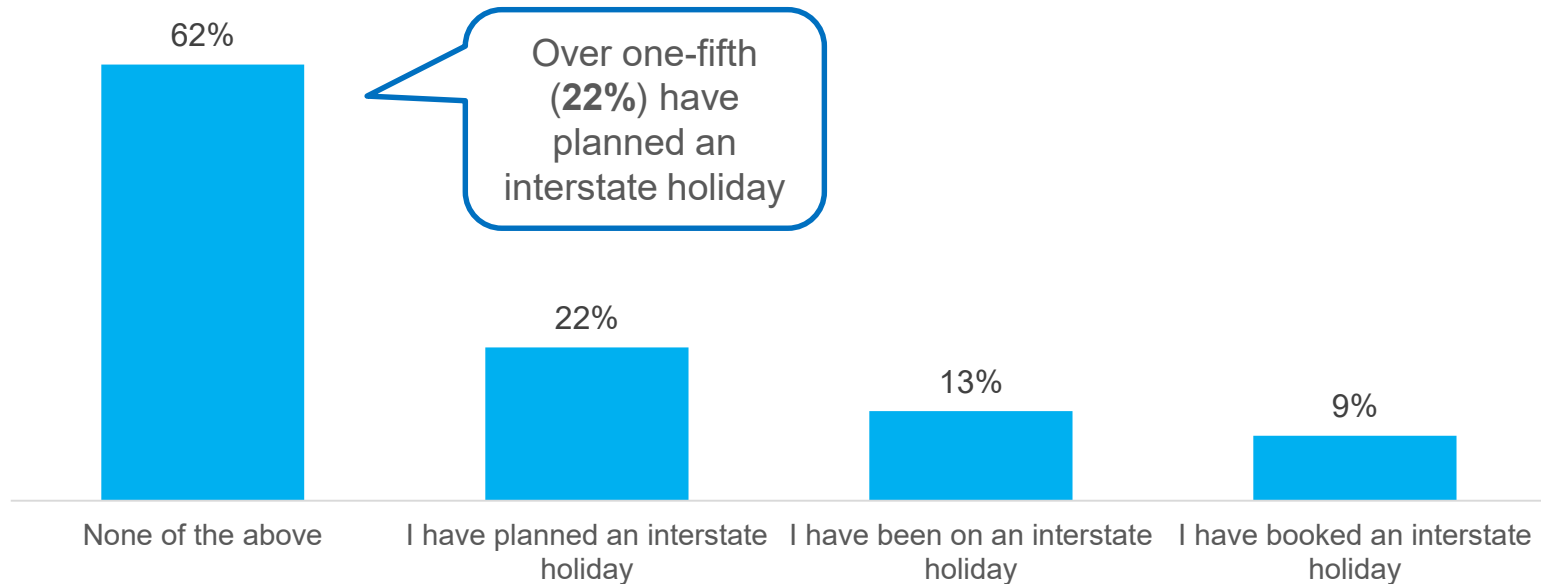
Top ten reasons



n = 1,027

Interstate holiday

Q. Have you been on, planned or booked an interstate holiday since the easing of COVID-19 restrictions?
(Multiple response)



n = 1,370

Travel (verbatim)

Q. Where have you been on holiday?

Top 3 destinations

- South Coast, NSW
- Sydney
- Melbourne

Q. Where are you planning to go on a holiday?

Top 6 destinations

- South Coast, NSW
- Great ocean road
- Tasmania
- Queensland (general)
- Adelaide
- New Zealand

Q. Where have you booked?

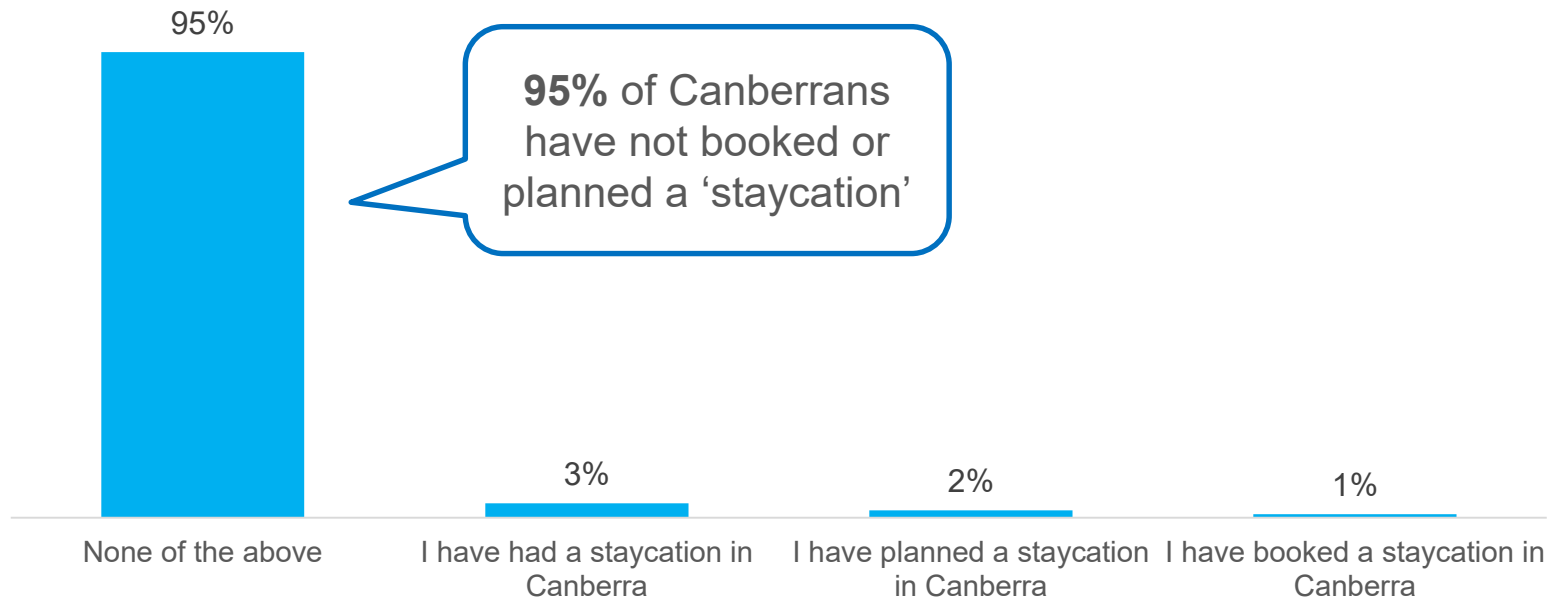
Top 5 destinations

- Coffs harbour
- Gold Coast
- Regional NSW
- Ski fields (Thredbo)
- Western Australia

n = 570

Staycation

Q. Have you had, planned or booked a 'staycation' in Canberra since the easing of COVID-19 restrictions?
(Multiple response)



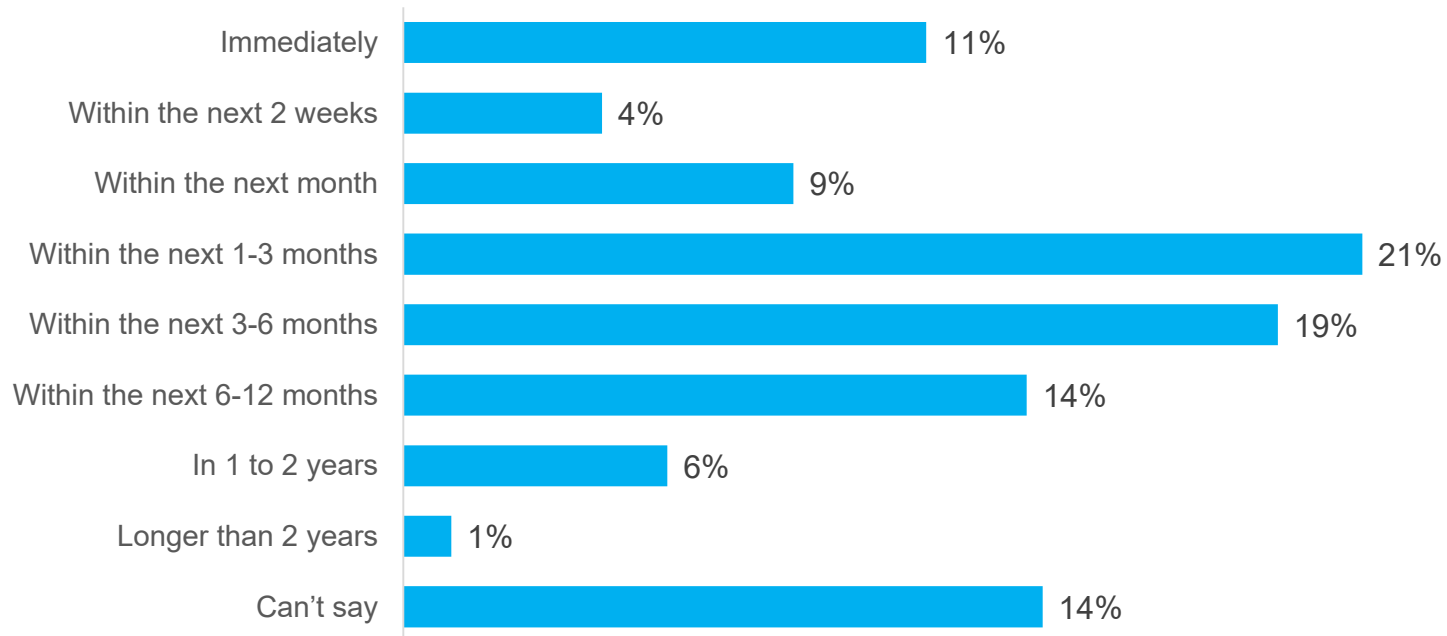
*Percentages may not total 100 due to rounding

n = 1,370

Future travel

Q. When do you think you will feel comfortable about booking a holiday or staycation?

By those who have not planned, booked or been on a holiday



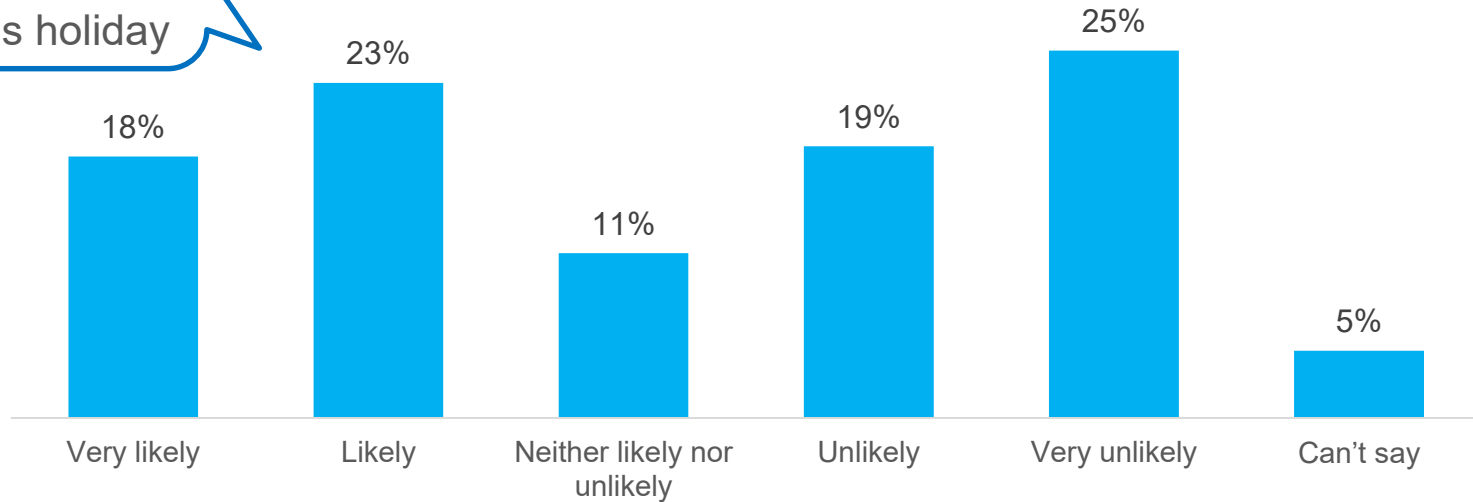
*Percentages may not total 100 due to rounding

n = 839

Overseas travel intentions

Q. How likely are you to take a holiday overseas once travel restrictions are eased?

41% of
Canberrans are
likely to take an
overseas holiday

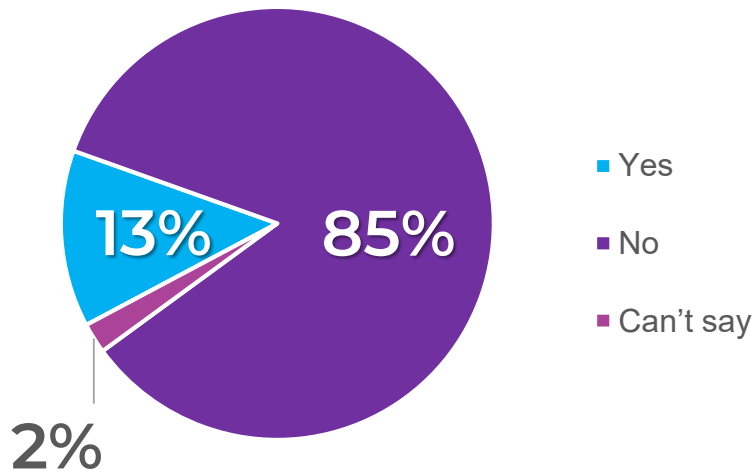


*Percentages may not total 100 due to rounding

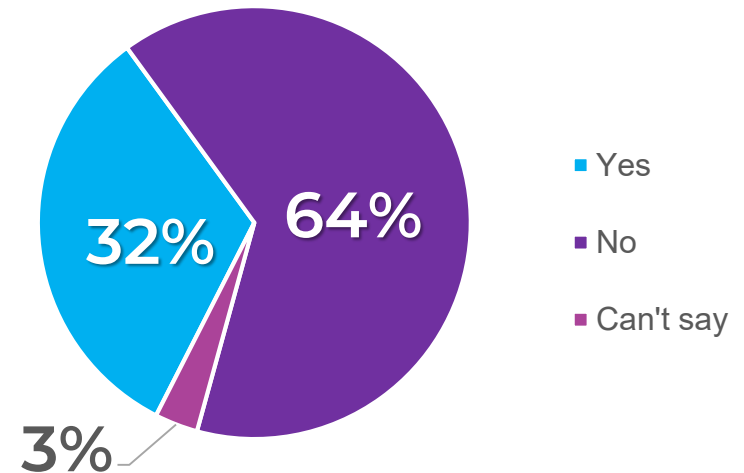
n = 1,370

Lost employment

Q. Have you lost work or employment due to COVID-19?



Q. Have you lost work or employment due to COVID-19?
By Panel business owners*

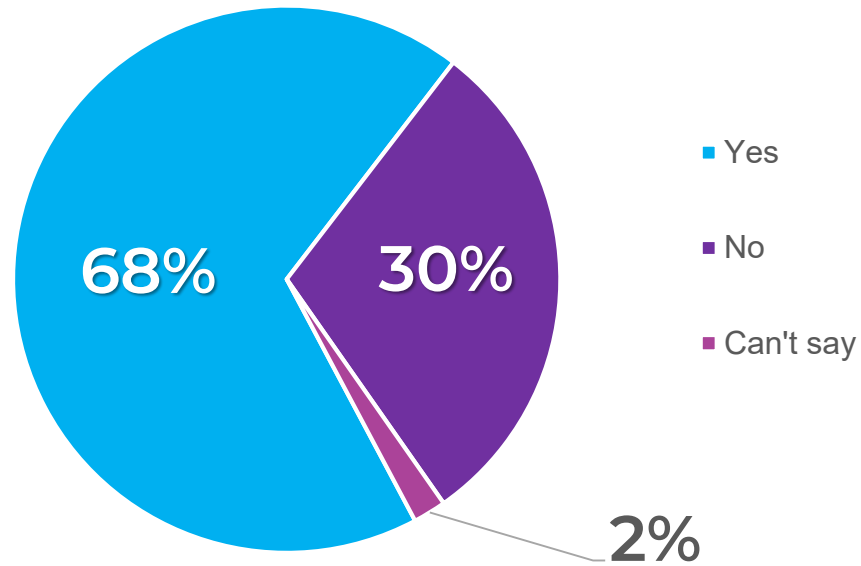


*Percentages may not total 100 due to rounding $n = 1,370$

$n = 105$

Jobs for Canberrans

Q. Before today, were you aware of the ACT Government's Jobs for Canberrans initiative?



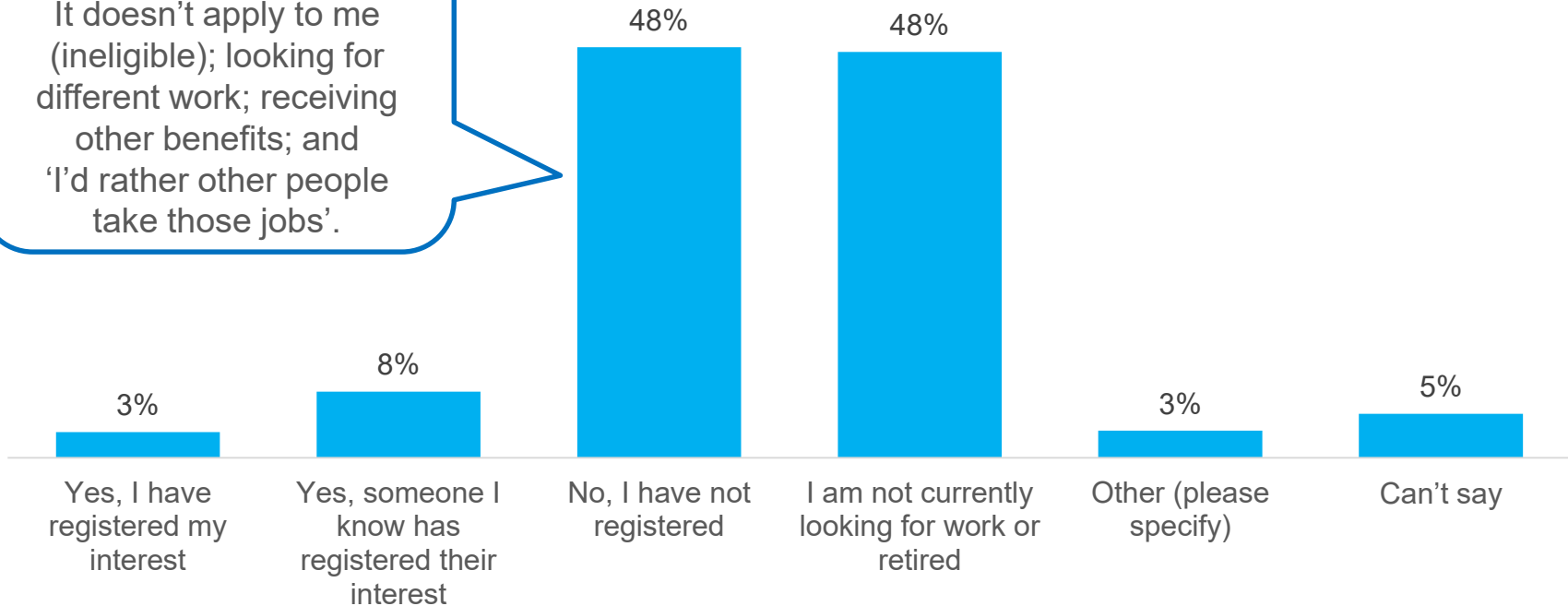
n = 1,370

Jobs for Canberrans

Q. Have you or someone you know registered interest in seeking casual or short-term employment through the 'Jobs for Canberrans' initiative?
(Multiple response)

Why not? (By themes):

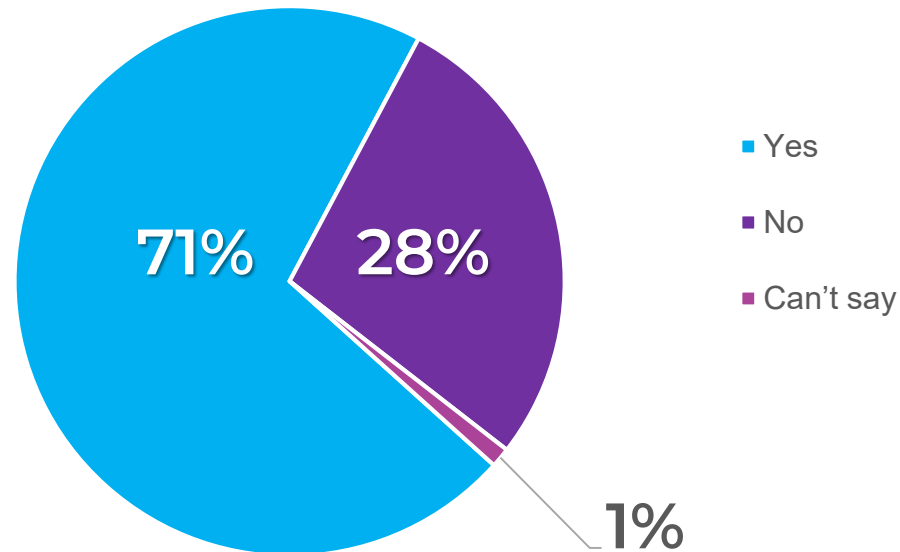
It doesn't apply to me (ineligible); looking for different work; receiving other benefits; and 'I'd rather other people take those jobs'.



n = 974

Awareness of fast track initiative

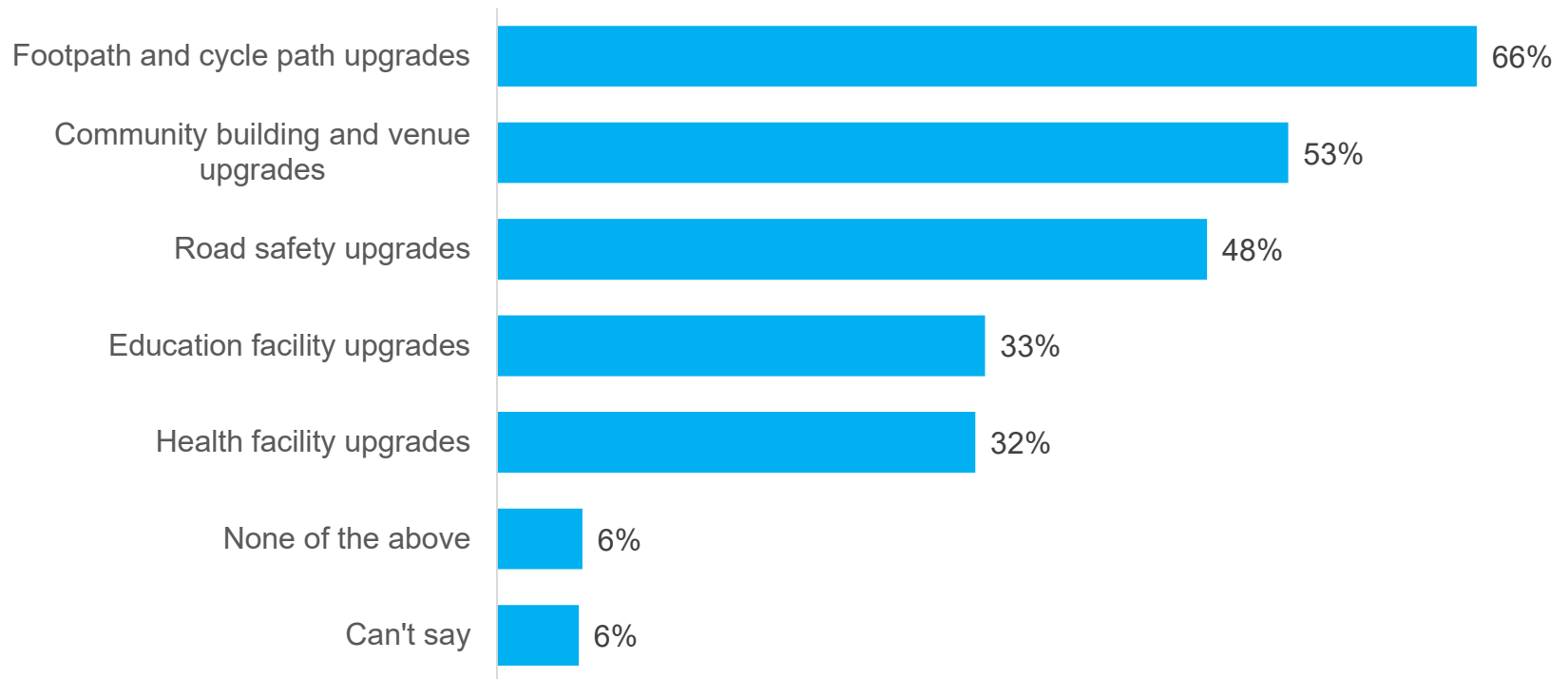
Q. Before today, were you aware that the ACT Government has been fast tracking infrastructure projects to support jobs and the Canberra economy?



n = 1,370

Recall of fast track projects

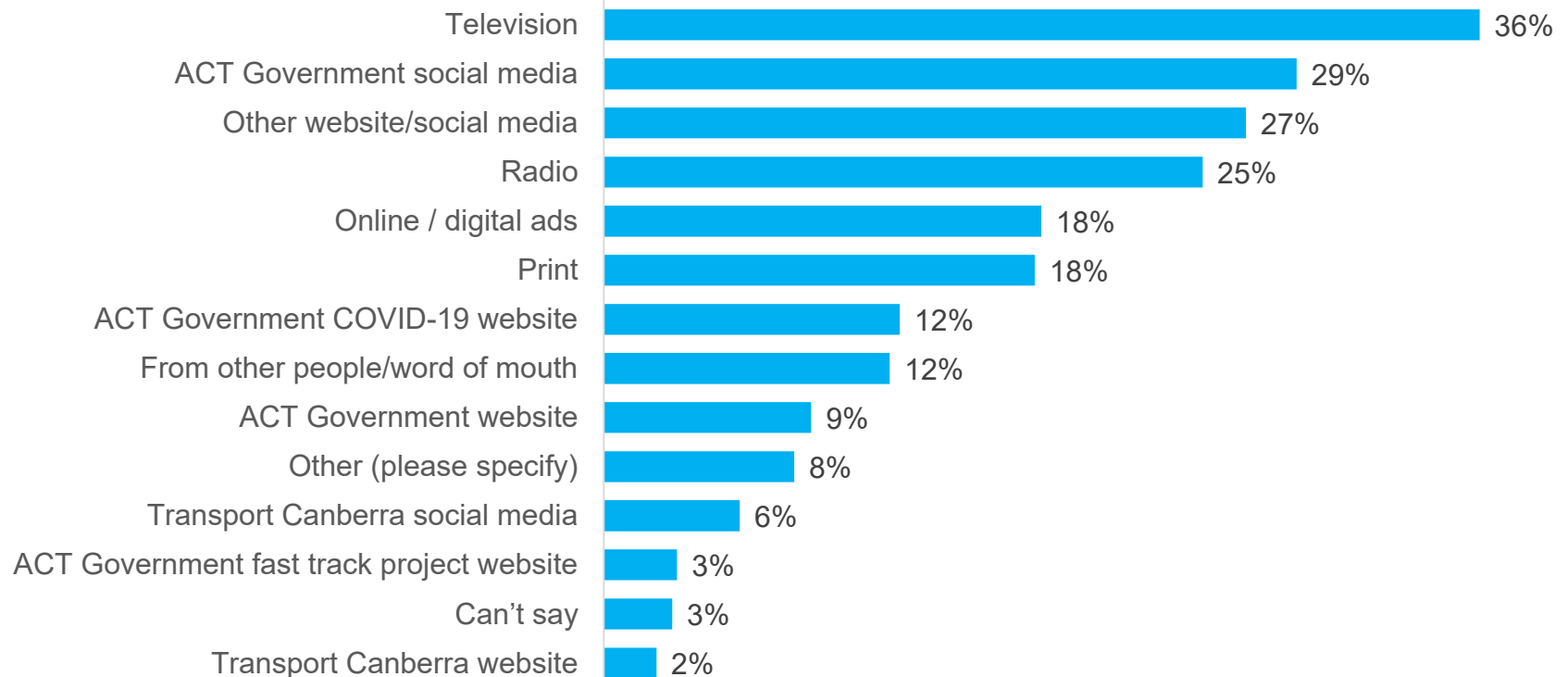
Q. What types of projects do you recall seeing or hearing about?
(Multiple response)



n = 1,039

Communication channels

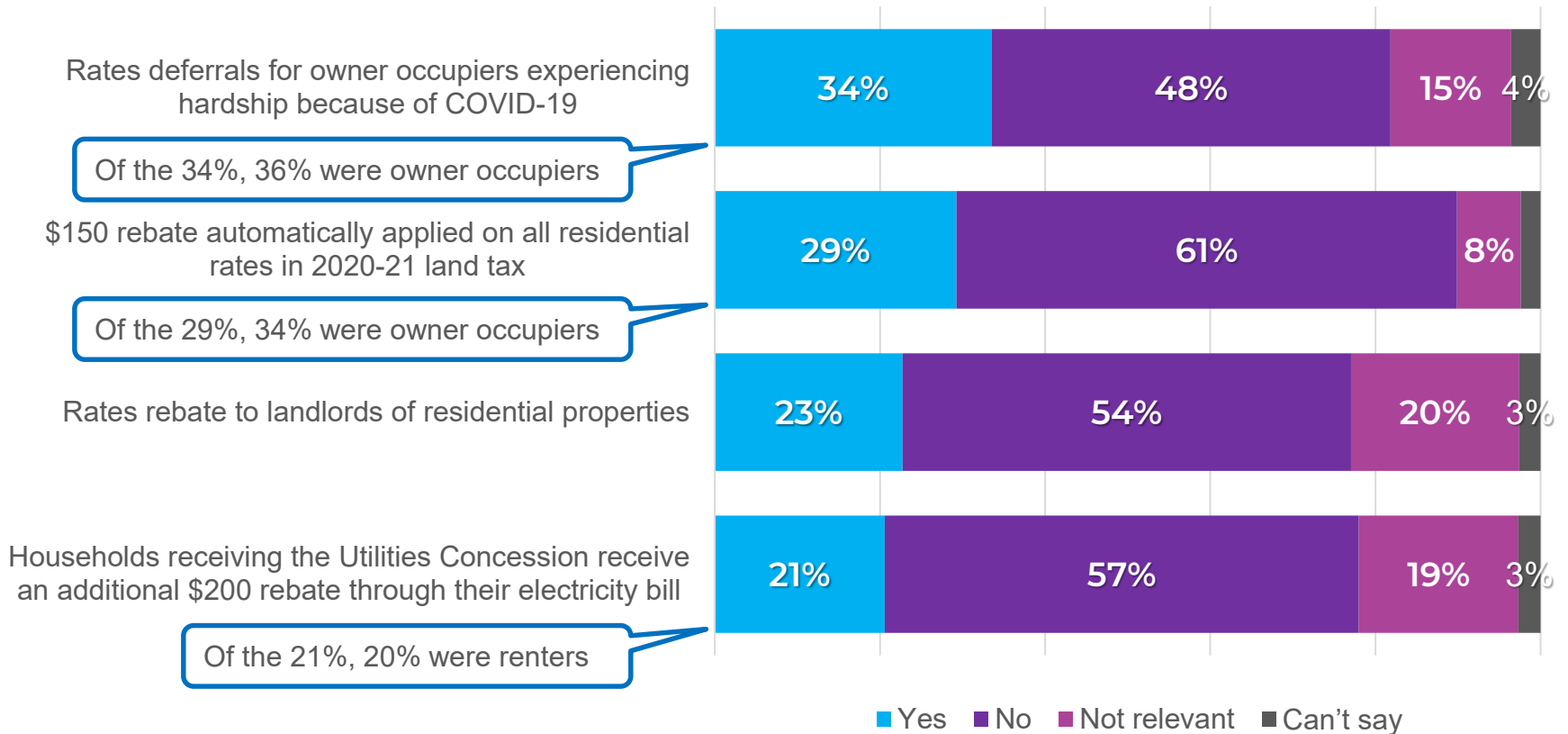
Q. Where do you recall seeing or hearing about the fast-tracking infrastructure initiative?
(Multiple response)



n = 1,039

Support initiatives

Q. Before today, were you aware of the following support initiatives for households provided by the ACT Government?

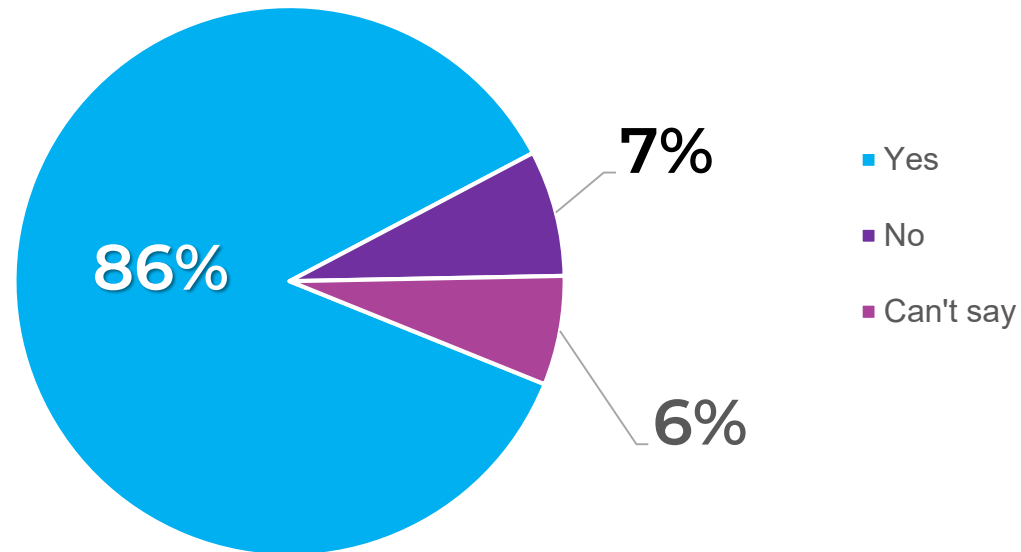


*Percentages may not total 100 due to rounding

n = 1,370

COVID-19 testing

Q. Would you seek to be tested for COVID-19 if you had a fever or an acute respiratory infection (e.g. cough or sore throat)?

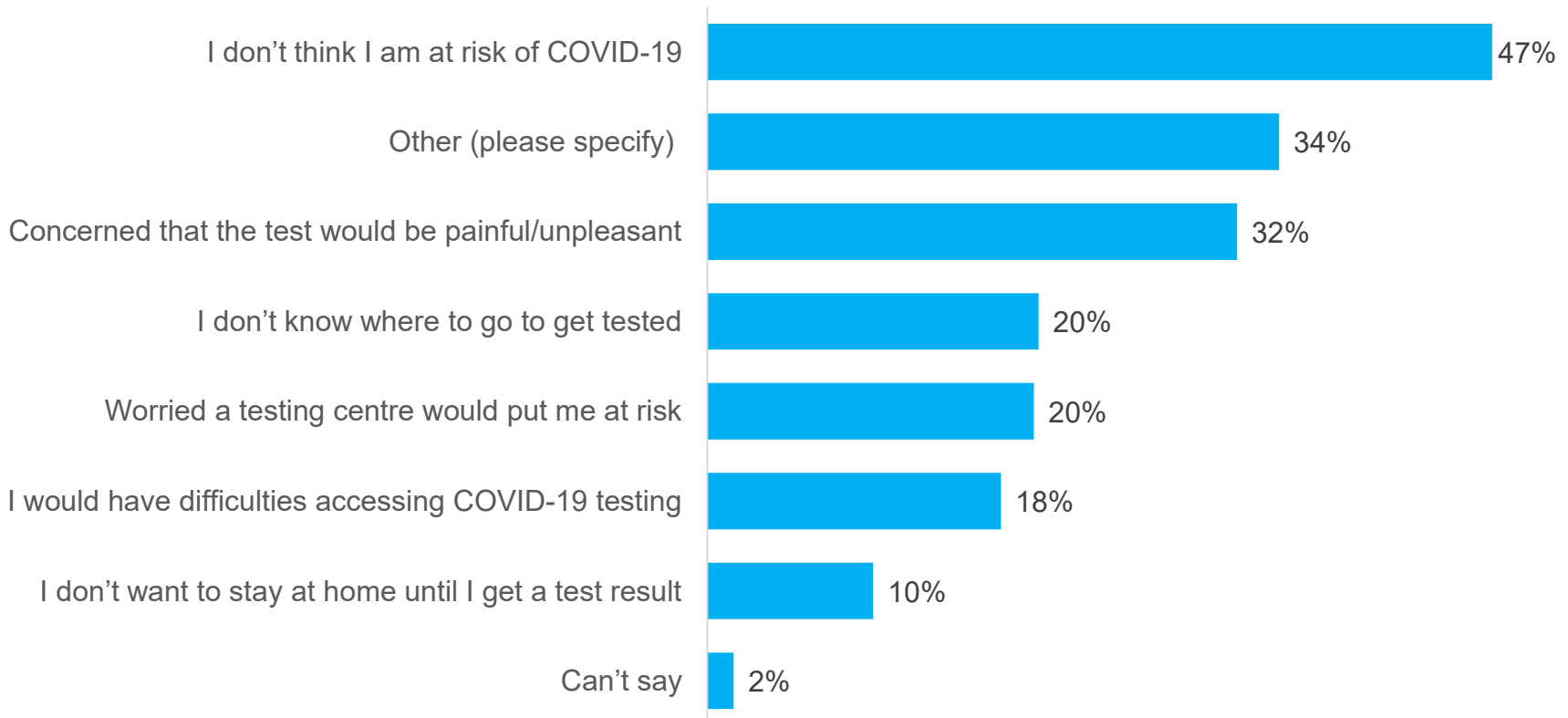


*Percentages may not total 100 due to rounding

n = 1,337

COVID-19 testing

Q. Why do you say that you would not get tested for COVID-19?
(Multiple response)

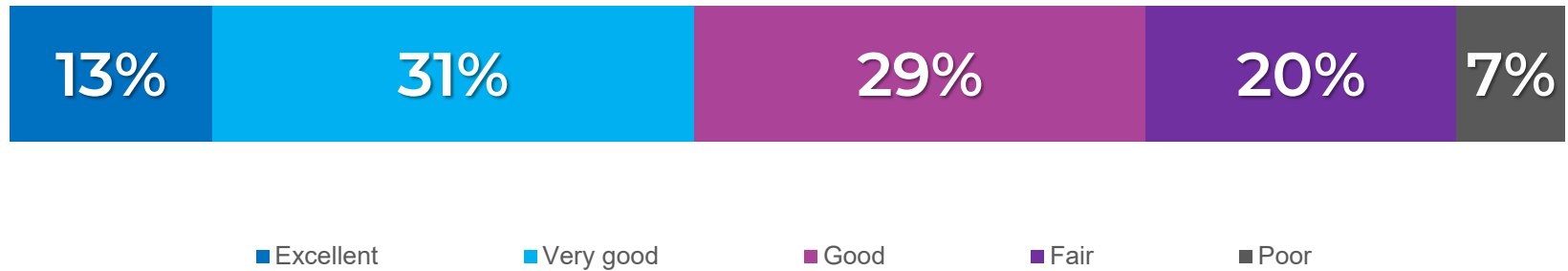


**Low base (78), interpret with caution*

n = 78

Mental health

Q. How would you rate your current mental health and wellbeing?



Q. How would you rate your mental health and wellbeing over the past 12 months?

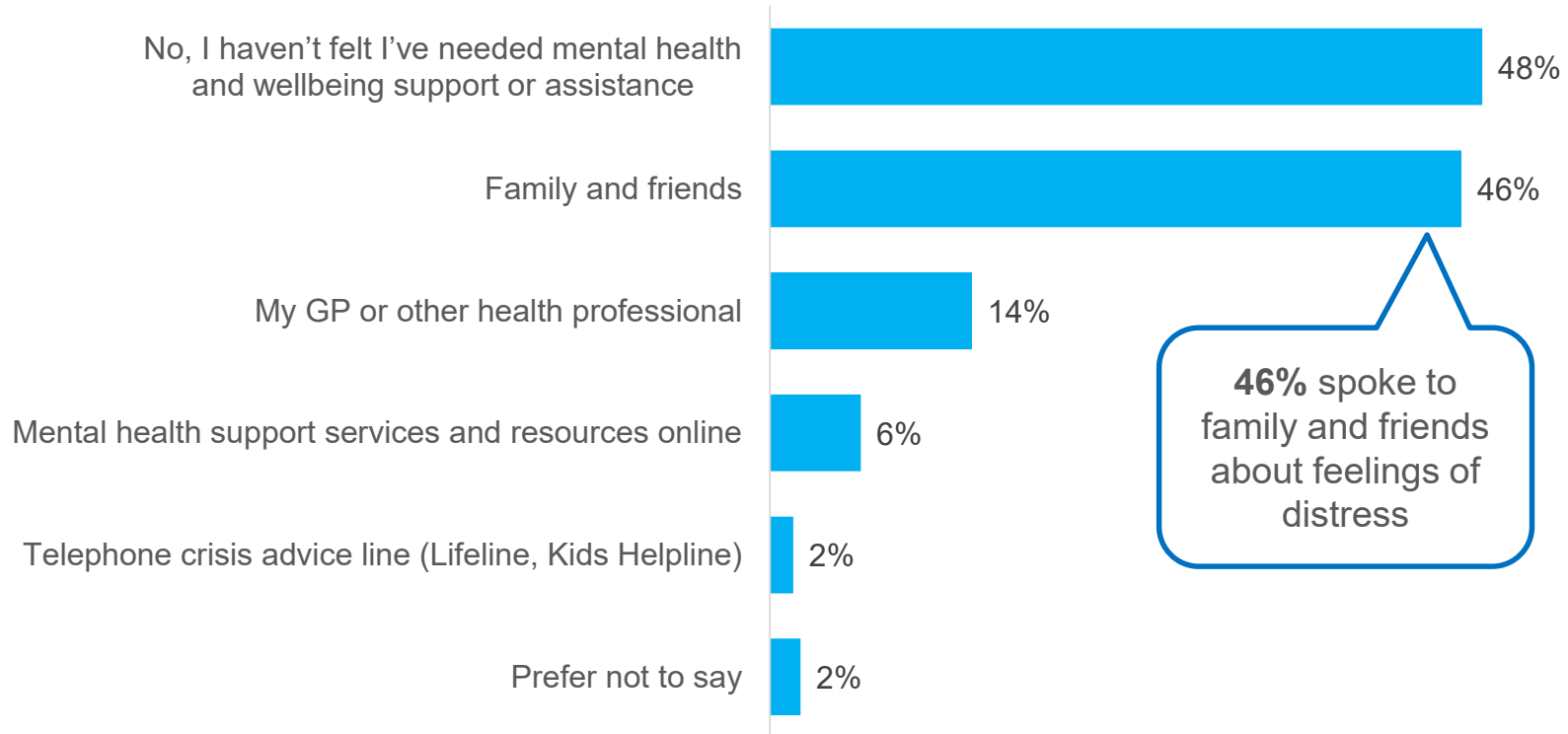


*Percentages may not total 100 due to rounding

n = 1,337

Mental health

Q. Have you discussed feelings of distress to any of the following due to COVID-19?
(Multiple response)

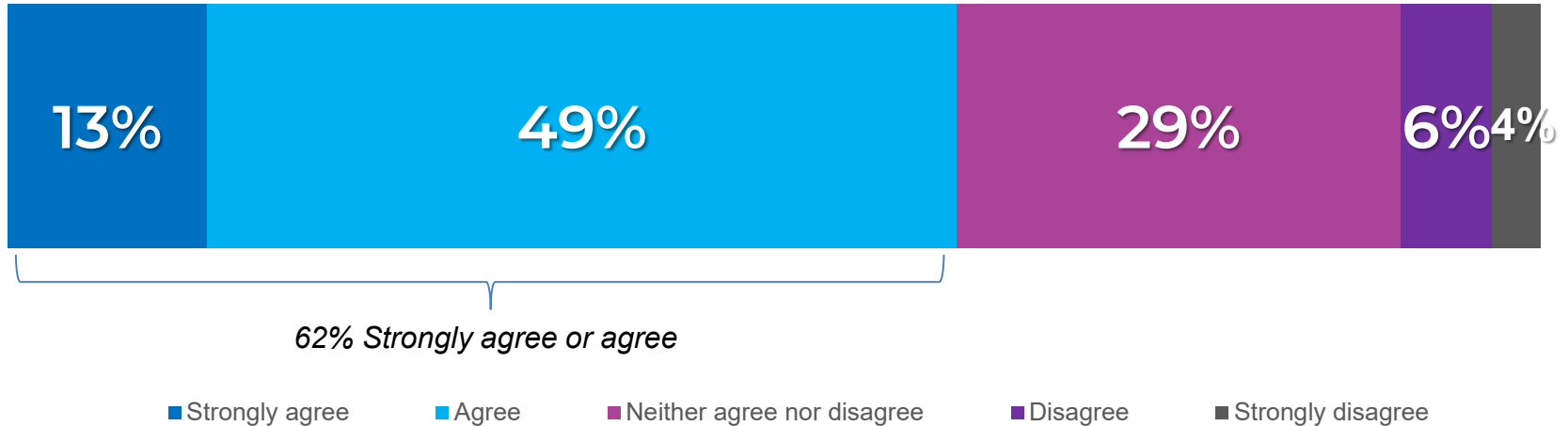


n = 1,337

Mental health support

Q. To what extent do you agree or disagree with the following statement:

“During the COVID-19 pandemic, I’ve been able to readily access mental health and wellbeing support information when I’ve needed it”
By those who said mental health support is relevant to them

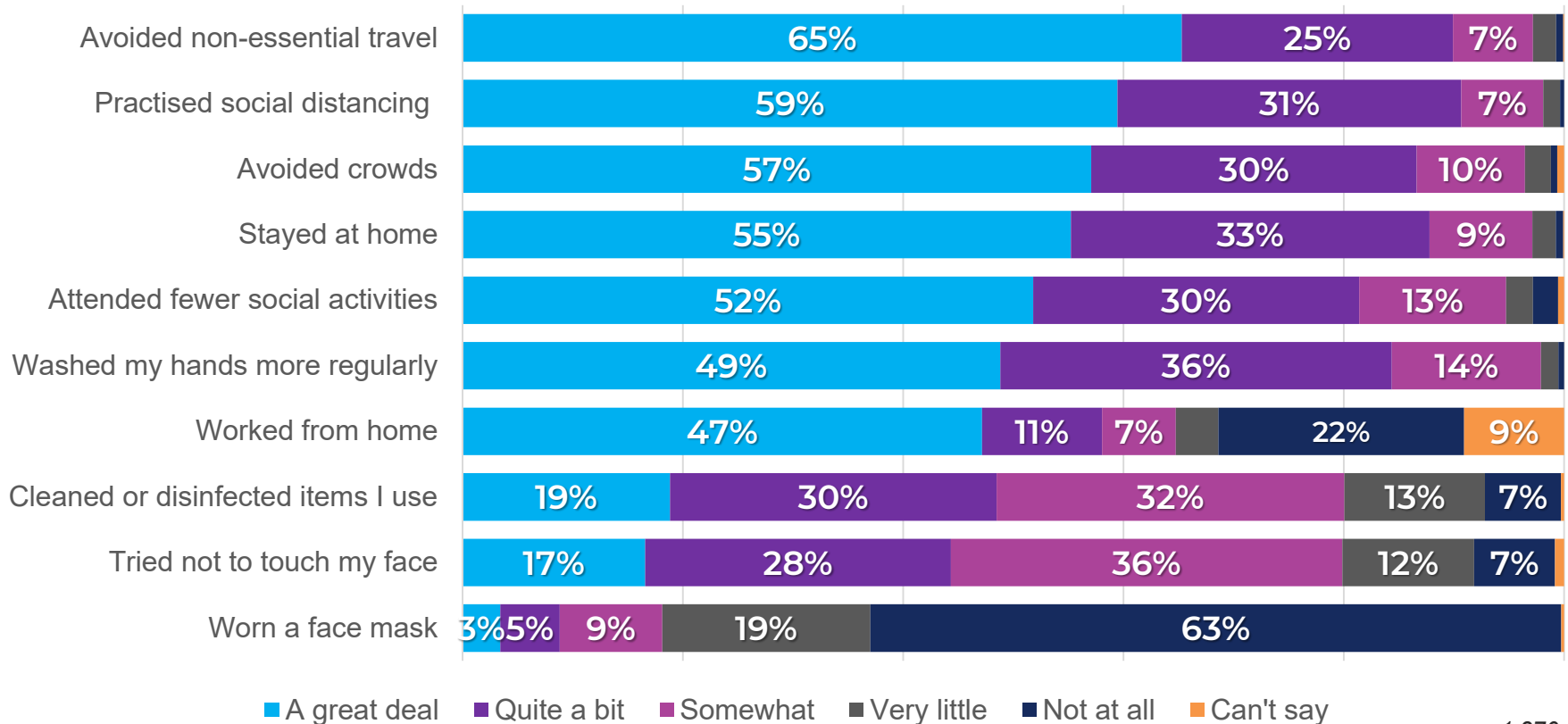


*Percentages may not total 100 due to rounding

n = 611

Behaviour change

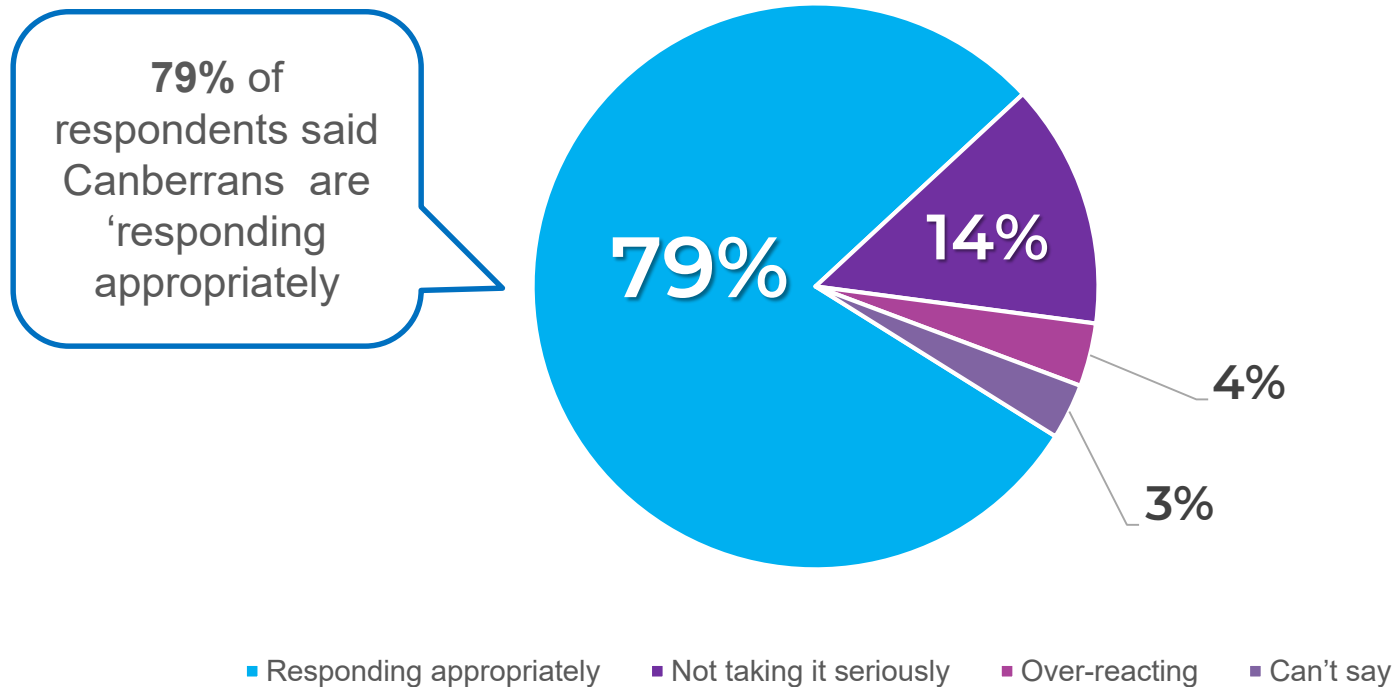
Q. To what extent have you been doing the following to help reduce the spread of COVID-19?



n = 1,370

Canberra's response

Q. Overall, how would you describe the Canberra community's response to COVID-19?

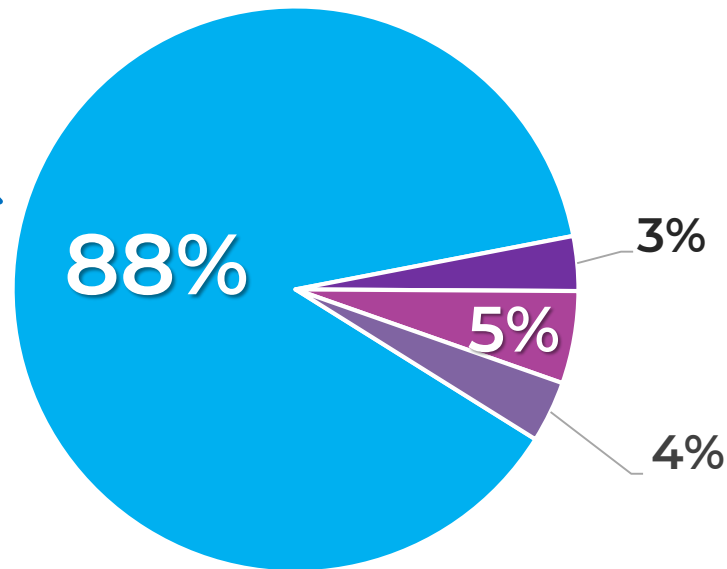


n = 1,370

ACT Government response

Q. Overall, how would you describe ACT Government response to COVID-19?

88% of respondents said the ACT Government is 'responding appropriately'



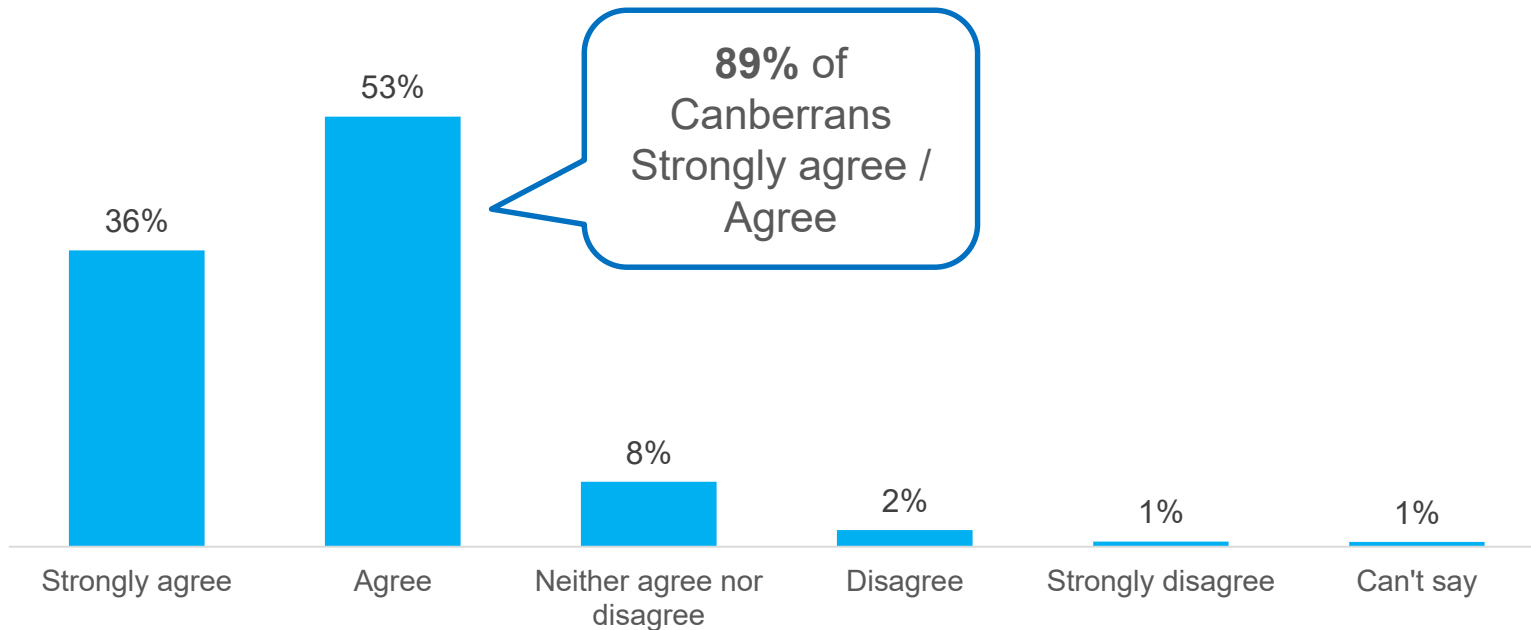
■ Responding appropriately ■ Not taking it seriously ■ Over-reacting ■ Can't say

n = 1,370

Well informed

Q. To what extent would you agree with the following statement:

“Overall, I feel I am being kept well informed about COVID-19?”



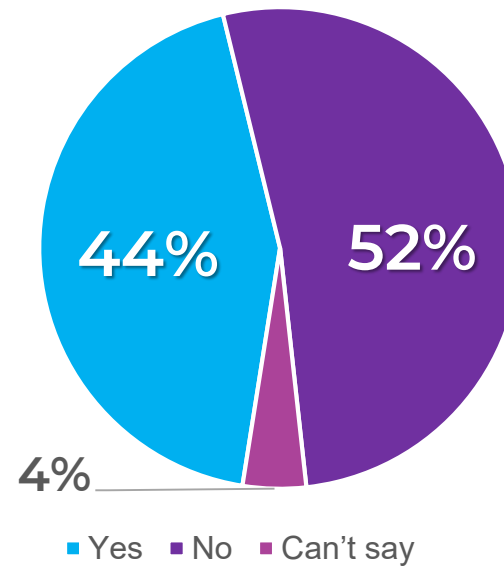
*Percentages may not total 100 due to rounding

n = 1,370

Canberra (Be) Stronger Together campaign

Q. Do you recall hearing or seeing anything about this campaign

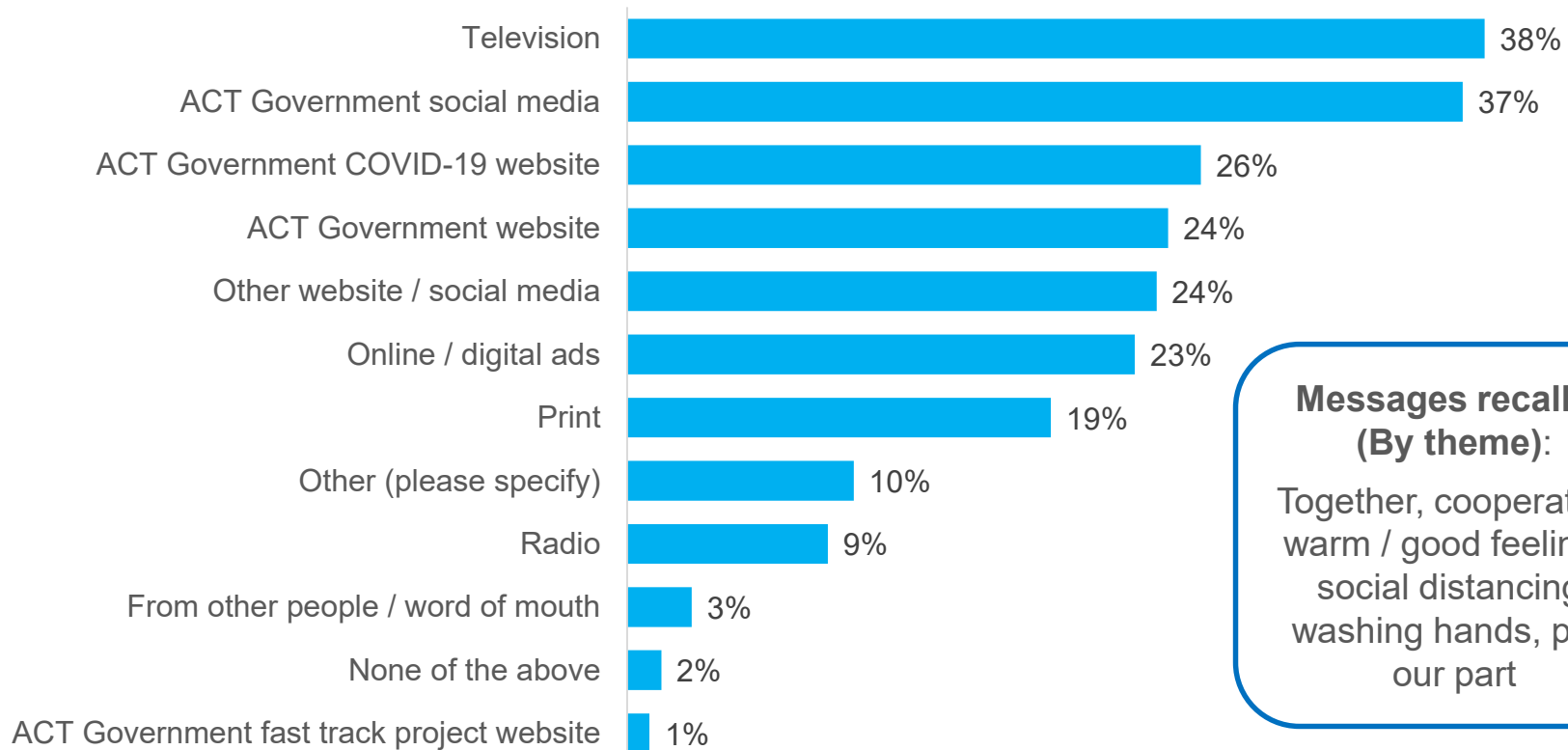
CANBERRA
STRONG
TOGETHER



n = 1,370

Communication channels

Q. Where do you recall seeing or hearing about the fast-tracking infrastructure initiative?



Messages recalled (By theme):
Together, cooperation, warm / good feelings, social distancing, washing hands, play our part

n = 570



Canberra Light Rail Customer Satisfaction Survey

Canberra Metro Operations



Corey Fisher
August 2019



Executive Summary

- »» Almost half of participants are very frequent users of the Light Rail (45% using it 5-7 days per week).
 - ▶ Just under three quarters (72%) use the Light Rail at least weekly.
- »» The most common purpose for using the Light Rail is for work (36%).
- »» Walking to the Light Rail stop is the most common method of getting there for over half of participants (59%), followed by catching a bus for just under a quarter (23%).
- »» Satisfaction across customer service, reliability, safety and security, ease of use and cleanliness is high.
 - »» Customer service (92% satisfied or very satisfied).
 - »» Punctuality (94% satisfied or very satisfied).
 - »» Safety and security (95% satisfied or very satisfied).
 - »» Cleanliness (98% satisfied or very satisfied).
- »» Likelihood to recommend the Light Rail to friends or family is also high (94%), with three quarters being very likely to recommend (74%) and 20% being likely to recommend.





Methodology

- »» Colmar Brunton partnered with Q&A Research to deliver the CMET Customer Satisfaction Survey:
 - Colmar Brunton are CMET's day-to-day contact, leading on all aspects of research design, analysis and reporting
 - Q&A Research responsible for co-ordinating all aspects of fieldwork
- »» Quantitative questionnaire completed using iPads on board the Light Rail via intercepts
- »» N=1,168 total responses
- »» Fieldwork was conducted from 2nd August 2019 – 15th August 2019, between all hours of operation and across different stops.



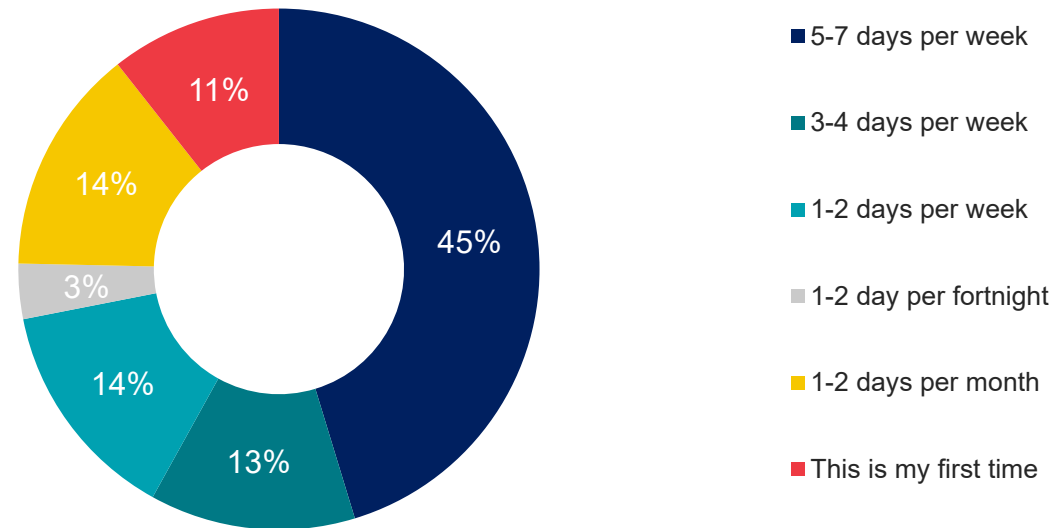


Light Rail usage



Frequency of Light Rail use

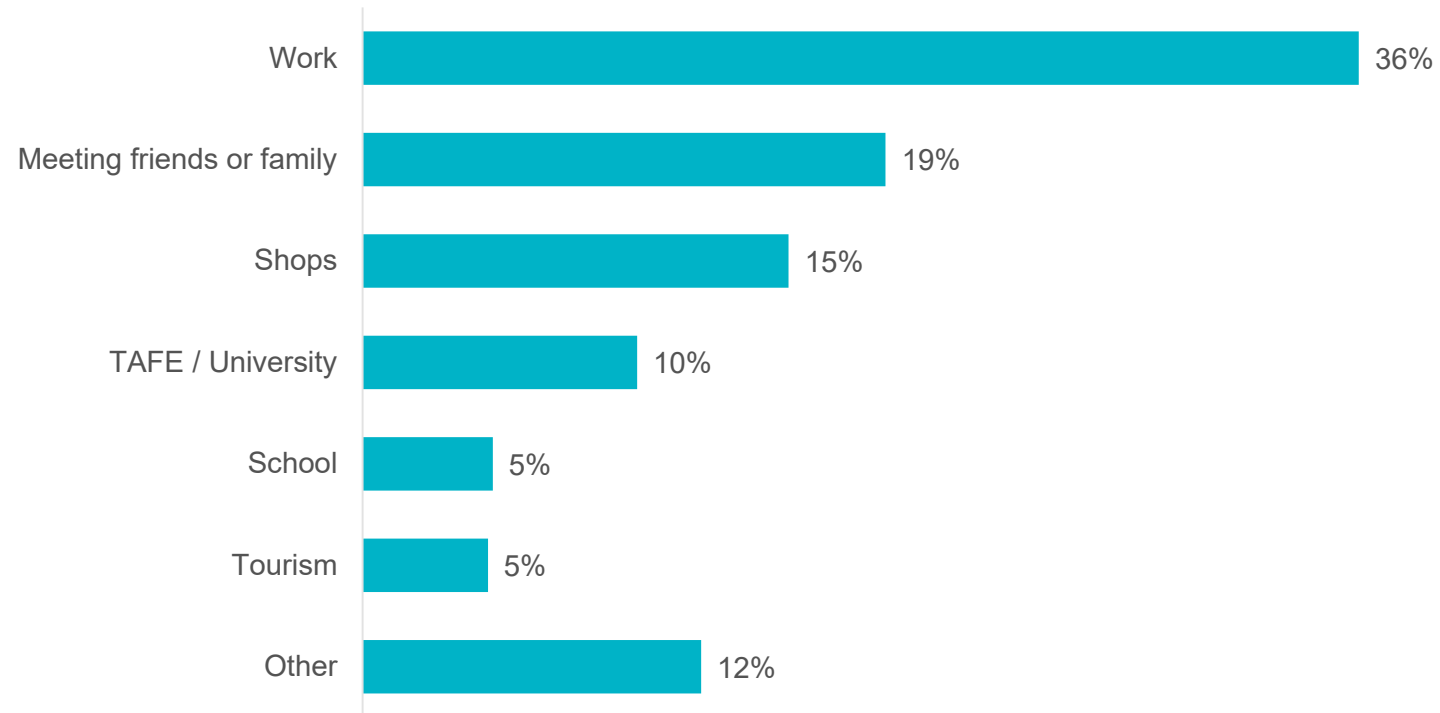
Just under half (45%) of participants are frequent Light Rail users, using the service 5-7 days per week, while around three quarters (72%) use the service at least weekly. Around one in ten (11%) of those interviewed were using the Light Rail for the first time on the day of the interview.



Q2. How frequently do you use Light Rail?
Base: All participants (n=1,168)

➤➤➤ Main purpose of Light Rail journey

Over a third (36%) of participants were using the Light Rail for work purposes, followed by around one in five (19%) who were using the service to meet friends or family. The Light Rail was least likely to be being used for school or tourism purposes (5% for both).

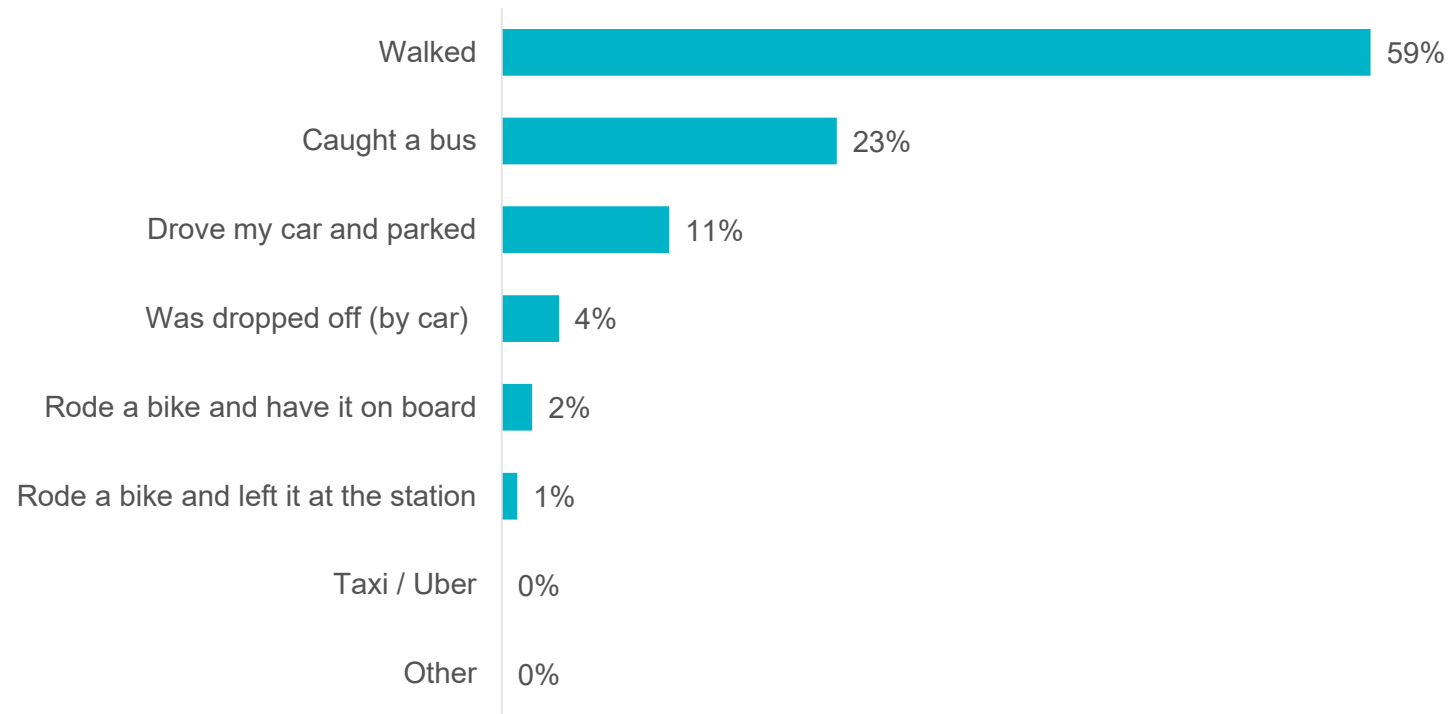


Q3. What is the main purpose of your journey today?
Base: All participants (n=1,168)



Transport method taken to get to Light Rail stop

Over half (59%) of participants walked to the Light Rail stop, followed by around a quarter (23%) who caught the bus.



Q4. How did you get to the stop today?

Base: All participants (n=1,168)



Satisfaction with Light Rail and likelihood to recommend



Satisfaction with the customer service of Light Rail staff

The vast majority (92%) of participants were satisfied (29%) or very satisfied (63%) with the customer service of light rail staff.



Q5. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the customer service of Light Rail staff?

Base: All participants (n=1,168)



Satisfaction with the customer service of Light Rail staff (by demographics)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	63%	58%	69%	61%	68%	60%	61%	74%	60%	60%	66%	66%	67%	68%	62%
Satisfied (7-8)	29%	36%	24%	32%	28%	32%	31%	19%	33%	36%	29%	31%	20%	26%	31%
Neither satisfied nor dissatisfied (5-6)	6%	6%	6%	7%	4%	6%	8%	6%	5%	4%	4%	2%	13%	6%	6%
Dissatisfied (3-4)	1%	0%	1%	0%	1%	2%	1%	0%	2%	0%	0%	1%	0%	0%	0%
Very dissatisfied (1-2)	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	1%
<i>Mean score (1-10)</i>	<i>8.80</i>	<i>8.70</i>	<i>8.90</i>	<i>8.68</i>	<i>8.94</i>	<i>8.74</i>	<i>8.71</i>	<i>9.13</i>	<i>8.71</i>	<i>8.75</i>	<i>8.97</i>	<i>8.99</i>	<i>8.76</i>	<i>8.94</i>	<i>8.78</i>
Base: n=	1168	560	608	342	294	250	170	112	421	55	116	180	221	53	143

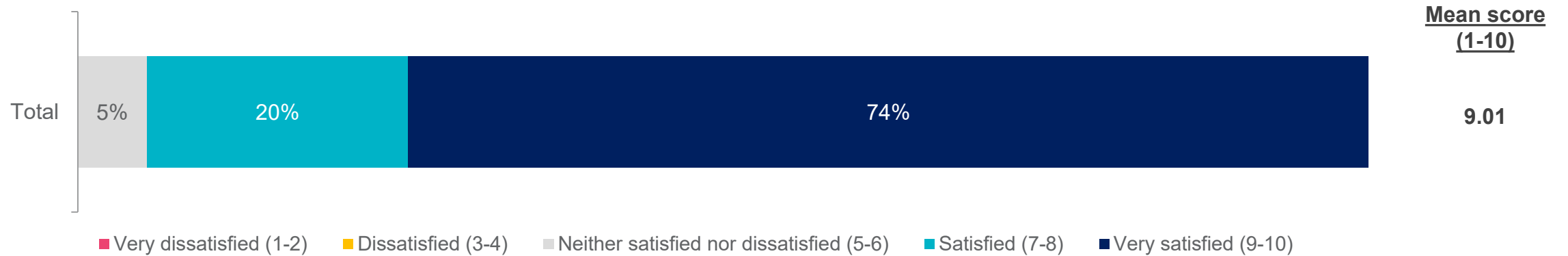
Q5. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the customer service of Light Rail staff?

Significantly **higher** than Total
Significantly **lower** than Total



Satisfaction with the reliability of the Light Rail on punctuality

94% of participants were satisfied with the light rail in terms of punctuality, consisting of 20% who were satisfied and around three quarters (74%) of participants who were very satisfied, with <1% participants dissatisfied.



Q6. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'reliability of Light Rail in terms of it departing and arriving on time?

Base: All participants (n=1,168)



Satisfaction with the reliability of the Light Rail on punctuality (by demographics)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	74%	71%	76%	73%	72%	70%	75%	88%	72%	65%	73%	79%	79%	74%	69%
Satisfied (7-8)	20%	22%	18%	19%	21%	25%	21%	10%	21%	24%	22%	17%	17%	25%	22%
Neither satisfied nor dissatisfied (5-6)	5%	6%	4%	7%	6%	4%	5%	3%	5%	11%	5%	4%	4%	2%	8%
Dissatisfied (3-4)	0%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%
Very dissatisfied (1-2)	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	1%
<i>Mean score (1-10)</i>	<i>9.01</i>	<i>8.93</i>	<i>9.09</i>	<i>8.99</i>	<i>8.95</i>	<i>8.96</i>	<i>9.00</i>	9.36	<i>8.94</i>	<i>8.75</i>	<i>9.06</i>	<i>9.21</i>	<i>9.14</i>	<i>9.09</i>	<i>8.83</i>
Base: n=	1168	560	608	342	294	250	170	112	421	55	116	180	221	53	143

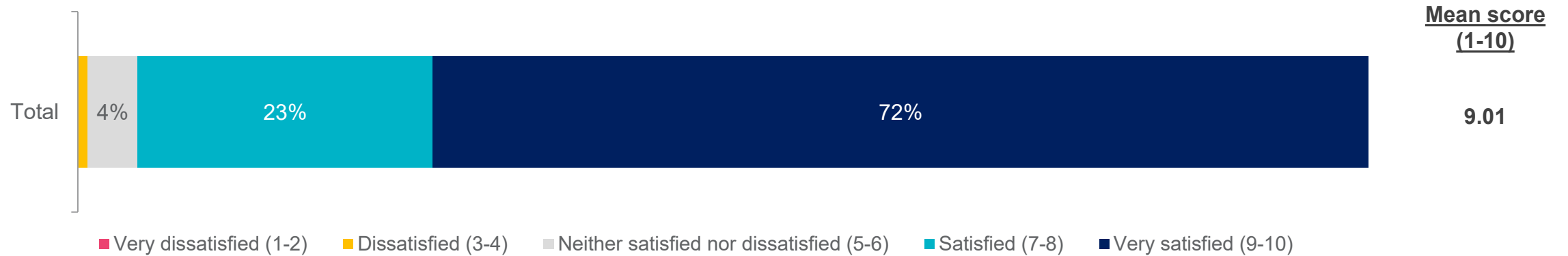
Q6. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'reliability of Light Rail in terms of it departing and arriving on time?

Significantly higher than Total



Satisfaction with safety and security when travelling on Light Rail

The vast majority (95%) of participants were satisfied (23%) or very satisfied (72%) with the safety and security when travelling on Light Rail.



Q7. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with safety and security when travelling on Light Rail?

Base: All participants (n=1,168)



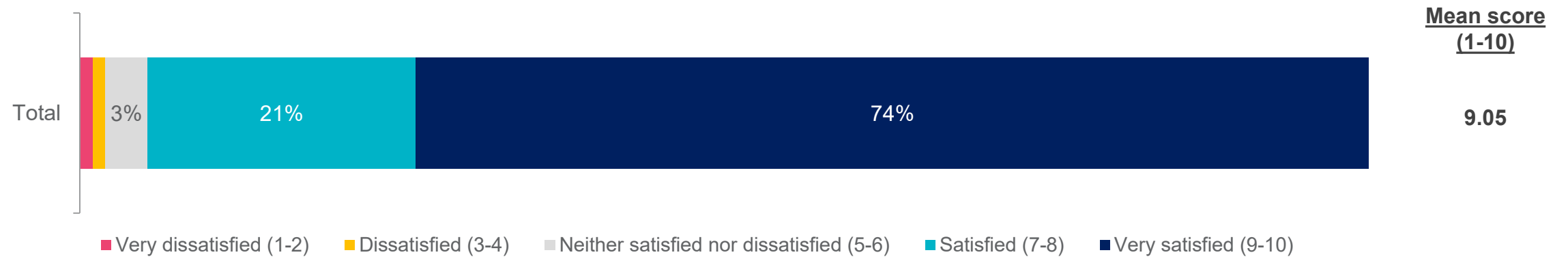
Satisfaction with safety and security when travelling on Light Rail (by demographics)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	72%	71%	74%	73%	74%	68%	68%	81%	67%	67%	79%	74%	77%	83%	71%
Satisfied (7-8)	23%	25%	21%	23%	21%	26%	29%	12%	26%	29%	18%	22%	20%	15%	25%
Neither satisfied nor dissatisfied (5-6)	4%	3%	4%	4%	3%	5%	3%	4%	6%	4%	3%	2%	2%	2%	4%
Dissatisfied (3-4)	1%	1%	1%	0%	1%	1%	0%	2%	2%	0%	0%	1%	0%	0%	0%
Very dissatisfied (1-2)	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%
<i>Mean score (1-10)</i>	<i>9.01</i>	<i>8.96</i>	<i>9.06</i>	<i>9.08</i>	<i>9.01</i>	<i>8.90</i>	<i>8.96</i>	<i>9.13</i>	8.79	<i>9.02</i>	<i>9.16</i>	<i>9.08</i>	<i>9.19</i>	<i>9.30</i>	<i>9.07</i>
Base: n=	1168	560	608	342	294	250	170	112	421	55	116	180	221	53	143

Q7. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with safety and security when travelling on Light Rail?

Significantly **lower** than Total

Satisfaction levels are high (95%) with the ease of using the Light rail with 21% feeling satisfied and around three quarters (74%) of participants feeling very satisfied with this aspect.



Q8. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the ease of using Light Rail?
Base: All participants (n=1,168)



Satisfaction with the ease of using Light Rail (by demographics)



	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	74%	73%	75%	74%	70%	73%	75%	86%	72%	73%	69%	76%	77%	74%	78%
Satisfied (7-8)	21%	23%	19%	22%	24%	19%	22%	12%	20%	20%	30%	21%	20%	21%	17%
Neither satisfied nor dissatisfied (5-6)	3%	2%	4%	3%	4%	4%	2%	2%	4%	5%	0%	3%	3%	6%	4%
Dissatisfied (3-4)	1%	1%	1%	1%	1%	2%	2%	0%	2%	0%	1%	1%	0%	0%	1%
Very dissatisfied (1-2)	1%	1%	1%	0%	1%	2%	0%	1%	1%	2%	0%	0%	0%	0%	1%
<i>Mean score (1-10)</i>	<i>9.05</i>	<i>9.01</i>	<i>9.09</i>	<i>9.06</i>	<i>9.00</i>	<i>8.89</i>	<i>9.12</i>	<i>9.40</i>	<i>8.90</i>	<i>8.91</i>	<i>9.05</i>	<i>9.14</i>	<i>9.26</i>	<i>9.06</i>	<i>9.12</i>
Base: n=	1168	560	608	342	294	250	170	112	421	55	116	180	221	53	143

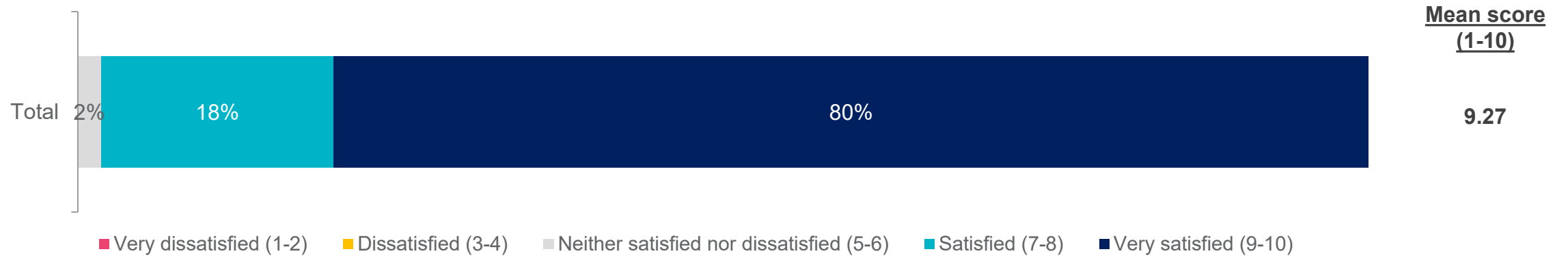
Note: No significant differences between subgroups

Q8. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the ease of using Light Rail?



Satisfaction with the cleanliness on board Light Rail and at the stops

Almost all participants (98%) were satisfied (18%) or very satisfied (80%) with the cleanliness on board the Light Rail and at the stops, with only 2% being neither satisfied nor dissatisfied.



Q9. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the cleanliness on board the Light Rail vehicle and at the stops?

Base: All participants (n=1,168)



Satisfaction with the cleanliness on board Light Rail and at the stops (by demographics)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	80%	79%	81%	78%	78%	78%	83%	91%	76%	76%	80%	83%	85%	87%	80%
Satisfied (7-8)	18%	19%	17%	18%	20%	20%	16%	9%	21%	22%	17%	14%	14%	13%	19%
Neither satisfied nor dissatisfied (5-6)	2%	1%	2%	4%	1%	1%	1%	0%	2%	2%	3%	2%	1%	0%	1%
Dissatisfied (3-4)	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%
Very dissatisfied (1-2)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<i>Mean score (1-10)</i>	<i>9.27</i>	<i>9.22</i>	<i>9.32</i>	<i>9.18</i>	<i>9.27</i>	<i>9.21</i>	<i>9.31</i>	9.62	<i>9.16</i>	<i>9.11</i>	<i>9.28</i>	<i>9.32</i>	<i>9.43</i>	<i>9.55</i>	<i>9.29</i>
Base: n=	1168	560	608	342	294	250	170	112	421	55	116	180	221	53	143

Q9. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the cleanliness on board the Light Rail vehicle and at the stops?

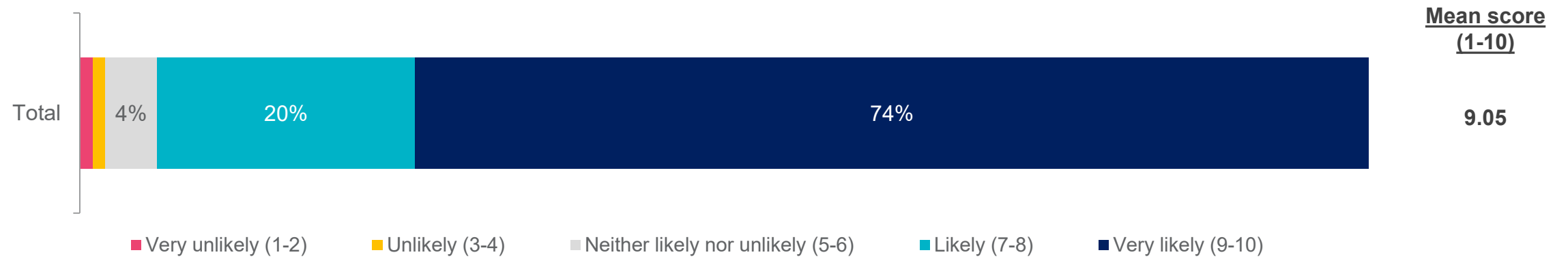
Significantly higher than Total



Likelihood of recommending Light Rail to friends or family



The vast majority of participants (94%) would be likely (20%) or very likely (74%) to recommend the Light Rail to their friends or family.



Q10. Using a scale from 1 to 10, where 1 is very unlikely and 10 is very likely, how unlikely or likely are you to recommend Light Rail to your friends or family?

Base: All participants (n=1,168)



Likelihood of recommending Light Rail to friends or family (by demographics)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very likely (9-10)	74%	71%	78%	73%	75%	70%	75%	85%	71%	71%	80%	78%	77%	83%	71%
Likely (7-8)	20%	23%	17%	23%	17%	22%	19%	11%	20%	25%	16%	18%	19%	11%	22%
Neither likely nor unlikely (5-6)	4%	5%	3%	3%	5%	5%	3%	3%	5%	2%	3%	4%	4%	4%	3%
Unlikely (3-4)	1%	1%	0%	1%	0%	1%	1%	0%	1%	2%	1%	0%	0%	0%	1%
Very unlikely (1-2)	1%	1%	2%	0%	2%	2%	2%	2%	2%	0%	0%	0%	0%	2%	3%
<i>Mean score (1-10)</i>	<i>9.05</i>	<i>8.93</i>	<i>9.16</i>	<i>9.04</i>	<i>9.00</i>	<i>8.94</i>	<i>9.10</i>	<i>9.40</i>	<i>8.88</i>	<i>9.00</i>	<i>9.23</i>	<i>9.25</i>	<i>9.23</i>	<i>9.34</i>	<i>8.87</i>
Base: n=	1168	560	608	342	294	250	170	112	421	55	116	180	221	53	143

Note: No significant differences between subgroups

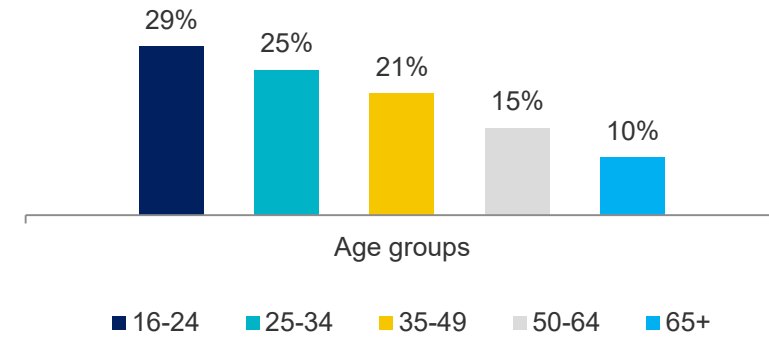
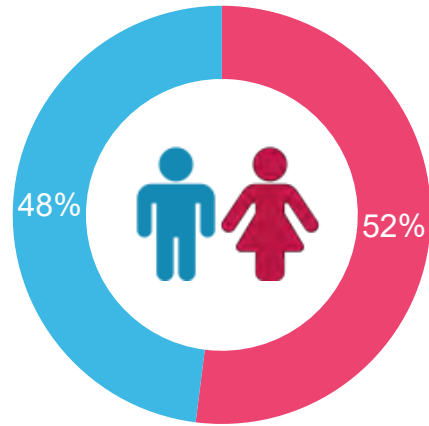
Q10. Using a scale from 1 to 10, where 1 is very unlikely and 10 is very likely, how unlikely or likely are you to recommend Light Rail to your friends or family?



Appendix: Respondent profile and questionnaire



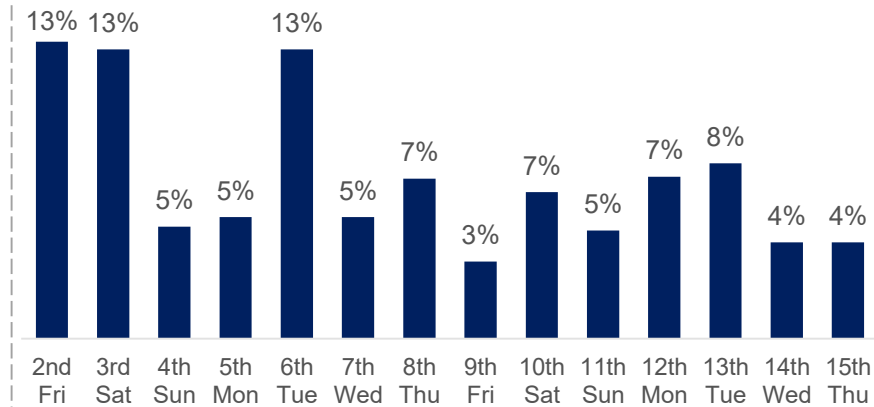
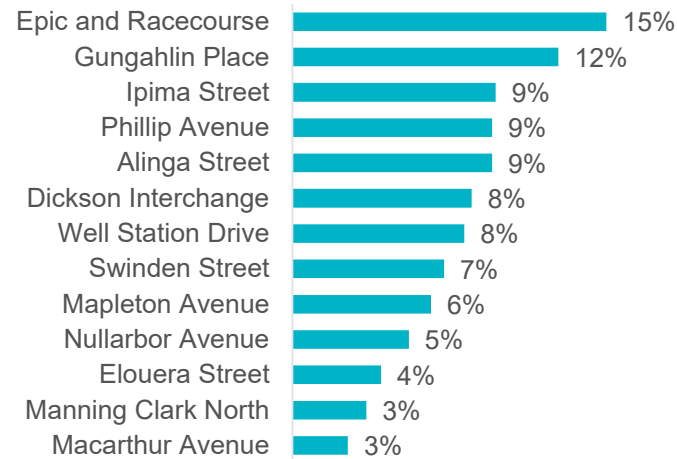
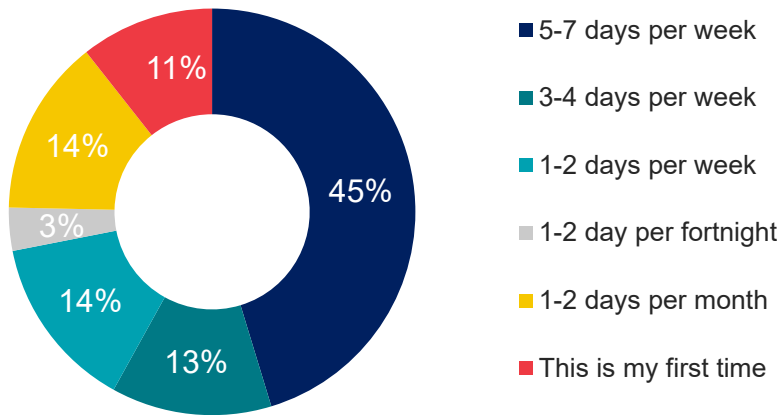
Respondent Profile



Frequency of travel

Most recent stop

Date of interview (August)





NOTE TO INTERVIEWER:-

TEXT IN CAPITALS ARE INSTRUCTIONS

TEXT IN SENTENCE CASE IS THE SCRIPT, WHICH SHOULD BE READ EXACTLY AS WRITTEN

DATE/TIME STAMP RECORDED.

RECORD MOST RECENT STOP.

Gungahlin Place	1	
Manning Clark North	2	
Mapleton Avenue	3	
Nullarbor Avenue	4	
Well Station Drive	5	
Epic and Racecourse	6	
Phillip Avenue	7	
Sunder Street	8	
Dickson Interchange	9	
Macarthur Avenue	10	
Louisa Street	11	
Elouera Street	12	
Alinga Street	13	

RECORD DIRECTION OF TRAVEL

North (toward Gungahlin)	1	
South (toward city)	2	

RECORD GENDER. SR. DO NOT READ.

Male	1	
Female	2	

SCREENER

Q1. Which of the follow age ranges are you in? SR. READ OUT.

Under 16	1	TERMINATE
16-24	2	
25-34	3	
35 - 49	4	
50 - 64	5	
65+	6	

MAIN BODY OF QUESTIONNAIRE

Q2. How frequently do you use Light Rail? SR. DO NOT READ.

This is my first time	1	
1-2 days per month	2	
1-2 day per fortnight	3	
1-2 days per week	4	
3-4 days per week	5	
5-7 days per week	6	

Q3. What is the main purpose of your journey today? MR. DO NOT READ.

Work	1	
School	2	
TAFE / University	3	
Shops	4	
Meeting friends or family	5	
Tourism	6	
Other	7	

Q4. How did you get to the stop today? SR. DO NOT READ.

Walked	1	
Rode a bike and have it on board	2	
Rode a bike and left it at the station	3	
Drove my car and parked	4	
Was dropped off (by car)	5	
Caught a bus	6	
Taxi / Uber	7	
Other	8	

Q5. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'customer service of Light Rail staff'? SR.

Q6. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'reliability of Light Rail in terms of it departing and arriving on time'... SR.

Q7. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with 'safety and security when travelling on Light Rail'? SR.

Q8. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'ease of using Light Rail'? SR.

Q9. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'cleanliness on board the Light Rail vehicle and at the stops'? SR.

Q10. Using a scale from 1 to 10, where 1 is very unlikely and 10 is very likely, how unlikely or likely are you to recommend Light Rail to your friends or family? SR.



Canberra Light Rail Customer Satisfaction Survey

Canberra Metro Operations



Joyce van Dijk, Ash Moore
March 2020



Executive Summary

- Three quarters (75%) use the Light Rail at least weekly.
 - » Almost half of participants are very frequent users of the Light Rail (43% using it 5-7 days per week).
- The most common purpose for using the Light Rail is for work (35%).
- More than one in two walk to their Light Rail stop (57%).
- Satisfaction is high across customer service, punctuality, safety and security, ease of use and cleanliness.
 - » Cleanliness (98% satisfied or very satisfied).
 - » Punctuality (95% satisfied or very satisfied).
 - » Ease of use (94% satisfied or very satisfied).
 - » Safety and security (93% satisfied or very satisfied).
 - » Customer service (89% satisfied or very satisfied).
- Likelihood to recommend the Light Rail to friends or family is also high, with three in four being very likely to recommend (76%) and 19% being likely to recommend (95% overall).







Methodology

- Colmar Brunton partnered with Q&A Research to deliver the CMET Customer Satisfaction Survey:
 - » Colmar Brunton are CMET's day-to-day contact, leading on all aspects of research design, analysis and reporting. Q&A Research are responsible for co-ordinating all aspects of fieldwork
- Quantitative questionnaire completed using iPads on board the Light Rail via intercepts
- n=1,185 total responses
- LOI was 3.5 minutes
- Fieldwork was conducted from 14th February 2020 – 27th February 2020, between all hours of operation and across different stops



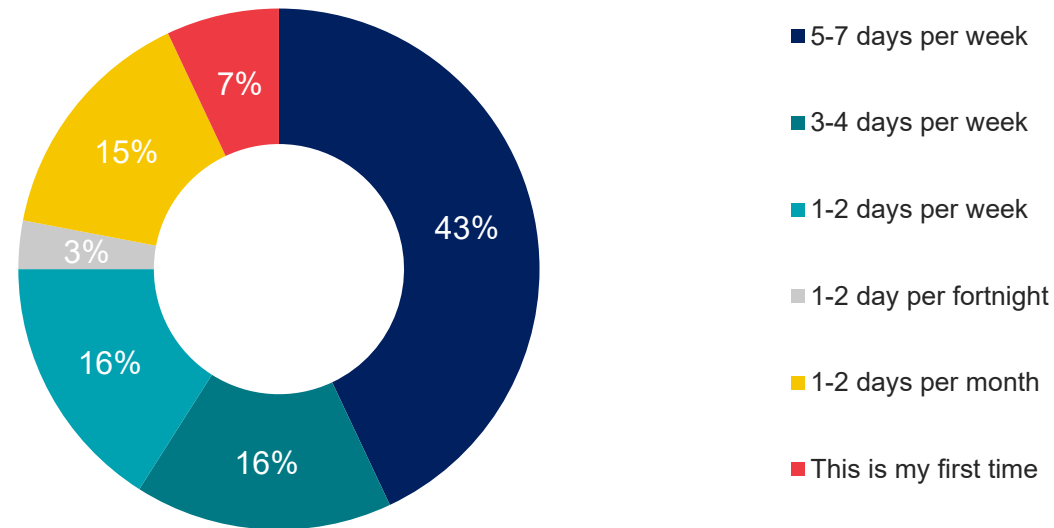


Light Rail usage



Frequency of Light Rail use

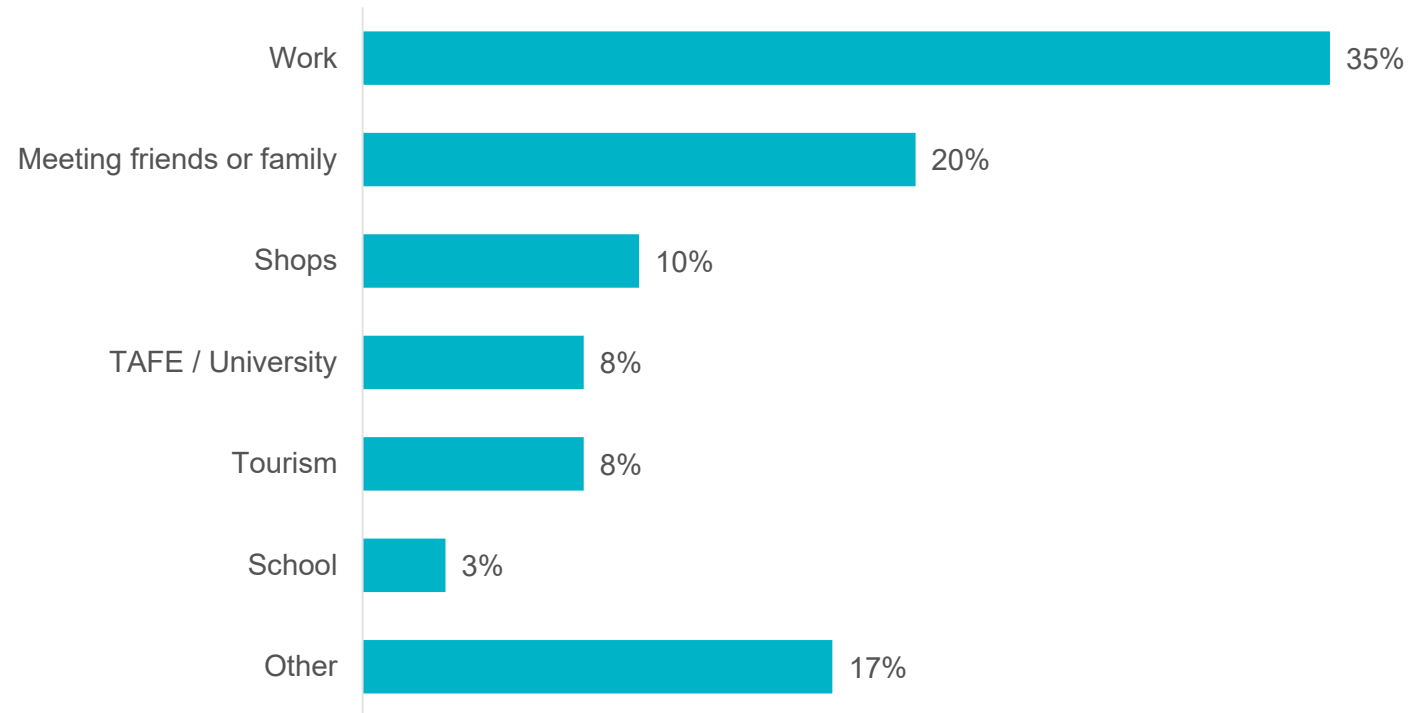
Three in four (75%) use the Light Rail at least weekly. Just under half (43%) of participants are frequent users, using the Light Rail 5-7 days per week. Few participants (7%) reported this was their first time using the Light Rail on the day of the interview.



Q2. How frequently do you use Light Rail?
Base: All participants (n=1,185)

➤ Main purpose of Light Rail journey

Participants frequently cited travelling on the Light Rail for work purposes, with more than one third reporting to do so (35%). This was followed by one in five (20%) using the service to meet friends or family.

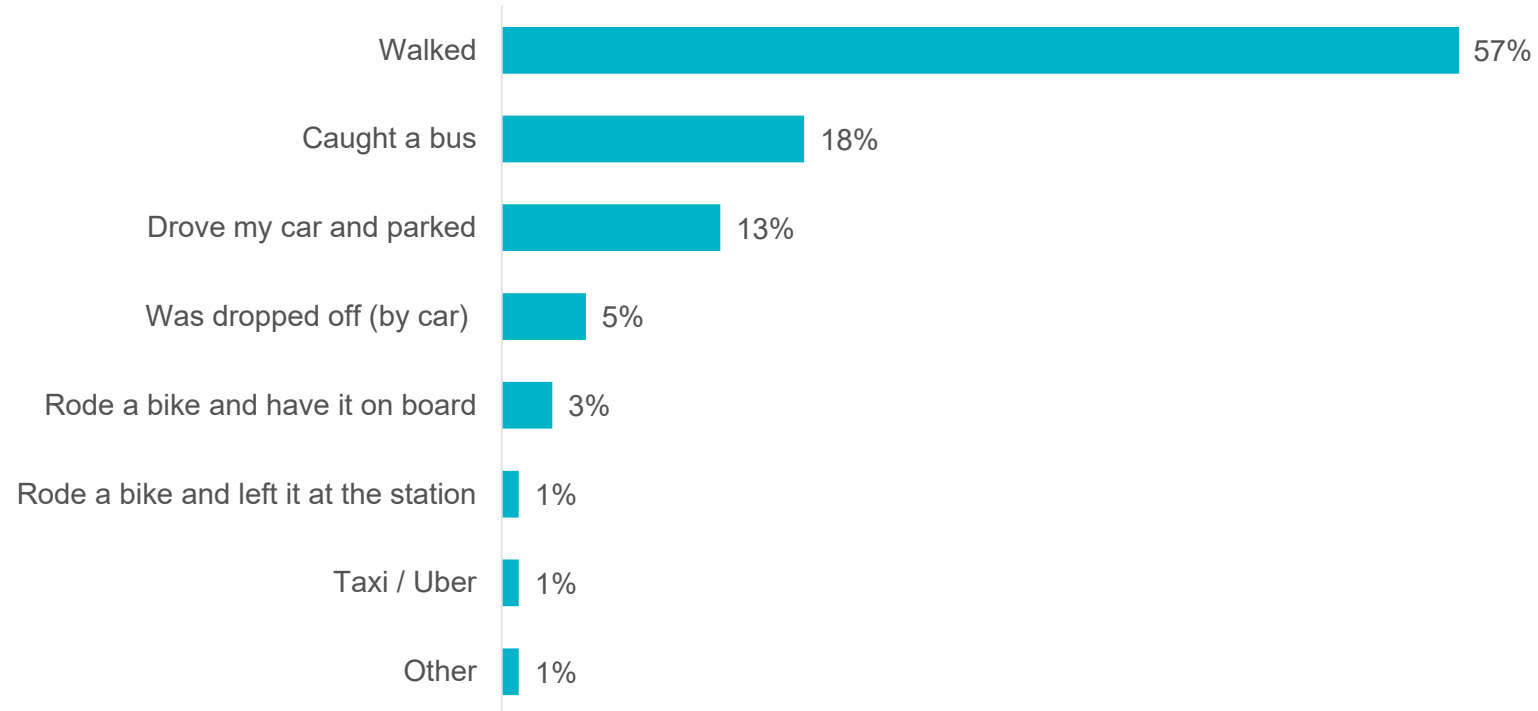


Q3. What is the main purpose of your journey today?
Base: All participants (n=1,185)



Transport method taken to get to Light Rail stop

Around three in five (57%) walked to their Light Rail stop.



Q4. How did you get to the stop today?
Base: All participants (n=1,185)



Satisfaction with Light Rail and
likelihood to recommend



Satisfaction with the customer service of Light Rail staff

Satisfaction with the customer service of Light Rail staff was high, with three in five (60%) participants *very satisfied*, and just under one third (29%) *satisfied* with the customer service of Light Rail staff. Those aged 65+ (73%) and those travelling to the shops (74%) were more likely to be *very satisfied*.



Q5. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the customer service of Light Rail staff?

Base: All participants (n=1,185)



Satisfaction with the customer service of Light Rail staff (by demographics and purpose of journey)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	60%	55%	64%	57%	59%	58%	59%	73%	55%	52%	60%	74%	58%	64%	62%
Satisfied (7-8)	29%	33%	26%	29%	31%	31%	29%	19%	37%	32%	32%	19%	30%	15%	24%
Neither satisfied nor dissatisfied (5-6)	10%	11%	9%	12%	9%	10%	8%	8%	6%	16%	8%	5%	10%	22%	13%
Dissatisfied (3-4)	1%	1%	1%	1%	1%	1%	1%	0%	1%	0%	0%	1%	2%	0%	0%
Very dissatisfied (1-2)	1%	1%	1%	1%	1%	0%	2%	0%	1%	0%	0%	1%	0%	0%	2%
Mean score (1-10)	8.58	8.44	8.72	8.48	8.55	8.53	8.54	9.07	8.57	8.39	8.65	9.02	8.54	8.41	8.52
Base: n=	1185	571	614	287	320	272	180	126	420	31	100	121	240	96	204

Q5. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the customer service of Light Rail staff?
 Base: All participants (n=1,185)

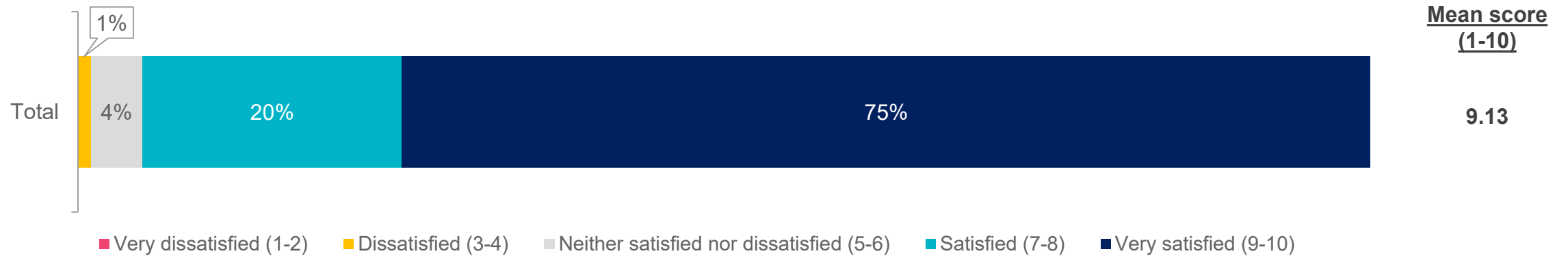
Significantly **higher** than Total at 95% confidence interval
 Significantly **lower** than Total at 95% confidence interval





Satisfaction with the punctuality of Light Rail

Satisfaction with the punctuality of the Light Rail was high, with 95% reporting some level of satisfaction. Four in five (75%) reported being *very satisfied* with the Light Rail's punctuality. Respondents aged 65+ were more likely to be *very satisfied* (90%).



Q6. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'reliability of Light Rail in terms of it departing and arriving on time?'

Base: All participants (n=1,185)



Satisfaction with the punctuality of Light Rail (by demographics and purpose of journey)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	75%	75%	76%	74%	71%	72%	81%	90%	75%	65%	64%	84%	74%	69%	83%
Satisfied (7-8)	20%	21%	20%	22%	23%	22%	16%	10%	22%	26%	30%	10%	21%	27%	14%
Neither satisfied nor dissatisfied (5-6)	4%	4%	3%	4%	5%	5%	2%	0%	3%	10%	5%	5%	4%	4%	2%
Dissatisfied (3-4)	1%	0%	1%	0%	1%	1%	1%	0%	0%	0%	1%	1%	1%	0%	0%
Very dissatisfied (1-2)	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%
<i>Mean score (1-10)</i>	9.13	9.10	9.17	9.12	9.01	9.01	9.23	9.60	9.09	8.87	8.78	9.31	9.12	9.09	9.35
Base: n=	1185	571	614	287	320	272	180	126	420	31	100	121	240	96	204

Q6. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'reliability of Light Rail in terms of it departing and arriving on time?

Base: All participants (n=1,185)

Significantly **higher** than Total at 95% confidence interval

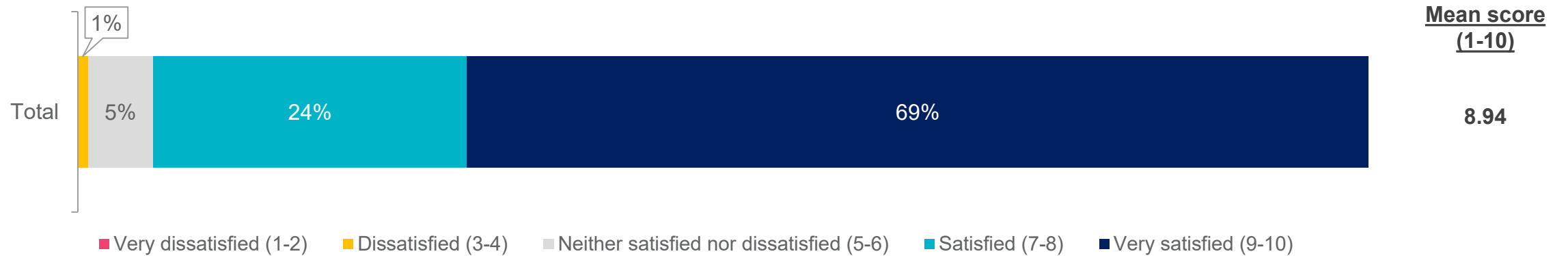
Significantly **lower** than Total at 95% confidence interval





Satisfaction with safety and security when travelling on Light Rail

Most participants reported satisfaction in regards to safety and security whilst travelling on the Light Rail (24% *satisfied*, 69% *very satisfied*). Again, those aged 65+ (83%) and those travelling to the shops (79%) are more likely to be *very satisfied*.



Q7. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with safety and security when travelling on Light Rail?

Base: All participants (n=1,185)



Satisfaction with safety and security when travelling on Light Rail (by demographics and purpose of journey)

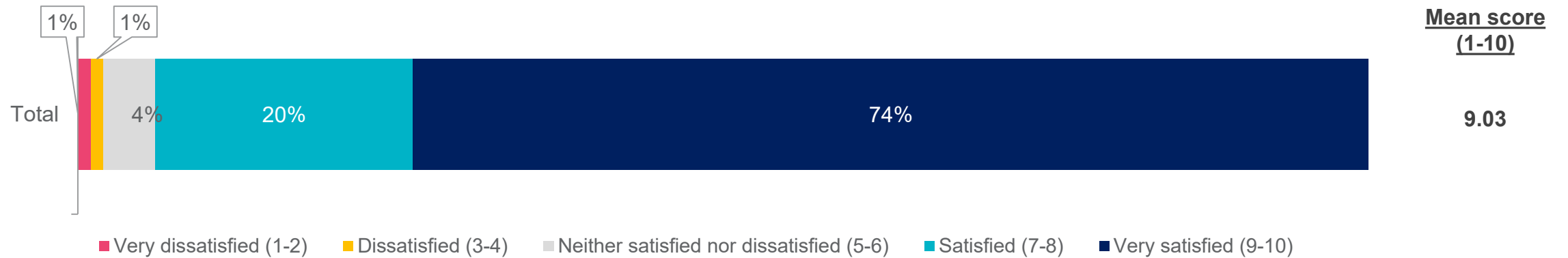
	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	69%	68%	71%	70%	68%	66%	67%	83%	63%	68%	66%	79%	72%	79%	72%
Satisfied (7-8)	24%	26%	23%	25%	25%	26%	27%	13%	29%	23%	32%	17%	20%	19%	23%
Neither satisfied nor dissatisfied (5-6)	5%	5%	5%	4%	5%	7%	3%	3%	6%	10%	2%	2%	5%	2%	4%
Dissatisfied (3-4)	1%	1%	1%	1%	2%	0%	2%	1%	1%	0%	0%	2%	3%	0%	1%
Very dissatisfied (1-2)	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	1%	0%	0%	0%
Mean score (1-10)	8.94	8.92	8.96	9.05	8.82	8.86	8.86	9.35	8.77	8.81	8.98	9.14	8.95	9.35	8.99
Base: n=	1185	571	614	287	320	272	180	126	420	31	100	121	240	96	204

Q7. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with safety and security when travelling on Light Rail?
 Base: All participants (n=1,185)

Significantly **higher** than Total at 95% confidence interval
 Significantly **lower** than Total at 95% confidence interval



Satisfaction with the ease of using the Light Rail was high, with 94% overall satisfaction. Three in four (74%) were *very satisfied* and one in five were *satisfied* (20%). Those travelling to TAFE/ University (62%) are less likely to be *very satisfied*.



Q8. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the ease of using Light Rail?
Base: All participants (n=1,185)



Satisfaction with the ease of using Light Rail (by demographics and purpose of journey)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	74%	72%	75%	75%	71%	67%	80%	83%	70%	81%	62%	82%	73%	81%	78%
Satisfied (7-8)	20%	22%	19%	21%	22%	26%	14%	11%	24%	16%	33%	15%	19%	15%	15%
Neither satisfied nor dissatisfied (5-6)	4%	4%	5%	4%	4%	6%	3%	4%	4%	3%	5%	2%	5%	4%	4%
Dissatisfied (3-4)	1%	1%	1%	0%	2%	1%	1%	1%	1%	0%	0%	1%	2%	0%	2%
Very dissatisfied (1-2)	1%	1%	1%	0%	1%	0%	1%	1%	1%	0%	0%	0%	1%	0%	0%
Mean score (1-10)	9.03	9.00	9.06	9.11	8.97	8.81	9.13	9.36	8.91	9.16	8.82	9.36	8.95	9.35	9.11
Base: n=	1185	571	614	287	320	272	180	126	420	31	100	121	240	96	204

Q8. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the ease of using Light Rail?
 Base: All participants (n=1,185)

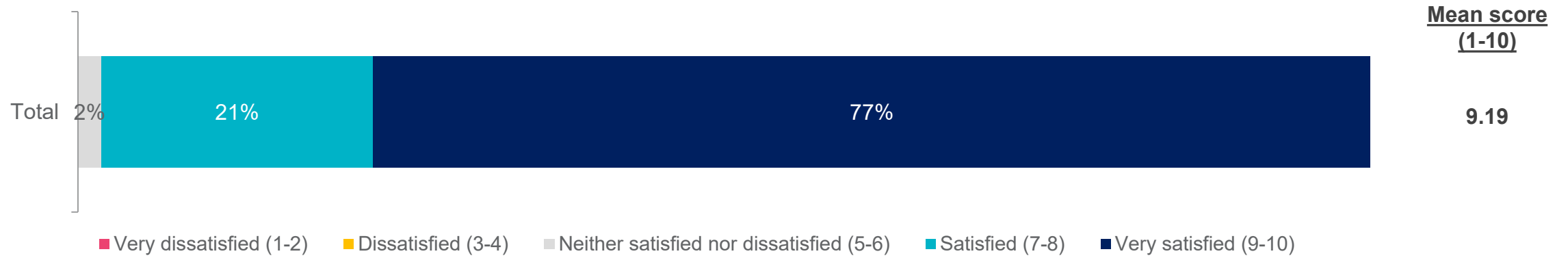
Significantly **higher** than Total at 95% confidence interval
 Significantly **lower** than Total at 95% confidence interval





Satisfaction with the cleanliness on board Light Rail and at the stops

Satisfaction with the cleanliness onboard the Light Rail and at stops was extremely high; almost all participants were satisfied (98%). Almost three in four reported being *very satisfied* (77%) and one in five reported *satisfaction* (21%). Respondents aged 65+ (88%) and those travelling to the shops (88%) were more likely to report being *very satisfied*.



Q9. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the cleanliness on board the Light Rail vehicle and at the stops?

Base: All participants (n=1,185)



Satisfaction with the cleanliness on board Light Rail and at the stops (by demographics and purpose of journey)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very satisfied (9-10)	77%	76%	79%	75%	75%	76%	77%	88%	74%	68%	70%	88%	79%	81%	77%
Satisfied (7-8)	21%	22%	19%	21%	21%	22%	23%	12%	24%	29%	25%	12%	17%	19%	21%
Neither satisfied nor dissatisfied (5-6)	2%	2%	2%	3%	3%	1%	0%	0%	1%	3%	5%	1%	3%	0%	1%
Dissatisfied (3-4)	0%	1%	0%	0%	1%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%
Very dissatisfied (1-2)	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
<i>Mean score (1-10)</i>	9.19	9.13	9.25	9.11	9.13	9.18	9.21	9.54	9.14	9.00	8.94	9.53	9.15	9.33	9.25
Base: n=	1185	571	614	287	320	272	180	126	420	31	100	121	240	96	204

Q9. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the cleanliness on board the Light Rail vehicle and at the stops?
Base: All participants (n=1,185)

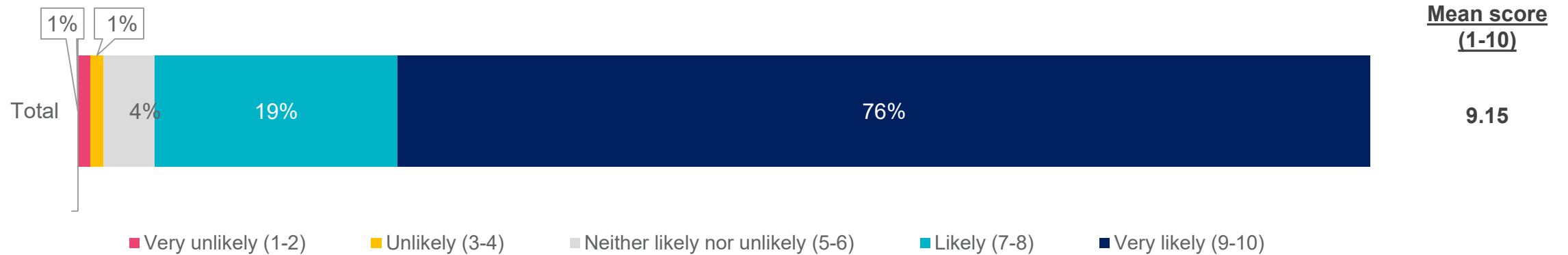
Significantly **higher** than Total at 95% confidence interval
Significantly **lower** than Total at 95% confidence interval





Likelihood of recommending Light Rail to friends or family

Almost all participants would recommend the Light Rail to their friends and family (95% likely). Three in four are *very likely* (76%) and one in five are *likely* (19%). Respondents aged 65+ (87%) and those travelling to the shops (88%) are more likely to be *very satisfied*.



Q10. Using a scale from 1 to 10, where 1 is very unlikely and 10 is very likely, how unlikely or likely are you to recommend Light Rail to your friends or family?

Base: All participants (n=1,185)



Likelihood of recommending Light Rail to friends or family (by demographics and purpose of journey)

	TOTAL	GENDER		AGE					Purpose of journey						
		Male	Female	16-24	25-34	35-49	50-64	65+	Work	School	TAFE/ University	Shops	Meeting friends or family	Tourism	Other
Very likely (9-10)	76%	71%	79%	69%	75%	74%	82%	87%	72%	68%	63%	88%	74%	83%	81%
Likely (7-8)	19%	22%	16%	25%	19%	20%	14%	9%	23%	23%	32%	10%	18%	15%	14%
Neither likely nor unlikely (5-6)	4%	5%	3%	5%	4%	5%	2%	2%	4%	6%	3%	2%	5%	2%	4%
Unlikely (3-4)	1%	1%	1%	0%	1%	0%	1%	1%	0%	3%	0%	0%	2%	0%	0%
Very unlikely (1-2)	1%	1%	1%	1%	1%	1%	1%	1%	0%	0%	2%	0%	2%	0%	1%
<i>Mean score (1-10)</i>	<i>9.15</i>	<i>9.01</i>	<i>9.28</i>	<i>8.94</i>	<i>9.11</i>	<i>9.13</i>	<i>9.34</i>	<i>9.48</i>	<i>9.09</i>	<i>8.84</i>	<i>8.80</i>	<i>9.55</i>	<i>9.02</i>	<i>9.55</i>	<i>9.23</i>
Base: n=	1185	571	614	287	320	272	180	126	420	31	100	121	240	96	204

Q10. Using a scale from 1 to 10, where 1 is very unlikely and 10 is very likely, how unlikely or likely are you to recommend Light Rail to your friends or family?
Base: All participants (n=1,185)

Significantly **higher** than Total at 95% confidence interval
Significantly **lower** than Total at 95% confidence interval

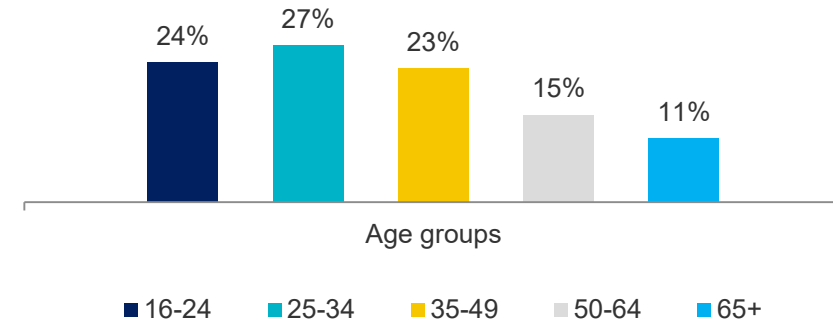
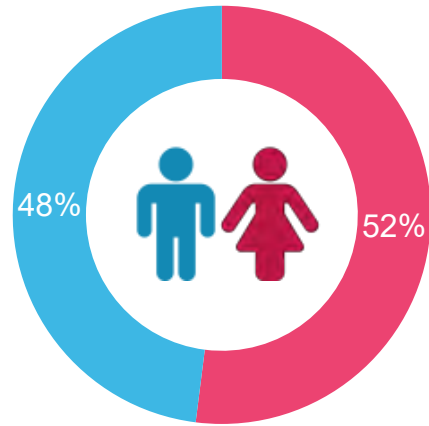




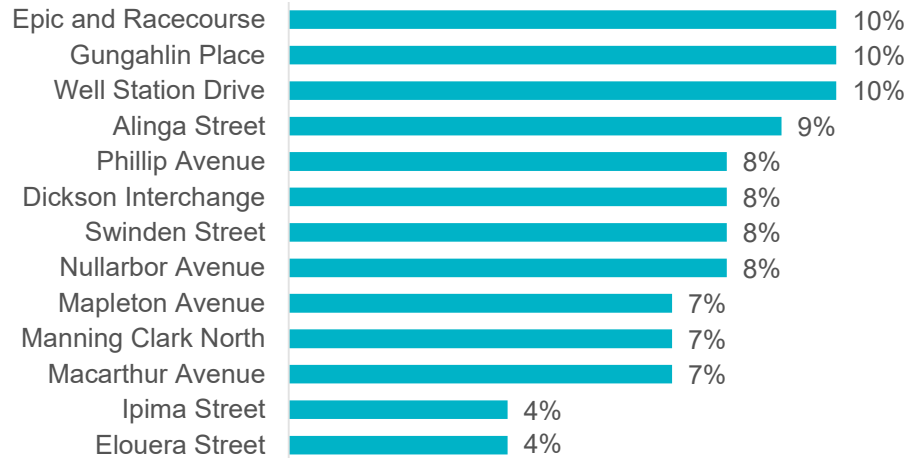
Appendix: Respondent profile and questionnaire



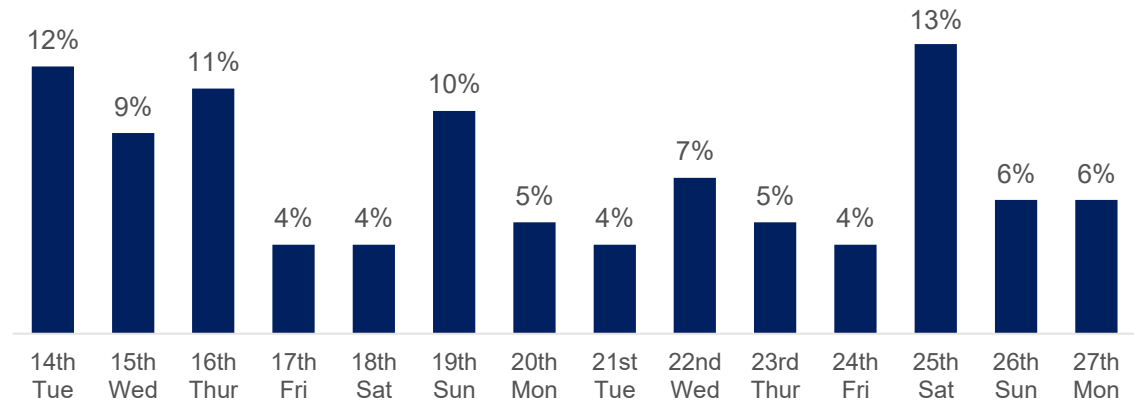
Respondent Profile



Most recent stop



Date of interview (February)





NOTE TO INTERVIEWER:

TEXT IN CAPITALS ARE INSTRUCTIONS
TEXT IN SENTENCE CASE IS THE SCRIPT, WHICH SHOULD BE READ EXACTLY AS WRITTEN

DATE/TIME STAMP RECORDED.

RECORD MOST RECENT STOP.

Gungahlin Place	1	
Manning Clark North	2	
Mapleton Avenue	3	
Nullarbor Avenue	4	
Well Station Drive	5	
Epic and Racecourse	6	
Phillip Avenue	7	
Swinden Street	8	
Dickson Interchange	9	
Macarthur Avenue	10	
Igima Street	11	
Elouera Street	12	
Alinga Street	13	

RECORD DIRECTION OF TRAVEL.

North (toward Gungahlin)	1	
South (toward city)	2	

RECORD GENDER. SR. DO NOT READ.

Male	1	
Female	2	

SCREENER

Q1. Which of the follow age ranges are you in? SR. READ OUT.

Under 16	1	TERMINATE
16-24	2	
25-34	3	
35 - 49	4	
50 - 64	5	
65+	6	

MAIN BODY OF QUESTIONNAIRE

Q2. How frequently do you use Light Rail? SR. DO NOT READ.

This is my first time	1	
1-2 days per month	2	
1-2 day per fortnight	3	
1-2 days per week	4	
3-4 days per week	5	
5-7 days per week	6	

Q3. What is the main purpose of your journey today? MR. DO NOT READ.

Work	1	
School	2	
TAFE / University	3	
Shops	4	
Meeting friends or family	5	
Tourism	6	
Other	7	

Q4. How did you get to the stop today? SR. DO NOT READ.

Walked	1	
Rode a bike and have it on board	2	
Rode a bike and left it at the station	3	
Drove my car and parked	4	
Was dropped off (by car)	5	
Caught a bus	6	
Taxi / Uber	7	
Other	8	

Q5. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'customer service of Light Rail staff'? SR.

Q6. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'reliability of Light Rail in terms of it departing and arriving on time'...SR.

Q7. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with 'safety and security when travelling on Light Rail'? SR.

Q8. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'ease of using Light Rail'? SR.

Q9. Using a scale from 1 to 10, where 1 is very dissatisfied and 10 is very satisfied, how dissatisfied or satisfied are you with the 'cleanliness on board the Light Rail vehicle and at the stops'? SR.

Q10. Using a scale from 1 to 10, where 1 is very unlikely and 10 is very likely, how unlikely or likely are you to recommend Light Rail to your friends or family? SR.



Thank you