



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 22-072

Information to be published	Status
1. Access application	Published
2. Decision notice and schedule	Published
3. Documents	No documents
4. Additional information identified	n/a
5. Fees	n/a
6. Processing time (in working days)	28 days
7. Decision made by Ombudsman	n/a
8. Additional information identified by Ombudsman	n/a
9. Decision made by ACAT	n/a
10. Additional information identified by ACAT	n/a



Freedom of Information - Access Application to Transport Canberra and City Services - Submission confirmation

our submission has been successful. Please keep a copy of this receipt for your records.

Date and time

Reference code

04 May 2022 7:09:11 PM

CK69WPBD

Transport Canberra and City Services (TCCS)

GPO Box 158
Canberra ACT 2601

Phone 02 6207 2987
Email: TCCS.FOI@act.gov.au

Applicant details

Title

Given name

Family name

Preferred name

Preferred method of contact

Phone Email Post

Contact phone number

Contact email address

Contact postal address

Address line 1

Address line 2

Suburb

State

Postcode

Preferred method to receive information *

Email Post

Same as contact email address

Information request

Who are you making the request on behalf of?

What type of information are you requesting access to? *

What information are you requesting access to under the Act? *

I request:

- any memorandum of understanding, policy, or other recorded arrangement
- between ACT Policing and TCCS
whether formal or informal
- regarding how traffic complaints against Action buses are to be dealt with

Attach a description or additional details about the information you are requesting access to (optional)

Do you have a similar or identical request currently under review by another ACT Government Directorate?

Yes No

Are you enquiring as

A member of the public

Do you wish to apply for a waiver of fees associated with processing your application?

Yes No

Provide a statement about how the release of information is in the public interest (optional)

Transparency about how government departments (noting the federal aspect for ACT Police) interact with each other

Eliminating corruption, insofar as, an ACT government body having an arrangement whereby it is left to deal with criminal complaints against it rather than the police

Would you like to provide any additional information? (optional)

Attach additional documents to support your application (optional)

[REDACTED]
[REDACTED]

Dear [REDACTED]

Freedom of Information Request - Reference 22-072

I refer to your access application made under the *Freedom of Information Act 2016* (the FOI Act) received by Transport Canberra and City Services directorate (TCCS) on 9 May 2022. It is my understanding that you are seeking access to the following government information:

- *any memorandum of understanding, policy, or other recorded arrangement*
- *between ACT Policing and TCCS*
- *whether formal or informal*
- *regarding how traffic complaints against Action buses are to be dealt with*

I note that you also made the following submission on your views of the public interest in disclosing information relevant to your application:

Transparency about how government departments (noting the federal aspect for ACT Police) interact with each other. Exposing corruption, insofar as, an ACT government body having an arrangement whereby it is left to deal with criminal complaints against it rather than the police.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

A decision was due on your application by 7 June 2022. I thank you for agreeing to an extension until 17 June 2022.

Decision on access

A search of records held by TCCS has been completed and no relevant information has been identified. I find the search to be comprehensive, all reasonable steps have been exhausted and the information being sought is not held.

Transport Canberra and City Services fully cooperate with any AFP investigations. By procedure, TCCS report collisions (not attended to by the AFP) to the AFP within 24 hours.

Further examples of TCCS' cooperation include enabling access to information held by TCCS:

CCTV

If the AFP wish to access CCTV footage in the course of a criminal investigation or traffic complaint, an application must be made through an [Access Canberra Smartform](#). Applications are assessed by the Security and Emergency Manager team in TCCS. If approved, the CCTV is disclosed to the AFP.

Information for customers on the use of CCTV and requesting CCTV is available on the Access Canberra Information Portal [ACT Government closed circuit television \(CCTV\) camera systems](#)

MyWay Data

Access to MyWay data can be requested by the AFP by application. This process may be relevant where the information may identify a witness to a traffic incident. The MyWay terms and conditions and privacy policy is available on the [Transport Canberra](#) website.

Charges

No fee is applicable, as the total number of pages being disclosed is within the fee-free threshold.

Disclosure Log

In accordance with section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log, which is accessible [here](#).

Your access application, this notice of decision and records released to you will be published on the disclosure log within 3-10 business days, with your personal information removed.

Ombudsman review

My decision on your access application is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of my decision under section 73 of the Act within 20 working days from the day that my decision is made or a longer period if allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

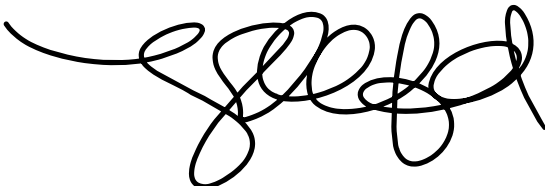
Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries about the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 620 72987 or email tccs.foi@act.gov.au.

Yours sincerely



Meghan Oldfield
Information Officer

20 June 2022