

Work Order Status	Work Order Creation Time	Work Order Brief Description	Work Order Reporting Information	Work Order Priority	Work Order Priority Number	Work Order Actual Finish Date	Work Order Source	Work Order Work Group	Work Order Type	Work Order Failure Code	Work Order Cause Code	Work Order Remedy Code	Asset ID	Asset Name	Asset Category	Asset Workgroup	Maintenance Asset Type	Maintenance Asset Sub Type	Asset Suburb	Work Order Defect Location	
			Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What type of pothole are you reporting? Recurring Where is the pothole? Road More Information I want to complain about the parking lot at the charwood shops which has been bad for months, if not years. Potholes appear over and over again in the same places and after a while are filled up, but never permanently. Also, there is cracking everywhere. ***Last updated by TCCS Asset Integrations***08/08/2025 2:05:22 PM , WH42442 - CSRM Case Number : 00358780 Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What type of pothole are you reporting? New Where is the pothole? New																		
WC024518	AS055	01/08/2025 10:49 AM	Pothole in the car park @ Charwood shops please cold mix to make safe	2 Urgent (2 days)		08/08/2025 11:12 AM	Public Enquiry	Pavement	CM - Corrective	RPV, RPV-GL, Road Pavement Defect, Pothole	ENV, ENV-GL, Environmental, Weather	Coldmix	CPA85	CHARWOOD PLACE OFF ROAD CAR PARK	Car Parks	Pavement	Car Park	Off Road Car Park	CHARWOOD 2615, Australia	48 Charwood PL Charwood ACT 2615, Australia	
WC027784	AS055	09/09/2025 12:35 PM	Relay pavers. Charwood Shopping Centre in the lane between centre and rear carpark beside Lulbur for well 2 locations 3square metre.	3 Serious (10 days)		01/10/2025 4:00 PM	Routine Inspection	Concrete - RM	CM - Corrective	DSP, DSP-GL, Displaced, Displaced	ENV, ENV-GL, Environmental, Vegetation	Relay	PAVE2216	CHARWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Hard Surfaces	Concrete - RM	Hard Surface	Pavers		27 Charwood PL Charwood ACT 2615, Australia	
WC027791	AS055	09/09/2025 12:49 PM	Relay pavers Charwood shopping centre at toilet block 3 square metre	3 Serious (10 days)		01/10/2025 4:01 PM	Routine Inspection	Concrete - RM	CM - Corrective	DSP, DSP-GL, Displaced, Displaced	UNK, UNK-GL, Unknown Cause, Unknown Cause	Relay	PAVE2216	CHARWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Hard Surfaces	Concrete - RM	Hard Surface	Pavers		13 Charwood PL Charwood ACT 2615, Australia	
WC027794	AS055	09/09/2025 12:54 PM	Relay pavers Charwood Shopping Centre lane at rear of Woolies 1 square metre.	3 Serious (10 days)		01/10/2025 3:59 PM	Routine Inspection	Concrete - RM	CM - Corrective	DSP, DSP-GL, Displaced, Displaced	TRD, TRD-GL, Third Party Damage, Third Party Damage	Relay	PAVE2216	CHARWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Hard Surfaces	Concrete - RM	Hard Surface	Pavers		2 Charwood PL Charwood ACT 2615, Australia	
WC025534	AS055	24/11/2025 10:29 AM	Damaged footpath @ Manicynra Pl Charwood in the driveway please replace marked area 3 Locations	2 High Risk (14 day)		21/01/2026 7:13 AM	Public Enquiry	Concrete - RM	CM - Corrective	ACTU, ACTU-GL, AC - Trip or undulation, Vertical Displacement (15-50mm)	ENV, ENV-GL, Environmental, Vegetation	Panel replacement	CPFA01109	FAIRLAND CONCRETE FOOTPATH	Pathways	Concrete - RM	Community Path	Concrete		16 Manicynra PL Charwood ACT 2615, Australia	
WC028648	AS055	27/02/2026 1:45 PM	Relay pavers TSG at Charwood shops. Pavers have subsided slightly below colorcrete floor level. Disquire metres.	4 Non Critical (30 days)		10/04/2026 1:07 PM	Routine Inspection	Concrete - RM	CM - Corrective	DSP, DSP-GL, Displaced, Displaced	UNK, UNK-GL, Unknown Cause, Unknown Cause	Relay	PAVE2216	CHARWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Hard Surfaces	Concrete - RM	Hard Surface	Pavers		Shop 1/7 Charwood PL Charwood ACT 2615, Australia	
WC028650	AS055	27/02/2026 2:02 PM	Relay pavers at Woolworths Charwood Disquire metres. Do not conduct work at locations marked with white paint by member of public. This is graffiti.	3 Serious (10 days)		30/04/2026 1:08 PM	Routine Inspection	Concrete - RM	CM - Corrective	DSP, DSP-GL, Displaced, Displaced	UNK, UNK-GL, Unknown Cause, Unknown Cause	Relay	PAVE2216	CHARWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Hard Surfaces	Concrete - RM	Hard Surface	Pavers		25-30 Charwood PL Charwood ACT 2615, Australia	
WC028680	AS055	02/03/2026 9:31 AM	Potholes @ the shops Charwood TILLYARD DR CHARWOOD ACT 2615 please cold mix to make safe the area	3 Serious (10 days)		13/04/2026 2:21 PM	Public Enquiry	Pavement	CM - Corrective	RPV, RPV-GL, Road Pavement Defect, Pothole	ENV, ENV-GL, Environmental, Weather	Coldmix	CPA85	CHARWOOD PLACE OFF ROAD CAR PARK	Car Parks	Pavement	Car Park	Off Road Car Park	CHARWOOD 2615, Australia	FAOCC BUILDING, Level 1/04 Charwood PL Charwood ACT 2615, Australia	

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Asset Id	Asset Name	Asset Status	Asset Category	Work Request ID	Work Request Status	Work Request Status Date	Work Request Created Date	Risk Level	Work Request Brief Description	Asset Suburb	Work Request Defect Location	Work Request Inspection Date	Work Request Supporting Information	Work Order ID
COPA00596	COVINGTON CRESCENT PEDESTRIAN PARKLAND CONCRETE FOOTPATH	Active	Pathways	WR160507	INPRG	20/05/2026 12:44 PM	17/05/2026 12:07 PM	Safety	Damaged footpath opposite 142 Tillyard dr Charnwood please replace marked areas	CHARNWOOD	, Charnwood ACT 2615, Australia	20/05/2026 12:38 PM	WR160507 : CSRM Case Number : 00647376 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Concrete Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? Yes More Information The path situated behind 19 Cooney Ct is raised at the concrete expansion joint presenting a hazard to pedestrians and a disruption to mobility e-scooters. This path is a main desire line to the Charnwood shops and is cracked and uplifted at many of it's joints along it's whole length. ***Last updated by TCCS Asset Integrations***17/05/2026 12:07:26 PM	WO113249
COPA00596	COVINGTON CRESCENT PEDESTRIAN PARKLAND CONCRETE FOOTPATH	Active	Pathways	WR160506	INPRG	20/05/2026 3:00 PM	17/05/2026 11:57 AM		17 COONEY CT, CHARNWOOD ACT 2615 double up	CHARNWOOD	, Charnwood ACT 2615, Australia		WR160506 : CSRM Case Number : 00647374 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Concrete Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? Yes More Information The path is raised at the concrete expansion joint resulting in a trip hazard and disruption to mobility e-scooters. Public safety is the issue. The path is in the open space corridor behind number 17 Cooney Ct,Charnwood. This path is a main desire line to the Charnwood Shops. ***Last updated by TCCS Asset Integrations***17/05/2026 11:57:23 AM	WO113249
COPA01109	COVINGTON CRESCENT PEDESTRIAN PARKLAND CONCRETE FOOTPATH	Active	Pathways	WR148502	CLOSED	22/05/2026 3:51 PM	24/11/2025 8:25 AM	Safety	Damaged footpath @ Mancintyre Pl Charnwood in the laneway please replace marked area	CHARNWOOD	16 Macintyre Pl, Charnwood ACT 2615, Australia	24/11/2025 10:25 AM	WR148502 : CSRM Case Number : 00590666 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Concrete Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? Yes More Information The adjoining footpath from the bottom of Macintyre Place - Charnwood that leads to the main footpath to the Charnwood shops needs to be replaced/repaired. It is cracked, uneven and dangerous causing difficulty for elderly using mobility scooters and causing trip hazards for pedestrians. ***Last updated by TCCS Asset Integrations***24/11/2025 8:25:51 AM	WO105534
COPA01138	COVINGTON CRESCENT PEDESTRIAN PARKLAND CONCRETE FOOTPATH	Active	Pathways	WR134206	INPRG	02/04/2025 8:22 AM	25/03/2025 3:29 PM	Safety	Damaged footpath bat the back of the shops 39 CHARNWOOD PL, CHARNWOOD ACT 2615 please replace marked replace marked area	CHARNWOOD	49 Charnwood Pl, Charnwood ACT 2615, Australia	02/04/2025 8:09 AM	WR134206 : CSRM Case Number : 00516459 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Concrete Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? No More Information This is behind the bakery and chemists at Charnwood shops. Concrete is broken and uneven and has been like this for months ***Last updated by TCCS Asset Integrations***25/03/2025 3:29:22 PM	WO96024
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR111334	CLOSED	10/05/2024 12:01 PM	14/04/2024 7:21 AM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	2 CHARNWOOD PL, CHARNWOOD ACT 2615		WR111334 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR111334 : CSRM Case Number : 00414821 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information Huge pot hole in Woolworths Charnwood carpark Where is the pothole? Road What type of pothole are you reporting? New ***Last updated by TCCS Asset Integrations***14/04/2024 7:21:13 AM	WO82746

CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR119546	CLOSED	26/08/2024 2:01 PM	20/08/2024 4:41 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	25-35 CHARNWOOD PL, CHARNWOOD ACT 2615		WR119546 : CSRM Case Number : 00451460 Requester Contact Name: Anonymous Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information customer reported there is a pole hole right in front of Woolworths Charnwood car park, it's an recurring issue. It needs to be filled properly. Where is the pothole? Other What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***20/08/2024 4:41:06 PM	WO87267
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR111219	CLOSED	10/05/2024 12:01 PM	11/04/2024 4:15 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	5 CHARNWOOD PL, CHARNWOOD ACT 2615		WR111219 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR111219 : CSRM Case Number : 00414290 Requester Contact Name: Anonymous Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information charnwood shopping centre carpark, 50cm in diameter. has been reoccurring for some time Where is the pothole? Other What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***11/04/2024 4:15:41 PM	WO82746
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR111224	CLOSED	10/05/2024 12:01 PM	11/04/2024 4:50 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	7 CHARNWOOD PL, CHARNWOOD ACT 2615		WR111224 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR111224 : CSRM Case Number : 00414305 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information There is a large pothole in Charnwood place in the car park area right outside Woolworths - on the corner side. Where is the pothole? Intersection What type of pothole are you reporting? New ***Last updated by TCCS Asset Integrations***11/04/2024 4:50:55 PM	WO82746
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR111353	CLOSED	10/05/2024 12:01 PM	14/04/2024 2:03 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	25-35 CHARNWOOD PL, CHARNWOOD ACT 2615		WR111353 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR111353 : CSRM Case Number : 00414892 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information Pothole about the size of meter and half on Charnwood place opposite entrance to the shopping centre. Where is the pothole? Road What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***14/04/2024 2:03:38 PM	WO82746
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR111333	CLOSED	10/05/2024 12:01 PM	14/04/2024 7:06 AM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	21 CHARNWOOD PL, CHARNWOOD ACT 2615		WR111333 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR111333 : CSRM Case Number : 00414819 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information In front of Woolworths Charnwood Shopping Centre. A very large pothole that keeps coming back as the road in this area is never completely repaired properly. This pothole is dangerous. Where is the pothole? Road What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***14/04/2024 7:06:04 AM	WO82746
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR110917	CLOSED	10/05/2024 12:01 PM	08/04/2024 8:28 AM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	2 CHARNWOOD PL, CHARNWOOD ACT 2615		WR110917 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR110917 : CSRM Case Number : 00413143 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information Carpark at Charnwood shops. Recurring very large pothole that you keep filling and it keeps recurring. It is dangerous especially for motor bikes as there is gravel from the hole all over the road and being spread. The whole road is cracked or broken Where is the pothole? Other What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***8/04/2024 8:28:10 AM	WO82746

CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR111308	CLOSED	10/05/2024 12:01 PM	13/04/2024 9:48 AM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	7-19 CHARNWOOD PL, CHARNWOOD ACT 2615		WR111308 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR111308 : CSRM Case Number : 00414688 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information Large deep pothole developing in Chatwood shops car park on front of Woollies. Damage likely soon if it deepens further. Where is the pothole? Other What type of pothole are you reporting? New ***Last updated by TCCS Asset Integrations***13/04/2024 9:48:52 AM	WO82746
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR119458	CLOSED	26/08/2024 2:01 PM	19/08/2024 11:16 AM	Safety	Pothole a Charnwood shops please use cold mix to make safe x3	CHARNWOOD	19 Charnwood Pl, Charnwood ACT 2615, Australia	20/08/2024 11:05 AM	WR119458 : CSRM Case Number : 00451024 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information Charnwood shops parking area in front of Woolworths Super Market, has a large hole. This hole and the surrounding area needs to be repaired and has been like this for a number of months. This a public disgrace, it is a danger for walking pedestrians and is a trip hazard. Cars steer around the hole going close to people and other cars. Where is the pothole? Road What type of pothole are you reporting? Unfinished repair ***Last updated by TCCS Asset Integrations***19/08/2024 11:16:59 AM	WO82767
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR110864	CLOSED	10/05/2024 12:01 PM	07/04/2024 12:40 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	7-19 CHARNWOOD PL, CHARNWOOD ACT 2615		WR110864 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR110864 : CSRM Case Number : 00412994 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information Terrible recurring pothole in the Charnwood Place carpark very capable of causing serious damage to vehicles. Where is the pothole? Road What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***7/04/2024 12:40:03 PM	WO82746
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR119511	CLOSED	14/10/2025 8:43 AM	20/08/2024 8:28 AM		Double up	CHARNWOOD	49 Charnwood Pl, Charnwood ACT 2615, Australia		WR119511 : CSRM Case Number : 00451260 Requester Contact Name: Anonymous Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information Two pot holes infront of Charnwood carpark opposite to woollies. Where is the pothole? Other What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***20/08/2024 8:28:24 AM	WO77780
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR111274	INPRG	15/04/2024 9:07 AM	12/04/2024 1:02 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	7 CHARNWOOD PL, CHARNWOOD ACT 2615		WR111274 : CSRM Case Number : 00414522 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information Large pothole in Charnwood shops carpark outside Woolworths - constantly recurring after rainfall. Please fix! Where is the pothole? Other What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***12/04/2024 1:02:37 PM	WO81369
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR142321	CLOSED	07/08/2025 1:34 PM	06/08/2025 2:05 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	GARAGE 1 CHARNWOOD PL, CHARNWOOD ACT 2615		WR142321 : CSRM Case Number : 00557418 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What type of pothole are you reporting? Recurring Where is the pothole? Road More Information I want to complain about the parking lot at the charnwood shops which has been bad for months, if not years. Potholes appear over and over again in the same places and after a while are filled up, but never permanently. Also, there is cracking everywhere. ***Last updated by TCCS Asset Integrations***6/08/2025 2:05:22 PM	WO101418

CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR142142	CLOSED	07/08/2025 1:34 PM	04/08/2025 4:22 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	39 CHARNWOOD PL, CHARNWOOD ACT 2615		WR142142 : CSRM Case Number : 00556790 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What type of pothole are you reporting? New Where is the pothole? Road More Information The pothole is located in Charnwood place in the carpark near the chemist. ***Last updated by TCCS Asset Integrations***4/08/2025 4:22:26 PM	WO101418
CPAK85	CHARNWOOD PLACE OFF ROAD CAR PARK	Active	Car Parks	WR154891	CLOSED	06/05/2026 1:24 PM	27/02/2026 12:17 PM	Safety	Potholes @ the shops Charnwood TILLYARD DR, CHARNWOOD ACT 2615 please cold mix to make safe the area	CHARNWOOD	FADCO BUILDING, Level 1/14 Charnwood Pl, Charnwood ACT 2615, Australia	02/03/2026 9:31 AM	WR154891 : CSRM Case Number : 00621972 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What type of pothole are you reporting? New Where is the pothole? Other More Information a pot hole has started in the carpark of 121 tiliyard drive Charnwood, (liquor legends) ***Last updated by TCCS Asset Integrations***27/02/2026 12:17:59 PM	WO109680
PAVE2216	CHARNWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Active	Hard Surfaces	WR133729	CLOSED	06/05/2025 1:10 PM	20/03/2025 11:37 AM		CHARNWOOD NEIGHBOURHOOD CENTRE 77 CHARNWOOD PL Cycle & footpaths > Shared paths > Damage to path or other	CHARNWOOD	CHARNWOOD NEIGHBOURHOOD CENTRE 77 CHARNWOOD PL, CHARNWOOD ACT 2615	20/03/2025 15:48	WR133729 : Linked Work Order has been assessed. ***Last updated by Garry George***6/05/2025 1:10:23 PM , WR133729 : CSRM Case Number : 00514785 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Brick or concrete pavers Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? Yes More Information After the upgrade of the Charnwood shops precinct, you have neglected the footpath out the front of our centre. There are a large number of uneven pavers where the tree roots are uplifting them. As there are larger disabled spots and it is less congested, there are a number of disabled and elderly folks who park down this end who have tripped on the extremely uneven path. This needs to be rectified ASAP. ***Last updated by TCCS Asset Integrations***20/03/2025 11:37:14 AM	WO95458
PAVE2216	CHARNWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Active	Hard Surfaces	WR133693	CLOSED	06/05/2025 1:10 PM	19/03/2025 9:02 PM		CHARNWOOD NEIGHBOURHOOD CENTRE 77 CHARNWOOD PL, CHARNWOOD ACT 2615	CHARNWOOD	CHARNWOOD NEIGHBOURHOOD CENTRE 77 CHARNWOOD PL, CHARNWOOD ACT 2615		WR133693 : Linked Work Order has been assessed. ***Last updated by Garry George***6/05/2025 1:10:23 PM , WR133693 : RM inspected the location 20/3/25. WO95458 for paving remediation at 9 locations constituting 23 square metres. This request is linked to that work order which is to be assigned to the contractor. ***Last updated by Garry George***20/03/2025 4:14:53 PM , WR133693 : CSRM Case Number : 00514649 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Uplifting due to tree root What is the material? Brick or concrete pavers Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? No More Information Outside of Coolinda Cottage, located in the Charwood shopping centre, there is a footpath that is shared by users of the shops and retailers and those of us that drop kids to the daycare. There's many uneven spots when walking through that are a trip hazard. They look to be caused by both tree roots coming through and age. We would love to have the upgrades that have taken place around other parts of the centre extended to this footpath as it is a very busy thoroughfare for our community ***Last updated by TCCS Asset Integrations***19/03/2025 9:02:36 PM	WO95458
PAVE2216	CHARNWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Active	Hard Surfaces	WR156668	INPRG	23/03/2026 9:49 AM	21/03/2026 2:19 PM	Safety	Damaged footpath and Pram ramp @ 7 CHARNWOOD PL, CHARNWOOD ACT 2615 please replace marked areas	CHARNWOOD	49 Charnwood Pl, Charnwood ACT 2615, Australia	23/03/2026 9:45 AM	WR156668 : CSRM Case Number : 00630040 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Brick or concrete pavers Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? Yes More Information Footpath at either end of walkway at the building with Dumping Inn at Charnwood shops needs to be looked at. Looks like concrete path has sunk and now it is causing a potential trip hazard as brick pavers are higher than foot.path. There is also a very uneven and broken path behind the public toilets. Pedestrian walkway seems dangerous. Can this be looked at and attended to? ***Last updated by TCCS Asset Integrations***21/03/2026 2:19:23 PM	WO110810

PAVE2216	CHARNWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Active	Hard Surfaces	WR154877	CLOSED	30/04/2026 7:24 AM	27/02/2026 9:47 AM		TSG at Charnwood shops, Brick path has sunk making it uneven and not level.	CHARNWOOD	7-19 CHARNWOOD PL, CHARNWOOD ACT 2615	27/02/2026 1:41 PM	WR154877 : CSRM Case Number : 00621892 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Brick or concrete pavers Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? No More Information Brick path has sunk making it uneven and not level. It has been marked with white paint so guessing you may already be aware. Nearly tripped here and would appreciate it if this could be addressed. Located near TSG at Charnwood shops just before you go under the covered awning of the building. ***Last updated by TCCS Asset Integrations***27/02/2026 9:47:26 AM	WO109648
PAVE2216	CHARNWOOD PLACE LANEWAY SHOP/BUILDING PAVEMENT	Active	Hard Surfaces	WR159801	INPRG	08/05/2026 12:02 PM	06/05/2026 1:07 PM		23 Charnwood Pl, Charnwood. Pavers located near the TGS at Charnwood Shops.	CHARNWOOD	23 CHARNWOOD PL, CHARNWOOD ACT 2615	08/05/2026 11:56 AM	WR159801 : CSRM Case Number : 00644409 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Concrete Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? No More Information I received notification that this had been fixed. It looks like nothing has been done. I tripped at this location and think it should be seen to. I have attached more detailed photos. It is located near the TGS at Charnwood Shops. ***Last updated by TCCS Asset Integrations***6/05/2026 1:07:56 PM	WO112743
PRCR26197	CHARNWOOD SHOPPING CENTRE CONCRETE PRAM CROSSING	Active	Pathways	WR111373	CLOSED	10/05/2024 12:01 PM	14/04/2024 6:04 PM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	39 CHARNWOOD PL, CHARNWOOD ACT 2615		WR111373 : Linked Work Order has been assessed. ***Last updated by Craig Madden***10/05/2024 12:01:14 PM , WR111373 : CSRM Case Number : 00414951 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). More Information In the car park at Charnwood Shops there is a large pot hole that has been fixed and is recurring. Where is the pothole? Road What type of pothole are you reporting? Recurring ***Last updated by TCCS Asset Integrations***14/04/2024 6:04:57 PM	WO82746
PUBP9	CHARNWOOD SHOPPING CENTRE	Active	Land	WR148971	CLOSED	02/12/2025 8:49 AM	03/12/2025 1:57 PM	No Immediate Risk	CED - City Services - Illegal dumping - CARPARK CHARNWOOD PL, CHARNWOOD	CHARNWOOD	2 CHARNWOOD PL, CHARNWOOD ACT 2615	02/12/2025 8:08 AM	WR148971 : CSRM Case Number : 00593656 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). called to advise there is rubbish being dumped in carpark at the rear of the Charnwood Shops there is large cupboard and plastic being blown everywhere by the recent high winds. ***Last updated by TCCS Asset Integrations***1/12/2025 1:57:07 PM	WO105879
PUBP9	CHARNWOOD SHOPPING CENTRE	Active	Land	WR154872	REJECTED	18/03/2026 10:37 AM	27/02/2026 9:22 AM		Roads, parking & vehicles > Roads & traffic > Potholes	CHARNWOOD	2615 CHARNWOOD ACT	18/03/2026 10:37 AM	WR154872 : Roads ***Last updated by Arron Kidston***18/03/2026 10:37:02 AM , WR154872 : CSRM Case Number : 00621877 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What type of pothole are you reporting? Recurring Where is the pothole? Other More Information There is massive pothole where the CDS Drop and Go Pod is bin is located at Charnwood shops. It is approx 6 feet long and 3 foot wide and 1 foot deep. It is in a gravel area and just needs to be filled in. ***Last updated by TCCS Asset Integrations***27/02/2026 9:22:13 AM	

ROAD_BETTINGTON_CIR CUIT	BETTINGTON CIRCUIT	Active	Roads	WR159738	INPRG	11/05/2026 11:39 AM	05/05/2026 11:56 AM	Safety	Damaged footpath @ 2 BLOXHAM ST, CHARNWOOD ACT 2615 please replace marked areas 2 locations	CHARNWOOD	2 BLOXHAM ST, CHARNWOOD ACT 2615	11/05/2026 11:35 AM	WR159738 : CSRM Case Number : 00644014 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the damage? Cracked, broken or uneven What is the material? Concrete Could it cause a trip, fall or injury? Yes Is it causing traffic or cyclists to swerve? Yes More Information The shared path in the open space corridor between Bloxham St and the back of the Charnwood Shops is badly damaged in many locations due to tree roots, concrete joints, surface expansion etc. This path is a major safety hazard for e-scooter mobility use. My scooter is being subject to ongoing damage as a result and will require replacement at the government's cost! ***Last updated by TCCS Asset Integrations***5/05/2026 11:56:38 AM	WO112791
UOS1896	TILLYARD DRIVE ROAD VERGE	Active	Land	WR129057	CLOSED	23/01/2025 2:43 PM	21/01/2025 2:40 PM		Cycle & footpaths > Shared paths > Accessibility issues North Spray	CHARNWOOD	CHARNWOOD ACT 2615		WR129057 : overgrown grass ***Last updated by TCCS Asset Integrations***21/01/2025 2:40:29 PM , WR129057 : CSRM Case Number : 00490547 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). Issue Description As I walk around my block regularly it has become overgrown in one section and has become dangerous for cyclists and pedestrians. The problem is on Covington crescent near where it meets Tillyard drive at the to shop end. The local resident has tried to clean up his nature strip but it too much for his Neighbour's. Help needed please? ***Last updated by TCCS Asset Integrations***21/01/2025 2:40:28 PM	WO92968
UOS52797	CHARNWOOD PLACE URBAN PEDESTRIAN AREA	Active	Land	WR159505	CLOSED	04/05/2026 10:51 AM	01/05/2026 11:31 AM		Parks & public spaces > Shelters/shade > Request cleaning, repair or maintenance	CHARNWOOD	CHARNWOOD NEIGHBOURHOOD CENTRE 77 CHARNWOOD PL, CHARNWOOD ACT 2615		WR159505 : CSRM Case Number : 00642959 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What are you requesting? Cleaning What needs to be cleaned, repaired or maintained? This morning I was at the Charnwood shopping centre and witnessed a man in his 60s slip on a large spill of tomato sauce. Reporting so it can be cleaned up Is it blocking an access? No ***Last updated by TCCS Asset Integrations***1/05/2026 11:31:11 AM	WO112444
UOS52800	CHARNWOOD PLACE ROAD VERGE	Active	Land	WR161320	ASSIGNED	02/06/2026 9:53 AM	29/05/2026 11:36 AM		Parks & public spaces > Request cleaning, repair or maintenance	CHARNWOOD	CHARNWOOD, ACT 2615		WR161320 : CSRM Case Number : 00651027 Requester Contact Name: Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What are you requesting? Maintenance What needs to be cleaned, repaired or maintained? Right next to the Return-it container deposit container, there is a 6lt long hole getting deeper and longer and constantly filling up with water when it rains. The customer has advised that there is gravel next to the hole that it can be filled in with. Could it cause a trip, fall or injury? Yes Is it blocking an access? No ***Last updated by TCCS Asset Integrations***29/05/2026 11:36:38 AM	

Filtered By

Date Field: Opened Date equals Custom (13/05/2024 to 13/05/2026)

Show: All cases

Units: Hours

Incident Address contains Charnwood

Suburb contains Charnwood

Subject contains carpark

ACTCCS Description contains

Date/Time Opened	Case Number	Subject	ACTCCS Description	Incident Address	Assetic Work Request ID	AC Case Number	Assetic Status Comments	Account Name
1/12/2025 1:51 PM	00593656	CED - City Services - Illegal dumping - CARPARK CHARNWOOD PL, CHARNWOOD	called to advise there is rubbish being dumped in carpark at the rear of the Charnwood Shops there is large cupboard and plastic being blown everywhere by the recent high winds.	2 CHARNWOOD PL, CHARNWOOD ACT 2615	WR148971	01188623	Workrequest WO105879 is in progress. WorkOrder Corrective Maintenance has been raised in Assetic with a priority of Low (10 days)	
Total	1							