

Waste Services Management System: Request an Additional Service for a Shared Waste Entitlement

Note: Only the strata manager or body corporate can request an additional service for a Multi-Unit Development (MUD).

Access the **Waste Services Management System (WSMS)** via the **City Services** web site.

Select the **Additional Service Request Shared Waste Entitlement** option. Read the form overview, then select

[Open New Form](#)

Enter the suburb, section and block details for the MUD.

1 * Please provide the following information (mandatory)

* Suburb	* Section	* Block	Search
<input type="text"/>	<input type="text"/>	<input type="text"/>	

Select [Search](#)

Select the relevant Unit Plan for the request.

2 * Please select the Unit Plan for this request (mandatory)

Section 456, Block 123:

UP-32 - Anchor Towers

UP-33 - Sea Towers

The current service entitlement for the MUD will display as a matrix – waste, recycling and/or garden organics services per bin type and size.

Tell us if the MUD requires more service (additional bins/hoppers or more frequent collection) or less service (fewer bins/hoppers or less frequent collection).

3 * Does the unit plan require more or less servicing? (mandatory)

More Service

Less Service

Select the service type you require more or less of – waste, recycling and/or garden organics.

4 * Purpose of Service (mandatory)

Waste

Recycling

Garden Organics

Select the reason for the additional service. The options will depend on whether more or less services are required.

5 * Reason for Additional Service (mandatory)

Select an Option

Select [Next](#)

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Enter further information which could support your request. This is a free-text field with a maximum of 4000 characters.

4 Other information you wish to provide to support your request

Maximum of 4000 characters.

Optionally, attach images in support of the request. This can help us determine the best solution for your needs.

7 Attachments

Attach Files

Select [Next](#).

Add your contact details, including a valid email address or phone number and a postal address.

8 Contact Details:

* Requested By (mandatory)
Select an Option

Company Name

* Title (mandatory)
Select an Option

* First Name (mandatory)

* Last Name (mandatory)

* Email Address (mandatory)

Mobile Phone

Other Phone

* Postal Address (mandatory)

* Suburb (mandatory) * State (mandatory) * Postcode (mandatory)

ACT

Select [Next](#), then review the request. You can change and of the information you have provided.

Select [Submit](#).

We'll provide a reference code for your request.

That's it – you're done! Your request for an additional service for a shared waste entitlement will be processed.

To track your request, check your email for details.