



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 24-072

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Published
5. Additional information identified	Not applicable
6. Fees	Not applicable
7. Processing time (in working days)	28 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable
11. Additional information identified by ACAT	Not applicable

[REDACTED] [REDACTED]
[REDACTED] [REDACTED]
[REDACTED] [REDACTED]
[REDACTED] [REDACTED]

Request for information

(Please provide as much detail as possible, for example subject matter and relevant dates, and also provide details of documents that you are not interested in.)

Under the Freedom of Information Act 2016 I want to access the following document/s (*required field):

Fix my street submissions and repairs to the road on Torrens Street Braddon where the speed bumps are just before the roundabout that you can turn off to Girrahween Street Braddon or keep going on Torrens street. heading towards the city. Just before the roundabout to be clear where the speed bumps are .

I do not want to access the following documents in relation to my request::

Thank you.
Freedom of Information Coordinator

[REDACTED]

[REDACTED]

Freedom of Information Request - Reference 24-072

I refer to your access application under the Freedom of Information Act 2016 (FOI Act) received by Transport Canberra and City Services (TCCS) on 10 May 2024 by way of transfer from the Chief Minister, Treasury and Economic Development Directorate. It is my understanding that you are seeking access to the following government information:

“Fix my street submissions and repairs to the road on Torrens Street Braddon where the speed bumps are just before the roundabout that you can turn off to Girrahween Street Braddon or keep going on Torrens Street. heading towards the city. Just before the roundabout to be clear where the speed bumps are.”

Timeframes

A decision is due on your access application by 25 June 2024.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

Decision on access

In accordance with the FOI Act, a search of TCCS records which are accessible has been completed and two records have been identified as relevant to your application.

Upon reviewing the information within the records and applying the public interest test under section 17 of the FOI Act, I have decided to provide you with Partial access to two records.

The records identified as relevant to your application are listed in the schedule enclosed at Attachment A. A copy of the records with deletions applied to the information I have found to be contrary to the public interest is enclosed at Attachment B. The reasons for my decision are provided below in the statement of reasons.

Statement of Reasons

In reaching my access decision, I have taken the following into account:

- The FOI Act; and
- The content of the documents that fall within the scope of your request.
- The *Human Rights Act 2016*.

The FOI Act has a pro disclosure bias, which requires information to be disclosed unless doing so would be contrary to the public interest. As an Information Officer, I must decide where, on balance, public interest lies in the disclosure of government information. Section 17(1) of the Act sets out the steps for completing the public interest test. As part of this process, I must identify all relevant factors in schedule 1 of the FOI Act. If no factor in schedule 1 is found relevant, I must then

consider the factors listed in schedule 2 of the FOI Act and determine, on balance, where the public interest lies.

Schedule 1:

- No relevant sections identified.

Schedule 2:

Factors favouring disclosure (Schedule 2.1)

- Schedule 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability.
- Schedule 2.1(a)(iv) - ensure effective oversight of expenditure of public funds.
- Schedule 2.1(a)(viii) - reveal the reason for a government decision and any background or contextual information that informed the decision.

Factors favouring non-disclosure (Schedule 2.2)

- Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

In reviewing the relevant records, I have identified third party personal information, such as names and contact details. I have considered that this information is not readily available to the public and the disclosure of this information is likely to prejudice the protection of an individual's right to privacy under the *Human Rights Act 2004*. I have attributed significant weight to this factor and find the disclosure of personal information to be, on balance, contrary to the public interest.

I have found that the factors favouring disclosure can be satisfied with the deletion of information which is contrary to the public interest. A copy of the relevant information is enclosed at [Attachment B](#).

Charges

In accordance with [Freedom of Information \(Fees\) Determination 2018](#), a fee of \$0.35 per page of information disclosed, except for the first 50 pages, may be applied to an access application. No fees are applicable to this application as the number of pages being released are within the fee-free threshold.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. In accordance with section 28, your application, my decision, and the information disclosed to you will be published within 3 – 10 business days. Your personal information will be removed prior to publication. You may view the TCCS' disclosure log [here](#).

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:
The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82 on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email to tccs.foi@act.gov.au.

Yours sincerely



Lisa Johnson
Information Officer

21 June 2024

ATTACHMENT A – ACCESS APPLICATION SCHEDULE, FREEDOM OF INFORMATION

Reference Number: 24-072

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log

Factors favouring non-disclosure:

Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

Reference number	Page number	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1 - 5	Salesforce data	Multiple	Partial access	Schedule 2.2(a)(ii)	Decision to be published on the TCCS Disclosure Log with personal information removed.
2	6 – 12	Work request data	Multiple	Partial access	Schedule 2.2(a)(ii)	
Total number of records: 2						

	A	B	C	D	E	F	G	H	I
1	Date/Time Opened	Case Number	Subject	ACTCCS Description	Incident Address	Suburb	Assetic Work Request ID	AC Case Number	Assetic Status Comments
2	21/06/2021 15:57	86661	Fix My Street > Roads, parking & vehicles > Roads & traffic > Road condition & safety	<p>More Information</p> <p>Is there any chance that more speedhumps could be placed on Torrens Street, Braddon ACT? Between 0630-0800 every weekday morning, cars are travelling down Torrens Street between Girrahween and Elouera Streets at speeds estimated to be 80-90km/h.</p> <p>Is it posing a safety hazard? Yes</p> <p>Is it causing traffic or cyclists to swerve? No</p> <p>Could it cause a trip, fall or injury? Yes</p> <p>What are you requesting? Request new speedhump</p>	35 TORRENS ST, BRADDON ACT 2612	BRADDON		244362	WR24831 has been cancelled in Assetic by Lauren Exton. Cancelled reason: Work Request has been cancelled. Enquiry has been investigated and closed by Edward Meredith in Salesforce, please refer to Case Number 00086661 for details.
3	10/12/2021 12:03	142376	Fix My Street > Roads, parking & vehicles > Roads & traffic > Road condition & safety	<p>More Information</p> <p>Blocked drain has caused flooding across the roadway and footpath.</p> <p>Is it posing a safety hazard? Yes</p> <p>Is it causing traffic or cyclists to swerve? Yes</p> <p>What are you requesting? Other</p>	█ TORRENS ST, BRADDON ACT 2612	BRADDON		382083	WR38321 has been cancelled in Assetic by Graeme Roughton. Cancelled reason: Work Request has been cancelled. CSRM Case Number : 00142376 Requester Contact Name: █ Phone Number: █ Initial enquiry info only. See CSRM for additional cor...
4	05/01/2022 21:30	149689	Fix My Street > Roads, parking & vehicles > Roads & traffic > Traffic controls	<p>More Information</p> <p>Torrens St, Braddon - Cooyong St end - please install speed hump or other deterrent for motorists tearing up the street.</p> <p>Is it posing a safety hazard? Yes</p> <p>Is it causing traffic or cyclists to swerve? No</p> <p>Could it cause a trip, fall or injury? Yes</p> <p>Where is the issue? Other</p>	COOYONG CENTRE 1 TORRENS ST, BRADDON ACT 2612	BRADDON		397722	WR40601 has been cancelled in Assetic by Lauren Exton. Cancelled reason: Work Request has been cancelled. Enquiry has been investigated and closed by Edward Meredith in Salesforce, please refer to Case Number 00149689 for further details.

	A	B	C	D	E	F	G	H	I
1	Date/Time Opened	Case Number	Subject	ACTCCS Description	Incident Address	Suburb	Assetic Work Request ID	AC Case Number	Assetic Status Comments
5	27/08/2022 15:58	222384	Roads, parking & vehicles > Roads & traffic > Potholes	<p>More Information</p> <p>Hole approx 50cm deep by 20cm diameter on the south west exit of roundabout corner of Torrens and Eloura streets Braddon.</p> <p>Where is the pothole?</p> <p>Roundabout</p> <p>What type of pothole are you reporting?</p> <p>New</p>	23 TORRENS ST, BRADDON ACT 2612	BRADDON	WR60540	563366	
6	05/09/2022 9:08	224570	Fix My Street > Roads, parking & vehicles > Roads & traffic > Potholes	<p>More Information</p> <p>Cnr of Elouera St and Torrens St. Pothole is emerging you can see hole and large space below it.</p> <p>Where is the pothole?</p> <p>Roundabout</p> <p>What type of pothole are you reporting?</p> <p>New</p>	21 TORRENS ST, BRADDON ACT 2612	BRADDON	WR61253	567911	WR61253 has been closed in Assetic by Shane Cox. Comments: Linked Work Order has been assessed.
7	07/10/2022 9:10	235318	Fix My Street > Roads, parking & vehicles > Roads & traffic > Road condition & safety	<p>More Information</p> <p>Speedhump on Torrens St nthbound as exiting roundabout is damaged, come loose, and potentially damaging cars. Surrounding road that hump is fixed into is also damaged and getting worse with weather.</p> <p>Is it posing a safety hazard?</p> <p>Yes</p> <p>Is it causing traffic or cyclists to swerve?</p> <p>Yes</p> <p>What are you requesting?</p> <p>Other</p>	23 TORRENS ST, BRADDON ACT 2612	BRADDON	WR64877	588729	
8	07/10/2022 16:18	235618	Fix My Street > Roads, parking & vehicles > Roads & traffic > Road condition & safety	<p>More Information</p> <p>pothole has caused rear right damage to my tyre and had to replace it</p> <p>Is it posing a safety hazard?</p> <p>Yes</p> <p>Is it causing traffic or cyclists to swerve?</p> <p>Yes</p> <p>What are you requesting?</p> <p>Other</p>	21 TORRENS ST, BRADDON ACT 2612	BRADDON	WR65028	589211	

	A	B	C	D	E	F	G	H	I
1	Date/Time Opened	Case Number	Subject	ACTCCS Description	Incident Address	Suburb	Assetic Work Request ID	AC Case Number	Assetic Status Comments
9	25/10/2022 21:15	242827	Fix My Street > Roads, parking & vehicles > Roads & traffic > Potholes	<p>More Information New large pothole at roundabout at Elouera and Torrens Streets Braddon. Seems a previous channel dug for drains is sinking and there is 1 large pothole now but could be more along the channel soon. Where is the pothole? Roundabout What type of pothole are you reporting? New</p>	21 TORRENS ST, BRADDON ACT 2612	BRADDON	WR68138	601539	WR68138 has been closed in Assetic by Shane Cox. Comments: Linked Work Order has been assessed.
10	27/10/2022 18:47	243765	Fix My Street > Roads, parking & vehicles > Roads & traffic > Potholes	<p>More Information Round about on Torrens and Girrahween street in Braddon has a pot hole in it. There is no number for the roundabout, but 23 Torrens is close. Where is the pothole? Roundabout What type of pothole are you reporting? New</p>	23 TORRENS ST, BRADDON ACT 2612	BRADDON	WR68470	603059	WR68470 has been closed in Assetic by Shane Cox. Comments: Linked Work Order has been assessed.
11	27/10/2022 18:50	243767	Fix My Street > Roads, parking & vehicles > Roads & traffic > Potholes	<p>More Information Round about on Torrens and Elouera Streets has a pothole on it. The one next to the Canberra Raiders complex Where is the pothole? Roundabout What type of pothole are you reporting? New</p>	23 TORRENS ST, BRADDON ACT 2612	BRADDON	WR68471	603061	WR68471 has been closed in Assetic by Shane Cox. Comments: Linked Work Order has been assessed.
12	25/11/2022 7:46	255692	Fix My Street > Roads, parking & vehicles > Roads & traffic > Potholes	<p>More Information Potholes on Torrens street Where is the pothole? Road What type of pothole are you reporting? Recurring</p>	21 TORRENS ST, BRADDON ACT 2612	BRADDON	WR72741	622888	WR72741 has been closed in Assetic by Shane Cox. Comments: Linked Work Order has been assessed.
13	05/12/2022 14:00	259183	Fix My Street > Roads, parking & vehicles > Roads & traffic > Potholes	<p>More Information Large pothole in road at roundabout braddon Where is the pothole? Roundabout What type of pothole are you reporting? New</p>	21 TORRENS ST, BRADDON ACT 2612	BRADDON	WR73632	628627	WR73632 has been closed in Assetic by Shane Cox. Comments: Linked Work Order has been assessed.

	A	B	C	D	E	F	G	H	I
1	Date/Time Opened	Case Number	Subject	ACTCCS Description	Incident Address	Suburb	Assetic Work Request ID	AC Case Number	Assetic Status Comments
14	15/01/2023 12:46	270262	Fix My Street > Roads, parking & vehicles > Roads & traffic > Road condition & safety	<p>More Information Torrens St, Braddon (Cooyong St end) is considered by many motorists to be a drag strip with revving and racing along the street quite common. Speed humps at the Cooyong St end of Torrens St would help to reduce that please. Is it posing a safety hazard? Yes Is it causing traffic or cyclists to swerve? Yes Could it cause a trip, fall or injury? No What are you requesting? Request new speedhump</p>	COOYONG CENTRE 1 TORRENS ST, BRADDON ACT 2612	BRADDON		646998	WR76637 has been cancelled in Assetic by Edward Meredith. Cancelled reason: Work Request has been cancelled.This section of Torrens Street was last surveyed in 2021 which indicated that the average speed of motorists was below the speed limit. Will co...
15	11/04/2023 13:17	307579	Fix My Street > Roads, parking & vehicles > Roads & traffic > Road condition & safety	<p>More Information It would be great if a new speedhump could be installed at the Cooyong St end of Torrens St, Braddon please. A high volume of cars use Torrens St as a "shortcut" to bypass traffic delays along Cooyong St towards Northbourne Avenue. Is it posing a safety hazard? No Is it causing traffic or cyclists to swerve? No Could it cause a trip, fall or injury? No What are you requesting? Request new speedhump</p>	2 TORRENS ST, BRADDON ACT 2612	BRADDON		701528	WR83164 has been cancelled in Assetic by Madeleine Wickens. Cancelled reason: Work Request has been cancelled.
16	25/05/2023 8:34	319853	Fix My Street > Roads, parking & vehicles > Roads & traffic > Road condition & safety	<p>More Information City end of Torrens St - the road is used to bypass traffic build up along Northbourne Ave and Cooyong St - this end of the street is used as a little bit of a speedway Is it posing a safety hazard? Yes Is it causing traffic or cyclists to swerve? No Could it cause a trip, fall or injury? No What are you requesting? Request new speedhump</p>	2 TORRENS ST, BRADDON ACT 2612	BRADDON		730200	WR85576 has been cancelled in Assetic by Edward Meredith. Cancelled reason: Work Request has been cancelled.Torrens Street was last surveyed in November 2021 which indicated that the average speed of motorists was below the speed limit. Will continue ...

	A	B	C	D	E	F	G	H	I
1	Date/Time Opened	Case Number	Subject	ACTCCS Description	Incident Address	Suburb	Assetic Work Request ID	AC Case Number	Assetic Status Comments
17	09/11/2023 13:35	364354	Fix My Street > Roads, parking & vehicles > Parking & vehicles > Report abandoned vehicle	<p>Type of vehicle? Car Can you provide the vehicle registration plate number? EHV07C Is it causing traffic or cyclists to swerve? Yes Has the vehicle been vandalised? No Is the vehicle on private or public land? Public How long do you think it has been there? 1-3 weeks Can you provide any additional details about the vehicle? red mini - parked on the street 41 torrens st braddon Where is the vehicle located? Suburban street</p>	CHILDCARE CENTRE 41 TORRENS ST, BRADDON ACT 2612	BRADDON		811802	
18	18/11/2023 21:07	367285	Fix My Street > Roads, parking & vehicles > Roads & traffic > Road condition & safety	<p>More Information Cars are always approaching the roundabout on ipima/Torrens street quite fast. This is a concern for pedestrians and also sounds from living quite close dangerous with lots of cars beeping/screeching tires. I've seen speed bumps further down torrens Is it causing traffic or cyclists to swerve? Yes Is it posing a safety hazard? Yes What are you requesting? Request new speedhump Could it cause a trip, fall or injury? Yes</p>	██████████ 74 TORRENS ST, BRADDON ACT 2612	BRADDON		816117	WR98786 has been cancelled in Assetic by Bunnarith Seng. Cancelled reason: Work Request has been cancelled. Enquiry has been investigated and closed via Salesforce, please see case number 00367285 for details.
19	08/04/2024 9:29	413171	Fix My Street > Roads, parking & vehicles > Roads & traffic > Potholes	<p>More Information Large pothole (big) on the traffic calming "hump" on Torrens Street at the intersection with Girrahween St Braddon. Needs repairing urgently. May have already been reported!? Where is the pothole? Road What type of pothole are you reporting? New</p>	CHILDCARE CENTRE 41 TORRENS ST, BRADDON ACT 2612	BRADDON	WR110931	892180	

	A	B	C	D	E	F	G	H	I	J	K
1	Work_Reqe st_ID	Work_Ord er_ID	WR_Status	WR_Defect_Location	WR_Brief_Description	WR_Reference_ Number	WR_Created_Date	WR_Resolution_Due_Date	WR_Source	SUPPORTING_INFORMATION	LAST_MODIFIED_DATE
2	WR98786		CANCELLED	██████████ 74 TORRENS ST, BRADDON ACT 2612	Roads, parking & vehicles > Roads & traffic > Road condition & safety	00816117	11/18/2023 9:09:54 PM	12/2/2023 9:09:54 PM	Salesforce	<p>WR98786 : Work Request has been cancelled.Enquiry has been investigated and closed via Salesforce, please see case number 00367285 for details.</p> <p>***Last updated by Bunnarith Seng***27/11/2023 1:14:57 PM , WR98786 : CSRM Case Number : 00367285 Requester Contact Name: ██████████ Phone Number: ██████████</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Cars are always approaching the roundabout on ipima/Torrens street quite fast. This is a concern for pedestrians and also sounds from living quite close dangerous with lots of cars beeping/screeching tires. I've seen speed bumps further down torrens</p> <p>Is it causing traffic or cyclists to swerve? Yes</p> <p>Is it posing a safety hazard? Yes</p> <p>What are you requesting? Request new speedhump</p>	2023-11-27 13:14:57
3	WR85576		CANCELLED	2 TORRENS ST, BRADDON ACT 2612	Roads, parking & vehicles > Roads & traffic > Road condition & safety	00730200	5/25/2023 8:39:02 AM	6/8/2023 12:00:00 AM	Salesforce	<p>WR85576 : Work Request has been cancelled.Torrens Street was last surveyed in November 2021 which indicated that the average speed of motorists was below the speed limit. Will continue to monitor.</p> <p>***Last updated by Edward Meredith***7/08/2023 4:14:26 PM , WR85576 : CSRM Case Number : 00319853 Requester Contact Name: ██████████ Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information City end of Torrens St - the road is used to bypass traffic build up along Northbourne Ave and Cooyong St - this end of the street is used as a little bit of a speedway</p> <p>Is it posing a safety hazard? Yes</p> <p>Is it causing traffic or cyclists to swerve? No</p> <p>Could it cause a trip, fall or injury?</p>	2023-08-07 16:14:26

	A	B	C	D	E	F	G	H	I	J	K
1	Work_Reqe st_ID	Work_Ord er_ID	WR_Status	WR_Defect_Location	WR_Brief_Description	WR_Reference_ Number	WR_Created_Date	WR_Resolution_Due_Date	WR_Source	SUPPORTING_INFORMATION	LAST_MODIFIED_DATE
4	WR77796	WO64691	CLOSED	Torrens St, Braddon ACT 2612, Australia	24 GIRRAHWEEN ST, BRADDON> Road condition & safety	00656787	1/31/2023 8:32:56 AM	2/14/2023 12:00:00 AM	Salesforce	<p>WR77796 : Linked Work Order has been assessed. ***Last updated by Shane Cox***7/03/2023 3:15:56 PM , WR77796 : CSRM Case Number : 00275005 Requester Contact Name: [REDACTED] Phone Number: [REDACTED]</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information The speed hump needs fixing again. it has come apart and can damage low cars. its the speed humps on the roundabout.</p> <p>Is it posing a safety hazard? Yes</p> <p>Is it causing traffic or cyclists to swerve? Yes</p> <p>What are you requesting? Other</p> <p>***Last updated by TCCS Asset Integrations***31/01/2023 8:32:57 AM</p>	2023-03-07 15:15:56
5	WR73632	WO61476	CLOSED	21 TORRENS ST, BRADDON ACT 2612	Roads, parking & vehicles > Roads & traffic > Potholes	00628627	12/5/2022 2:06:18 PM	12/19/2022 12:00:00 AM	Salesforce	<p>WR73632 : Linked Work Order has been assessed. ***Last updated by Shane Cox***3/02/2023 10:09:22 AM , WR73632 : CSRM Case Number : 00259183 Requester Contact Name: Anonymous Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Large pothole in road at roundabout braddon</p> <p>Where is the pothole? Roundabout</p> <p>What type of pothole are you reporting? New</p> <p>***Last updated by TCCS Asset Integrations***5/12/2022 2:06:18 PM</p>	2023-02-03 10:09:22

	A	B	C	D	E	F	G	H	I	J	K
1	Work_Reques t_ID	Work_Ord er_ID	WR_Status	WR_Defect_Location	WR_Brief_Description	WR_Reference_ Number	WR_Created_Date	WR_Resolution_Due_Date	WR_Source	SUPPORTING_INFORMATION	LAST_MODIFIED_DATE
6	WR72741	WO58235	CLOSED	21 TORRENS ST, BRADDON ACT 2612	Roads, parking & vehicles > Roads & traffic > Potholes	00622888	11/25/2022 7:50:17 AM	12/9/2022 12:00:00 AM	Salesforce	<p>WR72741 : Linked Work Order has been assessed. ***Last updated by Shane Cox***22/02/2023 12:04:47 PM , WR72741 : CSRM Case Number : 00255692 Requester Contact Name: Anonymous Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Potholes on Torrens street</p> <p>Where is the pothole? Road</p> <p>What type of pothole are you reporting? Recurring</p>	2023-02-22 12:04:47
7	WR68471	WO58235	CLOSED	23 TORRENS ST, BRADDON ACT 2612	Roads, parking & vehicles > Roads & traffic > Potholes	00603061	10/27/2022 6:56:42 PM	11/10/2022 12:00:00 AM	Salesforce	<p>WR68471 : Linked Work Order has been assessed. ***Last updated by Shane Cox***22/02/2023 12:04:47 PM , WR68471 : CSRM Case Number : 00243767 Requester Contact Name: Anonymous Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Round about on Torrens and Elouera Streets has a pothole on it. The one next to the Canberra Raiders complex</p> <p>Where is the pothole? Roundabout</p> <p>What type of pothole are you reporting? New</p>	2023-02-22 12:04:47

	A	B	C	D	E	F	G	H	I	J	K
1	Work_Reqe st_ID	Work_Ord er_ID	WR_Status	WR_Defect_Location	WR_Brief_Description	WR_Reference_ Number	WR_Created_Date	WR_Resolution_Due_Date	WR_Source	SUPPORTING_INFORMATION	LAST_MODIFIED_DATE
8	WR68470	WO58235	CLOSED	23 TORRENS ST, BRADDON ACT 2612	Roads, parking & vehicles > Roads & traffic >	00603059	10/27/2022 6:51:40 PM	11/10/2022 12:00:00 AM	Salesforce	<p>WR68470 : Linked Work Order has been assessed. ***Last updated by Shane Cox***22/02/2023 12:04:47 PM , WR68470 : CSRM Case Number : 00243765 Requester Contact Name: Anonymous Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Round about on Torrens and Girraheen street in Braddon has a pot hole in it. There is no number for the roundabout, but 23 Torrens is close.</p> <p>Where is the pothole? Roundabout</p> <p>What type of pothole are you reporting? New</p>	2023-02-22 12:04:47
9	WR67610	WO61501	CLOSED	45 Torrens St, Braddon ACT 2612, Australia	Roads, parking & vehicles > Roads & traffic > Potholes 24 BRADDON	00599682	10/23/2022 5:33:14 PM	11/6/2022 12:00:00 AM	Salesforce	<p>WR67610 : Linked Work Order has been assessed. ***Last updated by Shane Cox***16/01/2023 7:59:31 AM , WR67610 : refer to claims ***Last updated by Frank Cortes***1/11/2022 4:26:57 PM , WR67610 : CSRM Case Number : 00241696 Requester Contact Name: [REDACTED] Phone Number: [REDACTED]</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Whilst driving to work I had the misfortune of hitting two sizeable potholes on two separate occasions requiring both front tyres to be replaced. In each case I was unable to swerve and avoid said potholes due to adjacent vehicle constraints.</p> <p>Where is the pothole? Road</p> <p>What type of pothole are you reporting? New</p>	2023-01-16 07:59:31

	A	B	C	D	E	F	G	H	I	J	K
1	Work_Reqe st_ID	Work_Ord er_ID	WR_Status	WR_Defect_Location	WR_Brief_Description	WR_Reference_ Number	WR_Created_Date	WR_Resolution_Due_Date	WR_Source	SUPPORTING_INFORMATION	LAST_MODIFIED_DATE
										<p>WR65028 : Linked Work Order has been assessed. ***Last updated by Matthew Handley***21/10/2022 6:18:46 AM , WR65028 : CSRM Case Number : 00235618 Requester Contact Name: [REDACTED] Phone Number: [REDACTED]</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information pothole has caused rear right damage to my tyre and had to replace it</p> <p>Is it posing a safety hazard? Yes</p> <p>Is it causing traffic or cyclists to swerve? Yes</p> <p>What are you requesting? Other</p>	
10	WR65028	WO59716	CLOSED	21 TORRENS ST, BRADDON ACT 2612	Roads, parking & vehicles > Roads & traffic > Road condition & safety	00589211	10/7/2022 4:23:28 PM	10/21/2022 12:00:00 AM	Salesforce	***Last updated by TCCS Asset Integrations***7/10/2022 4:23:28 PM	2022-10-21 06:18:46
										<p>WR60540 : Work Request has been cancelled.P/H not located ***Last updated by Frank Cortes***2/09/2022 3:32:21 PM , WR60540 : CSRM Case Number : 00222384 Requester Contact Name: Anonymous Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Hole approx 50cm deep by 20cm diameter on the south west exit of roundabout corner of Torrens and Eloura streets Braddon.</p> <p>Where is the pothole? Roundabout</p> <p>What type of pothole are you reporting? New</p>	
11	WR60540		CANCELLED	23 TORRENS ST, BRADDON ACT 2612	Roads, parking & vehicles > Roads & traffic > Potholes - 23 TORRENS ST, BRADDON	00563366	8/27/2022 4:01:42 PM	9/10/2022 12:00:00 AM	Salesforce	***Last updated by TCCS Asset Integrations***27/08/2022 4:01:42 PM	2022-09-02 15:32:21

	A	B	C	D	E	F	G	H	I	J	K
1	Work_Reque st_ID	Work_Ord er_ID	WR_Status	WR_Defect_Location	WR_Brief_Description	WR_Reference_ Number	WR_Created_Date	WR_Resolution_Due_Date	WR_Source	SUPPORTING_INFORMATION	LAST_MODIFIED_DATE
12	WR110931	WO81448	CLOSED	CHILDCARE CENTRE 41 TORRENS ST, BRADDON ACT 2612	CHILDCARE CENTRE 41 TORRENS ST, BRADDON > Roads, parking & vehicles > Roads & traffic > Potholes > on the traffic calming "hump" on Torrens Street	00892180	4/8/2024 9:33:51 AM	4/22/2024 12:00:00 AM	Salesforce	<p>WR110931 : CSRM Case Number : 00413171 Requester Contact Name: [REDACTED] Phone Number: [REDACTED]</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information Large pothole (big) on the traffic calming "hump" on Torrens Street at the intersection with Girraheen St Braddon. Needs repairing urgently. May have already been reported!?</p> <p>Where is the pothole? Road</p> <p>What type of pothole are you reporting? New</p> <p>***Last updated by TCCS Asset Integrations***8/04/2024 9:33:51 AM</p>	2024-04-18 07:41:52
13	WR110908	WO82498	INPRG	Torrens St, Braddon ACT 2612, Australia	Roads, parking & vehicles > Roads & traffic > Potholes	00892096	4/8/2024 7:27:43 AM	4/22/2024 12:00:00 AM	Salesforce	<p>WR110908 : CSRM Case Number : 00413120 Requester Contact Name: [REDACTED] Phone Number:</p> <p>Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations).</p> <p>More Information pothole large opened up again where repair occurred to speed hump left side, torrens st north bound after exiting girawheen st roundabout. BRADDON ACT 2612</p> <p>Where is the pothole? Road</p> <p>What type of pothole are you reporting? Recurring</p> <p>***Last updated by TCCS Asset Integrations***8/04/2024 7:27:43 AM</p>	2024-04-08 11:07:29

