



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: FOI 25-079

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Not Applicable
4. Documents	Published
5. Additional information identified	Not applicable
6. Fees	Not applicable
7. Processing time (in working days)	27 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
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From: [REDACTED]
To: [TCCS FreedomOfInformation](#)
Subject: Freedom of Information Request
Date: Tuesday, 16 September 2025 1:10:35 PM

You don't often get email from [REDACTED] [Learn why this is important](#)

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Dear Information Officer,

I am reaching out to you with a formal Freedom of Information Request as outlined below.

I am seeking access to aggregated data relating to the practical driving test in the ACT held by Transport Canberra. Specifically, I request access to the following aggregated data for the period of 2021-2025, inclusive:

Test Volumes & Outcomes

- The total number of practical driving tests conducted, broken down by learner attempt number
- The total number of tests passed and failed, broken down by learner attempt number

Failure Data – Error Categories

- For failed tests, a breakdown of all error categories recorded during the assessment (not just the primary or critical fail reason), broken down by learner attempt number
- This should include both:
 - **Critical errors** (instant fail reasons such as speeding, disobeying road signs, collisions, etc.), and
 - **General/accumulated errors** (such as observation, signalling, speed management, gap selection, following distance, stop position, lateral position, etc.).

Aggregated Counts

- An aggregated summary showing how many times each error type was recorded across all failed tests in the requested period, noting that a single failed test may include multiple error categories.


Notes on scope:

- I am not seeking any personal information about individual candidates.

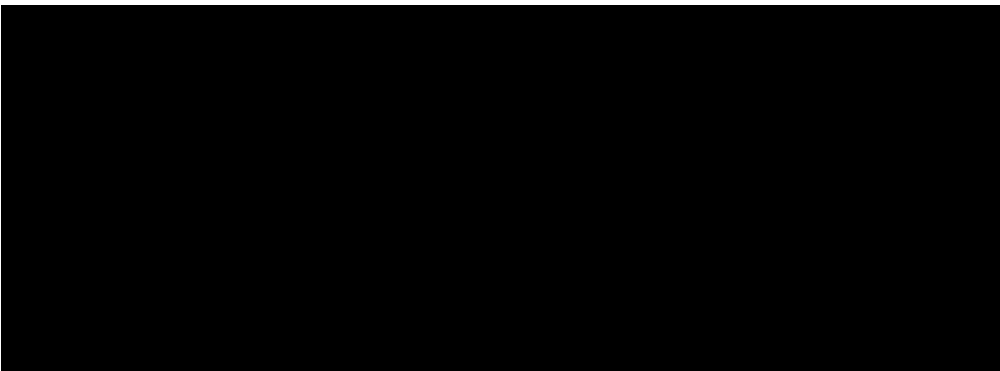
- I am not seeking access to raw test sheets; only aggregated, non-identifiable statistical data is requested.

- If possible, I would prefer the data provided in spreadsheet format (e.g., CSV or XLSX).

The purpose of this request is to better understand the most common reasons candidates fail the practical driving test, e.g. **"x% of fails included an observation error"**, as well as the critical fail errors that result in instant failure, e.g. **"x% of tests were failed due to this type of critical error"**

I hope I have provided enough clarity with my request; however, should you need further explanation, please feel free to get in contact via email or phone on 

I look forward to hearing from you.





Dear [REDACTED]

Freedom of Information Request - Reference 25-079

I refer to your application, under section 30 of the *Freedom of Information Act 2016* (the Act) received by the City and Environment Directorate (CED) on 16 September 2025.

You have sought access to the following government information:

"I am seeking access to aggregated data relating to the practical driving test in the ACT held by Transport Canberra. Specifically, I request access to the following aggregated data for the period of 2021-2025, inclusive:

Test Volumes & Outcomes

- *The total number of practical driving tests conducted, broken down by learner attempt number*
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- *I am not seeking any personal information about individual candidates.*
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- *If possible, I would prefer the data provided in spreadsheet format (e.g., CSV or XLSX).*

The purpose of this request is to better understand the most common reasons candidates fail the practical driving test, e.g. “x% of fails included an observation error”, as well as the critical fail errors that result in instant failure, e.g. “x% of tests were failed due to this type of critical error”.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

Timeframes

In accordance with section 40 of the FOI Act, a decision is due on your application by 30 October 2025.

Decision on access

A search of records held by CED to identify relevant information has been completed and relevant information has been identified. While the scope of your application specified information held by Transport Canberra, our searches identified that the relevant information is held by another business area within CED, Access Canberra Licencing and Registration. The information has been compiled into a single document in a format consistent with your application.

Upon reviewing the relevant information and applying the public interest test under section 17 of the Act, I have decided to provide you with full access. The reasons for my decision are provided further in the statement of reasons section. A copy of the relevant information is enclosed at [Attachment A](#).

Statement of Reasons

In reaching my access decision, I have taken the following into account:

- the FOI Act;
- the content of the documents that fall within the scope of your request; and
- the *Human Rights Act 2004*.

The FOI Act has a pro disclosure bias, which requires information to be disclosed unless doing so would be contrary to the public interest. As an Information Officer, I must decide where, on balance, public interest lies in the disclosure of government information. Section 17(1) of the FOI Act sets out the steps for completing the public interest test. As part of this process, I must identify all relevant factors in schedule 1 of the FOI Act. If no factor in schedule 1 is found relevant, I must then consider the factors listed in schedule 2 of the FOI Act and determine, on balance, where the public interest lies.

Schedule 1

- No relevant factors identified.

Public interest test (Schedule 2)

Factors favouring disclosure (Schedule 2.1)

- Schedule 2.1(a)(i) - promote open discussion of public affairs and enhance the government’s accountability; and

- Schedule 2.1(ii) contribute to positive and informed debate on important issues or matters of public interest.

Factors favouring non-disclosure (Schedule 2.2)

- No relevant factors identified.

In reviewing the information within scope of your application, I have identified information that is likely to promote open discussion of public affairs and contribute to a positive and informed debate. As such I have placed significant weight on these factors. I also acknowledge that the pro-disclosure bias requires Information Officers to consider that the weighting of factors and consideration to the public interest begins in favour of disclosure.

In reaching my decision on access, I must also identify all factors favouring non-disclosure. In my review, I did not identify any factors favouring non-disclosure.

In this instance, I find that disclosure is, on balance, in the public interest and provide you with full access.

Charges

In accordance with [Freedom of Information \(Fees\) Determination 2018](#), a fee of \$0.35 per page of information disclosed, except for the first 50 pages, may be applied to an access application. No fee is applicable to your application as the total number of pages disclosed falls within the fee-free threshold.

Online publishing – disclosure log

Under section 28 of the Act, CED maintains an online record of access applications called a disclosure log. Your original access application, my decision and documents released to you will be published within 3 – 10 business days. Your personal information will be deleted from these copies prior to publication in CED's [disclosure log](#).

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in CED's disclosure log or a longer period allowed by the Ombudsman. If you wish to request a review of my decision, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the CED FOI team on (02) 6207 2987 or email to CED.FOI@act.gov.au.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Jodie Vaile', written in a cursive style.

Jodie Vaile
Information Officer
City and Environment Directorate
27 October 2025

1. Test Volumes and Outcomes

YEAR	TEST OUTCOME	ATTEMPT NUMBER							TOTAL
		1	2	3	4	5	6	7	
2021	Failed	619	62	9	2	1	1	1	695
	Passed	962	155	21	2	1			1141
2021 Total		1581	217	30	4	2	1	1	1836
2022	Failed	911	103	23	4				1041
	Passed	1318	160	30	9	2			1519
2022 Total		2229	263	53	13	2			2560
2023	Failed	1232	226	57	7				1522
	Passed	1376	244	106	22	3			1751
2023 Total		2608	470	163	29	3			3273
2024	Failed	1275	267	85	16	5	2		1650
	Passed	1031	260	90	31	4	2		1418
2024 Total		2306	527	175	47	9	4		3068
2025	Failed	938	122	37	12	2			1111
	Passed	855	174	37	7	3	1		1077
2025 Total		1793	296	74	19	5	1		2188
TOTAL		10517	1773	495	112	21	6	1	12925

2. Failure Data - Error Categories

YEAR	ATTEMPT NUMBER	Anticipation / Judgement	Collision	Examiner Taking Control	Head Checks	Mirror Use	Other (Must Include Reason)	Red Light	Right Of Way	Speed	Stop Sign	Technical Control
2021	1	316	150	393	120	82	203	6	222	153	74	176
	2	35	17	35	6	4	15	1	26	13	4	15
	3	4	2	6	3		3		1	2	2	2
	4	1								2		1
	5			1					1	1		1
	6	1						1		1		1
	7	1			1		1	1				
2021 Total		358	169	436	129	87	223	7	252	170	80	196
2022	1	606	152	529	195	106	220	5	389	284	98	272
	2	60	19	50	15	10	24	1	48	29	10	25
	3	13	2	14	1	1	9	1	13	8	1	4
	4	2	2	2			1		2	2	1	1
	5											
2022 Total		681	175	595	211	117	254	7	452	323	110	302
2023	1	878	230	778	263	154	265	21	577	433	199	423
	2	161	37	138	43	24	60	6	106	74	23	68
	3	24	7	33	6	3	16		28	15	8	14
	4	5	3	3	1	1	1		3		3	1
	5											
2023 Total		1068	277	952	313	182	342	27	714	522	233	506
2024	1	456	207	627	378	119	538	17	479	496	144	342
	2	76	45	115	78	34	95	5	105	109	21	53
	3	18	13	38	24	6	39	1	34	26	9	14
	4	4		7	3		4		8	7	2	5
	5	2		3		1	3		4	1	1	2
	6	1		1	1	1	1		2			1
2024 Total		557	265	791	484	160	680	23	632	639	177	417
2025	1	351	167	447	235	87	331	19	408	333	96	227
	2	53	19	53	23	16	39	1	48	50	17	30
	3	17	4	23	7	3	15		10	12	8	8
	4	3	3	7			6		4	5	3	1
	5	2		2					2			
	6											
2025 Total		426	193	532	265	106	391	20	472	400	124	266
TOTAL		3090	1079	3306	1402	652	1890	84	2522	2054	724	1687