

ATTACHMENT A – ACCESS APPLICATION SCHEDULE - FREEDOM OF INFORMATION

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates which records are intended for release online through open access via the City and Environment Directorate disclosure log:

https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <https://www.act.gov.au/open-access>

File No.	Application Scope:
25-156	<ul style="list-style-type: none"> Any current policy, guideline, training material, or instruction that outlines when bus drivers may refuse boarding or remove a passenger Any procedure describing how such refusal decisions are reviewed, reported, or escalated Any internal record or communication that explains the decision or response relating to my complaint about refusal of service.
Reason for nondisclosure:	
Schedule 2, 2.2(a)(ii) – prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004	

Ref No	Page Numbers	Description	Date	Status	Reason for nondisclosure or deferral	Open Access release status
1	1	Use of e scooters on buses	08/08/2023	Full Release	N/A	Yes
2	2-3	54 - Notice to staff - Updated policies and procedures	07/07/2025	Full Release	N/A	Yes
3	4-6	VIC Gov. consultation - E-scooters on PT	06/08/2025	Full Release	N/A	Yes
4	7-8	Depot screen - Updated policies and procedures	-	Full Release	N/A	Yes
5	9-10	TCOP13 - G4 Carriage of E-Scooters and Personal Mobility Devices Guideline	20/06/2025	Partial Release	Schedule 2, 2.2(a)(ii)	Yes
6	11-14	TCOP13 Carriage of Goods on Buses Policy	20/06/2025	Partial Release	Schedule 2, 2.2(a)(ii)	Yes
7	15-17	TCOP15 Obligations to Passengers	20/06/2025	Partial Release	Schedule 2, 2.2(a)(ii)	Yes

Total No of records: 7