



Freedom of Information (FOI) request - Submission confirmation

Your submission has been successful. Please keep a copy of this receipt for your records.

Date and time

19 May 2026 7:00:12 PM

Reference code

YD9WHP7K

Chief Minister, Treasury and Economic Development Directorate (CMTEDD)

GPO Box 158
Canberra City, ACT 2601

Phone: 6207 7754
CMTEDDFOI@act.gov.au

Applicant information

☐ I want to submit this request anonymously

Assistance

Do you need assistance with preparing your request?

☐ Yes

☒ No

Do you need an interpreter?

☐ Yes

☒ No

Applicant details

Title

▼

First name*

Last name

Pronouns

Chosen name

Business/Organisation

Contact details

Please provide at least one method of contact. We use this information to confirm details of the request and deliver information to you once your request is completed.

Phone number

Email address

Address line 1

Address line 2

Suburb

State

Postcode

Help us direct your request

The following information helps us send your request to the most appropriate team who will coordinate and respond to your request.

What type of information are you requesting? *

There are two types of information commonly asked for: personal information and non-personal or general information.

- Personal information refers to your own or another's personal affairs. If you wish to access personal information, you will need to provide proof of identity.

- Non-personal or general information is all the information held by government about how the government undertakes its functions and roles.

- ☐ Personal information
- ☒ Non-personal (General) information

What do you know about the information you are requesting?*

- ☒ I know the Directorate or agency
- ☐ I know the topic
- ☐ I am not sure

Directorate or agency*

- ☐ Canberra Health Services
- ☐ Chief Minister, Treasury and Economic Development Directorate
- ☒ City and Environment Directorate
- ☐ Digital Canberra
- ☐ Education Directorate
- ☐ Health and Community Services Directorate
- ☐ Infrastructure Canberra
- ☐ Justice and Community Safety Directorate
- ☐ Multiple Directorate request

Request for

To help us process your request:

- Include enough detail in your application so we can identify what government information you want.
- As an alternative to using fields within the form, you may choose to attach documents or audio recordings.
- You may wish to include a statement on how the release of this information is in the public interest.

Scope of your request

What information are you requesting access to?*

Under the Freedom of Information Act 2016 (ACT), I am formally requesting access to records held by the ACT Emergency Services Agency and/or relevant ACT Government directorates relating to Deakin, ACT.

Specifically, I request:

Records of “Fix My Street” or equivalent service requests submitted for Deakin, ACT that were marked as: not resolved, unable to be attended, or closed without action

during the period 1 January 2025 to 31 December 2026 (or the most recent available period if 2026 data is incomplete)

Any available classification or reason codes associated with these requests (e.g. access issues, resource constraints, safety concerns, duplicate reports, or non-attendance)

Aggregate counts of such unresolved or uncompleted requests, broken down by year (2025 and 2026 if available)

Attach additional documents to support your application

Submit application

Timeframes

The Directorate responsible for your application must:

- inform you in writing within 10 working days that it has received your application
- communicate to you about any difficulties/ delays in processing your request
- provide you with a decision on access to the information within 30 working days or less

Requests may take longer than 30 days in situations where an extension has been granted.

If the Directorate must consult a third party, the deadline for providing a decision is extended by 15 working days. The Directorate will notify you if consultation is required.

After you submit your request, the information you supply will be provided to:

- **City and Environment Directorate**
- **CEDFOI@act.gov.au**