



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 23-012

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Published
5. Additional information identified	Published
6. Fees	Not Applicable
7. Processing time (in working days)	16 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
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Freedom of Information - Access Application to Transport Canberra and City Services - Submission confirmation

Your submission has been successful. Please keep a copy of this receipt for your records.

Date and time

Reference code

27 Feb 2023 5:47:17 PM

TLHM5T6V

Transport Canberra and City Services (TCCS)

GPO Box 158
Canberra ACT 2601

Phone: 02 6207 2987

Email: TCCS.FOI@act.gov.au

Applicant details

Title

Given name

Family name

[REDACTED]

[REDACTED]

[REDACTED]

Preferred name

[REDACTED]

Preferred method of contact

Phone

Email

Post

Contact phone number

[REDACTED]

Contact email address

[REDACTED]

Contact postal address

Address line 1

[REDACTED]

Address line 2

[REDACTED]

Suburb

[REDACTED]

State

[REDACTED]

Postcode

[REDACTED]

Preferred method to receive information *

Email

Post

Same as contact email address

Information request

Who are you making the request on behalf of?

Myself

What type of information are you requesting access to? *

Other information

What information are you requesting access to under the Act? *

Listing of Route 4 bus rego numbers that have been dispatched from Tuggeranong to Belconnen since inception of the new timetable 30/1/23 to 14/2/23.
Listing of ACT buses that have bike racks.
Policies that may be in place to ensure reasonable timeframes between buses that have bike racks.
Requesting this information as I've had times when up to 5 x Rapid 4 buses in a row have not had bike racks. Complaints to ACT transport have failed to address the problem.

Attach a description or additional details about the information you are requesting access to (optional)

Do you have a similar or identical request currently under review by another ACT Government Directorate?

Yes No

Are you enquiring as

A member of the public

Do you wish to apply for a waiver of fees associated with processing your application?

Yes No

Do you hold a valid concession card?

Yes No

Please provide your reason for requesting a fee waiver

Should be able to be downloaded in electronic form.

Provide a statement about how the release of information is in the public interest (optional)

Requesting this information as there have been times when up to 5 x Rapid 4 buses in a row have not had bike racks. This is not in accordance with timetable schedules. Complaints to ACT transport have failed to address the problem.

Would you like to provide any additional information? (optional)

Attach additional documents to support your application (optional)

Official

Dear [REDACTED]

Freedom of Information Request - Reference 23-012

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act) received by Transport Canberra and City Services (TCCS) on 27 February 2023 seeking a:

“Listing of Route 4 bus rego numbers that have been dispatched from Tuggeranong to Belconnen since inception of the new timetable 30/1/23 to 14/2/23. Listing of ACT buses that have bike racks. Policies that may be in place to ensure reasonable timeframes between buses that have bike racks”.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

Timeframes

A decision on your application is due by 28 March 2023.

Decision on access

A search of records held by TCCS has been completed and the information from HASTUS as been extracted showing the vehicle registration numbers, timeframes and a list of the buses fitted with/without a bike rack.

Upon reviewing the information within the records and applying the public interest test under section 17 of the FOI Act, I have decided to provide you with full disclosure of the data available and the list is enclosed at [Attachment A](#).

In relation to your request for a policy that outlines the reasonable timeframes between buses that have bike racks, I have been advised that no such policy exists. In consideration of this advice and the outcome of the record search, I am satisfied that all appropriate searches have been completed. Pursuant to section 35(1)(b) of the Act, I have determined that the information that you have requested is not held by TCCS.

Statement of Reasons

In making my decision on disclosing government information, I must identify all relevant factors in schedule 2 of the FOI Act and determine, on balance, where the public interest lies. In reaching my access decision, I have taken the following into account:

Factors favouring disclosure in the public interest (Schedule 2, Section 2.1)

- Section 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability; and
- Section 2.1(a)(viii) - reveal the reason for a government decision and any background or contextual information that informed the decision.

Factors favouring non-disclosure (Schedule 2, Section 2.2)

- No factors favouring non-disclosure were identified as relevant to this application.

I have considered the public interest in relation to information and find that the information enclosed with this notice is in the public interest to disclose in full.

Charges

No fees are applicable, as the information being provided to you is within the fee free threshold.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your access application and this notice of decision will be published on the disclosure log within 3 – 10 business days. Your personal information will be removed from these documents prior to publication.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
via email: ombudsman@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email tccs.foi@act.gov.au.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Cherie Hughes', written over a faint horizontal line.

Cherie Hughes
Information Officer

22 March 2023