



## FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 23-091

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Not Applicable
5. Additional information identified	Not Applicable
6. Fees	Not Applicable
7. Processing time (in working days)	23 Days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not Applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
---	----------------

**Bruan, Nicole**

---

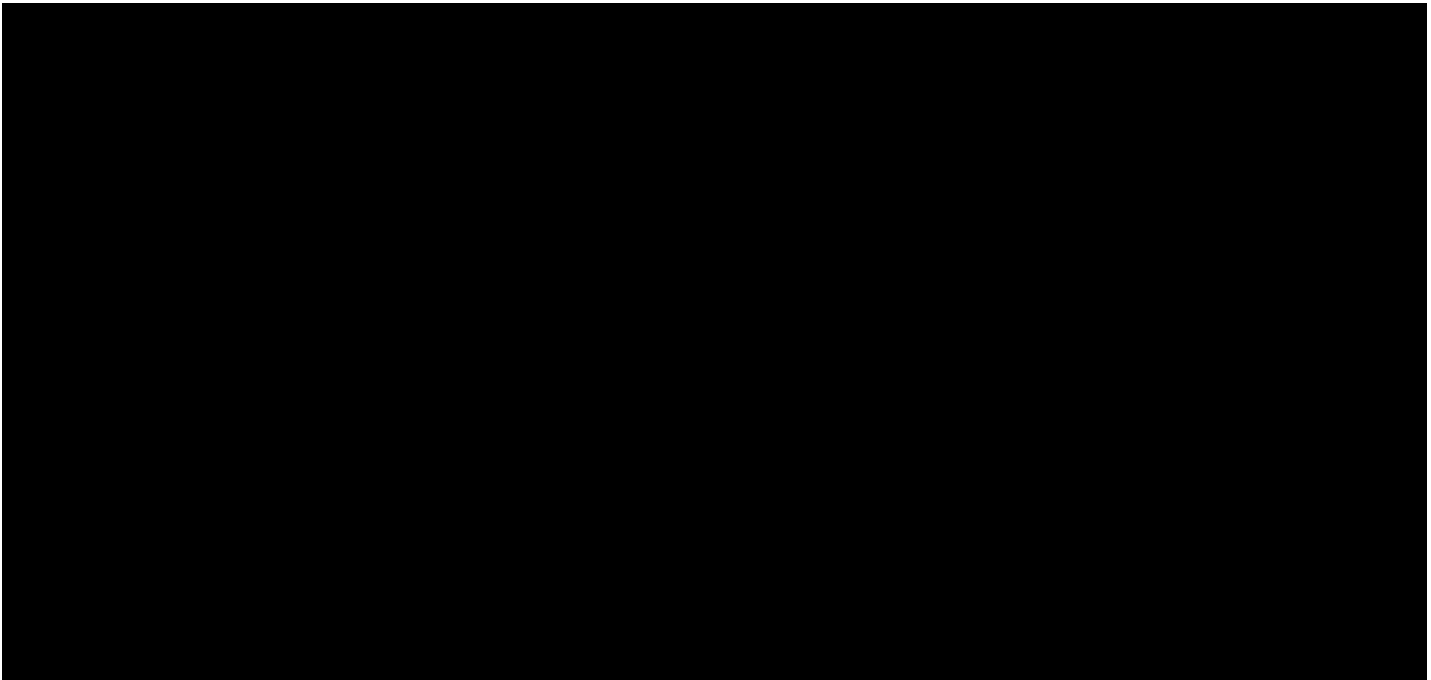
**From:** [REDACTED]  
**Sent:** Thursday, 17 August 2023 11:41 AM  
**To:** TCCS\_FreedomOfInformation  
**Subject:** RE: 23-091 | CLARIFYING SCOPE

**Caution:** This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Hi Toma,

I have added 'road condition' to the scope.

I hope that helps.



---

**From:** TCCS\_FreedomOfInformation <TCCS.FOI@act.gov.au>  
**Sent:** Thursday, August 17, 2023 11:38 AM  
**To:** [REDACTED]  
**Subject:** 23-091 | CLARIFYING SCOPE  
**Importance:** High

OFFICIAL

Hi [REDACTED]

Thank you very much for your time earlier over the phone. To ensure I have understood our conversation correctly, can you please advise if the following description of the information sought in these applications are correct?

*“All documents and files whether in electronic or paper form from 7 March 2018 to date, relating to the potholes and/or road condition of Hopkins Road, Campbell ACT 2612 including but not limited to:*

- 1. Records of all Fix My Street complaints;*
- 2. Inspection/defect notices;*
- 3. Records of any rectification/repair works;*
- 4. Records of any resurfacing or remedial maintenance”.*

If the above scop is incorrect, please reply to this email with a correct scope or call me on (02) 6207 9953 to discuss further.

Yours sincerely,

Toma Ahmed | Administrative Service Officer  
Phone: 620 79953 | Email: [TCCS.FOI@act.gov.au](mailto:TCCS.FOI@act.gov.au)  
Freedom of Information and Subpoenas | TCCS Legal & Contracts | Transport Canberra and City Services  
Directorate | ACT Government  
Level 4, 480 Northbourne Avenue, Dickson 2602 |

-----  
This email, and any attachments, may be confidential and also privileged. If you are not the intended recipient, please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.  
-----



**ACT**  
Government

Transport Canberra and  
City Services



Dear 

### **Freedom of Information Request - Reference 23-091**

I refer to your application made under the *Freedom of Information Act 2016* (the Act) received by Transport Canberra and City Services (TCCS) on 15 August 2023 seeking the following government information:

*"All documents and files whether in electronic or paper form from 7 March 2018 to date, relating to Hopkins Road, Campbell ACT 2612 including but not limited to:*

- 1. Records of all Fix My Street complaints;*
- 2. Inspection/defect notices;*
- 3. Records of any rectification/repair works;*
- 4. Records of any resurfacing or remedial maintenance".*

On 17 August 2023 your office amended your scope to the following:

*"All documents and files whether in electronic or paper form from 7 March 2018 to date, relating to the potholes and/or road condition of Hopkins Road, Campbell ACT 2612 including but not limited to:*

- 1. Records of all Fix My Street complaints;*
- 2. Inspection/defect notices;*
- 3. Records of any rectification/repair works;*
- 4. Records of any resurfacing or remedial maintenance".*

### **Authority**

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

### **Timeframes**

A decision on your application is due on 26 September 2023.

### **Decision on access**

A search of records held by TCCS has been completed and no information relevant to your request was identified. I am satisfied that all appropriate searches were completed. Pursuant to

TCCS.FOI@act.gov.au | phone: (02) 620 72987 | [www.act.gov.au](http://www.act.gov.au)

section 35(1)(b) of the Act, I have determined that the information you have requested is not held by TCCS.

However, I have been advised by Roads ACT that the majority of this road falls under the jurisdiction of either National Capital Authority or the Department of Defence. To seek any relevant records from these departments you will need to submit a separate application directly to them.

### **Charges**

No charges are applicable to your application because no relevant information was found to be held by TCCS.

### **Disclosure log**

Under section 28 of the Act, TCCS maintains an online record of access applications called a [disclosure log](#). Your access application and this notice of decision will be published on the disclosure log within 3 – 10 business days. Your personal information will be removed from these documents prior to publication.

### **Ombudsman review**

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601  
Via email: [ombudsman@ombudsman.gov.au](mailto:ombudsman@ombudsman.gov.au)

### **ACT Civil and Administrative Tribunal (ACAT) review**

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Level 4, 1 Moore Street  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
[www.acat.act.gov.au](http://www.acat.act.gov.au)

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 620 72987 or email [tccs.foi@act.gov.au](mailto:tccs.foi@act.gov.au).

Yours sincerely

A handwritten signature in black ink, appearing to read 'Cherie Hughes', written over the printed name.

Cherie Hughes  
Information Officer

15 September 2023