



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 24-058

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Not applicable
4. Documents	Not applicable
5. Additional information identified	Not applicable
6. Fees	Not applicable
7. Processing time (in working days)	32 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable
11. Additional information identified by ACAT	Not applicable



Dear Colleagues



We request access to the following government information under the *Freedom of Information Act 2016*:

1. All records relating to the maintenance, upkeep, monitoring, and repair of the median strip located to the north of the roundabout between Kingsford Smith Drive and Belconnen Way in Scullin in the Australian Capital Territory (the **median strip**) including but not limited to Spreadsheets, lists, Work Order memos, Fix My Street submissions, priority designations, and Work Order completion records.
 - a. For your ease of reference, the precise coordinates for the median strip are: '-35.23855104706495, 149.0307883298024'
2. All records of defects on or around the median strip for the period 1 January 2020 to date.
3. Work orders relating to the median strip from 1 January 2020 to date.
4. Complaints relating to the median strip from 1 January 2020 to date.



[REDACTED]

[REDACTED]

Freedom of Information Request - Reference 24-058

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act) received by Transport Canberra and City Services (TCCS) on 23 April 2024 seeking:

1. *“All records relating to the maintenance, upkeep, monitoring, and repair of the median strip located to the north of the roundabout between Kingsford Smith Drive and Belconnen Way in Scullin in the Australian Capital Territory (the median strip) including but not limited to Spreadsheets, lists, Work Order memos, Fix My Street submissions, priority designations, and Work Order completion records.”*
 - a. *For your ease of reference, the precise coordinates for the median strip are: '-35.23855104706495, 149.0307883298024'*
2. *All records of defects on or around the median strip for the period 1 January 2020 to date.*
3. *Work orders relating to the median strip from 1 January 2020 to date.*
4. *Complaints relating to the median strip from 1 January 2020 to date.”*

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

Timeframes

A decision on your application was due on 6 June 2024. I thank you for being agreeable to an extension to 18 June 2024.

Decision on access

A search of records held by TCCS has been completed and no information relevant to your request was identified. I am satisfied that all appropriate searches were completed. Pursuant to section 35(1)(b) of the Act, I have determined that the information that you have requested is not held by TCCS.

Charges

Processing charges are not applicable for this request because no information was found to be held by TCCS.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your access application and this notice of decision will be published on the disclosure log within 3 – 10 business days. Your personal information will be removed from these documents prior to publication in the [TCCS Disclosure Log](#).

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82 on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email to tccs.foi@act.gov.au.

Yours sincerely



Lisa Johnson
Information Officer

14 June 2024