

Average Visits

1st July 2024 - 11th February 2026



Scenarios

- ☒ Current
☐ Proposed

Branch Grouping

- ☐ 1. Town Centre Branch
☐ 2. Community Branch
☐ 3. Neighbourhood Branch

Date

01/12/2024 11/02/2026

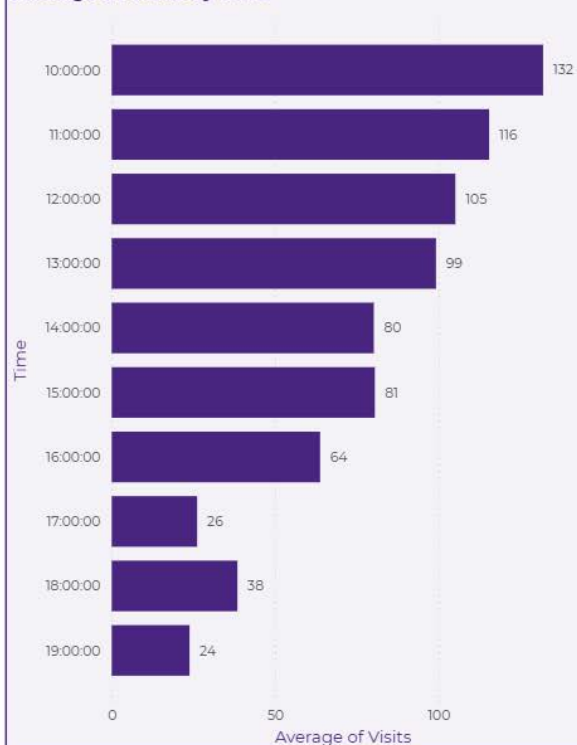
Branch

- ☐ Belconnen
☐ Civic
☐ Dickson
☐ Erindale
☐ Gungahlin
☐ Kingston
☐ Kippax
☐ Tuggeranong
☐ Woden

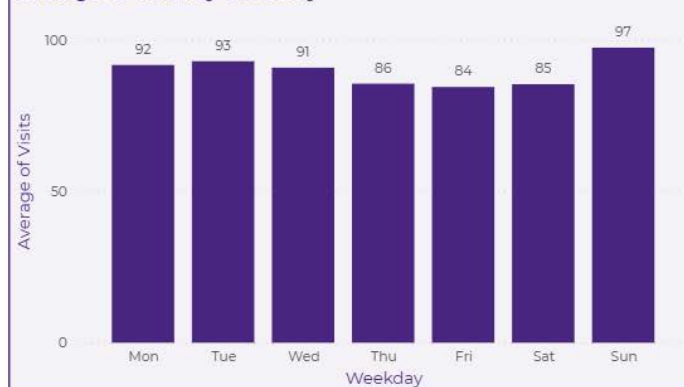
Weekday

- ☐ Mon
☐ Tue
☐ Wed
☐ Thu
☐ Fri
☐ Sat
☐ Sun

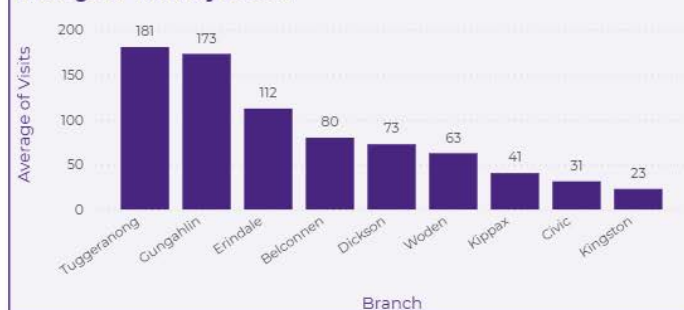
Average of Visits by Time



Average of Visits by Weekday



Average of Visits by Branch



Libraries Visits & Hours

Data request



ACT
Government

Access
Canberra

Purpose

This report provides an overview of visitation patterns across ACT public libraries, with a focus on activity across the day during business and extended hours. The analysis is intended to support understanding of usage trends, without providing operational recommendations.

Scenario

This report provides two scenario filters that allow users to compare operating hours and associated visit patterns:

Proposed Scenario - Displays visit data from 9:00 am to 5:00 pm and represents the suggested or future operating hours under consideration.

Current Scenario - Displays visit data from 10:00 am to 8:00 pm, which reflects the organisation's existing operating hours.

Data notes

Date Range: 1st July 2024 - 11th February 2026 (591 days)

About this data: "Visits" refers to the number of times people entered a library, not the number of unique visitors. Averages are daily averages.

Current Business Hours

Refer to the official branch hours: [Hours & Locations - Libraries ACT](#)

Exclusions

The dataset excludes records from full-day branch closures, public holidays, the Christmas shutdown period, and non-business hours.

Activity:

- Pre 10 AM activity** - Visits recorded between 9AM and 10AM were included due to the high volume outside standard hours and because 9AM is the proposed business start time for this report.
- Usual business hours**
- Extended hours activity** - Dickson, Gungahlin, and Woden branches each operate extended hours once a week from 5:30PM to 8:00PM.

Branch Groupings:

1. Town Centre Branch:

- Belconnen
- Dickson
- Gungahlin
- Tuggeranong
- Woden

1. Community Branch:

- Civic
- Erindale
- Kippax

1. Neighbourhood Branch:

- Kingston

Analysis

There is an average of 52 visits across all branches between 9:00 AM and 10:00 AM, representing 4% of the total average hourly visits.

- Across the branches that operate extended hours once a week (Dickson, Gungahlin, and Woden), there are an average of 30 visits at each branch between 6:00 PM and 8:00 PM.
- There is an average of 96 visits across all branches on Sundays.

Visits Summary

Activity Branch Grouping	1. Pre 10 AM activity		2. Usual business hours		3. Extended hours activity	
	Average Visits	% of Total Visits	Average Visits	% of Total Visits	Average Visits	% of Total Visits
1. Town Centre Branch	64	3%	114	72%	30	0%
2. Community Branch	40	1%	64	21%		
3. Neighbourhood Branch	18	0%	24	2%		
Total	52	4%	90	96%	30	0%

Total Visits

1st July 2024 - 11th February 2026



Scenarios

- ☒ Current
☐ Proposed

Branch Grouping

- ☐ 1. Town Centre Branch
☐ 2. Community Branch
☐ 3. Neighbourhood Branch

Date

01/12/2024 11/02/2026

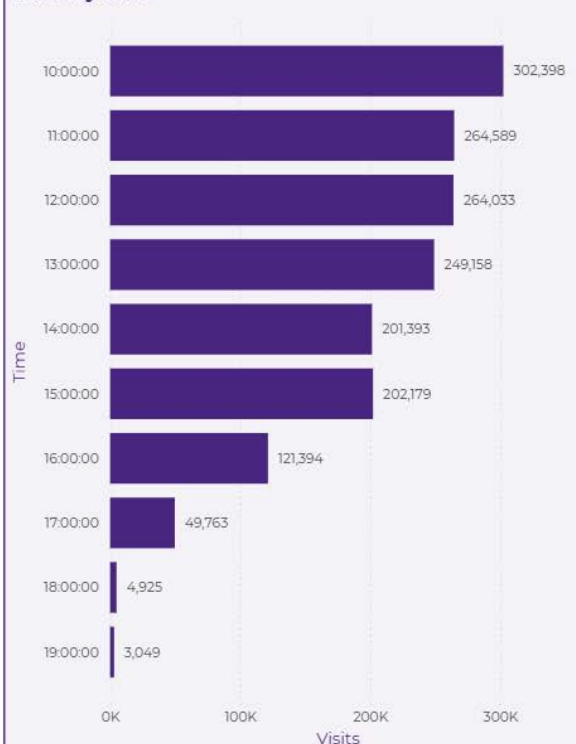
Branch

- ☐ Belconnen
☐ Civic
☐ Dickson
☐ Erindale
☐ Gungahlin
☐ Kingston
☐ Kippax
☐ Tuggeranong
☐ Woden

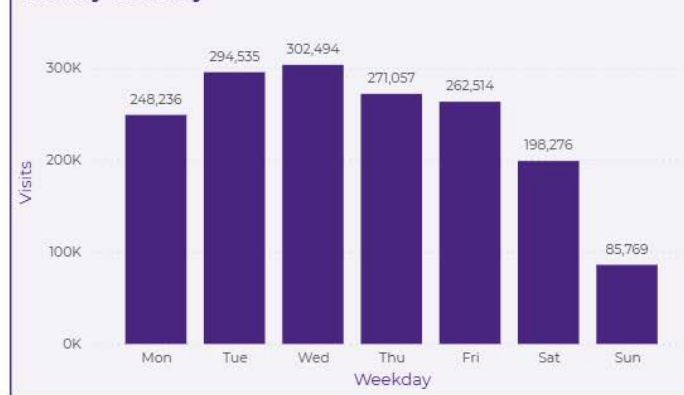
Weekday

- ☐ Mon
☐ Tue
☐ Wed
☐ Thu
☐ Fri
☐ Sat
☐ Sun

Visits by Time



Visits by Weekday



Visits by Branch

