



ACT
Government

Transport Canberra and
City Services

FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCSFOI 2018-066

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule and documents	n/a
4. Additional information identified	No
5. Fees	n/a
6. Processing time (in working days)	24 days (extension granted)
7. Decision made by Ombudsman	n/a
8. Additional information identified by Ombudsman	n/a
9. Decision made by ACAT	n/a
10. Additional information identified by ACAT	n/a

RECEIVED
DATE 9/8/18 BY TCCS

Ref 18-066

-----Original Message-----

From: [REDACTED]
Sent: Thursday, 9 August 2018 2:28 PM
To: EDU Legal Liaison <EDULegalLiaison@act.gov.au>
Subject: FOI Application

To Whom It May Concern,

I request the following information under Freedom of Information regarding my:
login times/ durations to Libraries ACT terminal/s at [REDACTED] Library on [REDACTED] 2018 for possible
[REDACTED]

User ID: [REDACTED]

Kind Regards,

Sent from my iPhone



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[REDACTED]

Dear [REDACTED]

Freedom of Information request: Reference - 18-066

I refer to your application made under the *Freedom of Information Act 2016* (the Act), received by Transport Canberra and City Services Directorate (TCCS) on 9 August 2018, in which you sought access to:

- Login times/durations to Libraries ACT terminals at [REDACTED] Library on [REDACTED] [REDACTED] 2018 under your user ID [REDACTED]

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

TCCS is required to provide a decision on your access application by 6 August 2018. I note that you have agreed to an extension to process your application.

Decision on access

Thank you for providing primary proof of your identity. A search has been undertaken against your user ID on the Library's system and data has been identified and extracted into the table below. I note that the information available is limited, with start and finish times unavailable. However, the number of sessions and the average sessions times was available. A summary is detailed below:

Date	Membership No.	No. of sessions	Cumulative total time	Average session time
[REDACTED]	[REDACTED]	3	36 mins	12 mins
[REDACTED]	[REDACTED]	2	35 mins	17 ½ mins

Charges

Processing charges are not applicable for this request because no documents are being released to you.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your original access application and my decision released in response to your access application will be published in the TCCS disclosure log from 3 days after the date of this decision.

Your personal contact details, including the dates of enquiry and your membership number will not be published. You may view the TCCS' disclosure log at http://www.tccs.act.gov.au/about-us/freedom_of_information.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: ombudsman@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the directorate's FOI Coordinator on 6205 5408 or email tccs.foi@act.gov.au.

Yours sincerely



Cherie Hughes
Information Officer

12 September 2018