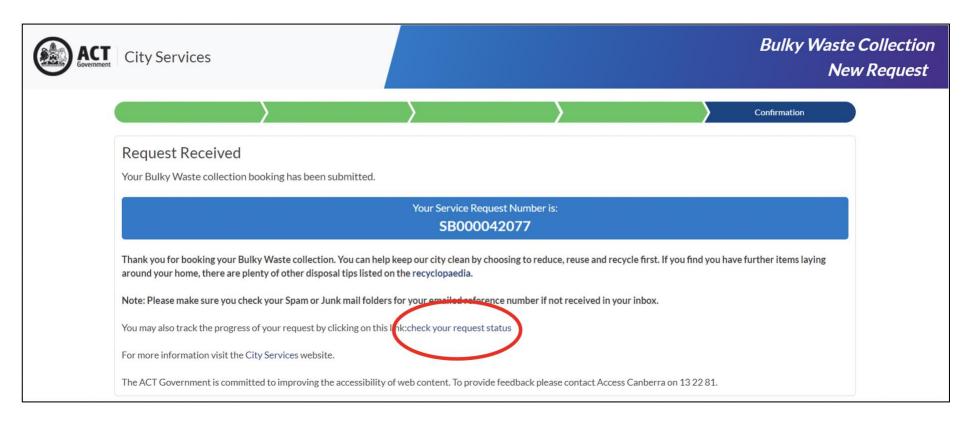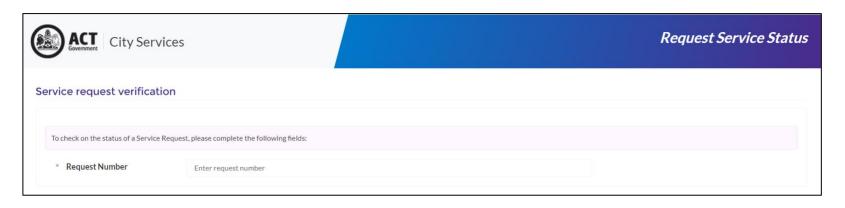# Check the status of a service request

After submitting a request for a bin service, you can track its progress online.

Take note of the service request number provided by WSMS. This is on the **Confirmation** screen.

Select the **check your request status** link.

The Request Service Status screen will display.

Enter the service request number.

Enter your surname and post code.

Select Get Status .

The status of your service request will display.