



## FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: FOI 25-106

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Published
5. Additional information identified	Not applicable
6. Fees	Not applicable
7. Processing time (in working days)	27 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
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**From:** [CMTEDD FOI](#)  
**To:** [CED, FOI](#)  
**Cc:** [CMTEDD FOI](#)  
**Subject:** 25-106 - FW: Freedom of Information request - CMTEDDFOI 2025-374 - Possible full transfer  
**Date:** Wednesday, 15 October 2025 9:12:30 AM

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OFFICIAL: Sensitive - Personal Privacy

Good morning Team,  
CMTEDD has received the below FOI request, which seems to be for City and Environment Directorate (CED).

Can you please confirm if CED will accept a full transfer of this request.

Kind regards

Lisa Kramarzewski

**CMTEDD FOI Team**

Phone: 02 6207 7754 | [CMTEDDFOI@act.gov.au](mailto:CMTEDDFOI@act.gov.au)

Chief Minister, Treasury and Economic Development Directorate | **ACT Government**

220 London Circuit, Canberra City | GPO Box 158 Canberra ACT 2601 | [www.act.gov.au](http://www.act.gov.au)

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**From:** no-reply@act.gov.au

**Sent:** Wednesday, 15 October 2025 7:59 AM

**To:** CMTEDD FOI

**Subject:** Freedom of Information request - CMTEDDFOI 2025-374

**Caution:** This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Please find online enquiry details below. Please ensure this enquiry is responded to within fourteen working days.

### Your details

**All fields are optional, however an email address OR full postal address must be provided for us to process your request. An email address and telephone contact number will assist us to contact you quickly if we need to discuss your request.**

Title: [REDACTED]  
First Name: [REDACTED]  
Last Name: [REDACTED]  
Business/Organisation:  
Address: [REDACTED]  
Suburb: [REDACTED]  
Postcode: [REDACTED]  
State/Territory: [REDACTED]  
Phone/mobile: [REDACTED]  
Email address: [REDACTED]

### Request for information

**(Please provide as much detail as possible, for example subject matter and relevant dates, and also provide details of documents that you are not interested in.)**

Under the Freedom of Information Act 2016 I want to access the following document/s (\*required field):

1. All records relating to the maintenance, upkeep, monitoring, and repair of the footpath located in the vicinity of New South Wales Crescent, Barton, opposite Telopea Park School, 20 metres south of the roundabout intersection with Dominion Cct Barton in the Australian Capital Territory ('the footpath') including but not limited to Spreadsheets, lists, Work Order memos, reports of injury, Fix My Street submissions, priority designations, and Work Order completion records.
2. Notice of defects relating to the footpath from 19 September 2023 to date.
3. Work orders relating to the footpath from 19 September 2023 to date.
4. Complaints relating to the footpath from 19 September 2023 to date.

I do not want to access the following documents in relation to my request::

Thank you.  
Freedom of Information Coordinator

Dear [REDACTED]

## Freedom of Information – Notice of Decision

I refer to your application under section 30 of the [Freedom of Information Act 2016](#) (the FOI Act), received by the City and Environment Directorate (CED) on 15 October 2025. Your application was received by transfer from the Chief Minister, Treasury and Economic Development Directorate. It is my understanding you are seeking access to the following information:

- 1. All records relating to the maintenance, upkeep, monitoring, and repair of the footpath located in the vicinity of New South Wales Crescent, Barton, opposite Telopea Park School, 20 metres south of the roundabout intersection with Dominion Cct Barton in the Australian Capital Territory ('the footpath') including but not limited to Spreadsheets, lists, Work Order memos, reports of injury, Fix My Street submissions, priority designations, and Work Order completion records.*
- 2. Notice of defects relating to the footpath from 19 September 2023 to date.*
- 3. Work orders relating to the footpath from 19 September 2023 to date.*
- 4. Complaints relating to the footpath from 19 September 2023 to date.*

## Timeframes

In accordance with section 40 of the FOI Act, CED is required to provide a decision on your access application within 30 working days. Therefore, a decision is due on or by **26 November 2025**.

## Authority

I am an Information Officer appointed by the Director-General of the City and Environment Directorate under section 18 of the FOI Act to deal with access applications made under Part 5 of the FOI Act.

## Decision on access

A search for CED records has been completed and two records within the scope of your application have been identified. The records are listed in the schedule at **Attachment A**.

I have decided to:

- grant **full** access to one record.

- grant **partial** access to one record.

The reasons for my decision are detailed in the *statement of reasons* section below. The records being released to you are provided at **Attachment B** with redactions applied to any information contrary to the public interest to release.

### **Statement of reasons**

The FOI Act has a pro-disclosure bias, which requires information to be disclosed unless doing so would be contrary to the public interest. As an Information Officer, I am responsible for determining whether disclosure of the information within the scope of your application would be contrary to the public interest.

My assessment begins with Schedule 1 of the FOI Act, which outlines categories of information that are taken to be contrary to the public interest to disclose. If the information does not fall within any of these categories, I must then apply the public interest test under section 17 of the FOI Act. This test involves weighing the factors favouring disclosure against those favouring nondisclosure, as set out in Schedule 2.

In reaching my access decisions, I have taken the following into account:

- the FOI Act
- the information that falls within the scope of your application
- the *Human Rights Act 2004*
- the ACT Ombudsman FOI Guidelines

I confirm that I have not considered any of the factors listed in section 17(2) of the FOI Act, which outlines a list of considerations that must not be taken into account when applying the public interest test.

#### Schedule 1 – Information taken to be contrary to the public interest

- *No relevant sections identified.*

#### Schedule 2 – Public interest test

##### *Factors favouring disclosure (Schedule 2.1)*

- *Section 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability.*
- *Section 2.1(a)(ii) - contribute to positive and informed debate on important issues or matters of public interest.*

##### *Factors favouring nondisclosure (Schedule 2.2)*

- *Section 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the Human Rights Act 2004.*

In reviewing the information within the scope of your application, I have decided that disclosure promotes open discussion of public affairs and enhances government's accountability generally. Additionally, the disclosure of the information will contribute to an informed debate on a matter of public interest. I have placed moderate weight on this factor.

In my consideration of factors favouring non-disclosure of information within the records, I have identified the personal information of a third party. I have considered that the information has been provided to CED with the expectation that it is handled in accordance with published privacy statements and policies. I consider that this information has not

otherwise been disclosed by CED. I further consider that this information has come to be held by CED with the expectation that it is handled in accordance with the Information Privacy Act 2014. As such, I find it appropriate to afford significant weight to this factor.

### *Balancing the factors*

Having applied the public interest test outlined in section 17 of the FOI Act, I have concluded that the disclosure of third-party personal information is, on balance, contrary to the public interest to disclose. Accordingly, I have redacted this specific information under section 50(2) of the FOI Act.

Consistent with the pro-disclosure intent of the FOI Act, I am satisfied that redacting only the information that is contrary to the public interest ensures compliance with the FOI Act while still providing access to the majority of the information held by CED within the scope of your application.

### **Charges**

Processing charges are not applicable for this application because the number of pages released to you is below the charging threshold of 50 pages.

### **Online publishing – Disclosure Log**

Under section 28 of the FOI Act, CED maintains a disclosure log, which is a public record of access applications and decisions. Your original access application and my decision will be published on the CED disclosure log. Your personal contact details will not be published.

### **ACT Ombudsman Review**

My decision on your access application is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek ACT Ombudsman review of this outcome under section 73 of the FOI Act within 20 working days from the day that my decision is provided to you, or a longer period allowed by the ACT Ombudsman. If you wish to request a review of my decision, you may write to the ACT Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601  
Via email: [actfoi@ombudsman.gov.au](mailto:actfoi@ombudsman.gov.au)

### **ACT Civil and Administrative Tribunal (ACAT) Review**

Under section 84 of the FOI Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740  
<https://www.acat.act.gov.au/>

Please contact the CED Information Access team if you have any queries in relation to your application via 6207 2987 or [CEDFOI@act.gov.au](mailto:CEDFOI@act.gov.au).

Yours sincerely

A handwritten signature in black ink, appearing to be 'LJ', written in a cursive style.

Lisa Johnson  
Information Officer  
City and Environment Directorate  
21 November 2025

## ATTACHMENT A – ACCESS APPLICATION SCHEDULE - FREEDOM OF INFORMATION

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government’s Open Access Scheme. The Open Access release status column of the table below indicates which records are intended for release online through open access via the City and Environment Directorate disclosure log:

[https://www.cityservices.act.gov.au/about-us/freedom\\_of\\_information/disclosure-log](https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log)

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: <https://www.act.gov.au/open-access>

File No.	Application Scope:
<b>25-106</b>	<ol style="list-style-type: none"> <li>1. All records relating to the maintenance, upkeep, monitoring, and repair of the footpath located in the vicinity of New South Wales Crescent, Barton, opposite Telopea Park School, 20 metres south of the roundabout intersection with Dominion Cct Barton in the Australian Capital Territory ('the footpath') including but not limited to Spreadsheets, lists, Work Order memos, reports of injury, Fix My Street submissions, priority designations, and Work Order completion records.</li> <li>2. Notice of defects relating to the footpath from 19 September 2023 to date.</li> <li>3. Work orders relating to the footpath from 19 September 2023 to date.</li> <li>4. Complaints relating to the footpath from 19 September 2023 to date.”</li> </ol>
<b>Reason for nondisclosure :</b>	
Schedule 2, 2.2(a)(ii) – prejudice the protection of an individual’s right to privacy or any other right under the <a href="#">Human Rights Act 2004</a>	

Ref No	Page Numbers	Description	Date	Status	Reason for nondisclosure or deferral	Open Access release status
<b>1</b>	1	Work Orders for New South Wales Cr	25/February/2025	Full access	Not applicable	Yes
<b>2</b>	7	Salesforce Notes	Various	Partial Access	Schedule 2, 2.2(a)(ii)	Yes
<b>Total No of records: 2</b>						

Work Order IDA1:N2	Work Order Status	Work Order Creation Time	Work Order Brief Description
WO94386	ASSESS	25/02/2025 10:56 AM	25 New South Wales, cracked concrete foot path panels, need to be replaced to make it safe. Along the school fence. (8.6*1.2)+(2.4*1.2)+(1.2*1.2)+(4.8*1.2).

Work Order Supporting Information	Work Order Priority	Work Order Priority Notation	Work Order Actual Finish Date
<p>WO94386 : Scheduled by bulk scheduling operation.            ***Last updated by Sam Priestley***20/06/2025 10:40:46 AM            , WO94386 : 25 New South Wales, cracked concrete foot path panels, need to be replaced to make it safe. Along the school fence.  <math>(8.6*1.2)+(2.4*1.2)+(1.2*1.2)</math>.            ***Last updated by Muhammad Adnan***25/02/2025 10:52:59 AM</p>		<p>2 High Risk (14 days)</p>	<p>19/09/2025 10:19 AM</p>

Work Order Source	Work Order Work Group	Work Order Type	Work Order Failure Code
Routine Inspection	Concrete - RM	CM - Corrective	CCK, CCK-01, Concrete - Cracked or displaced, Horizontal displacement (15-35mm)

Work Order Cause Code	Work Order Remedy Code	Asset Id	Asset Name
UNK, UNK-01, Unknown Cause, Unknown Cause	Panel replacement	COPA13704	NEW SOUTH WALES CRESCENT CONCRETE FOOTPATH

Asset Category	Asset Workgroup	Maintenance Asset Type	Maintenance Asset Sub Type
Pathways	Concrete - RM	Community Path	Concrete

Asset Suburb	Work Order Defect Location
BARTON	25 New South Wales Cres, Barton ACT 2600, Australia

Case Number	Date/Time Opened	Subject	ACTCCS Description	Incident Address	Suburb	Assetic Work Request ID	AC Case Number	Assetic Status Comments	Account Name	Request Comments
00368481	22/11/2023 17:00	Fix My Street > Cycle & footpaths > Shared paths > Damage to path or other	More Information Debris & tree damage from a car accident Is it causing traffic or cyclists to swerve? No What is the material? Unknown/other What is the damage? Cracked, broken or uneven Could it cause a trip, fall or injury? Yes	50 NEW SOUTH WALES CR, BARTON ACT 2600	BARTON		00818193	WR99125 has been cancelled in Assetic by Shane Cox. Cancelled reason: Work Request has been cancelled. Cleaned up by on call staff		
00388178	19/01/2024 11:59	Fix My Street > Cycle & footpaths > Shared paths > Debris on path	What is the debris or material? Sludge and dirt across the footpath in various places. Is it causing traffic or cyclists to swerve? Yes Could it cause a trip, fall or injury? Yes	TENNIS COURTS 25 NEW SOUTH WALES CR, BARTON ACT 2600	BARTON	WR104228	00847428	WR104228 has been closed in Assetic by Louis Russell. Comments: Linked Work Order has been assessed.		
00503796	15/02/2025 0:18	Fix My Street > Cycle & footpaths > Shared paths > Accessibility issues	Issue Description Good morning, I am reporting an issue with the footpath on the tennis court side of New South Wales Crescent which is opposite the Telopea Park School. There is no concrete footpath and when it rains the soil turns to muck and along with the lack of street lighting pedestrians will walk into a manhole that will cause damage to limbs. Regards [REDACTED]	TELOPEA PARK SCHOOL 25 NEW SOUTH WALES CR, BARTON ACT 2600	BARTON		01041253			
00506598	24/02/2025 13:25	Fix My Street > Cycle & footpaths > Shared paths > Damage to path or other	What is the damage? Sunken or collapsed What is the material? Asphalt Could it cause a trip, fall or injury? No Is it causing traffic or cyclists to swerve? No More Information The path is at lowest point on the road and when it rains heavily the flooding [REDACTED]	42 NEW SOUTH WALES CR, BARTON ACT 2600	BARTON		01047318	WR131946 has been rejected in Assetic by Adam Mulville. Rejection reason: All drains checked and clear vehicle crossing not to standard		Please see feed

Case Number	Date/Time Opened	Subject	ACTCCS Description	Incident Address	Suburb	Assetic Work Request ID	AC Case Number	Assetic Status Comments	Account Name	Request Comments
00507352	26/02/2025 13:23	Fix My Street > Cycle & footpaths > Shared paths > Damage to path or other	<p>What is the damage? Cracked, broken or uneven</p> <p>What is the material? Asphalt</p> <p>Could it cause a trip, fall or injury? Yes</p> <p>Is it causing traffic or cyclists to swerve? Yes</p> <p>More Information The shared "vehicle crossing" servicing 44 and 46 New South Wales Cres Barton is in shocking condition. Could its replacement please be included in the forthcoming program of footpath repairs in Barton?</p>	46 NEW SOUTH WALES CR, BARTON ACT 2600	BARTON	WR13215	01049051	Workrequest WO94576 is in progress. WorkOrder Corrective Maintenance has been raised in Assetic with a priority of Non Critical (30 days)	[REDACTED]	
00513879	17/03/2025 20:48	Fix My Street > Cycle & footpaths > Shared paths > Accessibility issues	<p>Issue Description Telopea Park West between the Telopea Park School and Telopea Park needs a raised pedestrian crossing to allow safe pedestrian and children travel between Kingston and the school.</p> <p>The ACT government stated pedestrian crossing constructions as part of the Road Safety Program would start in early 2025. However, it is nearing the end of the first quarter and there is no information. I am requesting that the ACT government communicate publicly when construction will begin to fulfill commitments.</p>	TELOPEA PARK SCHOOL 25 NEW SOUTH WALES CR, BARTON ACT 2600	BARTON		01061025		[REDACTED]	