



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 23-136

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Published
5. Additional information identified	Not Applicable
6. Fees	Not Applicable
7. Processing time (in working days)	25 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
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[REDACTED]

FOI and Subpoenas, Legal and Contracts
Transport Canberra and City Services
GPO Box 158
Canberra City ACT 2601

Your Ref:
Our Ref: CE:400024:sfw

13 November 2023

By email only: tccs.foi@act.gov.au

Dear colleagues

[REDACTED]

SLIP & FALL IN THE ACT: 7 JULY 2022

We act for [REDACTED] in relation to a claim for personal injury damages arising from a public liability accident in the Australian Capital Territory on or about 7 July 2022.

We request access to the following government information under the *Freedom of Information Act 2016*:

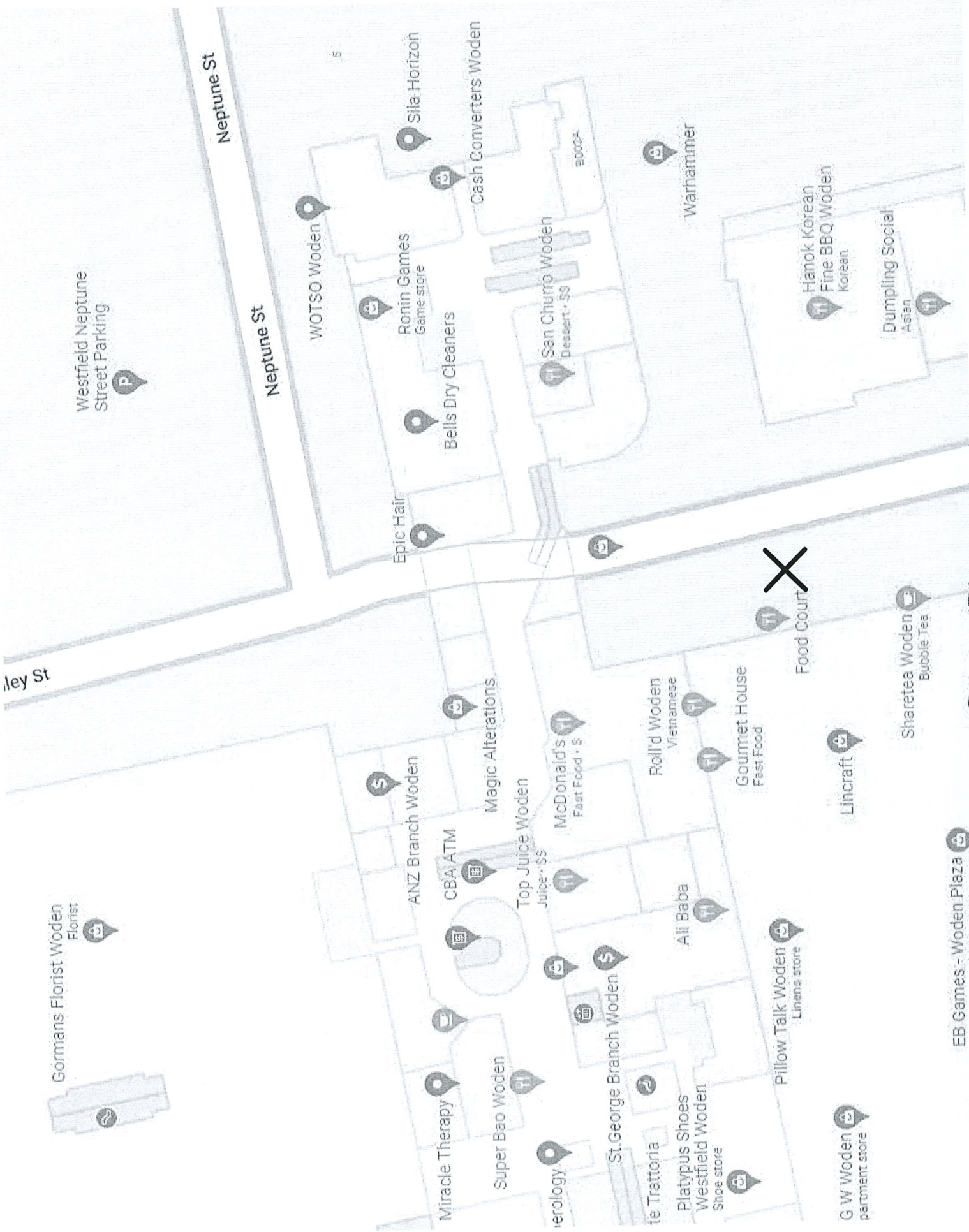
1. All records relating to the maintenance, upkeep, monitoring, and repair of the footpath located on Bradley Street, Phillip including but not limited to spreadsheets, lists, work order memos, Fix My Street submissions, priority designations, complaints, defects, and work order completion records for the period 1 January 2020 to date.

In support of this request, please find **enclosed** our client's authority to act and a google maps screenshot identifying the subject footpath.

Please provide any invoice for processing charges that may apply to this request so that we can attend to pre-payment.

[REDACTED]

[REDACTED]



Westfield Neptune Street Parking

Neptune St

Neptune St

WOTSO Wodden

Epic Hair

Bells Dry Cleaners

Ronin Games Game store

Sita Horizon

Cash Converters Wodden

San Churro Wodden Dessert - \$\$

Waihammer

Hanok Korean Fine BBQ Wodden Korean

Dumpling Social Asian

ley St



Food Court

Sharetea Wodden Bubble Tea

Lincraft

Gourmet House Fast Food

Roll'd Wodden Vietnamese

McDonald's Fast Food - \$

Magic Alterations

Top Juice Wodden Juice - \$\$

ANZ Branch Wodden

CBA ATM

Ali Baba

Pillow Talk Wodden Linens store

G W Wodden parliament store

Platypus Shoes Westfield Wodden Shoe store

St. George Branch Wodden

Super Bao Wodden

Miracle Therapy

Gormans Florist Wodden Florist

EB Games - Wodden Plaza Video game store



Dear [REDACTED]

Freedom of Information Request - Reference 23-136

I refer to your application for access to government information received by Transport Canberra and City Services (TCCS) on 13 November 2023. It is my understanding that you are seeking access to the following government information:

“All records relating to the maintenance, upkeep, monitoring, and repair of the footpath located on Bradley Street, Phillip including but not limited to spreadsheets, lists, work order memos, Fix My Street submissions, priority designations, complaints, defects, and work order completion records for the period 1 January 2020 to date”.

I thank you for providing a copy of authority to act and enclosing a Google Maps image for ease of reference.

Timeframes

A decision is due on your access application on 18 January 2024.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

Decision on access

In accordance with the FOI Act, a search of TCCS records which are accessible has been completed and ten records have been identified as relevant to your application.

Upon reviewing the information within the records and applying the public interest test under section 17 of the FOI Act, I have decided to provide you with:

- Full access to six records; and
- Partial access to four records.

The records identified as relevant to your application are listed in the schedule enclosed at Attachment A. A copy of the records with deletions applied to the information I have found to be contrary to the public interest is enclosed at Attachment B.

Statement of Reasons

In making my decision on disclosing the relevant government information, I must identify all relevant factors in schedule 1 and 2 of the FOI Act and determine, on balance, where the public interest lies. I have taken the following into account:

- The FOI Act; and
- The *Human Rights Act 2016*.

Schedule 1:

- No relevant sections identified.

Schedule 2:

Factors favouring disclosure (Schedule 2.1)

- Schedule 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability.
- Schedule 2.1(a)(iv) - ensure effective oversight of expenditure of public funds; and
- Schedule 2.1(a)(viii) - reveal the reason for a government decision and any background or contextual information that informed the decision.

Factors favouring non-disclosure (Schedule 2.2)

- Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

In reviewing the relevant records, I have identified personal information of a third party, such as names and contact details. I have considered that this information is not readily available to the public and the disclosure of this information is likely to prejudice the protection of an individual's right to privacy under the *Human Rights Act 2004*. I have attributed significant weight to this factor and find the disclosure of personal information to be, on balance, contrary to the public interest.

I have found that the factors favouring disclosure can be satisfied with the deletion of information which is contrary to the public interest. A copy of the relevant information is enclosed at [Attachment B](#).

Charges

In accordance with [Freedom of Information \(Fees\) Determination 2018](#), a fee of \$0.35 per page of information disclosed, except for the first 50 pages, may be applied to an access application. No fees are applicable to this application as the number of pages being released are within the fee-free threshold.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. In accordance with section 28, your application, my decision and the information disclosed to you will be published within 3 – 10 business days. All personal information will be removed prior to publication. You may view the TCCS' disclosure log [here](#).

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82 on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email to tccs.foi@act.gov.au.

Yours sincerely



Lisa Johnson
Information Officer

11 January 2024

ATTACHMENT A – ACCESS APPLICATION SCHEDULE, FREEDOM OF INFORMATION

Reference Number: 23-136

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log

Factors favouring non-disclosure:

Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

Reference number	Page number	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1 - 6	Email_ Pavers Bradley Street	16/09/2023	Partial access	Schedule 2.2(a)(ii)	Decision to be published on the TCCS Disclosure Log with personal information removed.
2	7 - 9	Assetic - WO1191	03/07/2020	Full access	Not applicable	
3	10 - 11	Assetic - WO16948	20/12/2018	Full access	Not applicable	
4	12 - 19	Assetic - WO41340	12/07/2021	Full access	Not applicable	
5	20 - 21	Assetic - WO47026	28/02/2022	Partial access	Schedule 2.2(a)(ii)	
6	22 - 25	Assetic - WO50250	01/03/2022	Partial access	Schedule 2.2(a)(ii)	
7	26 -37	Assetic - WO61411	-	Full access	Not applicable	

8	38 - 39	Footpath Inspection WODEN 1 2020-2021	-	Full access	Not applicable	
9	40 - 43	RE_ Invoice - Segmental Paving Remediation RA2021-0017	16/05/2022	Partial access	Schedule 2.2(a)(ii)	
10	44- 46	Shopping centre maps	-	Full access	Not applicable	

Total number of records: 23

From: [George, Garry](#)
To: [Ludvigson, Paula](#)
Subject: FW: Pavers Bradley Street
Date: Thursday, 16 November 2023 11:57:34 AM
Attachments: [FW Pavers Bradley Street .msg](#)

OFFICIAL

Good afternoon, Paula,

This is the email trail of conversations about paving that I have had with the property manager, [REDACTED] at Westfield, Phillip since his first introduction.

Regards

Garry George

/TCCS, RM Paving

Ph: 02 6207 7139 [REDACTED]. Email: garry.george@act.gov.au

Road Maintenance | Roads ACT | Transport Canberra and City Services Directorate | ACT Government
255 Canberra Avenue Fyshwick ACT 2609 | PO Box 777, Fyshwick ACT 2609 | www.act.gov.au

From: Halgren, Luke <Luke.Halgren@act.gov.au>
Sent: Thursday, November 16, 2023 8:54 AM
To: George, Garry <Garry.George@act.gov.au>
Subject: FW: Pavers Bradley Street

OFFICIAL

For FOI below and attached

Kind Regards

Luke Halgren | Assistant Director – Pavements, Road and Path Networks (P29018)

Mobile: [REDACTED] | Email: luke.halgren@act.gov.au

Roads ACT | Transport Canberra and City Services Directorate | ACT Government

255 Canberra Avenue Fyshwick | PO Box 777 Fyshwick ACT 2609 | www.act.gov.au

From: George, Garry <Garry.George@act.gov.au>
Sent: Thursday, July 27, 2023 10:33 AM
To: [REDACTED] <[\[REDACTED\]@Scentregroup.com](mailto:[REDACTED]@Scentregroup.com)>
Subject: RE: Pavers Bradley Street

OFFICIAL

Good morning, [REDACTED]

I have spoken to the contract manager this morning and have been informed that the work related to the work orders raised for paving remediation at the locations you have mentioned,

has been packaged and is in the procurement process now. This process will be completed and the work allocated immediately following the outcome which should be within the next 2 weeks.

For transparency and provenance purposes, I don't influence the procurement process although I have reminded the participants about the urgency of the work.

Regards

Garry George / TCCS, RM Paving

Ph: 02 6207 7139 | [REDACTED] Email: garry.george@act.gov.au

Road Maintenance | Roads ACT | Transport Canberra and City Services Directorate | ACT Government

255 Canberra Avenue FYSHWICK ACT 2609 | PO Box 777, Fyshwick ACT 2609 | www.act.gov.au

From: [REDACTED] <[\[REDACTED\]@Scentregroup.com](mailto:[REDACTED]@Scentregroup.com)>
Sent: Wednesday, July 26, 2023 3:02 PM
To: George, Garry <Garry.George@act.gov.au>
Cc: [REDACTED] <[\[REDACTED\]@scentregroup.com](mailto:[REDACTED]@scentregroup.com)>; [REDACTED] <[\[REDACTED\]@scentregroup.com](mailto:[REDACTED]@scentregroup.com)>; [REDACTED] <[\[REDACTED\]@Scentregroup.com](mailto:[REDACTED]@Scentregroup.com)>
Subject: RE: Pavers Bradley Street

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Hi Garry
Hope all is fine with you.

The paving work scheduled for July hasn't happened and was looking for an update as some are now extremely dangerous.

Just recently we had an elderly gentleman who tripped on a raised edge and was admitted to hospital .

I have attached some photos of samples of pavers needing urgent attention.

We are hoping that this area could be prioritised .

Kind Regards

[REDACTED]
Facilities Coordinator
Westfield Woden

T 02 6283 6016

M

E [\[REDACTED\]@Scentregroup.com](mailto: [REDACTED]@Scentregroup.com)

W scentregroup.com

From: George, Garry <Garry.George@act.gov.au>

Sent: Friday, 16 June 2023 9:00 AM

To: [\[REDACTED\]@Scentregroup.com](mailto: [REDACTED]@Scentregroup.com)>

Subject: RE: Pavers Bradley Street

OFFICIAL

Good morning, [REDACTED]

I have just spoken to the contract manager about the work on Bradley St as well as other identified areas throughout Phillip.

The work has been packaged and processed and will commence at the beginning of July.

Regards

Garry George

From: [\[REDACTED\]@Scentregroup.com](mailto: [REDACTED]@Scentregroup.com)>

Sent: Thursday, June 15, 2023 2:39 PM

To: George, Garry <Garry.George@act.gov.au>

Cc: Yadav, Arun <Arun.Yadav@act.gov.au>

Subject: RE: Pavers Bradley Street

Some people who received this message don't often get email from [\[REDACTED\]@scentregroup.com](mailto: [REDACTED]@scentregroup.com). [Learn why this is important](#)

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Hi Gary

Hope you are well.

Just wanted to know if there is an update to rectify the pavers on Bradley Street or programme to do so.

Regards

[REDACTED]
Facilities Coordinator
Westfield Woden

[REDACTED]
T 02 6283 6016
M [REDACTED]
E [REDACTED]@Scentregroup.com
W scentregroup.com

From: George, Garry <Garry.George@act.gov.au>
Sent: Wednesday, 17 May 2023 9:45 AM
To: [REDACTED]@Scentregroup.com>
Cc: Yadav, Arun <Arun.Yadav@act.gov.au>
Subject: RE: Pavers Bradley Street

OFFICIAL

Good morning, [REDACTED]

As coincidence would have it, I was inspecting the Phillip area this week, Monday and Tuesday. This quite often happens after I have inspected an area. People see me walking around in my high-vis jacket, logging defects which reminds them of the defects they've been meaning to report. It usually turns out to be the same defect I am logging.

Where we are up to now in the Phillip Town Centre area is that there are 2 work orders in the process of repair at the moment. At the start of business on Monday there were a further 21 work orders including several in Bradley Street, to be packaged and issued to the contractor after negotiating the procurement process. On Tuesday and Yesterday, Wednesday, I raised a further 13 work orders, 3 of which are at multiple locations also in Bradley Street and which will undergo the same packaging process imminently.

Road Maintenance conducts inspections of the pedestrian areas of all of the Town Centers in the ACT regularly.

Regards

Garry George / TCCS, RM Paving

Ph: 02 6207 7139 | [REDACTED]. Email: garry.george@act.gov.au

Road Maintenance | Roads ACT | Transport Canberra and City Services Directorate | ACT Government
255 Canberra Avenue Fyshwick ACT 2609 | PO Box 777, Fyshwick ACT 2609 | www.act.gov.au

From: [REDACTED]@Scentregroup.com>
Sent: Tuesday, May 16, 2023 5:24 PM

To: George, Garry <Garry.George@act.gov.au>
Cc: [REDACTED] <[\[REDACTED\]@Scentregroup.com](mailto:[REDACTED]@Scentregroup.com)>
Subject: RE: Pavers Bradley Street

You don't often get email from [REDACTED] <[\[REDACTED\]@scentregroup.com](mailto:[REDACTED]@scentregroup.com)>. [Learn why this is important](#)

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Hi Gary

Hope you are well, it has been awhile since we spoke last back in 2021 .

We still have the problem of the pavers in Bradley street which are in a worse condition than when we looked at in 2021 ,we had to do some emergency works ourselves to prevent trips and falls as again fix my street is of little use so far.

Can you let me know how we can fast process some repairs asap.

Kind Regards

[REDACTED]
Facilities Coordinator
Westfield Woden

[REDACTED]
T 02 6283 6016
M [REDACTED]
E [REDACTED] <[\[REDACTED\]@Scentregroup.com](mailto:[REDACTED]@Scentregroup.com)>
W scentregroup.com

From: [REDACTED]
Sent: Wednesday, 9 June 2021 9:36 AM
To: Garry.George@act.gov.au
Cc: [REDACTED] <[\[REDACTED\]@Scentregroup.com](mailto:[REDACTED]@Scentregroup.com)>
Subject: Pavers

Hi Garry.

My name is [REDACTED], I'm the facilities coordinator for Westfield Woden .

I was given your contact email as I believe you are in charge of pavements,pavers etc.
We are trying to team up a meeting in reference to the pavers on Bradley street which have become a trip hazard ,we have had pedestrians injured due to these.

Is it possible to meet with my Facilities Manager to discuss a plan for rectification ,unfortunately
Fix my street has failed to action any of the trip hazards after numerous contacts.

Kind Regards

[REDACTED]

Facilities Coordinator
Westfield Woden

[REDACTED]

T 02 6283 6016

M [REDACTED]

E [REDACTED]@Scentregroup.com

W scentregroup.com

This email, and any attachments, may be confidential and also privileged. If you are not
the intended recipient, please notify the sender and delete all copies of this transmission
along with any attachments immediately. You should not copy or use it for any purpose,
nor disclose its contents to any other person.

WORK ORDER

ORDER DETAILS

WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO1191	Change (180 days)	3/07/2020 12:00 AM	31/12/2020 12:00 AM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective	95080	IAMS Pavers Work Order	
Brief Description			
Relay displaced pavers			

ASSET DETAILS

ASSET ID	ASSET NAME	ASSET CATEGORY
PAVE745	PHILLIP TOWN CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces
ASSET TYPE	ASSET CLASS	CRITICALITY
SHOP/BUILDING PAVEMENT (HARD SURFACE)	CONCRETE (ROAD INFRASTRUCTURE)	Medium
SUBURB	DEFECT LOCATION	
PHILLIP	Corinna st infront of tk max	

FCR

FAILURE	CAUSE	REMEDY
Displaced	Unknown Cause	Relay

TASK

TASK	DESCRIPTION

SUPPORTING INFORMATION

Scheduled by bulk scheduling operation.
 Last updated by Chris Nugent 2/07/2020 4:42:03 PM
 Displaced pavers
 Last updated by Chris Nugent 29/06/2020 4:23:01 PM

Comments

LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
	Paver Contractor	1	0.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	AN ENVIRONMENTAL DESIGN PTY LTD	Paver Contractor	0.00	12/31/2020 4:19:09 PM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL
	Relay Pavers	25.00	0.00

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL



WORK ORDER

ORDER DETAILS

WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO16948	Change (180 days)	20/12/2018 2:27 PM	18/06/2019 1:27 PM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective	83511	ACT/8601	
Brief Description			
Displaced pavers			

ASSET DETAILS

ASSET ID	ASSET NAME	ASSET CATEGORY
PAVE745	PHILLIP TOWN CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces
ASSET TYPE	ASSET CLASS	CRITICALITY
SHOP/BUILDING PAVEMENT (HARD SURFACE)	CONCRETE (ROAD INFRASTRUCTURE)	Medium
SUBURB	DEFECT LOCATION	
PHILLIP	Bradley Street, Phillip at intersection Corinna Street.	

FCR

FAILURE	CAUSE	REMEDY
Displaced	Unknown Cause	Relay

TASK

TASK	DESCRIPTION
10	GGEORGE/ACT/8601

SUPPORTING INFORMATION

181203-000932 - Re-lay pavers at location. Make safe.
Last updated by Chris Nugent 7/07/2020 6:15:54 PM

Comments

LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
10	Paver Contractor	1	0.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
10	AN ENVIRONMENTAL DESIGN PTY LTD	Paver Contractor		6/25/2020 12:00:00 AM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL
	Relay Pavers	650.00	0.00

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL

WORK ORDER

ORDER DETAILS

WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO41340	Change (180 days)	12/07/2021 4:14 PM	8/01/2022 5:14 PM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective			
Brief Description			
Relay pavers @ lge paved area corner Bradley St & Corinna St, Phillip near pedestrian crossing to Sth X Club. Loose and displaced.8m			

ASSET DETAILS

ASSET ID	ASSET NAME	ASSET CATEGORY
PAVE745	PHILLIP TOWN CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces
ASSET TYPE	ASSET CLASS	CRITICALITY
SHOP/BUILDING PAVEMENT (HARD SURFACE)	CONCRETE (ROAD INFRASTRUCTURE)	Medium
SUBURB	DEFECT LOCATION	
PHILLIP	2 Keltie St, Phillip ACT 2606, Australia	

FCR

FAILURE	CAUSE	REMEDY
Displaced	Weather	Relay

TASK

TASK	DESCRIPTION
10	Relay pavers

SUPPORTING INFORMATION

Inspected the site 6-12-21. Work is completed and satisfactory. Images attached. Work order moved to Assess status.

Last updated by Garry George 7/12/2021 1:51:48 PM

Relay pavers corner Bradley & Corinna Phillip

Last updated by Garry George 12/07/2021 4:19:17 PM

Relay pavers, loose & displaced corner Bradley & Corinna , Phillip @ crossing to Southern X Club

Last updated by Garry George 12/07/2021 4:18:12 PM

Comments

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LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
	Paver Contractor	1	0.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	AN ENVIRONMENTAL DESIGN PTY LTD	Paver Contractor	0.00	12/1/2021 9:10:31 AM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	Relay Pavers	12.00	12.00

WORK ORDER

ORDER DETAILS

WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO41340	Change (180 days)	12/07/2021 4:14 PM	8/01/2022 5:14 PM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective			
Brief Description			
Relay pavers @ lge paved area corner Bradley St & Corinna St, Phillip near pedestrian crossing to Sth X Club. Loose and displaced.8m			

ASSET DETAILS

ASSET ID	ASSET NAME	ASSET CATEGORY
PAVE745	PHILLIP TOWN CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces
ASSET TYPE	ASSET CLASS	CRITICALITY
SHOP/BUILDING PAVEMENT (HARD SURFACE)	CONCRETE (ROAD INFRASTRUCTURE)	Medium
SUBURB	DEFECT LOCATION	
PHILLIP	2 Keltie St, Phillip ACT 2606, Australia	

FCR

FAILURE	CAUSE	REMEDY
Displaced	Weather	Relay

TASK

TASK	DESCRIPTION
10	Relay pavers

SUPPORTING INFORMATION

Inspected the site 6-12-21. Work is completed and satisfactory. Images attached. Work order moved to Assess status.

Last updated by Garry George 7/12/2021 1:51:48 PM

Relay pavers corner Bradley & Corinna Phillip

Last updated by Garry George 12/07/2021 4:19:17 PM

Relay pavers, loose & displaced corner Bradley & Corinna , Phillip @ crossing to Southern X Club

Last updated by Garry George 12/07/2021 4:18:12 PM

Comments

LABOUR

TASK	CRAFT	QTY PLANNED	Hours Required
	Paver Contractor	1	0.00

RESOURCE

TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	AN ENVIRONMENTAL DESIGN PTY LTD	Paver Contractor	0.00	12/1/2021 9:10:31 AM	

MATERIAL

Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE

TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	Relay Pavers	12.00	12.00









WORK ORDER

ORDER DETAILS

WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO47026	Change (180 days)	28/02/2022 12:00 AM	28/03/2022 12:00 AM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective			
Brief Description			
Relay pavers, Bradley St, Phillip at Ben and Jerry's Ice Cream			

ASSET DETAILS

ASSET ID	ASSET NAME	ASSET CATEGORY
PAVE745	PHILLIP TOWN CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces
ASSET TYPE	ASSET CLASS	CRITICALITY
SHOP/BUILDING PAVEMENT (HARD SURFACE)	CONCRETE (ROAD INFRASTRUCTURE)	Medium
SUBURB	DEFECT LOCATION	
PHILLIP	NEPTUNE STREET, PHILLIP, ACT, 2606, AUSTRALIA	

FCR

FAILURE	CAUSE	REMEDY
Displaced	General Wear	Relay

TASK

TASK	DESCRIPTION
10	Relay pavers

SUPPORTING INFORMATION

WR26797 : Linked Work Order has been assessed.
 Last updated by Garry George 19/04/2023 12:23:31 PM
 WR46022 : Linked Work Order has been assessed.
 Last updated by Garry George 19/04/2023 12:23:31 PM
 Amount completed by the contractor is the amount claimed, 3m². Work order has therefore been amended to reflect the change in actual quantity and now is 3m² Claim 3 final Invoice. I conducted desktop inspection of work conducted at the site related to this work order on 13/4/2023. All work appears to have been completed and satisfactory. The contractor has attached images to the work order which show the completed work. The quantity is correct. The work order has been moved to Assess status.
 Last updated by Garry George 19/04/2023 12:23:31 PM
 WR46022 : Location is on Westfield entrance, front of Ben&Jerry and Grill'd. Refer to photos. Make it safe.
 Last updated by Prakhar Srivastava 17/03/2022 9:12:54 AM
 WR46022 : Uplifted pavers causing trouble. Very busy location, on entrance to Westfield. Safety issue. Refer to photos.
 Last updated by Prakhar Srivastava 17/03/2022 8:56:24 AM
 WR46022 : CSRM Case Number : 00174493 Requester Contact Name: [REDACTED] Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the material? Brick or concrete pavers What is the damage? Cracked, broken or uneven More Information Some pavers on Bradley street Phillip have lifted and their is also a line of pavers that have lifted and are a trip hazard,we have had quite a few complaints. Is it causing traffic or cyclists to swerve? No Could it cause a trip, fall or injury? Yes
 Last updated by TCCS Asset Integrations 15/03/2022 11:45:15 AM
 Relay pavers at Ben Jerrys, Bradley St, Phillip
 Last updated by Garry George 7/12/2021 9:18:04 PM
 WR26797 : CSRM Case Number : 00094172 Requester Contact Name: Anonymous Phone Number: Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the material? Brick or concrete pavers What is the damage? Cracked, broken or uneven More Information I tripped and fell on uneven pavers as I stepped on to the footpath from the gutter outside the TKMaxx store in Woden. Is it causing traffic or cyclists to swerve? No Could it cause a trip, fall or injury? Yes
 Last updated by TCCS Asset Integrations 15/07/2021 6:58:47 PM

Comments

LABOUR

TASK	CRAFT	QTY PLANNED	Hours Required
	Paver Contractor	1	2.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	ARIS Building Services Pty Ltd	Paver Contractor	3.00	3/21/2023 12:00:00 AM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
10	Relay Pavers	9.00	3.00

WORK ORDER

ORDER DETAILS

WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO50250	Change (180 days)	1/03/2022 1:32 PM	28/08/2022 12:32 PM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective	5002P00000LgU1qQAF	00356449	
Brief Description			
Relay Pavers, corner of Bradley and Corinna street next to TK Maxx. Quantity 5.5 sm.			

ASSET DETAILS

ASSET ID	ASSET NAME	ASSET CATEGORY
PAVE745	PHILLIP TOWN CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces
ASSET TYPE	ASSET CLASS	CRITICALITY
SHOP/BUILDING PAVEMENT (HARD SURFACE)	CONCRETE (ROAD INFRASTRUCTURE)	Medium
SUBURB	DEFECT LOCATION	
PHILLIP	2 Keltie St, Phillip ACT 2606, Australia	

FCR

FAILURE	CAUSE	REMEDY
Displaced	Vegetation	Relay

TASK

TASK	DESCRIPTION

SUPPORTING INFORMATION

Inspected the location 13/5/22. Work is completed and is satisfactory. Image attached. Moved to Assess status.
 Last updated by Garry George 13/05/2022 10:20:24 AM
 WR43820 : Linked Work Order has been assessed.
 Last updated by Garry George 13/05/2022 10:20:24 AM

WR43820 : Undulated and lifted pavers caused by underlying tree roots that can cause minor trip hazard. Quantity is 5.5 sm. Safety issue, relay ASAP.
 Last updated by Prakhar Srivastava 1/03/2022 1:31:31 PM
 WR43820 : CSRM Case Number : 00129530 Requester Contact Name: [REDACTED] initial enquiry info only.
 See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What is the material? Brick or concrete pavers What is the damage? Cracked, broken or uneven More Information At the corner of Corinna Street and bradley street where the ACT Government recently built a bike path they have not fixed properly the pavers they removed for the works as pavers are raised and loose Is it causing traffic or cyclists to swerve? No Could it cause a trip, fall or injury? Yes
 Last updated by TCCS Asset Integrations 11/02/2022 2:53:27 PM

Comments

LABOUR

TASK	CRAFT	QTY PLANNED	Hours Required
	Paver Contractor	1	0.00

RESOURCE

TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	ARIS Building Services Pty Ltd	Paver Contractor	8.00	4/20/2022 12:00:00 AM	

MATERIAL

Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE

TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	Paver Contractor	5.00	5.00





WORK ORDER

ORDER DETAILS

WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO61411	Change (180 days)		
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective			
Brief Description			
Relay pavers corner Bradley St & Corinne St, Phillip @ TK Max. Image.			

ASSET DETAILS

ASSET ID	ASSET NAME	ASSET CATEGORY
PAVE745	PHILLIP TOWN CENTRE SHOP/BUILDING PAVEMENT	Hard Surfaces
ASSET TYPE	ASSET CLASS	CRITICALITY
SHOP/BUILDING PAVEMENT (HARD SURFACE)	CONCRETE (ROAD INFRASTRUCTURE)	Medium
SUBURB	DEFECT LOCATION	
PHILLIP	1 Corinna St, Phillip ACT 2606, Australia	

FCR

FAILURE	CAUSE	REMEDY
Displaced	General Wear	Relay

TASK

TASK	DESCRIPTION
10	Relay pavers. Bradley Corinna. Phillip. 6sm

SUPPORTING INFORMATION

Relay pavers Corinna, Bradley, TKMax Phillip.m6sm
 Last updated by Garry George 10/11/2022 1:42:09 PM
 Relay pavers. Corinna, Bradley. Phillip. TKMax. 6sm
 Last updated by Garry George 10/11/2022 1:40:55 PM

Comments

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LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
	Paver Contractor	1	3.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
		Paver Contractor			

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL
	Relay Pavers	6.00	0.00











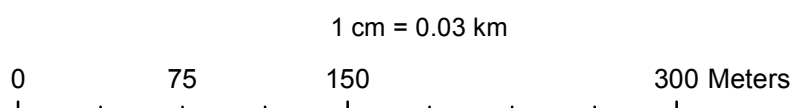
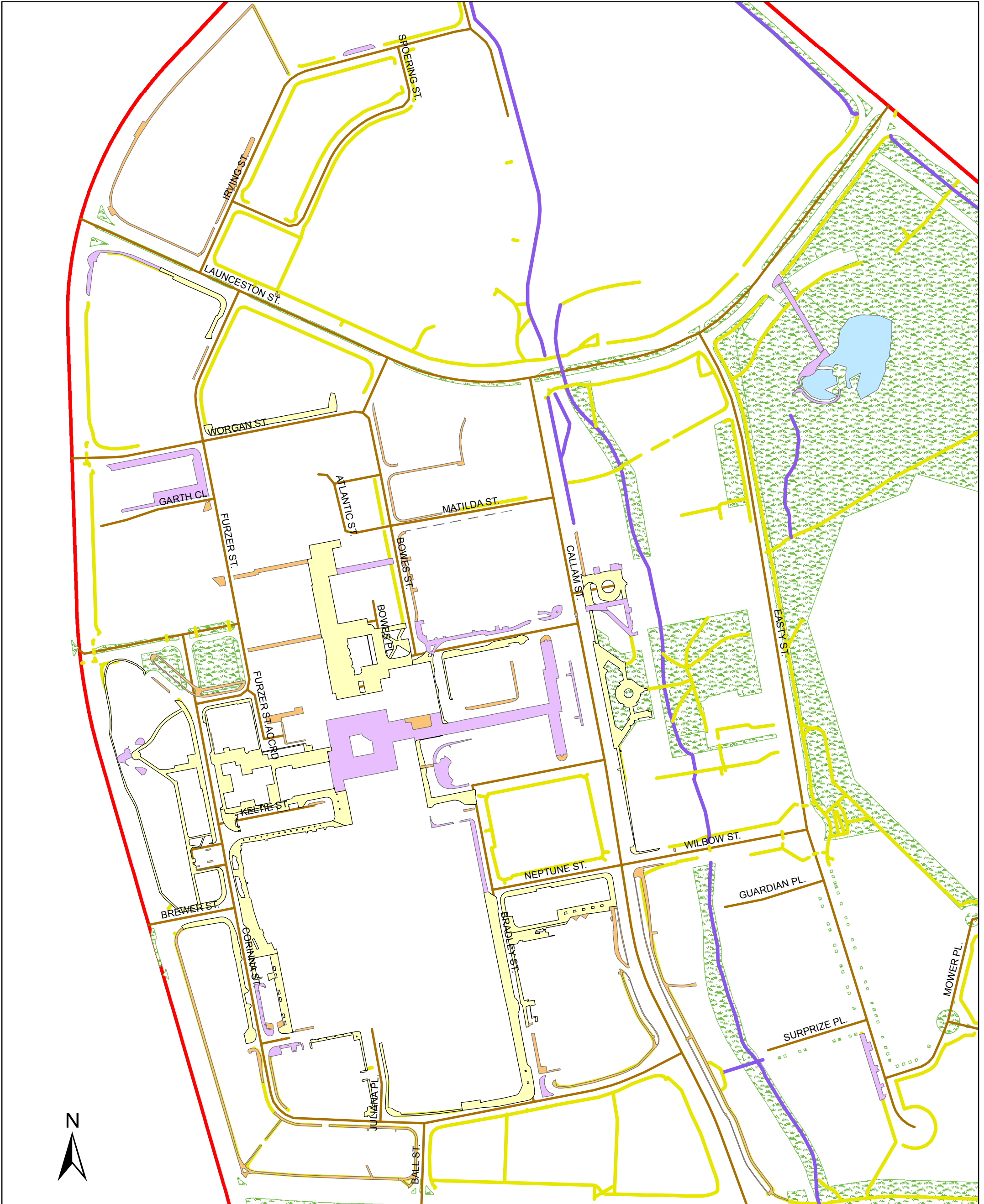






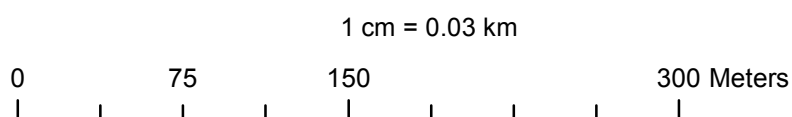
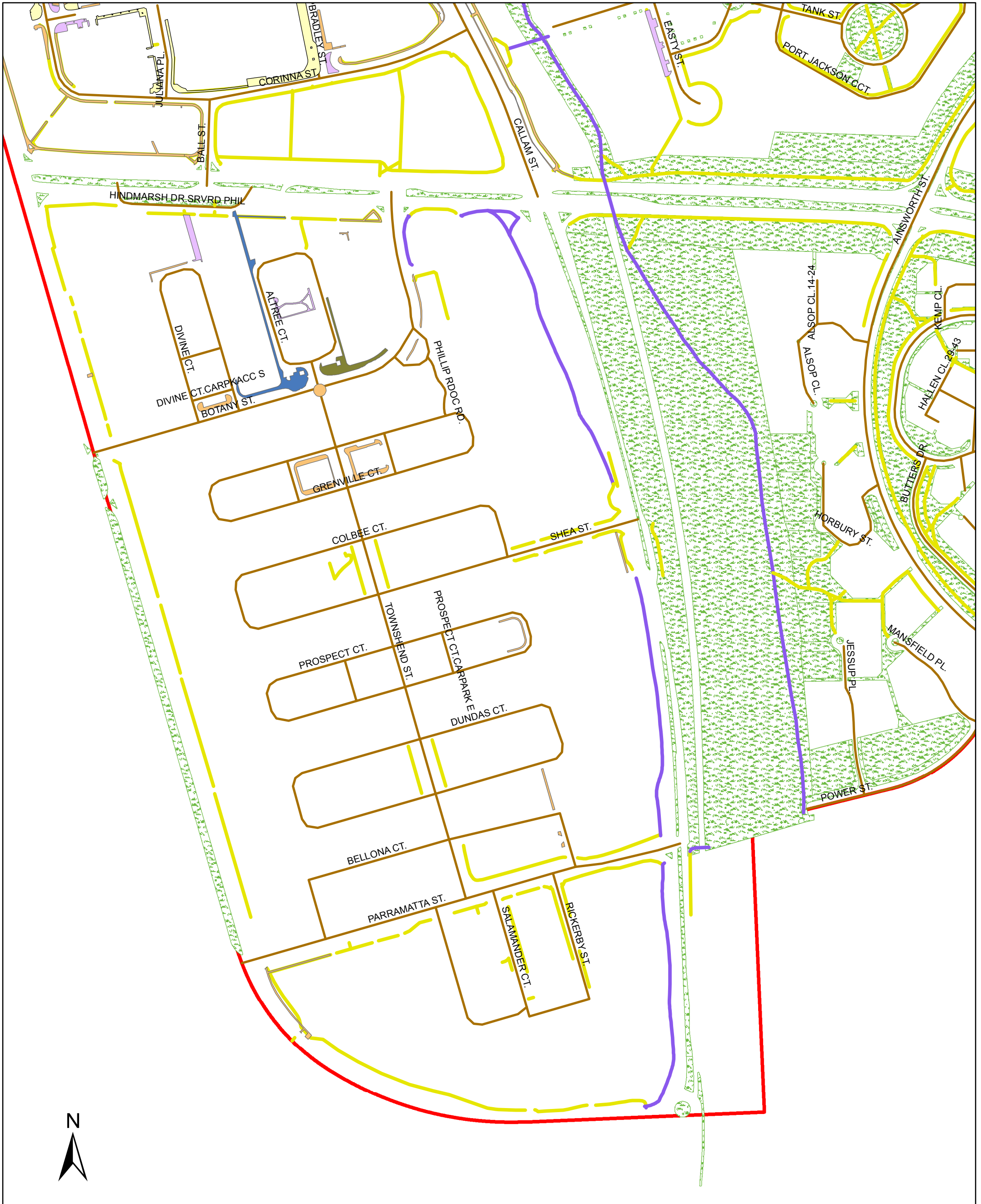






Map produced by Innovation & Customer Experience (TCCS). Data Extracted from Integrated Asset Management System (IAMS). The ACT Government does not warrant that the data is free from errors.
 Data Copyright: (C) Australian Capital Territory, Canberra, May 2018

Legend	
	Bitumen - Concrete - Pavers
	Bitumen - Pavers
	Concrete
	Concrete - Pavers
	Other
	Pavers
	CYCLEPATH
	FOOTPATH
	Road Names
	Urban Open Space
	WODEN



Map produced by Innovation & Customer Experience (TCCS). Data Extracted from Integrated Asset Management System (IAMS). The ACT Government does not warrant that the data is free from errors.
 Data Copyright: (C) Australian Capital Territory, Canberra, May 2018

Legend	
	Bitumen - Concrete - Pavers
	Bitumen - Pavers
	Concrete
	Concrete - Pavers
	Other
	Pavers
	CYCLEPATH
	FOOTPATH
	Road Names
	Urban Open Space
	WODEN

From: [George, Garry](#)
To: [Halgren, Luke](#)
Subject: RE: Invoice - Segmental Paving Remediation RA2021-0017
Date: Monday, 16 May 2022 11:25:19 AM
Attachments: [00000471.pdf.pdf](#)
[image001.jpg](#)

OFFICIAL

Good afternoon, Luke,

I have now completed the audit of all work conducted within the scope of worktable for the invoice submission. Invoice is 471, Aris Building Services, contract RA/2021-0017.

1. Site location inspections were conducted on 11/05/2022 and 13/05/2022 at sites related to these work orders:
 - WO38821. Legacy House, Geils Court, Deakin.
 - WO46360. Taj Agra, Woolie St, Dickson
 - WO46458. Charnwood Tavern, Charnwood.
 - WO46604. Public square, Shopping Centre, Hughes.
 - WO47371. Foreign Affairs, London Cct, City.
 - WO47420. 39 Chandler St, Belconnen.
 - WO48694. Platform 9, Tuggeranong Interchange, Greenway.
 - WO49356. Childers St, Commonwealth Court, Acton.
 - WO49806. Turkish Pide, Laneway., Charnwood Shopping Centre, Charnwood.
 - WO49954. 15 Barry Drive, Turner.
 - WO50016. 28 Giles St, Kingston.
 - WO50250. Corinna, Bradley St corner, Phillip.
 - WO52351. Opposite Canberra Work Wear, Hibberson St, Gungahlin.
 - WO52469. Grill'd Café, Hibberson St, Gungahlin.

All work has been completed at these locations. I have captured images and attached them to the relevant work orders and all work orders have been moved to Assess status.

2. Desktop inspections were conducted on 13/05/2022 and 16/05/2022 for work related to these work orders:
 - WO36785. Shop 2, 1 Jeffries St, Gowrie.
 - WO37784. 13 Garema Pl, City.
 - WO39791. 15 Furzer St, Phillip.
 - WO44692. Callum St, Phillip.
 - WO45879. AMC Training, Phillip.
 - WO46158. Otis Pty Ltd, Jardine St, Kingston.
 - WO46250. DLS, Wooley St, Dickson.
 - WO46251 Tap House, Wooley St, Dickson.
 - WO46253. Wuyu Cuisines, Wooley St, Dickson.
 - WO46254. DMB Automotive, Wooley St, Dickson.
 - WO46358. 7 Hills Rest at Woolies, Dickson Pl, Dickson.
 - WO46454. Charnwood Tavern, Charnwood.
 - WO46883. 17 Eastlake Parade, Kingston.
 - WO46961.142 Anketell St, Greenway.
 - WO47308. Coles Supermarket, Curtin.
 - WO47366. Abode Hotel, Pitman St, Greenway
 - WO47368. Constitution Ave, London Cct to Nangari St, City
 - WO47623. Ramp at Emu Bank to boardwalk, Belconnen
 - WO47396. PO Parcel Locker, Dickson Pl, Dickson.

- WO48403. 12 Challis St, Dickson.
- WO48405. 10 Binara St, City.
- WO49349. Childers St at Family Court, Acton.
- WO49357. Nigel Bowen Building, Childers St, City.
- WO49807. Turkish Pide, Charnwood Pl, Charnwood.
- WO49809. Canberra Martial Arts, Charnwood Pl, Charnwood.
- WO49955. 7-11 Barry Drive, City.
- WO49956. 5 Barry Drive, Diabetes Australia, City.
- WO50240. Laverty Pathology, Cowlshaw St, Greenway.
- WO51222. Canberra Theatre, Civic Square, City.
- WO51483. Woden Town Square at Vangelli, Phillip.
- WO51554. London Cct, Allara St to Constitution Ave, City.
- WO51586. Ainslie Ave, at Elegance and Pho, City.

All work has been completed at these locations. The work is satisfactory. The contractor has attached images of the completed work to the relevant work orders and all work orders have been moved to Assess status.

Regards

Garry George / TCCS, RM Paving

Ph: 02 6207 7139 | [REDACTED]. Email: garry.george@act.gov.au

Road Maintenance | Roads ACT | Transport Canberra and City Services Directorate | **ACT Government**
255 Canberra Avenue Fyshwick ACT 2609 | PO Box 777, Fyshwick ACT 2609 | www.act.gov.au

From: Halgren, Luke <Luke.Halgren@act.gov.au>

Sent: Wednesday, May 11, 2022 1:14 PM

To: George, Garry <Garry.George@act.gov.au>

Subject: FW: Invoice - Segmental Paving Remediation RA2021-0017

OFFICIAL

Good Afternoon Garry

Can you please undertake a review of the attached invoice and let me know what is good to pay. Please close out the relevant work orders as well.

Kind Regards

Luke Halgren | A/G Assistant Director – Program Delivery, Road Maintenance (P29018)

Mobile: [REDACTED] | Email: luke.halgren@act.gov.au

Roads ACT | Transport Canberra and City Services Directorate | ACT Government
255 Canberra Avenue Fyshwick | PO Box 777 Fyshwick ACT 2609 | www.act.gov.au

From: Aris Contact <contact@arisbuilding.com.au>

Sent: Friday, 6 May 2022 1:55 PM

To: Halgren, Luke <Luke.Halgren@act.gov.au>

Cc: George, Garry <Garry.George@act.gov.au>; Moradi, Maryam <Maryam.Moradi@act.gov.au>; [REDACTED] <[REDACTED]@arisbuilding.com.au>

Subject: Invoice - Segmental Paving Remediation RA2021-0017

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

[Learn why this is important](#)

Hi Luke,

Attached is current invoicing for completed works.

Please don't hesitate to contact me for any further information.

Have a great weekend !

Regards

[REDACTED]
Administration Manager
Aris Building Services
62996299



From: [Moradi, Maryam](#)
To: [REDACTED]; [Halgren, Luke](#)
Cc: [REDACTED]; [George, Garry](#)
Subject: RE: Point of contact for TCCS 19.4.2022 to 26.04.22
Date: Tuesday, 19 April 2022 11:23:21 AM
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)
[image005.jpg](#)
[image006.jpg](#)
[image007.jpg](#)
[image008.jpg](#)
[image009.jpg](#)
[image010.jpg](#)
[image011.jpg](#)
[image012.jpg](#)

OFFICIAL

Hi [REDACTED]

The additional quantity is approved given the following information is provided with the claim and updated in Assetic:

- Before photos clearly defining the total area and location of the defect
- During (base) photos
- After photos
- If any pavers requires to be replaced please advise accordingly.

Kind Regards,
Maryam

From: [REDACTED]@arisbuilding.com.au>
Sent: Tuesday, 19 April 2022 11:09 AM
To: Moradi, Maryam <Maryam.Moradi@act.gov.au>
Cc: [REDACTED]@arisbuilding.com.au>; Halgren, Luke <Luke.Halgren@act.gov.au>; George, Garry <Garry.George@act.gov.au>
Subject: Re: Point of contact for TCCS 19.4.2022 to 26.04.22
Importance: High

CAUTION: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Thanks Maryam,

We are working in Phillip and Deakin at the moment.

In Phillip we are working out the front of Westfield Woden TK Maxx store WO50250 - 5.5m2 & WO47026 - 9m2 (as advised by Luke).

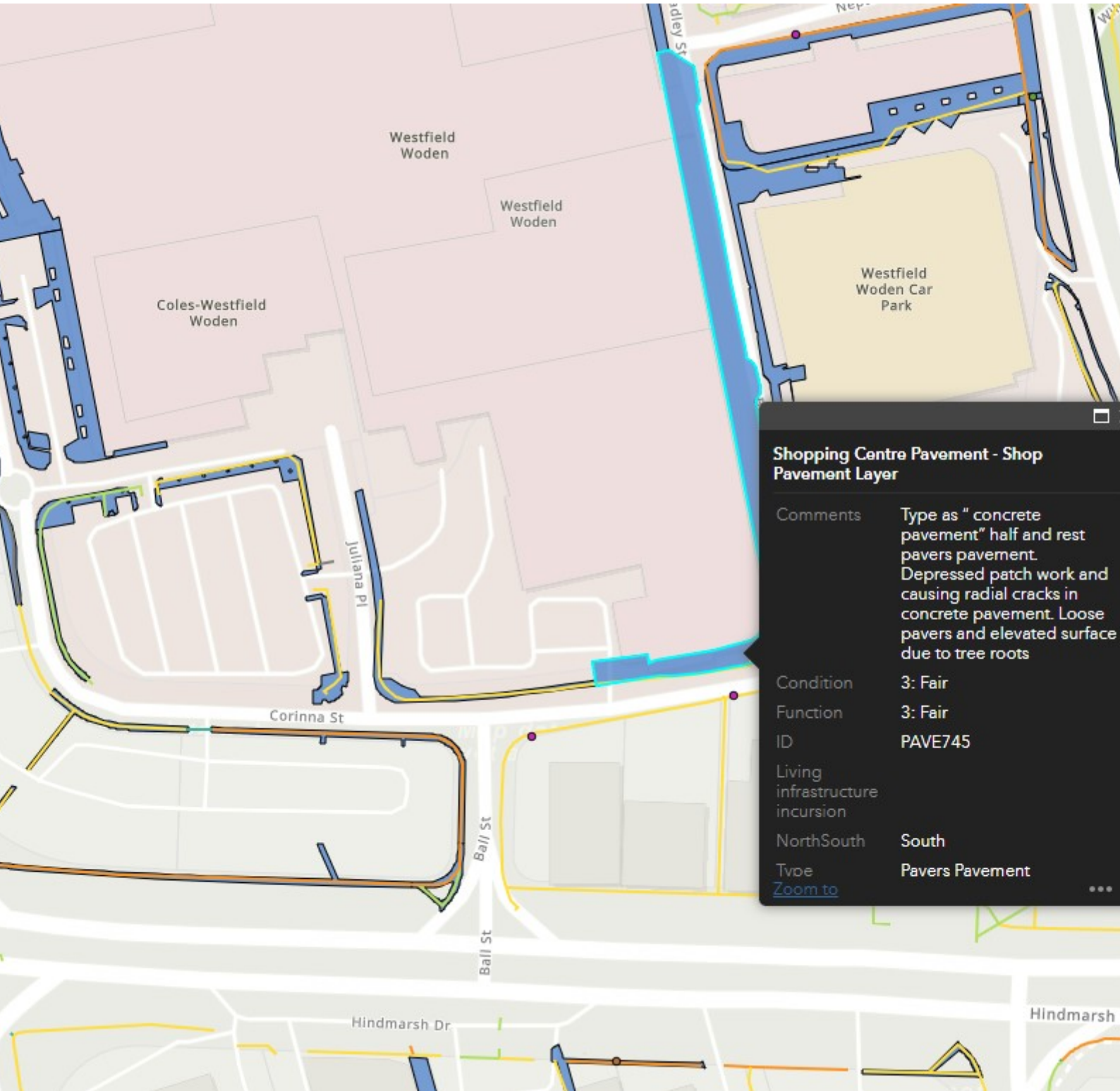
WO47026 has a lot more work in it than 9m2 allows I am requesting an increase in quantity by 32m2 which brings us to a total of 41m2 for this work order. The photos in the app show that there is about 11 different areas along Bradley street and upon inspection I've found each area has multiple m2 worth of work.

Secondly, I spoke to the facilities manager at Westfield and he has said there's more trip hazards up on Keltie street he has requested to be remediated. Him and I went and inspected the areas, please see attached photos & description below. We are working in the area so and happy to complete the additional works if approved.

Please let me know how to proceed.

Kind regards,
[REDACTED]

Project Manager
[REDACTED]



Shopping Centre Pavement - Shop Pavement Layer

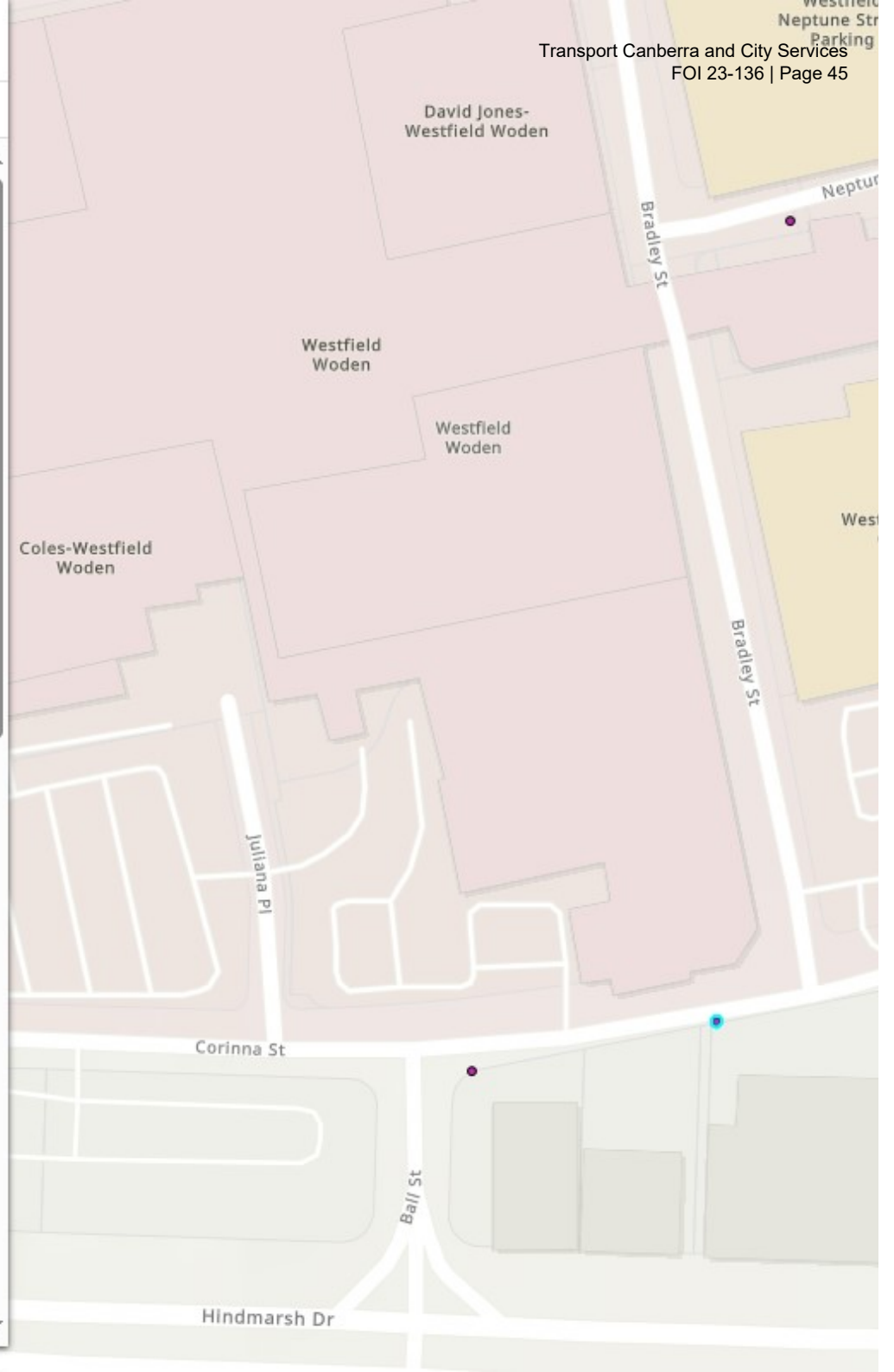
Comments	Type as " concrete pavement" half and rest pavers pavement. Depressed patch work and causing radial cracks in concrete pavement. Loose pavers and elevated surface due to tree roots
Condition	3: Fair
Function	3: Fair
ID	PAVE745
Living infrastructure incursion	
NorthSouth	South
Type	Pavers Pavement
Zoom to	

Vertical displacement (15-50mm)



Get directions Zoom to

FailureCode	Vertical displacement (15-50mm)
RemedyCode	Panel replacement
PriorityCode	4 Very Low Risk 18 months
PriorityMeaning	
PriorityHours	
Cause	General Wear
GlobalID	cb2e6577-b1a4-461f-85bc-eac703117ec6
Comments	Broken chunk of driveway footpath intersection sinking. Larger non sinking segment wobbles when cars drive on it
Width in cm (if replacement)	
Length in cm (if replacement)	
Existing Defect	Yes
Rectified	

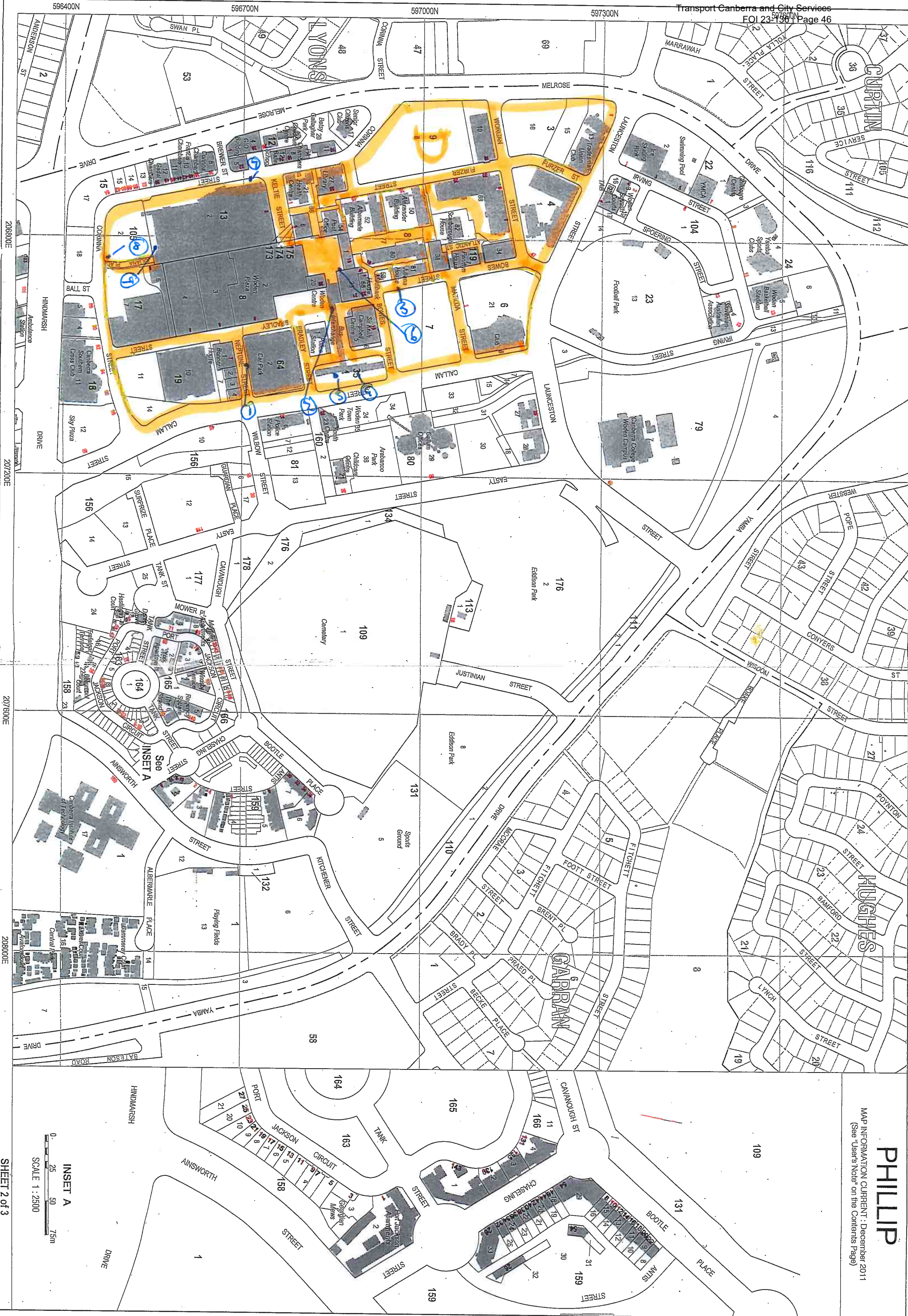


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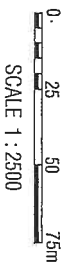
596700N

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INSET A



SHEET 2 of 3