

From: [CMTEDD Complaints](#)
To: [REDACTED]
Cc: [CMTEDD Complaints](#)
Subject: 20251202 - [REDACTED] FOI Request
Date: Wednesday, 3 December 2025 8:29:45 AM

OFFICIAL

Good morning,

Due to a recent organisational change, Access Canberra is no longer part of Chief Minister, Treasury, and Economic Development Directorate (CMTEDD). As such, your complaint has been forwarded to the City and Environment Directorate for address.

Information relating to the appropriate submission of an FOI request is available here [Access ACT Government information - ACT Government](#)

Submitting your request through CMTEDD FOI will result in your application being forwarded to the appropriate directorate for action.

I hope the information is of assistance,

Kindest regards,

CMTEDD Complaints

CMTEDDComplaints@act.gov.au

Chief Minister, Treasury and Economic Development Directorate | **ACT Government**

Level 1, 220 London Circuit, Canberra City | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

From: [REDACTED]
Sent: Tuesday, 2 December 2025 5:22 PM
To: CMTEDD Complaints <CMTEDDComplaints@act.gov.au>
Subject: [REDACTED] FOI Request

You don't often get email from [REDACTED]. [Learn why this is important](#)

Caution: This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear CMTEDD Complaints Team,

I am submitting this [REDACTED]
[REDACTED] and simultaneously
lodging a **Freedom of Information request**, as permitted under the *Freedom of Information Act 2016 (ACT)*.



5. Freedom of Information Request (within this letter)

Under the *Freedom of Information Act 2016*, I request:

1. Case Outcomes

Number of RRRT cases closed (1 Jan 2023 – present) where:

- **CoU “substantially in accordance”** was cited as the primary basis for declining enforcement.
- **DA-exempt clauses (1.20–1.23)** were cited to decline action **without** a BA amendment or **Reg 7E documentation**.

2. Internal Process Documents

Copies of any:

- Internal guidelines/procedures for using CoU as justification to decline building compliance investigations.
- Internal guidelines/procedures for interpreting DA-exempt versus BA-exempt status during active BA construction.

3. Historical Case Review Policy

Any documents or emails discussing:

- whether RRRT intends to review past determinations made using the same rationale.

