



ACT
Government

Transport Canberra and
City Services

FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCSFOI 20-055

Information to be published	Status
1. Access application	Published
2. Decision notice and schedule	Published
3. Documents	Published
4. Additional information identified	n/a
5. Fees	n/a
6. Processing time (in working days)	22 days
7. Decision made by Ombudsman	n/a
8. Additional information identified by Ombudsman	n/a
9. Decision made by ACAT	n/a
10. Additional information identified by ACAT	n/a

From: [Yule, Kelly-Jane](#) on behalf of [CMTEDD FOI](#)
To: [TCCS_FreedomOfInformation](#)
Subject: CMTEDDFOI2020-139 - FW: Freedom of Information request - Do you hold any documents
Date: Wednesday, 22 July 2020 4:39:42 PM

UNCLASSIFIED

Hi Team

Can you please advise if TCCS would hold any documents in relation to the below request. If you do will you accept a partial transfer of this request?

Thanks

Kel

Kelly-Jane Yule | Freedom of Information Coordinator | Information Access Team

Ph: 02 6207 7754

Corporate | Chief Minister, Treasury and Economic Development Directorate | ACT Government

Level 2, Canberra Nara Centre | GPO Box 158 Canberra ACT 2601 | www.act.gov.au

Please consider the environment before printing this email

This email, and any attachments, may contain confidential information. If you are not the intended recipient please notify the sender and delete all copies of this transmission along with any attachments immediately. You should not copy or use it for any purpose, nor disclose its contents to any other person.

From: [REDACTED]

Sent: Wednesday, 22 July 2020 3:16 PM

To: CMTEDD FOI <CMTEDDFOI@act.gov.au>

Subject: Freedom of Information request

Please find online enquiry details below. Please ensure this enquiry is responded to within fourteen working days.

Your details

All fields are optional, however an email address OR full postal address must be provided for us to process your request. An email address and telephone contact number will assist us to contact you quickly if we need to discuss your request.

Title: [REDACTED]
First Name: [REDACTED]
Last Name: [REDACTED]
Business/Organisation:
Address: [REDACTED]
Suburb: [REDACTED]
Postcode: [REDACTED]
State/Territory: ACT
Phone/mobile: [REDACTED]
Email address: [REDACTED]

Request for information

(Please provide as much detail as possible, for example subject matter and relevant

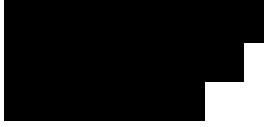
dates, and also provide details of documents that you are not interested in.)

Under the Freedom of Information Act 2016 I want to access the following document/s (*required field):

Any documentation relating to Pickworth Street Holt footpath. I have no dates but would like the documentation of when it was recognized that repairs were required and when undertaken.

I do not want to access the following documents in relation to my request::

Thank you.
Freedom of Information Coordinator



Dear 

Freedom of Information Request - Reference 20-055

I refer to your application made under the *Freedom of Information Act 2016* (the Act). Your application was transferred to Transport Canberra and City Services (TCCS) from the Chief Minister, Treasury and Economic Development Directorate (CMTEDD) on 23 July 2020.

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

A decision is due on your application by 20 August 2020.

Decision on access

A search has been conducted to identify all records held by TCCS which relate to your request. From this search, nine records (totalling twelve pages) have been identified.

In accordance with section 17 of the Act, I have considered the public interest in relation to information contained within these documents, and have decided to provide you with:

- Partial access to six; and
- Full access to three records.

I have refused access to information identified as contrary to the public interest, in accordance with section 35(1)(c) of the Act. My decision is detailed further in the following statement of reasons.

A schedule of these documents is at [Attachment A](#) and a copy of the records is at [Attachment B](#).

Statement of Reasons

In reaching my decision, I have taken the following into account:

Factors favouring disclosure in the public interest (Schedule 2.1)

- Schedule 2.1(a)(ii) contribute to positive and informed debate on important issues or matters of public interest;
- Schedule 2.1(a)(iii) inform the community of the government's operations, including the policies, guidelines and codes of conduct followed by the government in its dealings with members of the community;
- Schedule 2.1(a)(iv) ensure effective oversight of expenditure of public funds.

Factors favouring non-disclosure (Schedule 2.2)

- Schedule 2.2 (a)(ii) – prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2004*.

I have considered the public interest in relation to information on the state of maintenance of a footpath and have found that this information is in the public interest to disclose. However, one document contains information which has been identified as personal information.

Personal information means information or an opinion whether true or not about an individual whose identity is apparent or can be ascertained from the information or opinion. The *Information Privacy Act 2014* prescribes the way in which government collects, uses, shares and stores this information.

In this instance I have found that the protection of personal information holds significant weight and is paramount. In reviewing your request, I am confident that it can be satisfied while protecting the information of third parties. As such, I have decided to provide you with a copy for the seven records, with deletions applied to information which is contrary to the public interest to disclose.

Charges

No fee applies as the number of pages you are being provided access to is within the fee-free threshold.

Disclosure Log

In accordance with section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log, which is accessible at https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log.

Your access application, this notice of decision and records released to you will be published on the disclosure log within 3 – 10 working days from the date of this notice. Your personal information will be removed from the documents prior to publication.

Ombudsman review

My decision on your access application is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review my decision

under section 73 of the Act within 20 working days from the day that my decision is made or a longer period if allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 620 72987 or email tccs.foi@act.gov.au.

Yours sincerely



Cherie Hughes
Information Officer

20 August 2020

FREEDOM OF INFORMATION REQUEST SCHEDULE

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at www.tccs.act.gov.au/about-us/freedom_of_information

Factors favouring non-disclosure:

- Schedule 2.2 (a)(ii), prejudice the protection of an individual's right to privacy.

Reference 20-055			WHAT ARE THE PARAMETERS OF THE REQUEST Footpath in Pickworth Street, Holt			
Record Number	Page Number	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1	ACT Roads Search - CRM	Undated	Partial access	Schedule 2.2 (a)(ii)	Documents to be published on the TCCS Disclosure Log
2	2	Assetic WO search	Undated	Full access	N/A	
3	3 – 4	Copy of Docs summary - Pickworth	Undated	Partial access	Schedule 2.2 (a)(ii)	
4	5	D90162	10 December 2019	Partial access	Schedule 2.2 (a)(ii)	
5	6	D90163	17 December 2019	Partial access	Schedule 2.2 (a)(ii)	
6	7 – 8	Inspection Map	Undated	Full access	N/A	
7	9	Inspection Map	Undated	Full access	N/A	

8	10 – 11	PE 191205-002120	27 July 2020	Partial access	Schedule 2.2 (a)(ii)	
9	12	WO ACT-9180	27 February 2020	Partial access	Schedule 2.2 (a)(ii)	
Total No of Records: 9 (12 Pages)						

ACT Roads Jobs Search

Reference No	Date Created	Subject	Address	Suburb	Queue
191205-002120	05/12/2019 05.28 PM	FixMyStreet Submission: Cycle & footpaths > Shared paths > Damage to path or other	PICKWORTH STREET, HOLT ACT 2615	Holt	ACT Roads

Record Count: 1

Work Order ID	Asset Street Address	Asset Suburb	Work Order Creation Time	Work Order Brief Description	Work Order Failure Code	Work Order Remedy Code	Work Order Status	Work Order COMP Date	Work Order Source
WO10149	PICKWORTH STREET	HOLT	03/05/2017 4:02 PM	Damaged path	DSP, DSP-01, Displaced, Displaced	Coldmix	COMP	07/07/2020 2:42 PM	Ministerial
WO10463	PICKWORTH STREET	HOLT	03/05/2017 3:59 PM	Damaged path	CRK, CRK-02, Cracked, Cracked (Beyond Repair)	Replace	COMP	07/07/2020 2:42 PM	Ministerial
WO13987	PICKWORTH STREET	HOLT	28/03/2018 3:24 PM	Damaged Path	CRK, CRK-02, Cracked, Cracked (Beyond Repair)	Replace	COMP	07/07/2020 4:47 PM	Routine Inspection
WO14137	PICKWORTH STREET	HOLT	28/03/2018 3:22 PM	Damaged Path	DSP, DSP-01, Displaced, Displaced	Grind	COMP	07/07/2020 4:47 PM	Routine Inspection
WO17114	PICKWORTH STREET	HOLT	15/10/2018 7:46 AM	Damaged path	DSP, DSP-01, Displaced, Displaced	Coldmix	COMP	07/07/2020 6:17 PM	Public Enquiry
WO17245	PICKWORTH STREET	HOLT	15/10/2018 7:27 AM	Damaged path	CRK, CRK-02, Cracked, Cracked (Beyond Repair)	Replace	COMP	07/07/2020 6:17 PM	Public Enquiry
WO17262	PICKWORTH STREET	HOLT	15/10/2018 7:35 AM	Damaged path	CRK, CRK-02, Cracked, Cracked (Beyond Repair)	Replace	COMP	07/07/2020 6:17 PM	Public Enquiry
WO17499	PICKWORTH STREET	HOLT	15/10/2018 7:42 AM	Damaged path	CRK, CRK-02, Cracked, Cracked (Beyond Repair)	Replace	COMP	07/07/2020 6:17 PM	Public Enquiry
WO1758	PICKWORTH STREET	HOLT	20/02/2015 9:09 AM	Damaged path	DSP, DSP-01, Displaced, Displaced	Coldmix	COMP	07/07/2020 10:28 AM	Public Enquiry
WO1806	PICKWORTH STREET	HOLT	27/02/2015 8:38 AM	displaced path	DSP, DSP-01, Displaced, Displaced	Coldmix	COMP	07/07/2020 10:28 AM	Safety Inspection
WO1855	PICKWORTH STREET	HOLT	27/02/2015 8:31 AM	displaced path	DSP, DSP-02, Displaced, Displaced (Beyond Repair)	Replace	COMP	07/07/2020 10:28 AM	Safety Inspection
WO20719	PICKWORTH STREET	HOLT	10/12/2019 9:14 AM	Damaged driveway/path	DMG, DMG-01, Damaged, Damaged	Grind	COMP	07/07/2020 7:38 PM	Public Enquiry
WO21176	PICKWORTH STREET	HOLT	10/12/2019 9:13 AM	Damaged driveway/path	DMG, DMG-01, Damaged, Damaged	Repair	PREP		Public Enquiry
WO22233	PICKWORTH STREET	HOLT	10/03/2020 7:40 AM	Damaged kerb/road pavement	DMG, DMG-01, Damaged, Damaged	Replace	COMP	07/07/2020 7:48 PM	Public Enquiry
WO23760	PICKWORTH STREET	HOLT	02/08/2016 3:28 PM	Damaged path	DMG, DMG-01, Damaged, Damaged	Grind	COMP	08/07/2020 12:01 PM	Public Enquiry
WO2528	PICKWORTH STREET	HOLT	27/02/2015 8:34 AM	displaced path	DSP, DSP-01, Displaced, Displaced	Coldmix	COMP	07/07/2020 10:28 AM	Safety Inspection
WO7043	PICKWORTH STREET	HOLT	17/06/2016 3:02 PM	Damaged driveway & kerb	DMG, DMG-01, Damaged, Damaged	Repair	COMP	07/07/2020 1:01 PM	Public Enquiry
WO7453	PICKWORTH STREET	HOLT	17/06/2016 3:05 PM	Damaged driveway	DMG, DMG-01, Damaged, Damaged	Grind	COMP	07/07/2020 1:01 PM	Public Enquiry
WO9850	PICKWORTH STREET	HOLT	03/05/2017 3:59 PM	Damaged path	CRK, CRK-02, Cracked, Cracked (Beyond Repair)	Replace	COMP	07/07/2020 2:42 PM	Ministerial

Roads ACT FOI DOCS SUMMARY for Doc Title : '%pickworth%'

Doc Id	Unique Enquirer Count	Defect Id	Doc Title	Complaint Status	Class	Complaint Priority	Description	Complaint Location	Action	Incident Date	Completion Date
894206	2	53600	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
894206	2	53618	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
894206	2	53620	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
894206	2	53621	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
894206	2	53622	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
894206	2	53623	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
894206	2	53624	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
894206	2	53625	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
894206	2	53626	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17

Doc Id	Unique Enquirer Count	Defect Id	Doc Title	Complaint Status	Class	Complaint Priority	Description	Complaint Location	Action	Incident Date	Completion Date
894206		2 53627	HOLT, , BEAUREPAIRE CRES & PICKWORTH ST, HOLT	Complete	PATH	Medium	As you step on the path, its need of repair, The path is apparently crack and uneven. There are various path in the surrounding areas tiwards holt shops that needs to be looked at and repaired but the customer was unable to pin point the exact location she said to just come out and look or she could show them,	Beaurepaire Cres & Pickworth St, HOLT	Defects raised	16/02/15	31/07/17
1025766	1		HOLT, , ■■■ PICKWORTH STREET, HOLT	Complete	PATH	Medium	■■■■ there is no footpath to walk or drive electric scooter, which many people in the street are using. This street has blind spots which makes it even more dangerous for school kids and pedestrians. I know ACT government is investing in developing infrastructure and this new footpath required urgent attention due to considerable risk to school going kids and to old and disable on electric scooters.	■■■ Pickworth Street, Holt	response 14/8/17: Dear ■■■■■ Request to Footpath along Pickworth Street, Holt. Thank you for your enquiry regarding the above matter. The ACT Government recognises the importance of improving community paths and cycling facilities to provide safe and attractive routes in the ACT for people to use. Community paths in Canberra have been built over many years to the design standards of the era in which they were built. The ACT Government is working hard to better connect existing path networks and create new connections. This is a significant undertaking that needs to be approached strategically, which involves assessing and prioritising requests. Roads ACT receives many requests each year for the construction of community paths to provide improved connectivity within the community path network. All of these requests are assessed and prioritised using a warrant that includes safety, strategic network requirements, community needs, desire line availability and user demand.	19/06/17	14/08/17
1025766	cont								Roads ACT have assessed your proposal using the above-mentioned warrant. Although this path request ranks outside the top 100 path requests that are currently on the priority list as at 14 August 2017, it will be considered in future capital works programs subject to competing priorities. Thank you for raising this matter and I hope that this information is of assistance. Yours sincerely,		

Defect Id Order By

[Navigator](#)

Asset

[View Asset](#)

Road Section

Inspector

Inspection Batch

Road Desc

Initiation Type

Inspection Id

Location

Priority

SISS

Special Instr

Superseded ? By

Activity

Roadstud Type

Defect Type

X

Defect Desc

Y

Defect Status

Update Inv ?

Recharge

Date Inspected

Notice Printed

Notify

Date Recorded

Notice Id

Repair

Category Perm Imm Temp

Date Repair Due

Work Status

Repair Desc

Date Instructed

Work Order

Treatment

Target Complete

Work Sheet

Total Cost

Date Completed

Check Batch

Check Date

Check Result

Date Paid

Payment Id

BOQ Items

Item Code	Description	Dim 1	Dim 2	Dim 3	Quantity	Unit	Rate	Cost
PA02	100mm Plain Concrete - Path	19.90	1.20		23.88	SQ.M	115.00	2746.20
PA25	100mm Driveway square	7.56			7.56	SQ.M	115.00	869.40
PA25	100mm Driveway square	3.64			3.64	SQ.M	115.00	418.60

[Summary](#) [Print](#)

[Create WO](#) [Edit Defect](#)

Defect Id Order By

[Navigator](#)

Asset

[View Asset](#)

Road Section

Inspector

Inspection Batch

Road Desc

Initiation Type

Inspection Id

Location

Priority

SISS

Special Instr

Superseded ? By

Activity

Roadstud Type

Defect Type

Defect Desc

Defect Status

Update Inv ?

Recharge

Date Inspected

Notice Printed

Notify

Date Recorded

Notice Id

Repair

Category Perm Imm Temp

Date Repair Due

Work Status

Repair Desc

Date Instructed

Work Order

Treatment

Target Complete

Work Sheet

Total Cost

Date Completed

Check Batch

Check Date

Check Result

Date Paid

Payment Id

BOQ Items

Item Code	Description	Dim 1	Dim 2	Dim 3	Quantity	Unit	Rate	Cost
PA12	Grind	1.00			1.00	LIN.M	23.00	23.00

[Summary](#) [Print](#)

[Create WO](#) [Edit Defect](#)

HOLT

MAP INFORMATION CURRENT : December 2012
(See "User's Note" on the Contents Page)



RP (75083)
RP (75084)
RP (75085)

RP (75086)
RP (75087)
RP (75088)

RP (75335)
RP (75334)

See INSET A
on SHEET 2

RP (75086)
RP (75087)

1559 BD

1605 BD

1607 BD

198600E

199200E

200000E

200800E

201600E

HOLT

MAP INFORMATION CURRENT : December 2012
(See "User's Note" on the Contents Page)



1559 BD

99
11

1605 BD

1607 BD

19800E

199200E

199600E

200000E

200400E

SHEET 1 of 2

From: [Ludvigson, Paula](#)
To: [Ludvigson, Paula](#)
Subject: PE 191205-002120
Date: Monday, 27 July 2020 4:23:11 PM



Forwarded By: Paula Ludvigson paula.ludvigson@act.gov.au

Incident Reference # 191205-002120

Subject: FixMyStreet Submission: Cycle & footpaths > Shared paths > Damage to path or other

Date Created: 05/12/2019 05.28 PM

Note By (Martin) (10/12/2019 09.18 AM)

Defects raised for path and driveway replacement 90162 and for grinding 90163. [REDACTED] was advised on site as to what work will be done

Auto Note By (Administrator) (05/12/2019 05.28 PM)

Positional data at time of incident submissions was:

Latitude: 35.22578593

Longitude: 149.01407344

Google Url:

Google Address: [REDACTED] PICKWORTH STREET, HOLT ACT 2615

Customer By CSS Web ([REDACTED]) (05/12/2019 05.28 PM)

What is the issue?:

Damage to path or other

What is the damage?:

Cracked, broken or uneven

What is the material?:

Concrete

Could it cause a trip, fall or injury?:

Yes

Is it causing traffic or cyclists to swerve?:

No

Please provide more information:

The footpath has risen above the level of my driveway causing a trip hazard. The concrete need to be ground down

Additional Incident Details

Status: Resolved

Category: Damage to path or other

Type of Correspondence: Request for Service

Incident Address: [REDACTED] PICKWORTH STREET, HOLT ACT 2615

Contact Information

First Name: [REDACTED]

Last Name: [REDACTED]

Email Address: [REDACTED]

Home Number: [REDACTED]

Mobile Number: [REDACTED]

Office Number:

If this is not for you/your area please forward this email to accessCBR@act.gov.au to advise that it is not the correct area. The correspondence can then be re-directed appropriately.

Work Order

Interim Payment? Priority

Road Type Road Id Scheme Type

Register Register Status Status

Contract

Contractor

Contact Contractor Score

Originator Cost Centre

To be Authorised By Job Number

Authorised By Remarks

Date Raised Rechargeable

Target Complete Cost Recharged

Date Authorised

Date Instructed

Last Printed

Date Received

Date Completed

	Estimates	Actuals
Sub Total	23.00	
Balancing Sum	0.00	
Total Cost	23.00	
Labour Units	0.00	

Defect Scheme Cyclic