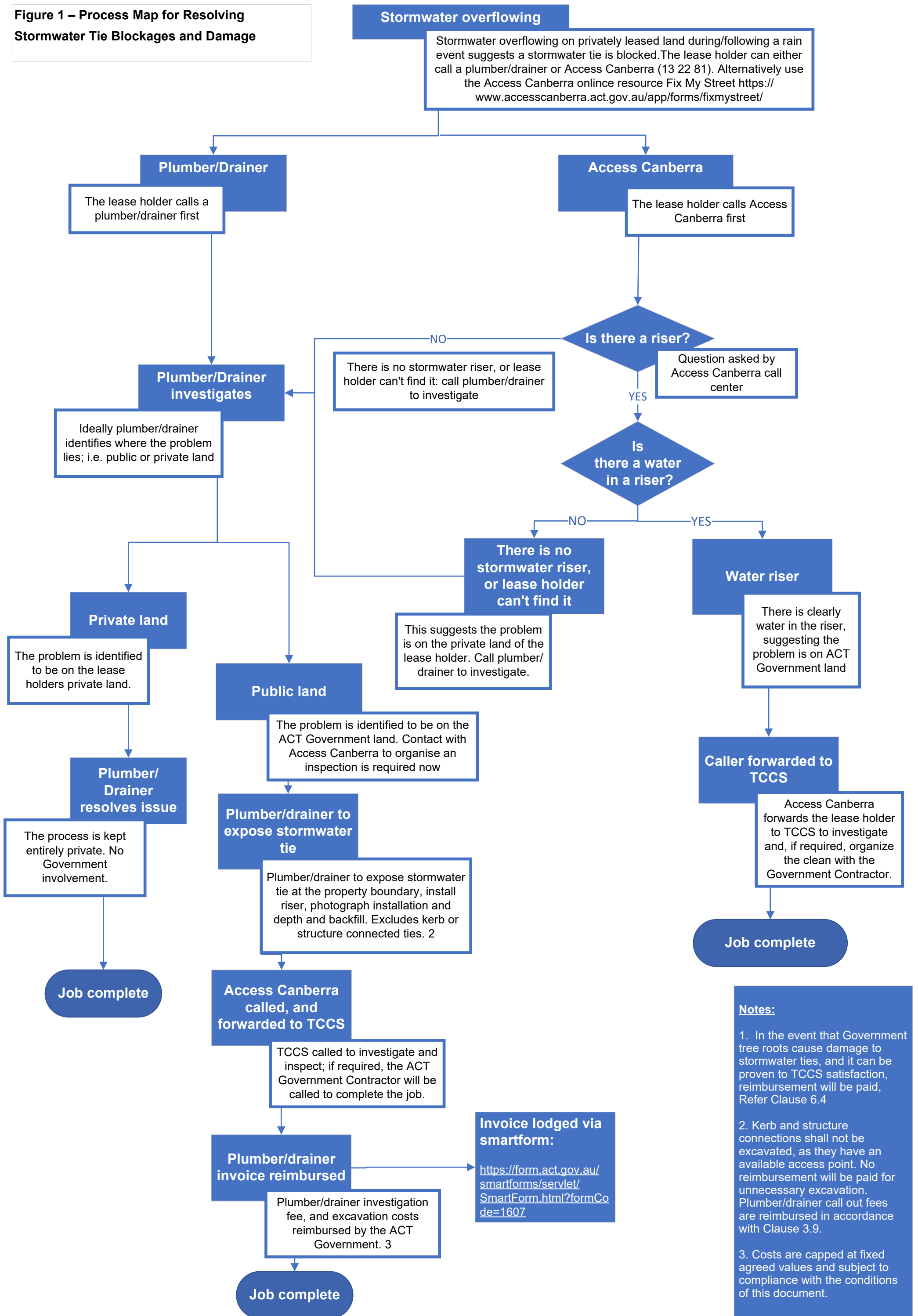


Figure 1 – Process Map for Resolving Stormwater Tie Blockages and Damage



Notes:

- In the event that Government tree roots cause damage to stormwater ties, and it can be proven to TCCS satisfaction, reimbursement will be paid, Refer Clause 6.4
- Kerb and structure connections shall not be excavated, as they have an available access point. No reimbursement will be paid for unnecessary excavation. Plumber/drainor call out fees are reimbursed in accordance with Clause 3.9.
- Costs are capped at fixed agreed values and subject to compliance with the conditions of this document.