



## FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 23-044

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Not Applicable
5. Additional information identified	Not Applicable
6. Fees	Not Applicable
7. Processing time (in working days)	20 days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
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**From:** [CMTEDD FOI](#)  
**To:** [TCCS\\_FreedomOfInformation](#)  
**Subject:** FW: Freedom of Information request  
**Date:** Monday, 1 May 2023 11:04:55 AM

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OFFICIAL

Good morning team,

Please see below the FOI request. Please advise if TCCS holds the below information.

Thanks,

**Mashfi | Freedom of Information Coordinator | Information Access Team**  
**Ph: 02 6207 5433 | Email: [CMTEDDFOI@act.gov.au](mailto:CMTEDDFOI@act.gov.au)**  
**Corporate | Chief Minister, Treasury and Economic Development Directorate | ACT Government**  
**Level 1, 220 London Circuit, Canberra ACT 2601 | GPO Box 158 Canberra ACT 2601**

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**From:** no-reply@act.gov.au <no-reply@act.gov.au>  
**Sent:** Friday, 28 April 2023 11:09 AM  
**To:** CMTEDD FOI <[CMTEDDFOI@act.gov.au](mailto:CMTEDDFOI@act.gov.au)>  
**Subject:** Freedom of Information request

**Caution:** This email originated from outside of the ACT Government. Do not click links or open attachments unless you recognise the sender and know the content is safe. [Learn why this is important](#)

Please find online enquiry details below. Please ensure this enquiry is responded to within fourteen working days.

#### Your details

**All fields are optional, however an email address OR full postal address must be provided for us to process your request. An email address and telephone contact number will assist us to contact you quickly if we need to discuss your request.**

Title: [REDACTED]  
First Name: [REDACTED]  
Last Name: [REDACTED]  
Business/Organisation: [REDACTED]  
Address: [REDACTED]  
Suburb: [REDACTED]  
Postcode: [REDACTED]  
State/Territory: [REDACTED]  
Phone/mobile: [REDACTED]

Email address: [REDACTED]

**Request for information**

**(Please provide as much detail as possible, for example subject matter and relevant dates, and also provide details of documents that you are not interested in.)**

Under the Freedom of Information Act 2016 I want to access the following document/s (\*required field):

Records from 22 March 2021 - 22 March 2023 relating to the Eastern pedestrian crossing at Northbourne Avenue and Alinga Street (at 90 Alinga Street). The pedestrian crossing passes through the Western end of the City bus interchange. Records sought include: - all reports and any other information relating to any slips, trips, falls or similar incidents at the pedestrian crossing; - all reports and any other information relating to any maintenance of the pedestrian crossing; and - any other information relating to the deterioration, potholes or damaged pavement at the pedestrian crossing. Please send the records in electronic format to [REDACTED]

I do not want to access the following documents in relation to my request::

Thank you.  
Freedom of Information Coordinator



**ACT**  
Government

Transport Canberra and  
City Services



Dear 

### **Freedom of Information Request - Reference 23-044**

I refer to your application under section 30 of the *Freedom of Information Act 2016* (the Act) received by Transport Canberra and City Services (TCCS) by transfer from the Chief Minister, Treasury and Economic Development Directorate on 1 May 2023. It is my understanding that you are seeking access to the following information:

*Records from 22 March 2021 - 22 March 2023 relating to the Eastern pedestrian crossing at Northbourne Avenue and Alinga Street (at 90 Alinga Street). The pedestrian crossing passes through the Western end of the City bus interchange. Records sought include: - all reports and any other information relating to any slips, trips, falls or similar incidents at the pedestrian crossing; - all reports and any other information relating to any maintenance of the pedestrian crossing; and - any other information relating to the deterioration, potholes or damaged pavement at the pedestrian crossing.*

I thank you for your further guidance on 18 May 2023, in which you provided a marked-up image of the pedestrian crossing of relevance.

### **Authority**

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

### **Timeframes**

A decision on your application is due on 30 May 2023.

### **Decision on access**

A search of records held by TCCS has been completed and no information relevant to your request was identified. I am satisfied that all appropriate searches were completed. Pursuant to section 35(1)(b) of the Act, I have determined that the information you have requested is not held by TCCS.

### **Charges**

No charges are applicable to your application because no relevant information was found to be held by TCCS.

TCCS.FOI@act.gov.au | phone: (02) 620 72987 | [www.act.gov.au](http://www.act.gov.au)

## Disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a [disclosure log](#). Your access application and this notice of decision will be published on the disclosure log within 3 – 10 business days. Your personal information will be removed from these documents prior to publication.

## Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman  
GPO Box 442  
CANBERRA ACT 2601

Via email: [ombudsman@ombudsman.gov.au](mailto:ombudsman@ombudsman.gov.au)

## ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

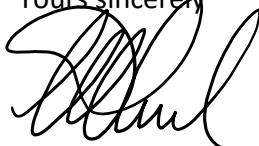
Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal  
Level 4, 1 Moore Street  
GPO Box 370  
Canberra City ACT 2601  
Telephone: (02) 6207 1740

[www.acat.act.gov.au](http://www.acat.act.gov.au)

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 620 72987 or email [tccs.foi@act.gov.au](mailto:tccs.foi@act.gov.au).

Yours sincerely



Kristine Scheul  
Information Officer

30 May 2023

TCCS.FOI@act.gov.au | phone: (02) 620 72987 | [www.act.gov.au](http://www.act.gov.au)