



FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: 23-092

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Schedule	Published
4. Documents	Published
5. Additional information identified	Not Applicable
6. Fees	Not Applicable
7. Processing time (in working days)	36 Days
8. Decision made by Ombudsman	Not applicable
9. Additional information identified by Ombudsman	Not Applicable
10. Decision made by ACAT	Not applicable

11. Additional information identified by ACAT	Not applicable
---	----------------



Freedom of Information - Access Application to Transport Canberra and City Services - Submission confirmation

Your submission has been successful. Please keep a copy of this receipt for your records.

Date and time

Reference code

16 Aug 2023 10:07:48 AM

QCRKTQ67

Transport Canberra and City Services (TCCS)

GPO Box 158
Canberra ACT 2601

Phone: 02 6207 2987

Email: TCCS.FOI@act.gov.au

Applicant details

Title

Given name

Family name

[REDACTED]

[REDACTED]

[REDACTED]

Preferred name

[REDACTED]

Preferred method of contact

Phone

Email

Post

Contact phone number

[REDACTED]

Contact email address

[REDACTED]

Contact postal address

Address line 1

[REDACTED]

Address line 2

[REDACTED]

Suburb

[REDACTED]

State

[REDACTED]

Postcode

[REDACTED]

Preferred method to receive information *

Email

Post

Same as contact email address

Information request

Who are you making the request on behalf of?

A third party

Attach evidence of authority to make this application *

Authority to Access Canberra.pdf

What type of information are you requesting access to? *

Other information

What information are you requesting access to under the Act? *

1. Parking infringement officers hazard reporting policy;
2. Mowing records of Phillip suburb area;
3. Fix my Street records of Phillip suburb area (specifically the Parramatta Street and Bellona Circuit area);
4. Maintenance or construction work by the Territory in the Parramatta Street and Bellona Circuit area.

Attach a description or additional details about the information you are requesting access to (optional)

Do you have a similar or identical request currently under review by another ACT Government Directorate?

Yes No

Are you enquiring as

Other

Do you wish to apply for a waiver of fees associated with processing your application?

Yes No

Provide a statement about how the release of information is in the public interest (optional)

Would you like to provide any additional information? (optional)

Attach additional documents to support your application (optional)



Dear 

Freedom of Information Request - Reference 23-092

I refer to your application received by Transport Canberra and City Services (TCCS) on 16 August 2023 seeking the following government information under the *Freedom of Information Act 2016 (the Act)*:

1. Parking infringement officers hazard reporting policy;
2. Mowing records of Phillip suburb area;
3. Fix my Street records of Phillip suburb area (specifically the Parramatta Street and Bellona Circuit area);
4. Maintenance or construction work by the Territory in the Parramatta Street and Bellona Circuit area.

As you are aware, part 1 of your application was transferred to Chief Minister, Treasury Economic Development Directorate for processing.

On 21 August 2023 you confirmed that you are seeking records for the following period:

- Point 2 - From January 2023 to present : Bellona Circuit, Phillip block;
- Point 3 - From January 2019 to present; and
- Point 4 - From January 2021 to present.

On 29 September 2023, following further clarification on your request, you confirmed agreement to the following amendment of part 4 of your application to all:

records for the period of 2021 to present relating to the 'One Way' signage west of Bellona Circuit, including any Temporary Traffic Management Plans (TTMP) for this location.

Timeframes

A decision was due on your access application by 27 September 2023. I thank you for agreeing to an extension to 5 October 2023.

Authority

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the FOI Act.

Decision on access

In accordance with the FOI Act, a search of TCCS records has been completed. This search identified 25 records as relevant to your application. Records 1, 24 and 25 includes data that has been downloaded from various systems and exported into a word or spreadsheet for easy viewing.

Upon reviewing the information within the 25 records, and applying the public interest test under section 17 of the FOI Act, I have decided to provide you with:

- Full access to 7 records; and
- Partial access to 18 records.

The reasons for my decision are provided below under the heading 'statement of reasons'.

The documents are listed in the schedule at [Attachment A](#), and a copy of the records with deletions applied to the information I have found to be contrary to the public interest is at [Attachment B](#).

Statement of Reasons

In making my decision on disclosing government information, I must identify all relevant factors in schedule 2 of the FOI Act and determine, on balance, where the public interest lies. In reaching my access decision, I have taken the following into account:

Factors favouring disclosure in the public interest (Schedule 2, Section 2.1)

- Schedule 2.1(a)(i) - promote open discussion of public affairs and enhance the government's accountability;
- Schedule 2.1(a)(viii) - reveal the reason for a government decision and any background or contextual information that informed the decision.

Factors favouring non-disclosure (Schedule 2, Section 2.2)

- Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

In reviewing the relevant records, personal information relating to third parties has been identified. I have considered that the disclosure of this information is likely to prejudice the protection of an individual's right to privacy under the *Human Rights Act 2004* and carries significant weight. In this instance, I have found the disclosure of personal information to be, on balance, contrary to the public interest.

I have found that the factors favouring disclosure can be satisfied with the deletion of information which is contrary to the public interest. A copy of the relevant information is enclosed at [Attachment B](#).

Charges

I have decided to waive the fee of \$2.45 as the number pages exceeding the fee-free threshold is only marginal.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your access application and this notice of decision will be

published on the disclosure log within 3 – 10 business days. Your personal information will be removed from these documents prior to publication.

Ombudsman review

My decision on your access request is a reviewable decision as identified in Schedule 3 of the Act. You have the right to seek an Ombudsman review of this outcome under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision, you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82 on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601
Telephone: (02) 6207 1740
www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the TCCS FOI team on (02) 6207 2987 or email to tccs.foi@act.gov.au.

Yours sincerely



Cherie Hughes
Information Officer

5 October 2023

ATTACHMENT A - ACCESS APPLICATION SCHEDULE, FREEDOM OF INFORMATION

Reference Number:

Please be aware that under the *Freedom of Information Act 2016*, some of the information provided to you will be released to the public through the ACT Government's Open Access Scheme. The Open Access release status column of the table below indicates what documents are intended for release online through open access.

Personal information or business affairs information will not be made available under this policy. If you think the content of your request would contain such information, please inform the contact officer immediately.

Information about what is published on open access is available online at: https://www.cityservices.act.gov.au/about-us/freedom_of_information/disclosure-log

Factors favouring non-disclosure: [DELETE TABLE IF NOT APPLICABLE]

Schedule 2.2(a)(ii) - prejudice the protection of an individual's right to privacy or any other right under the *Human Rights Act 2016*.

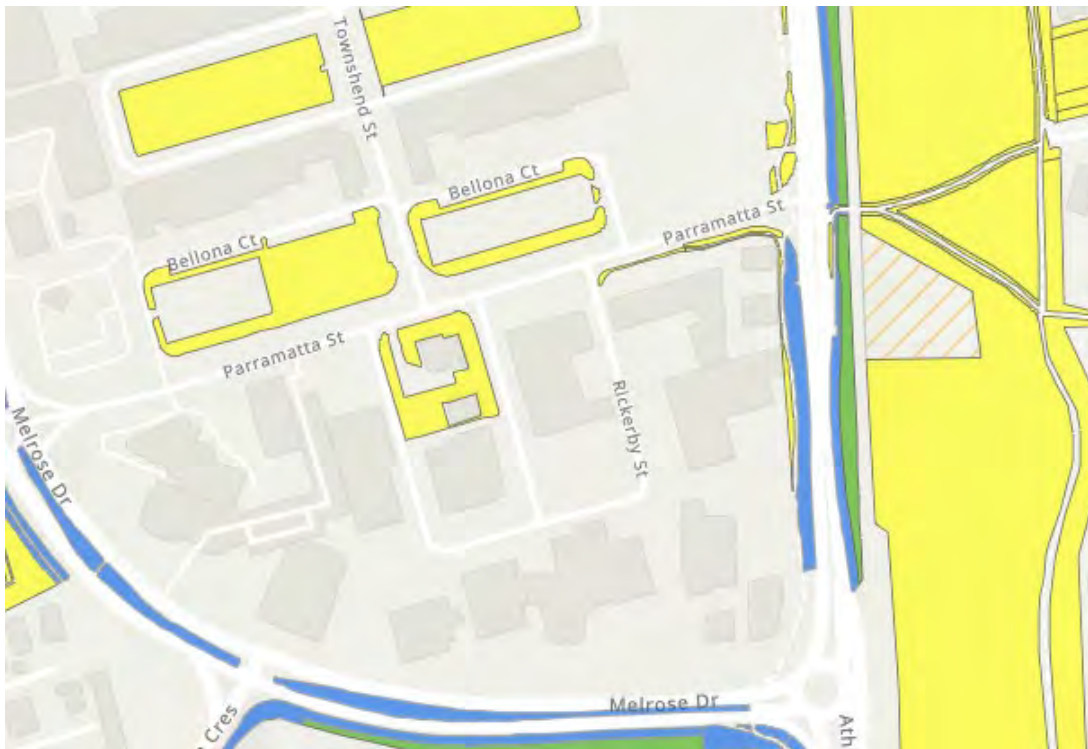
Reference number	Page number	Description	Date	Status	Reason for non-release or deferral	Open Access release status
1	1	2022/2023 Mowing data	Undated	Full release	Not applicable	Decision to be published on the TCCS Disclosure Log .
2	2-3	20200318 - Streetlight Action report	18 March 2020	Partial release	Schedule 2.2(a)(ii)	
3	4-5	20190403 - Streetlight Action report	3 April 2019	Partial release	Schedule 2.2(a)(ii)	
4	6-8	20201111 - Streetlight Action report	11 November 2020	Partial release	Schedule 2.2(a)(ii)	

5	9-11	20201102 - Streetlight Action report	2 November 2020	Partial release	Schedule 2.2(a)(ii)
6	12-14	20201112 - Streetlight Action report	12 November 2020	Partial release	Schedule 2.2(a)(ii)
7	15-16	20201112 - Streetlight Action report	12 November 2020	Partial release	Schedule 2.2(a)(ii)
8	17-18	20210606 - Parramatta st Salesforce - case number - 00082265	6 June 2021	Partial release	Schedule 2.2(a)(ii)
9	19-21	20210610 -Streetlight Action report	10 June 2021	Partial release	Schedule 2.2(a)(ii)
10	22-23	20220808- TTM 22098	8 August 2022	Partial release	Schedule 2.2(a)(ii)
11	24-26	20220815 – TTM 12209	15 August 2022	Partial release	Schedule 2.2(a)(ii)
12	27-28	20220908 - Streetlight Action report	8 September 2022	Partial release	Schedule 2.2(a)(ii)
13	29-31	20220929 -Streetlight Action report	29 September 2022	Partial release	Schedule 2.2(a)(ii)
14	32-34	20230303 - Streetlight Action report	3 March 2023	Partial release	Schedule 2.2(a)(ii)
15	35-36	20230615 - Action report	15 June 2023	Partial release	Schedule 2.2(a)(ii)
16	37	20230722 - WO71672	22 July 2023	Partial release	Schedule 2.2(a)(ii)
17	38	20230722 - WO71672 - photos	22 July 2023	Full release	Not applicable

18	39	20230722 - WR89478	22 July 2023	Full release	Not applicable
19	40	20230722 - WR89478 ADDITIONAL INFORMATION	22 July 2023	Partial release	Schedule 2.2(a)(ii)
20	41	Parramatta Street - Streetlight jobs	Undated	Partial release	Schedule 2.2(a)(ii)
21	42-52	Salesforce - Fix my street requests search	Various	Partial release	Schedule 2.2(a)(ii)
22	53	Salesforce search - City Presentation	Various	Full release	Not applicable
23	54	Stormwater - Parramatta Street	Various	Full release	Not applicable
24	56	Work orders - Roads	Various	Full release	Not applicable
25	57	Work Requests - Roads	Various	Full release	Not applicable

Total number of documents: 25

***2022 / 2023 – Mowing Map**



Data exported from the Netstar system showing the dates that mowing occurred at this location:

Block 2 (right) – 0.146ha

15/12/2022

14/02/2023

15/03/2023

23/05/2023

Please note that due to the small size of the blocks, the GPS with blades on may not have been long enough to register the area mown.

Phillip as a suburb was mown weeks beginning :

12 January

13 February

13 March

3 April

Operator name: [REDACTED] Start date: 2020-03-18 13:40:00
Event sheet nb: End date: 2020-03-18 13:48:00
Client: Action duration: 00:30:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL3381155
Address: 88 Parramatta Street Australian Capital Territory
Noticed default: [MA#] Faulty controller
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:
Action type:

Tests and trials
Circuit-Breaker [Reset]
G-12 Residential Verge Work 50-60kph

Comments:
reset circuit breaker in control box and checked and tested working



Client signature

Operator signature



Operator name: [REDACTED] Start date: 2019-04-03 07:15:00
Event sheet nb: [REDACTED] End date: 2019-04-03 07:23:00
Client: [REDACTED] Action duration: 00:40:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL338695
Address: BELONA CT INT TOWNSHEND ST Australian Capital Territory
Noticed default: [MA#] Faulty controller
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

Tests and trials
Fuse [replacement]
G-12 Residential Verge Work 50-60kph

Comments:

replaced blown fuse for red phase which does the light right next to the box and dundas circuit, circuit meggers fine, circuit drawing 1amp, checked connections in control box and tested the whole box to be working



Client signature

Operator signature



Operator name: [REDACTED] Start date: 2020-11-11 09:17:00
Event sheet nb: [REDACTED] End date: 2020-11-11 11:04:00
Client: [REDACTED] Action duration: 00:30:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL338695
Address: BELONA CT INT TOWNSHEND ST Australian Capital Territory
Noticed default: [MA#] Faulty controller
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

Tests and trials

Comments:

Energized control box for maintenance. Isolated SLCC for overhead works. Energized control box for testing and returned to normal operation once





Client signature

Operator signature

Operator name: [REDACTED] Start date: 2020-11-02 11:09:00
Event sheet nb: End date: 2020-11-02 11:15:00
Client: Action duration: 00:20:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL3381155
Address: 88 Parramatta Street Australian Capital Territory
Noticed default: [MA#] Faulty controller
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

Tests and trials

Comments:

Found cb for outgoing circuits turned off in SLCC. Turned all on and tested. All circuits ok, nothing tripping. Tested PEC working correctly.



Client signature

Operator signature



Operator name: [REDACTED] Start date: 2020-11-12 06:49:00
Event sheet nb: End date: 2020-11-12 06:57:00
Client: Action duration: 00:20:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL338695
Address: BELONA CT INT TOWNSHEND ST Australian Capital Territory
Noticed default: [MA#] Faulty controller
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

Tests and trials

Comments:

Energized control box for maintenance and returned to normal operation once finished



Client signature

Operator signature



Operator name: [REDACTED] Start date: 2020-11-12 10:39:00
Event sheet nb: [REDACTED] End date: 2020-11-12 10:52:00
Client: [REDACTED] Action duration: 00:20:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL3381155
Address: 88 Parramatta Street Australian Capital Territory
Noticed default: [MA#] Faulty controller
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

VI - Visual Inspection

Comments:

engaged bypass for testing purposes; On hold. restored to normal service



Client signature

Operator signature



- [Close Window](#)
- [Print This Page](#)

Case: 00082265

Case Owner	Streelights	Send to Contractor	Yes
Reassignment Reason			

Case Overview

Case Number	00082265	AC Case Number	00237390
Feedback Type	Multiple bulbs out	Priority	
Subject	Fix My Street > Streetlights > Streetlights > Multiple bulbs out	Urgent	No
Status	Case Closed	Response Required?	No
Sub Status	Resolved	Asset ID	
Light Fault	Multiple Lights Out	Suburb	Phillip
ACTCCS Description	More Information Melrose drv Parramatta st intersection		

Citizen Details

Account Name	Contact Email
Contact Phone	

Case Details

Source	Access Canberra	Incident Address	CAR YARD 140 MELROSE DR, PHILLIP ACT 2606
Case Origin	FMS Form	ACTCCS Longitude	149.0872427889216
Date/Time Opened	6/06/2021 9:34 PM	ACTCCS Latitude	-35.35618902611154
Date/Time Closed	7/06/2021 9:00 AM		

System Information

Created By	AC TCCS Integration, 6/06/2021 9:34 PM	Last Modified By	Stephen Weerawarnakula, 16/06/2023 4:56 PM
------------	--	------------------	--

Case History

- 16/06/2023 4:56 PM**
-
- User **Stephen Weerawarnakula**
Action **Changed ACTCCS Description.**
- 7/06/2021 9:00 AM**
-
- User **Sarah Dacallos**
Action **Changed Sub Status from In Progress to Resolved. Changed Status from Assigned to Case Closed.**
- 7/06/2021 8:50 AM**
-
- User **Tara Clarke**
Action **Changed Sub Status from Unresolved to In Progress. Changed Status from Unassigned to Assigned.**

6/06/2021 9:34 PM

User **AC TCCS Integration**
Action **Changed Sub Status to Unresolved. Changed Case Owner from AC TCCS Integration to Streetlights. Deleted Medium in Priority. Changed Case Origin to FMS Form. Changed Case Record Type from TCCS General to Streetlights. Created.**

Notes

Customer Entry (Auto Note)

Last Modified **6/06/2021 9:35 PM**
Owner **AC TCCS Integration**
Text Preview **This is an auto note of the original customer submission. Subject: Fix My Street > Streetlights > Streetlights > Multiple bulbs out Category: Fix My Street > Streetlights > Streetlights > Multiple bulbs out AC Description (forms): More Information Melros**

Copyright © 2000-2023 salesforce.com, inc. All rights reserved.



Operator name: [REDACTED] Start date: 2021-06-10 07:16:00
Event sheet nb: End date: 2021-06-10 07:36:00
Client: Action duration: 00:30:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL338695
Address: BELONA CT INT TOWNSHEND ST Australian Capital Territory
Noticed default: [MA#] Isolation
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

Isolation for Self
'Information' Tag Installed
SLC
C

Comments:

turned box on for maintenance, restored to normal service once completed








Client signature

Operator signature

NOTES

- 1/ ALL TEMPORARY TRAFFIC MANAGEMENT DEVICES ARE TO BE IN ACCORDANCE WITH AS 1742.3-2019, AUSTRROADS - GUIDES TO TEMPORARY TRAFFIC MANAGEMENT, PART 1-10 AND MUNICIPAL INFRASTRUCTURE TECHNICAL SPECIFICATIONS 01-TRAFFIC MANAGEMENT.
- 2/ ALL WORKERS SHALL WEAR HIGH VISIBILITY EXTERNAL CLOTHING IN ACCORDANCE WITH AS 1742.3-2019.
- 3/ ALL SIGNS AND DEVICES SHALL BE ERECTED WITHIN THE LINE OF SIGHT OF THE ROAD USER. THEY SHALL NOT BE OBTURED BY VEGETATION OR PARKED VEHICLES AND SHALL BE POSITIONED WHERE THEY DO NOT BECOME A HAZARD TO PEDESTRIANS OR VEHICLES.
- 4/ THE TRAFFIC MANAGEMENT PLAN REPORT (TMP) SHALL BE READ IN CONJUNCTION WITH THE DETAILED TEMPORARY TRAFFIC MANAGEMENT (TTM) PLANS.
- 5/ ALL T2-25 (TRUCK) AND W8-3 (ON SIDE ROAD) SIGNS SHALL BE COVERED WHEN WORKERS ARE NOT ON SITE OR OUT OF WORKING HOURS.
- 6/ PARAWEB OR APPROVED EQUAL CONTAINMENT FENCES SHALL BE ERECTED AROUND THE PERIMETER OF ALL EXCAVATIONS AND STOCKPILES AT ALL TIMES.
- 7/ SIGNS ARE TO BE INSTALLED IN PERMANENT MANNER FOR WORKS LONGER THAN 2 WEEKS (REFER SECTION 3.2.5 OF THE RMS TCWS).

LEGEND

-  ERECT SIGN
-  INSTALL CONSTRUCTION FENCE
-  CONSTRUCTION VEHICLE ACCESS / EGRESS
-  CONSTRUCTION AREA
-  STAFF PARKING AREA / FUTURE CARPARK RECONSTRUCTION



REFER TO DRG. TTM 22098 SHEET 2 FOR CONTINUATION

TTM 1
DURING WORKING HOURS
7:00 AM TO 5:00 PM

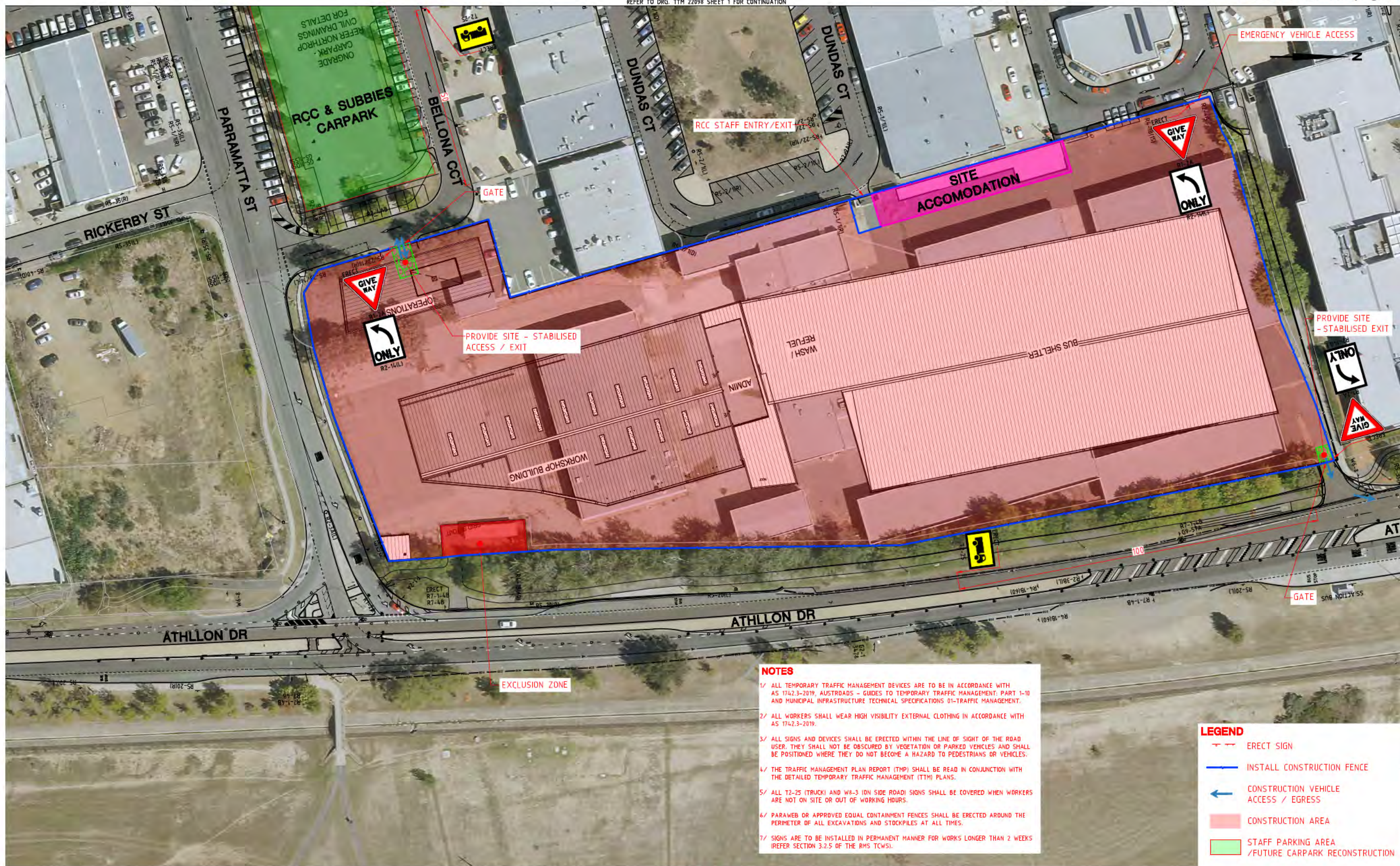
DRAWING STATUS	FINAL
LAST REVISION BY	BUDI WIJAYA
REVISION DATE	08/08/22
DATE PLOTTED	08/08/22
SCALE@A1	FILE No N.T.S
DOCUMENT No.	TTM 22098
SHEET No	1
REVISION	0



CLIENT:
RICHARD CROOKES CONSTRUCTIONS

Checked & Approved by:
 Date: 08/08/22

PARRAMATTA STREET - PHILLIP WODEN BUS DEPOT - SEWER WORKS
 Temporary Traffic Management



- NOTES**
- 1/ ALL TEMPORARY TRAFFIC MANAGEMENT DEVICES ARE TO BE IN ACCORDANCE WITH AS 1742.3-2019, AUSTRADRS - GUIDES TO TEMPORARY TRAFFIC MANAGEMENT: PART 1-10 AND MUNICIPAL INFRASTRUCTURE TECHNICAL SPECIFICATIONS 01-TRAFFIC MANAGEMENT.
 - 2/ ALL WORKERS SHALL WEAR HIGH VISIBILITY EXTERNAL CLOTHING IN ACCORDANCE WITH AS 1742.3-2019.
 - 3/ ALL SIGNS AND DEVICES SHALL BE ERECTED WITHIN THE LINE OF SIGHT OF THE ROAD USER. THEY SHALL NOT BE OBTURED BY VEGETATION OR PARKED VEHICLES AND SHALL BE POSITIONED WHERE THEY DO NOT BECOME A HAZARD TO PEDESTRIANS OR VEHICLES.
 - 4/ THE TRAFFIC MANAGEMENT PLAN REPORT (TMP) SHALL BE READ IN CONJUNCTION WITH THE DETAILED TEMPORARY TRAFFIC MANAGEMENT (TTM) PLANS.
 - 5/ ALL T2-25 (TRUCK) AND W8-3 (ON SIDE ROAD) SIGNS SHALL BE COVERED WHEN WORKERS ARE NOT ON SITE OR OUT OF WORKING HOURS.
 - 6/ PARAWEB OR APPROVED EQUAL CONTAINMENT FENCES SHALL BE ERECTED AROUND THE PERIMETER OF ALL EXCAVATIONS AND STOCKPILES AT ALL TIMES.
 - 7/ SIGNS ARE TO BE INSTALLED IN PERMANENT MANNER FOR WORKS LONGER THAN 2 WEEKS (REFER SECTION 3.2.5 OF THE RMS TCWS).

- LEGEND**
- ERECT SIGN
 - INSTALL CONSTRUCTION FENCE
 - CONSTRUCTION VEHICLE ACCESS / EGRESS
 - CONSTRUCTION AREA
 - STAFF PARKING AREA / FUTURE CARPARK RECONSTRUCTION

**TTM 1
DURING WORKING HOURS
7:00 AM TO 5:00 PM**

DRAWING STATUS	FINAL
REVISION DATE	08/08/22
DATE PLOTTED	08/08/22
SCALE@A1	FILE No N.T.S
DOCUMENT No.	TTM 22098
SHEET No	1
REVISION	0



Checked & Approved by: [Signature]
Date: 08/08/22

CLIENT:
RICHARD CROOKES CONSTRUCTIONS

PARRAMATTA STREET - PHILLIP WODEN BUS DEPOT - SEWER WORKS
Temporary Traffic Management



Authorisation of Temporary Traffic Management (TTM) Plans

Richard Crookes

is authorised pursuant to Part 5 of Road Transport (Safety and Traffic Management) Act 1999 to install or display (or to interfere with, change or remove) the prescribed traffic control devices shown on the authorised TTM plans for the period of authorisation and for the daily authorised times for each TTM plan and in accordance with the attached conditions of authorisation.

A copy of this authorisation together with the plans authorised, the conditions of authorisation and the risk assessment must be available at the work site during working hours.

Period of authorisation

From		To	
Date: 15/08/2022	Time: 07:00 AM	Date: 31/08/2023	Time: 05:00 PM

Authorised prescribed traffic control devices and daily authorised times

Authorised Plan	Devices authorised	Day/s	Times authorised
TTM 22098 Sheet 1-2 Inclusive for the duration of the authorisation period	All prescribed traffic control devices excluding T2-25 W8-3	Mon, Tue, Wed, Thu, Fri, Sat, Sun	07:00 AM - 05:00 PM 15/08/2022 - 31/08/2023
TTM 22098 Sheet 1-2 Daily	T2-25 W8-3	Mon, Tue, Wed, Thu, Fri, Sat, Sun	07:00 AM - 05:00 PM 15/08/2022 - 31/08/2023

Additional details on proposed daily working hours

TTM 1 DURING WORKING HOURS: 7:00AM to 5:00PM

Conditions of Authorisation:

The ACT Government reserves the right to revoke this TTM application should there be any incidence of non-compliance to the conditions of authorisation listed.

The principal contractor shall submit specific traffic management plans (TMP) and traffic guidance schemes (TGS) for each additional stage of works associated with this project.

Construction vehicles shall not be permitted to enter and exit in a reverse direction under any circumstances without appropriate and authorised control measures being in place.

Competent, trained, and experienced traffic management personnel shall undertake all aspects of the traffic management planning, design, implementation, and operation.

Signs and devices shall be installed by a competent person who has the necessary training, skills and experience as defined in Austroads Guide to Temporary Traffic Management Part 8.

Site inspections and record keeping shall be undertaken and documented in accordance with the requirements of the Austroads Guide to Temporary Traffic Management Part 2: Traffic Management Planning.

A Use of Public Land Application for Construction Activities will be required from TCCSD, City Services, Licensing and Compliance unit prior to any works commencing.

This work approval is granted for the following work activities only:

- **Installation, modification, and removal of traffic control devices in accord with an authorised temporary traffic management plan.**
- **Excavation and construction on public unleased land**

Note: All other land use requirements, such as material storage, site compounds and parking bay use, that require the use of public unleased land are likely to attract additional land use permits and associated fees. For further information please contact the Public Land Use Unit on 6205 8794 for further information.

The contractor shall ensure that all temporary signs and devices are removed at the completion of the authorisation period

Where pedestrians including people with disabilities or visual impairment have to move through, past or around a work site or to cross the road within a work site they shall be provided with and directed to suitably constructed and protected temporary footpaths and crossing points or formal pedestrian crossings or refuges if warranted.

The contractor shall provide advice to Pedal Power ACT regarding any works on or adjacent to any shared use path / on road cycle facility for the information and awareness of their members.

The principal contractor shall ensure that all directly affected businesses / residents and Government Agencies have been advised in writing prior to these works commencing This letter shall include the following information.

- **Project details.**
- **Proposed commencement / completion dates**
- **Proposed site hours of operation.**
- **Principal contractors' details including contact numbers to answer any enquiries in relation to these works.**

Access to commercial and residential properties including any driveways shall be always maintained unless agreed to otherwise with the property owners prior to works commencing.

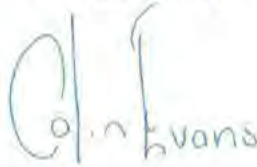
Temporary fencing footing blocks shall be installed a minimum of 500 mm clear of any footpath for the safety of pedestrians and cyclists.

Construction parking is not permitted on any of the following areas,

- **Footpaths**
- **Verges / Nature Strips**
- **Driveways**
- **Public Open Spaces**

Delegate: Colin Evans Pos. No. 23592

Signature:



Date: 11/08/2022

(Delegate of the road transport authority)

THE AUTHORISATIONS

TTM plan authorisation	Authorised
Public unleased land Act work approval	Approved
Approval to use a road closure and Temporary public road closure	No

Area of Works

ATHLLON DRIVE - Northbound and Southbound: from PARRAMATTA STREET to SHEA STREET.

Additional streets and suburbs or blocks and sections where works are approved

BELLONA CIRCUIT: from TOWNSHEND STREET to PARRAMATTA STREET

Applicant details

Organisation: RD Gossip P/L
 Contact: [REDACTED]
 email: ttm@rdgossip.com.au
 Contact number: [REDACTED]

Contractor details

Organisation: Richard Crookes
 Contact: [REDACTED]
 email: NappoA@richardcrookes.com.au
 Contact number: [REDACTED]



Operator name: [REDACTED] Start date: 2022-09-08 14:56:00
Event sheet nb: End date: 2022-09-08 14:57:00
Client: Action duration: 00:10:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL3381155
Address: 88 Parramatta Street Australian Capital Territory
Noticed default: [MA#] Isolation
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

Test Results Verified
Isolation for Self
SLC
C

Comments:

Energised circuit for testing, returned to normal operation



Client signature

Operator signature



Operator name: [REDACTED] Start date: 2022-09-29 12:02:00
Event sheet nb: [REDACTED] End date: 2022-09-29 14:04:00
Client: [REDACTED] Action duration: 00:30:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL3381155
Address: 88 Parramatta Street Australian Capital Territory
Noticed default: [MA#] Isolation
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

Isolation for Self
SLC
C
'Danger' Tag & Lock Installed

Comments:

isolated for accident on column.;On hold.
Slcc energised and returned to normal service.



Client signature

Operator signature



Operator name: [REDACTED] Start date: 2020-03-03 09:05:00
Event sheet nb: [REDACTED] End date: 2020-03-03 09:41:00
Client: [REDACTED] Action duration: 00:00:00
Final state: Completed Human resources allocated: 2

- Works Troubleshooting Maintenance Commissioning

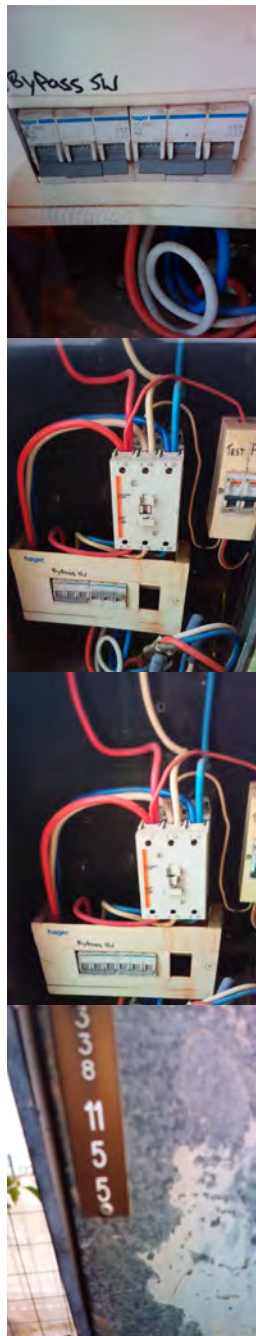
Noticed equipment: SL338472
Address: PARRAMATTA ST INT MELROSE DR Australian Capital Territory
Noticed default: [MA#] Single faulty streetlight - underground
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

Action type:

Other (comment required)
G-17 Frequently Changing Work Area Multilane Roads
PL - Polarity
CC - Correct Circuit Connection
VI - Visual Inspection
Tested and working

Comments:

upon inspection of SLCC 3381155 out going circuit breaker was in the off position, reset breaker to find street lights in area working



Client signature

Operator signature



Operator name: [REDACTED] Start date: 2023-06-15 09:46:00
Event sheet nb: End date: 2023-06-15 10:23:00
Client: Action duration: 00:00:00
Final state: Completed Human resources allocated: 2

Works Troubleshooting Maintenance Commissioning

Noticed equipment: SL338695
Address: BELONA CT INT TOWNSHEND ST Australian Capital Territory
Noticed default: [MA#] Isolation
Failure cause:
Failure observation: Fault observed and safety works
Constraint: No
Vehicle type:

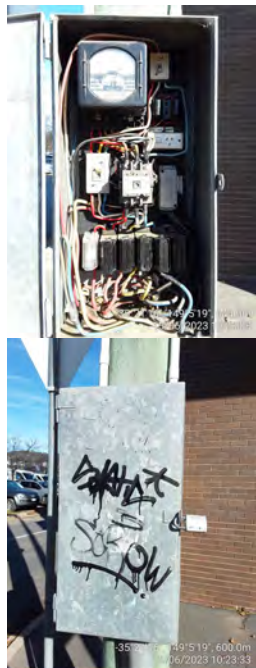
Action type:

Isolation for Self
SLC

C

Comments:

Energised circuit for testing and returned to normal operation



Client signature

Operator signature

WORK ORDER

ORDER DETAILS			
WORK ORDER ID	PRIORITY	SCHEDULED START	SCHEDULED FINISH
WO71672	Serious (7 days)	28/08/2023 12:00 AM	28/09/2023 12:00 AM
WORK TYPE	EXTERNAL ID	REFERENCE NUMBER	Responsible Officer
CM - Corrective	5008w000022MbOAAU	00757119	Nathan Hart
Brief Description			
24852-S620 Complete R2-2A (R) (parkin bays only sign) 3.6 M Lig 2 bags of mix (parking ops)			

ASSET DETAILS		
ASSET ID	ASSET NAME	ASSET CATEGORY
SGNG30492	PHILLIP TOWN CENTRE GALVANISED STEEL CIRCULAR HOLLOW SECTION SIGN POST - SIGN BLADE CODES R5-40,R2-2(L),R5-65	Signs
ASSET TYPE	ASSET CLASS	CRITICALITY
GALVANISED STEEL CIRCULAR HOLLOW SECTION (ROAD SIGN POST)	ROADSIDE (ROAD INFRASTRUCTURE)	Medium
SUBURB	DEFECT LOCATION	
PHILLIP	6 Bellona Ct, Phillip ACT 2606, Australia	

FCR		
FAILURE	CAUSE	REMEDY
Missing	Unknown Cause	Replace

TASK	
TASK	DESCRIPTION

SUPPORTING INFORMATION
<p>Issue 16099</p> <p>***Last updated by GrantH Williams 26/08/2023 12:01:39 PM***</p> <p>WR89478 : CSRM Case Number : 00334470 Requester Contact Name: parking operations Phone Number: [REDACTED] Initial enquiry info only. See CSRM for additional correspondence. Defect location info may be incorrect (address validation limitations). What did the sign say? Officer 57 reports that the "Park in Bays Only" signs at the entrance to Bellona Ct are missing. One sign on the left and another on the right. Is the sign? Missing Does it affect the flow for traffic or cyclists? No</p> <p>***Last updated by TCCS Asset Integrations 22/07/2023 12:00:44 PM***</p> <p>Comments</p>

LABOUR			
TASK	CRAFT	QTY PLANNED	Hours Required
	Sign Maintenance	1	1.00

RESOURCE					
TASK	NAME	CRAFT	ACTUAL HOUR	COMPLETE DATE	SIGNATURE
	Terry Smith	Sign Maintenance	0.00	9/26/2023 11:54:39 AM	

MATERIAL			
Task	ITEM	QTY PLANNED	QTY ACTUAL

SERVICE			
TASK	DESCRIPTION	QTY PLANNED	QTY ACTUAL

Attachments

Add Document

Add Route

Download All GPX Documents



SEP_26_2023_11532



SEP_26_2023_11530



SCREENSHOT 2023-08-09 142433 6
BELLONA CT
PHILLIP



AUG_01_2023_12015



AUG_01_2023_12000



Maintenance Operational

Search/

Assetic

Request Plan Schedule Assign Execute Complete Assess

Action

Request Details

Request ID: WR89478

Creation Time: 22/07/2023 12:00 PM

Created By: TCCS Asset Integrations

Source: External CRM

Any immediate risk? No Immediate Risk

Work Order ID: W071672

Asset Details

Asset ID: SGN630492

Asset Name: PHILIP TOWN CENTRE GALVANISED STEEL CIRCULAR HOLLOW SECTION SI

Asset Category: Signs

Maintenance Asset Type: Sign

Work Group: Signs

Asset Criticality: Medium

Requestor Details

Resource Name: parking operations

Firstname: Surname:

Company:

Requestor External ID:

Preferred Method: None

Additional Info

Request Type: 2, Problem, P-SGLM, Signs & Linemarking

Responsible Officer: Please type to search for Responsible Officer (Optional)

External ID: S008w0000022Mb0AAU

Reference #: 00757119

Brief Description: 24852-S620 Complete (parking opa)

217 characters remaining

Reactive Inspection

Reactive Inspector: Nathan Hart

Inspection Date: 02/08/2023

Request Priority

Work Order Priority: 4

Acknowledgement Due Date: 25/07/2023 12:00 PM

Resolution Due Date: 5/08/2023

Supporting Information

Example: The main office front door is faulty as it has come away from the frame and requires replacement or repair by a service technician.

What did the sign say?
Officer 57 reports that the "Park in Bays Only" signs at the entrance to Bellona Ct are missing. One sign on the left and another on the right.

Is the sign?
Missing

4000 characters remaining

Defect Location

Location Description: 6 Bellona Ct, Phillip ACT 2606, Australia

Attachments

AUG_01_2023_12015 AUG_01_2023_12006

ADDITIONAL INFORMATION WR89478

CSRM Case Number : 00334470

Requester Contact Name: parking operations

Phone Number: [REDACTED]

Initial enquiry info only. See CSRM for additional correspondence.

Defect location info may be incorrect (address validation limitations).

What did the sign say?

Officer 57 reports that the "Park in Bays Only" signs at the entrance to Bellona Ct are missing. One sign on the left and another on the right.

Is the sign?

Missing

Does it affect the flow for traffic or cyclists?

No

Last updated by TCCS Asset Integrations 22/07/2023 12:00:44 PM

200306-000644	Access Canberra	86 PARRAMATTA ST, PHILLIP ACT 2606	Phillip	single	Access Canberra	200306-000644 Multiple lights out on Athlon Dr, between Melrose Dr and Parramatta St Phillip Multiple bulbs out 338857 Multiple lights out on Athlon Dr between Melrose Dr and Parramatta St	Multiple lights out
200228-000791	Access Canberra	CAR YARD 142 MELROSE DR, PHILLIP ACT 2606	Phillip	single	Access Canberra	200228-000791 Multiple bulbs out SL33847 Lights around Parramatta st and Melrose Dr are not working Phone Number: [REDACTED]	Multiple lights out



- [Close Window](#)
- [Print This Page](#)

Case: 00257175

Case Owner Trees
Reassignment Reason Please refer to trees

Case Overview

Case Number 00257175 **AC Case Number** 00625218
Feedback Type Operations **Suburb** Phillip
Status Assigned
Sub Status In Progress
Priority Medium

Subject Fix My Street > Cycle & footpaths > Shared paths > Blocking the path

ACTCCS Description **What is causing the obstruction?**
 Fallen tree, overhanging trees or branches

More information
 Tree needs to be trimmed on shared path along Athllon Drive in Phillip

Is it growing from private land?
 No

Is it causing traffic or cyclists to swerve?
 Yes

Could it cause a trip, fall or injury?
 Yes

Resident Details

Account Name [Redacted] **Contact Email** [Redacted]@gmail.com
Contact Phone [Redacted]

Case Details

Source Access Canberra **Incident Address** 86 PARRAMATTA ST, PHILLIP
Case Origin FMS Form **ACTCCS Latitude** -35.354171472386739
Date/Time Opened 29/11/2022 10:12 AM **ACTCCS Longitude** 149.09134298578923
Date/Time Closed

System Information

Created By AC TCCS Integration, 29/11/2022 10:12 AM **Last Modified By** Andrew Garner, 31/08/2023 9:05 AM

Contact Information

Account Name [Redacted]

Primary Phone [Redacted]

Birthdate

Email [Redacted]@gmail.com

Address Information

Billing Address

System Information

Created By AC TCCS Integration, 7/06/2021 11:21 AM

Last Modified By AC TCCS Integration, 7/06/2021 11:21 AM

Activity History

Email: Pruning/Deadwooding

Name [Redacted]

Task

Due Date 31/08/2023

Assigned To Andrew Garner

Last Modified Date/Time 31/08/2023 9:07 AM

Additional To: [Redacted]@gmail.com

CC:

BCC:

Attachment:

Subject: Pruning/Deadwooding

Body:

Dear [Redacted]

Thank you for your tree-related request for service 00625218. An assessment has been carried out and your street tree has been scheduled for pruning by one of our work crews. This work has been categorised as medium priority.

Comments During peak periods the trees and shrubs team receive over 200 public requests per week. To effectively manage this workload, service requests are categorised into high medium and low priority).

This work will now be scheduled for one of our work crews to action and you will be notified when the work has been completed.

Please use "Reply All" should you wish to provide/request additional information to ensure we can action your request as promptly as possible.

Thank you for your request and your patience during this process.

Kind Regards,
ACT Government, Urban Treescapes

ref:_00D6F2VEqH_5008w1cPhO:ref

Case History

31/08/2023 9:05 AM

User Andrew Garner
Action Changed Sub Status from Unresolved to In Progress. Changed Priority to Medium. Changed Status from Unassigned to Assigned.

30/08/2023 3:01 PM

User Jennifer Rousell
Action Changed Feedback Type to Operations.

29/11/2022 2:15 PM

User Alice Wolfe
Action Changed Case Owner from Place Management and Graffiti to Trees. Changed Case Record Type from Place Management and Graffiti to Trees. Deleted Rejected in Assetic Status.

29/11/2022 2:15 PM

User Alice Wolfe

Action Changed Reassignment Reason to Please refer to trees.

29/11/2022 11:30 AM

User Assetic TCCS Integration

Action Changed Assetic Status from New to Rejected.

29/11/2022 10:18 AM

User Assetic TCCS Integration

Action Changed Assetic Status to New.

29/11/2022 10:12 AM

User AC TCCS Integration

Action Changed Suburb to PHILLIP.

29/11/2022 10:12 AM

User AC TCCS Integration

Action Changed Sub Status to Unresolved. Changed Case Owner from AC TCCS Integration to Place Management and Graffiti. Deleted Medium in Priority. Changed Case Origin to FMS Form. Changed Case Record Type from TCCS General to Place Management and Graffiti. Created.

Attachments

20230116_194735

Size 3.98MB

Ownership AC TCCS Integration

View [Download](#)

Last Modified 20/01/2023 11:56 AM

20221128_170213

Size 4.94MB

Ownership AC TCCS Integration

View [Download](#)

Last Modified 29/11/2022 10:12 AM

Notes

Customer Entry (Auto Note)

Last Modified 29/11/2022 10:12 AM

Owner AC TCCS Integration

Text Preview

This is an auto note of the original customer submission. Subject: Fix My Street > Cycle & footpaths > Shared paths > Blocking the path
Category: Fix My Street > Cycle & footpaths > Shared paths > Blocking the path AC
Description (forms): What is causing



- [Close Window](#)
- [Print This Page](#)

Case: 00258290

Case Owner ACTCCS Queue
Reassignment Reason Parking Operations - Illegal parking is enforceable

Case Overview

Case Number 00258290 **AC Case Number** 00627260

Feedback Type **Priority**
Subject Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage **Status** Assigned

ACTCCS Description **Why do you believe this change is required?**
 patterson st in Phillip is chaotic. Parking on footpath outside mechanics, pedders blocking parking spaces with traffic cones, drivers parking within 10m of an intersection etc. suggest 4hr parking northside of patterson st east of townsend st

Citizen Details

Account Name **Contact Email**
Contact Phone

Case Detail

Source Access Canberra **Incident Address** 76 PARRAMATTA ST, PHILLIP ACT 2606
Case Origin FMS Form **Suburb** PHILLIP
Date/Time Opened 2/12/2022 9:49 AM **ACTCCS Latitude** -35.35532626
Date/Time Closed **ACTCCS Longitude** 149.08986927

System Information

Created By AC TCCS Integration, 2/12/2022 9:49 AM **Last Modified By** Bunnarith Seng, 2/12/2022 10:32 AM

Notes

Customer Entry (Auto Note)

Last Modified 2/12/2022 9:49 AM

Owner AC TCCS Integration

Text Preview This is an auto note of the original customer submission. Subject: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking signage Category: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Request new parking

Case History

2/12/2022 10:32 AM

User Bunnarith Seng

Action Changed ACTCCS Taxonomy Number from AC-TAX233 to REASSIGNED TO AC. Changed Case Owner from Roads ACT to ACTCCS Queue. Changed Case Record Type from ACT Roads to TCCS General. Changed Reassignment Reason to Parking Operations - Illegal parking is enforceable. Deleted Cancelled in Assetic Status.

2/12/2022 10:32 AM

User Bunnarith Seng
Action Changed Status from Case Closed to Assigned. Changed Sub Status from Action Not Required to Updated.

2/12/2022 10:17 AM

User Assetic TCCS Integration
Action Changed Sub Status from Unresolved to Action Not Required. Changed Status from Unassigned to Case Closed. Changed Assetic Status from New to Cancelled.

2/12/2022 9:56 AM

User Assetic TCCS Integration
Action Changed Assetic Status to New.

2/12/2022 9:49 AM

User AC TCCS Integration
Action Changed Sub Status to Unresolved. Changed Case Owner from AC TCCS Integration to Roads ACT. Deleted Medium in Priority. Changed Case Origin to FMS Form. Changed Case Record Type from TCCS General to ACT Roads. Created.

Attachments

pattersonst1

Size 2.61MB
Ownership AC TCCS Integration
View [Download](#)
Last Modified 2/12/2022 9:49 AM

pattersonst2

Size 3.29MB
Ownership AC TCCS Integration
View [Download](#)
Last Modified 2/12/2022 9:49 AM



- [Close Window](#)
- [Print This Page](#)

Case: 00261472

Case Owner Place Management and Graffiti

Reassignment Reason

Case Overview

Case Number 00261472

AC Case Number 00632596

Feedback Type

Priority

Status Case Closed

Subject Fix My Street > Cycle & footpaths > Shared paths > Debris on path

Sub Status Resolved

Region

Assetic Detail

Assetic Status Resolved

Assetic Queue TCCS AMIS Place Mgt Operations

Assetic Work Request ID WR74242

Assetic Team Allocation PM Woden Weston Molonglo Operations

Assetic Target Finish Date 18/02/2023

Managing Platform Assetic

Assetic Status Comments Workrequest WO63861 is in progress. WorkOrder Corrective Maintenance has been raised in Assetic with a priority of Critical (1 hour)

ACTCCS Description What is the debris or material? Sand and silty runoff

Is it causing traffic or cyclists to swerve? Yes

Could it cause a trip, fall or injury? Yes

Citizen Details

Account Name

Contact Email [Redacted]@grapevine.com.au

Contact Phone

Case Details

Case Origin FMS Form

Incident Address 86 PARRAMATTA ST, PHILLIP ACT 2606

Source Access Canberra

Suburb PHILLIP

Date/Time Opened 12/12/2022 4:51 PM

ACTCCS Longitude 149.09197211543733

Date/Time Closed 23/01/2023 10:20 AM

ACTCCS Latitude -35.354860853859016

System Information

Created By AC TCCS Integration, 12/12/2022 4:51 PM

Last Modified By Assetic TCCS Integration, 23/01/2023 2:13 PM

Contact Information

Account Name	[REDACTED]	Primary Phone	[REDACTED]
Birthdate		Email	[REDACTED]@grapevine.com.au

Address Information

Billing Address

System Information

Created By	AC TCCS Integration, 5/10/2021 5:20 PM	Last Modified By	AC TCCS Integration, 5/10/2021 5:20 PM
------------	--	------------------	--

Case History

23/01/2023 10:20 AM

User Assetic TCCS Integration
 Action Changed Sub Status from In Progress to Resolved. Changed Status from Unassigned to Case Closed. Changed Assetic Status from InProgress to Resolved.

19/01/2023 11:51 AM

User Assetic TCCS Integration
 Action Changed Assetic Status from Assigned to InProgress.

13/12/2022 11:51 AM

User Assetic TCCS Integration
 Action Changed Sub Status from Unresolved to In Progress. Changed Assetic Status from New to Assigned.

12/12/2022 4:57 PM

User Assetic TCCS Integration
 Action Changed Assetic Status to New.

12/12/2022 4:51 PM

User AC TCCS Integration
 Action Changed Sub Status to Unresolved. Changed Case Owner from AC TCCS Integration to Place Management and Graffiti. Deleted Medium in Priority. Changed Case Origin to FMS Form. Changed Case Record Type from TCCS General to Place Management and Graffiti. Created.

Notes

Customer Entry (Auto Note)

Last Modified 12/12/2022 4:52 PM

Owner AC TCCS Integration

This is an auto note of the original customer submission. Subject: Fix My Street > Cycle & footpaths > Shared paths > Debris on path
 Category: Fix My Street > Cycle & footpaths > Shared paths > Debris on path AC
 Description (forms): What is the debris or



- [Close Window](#)
- [Print This Page](#)

Case: 00282573

Case Owner Place Management and Graffiti

Reassignment Reason

Case Overview

Case Number 00282573

AC Case Number 00673775

Feedback Type

Priority

Status Case Closed

Subject Fix My Street > Cycle & footpaths > Shared paths > Debris on path

Sub Status Resolved

Region

Assetic Detail

Assetic Status Closed

Assetic Queue TCCS AMIS Place Mgt Operations

Assetic Work Request ID WR79544

Assetic Team Allocation PM Woden Weston Molonglo Operations

Assetic Target Finish Date 24/03/2023

Managing Platform Assetic

Assetic Status Comments WR79544 has been closed in Assetic by Jody Friend. Comments: Linked Work Order WO65773 has been assessed.

ACTCCS Description

What is the debris or material?

Water, sand and mud on path. Water flows downhill into the low area and fills with water, sand and mud, 10-15cm deep yesterday on a wide area This is near the pedestrian bridge off Athlon drive

Is it causing traffic or cyclists to swerve?

Yes

Could it cause a trip, fall or injury?

Yes

Citizen Details

Account Name

Contact Email

Contact Phone

Case Details

Case Origin FMS Form

Incident Address 86 PARRAMATTA ST, PHILLIP ACT 2606

Source Access Canberra

Suburb PHILLIP

Date/Time Opened 22/02/2023 10:36 AM

ACTCCS Longitude 149.09180850969514

Date/Time Closed 7/03/2023 11:26 AM

ACTCCS Latitude -35.35487177788719

System Information

Created By AC TCCS Integration, 22/02/2023 10:36 AM

Last Modified By Assetic TCCS Integration, 12/04/2023 2:04 PM

Case History

12/04/2023 10:14 AM

User **Assetic TCCS Integration**
Action **Changed Assetic Status from Resolved to Closed.**

7/03/2023 11:26 AM

User **Assetic TCCS Integration**
Action **Changed Sub Status from In Progress to Resolved. Changed Status from Unassigned to Case Closed. Changed Assetic Status from InProgress to Resolved.**

22/02/2023 1:59 PM

User **Assetic TCCS Integration**
Action **Changed Assetic Status from Assigned to InProgress.**

22/02/2023 10:51 AM

User **Assetic TCCS Integration**
Action **Changed Sub Status from Unresolved to In Progress. Changed Assetic Status from New to Assigned.**

22/02/2023 10:42 AM

User **Assetic TCCS Integration**
Action **Changed Assetic Status to New.**

22/02/2023 10:36 AM

User **AC TCCS Integration**
Action **Changed Sub Status to Unresolved. Changed Case Owner from AC TCCS Integration to Place Management and Graffiti. Deleted Medium in Priority. Changed Case Origin to FMS Form. Changed Case Record Type from TCCS General to Place Management and Graffiti. Created.**

Notes

Customer Entry (Auto Note)

Last Modified **22/02/2023 10:37 AM**

Owner **AC TCCS Integration**

Text Preview **This is an auto note of the original customer submission. Subject: Fix My Street > Cycle & footpaths > Shared paths > Debris on path
Category: Fix My Street > Cycle & footpaths > Shared paths > Debris on path AC
Description (forms): What is the debris or**



- [Close Window](#)
- [Print This Page](#)

Case: 00321777

Case Owner ACTCCS Queue
Reassignment Reason Parking Operations - Currently registered

Case Overview

Case Number 00321777 **AC Case Number** 00733890

Feedback Type **Priority**
Subject Roads, parking & vehicles > Parking & vehicles > Report abandoned vehicle **Status** Unassigned

ACTCCS Description Is it causing traffic or cyclists to swerve?
Yes

Where is the vehicle located?
Major road

Type of vehicle?
Car

Is the vehicle on private or public land?
Public

How long do you think it has been there?
Less than 1 week

Has the vehicle been vandalised?
No

Can you provide the vehicle registration plate number?

Can you provide any additional details about the vehicle?
Mazda 2 grey

Citizen Details

Account Name **Contact Email**
Contact Phone

Case Detail

Source Access Canberra **Incident Address** 74 PARRAMATTA ST, PHILLIP ACT 2606
Case Origin FMS Form **Suburb** PHILLIP
Date/Time Opened 1/06/2023 10:22 AM **ACTCCS Latitude** -35.35536459
Date/Time Closed **ACTCCS Longitude** 149.08973821

System Information

Created By AC TCCS Integration, 1/06/2023 10:22 AM **Last Modified By** Leonie Allen, 1/06/2023 10:37 AM

Notes

Customer Entry (Auto Note)

Last Modified 1/06/2023 10:22 AM

Owner AC TCCS Integration

This is an auto note of the original customer submission. Subject: Roads, parking & vehicles > Parking & vehicles > Report

Text Preview abandoned vehicle Category: Fix My Street > Roads, parking & vehicles > Parking & vehicles > Report abandoned vehicle AC Descriptio

Case History

1/06/2023 10:37 AM

User Leonie Allen

Action Changed ACTCCS Taxonomy Number from AC-TAX231 to REASSIGNED TO AC. Changed Case Owner from City Rangers to ACTCCS Queue. Changed Case Record Type from City Rangers to TCCS General.

1/06/2023 10:37 AM

User Leonie Allen

Action Changed Reassignment Reason to Parking Operations - Currently registered.

1/06/2023 10:22 AM

User AC TCCS Integration

Action Changed Sub Status to Unresolved. Changed Case Owner from AC TCCS Integration to City Rangers. Deleted Medium in Priority. Changed Case Origin to FMS Form. Changed Case Record Type from TCCS General to City Rangers. Created.

Attachments

16855788961881803067058343189958

Size 2.4MB

Ownership AC TCCS Integration

View [Download](#)

Last Modified 1/06/2023 10:22 AM

Copyright © 2000-2023 salesforce.com, inc. All rights reserved.

Search

As of 2023-03-29 09:35:50 Auct al an Exaite n Standi, if T me(AVST) Show used by rody F. and 3o tall by Data/T me Closed (Ascending)

Filtered By
 Show All cases
 Un to Hsu x
 Subj to equala Ph i p
 Incident ASD was conta no ballona, pa amette

Subcase	Case Number	Incident Address	Subject	Date/Time Opened	Date/Time Closed	Case Owner	ACTOS Description
PH LLP	00257176	86 PARRAMATTA ST, PHILLIP	F x My St met > Cycle & footpaths > Shw ed paths > Block ng the path	01/2023 10 12 AM		T we	What is causing the obst action? Is len t we, own hang ng t we o. b anchors Mo e info mation T we needs to be t mmed on the ed path along Athlon D ve n Ph i p in t g ow ng f om p. wde l
PH LLP	00256260	78 PARRAMATTA ST, PHILLIP ACT 2606	F x My St met > Roadw, pa k ng & veh cle > Pa k ng & veh cle > Request new pa k ng a grage	2/21/2023 9 49 AM		ACTOS Queue	Why do you bel we th a change e equ wll patte som st n Ph i p a chastic Ph k ng on footpath outo de merchan co, pedide a block ng pa k ng space w th t effi cause, d we e pa k ng w th n 10m of an rde section etc suggest 4h
PH LLP	00261472	86 PARRAMATTA ST, PHILLIP ACT 2606	F x My St met > Cycle & footpaths > Shw ed paths > Deb e on path	2/21/2023 4 51 PM	03/2023 10 10 AM	Place Management and G aff t	What s the deb e o mste w? Sand and s fly unoff is t caus ng t effi o ped sts to see ve? Yes Could t cause t p, hill o rju y? Yes
PH LLP	00282979	86 PARRAMATTA ST, PHILLIP ACT 2606	F x My St met > Cycle & footpaths > Shw ed paths > Deb e on path	03/2023 10 06 AM	03/2023 11 26 AM	Place Management and G aff t	What s the deb e o mste w? Water, sand and mud on path. Water flows downh l into the low s we and fls w th wate, sand and mud. 10-15cm deep wate day on a w de s a m. the pedest an b sign off Athlon d ve
PH LLP	00321777	74 PARRAMATTA ST, PHILLIP ACT 2606	Roadw, pa k ng & veh cle > Pa k ng & veh cle > Repo t abandoned veh cle	06/2023 10 22 AM		ACTOS Queue	Is t caus ng t effi o ped sts to see ve? The Wht e s the veh cle located? Majo oad Type of veh cle? Ca. Is the veh cle on p. wde o. publ c land?

Confident all info mat on - Do Not D st. hude.
 View_47616_2000-2023_snlinfo on zmm - cr. All_ info_ was_ used

Work_Order_ID	WO_Status	WO_SLA_Date	WO_Brief_Description	WO_Creation_Time	WO_Defect_Location	WO_Target_Start_Date	WO_Target_Finish_Date	Reference_WO_ID	SUPPORTING_INFORMATION	LAST_MODIFIED_DATE
WO46380	TCOMP	12/2/2021 8 50 23 AM	74 Parramatta st, Phillip, NC, SWEC (SWMS-14)	11/22/2021 8 50 23 AM	PARRAMATTA STREET, PHILLIP, ACT, 2606, AUSTRALIA	2021-11-22 00 00 00	2021-12-02 08 46 00		WO46380 Claim 4 ***Last updated by Nigel Murphy***24/01/2022 2 53 05 PM , WO46380 SWEC Urgent CCTV on pipe to determine fault, Tim knows job Adam Mulville has authorised traffic control as partial road closure will be necessary ***Last updated by Shane Cox***22/11/2021 8 50 23 AM	2023-07-24 13 04 57
WO46872	TCOMP	12/12/2021 1 18 54 PM	74 Parramatta st, Phillip, NC, SWMS-11B	12/2/2021 1 18 54 PM	PARRAMATTA STREET, PHILLIP, ACT, 2606, AUSTRALIA	2021-12-02 13 18 00	2021-12-12 13 18 00	WO46380	WO46872 Claim 6 ***Last updated by Nigel Murphy***22/03/2022 1 10 44 PM , WO46872 Pipe replacement ***Last updated by Shane Cox***2/12/2021 1 19 53 PM , WO46872 This is duplicate from WO46380 to status WAPPR ***Last updated by Shane Cox***2/12/2021 1 18 54 PM , WO46872 SWEC Urgent CCTV on pipe to determine fault, Tim knows job Adam Mulville has authorised traffic control as partial road closure will be necessary ***Last updated by Shane Cox***22/11/2021 8 50 23 AM	2023-07-24 13 06 29
WO51684	TCOMP	4/10/2022 7 34 15 AM	82 PARRAMATTA ST, PHILLIP	3/31/2022 8 34 15 AM	8/82 Parramatta St, Phillip ACT 2606, Australia	2022-03-31 08 34 00	2022-04-10 07 34 00		WO51684 Claim 19 ***Last updated by Nigel Murphy***12/07/2022 10 20 55 AM , WO51684 Tie/mains clean commercial block 300mm line see map as line not shown on Arcgis ***Last updated by Andrew Melville***31/03/2022 8 35 29 AM	2023-07-24 13 12 45

Applied filters
WO_Creation_Time is on
or after 01/01/2019
00 00 00 and is before
29/08/2023 00 00 00
WO_Defect_Location
contains 'parramatta'
Asset_Workgroup is
Stormwater

Work Request ID	Asset Id	Asset Name	Asset Status	Asset Category	Work Request Status	Work Request Status Date	Work Request Created Date	Risk Level	Asset Suburb	Work Request Last Modified Date	Work Request Inspection Date	Work Request Brief Description	Work Order ID
													TCCS FOI 23-092 page 57
WR10422	SGNG30771	PHILLIP TOWN CENTRE UTILITY SIGN POST - SIGN BLADE CODES R5-35,R5-65,R1-2	Active	Signs	CANCELLED	29/04/2021 6:12 AM	03/12/2020 11:16 AM	Safety	PHILLIP	09/08/2022 1:21 PM		Give way sign covered by trees at parramatta and salamander ct Phillip	WO38596
WR15846	ROAD_PARRAMATTA_STREET	PARRAMATTA STREET	Active	Roads	CLOSED	22/03/2021 8:35 AM	10/02/2021 9:09 AM		PHILLIP	05/08/2022 6:13 PM		Roads, parking & vehicles Roads & traffic Potholes	WO34298
WR16684	PUBP41	PHILLIP TOWN CENTRE	Active	Land	CLOSED	09/04/2021 10:01 AM	19/02/2021 9:30 AM	No Immediate Risk	PHILLIP	09/04/2021 10:01 AM		PHILLIP - Request mowing or maintenance (around carpark) - Salamander Ct (Craig Hall Bodyworks)	WO37749
WR26230	SGNG30820	PHILLIP TOWN CENTRE GALVANISED STEEL CIRCULAR HOLLOW SECTION SIGN POST - SIGN BLADE CODES G5-1,G5-1	Active	Signs	CANCELLED	29/10/2021 8:50 AM	07/07/2021 12:51 AM	No Immediate Risk	PHILLIP	09/08/2022 1:27 PM		78 Parramatta St, Phillip, Signs	
WR47101	TPNT171777	PHILLIP SECTION 49 BLOCK 40 TIE POINT	Active	Stormwater Property Connections	INPRG	31/03/2022 8:35 AM	30/03/2022 12:03 PM	Environment	PHILLIP	20/06/2022 11:33 AM	31/03/2022 8:34 AM	82 PARRAMATTA ST, PHILLIP	WO51684
WR62394	ROAD_PARRAMATTA_STREET	PARRAMATTA STREET	Active	Roads	CLOSED	18/10/2022 9:25 AM	15/09/2022 11:54 AM	Safety	PHILLIP	18/10/2022 9:25 AM	19/09/2022 12:35 PM	Pothole on the corner of Parramatta Street and Rickerby Street (Waves carwash end of Rickerby St)	WO58686
WR63779	ROAD_PARRAMATTA_STREET	PARRAMATTA STREET	Active	Roads	CLOSED	18/10/2022 9:25 AM	27/09/2022 2:23 PM	Safety	PHILLIP	18/10/2022 9:25 AM		Roads, parking & vehicles > Roads & traffic > Potholes	WO58686
WR79130	ROAD_PARRAMATTA_STREET	PARRAMATTA STREET	Active	Roads	CLOSED	11/04/2023 2:03 PM	14/02/2023 3:16 PM	Safety	PHILLIP	11/04/2023 2:03 PM	15/02/2023 11:42 AM	Roads, parking & vehicles > Roads & traffic > Potholes 142 MELROSE DR, PHILLIP ACT 2606	WO65250
WR79174	SGNG30738	PHILLIP TOWN CENTRE GALVANISED STEEL CIRCULAR HOLLOW SECTION SIGN POST - SIGN BLADE CODES R1-2,R2-3(L)	Active	Signs	CLOSED	10/03/2023 3:31 PM	15/02/2023 6:01 AM	No Immediate Risk	PHILLIP	10/03/2023 3:31 PM	03/03/2023 11:35 AM	24852-S620 Complete R1-2A, R2-3A(L) 3m H/G W/T	WO66078
WR83916	ROAD_RICKERBY_STREET	RICKERBY STREET	Active	Roads	CLOSED	05/05/2023 9:24 AM	26/04/2023 11:01 PM		PHILLIP	16/05/2023 12:40 PM		Roads, parking & vehicles > Roads & traffic > Potholes	WO58686
WR89478	SGNG30492	PHILLIP TOWN CENTRE GALVANISED STEEL CIRCULAR HOLLOW SECTION SIGN POST - SIGN BLADE CODES R5-40,R2-2(L),R5-65	Active	Signs	INPRG	02/08/2023 1:23 PM	22/07/2023 12:00 PM	No Immediate Risk	PHILLIP	02/08/2023 1:23 PM	02/08/2023 1:22 PM	24852-S620 Complete (parking ops)	WO71672
WR90919	SGNG78043	PHILLIP TOWN CENTRE GALVANISED STEEL CIRCULAR HOLLOW SECTION SIGN POST - SIGN BLADE CODES G2-1	Active	Signs	INPRG	16/08/2023 2:02 PM	12/08/2023 6:33 AM	No Immediate Risk	PHILLIP	16/08/2023 2:02 PM	16/08/2023 2:02 PM	25083-S601 Graffiti X2 (completed by Nathan)	WO72504
WR9307	ROAD_TOWNSHEND_STREET	TOWNSHEND STREET	Active	Roads	CLOSED	12/11/2021 5:52 AM	23/11/2020 1:45 PM		PHILLIP	08/08/2022 9:12 AM		76 TOWNSHEND ST, PHILLIP Roads, parking & vehicles Parking & vehicles Request new parking signage	WO38471