

Food Organics Garden Organics Survey

Final Report
October 2025



Background

The ACT Government's Food Organics Garden Organics (FOGO) collection pilot has operated across Belconnen, Bruce, Cook and Macquarie since 2021. Select townhouses and apartments in Greenway joined the pilot in 2024.

ACT NoWaste regularly seeks feedback from households in these suburbs to gain customer insights about the program, and to inform a future city-wide rollout of the FOGO collection service.

This report presents results from the third evaluation survey conducted in August 2025. Previous surveys were conducted in April 2022 and December 2023. All households in the pilot area (n=6,653) were invited to complete an online survey. 1,250 responses were received representing approximately 20% of participating households.

The report compares results between years where appropriate. Results from 2025 that are significantly higher than 2023 have been marked with an upwards arrow (↑), whereas results that are significantly lower than 2023 have been marked with a downwards arrow (↓).



How many?

1,250

Who?

**Households in
pilot area**

When?

August 2025

Executive Summary



The FOGO service saw sustained increases in both user satisfaction and adoption in 2025.

- The adoption of FOGO for food scrap disposal has risen to 91%, continuing its upward trajectory from 89% in 2023.
- The proportion of respondents who view FOGO as an established part of their routine has risen to 85%, from 81% in 2023.
- Composting remains the primary practice among non-FOGO users, but landfill disposal is increasing.



Satisfaction with FOGO collection service significantly improved in 2025

- The weekly FOGO collection service saw continued gains in satisfaction, rising from 85% in 2023 to 88% in 2025.
- While overall satisfaction with the fortnightly landfill collection remains stable at 72%, a significant decline has been observed in levels of extreme dissatisfaction.



The supplied kitchen caddy has a high adoption rate, though its shape and size present key opportunities for improvement.

- The supplied kitchen caddy has a high adoption rate, with nearly 75% of FOGO users utilizing it.
- An increase in overall food waste volume was observed in 2025, as the amount of waste disposed of in both FOGO and landfill bins rose compared to 2023.
- The primary reasons for not using the supplied kitchen caddy are its unsuitable shape, large size, and unappealing appearance, according to non-users.



Positive reception noted towards the free compostable liners

- While the overall adoption rate for government-supplied compostable liners is high at 90%, the younger segment (18-34) shows a significantly lower adoption rate, primarily because they are more likely to purchase their own liners.
- The delivery of free compostable liners is considered convenient; two-thirds of users are satisfied with their quality, quantity, and size, however, approximately a quarter expresses concern that the liners are too small or that the quantity provided is either too many or too few.



Majority of compostable liner users are still willing to pick up new liners from a convenient location

- Among the 64% of users willing to pick up new liners, the local supermarket is overwhelmingly the most preferred location (81%). This preference is notably higher among residents of Cook and Macquarie.
- In the absence of free liners, a significant split in projected user behavior is observed: 44% of respondents would purchase their own, while 24% would stop using them entirely and dispose of food scraps directly into the caddy.

Executive Summary

The FOGO pilot has been a resounding success in a majority of households, with many users expressing gratitude for the **service and its environmental benefits**. The **ability to dispose of meat scraps and garden waste is a major value driver**, and for some, it has **eliminated the need for home composting or trips to the tip**.

However, the pilot has highlighted several critical areas for improvement. The **most frequent complaints** are related to the **fortnightly collection of landfill and recycling bins**, which many users find **insufficient and unsanitary, particularly for households with children or pets**. This frustration is a significant detractor from the otherwise positive FOGO experience.

The provided caddies and liners also received mixed feedback. While convenient for some, many found the **liners to be too small, flimsy, and prone to tearing**. This has led to users abandoning the caddy or seeking their own, better-fitting solutions. For apartment residents, the **logistics of a separate bin system, including bin location and carrying bags over long distances, creates a barrier to adoption**.

Overall, the respondents' spontaneous feedback suggests that while the FOGO service is a hit, its implementation as part of a trade-off for other waste services is a major source of contention. **The enthusiasm for FOGO is clear, but the desire for a more comprehensive and convenient waste management system—one that includes weekly landfill and recycling collection—is equally strong.**

Possible Next Steps to Consider



Service/Collection Model Analysis: The current level of dissatisfaction with the fortnightly landfill and an unchanged fortnightly recycling collection may pose a significant risk to the program's overall public acceptance. Investigating the feasibility of an increased collection frequency or collection volume of household recycling presents an opportunity to address this risk



Redesign the Caddy and Liners: The current caddy and liner system is a source of user friction. A redesign is needed to ensure the liners fit securely without tearing. Options for smaller caddy sizes could also be explored to better suit single-person households and apartments.



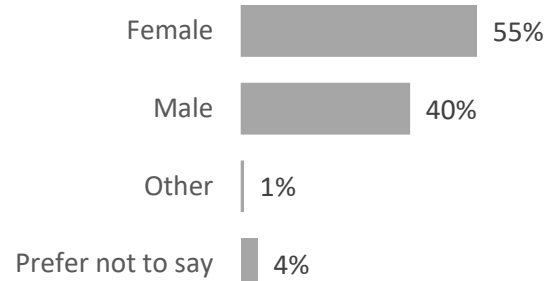
Enhance Communication & Education: Develop a targeted campaign for new residents and apartment complexes to improve awareness and understanding of the FOGO program. This should include clear, accessible information on what can and cannot be composted, as well as guidance on using the bins correctly.



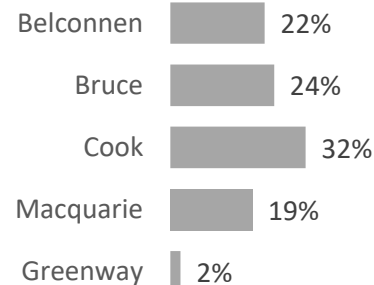
Address Nappy and Pet Waste: The issue of nappies and pet waste is a major driver of dissatisfaction with fortnightly collections. The government should explore targeted solutions for these waste streams, such as a separate collection service or specific disposal locations, to alleviate the pressure on household landfill bins.

Sample Profile (n=1,250, unweighted)

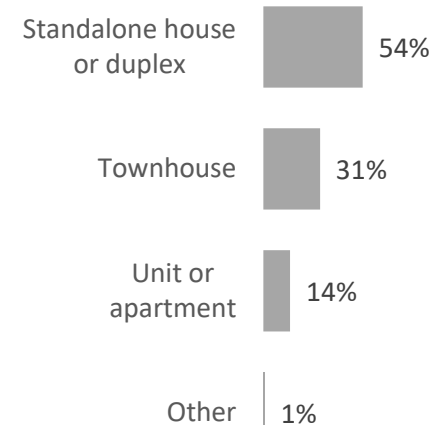
Gender



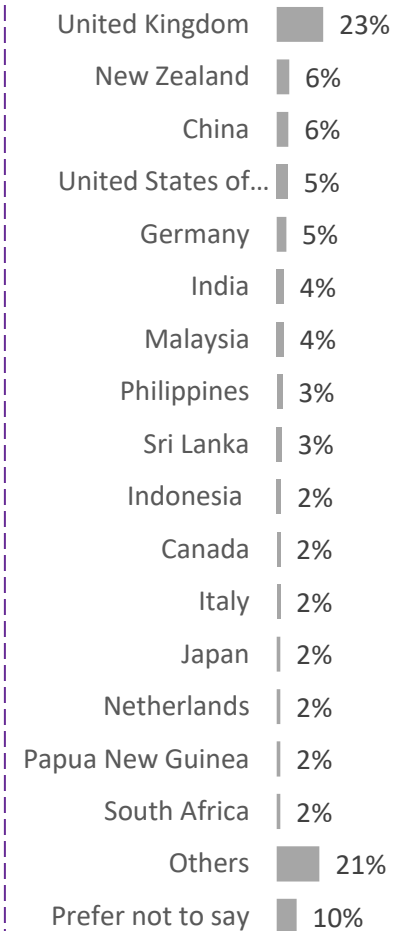
Suburb



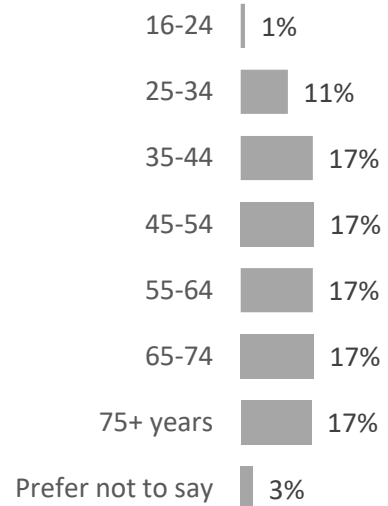
Residence Type



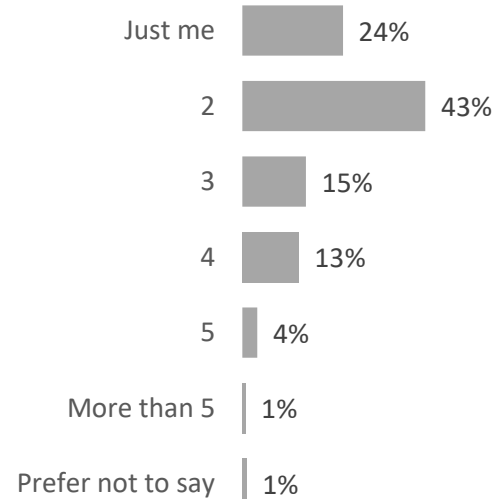
Country of Birth (if born overseas)



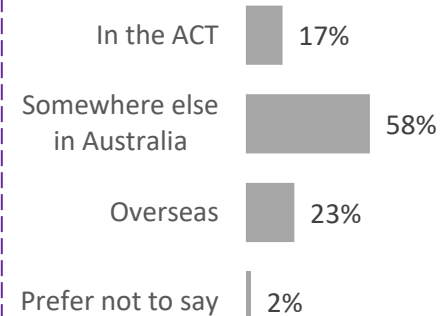
Age Group



Household Size



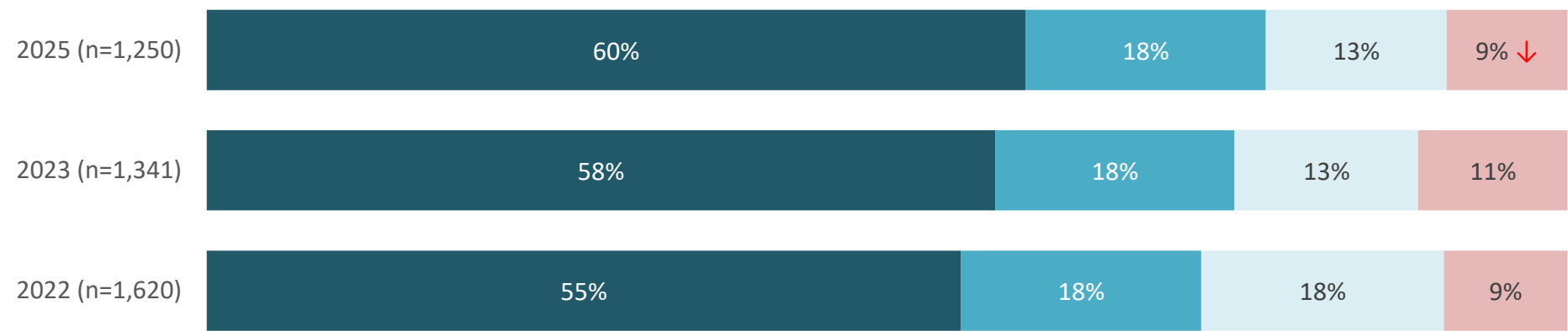
Place of Birth



Participation in the FOGO pilot

FOGO usage among residents in the pilot area significantly improved compared to 2023

Q(2025): How does your household use the FOGO bin to dispose of food scraps?
Q(2023 & 2022): Which of the following best describes your household's participation in the FOGO pilot?



- (2025) We use it for all food scraps / (2023&2022) Our household has been using FOGO to dispose of all food scraps
- (2025) We use it for most food scraps / (2023&2022) Our household has been using FOGO to dispose of most food scraps
- (2025) We use it for some food scraps / (2023&2022) Our household has been using FOGO to dispose of some food scraps
- (2025) We do not use the FOGO bin for food scraps / (2023&2022) Our household has not used FOGO to dispose of food scraps

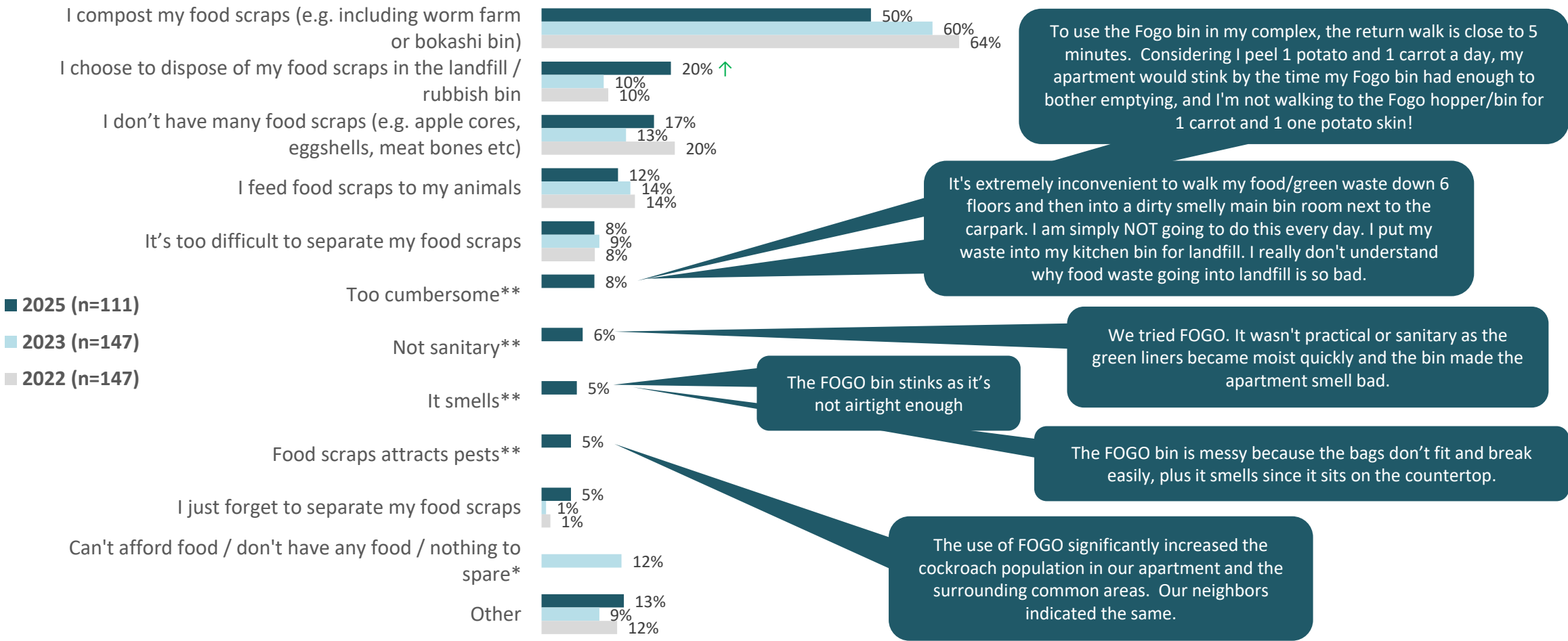


In 2025, it was noted more residents used FOGO to dispose of **at least some** of their food scraps. Demographic analysis of 2025 results showed:

- Those **more likely** to use FOGO to dispose of at least some scraps included females (93%), 55+ years (92%), Bruce residents (93%), consistent with the 2023 findings
- Those **less likely** to use FOGO to dispose of at least some scraps included males (90%), 25-34 years (88%), Greenway residents (70%), living in a unit or apartment (88%), single living alone (88%)

Composting remains the primary practice for non-FOGO users. A rise in landfill disposal was observed in 2025. Non-users cite specific new barriers to adoption, including the process being unhygienic, unmanageable, and a source of odors and pests.

Q(2025): Why doesn't your household use the FOGO bin to dispose of food scraps?
Q(2023 & 2022): Is there a reason why your household hasn't been disposing of food scraps by using your FOGO bin?
(Base: Those who have not been using FOGO bin for food scraps)

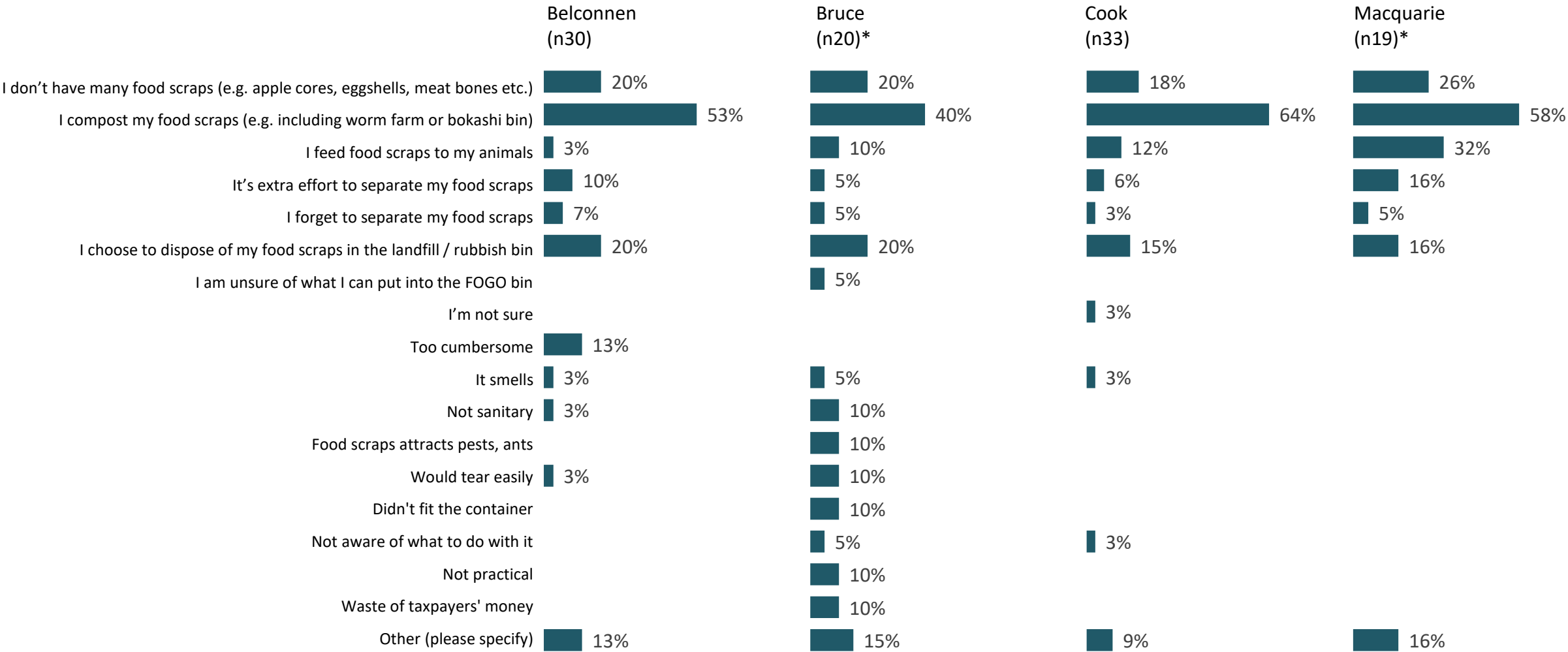


**Note: this code was added in after back-coding 'Other (please specify)' text responses (for 2025 data only).
*Note: this code was added in after back-coding 'Other (please specify)' text responses (for 2023 data only).

↑ Significantly higher than 2023 at 95% significance level
↓ Significantly lower than 2023 at 95% significance level

And this is mostly coming from non-FOGO users from Bruce. Residents in Cook and Macquarie show a higher tendency towards composting. Additionally, Macquarie residents are more likely to feed food scraps to their animals.

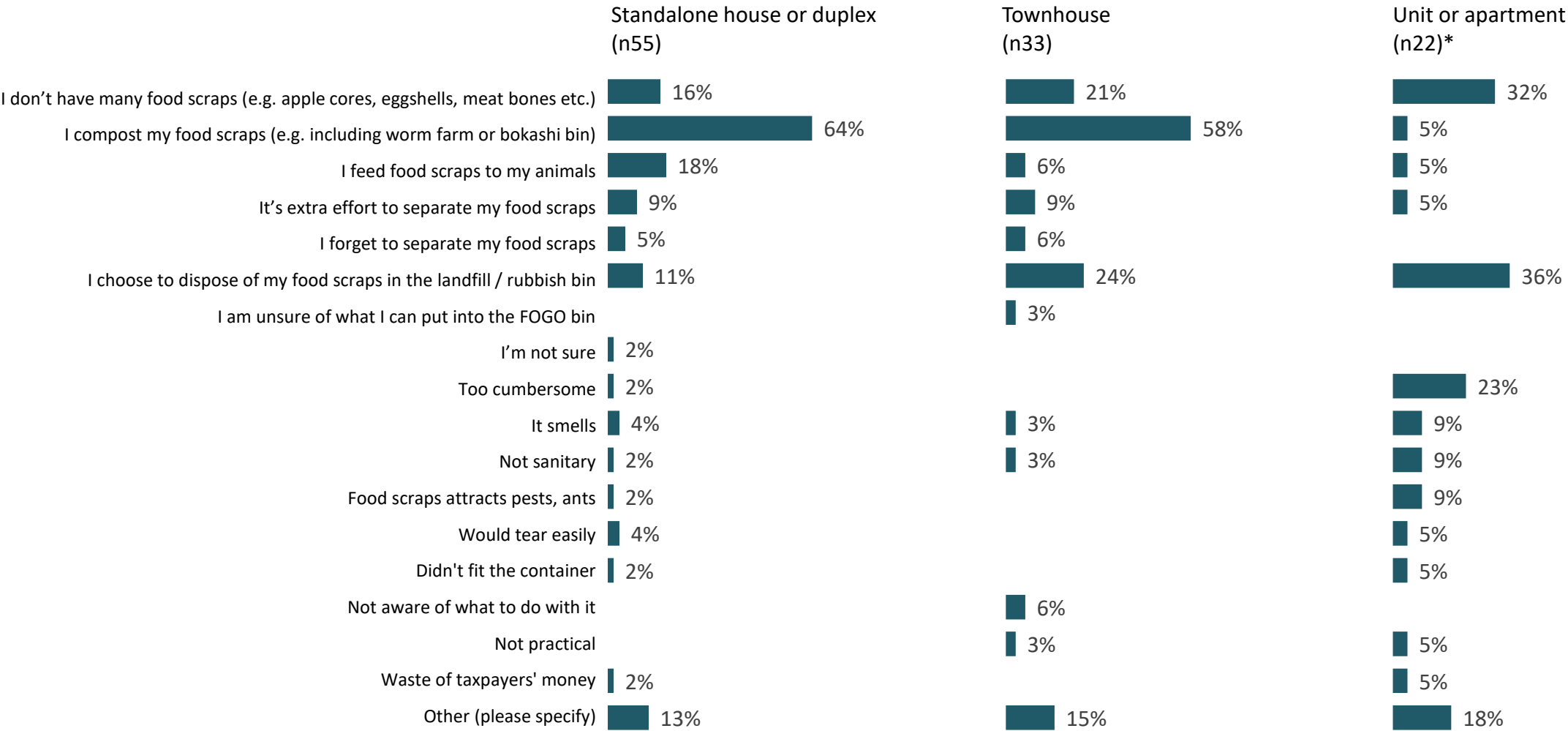
Q(2025): Why doesn't your household use the FOGO bin to dispose of food scraps?
(Base: Those who have not been using FOGO bin for food scraps)



*Caution in reading: small base
**Note: this code was added in after back-coding 'Other (please specify)' text responses (for 2025 data only).

For unit or apartment residents, using FOGO bin is seen as cumbersome, unsanitary, impractical, and a source of odors and pests. Consequently, these residents are more inclined to dispose of their food scraps in landfill/rubbish bin.

Q(2025): Why doesn't your household use the FOGO bin to dispose of food scraps?
(Base: Those who have not been using FOGO bin for food scraps)



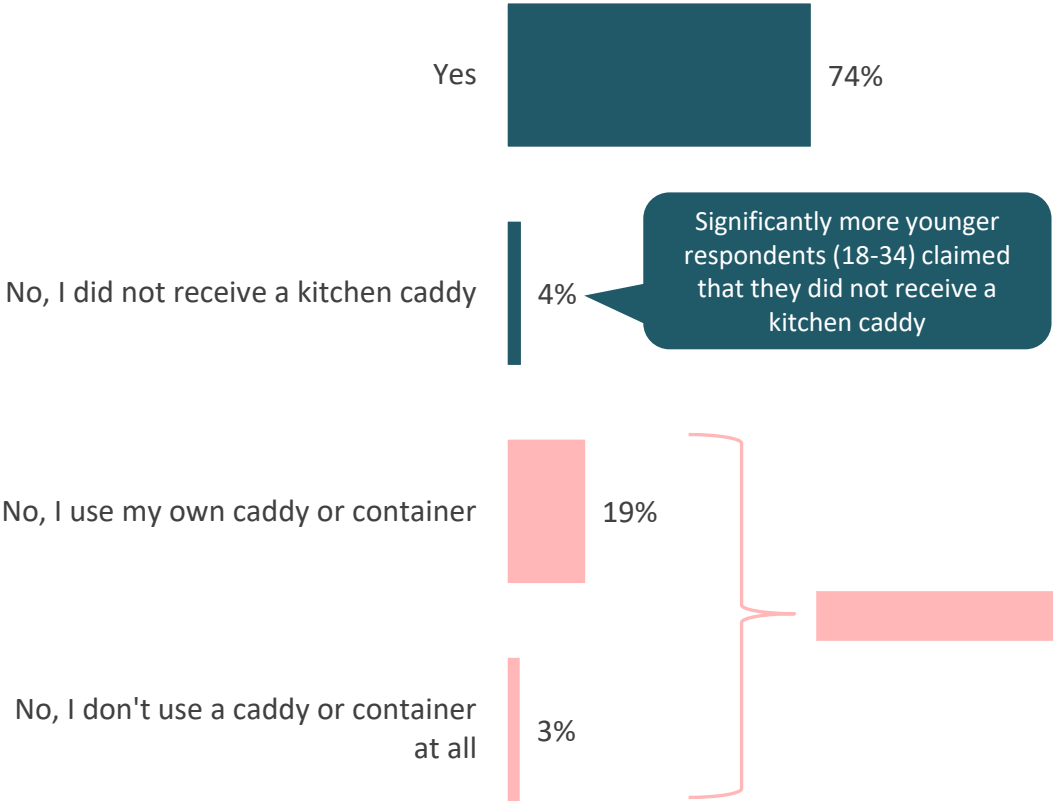
*Caution in reading: small base
**Note: this code was added in after back-coding 'Other (please specify)' text responses (for 2025 data only).

Sentiment Toward Caddy / Liners

Approximately 75% of FOGO users adopt the supplied kitchen caddy. Non-users primarily cite the caddy's shape and size as being difficult to fit in their kitchens, followed by its appearance and existing use of an alternative.

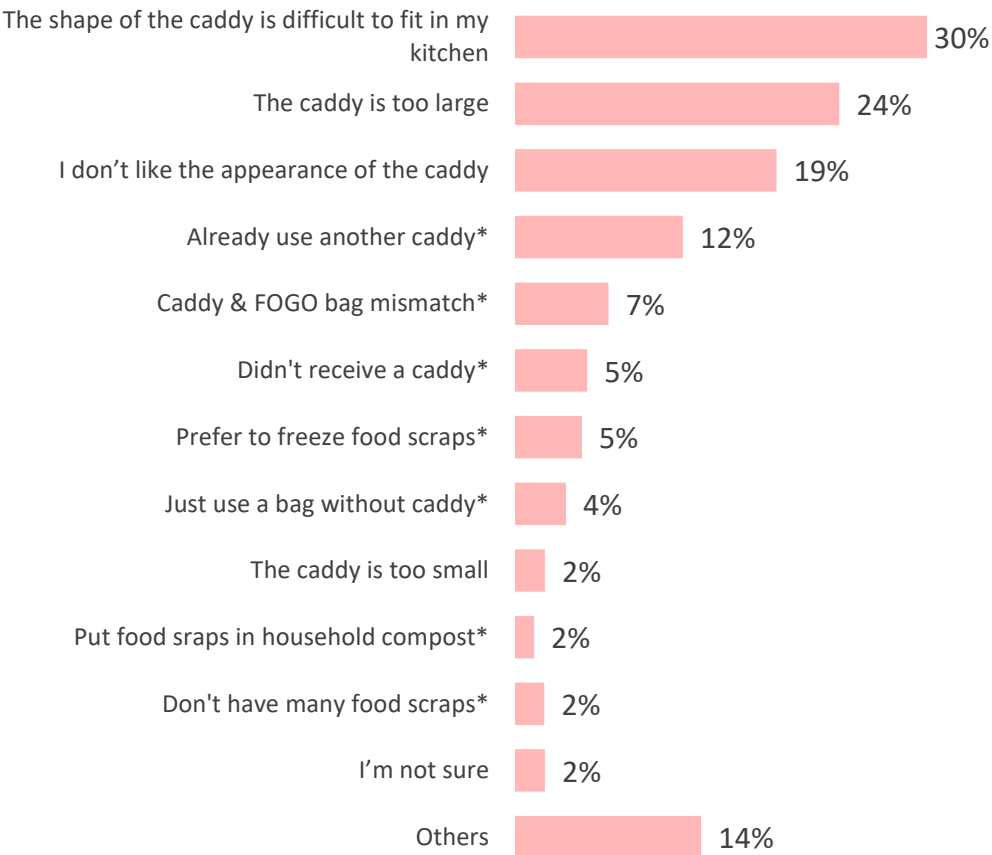
Q(2025): Have you been using the kitchen caddy supplied by the ACT Government for the FOGO pilot?

(Base: Those who have been using FOGO bin for food scraps, n1,139)



Q(2025): What is the main reason you are not using the kitchen caddy supplied by the ACT Government for the FOGO pilot?

(Base: Those who have been using their own caddy or not using caddy at all, n260)



*Note: this code was added in after back-coding 'Other (please specify)' text responses (for 2025 data only)

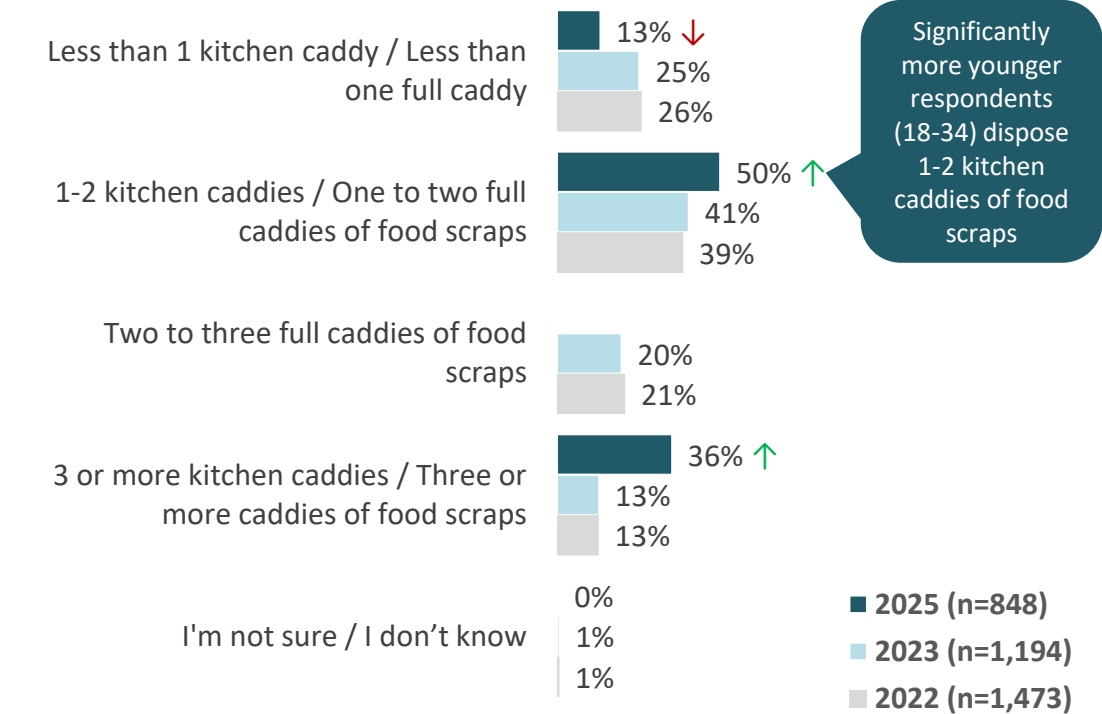
The volume of food waste collected through the FOGO program increased versus previous years

Q(2025): Approximately how many full kitchen caddies of food waste do you dispose of in the FOGO bin each week?

(Base: Those who have been using the kitchen caddy supplied by the ACT Government for the FOGO Pilot)

Q(2023&2022): Approximately how much food waste are you putting in the FOGO bin each week?

(Base: Those who use FOGO to dispose of 'some' or 'most' or 'all' food scraps)



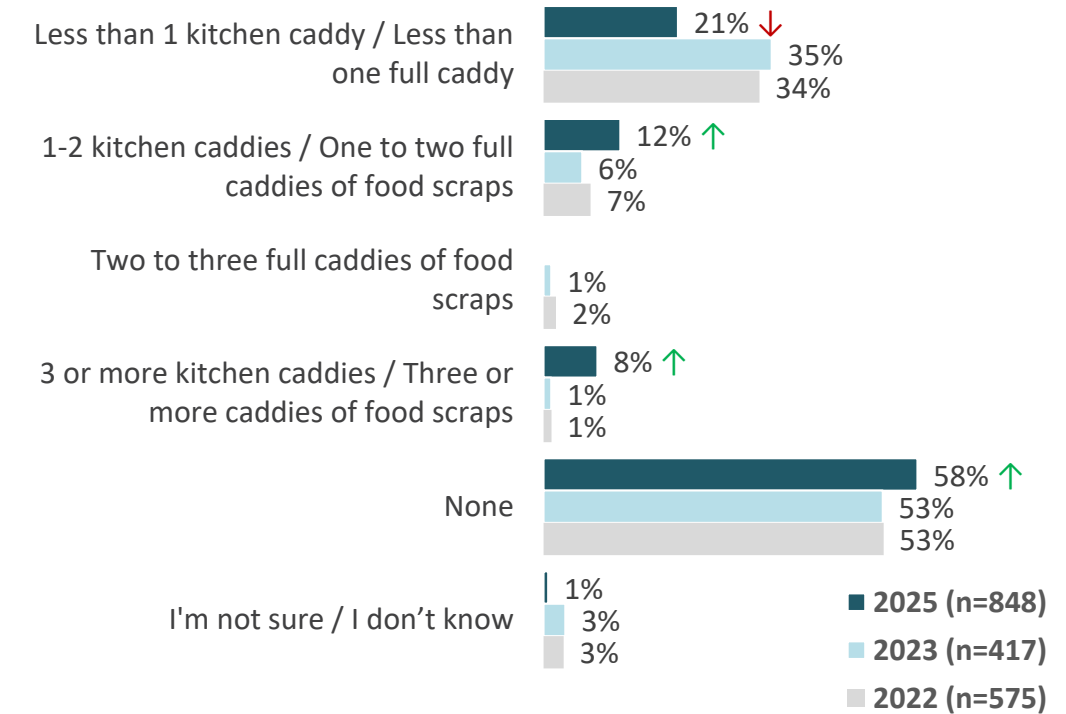
Note: Two to three full caddies of food scraps is not included in 2025 choices

Q(2025): Approximately how much food waste do you dispose of in the landfill/rubbish bin each week?

(Base: Those who have been using the kitchen caddy supplied by the ACT Government for the FOGO Pilot)

Q(2023&2022): And approximately how much food waste are you disposing of in the landfill/rubbish bin, if any at all?

(Base: those who use FOGO to dispose of 'some' or 'most' food scraps)

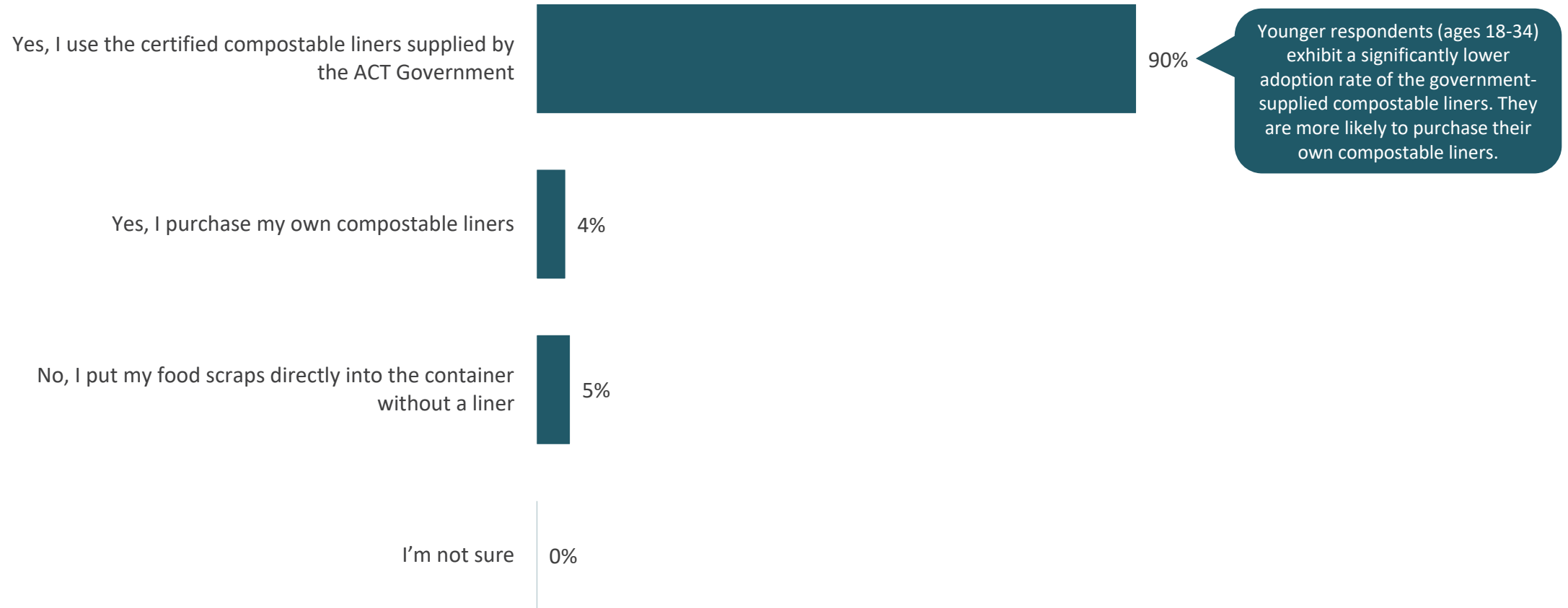


Note: Two to three full caddies of food scraps is not included in 2025 choices

A vast majority of FOGO users adopt the government-supplied, certified compostable liners.

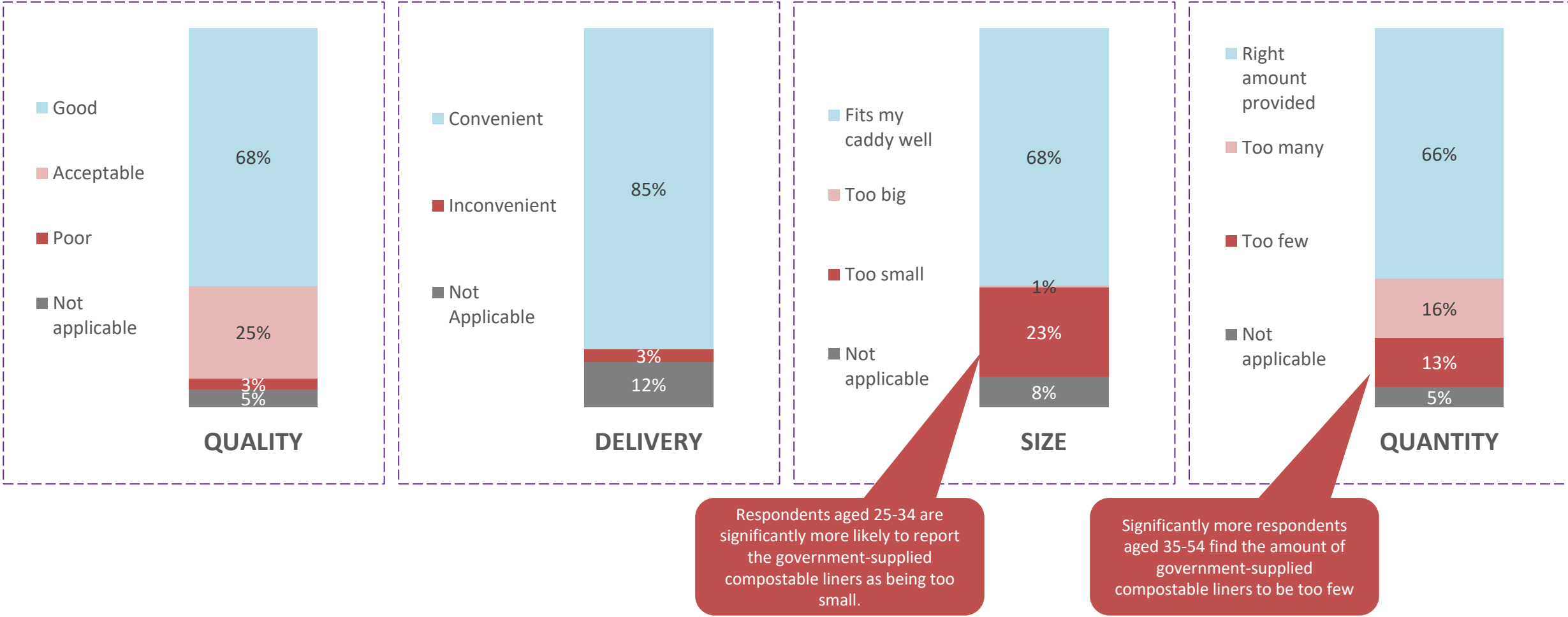
Q(2025): Do you use a compostable liner to collect your food scraps or to line your kitchen caddy/ collection container?

(Base: Those who have been using FOGO bin for food scraps, n1,139)



The delivery of free compostable liners is perceived as convenient by most FOGO users. While two-thirds are satisfied with the liners' overall quality, quantity, and size, a quarter of users express concerns over the liners being too small. Furthermore, an additional quarter of users find the provided quantity to be either too many or too few.

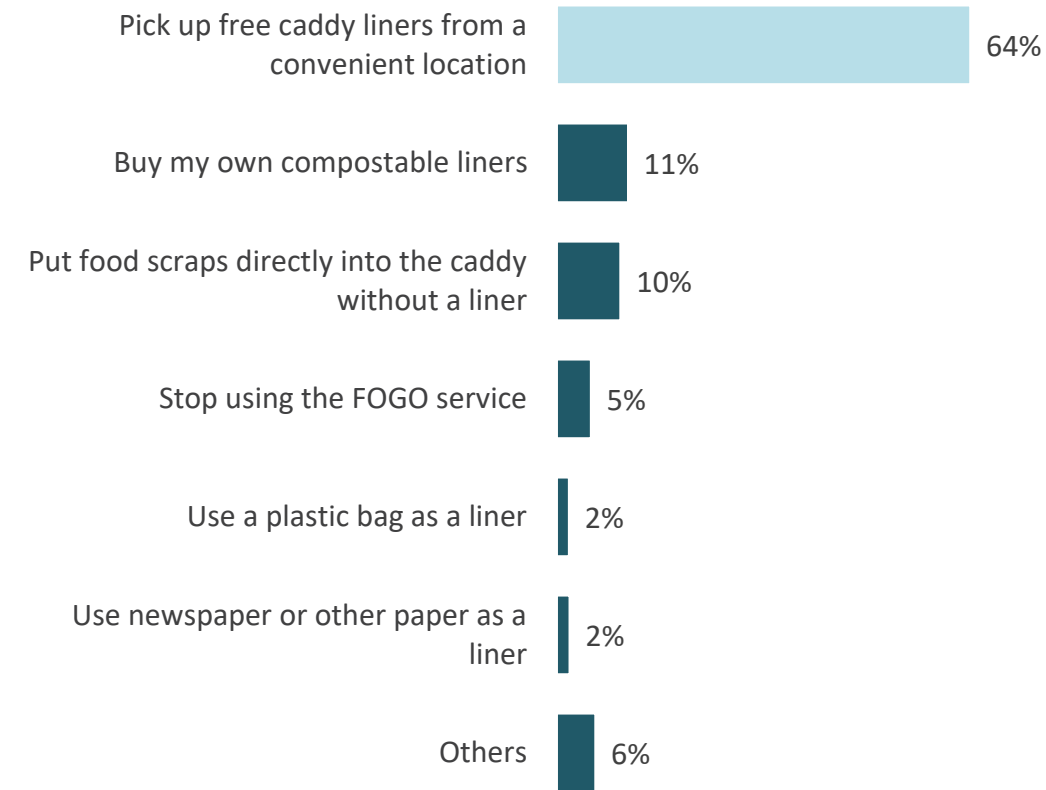
Q(2025): Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government?
(Base: Those who have been using FOGO bin for food scraps, n1,139)



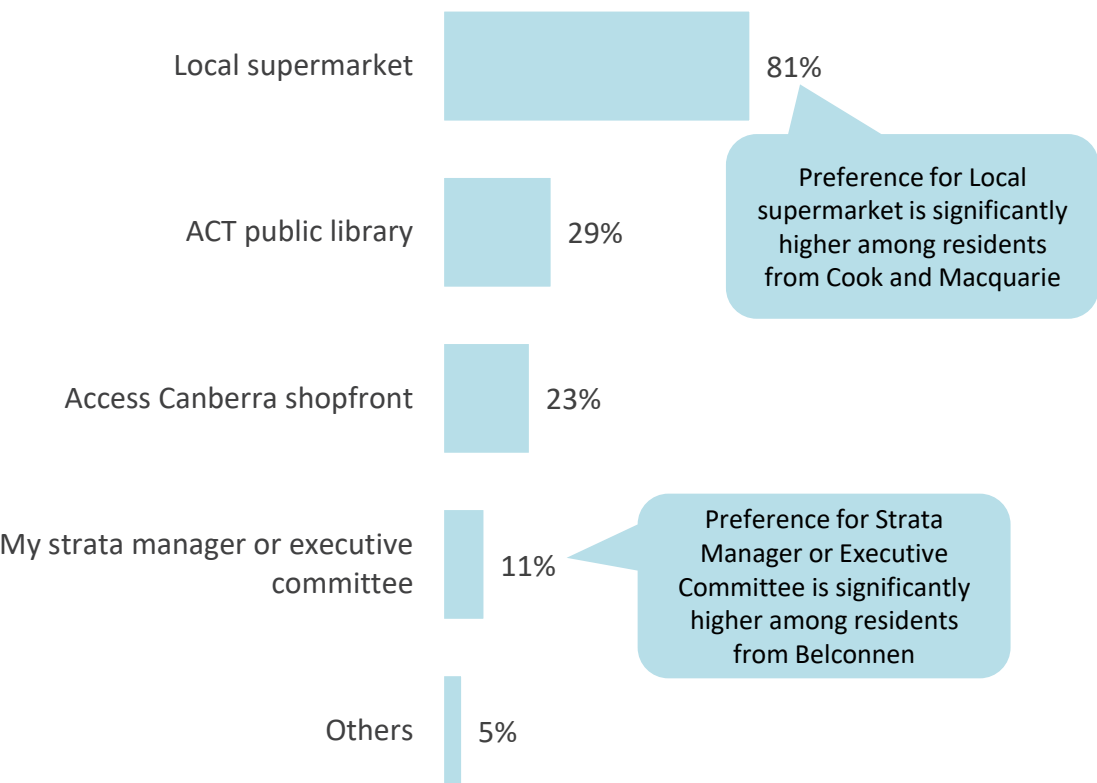
Future Rollout Scenarios

A significant majority of compostable liner users are willing to pick up new liners from a convenient location, with a predominant preference for local supermarkets.

Q(2025): What would you do if free caddy liners were only available for pick-up instead of home delivery?
(Base: Those who use the certified compostable liners supplied by the ACT Government, n1,026)



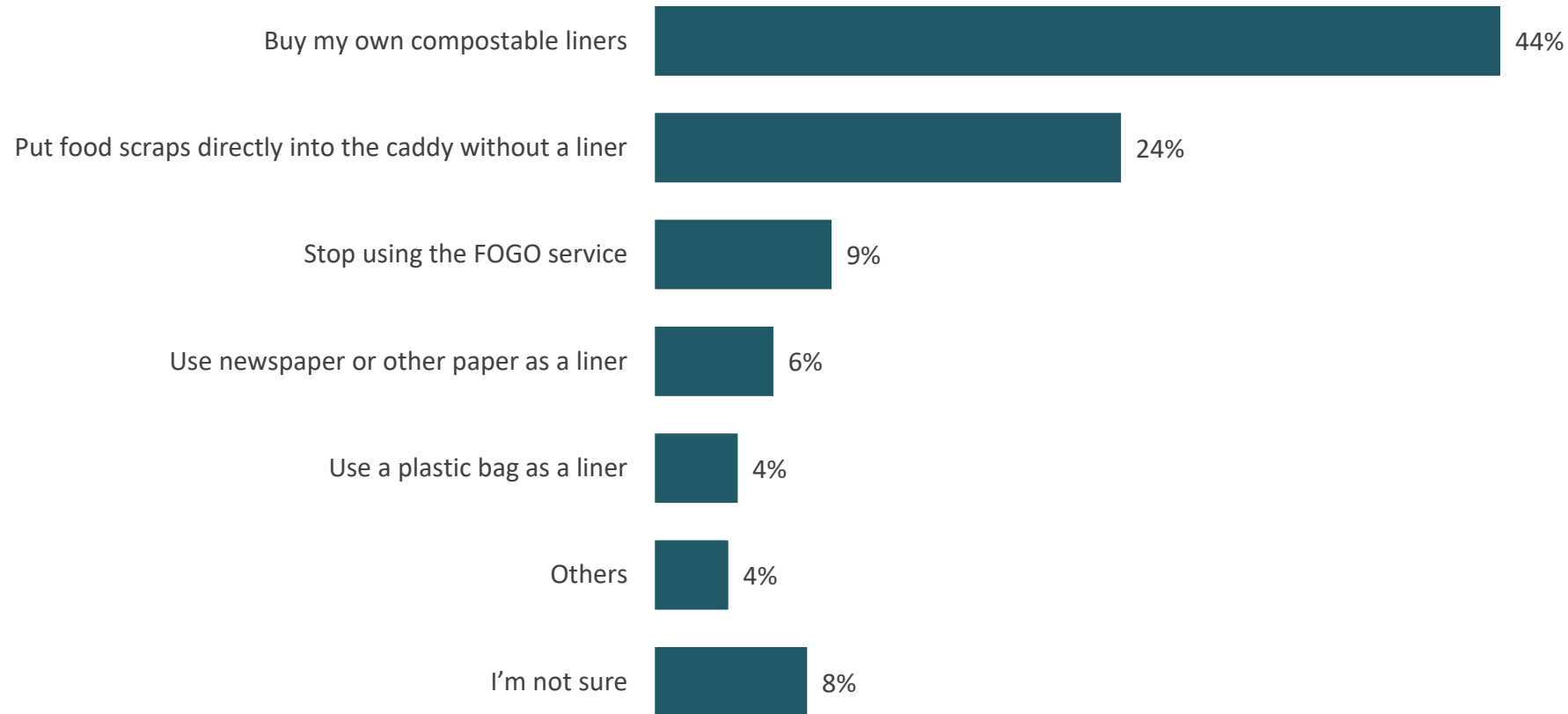
Q(2025): Where would be the most convenient place for you to collect them?
(Base: Those who use the certified compostable liners supplied by the ACT Government and willing to pick-up free caddy liners, n658)



If free liners are no longer provided, user responses project a significant behavioral shift: approximately 50% would transition to purchasing their own compostable liners, whereas a quarter would stop using liners altogether and dispose of food scraps directly into the caddy.

Q(2025): What would you do if the ACT Government stopped providing free kitchen caddy liners?

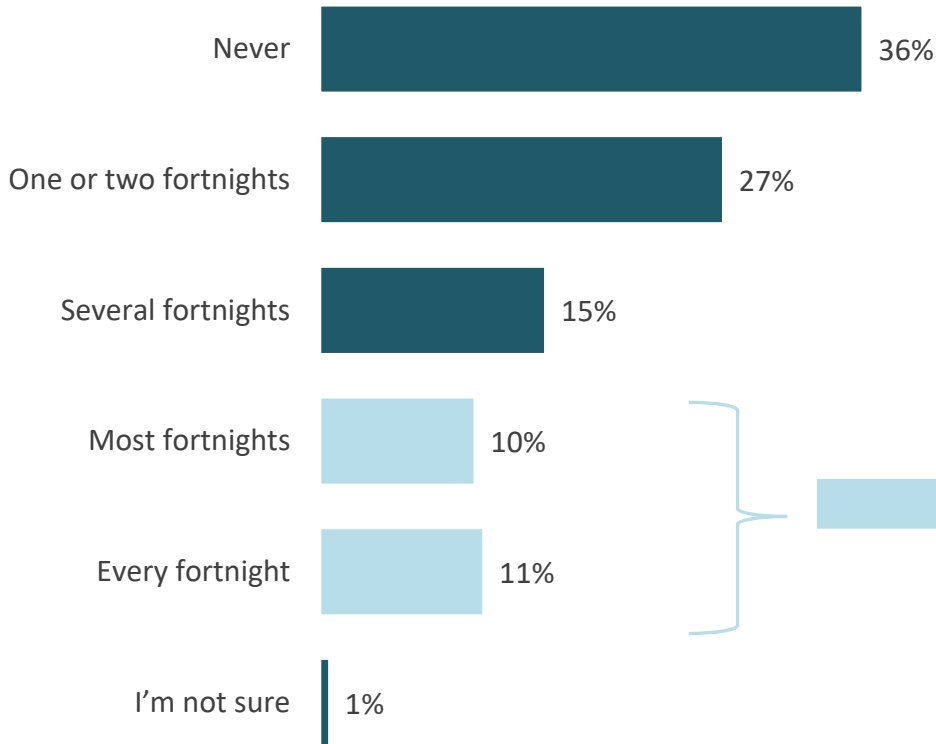
(Base: Those who use the certified compostable liners supplied by the ACT Government, n1,026)



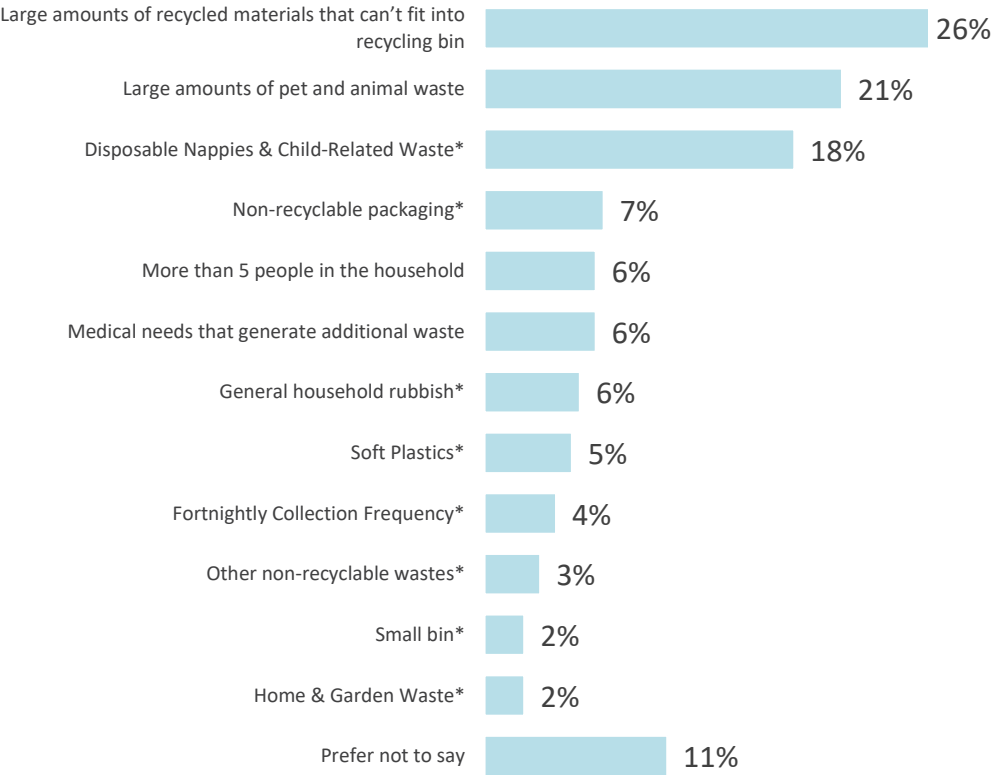
Waste Generation

Recycled materials, pet/animal waste, and disposable nappies are also the major contributors to landfill waste among residents (excluding Greenway) whose bins are full most or every fortnight.

Q(2025): In the past 12 months, how often has your household's rubbish / landfill bin been full before collection (even while using the FOGO service)?
(Base: Those who resides in standalone house or duplex/townhouse with own wheelie bins, n1,018)



Q(2025): Do any of the following contribute to your household generating a larger volume of landfill waste?
(Base: Those who resides in standalone house or duplex/townhouse with own wheelie bins and have run out of bin space most or every fortnight, and excluding respondents from Greenway, n216)

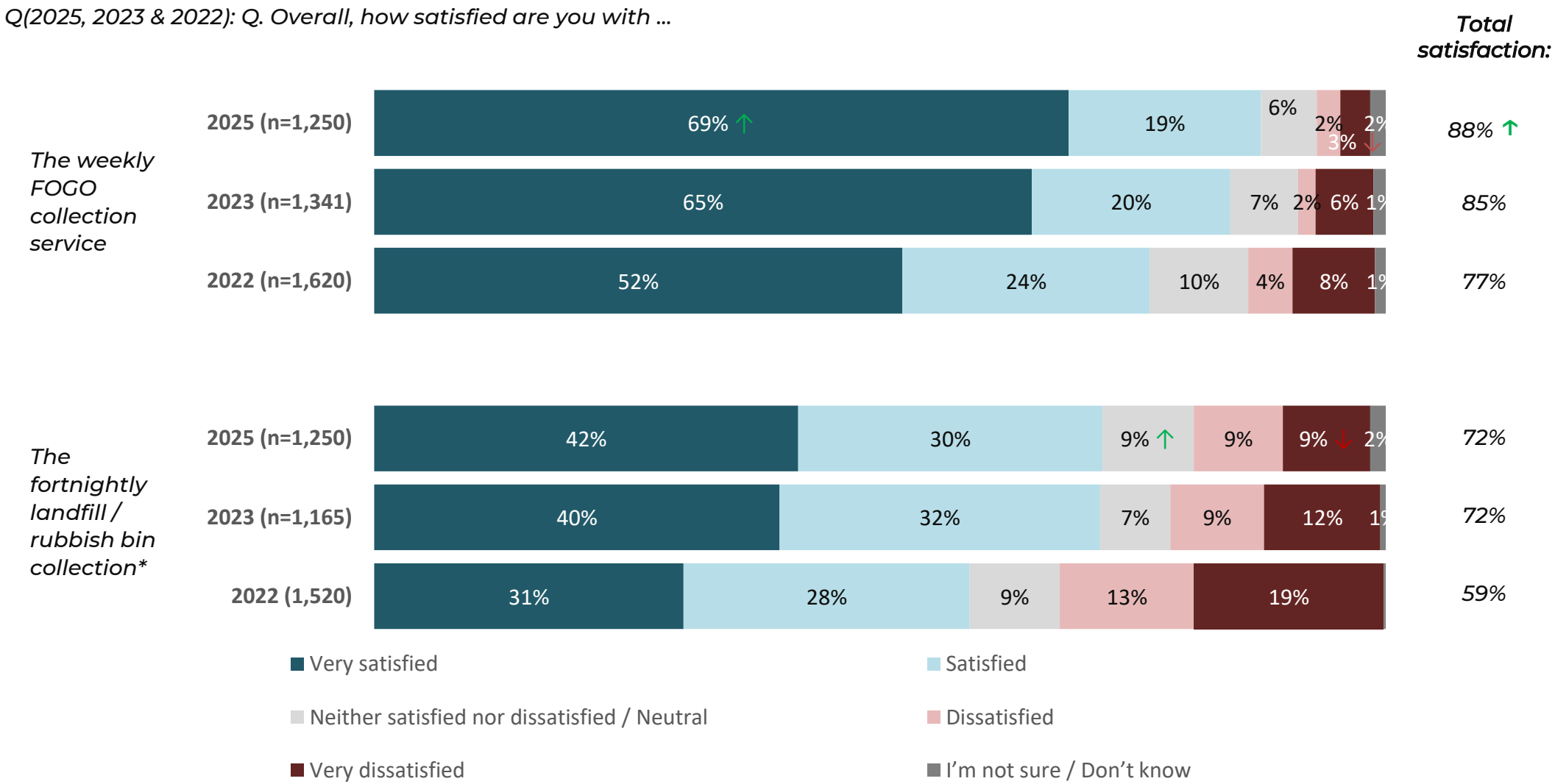


*Note: added in after back-coding 'Other (please specify)' text responses (for 2025 data only)

Sentiment Toward the FOGO Pilot

The FOGO and fortnightly landfill collection services saw a sustained increase in satisfaction in 2025

Q(2025, 2023 & 2022): Q. Overall, how satisfied are you with ...



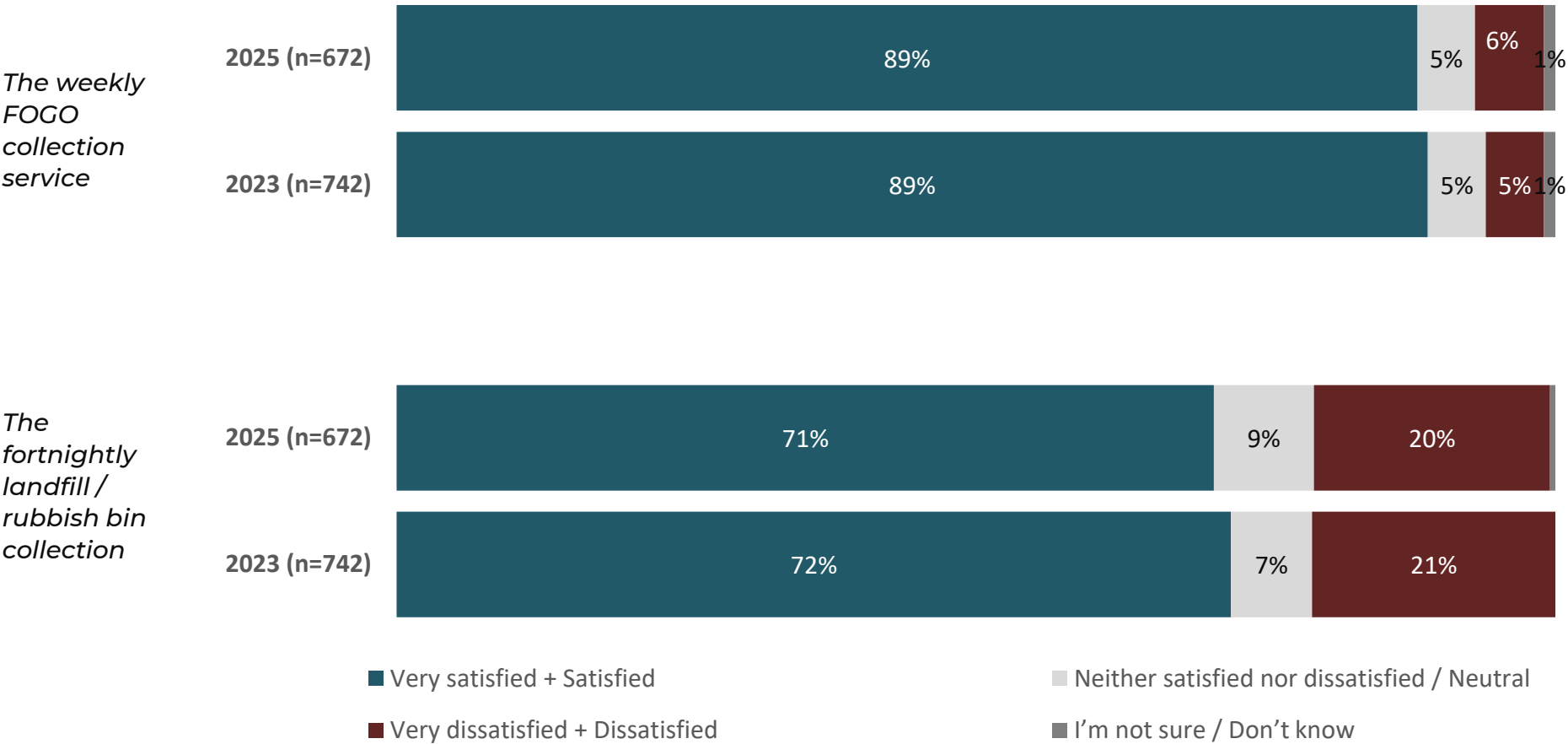
* (For 2023&2022): This question was not asked to those who live in an apartment or unit.

↑ Significantly higher than 2023 at 95% significance level

↓ Significantly lower than 2023 at 95% significance level

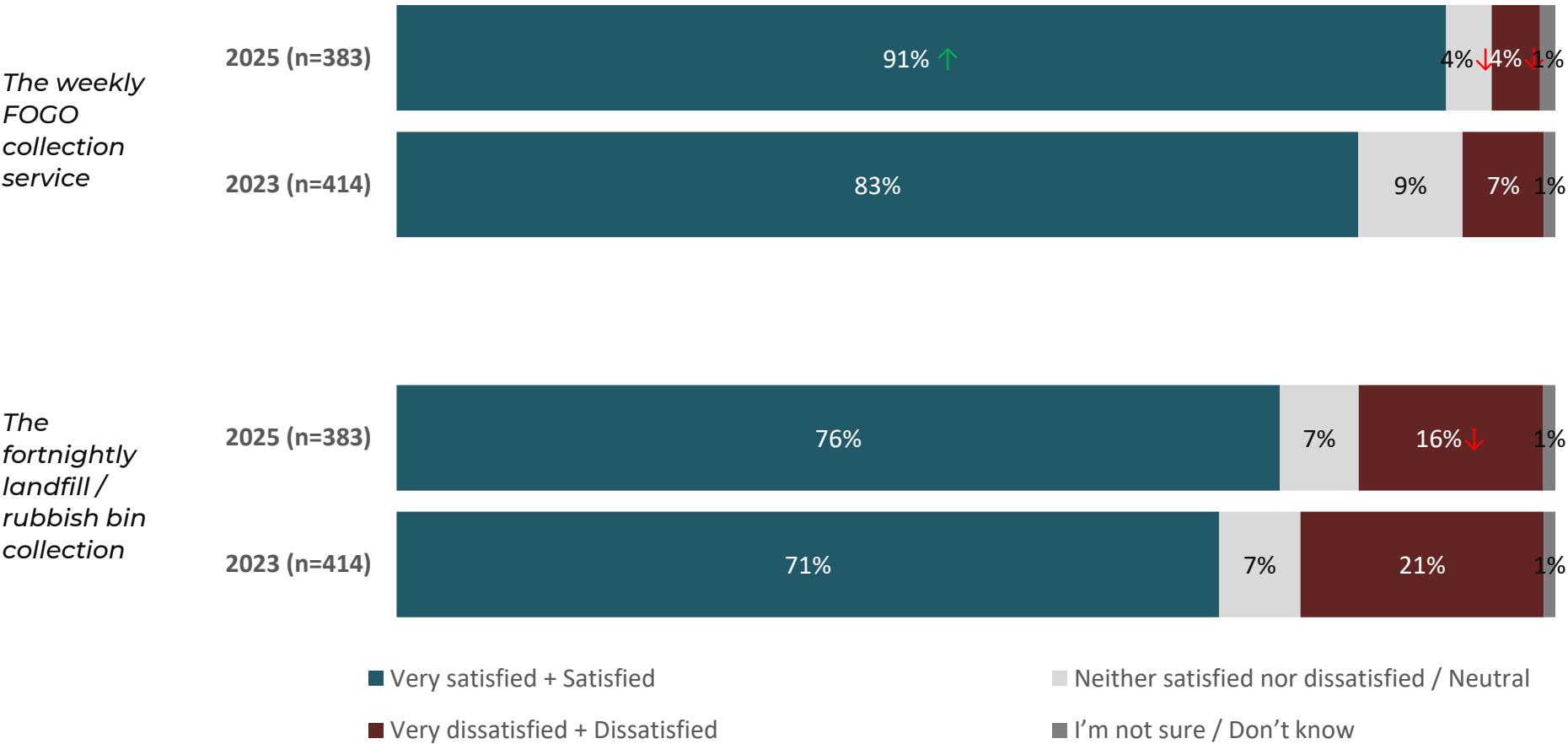
Satisfaction remained stable among those residing in standalone house.

Q(2025, 2023): Q. Overall, how satisfied are you with...
(Base: Those who reside in standalone house)



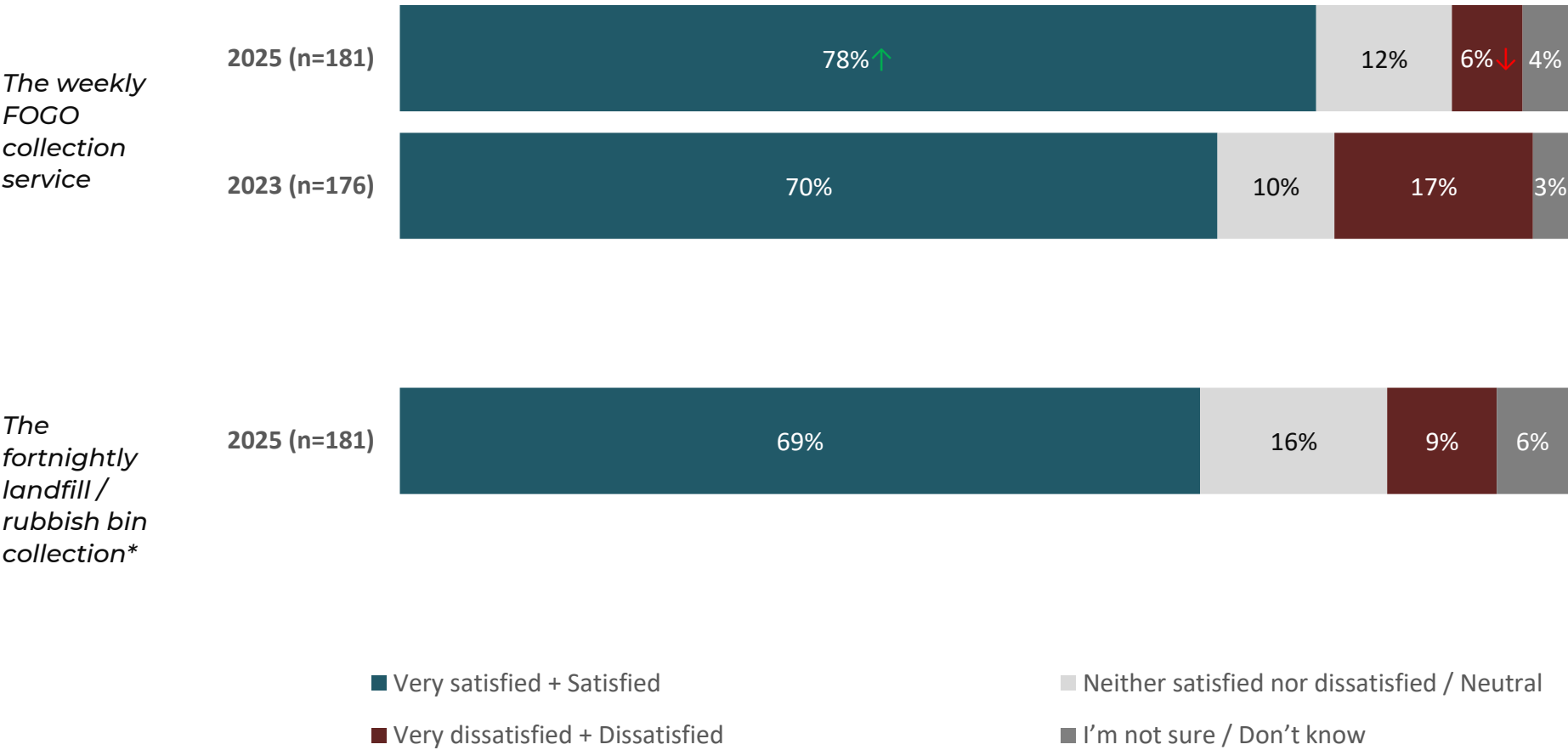
Satisfaction with the FOGO service and fortnightly landfill collection services significantly improved among townhouse residents.

Q(2025, 2023): Q. Overall, how satisfied are you with ...
(Base: Those who resides in a townhouse)



The weekly FOGO collection service also received improved satisfaction levels among those residing in a unit or apartment

Q(2025, 2023): Q. Overall, how satisfied are you with ...
(Base: Those who resides in a unit or apartment)

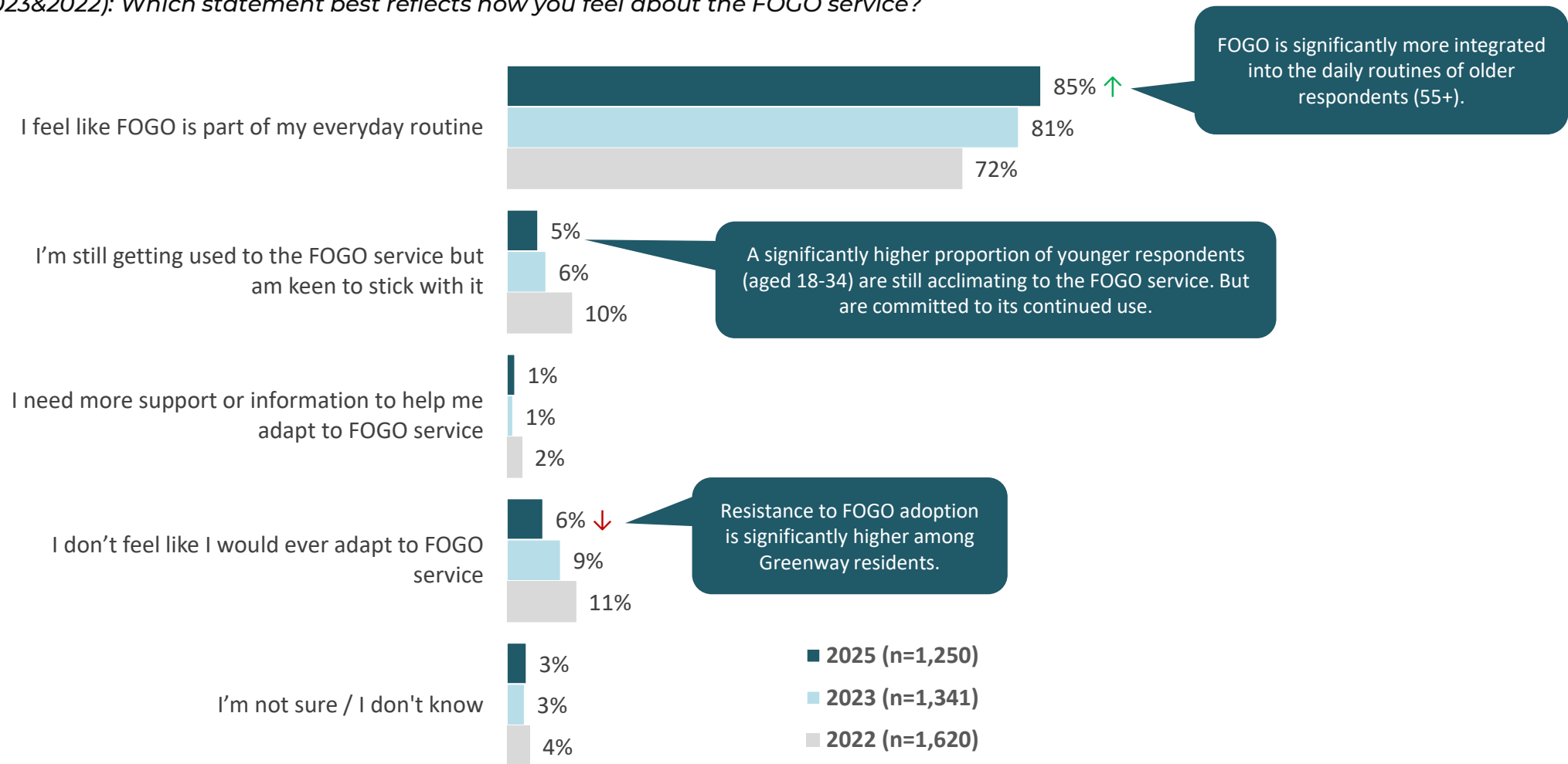


*(For 2023): This question was not asked to those who live in an apartment or unit.
Note: Data is presented in aggregate (Very satisfied + Satisfied and Very dissatisfied + dissatisfied to be consistent with available data in 2023)

↑ Significantly higher than 2023 at 95% significance level
↓ Significantly lower than 2023 at 95% significance level

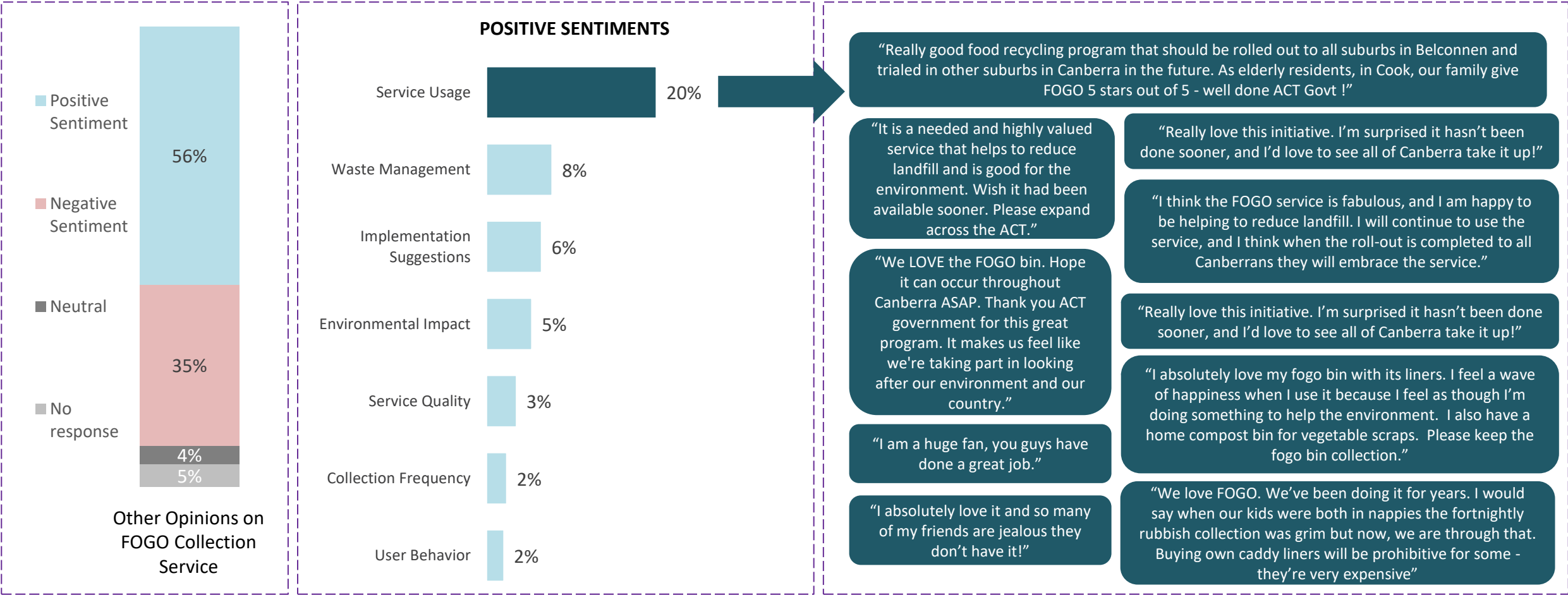
As FOGO is increasingly integrated into daily routines, the number of respondents who feel they will never adapt to the service has dropped significantly.

Q(2025): Which statement best reflects how you feel about the FOGO collection service?
Q(2023&2022): Which statement best reflects how you feel about the FOGO service?



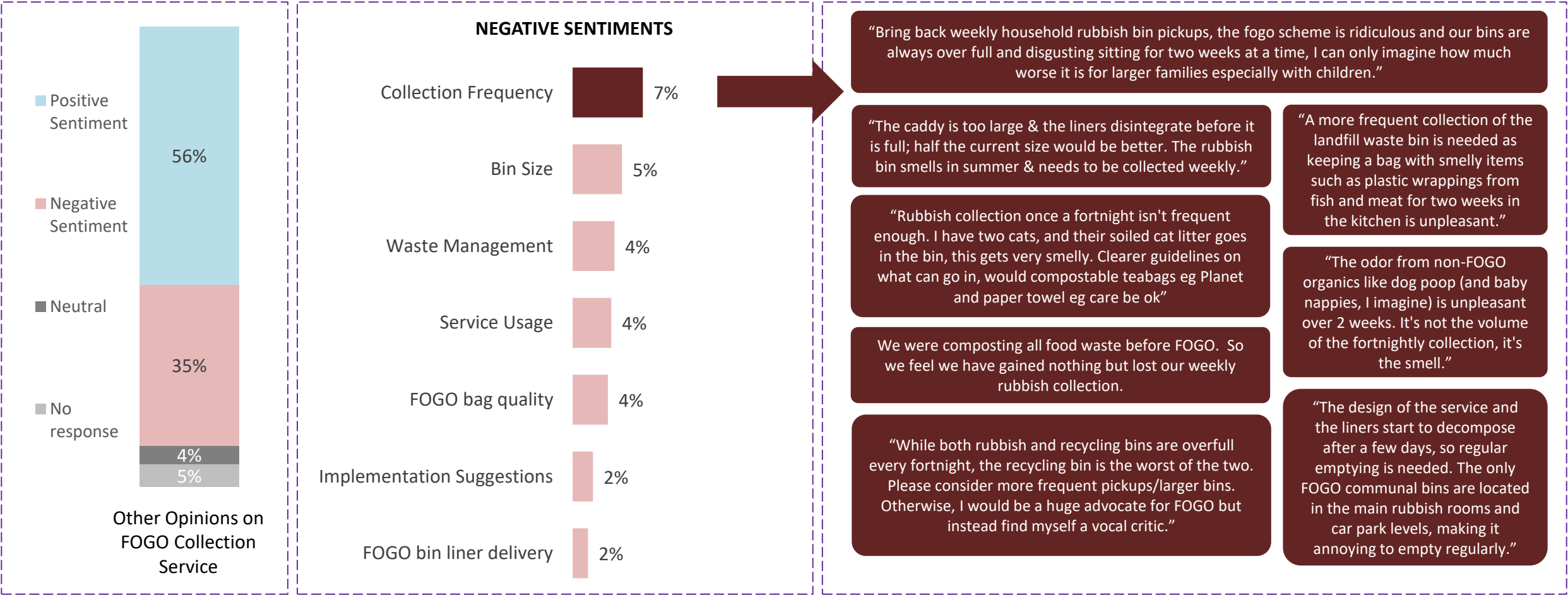
Overall, respondents express satisfaction and enthusiasm for the FOGO service. A dominant theme is the desire for it to be rolled out across all of Canberra and to be made permanent.

Q(2025): Is there anything else you would like to tell us about the FOGO collection service?
(Base: Among Total Respondents, n1,250)

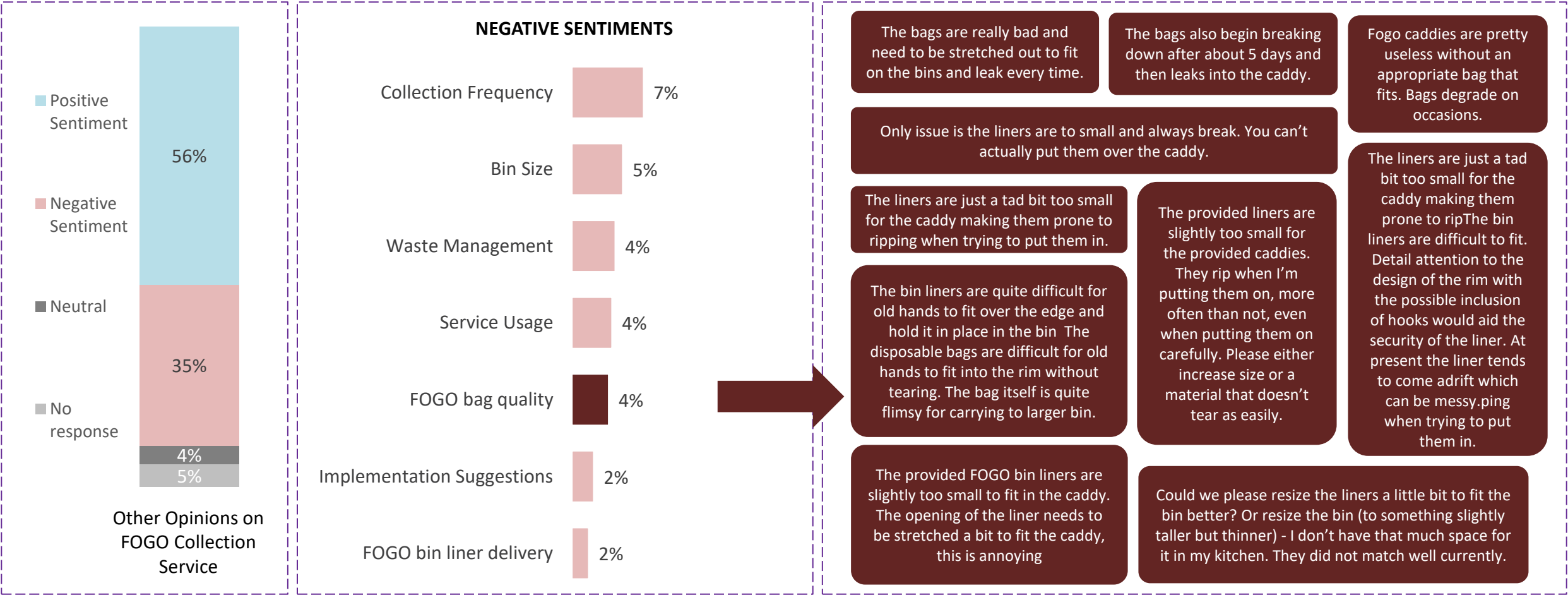


However, respondents expressing negative sentiments highlighted frustration with the reduced frequency of landfill bin collection. Additional concerns included dissatisfaction with the bin size, the design of the caddy and liners, and various logistical aspects of the service.

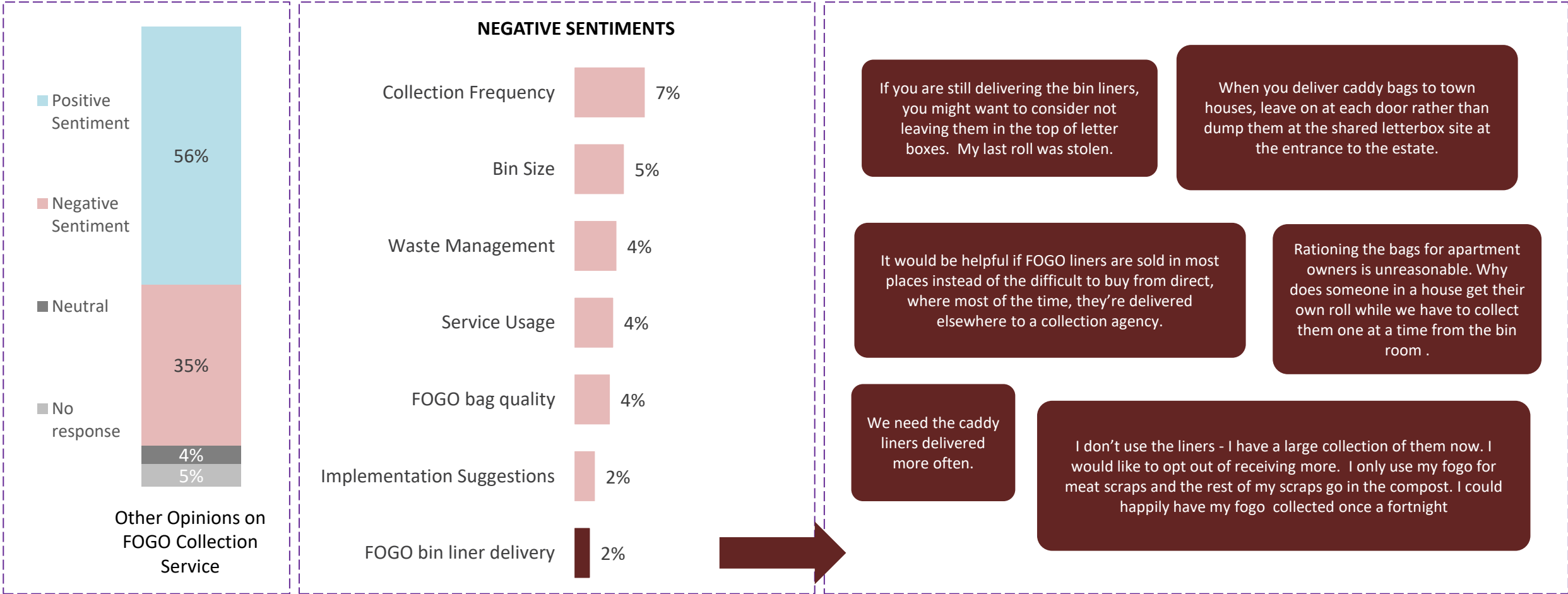
Q(2025): Is there anything else you would like to tell us about the FOGO collection service?
(Base: Among Total Respondents, n1,250)



Q(2025): Is there anything else you would like to tell us about the FOGO collection service?
(Base: Among Total Respondents, n1,250)



Q(2025): Is there anything else you would like to tell us about the FOGO collection service?
(Base: Among Total Respondents, n1,250)



Appendix: 2025 results split by demographics

Appendix

2025 Results split by demographics	TOTAL	GENDER		AGE							AGE GROUP			SUBURB RESIDENCE				
		Male or Man	Female or Woman	18-24	25-34	35-44	45-54	55-64	65-74	75+	16-34	35-54	55+ years	Belconnen	Bruce	Cook	Macquarie	Greenway
How does your household use the FOGO bin to dispose of food scraps?																		
Base	1250	494	689	13	138	211	215	218	214	207	151	426	639	277	305	397	241	30
We use it for all food scraps	60%	60%	62%	62%	60%	58%	58%	58%	61%	70%	60%	58%	63%	63%	70% ↑	53%	58%	47%
We use it for most food scraps	18%	18%	17%	23%	21%	22%	19%	17%	15%	12%	21%	20%	15%	17%	14%	21%	18%	17%
We use it for some food scraps	13%	12%	14%	8%	7%	13%	13%	16%	16%	13%	7%	13%	15%	9%	9%	18%	16%	7%
We do not use the FOGO bin for food scraps	9%	10%	7%	8%	12%	8%	10%	10%	7%	6%	11%	9%	8%	11%	7%	8%	8%	30% ↑
Why doesn't your household use the FOGO bin to dispose of food scraps?																		
Base	111	48	45	1	16	16	22	22	16	12	17	38	50	30	20	33	19	9
I don't have many food scraps (e.g. apple cores, eggshells, meat bones etc)	16%	21%	16%	0%	25%	25%	18%	14%	6%	8%	24%	21%	10%	17%	15%	15%	16%	22%
I compost my food scraps (e.g. including worm farm or bokashi bin)	50%	50%	47%	0%	6%	44%	64%	59%	63%	58%	8% ↓	55%	60% ↑	53%	40%	64%	58%	0%
I feed food scraps to my animals	12%	15%	4%	0%	6%	13%	18%	5%	13%	8%	6%	16%	8%	3%	10%	12%	32%	0%
It's extra effort to separate my food scraps	8%	4%	11%	0%	19%	31%	5%	0%	0%	0%	18%	16%	0%	10%	5%	6%	16%	0%
I forget to separate my food scraps	5%	4%	7%	100%	19%	0%	0%	0%	6%	0%	24%	0%	2%	7%	5%	3%	5%	0%
I choose to dispose of my food scraps in the landfill / rubbish bin	20%	21%	18%	0%	44%	56%	9%	0%	6%	25%	41%	29%	8%	20%	20%	15%	16%	44%
I am unsure of what I can put into the FOGO bin	1%	0%	2%	100%	0%	0%	0%	0%	0%	0%	6%	0%	0%	0%	5%	0%	0%	0%
I didn't know my household was eligible for FOGO	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other (please specify)	30%	23%	36%	100%	56%	50%	18%	23%	25%	0%	59%	32%	18%	33%	60%	12%	11%	56%
I'm not sure	1%	0%	2%	0%	0%	6%	0%	0%	0%	0%	0%	3%	0%	0%	0%	3%	0%	0%
Have you been using the kitchen caddy supplied by the ACT Government for the FOGO pilot?																		
Base	1139	446	644	12	122	195	193	196	198	195	134	388	589	247	285	364	222	21
Yes	74%	75%	75%	83%	75%	70%	72%	78%	69%	82%	76%	71%	76%	75%	79%	69%	76%	86%
No, I did not receive a kitchen caddy	4%	4%	3%	17%	12%	5%	4%	2%	2%	1%	13% ↑	76%	1% ↓	5%	3%	2%	5%	10%
No, I use my own caddy or container	19%	17%	20%	8%	12%	24%	21%	18%	24%	16%	12%	22%	19%	18%	16%	23%	19%	10%
No, I don't use a caddy or container at all	3%	4%	3%	0%	2%	3%	4%	3%	6%	2%	1%	3%	4%	3%	2%	6%	2%	0%
What is the main reason you are not using the kitchen caddy supplied by the ACT Government for the FOGO pilot?																		
Base	260	92	150	1	17	51	49	41	59	36	18	100	136	52	52	106	48	2
The caddy is too large	17%	14%	20%	0%	12%	6%	24%	20%	19%	22%	11%	15%	20%	19%	23%	14%	13%	50%
The caddy is too small	2%	2%	1%	0%	6%	4%	0%	0%	2%	3%	6%	2%	1%	0%	0%	4%	4%	0%
The shape of the caddy is difficult to fit in my kitchen	22%	24%	21%	0%	6%	25%	22%	22%	19%	28%	6%	24%	22%	15%	19%	28%	17%	0%
I don't like the appearance of the caddy	14%	16%	13%	0%	18%	18%	10%	10%	19%	14%	17%	14%	15%	15%	13%	15%	13%	0%
Other (please specify):	43%	39%	43%	100%	59%	45%	43%	41%	41%	31%	61%	44%	38%	48%	42%	35%	54%	50%
I'm not sure	2%	4%	1%	0%	0%	2%	0%	7%	2%	3%	0%	1%	4%	2%	2%	4%	0%	0%

35

Xx% ↑ Significantly higher than Total at 95% confidence level

Xx% ↓ Significantly lower than Total at 95% confidence level

Appendix

2025 Results split by demographics	TOTAL	GENDER		AGE							AGE GROUP			SUBURB RESIDENCE				
		Male or Man	Female or Woman	18-24	25-34	35-44	45-54	55-64	65-74	75+	16-34	35-54	55+ years	Belconnen	Bruce	Cook	Macquarie	Greenway
Approximately how many full kitchen caddies of food waste do you dispose of in the FOGO bin each week?																		
Base	848	336	481	10	92	137	139	152	137	159	102	276	448	186	225	250	169	18
Less than 1 kitchen caddy	13%	16%	12%	30%	12%	9%	10%	16%	14%	17%	14%	10%	16%	23% ↑	9%	10%	14%	22%
1-2 kitchen caddies	50%	45%	54%	60%	65%	45%	44%	49%	50%	55%	65% ↑	45%	51%	50%	52%	47%	51%	72%
3-4 kitchen caddies	29%	33%	27%	10%	21%	35%	38%	30%	29%	25%	20%	37%	28%	23%	34%	35%	25%	6%
5 or more kitchen caddies	6%	4%	7%	0%	2%	10%	8%	5%	7%	3%	2%	9%	5%	4%	4%	8%	9%	0%
I'm not sure	0%	1%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	1%	0%	0%	1%	0%
Approximately how much food waste do you dispose of in the landfill/rubbish bin each week?																		
Base	848	336	481	10	92	137	139	152	137	159	102	276	448	186	225	250	169	18
None	58%	57%	59%	50%	50%	48%	62%	66%	64%	57%	50%	55%	63%	51%	60%	66%	55%	39%
Less than 1 kitchen caddy	21%	23%	20%	40%	28%	29%	21%	17%	16%	14%	29%	25%	16%	24%	19%	20%	20%	39%
1-2 kitchen caddies	12%	9%	14%	10%	10%	14%	9%	10%	9%	18%	10%	11%	13%	14%	12%	8%	14%	17%
3-4 kitchen caddies	6%	8%	5%	0%	5%	6%	6%	5%	7%	9%	5%	6%	7%	9%	7%	4%	7%	6%
5 or more kitchen caddies	2%	2%	2%	0%	4%	1%	2%	1%	4%	1%	4%	2%	2%	2%	1%	2%	3%	0%
I'm not sure	1%	1%	1%	0%	2%	1%	1%	0%	0%	1%	2%	1%	0%	1%	1%	0%	2%	0%
Do you use a compostable liner to collect your food scraps or to line your kitchen caddy/ collection container?																		
Base	1139	446	644	12	122	195	193	196	198	195	134	388	589	247	285	364	222	21
Yes, I use the certified compostable liners supplied by the ACT Government	90%	89%	91%	83%	82%	86%	91%	89%	93%	97%	82% ↓	88%	93%	92%	92%	88%	90%	81%
Yes, I purchase my own compostable liners	4%	5%	4%	8%	11%	8%	5%	3%	2%	1%	10% ↑	3%	2% ↓	6%	5%	4%	5%	5%
No, I put my food scraps directly into the container without a liner	5%	5%	5%	8%	7%	5%	4%	7%	6%	3%	7%	5%	5%	2%	4%	8%	6%	14%
I'm not sure	0%	0%	0%	0%	0%	1%	1%	1%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? QUALITY																		
Base	1139	446	644	12	122	195	193	196	198	195	134	388	589	247	285	364	222	21
The quality is poor	3%	3%	3%	8%	6%	3%	2%	3%	3%	1%	6%	2%	2%	2%	3%	3%	3%	14%
The quality is acceptable	25%	26%	24%	25%	27%	22%	26%	19%	26%	26%	27%	24%	24%	32%	25%	19%	25%	29%
The quality is good	68%	66%	69%	50%	60%	69%	68%	71%	68%	72%	59%	69%	70%	62%	67%	73%	69%	52%
Not applicable	5%	5%	5%	17%	7%	7%	4%	6%	3%	1%	8%	5%	3%	5%	5%	5%	3%	5%
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? DELIVERY																		
Base	1139	446	644	12	122	195	193	196	198	195	134	388	589	247	285	364	222	21
Inconvenient delivery	3%	4%	3%	0%	9%	5%	1%	5%	2%	1%	8% ↑	3%	3%	4%	5%	2%	3%	10%
Convenient delivery	85%	82%	87%	42%	70% ↓	79%	91%	84%	89%	91%	67% ↓	85%	88%	78%	82%	89%	89%	71%
Not applicable	12%	14%	11%	58%	21%	15%	8%	11%	9%	8%	25% ↑	12%	9%	18%	13%	9%	8%	19%

Appendix

2025 Results split by demographics	TOTAL	GENDER		AGE							AGE GROUP			SUBURB RESIDENCE				
		Male or Man	Female or Woman	18-24	25-34	35-44	45-54	55-64	65-74	75+	16-34	35-54	55+ years	Belconnen	Bruce	Cook	Macquarie	Greenway
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? SIZE																		
Base	1139	446	644	12	122	195	193	196	198	195	134	388	589	247	285	364	222	21
Too big for my caddy	1%	1%	0%	0%	0%	1%	0%	1%	1%	1%	0%	0%	1%	1%	1%	1%	0%	5%
Fits my caddy well	68%	69%	67%	33%	51% ↓	67%	69%	68%	72%	77%	49% ↓	68%	72%	67%	66%	70%	68%	67%
Too small for my caddy	23%	23%	24%	50%	40% ↑	26%	22%	23%	18%	16%	41% ↑	24%	19%	23%	29%	19%	24%	24%
Not applicable	8%	7%	8%	17%	9%	7%	9%	8%	9%	6%	10%	8%	7%	9%	5%	11%	7%	5%
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? QUANTITY																		
Base	1139	446	644	12	122	195	193	196	198	195	134	388	589	247	285	364	222	21
Too few	13%	12%	13%	8%	12%	20%	18%	11%	10%	6%	12%	19% ↑	9%	9%	15%	12%	16%	10%
Right amount provided	66%	69%	64%	58%	63%	64%	62%	68%	69%	70%	63%	63%	69%	70%	68%	63%	64%	71%
Too many	16%	13%	18%	17%	16%	10%	16%	15%	17%	21%	16%	13%	17%	12%	13%	20%	18%	0%
Not applicable	5%	6%	5%	17%	9%	6%	5%	6%	5%	3%	10%	5%	4%	9%	4%	5%	3%	19%
What would you do if free caddy liners were only available for pick-up instead of home delivery?																		
Base	1026	397	587	10	100	168	175	175	184	189	110	343	548	228	262	320	199	17
Pick up free caddy liners from a convenient location	64%	65%	65%	50%	55%	59%	65%	69%	74%	63%	55%	62%	69%	57%	62%	68%	71%	47%
Buy my own compostable liners	11%	12%	11%	10%	15%	15%	8%	10%	9%	12%	15%	11%	10%	12%	13%	9%	10%	12%
Put food scraps directly into the caddy without a liner	10%	9%	10%	30%	14%	9%	13%	10%	7%	8%	15%	11%	8%	12%	10%	8%	10%	12%
Use a plastic bag as a liner	2%	2%	2%	0%	2%	3%	2%	1%	0%	3%	2%	2%	1%	4%	1%	2%	2%	6%
Use newspaper or other paper as a liner	2%	1%	2%	0%	3%	2%	1%	2%	1%	4%	3%	1%	2%	2%	2%	3%	1%	0%
Stop using the FOGO service	5%	6%	4%	10%	6%	7%	7%	3%	4%	2%	6%	7%	3%	4%	8%	4%	4%	18%
Other (please specify)	6%	6%	6%	0%	5%	5%	3%	5%	6%	8%	5%	4%	6%	9%	5%	6%	3%	6%
Where would be the most convenient place for you to collect them?																		
Base	658	257	380	5	55	99	114	120	136	120	60	213	376	129	163	216	142	8
Access Canberra shopfront	23%	26%	21%	0%	18%	27%	18%	25%	29%	18%	17%	22%	24%	39%	26%	16%	15%	38%
ACT public library	29%	26%	30%	20%	27%	34%	22%	32%	30%	25%	27%	28%	29%	38%	36%	25%	18%	38%
Local supermarket	81%	80%	83%	100%	89%	82%	87%	80%	85%	69%	90%	85%	78%	64% ↓	82%	88% ↑	89% ↑	50%
My strata manager or executive committee	11%	12%	11%	20%	16%	8%	6%	12%	7%	19%	17%	7%	13%	29% ↑	10%	3% ↓	7%	25%
Other (please specify)	5%	3%	6%	0%	4%	5%	4%	5%	7%	6%	3%	4%	6%	9%	5%	4%	4%	0%

Xx% ↑ Significantly higher than Total at 95% confidence level

Xx% ↓ Significantly lower than Total at 95% confidence level

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2025 Results split by demographics	TOTAL	GENDER		AGE							AGE GROUP			SUBURB RESIDENCE				
		Male or Man	Female or Woman	18-24	25-34	35-44	45-54	55-64	65-74	75+	16-34	35-54	55+ years	Belconnen	Bruce	Cook	Macquarie	Greenway
What would you do if the ACT Government stopped providing free kitchen caddy liners?																		
Base	1026	397	587	10	100	168	175	175	184	189	110	343	548	228	262	320	199	17
Buy my own compostable liners	44%	44%	45%	40%	52%	42%	46%	39%	47%	43%	51%	44%	43%	39%	50%	41%	46%	35%
Put food scraps directly into the caddy without a liner	24%	22%	26%	30%	25%	24%	26%	29%	21%	21%	25%	25%	24%	26%	21%	25%	26%	24%
Use a plastic bag as a liner	4%	5%	4%	10%	4%	2%	5%	3%	3%	7%	5%	4%	5%	6%	4%	4%	4%	6%
Use newspaper or other paper as a liner	6%	5%	7%	0%	4%	4%	7%	7%	6%	9%	4%	6%	7%	9%	4%	8%	4%	6%
Stop using the FOGO service	9%	11%	7%	20%	10%	15%	8%	6%	7%	6%	11%	12%	7%	7%	12%	8%	9%	18%
Other (please specify)	4%	4%	4%	0%	1%	4%	1%	5%	5%	5%	1%	2%	5%	5%	2%	5%	4%	0%
I'm not sure	8%	9%	8%	0%	4%	8%	7%	11%	10%	7%	4%	8%	9%	8%	7%	8%	8%	12%
In the past 12 months, how often has your household's rubbish / landfill bin been full before collection (even while using the FOGO service)?																		
Base	1018	401	561	6	86	169	188	183	193	165	92	357	541	174	230	395	219	
Never	36%	32%	40%	0%	27%	18% ↓	22% ↓	34%	49% ↑	67% ↑	25%	20% ↓	49% ↑	40%	31%	39%	34%	
One or two fortnights	27%	29%	25%	17%	29%	27%	34%	35%	23%	15% ↓	28%	31%	24%	25%	28%	28%	26%	
Several fortnights	15%	17%	14%	33%	13%	17%	17%	17%	16%	7%	14%	17%	14%	13%	15%	15%	17%	
Most fortnights	10%	11%	9%	17%	10%	15%	15%	5%	6%	8%	11%	15%	6%	11%	13%	9%	8%	
Every fortnight	11%	10%	11%	33%	21%	22% ↑	12%	8%	6%	2% ↓	22% ↑	17% ↑	5% ↓	10%	12%	9%	15%	
I'm not sure	1%	1%	0%	0%	0%	1%	0%	0%	1%	2%	0%	0%	1%	2%	0%	0%	0%	
Do any of the following contribute to your household generating a larger volume of landfill waste?																		
Base	369	151	191	5	38	92	82	57	54	27	43	174	138	59	94	129	87	
Large amounts of recycled materials that can't fit into recycling bin	25%	25%	23%	20%	32%	30%	18%	25%	20%	22%	30%	25%	22%	24%	27%	23%	28%	
Disposable nappies used for 2 or more children	9%	8%	9%	0%	13%	22%	5%	0%	2%	4%	12%	14%	1% ↓	10%	7%	8%	10%	
More than 5 people in the household	6%	6%	6%	20%	0%	8%	10%	2%	6%	0%	2%	9%	3%	5%	9%	3%	8%	
Medical needs that generate additional waste	5%	5%	5%	0%	5%	5%	1%	5%	7%	4%	5%	3%	6%	0%	2%	9%	6%	
Large amounts of pet and animal waste	16%	8%	21%	20%	16%	20%	16%	18%	6%	11%	16%	18%	12%	25%	17%	15%	9%	
Other (please specify):	47%	47%	49%	20%	42%	37%	49%	61%	63%	44%	40%	43%	59%	41%	46%	53%	46%	
Prefer not to say	12%	15%	10%	20%	16%	13%	12%	11%	6%	19%	16%	13%	10%	17%	14%	12%	8%	
Overall, how satisfied are you with the weekly FOGO collection service?																		
Base	1250	494	689	13	138	211	215	218	214	207	151	426	639	277	305	397	241	30
Very satisfied + Satisfied	88%	86%	91%	85%	81%	84%	85%	86%	95%	94% ↑	81%	85%	92%	84%	90%	90%	90%	50% ↓
Neither satisfied nor dissatisfied	6%	7%	4%	8%	8%	7%	8%	6%	2%	2%	8%	8%	4%	8%	4%	5%	3%	23% ↑
Dissatisfied + Very dissatisfied	5%	6%	4%	0%	7%	7%	6%	6%	3%	3%	6%	7%	4%	7%	4%	5%	5%	17%
I'm not sure	2%	1%	1%	8%	4%	1%	1%	1%	0%	0%	5% ↑	1%	1%	1%	2%	1%	2%	10% ↑

Appendix

2025 Results split by demographics	TOTAL	GENDER		AGE							AGE GROUP			SUBURB RESIDENCE				
		Male or Man	Female or Woman	18-24	25-34	35-44	45-54	55-64	65-74	75+	16-34	35-54	55+ years	Belconnen	Bruce	Cook	Macquarie	Greenway
In addition to your weekly FOGO collection service, landfill / rubbish bins are collected fortnightly. How satisfied are you with fortnightly landfill / rubbish bin collections?																		
Base	1250	494	689	13	138	211	215	218	214	207	151	426	639	277	305	397	241	30
Very satisfied + Satisfied	72%	70%	75%	69%	67%	62% ↓	72%	76%	76% ↑	83%	68%	67%	78%	70%	69%	76% ↑	71%	67%
Neither satisfied nor dissatisfied	9%	11%	7%	8%	13%	8%	7%	8%	11%	7%	13%	8%	9%	10%	11%	6%	7%	30% ↑
Dissatisfied + Very dissatisfied	17%	17%	16%	23%	17%	29%	20%	16%	11%	8%	18%	24% ↑	12% ↓	16%	19%	17%	19%	3%
I’m not sure	2%	2%	1%	0%	2%	1%	1%	0%	2%	3%	2%	1%	2%	2%	1%	0%	2%	0%
Which statement best reflects how you feel about the FOGO collection service?																		
Base	1250	494	689	13	138	211	215	218	214	207	151	426	639	277	305	397	241	30
I feel like the FOGO service is now part of my everyday routine	85%	82%	89%	69%	75%	78%	84%	85%	93%	93% ↑	74% ↓	81%	90% ↑	81%	87%	88%	88%	43% ↓
I’m still getting used to the FOGO service but am keen to stick with it	5%	6%	4%	23%	9%	9%	5%	2%	3%	3%	11% ↑	7%	3%	8%	5%	3%	5%	10%
I need more support or information to help me adapt to the FOGO service	1%	1%	1%	8%	4%	2%	2%	0%	0%	0%	4%	2%	0%	2%	2%	1%	0%	7%
I don’t feel like I would ever adapt to the FOGO service	6%	6%	4%	0%	8%	8%	5%	8%	3%	3%	7%	6%	5%	5%	5%	6%	4%	30% ↑
I’m not sure	3%	4%	2%	0%	4%	3%	4%	5%	1%	0%	4%	4%	2%	4%	2%	3%	4%	10%
SUBURB RESIDENCE																		
Base	1250	494	689	13	138	211	215	218	214	207	151	426	639	277	305	397	241	30
Belconnen	22%	21%	23%	38%	28%	21%	20%	19%	17%	28%	29%	21%	21%	100%	0%	0%	0%	0%
Bruce	24%	25%	25%	54%	30%	24%	22%	20%	27%	24%	32%	23%	24%	0%	100%	0%	0%	0%
Cook	32%	31%	32%	0%	19%	31%	39%	35%	33%	30%	17% ↓	35%	33%	0%	0%	100%	0%	0%
Macquarie	19%	20%	19%	8%	18%	20%	18%	22%	22%	17%	17%	19%	21%	0%	0%	0%	100%	0%
Greenway	2%	3%	2%	0%	5%	3%	1%	3%	2%	1%	5%	2%	2%	0%	0%	0%	0%	100%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
HOUSEHOLD SIZE																		
Base	1250	494	689	13	138	211	215	218	214	207	151	426	639	277	305	397	241	30
Just me	24%	19%	27%	0%	14%	12% ↓	16%	27%	31%	38% ↑	13% ↓	14% ↓	32% ↑	34% ↑	16% ↓	24%	17%	57% ↑
2	43%	47%	41%	54%	59% ↑	25% ↓	25% ↓	45%	54%	57% ↑	59% ↑	25% ↓	52% ↑	46%	49%	39%	41%	27%
3	15%	16%	15%	23%	21%	20%	24% ↑	15% ↑	9%	3% ↓	21%	22% ↑	9% ↓	10%	15%	16%	20%	13%
4	13%	13%	13%	15%	4%	33% ↑	25% ↑	11%	3% ↓	1% ↓	5% ↓	29% ↑	5% ↓	8%	15%	15%	15%	3%
5	4%	3%	4%	0%	1%	9% ↑	8%	2%	2%	0%	1%	8% ↑	1% ↓	0%	4%	5%	5%	0%
More than 5	1%	1%	0%	8%	0%	1%	2%	0%	0%	0%	1%	2%	0%	0%	1%	0%	1%	0%
Prefer not to say	1%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	1%	1%	1%	0%

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2025 Results split by demographics	TOTAL	GENDER		AGE							AGE GROUP			SUBURB RESIDENCE				
		Male or Man	Female or Woman	18-24	25-34	35-44	45-54	55-64	65-74	75+	16-34	35-54	55+ years	Belconnen	Bruce	Cook	Macquarie	Greenway
TYPE OF RESIDENCE																		
Base	1250	494	689	13	138	211	215	218	214	207	151	426	639	277	305	397	241	30
Standalone house or duplex with own wheelie bins	54%	56%	52%	31%	33% ↓	51%	60%	60%	65%	49%	32% ↓	56%	58%	17% ↓	47%	73% ↑	80% ↑	0%
Townhouse with own wheelie bins	28%	25%	29%	15%	30%	29%	27%	24%	25%	30%	28%	28%	26%	46% ↑	29%	26%	11% ↓	0%
Townhouse with shared waste (wheelie bins or hoppers)	3%	3%	3%	23%	4%	2%	2%	2%	1%	6%	6%	2%	3%	1%	9% ↑	0%	2%	0%
Unit or apartment with shared waste (wheelie bins or hoppers)	14%	15%	14%	31%	33% ↑	16%	10%	12%	8%	12%	33% ↑	13%	11%	33% ↑	15%	0%	5% ↓	100% ↑
I live in an apartment or townhouse and am not sure how the household bins work	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other (please specify)	1%	0%	1%	0%	0%	1%	0%	1%	0%	2%	0%	1%	1%	2%	1%	1%	0%	0%
Prefer not to say	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%
What is your age group?																		
Base	1245	494	689	13	138	211	215	218	214	207	151	426	639	276	304	395	241	29
16-17	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
18-24	1%	1%	1%	100%	0%	0%	0%	0%	0%	0%	9% ↑	0%	0%	2%	2%	0%	0%	0%
25-34	11%	9%	13%	0%	100%	0%	0%	0%	0%	0%	91% ↑	0%	0%	14%	13%	7%	10%	24%
35-44	17%	18%	16%	0%	0%	100%	0%	0%	0%	0%	0%	50% ↑	0%	16%	17%	17%	17%	24%
45-54	17%	16%	19%	0%	0%	0%	100%	0%	0%	0%	0%	50% ↑	0%	16%	16%	21%	16%	10%
55-64	17%	18%	17%	0%	0%	0%	0%	100%	0%	0%	0%	0%	34% ↑	15%	14%	19%	20%	21%
65-74	17%	18%	17%	0%	0%	0%	0%	0%	100%	0%	0%	0%	33% ↑	13%	19%	18%	19%	14%
75+	17%	18%	16%	0%	0%	0%	0%	0%	0%	100%	0%	0%	32% ↑	21%	16%	16%	15%	7%
Prefer not to say	2%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	3%	2%	3%	2%	0%
Which of the following best describes your gender?																		
Base	1242	494	689	13	138	210	215	218	213	206	151	425	637	275	304	395	240	28
Male or Man	40%	100%	0%	38%	33%	43%	37%	41%	42%	44%	34%	40%	42%	37%	40%	39%	42%	54%
Female or Woman	55%	0%	100%	62%	63%	53%	60%	55%	56%	54%	63%	57%	55%	57%	56%	56%	54%	46%
Non-binary	0%	0%	0%	0%	2%	0%	0%	0%	0%	0%	2%	0%	0%	1%	0%	0%	1%	0%
Another term: (please specify)	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	0%	0%
Prefer not to say	4%	0%	0%	0%	1%	3%	2%	4%	2%	0%	1%	3%	2%	4%	3%	5%	3%	0%

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Appendix

2025 Results split by demographics	TOTAL	GENDER		AGE							AGE GROUP			SUBURB RESIDENCE				
		Male or Man	Female or Woman	18-24	25-34	35-44	45-54	55-64	65-74	75+	16-34	35-54	55+ years	Belconnen	Bruce	Cook	Macquarie	Greenway
Where were you born?																		
Base	1242	494	689	13	138	210	215	218	213	206	151	425	637	275	304	395	240	28
In the ACT	17%	17%	18%	15%	21%	30% ↑	29% ↑	14%	6% ↓	5% ↓	21%	30% ↑	8% ↓	12%	16%	22%	17%	14%
Somewhere else in Australia	58%	60%	58%	62%	63%	48%	45% ↓	58%	69%	69%	63%	46% ↓	65% ↑	63%	56%	57%	55%	54%
Overseas	23%	22%	24%	23%	16%	20%	25%	24%	25%	25%	17%	22%	25%	22%	25%	19%	26%	32%
Prefer not to say	2%	1%	1%	0%	0%	2%	1%	3%	0%	1%	0%	1%	1%	3%	3%	3%	2%	0%
In which of the following countries were you born?																		
Base	280	110	163	3	22	42	53	53	53	51	25	95	157	60	76	74	61	9
India	4%	5%	2%	0%	5%	7%	4%	6%	2%	0%	4%	5%	3%	5%	3%	5%	2%	0%
United Kingdom	23%	25%	20%	67%	14%	2%	19%	32%	25%	31%	20%	12%	29%	22%	18%	24%	23%	44%
China	6%	5%	7%	0%	9%	12%	8%	4%	4%	2%	8%	9%	3%	5%	8%	3%	7%	11%
Nepal	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
New Zealand	6%	6%	6%	0%	0%	5%	4%	4%	11%	10%	0%	4%	8%	5%	7%	7%	5%	11%
Philippines	3%	2%	4%	0%	0%	5%	8%	0%	4%	0%	0%	6%	1%	5%	1%	3%	3%	0%
Vietnam	0%	0%	1%	0%	0%	0%	0%	0%	2%	0%	0%	0%	1%	0%	1%	0%	0%	0%
United States of America	5%	4%	7%	0%	14%	10%	6%	4%	4%	2%	12%	7%	3%	2%	7%	11%	2%	0%
Sri Lanka	3%	4%	2%	0%	0%	5%	0%	4%	4%	2%	0%	2%	3%	2%	7%	0%	2%	0%
Pakistan	0%	0%	1%	0%	5%	0%	0%	0%	0%	0%	4%	0%	0%	0%	0%	0%	2%	0%
Malaysia	4%	4%	4%	0%	0%	2%	6%	6%	2%	4%	0%	4%	4%	2%	11%	1%	0%	0%
South Korea	1%	0%	2%	0%	9%	0%	2%	0%	2%	0%	8%	1%	1%	2%	1%	1%	0%	11%
Germany	5%	2%	7%	0%	5%	5%	2%	2%	6%	10%	4%	3%	6%	5%	3%	5%	7%	0%
Bangladesh	1%	3%	0%	0%	0%	2%	0%	0%	4%	0%	0%	1%	1%	0%	3%	0%	2%	0%
I was born in another country: Please specify	30%	30%	31%	33%	23%	26%	30%	32%	26%	37%	24%	28%	32%	38%	24%	28%	36%	11%
Prefer not to say	10%	11%	7%	0%	18%	19%	13%	8%	6%	2%	16%	16% ↑	5%	8%	8%	11%	11%	11%

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Appendix

2025 Results split by demographics	TOTAL	TYPE OF RESIDENCE			COUNTRY OF BIRTH			HOUSEHOLD SIZE					
		Standalone house or duplex	Townhouse	Unit or apartment	In the ACT	Somewhere else in Australia	Overseas	Just me	2	3	4	5	More than 5
How does your household use the FOGO bin to dispose of food scraps?													
Base	1250	672	383	181	213	719	281	295	537	187	166	44	9
We use it for all food scraps	60%	56%	66%	62%	57%	59%	68%	60%	60%	62%	63%	59%	22%
We use it for most food scraps	18%	18%	18%	18%	19%	18%	16%	14%	18%	19%	22%	16%	33%
We use it for some food scraps	13%	18%	8% ↓	8%	16%	13%	11%	14%	14%	13%	10%	18%	33%
We do not use the FOGO bin for food scraps	9%	8%	9%	12%	8%	10%	5%	12%	9%	6%	5%	7%	11%
Why doesn't your household use the FOGO bin to dispose of food scraps?													
Base	111	55	33	22	18	69	15	36	48	11	9	3	1
I don't have many food scraps (e.g. apple cores, eggshells, meat bones etc)	16%	13%	18%	23%	28%	16%	7%	19%	8%	9%	33%	67%	0%
I compost my food scraps (e.g. including worm farm or bokashi bin)	50%	64%	58%	5%	39%	49%	60%	44%	52%	64%	67%	33%	0%
I feed food scraps to my animals	12%	18%	6%	5%	11%	13%	0%	8%	6%	36%	22%	0%	0%
It's extra effort to separate my food scraps	8%	9%	9%	5%	11%	9%	0%	3%	6%	18%	22%	33%	0%
I forget to separate my food scraps	5%	5%	6%	0%	0%	6%	7%	0%	8%	9%	0%	0%	0%
I choose to dispose of my food scraps in the landfill / rubbish bin	20%	11%	24%	36%	44%	16%	7%	19%	17%	18%	33%	33%	100%
I am unsure of what I can put into the FOGO bin	1%	0%	3%	0%	0%	0%	7%	0%	2%	0%	0%	0%	0%
I didn't know my household was eligible for FOGO	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other (please specify)	30%	20%	27%	59%	33%	29%	27%	25%	33%	0%	44%	33%	100%
I'm not sure	1%	2%	0%	0%	6%	0%	0%	0%	2%	0%	0%	0%	0%
Have you been using the kitchen caddy supplied by the ACT Government for the FOGO pilot?													
Base	1139	617	350	159	195	650	266	259	489	176	157	41	8
Yes	74%	72%	76%	79%	71%	74%	78%	70%	74%	77%	82%	68%	75%
No, I did not receive a kitchen caddy	4%	3%	3%	6%	4%	3%	4%	3%	4%	5%	2%	2%	13%
No, I use my own caddy or container	19%	21%	18%	14%	22%	20%	16%	21%	20%	18%	15%	27%	13%
No, I don't use a caddy or container at all	3%	4%	3%	3%	4%	3%	3%	7%	3%	1%	2%	5%	0%
What is the main reason you are not using the kitchen caddy supplied by the ACT Government for the FOGO pilot?													
Base	260	156	73	27	49	151	51	73	112	34	26	13	1
The caddy is too large	17%	15%	16%	30%	16%	19%	16%	23%	16%	21%	8%	0%	0%
The caddy is too small	2%	3%	0%	0%	2%	3%	0%	3%	0%	3%	8%	0%	0%
The shape of the caddy is difficult to fit in my kitchen	22%	22%	22%	19%	20%	21%	27%	22%	22%	24%	19%	15%	0%
I don't like the appearance of the caddy	14%	12%	23%	4%	14%	14%	16%	11%	15%	9%	23%	23%	0%
Other (please specify):	43%	44%	38%	44%	47%	42%	35%	40%	42%	44%	42%	62%	100%
I'm not sure	2%	3%	0%	4%	0%	2%	6%	1%	4%	0%	0%	0%	0%

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Appendix

2025 Results split by demographics	TOTAL	TYPE OF RESIDENCE			COUNTRY OF BIRTH			HOUSEHOLD SIZE					
		Standalone house or duplex	Townhouse	Unit or apartment	In the ACT	Somewhere else in Australia	Overseas	Just me	2	3	4	5	More than 5
Approximately how many full kitchen caddies of food waste do you dispose of in the FOGO bin each week?													
Base	848	446	267	126	138	484	207	180	363	135	128	28	6
Less than 1 kitchen caddy	13%	10%	14%	25% ↑	10%	15%	13%	31% ↑	11%	7%	6%	0%	0%
1-2 kitchen caddies	50%	44%	57%	61%	54%	50%	49%	61%	57%	47%	28% ↓	25%	33%
3-4 kitchen caddies	29%	37%	26%	11% ↓	28%	29%	31%	7% ↓	28%	41%	47% ↑	57%	50%
5 or more kitchen caddies	6%	9%	3%	2%	7%	6%	6%	1%	4%	4%	18% ↑	18%	17%
I'm not sure	0%	1%	0%	1%	1%	0%	1%	1%	0%	0%	1%	0%	0%
Approximately how much food waste do you dispose of in the landfill/rubbish bin each week?													
Base	848	446	267	126	138	484	207	180	363	135	128	28	6
None	58%	62%	59%	40% ↓	54%	60%	57%	53%	60%	56%	65%	54%	33%
Less than 1 kitchen caddy	21%	18%	20%	35% ↑	22%	22%	18%	26%	19%	20%	17%	29%	17%
1-2 kitchen caddies	12%	10%	13%	17%	14%	11%	14%	17%	12%	11%	6%	7%	33%
3-4 kitchen caddies	6%	7%	6%	6%	7%	5%	9%	3%	7%	10%	6%	4%	0%
5 or more kitchen caddies	2%	3%	1%	2%	2%	2%	2%	1%	1%	3%	5%	7%	0%
I'm not sure	1%	1%	1%	1%	1%	0%	1%	1%	1%	1%	0%	0%	17%
Do you use a compostable liner to collect your food scraps or to line your kitchen caddy/ collection container?													
Base	1139	617	350	159	195	650	266	259	489	176	157	41	8
Yes, I use the certified compostable liners supplied by the ACT Government	90%	89%	92%	91%	87%	91%	91%	93%	92%	85%	87%	85%	100%
Yes, I purchase my own compostable liners	4%	4%	4%	5%	6%	4%	5%	0%	5%	7%	8%	5%	0%
No, I put my food scraps directly into the container without a liner	5%	7%	3%	4%	7%	5%	4%	6%	4%	8%	4%	10%	0%
I'm not sure	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? QUALITY													
Base	1139	617	350	159	195	650	266	259	489	176	157	41	8
The quality is poor	3%	3%	1%	6%	2%	3%	4%	4%	2%	2%	3%	0%	13%
The quality is acceptable	25%	21%	25%	34%	26%	25%	22%	27%	25%	21%	24%	15%	25%
The quality is good	68%	70%	70%	55% ↓	69%	67%	70%	65%	68%	72%	69%	76%	63%
Not applicable	5%	5%	3%	5%	4%	5%	4%	4%	5%	5%	4%	10%	0%
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? DELIVERY													
Base	1139	617	350	159	195	650	266	259	489	176	157	41	8
Inconvenient delivery	3%	3%	3%	6%	5%	3%	4%	3%	3%	5%	3%	2%	13%
Convenient delivery	85%	88%	87%	68% ↓	83%	84%	88%	85%	84%	86%	89%	80%	88%
Not applicable	12%	10%	9%	26% ↑	12%	13%	9%	11%	14%	10%	8%	17%	0%

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Appendix

2025 Results split by demographics	TOTAL	TYPE OF RESIDENCE			COUNTRY OF BIRTH			HOUSEHOLD SIZE					
		Standalone house or duplex	Townhouse	Unit or apartment	In the ACT	Somewhere else in Australia	Overseas	Just me	2	3	4	5	More than 5
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? SIZE													
Base	1139	617	350	159	195	650	266	259	489	176	157	41	8
Too big for my caddy	1%	1%	0%	1%	0%	1%	0%	1%	1%	1%	0%	0%	0%
Fits my caddy well	68%	70%	69%	58%	66%	66%	75%	62%	69%	66%	72%	80%	63%
Too small for my caddy	23%	22%	23%	31%	26%	25%	18%	25%	22%	25%	24%	10%	25%
Not applicable	8%	8%	8%	9%	8%	8%	7%	12%	7%	8%	4%	10%	13%
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? QUANTITY													
Base	1139	617	350	159	195	650	266	259	489	176	157	41	8
Too few	13%	14%	12%	9%	17%	11%	14%	6%	9%	18%	26% ↑	22%	38%
Right amount provided	66%	64%	65%	76%	64%	66%	68%	68%	69%	63%	60%	61%	63%
Too many	16%	17%	18%	5% ↓	15%	16%	14%	22%	16%	13%	11%	7%	0%
Not applicable	5%	5%	4%	9%	4%	6%	5%	4%	6%	6%	3%	10%	0%
What would you do if free caddy liners were only available for pick-up instead of home delivery?													
Base	1026	547	323	145	170	590	242	242	449	149	136	35	8
Pick up free caddy liners from a convenient location	64%	67%	63%	56%	64%	63%	68%	66%	63%	65%	64%	66%	50%
Buy my own compostable liners	11%	10%	11%	17%	11%	12%	10%	8%	14%	7%	11%	17%	0%
Put food scraps directly into the caddy without a liner	10%	10%	9%	10%	10%	11%	8%	10%	9%	15%	7%	9%	25%
Use a plastic bag as a liner	2%	2%	2%	2%	2%	2%	2%	0%	2%	2%	3%	3%	0%
Use newspaper or other paper as a liner	2%	2%	2%	2%	2%	2%	3%	3%	2%	1%	3%	0%	0%
Stop using the FOGO service	5%	5%	5%	8%	6%	5%	4%	7%	4%	5%	6%	6%	25%
Other (please specify)	6%	5%	8%	5%	5%	6%	5%	6%	7%	5%	6%	0%	0%
Where would be the most convenient place for you to collect them?													
Base	658	369	203	81	109	373	164	160	283	97	87	23	4
Access Canberra shopfront	23%	17%	31%	32%	18%	22%	29%	26%	23%	20%	23%	13%	25%
ACT public library	29%	22%	37%	35%	29%	29%	28%	32%	27%	27%	31%	26%	25%
Local supermarket	81%	90% ↑	74%	60% ↓	82%	82%	80%	76%	80%	88%	89%	87%	75%
My strata manager or executive committee	11%	1% ↓	13%	48% ↑	9%	13%	9%	21%	10%	2%	7%	9%	0%
Other (please specify)	5%	5%	3%	10%	6%	4%	6%	9%	5%	4%	1%	4%	0%

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2025 Results split by demographics	TOTAL	TYPE OF RESIDENCE			COUNTRY OF BIRTH			HOUSEHOLD SIZE						
		Standalone house or duplex	Townhouse	Unit or apartment	In the ACT	Somewhere else in Australia	Overseas	Just me	2	3	4	5	More than 5	
What would you do if the ACT Government stopped providing free kitchen caddy liners?														
Base	1026	547	323	145	170	590	242	242	449	149	136	35	8	
Buy my own compostable liners	44%	43%	45%	46%	41%	46%	43%	41%	46%	42%	48%	46%	13%	
Put food scraps directly into the caddy without a liner	24%	26%	23%	21%	29%	24%	23%	22%	24%	29%	22%	29%	38%	
Use a plastic bag as a liner	4%	4%	5%	4%	2%	5%	5%	4%	5%	3%	5%	3%	0%	
Use newspaper or other paper as a liner	6%	5%	7%	8%	4%	7%	7%	9%	7%	3%	4%	0%	0%	
Stop using the FOGO service	9%	9%	9%	11%	9%	8%	10%	12%	6%	12%	7%	17%	50%	
Other (please specify)	4%	4%	3%	3%	4%	4%	4%	6%	3%	4%	4%	0%	0%	
I'm not sure	8%	8%	9%	6%	12%	7%	8%	6%	9%	7%	10%	6%	0%	
In the past 12 months, how often has your household's rubbish / landfill bin been full before collection (even while using the FOGO service)?														
Base	1018	672	346		179	579	229	206	427	171	155	43	8	
Never	36%	32%	44% ↑		31%	37%	40%	61% ↑	43%	22% ↓	14% ↓	7% ↓	0%	
One or two fortnights	27%	28%	25%		25%	29%	24%	20%	28%	29%	31%	33%	0%	
Several fortnights	15%	16%	13%		16%	15%	17%	14%	14%	16%	17%	23%	13%	
Most fortnights	10%	11%	8%		11%	10%	9%	3% ↓	8%	15%	19%	12%	25%	
Every fortnight	11%	12%	9%		17%	9%	8%	2% ↓	7%	18%	20% ↑	23%	63%	
I'm not sure	1%	1%	1%		1%	0%	2%	1%	0%	0%	0%	2%	0%	
Do any of the following contribute to your household generating a larger volume of landfill waste?														
Base	369	262	107		77	196	77	38	122	84	86	25	8	
Large amounts of recycled materials that can't fit into recycling bin	25%	23%	32%		27%	24%	21%	24%	26%	26%	22%	28%	38%	
Disposable nappies used for 2 or more children	9%	8%	10%		14%	8%	5%	0%	3%	13%	16%	12%	0%	
More than 5 people in the household	6%	7%	3%		8%	6%	4%	0%	2%	0%	2%	36% ↑	100%	
Medical needs that generate additional waste	5%	6%	4%		4%	5%	3%	8%	5%	2%	8%	4%	0%	
Large amounts of pet and animal waste	16%	15%	17%		13%	17%	14%	16%	19%	12%	14%	16%	25%	
Other (please specify):	47%	49%	44%		45%	47%	55%	53%	47%	55%	51%	24%	0%	
Prefer not to say	12%	12%	13%		8%	13%	13%	11%	17%	7%	10%	12%	0%	
Overall, how satisfied are you with the weekly FOGO collection service?														
Base	1250	672	383	181	213	719	281	295	537	187	166	44	9	
Very satisfied + Satisfied	88%	89%	91%	78% ↓	85%	88%	91%	84%	90%	89%	89%	84%	56%	
Neither satisfied nor dissatisfied	6%	5%	4%	12% ↑	7%	5%	5%	7%	5%	4%	7%	2%	11%	
Dissatisfied + Very dissatisfied	5%	6%	4%	6%	7%	5%	2%	6%	4%	5%	4%	14%	33%	
I'm not sure	2%	1%	1%	4%	1%	1%	2%	2%	1%	2%	0%	0%	0%	

Xx% ↑ Significantly higher than Total at 95% confidence level

Xx% ↓ Significantly lower than Total at 95% confidence level

Appendix

2025 Results split by demographics	TOTAL	TYPE OF RESIDENCE			COUNTRY OF BIRTH			HOUSEHOLD SIZE					
		Standalone house or duplex	Townhouse	Unit or apartment	In the ACT	Somewhere else in Australia	Overseas	Just me	2	3	4	5	More than 5
In addition to your weekly FOGO collection service, landfill / rubbish bins are collected fortnightly. How satisfied are you with fortnightly landfill / rubbish bin collections?													
Base	1250	672	383	181	213	719	281	295	537	187	166	44	9
Very satisfied + Satisfied	72%	71%	76%	69%	70%	72%	78%	78%	75%	67%	68%	52%	33%
Neither satisfied nor dissatisfied	9%	9%	7%	16% ↑	7%	10%	7%	9%	9%	9%	7%	14%	11%
Dissatisfied + Very dissatisfied	17%	20%	16%	9%	22%	16%	13%	11%	14%	24%	25%	34%	56%
I'm not sure	2%	0%	1%	6%	1%	2%	2%	2%	2%	1%	1%	0%	0%
Which statement best reflects how you feel about the FOGO collection service?													
Base	1250	672	383	181	213	719	281	295	537	187	166	44	9
I feel like the FOGO service is now part of my everyday routine	85%	87%	88%	71% ↓	81%	85%	89%	83%	85%	87%	91%	77%	33%
I'm still getting used to the FOGO service but am keen to stick with it	5%	4%	4%	12%	7%	4%	6%	5%	5%	4%	4%	9%	22%
I need more support or information to help me adapt to the FOGO service	1%	1%	2%	2%	2%	1%	1%	2%	1%	1%	2%	0%	0%
I don't feel like I would ever adapt to the FOGO service	6%	5%	5%	10%	7%	6%	4%	6%	6%	3%	2%	9%	33%
I'm not sure	3%	3%	2%	4%	4%	3%	1%	4%	2%	5%	1%	5%	11%
SUBURB RESIDENCE													
Base	1250	672	383	181	213	719	281	295	537	187	166	44	9
Belconnen	22%	7% ↓	34% ↑	50% ↑	16%	24%	21%	32% ↑	24%	14%	13%	2% ↓	11%
Bruce	24%	21%	30%	25%	23%	24%	27%	16%	28%	25%	27%	25%	44%
Cook	32%	43% ↑	27%	0%	40%	31%	26%	32%	29%	34%	37%	43%	11%
Macquarie	19%	29% ↑	9% ↓	8% ↓	19%	19%	22%	14%	18%	25%	22%	30%	33%
Greenway	2%	0%	0%	17% ↑	2%	2%	3%	6%	1%	2%	1%	0%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
HOUSEHOLD SIZE													
Base	1250	672	383	181	213	719	281	295	537	187	166	44	9
Just me	24%	15% ↓	29%	45% ↑	24%	26%	16%	100%	0%	0%	0%	0%	0%
2	43%	41%	46%	45%	34%	44%	48%	0%	100%	0%	0%	0%	0%
3	15%	18%	14%	6% ↓	17%	14%	18%	0%	0%	100%	0%	0%	0%
4	13%	18% ↑	9%	3% ↓	17%	12%	13%	0%	0%	0%	100%	0%	0%
5	4%	5%	2%	0%	5%	3%	4%	0%	0%	0%	0%	100%	0%
More than 5	1%	1%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	100%
Prefer not to say	1%	1%	1%	1%	1%	0%	1%	0%	0%	0%	0%	0%	0%

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Appendix

2025 Results split by demographics	TOTAL	TYPE OF RESIDENCE			COUNTRY OF BIRTH			HOUSEHOLD SIZE					
		Standalone house or duplex	Townhouse	Unit or apartment	In the ACT	Somewhere else in Australia	Overseas	Just me	2	3	4	5	More than 5
TYPE OF RESIDENCE													
Base	1250	672	383	181	213	719	281	295	537	187	166	44	9
Standalone house or duplex with own wheelie bins	54%	100% ↑	0%	0%	54%	53%	56% ↓	34%	56%	56%	74% ↑	82% ↑	89%
Townhouse with own wheelie bins	28%	0%	90% ↑	0%	30%	28%	25%	36%	28%	26%	19%	16%	0%
Townhouse with shared waste (wheelie bins or hoppers)	3%	0%	10% ↑	0%	4%	3%	2%	2%	4%	2%	2%	0%	11%
Unit or apartment with shared waste (wheelie bins or hoppers)	14%	0%	0%	99% ↑	12%	15%	15%	27% ↑	15%	6% ↓	3% ↓	0%	0%
I live in an apartment or townhouse and am not sure how the household bins work	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Other (please specify)	1%	0%	0%	0%	0%	1%	0%	1%	1%	0%	2%	2%	0%
Prefer not to say	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%
What is your age group?													
Base	1245	670	381	180	213	719	281	293	535	187	166	44	8
16-17	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
18-24	1%	1%	1%	2%	1%	1%	1%	0%	1%	2%	1%	0%	13%
25-34	11%	7% ↓	12%	26% ↑	14%	12%	8%	7%	15%	16%	4%	2%	0%
35-44	17%	16%	18%	19%	30% ↑	14%	15%	9% ↓	10% ↓	22%	42% ↑	41% ↑	25%
45-54	17%	19%	16%	12%	30% ↑	13%	19%	12%	10% ↓	28% ↑	32% ↑	39% ↑	63%
55-64	17%	20%	15%	16%	15%	18%	19%	20%	18%	18%	14%	9%	0%
65-74	17%	21%	14%	10%	6%	20%	19%	23%	22%	10%	4%	9%	0%
75+	17%	15%	20%	14%	5% ↓	20%	19%	27% ↑	22%	4% ↓	1% ↓	0%	0%
Prefer not to say	2%	2%	3%	2%	0%	2%	1%	3%	2%	1%	2%	0%	0%
Which of the following best describes your gender?													
Base	1242	669	381	178	213	719	281	293	533	187	165	44	8
Male or Man	40%	42%	36%	42%	39%	41%	40%	32%	43%	42%	40%	39%	63%
Female or Woman	55%	54%	59%	55%	58%	55%	58%	64%	53%	54%	55%	59%	38%
Non-binary	0%	0%	0%	1%	0%	1%	0%	0%	0%	1%	1%	0%	0%
Another term: (please specify)	0%	0%	0%	1%	0%	1%	0%	0%	1%	0%	0%	0%	0%
Prefer not to say	4%	4%	4%	2%	2%	2%	2%	3%	3%	3%	5%	2%	0%

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Appendix

2025 Results split by demographics	TOTAL	TYPE OF RESIDENCE			COUNTRY OF BIRTH			HOUSEHOLD SIZE					
		Standalone house or duplex	Townhouse	Unit or apartment	In the ACT	Somewhere else in Australia	Overseas	Just me	2	3	4	5	More than 5
Where were you born?													
Base	1242	669	381	178	213	719	281	293	533	187	165	44	8
In the ACT	17%	17%	19%	14%	100%	0%	0%	17%	14%	19%	22%	25%	38%
Somewhere else in Australia	58%	57%	57%	62%	0%	100%	0%	65%	59%	53%	52%	50%	63%
Overseas	23%	24%	20%	24%	0%	0%	100%	16%	25%	27%	22%	23%	0%
Prefer not to say	2%	2%	3%	0%	0%	0%	0%	2%	2%	1%	4%	2%	0%
In which of the following countries were you born?													
Base	280	157	78	43		280	45	135	51	37	10		
India	4%	2%	6%	5%		4%	0%	3%	4%	8%	10%		
United Kingdom	23%	22%	24%	21%		23%	33%	29%	8%	14%	0%		
China	6%	6%	4%	7%		6%	7%	4%	6%	11%	10%		
Nepal	0%	0%	0%	0%		0%	0%	0%	0%	0%	0%		
New Zealand	6%	6%	8%	5%		6%	9%	7%	4%	3%	10%		
Philippines	3%	2%	3%	7%		3%	2%	3%	6%	0%	0%		
Vietnam	0%	1%	0%	0%		0%	0%	0%	2%	0%	0%		
United States of America	5%	8%	3%	2%		5%	9%	4%	4%	11%	0%		
Sri Lanka	3%	3%	4%	0%		3%	0%	4%	2%	3%	0%		
Pakistan	0%	0%	1%	0%		0%	0%	0%	2%	0%	0%		
Malaysia	4%	3%	4%	5%		4%	7%	1%	6%	8%	0%		
South Korea	1%	0%	4%	2%		1%	0%	3%	0%	0%	0%		
Germany	5%	5%	5%	2%		5%	4%	7%	4%	0%	0%		
Bangladesh	1%	1%	3%	0%		1%	0%	1%	2%	3%	0%		
I was born in another country: Please specify	30%	31%	29%	30%		30%	27%	27%	35%	32%	40%		
Prefer not to say	10%	12%	3%	14%		10%	2%	9%	16%	8%	30%		

Appendix

2025 Results split by demographics	TOTAL	USAGE OF FOGO BIN				USAGE OF KITCHEN CADDY			
		We use it for all food scraps	We use it for most food scraps	We use it for some food scraps	We do not use the FOGO bin for food scraps	Yes	No, I did not receive a kitchen caddy	No, I use my own caddy or container	No, I don't use a caddy or container at all
How does your household use the FOGO bin to dispose of food scraps?									
Base	1250	752	221	166	111	848	42	221	39
We use it for all food scraps	60%	100%	0%	0%	0%	70%	55%	56% ↓	33% ↓
We use it for most food scraps	18%	0%	100%	0%	0%	19%	26%	21%	13%
We use it for some food scraps	13%	0%	0%	100%	0%	11%	19%	24% ↑	54% ↑
We do not use the FOGO bin for food scraps	9%	0%	0%	0%	100%	0%	0%	0%	0%
Why doesn't your household use the FOGO bin to dispose of food scraps?									
Base	111				111				
I don't have many food scraps (e.g. apple cores, eggshells, meat bones etc)	16%				16%				
I compost my food scraps (e.g. including worm farm or bokashi bin)	50%				50%				
I feed food scraps to my animals	12%				12%				
It's extra effort to separate my food scraps	8%				8%				
I forget to separate my food scraps	5%				5%				
I choose to dispose of my food scraps in the landfill / rubbish bin	20%				20%				
I am unsure of what I can put into the FOGO bin	1%				1%				
I didn't know my household was eligible for FOGO	0%				0%				
Other (please specify)	30%				30%				
I'm not sure	1%				1%				
Have you been using the kitchen caddy supplied by the ACT Government for the FOGO pilot?									
Base	1139	752	221	166		848	42	221	39
Yes	74%	79%	73%	54% ↓		100%	0%	0%	0%
No, I did not receive a kitchen caddy	4%	3%	5%	5%		0%	100%	5%	0%
No, I use my own caddy or container	19%	16%	21%	31% ↑		0%	26%	100%	0%
No, I don't use a caddy or container at all	3%	2%	2%	13% ↑		0%	0%	0%	100%
What is the main reason you are not using the kitchen caddy supplied by the ACT Government for the FOGO pilot?									
Base	260	136	51	73			11	221	39
The caddy is too large	17%	20%	10%	16%			0%	16%	21%
The caddy is too small	2%	1%	2%	4%			0%	2%	3%
The shape of the caddy is difficult to fit in my kitchen	22%	24%	27%	14%			0%	23%	15%
I don't like the appearance of the caddy	14%	16%	18%	8%			0%	15%	8%
Other (please specify):	43%	38%	41%	53%			91%	41%	51%
I'm not sure	2%	1%	2%	4%			9%	2%	3%

Appendix

2025 Results split by demographics	TOTAL	USAGE OF FOGO BIN				USAGE OF KITCHEN CADDY			
		We use it for all food scraps	We use it for most food scraps	We use it for some food scraps	We do not use the FOGO bin for food scraps	Yes	No, I did not receive a kitchen caddy	No, I use my own caddy or container	No, I don't use a caddy or container at all
Approximately how many full kitchen caddies of food waste do you dispose of in the FOGO bin each week?									
Base	848	597	161	90		848			
Less than 1 kitchen caddy	13%	10%	12%	41% ↑		13%			
1-2 kitchen caddies	50%	49%	57%	51%		50%			
3-4 kitchen caddies	29%	34%	27%	6% ↓		29%			
5 or more kitchen caddies	6%	8%	2%	1%		6%			
I'm not sure	0%	0%	1%	1%		0%			
Approximately how much food waste do you dispose of in the landfill/rubbish bin each week?									
Base	848	597	161	90		848			
None	58%	65%	35% ↓	53%		58%			
Less than 1 kitchen caddy	21%	15% ↓	42% ↑	21%		21%			
1-2 kitchen caddies	12%	10%	16%	16%		12%			
3-4 kitchen caddies	6%	7%	2%	7%		6%			
5 or more kitchen caddies	2%	2%	4%	1%		2%			
I'm not sure	1%	0%	1%	2%		1%			
Do you use a compostable liner to collect your food scraps or to line your kitchen caddy/ collection container?									
Base	1139	752	221	166		848	42	221	39
Yes, I use the certified compostable liners supplied by the ACT Government	90%	92%	90%	80% ↓		94% ↑	45% ↓	82% ↓	87%
Yes, I purchase my own compostable liners	4%	5%	4%	3%		2% ↓	33% ↑	10% ↑	3%
No, I put my food scraps directly into the container without a liner	5%	3% ↓	5%	16% ↑		4%	19% ↑	8%	8%
I'm not sure	0%	0%	0%	1%		0%	2%	0%	3%
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? QUALITY									
Base	1139	752	221	166		848	42	221	39
The quality is poor	3%	2%	5%	4%		3%	2%	2%	8%
The quality is acceptable	25%	23%	28%	27%		26%	17%	21%	18%
The quality is good	68%	71%	62%	63%		69%	40% ↓	71%	67%
Not applicable	5%	4%	5%	7%		3%	40% ↑	6%	8%
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? DELIVERY									
Base	1139	752	221	166		848	42	221	39
Inconvenient delivery	3%	3%	4%	4%		3%	7%	4%	5%
Convenient delivery	85%	85%	85%	85%		87%	43% ↓	84%	77%
Not applicable	12%	12%	11%	11%		10%	50% ↑	12%	18%

50

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Appendix

2025 Results split by demographics	TOTAL	USAGE OF FOGO BIN				USAGE OF KITCHEN CADDY			
		We use it for all food scraps	We use it for most food scraps	We use it for some food scraps	We do not use the FOGO bin for food scraps	Yes	No, I did not receive a kitchen caddy	No, I use my own caddy or container	No, I don't use a caddy or container at all
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? SIZE									
Base	1139	752	221	166		848	42	221	39
Too big for my caddy	1%	0%	0%	2% ↑		0%	0%	1%	3%
Fits my caddy well	68%	71%	65%	56% ↓		70%	48%	68%	28% ↓
Too small for my caddy	23%	23%	28%	18%		27%	0%	13% ↓	13%
Not applicable	8%	5% ↓	7%	23% ↑		2% ↓	52% ↑	18% ↑	56% ↑
Which of the following best describes your experience with each aspect of the free compostable liners supplied by the ACT Government? QUANTITY									
Base	1139	752	221	166		848	42	221	39
Too few	13%	15%	12%	5% ↓		12%	19%	18%	0%
Right amount provided	66%	68%	67%	55% ↓		69%	29% ↓	62%	64%
Too many	16%	13%	14%	31% ↑		16%	7%	14%	23%
Not applicable	5%	4%	6%	9%		3%	45% ↑	7%	13%
What would you do if free caddy liners were only available for pick-up instead of home delivery?									
Base	1026	694	199	133		798	19	182	34
Pick up free caddy liners from a convenient location	64%	67%	56%	59%		65%	58%	63%	44%
Buy my own compostable liners	11%	12%	10%	8%		11%	16%	10%	12%
Put food scraps directly into the caddy without a liner	10%	9%	12%	14%		11%	11%	5%	9%
Use a plastic bag as a liner	2%	1%	2%	4%		2%	0%	3%	3%
Use newspaper or other paper as a liner	2%	1%	3%	5%		2%	0%	3%	3%
Stop using the FOGO service	5%	4%	11% ↑	5%		5%	11%	5%	18% ↑
Other (please specify)	6%	5%	7%	7%		5%	5%	10% ↑	12%
Where would be the most convenient place for you to collect them?									
Base	658	468	112	78		522	11	115	15
Access Canberra shopfront	23%	25%	24%	10%		25%	27%	17%	0%
ACT public library	29%	27%	34%	33%		29%	18%	30%	20%
Local supermarket	81%	80%	85%	83%		80%	91%	85%	80%
My strata manager or executive committee	11%	12%	11%	5%		12%	9%	9%	7%
Other (please specify)	5%	5%	4%	5%		5%	0%	4%	13%

51

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Appendix

2025 Results split by demographics	TOTAL	USAGE OF FOGO BIN				USAGE OF KITCHEN CADDY			
		We use it for all food scraps	We use it for most food scraps	We use it for some food scraps	We do not use the FOGO bin for food scraps	Yes	No, I did not receive a kitchen caddy	No, I use my own caddy or container	No, I don't use a caddy or container at all
What would you do if the ACT Government stopped providing free kitchen caddy liners?									
Base	1026	694	199	133		798	19	182	34
Buy my own compostable liners	44%	49%	37%	27% ↓		45%	47%	45%	15% ↓
Put food scraps directly into the caddy without a liner	24%	24%	23%	28%		26%	16%	19%	18%
Use a plastic bag as a liner	4%	4%	7%	3%		4%	5%	4%	3%
Use newspaper or other paper as a liner	6%	4%	8%	14% ↑		5%	0%	9%	15%
Stop using the FOGO service	9%	7%	14%	15%		8%	16%	10%	26% ↑
Other (please specify)	4%	4%	3%	5%		3%	0%	6%	12%
I'm not sure	8%	7%	10%	8%		8%	16%	6%	12%
In the past 12 months, how often has your household's rubbish / landfill bin been full before collection (even while using the FOGO service)?									
Base	1018	603	183	145	87	684	29	190	34
Never	36%	37%	30%	41%	34%	36%	21%	39%	38%
One or two fortnights	27%	30%	25%	24%	18%	29%	17%	24%	29%
Several fortnights	15%	15%	19%	15%	8%	15%	31%	17%	6%
Most fortnights	10%	9%	14%	8%	13%	10%	3%	12%	12%
Every fortnight	11%	8%	13%	12%	26% ↑	10%	28%	7%	12%
I'm not sure	1%	1%	0%	1%	0%	1%	0%	1%	3%
Do any of the following contribute to your household generating a larger volume of landfill waste?									
Base	369	194	84	50	41	234	18	69	10
Large amounts of recycled materials that can't fit into recycling bin	25%	24%	20%	30%	34%	23%	56%	19%	50%
Disposable nappies used for 2 or more children	9%	8%	11%	8%	7%	8%	11%	12%	10%
More than 5 people in the household	6%	5%	7%	8%	5%	8%	6%	1%	0%
Medical needs that generate additional waste	5%	3%	7%	8%	10%	3%	0%	7%	20%
Large amounts of pet and animal waste	16%	13%	14%	28%	15%	15%	17%	16%	40%
Other (please specify):	47%	47%	45%	44%	56%	48%	17%	51%	20%
Prefer not to say	12%	13%	14%	8%	10%	12%	6%	12%	30%
Overall, how satisfied are you with the weekly FOGO collection service?									
Base	1250	752	221	166	111	848	42	221	39
Very satisfied + Satisfied	88%	96% ↑	88%	83%	37% ↓	94%	39% ↓	92%	77%
Neither satisfied nor dissatisfied	6%	2% ↓	7%	9%	23% ↑	3%	10%	3%	10%
Dissatisfied + Very dissatisfied	5%	2%	4%	7%	30% ↑	2%	5%	3%	13% ↑
I'm not sure	2%	1%	1%	1%	11% ↑	0%	7% ↑	2%	0%

Appendix

2025 Results split by demographics	TOTAL	USAGE OF FOGO BIN				USAGE OF KITCHEN CADDY			
		We use it for all food scraps	We use it for most food scraps	We use it for some food scraps	We do not use the FOGO bin for food scraps	Yes	No, I did not receive a kitchen caddy	No, I use my own caddy or container	No, I don't use a caddy or container at all
In addition to your weekly FOGO collection service, landfill / rubbish bins are collected fortnightly. How satisfied are you with fortnightly landfill / rubbish bin collections?									
Base	1250	752	221	166	111	848	42	221	39
Very satisfied + Satisfied	72%	78%	63%	77%	45% ↓	76%	62%	76%	62%
Neither satisfied nor dissatisfied	9%	9%	11%	5%	14%	9%	5%	7%	10%
Dissatisfied + Very dissatisfied	17%	12% ↓	24%	18%	40% ↑	14%	29%	15%	18%
I'm not sure	2%	2%	2%	0%	1%	2%	5%	1%	3%
Which statement best reflects how you feel about the FOGO collection service?									
Base	1250	752	221	166	111	848	42	221	39
I feel like the FOGO service is now part of my everyday routine	85%	96% ↑	82%	74% ↓	30% ↓	92%	69% ↓	92%	69% ↓
I'm still getting used to the FOGO service but am keen to stick with it	5%	2% ↓	12% ↑	11% ↑	2%	5%	19% ↑	5%	5%
I need more support or information to help me adapt to the FOGO service	1%	0%	1%	2%	7% ↑	0%	5% ↑	0%	5% ↑
I don't feel like I would ever adapt to the FOGO service	6%	1% ↓	2%	7%	44% ↑	2%	2%	1%	10% ↑
I'm not sure	3%	1%	2%	6%	17% ↑	1%	5%	1%	10% ↑
SUBURB RESIDENCE									
Base	1250	752	221	166	111	848	42	221	39
Belconnen	22%	23%	22%	15%	27%	22%	29%	20%	18%
Bruce	24%	28%	19%	17%	18%	27%	21%	21%	15%
Cook	32%	28%	37%	43% ↑	30%	29%	21%	38%	54% ↑
Macquarie	19%	19%	19%	23%	17%	20%	24%	19%	13%
Greenway	2%	2%	2%	1%	8% ↑	2%	5%	1%	0%
Other	0%	0%	0%	0%	0%	0%	0%	0%	0%
HOUSEHOLD SIZE									
Base	1250	752	221	166	111	848	42	221	39
Just me	24%	24%	19%	24%	32%	21%	19%	25%	46% ↑
2	43%	43%	43%	44%	43%	43%	48%	44%	36%
3	15%	15%	16%	14%	10%	16%	21%	14%	5%
4	13%	14%	17%	10%	8%	15%	7%	10%	8%
5	4%	3%	3%	5%	3%	3%	2%	5%	5%
More than 5	1%	0%	1%	2%	1%	1%	2%	0%	0%
Prefer not to say	1%	1%	1%	1%	3%	1%	0%	0%	0%

Appendix

2025 Results split by demographics	TOTAL	USAGE OF FOGO BIN				USAGE OF KITCHEN CADDY			
		We use it for all food scraps	We use it for most food scraps	We use it for some food scraps	We do not use the FOGO bin for food scraps	Yes	No, I did not receive a kitchen caddy	No, I use my own caddy or container	No, I don't use a caddy or container at all
TYPE OF RESIDENCE									
Base	1250	752	221	166	111	848	42	221	39
Standalone house or duplex with own wheelie bins	54%	50%	54%	72% ↑	50%	53%	50%	60%	62%
Townhouse with own wheelie bins	28%	30%	29%	16% ↓	29%	28%	19%	26%	26%
Townhouse with shared waste (wheelie bins or hoppers)	3%	4%	2%	2%	1%	3%	10%	2%	0%
Unit or apartment with shared waste (wheelie bins or hoppers)	14%	15%	14%	9%	19%	15%	21%	10%	13%
I live in an apartment or townhouse and am not sure how the household bins work	0%	0%	0%	0%	1%	0%	0%	0%	0%
Other (please specify)	1%	1%	0%	2%	0%	1%	0%	1%	0%
Prefer not to say	0%	0%	0%	0%	1%	0%	0%	0%	0%
What is your age group?									
Base	1245	751	219	164	111	845	41	220	38
16-17	0%	0%	0%	0%	0%	0%	0%	0%	0%
18-24	1%	1%	1%	1%	1%	1%	5%	0%	0%
25-34	11%	11%	13%	6%	14%	11%	37% ↑	7%	5%
35-44	17%	16%	21%	16%	14%	16%	22%	21%	13%
45-54	17%	17%	18%	17%	20%	16%	17%	19%	21%
55-64	17%	17%	16%	21%	20%	18%	10%	16%	16%
65-74	17%	17%	15%	21%	14%	16%	7%	21%	32%
75+	17%	19%	11%	16%	11%	19%	2%	15%	11%
Prefer not to say	2%	2%	3%	2%	5%	2%	0%	1%	3%
Which of the following best describes your gender?									
Base	1242	749	219	164	110	843	41	220	38
Male or Man	40%	40%	41%	36%	44%	40%	49%	35%	42%
Female or Woman	55%	57%	54%	60%	41% ↓	57%	41%	59%	53%
Non-binary	0%	0%	0%	1%	1%	0%	2%	1%	0%
Another term: (please specify)	0%	1%	0%	0%	1%	0%	0%	1%	0%
Prefer not to say	4%	2%	5%	4%	14% ↑	3%	7%	5%	5%

54

Xx% ↑ Significantly higher than Total at 95% confidence level

Xx% ↓ Significantly lower than Total at 95% confidence level

Appendix

2025 Results split by demographics	TOTAL	USAGE OF FOGO BIN				USAGE OF KITCHEN CADDY			
		We use it for all food scraps	We use it for most food scraps	We use it for some food scraps	We do not use the FOGO bin for food scraps	Yes	No, I did not receive a kitchen caddy	No, I use my own caddy or container	No, I don't use a caddy or container at all
Where were you born?									
Base	1242	749	219	164	110	843	41	220	38
In the ACT	17%	16%	18%	21%	16%	16%	20%	19%	18%
Somewhere else in Australia	58%	57%	58%	59%	63%	57%	54%	59%	58%
Overseas	23%	25%	20%	20%	14%	25%	27%	20%	21%
Prefer not to say	2%	2%	3%	1%	7% ↑	2%	0%	3%	3%
In which of the following countries were you born?									
Base	280	189	44	32	15	206	11	43	8
India	4%	4%	0%	6%	0%	4%	0%	5%	0%
United Kingdom	23%	24%	16%	25%	13%	22%	18%	28%	38%
China	6%	4%	11%	6%	7%	5%	9%	9%	0%
Nepal	0%	0%	0%	0%	0%	0%	0%	0%	0%
New Zealand	6%	4%	7%	16%	7%	5%	0%	12%	13%
Philippines	3%	4%	0%	3%	0%	3%	9%	5%	0%
Vietnam	0%	1%	0%	0%	0%	0%	0%	0%	0%
United States of America	5%	4%	9%	6%	7%	5%	0%	5%	13%
Sri Lanka	3%	3%	5%	0%	0%	2%	9%	5%	0%
Pakistan	0%	1%	0%	0%	0%	0%	0%	0%	0%
Malaysia	4%	5%	0%	0%	0%	4%	0%	2%	0%
South Korea	1%	1%	2%	0%	7%	1%	0%	0%	0%
Germany	5%	6%	2%	3%	0%	5%	9%	2%	0%
Bangladesh	1%	1%	2%	0%	0%	1%	0%	0%	0%
I was born in another country: Please specify	30%	29%	39%	25%	40%	33%	18%	19%	25%
Prefer not to say	10%	10%	7%	9%	20%	8%	27%	9%	13%

