

Anonymous applicant

By email: [REDACTED]

Dear applicant

Freedom of Information – Notice of Decision

I refer to your application under section 30 of the Freedom of Information Act 2016 (the FOI Act), received by the City and Environment Directorate (CED) on 3 May 2026. It is my understanding you are seeking access to the following information:

“I seek access to documents relating to parking inspection and enforcement activities within the suburb of Giralang, Australian Capital Territory.

Specifically, I request the following information:

1. Parking Inspection Activity (Past 5 Years)

- * Records of parking inspections conducted in Giralang for the period 1 January 2021 to the present, including dates, times, and locations (where available).*
- * The number and types of infringements issued within the suburb over this period.*

2. Planning Documents (Past and Forward Planning)

- * Any planning documents, policies, strategies, or internal guidelines relating to parking enforcement or inspection activities in Giralang for the past five (5) years.*
- * Any current or forward-looking planning documents relating to Giralang, including those covering the next five (5) years from the date of this request.*
- * Any documents outlining intended inspection frequency, coverage expectations, or enforcement priorities for Giralang.*

3. Reporting and Analysis (Past 5 Years)

- * Any reports, summaries, or internal analysis from the past five (5) years relating to parking compliance, enforcement outcomes, or identified issues in Giralang.*
- * Any documents comparing planned versus actual inspection activity, coverage gaps, or service levels.*

Where documents are not available specifically for Giralang, I request access to any documents that relate to broader geographic areas (including regions, or surrounding suburbs) that include or are applicable to Giralang”.

I wrote to you on 14 July 2026 to advise you of my intention to refuse to deal with your access application. In accordance with section 46 of the FOI Act, I invited you to consult with the Directorate and provided 10 working days for you to revise the scope of your application. As you have not responded, I am now providing a formal decision on your application.

Timeframes

A decision was initially due on your application on or by 17 June 2026. However, under section 41 of the FOI Act, the timeframe was extended to 15 July 2026. The statutory due date was suspended during the consultation period.

Authority

I am an Information Officer appointed by the Director-General of the City and Environment Directorate under section 18 of the FOI Act to deal with access applications made under Part 5 of the FOI Act.

Decision on access

After careful consideration of your application, I have decided to refuse to deal with your access application, under sections 43(1)(a) and 44 of the FOI Act. I am satisfied that dealing with the application would require a substantial and unreasonable diversion of CED's resources.

Statement of reasons

In reaching my access decisions, I have taken the following into account:

- your original access application
- the FOI Act
- the information that falls within the scope of your application
- the resources required to identify, locate, retrieve and assess documents falling within scope and
- the ACT Ombudsman FOI Guidelines.

CED has identified 1,300 relevant records within the scope of your application. An initial high-level review of these records indicates they are relevant, with file types varying from data spreadsheets and reports. It is estimated that the number of hours required to process this application is likely to exceed 260 hours. This estimate excludes time already spent processing this application to date, and any additional time required to undertake third party consultation should personal or commercially sensitive information be identified through further review.

The threshold for an access application to be considered an unreasonable diversion of resources is whether the extent to which the public interest would be advanced by giving access to the information justifies the use of the required resources.

In forming my views, I considered the matter of *Burdon and Suburban Land Agency*, in which the Senior Assistant Ombudsman identified a non-exhaustive list of factors relevant to assessing what constitutes an unreasonable and substantial diversion of resources. This list includes:

- the terms of the request, especially if the request was expressed globally
- the demonstrated importance of the documents
- the size of the respondent and the extent of its resources
- the respondent's estimate of the number of documents, pages, processing time and cost
- the reasonableness of the initial assessment and whether the applicant has been cooperative in refining the scope, and
- whether the processing time is more than 40 hours of work.

My current view is that the advancement of the public interest is likely to be moderate but limited by the extent to which information regarding infringement data is publicly available on the ACT Open Data portal (<https://www.data.act.gov.au>).

Having regard to the current scope of the application, I am not satisfied that the likely public interest benefit is sufficient to justify the substantial and unreasonable diversion of resources that would be required to process the application in its current form.

Charges

Processing charges are not applicable for this application as no records are being released to you.

Online publishing – Disclosure Log

Under section 28 of the FOI Act, CED maintains a disclosure log, which is a public record of access applications and decisions. Your original access application and my decision will be published on the CED disclosure log. Your personal contact details will not be published.

ACT Ombudsman Review

My decision on your access application is a reviewable decision as identified in Schedule 3 of the FOI Act. You have the right to seek ACT Ombudsman review of this outcome under section 73 of the FOI Act within 20 working days from the day that my decision is provided to you, or a longer period allowed by the ACT Ombudsman. If you wish to request a review of my decision, you may write to the ACT Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601
Via email: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) Review

Under section 84 of the FOI Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision. Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
GPO Box 370
Canberra City ACT 2601
Telephone: (02) 6207 1740
<https://www.acat.act.gov.au/>

Please contact the CED Information Access team if you have any queries in relation to your application via (02) 6207 2987 or CEDFOI@act.gov.au.

Yours sincerely

Signed electronically

Craig Weller
Information Officer
City and Environment Directorate
14 August 2026