



ACT
Government

Transport Canberra and
City Services

FREEDOM OF INFORMATION COVERSHEET

The following information is provided pursuant to section 28 of the *Freedom of Information Act 2016*.

FOI reference: TCCSFOI 2018-052

Information to be published	Status
1. Access application	Published
2. Decision notice	Published
3. Documents	Published
4. Additional information identified	No
5. Fees	n/a
6. Processing time (in working days)	22 days (extension granted)
7. Decision made by Ombudsman	n/a
8. Additional information identified by Ombudsman	n/a
9. Decision made by ACAT	n/a
10. Additional information identified by ACAT	n/a



Freedom of Information – Access Application Form

PRIVACY NOTICE

The personal information you supply on this form will only be used for the purpose of processing your request. Your application must include an email or postal address to which the respondent can send notices under the Act. If all or some of this information is not collected, [AGENCY] may not be able to communicate with you, inhibiting their obligations under the Act. This could mean the request cannot be dealt with. Your personal information will not be disclosed to a third party without your consent unless statutory obligations require otherwise.

The [AGENCY] Privacy Policy contains information on how you can access or seek to correct any of your personal information that is held by the [AGENCY], as well as the process for lodging a complaint about an alleged breach of the *Information Privacy Act 2014*. The Privacy Policy can be found on the [AGENCY] website at [WEBSITE].

Applicant details

I wish to make an access application to Transport Canberra and City Services Directorate under the *Freedom of Information Act 2016*.

Name	[REDACTED]
Address (where notices relating to this request can be sent – either postal or electronic)	[REDACTED]
Telephone Contact Residential	
Telephone Contact Mobile	[REDACTED]
Email Contact	

What documents are you requesting under the Act?

- To help [AGENCY] process your request, please include enough detail in your application so that we can fully understand what government information you want.
- You may wish to include a statement about how the release of information is in the public interest.
- If your application is for access to your own personal information you must include evidence of your identity. If you are an agent acting for an applicant, please supply evidence of your authorisation and evidence of the identity of the agent.
- If for reasons in section 30 of the Act is not compliant and your application cannot be processed, [AGENCY] will take reasonable steps to assist you and give you reasonable time to amend your application if you wish.

Fee Waiver

I would like to see any analysis undertaken by the Transport Canberra and City Services Directorate or third parties contracted by the Directorate on the impacts to patrons who catch bus service 64/164 of the proposed changes under A New Bus Network For Canberra.

a copy of these documents sent to the above address

OR

to inspect these document



If you wish to apply for a fee waiver, the Act sets out a number of provisions to do so:


- The information being requested was previously publicly available but no longer is.
- The information being requested is of special benefit to the public (Ombudsman guidelines see Section 66).
- The applicant is a concession card holder and demonstrates a material connection with the information requested (concession cards include a current health care or pensioner card issued under the Social Security Act 1991; a current pensioner concession card issued in relation to a pension under the Veterans' Entitlements Act 1986 or the Military Rehabilitation and Compensation Act 2004; a current gold card; or a card prescribed by regulation).
- The applicant is a not-for-profit organisation and the application relates to the activities or purposes of the organisation.
- The applicant is a member of the Legislative Assembly.

[AGENCY] must waive any fees for providing information if the information was not publicly available and the agency makes the information publicly available before or within 3 working days after giving it to the applicant.

Fee waiver application (fill in if applicable. Otherwise leave blank)

I would like to apply for a fee waiver because (state reason/s from the list above).

(provide details and evidence of how this reason applies)

APPLICANTS SIGNATURE	DATE OF REQUEST
	29/6/2018



ACT
Government

Transport Canberra and
City Services



Dear 

Freedom of information request: Reference - 18-052

I refer to your application under section 30 of the Freedom of Information Act 2016 (the Act), received on 29 June 2018, in which you sought access to:

- any analysis undertaken by the Transport Canberra and City Services Directorate or third parties contracted by the Directorate on the impacts to patrons who catch bus service 64/164 of the proposed changes under a new bus network for Canberra.

I am an Information Officer appointed by the Director-General under section 18 of the Act to deal with access applications made under Part 5 of the Act.

A decision on your access application was due by 27 July 2018. I understand that you have agreed to an extension of 1 August 2018.

Decision on access

No documentation has been identified that pertains to your request. The analysis to develop the proposed Transport Canberra bus network was undertaken using specialist transport route mapping tools. This software enables analysis to be undertaken digitally, without the need to produce documentation. I have been able to extract the data relating to route 64/164. This data shows the number of patrons that access route 64/164 each day and at what times. I have provided a copy of the data at [Attachment A](#).

I acknowledge your interest in the development of the new bus network and that this letter may not provide the information you were seeking. I have therefore requested the directorate's community engagement team, who are managing the new bus network, to contact you so that you can discuss the matter further.

Charges

No fee is payable as the number of pages being released is within the fee-free threshold.

Online publishing – disclosure log

Under section 28 of the Act, TCCS maintains an online record of access applications called a disclosure log. Your original access application, my decision and data released to you in response to your access application will be published in TCCS' from 3 days after the date of this decision. Your personal contact details will not be published.

You may view the TCCS' disclosure log at http://www.tccs.act.gov.au/about-us/freedom_of_information.

Ombudsman review

My decision on your access request is a reviewable decision under section 73 of the Act within 20 working days from the day that my decision is published in TCCS' disclosure log, or a longer period allowed by the Ombudsman.

If you wish to request a review of my decision you may write to the Ombudsman at:

The ACT Ombudsman
GPO Box 442
CANBERRA ACT 2601

Via email: Via email at: actfoi@ombudsman.gov.au

ACT Civil and Administrative Tribunal (ACAT) review

Under section 84 of the Act, if a decision is made under section 82(1) on an Ombudsman review, you may apply to the ACAT for review of the Ombudsman decision.

Further information may be obtained from the ACAT at:

ACT Civil and Administrative Tribunal
Level 4, 1 Moore Street
GPO Box 370
CANBERRA CITY ACT 2601

www.acat.act.gov.au

If you have any queries concerning the directorate's processing of your request, or would like further information, please contact the directorate's FOI Coordinator on telephone 6205 5408 or email tccs.foi@act.gov.au.

Yours sincerely


Cherie Hughes
Information Officer

3 | July 2018

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19-Apr-2018	20-Apr-2018		23-Apr-2018		24-Apr-2018		26-Apr-2018		27-Apr-2018		30-Apr-2018		01-May-2018		02-May-2018	
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y-2018	03-May-2018		04-May-2018		07-May-2018		08-May-2018		09-May-2018		10-M-2018		11-May-2018		14-May-2018		15-Ma'	
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y-2018	16-May-2018		17-May-2018		18-May-2018		21-May-2018		22-May-2018		23-May-2018		24-May-2018		25-May-2018		29-May-2018
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Year-2018	30-May-2018		31-May-2018		01-Jun-2018		04-Jun-2018		05-Jun-2018		06-Jun-2018		07-Jun-2018		08-Jun-2018		12-Jun	
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